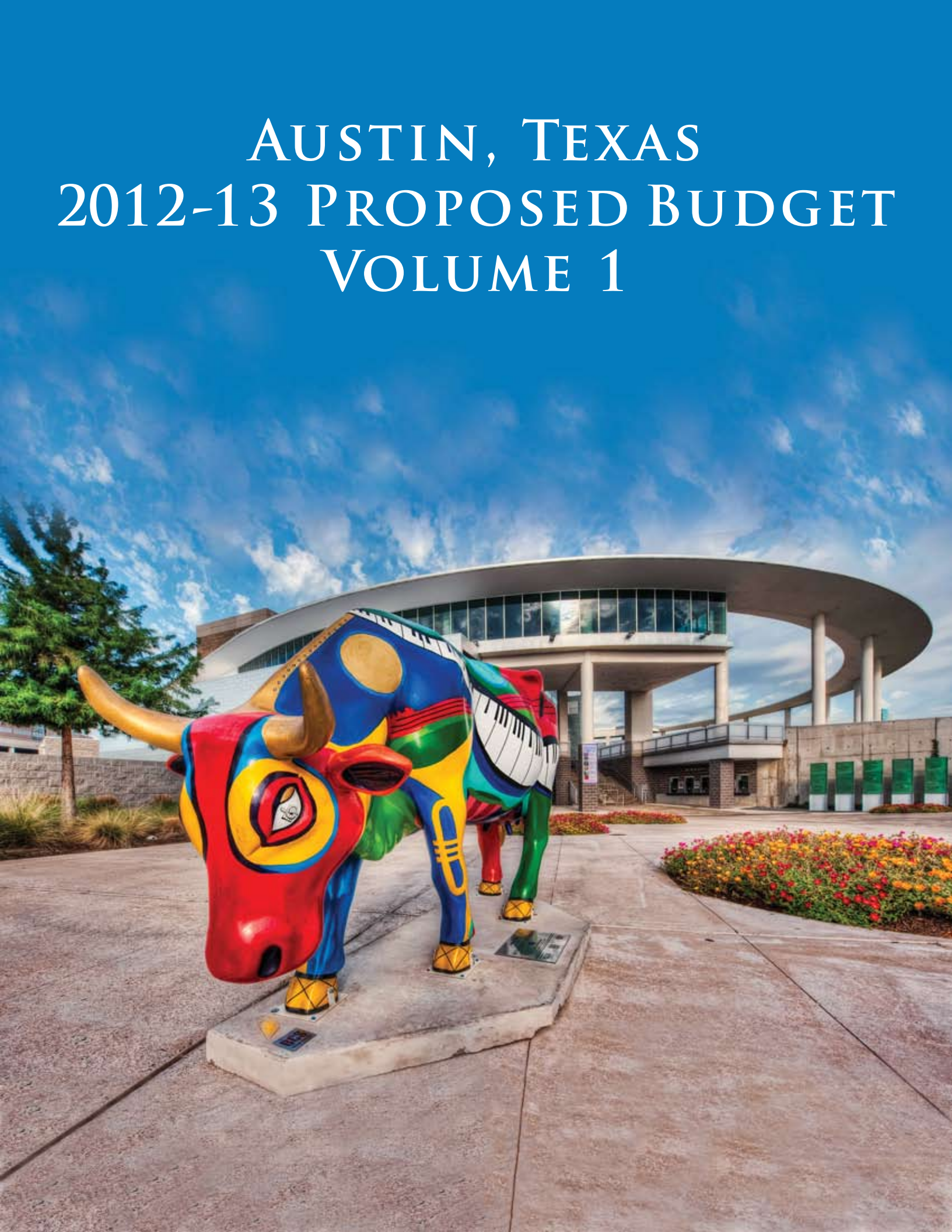
Austin, Texas
2012-13 Proposed Budget
Volume 1



As required by section 102.005 (b) of the Texas Local Government Code, the City of Austin is providing the following statement on this cover page of its proposed budget:

> **This budget will raise more total property taxes than last year's budget by $35,006,714 or 9.1%, and of that amount $14,569,734 is tax revenue to be raised from new property added to the tax roll this year.**

The amounts above are based on the City's proposed fiscal year 2012-13 tax rate of 50.29 cents per $100 of assessed valuation. The City's fiscal year 2011-12 tax rate (the current tax rate) is 48.11 cents per $100 of assessed valuation.

2012 - 13
PROPOSED BUDGET
VOLUME I

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19 September 2011

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City of Austin

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Marc A. Ott, *City Manager*
Marc.Ott@ci.austin.tx.us

August 1, 2012

Mayor, Mayor Pro Tem, and Members of the City Council:

I am pleased to submit for your consideration the Fiscal Year 2012-13 Proposed Budget, which represents the culmination of more than eight months of sustained effort on the part of City staff. This document details a financial plan that:

- Is balanced and structurally sound, not only for the upcoming fiscal year but also over the long-term;
- Was developed through an open and transparent process that values the priorities and participation of Council, staff, stakeholders, and citizens;
- Maintains the world-class standard of service delivery that our residents, business owners, and visitors deserve and have come to expect; and
- Values and rewards our employees for the exceptional work they perform on behalf of the community each and every day.

This Budget upholds a commitment to structural balance, in both the near- and long-term, and is the product of a comprehensive multi-year effort to ensure that we utilize the City's resources in the most responsible and cost-effective way possible. Council and staff have approached the economic crisis of the past several years as an opportunity rather than an excuse. Through a combination of disciplined decision-making, creative problem solving, and simple hard work, we have maintained or expanded core service delivery while restraining spending growth, to become leaner, smarter, and more efficient as an organization, resulting in greater value for our citizens. Over the last three years, our efforts have included:

- Working proactively to improve the long-term financial health of the Employee Retirement System, including establishing a second-tier, lower-cost pension plan for new civilian hires;
- Implementing enhanced employee wellness programs, which has allowed us to hold year-over-year cost growth of health insurance to 3% in FY 2012-13, as opposed to 8% in the previous year;
- Renegotiating labor contracts with sworn personnel to reduce staffing costs;
- Postponing civilian market studies and associated pay adjustments for over two years and placing a moratorium on employee wage increases in FY 2009-10;

- Implementing a rigorous hiring review process for non-public safety positions;
- Repurposing positions to higher-demand service areas and eliminating 178 non-essential vacant positions; and
- Cutting or eliminating $10.5 million in services, including library and pool hours, supervised after-school playground sites, funding for the LBJ fire academy, and the Trail of Lights.

Three short years ago, the forecast for FY 2009-10 projected an annual budget shortfall of $29.6 million, even assuming adoption of the rollback tax rate, and the outlook for the out-years was similarly forbidding. As a result of the aggressive and proactive steps we have taken together, the accompanying document represents the third consecutive annual budget that includes a tax rate below the rollback threshold. Moreover, the outlook for the future is bright; for the first time in my tenure with the City, financial staff presented Council with a five-year forecast that did not project a short-fall in revenue. The City's reserve funds are healthy and growing, putting us in good standing with the financial rating agencies that consistently reaffirm the City's AAA credit worthiness. To our common credit, we have achieved this structural stability while avoiding a single employee layoff and while maintaining or expanding the core services most valued by our residents and stakeholders.

It is City staff's ongoing commitment to provide Council with extensive information and more opportunity for input, well in advance of decisions being made, in order to promote an open, inclusive, and transparent budget process. The $3.1 billion budget before you today was developed in accordance with this standard. Budget development began in October, when staff presented Council with the results of our Annual Citizen Survey. Incorporating this feedback from our community, the City's annual business planning, conducted in December and January, resulted in several significant departmental reorganizations and other refinements. The City Council Policy Retreat, which took place in February, provided Council with the opportunity to define broad policy objectives on a number of timely and important topics. This was followed by the publication of the Annual Performance Report, City Dashboard, and an update to the Horizon Issues forecast in March, a comprehensive list of Unmet Service Demands in April, and a detailed Menu of Potential Budget Reductions in May. Finally, staff presented the annual economic outlook and five-year financial forecast to Council over the course of three work sessions in late April and early May. Each year, we strive to provide you with this high-quality and relevant budget information as early in the process as possible, in order to allow you a maximum of time and data in establishing funding priorities and policy guidelines.

We likewise have an equally strong commitment to providing residents and other stakeholders with ever-greater access to and opportunity for participation in the budget process. Over the course of the spring, representatives from the City's Budget Office and departmental staff presented budget forecasts at fifteen public meetings held by the City's various Boards and Commissions and solicited input from board members, residents and stakeholders. Leveraging the City's considerable

technological resources, we expanded the *SpeakUpAustin!* Web forum, facilitated an online budget question-and-answer application, and conducted an online budget priorities survey. In support of these initiatives, the City launched a promotional campaign that included newspaper advertisements in both Spanish and English, social media alerts, e-mail notifications on departmental and Public Information Office distribution lists, and announcements and links on the City's newly redesigned website. In the weeks ahead, as we work toward budget adoption, the community will have many additional opportunities to monitor or become involved in the process, including three Council work sessions and seven public hearings on the budget, tax rate, and utility rates.

The Budget includes a proposed increase in the property tax rate of 2.18 cents, from 48.11 to 50.29 cents per $100 of taxable value, which, as noted above, is below the maximum rollback calculation for the third consecutive year. In addition to the increase in electric rates recently approved by Council, rate increases are needed for the City's water, drainage, transportation, and resource recovery utilities in order to maintain the financial sustainability of these enterprises. While affordability is always a paramount concern, the recommended increases are both prudent and necessary if the City is to continue investing in core service areas such as public safety, health and human services, parks and recreation, infrastructure improvements, energy reliability and water quality.

In closing, I want to recognize the entire workforce and applaud their ongoing commitment and dedication to making the City of Austin the most livable and best-managed city in the nation. As a result of their hard work, Austin continues to set the standard in municipal service delivery—exceeding national norms in 41 of 46 service areas and outpacing the national average for overall quality of services by nineteen percentage points. Without the ongoing commitment of our employees to promoting best management and livability, these impressive survey results would be unattainable. As always, I want to thank you, the City Council, for your hard work, commitment and ongoing support.

Sincerely,

Marc A. Ott

The City of Austin is committed to compliance with the American with Disabilities Act.
Reasonable modifications and equal access to communications will be provided upon request.

CITY OF AUSTIN

FOUNDED 1839

CITY OF AUSTIN, TEXAS

CITY COUNCIL

Lee Leffingwell
Mayor

Sheryl Cole
Mayor Pro Tem

Mike Martinez
Laura Morrison
Chris Riley
Kathie Tovo
Bill Spelman
Council Members

Marc A. Ott
City Manager

CITY OF AUSTIN, TEXAS

CITY COUNCIL PRIORITIES

2012-2013

Rich Social and Cultural Community

Vibrant Urban Fabric

Healthy, Family-Friendly, Safe City

Sustainable Economic Development and Financial Health

City of Austin

Effective 6/2/2012

Austin Residents

Mayor and City Council

City Auditor
Kenneth Mory
974-2805

City Clerk
Shirley Gentry
974-2210

Municipal Court
Rebecca Stark
Court Clerk, 974-4692

Municipal Court Judge
Evelyn J. McKee, Presiding Judge
974-4842

City Manager
Marc A. Ott
974-2200

Austin Energy
Larry Weis
General Manager
322-6002

Financial Services
Elaine Hart
Chief Financial Officer
974-3344

Law Department
Karen Kennard, City Attorney
974-2268

Office of Police Monitor
Margo Frasier, Police Monitor
974-9090

Acting Chief of Staff
Ray Baray
974-2220

Building Services
Eric Stockton, Officer
974-2306

Communications & Public Information Office
Doug Matthews, Director
974-2220

Fleet Services
Gerry Calk, Officer
974-3202

Government Relations
John Hrncir, Officer
974-2246

Small & Minority Business Resources Dept.
Veronica Lara, Director
974-7600

Telecommunications & Regulatory Affairs
Rondella Hawkins, Officer
974-2999

Assistant to the City Manager
974-2220

ACAP Coordinator

Agenda Office

Financial & Administrative Services

Acting Assistant City Manager
Anthony Snipes
974-6339

Austin Convention Center Dept.
Mark Tester, Director
404-4000

Communications & Technology Mgt.
Stephen Elkins, Chief Information Officer
974-7702

Contract Management Department
Rosie Truelove, Director
974-7141

Human Resources
Mark Washington, Director
974-3202

Labor Relations Office
Deven Desai, Officer
974-2777

Staff Liaison: City Auditor, ACVB

Development Services

Assistant City Manager
Sue Edwards
974-7906

Aviation Department
Jim Smith, Executive Director
530-7518

Economic Growth and Redevelopment Services Office
Kevin Johns, Director
974-7819

Office of Real Estate Services
Lauraine Rizer, Officer
974-7078

Planning and Development Review Department
Greg Guernsey, Director
974-2387

Sustainability Office
Lucia Athens, Officer
974-7902

Watershed Protection Department
Victoria Li, Director
974-2339

Infrastructure Services

Assistant City Manager
Robert Goode
974-7717

Austin Resource Recovery
Robert Gedert, Director
974-1987

Austin Water Utility
Greg Meszaros, Director
972-0108

Capital Planning Office
Mike Trimble, Officer
974-3344

Public Works Department
Howard Lazarus, Director
974-7065

Transportation Department
Robert Spillar, Director
974-7092

Staff Liaison: Austin Energy

Community Services

Assistant City Manager
Bert Lumbreras
974-7717

Animal Services Office
Abigail Smith, Officer
978-0536

Health and Human Services Department/Medical Director
Carlos Rivera, Director
972-5010

Library Department
Brenda Branch, Director
974-7444

Neighborhood Housing and Community Development
Betsy Spencer, Director
974-3100

Parks and Recreation Department
Sara Hensley, Director
974-6717

Staff Liaison: City Clerk

Public Safety

Deputy City Manager
Michael McDonald
974-2307

Code Compliance Department
Carl Smart, Director
974-1970

Community Court
Pete Valdez, Court Administrator
974-4873

Emergency Medical Services Department
Ernesto Rodriguez, Director
972-7203

Office of Medical Director
Paul Hinchey, Director
978-0003

Fire Department
Rhoda Mae Kerr, Chief
974-0130

Office of Homeland Security and Emergency Management
Otis Latin, Director
974-0450

Police Department
Art Acevedo, Chief
974-5030

Staff Liaison:
Municipal Court,
Municipal Court Judges and Police Monitor

Communications and Public Information Office – (512) 974-2220

CITY OF AUSTIN

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Preface

Preface

The Budget consists of two volumes:

- Volume 1—Includes the Executive Summary, an operating budget-in-brief of all City funds, a General Fund budget-in-brief, and departmental discussions in the major service areas of public safety, community services, infrastructure, and utility and major enterprises. Departmental discussions are discussed alphabetically within the major service areas and include an overview of revenue and funding, a summarized program and activity organizational chart, missions and goals, a message from the department director, budget and revenue highlights, significant changes, detailed activity pages with requirements and performance targets, and a summary of inputs by program, activity, and funding sources. The City's summary of personnel and the financial summaries of all budgeted funds are also included in this volume.
- Volume 2—Departmental discussions continue with the internal services and support services departments. This volume also includes discussion of other non-departmental funds, debt, the capital budget, grants, a discussion of financial policies and other supporting documents to the budget, such as the fee schedule, budget ordinances, economic outlook and statistical information on Austin and its economy.

Copies of the budget can be found at each of the City libraries or on the City of Austin website at www.AustinTexas.gov/finance or a cd-rom may be requested from the Budget Office by calling (512) 974-2610.

Other References

Several reference materials in addition to the budget can be accessed on the City's website Austin Finance Online at www.AustinTexas.gov/finance. These include a tutorial on the City's budget planning process, the Economic Outlook and Financial Forecast, which contains supplemental information on the local economy as well as projections of future revenue and expenditures, an update of departmental Horizon Issues, the 2012-13 Menu of Potential Budget Reductions, the Unmet Needs Report and the 2010-11 Annual Performance Report. The 5-year Capital Improvements Plan, published by the Capital Planning Office, is available online at http://austintexas.gov/department/cip-plans. Capital funding authorization for the next fiscal year is shown in the Capital Budget section contained in Volume 2. The City's website also posts Council budget questions and answers throughout the budget process.

Financial Policies

The Austin City Council has adopted a comprehensive set of financial policies to govern the financial management of the various City funds. The City Council developed financial policies to ensure that the City's financial resources are managed in a prudent manner. The City maintains the goal of a structurally-balanced budget to achieve long-term financial stability for the Austin community.

The City's financial policies dictate that current revenue, which does not include the General Fund beginning balance, will be sufficient to support current expenditures (defined as "structural balance"). Unreserved fund balances in excess of what is required shall normally be used to fund capital items in the operating and capital budgets.

A complete copy of the financial policies is contained in Volume 2 along with the City's current compliance status for each individual policy. The City of Austin is in compliance with 93 of the 98 financial policies, as approved. Unless otherwise noted, the FY 2012-13 Budget has been used to determine the current status of the financial policies.

Basis of Budgeting and Accounting

Governmental funds, which include the General Fund, are budgeted on a modified accrual basis. Revenue is recognized as soon as it is measurable and available. Revenue is considered to be available when it is collectible within the current period or soon enough thereafter to pay liabilities of the current period. For this purpose, the City considers revenue to be available if it is collected within 60 days of the end of the current fiscal period. Expenditures generally are recorded when a liability is incurred. However, debt service expenditures, as well as expenditures related to compensated absences, are recorded only when payment is due. Encumbrances are recognized by governmental funds in the year of commitment since they represent a commitment of funding for goods or services.

Preface

Proprietary funds, which include enterprise, internal service, and fiduciary funds, are budgeted on a full accrual basis, with the exception of compensated absences and debt service payments. For these two items, the City budgets for the payments that are expected to be paid during the fiscal year. Encumbrances are recognized by enterprise and internal service funds in the year of commitment since they represent a commitment of funding for goods or services.

Except for the differences noted above in debt service payments and compensated absences, the basis of accounting and budgeting in the City of Austin are the same: modified accrual for governmental funds and full accrual for proprietary funds. However, the fund structure of the budget differs from the Comprehensive Annual Financial Report (CAFR) of the City. As an example, the Austin Energy fund in the budget reflects only the operating activities of the electric utility, while the Austin Energy fund in the CAFR reflects the operating activities, capital project activities, debt service activities and reserve account activities. Therefore, these amounts are not comparable between the two documents.

Executive Summary

City of Austin Proposed Budget
Executive Summary
Fiscal Year 2012-13

Austin is flourishing. Employment is strong—nearly 23,000 jobs created in the last 12 months; housing activity is robust; and more and more businesses are choosing Austin as their home. Our hard work during these last four years—and commitment to staying the course on budget discipline—is paying off. Other communities around the country are still dealing with the impact of the recession on their financial position by cutting services and investments in their communities. The Austin approach of balancing the budget by not relying on one-time solutions, while at the same time making key investments in our community, our infrastructure, our economy, our sustainability, and our employees is providing a 21st century "best-managed" model for cities all around the country. These efforts will continue in FY 2012-13 with a structurally balanced budget totaling $3.1 billion, including $742.5 million for the General Fund, which will allow us to continue to provide high-quality public safety, health, library, parks, water, energy, infrastructure, development and other services to the citizens of Austin.

Austinites clearly feel good about the services they receive. In 41 of 46 categories surveyed, Austin is at or above the national average. In fact, in 14 of those areas, we are *10% above* the national average, including 26% above national average for customer service and 13% above for value citizens receive for their taxes/fees. The proposed tax rate of 50.29 cents per $100 valuation, 2.18 cents above the current tax rate, balances the tax impact to property owners with the need to invest in this community and continue providing the services Austinites have come to expect. This is the third year running that the proposed tax rate is below the rollback rate. In FY 2012-13 the associated tax bill for a median priced home is estimated at $897 per year, or $1.67 more per month than the current tax bill, a 2.3% increase. And because of the transparent budget process we have in place—that was enhanced this year by the addition of a Council Policy Retreat in February—and the conversation in the community that occurs as a result of this process, we are confident that citizens will continue to see the value in providing key services and investments.

A key component to Austin's approach is to continually look towards and plan for the future. This past year, new businesses in technology, energy, healthcare and financial services have made Austin their home. By diversifying our economy now, we are creating a strong framework for Austin's future—a future that many people and families will want to be part of. And with the adoption of the Imagine Austin Comprehensive plan, a blueprint for how this community will grow into the future, we are well prepared to welcome these new Austinites to our community.

We have likewise invested in the long-term financial sustainability of our two major utilities, Austin Energy and Austin Water. After 18 years without a rate increase, Council approved a new rate structure for Austin Energy in June 2012 that will ensure the

financial sustainability of the utility for future generations. The Austin Water Utility is also recommending a rate increase, as well as a new rate structure, that will significantly reduce revenue volatility while maintaining strong price incentives that encourage conservation of this limited resource. Both of these efforts were conducted with the transparency that has come to define our financial processes; engaging the community on the front-end of major recommendations. Austin Energy conducted a 6 month public process and supported Council in their work sessions. The proposed rates for the Austin Water Utility were similarly developed over a 7 month public process, including 15 public meetings of a Joint Committee of staff, board and commission members and citizens. At the heart of these Utilities and their new rate structures is a commitment to sustainability, conservation and affordability.

While this budget reflects a resurgent economy, it does not lose sight of our sustainable budget goals, and does not rely on one-time revenue to support on-going costs. This Austin model that we have had in place for the last four years has served us well. We have maintained reserve levels and our AAA bond ratings, yet at the same time made key decisions and investments that benefit not only our current residents, but those that will come. Austin exists in a rarefied space. Our struggle moving forward will be to continually raise the bar on what is possible, while continuing to move ever closer towards the Imagine Austin vision of a community where the necessities of life—and all that makes Austin the most livable city in the country—are affordable and accessible to all.

Best Managed City

To achieve our vision of making Austin the most livable city in the country and to support City Council's policies and initiatives, the employees of the City—whether they be executives, managers, or front-line service providers—have the singular mission of making the City of Austin the best managed city in the country. City staff is committed to creating a work environment that fosters creative thinking and innovation throughout the organization; thereby better positioning the workforce to more effectively respond to new challenges as well as new opportunities. Being the best managed is about everybody in the organization doing the best they can, every day, to provide the best services possible to the community.

Since establishing our Best Managed mission, the question "How will we know that we've achieved it?" has been frequently asked. The answer: "We'll never declare that we've reached that goal, but rather others will do it for us." This year, we can clearly see our hard work and determination are being noticed, evidenced through the exceptionally high satisfaction marks we received from our citizens on our annual community survey. Over the last three years, resident satisfaction with overall city services has steadily improved, and in 2011 Austin outpaced the national average for large cities in 41 of 46 service areas measured. Our overall quality score of 65% was 19% higher than our peer cities' average, and our customer service score of 69% was 26% higher. Overall satisfaction with city services rated #1 among 13 comparable cities with populations greater than 500,000 leading the survey team to conclude that *"The City of Austin is setting the standard for performance among large U.S. cities."*

Additional highlights of recent Best Managed Initiatives are listed below.

Imagine Austin. In June 2012, the City Council unanimously voted to adopt Imagine Austin, the City's comprehensive plan for Austin's future. The plan defines where the City is today and where we want to go, setting a context to guide decision-makers for the next 30 years. This plan took more than two years to develop with tens of thousands of Austinites helping to shape it throughout the public process. There were four rounds of public input, including five surveys, 21 public meetings, 189 Meetings-in-a-Box, 57 traveling team events, 112 speaking events, and over 100 meetings of the 38-member Citizens' Advisory Task Force. The result is a plan that adheres to the six core principles established by citizens: 1) Grow as a compact, connected city, 2) Integrate nature into the city, 3) Provide paths to prosperity for all, 4) Develop as an affordable and healthy community, 5) Sustainably manage water, energy and other environmental resources, and 6) Think creatively and work together. This plan's success will be monitored annually with the performance metrics integrated into the document and formally assessed at least every five years, as required by the City Charter. It's a flexible plan and will be updated regularly so that we can continue to ensure that the community's priorities and values are sustained as the city and region grow.

Building for the Future. The Imagine Austin Comprehensive Plan will guide how and where future development occurs citywide. Complementing Imagine Austin is the Downtown Austin Plan, which was adopted by the City Council in December 2011. This plan serves the critical role of creating the best implementation strategy for development in the high-profile and vibrant downtown area. During the past year, City staff has made progress on important downtown projects such as the Waller Creek Tunnel and Downtown Wastewater Tunnel, and we are well-underway with the New Central Library Project, with the schematic design phase embracing cutting-edge approaches to ensure that Austin's next central library will truly be a "Library for the Future."

The City also continues to make progress on critical facility and infrastructure projects citywide. In November 2011, we opened the state-of-the-art Austin Animal Center, which will support our efforts for continued and long-term success as a No-Kill community. We continue to coordinate the redevelopment of the old Mueller airport site, with more than 250 single- and multi-family housing units being built or started last year, including more than 200 affordable homes. Several transportation projects were completed, including the reconstruction of the East Seventh Street corridor, Brazos and 32nd Streets, the Pfluger Pedestrian Bridge extension, and the South Congress makeover incorporating new bicycle lanes and reverse angle parking, an award winner for Best Internal Project by the Texas Public Works Association. And perhaps most notably, construction of Water Treatment Plant 4 is progressing on schedule and anticipated to begin operating in 2014. When complete, the initial phase of construction will result in a 50 million gallon per day water treatment facility which will provide clean, reliable, and affordable water for both current and future generations of Austinites.

Engaging Communities. Austin set the standard for community engagement with our public input process of the Imagine Austin Comprehensive Plan, with our efforts being cited by the Alliance for Innovation, the National League of Cities and the Texas Transportation Institute as a "best practice." Recent budget cycles have provided an unprecedented level of stakeholder involvement through surveys, focus groups, budget work sessions, town hall meetings, public meetings with the City's boards and commissions, online question and answer forums for both citizens and council members, an online discussion forum (SpeakUpAustin!), and a City Council Policy Retreat. Austin

Energy opened a customer-focused service center in North Austin to provide walk-in assistance to customers and to serve as a community resource. The Code Compliance department established a Community Outreach Office to identify and connect resources and assistance programs with persons cited for code violations. Through a collaborative process with the community, the City redesigned the AustinTexas.gov website and many departments have developed and improved upon their public access websites as a way to better communicate and engage. The City of Austin is committed to increasing transparency and providing opportunities for public input.

Greening Austin. Austin is leading the way in environmental protection and innovation. The City's goal for reducing emissions from City government operations are the world's most ambitious—a 100% reduction by 2020. Achieving this goal will require innovative thinking and the implementation of new green initiatives. The Sustainability Office made significant progress toward this goal last year. All City facilities are now powered by the GreenChoice renewable energy program, ranking Austin #2 on the U.S. Environmental Protection Agency's Top 20 Local Government list for green power purchasers. The newly-online Webberville Solar project is helping to bring Austin Energy one step closer to meeting its goal of 35% renewable power by 2020. The City completed one of our flagship green infrastructure projects, the Lundelius McDaniels Biofiltration Pond for stormwater treatment, that treats polluted stormwater runoff with native vegetation and soil before it enters the Barton Springs recharge area. The Austin Public Library diverted 130 tons of discarded materials out of landfills through the work of Recycled Reads, the APL bookstore. The Austin Resource Recovery department re-blended more than 8,000 gallons of Austin Reblend paint for re-use and won numerous awards for its innovative reality TV show, Dare to Go Zero, in which four families tried to reduce their weekly waste stream to zero pounds. And the Austin Water Utility has been expanding its reclaimed water program, most recently at the Austin-Bergstrom International Airport, providing an alternative water source for irrigation and cooling that should conserve 25-35 million gallons of potable (drinking) water annually while also reducing operating costs.

Keeping Austin Safe. Public safety is one of the fundamental roles of a local government and the highest priority of our citizens. Our public safety departments continue to work hard to improve, innovate and keep our community safe. Last year's response times for life-threatening and emergency calls for Fire, Emergency Medical Services, and Police were all better than the Council approved targets. EMS reached 92% of its Priority One calls in urban areas within 10 minutes, Police's emergency call response time was less than 7 minutes, and Fire completed 86% of its calls within eight minutes. Austin's violent and property crime rates have also been decreasing over time. The Austin Police Department was awarded Impaired Driving Mobilization Department of the Year by the Texas Department of Transportation and launched the RAIDS Online crime-mapping tool to allow the public an interactive map and database to become better informed about crime activity in their neighborhoods. Our fire department has been working to enhance cooperation with regional emergency response and responded fully to the Pinnacle and Labor Day wildland fires. Wildfire community education has been a citywide effort, with the Parks and Recreation Department recently developing a "shaded fuel break" along the southwest boundary of Circle C Metropolitan Park to help reduce the wildfire risk of nearby homes. Austin is a StormReady Community of the National Weather Service, and the community outreach plan, Disaster Ready Austin, is now implemented, ready for when emergencies and disasters strike.

Pulling Together. City staff understand community needs and community responsibility, often working with civic groups to better our city. Our departments worked with community partners to adopt 100% tobacco-free policies, increased client access to primary care by 30% at the Refugee Health Screening clinic by partnering with Lone Star Circle of Care, and launched Car-Share Austin in partnership with the car-share providers car2go and Zipcar. The Austin Police Department partnered with the Greater Austin Crime Commission in the Guns4Groceries gun buyback program, and Neighborhood Housing partnered with the nonprofit Foundation Communities on the development of M Station Apartments, a 150-unit rental community with affordable units.

Sustaining Healthy Finances. Maintaining sound financial and economic development policies within the City organization allows for a high-level of services to the community. Because of our policies, the City's bond ratings for General Obligation bonds continues to be AAA for all three bond rating agencies, Moody's (Aaa), Standard & Poor's and Fitch Investors. In addition, our combined utility system revenue bonds were upgraded in June 2012 to Aa1 based on positive findings by Moody's of our sound financial practices, and the Aviation Department improved its Standard & Poor's credit rating from "A-" to "A", which will assist with the airport's long-term sustainable growth plans and ability to secure funding at lower borrowing rates. We also took advantage of a competitive construction business climate, achieving 13.5% savings in bids vs. estimates for the City's construction projects, and we exceeded portfolio benchmarks for the year, earning $4.5 million in interest earnings. The average yield on the Investment Pool portfolio was 0.38 percent compared to the U.S. Treasury Bond benchmark rate of 0.15 percent.

City Performance and the City of Austin Dashboard. The idea behind an organizational dashboard is to provide a summarized snapshot of performance for the most important services that a city provides so that these measures can easily and frequently be reviewed by city staff, Council and citizens. The Dashboard measures, 21 of the most critical indicators of the City's success, were selected in collaboration with a citizen panel comprised of graduates from the CityWorks Academy. The Dashboard includes indicators from each of the major service areas presented in this budget document, Public Safety, Community Services, Infrastructure, and Utilities/Major Business Enterprises. A fifth category of Economic and Financial Health is also included. Taken collectively, these 21 indicators give City Management, City Council, and the residents of Austin a tool for quickly assessing how well the City of Austin is performing.

The table on the following page lists the City Dashboard measures along with their proposed targets for 2012-13. Of the 19 dashboard measures with targets set for FY 2010-11, eleven – or 58% – met their targets. Fifteen, or 79%, either met, exceeded or came within 3% of their targets. Seventeen, or 81% of the Dashboard measures, improved or maintained performance overall during the 5-year timeframe from FY 2006-07 to FY 2010-11.

For FY 2012-13, these Dashboard measures, as well as the other measures tracked by city departments, will continue to have targets set that are both challenging—reflecting our commitment to "raising the bar"—and realistic based on available resources. Setting targets, tracking and analyzing data, and discussing and making decisions off of the outcomes are beneficial processes for the City organization and critical to improving City services and delivery.

City of Austin Dashboard Measures

Measure Name		2006-07	2007-08	2008-09	2009-10	2010-11	2011-12 Estimate	2012-13 Target	2011 Goal Met?
Citywide Dashboard: Public Safety									
Violent crime rate per 1,000 population		5.40	5.22	5.23	4.76	4.49	4.36	4.45	✓
Property crime rate per 1,000 population		63.41	59.45	62.45	57.55	54.33	53.31	53.79	✓
Total police response time for emergency and urgent calls		8:09	8:04	7:53	7:18	6:51	7:25	7:00	✓
Percent of potentially life threatening calls responded to by Emergency Medical Services on-scene in <10 minutes (urban)		82.9%	85.7%	88.8%	90.1%	92.0%	92.0%	90.0%	✓
Percent of emergency incidents where the amount of time between call receipt and the arrival of the Austin Fire Department unit is 8 minutes or less		82%	84%	86%	84%	86%	86%	85%	✓
Percent of structure fires confined to room of origin		81%	84%	81%	82%	81%	84%	82%	
Citywide Dashboard: Community Services									
Total number of households/persons assisted through all services provided by Neighborhood Housing and Community Development		7,080	8,722	6,058	8,573	6,621	6,155	4,321	
Percent of animal shelter live outcomes		Not tracked	53%	67%	71%	88%	90%	90%	
Percent of households that maintain housing or transition into housing		Not tracked	71%	75%	77%	75%	75%	75%	N/A
Number of client visits at the Shots for Tots Clinics for children ages 0-18		Not tracked	15,628	12,380	17,084	9,934	10,000	12,000	
Library program attendance per capita		0.15	0.17	0.16	0.16	0.15	0.16	0.16	
Citizen satisfaction with the appearance of park grounds		Not tracked	Not tracked	71%	70%	69%	85%	85%	N/A
Citywide Dashboard: Infrastructure Services									
Percent of building inspections by Planning and Development Review performed within 24 hours of request		93%	96%	94%	90%	94%	94%	95%	✓
Percent of lane miles in fair to excellent condition		73.8%	73.9%	74.8%	76.1%	79.0%	81.0%	81.6%	✓
Percent of residents "satisfied" or "very satisfied" with the traffic flow of major streets		Not tracked	Not tracked	27%	27%	28%	30%	39%	
Citywide Dashboard: Utilities/Major Business Enterprises									
System average interruption frequency index (SAIFI) (electricity outage frequency)		1.02	0.63	0.89	0.69	0.77	0.76	0.80	✓
Percentage of renewable energy in Austin Energy's energy supply		5.8%	6.6%	10.6%	9.6%	10.3%	15.2%	21.3%	
Drinking water quality: turbidity		0.10	0.10	0.08	0.09	0.07	0.10	0.10	✓
Percent of waste stream diverted by Austin Resource Recovery curbside and Household Hazardous Waste operations		Not tracked	30.4%	36.09%	37.32%	38.57%	38.60%	42.04%	
Citywide Dashboard: Economic and Financial Health									
Number of new jobs created through economic development efforts		Not tracked	1,368	810	1,550	1,689	4,352	500	✓
City of Austin's Bond Ratings	GO Bonds: Moody's, Standard & Poor's, Fitch Investors	Aa1, AA+, AA+,	Aa1, AAA, AA+,	Aa1, AAA, AA+,	Aaa, AAA, AAA,	Aaa, AAA, AAA,	Aaa, AAA, AAA,	Aaa, AAA, AAA,	✓
	Combined Utility Rev. Bonds: Moody's, Standard & Poor's, Fitch Investors	A1, AA-, AA-	A1, AA-, AA-	A1, AA, AA-	A1, AA, AA-	A1, AA, AA-	Aa1, AA, AA-	Aa1, AA, AA-	

Impact of the Budget on City Employees

Wages and Other Compensation. The City's workforce is its greatest asset and continued investments in this area are essential to the pursuit of being Best Managed. City employees played a crucial role in balancing the FY 2009-10 Budget by renegotiating labor contracts and agreeing to forego planned pay increases. These concessions continue to save tax dollars today through lower base wages. The FY 2012-13 Budget includes wage adjustment of 3% for both uniformed and civilian personnel, helping them to keep pace with the rising cost of living. The Budget also includes a continuation of the Service Incentive Pay program, which allows for an annual lump-sum payment to civilian employees based on tenure. In agreement with the approved terms of our contracts with uniformed personnel, funding is also included for increases associated with step and longevity pay for sworn staff. In FY 2011-12, we returned to reviewing the salaries of our workforce compared to the market. This program had been placed on hold for three years until the City's revenue showed sustained improvement. As part of the FY 2011-12 Budget, City Council approved implementation of the market study effective April 1, 2012. Full-year funding for the market increases are included in the FY 2012-13 Budget.

Medical and Dental Insurance. The City's efforts over the past few years to make changes, implement policy and initiate programs aimed at keeping health insurance costs down are beginning to have an impact. In FY 2012-13, City contributions to the Employee Benefits Fund are budgeted at only a 3% growth rate. This increase is 5% less than the 8% increase implemented in the FY 2011-12 Budget.

The City is continuing to cover 100% for employee PPO medical coverage, while increasing the charge introduced in 2012 for employee-only enrollees in the higher cost HMO by $2.50 per pay period for a total of $5.00 per pay period. Employees with dependent coverage will see a 5.4% increase in premiums. Coverage for retirees without Medicare will increase by 8% and with Medicare by 2%. Plan design changes due to healthcare reform include covering 100% of the costs for generic birth control and female sterilization.

The City will continue to cover 100% for employee dental coverage. Employees with dependent coverage will see a 9.8% increase. The Table of Allowance for the Dental Assistance Plan will increase. The City will introduce a Health Reimbursement Account to incent healthy behaviors for employees and retirees.

Improving the Financial Health of the Employees' Retirement System. The City of Austin is the plan sponsor of three employee pension systems: the Employees' Retirement System (ERS), the Police Retirement System, and the Firefighter Retirement System.

ERS is the largest pension system and provides retirement benefits for civilian employees, as well as EMS personnel. Over the past several years, primarily as a result of enhanced benefit levels and substantial investment losses, additional City contributions to the ERS have been necessary to improve the funded status of the system and lower the amortization period of the unfunded liability. Since 2005, the City's contribution has increased from 8% of salary to 18%. Combined with the requisite employee contribution of an additional 8% brings the combined City/employee contribution rate to 26% of salary. In addition to increasing City contributions to the ERS, a new lower cost benefit

tier went into effect January 1, 2012. This new benefit tier only applies to employees hired on or after that date and increases the age and service criteria necessary to reach retirement eligibility. It also decreases the pension multiplier, which is used to determine the final pension amount paid to future retirees. These two changes will, over time, substantially improve the long-term financial health of the ERS.

Consistent with the City's approved collective bargaining agreements with sworn Police and Firefighters, additional City contributions to the Police and Firefighter Retirement Systems have also been included in the FY 2012-13 Budget. Both Systems will receive an additional 1% City contribution beginning the first pay period of the fiscal year. The Firefighter Retirement System will receive a further 1% increase starting in September 2013.

General Fund Highlights

Animal Services. The Animal Services Office's (ASO) budget for FY 2012-13 totals $8.2 million and 94.5 FTEs. This includes funds to convert a part-time veterinarian position to full-time and the operation of a portion of the Town Lake Animal Center (TLAC) as an overflow shelter facility. The additional hours of veterinary care will have a direct impact on ASO's ability to maintain or improve upon its live-outcome rate and the funding for TLAC operations will help to alleviate a shortage of large-dog kennels at Austin Animal Center and allow ASO crucial flexibility in responding to surges in shelter intake.

Austin Public Library. The Austin Public Library operates 20 branch libraries, the Faulk Central Library, and the Austin History Center. Along with planned expenditure increases to maintain these facilities, the FY 2012-13 Budget includes funding for 12 new FTEs and dedicated funding for temporary employees to alleviate the growing burden on current Library staff. These additional resources will provide critical support to the entire library system.

CIP Highlights – Library's capital budget includes $6.2 million in new appropriation, per the approved funding plan, for the new central library. Design will continue in FY13. Expected spending in FY 2012-13 is $3.3 million for the library and other library building improvements.

Emergency Medical Services. The Emergency Medical Services' (EMS) budget for FY 2012-13 provides funding for 448.5 uniformed personnel, 84 non-uniformed positions, and the operation of 35 full-time ambulance units and 5 demand units. This amount includes funding for six new paramedic positions for a demand unit at the Medic 5 Station, annualizing staffing costs added mid-year of FY 2011-12 for operation of the Mueller station, and implementation of a new National Curriculum stipend under the existing Meet and Confer agreement. The budget also includes one-time funding for ambulances and equipment for the Mueller and Medic 5 Stations and the replacement of cardiac monitors, stretchers, Automatic External Defibrillators, and stair-chairs. EMS' FY 2012-13 revenues are $30.9 million, an increase of $1.5 million over the FY 2011-12 Budget. The change in revenue is primarily due to an increase in the transport fees and in the reimbursement amount from the Travis County Healthcare District.

Fire. The budget of the Austin Fire Department (AFD) maintains funding for 1,083 firefighters for the continued operation of 45 fire stations. The department recently learned that it may be awarded a Staffing for Adequate Fire and Emergency Response (SAFER) federal grant. This grant would allow the department to achieve four-person staffing on the remaining three aerial trucks in addition to three rescue units in FY 2012-13. Additional overtime is also included in AFD's budget to cover the cost of back filling sworn positions due to the unusually high number of sworn vacancies. Funding is also included in the budget for the annualized cost of 3 inspector positions added mid-year 2012 and 5 new non-sworn staff that will provide needed support in the areas of community outreach, payroll services and administration of the personal protective equipment maintenance program.

CIP Highlights – The FY 2012-13 spending for AFD is $1.0 million for the continued effort to add women's locker rooms to various fire stations. There is a new appropriation being added to Fleet's CIP for AFD pumper trucks in the amount of nearly $2.9 million.

Health and Human Services. The Health and Human Services Department's (HHSD) budget for FY 2012-13 is comprised of $39.3 million from the General Fund, $20.3 million in grants and $1.9 million from the Sustainability Fund. Combined these funds support 417.5 FTEs. The HHSD budget includes funding for 3 previously grant funded positions. One of these position, a Public Health Nurse, serves 2,887 unduplicated clients annually at the South Austin Neighborhood Center, providing blood-pressure and blood-sugar screening as well as educational outreach regarding diabetes and hypertension. The other two positions are a Toxicologist and a Community Development Manager that were previously funded by the Public Health and Emergency Preparedness grant. Transferring these positions to the General Fund ensures they will be appropriately and consistently funded and allows remaining grant funds to be redirected to other programmatic staff. The Social Services Contracts Program is budgeted at $25.5 million for FY 2012-13, including an increase of $841,000 to provide full-year funding for the mental health interlocal agreement with Austin/Travis County Integral Care (ATCIC).

Municipal Court. The Municipal Court's budget for FY 2012-13 includes funding for an additional two Case Managers. These positions will increase the Downtown Austin Community Court's ability to provide services to repeat offenders, both by serving offenders who appear on the docket and by outreaching to and engaging offenders in the community before they are arrested and brought to court. Additional funding is also included in the Juvenile Case Manager fund for the implementation of a pilot program for Juvenile Class C cases through an interlocal agreement with Travis County.

The Municipal Court is projecting a $2.2 million decrease in revenue collections in FY 2012-13. The decrease in revenue is attributable to a steep decline in the number of traffic citation cases filed at Municipal Court. There are two primary factors contributing to the drop. First, newer technology allows officers to verify insurance at the time of the traffic stop eliminating the need to issue a citation for failure to maintain insurance. Second, APD has shifted resources to higher priority enforcement in an effort to reduce traffic fatalities. The decrease in traffic violations is projected to be partially offset by an increase of $0.5 million in revenue from parking fines resulting with the newly expanded parking hours.

Parks and Recreation. The Parks and Recreation Department's (PARD) budget for FY 2012-13 includes funding for staff, contractuals, and commodities to maintain and operate the City's 23 recreation centers, 43 pools, and numerous metropolitan and neighborhood parks. The budget includes funding for 4 new FTEs related to parks grounds maintenance, 6 FTEs for the opening of the new Asian American Resource Center, 2 FTEs for the operation of the Carver Genealogy Center, 1.5 FTEs to enhance services at the Mexican American Cultural Center and one position to improve contract compliance and management. The budget also includes a $0.6 million increase for preventative maintenance contracts that is needed for the Department's aging facilities and one-time critical funds of $388,600 for park maintenance and recreational equipment and furniture and fixtures for the Asian American Resource Center.

CIP Highlights – PARD's capital budget for FY 2012-13 includes $10.2 million in new appropriation and a spending plan of $30.1 million. The majority of spending will be from the City's 2006 Bond Program and covers improvements to the Conley-Guerrero Senior Activity Center, renovation of Bartholomew pool, trail improvements near the Shoal Creek Greenbelt, improvements at Auditorium shores, a new play-scape at Dove Springs Park and many other projects including critical rehabilitations for various facilities.

Planning and Development Review. The Planning and Development Review Department's (PDRD) budget for FY 2012-13 maintains funding for existing services, and adds annualized costs associated with an FY 2011-12 budget amendment that increased certain development fees and added 11 FTEs to improve the development review process. The budget also includes funding for three additional positions to begin work on implementing the Imagine Austin Comprehensive Plan by overseeing the rewrite to the City's Land Development Code CIP project.

CIP Highlights – PDRD's capital budget includes $2.0 million for consulting costs associated with rewriting the City's Land Development Code. This will be a multi-year project and is scheduled to begin October 2012. Another $1.5 million is included for the Great Streets Redevelopment Program. This program is supported by partial funding for private sector implementation of downtown Great Streets improvements and supplemental funding for downtown Great Streets capital improvement projects. PDRD's Spending for FY 2012-13 is expected to be nearly $1.3 million for planning, zone code update and Great Streets projects.

Police. The Austin Police Department's (APD) budget for FY 2012-13 includes funding for 1,740 officers to maintain the sworn staffing ratio of 2.0 officers per 1,000 population. This includes funding for 22 new officers in FY 2012-13 and the annualized cost of 47 officers added mid-year FY 2011-12. The budget also includes funding for the promotion of ten officer positions to higher ranks. Twelve communication positions and two Victim Witness Counselors, previously funded by grants, are being transferred to the General Fund in order to maintain these critical programs despite the loss of the grant funds. Additional operating budget items include a decrease in the cost of the booking interlocal agreement with Travis County and continued funding for the City's share of the costs for the Austin Regional Intelligence Center.

CIP Highlights - APD's capital program will see $2.9 million in spending for the continued implementation of the Digital Vehicular Video System and installation of network infrastructure and audio/video equipment.

Enterprise Highlights

Austin Convention Center. The Austin Convention Center (ACC) is responsible for operations and maintenance of the City's Convention Center and Palmer Events Center. The primary funding source for the Convention Center is hotel occupancy tax, which accounts for $37.2 million, or 61%, of the Convention Center's total revenue in FY 2012-13. For the 3rd year in a row the ACC Budget does not include any new positions.

With plans underway to open two Convention hotels in 2015, a new opportunity will exist for ACC to host larger conventions and to host multiple events simultaneously. In order to meet the significantly increased demand, additional space on the south side of the Convention Center will be needed to offer a more competitive meeting room package. The current meeting room package features small to mid-sized meeting rooms and needs larger rooms that can be divisible, if desired, by operable walls. ACC is currently working with the City of Austin's Department of Public Works on possible options to add or retrofit space.

CIP Highlights - ACC's FY 2012-13 Capital Budget contains $9.0 million in new appropriations transferred from Convention Center funds for building improvement projects with $3.3 million in spending. The work plan focuses on projects which will help to better serve customers, including the rebuilding of escalators, repairing and upgrading the garages, and upgrading electrical capacity in the pre-function areas of the Convention Center. Renovations to the Palmer Events Center will also have spending.

Austin Energy. Austin Energy is the City of Austin's municipally-owned and operated electric utility providing retail electric service to over 400,000 metered customers in its 437 square mile service area (206 square miles in the City of Austin and 231 square miles in Travis and Williamson counties).

Over the past four years, Austin Energy (AE) budget has not been structurally balanced – meaning that available funds were not sufficient to cover requirements. As part of the long-term strategy to strengthen the financial position of the Utility, the City Council approved in FY 2011-12 the first base rate increase in 18 years. The new rate plan, set to take effect on October 1, 2012 is projected to generate $71.0 million in new revenue annually. This additional revenue will maintain the Utility's long-term financial stability while allowing it to remain responsive to its customers needs.

A second component of the long-term financial strategy is continued cost containment efforts. In FY 2012-13, these efforts include stringent limits on workforce growth, reducing controllable contractual and commodities expenses, and deferring capital spending and reducing project scopes when feasible and cost effective.

AE's budget for FY 2012-13 totals $1.28 billion in revenue, including a $10.9 million transfer from the Strategic Reserve Fund, with requirements totaling $1.27 billion. Fuel costs, budgeted at $414.2 million, are passed through to the customer with zero profit added. Fuel cost fluctuations will impact fuel revenue in a similar manner; natural gas prices have been volatile over the past decade and are the main driver of Austin Energy's fuel cost fluctuations.

CIP Highlights – AE's capital budget for FY 2012-13 includes $177.4 million of new appropriations to support infrastructure improvements. These new and existing appropriations support the FY 2012-13 Capital Improvement Spending Plan of $220.8 million. The Capital Improvements Spending Plan includes: $46.5 million for Power Production projects, $5.2 million for non-nuclear decommissioning related to the Holly Power Plant, $12.8 million for Alternative Energy projects, $76.5 million in Distribution projects, $44.7 million for Transmission projects, $4.5 million for Customer Billing and Metering projects, and $30.6 million for other utility-wide support projects. The $220.8 million FY 2012-13 Capital Improvement Spending Plan is funded with $152.0 million issuance of commercial paper and $68.8 million of transfers from operations (internally generated cash) and beginning cash balances.

Austin Resource Recovery. The primary focus of Austin Resource Recovery (ARR) in FY 2012-13 will be on the implementation of its Master Plan in support of the City Council's Zero Waste goals.

A key component of reducing waste is to encourage recycling through price incentives. For FY 2012-13, the ARR is recommending a rate of 16 cents per gallon for the 24, 32, and 64 gallon carts, and a 25 cent per gallon rate for the 96 gallon cart. The per-gallon rate system creates a financial incentive for customers to decrease their trash volume by recycling more items and downsizing their trash cart capacity.

Another significant change is renaming of the Anti-Litter fee to the Clean Community Fee. This fee supports litter abatement, street cleaning, and hazardous waste disposal services provided by ARR as well as activities provided by the Code Compliance Department. The FY 2012-13 Budget includes an increase in the fee of $1.00 per month for residential customers and $4.50 per month for commercial customers.

ARR's budget for FY 2012-13 includes an additional 10 positions to support increased resource recovery efforts related to the Department's various Zero Waste activities as mandated in the recently approved Austin Resource Recovery Master Plan. ARR is also making significant investments in public education in FY 2012-13 related to the new single use bag regulations and recycling requirements at special events. A total of $2.4 million and 4 FTEs are included in the budget for enhanced marketing, outreach and educational activities.

CIP Highlights - ARR's capital budget includes a total appropriation of $14.5 million for capital equipment; primarily for the purchase of compressed natural gas vehicles as part of a multi-year conversion effort from diesel and additional support vehicles for the collection of organic materials at all residential units. ARR will also continue spending on environmental remediation projects at the Harold Court and Loop 360 Landfills. The total spending planned for FY 2012-13 is $21.8 million

Austin Transportation. The Austin Transportation Department (ATD) will assume the street banner hanging and removal program from Austin Energy in FY 2012-13, requiring two new positions. A new Ground Transportation Officer and a part-time administrative position are included in the budget to support valet parking enforcement.

CIP Highlights - ATD also reinvesting pay station and parking revenue back into the downtown area via a $2.5 million transfer to the capital budget that will provide

increased funding for studying urban rail, implementation of the second phase of wayfinding, and various other downtown and transportation initiatives.

Austin Water Utility. The Austin Water Utility (AWU) provides water, wastewater, and reclaimed water services to over 212,000 customers within Austin and surrounding areas. AWU's budget for FY 2012-13 includes revenue of $514.8 million from the sale of water, wastewater, and reclaimed water service along with other miscellaneous revenue. Total requirements for operations and maintenance, debt service, and transfers total $517.5 million. As part of an overall strategic plan to meet basic core services while continuing to integrate environmental consciousness and sustainability into all of the Utility's operations, AWU's budget includes funding for 26 new FTEs. Thirteen of these positions are related to Water Treatment Plant 4. The other 13 positions will be part of an overall strategic plan to meet basic core services while continuing to incorporate and integrate environmental consciousness and sustainability into all Utility operations. Those 13 positions can be broken down into four categories: managing a growing system and staffing new facilities; enhancing water conservation, reclaimed water, water accountability and water quality; planning for the future; and ensuring solid business practices.

On the revenue side, AWU is proposing a two-phase change to customer rates for FY 2012-13. The first phase, effective November 1, 2012, will implement a 6.0% system-wide increase for wastewater service and a 10.8% system-wide increase for reclaimed water. The second phase of the rate proposal, effective February 1, 2013, will implement the rate recommendations of the Joint Subcommittee on AWU Financial Planning. The proposed changes include eliminating the current Revenue Stability Fee, redesigning the fixed-revenue structures for all customer classes, integrating new volumetric rate block intervals, and creating a new water revenue stability reserve fund to offset revenue shortfalls. The combined impact of the proposed water and wastewater rate changes on a typical AWU residential customer is projected to be $6.77 per month.

CIP Highlights - Austin Water Utility's Capital budget includes $42.5 million in new appropriations and reallocations to fund new vehicle purchases, wastewater facilities improvements, and expansion of the existing reclaimed water system. Specifically, Water Treatment Plant 4 will continue to be a major priority in FY 2012-13 as AWU works to bring the plant to substantial completion by the spring of 2014. The CIP spending for the department is planned to be $258.6 million.

