

work on crime problems which are similar to those that exist in HHWHCNP. (RP: HHWHCNP)

REC 71: Identify people in areas with crime issues that will help to focus attention on criminal hotspots to the Austin Police Department. (RP: HHWHCNP)

REC 72: Encourage the community to create neighborhood associations throughout the entire HHWHCNP to better inform residents and communicate with other organizations about crime (such as NACN). (RP: HHWHCNP)

Objective C6: Reduce the incidence of speeding throughout the community.

REC 73: Encourage the community to report to the Austin Police Department on an ongoing basis, streets where speeding is prevalent. (RP: HHWHCNP)



Signs encourage motorists to slow down

REC 74: Post neighborhood signage that encourages people to slow down their vehicles on streets where speeding is prevalent. (RP: HHWHCNP)

REC 75: Request radar speed-display electronic signage or speed cameras from the Austin Police Department. (RP: HHWHCNP, COA).

Objective C7: Reduce loitering, panhandling and trespassing in the HHWHCNP.

REC 76: Petition City Council to install 'No Loitering' signs along the I-35 frontage road, E. Rundberg Lane, and at primary bus stops in the planning area. (RP: HHWHCNP)



Panhandling along E. Rundberg Lane

Objective C8: Reduce the incidence of loud music/noise and light pollution coming from commercial and residential properties as well as vehicles.

REC 77: Encourage residents to call the Austin Police Department to report where loud music is a nuisance. (RP: HHWHCNPA)

REC 78: Educate the community via neighborhood newsletters or a neighborhood Facebook account, on the use of hooded exterior lighting to provide adequate home security but ensure that the light coming from these fixtures does not disturb adjoining neighbors. (RP: HHWHCNPA, COA)

Objective C9: Reduce the number of front and side-yard parking violations, as well as issues relating to improper storage of vehicles (such as autos, trailers, RVs/campers, boats, etc.)

During several neighborhood meetings, there was discussion by the community on the proliferation of vehicles being parked on the front and side yards of residences in the HHWHCNPA. The Front and Side Yard Parking Ordinance addresses this issue by prohibiting the parking of vehicles on the lawn area of the front or side yard of a residential property. If a neighborhood association or planning area opts into the Front and Side Yard Parking Ordinance, they are placed in the Restricted Parking Area Map, and residents are only allowed to park their vehicles on a driveway or on the street. Once an area is placed in the Restricted Parking Area Map, anyone may call 311 to report cars parked on the front or side lawn/yard instead of a paved driveway (as specified in the subdivision plat) or street. An active citizenry that continually reports violators of the Front and Side Yard Parking Ordinance (which is only complaint driven) is key to addressing chronic front and side yard parking issues.

REC 79: Include the entire HHWHCNPA on the Restricted Parking Area Map. (RP: HHWHCNPA, COA)



Cars parked in front yards (left) and blocking sidewalk (right)

REC 80: Educate the community on the Front and Side Yard Parking Ordinance via articles on a neighborhood Facebook account, neighborhood news letters, list serves, or making educational pamphlets. (RP: HHWHCNP)

REC 81: Have the community organize a petition drive and work with Council to strengthen the City of Austin's Front and Side-Yard Parking Ordinance penalties (discussed adding additional penalties when repeated parking citations are issued and have the APD impound repeat offenders of this ordinance.) (RP: HHWHCNP, COA)

REC 82: Encourage the community (via articles on a neighborhood Facebook account, neighborhood news letters, word-of-mouth, or list serves) to call 311 or their APD district representative and report: (RP: HHWHCNP)

- Front and Side Yard Parking violators;
- The expansion of driveway areas;
- The improper storage of vehicles, such as trailers, boats, RVs; and
- Vehicles that block traffic or are a traffic hazard on the street, especially along: (RP: HHWHCNP)
 - E. Applegate Drive
 - Newport Avenue and Salem Lane (west end)
 - Bluff Bend Drive (businesses)
 - E. Braker Lane and Bluff Bend Road (around the restaurant on corner)
 - In front of the duplexes around Dobie Middle School, including Teasdale Terrace and Aberdeen Way

REC 83: Highlight the benefits of neighborhood carpooling via articles on a neighborhood Facebook account, neighborhood newsletters, or list serves to reduce the overabundance of vehicles in the community. (RP: HHWHCNP)

The call out box below identifies other strategies on how a community can reduce crime.

What is Crime Prevention through Environmental Design?

Crime Prevention through Environmental Design (CPTED) is an urban planning tool used to design a safe community. The designs incorporate the built environment and land use characteristics to deter criminal activities and behaviors while providing the ability to have "eyes on the street."

CPTED consists of four principles to help reduce the incidence of crime in an area. These principles are:

- 1) **Territoriality:** Define the ownership of a particular space (e.g., public vs. private space). Territorial control prevents the use of a space by unauthorized users.
- 2) **Access Control:** Deny of access to specific crime targets by minimizing uncontrolled movement within a specific area.
- 3) **Natural Surveillance:** Provide the ability to easily observe all users of a defined space, including potential criminals.
- 4) **Maintenance and Management:** Maintain those items that support the intended purpose and use of specific spaces (e.g., lighting, landscaping).

The adoption of these principles does not necessarily guarantee a reduction in criminal activity; however, CPTED has been successful in many communities including Phoenix, Arizona; Sarasota, Florida; and, Toronto.

For more information regarding CPTED, read the National Crime Prevention Council's *Designing Safer Communities: A Crime Prevention through Environmental Design Handbook* (1997) or consult these websites:

- http://www.cptedsecurity.com/cpted_design_guidelines.htm
 - <http://www.cpted-watch.com>
- <http://www.phoenix.gov/POLICE/cpted1.html>

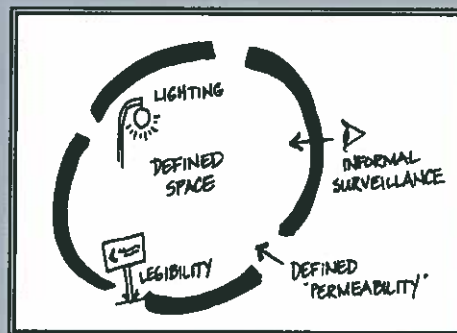


Diagram of CPTED

Source: <http://www.cityofvancouver.us/calendar.asp?submenuid=51930>

Community Health

Community life not only involves making safe communities but providing opportunities to live a healthy life. Neighborhood stakeholders related to staff during the planning process their concern regarding the lack of fresh food available in the community (e.g., grocery stores that sell fresh and varied produce). They were also concerned about the increased rates of diabetes, obesity, cancer, and other serious health concerns associated with today's sedentary lifestyle.

Objective C10: Implement a variety of neighborhood initiatives to promote a healthier and more sustainable lifestyle.

REC 84: Explore the feasibility of conducting flu shot and health screening clinics with the management of the Gus Garcia Recreation Center. (RP: HHWHCNPA, COA)

REC 85: Examine the feasibility and level of community support to establish a local farmers' market in the area. (RP: HHWHCNPA, COA, non-governmental organizations)

REC 86: Engage area businesses in sponsoring various community health events and programs. (RP: HHWHCNPA)

REC 87: Organize and promote a community bicycle club to encourage a healthier and more sustainable lifestyle. (RP: HHWHCNPA)

REC 88: Submit a request to the management of the Gus Garcia Recreation Center to host periodic bicycle clinics on bicycle safety and maintenance. (RP: HHWHCNPA, PARD)

REC 89: Organize year-around neighborhood walking groups to promote a healthier lifestyle. (RP: HHWHCNPA)

REC 90: Work with parent-teacher organizations and residents to organize a walking school bus program so children are safely escorted to Graham and Hart Elementary Schools. (RP: HHWHCNPA, AISD)



REC 91: Explore options to implement a Senior Shuttle Service to and from the Gus Garcia Recreation Center from area senior facilities and households. (RP: HHWHCNPA, COA)

REC 92: Work with the Parks and Recreation Department staff to increase the profile of the Gus Garcia Recreation Center and its programs throughout the community via neighborhood news letters, a community Facebook account, and local list serves. (RP: HHWHCNPA, PARD)

Objective C11: Promote healthy, sustainable, and local food options.

REC 93: Organize a group of volunteers to visit local grocery and convenience store managers and encourage them to sell healthier food items. (RP: HHWHCNPA)



REC 94: Encourage and organize garden sharing on private land. (RP: HHWHCNPA)

What is Garden Sharing?

Garden sharing is a local food and urban farming arrangement where a private landowner allows a gardener access to their land, typically a front or backyard, in order to grow food. The simplest is an agreement between two parties: one supplies the land, the other supplies the labor, and the proceeds are shared. In larger collaborations, groups, often neighbors, share garden spaces, labor and the harvest.

From Wikipedia: http://en.wikipedia.org/wiki/Garden_sharing

REC 95: Contact the Sustainable Food Center and have them periodically conduct classes on good nutrition and community gardening. (RP: HHWHCNPA, non-governmental organizations)

REC 96: Explore the feasibility of applying for competitive grants from the following organizations to support the implementation of community



Windsor Park Community Garden – Photo from: <http://cakeaustin.com/tag/community->

gardens: (RP: HHWHCNPA)

1. City of Austin Parks and Recreation Department
2. Sustainable Food Center
3. Keep Austin Beautiful
4. TreeFolks Urban Orchard program
5. Other non-governmental organizations

REC 97: Incorporate community garden efforts with a local farmers market to sell or distribute produce. (RP: HHWHCNPA, non-governmental organizations)

REC 98: Explore the feasibility of entering into an agreement with the City of Austin's Parks and Recreation Department to install community gardens at: (RP: HHWHCNPA, PARD)

- The Gus Garcia Recreation Center; and
- North Acres Park

REC 99: Organize a group of volunteers to plant community gardens throughout the planning area. (RP: HHWHCNPA)

REC 100: Explore opportunities to install temporary community gardens on vacant tracts of land. (RP: HHWHCNPA)

More Information on Growing Healthy Food

To maintain a healthy diet and weight, people need to eat fresh food everyday. The availability of fresh fruits and veggies has a huge impact on communities and the environment - and your health! So, avoid pesticides, save the soil, support local farms, grow your own, and enjoy fresher, more nutritious, better tasting food. The websites below will help a community to grow healthier food:

- Austin Organic Gardeners - www.main.org/aog
- Local Growers and Farmers' Markets - www.main.org/aog/local
- National Organic Consumers Association - <http://www.organicconsumers.org/>
- Sustainable Agriculture Program at Texas A&M - sustainable.tamu.edu
- Sustainable Food Center/Austin Community Gardens -

PARKS, TREES, AND THE ENVIRONMENT

Goal: Preserve and enhance the natural beauty, utility and environmental health of the HHWHCNPA's parks, trees, open spaces, trails, and creeks while ensuring that they are safe, clean, and well maintained.

