

Violations 2010	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
General Violations									-				
No show for EQ reservation w/out notifying staff	4	3	4	5	3	4		5	4	2			34
Incomplete contract													
Fails to check in equipment on time	1			1		1			1				4
Disproportionate use of equipment to amount of													
programming										2			2
Some one other than producer returned gear							2						2
Fails to cancel reservation 12 hrs. in advance		2	1										3
Use of resources without following procedures													
Fails to submit a trouble report													
Disrupts a training session													
Severe Violations													
Abuses or damages any resource						2	1			1			4
Submits a check w NSF		1											1
Violates the warranties		1	1						1				3
Late or no show for live program										1			1
Late return of equipment				1						2			3
Failure to cancel live show 48 hours in advance										1			1
Attempts to repair equipment													
Represents self as employee of channelAustin													
Disrupts normal operations													
Receives three general violations within a year	1					1							2
Commercialism													
Totals	6	7	6	7	3	8	3	5	6	9		0	60

Grievances

No grievances in 2010 YTD