

AGENDA



Thursday, October 23, 2008

**Purchasing Office
RECOMMENDATION FOR COUNCIL ACTION****Item No. 37**

Subject: Authorize award, negotiation, and execution of a 36-month requirements service contract with KACE NETWORKS, INC., Mountain View, CA, for maintenance and support for KBOX software and hardware in an estimated amount not to exceed \$195,000.

Amount and Source of Funding: Funding in the amount of \$65,000 is available in the Fiscal Year 2008-2009 Operating Budget of the Financial and Administrative Services Department, Communication and Technology Management. Funding for the remaining 24 months of the original contract period is contingent upon available funding in future budgets.

Fiscal Note: There is no unanticipated fiscal impact. A fiscal note is not required.

For More Information: Mick Osborne, Specialist Sr. Buyer /974 2995

Purchasing Language: Sole Source.

MBE/WBE: This contract will be awarded in compliance with Chapter 2-9C of the City Code (Minority Owned and Women Owned Business Enterprise Procurement Program). No subcontracting opportunities were identified; therefore, no goals were established for this solicitation.

KBOX hardware and software was purchased in 2007 for the purpose of assisting with software compliance for all the desktop and laptop computers in the City. In addition to software compliance, KBOX provides software and hardware inventory, software distribution, and patch management for all of the City's computer systems.

Software compliance is needed to insure that software used on City equipment has been approved for use, legally purchased, and appropriately installed. The City has over 8000 computers and tracking all the software in use would be extremely difficult to monitor without a compliance tool such as KBOX.

Support and maintenance is needed to insure proper operation of the system as well as to provide software updates and maintain the warranties should failure occur. Maintenance and support of the KBOX system can only be obtained from KACE directly.