_	Approved 2009-10		Proposed 2010-11	Chang	<u>je</u>
Austin Energy					
Customer Call Center					
Same Day Service Fee - Guarantee of same day initiation or re-initiation service M - F 7:00 a.m. to 9:00 p.m., and re-initiation service Sat.9:00 a.m. to 1:00 p.m., in addition to the regular initiation or re-initiation fee	\$55.00		\$55.00		
Continuous Service Program Initiation Fee - For owners and apartment managers to enroll in the continuous service program	\$20.00	per unit, one-time charged upon joining the program	\$20.00	per unit, one-time charged upon joining the program	
Continuous Service Program Disconnect Fee - to disconnect service at the meter for owners and apartment managers participating in the continuous service program	\$20.00	per disconnect	\$20.00	per disconnect	
Broken Seal Fee - to replace a broken meter seal; charged to the customer who could reasonably be expected to benefit from service received through the meter	\$25.00		\$25.00		
Construction Loop Fee - to install an electric meter for construction purposes only	\$25.00		\$25.00		
Re-Initiation of Service Fee - to reinitiate utility service at an address where a customer had previous service at the same address	\$25.00		\$25.00		
Initiation Fee - to initiate new utility service; except for participants in the continuing service program	\$20.00		\$20.00		
Customer Requested Meter Test Fee - to test a meter upon a customer's request when a test at the address was performed during the preceding 36 months & over-registration is not in excess of industry standards	\$25.00		\$25.00		
Returned Payment Fee - to process account payments that are returned, dishonored or denied by a bank, lender or 3rd party payer	\$30.00		\$30.00		
 Return Trip/Customer Initiated Trip Fee - For: 1) Follow-up trips required due to customer actions that prevent AE from completing scheduled work on the first trip 2) Trips requested by customers for service problems that are determined not to be the responsibility of AE 	\$75.00		\$75.00		
Meter Tampering Fee - to investigate tampered meters (in addition to utility diversion charges) Utility Diversion Charges:	\$106.80		\$106.80		
Administrative Costs	\$100.00		\$100.00		
Burnt Meter Blocks - 1	\$7.80		\$7.80		
Burnt Meter Blocks - 2	\$15.60		\$15.60		
Damaged Meter Base	\$34.00		\$34.00		
Labor and Support	\$89.60		\$89.60		
Meter Can	\$15.95		\$15.95		
Meter Test and Repairs	\$5.01		\$5.01		
Damaged A-Base Adapter	\$17.50		\$17.50		
Broken Test Seal	\$20.00		\$20.00		
1 Phase Meter	\$34.00		\$34.00		
Damaged Lock	\$19.50		\$19.50		
Damaged Lid	\$6.50		\$6.50		
Damaged Lockring	\$13.00		\$13.00		
Damaged Sealing Ring	\$3.90		\$3.90		

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Austin Energy					
Missing Blank Off	\$1.50		\$1.50		
Latch Kit	\$6.50		\$6.50		
Broken Glass	\$4.00		\$4.00		
Other Utility Diversion Charges	Cost		Cost		
Automated Meter (using radio wave transmission)	\$75.00		\$75.00		
Account Records Fee-	\$25.00	/hour	\$25.00	/hour	
to research and or compile customer records, account information or billi	ng information				
Streetlight Installation					
Cost per lot for Underground (UG) Street lighting Installation	\$375.00		\$375.00		
Cost per lot for Overhead (OH) Street lighting Installation	\$250.00		\$250.00		
Distribution Design					
Additional Electric Facility Design(s) due to customer changes	Cost + 15%	per design	Cost + 15%	per design	
(No cost for first design)					
Prepare Customer Requested Cost Estimates for:					
New Install					
Single Resident	\$0.00		\$30.00		New
Small Commercial or Subdivision (Under 350 Amps)	\$0.00		\$100.00		New
Large Commercial or Subdivision (Over 350 Amps)	\$0.00		\$200.00		New
Overhead to Underground Conversion					
Per 300ft	\$0.00		\$75.00		New
Max	\$0.00		\$500.00		New
Relocations					
Overhead	\$0.00			per removed pole	New
Underground	\$0.00		\$75.00	per 300ft	New
Service Upgrades					
Single Resident	\$0.00		\$15.00		New
Small Commercial or Subdivision (Under 350 Amps)	\$0.00		\$25.00		New
Large Commercial or Subdivision (Over 350 Amps)	\$0.00		\$100.00		New
Construction/Installation					
After hours Outage requested by customer outside of normal working hours		minimum 2 hours		minimum 2 hours per trip	
Normal working hours 8 a.m. to 4 p.m. Monday through Friday,	\$150.00	each additional hour	\$150.00	each additional hour	
excluding City recognized holidays					
Relocating existing distribution or secondary circuits	Cost + 15%		Cost + 15%		
Constructing electrical facilities for primary metered customers	Cost + 15%		Cost + 15%		
Constructing overhead distribution or secondary circuits	Cost + 15%		Cost + 15%		
to underground or vice versa					

