

*Financial and Administrative Services Department
Purchasing Office*

P. O. Box 1088, Austin, TX 78767

(512) 974-2500

June 10, 2009

Mr. Gerard Gallant
Motorola, Inc.
998 Eglin Parkway
Shalimar, FL 32579

Re: Solicitation No. N/A

Maintenance and Support, Customer Service Request Software System

Dear Mr. Gallant:

The Austin City Council has approved the execution of a contract with your company for the above-referenced item as follows:

Responsible Department:	Communication and Technology Management/Austin Energy
Department Contact Person:	Joe Calabrese
Department Contact Email Address:	Joe.calabrese@ci.austin.tx.us
Department Contact Telephone:	(512) 972-9801
Project Name:	Maintenance and Support, Customer Service Request Software System
Contractor Name:	Motorola, Inc.
Contract Number:	MA 5600 NS090000044
Contract Period:	November 1, 2008 through October 31, 2009
Dollar Amount	NTE \$70,600.00
Extension Options:	Four 12-month options
Requisition Number:	RQM 5600 09031600386
Solicitation Number:	N/A
Agenda Item Number:	21
Council Approval Date:	May 14, 2009

Attached is a copy of all contract terms and conditions. Thank you for your interest in doing business with the City of Austin. If you have any questions regarding this contract, please contact me at (512) 974-2995.

Sincerely,

Mick Osborne, Specialist Sr. Buyer
Purchasing Office
Finance and Administrative Services Department
Enclosure