

PERFORMANCE MEASURES

These services support the Health and Human Services Department's goal of promoting and fostering increased self-sufficiency, healthy behaviors, and lifestyle among targeted populations. The following measures reflect the FY08 Budget, supported by the contracts in the attached list.

Outputs

Service Area	Performance Measure	FY08 Target
Basic Needs	Number of clients served	7,769
Early Education & Child Care	Number of children provided child care services	578
Homeless Services	Number of homeless persons receiving services in Austin annually	6,000
Mental Health/Mental Retardation/ Developmental Disabilities	Number of clients with a treatment plan for Mental Health or MR/DD services	346
Substance Abuse	Number of clients receiving substance abuse prevention/Intervention or treatment services	52
Victims Services	Number of clients receiving protective shelter	235
Workforce Development	Number of clients receiving workforce development services	679
Youth Development	Number of youth served in contracted youth development programs	21,121

Outcomes

Service Area	Performance Measure	FY08 Target
Early Education and Child Care	Percent of clients satisfied with child care services	99%
Homeless Services	Percent of homeless persons receiving case management who move into safe and stable housing	59%
Mental Health/Mental Retardation/ Developmental Disabilities	Percent of clients served who have achieved projected mental health outcomes	78%
Substance Abuse	Percent of clients who have achieved substance abuse treatment plan goals	69%
Victims Services	Percent of shelter clients who exit to safe and stable housing	75%
Workforce Development	Percent of clients obtaining employment at the WorkSource standard (formerly "livable" wage)	62%
Youth Development	Percent of youth with improved academic performance	85%