



## **Who is being served between the hours of 9pm and 4am?**

- 42% of all trips dispatched between the hours of 9pm and 4am are “Metro Access” trips
  - o This program serves the elderly, lower/fixed income, and disabled communities
- These **105,662** trips actually serve a far greater number of passengers, as any taxi can transport as many as four passengers at a time.
- It is highly likely that the program’s participants, who rely on taxi service, take additional trips that do not fall under the scope of the program and are therefore not included in these stats. It is important to note that the “Metro Access” program offers limited funding for taxicab fares.
- Many fixed, lower, and middle income passengers don’t qualify for the “Metro Access” program. These passengers, potentially going to or coming home from work at these hours, are not reflected in this statistic.

## **Where is the need for service between the hours of 9pm and 4am?**

- 85% of all trips dispatched between the hours of 9pm and 4am originate outside of Downtown Austin
- These **209,713** trips actually serve a far greater number of passengers, as any taxi can transport as many as four passengers at a time

There were a total of **248,227 trips** dispatched between the hours of 9pm and 4am from May 9<sup>th</sup>-December 31<sup>st</sup>, 2011. The current \$1 per passenger surcharge proposal allows more accurate tracking about the average number of **passengers** per trip that are being served between the hours of 9pm and 4am.