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Austin Energy			
Excess Facilities - Customer requested work beyond the standard of service delivery required of AE, and that is only performed by AE on our electric system	Cost + 15%	Cost + 15%	
Installing customer conduit in the vicinity of Austin Energy Facilities	Cost + 15%	Cost + 15%	
Installation of and Billing for Meter Totalization except when required by Austin Energy	Cost + 15%	Cost + 15%	
Repair to Damaged Austin Energy Facilities	Cost	Cost	
Installing and Removing of Street Banner (Banner up for two weeks)	\$460.00	\$460.00	
New Banner Linker Locations	\$925.00	\$925.00	
New Banner Site Evaluations	\$75.00	\$75.00	
Lamp Post Banners	\$250.00	\$250.00	
Re-inspection Fee for Conduit in the vicinity of Austin Energy Facilities	\$75.00	\$75.00	
Setting and Removing Single-Phase Voltage Recorder	\$150.00	\$150.00	
Setting and Removing Three-Phase Voltage Recorder	\$200.00	\$200.00	
Special Locates of Underground AE Electric Facilities	\$250.00	\$250.00 up to 2 hours	
Special Educates of Strategy Surface Education admitted	\$125.00	\$125.00 each additional hour	
Tree Trimming Consultation	\$100.00	\$100.00	
Temporary Service	Cost + 15%	Cost + 15%	
Dual Feed Service	0030 1 1370	0050 1 1570	
Initial Assessment Fee	\$4,000.00	\$4,000.00 per site	
Customer Requested Changes to the Initial Assessment	\$2,000.00	\$2,000.00 per change	
Facilities Design and Construction	Cost + 15%	Cost + 15%	
Capacity Reservation & Maintenance Fee (unless customer is	\$3,100.00	\$3,100.00 / MVA per month	
served under the LPS Special Contract Rider or the State LPS tariff)	\$3,100.00	\$3,100.00 / MVA per month	
Transformer Oil Testing (Secondary Pad Mounted Only)	¢000 00	¢200 00	
Outage Required. Cost includes two hours	\$800.00 per transformer	\$800.00 per transformer	
Labor in excess of two hours	\$150.00 per hour	\$150.00 per hour	
Green Building			
Single Family Homes Green Building Consulting For single family designers, builders and owners who desire to have their homes certified as green built Applies inside and outside Austin Energy's service area, except to City of Austin SMART Housing projects	\$50.00 per home certified	\$50.00 per home certified	
Commercial / Multi-family Green Building Consulting	\$250.00 per building	\$250.00 per building	
Plus:	\$1,000.00 per building	¢1,000,00 per building	
Building Sq Ft. less than 50,000		\$1,000.00 per building	
Building Sq Ft. between 50,000 and 250,000	\$3,500.00 per building	\$3,500.00 per building	
Building Sq Ft. greater than 250,000 For designers, builders and owners who desire to have their buildings certified as green built Applies inside and outside Austin Energy's service area, except to	\$7,000.00 per building	\$7,000.00 per building	
City of Austin SMART Housing projects			

