

Family Eldercare Performance Measures

Related Departmental Goal: Provision: Social Services – Promote and foster increased self-sufficiency, healthy behaviors, and lifestyle among targeted populations.

<u>Outputs</u>	Current Goal	Goal with Increase (estimated)
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Number of Unduplicated Clients	139	417
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Unduplicated Clients provided Care Coordination	107	321
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Outcomes

In Home Care and Bill Payer clients served will be maintained in a safe environment where all basic needs are met (food, medical, housing, clothing)	95%
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In Home Care and Bill Payer clients responding to surveys are satisfied with services provided	85%
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Bill Payer clients served in the program will have no new incident of abuse, neglect, or financial exploitation.	85%
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