



SECTION 5
COMMUNITY DEVELOPMENT ACTIVITIES
AND PROPOSED ACCOMPLISHMENTS

Community Development Activity Tables

Community Development

The Neighborhood Housing and Community Development Office (NHCD) assessed the economic and social needs of the City's low- and moderate-income communities for the 2004-2009 Consolidated Plan. Through extensive community conversations, the City identified several strategies to address those needs. The strategies seek to create economic opportunity in the community by providing opportunities for businesses to prosper, neighborhoods to be revitalized, and low-income households to receive needed public services. In order for the City to successfully implement these strategies, the City has partnered with non-profit, business, and financial communities.

The Community Development strategies include.

- Commercial Revitalization: The objective is to provide the tools needed to create and/or preserve jobs and spur investments, improve infrastructure and "curb appeal", and attract and retain businesses to improve the economic viability of neighborhoods.
- Small Business Development Services: The objective is to provide financial and technical assistance to eligible businesses, including microenterprises, in order to improve the economic viability of neighborhoods and promote the creation and/or preservation of jobs.
- Public Services/Neighborhood Revitalization: The objective is to serve low-income households through financial and technical assistance to eligible organizations in order to increase the availability of services to the community.

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PROJECT PRIORITY: ECONOMIC DEVELOPMENT			
<i>The objective is to provide financial and technical assistance to eligible organizations in order to improve the economic viability of neighborhoods and promote the creation and/or preservation of jobs.</i>			
SMALL BUSINESS DEVELOPMENT			
Identified as a high priority, the City of Austin commits a portion of its annual allocation of Community Development Block Grant funds, along with Section 108 funds, to help create and retain job opportunities through various economic development activities.			
Type	Priority for Federal Funds	FY 2008-09 Goal	Funding Sources
Small Business Development	High	82	CDBG, GF, EDI, CDBG-Rev. Loan, Section 108

Community Development Bank	
IDIS Project #: 12	Local ID: 2CBD
PROJECT DESCRIPTION	

The Community Development Bank's (CDB) purpose is to provide funds to a Community Development Financial Institution (CDFI) to administer a loan program that provides flexible capital and technical assistance to small and minority businesses that are expanding or relocating to low-income areas. The performance goal for this program is job creation or retention for low- to moderate-income individuals.

ACCOMPLISHMENT DESCRIPTION	
Proposed Accomplishment	6 Jobs

The program will create or retain jobs for low-to-moderate income individuals.

FUNDING			
Fund Source(s) CDBG, GF			
FY 2008-09 Total Funding \$169,823			
PROJECT INFORMATION			
Project Primary Purpose:	Matrix Codes		
<input type="checkbox"/> Help the Homeless <input type="checkbox"/> Help Persons with HIV/AIDS <input type="checkbox"/> Help Persons with Disabilities <input type="checkbox"/> Address Public Housing Needs	<div>18A ED Direct Financial Assistance to For-Profits 570.203(b) ▼</div>		
	Priority Need Category	Eligibility	
	Economic Development ▼	LMJ ▼	
Objective Category	Outcome Categories	Subrecipient	Private 570.500c
Creating Economic Opportunities ▼	Availability/Accessibility ▼	Expected Completion Date	9/30/2009
		Citation	570.203b
		Location	Community Wide

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PROJECT PRIORITY: ECONOMIC DEVELOPMENT
SMALL BUSINESS DEVELOPMENT

Microenterprise Technical Assistance

IDIS Project #: 25 Local ID: 2CBD

PROJECT DESCRIPTION

The Microenterprise Technical Assistance Program provides operational funds for the administration of training and technical assistance for qualified microenterprises in the City of Austin. HUD defines a Microenterprise as either a business which has five or fewer employees, one being the owner, or an individual who the subrecipient determines is actively working towards developing a business that is expected to be a Microenterprise.

ACCOMPLISHMENT DESCRIPTION

Proposed Accomplishment 33 Businesses

The activity will provide training and technical assistance to current and aspiring Microenterprises.

FUNDING

Fund Source(s) CDBG, GF
FY 2008-09 Total Funding \$220,229

PROJECT INFORMATION

Project Primary Purpose:

- ☐ Help the Homeless
- ☐ Help Persons with HIV/AIDS
- ☐ Help Persons with Disabilities
- ☐ Address Public Housing Needs

Matrix Codes

18C Micro-Enterprise Assistance

Priority Need Category

Economic Development

Eligibility

LMC

Objective Category

Creating Economic Opportunities

Outcome Categories

Sustainability

Subrecipient Subrecipient Private 570.500c

Expected Completion Date 9/30/2009

Citation 570.201o

Location Community Wide

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PROJECT PRIORITY: ECONOMIC DEVELOPMENT
SMALL BUSINESS DEVELOPMENT

Neighborhood Commercial Management Program

IDIS Project #: 27 Local ID: 2CBD

PROJECT DESCRIPTION

The Neighborhood Commercial Management Program (NCMP) is a revolving loan fund, which provides gap financing to eligible borrowing businesses that have operated for two or more years. These small business loans, which provide gap financing, can be used for acquisition of land and improvements, various fixed costs, new construction, and leasehold improvements.

ACCOMPLISHMENT DESCRIPTION

Proposed Accomplishment 30 Jobs

The NCMP will create and retain jobs for low- and moderate-income individuals.

FUNDING

Fund Source(s) CDBG, CDBG-Rev. Loan, Section 108

FY 2008-09 Total Funding \$4,507,183

PROJECT INFORMATION

Project Primary Purpose:		Matrix Codes	
<input type="checkbox"/> Help the Homeless <input type="checkbox"/> Help Persons with HIV/AIDS <input type="checkbox"/> Help Persons with Disabilities <input type="checkbox"/> Address Public Housing Needs		18A ED Direct Financial Assistance to For-Profits 570.203(b) ▼	
		Priority Need Category	Eligibility
		Economic Development ▼	LMJ ▼
Objective Category	Outcome Categories	Subrecipient	Local Government
Creating Economic Opportunities ▼	Availability/Accessibility ▼	Expected Completion Date	9/30/2009
		Citation	570.203b
		Location	Community Wide

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PROJECT PRIORITY: ECONOMIC DEVELOPMENT	
SMALL BUSINESS DEVELOPMENT	
Façade Improvement Program	
IDIS Project #:	42
Local ID:	2CMR
PROJECT DESCRIPTION	

This project provides financial assistance to owners of eligible commercial buildings for renovation/rehabilitation to exterior facades. The program gives up to \$30,000 to each business for upgrades.

ACCOMPLISHMENT DESCRIPTION	
Proposed Accomplishment	6 Jobs

The Façade Improvement Program will preserve, restore, and rehabilitate exterior facades of eligible existing commercial structures.

FUNDING			
Fund Source(s) EDI			
FY 2008-09 Total Funding \$198,125			
PROJECT INFORMATION			
Project Primary Purpose:		Matrix Codes	
<input type="checkbox"/> Help the Homeless <input type="checkbox"/> Help Persons with HIV/AIDS <input type="checkbox"/> Help Persons with Disabilities <input type="checkbox"/> Address Public Housing Needs		Not-Applicable with EDI funds	
		Priority Need Category	Eligibility
		Economic Development ▼	N/A
Objective Category	Outcome Categories	Subrecipient	Other
Creating Economic Opportunities ▼	Sustainability ▼ ³	Expected Completion Date	9/30/2009
		Citation	570.203b
		Location	N/A

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PROJECT PRIORITY: ECONOMIC DEVELOPMENT	
SMALL BUSINESS DEVELOPMENT	
Community Preservation and Revitalization	
IDIS Project #:	42
Local ID:	2CMR
PROJECT DESCRIPTION	

The Community, Preservation, and Revitalization Program (CP&R) Business Loan Program provides financial assistance in the form of small business loans to financially and geographically qualified small businesses within or willing to locate with the CP&R Zone.

