

**ORDINANCE NO.**

**AN ORDINANCE GRANTING TO ACADIAN AMBULANCE SERVICE, INC.,  
A FRANCHISE TO OPERATE A MEDICAL TRANSFER SERVICE.**

**BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF AUSTIN:**

**PART 1. FINDINGS.**

(A) The City Council finds the following:

- (1) Acadian Ambulance Service, Inc. ("Acadian") has filed an application under Section 10-2-61 of the City Code to operate and maintain a medical transfer service within the city limits of the City of Austin. In accordance with Section 10-2-62(A) of the City Code, the Austin/Travis County EMS Advisory Board has reviewed the application and recommended its approval.
- (2) Acadian seeks approval of a franchise to operate a medical transfer service under the City Charter and Chapter 10-2 of the City Code.
- (3) Acadian has met the requirements of Chapter 10-2 of the City Code.
- (4) Public convenience will be served by the issuance of a medical transfer service franchise to Acadian.
- (5) The proposed operation of the transfer service will be in compliance with all provisions of the City Code and all applicable state and federal statutes and regulations.

(B) The City Council approves the grant of a medical transfer services franchise to Acadian subject to the conditions in this ordinance.

1       **PART 2. DEFINITIONS.**

2  
3       DIRECTOR means the Director of the City of Austin Emergency Medical Services  
4       Department.

5  
6       GRANTEE means Acadian Ambulance Service, Inc., a Louisiana corporation.

7  
8       MEDICAL TRANSFER SERVICE has the meaning prescribed in Chapter 10-2 of the  
9       City Code.

10  
11       PUBLIC RIGHT-OF-WAY means the surface of a public street, highway, lane, path,  
12       alley, sidewalk, boulevard, drive, bridge, tunnel, easement or similar property in which  
13       the City holds a property interest or exercises rights of management or control and  
14       which, consistent with the purposes for which it was acquired or dedicated, may be used  
15       for the operation of a medical transfer service.

16  
17       **PART 3. GRANT OF A FRANCHISE.**

18  
19       The Council grants to Acadian ("Grantee") the nonexclusive right and privilege to  
20       operate a medical transfer service on the public right-of-way of the City subject to this  
21       Part:

- 22  
23       (A)   The expiration of MetroCare Services-Austin, L.P., ("MetroCare") medical  
24       transfer service franchise with the City, and the transfer by MetroCare of  
25       all of its franchise vehicles and other assets to Acadian, such expiration and  
26       transfers to take place not later than Midnight on October 29, 2007.
- 27  
28       (B)   If Acadian accepts this Franchise, it shall, not later than 20 days after the  
29       adoption of this ordinance, file with the City Clerk a letter acknowledging  
30       and accepting the provisions of this Franchise, and agreeing to be bound by  
31       the terms of this Franchise.
- 32  
33       (C)   The Grantee shall execute or cause to be executed all legal documents,  
34       insurance certificates, and performance bonds required by the City. The  
35       documents are subject to review and approval by the City Attorney.
- 36  
37       (D)   The term of this franchise begins on October 30, 2007, and expires on the  
38       fifth anniversary of that date unless terminated in accordance with this  
39       Franchise.
- 40

1 (E) A reference in this Franchise to a Public Right-of-Way is not a  
2 representation or guarantee by the City that its interests or other rights in  
3 property are sufficient to permit its use for the operation of a medical  
4 transfer service and the Grantee will gain only those rights which the City  
5 has the right and power to give.  
6

#### 7 **PART 4. EXTENSION OF FRANCHISE.**

8  
9 The Grantee may request an extension of the term of this franchise as provided by the  
10 Charter. The request for the extension shall be filed no later than five months prior to  
11 the expiration of the franchise.  
12

#### 13 **PART 5. TRAINING.**

14  
15 The Grantee's employees may attend City in-service training provided to EMS  
16 employees at no cost to the Grantee on a space-available basis. The Director may make  
17 additional training available to the Grantee's employees on a fee basis.  
18