Aviation. Austin Bergstrom International Airport's (ABIA) budget for FY 2012-13 of $86.6 million and 351 FTEs will enable it to continue providing excellence in customer service—Austin style. Driven by 3.5% projected growth in passenger traffic, Aviation projects landing fees and terminal-lease revenue to increase by 5.7% in FY 2012-13, while non-airline revenue is expected to increase by 16.5%. At the same time, the Department projects holding airline cost per enplaned passenger—a key indicator and an important metric in the airport industry—to $8.94, a 2.4% increase over its FY 2011-12 target. Providing quality facilities while controlling costs is critical to maintaining a reasonable cost per enplaned passenger.

CIP Highlights - Aviation will continue its ongoing efforts to make improvements to its airside, landside, and terminal areas with an increased appropriation of $24.5 million. The FY 2012-13 spending plan of $60.6 million will focus on terminal and other airport

facility improvements, such as terminal expansion, freight and garage elevator refurbishment, roadway safety and security upgrades, and overflow parking lot improvements.

Code Compliance. The Code Compliance Department has historically been funded through transfers from Austin Resource Recovery Fund and the General Fund. Beginning in FY 2012-13, the Code Compliance Department will be funded primarily by a portion of the revenue generated from the Clean Community Fee (previously the Anti-Litter Fee). The FY 2012-13 Budget includes an increase in the fee of $1.00 per month for residential customers and $4.50 per month for commercial customers to support both Austin Resource Recovery and Code Compliance activities. Specifically for Code, the increase in revenue generated through the higher fee will support the addition of 8 new FTEs that help the Department meet the community's expectations of service and responsiveness and allow for implementation of a proactive Multi-Family Inspection Program. The Department's budget includes funding for another 9 FTEs needed to effectively enforce the Private Waste Hauler Ordinance. Administration of this program is transferring from ARR to the Code Compliance in FY 2012-13.

Economic Growth and Redevelopment Services. In FY 2012-13, the Economic Growth and Redevelopment Services Department (EGRSO) will focus its efforts on promoting economic growth, attracting corporate business, promoting sustainable growth in the Desired Development Zone, assisting locally-owned small businesses, and continuing to support creative development through arts and music. In support of these efforts and in collaboration with numerous other City departments, EGRSO is opening a new one-stop-shop Special Events Center in FY 2012-13. When complete, the new Center will greatly streamline the permitting process for special events in Austin.

Neighborhood Housing and Community Development. The Neighborhood Housing and Community Development Department (NHCD) provides housing, community development, and small business development services to benefit eligible residents. The primary funding source for these services and staff support are federal grant awards. In FY 2012-13, NHCD is receiving $1.8 million less in federal CDBG and HOME grants. This loss is substantially offset by $1.3 million in one-time grant funds from the Neighborhood Stabilization Program, Lead Hazard Reduction, and the Sustainable Community Challenge grants awarded in the prior year. To further mitigate the drop in CDBG and HOME grant funds, NHCD will begin charging the personnel costs for five previously grant-funded positions to the Housing Trust Fund. An increase of $0.5 million in the transfer from the Sustainability Fund is also included to fully fund public facilities, such as the African American Cultural and Heritage Facility, and to provide ongoing maintenance and support to the Urban Renewal Agency. Though these corporate and department actions have minimized the negative impact to services in FY 2012-13, NHCD anticipates that grant funding will continue to be a challenge in future years. The department will be addressing this challenge, which includes a review of current grant programs and other funding options, prior to the FY 2013-14 budget process.

CIP Highlights – NHCD expects to expend nearly $4.5 million on various projects, primarily funded through previously appropriated funds from the 2006 GO Bond program to make eligible repairs through sub-recipients to eliminate health and safety hazards and/or provide improved accessibility for low and moderate income homeowners.

Public Works. The Public Works Department (PWD) is responsible for providing preventive street maintenance, street repair, transportation planning, and transportation enhancement programs, as well as managing the city's bicycle and pedestrian infrastructure and maintenance of the city's off-street right-of-way. One of the City's annual goals is to maintain 80% of the street inventory in fair to excellent condition, which requires providing preventive maintenance to ten percent of the street inventory annually. Due to the department's commitment to achieving this goal, it is estimated PWD will finish the year at 81% and is projecting 82% for FY 2012-13.

Public Works operations are largely funded through the Transportation User Fee. An increase of $0.51 per single-family residence is proposed to support the existing and new initiatives. In FY 2010-11, Public Works began a cyclic tree maintenance program and has initiated improvements to the center islands, medians, and other structures. The next initiative is to further manage and enhance the right-of-way appearance and condition. Funding for 4 new positions is included in the budget to address this through a more aggressive tree planting program and replacement of irrigated areas with more drought tolerant plantings. Another focus is increasing career progression opportunities for Street and Bridge staff. Three positions will supplement the career training and progression program for street and bridge operations. These positions will focus on developing skills testing and verification, recordkeeping, and certification of Street and Bridge equipment operators.

The Public Works Department has the organizational mission to provide an integrated approach to the development, design, construction, and maintenance of the City's infrastructure systems and facilities.

CIP Highlights - The Department's FY 2012-13 capital budget includes a total appropriation of approximately $2.0 million sidewalk improvements and technology projects. Other significant highlights for capital projects continuing or scheduled for completion are the Boardwalk Trail at Lady Bird Lake, the Neighborhood Partnering Program, and the street reconstruction project for 3rd Street. Public Works combined with Austin Transportation Department has an estimated spending plan for FY 2012-13 at $87.7 million.

Watershed Protection. The Watershed Protection Department (WPD), was established in 1991 to maintain and improve water quality, reduce the impact of flooding, create stable stream systems and maintain the City's drainage infrastructure. The primary source of funding for the Watershed Protection Department is a monthly drainage fee assessed to City of Austin utility customers. A 7.7% increase to the base billing unit (equivalent residential unit) is proposed for FY 2012-13. Primary cost drivers for WPD in FY 2012-13 include basic personnel costs of $1.0 million, transfers and other requirements which include a $1.9 million increase to the Enterprise Capital Improvements Program and a $1.4 million transfer for City Administrative Support. Additionally, contractual costs for service agreement contracts also increased by $400K due to the increase prices of asphalt, concrete, drainage materials, sand and gravel. There are no new FTE for FY 2012-13.

CIP Highlights - WPD's capital budget for FY 2012-13 includes a total new appropriation of $31.4 million. This appropriation includes funding for the Waller Creek Tunnel, erosion control, flood control improvements, localized drainage improvements, water quality

remediation/protection projects, vehicle purchases, and database and GIS projects. The appropriation also includes 2006 General Obligation Bond funding for Watershed Protection Master Plan projects as well as Urban Watershed Structural Control funds from the water quality fee-in-lieu program. WPD will continue making progress on numerous projects related to creek flood hazard mitigation, stormwater pond safety, localized flood hazard mitigation, stormwater treatment, and stream restoration. WPD's FY 2012-13 spending plan is $50.9 million.

Internal Service Highlights

Support Services Departments. Departments within the Support Services Fund provide assistance to the City of Austin and its citizens. These services include providing objective analysis of the adequacy of the City's management systems, maintaining the financial integrity of the City government, providing a liaison between the City and other governmental entities and legislative bodies, managing the City's human resources, and overseeing the implementation of all programs and services. Significant changes to the Support Services FY 2013 Budget include the following:

Contract Management Department (CMD) and Office of Real Estate Services. These two departments are moving into the Support Services Fund from the Capital Projects Management Fund (CPMF) to better align CMD with the City Purchasing Office within the Financial Services Department, allowing for greater consistency in the City's overall procurement function. As a result, requirements are increasing by $7.3 million and 78 FTEs have been added. The increase to Support Services is offset by a commensurate reduction in the CPMF.

Small and Minority Business Review (SMBR). A one-time increase of $1.2 million is included in the budget for a legally-mandated disparity study. The disparity study examines business utilization in Austin-Round Rock MSA to determine statistical disparities by race, ethnicity and gender classification. It also examines the effect of remedial race- and gender-based efforts by the City of Austin. This study is used to guide SMBR's program development and City WBE/MBE purchasing policies. According to State Code, a disparity study must be conducted every 5 years. The last study expires December 31, 2013.

Building Services. The growth in both the number and age of City facilities has outpaced the Building Services Department's capacity to manage and maintain these facilities. To begin addressing this issue, five new positions are being added in FY 2012-13, the first part of a 3 year plan to bring staffing levels into alignment with work load.

Law Department. The new Ethics and Compliance team is being expanded by four positions. The team will build on the platform provided by the Integrity Office, formally housed in Management Services, and focus on public information, open meetings, financial disclosure, and document retention.

Financial Services Department (FSD). FSD's budget for FY 2012-13 includes 4 new positions to improve financial reporting, enhance internal control activities and support the implementation of a new contract monitoring activity.

Human Resources Department (HRD). HRD is adding personnel to support the anticipated conversion of EMS to civil staffing, the Banner records program, and the growing employee retirement system.

Communications and Technology Management (CTM). The Communications and Technology Management Department (CTM) supports the City's major technology infrastructure and initiatives, from providing a reliable and secure network to conduct business to spearheading the use of new technologies to improve productivity and effectiveness. The Department provides critical installation and maintenance of several public safety communication systems and devices, as well as provides training and help desk services to City employees.

CIP Highlights – CTM has a total new appropriation for FY 2012-13 at $50.4 million and spending plans at $17.7 million. This is for projects addressing both ongoing technology maintenance and replacement and funding for new initiatives and major projects. To ensure the City is effectively managing its information technology (IT) infrastructure, funding is also included in the total appropriation to conduct a citywide IT Assessment study. While the scope of work has yet to be determined, the ultimate goal is to survey the existing IT framework including resources, policies, practices and goals, factoring in business needs and resource availability, to produce an organization-wide plan that can help guide and inform the City's future IT decisions.

Two major capital projects are included in the Department's FY 2012-13 budget: $32 million for component replacement of the Greater Austin/Travis County Regional Radio System (GATRRS) and $11.8 million to upgrade the City of Austin Telecommunications Network (COATN). Construction of GATRRS began in 2001. Infrastructure equipment—microwave radios and antennas, voice radio repeaters, and dispatch consoles—is approaching obsolescence. For the system, which is the communication backbone for the areas' public safety agencies, to stay functional and reliable, these three major component groups have to be replaced. Additionally, the current fiber optic network, COATN, cannot support current and future telecommunications projects due to a lack of capacity to transmit large amounts of data and lack of adequate bandwidth. The proliferation of video web streaming, training, video teleconferencing, and event monitoring have surpassed the existing system's capabilities. To ensure adequate bandwidth resources for many years to come, system hardware needs to be upgraded, an initiative that is currently being pursued by the Department.

Conclusion

Our adherence to structurally balanced budgets, while making critical investments that will benefit Austin now and in the future, is setting the standard for what a best managed 21st century city should be. A fundamental component of the Austin model is the active engagement of our citizens. The benefits of this approach are two-fold: hearing from

citizens about their needs, but also informing citizens about the resources needed to keep providing the high-quality services that they demand. And the citizens have told us that we are providing high quality services, in fact the results of the annual citizen satisfaction survey tell us that we “continue to set the standard for customer service among top U.S. cities.”

This year’s proposed budget, and associated property tax rate of 50.29 cents per $100 of taxable value, allows the General Fund to cover $38.7 million in cost drivers as well as investing $5.9 million in unmet service demands. This budget enhances public safety by adding 22 new police officers to maintain a ratio of 2.0 officers per 1,000 residents and also includes annualized costs for 12 paramedics added in FY 2011-12 to staff the new Mueller station and 6 new paramedics for an additional peak-demand unit. The Fire Department recent award of the SAFER grant will allow the department to achieve four-person staffing on the remaining three aerial trucks as well as three rescue units. Users of our libraries, parks, and community centers will likewise experience markedly better service with the addition of 25.5 positions to these services areas. And finally, the 3 additional positions included in the budget of the Planning & Development Review Department, in addition to the 11 added during FY 2011-12, will provide the City with the resources needed to implement the Imagine Austin Comprehensive Plan and to serve as a catalyst for development activity and economic growth throughout the City.

In accordance with our model of planning for the future, we will continue to make key infrastructure investments throughout the City. The FY 2012-13 General Government CIP appropriations total $87.9 million and Enterprise Government CIP appropriations total $299.4 million. These investments are critical to maintaining quality of life for our residents, and for creating a reliable infrastructure back-bone for businesses. The City of Austin closely follows its financial policies in order to maintain the highest bond ratings among all three agencies. Our Government Obligation Bond rating is Aaa with Moody’s and AAA with the Standard & Poor’s and Fitch Investors bond rating agencies. Our adherence to structurally balanced budgets, maintaining reserves, and making wise investment choices are at the heart of these ratings.

A community is ultimately defined by its people. But it can be highly influenced by the actions of local government. We have been good stewards of our citizen’s tax dollars—always remaining cognizant of the importance of keeping Austin affordable, but continuing to make the needed investments to maintain Austin as the most livable city in the country, a truly unique place that businesses and families want to call home.

All Funds Budget in Brief

All Funds Budget-in-Brief – 2012-13

The City of Austin Budget has two primary components: the Operating Budget, which encompasses daily activities, and the Capital Budget, which includes major improvement projects. Departmental budget discussions are found throughout Volumes 1 and 2 and a more detailed discussion of the Capital Budget is in Volume 2. This section is intended to provide a high-level citywide operating summary. A General Fund Budget-in-Brief follows this section.

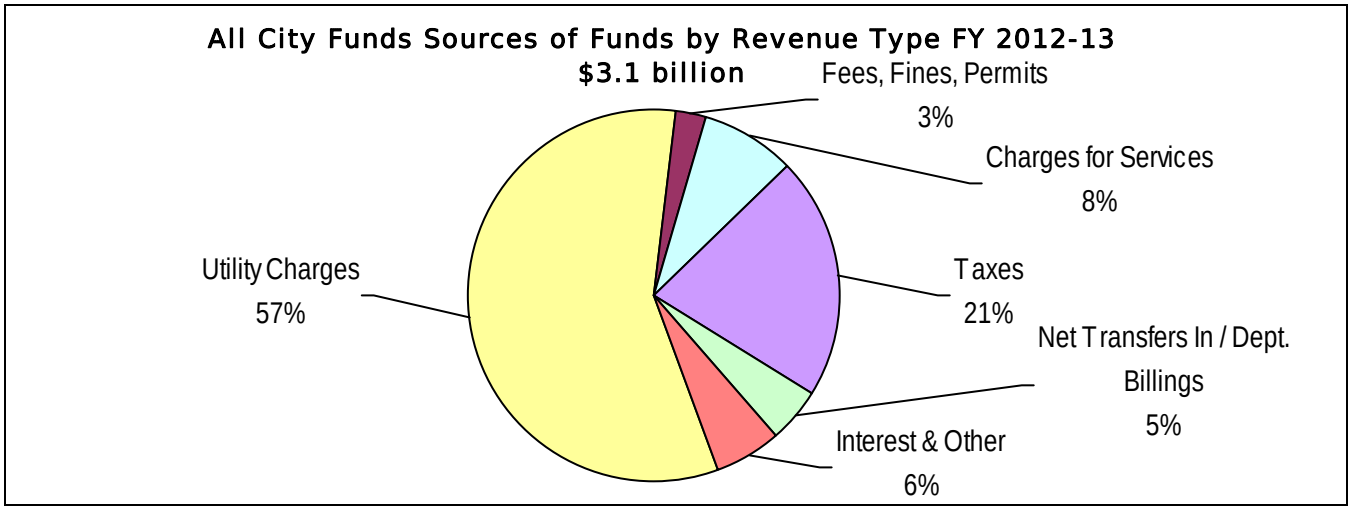
Where does the money come from: Revenue in the City of Austin

The City of Austin is a unique municipal operation because of its multi-faceted revenue sources that reflect the many businesses that make up the City corporation. Although most citizens associate property taxes with city government, as a revenue source for the City of Austin property taxes account for only 14% of total revenue. The various utilities which the City operates as enterprise funds, such as Austin Energy, Austin Water Utility, and Aviation, make up 71% of the projected $3.1 billion in revenue.

FY 2012-13 Major Funding Sources by Revenue Type–Citywide Operating Budget in Thousands

Taxes (Property, Sales, Hotel/Motel Occupancy, Vehicle Rental Tax)	$646,010
Fees, Fines, Permits, Licenses, Inspections	$81,448
Charges for Services & Goods	$252,691
Utility Charges (electric, water, wastewater)	$1,750,375
Interest & Other	$179,482
Net Transfers In and Billings to Departments or Agencies	$142,464
TOTAL AVAILABLE FUNDING	**$3,052,470**

With a property tax rate of 50.29 cents per $100 dollars of valuation, property tax revenue is anticipated to be $417 million. Other tax revenue projections include $164 million for city sales tax, $51 million for hotel/motel occupancy taxes, and $13 million for other taxes such as vehicle rental and alcoholic beverage taxes. The $81 million projected for fees and fines includes $35 million in franchise fees for cable, gas, and telecommunications usage, $21 million for parking, traffic, and other fines, and $25 million in permits, licenses, and inspections, including $20 million in collections by the City's One Stop Shop for development. Charges for services and goods of $253 million include revenue collected for emergency medical services, convention center services, garbage and recycling collection, drainage and transportation user fees, and airport usage fees. Sales by the City's electric utility, Austin Energy, are anticipated to reach $1.25 billion, which includes base revenue of $757 million, $414 million in fuel revenue, and $81 million in transmission and other revenue. Water and wastewater sales charges by Austin Water Utility are projected at $498 million.

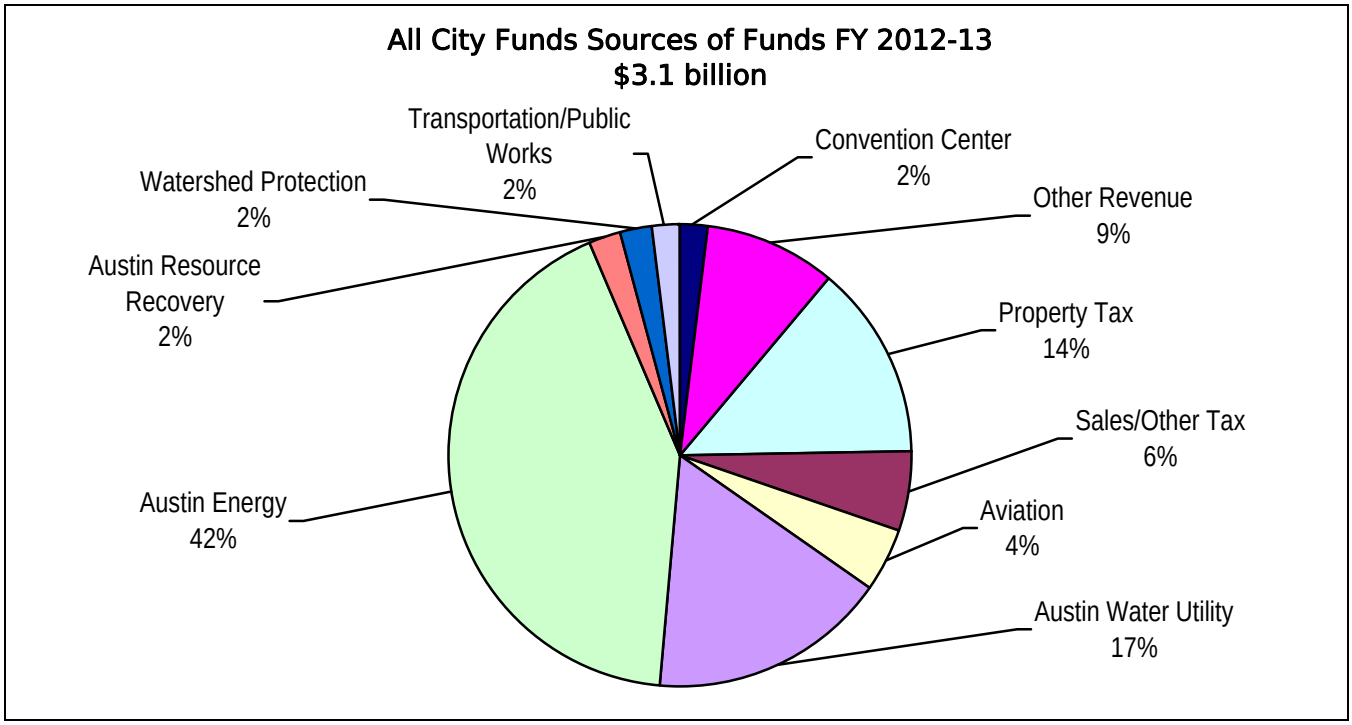


All Funds Budget-in-Brief – 2012-13

Total citywide revenue for FY 2012-13 is projected to be $3.1 billion. More information on the types of fees, utility rates and other service charges collected by the City can be found in the City of Austin 2012-13 Fee Schedule, located in the Supporting Documents section of Volume 2.

The chart below shows the $3.1 billion in anticipated revenue broken out by property and sales tax collections and large enterprise departments. Austin Energy's electricity sales make up 42% of the total budget. Austin Water Utility comprises 17% of the budget. Property, sales, and alcoholic beverage tax collections represent 20% of the total budget.

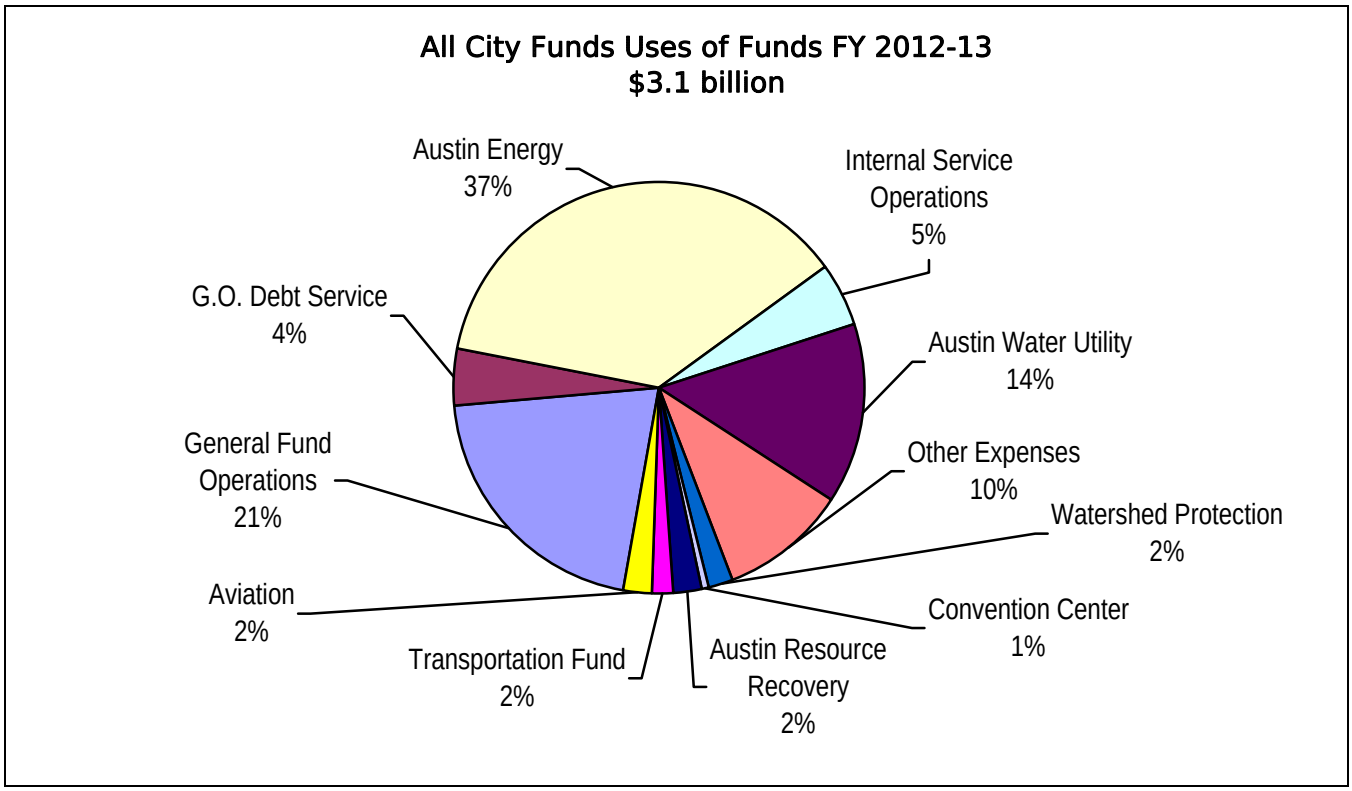
More information on departmental revenue can be found within the departmental sections of Volumes 1 and 2. General Fund revenue is detailed in the General Fund Budget-in-Brief that follows this section.



Where does the money go: Expenditures in the City of Austin

The Operating Budget is divided into funds for fiscal and accounting purposes. The chart on the following page gives a broad overview of the major expenditures. It is evident from this Uses of Funds chart that the City's enterprise departments, which contribute most of our revenue, also account for most of the expenditures of the City's $3.1 billion budget. Austin Energy accounts for 37% of the FY 2012-13 Budget and Austin Water Utility accounts for 14%. The functions that most people associate with city government, services like police, fire, parks and libraries, are included in the General Fund, which is 21% of the citywide operating budget.

All Funds Budget-in-Brief – 2012-13



The funds that are budgeted can further be classified into several categories, including the General Fund, Reserve funds, Enterprise funds, Debt Retirement and others. The $3.1 billion budget is the net expenditures of all the budgeted funds found in the Financial Summaries section of Volume 1. The amount is reduced by transfers made from one fund or department to another. Transfers are used to pay for such items as debt requirements and services performed by one department for another. The city-owned Austin Energy and the Austin Water Utility also transfer funding to the General Fund. This transfer reflects payments that private utilities would otherwise have to make in the form of property taxes, franchise fees and dividend payments to shareholders. This transfer amount is $105 million from Austin Energy and $34.5 million from Austin Water. Information on the funds, their purposes, and their category classifications can be found at the beginning of the Financial Summaries section of Volume 1. More detailed information on departmental expenditures can be found within the departmental sections of Volumes 1 and 2.

FY 2012-13 Expenditures by Fund Category–Citywide Operating Budget in Thousands

General Fund	$742,537
General Fund and Enterprise Reserve Funds	$66,811
Enterprise Funds (i.e. Austin Energy, Austin Water Utility, Aviation)	$2,217,020
Internal Service Funds (i.e. Support Services, Employee Benefits)	$445,173
Special Revenue Funds (i.e. Hotel/Motel Occupancy Tax)	$127,466
Debt Retirement Funds (i.e. GO Debt, Utility debt service)	$566,147
Less transfers made between other city operating funds	($1,053,907)
TOTAL EXPENDITURES	**$3,111,247**

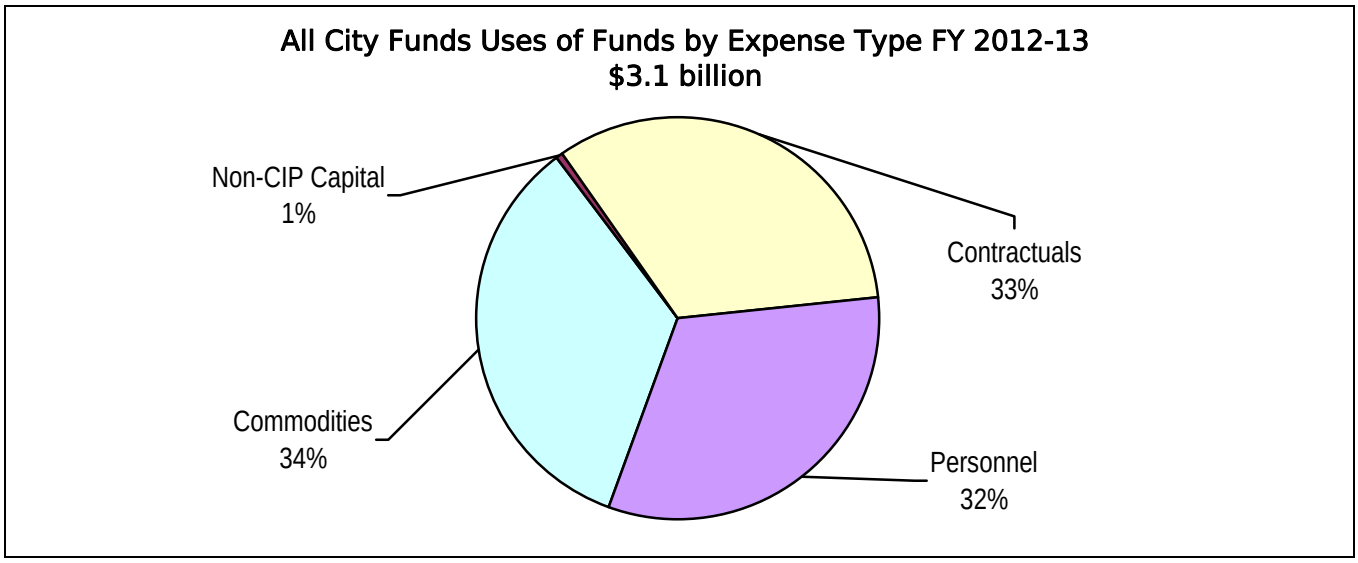
Another way expenditures can be categorized is by expense category, such as personnel, contractuals or commodities. These three expense types each represent approximately one-third of the $3.1 billion net operating budget, or $1 billion each.

All Funds Budget-in-Brief – 2012-13

FY 2012-13 Expenditures by Expense Type–Citywide Operating Budget in Thousands

Personnel (i.e. wages, health insurance, overtime, retirement, taxes)	$1,133,652
Contractuals (i.e. rent, electricity, contracted services)	$1,023,870
Commodities (i.e. office supplies, fuel, asphalt, library books)	$1,088,307
Non-CIP Capital (i.e vehicles, equipment)	$18,134
Expense Refunds (Reimbursements of work performed for other depts..)	($136,388)
Indirect Costs and Transfers Out to other city funds	$1,037,577
Less transfers made between other city operating funds*	($1,053,907)
TOTAL EXPENDITURES	**$3,111,247**

*includes health insurance costs shown in the Personnel expenditures



Personnel Summary

The FY 2012-13 operating and grant budgets include funding for 12,281 full-time equivant positions, or FTEs. Detailed personnel changes can be found within the departmental sections of Volumes 1 and 2, and a more-detailed personnel summary is located in Volume 1 at the beginning of the Financial Summaries section. A summary table is below:

FY 2012-13 Personnel Summary (in FTEs)

General Fund (i.e. Police, Fire, EMS, Library, Parks and Recreation)	5,835
Internal Service Funds (i.e. Financial Services, Info. Technology)	1,313
Enterprise Funds (i.e. Austin Energy, Austin Water Utility, Aviation)	4,845
Grant Funds (i.e. Health and Human Services, Neighbohood Housing)	288
TOTAL CITYWIDE FTEs	**12,281**

Further discussion on the City's grant funding can be found in the Grants section of Volume 2. In FY 2012-13, the City projects to receive $44 million in grant funding, primarily through federal and state grants. The bulk of the grants go to the Neighborhood Housing and Community Development and the Health and Human Services departments.

All Funds Budget-in-Brief — 2012-13

All Funds Summary

The table on the following page summarizes citywide revenue and expenditures by both revenue or expense types and fund category. That is followed by a more detailed all funds summary, including two years of prior year actuals, FY 2011-12 budgets and current year estimates and the proposed budget of each budgeted fund. Detailed budget and financial information for each fund is located in the Financial Summaries section of Volume 1. The fund summaries are in alphabetical order after presentation of the General and Support Services Funds. The change in fund summary balances for all funds in the aggregate is projected to be negative seven percent. The General Fund is structurally balanced, with projected revenue matching expenditures.

All Funds Budget-in-Brief — 2012-13

Major Funding Sources and Major Expenditure Categories for All Budgeted Funds by Fund Type FY 2012-13 Proposed Budget in (000's)

	General	Reserves (General & Enterprise)	Enterprise	Internal Service	Special Revenue	Debt Retirement	Total
BEGINNING BALANCES	$0	$268,388	$251,680	$38,002	$38,727	$223,824	$820,621
ALL FUNDS AVAILABLE FUNDING							
Taxes	$483,261	$0	$0	$0	$62,486	$100,263	$646,010
Franchise Fees	$33,300	$0	$189	$0	$1,700	$0	$35,189
Fines, Forfeitures & Penalties	$17,910	$0	$100	$0	$3,538	$0	$21,548
Licenses, Permits & Inspections	$20,000	$0	$4,641	$20	$50	$0	$24,711
Charges for Services & Goods	$44,291	$0	$208,391	$8	$1	$0	$252,691
Interest & Other	$3,027	$500	$156,593	$4,381	$10,402	$4,578	$179,482
Utility Charges	$0	$0	$1,750,375	$0	$0	$0	$1,750,375
Transfers In/Billings to Depts.	$140,748	$39,907	$90,929	$412,673	$43,640	$468,475	$1,196,371
TOTAL AVAIL. FUNDING	$742,537	$40,407	$2,211,217	$417,081	$121,817	$573,316	$4,106,377
Less: Interfund Transfers	($139,548)	($39,906)	($84,125)	($310,322)	($39,016)	($440,990)	($1,053,907)
NET TOTAL AVAIL. FUNDING	$602,989	$501	$2,127,092	$106,759	$82,801	$132,326	$3,052,470

	General	Reserves (General & Enterprise)	Enterprise	Internal Service	Special Revenue	Debt Retirement	Total
ALL FUNDS REQUIREMENTS							
Personnel	$581,274	$0	$408,202	$139,777	$4,399	$0	$1,133,652
Contractuals	$92,812	$399	$612,978	$267,617	$45,403	$4,661	$1,023,870
Commodities	$16,236	$1,166	$476,222	$30,003	$3,195	$561,486	$1,088,307
Non-CIP Capital	$10	$3,131	$2,080	$8,679	$4,234	$0	$18,134
Expense Refunds/Indirect Costs/Transfers	$52,206	$62,115	$717,537	($904)	$70,235	$0	$901,189
TOTAL REQUIREMENTS	$742,537	$66,811	$2,217,020	$445,173	$127,466	$566,147	$4,165,154
Less: Interfund Transfers	($160,325)	($40,052)	($752,859)	($32,126)	($68,545)	$0	($1,053,907)
NET TOTAL REQUIREMENTS	$582,212	$26,759	$1,464,161	$413,047	$58,921	$566,147	$3,111,247
ENDING BALANCES	$0	$241,985	$245,878	$9,910	$33,078	$230,993	$761,844

SUMMARY OF ALL CITY FUNDS

(000's)

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCES					
OPERATING FUNDS					
General Fund	0	0	0	0	0
General Fund Budget Stabilization Reserve Fund	60,995	75,003	47,238	60,789	55,784
General Fund Contingency Reserve Fund	5,958	5,958	6,169	6,172	6,505
General Fund Emergency Reserve Fund	40,000	40,000	40,000	40,000	40,000
General Fund One-Time Critical Equipment	7,312	14,406	11,096	10,389	12,600
General Fund Property Tax Reserve	845	4,000	4,000	4,500	4,500
Support Services Fund	3,676	8,482	6,210	6,210	2,968
Airport Capital Fund	74,167	63,514	59,697	67,923	36,029
Airport Fund	0	0	0	0	0
Austin Cable Access Fund	344	459	565	597	1,014
Austin Energy	237,333	152,816	115,373	143,477	123,541
Austin Energy Performance Contracting Fund	(3,058)	(2,050)	(612)	0	(4,687)
Austin Energy Repair and Replacement Fund	2,064	64	64	64	64
Austin Energy Strategic Reserve Fund	137,873	137,592	137,592	137,330	112,330
Austin Resource Recovery Fund	9,632	20,494	19,419	24,256	14,115
Austin Water Revenue Stability Reserve Fund	0	0	0	0	0
Austin Water Utility Fund	63,869	58,238	46,753	71,742	72,645
Business Retention and Enhancement Fund	498	890	1,094	1,226	1,523
Capital Projects Management Fund	2,206	2,598	1,222	1,102	734
Child Safety Fund	553	724	571	575	618
City Hall Fund	(122)	(117)	(49)	202	508
Code Compliance Fund	0	0	0	0	0
Combined Transp. Emerg. & Comm. Center Fund	431	1,477	787	972	373
Communications & Technology Management Fund	1,954	2,500	1,560	2,759	407
Conservation Rebates & Incentives Fund	1,008	1,336	484	1,379	0
Convention Center Marketing and Promotion Fund	521	502	205	475	385
Convention Center Operating Fund	18,539	17,790	18,475	20,263	17,096
Convention Center Repair and Replacement Fund	251	310	434	403	191
Convention Center Tax Fund	0	0	0	0	0
Convention Center Venue Project Fund	422	0	641	0	0
Cultural Arts Fund	541	51	928	1,171	1,685
Drainage Utility Fund	11,151	12,909	8,350	9,319	7,417
Economic Incentive Reserve Fund	7,562	10,695	13,046	13,165	17,727
Employee Benefits Fund	21,431	17,083	17,896	22,777	26,003
Environmental Remediation Fund	162	228	313	314	399
Fleet Services Fund	962	2,458	251	966	1,310
Golf Enterprise Fund	(926)	(755)	(444)	(436)	(426)
Golf Surcharge Fund	321	366	326	320	305
Hotel/Motel Occupancy Tax Fund	0	0	0	0	0
IH-35 Parking Program Fund	74	152	166	153	355
Liability Reserve Fund	7,674	6,922	6,422	5,148	4,373
Mueller Tax Increment Financing Fund	(213)	(213)	0	0	0
Municipal Court Building Security Fund	115	105	82	61	30
Municipal Court Juvenile Case Manager Fund	1,392	1,734	2,034	2,025	1,949
Municipal Court Technology Fund	729	899	923	870	658
Municipal Court Traffic Safety Fund	0	(0)	(37)	0	0
Music Venue Assistance Program	221	224	225	225	187
Neighborhood Housing & Community Development Fund	342	256	245	263	93
Neighborhood Housing Trust Fund	2,008	1,757	1,501	1,501	1,174
Neighborhood Housing - Univer. Neigh. District (UNO)	1,111	278	247	248	297
One Texas Center Fund	64	(628)	(556)	(395)	(525)
Palmer Events Center Garage Fund	0	0	0	0	0
Palmer Events Center Operating Fund	5,765	5,932	7,164	8,438	8,489
Palmer Events Center Revenue Fund	0	0	0	0	0
Palmer Events Center Town Lake Park Venue Fund	0	0	0	0	0
Parking Management Fund	0	580	488	1,140	2,691
Police Federal Dept. of Justice Asset Forfeiture Fund	0	1,204	2,070	2,280	1,363
Police Federal Dept. of Treasury Asset Forfeiture Fund	2,511	1,742	866	970	905
Police State Contraband Asset Forfeiture Fund	444	560	240	553	506
Police State Gambling Asset Forfeiture Fund	492	720	418	684	536

SUMMARY OF ALL CITY FUNDS

(000's)

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
Rutherford Lane Facility Fund	(661)	(815)	(1,180)	(976)	(1,206)
Section 108 Family Business Loan Program	0	0	0	0	3,000
Sustainability Fund	755	1,415	534	541	237
Tourism and Promotion Fund	(334)	31	695	1,018	1,163
Transportation Fund	7,226	10,163	7,702	12,321	5,807
Vehicle Acquisition Fund	593	913	1,146	1,074	0
Waller Creek Tunnel Reserve Fund	4,426	4,477	5,135	5,136	5,241
Waller Creek Tax Tunnel Increment Financing Fund	216	1,102	1,905	1,905	3,180
Wildland Conservation Fund	3,330	1,245	617	914	797
Wireless Communication Services Fund	334	540	323	478	1,646
Workers' Compensation Fund	1,334	1,252	1,179	2,251	188
TOTAL OPERATING FUNDS	748,427	692,568	600,210	699,225	596,797
DEBT RETIREMENT FUNDS					
General Obligation Debt Service Fund	18,801	22,366	16,523	17,682	16,185
HUD Section 108 Loan Debt Service Fund	0	0	0	0	0
Combined Utility Revenue Bond Redemption Fund	160,702	162,830	175,533	175,568	182,886
Airport Revenue Bond Redemption Fund	2,657	2,699	2,755	2,755	8,451
Airport Variable Rate Bond Debt Service Fund	11,834	10,936	11,849	12,003	6,094
Hotel Occupancy Tax Revenue Bond Redemption Fund	7,452	9,439	8,431	8,704	8,787
Town Lake Park Venue Project Bond Redemption	1,130	440	875	875	1,421
TOTAL DEBT RETIREMENT FUNDS	202,576	208,709	215,966	217,587	223,824
TOTAL BEGINNING BALANCES	951,004	901,276	816,176	916,812	820,621

SUMMARY OF ALL CITY FUNDS

(000's)

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
REVENUE AND TRANSFERS IN					
OPERATING FUNDS					
General Fund	627,920	662,376	693,168	699,323	742,537
General Fund Budget Stabilization Reserve Fund	845	0	66	7,181	0
General Fund Contingency Reserve Fund	0	214	337	334	0
General Fund Emergency Reserve Fund	0	0	0	0	0
General Fund One-Time Critical Equipment	8,034	14,406	11,096	11,096	12,600
General Fund Property Tax Reserve	0	0	0	0	0
Support Services Fund	64,637	66,519	72,558	72,421	89,010
Airport Capital Fund	20,439	21,545	16,854	24,327	21,944
Airport Fund	91,008	97,855	98,092	102,851	108,401
Austin Cable Access Fund	713	787	1,824	1,952	2,152
Austin Energy	1,161,439	1,259,289	1,139,447	1,208,285	1,284,795
Austin Energy Performance Contracting Fund	1,589	2,024	1,750	313	3,723
Austin Energy Repair and Replacement Fund	0	0	0	0	0
Austin Energy Strategic Reserve Fund	(281)	(262)	0	0	0
Austin Resource Recovery Fund	74,704	76,292	77,570	75,403	72,747
Austin Water Revenue Stability Reserve Fund	0	0	0	0	5,516
Austin Water Utility Fund	379,951	444,913	463,385	464,445	514,819
Business Retention and Enhancement Fund	396	339	87	297	205
Capital Projects Management Fund	26,209	28,303	31,202	29,762	24,437
Child Safety Fund	1,541	1,487	1,470	1,605	1,605
City Hall Fund	311	705	728	858	772
Code Compliance Fund	6,567	8,573	11,303	10,671	13,460
Combined Transp. Emerg. & Comm. Center Fund	9,392	10,279	11,844	11,845	13,400
Communications & Technology Management Fund	31,507	33,977	32,072	32,072	40,080
Conservation Rebates & Incentives Fund	20,999	17,357	19,499	16,723	0
Convention Center Marketing and Promotion Fund	137	142	123	138	139
Convention Center Operating Fund	26,042	31,973	29,588	32,677	33,454
Convention Center Repair and Replacement Fund	205	323	185	207	208
Convention Center Tax Fund	19,931	23,449	22,475	25,075	25,795
Convention Center Venue Project Fund	8,822	10,408	9,962	11,115	11,448
Cultural Arts Fund	4,637	5,472	5,261	5,872	6,026
Drainage Utility Fund	59,038	59,506	59,934	59,905	64,829
Economic Incentive Reserve Fund	8,811	11,213	13,810	12,662	13,631
Employee Benefits Fund	137,111	154,058	162,417	164,137	169,153
Environmental Remediation Fund	727	726	1,421	1,420	1,420
Fleet Services Fund	40,031	42,280	45,866	45,663	49,826
Golf Enterprise Fund	4,880	5,260	6,227	5,292	6,429
Golf Surcharge Fund	145	153	185	185	185
Hotel/Motel Occupancy Tax Fund	40,820	48,267	44,790	49,990	51,489
IH-35 Parking Program Fund	141	25	177	356	356
Liability Reserve Fund	3,661	3,935	3,725	3,725	3,802
Mueller Tax Increment Financing Fund	1,784	1,186	1,881	1,861	2,240
Municipal Court Building Security Fund	477	447	472	327	344
Municipal Court Juvenile Case Manager Fund	630	591	626	450	461
Municipal Court Technology Fund	643	600	635	454	465
Municipal Court Traffic Safety Fund	877	616	1,219	555	1,665
Music Venue Assistance Program	3	1	0	0	100
Neighborhood Housing & Community Development Fund	2,329	2,310	2,758	2,990	3,239
Neighborhood Housing Trust Fund	303	361	365	369	602
Neighborhood Housing - Univer. Neigh. District (UNO)	4	1	0	55	0
One Texas Center Fund	1,724	1,811	1,680	1,426	3,764
Palmer Events Center Garage Fund	1,947	1,874	1,797	1,832	1,934
Palmer Events Center Operating Fund	5,235	6,520	6,738	6,097	5,713
Palmer Events Center Revenue Fund	1,820	2,127	1,930	1,855	2,022
Palmer Events Center Town Lake Park Venue Fund	6,019	6,913	6,262	6,957	7,165
Parking Management Fund	4,414	5,131	7,750	8,058	8,235
Police Federal Dept. of Justice Asset Forfeiture Fund	1,300	1,309	0	326	0
Police Federal Dept. of Treasury Asset Forfeiture Fund	926	505	0	225	0
Police State Contraband Asset Forfeiture Fund	136	310	0	182	0
Police State Gambling Asset Forfeiture Fund	339	179	0	2	0

SUMMARY OF ALL CITY FUNDS

(000's)

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
Rutherford Lane Facility Fund	2,734	2,701	3,741	3,016	3,558
Section 108 Family Business Loan Program	0	0	3,000	3,000	99
Sustainability Fund	5,839	6,093	6,527	6,527	5,146
Tourism and Promotion Fund	6,522	7,670	7,343	8,182	8,423
Transportation Fund	51,951	53,663	53,958	53,958	56,951
Vehicle Acquisition fund	6,567	8,102	4,687	4,810	6,364
Waller Creek Tunnel Reserve Fund	51	2,659	1,877	1,359	1,362
Waller Creek Tax Tunnel Increment Financing Fund	886	802	1,511	1,276	1,605
Wildland Conservation Fund	77	181	160	182	200
Wireless Communication Services Fund	6,644	7,860	10,304	10,194	8,952
Workers' Compensation Fund	9,655	10,248	10,251	10,251	12,059
TOTAL OPERATING FUNDS	3,004,892	3,276,940	3,227,971	3,326,957	3,533,060
DEBT RETIREMENT FUNDS					
General Obligation Debt Service Fund	134,447	137,112	139,621	138,072	137,340
HUD Section 108 Loan Debt Service Fund	2,364	2,203	1,118	920	1,069
Combined Utility Revenue Bond Redemption Fund	323,414	341,249	363,207	355,926	383,279
Airport Revenue Bond Redemption Fund	4,509	4,525	10,171	10,171	3,239
Airport Variable Rate Bond Debt Service Fund	23,538	26,155	50,503	47,957	28,062
Hotel Occupancy Tax Revenue Bond Redemption Fund	17,931	18,497	17,809	16,795	17,267
Town Lake Park Venue Project Bond Redemption	2,000	2,194	2,876	2,876	3,062
TOTAL DEBT RETIREMENT FUNDS	508,203	531,934	585,306	572,717	573,316
TOTAL APPROPRIATED FUNDS	3,513,095	3,808,874	3,813,277	3,899,674	4,106,377
LESS: INTER-FUND TRANSFERS	(928,553)	(982,172)	(1,030,728)	(1,063,685)	(1,053,907)
NET APPROPRIATED FUNDS	2,584,542	2,826,702	2,782,549	2,835,990	3,052,470

SUMMARY OF ALL CITY FUNDS

(000's)

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
EXPENDITURES AND TRANSFERS OUT					
OPERATING FUNDS					
General Fund	627,920	662,376	693,168	699,323	742,537
General Fund Budget Stabilization Reserve Fund	7,523	14,406	12,187	12,187	12,600
General Fund Contingency Reserve Fund	0	0	0	0	0
General Fund Emergency Reserve Fund	0	0	0	0	0
General Fund One-Time Critical Equipment	7,823	14,406	11,096	10,389	12,600
General Fund Property Tax Reserve	845	0	0	0	0
Support Services Fund	59,830	68,791	77,691	75,663	91,978
Airport Capital Fund	31,093	17,135	56,530	56,221	29,888
Airport Fund	91,008	97,855	98,092	102,851	108,401
Austin Cable Access Fund	597	649	1,980	1,535	2,262
Austin Energy	1,245,956	1,268,628	1,218,634	1,228,221	1,269,441
Austin Energy Performance Contracting Fund	582	(26)	5,100	5,000	0
Austin Energy Repair and Replacement Fund	2,000	0	0	0	0
Austin Energy Strategic Reserve Fund	0	0	0	25,000	10,900
Austin Resource Recovery Fund	63,841	72,530	84,159	85,544	81,660
Austin Water Revenue Stability Reserve Fund	0	0	0	0	0
Austin Water Utility Fund	385,582	431,409	465,899	463,542	517,482
Business Retention and Enhancement Fund	4	3	250	0	250
Capital Projects Management Fund	25,818	29,799	31,320	30,130	24,620
Child Safety Fund	1,371	1,635	1,550	1,562	1,852
City Hall Fund	306	385	623	552	731
Code Compliance Fund	6,567	8,573	11,303	10,671	13,437
Combined Transp. Emerg. & Comm. Center Fund	8,346	10,784	12,631	12,444	13,773
Communications & Technology Management Fund	30,962	33,718	33,632	34,423	40,487
Conservation Rebates & Incentives Fund	20,672	17,314	19,499	18,101	0
Convention Center Marketing and Promotion Fund	156	169	228	228	423
Convention Center Operating Fund	26,791	29,500	33,173	35,844	34,878
Convention Center Repair and Replacement Fund	146	231	418	418	399
Convention Center Tax Fund	19,931	23,449	22,475	25,075	25,795
Convention Center Venue Project Fund	9,244	10,408	7,646	11,115	9,337
Cultural Arts Fund	5,127	4,352	5,419	5,357	6,807
Drainage Utility Fund	57,280	63,096	63,913	61,807	68,399
Economic Incentive Reserve Fund	5,678	8,743	10,286	8,101	11,798
Employee Benefits Fund	141,459	148,365	180,313	160,910	191,480
Environmental Remediation Fund	662	640	1,533	1,335	1,621
Fleet Services Fund	38,535	43,773	45,291	45,319	49,126
Golf Enterprise Fund	4,708	4,942	5,748	5,281	6,309
Golf Surcharge Fund	100	200	200	200	150
Hotel/Motel Occupancy Tax Fund	40,820	48,267	44,790	49,990	51,489
IH-35 Parking Program Fund	63	24	71	155	353
Liability Reserve Fund	4,413	5,709	4,500	4,500	4,500
Mueller Tax Increment Financing Fund	1,784	972	1,881	1,862	2,240
Municipal Court Building Security Fund	487	491	515	357	344
Municipal Court Juvenile Case Manager Fund	288	300	550	526	738
Municipal Court Technology Fund	473	629	701	666	736
Municipal Court Traffic Safety Fund	877	616	1,182	555	1,665
Music Venue Assistance Program	0	0	40	38	248
Neighborhood Housing & Community Development Fund	2,415	2,303	3,003	3,161	3,332
Neighborhood Housing Trust Fund	554	617	1,866	695	1,776
Neighborhood Housing - Univer. Neigh. District (UNO)	838	32	247	6	297
One Texas Center Fund	2,416	1,578	1,606	1,556	3,698
Palmer Events Center Garage Fund	1,947	1,874	1,797	1,832	1,934
Palmer Events Center Operating Fund	5,069	4,014	5,290	6,046	5,505
Palmer Events Center Revenue Fund	1,820	2,127	1,930	1,855	2,022
Palmer Events Center Town Lake Park Venue Fund	6,019	6,913	6,262	6,957	7,165
Parking Management Fund	3,834	4,571	7,498	6,508	10,623
Police Federal Dept. of Justice Asset Forfeiture Fund	96	234	2,070	1,242	1,363
Police Federal Dept. of Treasury Asset Forfeiture Fund	1,695	1,278	866	290	905
Police State Contraband Asset Forfeiture Fund	19	318	240	229	506
Police State Gambling Asset Forfeiture Fund	111	214	418	150	536

SUMMARY OF ALL CITY FUNDS

(000's)

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
Rutherford Lane Facility Fund	2,888	2,862	3,244	3,246	3,309
Section 108 Family Business Loan Program	0	0	3,000	0	3,099
Sustainability Fund	5,179	6,967	6,995	6,831	5,383
Tourism and Promotion Fund	6,157	6,683	8,036	8,036	9,586
Transportation Fund	49,015	51,505	61,150	60,472	61,648
Vehicle Acquisition fund	6,247	7,940	5,832	5,883	6,364
Waller Creek Tunnel Reserve Fund	0	2,000	1,750	1,254	3,127
Waller Creek Tax Tunnel Increment Financing Fund	0	0	0	0	0
Wildland Conservation Fund	2,163	512	250	299	250
Wireless Communication Services Fund	6,438	7,922	10,627	9,026	10,598
Workers' Compensation Fund	9,737	9,249	11,430	12,314	12,246
TOTAL OPERATING FUNDS	3,092,321	3,266,959	3,411,626	3,430,890	3,599,007
DEBT RETIREMENT FUNDS					
General Obligation Debt Service Fund	130,883	141,796	145,354	139,569	139,568
HUD Section 108 Loan Debt Service Fund	2,364	2,203	1,118	920	1,069
Combined Utility Revenue Bond Redemption Fund	321,286	328,510	352,334	348,608	374,689
Airport Revenue Bond Redemption Fund	4,467	4,468	4,475	4,475	10,761
Airport Variable Rate Bond Debt Service Fund	24,437	25,087	55,881	53,866	19,957
Hotel Occupancy Tax Revenue Bond Redemption Fund	15,944	19,232	17,519	16,712	17,072
Town Lake Park Venue Project Bond Redemption	2,690	1,759	2,330	2,330	3,032
TOTAL DEBT RETIREMENT FUNDS	502,071	523,056	579,010	566,480	566,147
TOTAL REQUIREMENTS & TRANSFERS OUT	3,594,391	3,790,015	3,990,636	3,997,370	4,165,154
LESS: INTER-FUND TRANSFERS	(928,553)	(982,172)	(1,030,728)	(1,063,685)	(1,053,907)
NET EXPENDITURES	2,665,838	2,807,843	2,959,908	2,933,685	3,111,247

Note: Requirements do not include residual equity transfers or required reserves.

