

WorkSource

GREATER AUSTIN AREA WORKFORCE BOARD



Report to the Austin City Council
October 18, 2007

**WorkSource – Greater Austin Area Workforce Board
Board of Directors**

Executive Committee

Chair Bill Imhoff Intertech Flooring	Vice Chair Mary Daigle Daigle Friesenhahn Group	Secretary/Treasurer Alex Gonzales Winstead Sechrest & Minick P C
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Youth Advisory Group Chair Bob Rutishauser The Austin Project		

Board Members

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Tim Spong Texas Dept of Assistive & Rehabilitative Services	Steve Swanson 3D/I	Gary Valdez Focus Strategies Merchant Banking
Glenn E West Guaranty Bank	Keith White Texas Health & Human Services Commission	

Chief Local Elected Officials

Judge Samuel T Biscoe Travis County	Mayor Will Wynn City of Austin
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Program Performance Report

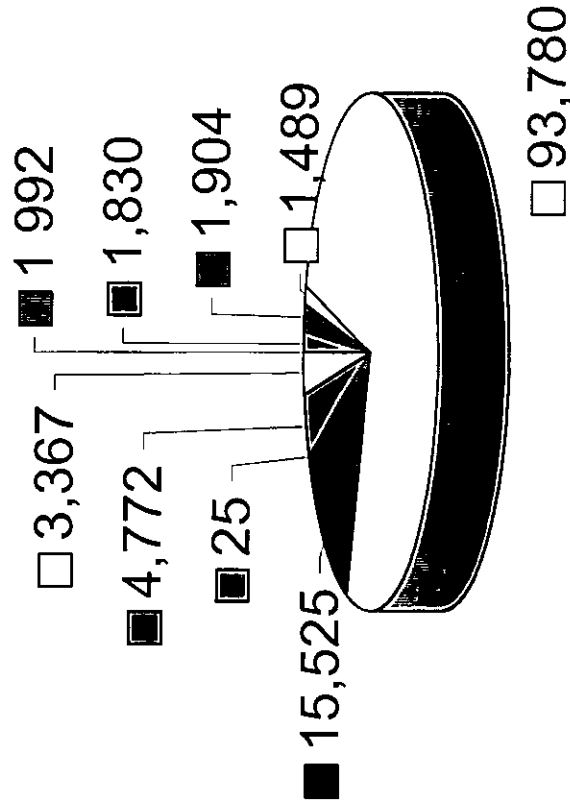
10/1/06-9/30/07

STATE CONTRACTED PERFORMANCE MEASURES

Measure	Target	Actual
Reemployment & Reengagement Measures		
UI Claimant Reemployment	62 30%	67 26%
UI Claimant Reemployment within 10 wks	27 30%	28 18%
Job Openings Filled Rate	39%	35 44%
Market Share	20%	20 01%
Sustainability	67%	74 43%
WIA Measures		
Adult Average Earnings	\$11 200	\$11 937 71
Dislocated Worker Average Earnings	\$13 900	\$16 130 67
Placement in Employment or Education	46%	52 99%
Attainment of Degree or Certificate	30%	45 93%
Common Measures (all programs)		
Total Entered Employment	63%	80 96%
Staff Assisted Entered Employment	75%	82 02%
Employment Retention	80%	84 30%
Educational Achievement	65%	82 06%
TANF/Choices		
All Family Participation Rate	50%	50 06%
Two Parent Family Participation Rate	74%	63 28%
Child Care		
Avg # of Children Served Per Day	3 003	3 113