Introduction

Parks, trees and a healthy environment contribute to a stable, attractive and highly desirable community in which to live. The Heritage Hills/Windsor Hills Combined Neighborhood Planning Area (HHWHCNPA) has several significant natural assets including: two park facilities (Gus Garcia Recreation Center and North Acres Park); the scenic Little Walnut Creek; and the mature tree canopy that is interspersed throughout the core residential neighborhoods.

Neighborhood stakeholders developed the objectives and recommendations in this chapter to “green up” and beautify the HHWHCNPA. Not all of the recommendations included in this chapter can be implemented by the neighborhood itself. Change happens when there is strong and continued support and cooperation from the City of Austin and other organizations to turn ‘green’ ideas into actions that produce public spaces where people can move around in, learn and have fun, while also promoting a clean and healthy environment.

Parks



Gus Garcia Recreation Center

Like most communities, residents working and living in the HHWHCNPA consider public parkland and greenspace areas a highly desirable asset. The community wants to ensure that the park and recreation areas in the HHWHCNPA will serve all age groups for now and in the future.

Public parks are important because they promote opportunities for residents to be

physically active. Public parks also provide great opportunities to develop strong community ties, meet other people, learn new skills, and have fun. Houses located near

parks typically have stable property values because parks are considered a highly desirable community amenity. Additional benefits of public parks include:

- (1) Providing vital green space corridors for indigenous and migratory wildlife species;
- (2) Reducing the effects of urban heat islands; and
- (3) Reducing carbon emissions via the uptake by trees and vegetation.

The HHWHCNP contains two park facilities, the Gus Garcia Recreation Center (48 acres), which at the publication of this neighborhood plan had only partially completed its list of proposed master plan improvements; and North Acres Park (approximately 2.45 acres in size), which has no installed park amenities besides a 'scoop the poop' station and a garbage can. Both parks have the potential to be cultural and recreational assets for generations to come. The recommendations developed in this section are intended to enhance the park and greenspace areas in the HHWHCNP.



Gus Garcia Climbing Wall

Objective P1: Enhance and improve the existing park and recreation facilities and programming in the community.

REC 101: Organize a community working group to periodically meet with the management of Gus Garcia Recreation Center to develop new recreational and educational programming for all age groups (RP: HHWHCNP)

REC 102: Encourage the City of Austin to install all proposed amenities as specified in the Gus Garcia Park Master Plan, including but not limited to: (RP: HHWHCNP, COA)

Multi-purpose field, including soccer & football	Outdoor theatre area with hillside seating, stage & projection wall	Walking trails w/ fitness stations & emergency call boxes
Aquatic facility	Children's playscape area	Community & butterfly gardens
Off-leash and fenced dog park	Picnic pavilion with tables and grilling area	Sand volleyball & court game area

REC 103: Support greater community usage of the Gus Garcia Recreation Center by promoting and participating in existing programs that appeal to a wide age range, including but not limited to: (RP: HHWHCNPA)

Sports leagues	Arts and crafts classes	Computer classes
The Senior Nutrition Lunch program	Adult education classes (literacy, ESL, Spanish)	After school programs
Exercise classes	Cooking/nutrition classes	Gardening
Dance classes	Tot day care	Bike safety classes

REC 104: Engage the Boy Scouts and Girl Scouts and other local service groups to help develop and maintain local parks and greenways. (RP: HHWHCNPA, non-governmental organizations)

REC 105: Explore the feasibility of organizing a community fund drive to buy and install public amenities, such as benches, picnic tables and playground equipment at: (RP: HHWHCNPA)

- North Acres Park
- Gus Garcia Recreation Center

REC 106: Explore the feasibility of seeking corporate sponsorship to pay for and install additional park and recreational amenities (such as playground equipment) at North Acres Park and the Gus Garcia Recreation Center. (RP: HHWHCNPA)

Objective P2: Provide opportunities and gathering places for cultural and leisure activities/services for all ages in the HHWHCNPA.

REC 107: Explore the feasibility of having local theater groups or other community organizations give outdoor performances at the Gus Garcia Recreation Center. (RP: HHWHCNPA)

REC 108: Explore the feasibility of having regularly scheduled summer outdoor movie nights at the Gus Garcia Recreation Center. (RP: HHWHCNPA, COA)



Bethesda, Maryland movie night (Washingtonian.com)

Objective P3: Support the expansion of public parkland and greenspace in the community (see the callout box for more specifics).

REC 109: Purchase additional parkland and install a variety of family friendly amenities. (RP: COA)

REC 110: Provide safe crossings at major thoroughfares to access park, greenspace and recreational areas, especially in front of the Gus Garcia Recreation Center. (RP: COA)

REC 111: Explore the feasibility of the City of Austin acquiring more greenspace along Little Walnut Creek. (RP: HHWHCNP, COA)

Criteria for Parkland Acquisition

The Parks and Recreation Department (PAR) use a gap analysis to identify areas throughout the City of Austin that are deficient of public parkland. PAR officials acknowledge they are seeking bond funding in the near future to fully implement the Gus Garcia Master Plan. As for new park acquisition, PAR is always actively seeking opportunities to provide new park space by using the following criteria:

- Current deficiency of parkland within the area
- Size of the land
- Road frontage
- Developable ability
- Present natural features
- Accessibility
- Connectivity
- Leverage opportunities with developers or the public
- Present cultural features

For more information, refer to PAR's "Long Range Plan for Land and Facilities" at: <http://www.ci.austin.tx.us/parks/history.htm>.

Trees (and Plants)

Residents in the HHWHCNP highly value their mature tree canopy, which they identified as their top asset in the initial HHWHCNP survey. The community is not only interested in preserving but enhancing the tree canopy.

The City of Austin conducted a tree canopy survey in 2006 and discovered that the Heritage Hills NPA had a tree canopy covering 23% of its area, while the Windsor Hills NPA had a tree canopy covering 33% of its area; with the total coverage for the combined HHWHCNP being 28%. The national standard for an ideal tree canopy coverage in a community is 40%. The map below, *Tree Canopy - 2006*, gives a graphic representation of where there are holes in the tree canopy of the HHWHCNP. Below is a brief synopsis of why trees are considered a highly valuable community asset.

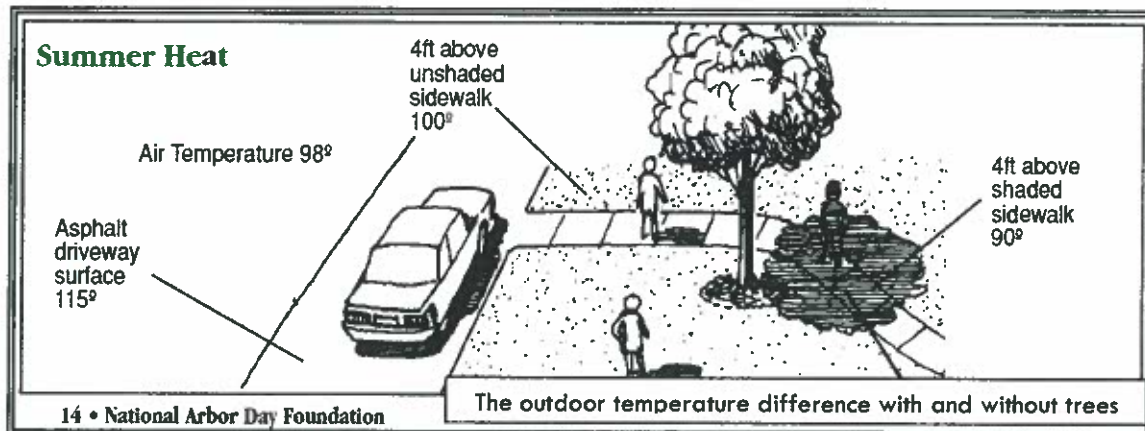


Tree canopy in the Heritage Hills NPA

Benefits of Trees

- Reduce yearly heating and cooling costs by 2.1 billion dollars in the US;
- Increase property values from 5-20% more than non-landscaped estates;
- Provide privacy and security;
- Reduce crime around apartment buildings;
- Improve the psychological well being of children and adults;
- Provide a sound barrier to noise;
- Improve air quality by absorbing carbon dioxide and other harmful pollutants;
- Increase the value of business districts;
- Decrease the temperatures by up to 10 degrees Fahrenheit if trees are planted to shade areas such as streets, sidewalks and parking lots; and
- Reduce runoff by 7-12 percent and can abate storm water costs.

From: <http://www.treesaregood.org/faq/faq06.aspx>



The intent of the objectives and recommendations contained within the Tree section of this plan is to enhance the mature tree canopy in the HHWHCNP.