SUMMARY OF ALL CITY FUNDS

(000's)

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
EXCESS (DEFICIENCY) OF REVENUE, TRANSFERS IN AND OTHER SOURCES OVER EXPENDITURES AND TRANSFERS OUT					
OPERATING FUNDS					
General Fund	0	0	0	0	0
General Fund Budget Stabilization Reserve Fund	(6,679)	(14,406)	(12,121)	(5,006)	(12,600)
General Fund Contingency Reserve Fund	0	214	337	334	0
General Fund Emergency Reserve Fund	0	0	0	0	0
General Fund One-Time Critical Equipment	211	0	0	707	0
General Fund Property Tax Reserve	(845)	0	0	0	0
Support Services Fund	4,807	(2,272)	(5,133)	(3,242)	(2,968)
Airport Capital Fund	(10,654)	4,410	(39,676)	(31,895)	(7,943)
Airport Fund	0	0	0	0	0
Austin Cable Access Fund	115	138	(156)	417	(110)
Austin Energy	(84,517)	(9,339)	(79,187)	(19,936)	15,355
Austin Energy Performance Contracting Fund	1,008	2,050	(3,350)	(4,687)	3,723
Austin Energy Repair and Replacement Fund	(2,000)	0	0	0	0
Austin Energy Strategic Reserve Fund	(281)	(262)	0	(25,000)	(10,900)
Austin Resource Recovery Fund	10,862	3,762	(6,589)	(10,141)	(8,913)
Austin Water Revenue Stability Reserve Fund	0	0	0	0	5,516
Austin Water Utility Fund	(5,631)	13,504	(2,514)	903	(2,663)
Business Retention and Enhancement Fund	392	335	(163)	297	(45)
Capital Projects Management Fund	392	(1,496)	(118)	(368)	(184)
Child Safety Fund	170	(148)	(80)	43	(247)
City Hall Fund	4	320	104	306	41
Code Compliance Fund	0	0	0	0	23
Combined Transp. Emerg. & Comm. Center Fund	1,046	(505)	(787)	(599)	(373)
Communications & Technology Management Fund	545	259	(1,560)	(2,351)	(407)
Conservation Rebates & Incentives Fund	328	43	0	(1,379)	0
Convention Center Marketing and Promotion Fund	(19)	(28)	(105)	(90)	(285)
Convention Center Operating Fund	(749)	2,472	(3,584)	(3,167)	(1,424)
Convention Center Repair and Replacement Fund	59	93	(234)	(211)	(191)
Convention Center Tax Fund	0	0	0	0	0
Convention Center Venue Project Fund	(422)	0	2,316	0	2,111
Cultural Arts Fund	(490)	1,120	(158)	514	(781)
Drainage Utility Fund	1,758	(3,590)	(3,979)	(1,902)	(3,570)
Economic Incentive Reserve Fund	3,133	2,470	3,523	4,562	1,833
Employee Benefits Fund	(4,348)	5,694	(17,896)	3,226	(22,327)
Environmental Remediation Fund	65	86	(112)	84	(201)
Fleet Services Fund	1,496	(1,493)	576	344	699
Golf Enterprise Fund	172	318	479	11	120
Golf Surcharge Fund	45	(47)	(15)	(15)	35
Hotel/Motel Occupancy Tax Fund	0	0	0	0	0
IH-35 Parking Program Fund	78	1	105	202	3
Liability Reserve Fund	(752)	(1,774)	(775)	(775)	(698)
Mueller Tax Increment Financing Fund	0	214	0	(0)	0
Municipal Court Building Security Fund	(10)	(45)	(43)	(31)	0
Municipal Court Juvenile Case Manager Fund	342	291	75	(76)	(277)
Municipal Court Technology Fund	170	(29)	(66)	(212)	(271)
Municipal Court Traffic Safety Fund	0	0	37	0	0
Music Venue Assistance Program	3	1	(40)	(38)	(148)
Neighborhood Housing & Community Development Fund	(86)	7	(245)	(171)	(93)
Neighborhood Housing Trust Fund	(251)	(256)	(1,501)	(326)	(1,174)
Neighborhood Housing - Univer. Neigh. District (UNO)	(833)	(30)	(247)	49	(297)
One Texas Center Fund	(692)	233	74	(130)	66
Palmer Events Center Garage Fund	0	0	0	0	0
Palmer Events Center Operating Fund	166	2,507	1,448	51	208
Palmer Events Center Revenue Fund	0	0	0	0	0
Palmer Events Center Town Lake Park Venue Fund	0	0	0	0	0
Parking Management Fund	580	560	252	1,551	(2,388)
Police Federal Dept. of Justice Asset Forfeiture Fund	1,204	1,075	(2,070)	(916)	(1,363)
Police Federal Dept. of Treasury Asset Forfeiture Fund	(768)	(773)	(866)	(65)	(905)

SUMMARY OF ALL CITY FUNDS

(000's)

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
Police State Contraband Asset Forfeiture Fund	116	(8)	(240)	(47)	(506)
Police State Gambling Asset Forfeiture Fund	228	(36)	(418)	(148)	(536)
Rutherford Lane Facility Fund	(154)	(161)	497	(231)	249
Section 108 Family Business Loan Program	0	0	0	3,000	(3,000)
Sustainability Fund	660	(874)	(468)	(304)	(237)
Tourism and Promotion Fund	365	987	(693)	145	(1,163)
Transportation Fund	2,937	2,158	(7,191)	(6,514)	(4,698)
Vehicle Acquisition fund	320	161	(1,146)	(1,074)	0
Waller Creek Tunnel Reserve Fund	51	659	127	105	(1,766)
Waller Creek Tax Tunnel Increment Financing Fund	886	802	1,511	1,276	1,605
Wildland Conservation Fund	(2,085)	(330)	(90)	(117)	(50)
Wireless Communication Services Fund	205	(62)	(323)	1,168	(1,646)
Workers' Compensation Fund	(83)	999	(1,179)	(2,063)	(188)
TOTAL OPERATING FUNDS	(87,429)	9,981	(183,655)	(103,932)	(65,946)
DEBT RETIREMENT FUNDS					
General Obligation Debt Service Fund	3,564	(4,683)	(5,733)	(1,498)	(2,228)
HUD Section 108 Loan Debt Service Fund	0	0	0	0	0
Combined Utility Revenue Bond Redemption Fund	2,128	12,738	10,874	7,318	8,589
Airport Revenue Bond Redemption Fund	42	57	5,696	5,696	(7,521)
Airport Variable Rate Bond Debt Service Fund	(898)	1,067	(5,377)	(5,909)	8,105
Hotel Occupancy Tax Revenue Bond Redemption Fund	1,987	(736)	290	83	195
Town Lake Park Venue Project Bond Redemption	(690)	435	546	546	30
TOTAL DEBT RETIREMENT FUNDS	6,132	8,878	6,296	6,237	7,169
TOTAL EXCESS (DEFICIENCY) OF APPROPRIATED FUNDS OVER EXPENDITURES	(81,296)	18,860	(177,359)	(97,696)	(58,777)

SUMMARY OF ALL CITY FUNDS

(000's)

ENDING BALANCES AND RESERVES	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
OPERATING FUNDS					
General Fund	0	0	0	0	0
General Fund Budget Stabilization Reserve Fund	54,316	60,597	35,118	55,784	43,183
General Fund Contingency Reserve Fund	5,958	6,172	6,505	6,505	6,505
General Fund Emergency Reserve Fund	40,000	40,000	40,000	40,000	40,000
General Fund One-Time Critical Equipment	7,523	14,406	11,096	11,096	12,600
General Fund Property Tax Reserve	0	4,000	4,000	4,500	4,500
Support Services Fund	8,482	6,210	1,077	2,968	0
Airport Capital Fund	63,514	67,923	20,021	36,029	28,085
Airport Fund	0	0	0	0	0
Austin Cable Access Fund	459	597	409	1,014	903
Austin Energy	152,816	143,477	36,186	123,541	138,896
Austin Energy Performance Contracting Fund	(2,050)	0	(3,962)	(4,687)	(964)
Austin Energy Repair and Replacement Fund	64	64	64	64	64
Austin Energy Strategic Reserve Fund	137,592	137,330	137,592	112,330	101,430
Austin Resource Recovery Fund	20,494	24,256	12,830	14,115	5,202
Austin Water Revenue Stability Reserve Fund	0	0	0	0	5,516
Austin Water Utility Fund	58,238	71,742	44,239	72,645	69,982
Business Retention and Enhancement Fund	890	1,226	930	1,523	1,478
Capital Projects Management Fund	2,598	1,102	1,104	734	550
Child Safety Fund	724	575	491	618	372
City Hall Fund	(117)	202	55	508	549
Code Compliance Fund	0	0	0	0	23
Combined Transp. Emerg. & Comm. Center Fund	1,477	972	0	373	0
Communications & Technology Management Fund	2,500	2,759	0	407	0
Conservation Rebates & Incentives Fund	1,336	1,379	484	0	0
Convention Center Marketing and Promotion Fund	502	475	100	385	100
Convention Center Operating Fund	17,790	20,263	14,891	17,096	15,672
Convention Center Repair and Replacement Fund	310	403	200	191	0
Convention Center Tax Fund	0	0	0	0	0
Convention Center Venue Project Fund	0	0	2,958	0	2,111
Cultural Arts Fund	51	1,171	770	1,685	904
Drainage Utility Fund	12,909	9,319	4,372	7,417	3,847
Economic Incentive Reserve Fund	10,695	13,165	16,569	17,727	19,560
Employee Benefits Fund	17,083	22,777	0	26,003	3,676
Environmental Remediation Fund	228	314	201	399	198
Fleet Services Fund	2,458	966	827	1,310	2,009
Golf Enterprise Fund	(755)	(436)	35	(426)	(306)
Golf Surcharge Fund	366	320	311	305	340
Hotel/Motel Occupancy Tax Fund	0	0	0	0	0
IH-35 Parking Program Fund	152	153	272	355	358
Liability Reserve Fund	6,922	5,148	5,647	4,373	3,675
Mueller Tax Increment Financing Fund	(213)	0	0	(0)	0
Municipal Court Building Security Fund	105	61	40	30	30
Municipal Court Juvenile Case Manager Fund	1,734	2,025	2,110	1,949	1,672
Municipal Court Technology Fund	899	870	857	658	388
Municipal Court Traffic Safety Fund	(0)	(0)	0	0	0
Music Venue Assistance Program	224	225	185	187	39
Neighborhood Housing & Community Development Fund	256	263	0	93	(0)
Neighborhood Housing Trust Fund	1,757	1,501	0	1,174	0
Neighborhood Housing - Univer. Neigh. District (UNO)	278	248	0	297	0
One Texas Center Fund	(628)	(395)	(482)	(525)	(459)
Palmer Events Center Garage Fund	0	0	0	0	0
Palmer Events Center Operating Fund	5,932	8,438	8,612	8,489	8,698
Palmer Events Center Revenue Fund	0	0	0	0	0
Palmer Events Center Town Lake Park Venue Fund	0	0	0	0	0
Parking Management Fund	580	1,140	741	2,691	303
Police Federal Dept. of Justice Asset Forfeiture Fund	1,204	2,280	0	1,363	0
Police Federal Dept. of Treasury Asset Forfeiture Fund	1,742	970	0	905	0
Police State Contraband Asset Forfeiture Fund	560	553	0	506	0

SUMMARY OF ALL CITY FUNDS

(000's)

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
Police State Gambling Asset Forfeiture Fund	720	684	0	536	0
Rutherford Lane Facility Fund	(815)	(976)	(683)	(1,206)	(957)
Section 108 Family Business Loan Program	0	0	0	3,000	0
Sustainability Fund	1,415	541	66	237	0
Tourism and Promotion Fund	31	1,018	2	1,163	0
Transportation Fund	10,163	12,321	510	5,807	1,110
Vehicle Acquisition fund	913	1,074	0	0	0
Waller Creek Tunnel Reserve Fund	4,477	5,136	5,262	5,241	3,475
Waller Creek Tax Tunnel Increment Financing Fund	1,102	1,905	3,416	3,180	4,786
Wildland Conservation Fund	1,245	914	527	797	747
Wireless Communication Services Fund	540	478	0	1,646	0
Workers' Compensation Fund	1,252	2,251	0	188	(0)
TOTAL OPERATING FUNDS	660,999	702,549	416,554	595,293	530,850
DEBT RETIREMENT FUNDS					
General Obligation Debt Service Fund	22,366	17,682	10,790	16,185	13,957
HUD Section 108 Loan Debt Service Fund	0	0	0	0	0
Combined Utility Revenue Bond Redemption Fund	162,830	175,568	186,407	182,886	191,475
Airport Revenue Bond Redemption Fund	2,699	2,755	8,451	8,451	930
Airport Variable Rate Bond Debt Service Fund	10,936	12,003	6,472	6,094	14,199
Hotel Occupancy Tax Revenue Bond Redemption Fund	9,439	8,704	8,722	8,787	8,982
Town Lake Park Venue Project Bond Redemption	440	875	1,421	1,421	1,451
TOTAL DEBT RETIREMENT FUNDS	208,709	217,587	222,263	223,824	230,993
TOTAL ENDING BALANCES	869,707	920,136	638,817	819,117	761,844

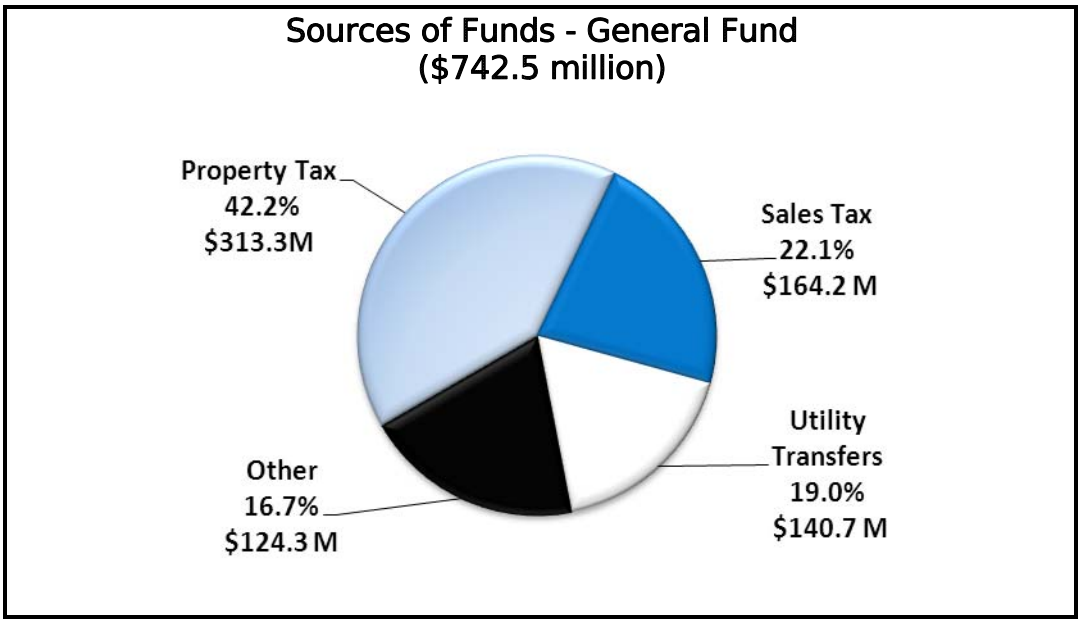
General Fund Budget in Brief

General Fund Budget in Brief – 2012-13

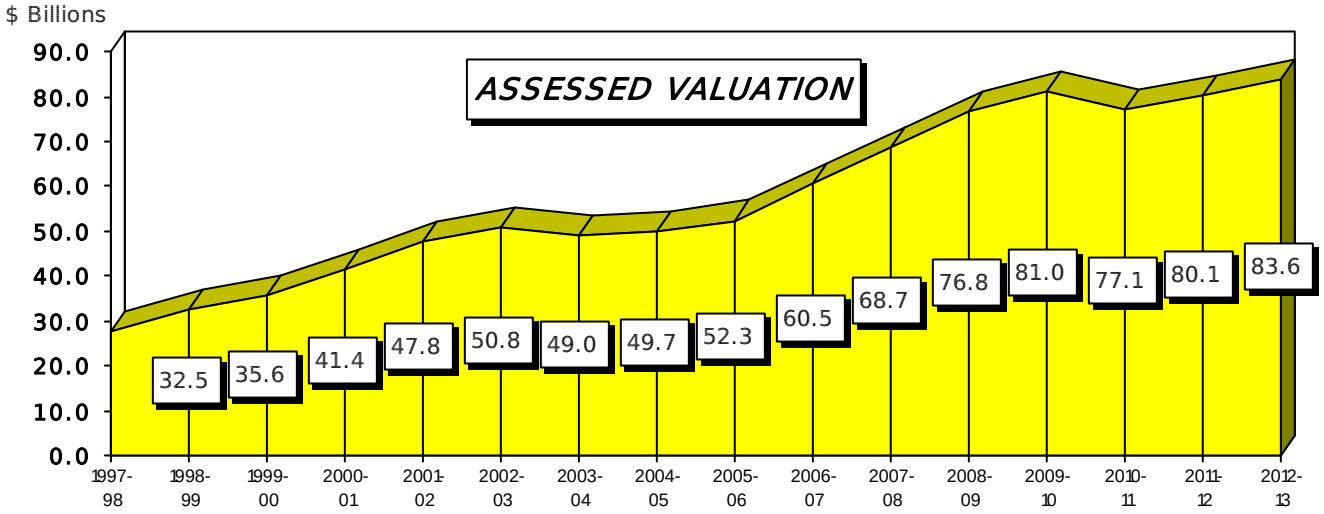
The General Fund is the general operating fund for the City of Austin. It is funded by taxes, fees, fines, permits, licenses, charges for services and interest income and provides funding for the general government services such as public safety, health and human services, parks and recreation, and the City's library system.

General Fund Revenue

The FY 2012-13 Budget for the General Fund totals $742.5 million, an increase of $49.4 million from the FY 2011-12 Amended Budget, primarily resulting from a 2.18 cent increase in the tax rate and projected growth in sales tax revenue.



Property Tax Revenue. The City's General Fund receives 42.2% of its total revenue, $313.3 million, from property taxes, its most stable source of revenue. This Budget sets the overall tax rate at 50.29 cents per $100 of assessed property valuation, a 2.18 cent increase over the current tax rate of 48.11. Of the overall tax rate, 38.21 cents per $100 of assessed valuation will be collected and deposited into the City's General Fund to pay for ongoing operations and maintenance costs. The revenue from the remaining 12.08 cents will be deposited into the Debt Service Fund to make debt payments related to General Obligation debt.



General Fund Budget in Brief – 2012-13

The proposed tax rate is based on the certified tax rolls from the Travis Central Appraisal District, the Williamson Central Appraisal District, and the Hays Central Appraisal District. The Budget reflects an assessed valuation of $83.6 billion, which represents an increase of 4.4% when compared to last year's valuation. New construction is valued at $2.9 billion and is primarily the result of continuing expansion in personal property, such as manufacturing equipment, associated with the Samsung fabrication plants.

Total property tax valuation is classified by appraisal districts into five property types: single family, multi-family, commercial, personal property, and land. Single family consists of residential homes and condominiums. Multi-family contains residential multi-unit apartments, and duplex, tri-plex and four-plex housing. The commercial category is comprised of commercial and industrial property, while personal property tracks tangible, moveable property used for business purposes. Finally, land consists of property acreage and vacant lots. The following chart describes the FY 2012-13 certified valuation of each property type and the corresponding change in value from the previous year.

PROPERTY TYPE	VALUATION	SHARE	CHANGE	% CHANGE
SINGLE FAMILY	41,050,945,103	49.1%	451,179,368	1.1%
MULTI FAMILY	11,115,107,471	13.3%	1,204,221,630	12.2%
LAND	1,599,867,149	1.9%	(46,947,498)	(2.9%)
COMMERCIAL	20,237,453,665	24.2%	1,356,724,222	7.2%
PERSONAL PROPERTY	9,575,130,802	11.5%	524,034,614	5.8%
TOTAL	83,578,504,190		3,489,212,336	4.4%

The property tax rate consists of two parts, the debt service rate and the operating rate. Revenue generated through the debt service rate is dedicated to paying the City's debt accumulated through general obligation bonds, which provide funds for infrastructure projects such as building new police and fire stations and libraries and purchasing or improving parks. Revenue resulting from the operating rate is dedicated to paying for City services and funding tax-increment-financing projects. The property tax rate is established annually during the City budget process.

Historically, the property tax rate is related to the amount of taxable property value. For the last twenty years, the rise in property values has enabled the property tax rate to decrease, while still generating sufficient revenue growth to cover increasing costs. However, since 2009, the property tax rate has climbed from a low point of 0.4012. The growth in the rate has been required to compensate for the decline in property values experienced nation-wide and to bring in enough revenue to maintain fiscal stability.

Historical Property Tax Rates*

Fiscal Year	Operating	Debt	Total
1992	0.3265	0.2762	0.6027
1993	0.3460	0.2950	0.6410
1994	0.3462	0.2763	0.6225
1995	0.3132	0.2493	0.5625
1996	0.3177	0.2269	0.5446
1997	0.3177	0.2134	0.5251
1998	0.3304	0.2097	0.5401
1999	0.3265	0.1877	0.5142

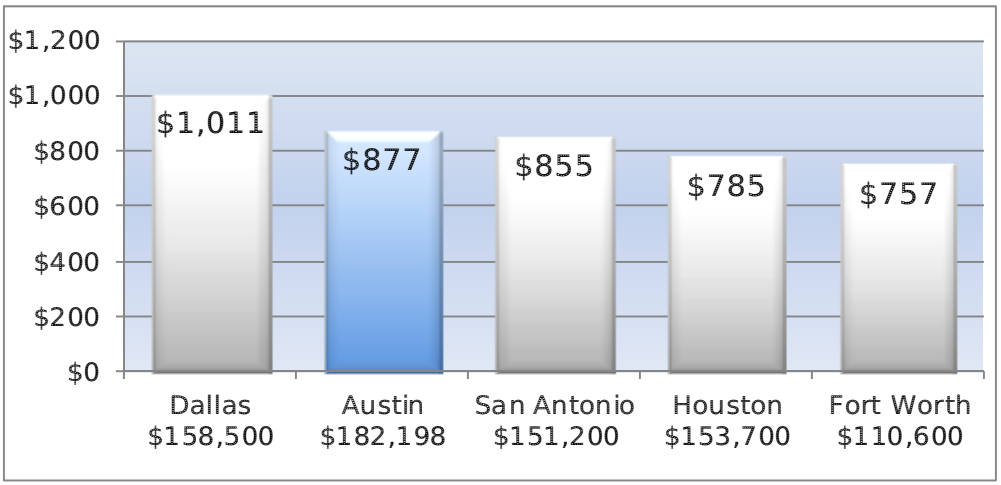
General Fund Budget in Brief – 2012-13

Fiscal Year	Operating	Debt	Total
2000	0.3222	0.1812	0.5034
2001	0.3011	0.1652	0.4663
2002	0.3041	0.1556	0.4597
2003	0.2969	0.1628	0.4597
2004	0.3236	0.1692	0.4928
2005	0.2747	0.1683	0.4430
2006	0.2841	0.1589	0.4430
2007	0.2760	0.1366	0.4126
2008	0.2730	0.1304	0.4034
2009	0.2749	0.1263	0.4012
2010	0.2950	0.1259	0.4209
2011	0.3262	0.1309	0.4571
2012	0.3551	0.1260	0.4811
2013	0.3821	0.1208	0.5029

*Property tax rates per $100 of taxable value.

At 0.5029, the proposed tax rate is 4.1% above the effective tax rate—the rate that allows the same level of revenue to be collected as in the prior year on properties taxed in both years. However, revenue realized from the effective tax rate is typically not sufficient to maintain a balanced budget in an environment of increasing cost drivers, such as employee bargaining agreements, health insurance and pension costs, and population growth. The community has consistently provided feedback encouraging the City not to cut back on services. As in prior years, we weighed this feedback, along with the need to ensure the City's sustainable future financial health, carefully in crafting the FY 2012-13 Budget.

2011 PROPERTY TAX BILLS: MAJOR TEXAS CITIES



2011 Median Home Price

General Fund Budget in Brief – 2012-13

The City of Austin is setting the standard by providing above-average customer service, livability, and value received for taxes and fees paid. At the same time, the City has the lowest tax rate of any of the major Texas cities and, based on median home sale price, one of the lowest tax bills of any of these cities. In 2011, the median home value in Austin was $182,198, which yielded a property tax bill of $877. The 2012 median home value is $178,327. With the proposed tax rate of 50.29 cents per $100 valuation, the resulting tax bill would be $897 per year, or about $75 month, an increase of $1.67 per month over the prior year.

Property Tax Summary

Fiscal Year	Current Collections		% of Levy		Delinquent Collections		Total Collections
2002	216,090,741		98.4%		2,216,426		218,307,167
2003	230,357,383		98.7%		3,209,651		233,567,034
2004	237,285,878		98.3%		3,250,412		240,536,290
2005	218,045,864		99.0%		2,647,805		220,693,669
2006	230,981,890		99.6%		3,572,629		234,554,519
2007	249,137,327		99.8%		2,520,647		251,657,974
2008	275,112,436		99.2%		2,774,308		277,886,744
2009	306,705,757		99.6%		3,174,098		309,879,855
2010	337,354,157		99.0%		3,155,324		340,509,481
2011	351,742,824		99.1%		3,267,094		355,009,918
2012	379,584,003	(1)	98.5%	(1)	2,779,304	(1)	382,363,307
2013	414,011,554	(1)	98.5%	(1)	2,705,107	(1)	416,716,661

Fiscal Year	Assessed Valuations		Tax Levy		Delinquent Taxes Due	(2)	Percent
2002	47,782,873,096		219,657,868		495,175		0.2%
2003	50,759,650,668		233,342,114		472,660		0.2%
2004	48,964,275,008		241,295,947		426,615		0.2%
2005	49,702,906,522		220,183,876		366,377		0.2%
2006	52,349,642,297		231,908,915		503,244		0.2%
2007	60,512,328,889		249,673,869		518,690		0.2%
2008	68,736,790,926		277,284,215		650,640		0.2%
2009	76,752,007,737		307,929,055		920,930		0.3%
2010	80,960,540,976		340,762,917		1,323,648		0.4%
2011	77,619,349,384		354,798,046		1,887,058		0.6%
2012	80,089,291,854	(3)	385,309,583	(1)	5,277,238		1.7%
2013	83,578,504,190	(4)	420,316,298	(1)			
Totals 2002-2012					12,824,276		
Total Delinquent Taxes 1948-2001					5,129,631		
Total Delinquent					17,971,907		

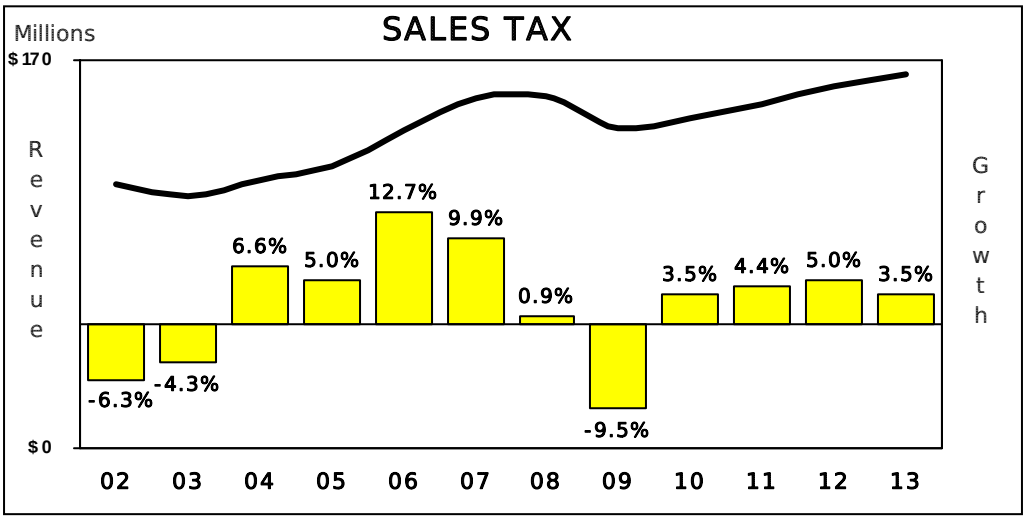
1) Estimated Amount
2) As of May 31, 2012
3) Taxable Assessed Value Certification 2011
4) Appraisal District January 1, 2012 taxable property valuation for the July 2012 certification

General Fund Budget in Brief – 2012-13

Late or Unpaid Property Taxes. Each year, the property tax payment due date is January 31. All taxes paid after this date are subject to delinquent penalty and interest charges. Delinquent tax bills are assessed a 6% penalty with additional penalties accruing each month until July when the total penalty reaches 12%. Interest accrues at 1% a month until the taxes are paid. Property taxes remain due for each tax year they are billed until they are paid. Delinquent taxes are remitted to the City when payment is received by the tax collector. The FY 2012-13 Budget for delinquent taxes is $1.4 million and for penalty and interest due is $1.4 million.

Sales Tax Revenue. Sales tax is levied on the sale, lease, or rental of all taxable goods and services within the Austin city limits. Certain foods and drugs as well as governmental purchases are exempted from the sales tax. Sales tax is collected by businesses at the time of the sale and paid periodically to the Texas Comptroller of Public Accounts. The Comptroller then remits the portion due to the locality where the business is located. In the City of Austin, the State collects 8¼ cents for every dollar spent on retail sales. Of this amount, the State keeps 6¼ cents, 1 cent is paid to the City and 1 cent is paid to the Capital Metropolitan Transportation Authority.

Sales tax collections are volatile since they are directly related to the well-being of the local economy. The chart below tracks the growth in Austin's sales tax collections over the past decade. The drops in growth correspond to economic contractions in 2002 and 2009. In 2004 and 2010, as the local economy strengthened, sales tax collections recovered. Given that economic growth is cyclical, prudent sales tax projections require thoughtfulness and restraint. What is known is that sales tax revenue will drop again; what is unknown is when. To ensure that ongoing services and costs are not added to the Budget on the basis of a cyclical peak in a variable revenue source, projections for sales tax revenue should remain cautious. In FY 2012-13, sales tax revenue is budgeted to grow by 3.5%, or $5.6 million, over projected FY 2011-12 collections and total $164.2 million.



Utility Transfers. The General Fund receives annual transfers of funds from Austin Energy and Austin Water Utility at 12% and 8.2% of average revenue, respectively. These transfers serve as payments in lieu of property taxes, dividends, or return-on-equity-type payments commonly paid to municipal governments by investor-owned utilities. The transfers are calculated based on a rolling average of actual revenue from the last two years and estimated revenue in the current year. The transfer from the electric utility remains at $105 million in FY 2012-13, the same as the FY 2011-12 Budget. The transfer for the Austin Water Utility is increasing by $2.6 million to $34.5 million. In FY 2012-13, transfers from these two utilities total $139.5 million.

As part of Council's review of the rate increase for Austin Energy, the General Fund transfer policy was changed to help to address some of the challenges faced by Austin Energy with respect to anticipated changes in its business model as the industry evolves. The rating agencies have a favorable view of the City's existing annual transfer policy largely due to its historical stability, both in terms of the methodology and percentage. The rating agencies have been particularly pleased to see that as General Fund revenue has increased over time, the relative amount of the transfer has remained fairly constant. However, historically included in the

General Fund Budget in Brief – 2012-13

revenue amounts used to calculate the transfer was revenue received for fuel. This revenue is purely pass-through, collected from customers to directly offset the cost of fuel, and is not kept by the Utility. To ensure that the transfer to the General Fund is only based on revenue kept by AE, the formula has been revised to remove fuel revenue. Since that change would have substantially reduced the amount of the transfer, the transfer rate was increased from 9.1% to 12%—the maximum authorized by the City's financial policies. As a final measure, a floor was adopted that ensures a minimum transfer of $105 million, in order to avoid financial hardship for the General Fund.

Franchise Fees. Franchise fees are assessments charged for a company's use of the city's rights-of-way. Three major franchises exist in Austin: telecommunications, gas, and cable. These fees generally increase on an annual basis as growth in services and customer base cause the franchise holders' revenue to rise. However, in FY 2012-13, the City is projecting to receive $0.5 million less than was budgeted in FY 2011-12, for total franchise revenue of $33.3 million.

Building and Development Fees. Building and development revenue comes from a variety of fees and charges for permits, the largest subcategories being single and multi-family residential development and commercial development. The budgeted revenue for development is $14.1 million, an increase of $4.3 million above the FY 2011-12 Budget. The uptrend in permitting activity which began in FY 2010-11, fueled by the shrinking pool of available homes and continued influx of new residents, is expected to persist. Growth continues to be largely driven by multi-family permitted units, although permitting activity for single family homes is showing increased signs of strength, as evidenced by increased construction across the city.

Other Revenue. Remaining revenue from fines, charges, interest and other sources is stable at $76.8 million, a decrease of $1.3 million from the FY 2011-12 Budget primarily attributable to decreases in traffic and other fines and in interest income. There are partially offsetting revenue increases in Emergency Medical Services and other taxes.

General Fund Requirements

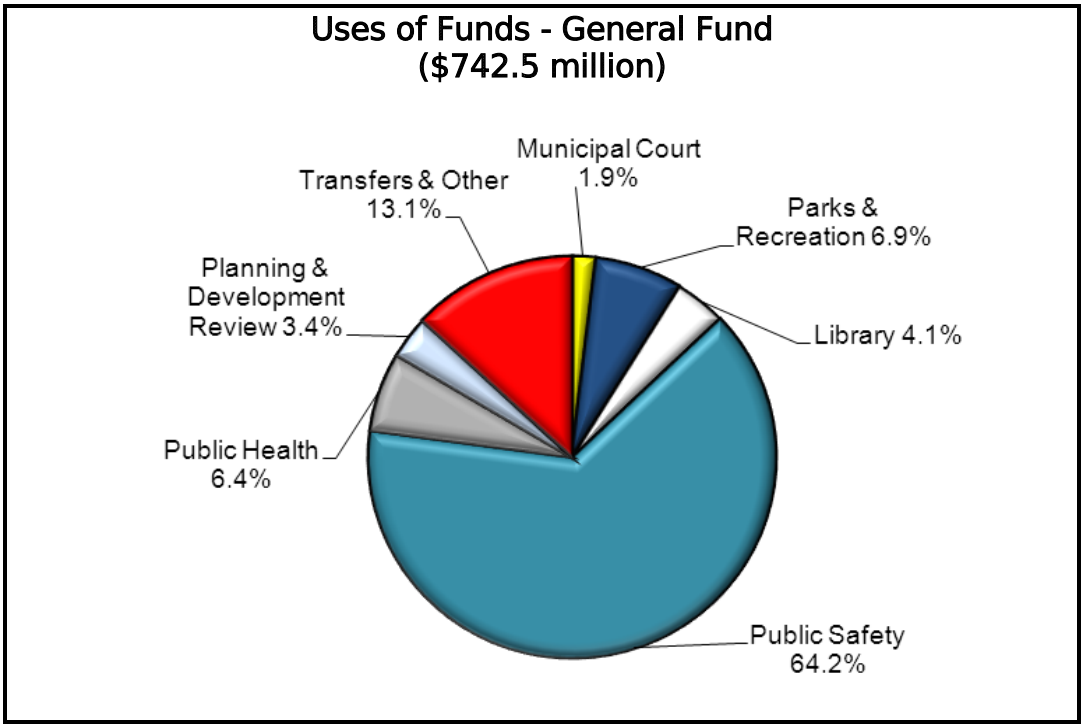
Total requirements for the General Fund in the FY 2012-13 Budget are $742.5 million, which is $49.4 million higher than the FY 2011-12 Amended Budget. General Fund departmental operating expenditures total $645.5 million for FY 2012-13, representing 87% of the total General Fund budget. The services usually associated with City government are budgeted in the General Fund: public safety—the City's police, fire, and emergency medical services; public health and human services; urban growth management; public recreation and culture; and other services, such as municipal court.

As shown in the chart below, public safety functions account for nearly two-thirds of the General Fund. Austin's public health expenditures include environmental health, animal services, family health services and funding to local agencies to provide social services. The Planning and Development Review Department is tasked with guiding the City's growth and development, first through a planning process in anticipation of growth, and secondly through oversight of development as it occurs. Libraries and parks and recreation programs make up the public recreation and culture category. The cost of administrative services, such as accounting and payroll, as well as support of other City funds, is included as transfers.

General Fund requirements include an increase in the contribution to the Employee Benefits Fund for healthcare of 3%, or $1.6 million, which is well below the 8% increase implemented in the FY 2011-12 Budget. Also included is a 3% cost-of-living adjustment for non-uniformed personnel in the amount of $3.9 million and $1.0 million for the annualized cost of market salary studies implemented In FY 2011-12 for non-uniformed staff.

Other FY 2012-13 impacts to the General Fund include the annual true-up of transfers to other funds and departments such as Support Services; Communications and Technology Management; Combined Transportation, Emergency and Communications Center; and Wireless to cover the cost of services provided to General Fund departments. The increase in the cost of fuel is a moderate $0.3 million, while the increase for vehicle maintenance is projected to be $1.1 million—a reflection of the increasing cost of parts, a growing fleet and greater skill-set required to service newer automotive technology. The contribution to the Employee Retirement System (ERS) for non-civil service employees is increasing by $3.3 million, from a 16% contribution to 18%, per the supplemental funding plan for ERS approved by Council to approve the long-term financial health of the plan. Finally, the transfer to the Economic Incentives Reserve Fund to maintain the City's obligation for established incentive agreements remains fairly level at $13.0 million.

General Fund Budget in Brief – 2012-13



The continuation of contracts that include salary increases of 3%, the fiscal impacts of step and longevity pay, and an additional 1% contribution to the police and fire retirement systems, collectively increase the three public safety departments' budgets by $13.5 million. In FY 2012-13, the **Police Department** will add 22 officers and 10 promotional ranked positions at a cost of $1.4 million, per the Council policy of maintaining an officer staffing ratio of 2.0 officers per 1,000 citizens. The annualized FY 2012-13 cost for the 47 police officers added over the past fiscal year is $1.7 million. In **EMS**, the budget is increasing by $0.6 million for the annualized cost of opening the Mueller station in FY 2011-12, and by another $0.6 million for an additional demand unit with six full-time equivalents. In the **Fire Department**, funding is included in the budget for the annualized cost of 3 inspector positions added mid-year 2012 and 5 new non-sworn staff that will provide needed support in the areas of community outreach, payroll services and administration of the personal protective equipment maintenance program.

Funding is included for two case managers to enhance the **Downtown Austin Community Court's** services to repeat offenders, both by serving offenders who appear on the docket and through outreach to and engagement with offenders in the community before they are arrested and brought to court. The **Planning and Development Review Department** is adding three positions. Two will work on implementing the Imagine Austin comprehensive plan adopted by Council on June 15, 2012, which calls for re-examining the complicated Land Development Code through a transparent public process that will begin in FY 2012-13. A third position will work in the One Stop Shop researching State Code Chapter 245 project vesting and underground storage tanks as part of development review.

The **Health and Human Services Department's** budget includes an increase of $1.5 million previously budgeted in the Sustainability Fund for contracts associated with workforce development and homeless services, and for the African American Youth Center. An additional $0.8 million is being added for the annualized cost of the Austin/Travis County Integral Care interlocal agreement. The Department is also adding funding for three positions currently funded by grants that are expiring.

Building on Council's direction to become the first no-kill municipal animal shelter in the country, the **Animal Services** program, along with its 94 FTEs and $7.5 million was pulled out of Health and Human Services to become a separate department. In FY 2011-12, Animal Services has achieved no-kill status by maintaining an average live-outcome rate of 90%. To address staffing and facilities needs resulting from caring for a larger animal population, a part-time veterinarian is converting to full-time, the budget for temporary employees is

General Fund Budget in Brief – 2012-13

increasing, and funding for food and utilities to operate the Town Lake Animal Shelter as an overflow facility is being added.

With a satisfaction rating of 74% in the 2011 Austin Citizen Survey—eight points above the national average—the **Parks and Recreation Department** (PARD) ranked #1 compared to other large U.S. cities in the category of overall quality/satisfaction with parks and recreation. With an eye toward maintaining this high level of citizen satisfaction, additional resources are being added to PARD's budget in FY 2012-13. Four full-time equivalents and $0.4 million are needed to address routine maintenance and upkeep associated with new park grounds and trails being added to the system and an additional $0.7 million will be used to address ongoing maintenance issues at existing buildings and parks. The new Asian American Resource Center is anticipated to be completed in April 2013 and the Budget includes six FTEs and the resources necessary to operate the facility.

Finally, the **Library** is adding 12 new FTEs and dedicated funding for temporary employees to alleviate the growing burden on current Library staff. These additional resources will provide critical support to the entire library system.

General Fund Reserves

The General Fund maintains three reserve funds: a contingency reserve, an emergency reserve and a budget stabilization reserve. This Budget maintains the contingency reserve at 1% of departmental expenditures, or $6.5 million. The emergency reserve remains fixed with a balance of $40 million. If funds are appropriated from either of these two reserves during the course of a year, they must be replenished during the following year. A third General Fund reserve is the budget stabilization reserve. These funds may be appropriated to fund capital or other one-time costs, but such appropriations should not exceed one-third of the total amount in the reserve. In FY 2011-12, expenditures of $12.2 million were appropriated to help replace and maintain capital assets in good working order, leaving a balance of $35.1 million in the reserve fund. A healthy General Fund surplus generated in FY 2010-11 due to the combined effects of better-than-anticipated sales tax, property tax and development revenue, as well as some departmental savings, along with FY 2011-12 sales and property tax receipts that are projected to exceed budgeted levels, will serve to add to the budget stabilization reserve and provide sufficient funds for capital replacement in FY 2012-13.

In FY 2012-13, use of the budget stabilization reserve is proposed at $12.6 million to help fund critical capital equipment needs for the General Fund. This is expected to leave the budget stabilization reserve at the end of FY 2012-13 at $43.2 million, higher than the budgeted reserve in FY 2011-12. In total, all three reserves represent 12.1% of total spending requirements in the General Fund, an $8.1 million increase in reserve levels relative to FY 2011-12. The City's goal is to continue replenishing reserve balances as the economy recovers, while providing for the investments needed in equipment and infrastructure.

Reserve Policy Summary

	2013	
Contingency of 1%	$6.5	m
Emergency	$40.0	m
Subtotal: "hard" reserves	$46.5	m
Budget Stabilization	$43.2	m
Total	$89.7	m
Reserve Level	12.1	%

Use of Budget Stabilization Reserve

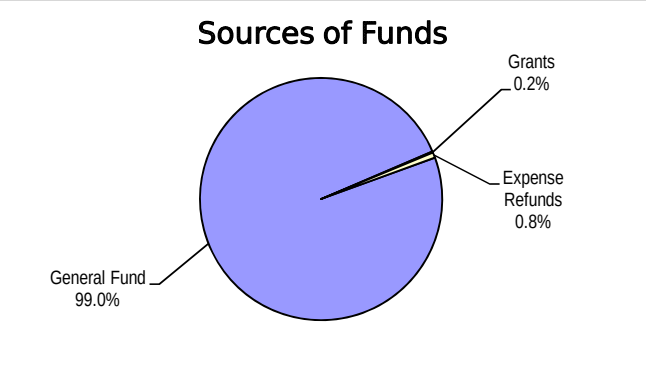
	2013	
Beginning Balance	$55.8	m
Less: Capital replacement and other critical needs	-$12.6	m
Estimated Ending Balance	$43.2	m

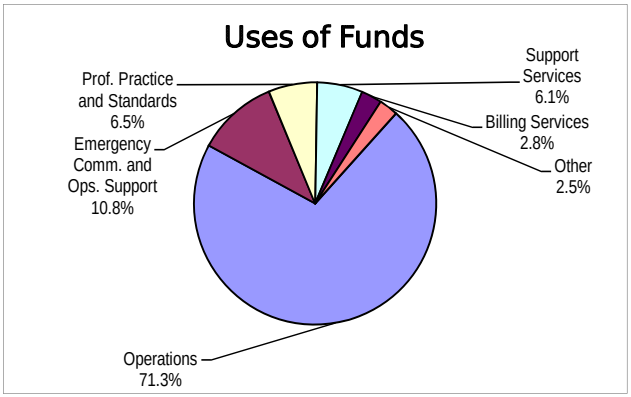
City of Austin
2012-2013
Proposed
Budget

Volume I

Public Safety

Emergency Medical Services





Budget Overview

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
General Fund					
Revenue	$24,359,575	$31,284,869	$29,376,000	$31,341,213	$30,869,080
Requirements	$43,509,994	$47,184,531	$49,074,376	$49,770,626	$55,571,870
Full-Time Equivalents (FTEs)					
Uniformed	383.00	422.50	442.50	442.50	448.50
Non-Uniformed	84.00	84.00	84.00	84.00	84.00
Expense Refunds	$460,063	$465,431	$375,171	$416,744	$398,021
Grants	$76,962	$52,978	$252,803	$238,186	$89,000
Total Budget	$44,047,019	$47,702,940	$49,702,350	$50,425,556	$56,058,891

*Footnote: In addition to the amount shown above, the FY 2012-13 Budget also includes $2,351,496 for capital and one-time costs.

Emergency Medical Services
Organization by Program and Activity for 2013

Billing Services

Billing Services

Emergency Communications & Ops. Support

Community Partnerships and Special Events
Emergency Communications
Safety

Office of the Medical Director

Office of the Medical Director

Operations

Emergency Services

Professional Practice and Standards

CPR / First Aid
Performance Management
Staff Development

Support Services

Departmental Support Services

Transfers & Other Requirements

Other Requirements

Emergency Medical Services Mission and Goals for 2013

Mission

Austin-Travis County EMS changes the lives of the people we serve. We preserve life, improve health, and promote safety. We are engaged in and accountable to the community we serve.

Goals

Achieve community customer service satisfaction rate of at least 90 percent in 2013.

Respond to life threatening priority one calls within 9 minutes and 59 seconds 90 percent of the time in urban areas of the community in 2013.

Achieve at least a 13 percent community discharge-alive rate of patients with cardiac arrest from cardiac causes in 2013.

Deliver at least 32 percent of patients with cardiac arrest from cardiac causes to an appropriate medical facility with a pulse in 2013.

Deliver time critical patients (Trauma Alerts, Stroke, and Cardiac (STEMI) Alerts) to appropriate hospitals within an average of 60 minutes of EMS system activation in 2013.

Maintain a twelve-month collection rate percentage on patient bills of at least 45 percent in 2013.

Achieve Commission on the Accreditation of Ambulance Services Accreditation by 2013.

Emergency Medical Services

Message from the Director

Austin-Travis County EMS (A/TCEMS) is faced with an assortment of future challenges. Growth of vertical development, continued increases in traffic and population density and growth in Travis County all pose challenges for A/TCEMS. Despite this, the A/TCEMS Department has steadily improved response times, trauma care performance, heart attack care, stroke care, and survival from cardiac arrests.

As challenges have increased A/TCEMS has found solutions that enhance its ability to operate more effectively and efficiently. In early 2010, A/TCEMS fully implemented its electronic patient care reporting system (ePCR) and this system has begun to revolutionize how A/TCEMS gathers patient care information, processes invoices, improves quality of care, and gives back information to the industry. Since FY 2009-10, A/TCEMS has added 4 full-time units and 2 demand units to its service territory and these resources help in addressing the continued demand for services. In FY 2011-12 EMS began building its Community Health Paramedic Program. This program, which focuses on frequent users, is another step in the evolution of patient care. The FY 2012-13 budget includes funding for one additional demand unit at the Medic 5 Station.

A/TCEMS is also addressing the challenges by embarking on a journey to balance the department's financial resources, performance measures, and ultimately its organizational model to better meet community needs and expectations. This organizational redesign involves three primary areas: operational effectiveness and efficiency; sustainable revenue streams and billing/collections; and financial modeling. The changes that the department has made to date and the changes needed over the next few years will be molded into a strategic plan that will be reviewed annually and aligned with the department's budget and business plan. The strategic plan will be evaluated annually to make sure that the vision and strategies continue to serve the needs of the community.

Ernie Rodriguez
Executive Director
Austin-Travis County Emergency Medical Services Department

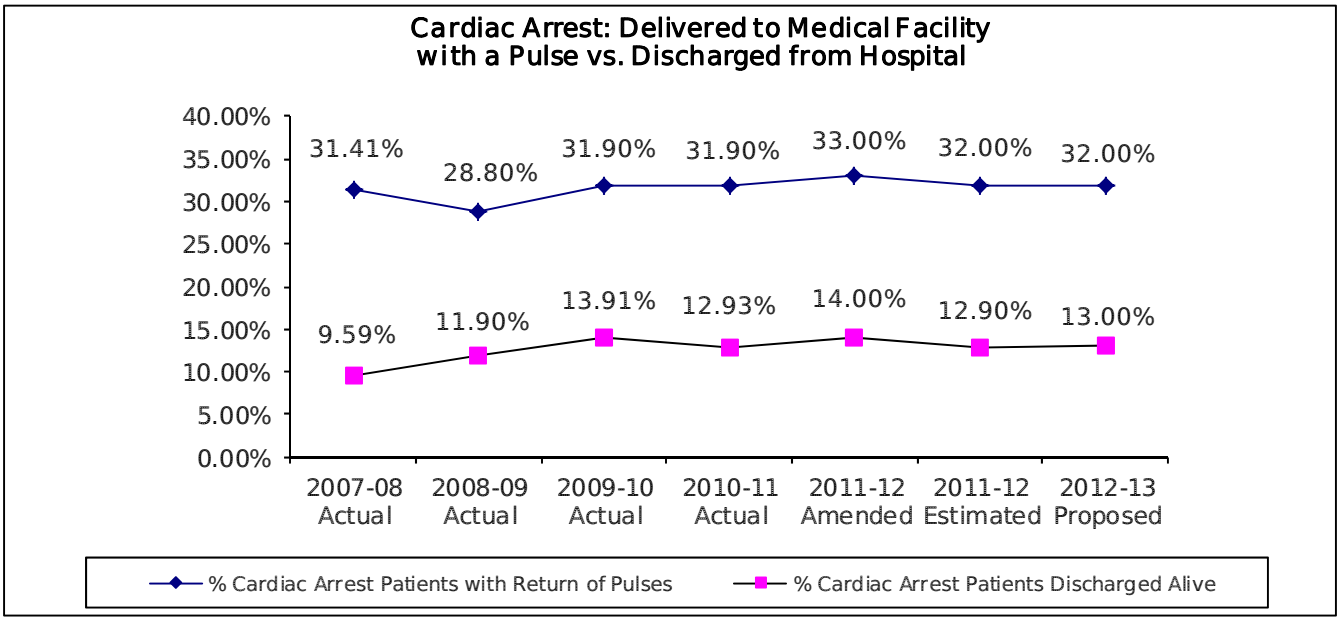
Budget Highlights

Revenue

The FY 2012-13 EMS budget includes $30,869,080 in fee revenue, which represents an increase of $1,493,080 over FY 2011-12 Amended Budget. The change in revenue is primarily due to an increase in transport fees, an increase in the reimbursement from the Travis County Healthcare District, and a decrease for revenue from Travis County per the interlocal agreement between the City of Austin and Travis County for the provision of emergency medical services in the county. Revenue from transport fees is projected to increase $1,500,000 over FY 2011-12 Amended Budget amount.

Cardiac Arrest Patient Treatment Performance

The most effective measures for EMS paramedic intervention in cardiac arrest patients are "Percent of Cardiac Arrest Patients Delivered to a Medical Facility with a Pulse," and "Percent of Cardiac Arrest Patients Discharged from the Hospital Alive." Patient survival to discharge from the hospital is the ultimate goal of why emergency medical services exists and represents a standard that is becoming more prevalent throughout the emergency medical service industry. The "Percent of Cardiac Arrest Patients Discharged from the Hospital Alive" measures the ultimate outcome of the patient while "Percent of Cardiac Arrest Patients Delivered to a Medical Facility with a Pulse" is one of the best indications of the direct effectiveness of pre-hospital emergency care. While these measures include variables and interventions beyond the initial treatment provided by EMS, such as variances in patient populations, preexisting medical conditions, and in-hospital patient care management, they do reflect important indications of performance.