#### 19 **PART 6. EMPLOYEES.**

20  
21 The employees and agents of the Grantee may not be the employees, agents, or  
22 representatives of the City.  
23

24 The City may not direct or control the Grantee's employees and agents in the  
25 performance of their duties under this Franchise. The City is not liable for the acts or  
26 omissions of the Grantee's employees and agents.  
27

#### 28 **PART 7. COMPLIANCE WITH LAW.**

29  
30 The Grantee, its employees and agents shall comply with applicable federal, state and  
31 City laws, rules, regulations, codes, and other requirements in connection with the  
32 operation of the medical transfer service and the confidentiality of patient information.  
33

#### 34 **PART 8. RATES AND CHARGES FOR SERVICE.**

35  
36 The City Council may, after notice and hearing, regulate by ordinance the rates, charges,  
37 and fares the Grantee charges for services provided under this Franchise.  
38  
39  
40  
41

1       **PART 9.   COMPENSATION TO THE CITY.**

2  
3       The Grantee shall pay to the City as compensation during each year of this Franchise, a  
4       franchise fee as provided by Chapter 10-2 of the City Code, as amended from time to  
5       time. The compensation is in addition to all special assessments and ad valorem taxes.  
6

7       **PART 10. CITY'S RIGHT TO PURCHASE.**

- 8  
9       (A) The City may purchase the Grantee's medical transfer service at any time within  
10       five years before the expiration of this Franchise.  
11  
12       (B) If the City elects to exercise its right to purchase the Grantee's medical transfer  
13       service, the City shall notify the Grantee in writing at least 90 days before the  
14       effective date of the purchase.  
15  
16       (C) The City and Grantee shall have 30 days following the date of the City's notice to  
17       negotiate and agree upon a purchase price. If they fail to reach agreement within  
18       such 30 day period each party shall, within 60 days following the date of the  
19       City's notice of intent to purchase, designate an appraiser experienced and  
20       knowledgeable in the valuation of similar services.  
21  
22               (1) Each appraiser shall conduct an independent appraisal of the fair market  
23               value of the Grantee's medical transfer service as a going concern as of the  
24               effective date of the purchase by the City.  
25  
26               (2) Each party shall be responsible for the appraisal fees of its own appraisers.  
27  
28               (3) In conducting the appraisals, the appraisers shall consider, among other  
29               factors, the documented start-up costs incurred by Grantee in 2007 in  
30               expanding services to the City's corporate limits, the book-value of the  
31               assets constituting the Grantee's medical transfer service, the age,  
32               condition, and remaining useful life of the Grantee's property utilized in  
33               performing services under this Franchise, and the discounted future  
34               revenue stream considering the Grantee's actual customer base at the time  
35               the notice of purchase is given by the City, for the remaining useful life of  
36               the assets.  
37  
38               (4) If the two independent appraisals result in purchase prices that are within  
39               20 percent of each other, the purchase price to be paid by the City will be  
40               the average of the two appraisals. If the two independent appraisals are not  
41               within 20 percent of each other, then the two appraisers shall discuss their

1 appraisals and attempt to arrive at a joint determination concerning the  
2 purchase price. If the two appraisers are not able to arrive at a joint  
3 determination of fair market value within 120 days after the City's notice  
4 of its intent to purchase, then the City and Grantee shall jointly select a  
5 third independent appraiser. The third appraiser shall submit a  
6 determination of the purchase price within thirty days of being selected,  
7 and the purchase price shall be the average of the three appraisals. The  
8 City and the Grantee shall each pay fifty percent (50%) of the costs of the  
9 third independent appraiser.

10  
11 (D) The purchase price shall be payable in cash unless the parties mutually agree  
12 otherwise. If the City exercises the purchase option, pays the purchase price, and  
13 serves notice of the action on the Grantee, the Grantee shall immediately transfer  
14 to the City title to the Grantee's medical transfer service and all property, real and  
15 personal, of the Grantee's medical transfer system.