16 Total Contracted Measures with the Texas Workforce Commission
 Exceeding 14
 Not Meeting 2

Program Service Levels



TOTAL Number Served = 124,684

■ WIA Youth

■ WIA Adult

□ WIA Dislocated Worker

□ Employment Service

■ ES Veterans

■ Trade Act

■ TANF

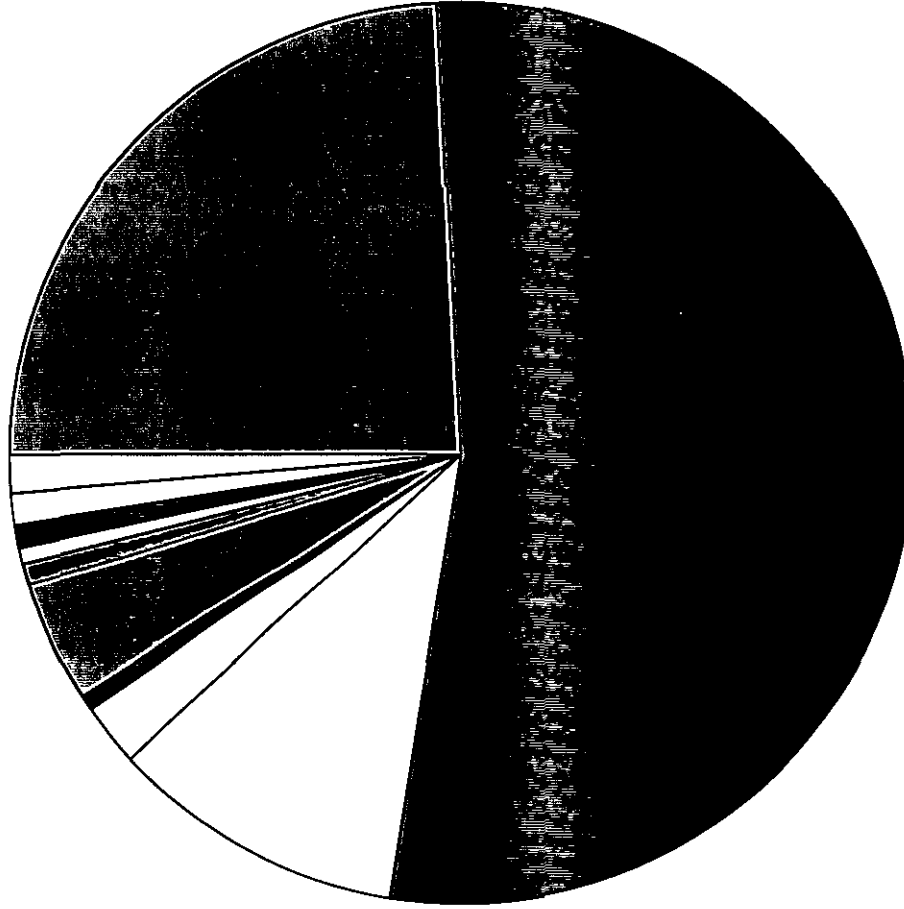
□ Food Stamp E&T

■ Project RIO

Grant Expenditures
10/1/06-9/30/07

WIA	\$7 318 984 30
Child Care	\$16 184 942 99
TANF	\$3 233 545 25
Food Stamp E&T	\$ 663 704 42
TX DOT Transportation	\$ 194 424 50
Nat'l Emergency Grant (Katrina)	\$1 281 701 05
Employment Service	\$ 302 583 89
Project RIO	\$ 148 379 79
Trade Act	\$ 165 319 15
Veterans ES	\$ 70 473 34
REA	\$ 198 817 00
City/County	\$ 361 412 92
United Way	\$ 98 681 99
Foundations	\$ 114 821 99
TOTAL	\$30,337,792 01

WORKSOURCE - GREATER AUSTIN AREA WORKFORCE BOARD
TOTAL EXPENDITURES \$30,337,792



WIA	24	12%
CHILD CARE	53	35%
TANF	10	66%
FS E&T	2	19%
TX DOT		64%
NEG	4	22%
ES	1	00%
RIO		49%
TRADE ACT	54	
VET SERVICES	23	
CITY/COUNTY	1	19%
ALL OTHER	1	36%

Local Workforce Initiatives

10/1/06-9/30/07

10/1/07-9/30/08

Special Initiatives BCY07 (Oct 06 - Sept 07)