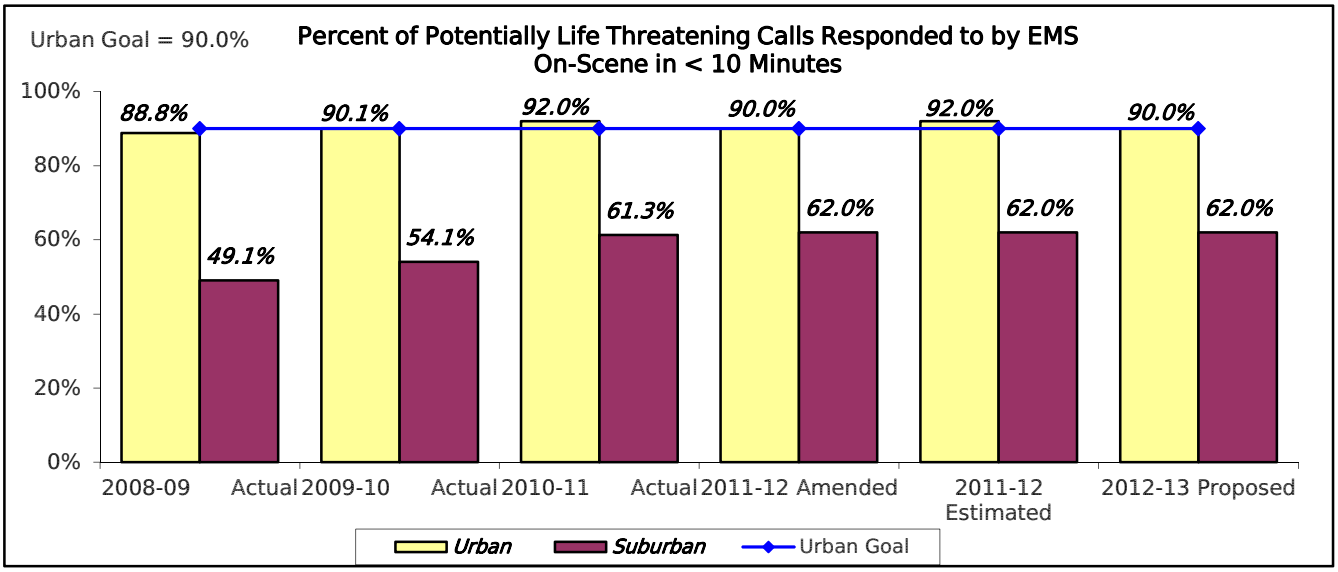


The general trends in CPR point to less emphasis on advanced procedures in the field and more emphasis on good chest compressions, rapid defibrillation, and rapid transport. EMS is also striving to increase CPR training throughout the community through its Take 10 CPR Program. This program provides short but intensive training to citizens on the fundamentals of CPR, and having more people trained in CPR, the chance for survival improves, leading to better patient outcomes.

Response Time Performance

The chart below illustrates the overall improvement in Priority One Response Time percentage since the beginning of FY 2008-09. FY 2009-10 represented EMS' first time at achieving 90% in the urban areas. The improvement in FY 2009-10 was attributable to the combination of the implementation and use of the dynamic Move Up Module, which positions units in real-time for optimizing coverage; a daily operations review of prior day calls in order to analyze root causes of late calls and exceptions; and continued maximization of resources to ensure coverage at peak demand times. FY 2010-11 continued to reflect better response time, and the addition of 4 new full-time units and 2 new demand units funded in FY 2010-11 and FY 2011-12 provided EMS

with resources to continue the effort to respond to growth in demand for services, including improvement in the suburban areas of the county.



New Units and Staffing

For FY 2012-13, EMS will be receiving funding to staff one demand unit at the Medic 5 station. This new demand unit will help address the current high volume of workload at Medic 5. The total amount of additional funding to EMS for this demand unit is $581,787, which includes $515,344 in salaries and benefits for 6.0 full-time paradmedics and $66,443 in contractuals and commodities.

The addition of a demand unit at Medic 5 will help EMS with striving to maintain response time compliance and also help reduce the significant workload being experienced at Medic 5. Crews working Medic 5 are on a call 70% - 80% of their entire shift, and this level of workload can be detrimental to paramedics and the patients they serve. Recent scientific studies show a correlation between emergency medical services worker fatigue and injuries, medical errors, and safety compromising behavior. The studies have shown that the odds of injury and medical error were twice as high for workers with high levels of fatigue. Examples of error included protocol deviation, failure to secure a patient's airway, patient drops, and medication errors. By adding an additional demand unit at Medic 5, EMS will be able to maintain a high level of care to patients as well as maintain response time compliance in the face of continued growth in demand for service.

In FY 2012-13 EMS will also begin operating a new full time unit at the new Mueller Redevelopment Area. A new EMS facility, funded by the 2006 Bond Program, will be completed by September 2012, and the unit operating from that facility will become operational in FY 2012-13. The new facility is located just off Airport Blvd and will provide EMS with a stand alone three-vehicle bay station, living quarters, and office space for a full time (twenty-four hours a day) unit. This unit will help address continuing demand for services and will be especially helpful in providing service to East and Central Austin.

The combination of the additional demand unit and the implementation of the new Mueller Unit will help EMS with maintaining response time compliance in FY 2012-13. Demand for EMS services continues to grow, and year-over-year growth in EMS incidents has been accelerating over the past few years. By adding these new units EMS response time performance will improve and as a result patient outcomes ultimately would improve as well.

Community Health Paramedic Program

The FY 2011-12 EMS budget includes funding for 2 new positions and equipment for the Community Health Paramedics Program. The Community Health Paramedics Program allows trained EMS staff to visit and work with patients who frequently use EMS, and through diligent case management identify healthcare resources to help the patients meet their healthcare needs and improve the quality of their life. This program is an innovative approach to medical care that provides a mutual benefit to the patient, who gets the appropriate level of healthcare services, and to EMS, as it reduces 911 calls made by those patients. An analysis of the first group of patients treated under the Community Health Paramedics Program revealed a 79% reduction in

their use of EMS services and a second group of patients decreased their use of EMS services by 41%. Although these first groups of patients represent small sample sizes, the program has a high potential for success.

One-Time Critical Items

The Budget includes funding in the One-Time Critical Capital Fund in the amount of $2,351,496 for cardiac monitors, two ambulances and equipment for Mueller Station and the new demand unit at Medic 5 station, Stryker Power Pro Stretchers, Automatic External Defibrillators (AEDs), and Stairchairs.

Emergency Medical Services
Significant Changes

General Fund

Revenue Changes	Dollars
The Budget includes an increase in transport and aid-at-scene revenue due to an anticipated increase in billable trips and process improvements in the billing process.	$1,500,000
The Budget includes a decrease for revenue from Travis County per the interlocal agreement between the City of Austin and Travis County for the provision of emergency medical services in the county.	($394,100)
The Budget includes an increase in revenue from the Travis County Healthcare District (Central Health) for provision of emergency medical services to enrollees of the Medical Assistance Program.	$300,000
The Budget includes an increase of $10,000 for permit fee revenue from franchise applications for non-emergency transportation providers.	$10,000
An increase in standby service revenue is anticipated due to rising demand from sponsors of public events.	$71,880
The Budget includes an increase of $10,500 in revenue from photocopies, a decrease of $5,000 in revenue from the EMS Public Education Program, and a decrease of $200 in Interest Income.	$5,300

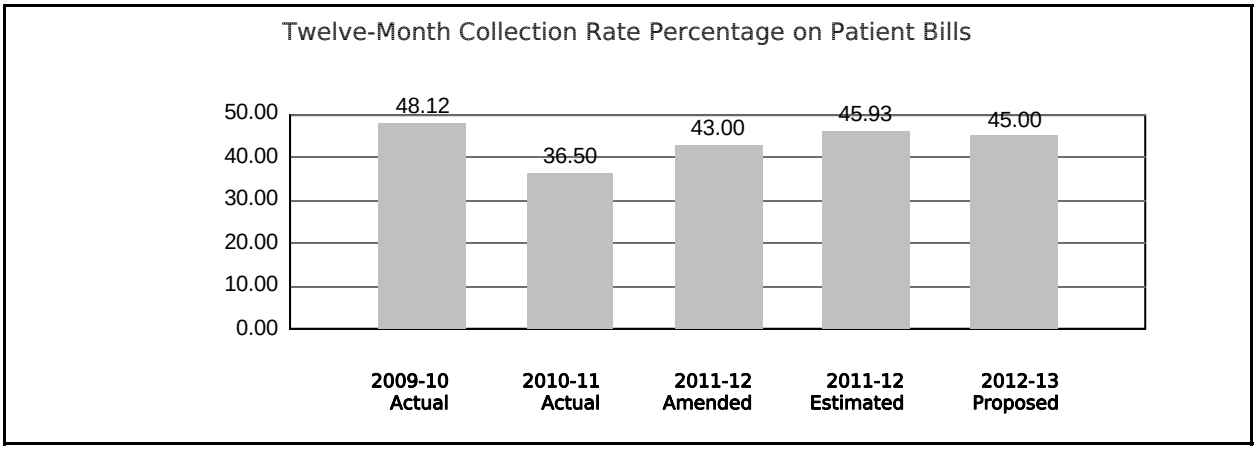
Expenditure Changes	FTEs	Dollars
Citywide		
The Budget includes $185,403 for salary increases associated with civilian wage adjustments in FY 2013. An additional $97,955 is included in the Budget for increased City contributions for health insurance.		$283,358
The Budget includes $34,832 for wage adjustments associated with implementing the City's recently completed market study.		$34,832
The Budget includes additional funding for the Employees' Retirement System that is equivalent to 2% of payroll for non-civil service employees to help improve the funded status of the pension system. This amount also includes a budget reallocation from the fund level to the department level.		$3,066,376
Due to rising fuel costs and anticipated maintenance for vehicles the budgets for both of these contractuals are increasing by $130,366 and $181,034 respectively.		$311,400
Meet and Confer		
Per the Meet and Confer agreement $778,582 is included in the Budget for a 3% base wage increase for uniformed employees.		$778,582
The Budget includes a $274,134 increase for the implementation of a new National Curriculum stipend under the Meet and Confer agreement.		$274,134
Operations		
The Budget includes an increase of $640,111 for salaries and benefits for 12.0 FTEs to annualize funding for Mueller station approved in FY 2011-12.		$640,111
Funding is included in the Budget for a new demand unit at Medic 5 station. The full year cost of adding 6.0 full-time EMS Paramedic positions is $515,344. An additional $66,443 is included for contractuals and commodities.	6.00	$581,787

Expenditure Changes	FTEs	Dollars
One Clinical Specialist is reallocated from Operations to Support Services to manage business analysis and research functions.	(1.00)	($119,455)
The Budget reallocates one Operations Manager to Professional Practices and Standards to manage quality assurance functions.	(1.00)	($141,049)
One Operations Manager, two Operations Supervisors, and one Paramedic are reallocated to Community Partnerships and Special Events to consolidate support functions.	(4.00)	($501,260)
The Budget reallocates one Paramedic from Support Services to Operations to reflect the discontinuation of recruitment responsibilities.	1.00	$77,460
An increase of $165,662 for drugs, medical supplies, and medical equipment is included in the Budget to reflect higher usage rates and general inflation of medical supply prices.		$165,662
The Budget includes an increase of $51,880 in overtime to provide standby services for the Formula One race in November 2012.		$51,880
A decrease in the amount of $17,040 is included in the Budget for one-time commodities costs for new unit at Harris Branch station.		($17,040)
Community Partnerships and Special Events		
An increase of $15,004 is included in the Budget for rental expenses for One-Stop Shop office space at the One Texas Center.		$15,004
The Budget reallocates one Stores Specialist from Professional Standards and Practices to maintain standby fleet readiness.	1.00	$51,006
One Operations Manager, two Operations Supervisors, and one Paramedic are reallocated from Opeations to consolidate support functions.	4.00	$501,260
Professional Practices and Standards		
The Budget reallocates one Operations Manager from Operations to manage quality assurance functions.	1.00	$141,049
One Stores Specialist is reallocated to Community Partnerships and Special Events to maintain standby fleet readiness.	(1.00)	($51,006)
An increase in the amount of $340,774 is included in the Budget to address structural deficit that impacted five ACC cadets, the Deputy Medical Director, and one Patient Account Supervisor.		$340,774
The Budget includes a decrease of $29,336 for one-time start-up costs for the Community Health Paramedic Program.		($29,336)
Billing Services		
The Budget reallocates one Customer Care Program Manager from Support Services to manage billing functions.	1.00	$112,544
Support Services		
One Customer Care Program Manager is reallocated to Billing Services to manage billing functions.	(1.00)	($112,544)
The Budget reallocates one Clinical Specialist from Operations to manage business analysis and research functions.	1.00	$119,455
One Paramedic is reallocated to Operations to reflect the discontinuation of recruitment responsibilities.	(1.00)	($77,460)

Emergency Medical Services
Budget Detail by Activity

Program: Billing Services
Activity: Billing Services

The purpose of the Billing Services activity is to facilitate insurance reimbursement, offer payment plans, and manage medical records for the EMS Department, to extend patient care and reduce the cost of EMS operations.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
General Fund	1,191,617	1,401,506	1,280,033	1,314,580	1,555,365
Total Requirements	$1,191,617	$1,401,506	$1,280,033	$1,314,580	$1,555,365
Full-Time Equivalents					
General Fund	18.00	18.00	18.00	18.00	18.00
Total FTEs	18.00	18.00	18.00	18.00	18.00
Performance Measures					
Average time from delivery of service to issuance of patient bill (in days)	35.88	6.59	12	3.50	3
Cost per Patient Bill	16.15	16.79	18	16.11	19.05
Days Sales Outstanding (DSO)	New Meas	84.16	90	82	80
Number of Patients Billed	73,806	79,184	73,000	81,600	82,000
Total Ground Ambulance Revenue Received	13,120,235	18,580,333	16,500,000	18,030,000	18,000,000
Twelve-Month Collection Rate Percentage on Patient Bills	***48.12***	***36.50***	***43***	***45.93***	***45***

Services

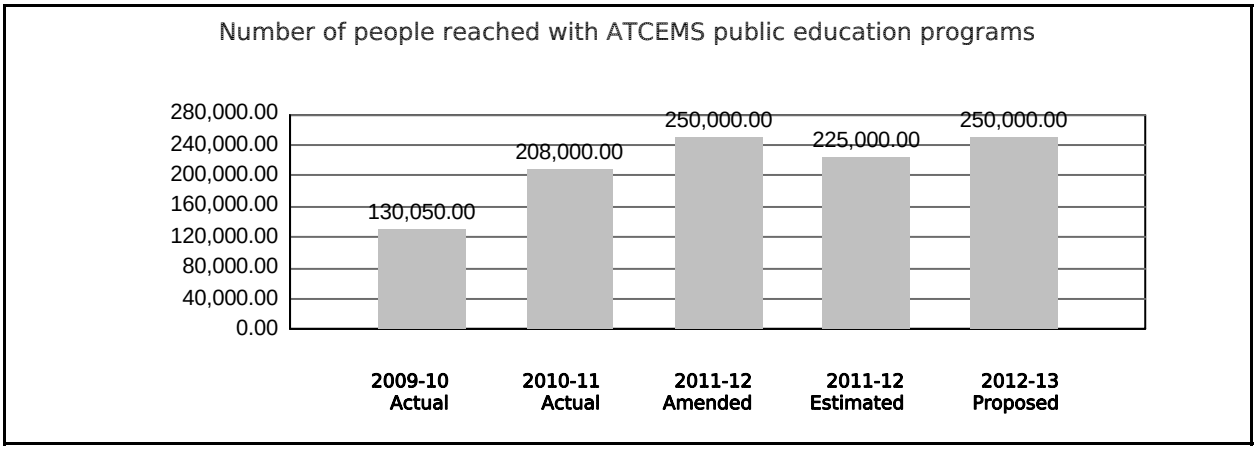
Customer Service; Data Entry; Research and Collections; Billing; Medical Records Management

Bold/Italicized Measure = Key Indicator

Emergency Medical Services
Budget Detail by Activity

Program: Emergency Communications & Ops. Support
Activity: Community Partnerships and Special Events

The purpose of the Community Partnerships and Special Events activity is to improve health, prevent injuries, and reduce illness through public education and to provide coordination of EMS services at special events.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	1,894	0	0	304	0
General Fund	232,091	276,131	370,663	344,219	1,044,585
Total Requirements	$233,985	$276,131	$370,663	$344,523	$1,044,585
Full-Time Equivalents					
General Fund	3.00	3.00	3.00	3.00	8.00
Total FTEs	3.00	3.00	3.00	3.00	8.00
Performance Measures					
Community Partnerships cost per number of people reached by ATCEMS public education programs	1.78	1.32	1.48	1.53	4.19
Number of people reached with ATCEMS public education programs	130,050	208,000	250,000	225,000	250,000
Number of child safety seat events aided by ATCEMS	24	27	50	30	40
Total unit hours for special events	3,500	3,700	4,200	4,000	4,400

Services

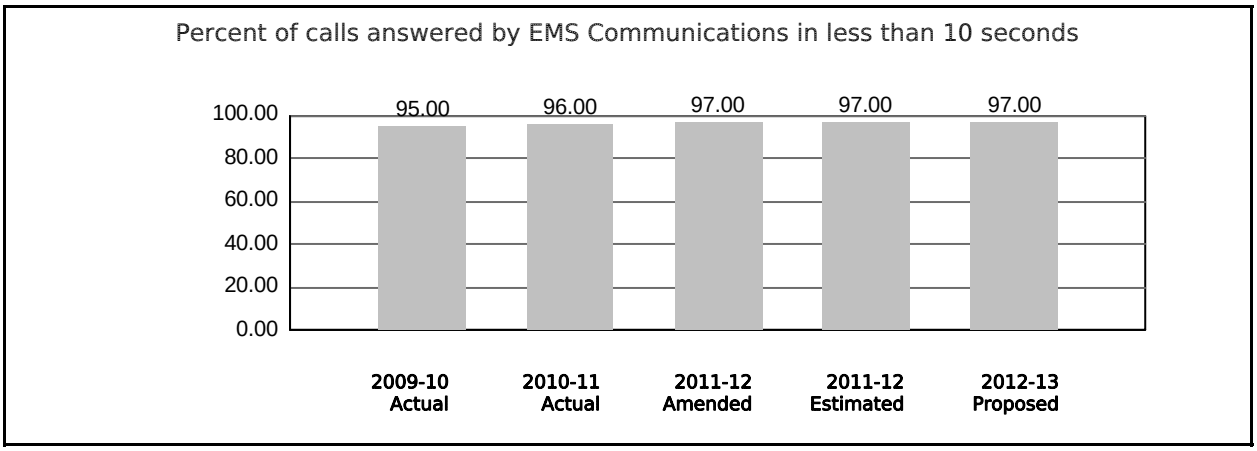
Coordination with existing public health and human services agencies to provide public education through outreach at special events.; Provide coordination of EMS services at special events as requested.

Bold/Italicized Measure = Key Indicator

Emergency Medical Services
Budget Detail by Activity

Program: Emergency Communications & Ops. Support
Activity: Emergency Communications

The purpose of Emergency Communications is to provide effective and efficient call triage for incoming 9-1-1 requests for EMS assistance, dispatch the appropriate emergency response, pre-arrival instructions when necessary and interagency response coordination to all users to facilitate rapid access to care.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	1,521	2,685	21,300	21,300	21,300
General Fund	3,762,682	4,115,476	4,260,624	4,157,520	4,716,153
Total Requirements	$3,764,203	$4,118,161	$4,281,924	$4,178,820	$4,737,453
Full-Time Equivalents					
General Fund	55.00	56.50	55.50	55.50	54.50
Total FTEs	55.00	56.50	55.50	55.50	54.50
Performance Measures					
EMS Communications Center average call processing time (in seconds)	68	65	60	65	65
Number of 911 calls received	110,703	114,625	115,000	115,284	117,000
Percent of calls answered by EMS Communications in less than 10 seconds	***95***	***96***	***97***	***97***	***97***

Services

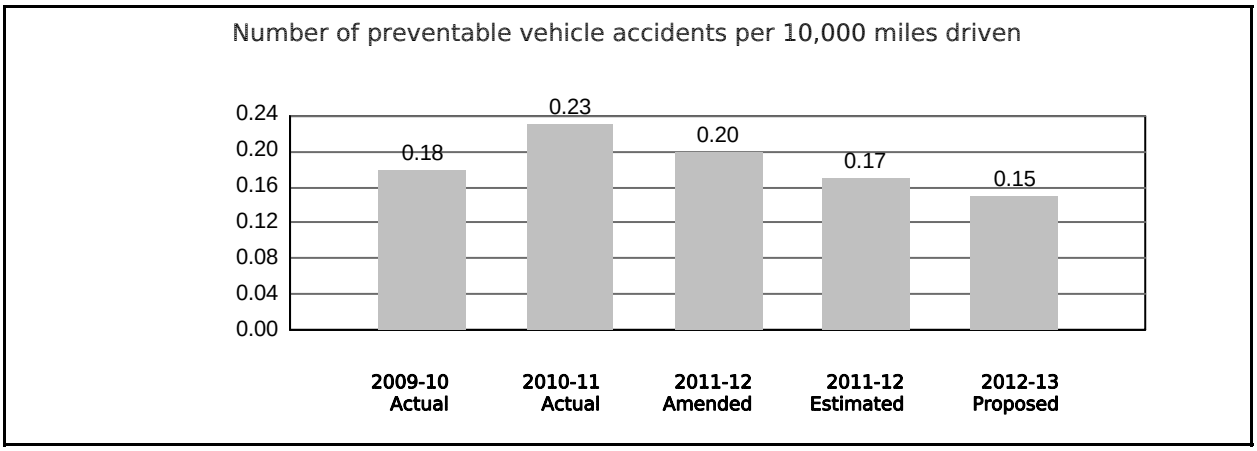
911 Call Processing/Triage; Dispatching emergency services; Pre-Arrival self-help instructions; Coordination of inter-agency responses

Bold/Italicized Measure = Key Indicator

Emergency Medical Services
Budget Detail by Activity

Program: Emergency Communications & Ops. Support
Activity: Safety

The purpose of the Safety activity is to provide the resources and processes necessary to participants in the Austin/Travis County EMS System in order to reduce the personal and system impact from vehicle accidents, personal injury, and exposure to infectious diseases.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
General Fund	232,101	252,906	260,324	264,177	295,031
Total Requirements	$232,101	$252,906	$260,324	$264,177	$295,031
Full-Time Equivalents					
General Fund	3.00	3.00	3.00	3.00	3.00
Total FTEs	3.00	3.00	3.00	3.00	3.00
Performance Measures					
A/TCEMS staff exposed to infectious diseases per 1,000 patients served	0.30	0.41	0.40	0.32	0.40
Infection control/safety training contact hours completed	240	144	240	196	210
Number of preventable vehicle accidents per 10,000 miles driven	0.18	0.23	0.20	0.17	0.15
Number of employee injuries	186	216	200	210	225

Services

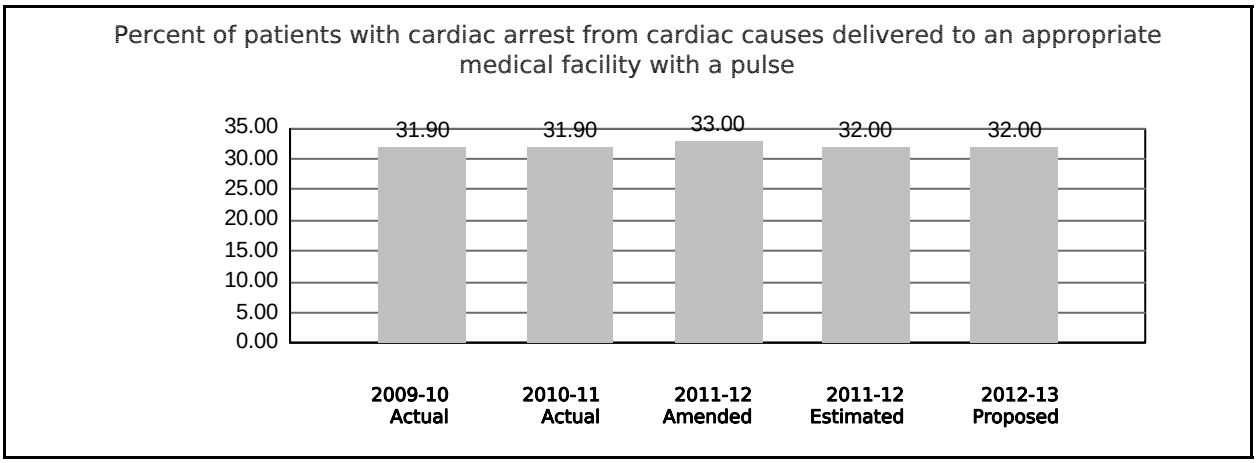
Surveillance; Immunization Program; Post-exposure care, treatment and follow-up; Providing infection control/safety specifications for EMS vehicles/stations; Safety Incentive Program; Infection control training; Accident investigations/Vehicle Accident Review Board In-House (VARB); Safety training

Bold/Italicized Measure = Key Indicator

Emergency Medical Services
Budget Detail by Activity

Program: Office of the Medical Director
Activity: Office of the Medical Director

The purpose of the Office of the Medical Director is to provide comprehensive medical oversight, credentialing standards, infection control programs, training and quality assurance coordination and program development for ATCEMS system providers and to promote community awareness in order to assure the public's health and safety.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	94,744	79,610	95,471	95,471	100,021
General Fund	1,049,644	1,015,228	1,076,028	1,157,190	1,253,531
Total Requirements	$1,144,388	$1,094,838	$1,171,499	$1,252,661	$1,353,552
Full-Time Equivalents					
General Fund	8.00	8.00	8.00	8.00	8.00
Total FTEs	8.00	8.00	8.00	8.00	8.00
Performance Measures					
Percent of patients with cardiac arrest from cardiac causes delivered to an appropriate medical facility with a pulse	***31.90***	***31.90***	***33***	***32***	***32***
Percent of patients with cardiac arrest from cardiac causes discharged from the hospital alive	***13.91***	***12.93***	***14***	***12.90***	***13***

Services

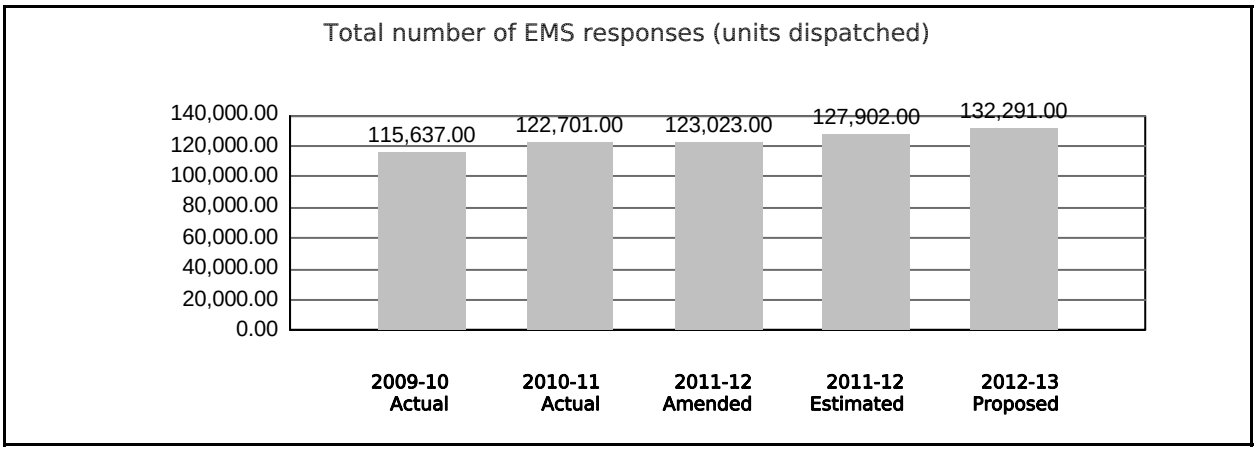
Medical Oversight; Provider Credentialing; Credentialing Standards; Training; Infection Control; Quality Assurance; System Coordination; Public Education

Bold/Italicized Measure = Key Indicator

Emergency Medical Services
Budget Detail by Activity

Program: Operations
Activity: Emergency Services

The purpose of Emergency Services is to provide emergency ground ambulance response throughout the community, specialized rescues, training for public safety personnel, and specialized standby EMS services within Travis County in order to preserve life, improve health and promote safety.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	356,538	377,313	254,400	297,026	273,700
General Fund	31,257,865	33,944,698	35,474,968	36,510,848	39,588,904
Grants	76,962	52,978	252,803	238,186	89,000
Total Requirements	$31,691,365	$34,374,989	$35,982,171	$37,046,060	$39,951,604
Full-Time Equivalents					
General Fund	303.00	345.00	369.00	369.00	372.00
Total FTEs	303.00	345.00	369.00	369.00	372.00
Performance Measures					
Avg min. from call to delivery trauma alert patients at ER	*34.15*	*34.20*	*30*	*35*	*35*
Avg min. from call to delivery stroke alert patients at ER	*37.47*	*37.22*	*38*	*34.54*	*36*
Avg min. from call to delivery cardiac (STEMI alert) patients at ER	*40.20*	*40.10*	*40*	*40.88*	*40*
Percent of potentially life-threatening calls responded to in <10 min. (urban)	*90.08*	*92*	*90*	*91*	*90*
Total number of EMS responses (units dispatched)	*115,637*	*122,701*	*123,023*	*127,902*	*132,291*

Services

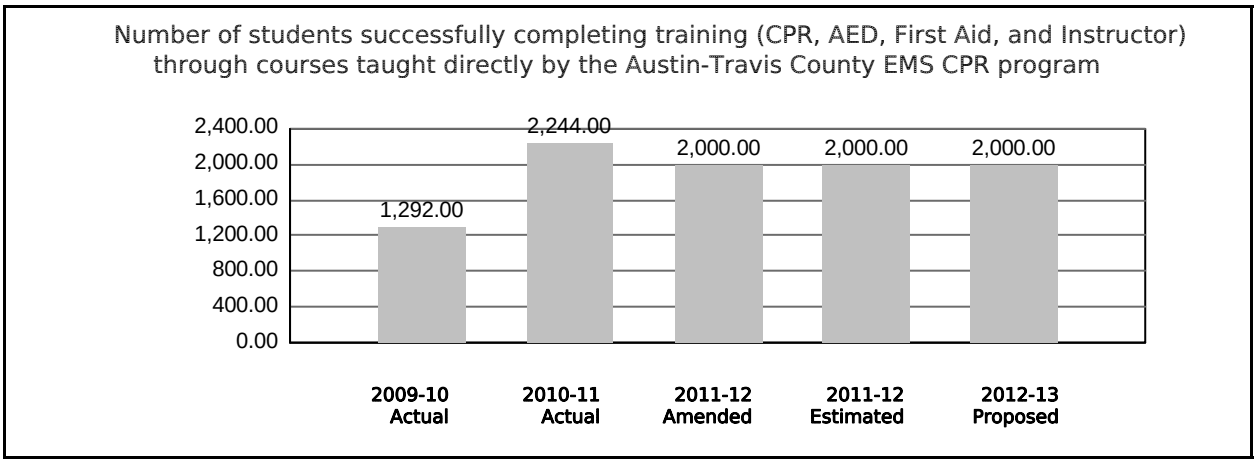
Emergency response in Austin / Travis County; Rescue; Bio-terror medical response; Hazardous materials medical support; Multi-casualty and incident management training; Response to ground, high angle, water and other specialized rescues; Bike medics; Tactical paramedics (SWAT team support); Standby support services

Bold/Italicized Measure = Key Indicator

Emergency Medical Services
Budget Detail by Activity

Program: Professional Practice and Standards
Activity: CPR / First Aid

The purpose of the CPR/First Aid activity is to provide and coordinate CPR and Automated External Defibrillation (AED) and First Aid training to lay persons and professionals so they can assist in the preservation of life and safety for others.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
General Fund	146,119	162,690	153,078	159,465	450,757
Total Requirements	$146,119	$162,690	$153,078	$159,465	$450,757
Full-Time Equivalents					
General Fund	2.00	2.00	2.00	2.00	5.00
Total FTEs	2.00	2.00	2.00	2.00	5.00
Performance Measures					
Net cost per student taught or overseen by CPR/First Aid activity	19.26	34.82	15.87	17.87	59.68
Number of students successfully completing training (CPR, AED, First Aid, and Instructor) through courses taught directly by the Austin-Travis County EMS CPR program	1,292	2,244	2,000	2,000	2,000
Number of students successfully completing training (CPR, AED, First Aid, and Instructor) under the auspices of the Austin-Travis County EMS CPR program	3,813	3,537	5,000	5,000	5,000
Percent of Cardiac Arrest Patients Receiving Bystander CPR	33	43	39	45	48

Services

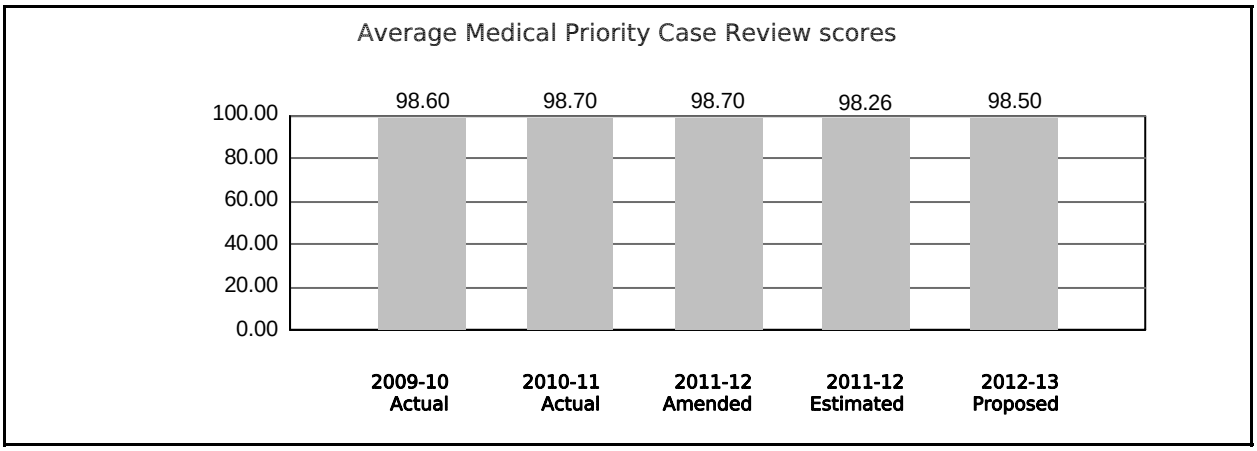
CPR Classes; First Aid Classes; AED Classes; Overseeing the administration of the off-site training programs

Bold/Italicized Measure = Key Indicator

Emergency Medical Services
Budget Detail by Activity

Program: Professional Practice and Standards
Activity: Performance Management

The purpose of the Performance Management activity is to oversee the daily clinical performance of the department, thoroughly and objectively investigate any concern or inquiry about our clinical practice and to work with all areas of the department to continually improve knowledge and performance.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
General Fund	571,333	664,724	923,966	755,099	1,199,747
Total Requirements	$571,333	$664,724	$923,966	$755,099	$1,199,747
Full-Time Equivalents					
General Fund	7.00	7.00	9.00	9.00	11.00
Total FTEs	7.00	7.00	9.00	9.00	11.00
Performance Measures					
Average Medical Priority Case Review scores	98.60	98.70	98.70	98.26	98.50

Services

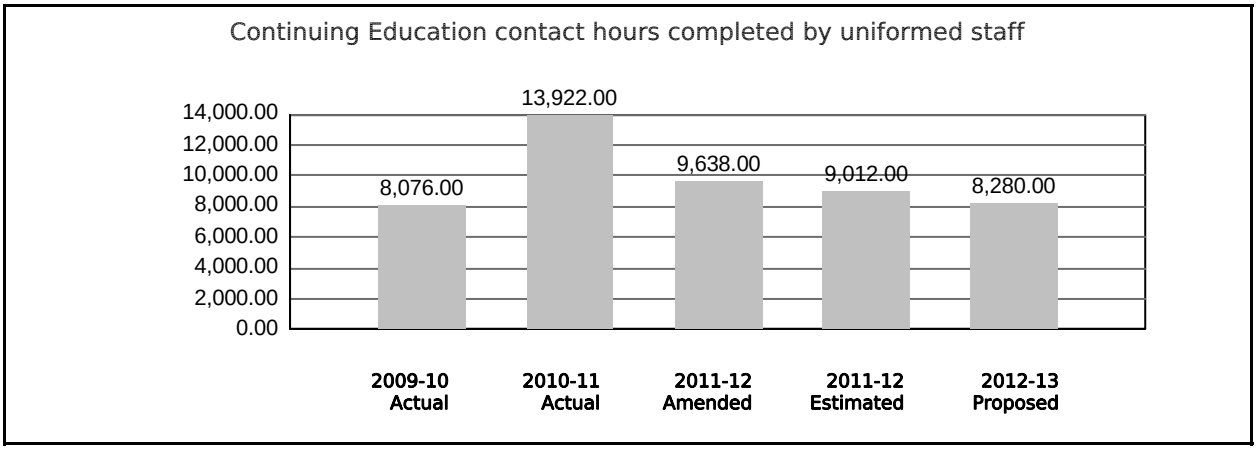
Medical Inquiry; Clinical performance assessment; Collection of system/individual performance data; Clinical Operating Guidelines development; Implementation and testing; Credentialing assessment; Research and development (medical standards and drugs); Improve clinical performance of system and individuals

Bold/Italicized Measure = Key Indicator

Emergency Medical Services
Budget Detail by Activity

Program: Professional Practice and Standards
Activity: Staff Development

The purpose of the Staff Development activity is to provide new employee training, continuing education, and staff development for the EMS Department in order to produce and maintain competent field and communications personnel.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	1,620	0	0	0	0
General Fund	2,307,972	2,328,647	2,096,309	1,980,432	2,001,495
Total Requirements	$2,309,592	$2,328,647	$2,096,309	$1,980,432	$2,001,495
Full-Time Equivalents					
General Fund	37.00	33.00	27.00	27.00	20.00
Total FTEs	37.00	33.00	27.00	27.00	20.00
Performance Measures					
Average duration of clearance to practice in the EMS system at the Advanced Life Support level (in weeks)	30.50	27.90	26	28.40	28
Continuing Education contact hours completed by uniformed staff	8,076	13,922	9,638	9,012	8,280
Overtime cost per continuing education contact hour	35.87	23.69	30	27.43	22.66
Percentage of cadets credentialed to independent duty	95	63	95	95	95
Turnover rate of uniformed staff who have been cleared to practice for at least one year	5	3.61	4	3	3

Services

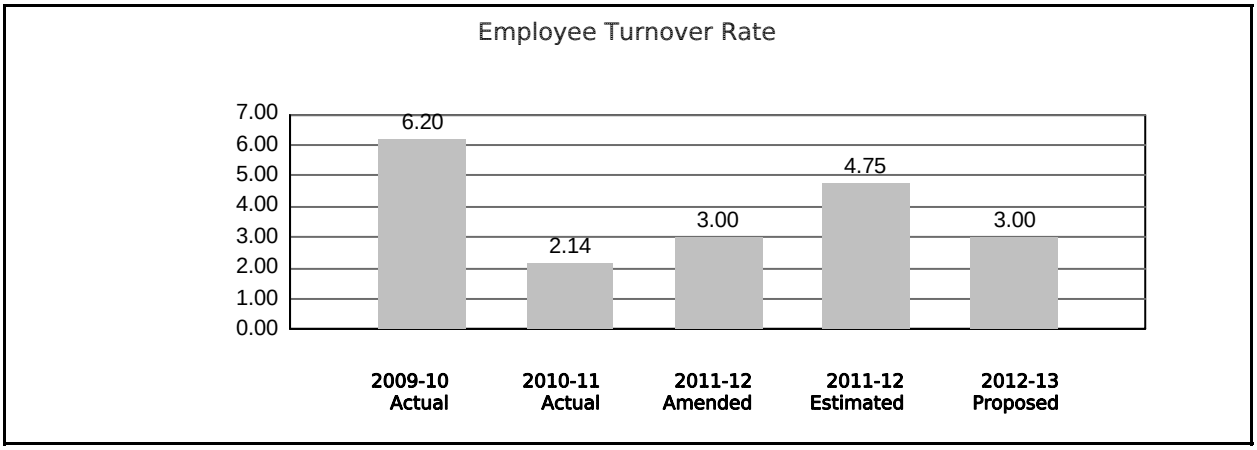
Academy coordination and instruction; Cadet supervision; Integration of Cadet into clearance process; National Standards Training; Clearance to Practice process; Continuing Education; Certification/re-certification; Field Training Officer coordination

Bold/Italicized Measure = Key Indicator

Emergency Medical Services
Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	3,746	5,823	4,000	2,643	3,000
General Fund	2,628,608	2,894,537	3,109,588	3,058,301	3,397,507
Total Requirements	$2,632,354	$2,900,360	$3,113,588	$3,060,944	$3,400,507
Full-Time Equivalents					
General Fund	31.00	31.00	32.00	32.00	33.00
Total FTEs	31.00	31.00	32.00	32.00	33.00
Performance Measures					
Average Annual Carbon Footprint	New Meas	2,680	2,371	2,370	1,994
Employee Turnover Rate	6.20	2.14	3	4.75	3
Lost Time Injury Rate Per the Equivalent of 100 Employees	4.33	6.26	3	3	3
Number of uniformed applicants processed by EMS recruiting	218	289	330	300	640
Number of uniformed staff hired	35	43	35	35	39
Sick leave hours used per 1,000 hours	32.72	32.58	30	30	30

Services

Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Information Technology Support, Public Information, Vehicle and Equipment Maintenance, Grant Administration, Safety, Customer Service, Inventory Control, Audit/Internal Review, Contract Management

Bold/Italicized Measure = Key Indicator

Emergency Medical Services
Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers & Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
General Fund	129,963	127,989	68,795	68,795	68,795
Total Requirements	$129,963	$127,989	$68,795	$68,795	$68,795

Bold/Italicized Measure = Key Indicator

Emergency Medical Services - 2012-13

General Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
BILLING SERVICES										
Billing Services	$1,191,617	18.00	$1,401,506	18.00	$1,280,033	18.00	$1,314,580	18.00	$1,555,365	18.00
Subtotal	**$1,191,617**	**18.00**	**$1,401,506**	**18.00**	**$1,280,033**	**18.00**	**$1,314,580**	**18.00**	**$1,555,365**	**18.00**
EMERGENCY COMMUNICATIONS & OPS. SUPPORT										
Community Partnerships and Special Events	$232,091	3.00	$276,131	3.00	$370,663	3.00	$344,219	3.00	$1,044,585	8.00
Emergency Communications	$3,762,682	55.00	$4,115,476	56.50	$4,260,624	55.50	$4,157,520	55.50	$4,716,153	54.50
Safety	$232,101	3.00	$252,906	3.00	$260,324	3.00	$264,177	3.00	$295,031	3.00
Subtotal	**$4,226,875**	**61.00**	**$4,644,513**	**62.50**	**$4,891,611**	**61.50**	**$4,765,916**	**61.50**	**$6,055,769**	**65.50**
OFFICE OF THE MEDICAL DIRECTOR										
Office of the Medical Director	$1,049,644	8.00	$1,015,228	8.00	$1,076,028	8.00	$1,157,190	8.00	$1,253,531	8.00
Subtotal	**$1,049,644**	**8.00**	**$1,015,228**	**8.00**	**$1,076,028**	**8.00**	**$1,157,190**	**8.00**	**$1,253,531**	**8.00**
OPERATIONS										
Emergency Services	$31,257,865	303.00	$33,944,698	345.00	$35,474,968	369.00	$36,510,848	369.00	$39,588,904	372.00
Subtotal	**$31,257,865**	**303.00**	**$33,944,698**	**345.00**	**$35,474,968**	**369.00**	**$36,510,848**	**369.00**	**$39,588,904**	**372.00**
PROFESSIONAL PRACTICE AND STANDARDS										
CPR / First Aid	$146,119	2.00	$162,690	2.00	$153,078	2.00	$159,465	2.00	$450,757	5.00
Performance Management	$571,333	7.00	$664,724	7.00	$923,966	9.00	$755,099	9.00	$1,199,747	11.00
Staff Development	$2,307,972	37.00	$2,328,647	33.00	$2,096,309	27.00	$1,980,432	27.00	$2,001,495	20.00
Subtotal	**$3,025,424**	**46.00**	**$3,156,061**	**42.00**	**$3,173,353**	**38.00**	**$2,894,996**	**38.00**	**$3,651,999**	**36.00**
SUPPORT SERVICES										
Departmental Support Services	$2,628,608	31.00	$2,894,537	31.00	$3,109,588	32.00	$3,058,301	32.00	$3,397,507	33.00
Subtotal	**$2,628,608**	**31.00**	**$2,894,537**	**31.00**	**$3,109,588**	**32.00**	**$3,058,301**	**32.00**	**$3,397,507**	**33.00**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$129,963	0.00	$127,989	0.00	$68,795	0.00	$68,795	0.00	$68,795	0.00
Subtotal	**$129,963**	**0.00**	**$127,989**	**0.00**	**$68,795**	**0.00**	**$68,795**	**0.00**	**$68,795**	**0.00**
Total	**$43,509,994**	**467.00**	**$47,184,531**	**506.50**	**$49,074,376**	**526.50**	**$49,770,626**	**526.50**	**$55,571,870**	**532.50**

Emergency Medical Services - 2012-13

Expense Refunds

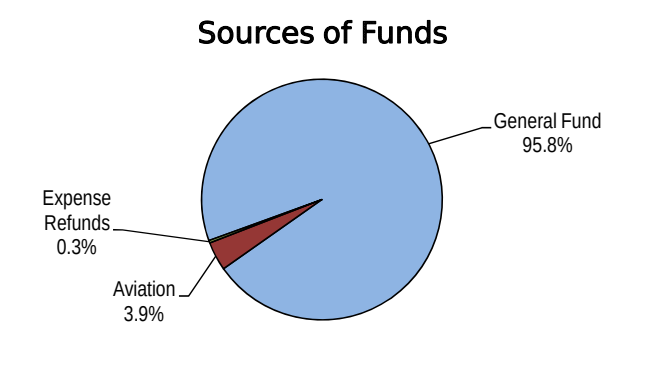
	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
EMERGENCY COMMUNICATIONS & OPS. SUPPORT										
Community Partnerships and Special Events	$1,894	0.00	$0	0.00	$0	0.00	$304	0.00	$0	0.00
Emergency Communications	$1,521	0.00	$2,685	0.00	$21,300	0.00	$21,300	0.00	$21,300	0.00
Subtotal	**$3,415**	**0.00**	**$2,685**	**0.00**	**$21,300**	**0.00**	**$21,604**	**0.00**	**$21,300**	**0.00**
OFFICE OF THE MEDICAL DIRECTOR										
Office of the Medical Director	$94,744	0.00	$79,610	0.00	$95,471	0.00	$95,471	0.00	$100,021	0.00
Subtotal	**$94,744**	**0.00**	**$79,610**	**0.00**	**$95,471**	**0.00**	**$95,471**	**0.00**	**$100,021**	**0.00**
OPERATIONS										
Emergency Services	$356,538	0.00	$377,313	0.00	$254,400	0.00	$297,026	0.00	$273,700	0.00
Subtotal	**$356,538**	**0.00**	**$377,313**	**0.00**	**$254,400**	**0.00**	**$297,026**	**0.00**	**$273,700**	**0.00**
PROFESSIONAL PRACTICE AND STANDARDS										
Staff Development	$1,620	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$1,620**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
SUPPORT SERVICES										
Departmental Support Services	$3,746	0.00	$5,823	0.00	$4,000	0.00	$2,643	0.00	$3,000	0.00
Subtotal	**$3,746**	**0.00**	**$5,823**	**0.00**	**$4,000**	**0.00**	**$2,643**	**0.00**	**$3,000**	**0.00**
Total	**$460,063**	**0.00**	**$465,431**	**0.00**	**$375,171**	**0.00**	**$416,744**	**0.00**	**$398,021**	**0.00**

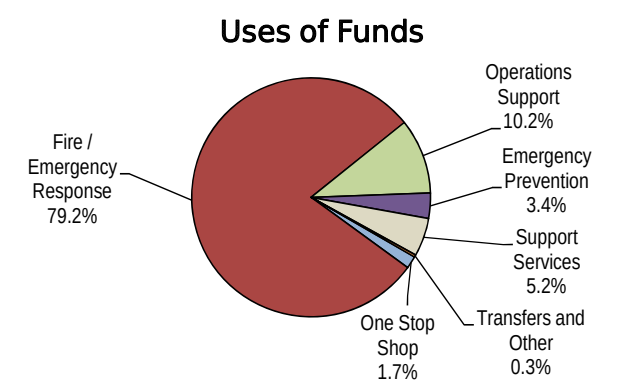
Emergency Medical Services - 2012-13

Grants

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
OPERATIONS										
Emergency Services	$76,962	0.00	$52,978	0.00	$252,803	0.00	$238,186	0.00	$89,000	0.00
Subtotal	**$76,962**	**0.00**	**$52,978**	**0.00**	**$252,803**	**0.00**	**$238,186**	**0.00**	**$89,000**	**0.00**
Total	**$76,962**	**0.00**	**$52,978**	**0.00**	**$252,803**	**0.00**	**$238,186**	**0.00**	**$89,000**	**0.00**

Fire





Budget Overview

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
General Fund					
Revenue	$1,099,795	$1,579,386	$1,367,698	$1,504,091	$1,557,987
Requirements	$118,735,314	$125,245,772	$131,167,330	$131,999,828	$137,692,716
Full-Time Equivalents (FTEs)					
Sworn	1,074.00	1,084.00	1,083.00	1,083.00	1,083.00
Civilian	67.00	67.00	70.00	70.00	75.00
Non-Sworn Cadets Unfunded	60.00	60.00	60.00	60.00	60.00
Expense Refunds	$6,100,337	$6,952,278	$5,876,538	$5,876,538	$6,099,267
Grants	$721,215	$0	$0	$0	$0
Total Budget	$125,556,866	$132,198,050	$137,043,868	$137,876,366	$143,791,983

*Footnote: In addition to the amount shown above, the FY 2012-13 Budget also includes $309,000 for capital and critical one-time costs.

Fire
Organization by Program and Activity for 2013

Emergency Prevention

Engineering and Inspection Services
Investigations
Public Education

Fire / Emergency Response

Combat Operations

One Stop Shop

Inspection, Review, and Support

Operations Support

Air, Equipment and Vehicle Support
Communications Section
Employee Safety and Wellness
Employment and Education Services

Support Services

Departmental Support Services

Transfers & Other Requirements

Other Requirements
Transfers

Fire
Mission and Goals for 2013

Mission

The central mission of the Austin Fire Department is the preservation of life and property.

Goals

Deliver comprehensive safety and medical first responder services of the highest quality.

- Maintain rapid overall response, with arrival of first unit on scene within 8 minutes of call receipt by AFD or EMS dispatch center for at least 85% of emergency incidents.
- Prevent death from cardiac arrest by obtaining a return of spontaneous circulation after application of CPR and/or automated external defibrillators for at least 42% of patients.

Support and maintain a safe, healthy, well-trained and high performing workforce.

- Minimize time lost from work by maintaining a lost time injury rate less than 5.2.

Prevent fire deaths and property loss through fire prevention, public education, and emergency response.

- Reduce fire deaths to zero.
- Ensure at least 82% of structure fires are confined to room of origin.

Recruit, hire, and train the best qualified and most skilled workforce, one that is representative of the community we serve.

- Increase the diversity of incoming cadet classes.
- Maintain at least 95% of Combat Operations positions fully staffed.

Hold ourselves accountable to the community for demonstrable results.

- Achieve at least 90% satisfaction levels among City survey respondents reporting contact with AFD in the past year.

Austin Fire Department

Message from the Director

The Austin Fire Department is committed to creating safer communities through prevention, preparedness, and effective emergency response. While this is the department's central mission, we also say that, "Our mission goes beyond our name." We are committed to serving our community as efficiently, effectively, and compassionately as possible.

Firefighter Coitt Kessler is an example of our commitment to the community. Coitt was named "Firefighter of the Year" by the Veterans of Foreign Wars (VFW) at both the local and state level; he is now in contention for the VFW's national award. Coitt was honored for his work as a founding member of the Emergency Services Pipe and Drum Association, and for starting the St. Baldrick's event where firefighters shave their heads in honor of St. Patrick's Day to raise money for children fighting cancer. An example of our ability to work more efficiently can be seen in the award presented to Austin Fire Department computer programmer Chas Randal by the Public Technology Institute. Chas was recognized for our "added time sign-up" system that streamlines the daily selection of off-duty Firefighters to fill in for those who are on leave.

We are pleased that 89 percent of the residents responding to the City's 2011 community survey indicate they are satisfied with the overall quality of fire services. Further, our success in saving the lives of cardiac patients is demonstrated by 45 percent experiencing spontaneous return of circulation after CPR and/or the application of an Automated External Defibrillator (AED).

We have 45 fire stations placed around the city, and we currently have 1,083 uniform and 75 non-sworn personnel. Since January 2012, we have started two academy classes, adding 39 probationary Firefighters and 45 cadets to our ranks.