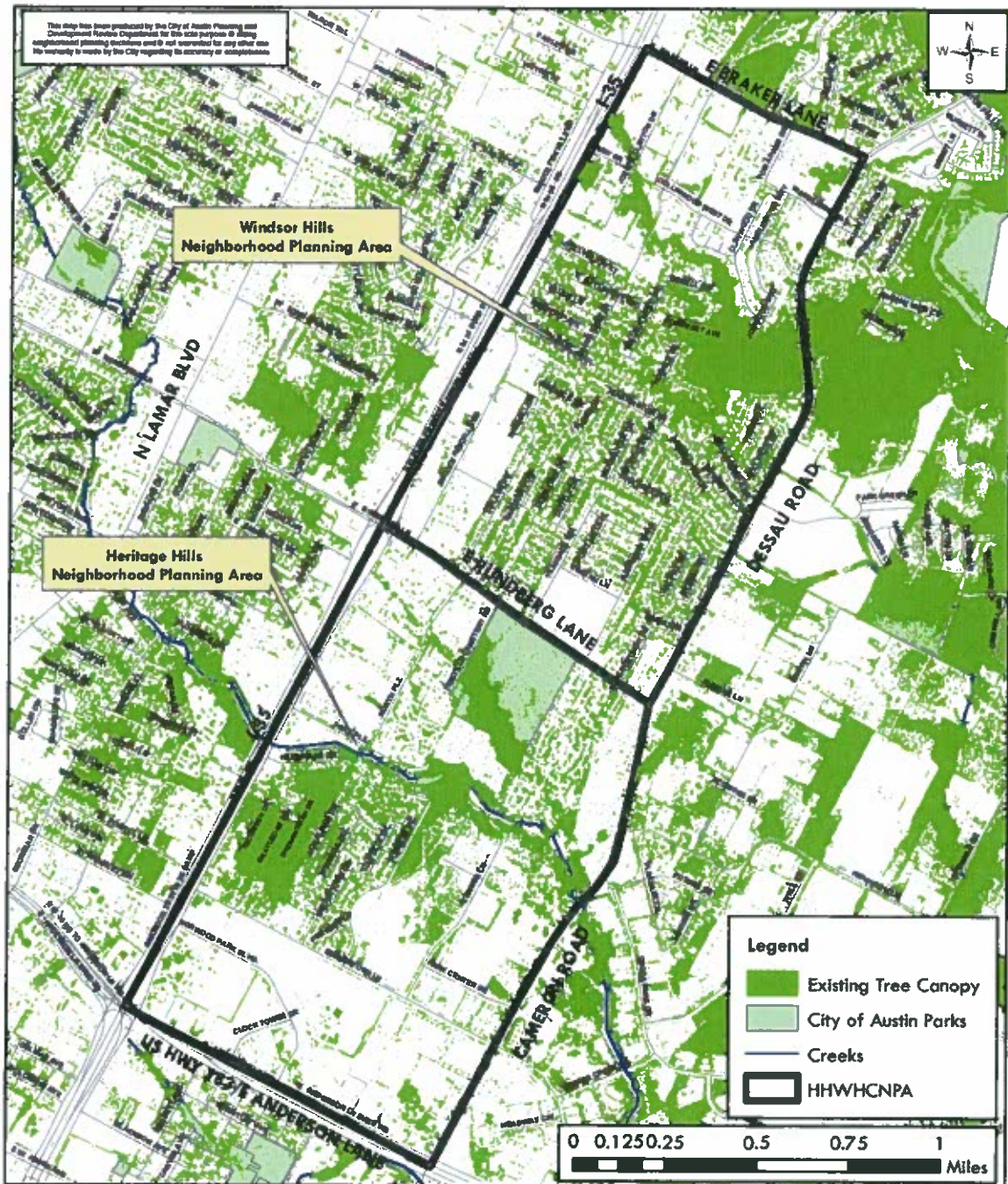
Objective P4: Promote the expansion of the current tree canopy in the HHWHCNP by utilizing resources such as the Austin Community Trees Program and TreeFolks.

REC 112: Explore opportunities to work with local tree programs to increase the tree canopy coverage, especially in the following locations: (RP: HHWHCNP, Non-Governmental Agencies)

- Along E. Applegate and Meadowmead Drive
- Along Rutherford Lane
- Gus Garcia Recreation Center (PARD)
- Hart Elementary School
- Clocktower Park at Norwood Shopping Center
- Along Middle Fiskville (near the Frito Lay distribution center and the City of Austin substation)
- Dobie Middle School
- E. Braker Lane (at retail centers)
- Graham Elementary School
- Cameron-Dessau Road, from E. Braker Lane to US 183/Anderson Lane

REC 113: Organize a group of interested residents to conduct a community wide Tree Survey/Inventory to determine the variety, size, location, and health of the trees located throughout the HHWHCNP. Contact the City's Arborist for more information. (RP: HHWHCNP, COA)

REC 114: Develop and submit a competitive application to the Austin Community Trees Program so more native trees can be installed on private property (both residential and business). (RP: HHWHCNP)



Heritage Hills/Windsor Hills Combined Neighborhood Planning Area

Tree Canopy - 2006

Created 9/3/10

REC 115: Utilize organizations, such as Keep Austin Beautiful, TreeFolks Inc., and the Urban Forestry Board to increase both the tree canopy (tree enhancement programs) and community awareness (educational workshops). (RP: HHWHCNPA)

REC 116: Explore the feasibility of beautifying traffic islands with drought resistant native trees and plants. (RP: HHWHCNPA, COA)

Objective P5: Promote the preservation of existing trees in the community.

REC 117: Nominate favorite trees to be designated through the Austin Tree of the Year program, for example: (RP: HHWHCNPA)

- The pecan tree at the at the NW corner of North Plaza Drive and Park Plaza
- The large Live Oak tree on the east side of Furness
- The elm tree at the intersection of Childress and Cottle Drive
- Various oak tress in the Norwood Shopping Center
- The large oak at Childress Drive/Dessau Road intersection
- Large oaks at the intersection of E. Braker Lane and Dessau Road
- Pecan tree at the intersection of Park Plaza and North Plaza

REC 118: Raise city-wide awareness regarding the importance and beauty of the following corridors or grouping of trees at the following locations to promote their preservation (RP: HHWHCNPA)

- Shenandoah Drive, from Hermitage Drive to Rutherford Lane
- Hermitage Drive, from the I-35 frontage road to Shenandoah Drive
- Applegate Lane and around the duck pond
- NW corner of Cameron Road and 183 near Luby's Restaurant and the Shell Gas Station (preserve oaks)

REC 119: Distribute information to educate the community on the proper care and maintenance of trees. (RP: HHWHCNPA)

Helpful Websites on the Care and Maintenance of Trees
www.treesaregood.com www.ci.austin.tx.us/trees/

Objective P6: Remove invasive and/or undesirable trees throughout the HHWHCNPA and promote the planting of native and drought resistant trees.

REC 120: Promote planting more trees and plants that are drought tolerant and require less water in neighborhood newsletters. (RP: HHWHCNPA)

REC 121: Some members of the community expressed their lack of support for the planting the following tree and plant species in the HHWHCNPA, although some of them are native species. For a complete list of invasive species, see the callout box on page 82: (RP: HHWHCNPA)

Undesirable Tree Species		
Lygustrum	Bald Cypress (native)	Arizona Ash
Hackberry (native)	Cedar (Juniper) (native)	Mesquite (native)
China Berry	Catalpa	Chinese tallow

REC 122: The community supports planting the following tree and plant species in the HHWHCNPA: (RP: HHWHCNPA)

Recommended Tree Species		
Mexican White Oak	Mexican Plum	Red Oak
Bur Oak	Desert Willow	Yaupon Holly
Chinquapin Oak	Possumhaw Holly	Crape Myrtle
Big Tooth Maple	Mountain Laurel	
Pecans	Pistachio, Texas (<i>Pistacia texana</i>)	

Oak Wilt – A Texas Epidemic!

The HHWH Planning Area is home to a beautiful tree canopy in its residential neighborhoods, including many beautiful oak trees. However, a disease called “oak wilt,” which is one of the most destructive tree diseases in the US, is killing oak trees in central Texas at epidemic proportions. Oak wilt is an infectious disease caused by the fungus *Ceratocystis fagacearum*, which invades and disables the water-conducting system in susceptible trees. All oaks are susceptible to oak wilt to some degree, but some species are affected more than others. Red oaks, particularly Spanish oak, Texas red oak, Shumard oak, and blackjack oak, are extremely susceptible and may play a unique role in establishing new oak wilt infections. For more information on this contagious tree disease and how to stop it, visit the internet, including:

<http://www.texasoakwilt.org/index.html> <http://www.texasoakwilt.org/Assistance/assistance.html>

Objective P7: Initiate community-based outreach and educational efforts to promote the planting of more native trees and vegetation.

REC 123: Establish a community garden that is devoted to growing native tree saplings to distribute to the community. (RP: HHWHCNPA, COA)

REC 124: Develop partnerships to distribute saplings and seeds at community functions, including at a farmer’s market. (RP: HHWHCNPA)

REC 125: Organize periodic meetings to educate the community on various tree initiatives and how they can participate in these programs. (RP: HHWHCNPA)

REC 126: In neighborhood newsletters, promote the planting of native trees and plants in HHWHCNPA. (RP: HHWHCNPA)

REC 127: Develop a task force responsible for increasing awareness in the business community regarding the benefits of an increased tree canopy. Such tasks may include: (RP: HHWHCNPA)

- Developing an informational, educational handout on the benefits of trees to distribute to the business community.
- Developing talking points to explain to businesses the benefits of planting trees and plants on their properties.

REC 128: Work with organizations, such as Keep Austin Beautiful, to remove non-native or invasive plant and tree species from the parks and creeks in the HHWHCNPA. (See call-out box with list of invasive (non-native) plant species) (RP: HHWHCNPA, KAB)

Invasive (non-native) plant species are an environmental concern because they crowd out and endanger native plant and reduce animal wildlife habitat. Invasive plants also typically consume more water, produce abundant seeds and fruit, and may have no native predators to stop them from proliferating (see list below).

