

## CIP EXPENSE DETAIL

**DATE OF COUNCIL CONSIDERATION:**  
**CONTACT DEPARTMENT(S):**

11/10/11  
Austin Water Utility

**SUBJECT.** Authorize award, negotiation, and execution of a 12-month contract with INFOR GLOBAL SOLUTIONS, INC. for the purchase of Infor/Hansen and Infor/EAM software maintenance, support, services, future licenses and training in an amount not to exceed \$808,193, with four extension options in an estimated amount not to exceed \$887,737 for the first option, \$864,107 for the second option, \$610,822 for the third option and \$464,273 for the fourth option for a total estimated contract amount not to exceed \$3,635,132. The not-to-exceed amount for each year includes a 15 % contingency.

**CURRENT YEAR IMPACT:**

|                             |                             |
|-----------------------------|-----------------------------|
| <b>Department:</b>          | <b>Austin Water Utility</b> |
| Project Name:               | Infor Public Works (Hansen) |
| Fund/Department/Unit:       | 3920 2207 7066              |
| Funding Source:             | AWU Fund Transfer           |
| Current Appropriation:      | 401,000.00                  |
| Unencumbered Balance:       | 401,000.00                  |
| Amount of This Action:      | (285,208.50)                |
| Remaining Balance:          | <u>115,791.50</u>           |
|                             |                             |
| Project Name:               | Infor Public Works (Hansen) |
| Fund/Department/Unit:       | 4480 2307 8065              |
| Funding Source:             | AWU Fund Transfer           |
| Current Appropriation:      | 500,000.00                  |
| Unencumbered Balance:       | 500,000.00                  |
| Amount of This Action:      | (285,208.50)                |
| Remaining Balance:          | <u>214,791.50</u>           |
|                             |                             |
| Total Amount of this Action | <u><u>570,417.00</u></u>    |

**ANALYSIS / ADDITIONAL INFORMATION:** This contract is for software maintenance, software licenses, training, and support services for the Infor Public Sector (Hansen) Computerized Maintenance Management System (CMMS), and the Infor Enterprise Asset Management (EAM) software products. Both of these products were procured by AWU in the mid 1990's and have been in use and under maintenance every year since that time.

The Hansen product is frequently updated and upgraded and AWU will be facing an upgrade from version 7.X to version 8.X. This maintenance agreement entitles AWU to all new versions of the Hansen and the EAM products, and maintenance is provided for the current and any new versions of the product we might install. This maintenance contract is necessary to protect the City's investment in the software purchased to date. This RCA includes the funding to upgrade Hansen from the current version 7 to the newest version 8. It also includes a 15% contingency.

Infor Global Solutions is the sole developer and holds all copyrights and proprietary rights to both the Hansen and the EMA software packages. There are no certified partners or re-sellers within the United States providing implementation, maintenance or support.