ACCOMPLISHMENT DESCRIPTION	
Proposed Accomplishment	7 Jobs

The CP&R Program will retain, expand, and relocate small businesses to and within the CP&R Zone.

FUNDING			
Fund Source(s) GF			
FY 2008-09 Total Funding \$245,000			
PROJECT INFORMATION			
Project Primary Purpose:		Matrix Codes	
<input type="checkbox"/> Help the Homeless <input type="checkbox"/> Help Persons with HIV/AIDS <input type="checkbox"/> Help Persons with Disabilities <input type="checkbox"/> Address Public Housing Needs		Not-Applicable with EDI funds	
		Priority Need Category	Eligibility
		Economic Development ▼	N/A
Objective Category	Outcome Categories	Subrecipient	Other
		Expected Completion Date	9/30/2009
Creating Economic Opportunities ▼	Availability/Accessibility ▼	Citation	570.203b
		Location	Census Tracts: 0000804; County: 48453

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PROJECT PRIORITY: ECONOMIC DEVELOPMENT			
<i>The objective is to provide financial and technical assistance to eligible organizations in order to improve the economic viability of neighborhoods and promote the creation and/or preservation of jobs</i>			
COMMERCIAL REVITALIZATION			
The objective of Commercial Revitalization is to provide financial and technical assistance to eligible organizations in order to improve the economic viability of neighborhoods and promote the creation and/or preservation of jobs			
Type	Priority for	FY 2008-09 Goal	Funding Sources
Commercial Revitalization	High	4,686	CDBG, PI (CDBG), GF, Section 108

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PROJECT PRIORITY: ECONOMIC DEVELOPMENT
COMMERCIAL REVITALIZATION
East 11th/12th Streets Revitalization
PROJECT DESCRIPTION
<p>The East 11th and 12th Streets redevelopment plan contains projects and programs that will lead to a sustained, improved and culturally rich area.</p> <p>This revitalization uses a combination of federal, local and private resources to improve the economic well-being and quality of life of the community. Public and private partnerships with business, financial, and non-profit communities are key to spurring quality investment, commercial development, and job creation throughout the East 11th and 12th Streets corridors. Through the City's partnership with the Urban Renewal Agency and the Austin Revitalization Authority the revitalization area continues to receive focused attention and financial investment for activities such as, but not limited to, land acquisition, demolition of dilapidated structures, relocation of displaced persons/businesses, preservation of historic structures, redevelopment of abandoned and/or substandard structures, improvement of infrastructure, construction of new mixed-used facilities, and the provision of loans to existing small businesses as gap financing in exchange for job creation or retention.</p> <p>The national objectives of 1) benefit to low- and moderate-income persons and 2) aid in the prevention or elimination of slums or blight will be met by these activities. The City plans to do six activities in fiscal year 2008-09 to work towards the goals set in the redevelopment plan. Most of these activities require several years to implement and while work may be done in fiscal year 2008-09, some of the finished results may not happen until future fiscal years.</p>
FUNDING
Fund Source(s) CDBG, PI (CDBG), GF, Section 108
FY 2008-09 Total Funding \$2,479,565

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PROJECT PRIORITY: ECONOMIC DEVELOPMENT

COMMERCIAL REVITALIZATION

East 11th/12th Streets Revitalization Part 1, Job Creation

IDIS Project #:	14	Local ID:	2CMR
ACCOMPLISHMENT DESCRIPTION			
Proposed Accomplishment		6 Jobs	

This project creates and/or retains jobs for low- and moderate-income individuals by providing small business loans. Borrowing entities may be eligible for GAP financing for up to 40 percent of eligible project costs.

FUNDING			
Fund Source(s) CDBG, PI (CDBG), Section 108			
FY 2008-09 Total Funding \$526,653			
PROJECT INFORMATION			
Project Primary Purpose:	Matrix Codes		
<input type="checkbox"/> Help the Homeless <input type="checkbox"/> Help Persons with HIV/AIDS <input type="checkbox"/> Help Persons with Disabilities <input type="checkbox"/> Address Public Housing Needs	18A ED Direct Financial Assistance to For-Profits 570.203(b) ▼		
	Priority Need Category	Eligibility	
	Economic Development ▼	LMJ ▼	
Objective Category	Outcome Categories	Subrecipient	Other
Creating Economic Opportunities ▼	Availability/Accessibility ▼	Expected Completion Date	9/30/2009
		Citation	570.203b
		Location	Census Tracts: 0000804; County: 48453

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PROJECT PRIORITY: ECONOMIC DEVELOPMENT	
COMMERCIAL REVITALIZATION	
East 11th/12th Streets Revitalization Part 2, Microenterprises	
IDIS Project #:	37
Local ID:	2CMR
ACCOMPLISHMENT DESCRIPTION	
Proposed Accomplishment	9 Businesses

The Microenterprise Technical Assistance Program provides operational funds for the administration of training and technical assistance for qualified microenterprises in the City of Austin. HUD defines a Microenterprise as either a business which has five or fewer employees, one being the owner, or an individual who is actively working towards developing a business that is expected to be a Microenterprise.

FUNDING			
Fund Source(s) CDBG			
FY 2008-09 Total Funding \$54,216			
PROJECT INFORMATION			
Project Primary Purpose:	Matrix Codes		
<input type="checkbox"/> Help the Homeless <input type="checkbox"/> Help Persons with HIV/AIDS <input type="checkbox"/> Help Persons with Disabilities <input type="checkbox"/> Address Public Housing Needs	18C Micro-Enterprise Assistance ▼		
	Priority Need Category	Eligibility	
	Economic Development ▼	LMC ▼	
Objective Category	Outcome Categories	Subrecipient	Other
Creating Economic Opportunities ▼	Sustainability ▼	Expected Completion Date	9/30/2009
		Citation	570.203b
		Location	Census Tracts: 0000804;

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PROJECT PRIORITY: ECONOMIC DEVELOPMENT

COMMERCIAL REVITALIZATION

East 11th/12th Streets Revitalization Part 3, Financial Assistance to For-Profits

IDIS Project #:	38	Local ID:	2CMR
ACCOMPLISHMENT DESCRIPTION			
Proposed Accomplishment	1,556 People		

This project will increase new goods and services offered in the area by providing loans to new businesses that open in or relocate to the area. This activity often requires several years of work before a new good or service can be located in the corridors. While work towards this goal will be done in fiscal year 2008-09, the project will not be complete until future fiscal years.

FUNDING			
Fund Source(s) CDBG, Section 108			
FY 2008-09 Total Funding \$342,287			
PROJECT INFORMATION			
Project Primary Purpose:	Matrix Codes		
<input type="checkbox"/> Help the Homeless <input type="checkbox"/> Help Persons with HIV/AIDS <input type="checkbox"/> Help Persons with Disabilities <input type="checkbox"/> Address Public Housing Needs	18A ED Direct Financial Assistance to For-Profits 570.203(b) ▼		
	Priority Need Category	Eligibility	
	Economic Development ▼	LMA ▼	
Objective Category	Outcome Categories	Subrecipient	Other
Creating Economic Opportunities ▼	Affordability ▼	Expected Completion Date	9/30/2011
		Citation	570.203b
		Location	Census Tracts: 0000804; County: 48453

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PROJECT PRIORITY: ECONOMIC DEVELOPMENT

COMMERCIAL REVITALIZATION

East 11th/12th Streets Revitalization Part 4, Acquisition of Real Property

IDIS Project #:	39	Local ID:	2CBD
ACCOMPLISHMENT DESCRIPTION			
Proposed Accomplishment	1,556 People		

This project will prevent and eliminate slum and blight influences in the area through the acquisition of vacant land and dilapidated structures, demolition of dilapidated structures, relocation of displaced owners or tenants and disposition of acquired property. The goal is to develop the acquired property and restore the once thriving mix of uses and activities along the corridors. The accomplishment goal from this activity can only be realized with the acquisition of property, which can require several years of work. While some acquisition may take place in fiscal year 2008-09, most of the acquisition in the corridor will not be realized until future fiscal years.

