

AGENDA



Thursday, July 26, 2007

**Purchasing Office
RECOMMENDATION FOR COUNCIL ACTION****Item No. 54**

Subject: Authorize award, negotiation and execution of a contract with HANSEN INFORMATION TECHNOLOGIES INC, Rancho Cordova, CA, for the purchase of software maintenance services in an amount not to exceed \$96,450.

Amount and Source of Funding: Funding is available in Fiscal Year 2006-2007 Operating Budget of the Austin Water Utility.

Fiscal Note: There is no unanticipated fiscal impact. A fiscal note is not required.

For More Information: Mario Guerrero, Sr. Buyer 974-2596

Purchasing Language: Sole Source.

MBE/WBE: This contract will be awarded in compliance with Chapter 2-9C of the City Code (Minority-Owned and Women-Owned Business Enterprise Procurement Program). No subcontracting opportunities were identified; therefore, no goals were established for this solicitation.

Boards and Commission Action: Recommended by the Water and Wastewater Commission.

This contract is to purchase software update and one year of software maintenance service and support for the Hansen Information Technologies, Computerized Maintenance Management System (CMMS). The Austin Water Utility (AWU) uses the Water, Sewer, Plant, Customer Service, and Advanced Inventory modules in the daily operations of the Pipeline and Operations business segment. The AWU is heavily dependent upon this software for the daily activities of dispatching work crews and tracking maintenance history of AWU assets. In addition, the application is the prime source of information for tracking maintenance requirements to support the goals of the Austin Clean Water Program (ACWP). The application is integrated with the AWU GIS application and provides important bi-directional visibility of Hansen's maintenance data and GIS maps.

In addition to AWU, there are other departments in the City that have access to and depend on information contained in the database for decision making purposes via the City Intranet and the Hotlinks application.

The Hansen product is frequently updated and upgraded and AWU will be facing an upgrade from version 7.X to version 8.X in the next 12 to 18 months. We need to continue with this maintenance contract is necessary to protect the City's investment in the software purchased to date. Hansen is the sole developer and holds all copyrights and proprietary rights to this software.