Top 28 Destructive Invasive Plant Species in Central Texas	
Remove these plant species below and replace them with native plants	
Chinaberry <i>Melia azedarach</i>	Mimosa, Silk Tree <i>Albizia julbrissin</i>
Chinese Parasol Tree <i>Firmiana simplex</i>	Nandina <i>Nandina domestica</i>
Chinese Pistache <i>Pistacia chinensis</i>	Paper Mulberry <i>Broussonetia papyrifera</i>
Chinese Tallow <i>Sapium sebiferum</i>	Photinia <i>Photinia spp.</i>
Common Privet <i>Ligustrum sinense/L.vulgare</i>	Poison Ivy <i>Toxicodendron radicans</i>
Common Water Hyacinth <i>Eichhornia crassipes</i>	Pyracantha <i>Pyracantha spp.</i>
Elephant Ear <i>Alocasia spp, Colocasia spp.</i>	Running Bamboo <i>Phyllostachys aurea</i>
Eurasian Watermilfoil <i>Myriophyllum spicatum</i>	Russian Olive <i>Eleagnus angustifolia</i>
Giant Cane <i>Arundo donax</i>	Tamarisk, Salt Cedar <i>Tamarix spp.</i>
Holly Fern <i>Cyrtomium falcatum</i>	Tree of Heaven <i>Ailanthus altissima</i>
Hydrilla <i>Hydrilla verticillata</i>	Vitex <i>Vitex agnus-castus</i>
Japanese Honeysuckle <i>Lonicera japonica</i>	Waxleaf Ligustrum <i>Ligustrum japonicum</i>
Johnson Grass <i>Sorghum halepense</i>	White Mulberry <i>Morus alba</i>
Kudzu <i>Pueraria lobata</i>	Wisteria <i>Wisteria sinensis/W.floribunda</i>
For more information on invasive non-native plants, go to the following website: http://www.ci.austin.tx.us/growgreen/downloads/invasiveplants.pdf Source: City of Austin Watershed Protection & Development Review Department	
For more information on how to eradicate invasive plant and tree species and also find out where workshops are being held on this subject, we suggest visiting the websites below: www.keepaustinwild.com www.wildflower.org/invasive/ http://www.texasinvasives.org/	

The Environment

Most of our nation is now familiar with the terms climate change, global warming, carbon footprint, issues which are forcing communities to consider what steps they need to undertake to live a more sustainable lifestyle. Without a healthy environment, it is hard for people to feel they are living in a safe, sustainable, and desirable community. The recommendations below are intended to put less of a burden on the earth and encourage everyone to be stewards of their environment. Some of these recommendations in this section can be augmented with the recommendations found under the 'Tree' section.

Objective P8: Improve the environmental quality in the HHWHCNPA by promoting more 'green' initiatives.

REC 129: Organize a group of dedicated community volunteers called the 'Green Team' to plan and conduct community clean-ups and green-ups throughout the community to enhance and beautify the HHWHCNPA. (RP: HHWHCNPA)

REC 130: Contact community schools and organizations below and get them involved in local 'greenup' and 'cleanup' events. (RP: HHWHCNPA, AISD, non-governmental organizations)

- Future Farmers of America
- Boy Scouts of America
- Girl Scouts of America
- Garden clubs
- Boys & Girls Club of America

REC 131: Recruit businesses located in the community to become members of the Green Team. (RP: HHWHCNPA)

REC 132: Have the Green Team organize quarterly or monthly community clean-ups along littered thoroughfares and areas, such as: (RP: HHWHCNPA)

- Middle Fiskville Road
- E. Rundberg Lane
- Cameron-Dessau Road
- Little Walnut Creek
- Around the Norwood Shopping Center



Trash collected during KAB neighborhood cleanup along Middle Fiskville Road

➤ Rutherford Lane

REC 133: Organize periodic cleanups of all the creeks, drainage areas, and highly visible rights-of-way in the HHWHCNPA, working with: (RP: HHWHCNPA, COA, non-governmental organizations)

- City of Austin Watershed Protection and Development Review
- City of Austin Code Compliance Department
- Keep Austin Beautiful (they have a tool lending program)

REC 134: Improve the appearance of the HHWHCNPA by promoting landscape maintenance, and "Adopt-a-Street" campaigns along public streets. (RP: HHWHCNPA, COA, KEB) (See call-out box below for more information on this program)

WHAT IS THE ADOPT-A-STREET PROGRAM?

The Keep Austin Beautiful Adopt-a-Street program gives local groups the opportunity to help keep Austin beautiful by collecting litter and beautifying streets in the community.

WHY ADOPT-A-STREET?

- It's an easy way for groups to help the community
- It makes a visible impact on the local environment
- It helps build community and group pride
- It reduces litter cleanup costs and saves taxpayers money

HOW DO WE 'ADOPT A STREET?'

- Groups need to fill out an application by visiting the following website:
<http://www.KeepAustinBeautiful.org/adoptastreet>
- Groups adopt at least a 1/2 a mile within the City of Austin for two (2) years
- Groups agree to have at least 4 cleanups per year
- Groups pay a one time fee to have the Adopt-a-Street sign produced and installed
- As an Adopt-a-Street group you will receive:
 - Guidance planning your cleanups
 - An **Adoption Packet** that includes: a first aid kit, three Team KAB t-shirts, KAB decals, hand sanitizer and sunscreen
 - **FREE Cleanup Kits** (for each cleanup you will receive a kit that contains: bags, gloves, litter pick-up tools and giveaway items as available)
 - Trash collection arranged by KAB
 - A REALLY cool street sign!

Source: <http://www.KeepAustinBeautiful.org/adoptastreet>



REC 135: Work with Keep Austin Beautiful to install a 'Green Garden' in the HHWHCNP as a demonstration project (also called xeriscaping), which will emphasize the use of drought-resistant native plants. (The Gus Garcia Butterfly Garden could be expanded into a green garden; opportunities in North Acres Park should also be explored). (RP: HHWHCNP)

REC 136: Start a program to nominate and award 'Yard of the Month' awards, including recognition for well-maintained businesses. (RP: HHWHCNP)

REC 137: Participate in the annual City of Austin Neighborhood Habitat Challenge with Keep Austin Beautiful. (RP: HHWHCNP)

REC 138: Get various neighborhood associations to participate in the Green City Challenge and get all the HHWHCNP certified as a Green Neighborhood. (RP: HHWHCNP, COA)

REC 139: Work with businesses and apartment complexes to shield or hide dumpsters or refuse containers from public view. (RP: HHWHCNP)

REC 140: Encourage residents and business owners to plant more native shrubs and trees to improve the habitat of native wildlife. (RP: HHWHCNP)

REC 141: Participate in the Best of Texas Backyard Habitat program. (RP: HHWHCNP)

More Information on How to Create a Backyard Habitat

There are many websites online that give tips on how to create a wildlife habitat in anyone's backyard. One of the most popular sites is found on the National Wildlife Federation's website at:

www.nwf.org/backyard/

REC 142: Distribute information through neighborhood association newsletters on how to identify non-native species and what native plant species are most suitable to be planted. (RP: HHWHCNP)

Objective P9: Improve the water quality and enhance the natural environment throughout the community.

Neighborhood stakeholders are interested in raising greater awareness regarding the importance of living a more sustainable lifestyle. This

includes improving water quality and environment in the HHWHCNPA. Creating a vibrant natural environment goes hand-in-hand with having an abundance of clean water to sustain it.

REC 143: Utilize sustainable resources from the City of Austin, such as: (RP: HHWHCNPA)

- Free water-efficient showerheads and faucets
- Free programmable thermostats
- Rain barrel rebate program

For more information on water conservation rebate programs, please visit:
Austin Water Utility
<http://www.ci.austin.tx.us/watercon/>

REC 144: Educate the community on the proper use, recycling, and disposal of hazardous materials and chemicals, such as: (RP: HHWHCNPA)

- Motor oil
- Anti-freeze and other automobile fluids
- Paint
- Gasoline
- Pesticides
- Car batteries

REC 145: Call 311 or other hotline numbers to report water quality issues, such as: (RP: HHWHCNPA)

- Flooding (911 emergency); problem area (311)
- Standing water or clogged drainage grates (311)
- Sewage (Pollution Hotline - 974-2550)
- Chemical spills, including gasoline, antifreeze, oil, and oil based paint (Pollution Hotline - 974-2550)
- Creek bank stabilization (311)

REC 146: Provide educational information to residents and businesses about how to keep Little Walnut Creek and its tributaries clean. Emphasis should be placed on proper use of lawn fertilizers and the disposal of waste oil, antifreeze, chemicals, and paint. (RP: HHWHCNPA)

REC 147: Promote calling 311 in neighborhood newsletters and list serves to report water quality issues. (RP: HHWHCNPA)

REC 148: Approach the property managers of apartment complexes located along Little Walnut Creek and North Plaza Drive and encourage them to install scoop the poop stations and trash receptacles to maintain the environmental integrity of the Little Walnut Creek and the adjacent greenbelt. (RP: HHWHCNP)

REC 149: Reduce storm water runoff by supporting a variety of water retention measures for both home owners and business, such as: (RP: HHWHCNP)

- Water quality ponds
- Catch basins
- Rain gardens
- Planting native trees and other vegetation
- Rain water collection

For more information on the issues called out above and below, please contact the City of Austin's Watershed Protection Department (WPD) at:

<http://www.ci.austin.tx.us/watershed/>

WPD Pollution Hotline: 974-2550

WPD Programming: Flood Control, Water Quality and Pollution; Creek Erosion; Brownfield Mitigation; Creek Maintenance; Invasive Species; Spill Hotline; Public Outreach and Environmental Sustainability and Education (including free pamphlets).

TRANSPORTATION AND INFRASTRUCTURE

Goal: Develop a multimodal transportation network that residents can use to move through the planning area safely, efficiently, and effectively.

Introduction

How people move from place to place has become a very important issue for cities and neighborhoods of late. The cost of building and maintaining infrastructure, rising gasoline prices, and the benefits of alternative transportation have many communities thinking of ways to provide their citizens with a range transit options, and Austin is no exception. The search for solutions to relieve congestion and provide alternatives to automobile use have taken the form of the Capital Metro Red Line, the adopted 2009 Sidewalk Master Plan, and the adopted 2009 Bicycle Master Plan Update, which is only the beginning to making a better connected multi-modal transportation network.

The Heritage Hills/Windsor Hills Combined Neighborhood Planning Area (HHWHCNPA) is currently served by a combination of neighborhood, collector, and arterial roadways. The roadway network is augmented by a patchwork of sidewalks and several bike routes, as well as number of bus routes. The following chapter explores two main themes: 1) Supporting the maintenance and expansion of the existing transportation network, in an effort to better connect both places and different modes of movement; and 2) Improving the safety and convenience when using the local transportation network.



Interstate 35 frontage road (left) and HHWHCNPA neighborhood intersection (right)

Bicycling

The HHWHCNP is currently serviced by three bicycle routes: the 10, 57, and 434. The neighborhood would like to encourage more people to use the existing routes through better signage, improved safety, and education. Better connectivity of bicycle routes to more efficiently move within, out of, and through the HHWHCNP is also desired.

Objective T1: Expand and improve the neighborhood's bicycle/pedestrian network to encourage greater non-automotive transportation and connectivity.