FUNDING			
Fund Source(s) CDBG			
FY 2008-09 Total Funding \$734,052			
PROJECT INFORMATION			
Project Primary Purpose:	Matrix Codes		
<input type="checkbox"/> Help the Homeless <input type="checkbox"/> Help Persons with HIV/AIDS <input type="checkbox"/> Help Persons with Disabilities <input type="checkbox"/> Address Public Housing Needs	01 Acquisition of Real Property 570.201(a) ▼		
	Priority Need Category	Eligibility	
	Economic Development ▼	SBA ▼	
Objective Category	Outcome Categories	Subrecipient	Other
Creating Economic Opportunities ▼	Sustainability ▼	Expected Completion Date	9/30/2010
		Citation	570.203b
		Location	Census Tracts: 0000804; County: 48453

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PROJECT PRIORITY: ECONOMIC DEVELOPMENT

COMMERCIAL REVITALIZATION

East 11th/12th Streets Revitalization Part 5, Non-Residential Historic Preservation

IDIS Project #:	40	Local ID:	2CMR
ACCOMPLISHMENT DESCRIPTION			
Proposed Accomplishment		3 Businesses	

The project will provide financial assistance to owners of eligible historic commercial or civic deteriorated buildings for renovation activities to prevent and eliminate the slum and blight influences in the area. Historic preservation, like the previous two parts, also requires several years to complete a project. While some work should be completed in fiscal year 2008-09, most of the projects in this part will be completed in future fiscal years.

FUNDING			
Fund Source(s) CDBG, Section 108			
FY 2008-09 Total Funding \$512,380			
PROJECT INFORMATION			
Project Primary Purpose:	Matrix Codes		
<input type="checkbox"/> Help the Homeless <input type="checkbox"/> Help Persons with HIV/AIDS <input type="checkbox"/> Help Persons with Disabilities <input type="checkbox"/> Address Public Housing Needs	16B Non-Residential Historic Preservation 570.202(d) ▼		
	Priority Need Category	Eligibility	
	Economic Development ▼	SBA ▼	
Objective Category	Outcome Categories	Subrecipient	Other
Creating Economic Opportunities ▼	Sustainability ▼	Expected Completion Date	9/30/2011
		Citation	570.202d
		Location	Census Tracts: 0000804; County: 48453

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PROJECT PRIORITY: ECONOMIC DEVELOPMENT
COMMERCIAL REVITALIZATION

East 11th/12th Streets Revitalization Part 6, Parking Facilities

IDIS Project #:	41	Local ID:	2CMR
ACCOMPLISHMENT DESCRIPTION			
Proposed Accomplishment	1,556 People		

The project will provide funds to lease a community parking lot to support the economic development in the area.

FUNDING			
Fund Source(s) CDBG FY 2008-09 Total Funding \$53,954			
PROJECT INFORMATION			
Project Primary Purpose:	Matrix Codes		
<input type="checkbox"/> Help the Homeless <input type="checkbox"/> Help Persons with HIV/AIDS <input type="checkbox"/> Help Persons with Disabilities <input type="checkbox"/> Address Public Housing Needs	<div>03G Parking Facilities 570.201(c) ▼</div>		
	Priority Need Category	Eligibility	
	<div>Economic Development ▼</div>	<div>LMA ~ ▼</div>	
Objective Category	Outcome Categories	Subrecipient	Other
<div>Suitable Living Environment ▼</div>	<div>Sustainability ▼</div>	Expected Completion Date	9/30/2009
		Citation	570.201c
		Location	Census Tracts: 0000804; County: 48453

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PROJECT PRIORITY: PUBLIC SERVICES			
<i>The objective of Public Services is to serve low-income households through financial and technical assistance to eligible organizations in order to increase the availability of services to the community</i>			
PUBLIC SERVICES NEIGHBORHOOD REVITALIZATION			
The objective of Neighborhood Revitalization is to provide assistance to eligible organizations so they can develop and implement neighborhood improvements and youth projects			
Type	Priority for Federal	FY 2008-09 Goal	Funding Sources
Public Services/ Neighborhood Revitalization	High	35,399	CDBG, GF, HTF

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PROJECT PRIORITY: PUBLIC SERVICES	
PUBLIC SERVICES NEIGHBORHOOD REVITALIZATION	
Child Care Services	
IDIS Project #: 11	Local ID: 2NER
PROJECT DESCRIPTION	

This program increases the supply of quality child care by providing services to children from low-income families whose gross income is less than 200 percent of Federal Poverty Guidelines and who reside within the Austin city limits. The Austin/Travis County Health and Human Service Department (HHSD) contracts with child care providers for the services.

ACCOMPLISHMENT DESCRIPTION
Proposed Accomplishment 309 Households

This program increases the supply of child care for low-income families. Social service contracts through HHSD provide: 1) child care vouchers for homeless and near-homeless families, families in crisis, and parents enrolled in self-sufficiency programs; 2) direct child care services for teen parents who are attending school; and 3) direct child care services through the Early Head Start child development program.

FUNDING			
Fund Source(s) CDBG, GF			
FY 2008-09 Total Funding \$695,263			
PROJECT INFORMATION			
Project Primary Purpose:	Matrix Codes		
<input type="checkbox"/> Help the Homeless	05 Public Services (General) 570.201(e) ▼		
<input type="checkbox"/> Help Persons with HIV/AIDS			
<input type="checkbox"/> Help Persons with Disabilities			
<input type="checkbox"/> Address Public Housing Needs			
	Priority Need Category	Eligibility	
	Public Services ▼	LMC ▼	
Objective Category	Outcome Categories	Subrecipient	Private 570.500c
Suitable Living Environment ▼	Availability/Accessibility ▼	Expected Completion Date	9/30/2009
		Citation	570.201e
		Location	Community Wide

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PROJECT PRIORITY: PUBLIC SERVICES
PUBLIC SERVICES NEIGHBORHOOD REVITALIZATION

Tenants' Rights Assistance

IDIS Project #: 35 **Local ID:** 2NER

PROJECT DESCRIPTION

The Tenant's Rights Assistance program objectives are: 1) facilitate mediation services between landlords and low- to moderate-income tenants, resulting in completing health and safety related repairs to rental units, which will help maintain reasonable habitability standards; 2) provide direct counseling and technical assistance to low-income renters regarding tenant/landlord issues; 3) provide public education and information through workshops and public forums on landlord/tenant relationships and educate renters on their rights as well as their responsibilities under the law; and 4) identify fair housing complaints that may be investigated which may assist in resolving, reducing or minimizing discriminatory housing practices.

ACCOMPLISHMENT DESCRIPTION

Proposed Accomplishment 521 People

This program will provide mediation, counseling, public information, and identify fair housing complaints.

FUNDING

Fund Source(s) CDBG, GF
FY 2008-09 Total Funding \$254,412

PROJECT INFORMATION

Project Primary Purpose:

- ☐ Help the Homeless
☐ Help Persons with HIV/AIDS
☐ Help Persons with Disabilities
☐ Address Public Housing Needs

Matrix Codes

05K Tenant/Landlord Counseling 570.201(e)

Priority Need Category

Public Services

Eligibility

LMC

Objective Category

Suitable Living Environment

Outcome Categories

Availability/Accessibility

Subrecipient

Private 570.500c

Expected Completion Date

9/30/2009

Citation

570.201e

Location

Community Wide

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PROJECT PRIORITY: PUBLIC SERVICES

PUBLIC SERVICES NEIGHBORHOOD REVITALIZATION

Housing Information and Referral

IDIS Project #: 24 Local ID: 2NER

PROJECT DESCRIPTION

The Housing Information and Referral Program (HIRS) provides technical assistance and referrals regarding affordable housing information and other social service programs by telephone and the City website. Any household is eligible and can access the HIRS services.

