

**2016-2017 BUDGET QUESTION**  
***Response to Request for Information***

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**DEPARTMENT:** Austin Resource Recovery

**REQUEST NO.:** 25

**REQUESTED BY:** Houston

**DATE REQUESTED:** 5/20/16

**DATE POSTED:** 6/7/16

**REQUEST:** Please provide the numbers of people that responded to the non-town hall survey that match the percentages.

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**RESPONSE:** The online survey (also known as the non-town hall survey) was designed for Austin Resource Recovery curbside cart customers (e.g., properties with four or less residential units). Therefore, the percentage of respondents is based on the number of Austin Resource Recovery (ARR or Department) customers in each district, rather than the general population of each district or the city at large.

The following table is an updated version of slide 21 from the May 18 presentation. It represents and compares responses received across the city of Austin in response to two separate inquiries – Support for Weekly Recycling or Support for Curbside Organics; knowing the estimated cost and being reminded that customers can downsize their carts to reduce service fees.

**Table 1. All Responses to Online Survey regarding  
Austin Resource Recovery Curbside Service Expansion**

<b>Response</b>	<b>Support for Weekly Recycling</b>	<b>Support for Curbside Organics</b>
<b>Yes</b>	61% (2,856)	66% (3,192)
<b>No</b>	28% (1,299)	22% (1,060)
<b>Unsure</b>	11% (521)	12% (552)
<b>Total Responses</b>	<b>100% (4,676)</b>	<b>100% (4,804)</b>

The tables below provide *estimated* responses based on Council District. The survey requested respondent zip code information rather than the actual address. If an actual address had been provided, a more precise understanding of response by Council District could be provided. However, because several zip codes overlap more than one Council District, many respondents were counted more than once in order to provide a “by District” analysis. Therefore, the total numbers from Table 1 in comparison to Tables 2 and 3 will not match or add up. In Tables 2 and 3, the column labelled TOTAL are the respondents that live in a zip code that is included in whole or in part by the Council District.

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**Table 2. Support Weekly Recycling at \$3 and by downsizing cart size**

Council District	Responses			ARR Customers	% of ARR Customers Responding <i>(slide 22 of presentation)</i>	% of ARR customers answering Yes <i>(slide 23 of presentation)</i>
	Yes	No	Total			
1	559	408	967	21,296	4.5%	58%
2	378	333	711	18,782	3.8%	53%
3	572	428	1000	13,238	7.6%	57%
4	492	384	876	13,679	6.4%	56%
5	601	485	1086	27,113	4.0%	55%
6	281	226	507	14,615	3.5%	55%
7	557	467	1024	21,840	4.7%	54%
8	479	416	895	22,880	3.9%	54%
9	686	462	1148	16,797	6.8%	60%
10	530	505	1035	22,354	4.6%	51%
<b>ALL</b>	<b>5,135</b>	<b>4,114</b>	<b>9,249</b>	<b>192,594</b>	<b>4.8%</b>	<b>56%</b>

**Table 3. Support Curbside Organics at \$4 and by downsizing cart size**

Council District	Responses			ARR Customers	% of ARR Customers Responding <i>(slide 22 of presentation)</i>	% of ARR Customers Answering Yes <i>(slide 23 of presentation)</i>
	Yes	No	Total			
1	611	356	967	21,296	4.5%	63%
2	402	309	711	18,782	3.8%	57%
3	661	339	1000	13,238	7.6%	66%
4	518	358	876	13,679	6.4%	59%
5	662	424	1086	27,113	4.0%	61%
6	261	246	507	14,615	3.5%	51%
7	603	421	1024	21,840	4.7%	59%
8	467	428	895	22,880	3.9%	52%
9	753	395	1148	16,797	6.8%	66%
10	517	518	1035	22,354	4.6%	50%
<b>ALL</b>	<b>5,455</b>	<b>3,794</b>	<b>9,249</b>	<b>192,594</b>	<b>4.8%</b>	<b>59%</b>

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Based on City Council questions regarding the survey and town hall meeting, ARR will be releasing a summary report in early June regarding our community engagement efforts, including the survey questions asked, town hall polling responses, responses to open ended questions, and methodology to calculate survey results.