REC 150: The neighborhood will consider supporting the North Acres bicycle/pedestrian bridge in its current location on Park Plaza if and only if:

- City staff (the Public Works Department and the Austin Police Department) clearly demonstrates to both the neighborhoods and City Council that the crime rate has been significantly reduced on the north side of the proposed North Acres bicycle/pedestrian bridge to a level comparable with the south side of the bridge prior to moving forward with the construction of this project.

REC 151: Install a multi-use path along the I-35 frontage road, from Park Plaza to Hermitage Drive. (RP: TXDOT)

REC 152: Install a multi-use path along the I-35 frontage road, from E. Rundberg Lane to US HWY 183/E. Anderson Lane. (RP: TXDOT)

REC 153: Install a new off-street multi-use path and/or bike lanes along Cameron-Dessau, Road from E. Braker Lane to US HWY 183/E. Anderson Lane. (RP: COA)

REC 154: Examine the feasibility of installing bicycle facilities at the following locations: (RP: COA)

1. An off-street multi use shared path along both sides of Cameron-Dessau Road from E. Braker Lane to US HWY 183/E. Anderson Lane (preferred option.)
2. Along the entire length of Rutherford Lane, from I-35 frontage to Cameron Road.
3. Along Little Walnut Creek, from I-35 to Cameron Road (private property ownership of this land may be an issue) and tie to the Cameron-Dessau Road bike route.
4. Along E. Rundberg Lane, from I-35 to Cameron-Dessau Road.
5. Along E. Braker Lane, from I-35 to Cameron Road.
6. Along the I-35 frontage road, from E. Braker Lane to US HWY 183/E. Anderson Lane.

7. Along Cameron-Dessau Road (via a road diet) from E. Braker Lane to US HWY 183/E. Anderson Lane.

Objective T2: Improve bicycle safety throughout the community.

REC 155: Install bike routes that keep bicyclists a comfortable distance away from moving vehicles. (RP: COA)

REC 156: Ensure all bicycle routes are well lit and well marked. (RP: COA)

REC 157: Encourage and support the Gus Garcia Recreation Center to host bicycle clinics to educate the community on proper bike maintenance and safety. (RP: COA, HHWHCNP)

REC 158: Install 'Share the Road' signs where possible. (RP: COA)

REC 159: Place 'sharrow' painted symbols to tell vehicles drivers that bicyclists use the road too, along E. Rundberg Lane from the I-35 frontage road to Cameron-Dessau Road. (RP: COA)

REC 160: Encourage property owners to install bicycle racks at all area shopping centers. (RP: HHWHCNP)



An example of a painted bike lane (left) and a sharrow symbol (right)

Walking and Sidewalks

Sidewalks are permanent pathways to jobs, schools, better health and a more desirable community. Currently the HHWHCNPA is served by an unevenly distributed sidewalk network, making pedestrian travel throughout the area difficult or dangerous in some places. Where sidewalks do exist in the planning area, some are in need of repair and adequate American with Disabilities Act (ADA) upgrading to ensure that all of the community's residents can enjoy them. Pedestrian safety is a concern, with a community desire for additional street lighting, landscaping, and crosswalks to facilitate pedestrian movement to popular destinations and along busy streets. Education on the benefits of walking would also encourage use of the sidewalk network for recreation and as alternative to car-based trips.

Objective T3: Increase pedestrian safety and connectivity throughout the planning area.

REC 161: Determine the best solution to provide safe pedestrian access across E. Rundberg Lane to the Gus Garcia Recreation Center by exploring the following alternatives: (RP: COA)

1. Conduct a pedestrian traffic study along E. Rundberg Lane, from I-35 to Cameron-Dessau Road.
2. Install a traffic light at Teasdale Terrace, where it intersects with E. Rundberg Lane.
3. Install an enhanced lighted crosswalk (using the one located on N. Lamar Boulevard as an example).

REC 162: Provide a buffer (plantings, tree lawns) between sidewalks and moving vehicles to create a pleasing and safer pedestrian environment along the following heavily trafficked streets: (RP: COA, TXDOT)

1. Rutherford Lane, from I-35 to Cameron Road.
2. I-35 frontage road northbound side, from E. Braker Lane to US HWY 183/E. Anderson Lane.

REC 163: Explore the feasibility of linking area sidewalks and bike trails to the Norwood Shopping Area. (RP: COA)

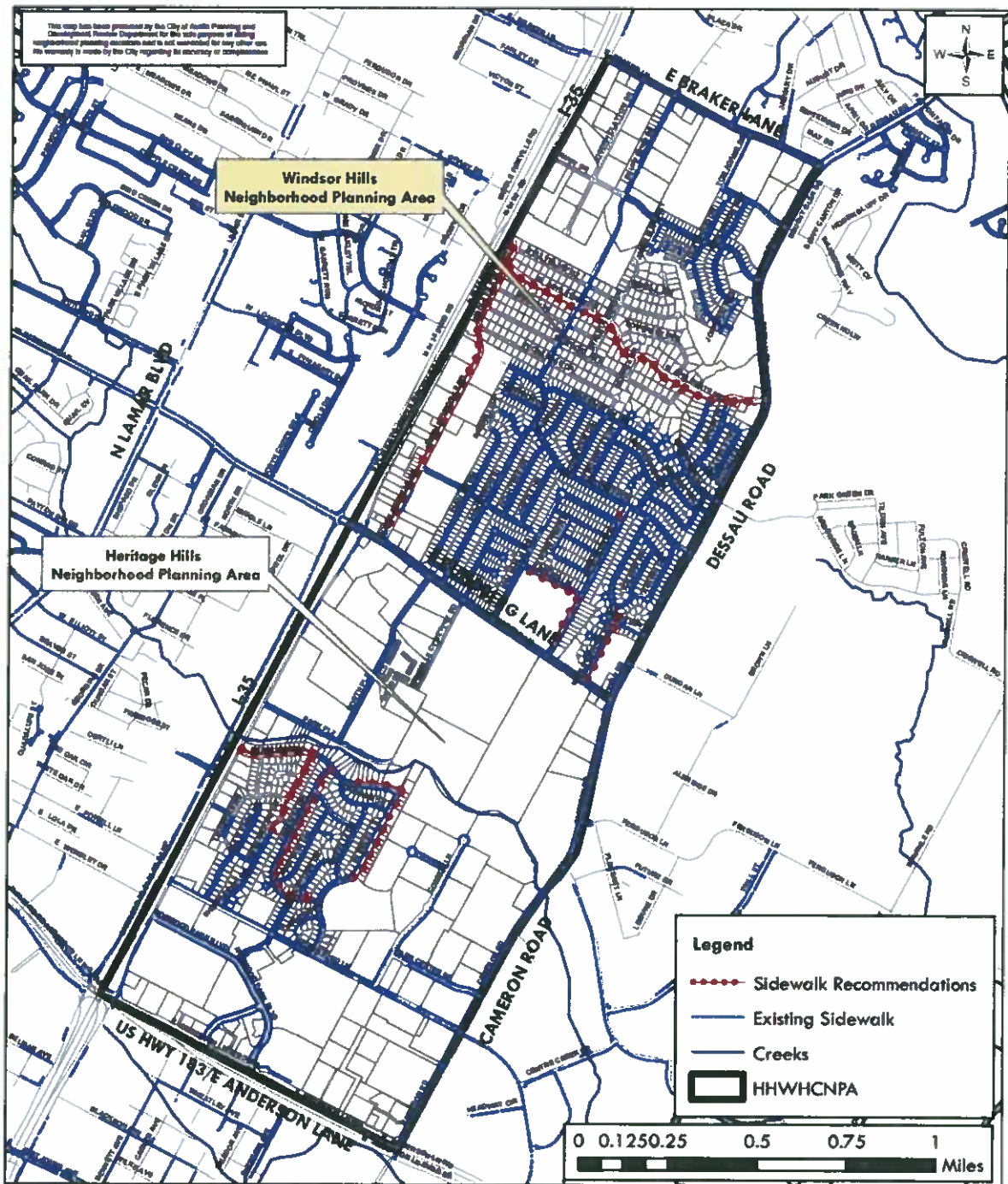
REC 164: Construct new sidewalks at the following locations to promote a more walkable neighborhood (*see map, below: Sidewalk Recommendations*) (RP: COA, TXDOT)

1. Entire length of E. Applegate Drive, from I-35 to Dessau Road.
2. Entire east side of Middle Fiskville Road, from E. Rundberg Lane to I-35.
3. Entire length of Hermitage Drive, from I-35 to Furness Drive.

4. East side of the I-35 frontage road, from E. Braker Lane to US HWY 183/E. Anderson Lane.
5. Aberdeen Way, from E. Rundberg Lane to Childress Drive.
6. Entire perimeter of the Dobie Middle School property, including Teasdale Terrace, Tartan Lane, and Aberdeen Way.
7. Entire length of Loralinda Drive, from Hermitage Drive to Furness Drive.
8. Entire length of Furness Drive, from Loralinda Drive to Hermitage Drive.
9. Along Shenandoah Drive, from Rutherford Lane to Hermitage Drive.
10. Chantilly Lane, from Shenandoah Drive to Loralinda Drive.
11. East side of Marlborough Drive, from Childress Drive to E. Rundberg Lane.

REC 165: Install sidewalk ramps along the following streets: (RP: COA, TXDOT)

1. Childress Drive, from Hansford Road to Dessau Road.
2. I-35 frontage road, from E. Braker Lane to US HWY 183/E. Anderson Lane.
3. Marlborough Drive, from Childress Drive to E. Rundberg Lane.
4. Meadowmear Drive, from Warrington Drive to Dessau Road.
5. Warrington Drive, from Hansford Drive to E. Applegate Drive.
6. Park Plaza, from I-35 to the where it dead ends into a cul-de-sac.
7. Cameron-Dessau Road, from E. Braker Lane to US HWY 183/E. Anderson Lane.
8. Furness Drive, from Hermitage Lane to Rutherford Lane.



Heritage Hills/Windsor Hills Combined Neighborhood Planning Area Sidewalk Recommendations

Created 9/3/10

REC 166: Repair sidewalks in the following locations: (RP: COA)

1. E. Braker Lane, from I-35 to Dessau Road.
2. Shenandoah Drive, Loralinda Drive, from Hermitage Drive to Furness Drive.
3. Widen and repair the sidewalk along Cameron-Dessau Road, from E. Braker Lane to US HWY 183/E. Anderson Lane, with special attention on the segment between Collinwood West Drive and E. Applegate Drive.



