

CREDIT CARD PROCESSING SERVICES						
	Company:	Govolution LLC	Bank of America	Wachovia*	Quality Merchant	Merchants Group
	Location:	Arlington, VA	Houston, TX	Knoxville, TN	Richardson, TX	Houston, TX
	Evaluation Criteria:					
4.2.1	Business Organization	8.5	4.5	0	0	0
10 Points	Demonstrates financial stability & Viability of company					
4.2.2						
15 Points	Scope of Work:	13.25	14.25	0	6	2.25
	Clearly addresses scope of work					
	Program detail appears feasible & workable in the City environment					
	Documentation of chargeback process reveals ease of use & high probability of successful recapture of revenue lost to chargebacks					
	Documentation indicates required reports will be provided					
	Implementation schedule of tasks appears detailed, realistic & meets City requirements					
	Timeline appears realistic & Meets May 1, 2009 deadline					
4.2.3	Management & Personnel	9.5	9.75	0	4.25	2.5
10 Points	Management structure appears adequate to respond to the Scope of Work & implementation in a timely fashion					
	Documentation for personnel demonstrates an appropriate skill set, related project experience, training & education for personnel assigned.					

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	Evaluation Criteria: (continued)					
4.2.4	Prior Experience	9.5	9.5	0	3.5	0
10 Points	Documented 5 years or more prior experience for this service					
	Experience with government entitie					
4.2.5	Cost					
55 Points	Flat Fee	5.71	16.50	0.00	34.37	55.00
	Sub Total	46.46	54.50	0.00	48.12	59.75
	Interviews (25 Points Maximum)	0	24	0	0	7.6
	TOTAL	46.46	78.50	0.00	48.12	67.35

* Wachovia submitted flat and percentage costs; therefore, was considered non-responsive.