GOAL 1: Engage out-of-care persons living with HIV/AIDS (PLWHA) and maintain in-care PLWHA in the system of care by providing full access to medical care and other eligible core services. Administration of care shall focus on cultural competency, sensitivity, and proficiency; removal of existing barriers; and evidence-based strategies that target underserved and hard-to-reach populations.

	Complete	Positive Progress	Progress w/ Obstacles	Not Started
Goal 1 Total # Per Status	14	5	7	14
Goal 1 Total % Per Status	35%	13%	17%	35%
Specific Business Areas Impacted				
Goal 1 Objective 1	Allocations – 4			
Goal 1 Objective 2.5		Stakeholder Collaboration(1)		
Goal 1 Objectives 2.1-2.4, 2.6			Provider Collaboration(1)	Provider Collaboration(4)
Goal 1 Objective3				Co-morbidity(4)
Goal 1 Objective 4	Cultural Competency(2)	Cultural Competency(1)		
Goal 1 Objective 5	Social Marketing(1)	Social Marketing(1)	Social Marketing(1)	
Goal 1 Objective 6	Svc Delivery Navigation(1)	Svc Delivery Navigation(1)		Svc Delivery Navigation(3)
Goal 1 Objective 7	Cultural Competency(5)	Cultural Competency(1)	Cultural Competency(3)	Cultural Competency(3)
Goal 1 Objective 8	Client Health Outcomes(1)		Client Health Outcomes(2)	

Positive Trends / Observations:
1. Allocations, Cultural Competency, Social Marketing, Client Health Outcomes
2. Objectives, Action Item content serve as a good foundation for 2012-14.

Negative Trends / Observations:
1. Provider Collaboration, Co-morbidity, Svc Delivery Navigation
2. Goal 1 content – Multiple specific items
3. Goals, Objectives, Action Item Structure – Does not enable effective analysis
4. Co-morbidity listed as Objective, Action Items but not listed in Goal 1

GOAL 2: To optimize the continuum of care by ensuring all Ryan White-funded services, particularly mental health therapy and substance abuse treatment, are of the highest quality and coordinated with non-Ryan White organizations for linkage to other funding sources.				
	Complete	Positive Progress	Progress w/ Obstacles	Not Started
Goal 2 Total # Per Status	9	16	1	6
Goal 2 Total % Per Status	28%	50%	3%	19%
Specific Business Areas Impacted				
Goal 2 Objective 1	Continuum Of Care(1)	Continuum Of Care(1)		Continuum Of Care(3)
Goal 2 Objective 2	Needs Assessment(3)	Needs Assessment(1)		
Goal 2 Objective 3	Needs Assessment(1)	Needs Assessment(2)		
Goal 2 Objective 4		Comprehensive Planning(3)		
Goal 2 Objective 5		Case Management(2)		Case Management(2)
Goal 2 Objective 6	Clinical Quality Mgt(3)			
Goal 2 Objective 7	Cultural Competency(1)	Cultural Competency(3)	Cultural Competency(1)	Cultural Competency(1)
Goal 2 Objective 8		Client Satisfaction(4)		

Positive Trends / Observations:
1. Needs Assessment, Comprehensive Planning, Clinical Quality Mgt, Client Satisfaction
2. Objectives, Action Item content serve as a good foundation for 2012-14.

Negative Trends / Observations:
3. Continuum of Care
4. Goal 2 content – Multiple specific items
5. Goals, Objectives, Action Item Structure – Does not enable effective analysis
6. All Cultural Competency Objectives and Action Items should be under Goal 1.
7. All Needs Assessment Action Items should be under one Objective.

	Complete	Positive Progress	Progress w/ Obstacles	Not Started
Overall Total # Per Status	23	21	8	20
Overall Total % Per Status	32%	29%	11%	28%

Goal 1: 40 Action Items   Goal 2: 32 Action Items   Total: 72