In September 2011, Travis County saw six major fires that consumed nearly 7,000 acres and destroyed 57 homes, not to mention the extensive damage done in Bastrop County. The tragic events of September remind us all of the ongoing threat posed by wildfire. The Wildland Taskforce in Travis County is a partnership of agencies that customized a national 2012 public education campaign called "Ready, Set, Go!" for the Central Texas area. The program tasks homeowners with action steps on how to protect themselves and their property during a wildfire, and outlines steps for a safe evacuation if one is ordered. In addition, the Austin Fire Department will be the first in the State to have all firefighters certified in managing wildfires.

The Austin Fire Department appreciates the support we receive from Austin citizens. We continue toward our goal of becoming the best fire department in the country.

Respectfully submitted,

Rhoda Mae Kerr, Fire Chief

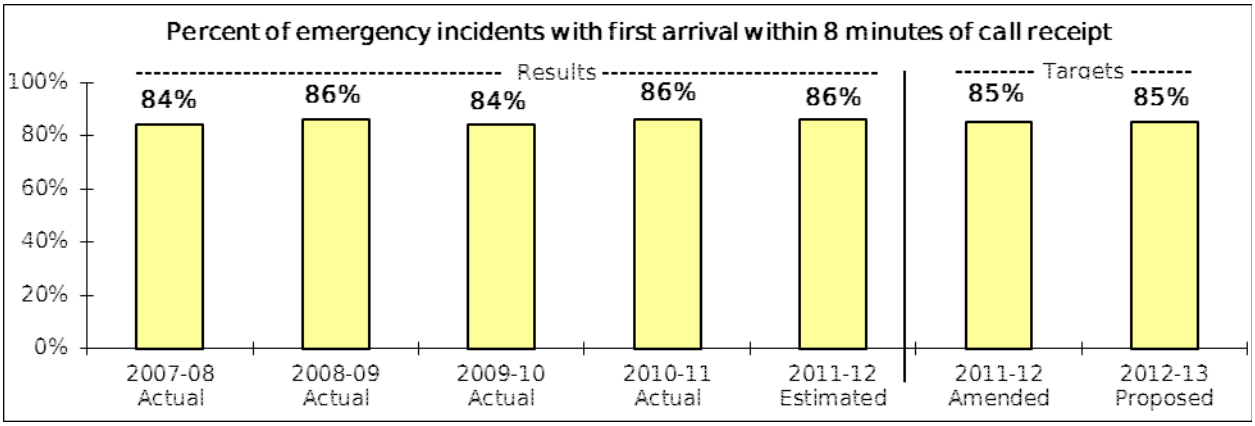
Budget Highlights

The FY 2012-13 Budget for the Fire Department includes the personnel, tools, and equipment to provide fire/emergency response and fire prevention services to achieve the goals and objectives of the department.

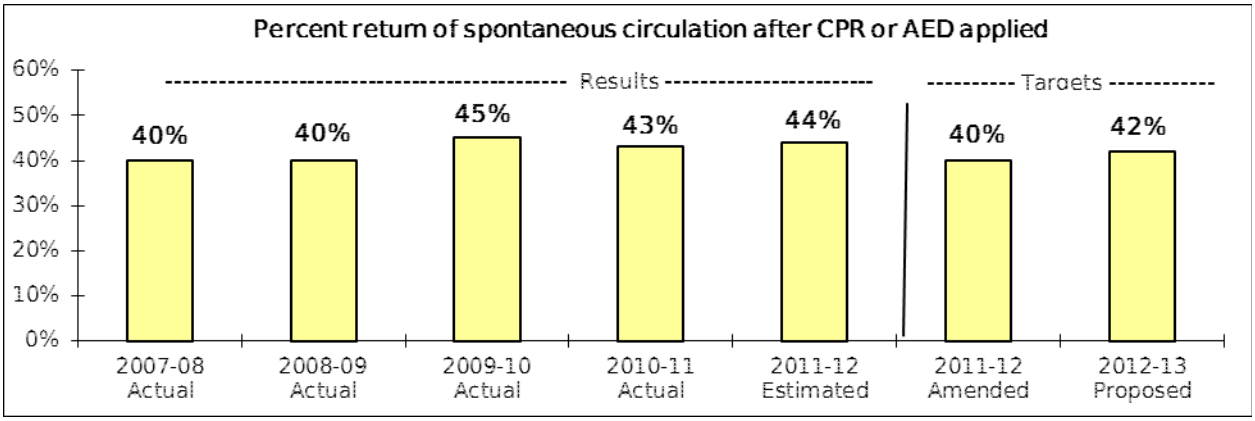
Fire / Emergency Response

The FY 2012-13 Budget includes continued funding for 1,083 Firefighters to support 45 fire stations throughout the city. The department recently learned that it may be awarded a Staffing for Adequate Fire and Emergency Response (SAFER) federal grant that would allow four-person staffing of the three remaining aerial apparatus as well as three rescue vehicles in FY 2012-13.

Call volume is expected to increase to 84,000, surpassing last year's record of 81,982 incidents. The percent of calls that are medical in nature are estimated to be 71% this year and 70% in FY 2012-13. AFD estimates for FY 2011-12 that the first fire unit will arrive within 8 minutes of call receipt for 86% of emergency incidents.



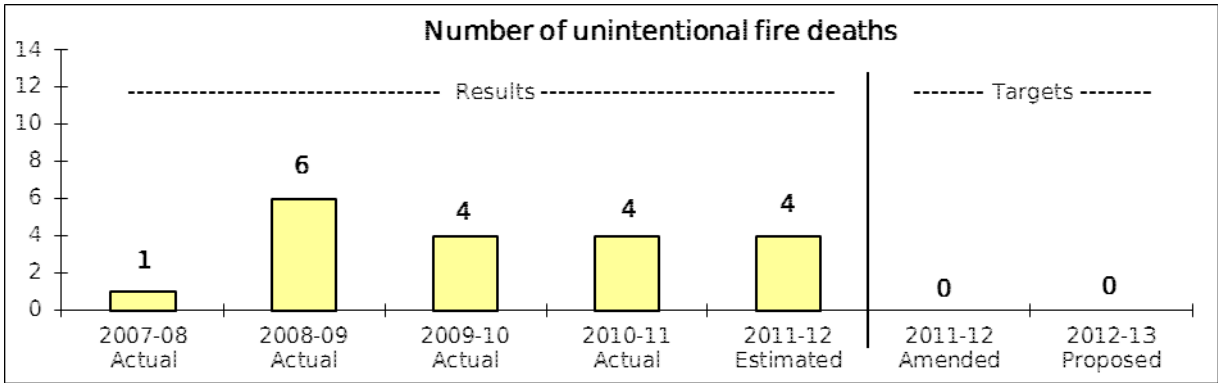
AFD estimates that 44% of cardiac arrest patients in FY 2011-12 for whom AFD crews perform CPR and/or apply an Automated External Defibrillator (AED) will experience a return of spontaneous circulation, thereby increasing their odds of surviving to hospital discharge.



AFD has concluded its annual contract for compensated fire protection service with Emergency Service District (ESD) 9. The department will recognize a yearly savings. In its place, the departments have engaged in a more equitable and standardized Auto Aid response agreement. Additionally, the FY 2012-13 Capital Budget includes $2.9 million in appropriation for Fleet to replace 6 fire engines that have reached end of useful life.

Emergency Prevention

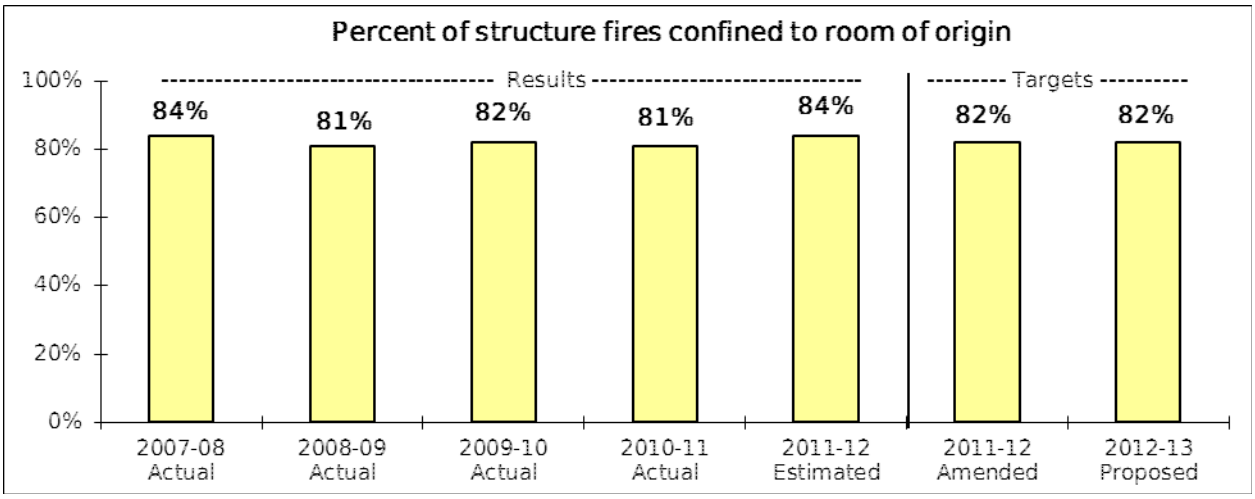
The FY 2012-13 Budget includes continued funding for Emergency Prevention and Public Education programs. Prevention activities play a key role in reducing the odds that Austin residents and visitors will perish in fires. Public Education activities play a key role in helping the residents understand and implement fire prevention measurements. For FY 2012-13, AFD continues to set a target of zero fire deaths.



One Firefighter position was reduced in the Public Education activity for FY 2011-12 due to budget cuts. This resulted in a reduction of public education events. However, a Program Coordinator FTE is being added in FY 2012-13 that is expected to increase the number of community events, with a new performance measure established to track that.

Another key area of public education efforts include wildfire prevention. In FY 2011-12, AFD responded to a record number of wildfires and anticipates wildfire to be a continuing risk in Central Texas. AFD will continue to use major fire events as opportunities to communicate a fire prevention message to the community and high risk groups.

Both Prevention and Operations activities contribute to another departmental key indicator, the percent of fires confined to room of origin. This measure is projected to reach 84% for FY 2011-12, with the majority of the increase occurring for single family/duplex residences, while remaining level for other property uses. For single family/duplex residences alone, the FY 2011-12 result is expected to be 80%, compared to 76% in FY 2010-11 and 71% in FY 2009-10.



One Stop Shop

An estimated 25,000 building inspections are projected to be performed in the upcoming fiscal year. The section also coordinates and organizes the issuance of permits for builders, developers, and property owners; performs inspections of buildings at various stages of construction; ensures that compliant commercial building plans are reviewed in a timely manner; and provides comprehensive land use review services to ensure compliance with local rules and regulations. The division is located in the One Stop Shop to better facilitate and coordinate with other departments involved in the permitting, inspection and review process. A

June 2012 budget amendment added three engineering FTEs for increased development review activity. They are reflected in the FY 2012-13 Budget as annualized costs.

Operations Support

Operations Support provides dispatch services to the City of Austin and surrounding Emergency Service Districts. Operations Support also covers employee safety and wellness. In FY 2012-13, AFD plans to increase fitness interventions by 1,200, almost double the current level. Interventions include fitness assessments, private consultations with firefighters regarding fitness, and training activities that are specific to a firefighting crew.

Also included the FY 2012-13 Budget for Operations Support are the functions of recruiting, hiring, and the required training of cadets and firefighters. AFD has created a Medical Operations unit, staffed by a Battalion Chief and four Captains, of which three are current Field Medical Officers (FMO), plus a Firefighter. The Captains and Firefighter position were transferred from the Wellness section to the new unit and the Battalion Chief was transferred from headquarters support. Together, they will provide oversight and guidance to the approximately 50 Battalion Medical Instructors in Combat Operations section to reinforce best practice and procedure.

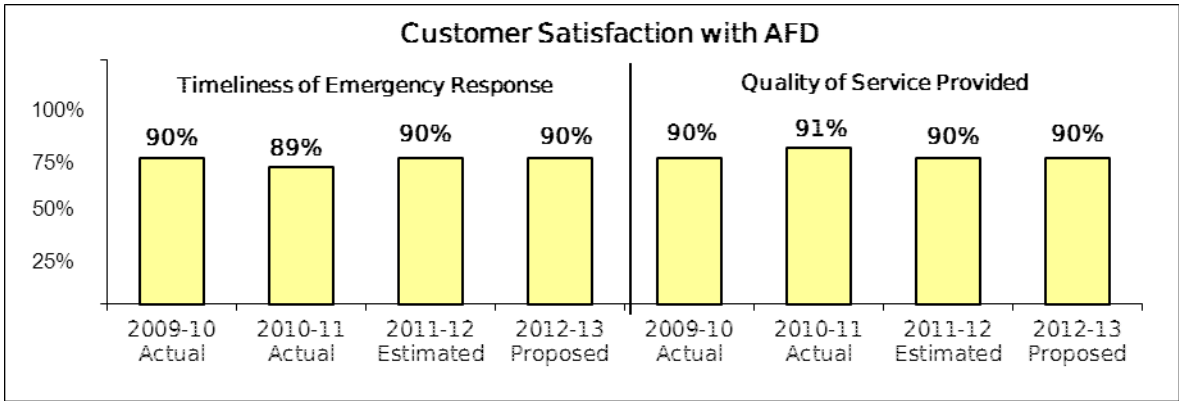
A new unit, Community Relations, is also being created in Operations Support and includes the new Program Coordinator position noted above. This position, along with a Fire Specialist assigned from Recruiting will provide recruiting and customer responsiveness support as an ongoing community liaison.

Also included are continued maintenance support of breathing air systems, rescue tools, and apparatus. The Budget includes two new FTEs to support increased Personal Protective Equipment (PPE) maintenance as well as contract resources to outsource the inspection and repair of firefighter bunker gear in accordance with the State of Texas' adoption of National Fire Protection Association code 1851 (NFPA 1851) prescribing specialized tests. AFD also plans to relocate its supply warehousing activities from a shared space with EMS to a dedicated, larger space at the Rutherford Lane in FY 2012-13, and has received the transfer of a Stores Specialist position from the Purchasing Office, to help with inventory and deliveries.

The Budget includes an additional funds to meet the Texas Commission on Fire Protection (TCFP) increase in yearly dues to $85 per firefighter. The Budget also includes expansion of TCFP certifications for inspectors, EMT renewals, and other certifications.

Support Services

The Purchasing, Human Resources, Payroll, IT Support, Public Information Office, Facility, and Administration units of the Support Services activity have a net increase of 16 civilians and 3.75 sworn FTEs in FY 2012-13. Civilians are primarily transfers from other units within the department, primarily Combat Operations, to reflect their duties as support for the department as a whole rather than one unit. The sworn positions include Assistant Chief positions formerly accounted for in fractions over separate units. They are now being shown as whole positions supporting the entire department as well. Separately, a System Support Technician position is being transferred to CTECC to match the position's reporting structure. The Budget also includes two new Administrative Specialists to support administration of the growing department, one a transfer from the Housing department to support the Chief's executive team and a second position to provide payroll support. The department will also recognize a savings from elimination of a contract for telephone data switch considered outdated and no longer needed.



Customer Satisfaction

Customer satisfaction is a fundamental measure of AFD's performance and an outcome dependent on the contribution from all sections in the department. In the most recent survey, 89% of AFD customers expressed satisfaction with timeliness of emergency response and 91% expressed satisfaction with the quality of services. AFD remains strongly committed to a high level of service.

Revenue

For the FY 2012-13 Budget, the department is forecasting a net revenue increase over the FY 2011-12 budgeted amount. Fee revenues are projected to increase 3 to 4 percent, partly from increases in fees commensurate with increased firefighter salary costs for providing the inspection services, and partly from increased development trends. The department also collects revenue from a service coverage agreement between the City of Austin and the City of Sunset Valley for fire service coverage. The amount, which is calculated based on property value confirmed later in the budget process, may vary from a budgeted amount, which is projected to remain flat. Historically, the revenue has been between $400,000 and $500,000.

Employee Salary and Benefits

The FY 2012-13 Budget includes a 3% base wage increase, an additional 1% retirement contribution increase, plus step increase for all sworn positions in the amount of $4.1 million per the City Council approved contract. The Budget also includes a 3% wage adjustment for non–sworn positions and a market rate adjustment. The Budget also includes an insurance contribution increase for all positions. Non-sworn positions are also receiving a reallocation for contributions to the pension system of $0.4 Million. This contribution was previously shown at the General Fund budget level.

Additional Budget

Due to an unusually high number of persistent vacancies in sworn positions, a $0.5 million increase in the overtime budget is required for the FY 2012-13 Budget. An additional $150,000 is also needed in backfill costs to cover an extended two weeks of cadet training per class. The Austin Fire Department has scheduled two cadet classes to be begin in FY 2012-13 with one class of 40 Fire Cadets scheduled to graduate late in the fiscal year.

Fire
Significant Changes

General Fund

Revenue Changes	Dollars
The Budget includes an increase of $190,289 for revenue from site inspection fees and permits.	190,289

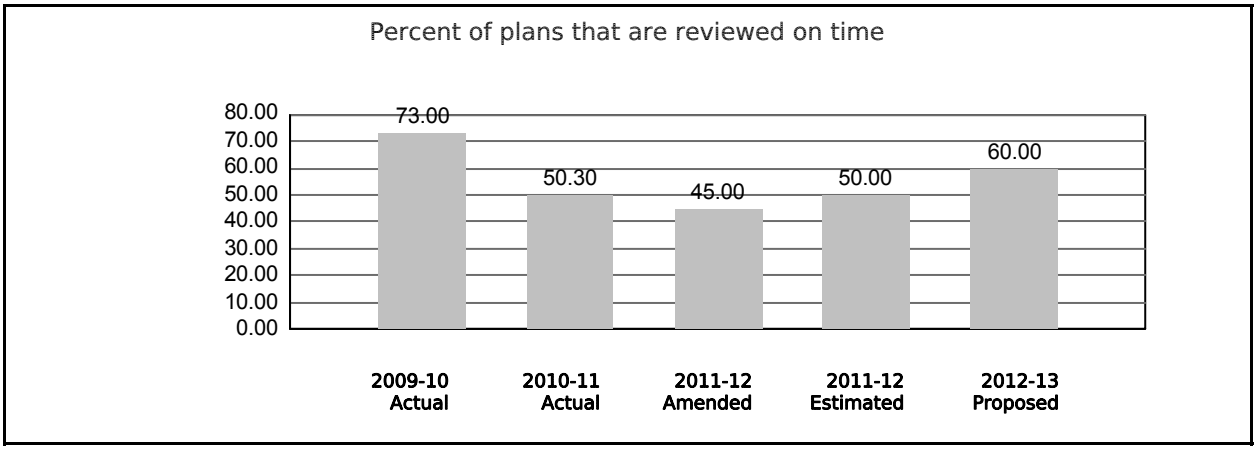
Expenditure Changes	FTEs	Dollars
Citywide		
The Budget includes $147,503 for civilian salary increases with wage adjustments in FY 2013. An additional $322,303 is included in the Budget for increased City contributions for health insurance.		469,806
The Budget includes additional funding for the Employees' Retirement System that is equivalent to 2% of payroll for non-civil service employees to help improve the funded status of the pension system. This amount includes a budget reallocation from the fund level to the department level.		427,121
The Budget includes $44,959 for wage adjustments associated with implementing the City's recently completed market study.		44,959
Department-wide		
The Budget includes a 3% base wage increase in the amount of $2,630,289 and a 1% retirement contribution in the amount of $867,639 to the Austin Firefighter's Retirement Fund, increasing the City's retirement contribution to 21.05% for sworn personnel.		3,497,928
The Budget also includes $607,754 for step increases related to service tenure for sworn personnel.		607,754
An increase for utilities costs based on historic trends is included.		79,000
The Budget includes $75,258 for an increase in vehicle fuel costs offset by a decrease of $51,823 to fleet maintenance.		23,435
The Budget also includes a decrease to the General Obligation Debt Transfer of $181,938 due to retired debt.		(181,938)
Emergency Prevention		
The Budget includes annualized costs for three engineering FTEs added in a June 14, 2012 budget amendment for fire code and development review work.		224,722
Also included is an increase of rent for additional space for the Prevention Section.		51,816
Fire/Emergency Response		
The Budget includes $150,000 for an additional two weeks of overtime costs for extended cadet training.		150,000
An additional $522,171 of overtime cost is included due to a high number of vacancies in sworn positions.		522,171

Expenditure Changes	FTEs	Dollars
Increased annualized costs associated with salary, benefits and insurance for Airport Fire and Rescue services at Austin-Bergstrom International Airport are recouped via an increase in expense refunds.		(234,880)
Elimination of an annual contract for fire protection service with Emergency Service District 9 creates a savings.		(240,000)
The Budget includes an increase to travel and training costs associated with the Special Operations unit.		45,000
The Budget includes Hazardous Materials monitor annual maintenance and calibration formerly funded by grants.		21,800
Operations Support		
The Budget includes $210,336 for a contract to maintain Firefighter Personal Protective Equipment (PPE) in accordance with the National Fire Protection Association code 1851 (NFPA 1851). This includes the coats, pants, etc. that protect Firefighters during fires.		210,336
A Stores Specialist Senior position is added to coordinate the maintenance of PPE in accordance with NFPA 1851.	1.00	47,109
A new Program Coordinator position has been added to provide ongoing community liaison support in a new unit under Operations Support: Community Relations.	1.00	70,134
A new Administrative Specialist position will provide payroll support for the growing department in the Payroll division.	1.00	62,006
The Budget includes an increase for Texas Commission on Fire Protection (TCFP) Firefighter annual certification of $35,000 and $69,543 for other new certifications and certification cost increases.		104,543
Also included is additional rent cost for new warehouse and operations support space at the Rutherford Lane campus.		428,487
Support Services		
The Budget includes a transfer of an Administrative Specialist from Housing to assist the Fire Chiefs.	1.00	59,060
A Stores Specialist position is transferred from Purchasing to work in the supply warehouse.	1.00	37,022
The Budget also includes a Program Coordinator position to plan and implement uniform and PPE contracts related to NFPA 1851.	1.00	70,134
The Budget includes transfer of a System Support Technician position to CTECC.	(1.00)	(76,224)
The Budget also includes a reduction in telephone switch costs.		(240,000)

Fire
Budget Detail by Activity

Program: Emergency Prevention
Activity: Engineering and Inspection Services

The purpose of Engineering and Inspection Services is to ensure fire code compliance so Austin residents and visitors can live, work, and play in fire-safe environments.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
General Fund	3,519,785	2,158,620	2,168,545	2,207,322	2,448,171
Grants	99,800	0	0	0	0
Total Requirements	$3,619,585	$2,158,620	$2,168,545	$2,207,322	$2,448,171
Full-Time Equivalents					
Civilian	5.25	6.00	6.75	6.75	5.75
Sworn	14.00	8.80	10.50	10.50	9.25
Total FTEs	19.25	14.80	17.25	17.25	15.00
Performance Measures					
Actual number of inspections performed	25,622	26,093	25,000	25,000	25,000
Commercial/industrial fire risk indicator in Austin (annualized)	1.13	0.44	1.50	1	1
Percent of plans that are reviewed on time	73	50.30	45	50	60
Percent of multi-family residential fires confined to room of origin	92	90	91	90	90
Residential fire risk index for multi-family residences in Austin (annualized)	1.56	0.55	1.50	1.50	1.50

Services

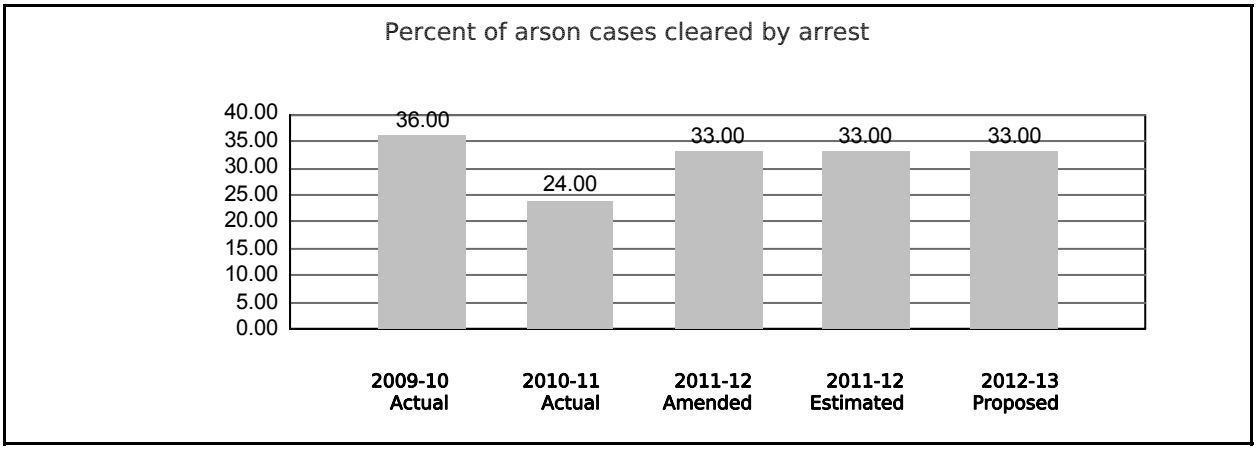
Inspections/code compliance; Coordination and support of in-service inspections by Operations units; Records management and performance reporting; Development services; Design review and design assistance; Inspections and testing services; Emergency response assistance; Public education on code requirements; Community relations; Special projects & assignments

Bold/Italicized Measure = Key Indicator

Fire
Budget Detail by Activity

Program: Emergency Prevention
Activity: Investigations

The purpose of Investigations is to provide fire cause determination and to investigate arsons for AFD members, the judicial system and people in the Austin service area in order to prevent fires.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	3,895	3,327	1,350	1,350	1,350
General Fund	1,574,230	1,797,349	1,798,672	1,786,080	1,971,708
Grants	8,000	0	0	0	0
Total Requirements	$1,586,125	$1,800,676	$1,800,022	$1,787,430	$1,973,058
Full-Time Equivalents					
Civilian	1.00	1.00	1.00	1.00	1.00
Sworn	12.00	12.25	12.25	12.25	13.00
Total FTEs	13.00	13.25	13.25	13.25	14.00
Performance Measures					
Number of juvenile firesetter assessments completed	New Meas	44	40	60	60
Number of juvenile fire setters identified	New Meas	New Meas	New Meas	New Meas	70
Percent of arson cases cleared by arrest	36	24	33	33	33
Total number of arson fires	150	236	125	150	150

Services

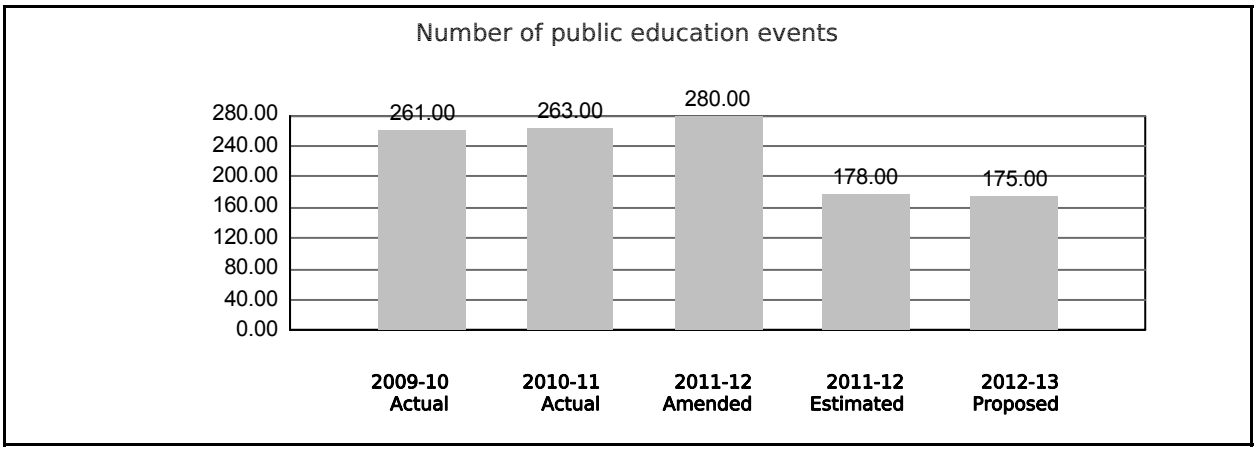
Incident investigations, Public education/arson abatement; Juvenile firesetter assessments, Records management; Legal liaison; Training

Bold/Italicized Measure = Key Indicator

Fire
Budget Detail by Activity

Program: Emergency Prevention
Activity: Public Education

The purpose of Public Education is to prevent fires through education and smoke alarm programs delivered to local residents, schools, businesses, workplaces, community organizations, media, and AFD personnel so they can effectively and proactively take steps to reduce the loss of life and property from fires.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
General Fund	488,925	458,006	493,571	493,571	456,398
Grants	9,840	0	0	0	0
Total Requirements	$498,765	$458,006	$493,571	$493,571	$456,398
Full-Time Equivalents					
Sworn	4.00	4.75	3.75	3.75	3.50
Total FTEs	4.00	4.75	3.75	3.75	3.50
Performance Measures					
Number of apparatus requests filled	441	474	450	495	515
Number of public education events	261	263	280	178	175
Number of community events coordinated	New Meas	New Meas	New Meas	New Meas	150
Number of free smoke detectors installed	147	183	150	225	365

Services

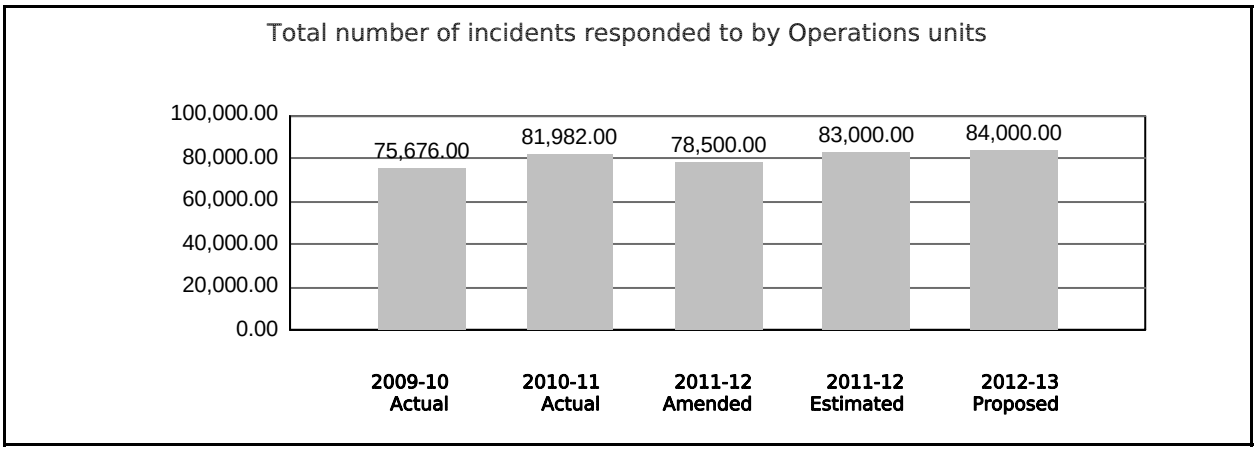
School-Based Programs; Community Outreach; Risk Watch; Child S.A.F.E

Bold/Italicized Measure = Key Indicator

Fire
Budget Detail by Activity

Program: Fire / Emergency Response
Activity: Combat Operations

The purpose of Combat Operations is to control and extinguish fires in the least possible amount of time with the least possible loss of life or property and to provide medical first response, rescue services, and hazardous materials response and mitigation services.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	5,563,921	6,316,952	5,403,504	5,403,504	5,635,551
General Fund	95,905,175	101,202,406	105,682,662	106,663,219	108,196,257
Total Requirements	$101,469,096	$107,519,357	$111,086,166	$112,066,723	$113,831,808
Full-Time Equivalents					
Civilian	71.00	71.00	71.00	71.00	60.00
Sworn	964.00	964.40	964.40	964.40	958.00
Total FTEs	1,035.00	1,035.40	1,035.40	1,035.40	1,018.00
Performance Measures					
Average time, in seconds, for the first-arriving Aircraft Rescue Fire Fighting unit showing agent during timed runs.	137	149	140	145	145
Percent of cardiac arrests with return of spontaneous circulation after application of CPR or AED	***45***	***43***	***40***	***44***	***42***
Percent of total calls which are medical first responder calls	70	70	70	71	70
Total number of incidents responded to by Operations units	75,676	81,982	78,500	83,000	84,000

Services

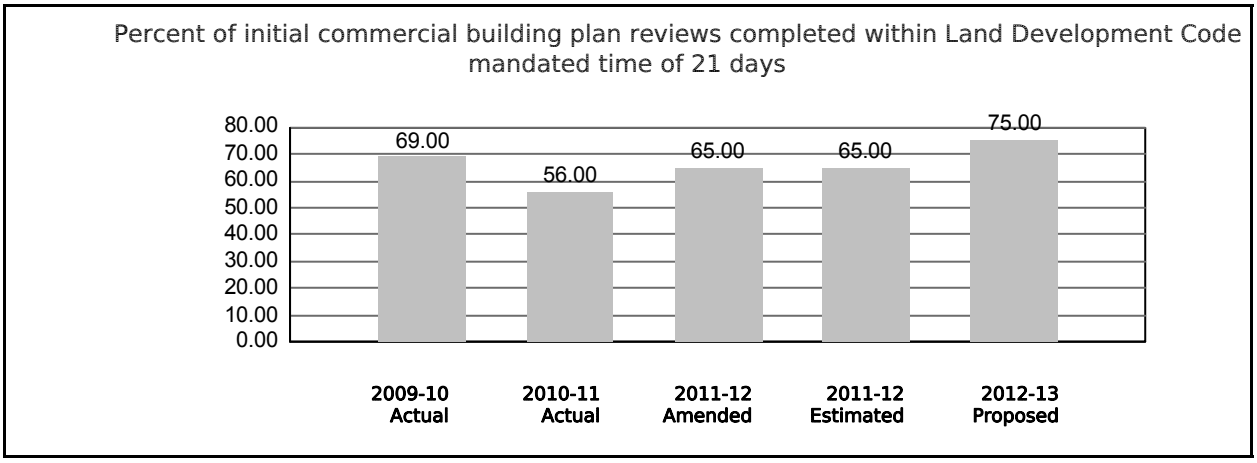
Fire Response, Medical first response, Search and rescue operations, Hazardous materials mitigation; In-service fire inspections; Home hazard assessments; Smoke detector installations; Community Service Group; Community collection/distribution centers

Bold/Italicized Measure = Key Indicator

Fire
Budget Detail by Activity

Program: One Stop Shop
Activity: Inspection, Review, and Support

The purpose of Inspection, Review, and Support is to provide development services and assistance to the city-wide, consolidated One Stop Shop so that the community can have an efficient and effective development process.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
General Fund	605,209	2,193,976	2,217,639	2,286,569	2,395,957
Total Requirements	$605,209	$2,193,976	$2,217,639	$2,286,569	$2,395,957
Full-Time Equivalents					
Civilian	6.75	6.00	8.25	8.25	9.25
Sworn	7.00	12.00	10.30	10.30	9.75
Total FTEs	13.75	18.00	18.55	18.55	19.00
Performance Measures					
Number of fire technical inspections	New Meas	New Meas	New Meas	New Meas	9,400
Percent of initial commercial building plan reviews completed within Land Development Code mandated time of 21 days	69	56	65	65	75
Percent of on-time subdivision and site plan initial reviews (city-wide)	66	66	70	52	50

Services

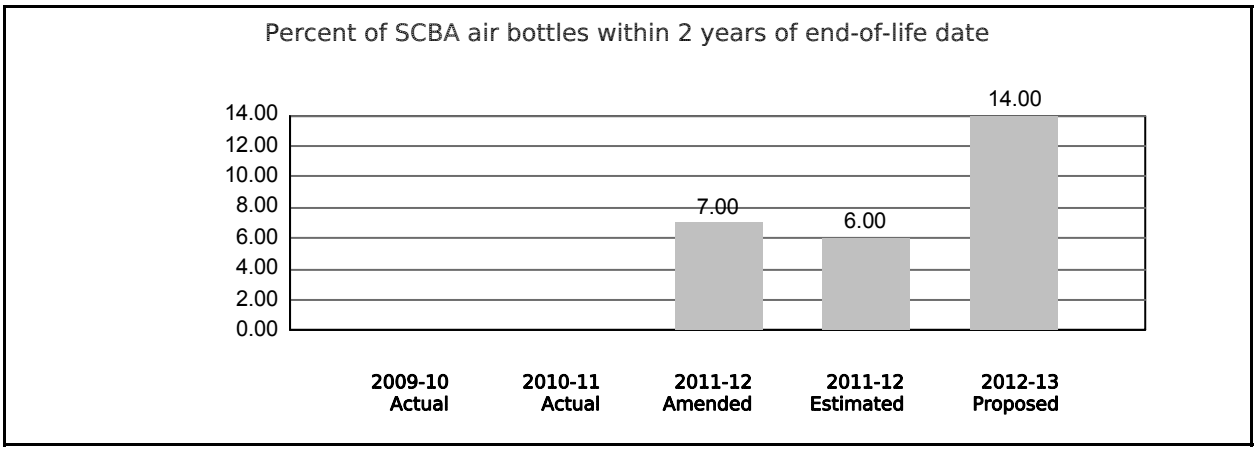
Building inspections, Commerical building plan review, Land use review, HAZMAT permits

Bold/Italicized Measure = Key Indicator

Fire
Budget Detail by Activity

Program: Operations Support
Activity: Air, Equipment and Vehicle Support

The purpose of Air, Equipment, and Vehicle Support to provide quality breathing air systems, to procure and test rescue tools, fire hose, and other equipment; to provide equipment maintenance and support, and to serve as liaison with Fleet Services so that AFD firefighters can perform safe and effective emergency operations during fires, rescues, hazardous materials incidents, and training activities.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
General Fund	1,624,360	1,314,764	1,383,854	1,383,854	1,268,529
Grants	611,360	0	0	0	0
Total Requirements	$2,235,720	$1,314,764	$1,383,854	$1,383,854	$1,268,529
Full-Time Equivalents					
Civilian	5.00	5.00	5.00	5.00	5.00
Sworn	4.00	5.25	5.25	5.25	4.00
Total FTEs	9.00	10.25	10.25	10.25	9.00
Performance Measures					
Number of airpack failures during emergency incidents per 100 airpacks	0	0	0	0	0
Number of AFD airpacks and other breathing systems serviced.	478	496	496	510	486
Percent of SCBA air bottles within 2 years of end-of-life date	New Meas	New Meas	7	6	14

Services

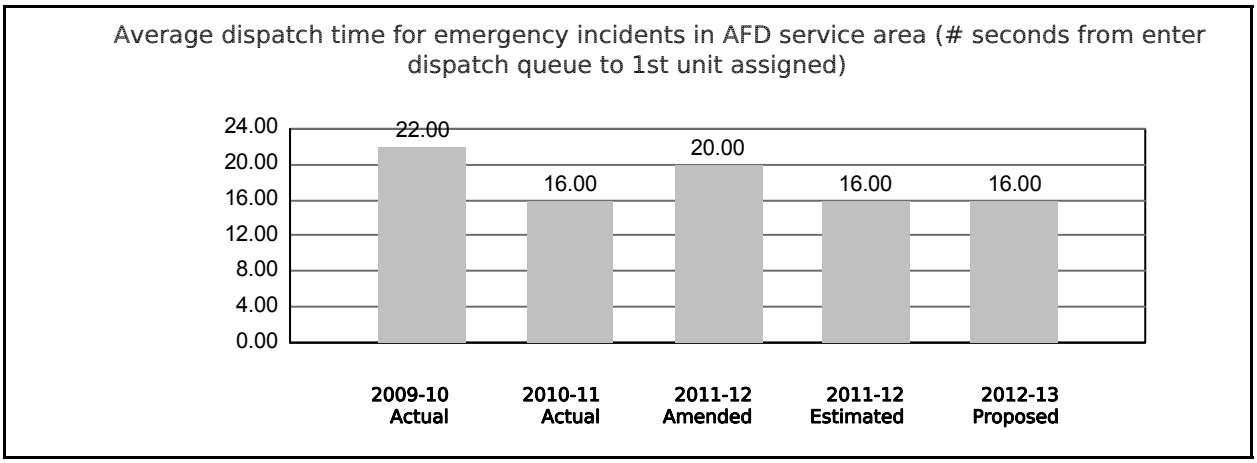
Emergency scene breathing air supply & support; Breathing air equipment repair & certification; Breathing air safety compliance; Liaison with Fleet for apparatus repair & preventive maintenance; Fire apparatus/equipment specification & procurement; Apparatus performance certifications; Fire equipment maintenance, supply, and distribution; Rescue tool repair and maintenance; Fire hose, nozzle, and appliance maintenance & testing; Maintenance support for air systems used by other City departments; Repair and maintenance of gas-powered lawn equipment

Bold/Italicized Measure = Key Indicator

Fire
Budget Detail by Activity

Program: Operations Support
Activity: Communications Section

The purpose of Communications is to provide integrated communications systems and operations to all users and providers of Fire Department services to ensure requests for services are received and responded to quickly and accurately.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	254,665	432,546	376,376	376,376	376,376
General Fund	4,116,608	4,197,790	4,447,564	4,447,564	4,801,740
Total Requirements	$4,371,273	$4,630,336	$4,823,940	$4,823,940	$5,178,116
Full-Time Equivalents					
Civilian	2.00	2.00	1.00	1.00	1.00
Sworn	39.00	37.25	39.25	39.25	39.00
Total FTEs	41.00	39.25	40.25	40.25	40.00
Performance Measures					
AFD call-taking time for calls in AFD service area (# seconds from phone pickup to enter dispatch queue)	44	38	40	41	41
Average dispatch time for emergency incidents in AFD service area (# seconds from enter dispatch queue to 1st unit assigned)	22	16	20	16	16
Number of units dispatched	130,965	146,247	134,000	138,000	138,000
Percent of calls answered within 10 seconds	New Meas	New Meas	96	96	96
Total number of Tritech calls for service processed	108,682	119,637	117,000	120,500	120,500

Services

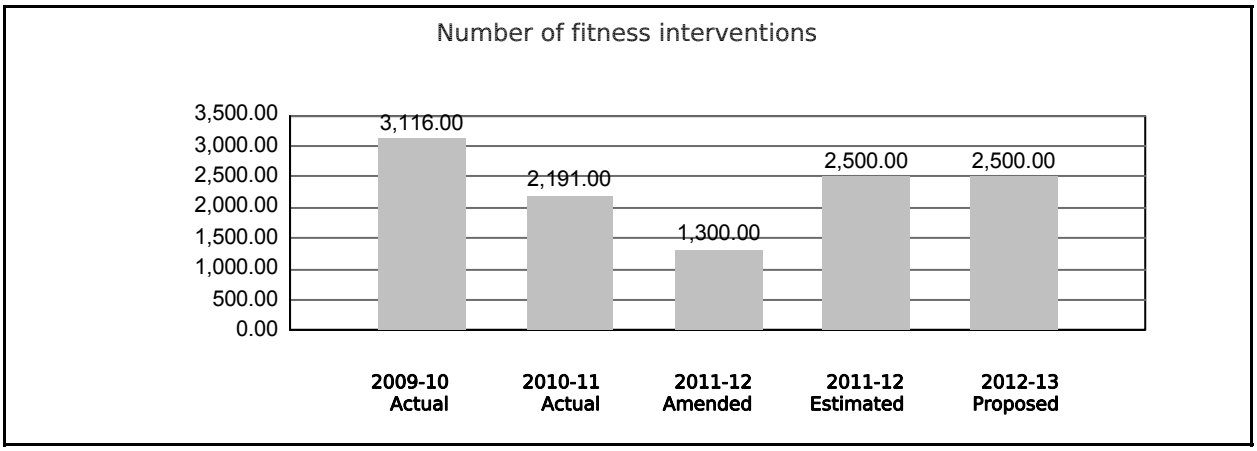
Emergency dispatch services; Voice, CAD, data, and radio systems maintenance; Wired/wireless telecommunication sytems, Regional emergency fire dispatch

Bold/Italicized Measure = Key Indicator

Fire
Budget Detail by Activity

Program: Operations Support
Activity: Employee Safety and Wellness

The purpose of Employee Safety and Wellness is to produce comprehensive safety and health programs in order to ensure that firefighters perform their duties in a safe working environment and to maintain a healthy, physically fit workforce equipped to handle the physical, mental and emotional demands of their work.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	25,398	124,258	26,059	26,059	26,741
General Fund	2,327,853	2,614,464	2,487,474	2,521,738	2,273,421
Total Requirements	$2,353,251	$2,738,722	$2,513,533	$2,547,797	$2,300,162
Full-Time Equivalents					
Civilian	6.00	6.00	6.00	6.00	7.00
Sworn	11.00	11.25	10.25	10.25	5.00
Total FTEs	17.00	17.25	16.25	16.25	12.00
Performance Measures					
Number of medical exams performed	1,442	1,321	1,400	1,350	1,350
Number of AFD personnel exposed to infectious diseases per 1,000 patients contacted	0.70	0.50	1	0.50	0.80
Number of on-duty firefighter fatalities and life-threatening injuries	0	0	0	0	0
Number of incident related on-the-job injuries	43	62	60	60	60
Number of fitness interventions	3,116	2,191	1,300	2,500	2,500

Services

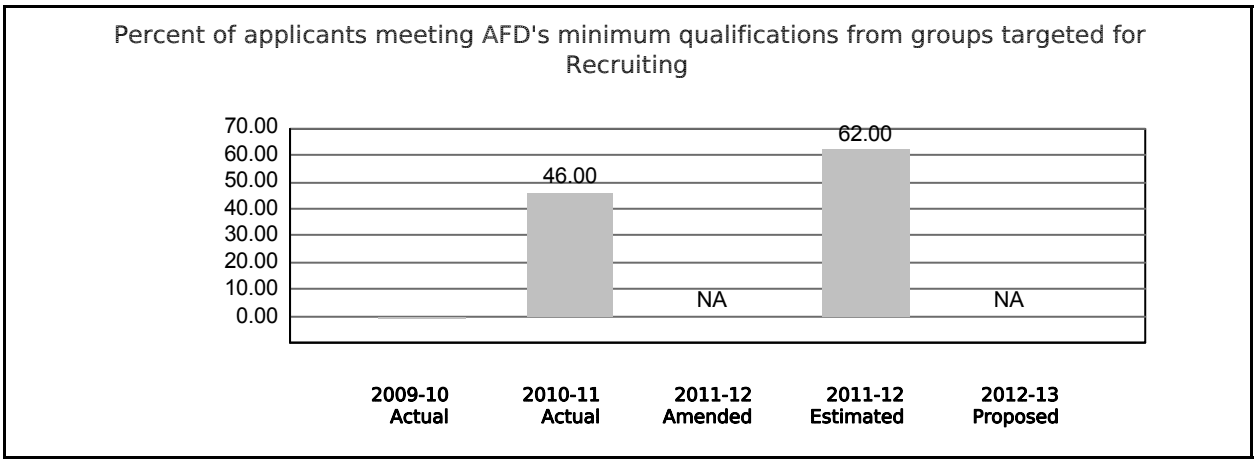
Research and development of safety policies, equipment, and tactics; Fitness/cardiac risk assessment; Firefighter mandatory physicals; Personal Protective Equipment (PPE) specification development and testing; Counseling and behavioral health services; Accident Investigation; Safety Bulletins; Accident Reduction Strategies; Management/Union Safety and Health Committee; Vehicle Accident Review Board; Emergency Response; Fitness education; Joint Fitness Initiative physicals

Bold/Italicized Measure = Key Indicator

Fire
Budget Detail by Activity

Program: Operations Support
Activity: Employment and Education Services

The purpose of Employment and Education Services is to recruit a qualified and diverse pool of cadet applicants, to hire and train fire cadets at the Fire Academy; to provide training support and skills assessment for probationary firefighters; and to provide continuing education and professional development programs to AFD firefighters throughout their careers.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	208,245	27,968	25,000	25,000	15,000
General Fund	2,527,907	3,389,235	4,713,111	4,385,498	5,938,966
Total Requirements	$2,736,152	$3,417,203	$4,738,111	$4,410,498	$5,953,966
Full-Time Equivalents					
Civilian	5.00	5.00	5.00	5.00	4.00
Sworn	16.00	21.80	20.80	20.80	31.50
Total FTEs	21.00	26.80	25.80	25.80	35.50
Performance Measures					
Number of continuing education hours taken by sworn personnel	74,743	No Data	66,500	70,000	66,500
Number of fire cadets graduated	No Cadet Class	No Cadet Class	72	84	38
Percent of applicants from groups targeted for recruiting who take the entrance exam	New Meas	72	75	61	65
Percent of cadets entering the Academy who graduate	No Cadet Class	No Cadet Class	90	98	95
Percent of applicants meeting AFD's minimum qualifications from groups targeted for Recruiting	No Cadet Class	46	No Goal	62	No Goal

Services

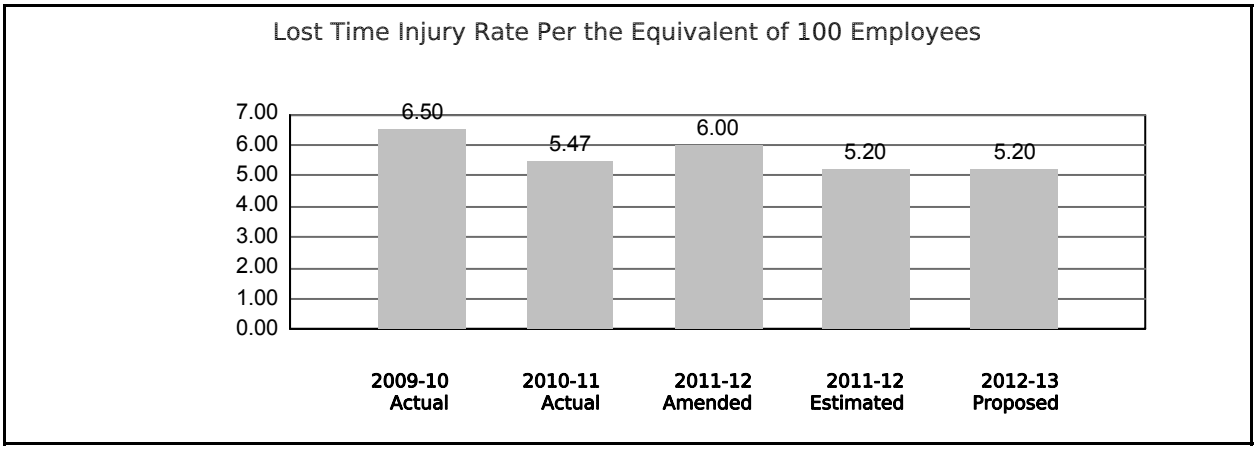
Firefighter cadet recruiting, Administration of hiring process, Cadet training, Firefighter and EMT Certification, Firefighter continuing education and professional development; Coordinate and adminster regional training programs

Bold/Italicized Measure = Key Indicator

Fire
Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of Departmental Support Services is to provide administrative and managerial support to the department in order to produce more effective services.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	44,213	47,228	44,249	44,249	44,249
General Fund	5,034,237	4,989,383	5,097,395	5,147,570	7,446,664
Total Requirements	$5,078,450	$5,036,611	$5,141,644	$5,191,819	$7,490,913
Full-Time Equivalents					
Civilian	25.00	25.00	26.00	26.00	42.00
Sworn	3.00	6.25	6.25	6.25	10.00
Total FTEs	28.00	31.25	32.25	32.25	52.00
Performance Measures					
Average Annual Carbon Footprint	New Meas	No Data	2,817	2,815	2,324
Employee Turnover Rate	4.20	1.94	7	4	4
Lost Time Injury Rate Per the Equivalent of 100 Employees	6.50	5.47	6	5.20	5.20
Number of employee injuries	334	408	340	350	350
Sick leave hours used per 1,000 hours	60	50.50	54	54	54

Services

Office of the Director; Strategic and business planning; Budget development, Financial monitoring; Labor-management relations; Collective bargaining contract administration; Business technology support, Facilities planning; Warehouse services; Human resources; Payroll; Purchasing; Cadet employment processing

Bold/Italicized Measure = Key Indicator

Fire
Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers & Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
General Fund	1,011,026	929,779	676,843	676,843	494,905
Total Requirements	$1,011,026	$929,779	$676,843	$676,843	$494,905

Bold/Italicized Measure = Key Indicator

Fire - 2012-13

General Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
EMERGENCY PREVENTION										
Engineering and Inspection Services	$3,519,785	19.25	$2,158,620	14.80	$2,168,545	17.25	$2,207,322	17.25	$2,448,171	15.00
Investigations	$1,574,230	13.00	$1,797,349	13.25	$1,798,672	13.25	$1,786,080	13.25	$1,971,708	14.00
Public Education	$488,925	4.00	$458,006	4.75	$493,571	3.75	$493,571	3.75	$456,398	3.50
Subtotal	**$5,582,939**	**36.25**	**$4,413,975**	**32.80**	**$4,460,788**	**34.25**	**$4,486,973**	**34.25**	**$4,876,277**	**32.50**
FIRE / EMERGENCY RESPONSE										
Combat Operations	$95,905,175	1,035.00	$101,202,406	1,035.40	$105,682,662	1,035.40	$106,663,219	1,035.40	$108,196,257	1,018.00
Subtotal	**$95,905,175**	**1,035.00**	**$101,202,406**	**1,035.40**	**$105,682,662**	**1,035.40**	**$106,663,219**	**1,035.40**	**$108,196,257**	**1,018.00**
ONE STOP SHOP										
Inspection, Review, and Support	$605,209	13.75	$2,193,976	18.00	$2,217,639	18.55	$2,286,569	18.55	$2,395,957	19.00
Subtotal	**$605,209**	**13.75**	**$2,193,976**	**18.00**	**$2,217,639**	**18.55**	**$2,286,569**	**18.55**	**$2,395,957**	**19.00**
OPERATIONS SUPPORT										
Air, Equipment and Vehicle Support	$1,624,360	9.00	$1,314,764	10.25	$1,383,854	10.25	$1,383,854	10.25	$1,268,529	9.00
Communications Section	$4,116,608	41.00	$4,197,790	39.25	$4,447,564	40.25	$4,447,564	40.25	$4,801,740	40.00
Employee Safety and Wellness	$2,327,853	17.00	$2,614,464	17.25	$2,487,474	16.25	$2,521,738	16.25	$2,273,421	12.00
Employment and Education Services	$2,527,907	21.00	$3,389,235	26.80	$4,713,111	25.80	$4,385,498	25.80	$5,938,966	35.50
Subtotal	**$10,596,728**	**88.00**	**$11,516,252**	**93.55**	**$13,032,003**	**92.55**	**$12,738,654**	**92.55**	**$14,282,656**	**96.50**
SUPPORT SERVICES										
Departmental Support Services	$5,034,237	28.00	$4,989,383	31.25	$5,097,395	32.25	$5,147,570	32.25	$7,446,664	52.00
Subtotal	**$5,034,237**	**28.00**	**$4,989,383**	**31.25**	**$5,097,395**	**32.25**	**$5,147,570**	**32.25**	**$7,446,664**	**52.00**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$1,011,026	0.00	$929,779	0.00	$676,843	0.00	$676,843	0.00	$4,355	0.00
Transfers	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$490,550	0.00
Subtotal	**$1,011,026**	**0.00**	**$929,779**	**0.00**	**$676,843**	**0.00**	**$676,843**	**0.00**	**$494,905**	**0.00**
Total	**$118,735,314**	**1,201.00**	**$125,245,771**	**1,211.00**	**$131,167,330**	**1,213.00**	**$131,999,828**	**1,213.00**	**$137,692,716**	**1,218.00**

Fire - 2012-13

Expense Refunds

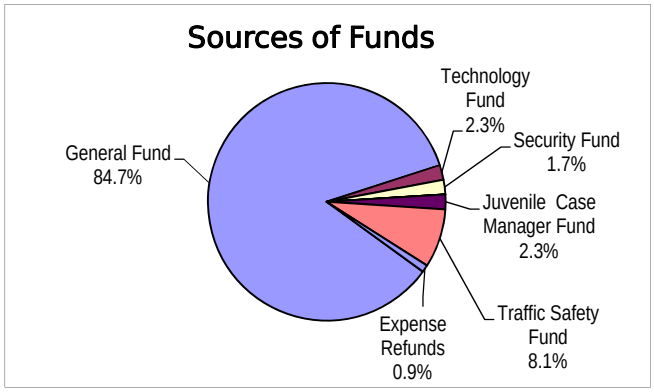
	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
EMERGENCY PREVENTION										
Investigations	$3,895	0.00	$3,327	0.00	$1,350	0.00	$1,350	0.00	$1,350	0.00
Subtotal	**$3,895**	**0.00**	**$3,327**	**0.00**	**$1,350**	**0.00**	**$1,350**	**0.00**	**$1,350**	**0.00**
FIRE / EMERGENCY RESPONSE										
Combat Operations	$5,563,921	0.00	$6,316,952	0.00	$5,403,504	0.00	$5,403,504	0.00	$5,635,551	0.00
Subtotal	**$5,563,921**	**0.00**	**$6,316,952**	**0.00**	**$5,403,504**	**0.00**	**$5,403,504**	**0.00**	**$5,635,551**	**0.00**
OPERATIONS SUPPORT										
Communications Section	$254,665	0.00	$432,546	0.00	$376,376	0.00	$376,376	0.00	$376,376	0.00
Employee Safety and Wellness	$25,398	0.00	$124,258	0.00	$26,059	0.00	$26,059	0.00	$26,741	0.00
Employment and Education Services	$208,245	0.00	$27,968	0.00	$25,000	0.00	$25,000	0.00	$15,000	0.00
Subtotal	**$488,308**	**0.00**	**$584,772**	**0.00**	**$427,435**	**0.00**	**$427,435**	**0.00**	**$418,117**	**0.00**
SUPPORT SERVICES										
Departmental Support Services	$44,213	0.00	$47,228	0.00	$44,249	0.00	$44,249	0.00	$44,249	0.00
Subtotal	**$44,213**	**0.00**	**$47,228**	**0.00**	**$44,249**	**0.00**	**$44,249**	**0.00**	**$44,249**	**0.00**
Total	**$6,100,337**	**0.00**	**$6,952,278**	**0.00**	**$5,876,538**	**0.00**	**$5,876,538**	**0.00**	**$6,099,267**	**0.00**

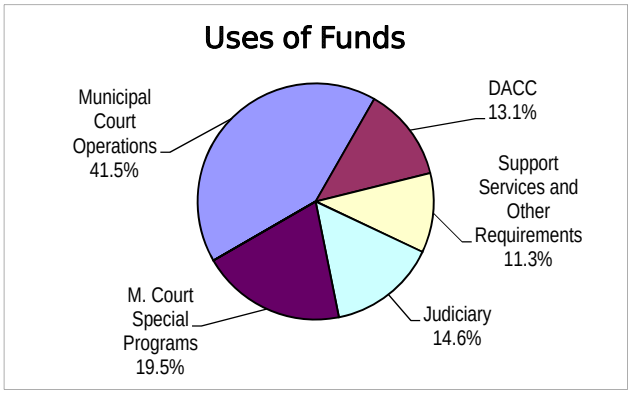
Fire - 2012-13

Grants

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
EMERGENCY PREVENTION										
Engineering and Inspection Services	$99,800	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Investigations	$8,000	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Public Education	$9,840	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$117,640**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
OPERATIONS SUPPORT										
Air, Equipment and Vehicle Support	$611,360	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$611,360**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
Total	**$729,000**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**

Municipal Court





Budget Overview

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
General Fund					
Revenue	$18,240,161	$17,593,038	$19,561,034	$17,325,801	$17,339,008
Requirements	$11,695,801	$12,210,406	$12,772,929	$12,602,593	$14,260,031
Full-Time Equivalents (FTEs)	160.00	161.00	162.25	162.25	164.25
Municipal Court Building Security Fund					
Revenue	$476,844	$446,701	$472,193	$326,516	$343,617
Requirements	$487,264	$491,230	$514,832	$357,082	$343,617
Municipal Court Juvenile Case Fund Manager Fund					
Revenue	$630,460	$591,066	$625,593	$449,603	$460,843
Requirements	$288,415	$300,032	$550,190	$525,557	$737,603
Full-Time Equivalents (FTEs)	6.00	6.00	9.00	9.00	9.00
Municipal Court Technology Fund					
Revenue	$642,996	$599,677	$634,732	$453,697	$465,005
Requirements	$472,550	$631,134	$700,848	$665,848	$735,696
Municipal Court Traffic Safety Fund					
Revenue	$876,965	$616,473	$1,218,750	$554,855	$1,664,565
Requirements	$876,965	$616,016	$1,182,123	$554,855	$1,664,565
Full-Time Equivalents (FTEs)	3.00	2.00	2.00	2.00	2.00
Expense Refunds	$200,697	$167,548	$175,554	$175,554	$191,738
Total Budget	$14,021,692	$14,416,366	$15,896,476	$14,881,489	$17,933,250

*Footnote: In addition to the amount shown above, the FY 2012-13 budget includes $32,000 for capital and critical one-time costs.