16  
17 (E) The Grantee shall transfer the property free from liens and encumbrances unless  
18 the City agrees to assume the encumbrances in lieu of some portion of the  
19 purchase price.

20  
21 (F) The Grantee shall execute and deliver warranty deeds, bills of sale, or other  
22 instruments of conveyance to the City to complete the transfer.

## 23 24 **PART 11. ACCOUNTS, RECORDS, REPORTS AND INVESTIGATIONS.**

25  
26 Not later than 10 days after receipt of a request for information from the Director, the  
27 Grantee shall provide the City information affecting the maintenance, operation and  
28 repair of the Grantee's medical transfer service in the public rights-of-way.

29  
30 (A) The Grantee shall keep complete and accurate books of accounts and records of  
31 its business and operations under this Franchise. The accounts shall be  
32 maintained in accordance with generally accepted accounting principles.

33  
34 (B) The Director may require the Grantee to keep additional records to identify,  
35 account for, and report revenue and uncollectible accounts.

36  
37 (C) The Director may require the Grantee to provide other information relating to this  
38 Franchise in the form and manner prescribed by the Director.

39  
40 (D) The Director may audit the Grantee.

1 **PART 12. ANNUAL AUDIT.**

2  
3 The Grantee shall furnish to the Director an annual financial review audit performed by  
4 a Certified Public Accountant. The audit shall describe the Grantee's financial status  
5 and shall be performed at the Grantee's expense.  
6

7 **PART 13. QUALITY ASSURANCE REVIEW.**

8  
9  
10 The Director may conduct periodic reviews, including actual on-site surveys of the  
11 Grantee's physical plant and operation. The Director may, at any time, make inquiries  
12 pertaining to the Grantee's performance of the terms and conditions of this Franchise.  
13 The Grantee shall respond to an inquiry not later than 3 days after an inquiry by the  
14 Director.  
15

16 **PART 14. INSURANCE.**

17  
18 (A) The Grantee shall provide and maintain the following insurance:

- 19  
20 (1) Workers' Compensation insurance in accordance with the limits of  
21 coverage established by Tex. Labor Code Chapter 401.001 et seq.  
22  
23 (2) General liability insurance with a minimum bodily injury limit of  
24 \$1,000,000 for each occurrence and a property damage limit of  
25 \$500,000 for each occurrence to include premises/operations, broad  
26 form property damages, personal liability, and contractual liability  
27 coverage.  
28  
29 (3) Automobile liability insurance for all vehicles used in performing  
30 services under this Franchise with minimum limits for bodily injury  
31 of \$ 500,000 for each person and \$1,000,000 for each occurrence;  
32 and property damage limit of \$100,000 for each occurrence. The  
33 insurance must not contain a passenger liability exclusion.  
34

35 (B) The required insurance must be written by a solvent company licensed to  
36 do business in the State of Texas.

- 37  
38 (1) The Grantee shall furnish the City with a certificate of coverage  
39 issued by the insurer.  
40  
41 (2) The City shall be named as an additional insured.  
42

1 (3) The Certification of insurance shall contain transcripts from the  
2 office of the insurer, evidencing those insured, the extent of the  
3 insurance, the location and the operations to which the insurance  
4 applies, the expiration date, and a notice of cancellation clause.  
5

6 (C) The Grantee may not cause any insurance to be canceled, nor permit any  
7 insurance to lapse. Insurance certifications shall include a clause that the  
8 policy may not be canceled or altered in any way until 10 days after the  
9 Director has received written notice as evidenced by return receipt of a  
10 registered or certified letter.  
11