Project Title	Partners	Funding	Industry	Status
Critical Skill Shortages Research Project	UT Ray Marshall Center	\$49 988 00	Advanced Manufacturing	Final report due in Dec 07
Purpose	To research industry and associated applications and identify occupations most in need and recommend solutions			
Outcomes	Credible research and solutions that lead to an enhanced advanced manufacturing industry in Central Texas			
Nursing Articulation Research	E3 Alliance / ACC	\$49 663 00	Healthcare	Final report due in Dec 07
Purpose	To research and determine the optimal model for nursing articulation from community colleges to 4 year college (2+2) and from clinical practice at the BSN level to the MSN in clinical education			
Outcomes	A refined matriculation and articulation model for nursing that the public workforce system can impact			
Youth Work Experience Project	Goodwill Industries of Central Texas Doubletree Hotel	\$59 902 00	Hospitality	Project to complete in Dec 07
Purpose	To develop job readiness and vocational potential for area youth with disabilities including paid work experience and on site job trainers to work with students			
Outcomes	18 students have enrolled in training to date Increased employment success for the targeted population			
Current Worker Training Projects	ACC	\$111 588 00	Digital Media Technology Manufacturing Advanced Manufacturing	Training completed
Purpose	To provide area employers with funding to enhance and upgrade the skills of their current workforce Participating employers included Amaze Entertainment Aspyr Media BioWare Cooper Consulting Frito Lay STEAG Hamatech			
Outcomes	119 employees with 6 employers received training			

Unemployment Insurance Reemployment and Eligibility Assessment	Career Centers	\$213 471 00	Multiple	Project to complete in Dec 07
Purpose	To assist UI claimants in finding new jobs by way of in person staff assisted services			
Outcomes	As of September 2007 3031 individuals had been assisted WorkSource is currently meeting the performance measure relating to UI claimants placed in employment			
ESL Hospitality Training	Literacy Coalition of Central TX	\$60 000 00	Hospitality	Training completed
Purpose	To provide English language instruction to non professional hospitality workers so that they will have opportunity to advance in the industry			
Outcomes	116 employees received training Participating employers included Four Seasons Hotel Hilton Downtown Hilton Airport Lake Austin Spa Resort Omni Austin Hotel Downtown Omni Hotel South Stephen F Austin/Intercontinental Hotel			
E-Learning	MindLeaders	\$90 000 00	Multiple	Training completed
Purpose	To provide web based training to Travis County employers			
Outcomes	11 employers received 393 licenses for their current workers to use in accessing training			
Biotechnology Training Project	ACC Greater Austin Chamber of Commerce UT Ray Marshall Center	\$401 620 00	Biotechnology	Year 1 of 2 completed
Purpose	To develop employer driven education and training opportunities that will provide a skilled workforce pipeline to meet the short and long term needs of the biotech			
Outcomes	Three new career pathways have been created at ACC validated through faculty externships and employer input and students are currently enrolled in grant supported training at ACC			
New Hire Worker Training Project for Unemployment Insurance Claimants and Other Unemployed Job Seekers	St David's HealthCare ACC	\$150 759 00	Healthcare	Grant launched in October 07

	Purpose	To set up new hire worker training programs with area employer to allow UI claimants and other unemployed job seekers receive classroom and/or on site			
	Outcomes	70 new Patient Care Technician and Graduate Nurses will be trained prior to hire by hospital			
				Child Care Construction Healthcare Transportation Education Administrative	Project completed in Dec 06
	Rapid Employment Model	Travis County	\$ 381 552 00		
	Purpose	To provide pre employment and short term occupational specific training to RIO Choices and Food Stamp Employment and Training customers			
	Outcomes	112 clients were served 65% achieved employment following their participation in the program at an average entry wage of \$10.39 per hour			

Special Initiatives BCY08 (Oct 07 - Sept 08)

