

CY2011 Standard of Coverage

PERCENTAGE OF EMERGENCY RESPONSES IN 8 MINUTES OR LESS FOR FIRST-IN UNIT (by Firebox), (Includes Auto Aid depts)

- From Call Receipt by AFD/EMS to Arrival Onscene
- Case Base equals VALID Response Times Only

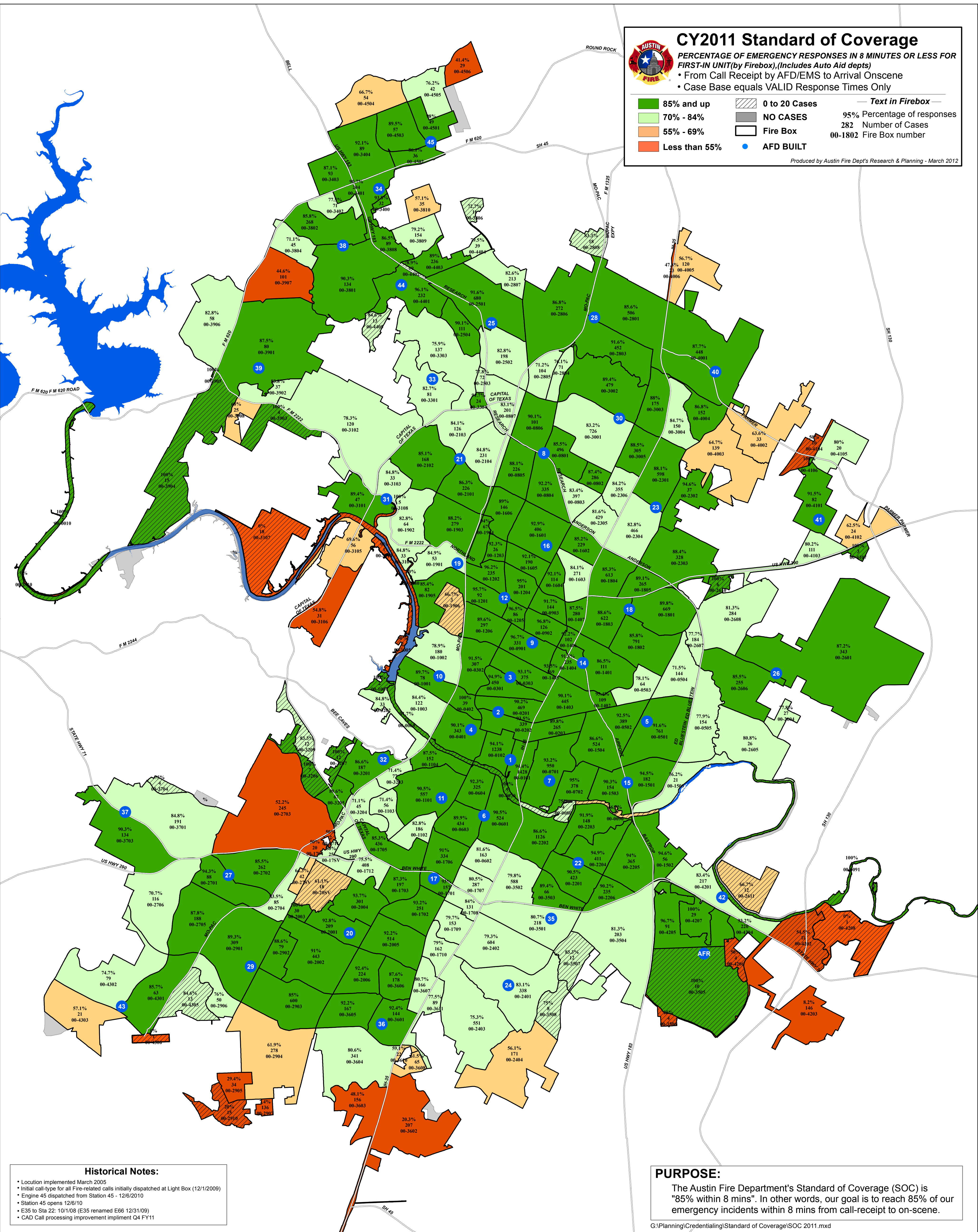
85% and up	0 to 20 Cases	Text in Firebox
70% - 84%	NO CASES	
55% - 69%	Fire Box	
Less than 55%	AFD BUILT	

95% Percentage of responses

282 Number of Cases

00-1802 Fire Box number

Produced by Austin Fire Dept's Research & Planning - March 2012



PURPOSE:

The Austin Fire Department's Standard of Coverage (SOC) is "85% within 8 mins". In other words, our goal is to reach 85% of our emergency incidents within 8 minutes from call-receipt to on-scene.