An example of an enhanced pedestrian walkway (left) and curb ramp (right)

REC 167: Explore the feasibility of installing enhanced lighted crosswalks in the planning area to foster greater pedestrian connectivity: (RP: COA, TXDOT)

1. Across Rutherford Lane to the Norwood Shopping Center, near the intersection of Furness Drive.
2. The intersection of E. Rundberg Lane and I-35.

REC 168: Promote public safety by increasing the visibility of the crosswalk located at the intersection of Rutherford Lane and Brettonwoods Lane. (RP: COA)

REC 169: Approach Wal-Mart about providing a more direct route from Rutherford Lane to the Wal-Mart. (RP: HHWHCNPA)

REC 170: Install a pedestrian bridge or sidewalks adjacent to the existing bridge on E. Applegate Drive, between Warrington Drive and Newport Avenue. (RP: COA)

Objective T4: Promote walking.

REC 171: Organize a neighborhood walking club. (RP: HHWHCNPA)

REC 172: Ensure that the community sidewalk network respects the natural features of the planning area (trees, topography). (RP: COA)

REC 173: Explore the feasibility of installing benches/seating along sidewalks at select locations yet to be determined to provide rest stops. (RP: HHWHCNP, COA)

Health Benefits of Walking

- Lower low-density lipoprotein (LDL) cholesterol (the "bad" cholesterol)
- Raise high-density lipoprotein (HDL) cholesterol (the "good" cholesterol)
- Lower your blood pressure
- Reduce the risk of type 2 diabetes
- Manage your weight
- Improve your mood
- Stay strong and fit



<http://www.mayoclinic.com/health/walking/hq01612>

Indirect Benefits of Walking

- Reduced pollution
- Lower gasoline expenses
- Less wear and tear on your vehicle
- See parts of your neighborhood up close that you normally only drive by



Automobiles and Streets

Automobiles are the dominant form of transportation in the HHWHCNPA, with abundant commercial parking and a constant flow of traffic on and off of the major highways and roads that serve as the borders of the planning area. Neighborhood automotive-related concerns are primarily centered around safety and congestion.

Objective T5: Improve vehicular safety and efficiency on roads throughout the community.

REC 174: Explore the feasibility of conducting traffic calming studies to reduce cut-through traffic and speeding on the following roads: (RP: COA)

1. E. Applegate Drive, from I-35 to Dessau Road.
2. Bluff Bend Drive, from E. Braker Lane and Hansford Drive.
3. Middle Fiskville Road, from I-35 to E. Rundberg Lane.
4. North Plaza Drive, from Park Plaza to E. Rundberg Lane.
5. Park Plaza, from I-35 to E. Rundberg Lane.
6. Hermitage Drive, from I-35 to Furness Drive.
7. Furness Drive, from Hermitage Drive to Rutherford Lane.
8. Cameron-Dessau Road, from E. Braker Lane to US HWY 183/E. Anderson Lane.
9. I-35 frontage road, from E. Braker Lane to US HWY 183/E. Anderson Lane.
10. Rutherford Lane, from I-35 to Cameron Road.
11. Floredale Drive, from Middle Fiskville Road to Cy Lane.
12. Meadowmear Drive, from Warrington Drive to Dessau Road.
13. Loralinda Drive, from Hermitage Drive to Furness Drive.
14. Dallum Drive, from Randall Drive to Collingsworth Drive.
15. Teasdale Terrace, from Aberdeen Way to E. Rundberg Lane.

REC 175: Explore the feasibility of conducting a traffic study to reduce blind spots at the following locations: (RP: COA)

1. The intersection of Collinwood West Drive and Bluff Bend Drive.
2. The intersection of Aberdeen Way and Teasdale Terrace.
3. The intersection of Dessau Road and E. Applegate Drive.
4. The south end of Dallum Drive, which intersects with Collingsworth Drive.
5. Intersection of Shenandoah Drive and Hermitage Drive.
6. Intersection of Rutherford Drive and the I-35 frontage road.

REC 176: Examine the feasibility of conducting a traffic study to alleviate traffic congestion and increase traffic safety at the following locations: (RP: COA)

1. Rutherford Lane, from Connor Lane to Cameron Road.
2. Cameron Road, from Rutherford Drive to US HWY 183/E. Anderson Lane.
3. The intersection of E. Rundberg Lane and Cameron Road.
4. The intersection of E. Rundberg Lane and the I-35 frontage road.
5. The intersection of the I-35 frontage road and Rutherford Lane.
6. The intersection of Dessau Road and E. Applegate Drive.
7. The intersection of Dessau Road and Meadowmear Drive.
8. The intersection of Dessau Road and Brighton Lane.
9. The intersection of E. Rundberg Lane and Middle Fiskville Road.

REC 177: Conduct traffic study in the area between US HWY 183 and Rutherford Lane on I-35 in order to: (RP: COA, TXDOT)

1. Reduce traffic congestion on I-35 frontage road, going north from Rutherford Lane to E. Braker Lane.
2. Reduce abrupt lane changes and lane weaving, consider reopening the exit on US HWY 183 south.
3. On Rutherford Lane, reconfigure the I-35 frontage road intersection so that motorists are only permitted to take a right turn onto the I-35 frontage road, while prohibiting vehicles from entering onto Rutherford Lane from the I-35 frontage road, to increase traffic safety.



Cameron-Dessau Road, an arterial (left) and Shenandoah Drive, a neighborhood street (right)

REC 178: Improve Middle Fiskville Road, from north of E. Rundberg Lane, up to Applegate Drive, by considering some of the following: (RP: COA)

1. Repave the road.
2. Install drainage on both sides of the road.
3. Have Austin Police Department to patrol more for speeders.
4. Install a sidewalk so people can walk down the road.
5. Improve street lighting.

6. Change traffic arrows and signage at intersection of E. Rundberg Lane and Middle Fiskville Road to improve traffic flow.

REC 179: Repair and maintain roads at the following locations: (RP: COA)

1. E. Rundberg Lane, from I-35 to Cameron-Dessau Road.
2. Middle Fiskville Road, from I-35 to E. Rundberg Lane.
3. E Rundberg at the Valero station, near North Park Plaza.
4. Bluff Bend Drive, from E. Braker Lane to Hansford Drive.

REC 180: Explore the feasibility of opening the Ruby Drive right of way, between Joseph Clayton Drive and Bluff Bend Drive. (RP: COA, HHWHCNP)

REC 181: Request the City to prohibit cars from parking along East Applegate Drive near the duck pond, from Newport Avenue to Faylin Drive, and backing this action up by implementing the following options: (RP: COA, HHWHCNP)

1. Installing 'no parking' signage next to the pond.
2. Issuing tickets to persons who park next to pond.
3. Investigate installing alternate parking areas near the pond.

REC 182: Add trees and landscaping in existing median islands and rights-of-way along: (RP: COA)

1. E. Rundberg Lane, from I-35 to Cameron-Dessau Road.
2. Cameron-Dessau Road, from E. Braker Lane to US HWY 183/E. Anderson Lane.
3. Middle Fiskville Road, from I-35 to E. Rundberg Lane.
4. E. Braker Lane near Graham Elementary.
5. Rutherford Lane, from I-35 to Cameron Road.

REC 183: Organize a citizen patrol to identify streets where speeding is an issue and convey this information to the Austin Police Department. (RP: HHWHCNP)

Public Transit

The HHWHCNP is currently serviced by multiple Capital Metro bus routes. These routes are primarily along the major roads that form the borders of the planning area, but E. Rundberg Lane and the Norwood Shopping Center are also served. There is a desire for more neighborhood-serving routes as well as increased frequency of service and additional amenities at existing bus stops. In order to improve service city-wide, Capital Metro created Service Plan 2020, "a comprehensive analysis of the entire Capital Metro bus system that will provide a roadmap for growth over the next 10 years." Service Plan 2020 will likely recommend increased bus service along E. Rundberg Lane, Cameron-Dessau Road, and Rutherford Lane, additional trips to Wal-Mart/Norwood Shopping Center, and the addition of some bus routes in the area.



Objective T6: Encourage greater public transit service and increased ridership in the neighborhood.

REC 184: Create a neighborhood transportation task force to engage with Cap Metro to discuss the following issues: (RP: HHWHCNP and Capital Metro)

1. Increase the frequency of bus service.
2. Provide additional bus routes.
3. Provide additional bus stops on main roads throughout the planning area.
4. Provide shelter, trash cans, and benches at existing bus stops.
5. Provide more bump-outs for buses.

REC 185: Identify locations for new bus stops/bus routes: (RP: Capital Metro)

1. Consolidate stops at Norwood Park into a park and ride, with entry not off Rutherford Lane.
2. Install a new bus stop on Bluff Bend Road and Salem Lane.

Street Lighting

Objective T7: Provide or enhance street lighting to improve visibility.



REC 186: Conduct a lighting study to enhance street lighting (if possible, using shielded, energy efficient lighting) in the following locations: (RP: COA)

1. Intersection of Cameron Road and E. Rundberg Lane.
2. Entire length of E. Applegate Lane, from I-35 to Dessau Road.
3. Intersection of Hermitage Drive and Furness Drive.
4. Intersection of Rutherford Lane and the I-35 frontage road.
5. Entire length of Loralinda Drive, from Hermitage Drive to Furness Drive.
6. Entire length of E. Rundberg Lane, from I-35 to Cameron-Dessau Road.
7. Intersection of Shenandoah Drive and Pepperell Court.
8. Intersection of Shenandoah Drive and Hermitage Drive.
9. Along Hermitage Lane (from I-35 to Furness Drive), Grayledge Drive (from Hermitage Drive to Rutherford Lane), Furness Drive (from Hermitage Road to Rutherford Lane), and Rutherford Lane (from I-35 to Cameron Road).
10. Middle Fiskville Road, from I-35 to E. Rundberg Lane, especially at the intersection of Middle Fiskville Road and E. Rundberg Lane.
11. I-35 frontage road.
12. Intersection of Childress Drive and Faylin Drive
13. The northwest area of the Heritage Hills NPA, from Park Plaza to Rutherford Lane.
14. Corner of E. Rundberg Lane and Marlborough Drive.
15. Entire length of Bluff Bend Drive, from E. Braker Lane to Hansford Drive.