Municipal Court
Organization by Program and Activity for 2013

Court Judiciary

Central Booking
Municipal Court Services

Downtown Austin Community Court

Community Service Restitution
Court Operations
Rehabilitation Services

Municipal Court Operations

Caseflow Management
Central Booking Support
Civil Parking Administration
Collection Services
Customer Services
Quality Assurance

Municipal Court Special Programs

Civil Red Light Administration
Court Technology
Security Services
Youth Case Management

Support Services

Departmental Support Services

Transfers & Other Requirements

Other Requirements
Transfers

Municipal Court
Mission and Goals for 2013

Mission

To provide fair, efficient, and accountable service to the public by impartially administering justice so that the quality of life is enhanced.

Goals

Provide Exceptional Customer Service

- Increase the customer satisfaction as indicated by the City's Citizen survey by 1% to 81% by reorganizing the customer services activity.
- Maintain or exceed 90.3% customer satisfaction as indicated by internal customer surveys by implementing process improvements identified by the new quality assurance activity.

Provide Effective and Impartial Administration of Justice

- Meet or exceed the budgeted compliance rate of 92% by enhancing collection services.
- Decrease the current average of 260 days to terminate cases through enhanced collection efforts.
- Set 97% of cases on dockets within 60 days by reorganizing the master docket.
- Increase the percentage of warrants produced within 30 days of case eligibility by committing additional resources.
- Meet or exceed the budgeted percentage of 98% for cases initiated within five business days from receipt or less by working on a interface for license and weight citations.

Promote Organizational Health

- Exceed 80% of overall job satisfaction as indicated by the Listening to the Workforce survey by enhancing training opportunities.

Improve the Quality of Life in DACC jurisdictional areas

- Continue efforts to achieve a goal of 40% of frequent offenders who complete rehabilitative recommendations.
- Continue efforts to achieve a goal of 70% offense reduction for frequent offenders engaged in targeted case management.
- Continue efforts to achieve a goal of 70% completion of court-mandated community service restitution hours assigned to offenders.
- Maintain or exceed a goal of 300,000 square feet of abated graffiti throughout the City of Austin.

Municipal Court

Message from the Director

The Municipal Court and the Downtown Austin Community Court constitute the judicial branch of the City of Austin municipal government. They provide all magistration services for the Travis County jail and handle class 'C' misdemeanor cases filed by a number of City departments, Austin Independent School District (AISD) and the Texas Alcoholic Beverage Commission. Cases that are filed in these courts include: traffic, city ordinance, state code, parking, and red light camera violations. It is anticipated that 340,036 new cases will be filed in the Austin Municipal Court in FY 2012-13.

The Courts provide a number of options other than fine payment for defendants to address their citations. Some options include driving safety, deferred disposition (probation) for motor vehicles and bicycles, payment plans and community service. For those pleading "not guilty", jury or judge trials are arranged. A Teen Court program is another option for juveniles.

The Downtown Austin Community Court (DACC) was established in 1999 to improve the community's quality of life and public order through effective and creative sentencing of public nuisance-type violators such as aggressive solicitation, public intoxication, simple assault, disorderly conduct and possession of drug paraphernalia. It operates within a defined geographical jurisdictional area.

In addition to the downtown courthouse, court services are available at two substations, at the DACC location on 6th Street, by mail, by fax, and online.

Challenges for FY 2012-13

The Court's vision is to be the most effective, efficient and impartial municipal court in Texas. It, along with the City's aspiration to be the best-managed city in the country, has created an environment of innovation and continuous improvement with which to address current and upcoming challenges. The courts have identified the following areas on which to concentrate over the next couple of years:

* Designing, construction and relocating to a new main courthouse to be located on St. Johns Ave;
* Service efficiencies that are economical in the long run but require up-front resources, whether time, money or both, and a number of inter-departmental or outside entity projects or programs that will require Court resources;
* Refocus on the handling of repeat offenders at DACC who require extensive resources; and
* Technological upgrades or replacement will be needed for the telephone system and case management computer program. The telephone system is not customer or service friendly and Municipal Court has been notified that its current case management system will only be supported for another two to three years.

The current courthouse facility was constructed in 1953 and no longer has adequate space for Court operations and staff. In 2006, Austin voters approved funding for a new courthouse as part of the 2006 Bond Program and a building on Interstate 35 at St. Johns Avenue was purchased in 2007. The Municipal Court and Northeast Substation project currently has staff completing conceptual plans to evaluate options under consideration for the most appropriate use of space to meet City and departmental needs. The Municipal Court in partnership with Austin Police Department has a total of $23 million from the 2006 Bond Program.

Conclusion

Overall, Court has made every effort to identify needs to meet its goals and objectives that focus on exceptional customer service, organizational health, and providing effective and impartial administration of justice.

Rebecca Stark
Clerk of the Municipal Court

Municipal Court

Message from the Director - DACC

The Downtown Austin Community Court (DACC) works collaboratively to address the quality of life issues of all residents in the downtown Austin community through the swift, creative sentencing of public order offenders. In FY 2008-09, DACC identified a group of individuals designated as frequent offenders. A frequent offender is defined as an individual who has had 25 or more legal cases with the court and has had at least one active case in the last two years; 76 frequent offenders have cycled through the Community Court since the courts implementation in October 1999. To engage these offenders, DACC implemented the Targeted Case Management program (TCM) in FY 2010-11, with the goal of providing wraparound services in collaboration with other community efforts, such as the Ending Community Homeless Coalitions' 100 Homes Campaign, Road to Recovery (formerly named Project Recovery), a three-way partnership between DACC, Austin Travis County Integral Care and Travis County Criminal Justice Planning, Partnership Housing, a four-way partnership between DACC, Caritas, Foundation Communities and the Downtown Austin Alliance, as well as the City of Austin's continued efforts to secure additional permanent supportive housing for individuals with the highest needs.

Through the above mentioned partnerships and the development of a continuum of intense, wraparound services available to individuals with the highest needs, the department has been successful in decreasing the amount of cases acquired by frequent offenders who were actively engaged in case management, and will permanently house a total of 20 individuals at Foundation Communities by the end of FY 2011-12.

The FY 2012-13 Budget has been developed to address the needs of frequent offenders, the majority of which are homeless and are dealing with medical, mental health and substance abuse issues; many of them also having extensive criminal histories. Progress continues with the Targeted Case Management program which will allow DACC to reach the goal of stabilizing and housing the priority group of 280 frequent offenders, as well as addressing the needs of individuals that may become frequent offenders if the Court does not proactively engage them in the community before they are arrested or cited.

In conclusion, the Downtown Austin Community Court will continue towards its goal of becoming the Best Managed Community Court in the nation by fulfilling its mission to collaboratively address the needs of all residents in downtown Austin and surrounding communities. The Court will continue striving towards success in intensively serving and stabilizing repeat offenders through the improvement of a robust rehabilitation program and by working closely with stakeholders to improve the safety and quality of life for defendants, the community, and the citizens of Austin alike.

Peter Valdez
Court Administrator, Downtown Austin Community Court

Budget Highlights

The Municipal Court is organized into five programs, Judiciary, Downtown Austin Community Court (DACC), Municipal Court Operations, Support Services, and Municipal Court Special Programs. The Special Programs include the Building Security Fund, Juvenile Case Manager Fund, Technology Fund and the Traffic Safety Fund.

General Fund revenue totals $17.3 million in FY 2012-13. The revenue which includes all fines along with some costs and fees, is a net decrease $2.2 million from the FY 2011-12 Amended Budget of $19.6 million. Partially offset by parking revenue increases of $0.5 million, this decline is largely attributable to a $2.7 million decline in traffic citation cases filed at Municipal Court. Parking fines reflect an increase due to more parking citations associated with expanded parking hours. General Fund expenditures are proposed to increase $1.5 million over the current fiscal year for a total of $14.3 million. This budgetary requirement includes salary increases associated with wage adjustments, implementation of the market study, anticipated changes in the City's contribution for health insurance, an increase in the City's contribution to retirement benefits and an increase of 2.0 case manager positions in the DACC.

Judiciary

The Judiciary Program is comprised of a Presiding Judge and 7.0 Associate Judges. There are also 15.0 Substitute Judges who work on an "as needed" basis and 3.0 positions that provide clerical support. Judges preside over scheduled appearance and trial dockets as well as providing magistration at the Travis County jail on a 24/7 basis. 71,000 cases are set on appearance dockets annually and 26,500 are set on trial dockets. At least 42,000 cases are seen on a "walk-in" basis annually. An estimated 102,095 Class 'C' misdemeanors, higher charge and search warrants will be issued in FY 2011-12.

Downtown Austin Community Court (DACC)

The Downtown Austin Community Court (DACC) provides offenders with the means and encouragement to discontinue their criminal behavior through rehabilitation and community service restitution, for the harm caused to the community. DACC concentrates on public nuisance/quality of life violations. DACC was originally designed in 1999 to address 5,000 cases per year. Currently, the Court addresses approximately 8,000 new cases annually.

In January 2012, the Court produced its first evaluation of the Targeted Case Management program, the purpose of which is to provide intensive case management to DACC's frequent/repeat offenders. The evaluation indicated that those who were involved in case management reduced their frequency of offense by 66.3% and jail bookings by 35.6%. Through a cooperative agreement with Caritas, Foundation Communities, and the Downtown Austin Alliance (DAA), the Community Court was provided with 20 Foundation Communities housing units utilizing funding from the DAA and a Housing and Urban Development grant. This funding has allowed the case managers to place frequent offenders into permanent supportive housing, an intervention that has demonstrated to be effective with individuals who are coping with homelessness, addiction and mental illness.

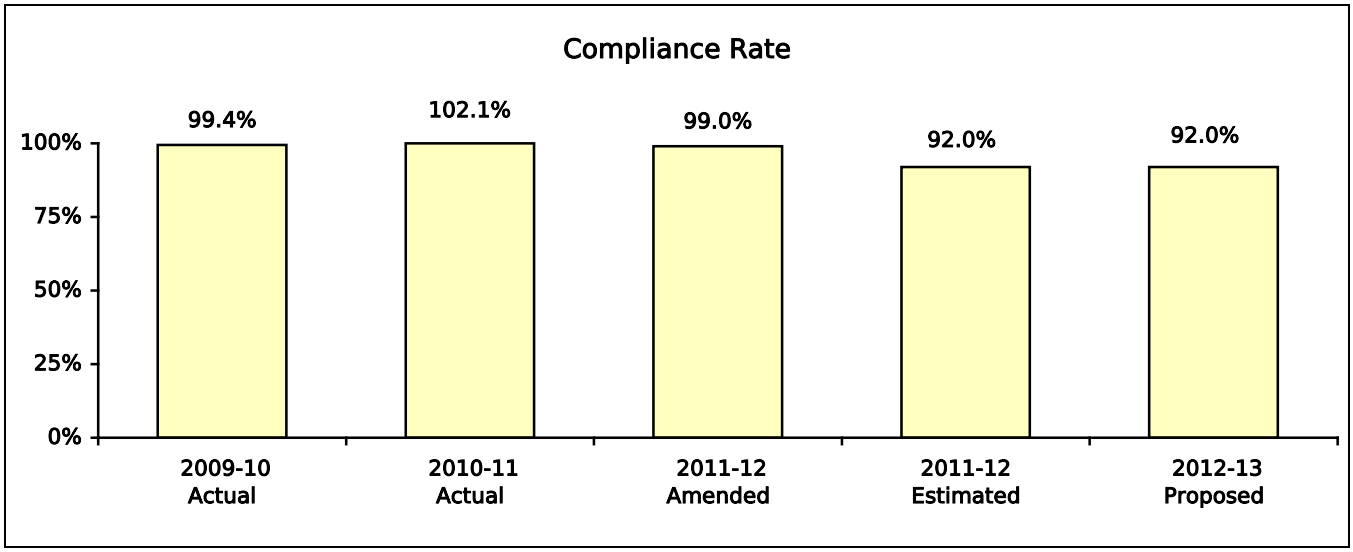
The Budget includes 2.0 Case Manager positions. These case managers will enhance the case management program by adding an outreach case management component. The outreach case managers will have the ability to actively engage frequent offenders in the community; the objectives include decreasing the number of arrests among the frequent offender population and constant client contact which will assist the case manager in developing rapport with the homeless individuals in need of assistance.

Though much of DACC's focus is on improving the lives of homeless individuals, the Court also provides community service opportunities to all its defendants, as well as defendants from Municipal Court and probationers from the Travis County Probation Department. The DACC Community Service Restitution Program (CSR) consists of 6.0 FTE crew leaders who supervise defendants sentenced to complete community service hours as part of their court order. CSR projects include: trash pick-up, graffiti abatement, assisting with Code Enforcement issues, collaborating with the Austin Police Department to clean homeless camps and assisting other City departments as needed. The CSR crews will abate roughly 300,000 square feet of graffiti and complete an estimated 37,000 hours of community service in FY 2011-12. The Court has purchased a new vehicle each year to replace older vehicles with more than 100,000 miles. The FY 2012-13 Budget includes the final 6th vehicle in the plan.

Municipal Court Operations and Support Services

The Municipal Court Operations program provides customer services, administration of civil cases, courtroom support, warrant processing, magistrate support, collection services, and updating case files. There are over 340,000 new cases filed annually. 225,000 customers are seen annually at the front counters to handle their cases. There are also more than 300,000 phone calls and 200,000 pieces of mail. Personnel also perform data entry, monitor and update case files and prepare warrants for judicial consideration along with numerous other daily duties. A total of $31.0 million is projected to be collected for FY 2012-13: $17.3 million for the City's general fund, $3.7 million for special purpose funds and an additional $10.0 million is projected to be collected on behalf of the Austin Independent School District and the state.

The graph below reflects how Municipal Court tracks its effective performance in managing casework by comparing the number of cases terminated to the number of cases filed. Compliance includes payments or credits applied to fines as well as dismissals and acquittals. Cases are administratively terminated when all court compliance efforts have been exhausted. In some years, the compliance rate can exceed 100% because Court has cases unresolved from prior years that, when court successfully locates and obtains closure can bring the rate higher than 100% when added to closure of current year cases.



Support Services include administration, accounting, budget, information technology, human resources and facilities. These services are provided for both courts and court users.

Quality Assurance activity has been created to review cases, correct errors, train Court personnel and development or revise work processes so that cases are processed accurately and efficiently. The core services will be to analyze documents rejected by Judges and resolve errors; review cases processed for accurate updating; research Court activities and plan corrections and improvements; design procedures to meet new Court requirements; recommend improvements to Court's current case management software system; train personnel on case processing procedures; analyze case processing functions to find improvements and plan for future case management software features.

Municipal Court Special Programs

The Austin Municipal Court has four special purpose funds: Court Building Security Fund, Court Technology Fund, Juvenile Case Manager Fund, and the Traffic Safety Fund. Revenue in each fund is obtained by collecting court costs upon conviction or deferred sentencing of Class 'C' misdemeanor cases. Revenue in each fund has declined as a result of fewer citations filed at the Court. The other programs expenses remain relatively unchanged but of note, there are continued "savings" in the Technology Fund for a new case management system that will be needed in the future and a number of minor personnel cost changes.

Other Funds

Municipal Court Building Security Fund

The purpose of the fund is to provide funding to enhance courthouse security. Revenue is derived from a $3 security fee authorized under Article 102.017 of the Code of Criminal Procedure paid by a defendant convicted of an offense or receiving deferred disposition. The revenue collected is directly related to the number of convictions and deferred dispositions resulting from Class 'C' misdemeanor cases filed. The primary requirement of the fund is to enhance courthouse security. Use of the funds collected is limited to security personnel, security enhancements and training.

Municipal Court Juvenile Case Manager Fund

This fund provides for the administration of juvenile dockets and to assist with the provision of alternative sentencing for youth. The case manager program is designed to hold youth offenders accountable for their actions and enhance public safety. Revenue is derived from a $4 fee authorized under Article 102.0174 of the Code of Criminal Procedure paid by defendants convicted of fine-only misdemeanors. Prior to FY 2011-12, the funding could only be used for juvenile case manager salaries and benefits. Legislation in 2011 expanded its permitted use to supplies and services. The Budget includes salary increases associated with wage adjustments, implementation of the market study, anticipated changes in the City's contribution for health insurance and an increase in the City's contribution to retirement benefits. Also included in the Budget is $150,000 for the implementation of a pilot program for juvenile Class C cases through an interlocal with Travis County.

Municipal Court Technology Fund

The purpose of the fund is to provide funding to enhance court technology. Revenue is derived from a $4 technology fee authorized under Article 102.0172 of the Code of Criminal Procedure paid by a defendant convicted of a misdemeanor offense or receiving deferred disposition. The revenue collected is directly related to the number of convictions and deferrals resulting from Class 'C' misdemeanor charges. The primary requirement of the fund is to finance the purchase and maintenance of technological enhancements and the resulting maintenance for municipal courts. Use of the funds collected is limited to court technology. During FY 2012-13, funds will be used for projects within the Municipal Court Technology Plan. There are continued "savings" in the fund for a new case management system that will be needed in the future.

Municipal Court Traffic Safety Fund

Currently there are 10 cameras operational at key intersections across the City. The City's portion of the revenue from the $75 penalty for each violation (as well as a $25 late fee for violations not paid with 30 days) may be used to fund traffic safety programs. State law requires half of the net revenue generated by a Red Light Camera Program be sent to the state. The City must deposit its share of net revenue into a special account used only to fund traffic safety programs including pedestrian safety programs, public safety programs, intersection improvements and traffic enforcement. Expenditures and revenues have been projected to increase due to recommendations to relocate or add up to 5 cameras. The Austin Police Department studies crash data and makes these recommendations for additional cameras.

Municipal Court
Significant Changes

General Fund

Revenue Changes	Dollars
The Budget includes a decrease in revenue of $2,656,757 for penalties associated with traffic fines including: warrant, deferral, special expense, and service fees. This decrease is due to the significant decrease in the number of traffic cases filed at the court.	($2,656,757)
The Budget includes an increase in parking revenue of $547,551 due to an increase in the number of citations filed as a result of the extended parking hours.	$547,551
The Budget includes a decrease in revenue of $132,287 due to a significant decline in misdemeanor cases filed at the court.	($132,287)
The Budget includes an increase in revenue of $19,467 due to the increase in City Ordinance cases filed at the court.	$19,467

Expenditure Changes	FTEs	Dollars
Citywide		
The Budget includes $245,235 for salary increases associated with wage adjustments in FY 2012-13. An additional $37,004 is included in the Budget for increased City contributions for health insurance. Wage adjustments also include $10,588 for substitute judges.		$292,827
The Budget includes $326,189 for wage adjustments associated with implementing the City's recently completed market study.		$326,189
The Budget includes additional funding for the Employees' Retirement System that is equivalent to 2% of payroll for non-civil service employees to help improve the funded status of the pension system. This amount also includes a budget reallocation from the fund level to the department level.		$720,121
An increase of $1,047 for maintenance and a decrease of $1,547 for fuel has been included in the Budget.		($500)
Municipal Court Operations		
Lease costs increase $3,238 for the South Substation located in the Cherry Creek Plaza.		$3,238
An increase in lease costs of $3,958 for the DACC is included in the Budget under a new lease agreement.		$3,958
Downtown Austin Community Court		
The Budget includes 2.0 Case Manager FTEs who will add an outreach case management component to the community. Also included is funding for setup costs.	2.00	$141,269

Municipal Court Juvenile Case Manager Fund

Revenue Changes	Dollars
The Budget includes a decrease in revenue of $164,750. This decrease is due to the significant decline in the number of cases filed at the court.	($164,750)

Expenditure Changes	FTEs	Dollars
Municipal Court Special Programs		
The Budget includes $10,858 for salary increases associated with wage adjustments in FY 2012-13. An additional $2,763 is included in the Budget for increased City contributions for health insurance.		$13,621
The Budget includes $6,399 for wage adjustments associated with implementing the City's recently completed market study.		$6,399
The Budget includes additional funding for the Employees' Retirement System that is equivalent to 2% of payroll for non-civil service employees to help improve the funded status of the pension system.		$18,092
Included in the Budget is $150,000 for the implementation of an intervention pilot program for juvenile Class C cases through an interlocal with Travis County.		$150,000
A decrease of $7,500 for interdepartmental charges is included in the Budget.		($7,500)
Accrued payroll increases by $911 and workers' compensation by $4,327 in FY 2012-13 Budget.		$5,238
The Budget includes an increase in contractuals for translators and other miscellaneous charges.		$3,200

Municipal Court Security Fund

Revenue Changes	Dollars
The Budget includes a decrease in revenue of $128,576 due to the significant decline in the number of cases filed at the court.	($128,576)

Expenditure Changes	FTEs	Dollars
Municipal Court Special Programs		
Included in the Budget is a decrease in expenditures of $171,215. Funding available for Court Services Officers has been reduced due to a significant decline in revenue. In addition to reduced revenue, expenses have to be further reduced to cover prior year deficit.		($171,215)

Municipal Court Technology Manager Fund

Revenue Changes	Dollars
The Budget includes a decrease in revenue of $169,727 due to the significant decline in the number of cases filed at the court.	($169,727)

Expenditure Changes	FTEs	Dollars
Municipal Court Special Programs		
Included in the Budget is an increase of $34,848. This increase is required for case management consultant services, software enhancement upgrades and one-time interface costs associated with electronic ticket writers.		$34,848

Municipal Court Traffic Safety Fund

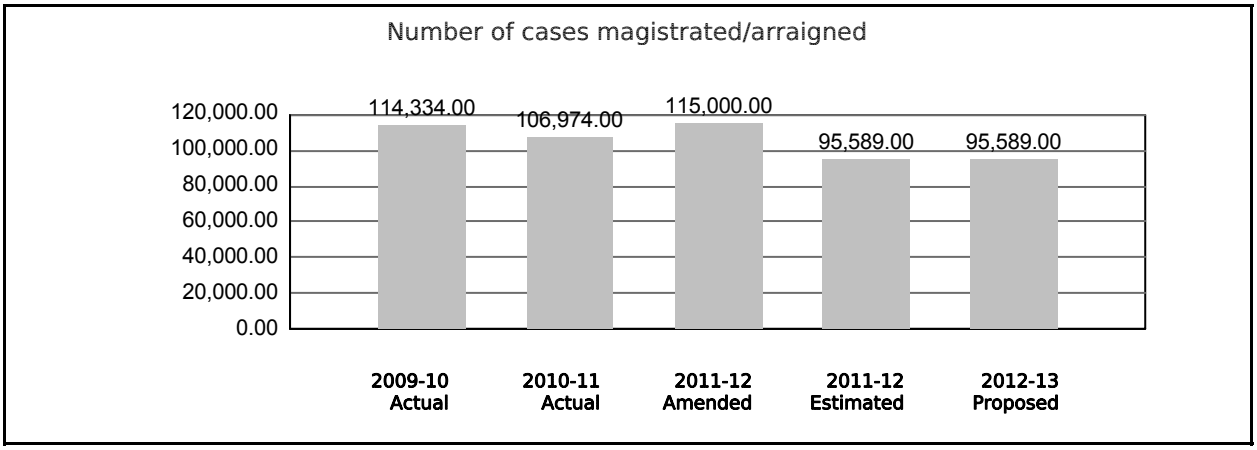
Revenue Changes	Dollars
The Budget includes an increase in revenue of $445,815. This increase is projected due to the relocation of existing cameras and installation of additional cameras.	$445,815

Expenditure Changes	FTEs	Dollars
Municipal Court Special Programs		
The Budget includes $1,033 for salary increases associated with wage adjustments in FY 2012-13. An additional $614 is included in the Budget for increased City contributions for health insurance.		$1,647
The Budget includes $2,021 for wage adjustments associated with implementing the City's recently completed market study.		$2,021
The Budget includes additional funding for the Employees' Retirement System that is equivalent to 2% of payroll for non-civil service employees to help improve the funded status of the pension system.		$1,765
Included in the Budget are increases of $207 for accrued payroll, $325 for workers' compensation and $1,800 for bilingual pay.		$2,007
An increase of $474,677 is included in the Budget due to the relocation and installation of 5 additional cameras.		$474,677

Municipal Court
Budget Detail by Activity

Program: Court Judiciary
Activity: Central Booking

The purpose of Central Booking activity is to provide magistration/arraignment services under contract with Travis County for arrestees.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
General Fund	994,636	1,007,891	1,025,509	1,010,002	1,077,223
Total Requirements	$994,636	$1,007,891	$1,025,509	$1,010,002	$1,077,223
Full-Time Equivalents					
General Fund	3.00	3.00	3.00	3.00	3.00
Total FTEs	3.00	3.00	3.00	3.00	3.00
Performance Measures					
Number of cases magistrated/arraigned	114,334	106,974	115,000	95,589	95,589
Number of higher charges cases magistrated	75,914	67,601	70,000	61,582	61,582
Number of emergency protective orders issued	2,860	2,363	2,500	1,744	1,800
Number of Class C misdemeanor cases arraigned	38,420	39,373	40,000	35,026	35,000
Percent of release to appear cases to the number of class C cases prepared	3.19	3.38	3	4.14	4.50

Services

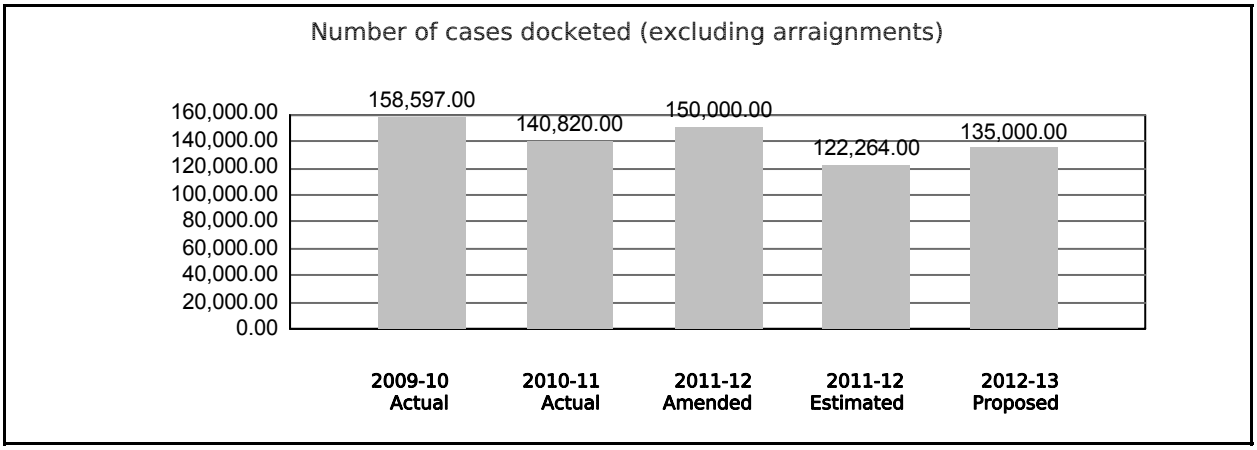
Perform all magistration duties at the Travis County jail to include: consider personal bonds; evaluate requests for and issue Emergency Protection Orders; conduct magistration of higher charge cases; and conduct arraignment of Class C misdemeanor cases and rule on Emergency Protection Order modifications.

Bold/Italicized Measure = Key Indicator

Municipal Court
Budget Detail by Activity

Program: Court Judiciary
Activity: Municipal Court Services

The purpose of Municipal Court Services activity is to preside over cases for people with business before the court, so that they receive timely and impartial justice.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
General Fund	1,318,205	1,410,338	1,426,912	1,413,407	1,538,020
Total Requirements	$1,318,205	$1,410,338	$1,426,912	$1,413,407	$1,538,020
Full-Time Equivalents					
General Fund	8.50	8.50	7.75	7.75	8.00
Total FTEs	8.50	8.50	7.75	7.75	8.00
Performance Measures					
Number of search warrants issued	1,030	1,332	1,000	1,754	1,800
Number of cases docketed (excluding arraignments)	158,597	140,820	150,000	122,264	135,000
Number of cases appealed to County Court	12	14	15	18	25
Number of higher charge arrest warrants issued	5,298	4,941	5,000	4,752	5,000
Number of Class C warrants and commitments signed/issued	124,456	126,688	100,000	85,776	90,000
Percent of Class C appearance warrants and commitments signed within 30 days of preparation	62.51	69.18	60	82.35	80

Services

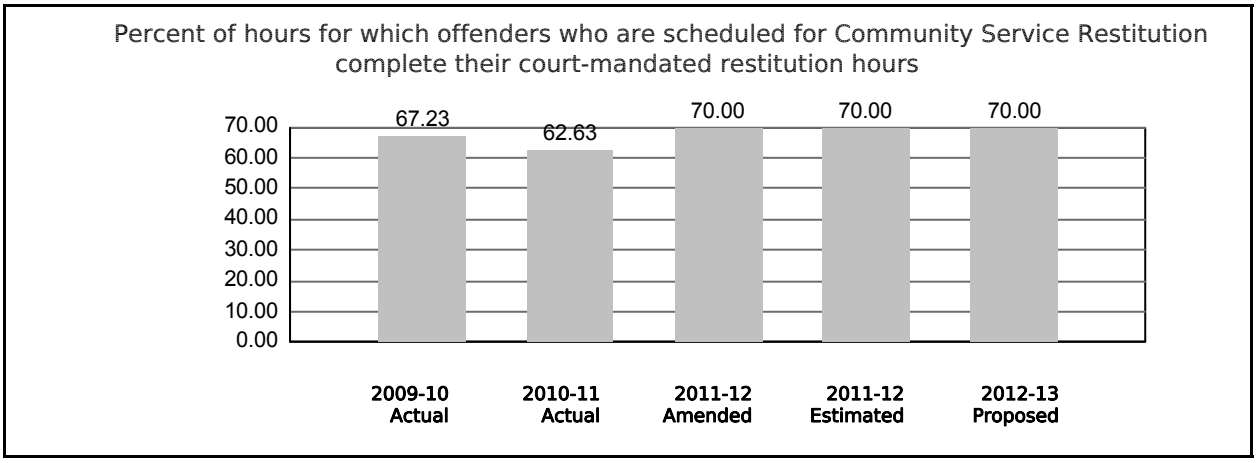
Review probable cause affidavits; Implement legislative changes; Issue orders and sign judgments; Research case law; Interpret law; Hold trials and hearings for adults and juveniles; Hear appeals of parking, camera at red light, and dangerous dog cases; and Complete State-mandated training; review and issue warrants; issue arrest warrants in higher charge cases (Class A & B Misdemeanors and Felonies); issue commitments to hold defendants;; Conduct training and education for criminal justice partners and citizens

Bold/Italicized Measure = Key Indicator

Municipal Court
Budget Detail by Activity

Program: Downtown Austin Community Court
Activity: Community Service Restitution

The purpose of the Community Service Restitution (CSR) activity is to link criminal actions to a consequence for offenders so that the community can experience restorative justice.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	146,592	149,261	155,554	155,554	171,738
General Fund	240,891	230,047	268,168	274,714	289,241
Total Requirements	$387,483	$379,308	$423,722	$430,268	$460,979
Full-Time Equivalents					
General Fund	6.50	6.50	6.50	6.50	6.50
Total FTEs	6.50	6.50	6.50	6.50	6.50
Performance Measures					
Number of graffiti clean-up locations completed by DACC work crews	2,662	3,124	2,800	2,800	2,800
Percent of hours for which offenders who are scheduled for Community Service Restitution complete their court-mandated restitution hours	67.23	62.63	70	70	70
Total square footage of graffiti abated by DACC work crews	336,337	302,473	300,000	300,000	300,000

Services

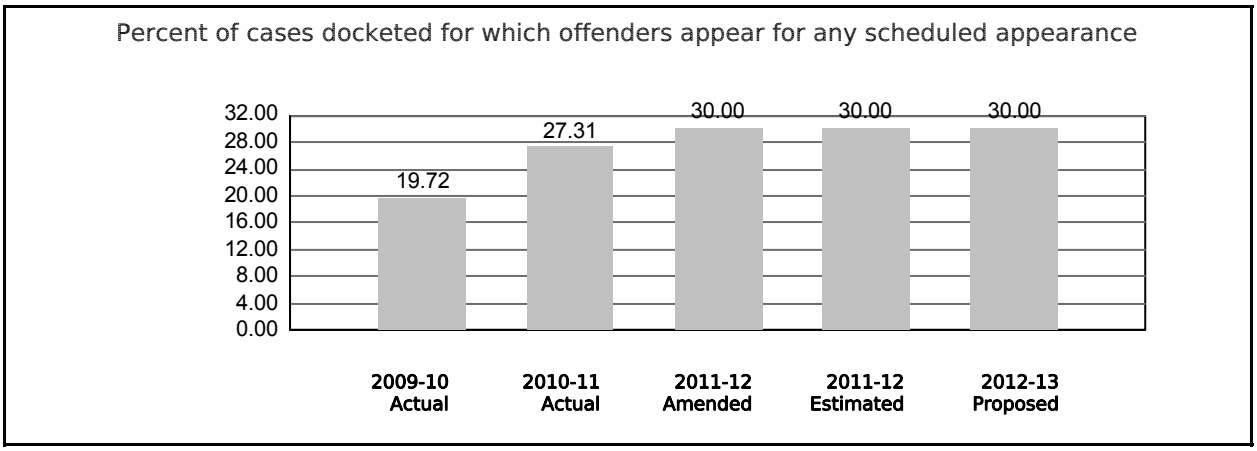
Individualized sentencing to Community Service Restitution based upon assessment of the defendant; Mandatory CSR supervision of defendants from Community Court and Municipal Court, or probationers from Travis County Probation; Ensure accountability of offenders by tracking the community services they are sentenced to perform, ensuring that offenders perform projects that restore the community; Coordinate community-based CSR resources.

Bold/Italicized Measure = Key Indicator

Municipal Court
Budget Detail by Activity

Program: Downtown Austin Community Court
Activity: Court Operations

The purpose of the DACC Operations activity is to analyze, evaluate, support and provide alternative options consistent with Therapeutic Jurisprudence and Restorative Justice Models, aimed at increasing the effectiveness of community service restitution and rehabilitation assistance, while assuring that due process requirements are met.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
General Fund	622,657	634,663	668,389	678,565	740,961
Total Requirements	$622,657	$634,663	$668,389	$678,565	$740,961
Full-Time Equivalents					
General Fund	7.50	7.00	7.00	7.00	7.00
Total FTEs	7.50	7.00	7.00	7.00	7.00
Performance Measures					
Number of cases filed requiring appearance at DACC	12,207	10,603	11,000	8,000	8,000
Number of cases appearing at DACC on any scheduled docket	10,151	10,696	9,000	8,500	8,500
Percent of cases docketed for which offenders appear for any scheduled appearance	19.72	27.31	30	30	30
Total number of cases docketed	51,480	39,163	40,000	23,300	23,300

Services

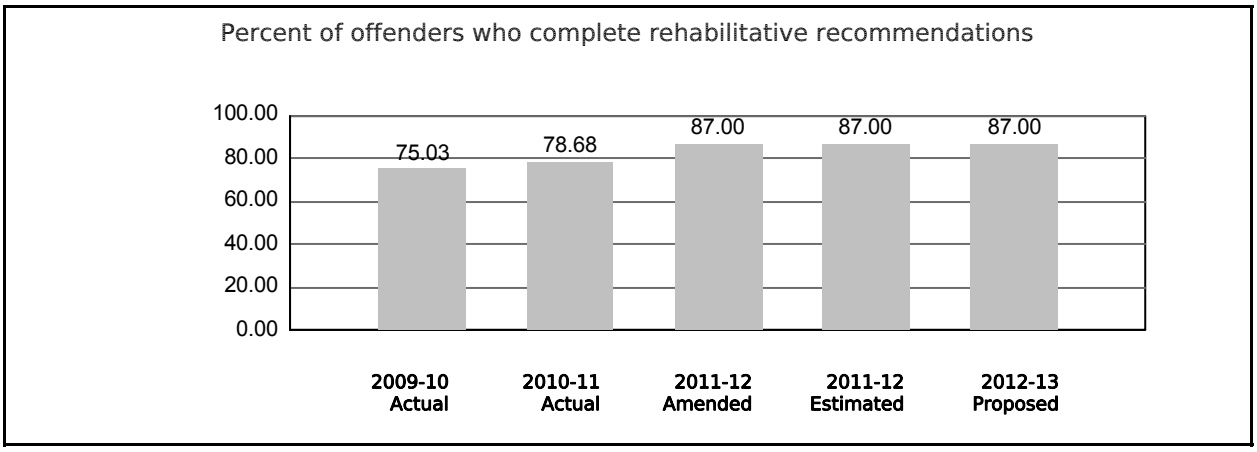
Legally process defendants; Inform defendants of their due process rights, options, and of their obligations within the process; Create and file cases; Prepare dockets; Conduct bench and jury trials related to homeless individuals; Conduct Jury empanelment; Conduct Arraignment dockets; Accept pleas; Issue and confirm warrants; Initiate warrant service; Prepare statistical reports; Enter data; Assist prosecutors, defense attorneys and defendants; Community Service Restitution and Rehabilitation Service planning, coordination and portfolio management.

Bold/Italicized Measure = Key Indicator

Municipal Court
Budget Detail by Activity

Program: Downtown Austin Community Court
Activity: Rehabilitation Services

The purpose of the Rehabilitation Services activity is to assess and refer offenders to substance abuse treatment, transitional and permanent housing, mental health services, medical services, employment training and other social services that will reduce criminal involvement, reduce the burden on publically funded systems, and promote life-changing behavior.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
General Fund	880,368	887,772	999,907	1,006,738	1,152,952
Total Requirements	$880,368	$887,772	$999,907	$1,006,738	$1,152,952
Full-Time Equivalents					
General Fund	3.00	4.50	4.50	4.50	6.50
Total FTEs	3.00	4.50	4.50	4.50	6.50
Performance Measures					
Number of clients successfully completing residential treatment at Project Recovery	18	23	20	20	23
Percent of frequent offenders who complete rehabilitative recommendations	***46.70***	***49.20***	***40***	***40***	***50***
Percent of Offense Reduction for Frequent offenders engaged in Targeted Case Management at Community Court	***New Meas***	***New Meas***	***New Meas***	***New Meas***	***72***
Percent of offenders who complete rehabilitative recommendations	75.03	78.68	87	87	87

Services

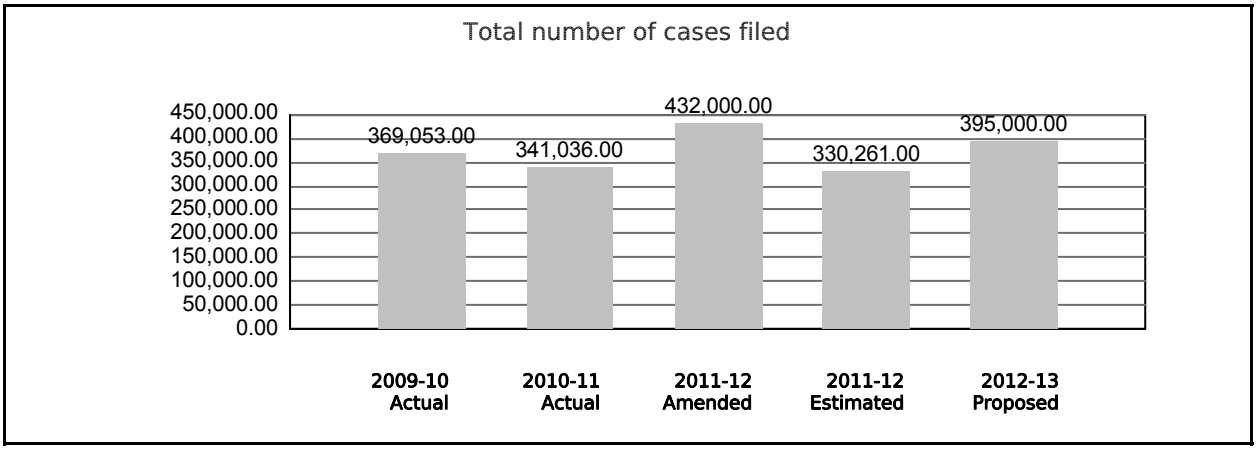
Individualized screening/assessment of needs for defendants referred for access to a continuum of rehabilitative options including but not limited to: substance abuse inpatient and aftercare/outpatient treatment, substance abuse education, mental health support and services, crisis intervention services, medical services, job training, transitional and permanent housing assistance, and support services.

Bold/Italicized Measure = Key Indicator

Municipal Court
Budget Detail by Activity

Program: Municipal Court Operations
Activity: Caseflow Management

The purpose of the Caseflow Management activity is to process cases for staff and customers so that cases are current.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	2,093	8,193	0	0	0
General Fund	2,211,081	2,320,804	2,301,031	2,313,142	2,367,053
Total Requirements	$2,213,174	$2,328,997	$2,301,031	$2,313,142	$2,367,053
Full-Time Equivalents					
General Fund	44.25	43.25	42.25	42.25	38.50
Total FTEs	44.25	43.25	42.25	42.25	38.50
Performance Measures					
Average age of terminated cases (days)	***268***	***263***	***260***	***260***	***260***
Compliance Rate	***99.44***	***102.14***	***99***	***92***	***92***
Number of cases set on scheduled dockets and appearing at walk-in dockets	***158,597***	***140,820***	***160,000***	***124,000***	***150,000***
Percent of cases initiated within five business days from receipt	91.36	92.24	95	97	98
Percent of eligible delinquent cases on which warrants have been produced	***91.83***	***83.13***	***95***	***92***	***95***
Percent of cases set on a docket within 60 days	***94.65***	***94.67***	***95***	***96***	***97***
Total number of cases filed	***369,053***	***341,036***	***432,000***	***330,261***	***395,000***
Total number of cases terminated	411,995	388,038	428,500	345,121	344,250

Services

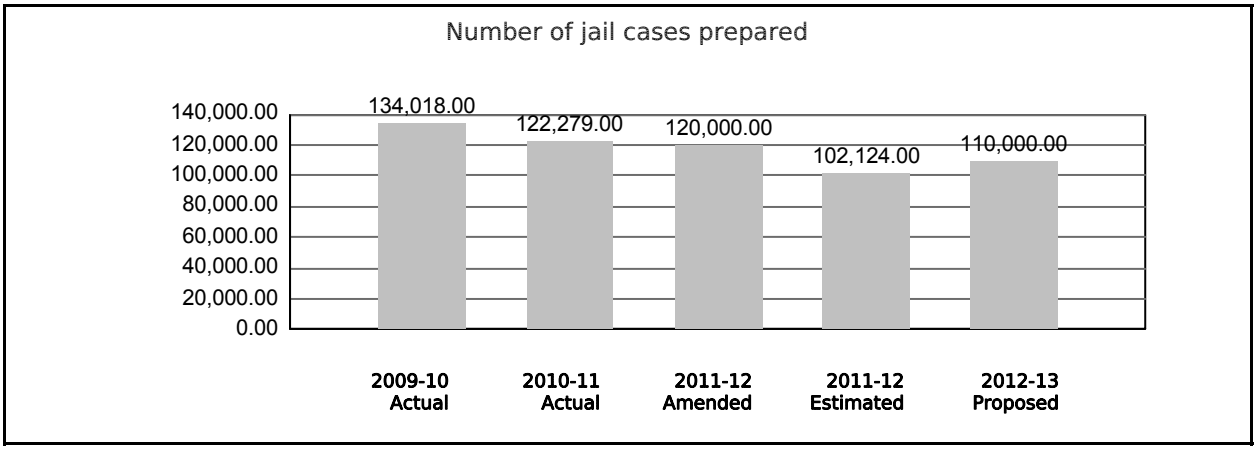
Court scheduling (docket calendar, officers' schedules, administrative hearings for dangerous dog and junk vehicle appeals); Court-related processing (appeals, dispositions, subpoenas, motions); arrest and search warrant preparation and confirmation; NISI (bond forfeiture) case preparation; Court-related records management

Bold/Italicized Measure = Key Indicator

Municipal Court
Budget Detail by Activity

Program: Municipal Court Operations
Activity: Central Booking Support

The purpose of Central Booking Support activity is to prepare documents for Judges, law enforcement officers and the public so that magistration / arraignment is achieved.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	0	1,256	0	0	0
General Fund	596,826	535,888	583,902	589,403	669,336
Total Requirements	$596,826	$537,144	$583,902	$589,403	$669,336
Full-Time Equivalents					
General Fund	11.75	11.25	11.25	11.25	11.25
Total FTEs	11.75	11.25	11.25	11.25	11.25
Performance Measures					
Number of jail cases prepared	134,018	122,279	120,000	102,124	110,000
Number of Emergency Protective Orders prepared	2,860	2,363	2,500	1,744	1,800
Percent of release to appear cases to the number of class C cases prepared	3.19	3.38	3	4.14	4.50

Services

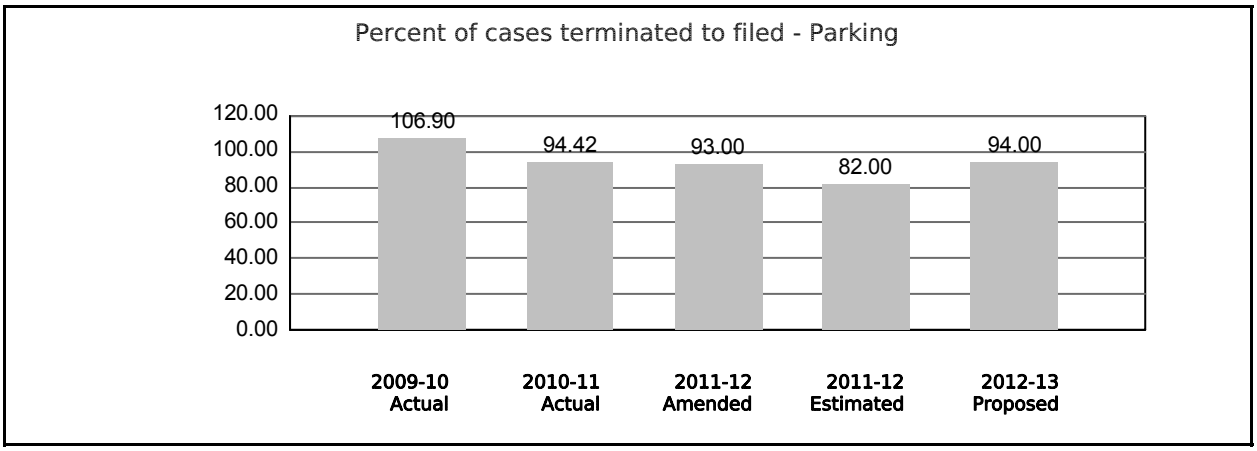
Distribute Emergency Protective Orders (EPOs); Update cases; Process magistration documents; Process arrest and release documents; Provide information to customers; Collect fine and bond payments.