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Austin Energy				
Austin Energy GIS Maps		Delete	Delete	
Map C (18" x 24")	\$22.00	Delete	Delete	
Map D (24" x 36")	\$22.00	Delete	Delete	
Map E (36" x 48")	\$22.00	Delete	Delete	
Research Real Estate Easements and Maps	\$75.00 / hour plus expenses	\$75.00 / hour plus expenses		
Austin Energy Logo Items (available for AE employees only)				
Shirts- Polo	\$22.00	\$22.00		
Shirts- Denim	\$19.00	\$19.00		
Shirts- Moonlight Tower	\$10.55	\$10.55		
Infrastructure Rental				
Pole Attachments				
Pole Attachments Filing Fee (per application)				
First 1 - 50 Poles	\$30.00 per Pole	\$35.00 per Pole	\$5.00	
Next 51 - 100 Poles	\$20.00 per Pole	\$25.00 per Pole	\$5.00	
Next 100 + Poles	\$15.00 per Pole	\$20.00 per Pole	\$5.00	
Make ready assessment/report fee	direct costs + overhead &	direct costs + overhead &	4	
Take ready assessment, operation	general/administrative costs	general/administrative costs		
Mobilization fee for AE crews that are dispatched	direct costs + overhead &	direct costs + overhead &		
	general/administrative costs	general/administrative costs		
	\$100 minimum charge	\$100 minimum charge		
Transfer fee for transferring licensee's attachments	direct costs + overhead &	direct costs + overhead &		
	general/administrative costs	general/administrative costs		
	\$100 minimum charge	\$100 minimum charge		
Pole change out fee for setting new pole	direct costs + overhead &	direct costs + overhead &		
	general/administrative costs	general/administrative costs		
	\$100 minimum charge	\$100 minimum charge		
Construction assistance fee for aiding in construction	direct costs + overhead &	direct costs + overhead &		
	general/administrative costs	general/administrative costs		
	\$100 minimum charge	\$100 minimum charge		

	Approved		Change	
Austin Energy				
Inspection / Engineering Assistance: Customer Planner C				
Regular time	\$52.00 / hour	\$52.00 / hour		
Overtime (Regular time X 2.55)	\$132.60 / hour	\$132.60 / hour		
	\$132.60 / Hour	\$132.60 / Hour		
Holiday (Regular time hourly rate X 3.05)	\$100.65 / nour	\$100.65 / nour		
Power System Graduate Engineer	\$50.00 / hour	¢50.00 / bour		
Regular time	\$127.50 / hour	\$50.00 / hour \$127.50 / hour		
Overtime (Regular time X 2.55)	•	· · · · · · · · · · · · · · · · · · ·		
Holiday (Regular time hourly rate X 3.05)	\$152.50 / hour	\$152.50 / hour		
Power System Engineer	\$56.00 / hour	¢56.00 / hour		
Regular time	· · · · · · · · · · · · · · · · · · ·	\$56.00 / hour		
Overtime (Regular time X 2.55)	\$142.80 / hour	\$142.80 / hour		
Holiday (Regular time hourly rate X 3.05)	\$170.80 / hour	\$170.80 / hour		
Inspection / Engineering Assistance (continued)				
Power System Engineer Senior	¢CC 00 / b	¢CC 00 / h - · · ·		
Regular time	\$66.00 / hour	\$66.00 / hour		
Overtime (Regular time X 2.55)	\$168.30 / hour	\$168.30 / hour		
Holiday (Regular time hourly rate X 3.05)	\$201.30 / hour	\$201.30 / hour		
Pole loading analysis fee	+== 00 B I	+75.00 B.I		
Basic analysis	\$75.00 per Pole	\$75.00 per Pole		
Detailed analysis	\$225.00 per Pole	\$225.00 per Pole		
Ground space fee for ground equipment				
Fenced by licensee	\$40.00 per sq. ft.	\$50.00 per sq. ft.	\$10.00	
Unfenced	\$15.00 per sq. ft.	\$15.00 per sq. ft.		
Annual usage and occupancy charge	per contract	per contract		
Wireless Attachment	per contract	per contract		
Tower Attachments				
Tower attachment				
Filing fee	\$1,500.00	\$1,800.00	\$300.00	
Filing fee renewal	\$2,000.00	\$2,000.00		
Escort fee for non-Austin Energy personnel in locked sites				
Regular time	\$52.00 / hour	\$52.00 / hour		
Overtime (Regular time X 2.55)	\$132.60 / hour	\$132.60 / hour		
Holiday (Regular time hourly rate X 3.05)	\$158.60 / hour	\$158.60 / hour		
Austin Energy support personnel and engineers				
Regular time	\$48.00 to	\$48.00 to		
	\$72.00 / hour	\$72.00 / hour		
Overtime (Regular time X 2.55)	\$122.40 to	\$122.40 to		
, ,	\$183.60 / hour	\$183.60 / hour		
Holiday (Regular time hourly rate X 3.05)	\$146.40 to	\$146.40 to		
	\$219.60 / hour	\$219.60 / hour		
High Voltage clearance lose of use fee	\$400.00 / hour	\$400.00 / hour		
High Voltage clearance personnel fee				
Regular time (Austin Energy staff rate)	staff rate / hour	staff rate / hour		
Overtime hourly rate	staff rate x 2.55 /hour	staff rate x 2.55 /hour		
Holiday hourly rate	staff rate x 3.05 /hour	staff rate x 3.05 /hour		
Vehicle / Equipment use charge	direct costs	direct costs		