Call 311 for the following issues and concerns:

1. Requests speed limit and "slow down" signage
2. Report trees that need to be trimmed so they do not block streetlights

Appendices

Item A. Heritage Hills/Windsor Hills Combined Neighborhood Plan Meetings

Meetings	Dates	Topics
Meet and Greet Meetings	Feb, Mar & Apr 2008	Met with neighborhood leaders and discussed the upcoming neighborhood planning process in the HHWHCNP
Initial Survey	May 2008	Mailed 7,600 notices to stakeholders about upcoming kickoff. They were also asked to fill out an online neighborhood survey
Kickoff Meeting	May 22, 2008	Audience was introduced to the neighborhood planning process
First Workshop	June 24, 2008	Audience identified strengths, opportunities and challenges in the HHWHCNP community
Dream Big Goals Workshop	July 24, 2008	Audience participated in a visioning exercise on various topics that would be discussed during the planning process.
Crime and Public Safety	Aug 26, 2008	Audience met with the Austin Police Department and discussed crime and public safety issues in their community
Code Enforcement	Sept 30, 2008	Audience discussed code enforcement issues with a representative from the Austin Code Enforcement Department. They also mapped out areas of concern (code enforcement issues)
Brainstorm Crime and Code Enforcement	Oct 29, 2008	Audience developed draft goals, objectives, and plan recommendations to address crime and code enforcement issues in the HHWHCNP.
Parks and Trees Workshop	Nov 19, 2008	Audience finished formulating crime and code enforcement goals and recommendations for the Community Life Chapter
Community Health and the Environment	Dec 15, 2008	Discussion on improving the health of the community. Presentations by the Austin/Travis County Health & Human Services, and Austin's Watershed Protection Development Review Department
Making a Green & Sustainable HHWHCNP	Jan 20, 2009	Presentation by Keep Austin Beautiful and participating in a tree canopy enhancement group exercise.
Brainstorm Parks, Trees & the Environment	Feb 4, 2009	Audience developed goals and plan recommendations on issues concerning: parks, trees, and environmental issues in the HHWHCNP.
Motorized Transportation Workshop	Mar 4, 2009	Presentation by staff on motorized transportation planning in the City of Austin; mapping exercise to determine problems and potential solutions to motorized transportation concerns.
Walking & Biking Transportation	Apr 6, 2009	Presentation by Public Works on bicycle & pedestrian transportation issues. Attendees completed mapping exercise to tag areas of concern related to pedestrian transportation.
Brainstorm Motorized Transportation & Pedestrian Access	Apr 28, 2009	Audience participated in a Round Robin exercise and developed goals and plan recommendations to address motorized vehicle and pedestrian access in the HHWHCNP.
Final Transportation and Infrastructure Recommendations	May 19, 2009	Audience finalized the goals and plan recommendations to address motorized vehicle and pedestrian access in the HHWHCNP.
Neighborhood Character	June 8, 2009	Presentation by Austin Community Design and Development Center on neighborhood character; mapping exercise to determine areas where neighborhood character should be preserved or improved.
Mid-Process Open House	July 25, 2009	Invited planning area to review the work completed in developing goals, objectives and recommendations for the planning area.
Land Use Workshops	Sep 28 & 23,	Presentation on Land Use; develop the areas of change/no

	Oct 15, Nov 3 & 18, Dec 10, 2009	change map, which will transition into assigning future land use categories within the HHWHCNPA
Zoning Workshops	Jan 13, Feb 2 & 25, Mar 23, Apr 15, May 18, June 12, July 14 & 28 2010	Introduction to zoning presentation; group decision making on: front yard parking, mobile food establishments, infill options, design tools, conditional overlays and assigning zoning districts. Develop /review land use recommendations with neighborhood stakeholders and property owners. Review land use recommendations during round robin open house
HHWHCNPA Wrap Up Meeting	Aug 18, 2010	Presentation on contact teams, Affordability Impact Statement, and other the Affordable Housing Code Options
HHWHCNPA Final Open House	Mid Sept 2010	Review and comment on the draft HHWHCNPA neighborhood plan; attendees select top 10 priority recommendations; review HHWHCNPA vision statement

Item B: Public School Data

Below is additional information regarding the three Austin Independent Schools (AISD) that are located in the Heritage Hills/Windsor Hills Combined Neighborhood Planning Area. Regarding proposed capital improvements and programming for these three schools, nothing is planned in the near future.

State Accountable Rating for AISD Schools Within the HHWHCNP	2009	2010
Hart Elementary	Recognized	Recognized
Graham Elementary	Exemplary	Exemplary
Dobie Middle School	Acceptable	Recognized

Ratings from lowest to highest: Academically Unacceptable, Acceptable, Recognized, and Exemplary

2010 Student Capacity Analysis	Predetermined Student Capacity	2010 Student Attendance	Utilization
Hart Elementary	711	850	119%
Graham Elementary	598	667	110%
Dobie Middle School	902	573	67%

Data supplied by the Austin Independent School District

Item C. Austin/Round Rock Median Family Income – FY2009/2010

CITY OF AUSTIN NEIGHBORHOOD HOUSING AND COMMUNITY DEVELOPMENT / AUSTIN HOUSING FINANCE CORP. CDBG Income Limits by Household Size Effective: May 14, 2010 HOME Income Limits will be Effective: June 26, 2010

FY 2009-10 Area Median Family Income
Austin, Travis County, Texas
Median Income: \$73,800

MSA-Austin-Round Rock, TX

Household Size	1	2	3	4	5	6	7	8
30% Median Income (<i>extremely low HUD</i>)*	15,550	17,750	19,950	22,150	23,950	25,700	27,500	29,250
40% Median Income*	20,680	23,640	26,600	29,520	31,920	34,280	36,640	39,000
50% Median Income (<i>very low HUD</i>)*	25,850	29,550	33,250	36,900	39,900	42,850	45,800	48,750
60% Median Income*	31,020	35,460	39,900	44,280	47,880	51,420	54,960	58,500
80% Median Income (<i>low HUD</i>)*	41,350	47,250	53,150	59,050	63,800	68,500	73,250	77,950
100% Median Income**	51,660	59,040	66,420	73,800	79,704	85,608	91,512	97,416
120% Median Income*	62,000	70,850	79,700	88,550	95,650	102,750	109,800	116,990

*Provided by U.S. Department of Housing and Urban Development (HUD) and Texas Department of Housing and Community Affairs
**AMI figures were annually calculated and not defined directly by HUD; to be used for other program purposes only

**Item D. Letter to Property Owners:
Example NACN Code Enforcement Letter**

Date

Mr. John Doe
123 Park Lane
Austin, Texas 78700

Dear Mr. Doe:

The North Austin Coalition of Neighborhoods (NACN) includes representatives from eight neighborhoods, which represent 70,000 citizens in north Austin, Texas. NACN is concerned with code violations, health hazards, property values, and the quality of life of its residents.

The purpose of this letter is to bring to your attention that your property at **123 Park Lane** is in violation of several city and/or state ordinances. We are asking that you bring your property into compliance with these codes and ordinances by: removing the trash from the front yard; properly disposing of hazardous waste such as oils, etc., and _____. The next bulky item pickup for your street is on **day, month date**. Also, the next bulky brush pickup is on **day, month date**. The hazardous materials on your property such as (oils, this, and that) need to be disposed of at _____ center on **123 Clean Neighborhoods Lane**, which is open between the hours of _____AM and _____PM. Their telephone number is _____. If you have any questions about recycling, bulky item pickup, or disposing of hazardous waste, please contact _____.

If we haven't heard from you within 10 calendar days of your receipt of this letter, the following agencies may be contacted:

- The Austin Police Department, North Central Area Command
- The City of Austin Code Enforcement Division
- The City of Austin Solid Waste Services Division
- The City of Austin Health Department
- The City of Austin Rodent and Vector Control
- The City of Austin Environmental Protection Division
- The City of Austin Zoning Department

Enclosed are photos of the current condition of your property.

If you have any further questions, please contact your neighborhood association at **email** or **phone #**.

Sincerely,

<Insert your name & association title here>
North Austin Coalition of Neighborhoods

Item E. Thank You Letter to Compliant Property Owners

Date

Mr. John Doe
123 Park Lane
Austin, TX 78758

Dear Mr. Doe:



The North Austin Coalition of Neighborhoods (NACN) would like to thank you for improvements made to your property located at **123 Park Lane**, which was previously found to be in violation of city code. The neighborhood has noted the improvements to this property and appreciates your efforts to comply in a timely manner.

NACN includes representatives from eight neighborhoods, which represent over 70,000 citizens in North Austin. NACN is concerned with code violations, health hazards, property values, and the quality of life of its residents. At this time we encourage you to contact your neighborhood association. [It is open to the discretion of the association whether or not to invite the letter recipient to join and what type of contact information is to be provided.]

Sincerely,

North Austin Coalition of Neighborhoods

Item F: Affordability Impact Statement

 <div style="display: inline-block; vertical-align: middle; margin-left: 10px;"> <p>Final Affordability Impact Statement*</p> <p>Neighborhood Housing and Community Development</p> <p>City Council Agenda: Case Number:</p> <p><small>*This AIS is subject to any substantial changes that may occur after the Planning Commission review process</small></p> </div>	
Proposed Code Amendment:	Implement neighborhood plan for Heritage Hills/Windsor Hills Neighborhood Planning Area
Overall Impact on Affordability	Positive
Proposed Neighborhood Plan Impacting Housing Affordability:	<p>Proposed neighborhood plan would:</p> <p>Have an overall positive impact on affordability in the neighborhood by changing approximately 117 acres of property currently zoned commercial (CS) to mixed use (MU). The plan will also adopt the Urban Home and Cottage infill options in a designated sub-district approximately 113 acres in size, as well as the residential infill option on selected tracts and small lot annexity throughout the combined neighborhood planning area.</p> <p>The plan has also maintained multi-family and higher-density single-family zoning wherever possible throughout the combined neighborhood planning area.</p> <p>The plan supports preserving a range of housing options to maintain affordability and allow for aging in place.</p>
Alternative Language to Maximize Affordable Housing Opportunities:	<p>Although the current draft neighborhood plan does have an overall positive impact on affordability, there are additional opportunities to maximize affordable housing in the combined neighborhood planning area:</p> <p>Adopt the Urban Home and Cottage infill options over all single family residential properties in the combined neighborhood planning area</p> <p>Adopt the Secondary Apartment infill option over all single family residential properties in the combined neighborhood planning area</p> <p>Residential Infill option for all single family residential properties zoned SF-3 in the combined neighborhood planning area.</p>
Other Recommendations:	None
Date Prepared:	October 11, 2010
<p>Director's Signature: </p> <p style="text-align: center;">Elizabeth A. Spencer (Acting Director)</p>	

Item G: Final Survey Results

At the end of the planning process, Planning and Development Review Department staff administered an online and paper survey to gauge the entire community's support of the HHWHCNP neighborhood plan. All property owners, business owners, and renters were notified of the survey in a neighborhood-wide mailout in late August 2010. Seventy-six survey responses were received and reviewed by staff in the five week period allotted for participation in the survey, which ended on September 30, 2010. The final survey's questions and responses can be found below.

