

AGENDA



Thursday, July 24, 2008

**Purchasing Office
RECOMMENDATION FOR COUNCIL ACTION****Item No. 63**

Subject: Authorize award, negotiation, and execution of a 12-month service contract with HANSEN INFORMATION TECHNOLOGIES, Rancho Cordova, CA, for the purchase of software maintenance and support in an amount not to exceed \$104,136.84, with two 12-month extension options in amounts not to exceed \$106,219.55 for the first extension option, and \$108,344 for the second extension option, for a total contract amount not to exceed \$318,700.39.

Amount and Source of Funding: Funding in the amount of \$104,136.84 is available in the Fiscal Year 2007-2008 Operating Budget of the Austin Water Utility. Funding for the extension options is contingent upon available funding in future budgets.

Fiscal Note: There is no unanticipated fiscal impact. A fiscal note is not required.

For More Information: Mick Osborne, Specialist Sr. Buyer /974 2995

Purchasing Language: Sole source.

MBE/WBE: This contract will be awarded in compliance with Chapter 2-9C of the City Code (Minority-Owned and Women-Owned Business Enterprise Procurement Program). No subcontracting opportunities were identified; therefore, no goals were established for this solicitation.

Boards and Commission Action: Recommended by the Water and Wastewater Commission.

This contract is for software maintenance and support services for the Hansen Information Technologies Computerized Maintenance Management System (CMMS). The Austin Water Utility (AWU) uses the Water, Sewer, Plant, Customer Service, and Advanced Inventory modules in the daily operations of the Pipeline and Operations business segment. AWU is heavily dependent upon this software for the daily activities of dispatching work crews and tracking the maintenance history of its assets. In addition, the application is the prime source of information for tracking maintenance requirements to support the goals of the Austin Clean Water Program (ACWP). The application is integrated with the AWU Global Information System (GIS) application and provides important bi-directional visibility of Hansen's maintenance data and GIS maps.

Although AWU is the primary user of the Hansen application to manage its Pipeline Operations program area, other City departments also benefit from the data contained in this database for decision making purposes. The departments of Law, Fire, Austin Energy, and Public Works (Street Cuts) are consistent users of Hansen data.

In addition, via the AWU Hotlinks application, many other departments have access to Hansen data. Hotlinks is an internal custom AWU portal for viewing GIS maps which display AWU buried infrastructure. These GIS maps display information about the location from the Hansen database. Since this application is available via the City Intranet, it is available to any City department user that has been trained how to use Hotlinks.

The Hansen product is frequently updated and upgraded and AWU will be facing an upgrade from version 7.X to version 8.X in the next year to eighteen months. This maintenance contract is necessary to protect the City's investment in the software purchased to date. Hansen is the sole developer and holds all copyrights and proprietary rights to this software.