

# August 2022

## AUSTIN ANIMAL SERVICES REPORT

### Animal Services News

- Austin Animal Center will reopen for adoption and reclaim on Sundays beginning September 25.
- The live outcome rate for August was 97.63 percent.
- A total of 1,167 animals were brought to the shelter which included 619 dogs, 487 cats, 25 wild animals, 17 rabbits, 10 guinea pigs, three domestic birds, two ferrets, two hamsters, and one turtle.
- A total of 805 animals were adopted (414 cats, 379 dogs, and 11 small pets).
- A total of 94 dogs, cats, and birds were returned to their owners (RTOs and RTO-Adopt).

### Animal Protection

- Animal Protection Officers (APOs) returned 44 animals to their owners in the field.
- Officers handed out 37 fencing assistance applications and implanted 6 microchips.
- Officers impounded 136 injured animals and delivered 71 wildlife animals to Austin Wildlife Rescue.
- Officers entered 212 rabies exposure reports and submitted 27 specimens for rabies testing. Seven bats tested positive for rabies and an additional two were considered non-negative due to being too decomposed to test.
- 17 total coyote related activities
  - 6 sightings
  - 6 wild sick
  - 2 wild injured
  - 2 observations
  - 1 encounter
- Out of 17 coyote related activities, 9 fell within the reported behavior types (sighting, encounter, and incident)
- Incidents: Pets were factor in 100% of these encounters.
  - 1 incident involved a coyote taking an off leash outside cat from the unfenced front yard
- Out of 17 related activities, 8 fell within the reported behavior types (wild sick, wild speak, and wild injured)

### Volunteer, Foster, and Rescue Programs

- A total of 341 volunteers donated 5,002 hours of volunteer service.



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- A record 94 volunteers participated in our Clear the Shelter event on August 27th, cleaning kennels, guiding visitor interactions, making pet ID tags, and much more.
- The Volunteer Coordinators held four orientations for new volunteers, introducing 88 people to the shelter programs. 112 new volunteers attended their first training or mentor shifts in August.
- Six groups of 56 volunteers donated 112 hours towards dog walking and cat care.
- 14 Community Service Restitution individuals performed 220 hours of laundry, dishes, and other duties as assigned.
- 197 animals were adopted directly from foster care.
- More than 270 different people/families fostered.
- 238 new foster applications were processed. *(This number does not necessarily include walk-in / in person applications that were processed.)*
- There are currently 1,237 members (approved fosters) in the foster program's GivePulse group.
- Two pets died or were euthanized in foster care.
- As of September 1 at 7:20 a.m. there were 342 animals in foster care.
- 186 animals were transferred to 22 in-state AAC Rescue Partners (compared to 270 animals to 22 partners for August 2021).
- 75 dogs were transported to 10 out-of-state AAC Rescue Partners.

### Vet Services

- AAC vets performed 1,153 exams.
- AAC vets spayed/neutered 651 animals.
- Zero visibly pregnant animals were spayed.
- 48 emergency cases were treated at AAC.
- 37 emergencies were transferred from the emergency clinic.
- The emergency clinic bill for May was estimated at \$40,000.
- 12 animals received orthopedic surgeries.



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- 12 animals received other specialty surgeries (enucleations, amputations, mass removals, hernia repair, wound repairs, dentals, etc).
- One cruelty case was treated.
- 132 animals were pulled by Austin Pets Alive! for medical reasons (13 medical urgent, 11 medical attention, 67 neonatal, 12 panleuk, zero parvo, six pregnant).

### Pet Resource Center

- Staff handed out over 1,050 basic pet items (including food, crates, leashes, etc) to over 260 people.
- 10 dogs with behavior issues were deferred.

### Staffing

- Due to the current hiring environment and the volume of background checks processed by the City, onboarding a new employee from the date of a position being posted takes 6-8 weeks.
- 10 unstaffed regular positions
  - 1 Administration
    - 1 candidate pending background checks
  - 1 Animal Care
    - 1 candidate pending background checks
  - 1 Pet Resource Center
    - 1 candidate pending background check
  - 1 Customer Service
  - 1 Vet Services
    - 1 candidate pending background check
  - 5 Animal Protection
- 20 vacant temporary positions

### Events/Marketing

- Events
  - 8/3, 8/10, 8/17, 8/24, 8/31 W Austin Presents Sound Check
  - 8/13 Luau Meow
    - 20 out of 23 foster kittens adopted
  - 8/15 National Check the Chip Day
  - 8/20 Austin Pride Parade
  - 8/26 National Dog Day at Pinthouse Brewing
  - 8/27 Clear the Shelters
    - 63 cats and 47 dogs adopted
- Social Media
  - Facebook reach: 2,003,531
    - New likes: 1,184
  - Instagram reach: 249,348



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- New likes: 1,380
- ~101 posts on each platform
  - Missing my people: 12
  - Event promotions: 23
  - Longstay dogs featured: 15
  - Space crisis: 2
  - Home To Home (supported self-rehoming): 6
  - Total adoptable pets mentioned/featured: 155 (+ promo featuring 100 dogs)
- Marketing
  - 2 billboards donated by Lamar
    - 183 & Ohlen Rd
    - 290 & MoPac

