A U	STIN (: 1 Т	Y C O U M	N C I I.	
AGENDA					
Recommendation for Council Action (Purchasing)					
Austin City Council	Item ID:	7772	Agenda Number	87.	
Meeting Date:	July 28, 2011				
Department:	Purchasing				
Subject					
Authorize award, negotiation, and execution of a 12-month requirements service contract with KISTERS NORTH AMERICA, INC., Citrus Heights, CA, to provide software maintenance and support for hydrological management software, training, license upgrades, and internet implementation services in an estimated amount not to exceed \$240,675, with five 12-month extension options in estimated amounts not to exceed \$47,907 for the first extension option, \$51,579 for the second extension option, \$55,768 for the third extension option, \$60,552 for the fourth extension option, and \$66,021 for the fifth extension option, for a total estimated contract amount of \$522,502. Kisters North America, Inc. is the sole source provider for these products and services.					
Amount and Source of Funding					
Funding in the amount of \$36,827 is available in the Fiscal Year 2010-2011 Capital Budget of the Watershed Protection Department. Funding in the amount of \$3,286 is available in the Fiscal Year 2010-2011 Operating Budget of the Watershed Protection Department. Funding for the remaining ten months of the original contract period and extension options is contingent upon available funding in future budgets. Fiscal Note					
A fiscal note is attached.					
Purchasing Language: Sol	e Source				
Prior Council Action:					
For More Min Information:	ek Osborne, Specialist :	Sr. Buyer/92	74 2995		
Boards and Commission Action:					
				of the City Code (Minority- Program). No subcontracting	

	opportunities were identified; therefore, no goals were established for this solicitation.
Related Items:	

Additional Backup Information

This contract is for the provision of maintenance, support, and other services for Kisters' Hydstra software, which has been used by the Watershed Protection Department since 1998. The Water Quality Monitoring group has been using Hydstra software for hydrological management and storage of data from the City's rain gauge and stream gauge network since 1998. The Flood Early Warning System group has been using several modules of Kisters' software including WISKI since 2008 for real-time ground gauge data management. This information is used to provide critical information regarding stream level and rainfall rates to the public to assist in warning of flooded conditions. In addition, the WISKI database serves as the central data repository of hydrological rain and stream level gauge data for the City of Austin. This information is vital to the calibration of floodplain studies to ensure their accuracy.

In addition, this contract has the following services and support:

- Continued software maintenance and support for both HYDSTRA and WISKI databases that are used for the storage of data, quality control and quality assurance, maintenance of the current internet site, and data transfer of surface water sites, precipitation gauges, lake sites, and water quality sites.
- Archival of gauge data that can be easily retrieved by the public and can also be used for floodplain modeling and mapping services.
- Annual training of City staff at the City's option.
- Enhancements to the public web interface at the city's option for real-time mapping display of information that is critical during a severe storm event such as road closures due to flooding, real-time rainfall, and local area warnings of flooding. This provides citizens with important information for situational awareness during a severe storm event. The website will also enable the public to input high water marks (measurement of debris lines after a flood.) A complete history of each flood will be maintained, and archiving will assist with documentation requests for financial assistance for disaster relief. Future conversion of large amounts of historical ground gauge data from an older database platform to Kisters' new platform.