ACCOMPLISHMENT DESCRIPTION

Proposed Accomplishment 30,000 People

The HIRS program will provide affordable housing technical assistance and referrals by telephone and will count as accomplishments 25 percent of web hits to the Helpful Links on NHCD website.

FUNDING

Fund Source(s) GF

FY 2008-09 Total Funding \$157,057

PROJECT INFORMATION

Project Primary Purpose:

- ☐ Help the Homeless
☐ Help Persons with HIV/AIDS
☐ Help Persons with Disabilities
☐ Address Public Housing Needs

Matrix Codes

05 Public Services (General) 570.201(e)

Priority Need Category

Public Services

Eligibility

LMC

Objective Category

Suitable Living Environment

Outcome Categories

Availability/Accessibility

Subrecipient

Local Government

Expected Completion Date

9/30/2009

Citation

570.201e

Location

Community Wide

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PROJECT PRIORITY: PUBLIC SERVICES			
PUBLIC SERVICES NEIGHBORHOOD REVITALIZATION			
Housing Smarts - Housing Counseling			
IDIS Project #:	Non-Federal Funds	Local ID:	2NER
PROJECT DESCRIPTION			

Housing Smarts, a housing counseling program, offers housing counseling to City of Austin residents at 80 percent or below MFI in either English or Spanish. Housing Smarts has two classroom curriculums; the first is the pre-purchase counseling that teaches financial literacy skills such as budgeting and credit, and mortgage finance. The post-purchase class teaches foreclosure prevention to homeowners who may find themselves at risk of losing their homes. Housing Smarts also offers individual one-on-one counseling sessions to both pre and post purchase participants. The last component of Housing Smarts is the train-the-trainer scholarship offered to community non-profits who want to address housing financial literacy issues into their individual communities. The program uses the NeighborWorks America housing counseling curriculum for both instruction and teaching certification.

Accomplishment Description	
Proposed Accomplishment	230 People

The program's class participants will receive certified home buyer education from a nationally ranked curriculum. Those completing all nine hours of instruction will receive a certificate of completion that satisfies the homebuyer education component for many local mortgage lenders. Pre purchase one-on-one counseling sessions will provide counseling to potential homebuyers to assist in the home buying process and post purchase counseling will assist current homebuyers maintain homeownership, including necessary advocacy regarding foreclosure prevention. The foreclosure prevention advocacy counseling may be provided by City staff, a subrecipient, or a private firm.

FUNDING			
Fund Source(s) HTF FY 2008-09 Total Funding \$180,000			
PROJECT INFORMATION			
Project Primary Purpose:		Matrix Codes	
<input type="checkbox"/> Help the Homeless <input type="checkbox"/> Help Persons with HIV/AIDS <input type="checkbox"/> Help Persons with Disabilities <input type="checkbox"/> Address Public Housing Needs		Not Applicable with Non-Federal Funds	
		Priority Need Category	Eligibility
		Not Applicable with Non-Federal Funds	N/A
Objective Category	Outcome Categories	Subrecipient	Local Government
Suitable Living Environment ▼	Availability/Accessibility ▼	Expected Completion Date	9/30/2009
		Citation	N/A
		Location	Community Wide

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PROJECT PRIORITY: PUBLIC SERVICES

PUBLIC SERVICES NEIGHBORHOOD REVITALIZATION

Neighborhood Support Services

IDIS Project #:	29	Local ID:	2NER
PROJECT DESCRIPTION			

The Neighborhood Support Services program assists in the creation of working partnerships in priority neighborhoods to improve the quality of life and increase residents participation in neighborhood activities. Priority neighborhoods are those where, according to census data, the majority of residents' income is at 80 percent or below of MFI.

ACCOMPLISHMENT DESCRIPTION	
Proposed Accomplishment	4,000 Households

The program will provide community workshops and community service projects that promote neighborhood and personal safety objectives.

FUNDING			
Fund Source(s) GF			
FY 2008-09 Total Funding \$155,000			
PROJECT INFORMATION			
Project Primary Purpose:		Matrix Codes	
<input type="checkbox"/> Help the Homeless <input type="checkbox"/> Help Persons with HIV/AIDS <input type="checkbox"/> Help Persons with Disabilities <input type="checkbox"/> Address Public Housing Needs		<div>05 Public Services (General) 570.201(e) ▼</div>	
		Priority Need Category	Eligibility
		Public Services ▼	Not Applicable ▼
Objective Category	Outcome Categories	Subrecipient	Local Government
<div>Suitable Living Environment ▼</div>	<div>Availability/Accessibility ▼</div>	Expected Completion Date	9/30/2009
		Citation	570.201e
		Location	Community Wide

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PROJECT PRIORITY: PUBLIC SERVICES
PUBLIC SERVICES NEIGHBORHOOD REVITALIZATION

Senior Services	
IDIS Project #: 32	Local ID: 2NER
PROJECT DESCRIPTION	

The Austin/Travis County Health and Human Services Department, via a contract with a subrecipient, provides services that help prevent and protect seniors from becoming victims of abuse, neglect, or exploitation. Services provided are guardianship, in home care, and the elder shelter programs. Persons must meet income, age, & residential eligibility requirements.

ACCOMPLISHMENT DESCRIPTION	
Proposed Accomplishment	185 People

This program will provide temporary shelter for seniors; assist seniors in, or at risk of abusive, neglectful, or exploitative situations; and assist seniors to maintain their independence via home care services

FUNDING		
Fund Source(s) CDBG, GF		
FY 2008-09 Total Funding \$123,837		
PROJECT INFORMATION		
Project Primary Purpose: <input type="checkbox"/> Help the Homeless <input type="checkbox"/> Help Persons with HIV/AIDS <input type="checkbox"/> Help Persons with Disabilities <input type="checkbox"/> Address Public Housing Needs	Matrix Codes 05A Senior Services 570.201(e) ▼	
	Priority Need Category Public Services ▼	Eligibility LMC ▼
Objective Category	Outcome Categories	Subrecipient Private 570.500c Expected Completion Date 9/30/2009 Citation 570.201e Location Community Wide
Suitable Living Environment ▼	Availability/Accessibility ▼	

Fiscal Year 2008-09 Annual Action Plan
SECTION 5: COMMUNITY DEVELOPMENT
Community Development Activity Tables

PROJECT PRIORITY: PUBLIC SERVICES
PUBLIC SERVICES NEIGHBORHOOD REVITALIZATION

Youth Support Services

IDIS Project #:	36	Local ID:	2NER
PROJECT DESCRIPTION			

The Youth Support Services program provides access to holistic, wraparound services and support to youth designated as at-risk and their families. The program's three components provide different levels of intervention: school-based intensive wraparound, community-based wraparound services, and summer camps. The program, in partnership with the youth and their family, address the needs and challenges of the youth's situation to improve their functioning in school, the community, and home.

ACCOMPLISHMENT DESCRIPTION

Proposed Accomplishment	154 People
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This program will serve youth designated at-risk and their families. The services and supports will be individualized to the youth and family and will be delivered utilizing the wraparound model. The interventions will focus on the areas of basic needs, mental health services, educational support and social enrichment. Services will continue to be accessed through designated schools and community centers.

FUNDING

Fund Source(s) CDBG, GF

FY 2008-09 Total Funding \$231,762

PROJECT INFORMATION

Project Primary Purpose:	Matrix Codes		
<input type="checkbox"/> Help the Homeless <input type="checkbox"/> Help Persons with HIV/AIDS <input type="checkbox"/> Help Persons with Disabilities <input type="checkbox"/> Address Public Housing Needs	<div>05D Youth Services 570.201(e) ▼</div>		
	Priority Need Category	Eligibility	
	<div>Public Services ▼</div>	<div>LMC ▼</div>	
Objective Category	Outcome Categories	Subrecipient	Private 570.500c
<div>Suitable Living Environment ▼</div>	<div>Availability/Accessibility ▼</div>	Expected Completion Date	9/30/2009
		Citation	570.201e
		Location	Community Wide

Fiscal Year 2008-09 Annual Action Plan
SECTION 5: COMMUNITY DEVELOPMENT
Community Development Activity Tables

PROJECT PRIORITY: DEBT SERVICE
PUBLIC FACILITIES

ARCH Homeless Shelter Debt Service

IDIS Project #: 20 Local ID: 2PUB

PROJECT DESCRIPTION

City secured a \$6 million HUD Section 108 Loan Guarantee to construct a homeless shelter, resource center and health clinic in downtown Austin. The facility was opened in April 2004. Repayment of the Section 108 Loan in fiscal year 2008-09 will be from the balance of the original Section 108 Loan. The loan will be repaid in 2022.