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Austin Energy					
Ground space fee for ground equipment					
Fenced area in substation / space-confined property	\$40.00	per sq. ft.	\$50.00	per sq. ft.	\$10.00
Unfenced substation or fenced area on other property		per sq. ft.		per sq. ft.	,
Annual usage and occupancy charge	per contract		per contract		
Building Rooftop Fee	•	per sq. ft.	•	per sq. ft.	
Commercial Film/Advertisement Productions					
Non-Shooting Days (Set Preparation; Set strike)	\$500.00	/day	\$500.00	/day	
Production Days: Working Power Plant or Hazardous Facility-Interior		•		•	
1 Day	\$2,500.00	/day	\$2,500.00	/day	
2 Day	\$1,500.00	/day	\$1,500.00	/day	
3 Days or More	\$1,000.00	/day	\$1,000.00	/day	
Production Days: Working Power Plant or Hazardous Facility-Exterior And Other AE Facilities-Interior or Exterior		•		•	
1 Day	\$2,000.00	/day	\$2,000.00	/day	
2 Day	\$1,000.00	/day	\$1,000.00	/day	
3 Days or More	\$700.00	/day	\$700.00	/day	
Security or AE Personnel Costs in excess of 10 hours/day	Cost		Cost		
Site Modifications / Returning Site to prior conditions	Cost		Cost		
Public Service Announcements, Documentaries & Student Film Productions					
Per Project Fee	\$100.00		\$100.00		

Austin Energy Proposed

PRICING GUIDELINES FOR ELECTRIC UTILITY PRODUCTS AND SERVICES

The pricing of electric products and services shall be derived from a competition-based pricing strategy. Competition-based pricing, also known as going-rate pricing, shall correlate prices for Austin Energy electric utility products and services to those of competitors for like goods and services in Austin, Texas or similar marketplaces. By including market-based surveys in the pricing process, competition based pricing includes within the pricing calculation the consumer's perception of the value of the product or service. The competition-based prices for products and services shall be selected by combining two standard pricing data sets and using pricing based on marginal cost.

