CIP
EXPENSE DETAIL

Subject: Authorize award, negotiation, and execution of a 36-month contract through the US General Services Administration Cooperative Purchasing Program with HEALTHCARE TECHNOLOGY SOLUTIONS INTERNATIONAL, for the purchase of software licenses and maintenance in an amount not to exceed $56,731.

CURRENT YEAR IMPACT:

Department:	**Communications and Technology Management**
Project Name:	QlikView Software License Renewal
Fund/Department/Unit:	1005-8300-1083
Funding Source:	Fire 1-Time Critical Fund
Current Appropriation:	96,748.00
Unencumbered Balance:	69,301.09
Amount of This Action:	(56,730.57)
Remaining Balance:	12,570.52
Total Amount of this Action	56,730.57

ANALYSIS / ADDITIONAL INFORMATION: l

AFD uses QlikView software to pull information from various existing systems, and present it to AFD front line supervisors and managers in an easy-to-use format. AFD has over 40 interactive "documents" published to the Fire intranet site which provide query capability for AIMS (finance) , incident records, AMANDA (development review), Banner (payroll), internal HR system, and various other data stores.   In its first year of use, our time savings from using QlikView exceeded the total cost to acquire and implement QlikView--users did not have to spend time collecting and massaging data before they could analyze it.

At this point, nearly every section in AFD has QlikView documents, and we are constantly receivng requests for more. Finance and Operations are two key areas where QlikView has enabled better outcomes: the Financial reports offer up-to-date, easy access to current spending, along with the ability to readily track past spending by vendor, by unit, by object. We have documented increased section manager engagement and accountability for managing section budgets, and have received extremely satisfied comments from users who praise the usefulness and usability of QlikView for tracking and monitoring budgets.

In Combat Operations, we have deployed the "BC Dashboard" which gives company officers daily status on key operational performance measures.   Within months of deploying the dashboard, we closed over 600 incomplete NFIRS (National Fire Incident Reporting System) reports, Continuing Education compliance improved from 92% to 97% (representing 400 additional firefighter training sessions completed) , and the turnout portion of response time improved up to 30 seconds. Plus, we had Lieutenants clamoring to be given permission to use the dashboard so they could do a directly monitor their performance, rather