FUNDING

Fund Source(s) Section 108

FY 2008-09 Total Funding \$1,088,941

PROJECT INFORMATION

Project Primary Purpose:

- ☒ Help the Homeless
☐ Help Persons with HIV/AIDS
☐ Help Persons with Disabilities
☐ Address Public Housing Needs

Matrix Codes

19F Planned Repayment of Section 108 Loan Principal ▼

Priority Need Category

Homeless/HIV/AIDS ▼

Eligibility

N/A

Objective Category

Not Applicable ▼

Outcome Categories

Not Applicable ▼

Subrecipient

Local Government

Expected Completion Date

9/30/2009

Citation

570.705c

Location

Community Wide

Fiscal Year 2008-09 Annual Action Plan
SECTION 5: COMMUNITY DEVELOPMENT
Community Development Activity Tables

<i>PROJECT PRIORITY: DEBT SERVICE</i>
ECONOMIC DEVELOPMENT

Neighborhood Commercial Management Debt Service	
IDIS Project #:	28
Local ID:	2PUB
PROJECT DESCRIPTION	

After initially funding Neighborhood Commercial Management Program (NCMP) with CDBG funds, the City secured a \$2 million HUD Section 108 Loan Guarantee to support the NCMP. In fiscal year 2006-07, the City secured another \$3 million HUD Section 108 loan that will go to public offering in September 2008. Repayment of the two Section 108 loans will be in the form of two semi-annual payments of interest only in February of each year and principle and interest in August of each year. The primary repayment source is loan repayment funds for a period of 20 years ending 2026.

FUNDING		
Fund Source(s) CDBG, PI (Section 108)		
FY 2008-09 Total Funding \$367,641		
PROJECT INFORMATION		
Project Primary Purpose:	Matrix Codes	
<input type="checkbox"/> Help the Homeless <input type="checkbox"/> Help Persons with HIV/AIDS <input type="checkbox"/> Help Persons with Disabilities <input type="checkbox"/> Address Public Housing Needs	<div>19F Planned Repayment of Section 108 Loan Principal ▼</div> <div> <div>Priority Need Category</div> <div>Economic Development ▼</div> </div> <div> <div>Eligibility</div> <div>N/A</div> </div>	
Objective Category	Outcome Categories	Subrecipient Local Government
<div>Not Applicable ▼</div>	<div>Not Applicable ▼</div>	Expected Completion Date 9/30/2009
		Citation 570.705c
		Location Community Wide

Fiscal Year 2008-09 Annual Action Plan
SECTION 5: COMMUNITY DEVELOPMENT
Community Development Activity Tables

PROJECT PRIORITY: DEBT SERVICE
COMMERCIAL REVITALIZATION

East 11th/12th Street Revitalization Debt Service

IDIS Project #:	15	Local ID:	2PUB
PROJECT DESCRIPTION			

The City secured a \$9 million HUD Section 108 Loan Guarantee to implement the East 11th and 12th Streets Revitalization Project. Repayment of the loan partially comes from repayments of commercial revitalization loans to made to small businesses for job creation in the East 11th/12th Street Corridor. Repayment of the Section 108 Loan will be in the form of annual payments from loan repayments from the small business loans and current and future CDBG funds for a 20 year period ending in 2017.

FUNDING			
Fund Source(s) CDBG, PI (Section 108)			
FY 2008-09 Total Funding \$884,971			
PROJECT INFORMATION			
Project Primary Purpose:		Matrix Codes	
<input type="checkbox"/> Help the Homeless <input type="checkbox"/> Help Persons with HIV/AIDS <input type="checkbox"/> Help Persons with Disabilities <input type="checkbox"/> Address Public Housing Needs		<div>19F Planned Repayment of Section 108 Loan Principal ▼</div>	
		Priority Need Category	Eligibility
		<div>Economic Development ▼</div>	N/A
Objective Category		Outcome Categories	Subrecipient Local Government
<div>Not Applicable ▼</div>		<div>Not Applicable ▼</div>	<div>Expected Completion Date 9/30/2009</div>
			<div>Citation 570.705c</div>
			<div>Location Community Wide</div>

Fiscal Year 2008-09 Annual Action Plan
SECTION 5: COMMUNITY DEVELOPMENT
Community Development Activity Tables

PROJECT PRIORITY: DEBT SERVICE
PUBLIC FACILITIES

Millennium Youth Center Debt Service

IDIS Project #: 26 Local ID: 2PUB

PROJECT DESCRIPTION

The City secured a \$7.8 million HUD Section 108 Loan Guarantee to construct a youth entertainment center in central east Austin. The facility was opened in June 1999. Repayment of the Section 108 Loan will be in the form of annual payments from current and future CDBG funds for a 20-year period ending in 2018. The City is taking steps to refinance this loan at a lower interest rate.

FUNDING			
Fund Source(s) CDBG			
FY 2008-09 Total Funding \$757,024			
PROJECT INFORMATION			
Project Primary Purpose:		Matrix Codes	
<input type="checkbox"/> Help the Homeless <input type="checkbox"/> Help Persons with HIV/AIDS <input type="checkbox"/> Help Persons with Disabilities <input type="checkbox"/> Address Public Housing Needs		19F Planned Repayment of Section 108 Loan Principal ▼	
		Priority Need Category	Eligibility
		Public Facilities ▼	N/A
Objective Category	Outcome Categories	Subrecipient	Local Government
Not Applicable ▼	Not Applicable ▼	Expected Completion Date	9/30/2009
		Citation	570.705c
		Location	Community Wide



SECTION 6 PUBLIC HEARINGS

Needs Assessment

Public Notice

City Council Hearing: March 20, 2008

Community Development Commission Hearing: March 31, 2008

Economic Development Stakeholder Meeting: April 16, 2008

Fiscal Year 2008-09 Annual Action Plan

Section 6: Public Hearings

Public Notice: Needs Assessment

CITY OF AUSTIN NEIGHBORHOOD HOUSING AND COMMUNITY DEVELOPMENT DEPARTMENT

NOTICE OF PUBLIC HEARINGS ON COMMUNITY NEEDS ANNUAL ACTION PLAN FY 2008-2009

In Fiscal Year 2008-09, the City of Austin expects to receive \$12.8 million through four HUD programs: Community Development Block Grant (CDBG), HOME Investment Partnerships Program (HOME), Emergency Shelter Grant (ESG), and Housing Opportunities for Persons with AIDS (HOPWA) and funding from local programs including General Revenue Funds, local General Obligation Bonds, additional revolving income, and program income. In order to receive these grants from the U.S. Department of Housing and Urban Development (HUD), the City of Austin must submit annually an Action Plan that describes community needs, resources, priorities, and proposed activities with regard to housing, community development, economic development and public services. The City has begun development of its Action Plan, 2008-09, which is due to HUD on August 15, 2008.

As required by Chapter 373 of the Texas Local Government Code and the City's Citizen Participation Plan, the steps for public participation in the annual Action Plan are four public hearings before the City Council and the Community Development Commission (CDC) and a 30-day comment period on the draft Plan.

Two public hearings were held to receive citizen input on community needs and service gaps. All interested persons are invited to attend.

