

EVALUATION MATRIX

MAINTENANCE REPAIR SERVICES FOR MEDTRONIC LP-12 DEFIBRILLATORS - IFB (BEST VALUE) NO. SSC0104

Evaluation Factors	Physio-Control, Inc. Redmond, WA	Austin Biomedical Equipment* Austin, TX
Cost (Hourly Rate 30 points + Repair Parts 15 points = 45 points)	45.00	
Demonstrated Experience - Experience in this specific area of defibrillator/monitor maintenance and repair, experience in similar equipment volume, performance results from similar clients, experience and stability of key staff, knowledge and expertise of FDA and manufacturer's performance requirements and standards. (25 points)	23.33	
Project Concept - Demonstrate the following: Ability to maintain and repair EMS stock of defibrillator/monitors, battery support systems, AC power adapters, and other equipment. Ability to ensure equipment operates within required parameters in the following areas: operating modes, defibrillation, monitoring, pacing capnography, pulse oximetry, non-invasive blood pressure monitoring. Ability to ensure proper capture, storage, display, download, transmission and output of data. Timely response to service requests. Provision of loaner units for monitors that cannot be repaired on site. Availability of supply parts for sale to City for in-house repair. Routing testing and calibration of repair equipment. Maintenance of all service record information. Ongoing training and skills assessment for repair personnel. Detailed invoicing. Compliance with applicable laws and regulations. (30 points)	29.00	
Total	97.33	
*Austin Biomedical Equipment requested to withdraw its offer as a mistaken bid.		