ORDINANCE NO. <u>20110217-047</u>

AN ORDINANCE AMENDING CITY CODE SECTION 2-1-143 RELATING TO THE RESPONSIBILITIES OF THE ELECTRIC UTILITY COMMISSION.

BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF AUSTIN:

PART 1. Subsection § 2-1-143(B) is amended to read as follows:

(B) The commission shall review and analyze all policies and procedures of the electric utility, including the electric rate structure, fuel costs and charges, customer services, capital investments, new generation facilities, selection of types of fuel [purchase of fuel, transportation of fuel], budget, strategic planning, regulatory compliance, billing procedures, and the transfer of electric utility revenues from the utility fund to the general fund.

PART 2. Subsection § 2-1-143(E) is amended to read as follows:

(E) The commission [shall] may request that the city council hire an outside consultant every five years to make a comprehensive review of the policies and procedures of the electric utility. The commission may initiate an external or internal review of the policies and procedures of the electric utility. If the commission initiates a review, it shall report its findings to the city council and the city manager.

PART 3. Subsection § 2-1-143(I) is amended to read as follows:

(I) The commission shall, as a body, review customer complaint procedures [and], accept specific customer grievances and complaints, and make recommendations to the city council and city manager based on its findings. This duty does not supersede, replace, or substitute for the appeal procedures provided to customers in the City Utility Service Regulations.

PART 4. This ordinance takes effect on February 28, 2011.

February 17 , 2011 § Led Leifingwell Mayor APPROVED: Aren M. Kennard Acting City Attorney Shirley A. Gentry City Clerk