PUBLIC HEARINGS ON COMMUNITY NEEDS **MAKE YOUR VOICE HEARD!**

- **Thursday, March 20th at 6:00 PM.** Before the City Council at City Hall, City Council Chambers, 301 W. Second St.
- **Monday, March 31st at 6:30 PM.** Before the Community Development Commission, Boards and Commissions Room, 301 W. Second St.

If you would like to submit written public comments, please write to:
Neighborhood Housing and Community Development
Attn: Action Plan Planning FY 2008-09
PO Box 1088
Austin, Texas 78767
Email: http://www.ci.austin.tx.us/connect/email_nhcd.htm

For more information, contact the Neighborhood Housing and Community Development Office (NHCD), Monday through Friday between 7:45 a.m. and 4:45 p.m. at 974-3100 (voice) or 974-3102 (TDD).

Fiscal Year 2008-09 Annual Action Plan

Section 6: Public Hearings

Public Notice: Needs Assessment

The City of Austin is committed to compliance with the Americans with Disabilities Act (ADA) and Section 504 of the Rehabilitation Act of 1973, as amended. Reasonable modifications and equal access to communications will be provided upon request. Please call 974-3102 (TDD) for assistance. For a sign language interpreter, please call 974-3100 at least 4-5 days in advance.

The City does not discriminate on the basis of disability in the admission or access to, or treatment or employment in, its programs, and activities. Dolores Gonzalez has been designated as the City's ADA/Section 504 Coordinator. Her office is located at 505 Barton Springs Road, Suite 600. If you have any questions or complaints regarding your ADA/Section 504 rights, please call ADA/Section 504 Coordinator at 974-3256 (voice) or 974-2445 (TTY).

Fiscal Year 2008-09 Annual Action Plan
Section 6: Public Hearings

City Council Hearing: March 20, 2008

Speaker	Affiliation	Comments	Staff Response
Joyce McDonald	FrameWorks	FrameWorks requests \$50,000 to expand their foreclosure education services to address foreclosure problems in Austin. They want Austin to declare foreclosure as a priority.	The Housing Smarts program includes foreclosure prevention education. Foreclosure prevention counseling is proposed to be added to the Housing Smarts program in fiscal year 2008-09. The new services may be provided by City staff, a subrecipient, or a private firm.
Bernadette Stone	FrameWorks	Donated time to Ms. McDonald.	
Douglas & Charlotte Birden	FrameWorks	The Birdens are clients of FrameWorks and used their foreclosure services. They had a sub prime mortgage that turned out to be predatory. The builder, mortgage company, and bank worked together to get them into the house. They began to have problems immediately, fell behind, and turned to FrameWorks who helped them so they didn't walk away from their house and ruin their credit. They support FrameWork's request for \$50,000 to expand foreclosure services.	The Housing Smarts program includes foreclosure prevention education. Foreclosure prevention counseling is proposed to be added to the Housing Smarts program in fiscal year 2008-09. The new services may be provided by City staff, a subrecipient, or a private firm.
Donald Degollado	FrameWorks	The Birdens have been referred to Legal Aid for help with the specifics of their loan. Mr. Degollado told the story of Ms. Martinez, since she was unable to testify. Ms. Martinez is a single parent, and about 12 1/2 years into her mortgage, she ran into medical problems. FrameWorks was able to provide assistance, offering Spanish speaking staff who helped her connect with the loss mitigation department when her home was in foreclosure status. HUD gave her a loan to pay for the delinquency, and she kept her home. She had only two years left on her mortgage. Without	The Housing Smarts program includes foreclosure prevention education. Foreclosure prevention counseling is proposed to be added to the Housing Smarts program in fiscal year 2008-09. The new services may be provided by City staff, a subrecipient, or a private firm.

Fiscal Year 2008-09 Annual Action Plan

Section 6: Public Hearings

City Council Hearing: March 20, 2008

Speaker	Affiliation	Comments	Staff Response
Rory O'Malley	FrameWorks	<p>FrameWorks services she would have lost her home Mr Degollado supports the \$50,000 and wants Austin to include foreclosure prevention as a priority in the Action Plan. There is a great need to serve the Spanish speaking community</p> <p>There will be an estimated 4,100-4,200 foreclosures in Travis County in the next year, up 30 percent from previous year. FrameWorks advertised on Univision recently in Spanish and was "swamped" with callers. They've done a triage to help the most urgent cases. They received 143 calls from Spanish speaking families seeking assistance, working with families with immediate needs first. Please include foreclosure prevention services as a priority for the City and support the \$50,000 funding for FrameWorks</p>	<p>The Housing Smarts program includes foreclosure prevention education. Foreclosure prevention counseling is proposed to be added to the Housing Smarts program in fiscal year 2008-09. The new services may be provided by City staff, a subrecipient, or a private firm.</p>
Nancy Cates	Mary Lee Foundation	<p>Ms. Cates supports the preservation of existing housing. She encourages helping non-profits locate affordable housing properties and provide funds so they can buy and renovate those properties. Housing should combine transitional with longer term housing. She supports matching funds or challenge grants.</p>	<p>The City of Austin will continue to fund rental and transitional housing for low-income households in the fiscal year 2008-09 Action Plan through the Rental Housing Development Assistance Program. The City also released an Affordable Housing Preservation Study in April 2008 that includes recommendations as a platform for addressing the challenges in the current housing market and focuses on how to retain affordable housing in our</p>

Fiscal Year 2008-09 Annual Action Plan

Section 6: Public Hearings

City Council Hearing: March 20, 2008

Speaker	Affiliation	Comments	Staff Response
Jennifer McPhail	ADAPT	Ms McPhail testified for the City to provide funding for accessible housing for persons with very-low incomes. The ABR program provides important services to persons with disabilities and allows people to age in place. The program should be expanded. She testified that supportive services should be separate from housing. A landlord who also provides supportive services leads to problems. Sixty percent of discrimination cases with the Austin Tenant's Council are from the disabled community. The City should expand visibility.	Austin community The City of Austin supports housing for very low-income households through its Emergency Shelter Grant funds, Housing Opportunities for Persons with AIDS funds, and through the development of housing for very low-income households in the Rental Housing Development Assistance Program. The City also funds housing assistance for very low-income households in the Tenant Based Rental Assistance Program with HOME and local Housing Trust Fund dollars. The City also funds the Austin Tenant's Rights activity. The fiscal year 2008-09 Action Plan also continues to fund the ABR Rental and Owner programs.
Kathy Stark	Austin Tenants' Council	Sixty percent of Austin Tenant's Council complaints are from the disabled community. The City needs continued education on fair housing and fair rents. With condo conversions, long term tenants can't live there anymore. As much funding as possible should go to affordable housing for those under 60 percent of the MFI.	The fiscal year 2008-09 Action Plan proposes continued funding for the Austin Tenants' Rights Assistance activity.

Fiscal Year 2008-09 Annual Action Plan
Section 6: Public Hearings

City Council Hearing: March 20, 2008

Speaker	Affiliation	Comments	Staff Response
Angela Atwood	Family Eldercare	Ms. Atwood supports CDBG funding for supportive services and affordable housing. Family Eldercare receives funding for four programs. They provided services for 223 elder persons, in transitional housing, in-home care, etc. The City should continue investing in homeless services.	The fiscal year 2008-09 Action Plan proposes continued funding for the Senior Services activity using CDBG and General Fund dollars.