12 (D) The City may review the insurance requirements of this section during the  
13 effective period of this Franchise and adjust insurance coverage and limits  
14 if the City's Risk Manager determines an increase is required based on  
15 changes in statutory law, court decisions, or the claims history of the  
16 industry as well as of the Grantee. The City agrees to review the coverage  
17 if the required insurance coverage increases.  
18

19 **PART 15. PERFORMANCE BOND.**  
20

21 (A) The Grantee shall file with the Director a surety bond in a form approved by the  
22 City Attorney to secure performance of the Grantee's obligations under the  
23 Franchise. The bond must be written by an insurance company licensed to do  
24 business in the state and with an agent or attorney in the city for service of  
25 process.  
26

27 (B) Instead of the surety bond described in this section, the Grantee may file with the  
28 Director a certificate of deposit or irrevocable letter of credit in favor of the City.  
29 The certificate of deposit or letter of credit is subject to the conditions for a surety  
30 bond stated in this section.  
31

32 (C) A surety bond under this chapter must include the following terms:  
33

34 (1) The Grantee shall pay to the City all amounts due under the terms of this  
35 chapter.  
36

37 (2) The Grantee shall pay fines, assessments, and judgments levied against the  
38 Grantee by a court, by the City, and by other officials that may levy fines,  
39 taxes, charges, assessments, or judgments.  
40

- 1 (3) The Grantee shall perform every obligation under the Grantee's Franchise  
2 and this chapter.  
3  
4 (4) Each surety bond must contain an endorsement that no cancellation or  
5 restriction of the bond is effective until the 30th day after the day the City  
6 receives notice, by certified mail return receipt requested, of the  
7 cancellation or restriction.  
8  
9 (5) The bond amount must be \$10,000.  
10  
11

## 12 **PART 16. INDEMNITY.**

13  
14 The Grantee is an independent contractor in the performance of this Franchise, and shall  
15 indemnify and hold harmless the City, its officers, agents and employees from any and  
16 all claims or losses which may result from any negligent or intentional act or omission  
17 of the Grantee, its agents, employees or representatives under this Franchise. The  
18 Grantee shall defend, indemnify and hold the City harmless against damages, costs, loss  
19 or expense for the repair, replacement, or restoration of City's property, equipment,  
20 materials, structures and facilities which are damaged, destroyed or found to be  
21 defective as a result of an act or omission of Grantee, its agents, employees or  
22 representatives under this Franchise.  
23

24 (A) The Grantee, for itself and its agents, employees, subcontractors, and the agents  
25 and employees of subcontractors, shall defend, indemnify, and hold the City, its  
26 successors, assigns, officers, employees and elected officials harmless against  
27 claims, demands, suits, causes of action, and judgments for:  
28

- 29 (1) damage to or loss of the property of a person including, but not limited to  
30 the Grantee, its agents, officers, employees and subcontractors, City's  
31 agents, officers and employees, and third parties arising out of, incident to,  
32 concerning or resulting from a negligent or intentional act or omission of  
33 the Grantee, its agents, employees, or subcontractors, in the performance of  
34 all activities and services under this Franchise, no matter how, or to whom,  
35 the loss may occur; and  
36  
37 (2) death, bodily injury, illness, disease, worker's compensation, loss of  
38 services, or loss of income or wages to a person including but not limited to  
39 the agents, officers and employees of the Grantee, the Grantee's  
40 subcontractors and the City, and third parties, arising out of, incident to,  
41 concerning or resulting from a negligent or intentional act or omission of



1 the Grantee, its agents, employees, or subcontractors, in their performance  
2 of all activities and services under this Franchise, no matter how, or to  
3 whom, the loss may occur.  
4

- 5 (B) If damage, claim or loss is found by a court of competent jurisdiction to be caused  
6 by the concurrent fault of both the Grantee and the City, then the Grantee shall  
7 indemnify the City to the full proportionate extent that the Grantee is determined  
8 to be at fault. It is the intention of the parties, and the Grantee expressly agrees,  
9 that the provisions of this section shall not exclude claims, damages, and losses  
10 caused in part, but not wholly, by the negligence of the City, even if the City is  
11 more negligent than the Grantee.  
12

