

AGENDA DATE: 06/11/09  
 VENDOR NAME: AVAYA INC.

Contract Summary		
Contract History	Description	Amount
Original Contract	Purchase of voice systems, equipment, and services, with four 12-month extension options	\$858,224
Amendment No. 1	Changed contract language	No cost impact
Amendment No. 2	First extension option	\$2,000,000
Amendment No. 3	Increased the contract for the purchase of systems for the Austin Energy Call Center and the 311 Call Center	\$837,266
Amendment No. 4	Changed contract language	No cost impact
Amendment No. 5	Changed contract language	No cost impact
Amendment No. 6	Second extension option	\$1,000,000
Amendment No. 7	Third extension option	\$1,000,000
Amendment No. 8	Changed contract language	No cost impact
Amendment No. 9	Fourth and final extension option	\$1,000,000
Proposed Amendment No. 10	To increase the contract for the purchase of enhancements to the existing Call Center applications for Austin Energy	\$1,100,000
Revised Total Contract Amount		\$7,795,490