1) Please rate your level of support for the HHWHCNP Neighborhood Plan by checking one response below. Refer to the vision and goals listed on the previous page to determine how well the plan represents your concerns for your neighborhood./Por favor, marque su cantidad de apoyo para el plan de los vecindarios de Heritage Hills y Windsor Hills en las cajas abajas. Determine cómo la visión y las metas representan sus ideas por su vecindario.

Response	Response Count	Response Percentage
Fully Supportive / Yo lo apoyo completamente	21	27.6%
Generally Supportive / Yo lo apoyo en general	40	52.7%
Generally Unsupportive / Yo no lo apoyo en general	2	2.6%
No support / No tengo apoyo	4	5.3%
Unfamiliar with the Plan / No soy familiar con el plan	9	11.8%
Total	76	100.0%

Comments:

1. I don't want to have to pay for these upgrades that others want.
2. I've lived in the neighborhood for a year and this is the first time I've heard of any development plan. You need far more community input. The other neighbors on my cul-de-sac (some have lived here 30+ years) also have not heard of this plan.
3. I'm not interested in apartments that are "designed to accommodate all income levels". I only want housing that accommodates my income level and higher. The #1 problem with our neighborhood is that it caters to too many poor people, which is why Graham elementary is such a crappy school.
4. East Rundberg street needs to be widened to 6 lane traffice, 3 lanes in either direction. Businesses should be solicited to be located on East Rundber, along Cameron Road on the Heritage Hills side of the street. Several streets that cross the Pebble Creek should be built across the creek for easier access to the east and west side of the creek, whereas right now a resident must travel the perimeter of the area and there are currently not enough businesses in this neighborhood. Gus Garcia park must be developed to include parking, picnic tables, water fountains, more trees, a playground for children. This park should be extended all the way to the creek where this suggested developed will attract alot of usage by families.
5. The Norword area should keep the existing green space on the west side of the current shopping development, not build more buildings.
6. looks like a beautiful dream!
7. Don't remove the forests
8. Please add sidewalks to North Acres.
9. Don't see how condos, duplexes, etc will improve the demise of prostitution and drug dealing....rather think they will increase it!
10. whatever!
11. The description of the Middle Fiskville Road shopping area actually made me laugh out loud. It is an impossible pipe dream, and woe betied anyone who actually believes it.
12. This neighborhood has been neglected for years, it seems that the only people that care about this area is APD
13. windsor hills is a high-crime area and should not be joined with heritage hills

14. I participated in the very first meeting and found it not very promising
15. No possible opinion on something that generic
16. It's about time.
17. Let's build a new library at the site of Gus Garcia Rec Center! I support rezoning to encourage home ownership around Dobie, and the current trailer park. Let's become a no yard/sidewalk parking area & enforce it. Enforce single-home occupancy codes. Encourage Triangle Park-like development in under used/rundown areas.
18. Do not support REC 150
19. I like the feeling of living close to the country, which this neighborhood now has. What are you going to do about transportation? I don't want I-35 widened or to be two story. I don't want a lot more traffic going through our neighborhood. If you can adequately address these topics, I would otherwise be supportive of development. Just because you say that there will be space for animals, doesn't mean there will be. We currently have opossums and raccoons, butterflies and a whole host of animal and plant wildlife that will be destroyed if you develop into wall-to-wall concrete, condos, stores, and apartments. I would like to see maps of the plans, which would include a huge greenbelt. I like the bike trails. The Gus Garcia recreation center is an excellent idea. Your words sound good but there is little to show visually. You could easily scam us. Also, what is going to happen to the taxes? My house is only worth \$140,000 and I am paying \$300/month in taxes. This is ridiculous especially since I am on a fixed income and not yet old enough to have my taxes frozen. And to make matters worse, they are only partially frozen.

2) Rate your level of support for the neighborhood planning process by checking one box below/ Está satisfecho con el proceso de planificación en los vecindarios de Heritage Hills y Windsor Hills?

Response	Response Count	Response Percentage
Very Satisfied / Muy satisfecho	12	16.4%
Satisfied / Satisfecho	18	24.7%
Neutral / No tengo una opinion	18	24.7%
Very Dissatisfied / No satisfecho	5	6.8%
Did not Participate in the Process / No participé en el proceso	20	27.4%
Total	73	100.0%

Comments:

1. As mentioned previously, I have not heard of this plan until now.
2. Meetings for this process are not sufficiently publicized and this tends to create non-participation by residents.
3. No meetings were held in the Heritage Hills area, all meeting were in Windsor Hills, so we did not attend.
4. Don't remove the forests
5. Please add sidewalks to North Acres
6. meetings were promoted well, but attendance was poor and results probably not really representative of the neighborhood as a whole.
7. keep windsor hills separate from heritage hills
8. Did not feel my input would matter
9. Have not been as actively supportive as would have liked.
10. It was obvious that the City was going to do what they wanted whether residents liked it or not.
11. I have other obligations that prevent me from attending.

3) How did you participate in the planning process? (Check all that apply.) / ¿Cómo usted participó en el proceso de planificación? (Marque todos que aplican.)

Response	Response Count	Response Percentage
Surveys / Encuesta(s)	22	26.2%
Correspondence with staff / Correspondencia con los empleos del department	3	3.6%
Planning Meetings / Reuniones	17	20.2%
Coordination Team Member / Asociación del vecindario	1	1.2%
I was not involved / No participé en el proceso	39	46.4%
Other / Otro	2	2.4%
Total	84	100.0%

Comments:

1. didn't know I could attend meetings
2. but I would have voted FOR sidewalks if I had been at the meetings
3. neighborhood association
4. I attended the first meeting and felt it was chaotic. I didn't see the usefulness of continuing to participate
5. Responded to this survey

4) How did you hear about neighborhood planning meetings? (Check all that apply.) / ¿Cómo usted aprendió el proceso de planificación? (Marque todos que aplican.)

Response	Response Count	Response Percentage
Postcards/Letters	42	41.6%
Email	18	17.8%
City of Austin website / Sitio de web de la Ciudad	6	5.9%
Flyers Posted at the Gus Garcia Recreation Center	0	0.0%
Neighborhood Association Newsletter	23	22.8%
Newspaper, Radio, Television	2	2.0%
This is the first time I have heard about the plan	8	7.9%
Other	2	2.0%
Total	101	100.0%

Comments:

1. was told only board members could attend meetings
2. signs
3. postcard
4. listserv from neighborhood

6) How many meetings did you attend?

Response	Response Count	Response Percentage
0	46	65.8%
1 to 10	22	31.4%
11 to 20	0	0.0%
21 to 30	1	1.4%
31 to 33	1	1.4%
Total	70	100.0%

7) Please provide any suggestions on how to improve the neighborhood planning process. / ¿Cómo mejoramos el proceso de planificación?

Comments:

1. board members told of meetings after the fact, wasn't aware meetings were open/
2. Involve the actual community members. Many of us want to have a say in how our community is developed.
3. Do public service announcements on TV and Radio. Insert flyers about these meetings in the monthly utility statements. Post temporary signs announcing these meetings along the perimeter of the area.
4. We purchased our house a year ago and we just found out about the community plan today.
5. Since current regulations / ordinances (mobile vendors, yard parking, illegal multifamily housing, companies operating out of residential homes, etc, etc) are not currently fully enforced by the city, how can you expect new developments or businesses to move into this area?
6. n/a
7. If you are truly trying to have the neighborhoods involved equally, then meetings should be spread out over both neighborhoods, not isolated to one area.
8. get a news spot on channel 8 and other local news for recurring public education and notification of the process/meetings... to get more people to participate.
9. do not want to add sidewalks
10. I received lots of letters and email but they never provided any information, just announcing the next meeting that was difficult for me to attend. Fewer, but more informative communications would have been appreciated.
11. Don't cut down the forests
12. add sidewalks
13. Homebound individuals should have input; there are people in these two neighborhoods with no transportation or ability to attend these meeting.
14. I thought the city did a good job at the meetings. It was dissappointing that more neighbors were not present.
15. send letters to explain exactly what is happening
16. Heritage Hills is a nice neighborhood. Windsor Hills is high crime and low income. Combining the two would bring Heritage Hills down
17. None--you all did a good job
18. Perhaps more accessibility to a greater number of neighborhood members
19. Take a firm stand to make goals happen.
20. more info for out of state owners. I like your ideas but would like to be kept informed more.
- Thanks
21. TOO many meetings ... need for more focused process that involves MANY more neighbors
22. online visuals
23. Meetings were always held during my work hours, but you can't accommodate everyone, so fair enough.
24. Currently think the plan is good
25. See my general comments that I earlier made.

8) In the Heritage Hills/Windsor Hills Neighborhood Planning Area, I am a (Check all that apply)/ En los vecindarios de Heritage Hills y Windsor Hills, soy un . . . (Marque todos que aplican.)

Response	Response Count	Response Percentage
Homeowner / Dueño de casa	66	90.4%
Renter / Alquilado	4	5.5%
Business Owner / Dueño de empresa	2	2.8%
Non-resident property owner / Dueño de propiedad (pero no vivo en los vecindarios de North Lamar)	0	0.0%
Other / Otro	1	1.3%
Total	73	100.0%