Bold/Italicized Measure = Key Indicator

Municipal Court
Budget Detail by Activity

Program: Municipal Court Operations
Activity: Civil Parking Administration

The purpose of Civil Parking Administration activity is to process parking citations and payments, conduct parking hearings, and to order vehicle booting or impoundment so that public accessibility to city parking resources is maintained.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	13,184	7,245	0	0	0
General Fund	400,555	444,027	545,948	460,330	501,210
Total Requirements	$413,739	$451,272	$545,948	$460,330	$501,210
Full-Time Equivalents					
General Fund	5.75	6.75	7.75	7.75	6.25
Total FTEs	5.75	6.75	7.75	7.75	6.25
Performance Measures					
Number of parking hearings held	3,226	3,170	3,500	3,200	3,000
Number of cases filed - Parking	106,957	121,626	158,000	170,000	170,000
Percent of cases terminated to filed - Parking	106.90	94.42	93	82	94

Services

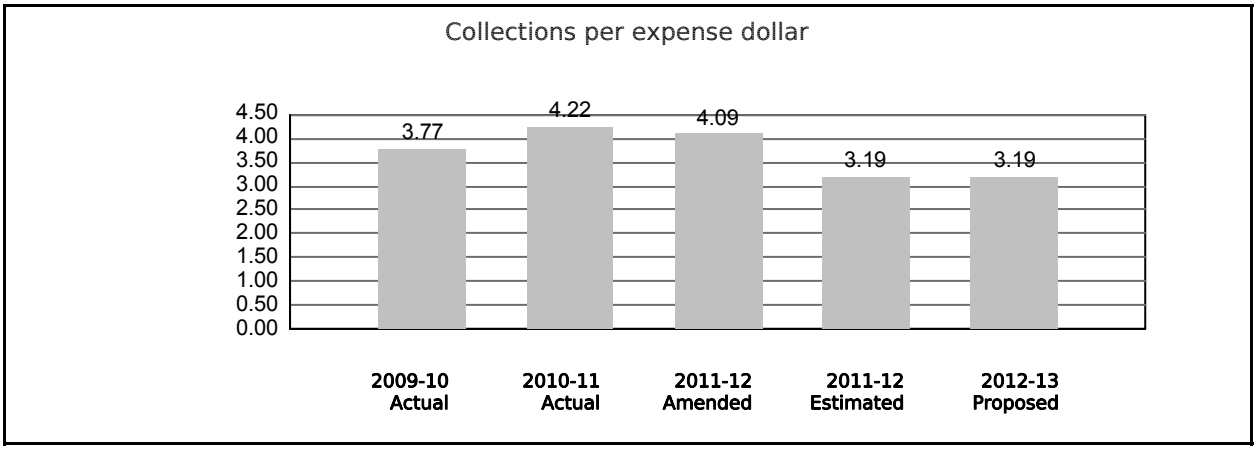
Conduct parking hearings; Initiate cases, process payments, process affidavits, and maintain parking records; Issue boot and tow orders; Send delinquent notices; and Coordinate with law enforcement and other departments to coordinate the actual booting and towing of vehicles. Process payments of fines.

Bold/Italicized Measure = Key Indicator

Municipal Court
Budget Detail by Activity

Program: Municipal Court Operations
Activity: Collection Services

The purpose of the Collection Services activity is to locate and contact defendants for the Court so that compliance with court obligations is obtained.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
General Fund	529,000	520,555	563,718	568,458	648,254
Total Requirements	$529,000	$520,555	$563,718	$568,458	$648,254
Full-Time Equivalents					
General Fund	8.75	8.75	8.75	8.75	9.25
Total FTEs	8.75	8.75	8.75	8.75	9.25
Performance Measures					
Collections per expense dollar	3.77	4.22	4.09	3.19	3.19
Total number of notices sent	588,702	570,974	650,000	550,000	500,000

Services

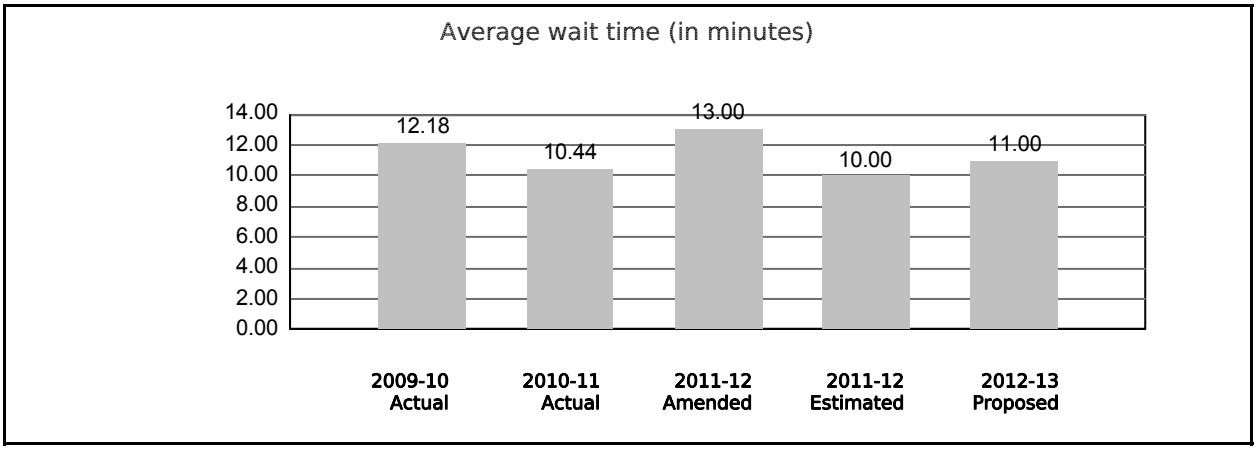
Locate and contact defendants in accordance with the state mandated Court Collections Improvement Plan; Review applications and interview defendants for the establishment of time payment plans, make telephone contacts, initiate and update worksheet information for law enforcement to facilitate arrests; Research Class C misdemeanor cases; Process phone credit card payments; Backup Customer Service.

Bold/Italicized Measure = Key Indicator

Municipal Court
Budget Detail by Activity

Program: Municipal Court Operations
Activity: Customer Services

The purpose of Customer Services activity is to provide assistance for walk-in, phone, and mail customers so that cases may be processed in an effective manner.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	38,644	1,593	0	0	0
General Fund	2,306,060	2,514,914	2,594,198	2,495,387	2,888,935
Total Requirements	$2,344,704	$2,516,507	$2,594,198	$2,495,387	$2,888,935
Full-Time Equivalents					
General Fund	43.00	44.00	45.00	45.00	44.50
Total FTEs	43.00	44.00	45.00	45.00	44.50
Performance Measures					
Average wait time (in minutes)	12.18	10.44	13	10	11
Percent of customers served within 10 minutes	***65.85***	***72.03***	***80***	***80***	***80***
Pieces of mail processed	209,182	255,750	240,000	203,065	223,372
Total number of customers served in Customer Services	New Meas	710,803	810,000	626,000	625,000

Services

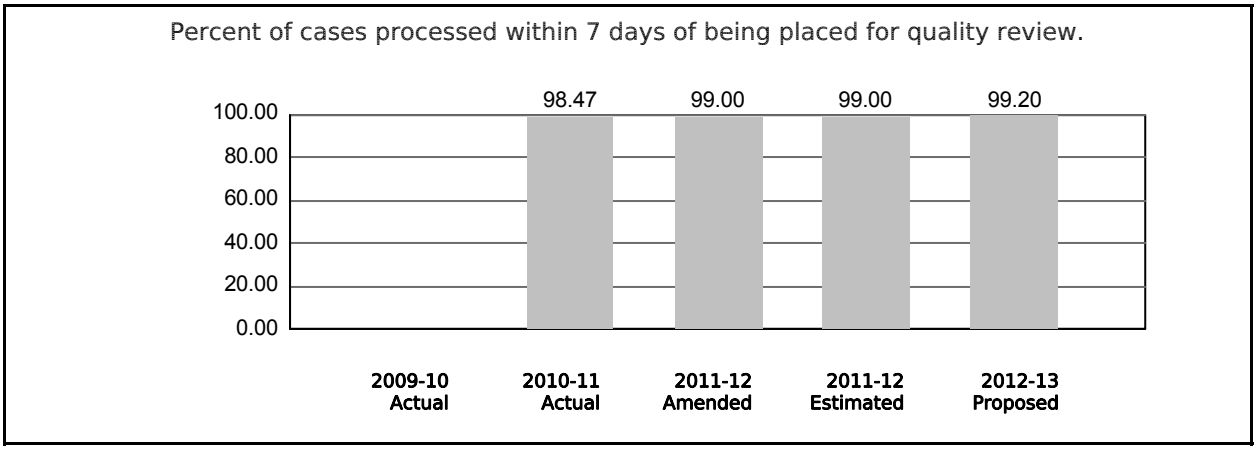
Provide information to customers regarding options to handle citations and process cases appropriately; Process document filings appropriately; Answer phones and assist customers; Handle public information requests; Process payments; Balance cash drawers; and schedule cases for court appearances.

Bold/Italicized Measure = Key Indicator

Municipal Court
Budget Detail by Activity

Program: Municipal Court Operations
Activity: Quality Assurance

The purpose of the Quality Assurance activity is to review cases, correct errors, train Court personnel and development or revise work processes so that cases are processed accurately and efficiently.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
General Fund	0	0	0	0	374,428
Total Requirements	$0	$0	$0	$0	$374,428
Full-Time Equivalents					
General Fund	0.00	0.00	0.00	0.00	5.00
Total FTEs	0.00	0.00	0.00	0.00	5.00
Performance Measures					
Number of court work processes, modified or created	New Meas	102	140	140	150
Percent of cases processed within 7 days of being placed for quality review.	New Meas	98.47	99	99	99.20
Total number of cases placed for quality review	New Meas	92,003	72,000	72,000	75,000
Total number of training hours conducted by Quality Assurance to court personnel	New Meas	89	80	80	90

Services

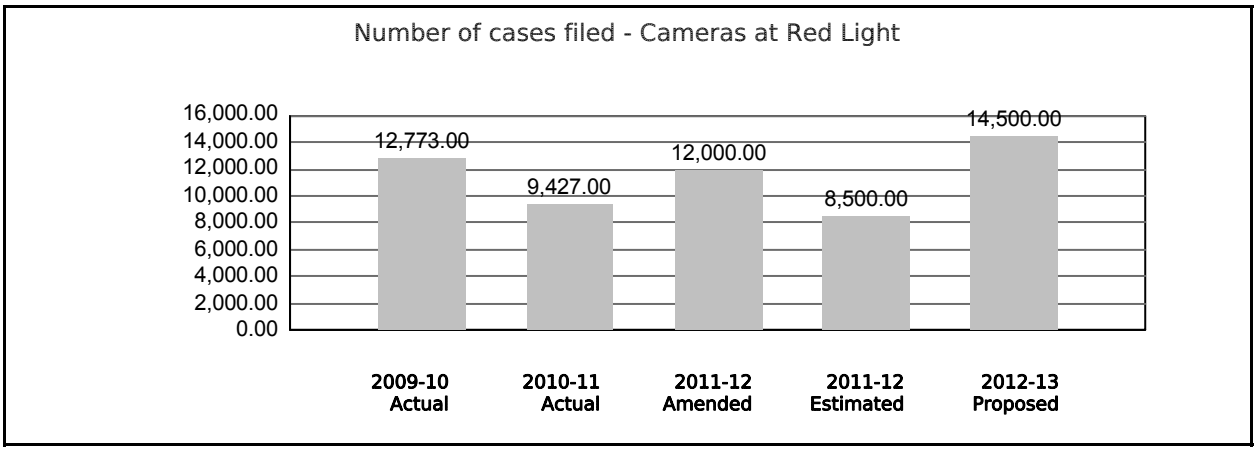
Analyze documents rejected by Judges and resolve errors; review cases processed for accurate updating; research Court activities and plan corrections and improvements; design procedures to meet new Court requirements; recommend improvements to Court's case management software system; train personnel on case processing procedures; analyze case processing functions to find improvements and plan future case management software features

Bold/Italicized Measure = Key Indicator

Municipal Court
Budget Detail by Activity

Program: Municipal Court Special Programs
Activity: Civil Red Light Administration

The purpose of Civil Red Light Administration activity is to study, assess, and install cameras at public street intersections and facilitate the administration of justice by processing red light citations and conducting administrative hearings for the community so that traffic safety is enhanced.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	0	0	20,000	20,000	20,000
Traffic Safety Fund	870,802	647,238	943,779	651,398	1,075,850
Total Requirements	$870,802	$647,238	$963,779	$671,398	$1,095,850
Full-Time Equivalents					
Traffic Safety Fund	3.00	3.00	2.00	2.00	2.00
Total FTEs	3.00	3.00	2.00	2.00	2.00
Performance Measures					
Number of cameras operational	10	10	15	10	15
Number of cases filed - Cameras at Red Light	12,773	9,427	12,000	8,500	14,500
Number of collisions (including rear end crashes) at camera intersections-all directions	New Meas	New Meas	New Meas	New Meas	0
Percent of cases terminated to filed - Cameras at Red Light	86.91	87.74	86.50	94	92

Services

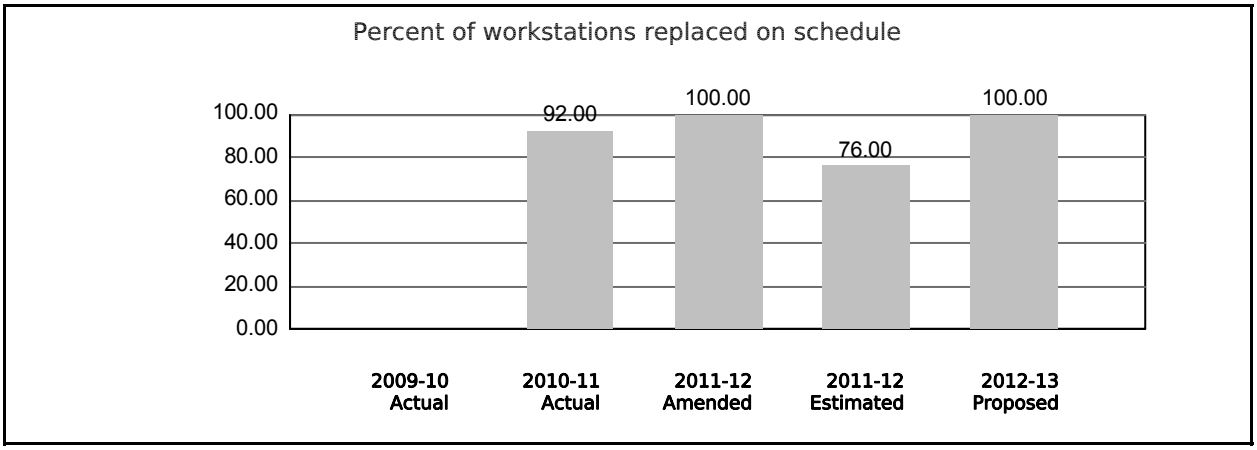
Conduct engineering studies; install red light cameras at the intersections; review images and video to determine violations; conduct camera at red light administrative hearings; research cases; process affidavits; send delinquent notices; and collect payments.

Bold/Italicized Measure = Key Indicator

Municipal Court
Budget Detail by Activity

Program: Municipal Court Special Programs
Activity: Court Technology

The purpose of Court Technology Activity is to provide funding for the courts so that customer service and case management efficiencies are enhanced through technology.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Municipal Court Technology Fund	472,550	631,134	700,848	665,848	735,696
Total Requirements	$472,550	$631,134	$700,848	$665,848	$735,696

Performance Measures

Number of workstations upgraded	New Meas	46	46	35	50
Percent of workstations replaced on schedule	New Meas	92	100	76	100

Services

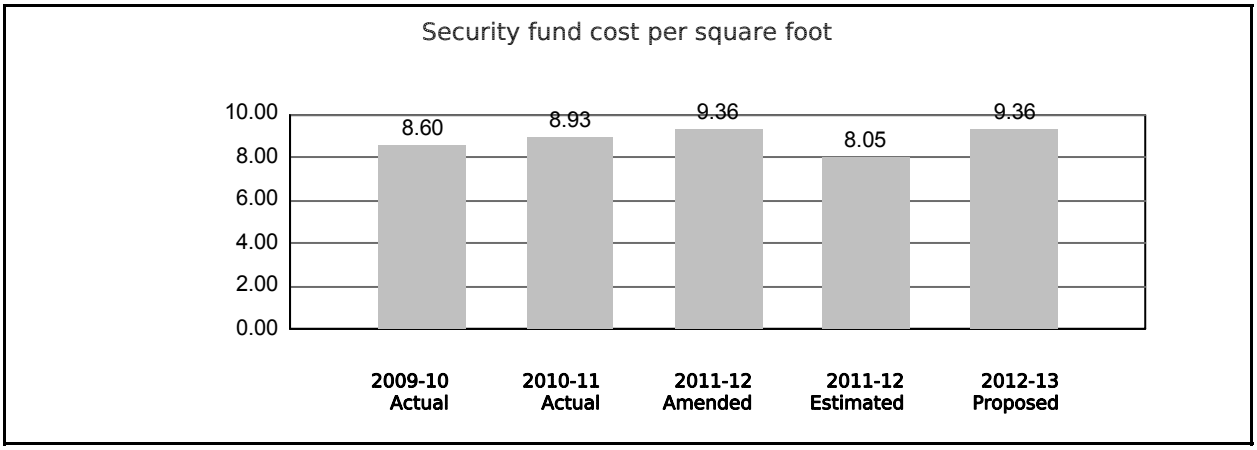
Purchase and maintain technological enhancements for all court users including the purchase and maintenance of case management software, hardware, and individual workstations.

Bold/Italicized Measure = Key Indicator

Municipal Court
Budget Detail by Activity

Program: Municipal Court Special Programs
Activity: Security Services

The purpose of the Security Services Activity is to provide a safe and secure workplace and to protect the City's resources so that organizational health is enhanced.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Municipal Court Building Security Fund	487,264	491,230	514,832	357,082	343,617
Total Requirements	$487,264	$491,230	$514,832	$357,082	$343,617

Performance Measures

Number of security incidents	New Meas	31	120	60	60
Security fund cost per square foot	8.60	8.93	9.36	8.05	9.36

Services

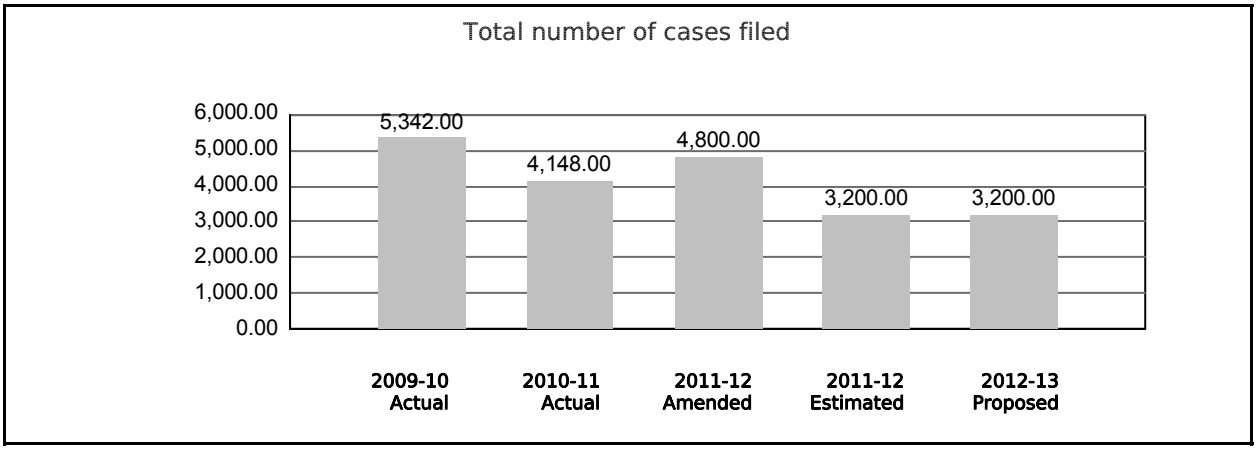
Provide court security through contracts and certified peace officers; Assist with the development and maintenance of emergency plans; Develop and maintain emergency plan; Monitor maintenance of security equipment; Process and transport arrestees for Downtown Austin Community Court; Process boot and tow vehicles.

Bold/Italicized Measure = Key Indicator

Municipal Court
Budget Detail by Activity

Program: Municipal Court Special Programs
Activity: Youth Case Management

The purpose of the Youth Case Management activity is to provide for the administration of juvenile dockets so that youth offenders are held accountable for their actions and not re-offend.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Juvenile Case Manager Fund	274,765	284,190	521,968	500,307	725,270
Total Requirements	$274,765	$284,190	$521,968	$500,307	$725,270
Full-Time Equivalents					
Juvenile Case Manager Fund	6.00	6.00	9.00	9.00	9.00
Total FTEs	6.00	6.00	9.00	9.00	9.00
Performance Measures					
Percent of repeat offenders - All violations	22.71	16	18	18	17
Percent of cases successfully completing sentencing/deferred disposition	New Meas	47.34	80	55	60
Percent of cases terminated to filed - Juvenile	131.39	168.61	87.50	116.28	125
Total number of cases filed	5,342	4,148	4,800	3,200	3,200

Services

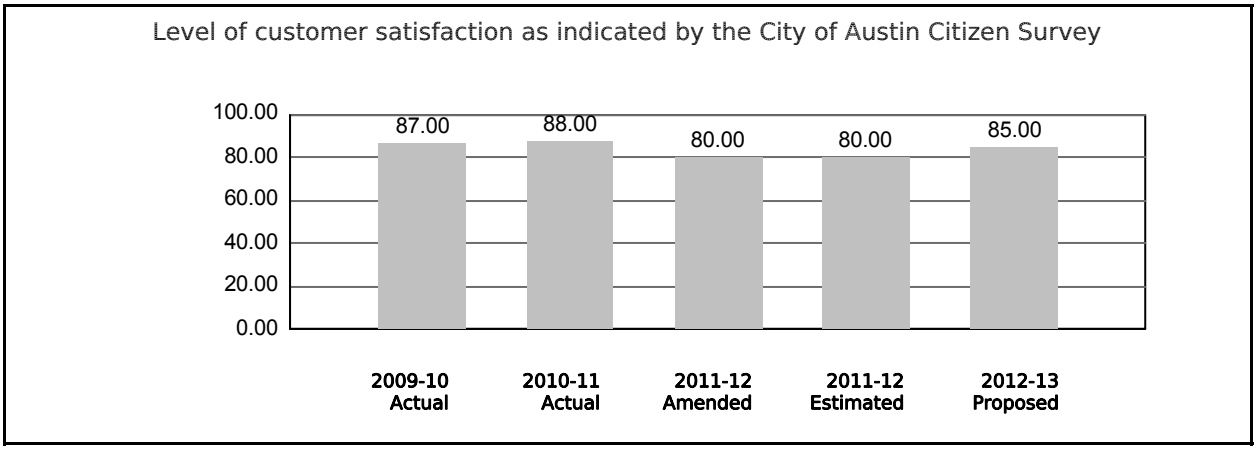
Case management for juveniles; alternative sentencing; personal contact with parents and juveniles; close case monitoring; developing and conducting classes; administer Teen Court; and work with Juvenile Court, Austin Indepedent School District and local social services agencies.

Bold/Italicized Measure = Key Indicator

Municipal Court
Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
General Fund	1,586,313	1,694,752	1,784,652	1,781,852	2,001,823
Total Requirements	$1,586,313	$1,694,752	$1,784,652	$1,781,852	$2,001,823
Full-Time Equivalents					
General Fund	18.00	17.50	18.50	18.50	18.50
Total FTEs	18.00	17.50	18.50	18.50	18.50
Performance Measures					
Average Annual Carbon Footprint	New Meas	No Data	142	142	116
Employee Turnover Rate	13.67	7.89	12	12	12
Level of customer satisfaction as indicated by the City of Austin Citizen Survey	***87***	***88***	***80***	***80***	***85***
Lost Time Injury Rate Per the Equivalent of 100 Employees	0	0.66	0	0	0
Overall level of employee satisfaction as indicated by the Listening to the Workforce Survey	86	68	80	80	80
Sick leave hours used per 1,000 hours	24.81	28.69	38	38	38

Services

Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Public Information, Vehicle and Equipment Maintenance, Grant Administration, Safety, Customer Service, Inventory Control, Audit/Internal Review, Contract Management.

Bold/Italicized Measure = Key Indicator

Municipal Court
Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers & Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	184	0	0	0	0
General Fund	9,209	8,754	10,595	10,595	10,595
Juvenile Case Manager Fund	13,651	15,842	28,222	25,250	12,333
Traffic Safety Fund	6,163	3,817	238,344	-96,543	588,715
Total Requirements	$29,207	$28,413	$277,161	-$60,698	$611,643

Bold/Italicized Measure = Key Indicator

Municipal Court - 2012-13

General Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
COURT JUDICIARY										
Central Booking	$994,636	3.00	$1,007,891	3.00	$1,025,509	3.00	$1,010,002	3.00	$1,077,223	3.00
Municipal Court Services	$1,318,205	8.50	$1,410,338	8.50	$1,426,912	7.75	$1,413,407	7.75	$1,538,020	8.00
Subtotal	**$2,312,841**	**11.50**	**$2,418,229**	**11.50**	**$2,452,421**	**10.75**	**$2,423,409**	**10.75**	**$2,615,243**	**11.00**
DOWNTOWN AUSTIN COMMUNITY COURT										
Community Service Restitution	$240,891	6.50	$230,047	6.50	$268,168	6.50	$274,714	6.50	$289,241	6.50
Court Operations	$622,657	7.50	$634,663	7.00	$668,389	7.00	$678,565	7.00	$740,961	7.00
Rehabilitation Services	$880,368	3.00	$887,772	4.50	$999,907	4.50	$1,006,738	4.50	$1,152,952	6.50
Subtotal	**$1,743,916**	**17.00**	**$1,752,483**	**18.00**	**$1,936,464**	**18.00**	**$1,960,017**	**18.00**	**$2,183,154**	**20.00**
MUNICIPAL COURT OPERATIONS										
Caseflow Management	$2,211,081	44.25	$2,320,804	43.25	$2,301,031	42.25	$2,313,142	42.25	$2,367,053	38.50
Central Booking Support	$596,826	11.75	$535,888	11.25	$583,902	11.25	$589,403	11.25	$669,336	11.25
Civil Parking Administration	$400,555	5.75	$444,027	6.75	$545,948	7.75	$460,330	7.75	$501,210	6.25
Collection Services	$529,000	8.75	$520,555	8.75	$563,718	8.75	$568,458	8.75	$648,254	9.25
Customer Services	$2,306,060	43.00	$2,514,914	44.00	$2,594,198	45.00	$2,495,387	45.00	$2,888,935	44.50
Quality Assurance	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$374,428	5.00
Subtotal	**$6,043,522**	**113.50**	**$6,336,188**	**114.00**	**$6,588,797**	**115.00**	**$6,426,720**	**115.00**	**$7,449,216**	**114.75**
SUPPORT SERVICES										
Departmental Support Services	$1,586,313	18.00	$1,694,752	17.50	$1,784,652	18.50	$1,781,852	18.50	$2,001,823	18.50
Subtotal	**$1,586,313**	**18.00**	**$1,694,752**	**17.50**	**$1,784,652**	**18.50**	**$1,781,852**	**18.50**	**$2,001,823**	**18.50**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$9,209	0.00	$8,754	0.00	$10,595	0.00	$10,595	0.00	$10,595	0.00
Subtotal	**$9,209**	**0.00**	**$8,754**	**0.00**	**$10,595**	**0.00**	**$10,595**	**0.00**	**$10,595**	**0.00**
Total	**$11,695,801**	**160.00**	**$12,210,406**	**161.00**	**$12,772,929**	**162.25**	**$12,602,593**	**162.25**	**$14,260,031**	**164.25**

Municipal Court - 2012-13

Juvenile Case Manager Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
MUNICIPAL COURT SPECIAL PROGRAMS										
Youth Case Management	$274,765	6.00	$284,190	6.00	$521,968	9.00	$500,307	9.00	$725,270	9.00
Subtotal	**$274,765**	**6.00**	**$284,190**	**6.00**	**$521,968**	**9.00**	**$500,307**	**9.00**	**$725,270**	**9.00**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$13,651	0.00	$15,842	0.00	$28,222	0.00	$25,250	0.00	$2,273	0.00
Transfers	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$10,060	0.00
Subtotal	**$13,651**	**0.00**	**$15,842**	**0.00**	**$28,222**	**0.00**	**$25,250**	**0.00**	**$12,333**	**0.00**
Total	**$288,415**	**6.00**	**$300,032**	**6.00**	**$550,190**	**9.00**	**$525,557**	**9.00**	**$737,603**	**9.00**

Municipal Court - 2012-13

Municipal Court Building Security Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
MUNICIPAL COURT SPECIAL PROGRAMS										
Security Services	$487,264	0.00	$491,230	0.00	$514,832	0.00	$357,082	0.00	$343,617	0.00
Subtotal	**$487,264**	**0.00**	**$491,230**	**0.00**	**$514,832**	**0.00**	**$357,082**	**0.00**	**$343,617**	**0.00**
Total	**$487,264**	**0.00**	**$491,230**	**0.00**	**$514,832**	**0.00**	**$357,082**	**0.00**	**$343,617**	**0.00**

Municipal Court - 2012-13

Municipal Court Technology Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
MUNICIPAL COURT SPECIAL PROGRAMS										
Court Technology	$472,550	0.00	$631,134	0.00	$700,848	0.00	$665,848	0.00	$735,696	0.00
Subtotal	**$472,550**	**0.00**	**$631,134**	**0.00**	**$700,848**	**0.00**	**$665,848**	**0.00**	**$735,696**	**0.00**
Total	**$472,550**	**0.00**	**$631,134**	**0.00**	**$700,848**	**0.00**	**$665,848**	**0.00**	**$735,696**	**0.00**

Municipal Court - 2012-13

Traffic Safety Fund

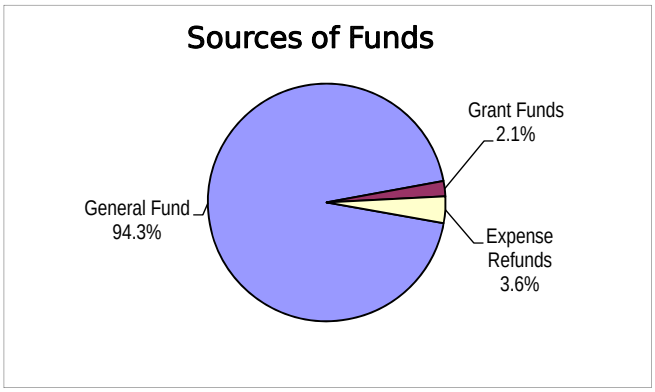
	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
MUNICIPAL COURT SPECIAL PROGRAMS										
Civil Red Light Administration	$870,802	3.00	$647,238	3.00	$943,779	2.00	$651,398	2.00	$1,075,850	2.00
Subtotal	**$870,802**	**3.00**	**$647,238**	**3.00**	**$943,779**	**2.00**	**$651,398**	**2.00**	**$1,075,850**	**2.00**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$6,163	0.00	$3,817	0.00	$238,344	0.00	$-96,543	0.00	$293,408	0.00
Transfers	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$295,307	0.00
Subtotal	**$6,163**	**0.00**	**$3,817**	**0.00**	**$238,344**	**0.00**	**$-96,543**	**0.00**	**$588,715**	**0.00**
Total	**$876,965**	**3.00**	**$651,055**	**3.00**	**$1,182,123**	**2.00**	**$554,855**	**2.00**	**$1,664,565**	**2.00**

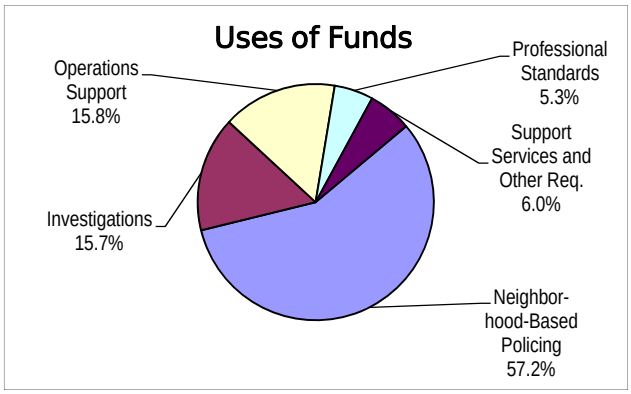
Municipal Court - 2012-13

Expense Refunds

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
DOWNTOWN AUSTIN COMMUNITY COURT										
Community Service Restitution	$146,592	0.00	$149,261	0.00	$155,554	0.00	$155,554	0.00	$171,738	0.00
Subtotal	**$146,592**	**0.00**	**$149,261**	**0.00**	**$155,554**	**0.00**	**$155,554**	**0.00**	**$171,738**	**0.00**
MUNICIPAL COURT OPERATIONS										
Caseflow Management	$2,093	0.00	$8,193	0.00	$0	0.00	$0	0.00	$0	0.00
Central Booking Support	$0	0.00	$1,256	0.00	$0	0.00	$0	0.00	$0	0.00
Civil Parking Administration	$13,184	0.00	$7,245	0.00	$0	0.00	$0	0.00	$0	0.00
Customer Services	$38,644	0.00	$1,593	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$53,921**	**0.00**	**$18,287**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
MUNICIPAL COURT SPECIAL PROGRAMS										
Civil Red Light Administration	$0	0.00	$0	0.00	$20,000	0.00	$20,000	0.00	$20,000	0.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$20,000**	**0.00**	**$20,000**	**0.00**	**$20,000**	**0.00**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$184	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$184**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
Total	**$200,697**	**0.00**	**$167,548**	**0.00**	**$175,554**	**0.00**	**$175,554**	**0.00**	**$191,738**	**0.00**

Police





Budget Overview

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
General Fund					
Revenue	$3,420,841	$3,554,860	$3,502,825	$3,495,517	$3,457,848
Requirements	$233,388,015	$246,532,995	$267,248,292	$265,636,395	$284,074,598
Full-Time Equivalents (FTEs)					
Sworn	1,621.00	1,669.00	1,718.00	1,718.00	1,740.00
Civilian	615.25	625.25	626.25	626.25	641.25
Expense Refunds	$10,216,016	$11,681,967	$10,514,684	$10,316,405	$10,887,192
Grants					
Requirements	$6,629,000	$6,026,603	$5,068,399	$5,068,399	$6,263,000
Full-Time Equivalents (FTEs)					
Civilian	34.00	34.00	33.00	33.00	19.00
Total Budget	$250,233,031	$264,241,565	$282,831,375	$281,021,199	$301,224,790

* Footnote: In addition to the amount shown above, the FY 2012-13 Budget also includes $541,400 for capital and critical one-time costs.

Police
Organization by Program and Activity for 2013

Investigations

Centralized Investigations
Organized Crime

Neighborhood-Based Policing

Community Partnerships
Patrol
Patrol Support
Specialized Patrol and Events Planning
Traffic Enforcement

Operations Support

Air Operations
Communications
Forensics Science Services
Special Operations
Strategic Support
Victim Services

Professional Standards

Internal Affairs
Recruiting
Training

Support Services

Departmental Support Services

Transfers & Other Requirements

Other Requirements

Police
Mission and Goals for 2013

Mission

The mission of the Police Department is to keep you, your family and our community safe.

Goals

Reduce the violent crime rate by 1%.

Reduce the property crime rate by 1%.

Improve traffic safety.

- Reduce traffic fatality rate by 1%.
- Reduce serious-injury collision rate by 3%.
- Reduce DWI-related fatality rate by 3%.

Demonstrate professionalism and skills competency among police employees.

- Reduce the rate of citizen complaints by 2%.
- Increase the percentage of residents who are satisfied with the overall quality of police services by 2%.
- Increase the average number of training hours per employee by 2 hours.

Use Intelligence-Led Policing to increase efficiency in service delivery.

- Maintain a 7:00 response time to emergency and urgent calls.
- Increase the percent of Part I crimes cleared by 2%.
- Reduce the Part II crime rate by 1%.

Police

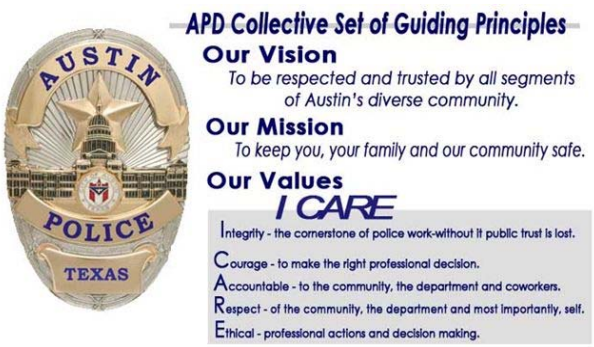
Message from the Director

The Austin Police Department (APD) continues its mission to keep you, your family and our community safe. Our vision of being the safest big city in America is built around a strong commitment to neighborhood-based policing. The emphasis includes continued efforts to reduce crime, improve service delivery, increase attention to traffic safety and quality of life initiatives, and improve efficiency and effectiveness through professional development, process improvements, technology changes and volunteerism.

The Austin Police Department provides quality police services to the citizens of Austin, Texas, in a variety of ways. Officers assigned to patrol and field operations respond to calls for service, provide traffic control, and assist citizens in solving neighborhood problems to enhance their quality of life. Highway Enforcement officers conduct investigations of serious injury collisions, special traffic initiatives, abandoned vehicle removal, and DWI enforcement. APD has a number of specialized units committed to keeping Austin safe, including the Gang Suppression unit, Auto Theft Interdiction unit, Child Abuse unit, Financial Crimes unit, High Tech Crime unit, Homicide unit, Special Events unit, and Training and Recruiting units. The department also has civilian support units including Forensics, Crime Analysis and Crime Records, Human Resources, Financial Management and 9-1-1 Communications as well as units that provide community outreach through the Police Activities League and Police Explorer Post, Citizens' Police Academy, Blue Santa and the National Night Out Program.

The department seeks to align its budget to address a number of horizon issues. Those goals include proactively responding to crime trends and maintaining quality police services in a changing environment; addressing the support services workload that corresponds with increased numbers of officers; upgrading technology so that police employees can effectively meet the increased demand for service; reducing risk by enhancing the training of police employees; ensuring police employees have access to high quality equipment and reliable vehicles so they can focus on customer service; and improving police facilities to support the efficient provision of services and encourage community access to police operations.

The Austin Police Department is committed to the use of best practices to reduce crime, enhance citizen safety, manage traffic safety, and to provide professionally trained staff so that Austin makes strides toward being the best managed city in the nation.



Art Acevedo, Chief of Police

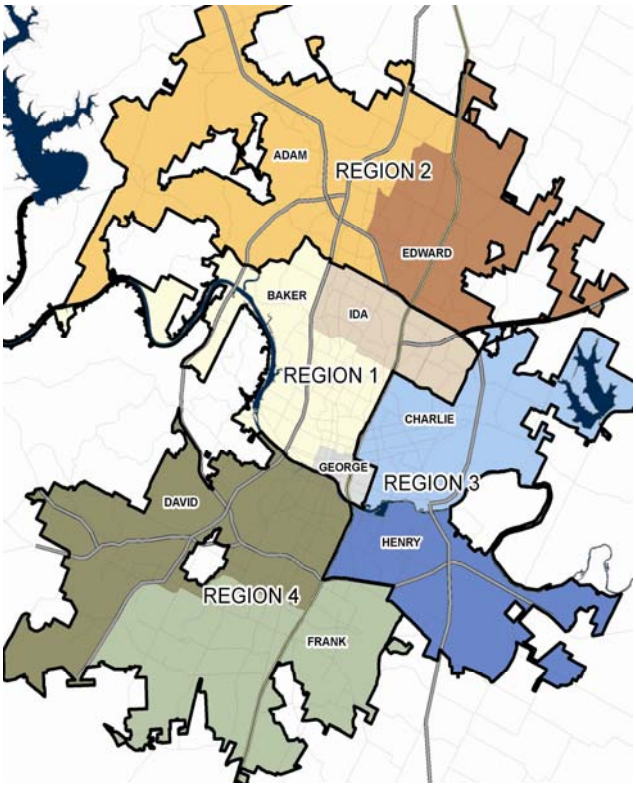
Budget Highlights

The FY 2012-13 Budget for APD includes requirements to maintain current operations, add positions, and fund changes for service tenure and contract obligations. Contractual and commodity accounts remained relatively consistent with the exception of increased costs anticipated for fuel and maintenance. The total General Fund budget for Police for FY 2012-13 is $284,074,598 which includes 1,740 sworn and 641.25 civilian full-time equivalent positions.

Twenty-two additional sworn positions are added in April 2013 to maintain the City of Austin's police-staffing ratio of 2.0 officers per 1,000 residents. Cadet classes will be held to fill these new positions, as well as any vacancies that occur through attrition during the fiscal year.

The Budget also includes the conversion of eight 911 call takers and four 911 dispatchers in Communications from grant funding to the General Fund. These positions were added in 2010 through an American Recovery and Reinvestment Act grant. The grant is expiring and these positions will remain with the department to continue to work toward improving response times to emergency calls for service. Two Victim Witness Counselor positions are also being converted to permanent General Fund positions due to reduced grant funding in the Victim Services area.

One civilian position was transferred from Central Purchasing to assist with implementation of a new uniform contract administered within the department.



Neighborhood-Based Policing

During Fiscal Year 2011-12, City Council approved the reclassification of an additional Assistant Chief in order to further prepare the department to address future population growth and to provide a single executive point of contact to citizens living in each of the four patrol regions. Neighborhood-based policing, comprised of patrol, patrol support, community partnerships, specialized patrol, and traffic enforcement, represents 57% of the FY 2012-13 Budget.

Each of the four patrol regions use directed patrols and tactical teams to supplement regular patrols to address emerging crime "hot spots" quickly and to prevent ongoing crime issues. Hot spots and other emerging trends are identified using the CompStat process to link call volume and crime patterns. Patrol support staff such as district representatives and detectives is often used in crime reduction/prevention strategies as well.

Community Partnerships encompass a wide variety of activities such as the Citizens Police Academy, Shop with a Cop, Blue Santa, National Night Out, Austin Bright Cyclist campaign, Crime Watch Safety Fairs, AISD

Reading Programs, Middle School Soccer competitions, PAL Basketball Clinics and Boxing Camps, and Police Explorer Competitions. The Citizen's Police Academy is a fourteen-week program that is designed to give the public a working knowledge of the Austin Police Department. Each session consists of fourteen consecutive Tuesday night classes at City of Austin facilities. The instruction is comprehensive and each week separate areas of the department are covered.

Officers use the Bright Cyclist campaign to inform cyclists of bicycle laws. The goal of the campaign is to raise awareness and reduce the number of cyclists riding without proper lighting. Last year, the City piloted the Austin Bright Cyclist program, reducing the number of citations issued to cyclists for riding without a light from 158 to 90 within one year.

Austin Explorers are youth ages 14-20 in the 9th grade or higher who are mentored by police officers in various areas of law enforcement. In May of this year, the Austin Explorers brought home awards from the 23rd Annual Texas Law Enforcement Explorer Advisors Association (TLEEAA) state competition in Waxahachie. Over 120 teams from around Texas participated in this event, which included several different scenarios involving practical application of law enforcement knowledge and investigative skills. APD's Explorers won first place in white collar crime investigations, first place in robbery in progress and second place in intoxicated driver scenarios.

There have been 31 traffic fatalities in Austin through the end of May. The Highway Enforcement unit has worked several initiatives in an attempt to reduce traffic related fatalities including a pedestrian initiative as well as several no-refusal initiatives aimed at intoxicated drivers.

The Special Events unit will be moving to One Texas Center to provide a one-stop shop for permitting for the City. Funding for the office location is being provided in the FY 2010-13 Budget.

Investigations

Investigations for FY 2012-13 account for 16% of the department's budget and include Centralized Investigations and Organized Crime. Centralized Investigations focuses on crimes such as homicide, robbery, sex crimes, property, high tech, auto theft, burglary and domestic violence. Organized Crime focuses on criminal activity related to gangs, narcotics and human trafficking.

The table below is an example from a CompStat report used by the department to assess monthly and yearly trends in violent crimes such as homicides, robberies, and aggravated assault with and without family violence. The table shows that through the week ending May 24th, violent crime is down 7% citywide for the calendar year 2012 compared to the same period in 2011. The table also shows 41.6% of the cases for 2012 have been cleared.

CITYWIDE - VIOLENT CRIME								
	LAST	CURR	% Change	2011 YTD	2012 YTD	YTD % Change	2012 Cases Cleared YTD Total	% of 2012
Homicide	5	0	**-100%**	9	11	**22%**	**9**	**81.8%**
Rape	17	10	**-41%**	100	74	-26%	**26**	**35.1%**
Robbery-Bank	0	2	**200%**	12	8	-33%	**6**	**75.0%**
Robbery-Business	13	12	**-8%**	80	73	-9%	**23**	**31.5%**
Robbery-Individual	63	64	**2%**	407	351	-14%	**56**	**16.0%**
Agg Assault no FV	85	97	**14%**	457	457	0%	**140**	**30.6%**
Agg Assault FV	68	62	**-9%**	371	364	-2%	**296**	**81.3%**
Total Violent	251	247	**-2%**	1436	1338	-7%	**556**	**41.6%**

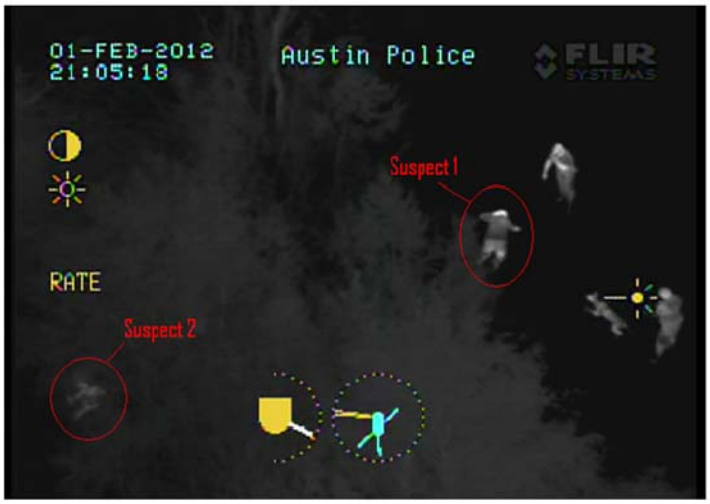
The Organized Crime Division participated in a two-year long Federal Task Force investigation that was partially concluded this year when 16 members and associates of the Texas Mexican Mafia were sentenced on federal drug charges. The Texas Mexican Mafia is a prison gang that has expanded criminal operations outside of the Texas Department of Criminal Justice (TDCJ) in communities across Texas. The criminal activities of this organization consist of murder, murder for hire, extortion, robbery, burglary, engaging in organized crime, aggravated assault, and other weapons and narcotics violations.

During the month of March, three significant drug seizures were made. First, during a traffic stop, 16.4 kilos of powder cocaine cut for retail sale were found hidden in a truck. The cocaine had an estimated street value of $6.4 million. A separate organized crime division investigation resulted in four suspects being arrested with approximately 6.6 lbs. of tar heroin with an estimated street value of approximately $1.5 million. This single seizure of tar heroin is one of the largest seizures in APD history. The last seizure resulted from a burglary of residence call. Patrol officers were assisted by the gang suppression/major crimes unit for the investigation that resulted in the seizure of 565 pounds of marijuana, a ½ ounce of powder cocaine, and several guns.

The FY 2012-13 Budget includes funding for upgrading 10 of the 22 new sworn personnel positions from the rank of Officer to the rank of Detective in April 2013. These detectives will be deployed strategically throughout the Investigations program with the goal of improving caseload per detective and increasing the number of cases solved.

Operations Support

Operations Support accounts for 16% of the FY 2012-13 departmental budget and includes functions such as air operations, communications, special operations, strategic support, forensic sciences, and victim services. The police department provides services throughout the city's land, streets and water areas.



The air operations unit is an integral part of patrol support and has proved to be an important resource in tracking criminal activity. On several occasions the air unit has deployed to track suspects in burglaries and assaults that would otherwise not have been located. The photo at left is an actual case of aggravated assault suspects hiding in a heavily wooded area. The photo shows the k-9 and officer approaching. This photo was taken with the night vision equipment on Air1. Air support guided the officers via radio to the suspects who were apprehended.

The Austin Regional Intelligence Center (ARIC) and the Real Time Crime Center (RTCC) are working in conjunction to detect, prevent and respond to criminal and terrorist activity. ARIC continues to partner with ten public safety agencies in Hays, Travis and Williamson counties. ARIC focuses on regional public safety data analysis across multiple law enforcement jurisdictions which RTCC focuses on activity within Austin city limits. The FY 2012-13 Budget includes funding to sustain ARIC after the loss of Urban Area Security Initiative (UASI) status and associated grant funding.

During the first five months of calendar year 2012, officers have been dispatched to 145,485 calls for service of which 14,406 were considered hotshot and urgent priority. The response time for hotshot and urgent priority calls was 7 minutes and 31 seconds (7:31) for that time period.

A significant change in the FY 2012-13 Budget is the decrease in funding related to the anticipated renewal of the Travis County Central Booking Agreement which expires at the end of the current fiscal year. This agreement pays Travis County to provide booking services for City of Austin arrestees. In recent years the costs have increased; however, projections for next year show the costs decreasing by approximately $160,000 due to a reduction in APD's share of the total bookings into the center.

Professional Standards

Professional Standards includes functions such as recruiting, training, and internal affairs and amounts to 6% of the total budget. APD is currently on a schedule to start an academy every four months so that attrition related to officer vacancies doesn't impact services to our citizens. An academy started this past April with 70 cadets, and plans are to start another academy in August with 50 cadets.

Community Involvement

During FY 2011-12, the department has continued to participate in the drug take-back initiatives which provide a free method to properly dispose of expired, unused and unwanted prescription drugs and over-the-counter medicines.

Greater Austin area first responders stepped behind the counter with Ronald McDonald and members of the 100 Club of Central Texas to serve customers for the Club's Annual Good Friday Fundraiser. The fundraiser benefits families of fallen first responders who are seriously injured, or killed in the line of duty; 10% of all sales went to the 100 Club.

APD also partnered with Capital Metro to provide free service on six Night Owl routes that traveled to and from 6th and Congress and neighborhoods throughout the city for New Year's Eve. This effort was a safer alternative for those who wanted to celebrate the New Year in Austin's entertainment district.

Capital Budget and One-Time Critical Equipment

A continuing capital budget project in FY 2012-13 is the implementation of the Digital Vehicular Video System that was approved by Council in FY 2011-12. $2.9 million is slated in the spending plan for installing network infrastructure and audio/video equipment. This system allows fully-integrated, solid-state digital video and audio capture, storage, transfer, and video management. File transmission takes place via wireless networks and each vehicle will have a minimum of two cameras that can record and be viewed simultaneously.

The FY 2012-13 Budget also includes $541,400 for one-time critical equipment, including replacement body armor, tasers, and patrol vehicles for new officers.

