

*Financial and Administrative Services Department
Purchasing Office*

P. O. Box 1088, Austin, TX 78767

(512) 974-2500

November 13, 2008

Mr. Mitch Stewart
KACE Networks
1616 N. Shoreline Blvd.
Mountain View, CA 94043

Re: Solicitation No. N/A
Maintenance and Support, KBOX software

Dear Mr. Stewart:

The Austin City Council has approved the execution of a contract with your company for the above-referenced item as follows:

Responsible Department:	Communication and Technology Management
Department Contact Person:	Drew Farmer
Department Contact Email Address:	Brownlee.bowmer@ci.austin.tx.us
Department Contact Telephone:	(512) 974-2474
Project Name:	Maintenance and Support, KBOX software
Contractor Name:	KACE Networks
Contract Number:	MA 5600 NS090000007
Contract Period:	October 31, 2008 through October 30, 2011
Dollar Amount	\$65,000 annually
Extension Options:	None
Requisition Number:	RQM 5600 08100200019
Solicitation Number:	N/A
Agenda Item Number:	37
Council Approval Date:	10/23/08

Attached is a copy of all contract terms and conditions. Thank you for your interest in doing business with the City of Austin. If you have any questions regarding this contract, please contact me at (512) 974-2995.

Sincerely,

Mick Osborne, Specialist Sr. Buyer
Purchasing Office
Finance and Administrative Services Department
Enclosure