

## ATTACHMENT A

### PERFORMANCE MEASURES

Related Goals – Promotion/Prevention/Protection: Social Services Promote and foster increased self-sufficiency, healthy behaviors and lifestyle among targeted populations.

Performance measure increases associated with the ARCH contract for case management services are shown below:

	<i>Current</i>	<i>Goal</i>
<i>with</i>		
<i>Output Measures</i>	<i>Goal</i>	
<i>Increase</i>		
Total number of persons who are homeless receiving case management:	378	446
Total number of persons who are homeless exiting case management:	336	396
Total number of persons who are homeless exiting case management into safe and stable housing:	151	178

#### *Outcome Measures*

Percentage exiting HHSP case management into safe and stable housing    Goal: 45%

Performance measures (goals) for the remaining services will be determined as a result of the RFA but will address the following:

#### Outputs:

Unduplicated count of homeless individuals served

Unduplicated count of formerly homeless individuals served in permanent supportive housing

Number of individuals receiving homeless services that exit to safe and stable housing

Number of homeless individuals served that acquire or remain in safe and stable housing

#### Outcomes:

Percentage of individuals receiving homeless services that exit to safe and stable housing

Percentage of individuals in permanent supportive housing units that remain in safe and stable housing