

AGENDA



Thursday, September 24, 2009

**Purchasing Office
RECOMMENDATION FOR COUNCIL ACTION****Item No. 64**

Subject: Authorize award, negotiation, and execution of a requirements service contract through the State of Texas Department of Information Resources (DIR) with EMA, INC., St. Paul, MN, for the implementation of Maximo software, including technical and training services, as the Enterprise Work Order and Asset Management (EAM) System for the Watershed Protection Department and Transportation Department in an estimated amount not to exceed \$1,396,725.

Amount and Source of Funding: Funding in the amount of \$672,550 is available in the Fiscal Year 2008-2009 Capital Budget of the Watershed Protection Department. Funding in the amount of \$724,175 is available in the Fiscal Year 2008-2009 Capital Budget of the Transportation Department.

Fiscal Note: Fiscal notes are attached.

For More Information: Mick Osborne, Specialist Sr. Buyer /974 2995

MBE/WBE: This contract will be awarded in compliance with Chapter 2-9C of the City Code (Minority-Owned and Women-Owned Business Enterprise Procurement Program). This contract is a cooperative purchase; therefore, it is exempted under Chapter 791 of the Texas Government Code and no goals were established for this contract. However, the contractor has agreed to subcontract with the following companies: TSGI, Inc. (WBE) - \$112,140; Rhyon Technologies (MBE) - \$100,800; Digital Mapping Services LLP (MBE) - \$44,800.

This contract is for the implementation of Maximo Work Order, Asset Tracking and Inventory Management software, including technical and training services, for the Watershed Protection and Development Review and Transportation Departments through the State of Texas DIR cooperative purchasing program.

IBM acquired MRO Software, the maker of Maximo, in late 2006. MRO was a leader in the asset management field. The MRO product has since been integrated into the IBM Tivoli brand and also made available through IBM Global Services. In addition, IBM has aligned itself with various business partners, including EMA, to meet specific industry needs such as for watershed, utilities, transportation, and airports.

This contract will include implementation of IBM Maximo and EMA Implementation Services. EMA has Graphical Information Systems (GIS)-specific experience to address the unique requirements involved to implement the GIS Spatial component of Maximo. Maximo has been implemented by various utilities world-wide, including a City-Wide implementation for the City of Corpus Christi, Texas, the City of San Marcos, Texas, and the Lower Colorado River Authority in Austin, Texas.

Maximo software licenses were purchased in 2008 for the Watershed and Transportation business groups as part this effort.

Maximo implementation services include conducting an assessment of functional and technical requirements, conducting workshops, software implementation, and training, placing a strong emphasis on workflows, process automation, and asset management. Examples of expected benefits are: improved

customer service to the citizens of Austin with regard to field work against work requests, improved physical inventory and capital asset control, and improved reporting for budgeting and planning purposes. The Maximo software implementation is also consistent with other City departments' computerized maintenance management systems initiatives, including Austin Energy and Aviation, who are both in the process of implementing this system.

Assisting EMA in this project as subcontractors, will be Rhyon Technologies, TSGI (Sedona Group, Inc.) and Digital Mapping Services, LLC. All of these firms are certified with the City of Austin as MBE or WBE vendors.