Thursday, August 28, 2008

Purchasing Office RECOMMENDATION FOR COUNCIL ACTION

Item No. 59

Subject: Authorize award and execution of Amendment No. 8 to a requirements service contract with VERSATERM, INC., Ottawa, Ontario, Canada, for additional software licenses, maintenance, and services for the Record Management System (RMS) in an estimated amount not to exceed \$74,350, for a revised total estimated contract amount not to exceed \$4,370,796.

Amount and Source of Funding: Funding in the amount of \$54,300 is available in the Fiscal Year 2007-2008 Operating Budget of the Austin Police Department. Funding in the amount of \$20,050 is available in the Fiscal Year 2007-2008 Operating Budget of the Financial and Administrative Services Department, Combined Transportation, Emergency and Communications Center.

Fiscal Note: There is no unanticipated fiscal impact. A fiscal note is not required.

For More Information: Mick Osborne, Specialist Sr. Buyer/974-2995

Purchasing Language: Contract Amendment.

MBE/WBE: This contract was awarded in compliance with Chapter 2-9C of the City Code (Minority Owned and Women Owned Business Enterprise Procurement Program). No subcontracting opportunities were identified; therefore, no goals were established for this solicitation.

Prior Council Action: April 19, 2001 - approved original contract for the purchase of a record management system, with one year of maintenance. May 12, 2005- approved Amendment No. 4 for mobile data client system. February 9, 2006 - approved Amendment No. 5 to add five extension options for maintenance.

This contract amendment will provide for additional software licenses, maintenance, and services for the Versaterm Record Management System (RMS) utilized by the Austin Police Department (APD). The APD RMS system automates incident tracking and improves the timeliness and accessibility of incident/offense information. Computer Aided Dispatch (CAD) incidents are downloaded into the Records Management System to begin the reporting and investigation processes for APD. Interfaced with numerous data bases, police officers use the RMS system in office and in the field to input and extract incident/case information.

This amendment will cover the following three projects:

- 1) Versaterm Record Checks. This project will allow CTECC to convert the current method of receiving records checks from mainframe communication to the new Department of Public Safety standard, which is Internet Protocol (IP), a client-server methodology. The old City of Austin CAD mainframe currently in use will be discontinued September 2008. If the City does not convert to IP interface, APD personnel will not be able to run records checks.
- 2) Versadex Mobile Report Entry (MRE) Prefill Interface for APD. The Versadex MRE Prefill Interface provides for a means of improving the accuracy of report entry fields pertaining to address validation, report numbers, person, and vehicle information. The lack of this interface delays reporting due to manual validation of report entries. This interface will additionally provide means to improve crime reporting and analysis as related to the Austin Police Department's CompStat efforts.

3) Document Imaging Scanning Licenses. APD purchased scanners to scan evidence documentation into the Versadex APD Records Management System at the East Substation and the Police Technology Unit. This project provides two document imaging scanning licenses and drivers for scanner utilization.