

Social Service Contract RCA

Performance Measures

These services support the Health and Human Services Department's goal of promoting and fostering increased self-sufficiency, healthy behaviors, and lifestyle among targeted populations. The following measures reflect the FY12 Budget, supported by the contracts in the RCA.

OUTPUTS

<u>Service Area</u>	<u>Performance Measure</u>	<u>6 Mos. Target</u>
Basic Needs Services	Number of individuals receiving basic needs services from contracted providers	3,268
Child Care Services	Number of children provided child care services	70
Homeless Services	Number of homeless persons receiving shelter services through Social Service and ESG contracts	1,232
Mental Health Services	Number of clients with a treatment plan for Mental Health services	492
Substance Abuse Services	Number of clients receiving substance abuse prevention/intervention or treatment services	22
Youth Development	Number of youth served in contracted youth development programs	3,667

OUTCOMES

<u>Service Area</u>	<u>Performance Measure</u>	<u>6 Mos. Target</u>
Homeless Services	Percent of homeless persons receiving case management who move into safe and stable housing	65%
Mental Health Services	Percent of clients served who have achieved projected mental health outcomes	84%
Substance Abuse Services	Percent of clients who have achieved substance abuse treatment plan goals	69%
Youth	Percentage of youth with improved academic performance	85%