Fiscal Year 2008-09 Annual Action Plan
Section 6: Public Hearings

Community Development Commission Hearing: March 31, 2008

Speaker	Affiliation	Comments	Staff Response
Nancy Cates	Mary Lee Foundation	Ms Cates testified there is never enough housing for people at 30 percent or below of MFI. The Mary Lee Foundation provides low-income housing for seniors and always has a waiting list, currently about 50 persons. She encourages more dollars to preserve housing that is close to public transportation. She encourages housing that can be either transitional or long-term. Mary Lee currently serves about 200 individuals.	The City of Austin will continue to fund rental housing for low-income households in the fiscal year 2008-09 Action Plan through the Rental Housing Development Assistance Program.
Rick Rivera	Family Connections	Child care presents great challenges for working families. Family Connections annually serves about 200 children and about 94 families. Child care is a significant cost for a family. He urges continued support of child care programs HUD focusing less on supportive service, waiting lists are growing longer and the need is increasing. Last year Family Connections helped about 226 children, about 65-75 percent are single-parents who make at or below minimum wage. They do have a waiting list, but the main reason they turn down people is because of a lack of capacity.	Child care continues to be a high priority for the City and funding is proposed to continue through the Neighborhood Revitalization Program.
Jay Felderman	Passages-Salvation Army	The Passages program uses TBRA funding. They have 519 cases currently, which typically use 12 to 18 months of TBRA. He urges continued support for homeless families and to fund TBRA at the current level. The average family size is about three persons. About 85 percent retain housing, and of that about 90 percent are families.	The City of Austin funds the Passages Program through the Tenant Based Rental Assistance Program (TBRA). Funding is proposed to continue in FY 08-09.
Joyce Hefner	Family Eldercare	There is a growing need for services for the elderly. Elders are the fastest growing, highest need population in Austin. Loneliness, depression, and neglect is also growing in this population. There is a waiting list for their services. Family Eldercare currently serves about 223 persons primarily in	The fiscal year 2008-09 Action Plan proposes continued funding for the Senior Services activity using CDBG and General Fund dollars.

Fiscal Year 2008-09 Annual Action Plan

Section 6: Public Hearings

Community Development Commission Hearing: March 31, 2008

Speaker	Affiliation	Comments	Staff Response
		Travis County They also provide legal guardian services They work with different groups like Meals on Wheels to train volunteers to look for signs of loneliness, neglect, and abuse The need for services has grown by 46 percent since 1998 They currently receive \$234,000 from CDBG and would like to get back to the CDC with a response on how much additional funding they would need to expand their programs	
Jennie Edwards	Family Eldercare	Family Eldercare provides guardianship services for the most vulnerable elderly persons They are usually in nursing homes or group home situations Family Eldercare uses trained caregivers and client advocates Elders get better care when they are visited regularly She asks that funding of Family Eldercare continue	The fiscal year 2008-09 Action Plan proposes continued funding for the Senior Services activity using CDBG and General Fund dollars
Frances McNulty	Family Eldercare	Ms McNulty also works with guardianship services They are charged with being "a second set of eyes," alert to any signs of abuse These people usually have no friends or family and greatly benefit from the attention given through the volunteers who visit them She asks that funding continue for Family Eldercare	The fiscal year 2008-09 Action Plan proposes continued funding for the Senior Services activity using CDBG and General Fund dollars
Brandy Means	Family Eldercare	Ms Means is also a volunteer She asks the City to continue to fund the Family Eldercare program through CDBG funding The Guardianship program has eight care managers, one care aid, the director, a manager, and about eight volunteers for every case load They have fewer volunteers than are needed The volunteers serve as the local match	The fiscal year 2008-09 Action Plan proposes continued funding for the Senior Services activity using CDBG and General Fund dollars
Kendra Peters	Family Eldercare	Ms Peters manages the Bill Payer and Transitional Shelter Program. The Bill Payer program helps an average of 160	The fiscal year 2008-09 Action Plan proposes continued funding

Fiscal Year 2008-09 Annual Action Plan
Section 6: Public Hearings

Community Development Commission Hearing: March 31, 2008

Speaker	Affiliation	Comments	Staff Response
Jimmv Northrup	Family Eldercare	people with maintaining housing, health care and food expenses. The services are unduplicated in the community and always have a waiting list The Elder Transitional Shelter Program has 21 beds Mr Northrup is a volunteer and asks for continued funding of program	for the Senior Services activity using CDBG and General Fund dollars The fiscal year 2008-09 Action Plan proposes continued funding for the Senior Services activity using CDBG and General Fund dollars.
Kenny Epstein	Family Eldercare	Mr. Epstein used the Transitional Shelter Program He became disabled and was unable to work. He eventually lost his housing It took 13 months to get approved for SSI and he had no where to live in the meantime He went from the ARCH to the Elder Shelter program at Family Eldercare that was able to assist him to find housing. He wants to see program and funding continued	The fiscal year 2008-09 Action Plan proposes continued funding for the Senior Services activity using CDBG and General Fund dollars
Brenda Coleman-Beatty	Family Eldercare	Ms Coleman-Beatty is a primary caregiver for a disabled sister and her elderly mother Without Family Eldercare she may have had to quit job She has helped her sister get her first apartment Family Eldercare helps mother with assistance and doctor's appointments while she works. She asks that funding continue	The fiscal year 2008-09 Action Plan proposes continued funding for the Senior Services activity using CDBG and General Fund dollars
Joyce McDonald	FrameWorks	Ms. McDonald spoke about the foreclosure prevention services FrameWorks offers She passed out a proposal and budget for expanding their program There is a great need in Travis County for more foreclosure services She asks that they be given \$50,000 to expand their program to do more one-on-one counseling to prevent foreclosures She would like to hire three additional foreclosure counselors	The Housing Smarts program includes foreclosure prevention education Foreclosure prevention counseling is proposed to be added to the Housing Smarts program in fiscal year 2008-09 The new services may be provided

Fiscal Year 2008-09 Annual Action Plan
Section 6: Public Hearings

Community Development Commission Hearing: March 31, 2008

Speaker	Affiliation	Comments	Staff Response
Eddie Phillips		and continue to promote the program.	by City staff or a subrecipient
Marylou Martinez	FrameWorks	Didn't speak.	
	FrameWorks	Ms Martinez is a client of FrameWorks and needed help in Spanish. Her loan would have been in foreclosure status without FrameWorks because no one at her bank could speak to her in Spanish and kept referring her to the wrong department. FrameWorks helped her keep her home. There is a need for foreclosure prevention services, especially in Spanish.	The Housing Smarts program includes foreclosure prevention education. Foreclosure prevention counseling is proposed to be added to the Housing Smarts program in fiscal year 2008-09. The new services may be provided by City staff, a subrecipient, or a private firm.
Donald Degollado	FrameWorks	Mr Degollado works for FrameWorks and supports the need for additional \$50,000 to expand foreclosure services.	The Housing Smarts program includes foreclosure prevention education. Foreclosure prevention counseling is proposed to be added to the Housing Smarts program in fiscal year 2008-09. The new services may be provided by City staff, a subrecipient, or a private firm.
Rafael Sanchez	FrameWorks	Ms Sanchez is a client of FrameWorks and also needed help in Spanish. He found FrameWorks through the Univision promotion. They helped him in his situation.	The Housing Smarts program includes foreclosure prevention education. Foreclosure prevention counseling is proposed to be added to the Housing Smarts program in fiscal year 2008-09. The new services may be provided by City staff, a subrecipient, or a private firm.