Project Title	Partners	Funding	Industry	Status
Jobs to Careers	Seton St David's ACC HISC UT Ray Marshall	\$428 240 00	Healthcare	Currently in Yr 2 of 3 years
Purpose	To provide a work based learning initiative that supports incumbent frontline healthcare workers in the form of job coaching self study and classroom study			
Outcomes	Recognized career and education pathways for frontline healthcare workers with two of Austin's largest healthcare providers			
	ACC Greater Austin Chamber of Commerce	\$628 420 00	Energy	Currently in Yr 1 of 2
Clean Energy Training Project				
Purpose	To develop employer driven education and training opportunities that will provide a skilled workforce pipeline to meet the short and long term needs of the clean energy industry			
Outcomes	New credit and continuing education courses are being created with validation from research and employer input and will be offered in Spring 2008			

Current Worker Training Projects	Purpose	ACC	\$255 000 00	Multiple	Currently 1 of 4 projects underway
		To provide area employers with funding to enhance and upgrade the skills of their current workforce			
	Outcomes	Currently funding training for a consortium of social service providers under the Behavioral Health Planning Partnership			
Career Exploration Project	Purpose	GENaustin	\$24 997 94	Multiple	Project underway
		To fund after school career exploration activities for at least 125 middle and high school students enrolled in Austin Independent School District (AISD) in the 2007 2008 school year. The activities complement existing career exploration efforts			
	Outcomes	To date 30 high school girls and 752 middle school girls are being served			
Life Skills Sessions	Purpose	Career Centers	\$20 000 00	Multiple	Project will begin in Fall 07
		To provide Project RIO clients with pre employment training that will allow them to be as successful as possible in finding and retaining employment			
	Outcomes	7 sessions will be provided to participants			
Disability Awareness Project	Purpose	Career Centers DARS	\$8 000 00	Multiple	Project will begin in Fall 07
		To enhance existing assistive technology in the Career Center resource rooms and launch a Disability Awareness Month campaign to train and educate staff and community on WorkSource's role in assisting individuals with disabilities in finding Upgraded accessible technology and a better equipped Career Center staff			
	Outcomes				
Work Readiness Certification	Purpose	TBD	\$25 000 00	Multiple	Project will begin in Fall 07
		To remediate and validate a job seeker's pre employment and employment foundational skills			

	Outcomes	TBD			
		Travis County Goodwill Industries	\$419 275 00	Transportation Construction Administrative Healthcare	Participants currently in Round 4 of training
	Rapid Employment Model				
	Purpose	To provide pre employment and short term occupationally specific training to RIO Choices and Food Stamp Employment and Training customers			
		A minimum of 110 eligible participants will receive training and job assistance services Training provided by ACC Skillpoint Alliance Austin Academy Central Texas Nurse Network			
	Outcomes	ACC Health Industry Steering Committee	\$143 014 00	Healthcare Administrative	Grant funded Oct 07 contract negotiations pending
	Adult Technology Training for Individuals with Limited English Proficiency				
	Purpose	To incorporate Vocational English as a Second Language (VESL) training into two existing ACC occupational training programs Dental Assistant (DNTA) and Administrative Assistant (AA) A total of 40 students will pilot these revised course			
	Outcomes	30 students will complete training at least 22 will attain employment			

WorkSource Career Center Locations

North

6505 Airport Blvd Suite 101
Austin Texas 78752
(512)454-9675

Hours of Operation
7 30 a m -6 30 p m Mon -Thurs
8 00 a m 5 00 Fridays
9 00 a m 01 00 p m Saturdays

East

Austin Community College Eastview Campus
3401 Webberville Road Building 1000
Austin Texas 78702
(512)223-5400

Hours of Operation
7 30 am -6 30 p m Mon -Thurs
8 00 a m -5 00 p m Fridays

South

4175 Freidrich Lane Suite 200
Austin Texas 78744
(512)381-4200

Hours of Operation
7 30 a m -6 30 p m Mon -Thurs
8 00 a m -5 00 p m Fridays



WORKFORCE SERVICES

For Business

- Recruitment pre-screening and referral of qualified job applicants
- Outplacement services for employees affected by layoffs
- Skill assessments
- Labor market information
- Customized training
- Business seminars
- Labor law information
- Information and assistance for tax credit programs
- Job fairs

For Job Seekers

- Job placement assistance
- Labor market and career information
- Information of area training providers and programs
- Financial assistance for training
- Career counseling
- Skill assessment
- Community resource referrals
- Job seeking/keeping workshops and seminars