13 The City shall give the Grantee prompt written notice of claims made or suits filed  
14 against the City that relate to the Grantee's franchise activity, and shall cooperate with  
15 the Grantee in the defense thereof. The Grantee shall have the right to investigate,  
16 defend, and compromise a claim or suit to the extent of its own interests, including but  
17 not limited to the extent to which Grantee may be liable for indemnification of City.  
18

## 19 **PART 17. NOTICES.**

- 20  
21 (A) The Grantee shall direct all notices from the Grantee to the City under this  
22 Franchise to the City Attorney and the Director of EMS, individually, at  
23 P. O. Box 1088 Austin, Texas 78767, or to the officer designated by the  
24 City Council.  
25  
26 (B) All notices to the Grantee under this Franchise shall be to the local  
27 corporate officer within the Austin City Limits designated by the Grantee  
28 in writing.  
29  
30 (C) The Grantee shall maintain within the Austin city limits throughout the  
31 term of this Franchise an address for service of notices by mail.  
32  
33 (D) The Grantee shall also maintain within the Austin City Limits a local  
34 telephone number operational during normal business hours for the conduct  
35 of matters related to this Franchise. The Grantee shall furnish a change in  
36 address or telephone number to the City at least 10 days before the change.  
37

## 38 **PART 18. FRANCHISE CERTIFICATION.**

39  
40 The Grantee certifies that it complies with the Discrimination in Employment by City  
41 Contractors requirements of Chapter 5-4 of the Austin City Code.

1  
2 **PART 19. GRATUITIES.**  
3

4 The City may cancel this Franchise if it is found that gratuities in the form of  
5 entertainment, gifts, or otherwise were offered or given by the Grantee or any agent or  
6 representative to any City official or employee with a view toward securing favorable  
7 treatment with respect to the awarding, amending or making of any determinations with  
8 respect to the performing of the Franchise. In the event this Franchise is canceled by the  
9 City under this provision, the City shall be entitled, in addition to any other rights and  
10 remedies, to recover from the Grantee a sum equal in amount to the cost incurred by the  
11 Grantee in providing the gratuities.  
12

13 **PART 20. ASSIGNMENT.**  
14

15 This Franchise is not transferable, delegable, or assignable without the approval of the  
16 Austin City Council as provided in Article XI, Section Four of the Charter and in  
17 Chapter 10-2 of the City Code.  
18

19 **PART 21. JURISDICTION AND VENUE.**  
20

21 Jurisdiction and venue for litigation arising from this Franchise lies in Austin, Travis  
22 County, Texas.  
23

24 **PART 22. TERMINATION**  
25

26 In addition to the franchise revocation and suspension rights set forth in Chapter 10-2 of  
27 the Austin City Code and to all other rights and powers retained by the City under this  
28 Franchise, the City reserves the right to terminate this Franchise and all Franchise rights  
29 and privileges of the Grantee if the Grantee violates any provision of the City Charter,  
30 the City Code, or this Franchise ordinance.  
31

32 **PART 23. SEVERABILITY.**  
33

34 If any provision, section, sentence or clause of this Franchise, or its application to any  
35 person or set of circumstances is for any reason held unconstitutional, void, or invalid,  
36 the validity of the remaining portions of this Franchise shall not be affected. All  
37 provisions of this Franchise are intended to be severable for this purpose.  
38  
39  
40  
41

**PART 24.** This ordinance takes effect on October 30, 2007.

**PASSED AND APPROVED.**

\_\_\_\_\_, 2007      § \_\_\_\_\_  
§ \_\_\_\_\_

Will Wynn  
Mayor

**APPROVED:** \_\_\_\_\_ **ATTEST:** \_\_\_\_\_  
David A. Smith      Shirley Gentry  
City Attorney      City Clerk