Fiscal Year 2008-09 Annual Action Plan

Section 6: Public Hearings

Community Development Commission Hearing: March 31, 2008

Speaker	Affiliation	Comments	Staff Response
Rory O'Malley	FrameWorks	Mr O'Malley would like additional money to expand FrameWorks services to continue to help people who face foreclosure They are working with a state-wide task force on foreclosures, the banking community, and Travis County, asking all to contribute to program He sees the peak in foreclosures to hit in the next three to four years, but will continue He would like to emulate a Baltimore program, but Baltimore has been very aggressive and is also using the banking community to help	The Housing Smarts program includes foreclosure prevention education Foreclosure prevention counseling is proposed to be added to the Housing Smarts program in fiscal year 2008-09 The new services may be provided by City staff, a subrecipient, or a private firm
Stephanie Thomas	ADAPT	Ms Thomas testified for the need for increased services to help very low-income people with disabilities Affordable housing is not affordable to the disabled community More affordable housing is being converted to higher price housing She believes housing funds shouldn't be used to create less affordable housing through redevelopment She supports the ABR program and believes it is very critical She supports the Austin Tenants' Council, and 60 percent of complaints to the Austin Tenant's Council are from disabled persons She supports Voluntary Compliance and feels it needs to continue	The City of Austun supports housing for very low-income households through its Emergency Shelter Grant funds, Housing Opportunities for Persons with AIDS funds, and through the development of housing for very low-income households in the Rental Housing Development Assistance Program The City also funds housing assistance for very low-income households in the Tenant Based Rental Assistance Program with HOME and local Housing Trust Fund dollars The fiscal year 2008-09 Action Plan proposes continued funding for the ABR Rental and Owner programs
Bob Kafka	ADAPT	The ABR program is critical to disabled persons in housing	The City of Austun supports

Fiscal Year 2008-09 Annual Action Plan
Section 6: Public Hearings

Community Development Commission Hearing: March 31, 2008

Speaker	Affiliation	Comments	Staff Response
			housing for very low-income households through its Emergency Shelter Grant funds, Housing Opportunities for Persons with AIDS funds, and through the development of housing for very low-income households in the Rental Housing Development Assistance Program The City also funds housing assistance for very low-income households in the Tenant Based Rental Assistance Program with HOME and local Housing Trust Fund dollars The fiscal year 2008-09 Action Plan proposes continued funding for the ABR Rental and Owner programs
Danny Saenz	ADAPT	Mr Saenz testified that the community has the supportive services available to help move people out of nursing homes and assisted housing, but the City does not have enough available housing for very low-income households	The City of Austin supports housing for very low-income households through its Emergency Shelter Grant funds, Housing Opportunities for Persons with AIDS funds, and through the development of housing for very low-income households in the Rental Housing Development Assistance Program The City also funds housing assistance for very

Fiscal Year 2008-09 Annual Action Plan
Section 6: Public Hearings

Community Development Commission Hearing: March 31, 2008

Speaker	Affiliation	Comments	Staff Response
			low-income households in the Tenant Based Rental Assistance Program with HOME and local Housing Trust Fund dollars The fiscal year 2008-09 Action Plan proposes continued funding for the ABR Rental and Owner programs
Mark Keister	Boys & Girls Club of Central Texas	Didn't speak	
Margo Weisz	PeopleFund	Ms Weisz testified about the services of PeopleFund One of the services they provide is support for small businesses Small businesses find it very difficult to get start-up funding The also provide one-on-one training and education and these services are provided for free She asks for continued support for PeopleFund They provide services primarily in the five county area but the majority are in Austin About 20 percent are contractors and about 75 percent of businesses they help are minority owned	The fiscal year 2008-09 Action Plan proposes to continue to fund the Community Development Bank activity using CDBG funds
Russell Harnis	TX. Assoc of Center for Independent Living	The Texas Association of Center for Independent Living is community based and provides services to persons with disabilities There is a need for more affordable, accessible housing and more Section 8 vouchers.	The fiscal year 2008-09 Action Plan proposes continued funding for affordable housing and supportive services for seniors and persons with disabilities
Walter Moreau	Foundation Communities	Didn't speak.	
Sam Persley	Austin Tenants' Council	Mr Persley asked for continued support to the Austin Tenants' Council Evictions are rising and so are lock-outs Sixty percent of discrimination complaints come from the	The fiscal year 2008-09 Action Plan proposes continued funding for the Austin Tenants' Rights

Fiscal Year 2008-09 Annual Action Plan
Section 6: Public Hearings

Community Development Commission Hearing: March 31, 2008

Speaker	Affiliation	Comments	Staff Response
Michael Willard	Austin Habitat for Humanity	disabled community. Most clients they serve are at 60 percent or below of MFI depending on the program This year Habitat will complete 20 new homes and plans on completing an additional 20 in 2009. He asks for continued assistance with CDBG funds and bond funding for land acquisition and development. Habitat also provides financial counseling for clients and does not receive funding for this activity, would be interested if it were to become available. Habitat serves 25 to 50 percent of MFI	Assistance activity. The fiscal year 2008-09 Action Plan proposes continued funding for the Acquisition and Development Activity
Lois Horseman	Citizen	Ms. Horseman, a Housing Authority of Travis County tenant, testified for the great need for affordable housing and jobs for seniors	The fiscal year 2008-09 Action Plan proposes continued funding for affordable housing and supportive services for seniors

City Council Public Hearing

Economic Development Stakeholder Meeting:

April 16, 2008

Attendees

Effie Franklin (HCFW, Ltd), Aaron Brooks (CCAACC), Matt Leslie (UT School of Law), Joseph Hawkins (A New Thing, Inc), John Goode (Mr Bone's B-bq), Margarita Decierdo, Melvin G Wrenn, Adrian Neely, (Triax), Yolanda Edwards (Sweet Dreams)

Presentations

- 1) History of African American Quality of Life (AAQL) and relationship to the Economic Development Stakeholder Meeting: Dusty McCormick (City of Austin, Economic Growth and Redevelopment Services Office)
- 2) Action Plan Process: Kate Moore (City of Austin, Neighborhood Housing and Community Development Office - NHCD)
- 3) NHCD Outreach efforts in fiscal year 2007-08: Kelly Stewart Nichols (NHCD)
- 4) Current NHCD Economic Development Activities: Nicholas Johnson (NHCD)

Forum Questions

City NHCD staff asked three questions to capture attendee feedback.

- 1) What are the top 5 development needs in the community?
- 2) What's working in NHCD economic development programs?
- 3) For those of you who think you qualify for our programs, would you apply? If not, why not?

Feedback from Attendees

What are the top 5 economic development needs in the community?

1. Access to funding

- There are too many barriers to funding
- Need faster loan approval process and processing time
- The money never reaches the community in which it was intended for
- Transition of loan approval staff should be seamless
- Funding should be available for expansion and upgrades to businesses
- Credit scores should not be the main determinate in qualifying for NHCD programs because small business owners often use personal finances for their businesses which can make their credit scores suffer
- Programs should be flexible enough to serve businesses in geographical dispersed locations
- The City should create a program that acknowledges the historic businesses in East Austin area

City Council Public Hearing

Economic Development Stakeholder Meeting:

April 16, 2008

2. Additional partnerships

- NHCD should work closely with banking institutions and other City departments

3. More Client Service- Resource Counseling & Mentoring

- The City should assist businesses to find a physical location to establish a business
- The City should develop a multipurpose center (health, employment, etc) along East 11th and 12th
- NHCD should provide technical assistance to small business owners regarding development of their property and the impact on zoning
- One small business owner wanted to know how to get financing to develop a surface parking lot.
- Demographics should be made available to the public for the businesses served with NHCD economic development programs and on the persons filling the jobs created with those programs

4. Application process modifications

- The City should do a before and after analysis of the new scorecard application process to determine its effectiveness as well as an analysis of denied applications
- Consolidate application process in different departments so that similar systems and scoring matrix processes are at work.
- The City should consider reciprocity.

5. Outreach/marketing

- NHCD should define what economic development means and the impact to the community
- The City should use local case studies, such as Villas on 6th Street, to create models to help other property owners replicate other developer's successes
- The City should have better customer service and better marketing of programs.

What's working in NHCD economic development programs?

1. Customer Service

- A small business owner had just begun the process of applying for funding with NHCD and was pleased with the responsiveness of staff

2. Program Goals

- One business owner had used the Façade Program for her property and liked the result.

For those of you who think you qualify for our programs, would you apply? If not, why not?

- Yes Participant indicated she has 3 other partners and they would probably apply She is interested in a new structure at the back of her property and new equipment in a barbershop She already utilized the façade program

City Council Public Hearing Economic Development Stakeholder Meeting: April 16, 2008

- Yes, have already begun process with NHCD staff

City Staff Response: All input and suggestions from the stakeholder meeting have been forwarded to the Community Development Division of NHCD. The Community Development Division has already begun outreach and marketing efforts and continues to improve client services and availability of financing for small businesses.