

Thursday, January 28, 2010

## Purchasing Office RECOMMENDATION FOR COUNCIL ACTION

Item No. 34

**Subject:** Authorize award, negotiation, and execution of a 12-month requirements service contract with GCR & ASSOCIATES, INC., New Orleans, LA, for software maintenance and support, including training services, in an estimated amount not to exceed \$64,100, with four 12-month extension options in estimated amounts not to exceed \$56,500 for the first extension option, \$56,500 for the second extension option, \$59,300 for the third extension option, and \$62,310 for the fourth extension option, for a total estimated contract amount not to exceed \$298,710.

**Amount and Source of Funding:** Funding in the amount of \$64,100 is available in the Fiscal Year 2009-2010 Operating Budget of the Department of Aviation. Funding for the extension options is contingent upon available funding in future budgets.

Fiscal Note: There is no unanticipated fiscal impact. A fiscal note is not required.

For More Information: Mick Osborne, Specialist Sr. Buyer, 974 2995

Purchasing Language: Sole Source.

**MBE/WBE:** This contract will be awarded in compliance with Chapter 2-9D of the City Code (Minority Owned and Women Owned Business Enterprise Procurement Program). No subcontracting opportunities were identified; therefore, no goals were established for this solicitation.

Boards and Commission Action: Recommended by the Airport Advisory Commission.

This contract is for software maintenance services for the support and upgrade of existing GCR developed airport-specific software currently in use at Austin-Bergstrom International Airport (ABIA). GCR & Associates provides ABIA with a suite of customized airport specific software solutions as follows:

1) The Airport Business Management (ABM) system is a lease/contract and accounts receivable management system. ABM is an airport-specific solution developed by GCR that provides airport business analysis and back- office functionality. The current system was procured by the Department of Aviation in 1999 through the City's competitive bid process. The system was upgraded in 2004. All of ABIA's tenant management contracts, tenant insurance, billing and invoicing, and cash receipts are managed with this system.

2) The Airport Security Operations Compliance System (ASOCS) is an operational and communications management tool for airports. It is used to store critical activity, incident, security, and inspection information and to report information to internal and external agencies. The software is used by the ABIA security and operations personnel.

3) The Flight Information Display System (FIDS) is used to display flight status to the traveling public. The current system was developed specifically for ABIA by GCR in 2000. The system is essential in the functioning of the airport. The system also provides real-time flight status data to the City's internet site. The information is also used by airport operations and airline operations personnel for coordination of airport facilities.

Continued support of these software systems is essential to the business and operational functioning of ABIA.

All of these systems were developed by GCR and Associates specifically for its airport clients. GCR continues to develop and customize the software in response to specific customer requests. All applications are distributed and maintained solely by GCR & Associates.