- (1) The first pricing data set is the price range between the average lowest and average highest prices of the product or service. This price range shall be determined by researching the prices of the product or service in the current marketplace. Both internal and external market price surveys may be used. This range becomes the competition-based price range as established by competition in the market place.
- (2) The second pricing data set is the internally computed marginal cost of the product or service. Marginal cost is calculated by combining the determined total fixed and total variable costs to establish the floor of the profit margin.
- (3) The final price of the product or service shall not be offered below the marginal cost of the product or service and must be within the determined competition-based price range.
- (4) Calculation of the final price shall assume a product life cycle (to be determined for each product) for the purposes of determining the number of units or amount of service that will be sold.
- (5) The final price for a particular product or service shall be a ratio of the sum of the marginal cost and targeted profit to the anticipated number of units to be sold.

Competition-based pricing assumes that the selected price represents the collective pricing wisdom of the electric utility product and service marketplace. It reflects a price that affords a fair profit in a competitive marketplace.

LIGHTING PRODUCTS AND SERVICES

This service includes the supply and installation of lights or poles for commercial facilities and residences. Lights and poles may be owned and maintained by the Utility.

MAINTENANCE CONTRACTS FOR CUSTOMER-OWNED MEDIUM-VOLTAGE EQUIPMENT

This service provides specific maintenance contracts for customers requesting assistance in repairing or providing maintenance on medium-voltage equipment (over 600 volts). A maintenance contract will be prepared for each customer.

Austin Energy Proposed

POWER QUALITY OR RELIABILITY CONTRACTING

This service provides contracts to improve customer power quality or reliability through the sale, lease, installation and maintenance of electrical devices. The final product or service offering will be based on that customer's specific needs.

SURGE PROTECTION

This service provides whole building and point-of-use surge protection from voltage spikes. These products will be suitable for residential and commercial establishments. Customers have the option of choosing either whole building surge protection installed at the meter or high quality surge protection strips for individual or grouped devices, or both.

AUSTIN ANALYTICAL SERVICES

Austin Analytical laboratory services can benefit other customers as well as the City of Austin. The laboratory is equipped to provide PCB, lead, asbestos, and other environmental and analytical testing to customers.

EDUCATIONAL SERVICES

This service provides information and education on utility and competitive issues such as safety, power quality, planning, and energy services.

GREEN BUILDING PROGRAM

The Green Building Program is a voluntary building rating system that encourages environmentally sound building, remodeling, and building maintenance practices. This program includes those services connected with providing "green building" practices: professional consulting, educational and informational "green building" services, and marketing of the same, all connected with providing and promoting environmentally sound building practices and systems ("green building"). Green Building services are available to individuals and business outside the City of Austin's electric service area as well to businesses within the service area boundary.

DISTRICT HEATING AND COOLING SERVICE

This service provides customers and their facilities with thermal energy (in the form of chilled water, heated water, or steam) from central plant facilities and distribution systems operated by Austin Energy.

Austin Energy Proposed

CONSTRUCTION / INSTALLATION

This service consists of pole or tower construction and conduit installation for electric or communications companies.

PULSE METERING, SUBMETERING, AND INTERVAL LOAD DATA SERVICES

This service provides installation of pulse metering, submetering, or interval load data recorders at a customer's facility, and electronic collection of relevant data from a customer's facility, and provides customers with timely operating data to assist with the efficient operation of its equipment and facility.

ENERGY MANAGEMENT SERVICES

Services include energy audits, feasibility studies, cost estimates, project management, providing, installing, and/or maintaining energy-efficient equipment, and arranging for project financing for governmental, commercial, and industrial customers.

DISTRIBUTED GENERATION

This service provides on-site analysis for large industrial or commercial customers to assess opportunities for on-site electrical generation for these customers for peak shaving or emergency outage situations. If circumstances for on-site generation are favorable, Austin Energy may provide or assist customers in obtaining distributed generation equipment. Austin Energy may own, operate, and/or maintain such equipment.

ELECTRIC RELIABILITY COUNCIL OF TEXAS WHOLESALE MARKET SERVICES

These services may be offered to eligible parties desiring to participate in the Electric Reliability Council of Texas (ERCOT) wholesale market. Austin Energy is currently registered as a Qualified Scheduling Entity in ERCOT and, as such, may provide scheduling, dispatching, communication, and a broad range of other services related to the ERCOT wholesale market.