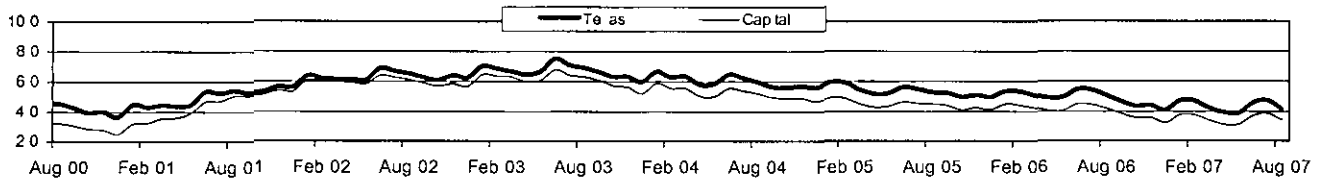
Capital Area Workforce Development Area

August 2007

Civilian Labor Force Estimates (Not Seasonally Adjusted)

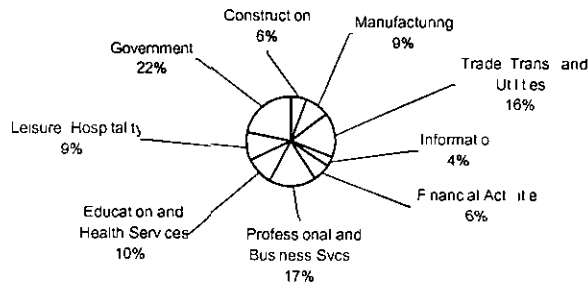
Capital Area WDA					Texas			
	CLF	Employed	Unemployed	Rate	CLF	Employed	Unemployed	Rate
Aug-07	533 396	515 180	18 216	3.4	11 491 788	11 016 263	475 525	4.1
Jul-07	535 615	514 960	20 655	3.9	11 643 024	11 089 388	553 636	4.8
Aug 06	525 149	503 223	21 926	4.2	11 526 864	10 945 962	580 902	5.0

Historical Unemployment Rates



Total Claims					Average Weekly Wage			
	Aug-07	Jul-07	Aug-06	QTY		Capital	Change	Texas
Initial	2 260	2 120	2 199	61	1st Qtr 2007	\$951.29	12.74	\$871.81
Continued	9 584	9 750	12 023	2 459	2006 Average	\$938.55	56.75	\$826.29
Continued Claims for the Week of the 12th					2005 Average	\$881.80		\$759.06
Continued	3 300	3 181	3 077	223				

Capital Area WDA Industry Composition 1st Quarter 2007



Top 10 Private Employers in the WDA 1st Quarter 2007

ADMINISTAFF COMPANIES II LP
 ADVANCED MICRO DEVICES INC
 DAUGHTERS OF CHARITY HEALTH SERVICES OF AUSTIN
 DELL PRODUCTS LP
 FREESCALE SEMICONDUCTOR INC
 HEB GROCERY COMPANY LP
 I B M CORPORATION MACHINE CORPORATION
 ROUND ROCK HOSPITAL INC
 SOLECTRON USA INC
 WAL MART ASSOCIATES INC

NAICS COVERED EMPLOYMENT QUARTERLY DATA 1st Quarter 2007

SUPER SECTOR	Total	Change Quarter	Year
Natural Resources & Mining	1 802	-44	-48
Construction	30 055	532	1 686
Manufacturing	46 946	358	719
Trade Trans and Utilities	86 241	-488	3 074
Information	19 839	215	27
Financial Activities	34 759	551	1 502
Professional and Business Svcs	89 716	1 163	2 688
Education & Health Services	53 522	386	2 075
Leisure & Hospitality	55 513	957	330
Other Services	18 510	295	429
Federal Government	10 224	1 259	572
State Government	61 166	682	3 083
Local Government	46 316	-447	374
Nonclassified & Confidential	675	174	292
TOTAL	555 284	-439	14 537

Size Class Employment Composition 1st Quarter 2007

