

## A G E N D A



## Recommendation for Council Action (Purchasing)

Austin City Council	Item ID:	11748	Agenda Number	34.
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Meeting Date:	January 12, 2012
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Department:	Purchasing
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## Subject

Authorize award, negotiation, and execution of a 12-month requirements service contract with BIBLIOCOMMONS, INC., Canada or with the other qualified respondent to RFP MSO0058 to provide software, installation, and training services for a discovery layer on top of the City of Austin Public Library's existing catalog, in an amount not to exceed \$94,200 with four 12-month extension options in an amount not to exceed \$67,571, \$71,186, \$75,065 and \$79,231 respectively, for a total estimated contract amount not to exceed \$387,253.

## Amount and Source of Funding

Funding in the amount of \$70,650 is available in the Fiscal Year 2011-2012 Operating Budget of the Austin Public Library. Funding for the remaining 3 months of the original contract period and the extension options is contingent upon available funding in future budgets.

## Fiscal Note

There is no unanticipated fiscal impact. A fiscal note is not required.

Purchasing Language:	Best evaluated proposal of three proposals received.
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Prior Council Action:	
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For More Information:	Brenda Helgren, Sr. Buyer/974-9141
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Boards and Commission Action:	
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MBE / WBE:	This contract will be awarded in compliance with Chapter 2-9C of the City Code (Minority-Owned and Women-Owned Business Enterprise Procurement Program). No subcontracting opportunities were identified; therefore, no goals were established for this solicitation.
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Related Items:	
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## Additional Backup Information

This contract is for a front-end piece of software, discovery layer, to layer on top of the City of Austin Public Library's existing catalog of materials. Requirements for this software were generated by taking existing customer and staff suggestions on how to improve the usefulness and usability of our current online public access catalog. The resulting vendor will give the City of Austin Public Library a catalog that stylistically integrates with the City's AustinGo web redesign project and helps the Austin Public Library reach its "Best Managed" goals of having a catalog that can help the City of Austin customers discover new city services while perusing the Austin Public Library's collection.

A hosted solution was selected in order to speed up rollout to coincide with the changes that are taking place during the AustinGo web redesign project. Added benefits of hosting include the automatic rollout of new features and services as they happen. The goals for this piece of software are to:

- integrate the Austin Public Library Catalog with the AustinGo web redesign
- eliminate existing manual operations
- implement an Integrated Library System (ILS) with the Discovery Library Interface and the City of Austin Library's Online Public Access Catalog
- enhance the Austin Public Library (APL) website uniformity and presentation
- meet customer expectations and receive positive customer comments
- improve search functionality for APL personnel and COA customers by enhancing a user's experience, especially the relevance of results of the majority of queries, which are under-specified
- improve site navigation
- increase page views on Discovery Layer as compared to old Online Public Access Catalog (OPAC)
- retain APL customers through service delivery and improved awareness
- provide social networking, book comment reviews, user tags, user ratings and user created and shared item lists; added features of the discovery layer interface software not offered by the existing system.

The purchase for the software is \$64,200 with implementation and training for the service is a one-time cost of \$30,000, and an ongoing fee of \$67,571, \$71,186, \$75,065 and \$79,231 respectively for hosting and support.

A cross-functional team from the Austin Public Library and Communications and Technology Management evaluated the proposals based upon compliance with functional and technical requirements, total evaluated cost, and experience. This request allows for the development of an agreement with a qualified offeror that Council selects. If the City is unsuccessful in negotiating a satisfactory agreement with the selected offeror, negotiations will cease with that provider. Staff will return to Council so that Council may select another qualified offeror and authorize contract negotiations with this provided.

MBE/WBE solicited: 12/2

MBE/WBE response: 0/0

#### **PROPOSAL ANALYSIS-RFP NO. MSO0058**

- a. Adequate competition.
- b. One hundred fifty-four notices were sent, including 12 MBEs and 2 WBEs. Three proposals were received, with no response from the MBE/WBEs.
- c. This is the first purchase of its type; therefore, there is no pricing history available.

#### **APPROVAL JUSTIFICATION**

- a. Best evaluated proposal.
- b. The Purchasing Office concurs with the Austin Public Library's recommended award.

c. Advertised in the Austin American Statesman and on the Internet.