Police
Significant Changes

General Fund

Revenue Changes	Dollars
The Budget includes an increase of $20,225 in revenue from wrecker towing incidents.	$14,086
Revenue from alarm permits is also increasing $148,000.	$148,000
The Budget includes a decrease of $61,000 in revenue from sales of reports due to a lower demand for accident reports.	($61,000)
The Department projects a net decrease of $146,063 for revenue collected from police sources such as facility rental, scrap metal sales, and other permits.	($146,063)

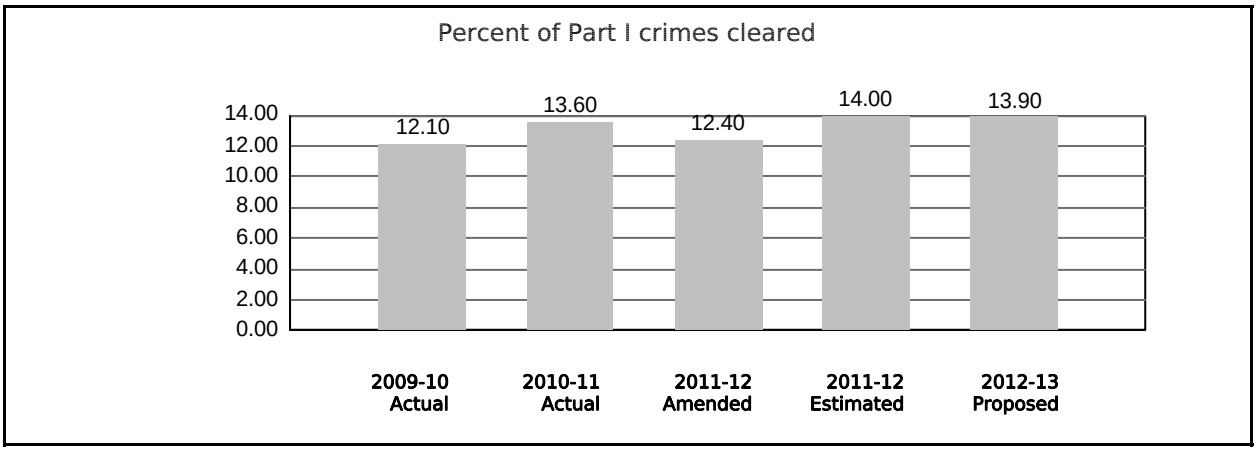
Expenditure Changes	FTEs	Dollars
Citywide		
The Budget includes $818,705 for salary increases associated with wage adjustments for non-uniformed employees in FY 2012-13. An additional $660,113 is included in the Budget for increased City contributions for health insurance for uniformed and non-uniformed employees.		$1,478,818
The Budget includes additional funding for the Employees' Retirement System that is equivalent to 2% for payroll for non-civil service employees to help improve the funded status of the pension system. This amount also includes a budget reallocation from the fund level to the department level.		$2,291,767
The Budget includes $216,834 for wage adjustments associated with implementing the City's recently completed market study.		$216,834
Fleet maintenance charges are increasing by $662,059 and fleet fuel charges department-wide are increasing by $113,716 to keep up with a growing fleet and rising costs.		$775,775
Meet and Confer		
The Budget includes full-year funding for the third year of the modified FY 2008-09 Meet and Confer contract in the amount of $6,383,605, which includes a 3% general wage increase and a 1% pension increase for uniformed employees.		$6,383,605
The Budget also includes Step increases related to service tenure for existing officers in the amount of $2 million.		$2,000,000
Investigations		
An increase of $3,114 in expense reimbursements from Health and Human Services Department is included in the Budget to fund the salary and retirement increases for the Animal Cruelty Officer.		($3,114)
The Budget also includes an increase of $270,029 for rent at the City's Rutherford Lane campus.		$270,029
An additional increase to the Budget includes half-year funding for the upgrade of 10 of 22 sworn positions from the rank of Officer to the rank of Detective. Remaining funding will be included in the FY 2013-14 Budget.		$195,982

Expenditure Changes	FTEs	Dollars
The Budget includes an increase of $1,839,968 for the annualized costs of 47 sworn positions added in FY 2011-12.		$1,839,968
Neighborhood-Based Policing		
Funding is included in the Budget to meet the staffing ratio of 2.0 officers per 1,000 residents. The half-year cost for funding the 22 positions, who will be hired in April 2013, is $1,178,912.	22.00	$1,178,912
The Budget includes a reduction of $133,950 to back out the one-time equipment expense for 47 new sworn officer positions added in FY 2011-12.		($133,950)
The Budget includes adding $123,160 for One Texas Center rent for the Special Events permitting center.		$123,160
The Budget also includes an increase in expense reimbursement from Aviation for sworn personnel cost increases for Airport Police.		($380,968)
Overtime in regional patrol is reduced $59,009.		($59,009)
Operations Support		
Due to a change in Austin's share of the costs, the Budget includes a decrease of $157,383 for the booking contract with Travis County.		($157,383)
The Budget includes an increase for the conversion of four 911 dispatchers and eight calltakers to General Fund positions after the end of the American Recovery and Reinvestment Act grant period.	12.00	$646,746
Two Victim Witness Counselor positions are converted to the General Fund due to the reduction of grant funding. The positions are funded by repurposing grant match funding for the Victim Services unit.	2.00	$0
The Budget also includes an increase for sustaining the funding of the Austin Regional Intelligence Center after the loss of Urban Area Security Initiative grant funding.		$204,201
Support Services		
One Accounting Technician is being transferred from the Corporate Purchasing uniform store to assist in administering the new uniform contracts.	1.00	$51,342
The Budget includes the reduction of one-time funds added on the dais in FY 2011-12 for a Patrol Utilization Study.		($100,000)
Transfers and Other Requirements		
The General Obligation Debt Service payment is also increasing by $3,591 to pay for the Evidence Storage Warehouse.		$3,591

Police
Budget Detail by Activity

Program: Investigations
Activity: Centralized Investigations

The purpose of the Centralized Investigations activity is to investigate and solve property and violent crimes that require a particularly high level of expertise to Area Commands, victims, suspects, external members of criminal justice agencies, and the public in order to protect victims and the public and deter criminal activity.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	845,027	1,283,341	595,986	552,986	599,817
General Fund	27,824,589	30,240,454	32,803,112	33,444,804	34,075,383
Grants	477,000	406,147	560,098	560,098	963,000
Total Requirements	$29,146,616	$31,929,942	$33,959,196	$34,557,888	$35,638,200
Full-Time Equivalents					
Civilian	16.75	17.75	21.75	21.75	21.75
Grants	2.00	2.00	2.00	2.00	2.00
Sworn	174.00	202.00	217.00	217.00	213.00
Total FTEs	192.75	221.75	240.75	240.75	236.75
Performance Measures					
Number of cases cleared by centralized detectives	6,041	5,620	6,500	5,363	5,370
Number of cases investigated by centralized detectives	29,653	30,356	29,586	26,814	26,814
Percent of Part I crimes cleared	***12.10***	***13.60***	***12.40***	***14***	***13.90***

Services

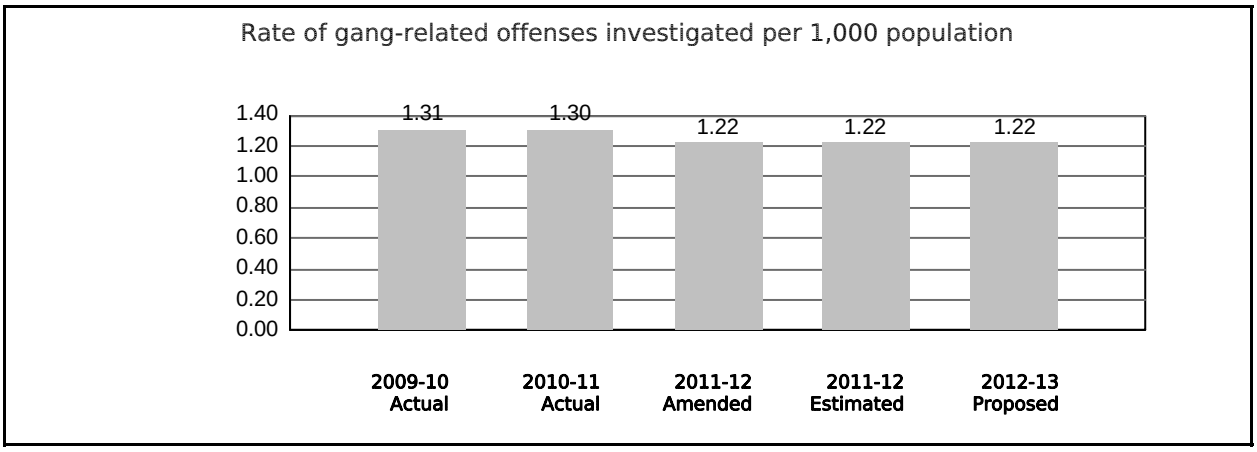
Criminal case investigation (Homicide, Robbery, Child Abuse, Family Violence, Sex Crimes, Forgery, and other Financial Crimes, Juvenile Investigations, and Auto Theft); investigate allegations of wrongdoing by departmental employees and sworn employees of other jurisdictions when the event occurs within APD's jurisdiction; support for multi-agency Family Violence Protection Team; apprehension of fugitives; sex offender registration; and recovery of stolen property

Bold/Italicized Measure = Key Indicator

Police
Budget Detail by Activity

Program: Investigations
Activity: Organized Crime

The purpose of the Organized Crime activity is to investigate the possession, manufacture, and illegal sale of controlled substances, gang-related crime, and computer-related crime and gather and disseminate information regarding criminal activity to APD Commands and other criminal justice agencies and the general public in order to reduce organized crime.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	392,116	411,794	55,000	55,000	55,000
General Fund	9,109,988	9,269,160	10,167,943	10,159,057	10,954,668
Grants	399,000	400,646	117,918	117,918	575,000
Total Requirements	$9,901,103	$10,081,600	$10,340,861	$10,331,975	$11,584,668
Full-Time Equivalents					
Civilian	2.00	2.00	2.00	2.00	4.00
Grants	1.00	1.00	1.00	1.00	1.00
Sworn	55.00	61.00	66.00	66.00	68.00
Total FTEs	58.00	64.00	69.00	69.00	73.00
Performance Measures					
Number of gang-related offenses investigated department-wide	1,018	1,021	946	996	996
Number of federal arrests made by Narcotics Conspiracy	161	142	146	112	112
Rate of gang-related offenses investigated per 1,000 population	1.31	1.30	1.22	1.22	1.22

Services

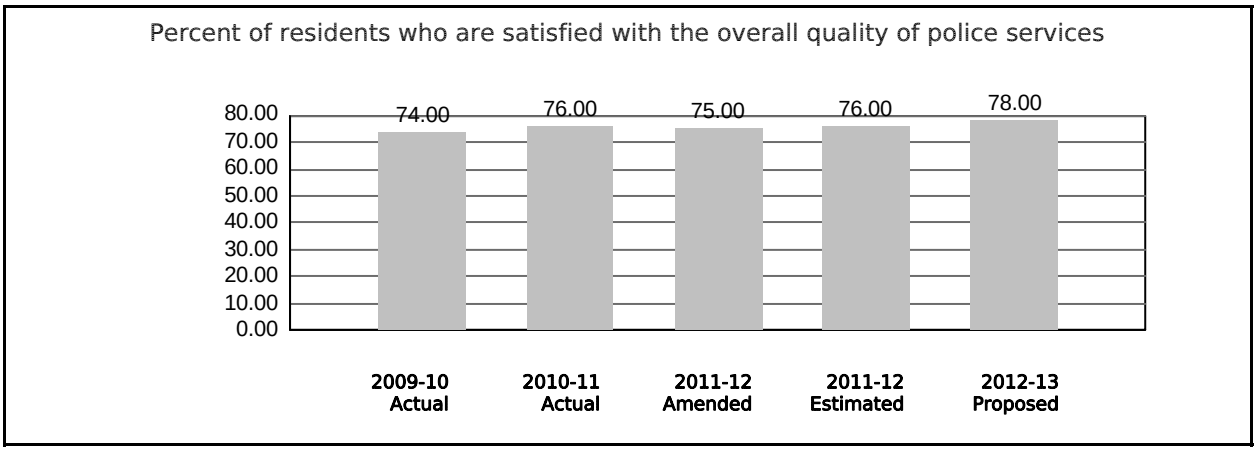
Execution of search warrants, arrest of suspects; surveillance; clandestine lab removal; seizure of controlled substances and assets; information dissemination; intelligence gathering and case management; crime stoppers hot-line; forensic analysis in high-tech crimes; apprehension of gang members and career criminal/probation-parole violators; and investigation of gang-related offenses; Education/gang awareness presentations

Bold/Italicized Measure = Key Indicator

Police
Budget Detail by Activity

Program: Neighborhood-Based Policing
Activity: Community Partnerships

The purpose of the Community Partnerships activity is to establish partnerships and provide collaborative problem solving opportunities, neighborhood services, and education to residents so that together police and citizens can improve safety, the perception of safety and neighborhood quality of life.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	0	5,633	0	0	0
General Fund	1,591,187	3,723,139	1,758,930	1,750,638	1,724,123
Grants	1,219,000	2,282,498	999,780	999,780	1,906,000
Total Requirements	$2,810,187	$6,011,270	$2,758,710	$2,750,418	$3,630,123
Full-Time Equivalents					
Civilian	18.00	13.00	10.00	10.00	10.00
Grants	16.00	15.00	14.00	14.00	14.00
Sworn	67.00	32.00	6.00	6.00	5.00
Total FTEs	101.00	60.00	30.00	30.00	29.00
Performance Measures					
Percent of residents who feel safe in their neighborhoods at night	71	73	75	73	74
Percent of residents who feel safe in their neighborhoods during the day	87	89	95	89	92
Percent of residents who feel safe downtown at night	32	36	65	36	51
Percent of residents who feel safe downtown during the day	79	81	90	81	86
Percent of residents who are satisfied with the overall quality of police services	***74***	***76***	***75***	***76***	***78***

Services

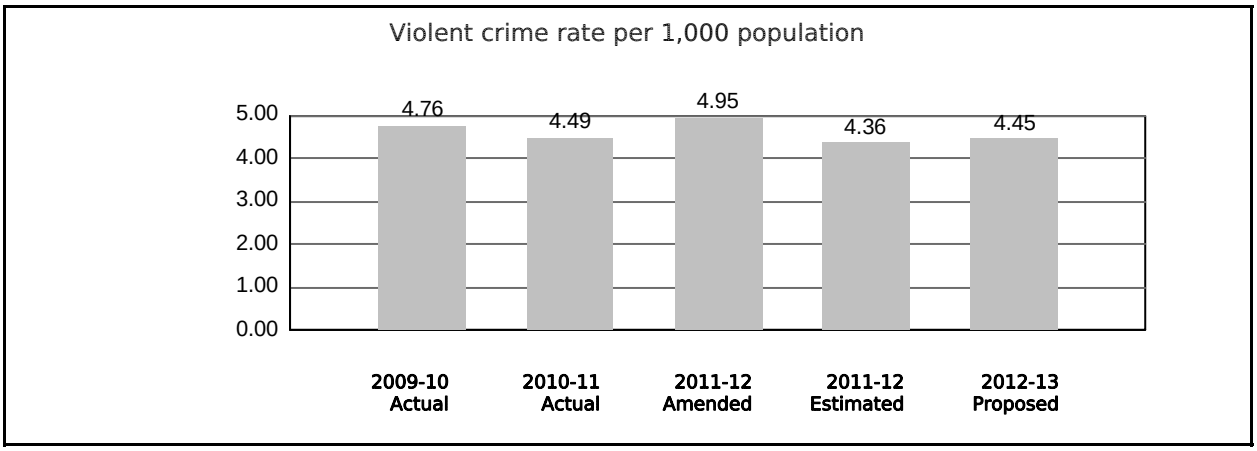
Partnerships; Abandoned vehicle tagging/towing; Crime prevention/intervention; public education; outreach to youth; coordination of APD participation in community events; coordination of volunteer support

Bold/Italicized Measure = Key Indicator

Police
Budget Detail by Activity

Program: Neighborhood-Based Policing
Activity: Patrol

The purpose of the Patrol activity is to provide a police presence in neighborhoods, respond to calls for service from the community and engage in collaborative problem solving initiatives with the community so that the community can feel and be safe.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	212,153	401,330	200,000	200,000	100,000
General Fund	87,445,668	91,171,836	92,505,286	87,749,292	102,140,898
Total Requirements	$87,657,822	$91,573,166	$92,705,286	$87,949,292	$102,240,898
Full-Time Equivalents					
Civilian	9.75	6.00	6.00	6.00	3.00
Sworn	805.00	817.00	783.00	783.00	819.00
Total FTEs	814.75	823.00	789.00	789.00	822.00
Performance Measures					
Austin's ranking among the safest major US cities on property crime	31	29	25	29	27
Austin's ranking among the safest major US cities on violent crime	5	5	4	5	4
Part II crime rate per 1,000 population	***135***	***128***	***127***	***122***	***127***
Property crime rate per 1,000 population	***57.55***	***54.33***	***59.42***	***53.31***	***53.79***
Response time from dispatch to arrival for EMERGENCY and URGENT calls	5.14	5	4.56	5.23	5.07
Violent crime rate per 1,000 population	***4.76***	***4.49***	***4.95***	***4.36***	***4.45***

Services

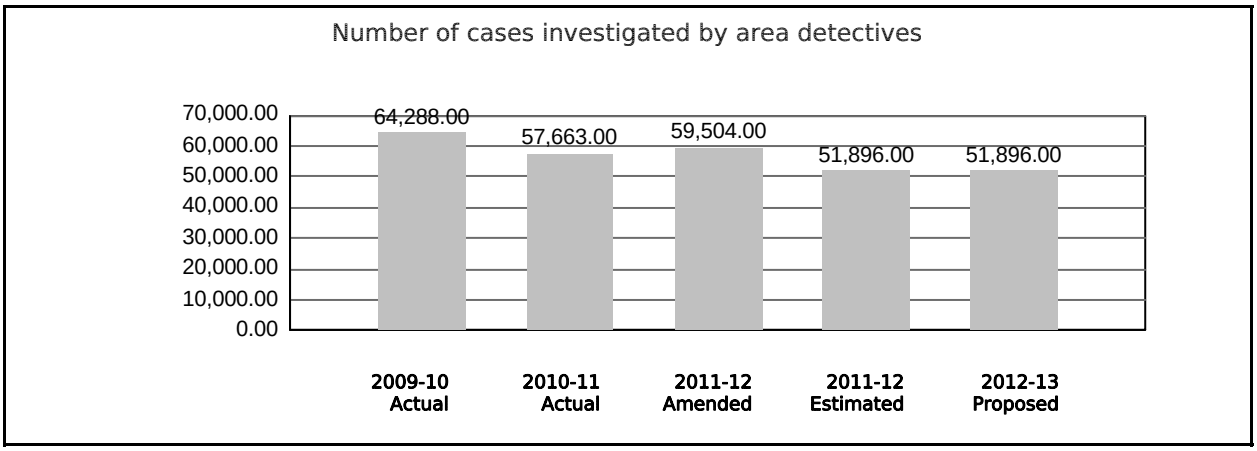
Response to 911 calls; traffic enforcement; law enforcement; preventive patrol/visibility; directed patrol/hot spots

Bold/Italicized Measure = Key Indicator

Police
Budget Detail by Activity

Program: Neighborhood-Based Policing
Activity: Patrol Support

The purpose of the Patrol Support activity is to support the First Response officers through follow-up investigations, apprehension of offenders, and targeted enforcement efforts and to provide collaborative problem solving opportunities to residents in order to reduce crime and disorder and to improve quality of life.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	4,785,847	5,120,821	5,552,777	5,303,062	5,933,745
General Fund	22,593,360	23,324,081	29,117,379	29,118,477	29,005,652
Total Requirements	$27,379,207	$28,444,902	$34,670,156	$34,421,539	$34,939,397
Full-Time Equivalents					
Civilian	22.75	19.75	16.00	16.00	10.00
Sworn	204.00	208.00	268.00	268.00	256.00
Total FTEs	226.75	227.75	284.00	284.00	266.00
Performance Measures					
Arrests made by Tactical Support	2,151	3,239	2,596	2,858	2,858
Average response time to calls for service at ABIA	6.52	6.08	6	6.35	6.22
Number of cases investigated by area detectives	64,288	57,663	59,504	51,896	51,896
Number of calls for service at ABIA	27,018	21,512	20,794	20,976	20,976

Services

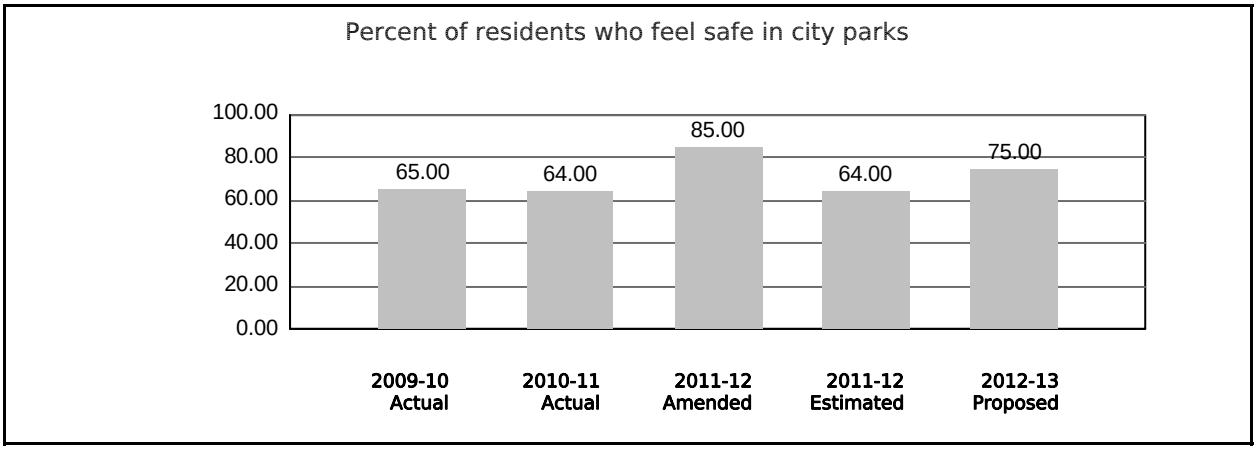
Follow-up investigations; arrests; court testimony; problem solving; property recovery; VIP and motorcade escort service; holiday and Special Event security; disaster response; arrest review; alarm ordinance administration; airport police

Bold/Italicized Measure = Key Indicator

Police
Budget Detail by Activity

Program: Neighborhood-Based Policing
Activity: Specialized Patrol and Events Planning

The purpose of the Specialized Patrol and Events Planning activity is to provide specialized public safety services to Austin residents.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	1,252,116	2,197,131	1,368,715	1,514,795	1,368,715
General Fund	7,322,743	8,621,983	8,982,729	8,836,649	10,268,316
Total Requirements	$8,574,859	$10,819,114	$10,351,444	$10,351,444	$11,637,031
Full-Time Equivalents					
Civilian	0.00	4.00	4.00	4.00	4.00
Sworn	35.00	65.00	65.00	65.00	73.00
Total FTEs	35.00	69.00	69.00	69.00	77.00
Performance Measures					
Number of park safety enforcement actions on parkland	7,207	19,906	6,500	102,337	104,500
Number of boat safety checks on area lakes	342	346	118	236	275
Percent of residents who feel safe in city parks	65	64	85	64	75

Services

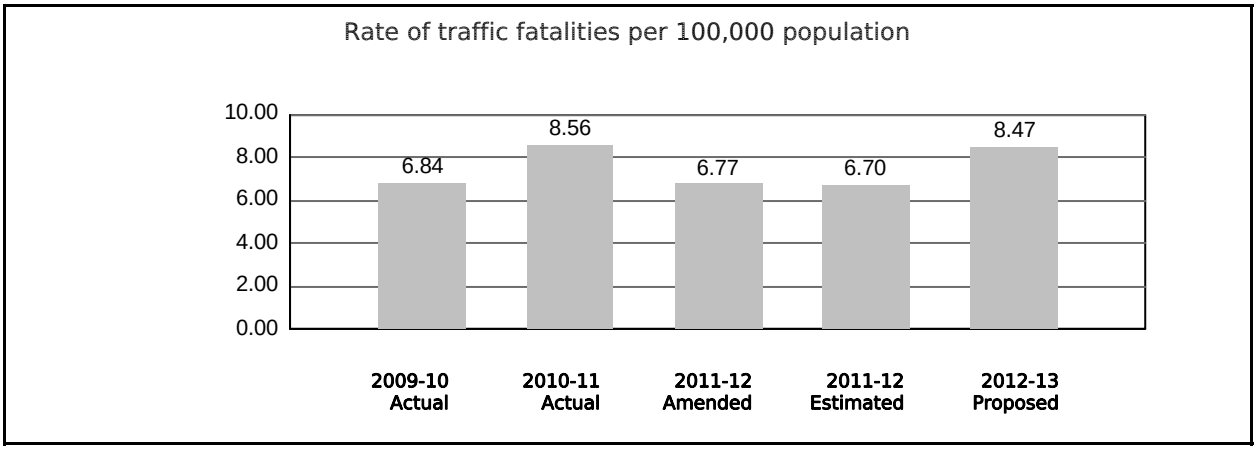
Law enforcement; Lake/park patrol; Citations; Arrests; Investigations for boating accidents; Special Events; Emergency Planning

Bold/Italicized Measure = Key Indicator

Police
Budget Detail by Activity

Program: Neighborhood-Based Policing
Activity: Traffic Enforcement

The purpose of the Traffic Enforcement activity is to investigate accidents, analyze collisions, target enforcement efforts and coordinate multiple agencies in responding to traffic management in order to improve traffic safety.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	17,618	58,719	20,000	20,000	20,000
General Fund	14,378,722	16,107,271	17,001,298	17,949,298	17,925,721
Grants	1,891,000	1,704,960	2,328,603	2,328,603	1,977,000
Total Requirements	$16,287,339	$17,870,950	$19,349,901	$20,297,901	$19,922,721
Full-Time Equivalents					
Civilian	4.00	4.00	5.75	5.75	8.00
Grants	0.00	1.00	1.00	1.00	1.00
Sworn	118.00	119.00	120.00	120.00	122.00
Total FTEs	122.00	124.00	126.75	126.75	131.00
Performance Measures					
Rate of DWI-related fatalities per 100,000 population	***2.97***	***2.81***	***2.88***	***0.60***	***2.73***
Rate of serious-injury-producing collisions per 100,000 population	***10.97***	***12.91***	***10.64***	***8.77***	***12.52***
Rate of traffic fatalities per 100,000 population	***6.84***	***8.56***	***6.77***	***6.70***	***8.47***

Services

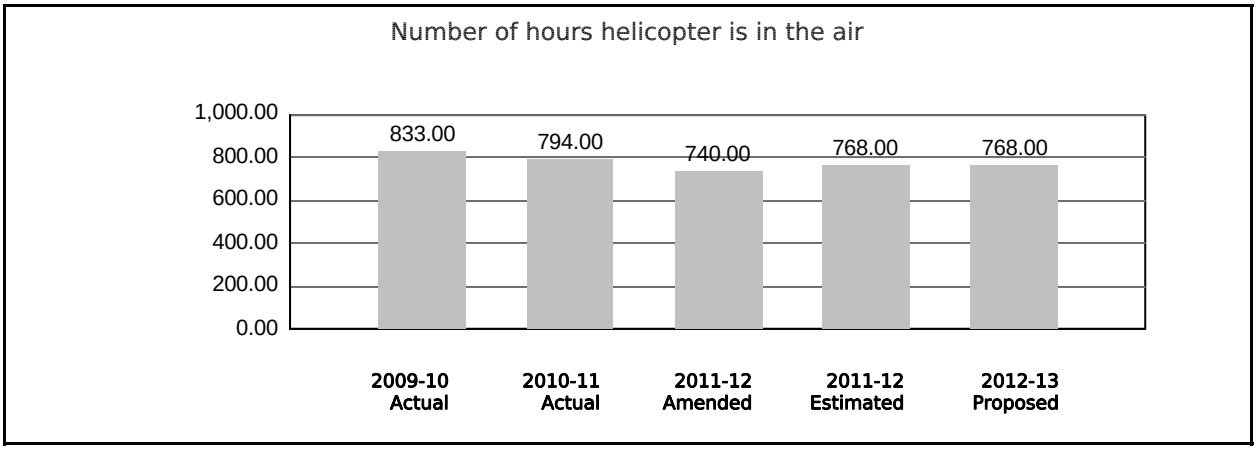
Accident investigation; collision analysis; coordination of enforcement efforts; coordination of multiple agency efforts

Bold/Italicized Measure = Key Indicator

Police
Budget Detail by Activity

Program: Operations Support
Activity: Air Operations

The purpose of the Air Operations activity is to provide support from fixed wing and helicopter resources to APD and the public in order to enhance the safety of officers and residents.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	0	34,367	0	0	0
General Fund	1,521,268	1,477,847	1,543,612	1,543,612	1,447,101
Total Requirements	$1,521,268	$1,512,214	$1,543,612	$1,543,612	$1,447,101
Full-Time Equivalents					
Civilian	1.00	1.00	1.00	1.00	1.00
Sworn	8.00	7.00	7.00	7.00	6.00
Total FTEs	9.00	8.00	8.00	8.00	7.00
Performance Measures					
Number of hours helicopter is in the air	833	794	740	768	768
Number of assisted arrests	220	162	170	324	324

Services

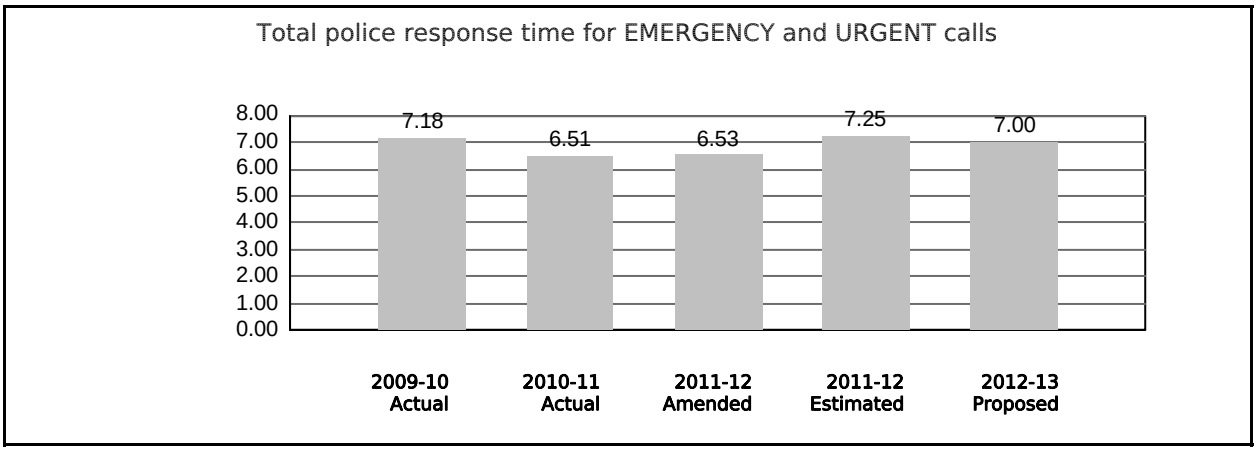
Patrolling Austin roadways for public safety

Bold/Italicized Measure = Key Indicator

Police
Budget Detail by Activity

Program: Operations Support
Activity: Communications

The purpose of the Communications activity is to receive and process emergency and non-emergency calls for police service from the public in order to provide police assistance to persons in need and support police personnel in the delivery of that service.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	392,269	415,145	394,055	394,055	448,177
General Fund	10,824,325	11,315,622	11,533,926	11,783,926	13,154,908
Grants	1,399,000	0	0	0	0
Total Requirements	$12,615,594	$11,730,767	$11,927,981	$12,177,981	$13,603,085
Full-Time Equivalents					
Civilian	179.75	179.75	179.75	179.75	191.75
Grants	12.00	12.00	12.00	12.00	0.00
Sworn	4.00	0.00	0.00	0.00	0.00
Total FTEs	195.75	191.75	191.75	191.75	191.75
Performance Measures					
Number of calls received in the 9-1-1 call center	817,200	795,333	765,126	784,520	784,520
Number of calls dispatched for service	353,401	347,590	341,580	333,818	333,818
Response time to process EMERGENCY and URGENT calls	1.11	1.09	1.07	1.18	1.12
Response time to dispatch EMERGENCY and URGENT calls	0.51	0.39	0.50	0.42	0.40
Total police response time for EMERGENCY and URGENT calls	***7.18***	***6.51***	***6.53***	***7.25***	***7***

Services

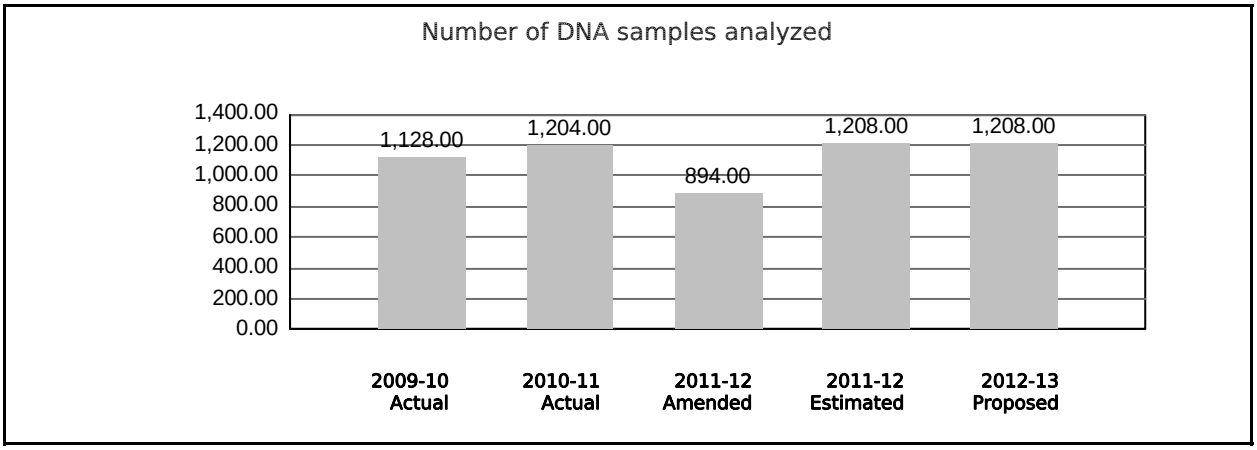
Response and direction of emergency and non-emergency incoming calls; radio communications; response to warrant checks and other inquiries from outside law enforcement agencies

Bold/Italicized Measure = Key Indicator

Police
Budget Detail by Activity

Program: Operations Support
Activity: Forensics Science Services

The purpose of Forensics Science Services activity is to provide timely and accurate forensic science and operational support to APD, local law enforcement and judicial agencies so they can successfully resolve investigations.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	78,300	83,607	167,444	115,800	167,444
General Fund	5,811,813	6,155,424	6,678,257	6,740,174	7,064,588
Grants	523,000	462,154	597,788	597,788	580,000
Total Requirements	$6,413,113	$6,701,185	$7,443,489	$7,453,762	$7,812,032
Full-Time Equivalents					
Civilian	80.25	80.25	81.25	81.25	80.25
Total FTEs	80.25	80.25	81.25	81.25	80.25
Performance Measures					
Number of DNA samples analyzed	1,128	1,204	894	1,208	1,208
Number of items of evidence received	94,891	76,876	77,728	64,658	64,658
Number of narcotic samples analyzed	15,544	17,398	16,700	11,248	18,000

Services

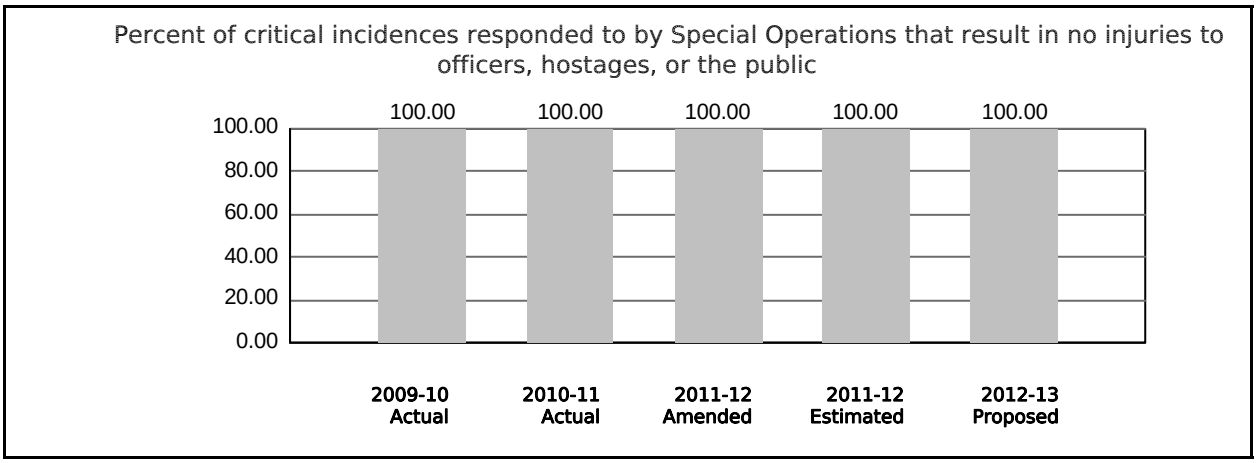
Laboratory analysis of narcotics, blood-alcohol, DNA, firearms/toolmarks and fingerprint evidence; Breath Alcohol Testing Program Management; multi-media and polygraph support; crime scene investigation, photography and evidence collection; clandestine laboratory response; evidence and found property management

Bold/Italicized Measure = Key Indicator

Police
Budget Detail by Activity

Program: Operations Support
Activity: Special Operations

The purpose of the Special Operations activity is to resolve crises involving hostage/barricade situations, provide canine and warrant service, and investigate and detonate explosives in order to enhance the safety of officers and residents.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	2,188,863	1,566,269	2,145,707	2,145,707	2,145,707
General Fund	5,129,875	7,002,072	8,049,180	7,113,468	7,427,200
Total Requirements	$7,318,738	$8,568,341	$10,194,887	$9,259,175	$9,572,907
Full-Time Equivalents					
Civilian	1.00	1.00	1.00	1.00	1.00
Sworn	52.00	56.00	64.00	64.00	64.00
Total FTEs	53.00	57.00	65.00	65.00	65.00
Performance Measures					
Number of critical incidents responded to by Special Operations	1,272	1,341	1,434	1,414	1,414
Percent of critical incidences responded to by Special Operations that result in no injuries to officers, hostages, or the public	100	100	100	100	100

Services

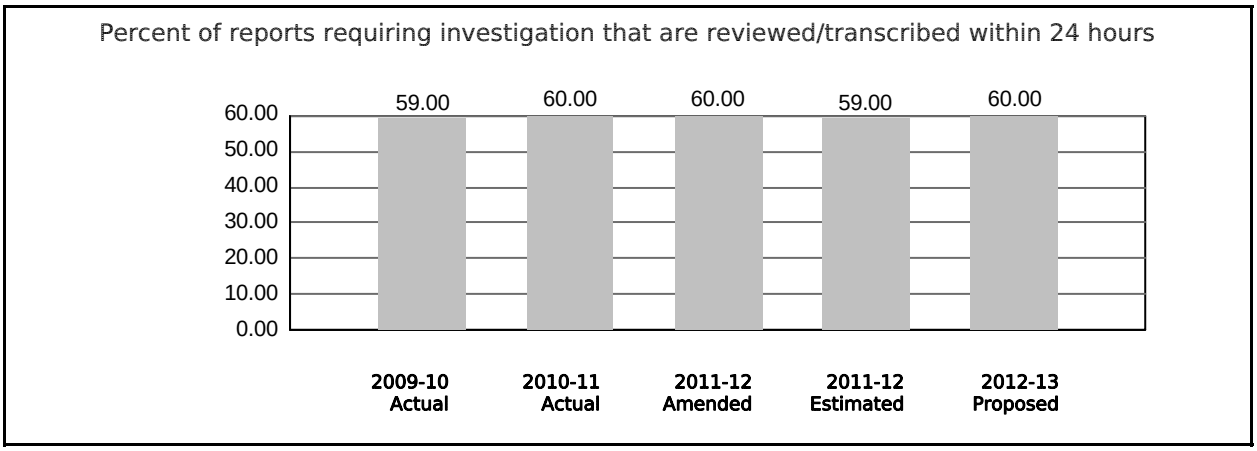
Critical incident response/resolution; warrant service (high-risk warrants); explosive device disposal/safety; canine searches; mental health services; and threat assessments, including those associated with homeland defense

Bold/Italicized Measure = Key Indicator

Police
Budget Detail by Activity

Program: Operations Support
Activity: Strategic Support

The purpose of the Strategic Support activity is to assist with major project implementation, evaluate department resource allocation, conduct crime analysis, maintain offense and arrest records, and provide timely and useful information to department members and the public so they can make informed decisions resulting in safer communities.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
General Fund	9,120,640	10,639,625	11,669,232	11,665,232	12,736,790
Grants	0	0	74,986	74,986	0
Total Requirements	$9,120,640	$10,639,625	$11,744,218	$11,740,218	$12,736,790
Full-Time Equivalents					
Civilian	60.00	61.00	62.00	62.00	65.00
Sworn	1.00	5.00	8.00	8.00	11.00
Total FTEs	61.00	66.00	70.00	70.00	76.00
Performance Measures					
Number of incident reports reviewed/transcribed	110,822	112,263	98,184	117,196	114,730
Number of arrests processed	64,675	63,799	60,352	62,248	62,248
Number of Open Record Requests processed	5,644	7,688	6,966	10,318	10,318
Percent of reports requiring investigation that are reviewed/transcribed within 24 hours	59	60	60	59	60

Services

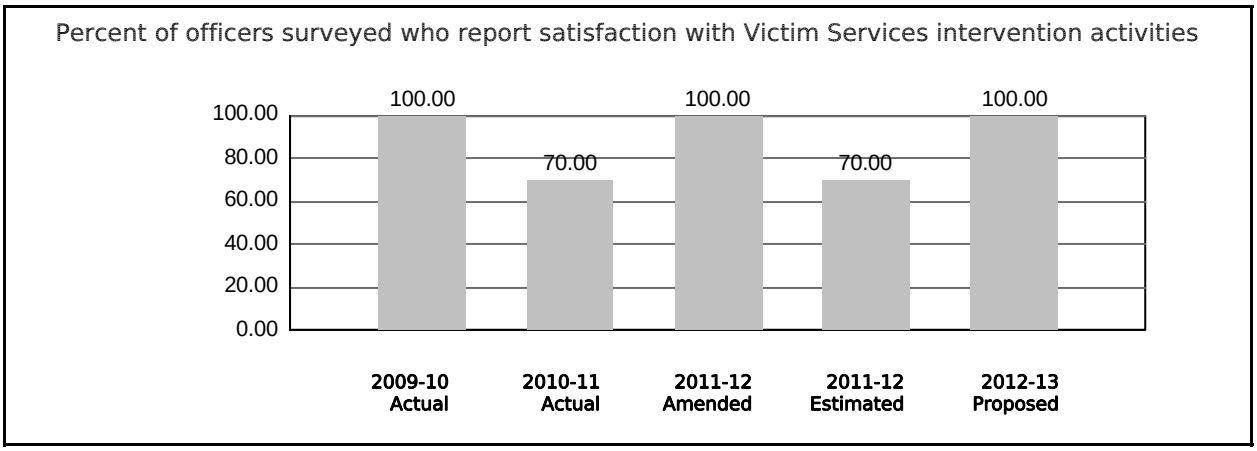
Planning, facilitation and evaluation of department-wide programs and initiatives; analysis and evaluation of police operational and performance information; grant development and management; system improvement; identification of crime trends; crime analysis and mapping; data entry and management of City and County arrest records; fingerprint processing of juvenile arrests; incident report review and dissemination; identification information to the public and other law enforcement agencies; report sales; records entry training; training customers on how to use and interpret police information

Bold/Italicized Measure = Key Indicator

Police
Budget Detail by Activity

Program: Operations Support
Activity: Victim Services

The purpose of the Victim Services activity is to respond to the psychological and emotional needs of victims/families, community members, and first responders experiencing trauma in order to reduce psychological stress and trauma and enhance well-being.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	0	2,581	0	0	0
General Fund	1,754,226	1,765,704	1,938,372	1,938,372	2,127,668
Grants	198,000	420,198	168,225	168,225	62,000
Total Requirements	$1,952,226	$2,188,483	$2,106,597	$2,106,597	$2,189,668
Full-Time Equivalents					
Civilian	25.00	25.00	25.00	25.00	27.00
Grants	3.00	3.00	3.00	3.00	1.00
Total FTEs	28.00	28.00	28.00	28.00	28.00
Performance Measures					
Number of Victim Services contacts	33,747	36,411	35,000	36,500	36,500
Percent of officers surveyed who report satisfaction with Victim Services intervention activities	100	70	100	70	100

Services

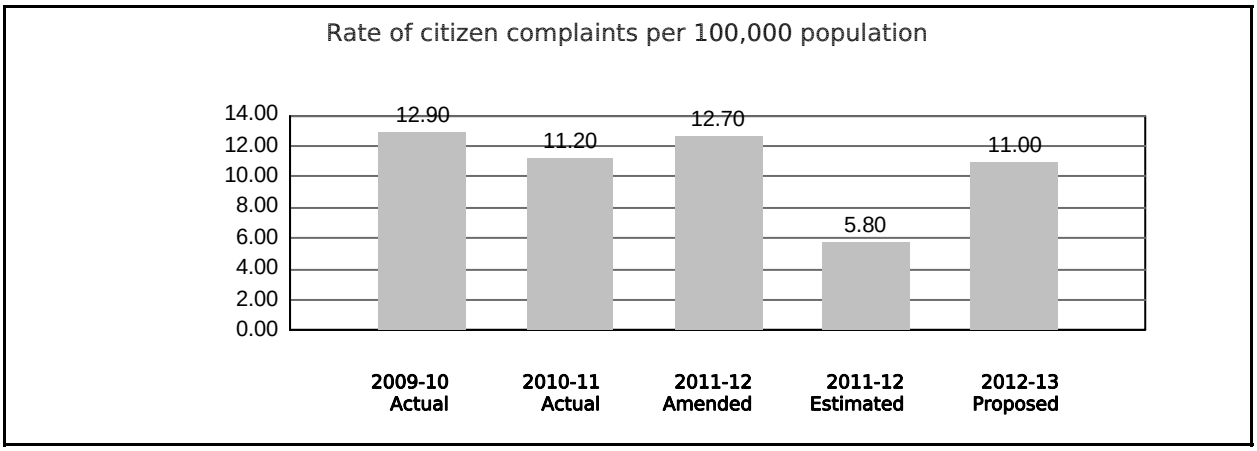
Psychological support for civilian and sworn personnel; short-term counseling for victims, families, witnesses, neighbors, co-workers, schools, etc.; assessment/referral; assistance in criminal investigations, court testimony, and community policing activities; collaboration and problem solving; emergency disaster response; crime/trauma victim/witness support in all command areas; assistance to District Representatives and patrol officers in high crime locations; mediation, public education and facilitation

Bold/Italicized Measure = Key Indicator

Police
Budget Detail by Activity

Program: Professional Standards
Activity: Internal Affairs

The purpose of the Internal Affairs activity is to investigate potential policy violations by APD employees in a timely manner and provide information about the Internal Affairs function to employees and the public so they will have trust and confidence in Internal Affairs investigations.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	0	2,162	0	0	0
General Fund	4,310,905	4,602,645	5,428,943	5,430,023	5,398,975
Total Requirements	$4,310,905	$4,604,807	$5,428,943	$5,430,023	$5,398,975
Full-Time Equivalents					
Civilian	10.00	10.00	10.00	10.00	9.00
Sworn	28.00	26.00	26.00	26.00	25.00
Total FTEs	38.00	36.00	36.00	36.00	34.00
Performance Measures					
Number of serious (Class A) IAD investigations completed	48	31	35	16	24
Number of citizen complaints	100	88	101	48	86
Number of less serious (Class B) investigations completed	190	185	163	152	169
Rate of citizen complaints per 100,000 population	***12.90***	***11.20***	***12.70***	***5.80***	***11***

Services

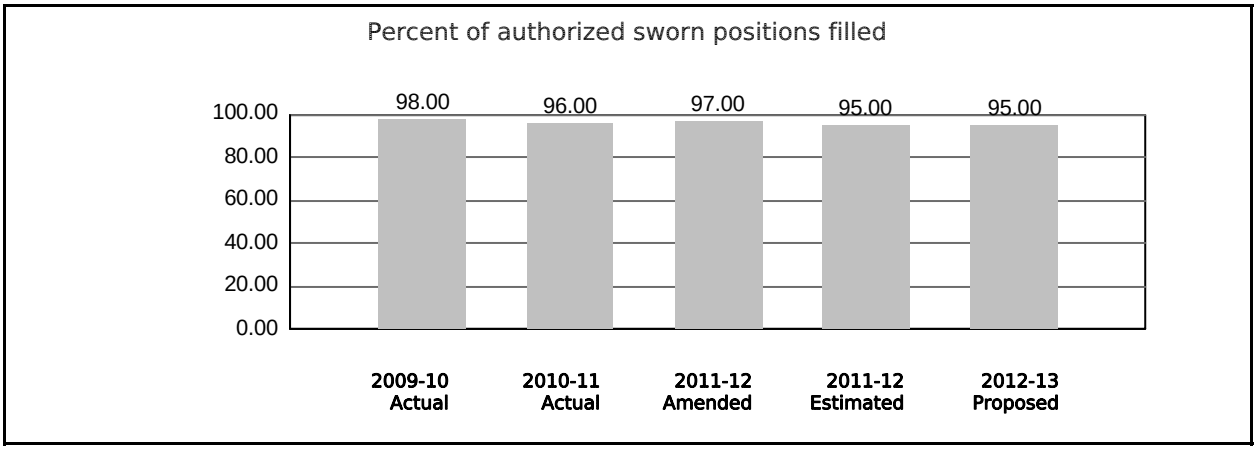
Internal investigations of allegations of misconduct from residents/employees; presentation of complaints to chain-of-command; on-site investigations; investigations of critical incidents; complaint records maintenance; information and activity reporting

Bold/Italicized Measure = Key Indicator

Police
Budget Detail by Activity

Program: Professional Standards
Activity: Recruiting

The purpose of the Recruiting activity is to recruit and screen for diverse, qualified and professional police applicants so the APD can have the personnel resources necessary to maintain authorized staffing and meet its goals.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
General Fund	1,279,435	1,497,339	1,790,450	1,782,636	1,665,543
Total Requirements	$1,279,435	$1,497,339	$1,790,450	$1,782,636	$1,665,543
Full-Time Equivalents					
Civilian	1.00	1.00	1.00	1.00	1.00
Sworn	12.00	12.00	12.00	12.00	10.00
Total FTEs	13.00	13.00	13.00	13.00	11.00
Performance Measures					
Number of applicants selected for cadet class	25	120	120	150	120
Percent of authorized sworn positions filled	98	96	97	95	95
Percent of cadets entering the academy who are historically minority	36	28	No Goal	15	No Goal

Services

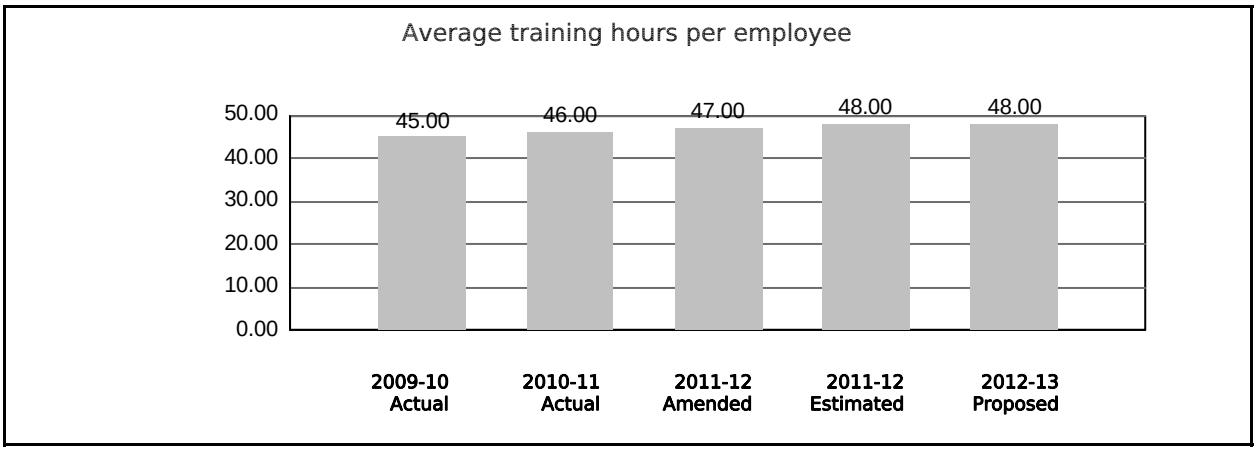
Applicant recruitment; Testing and screening of applicants; Background investigations of applicants

Bold/Italicized Measure = Key Indicator

Police
Budget Detail by Activity

Program: Professional Standards
Activity: Training

The purpose of the Training activity is to train and monitor police officers for the Austin Police Department so that APD has highly qualified and physically and mentally competent staff to meet the expectations of the public and the demands of the profession.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	427	455	0	0	0
General Fund	12,285,022	7,753,934	9,215,991	11,848,907	8,938,574
Grants	173,000	100,000	0	0	0
Total Requirements	$12,458,449	$7,854,389	$9,215,991	$11,848,907	$8,938,574
Full-Time Equivalents					
Civilian	121.00	121.00	121.00	121.00	123.00
Sworn	40.00	42.00	52.00	52.00	44.00
Total FTEs	161.00	163.00	173.00	173.00	167.00
Performance Measures					
Average training hours per employee	***45***	***46***	***47***	***48***	***48***
Number of graduating cadets who completed field training	61	69	22	21	95
Percent of graduating cadets who completed field training	94	91	95	91	91
Percent of cadets who graduated from the academy	84	92	84	87	87

Services

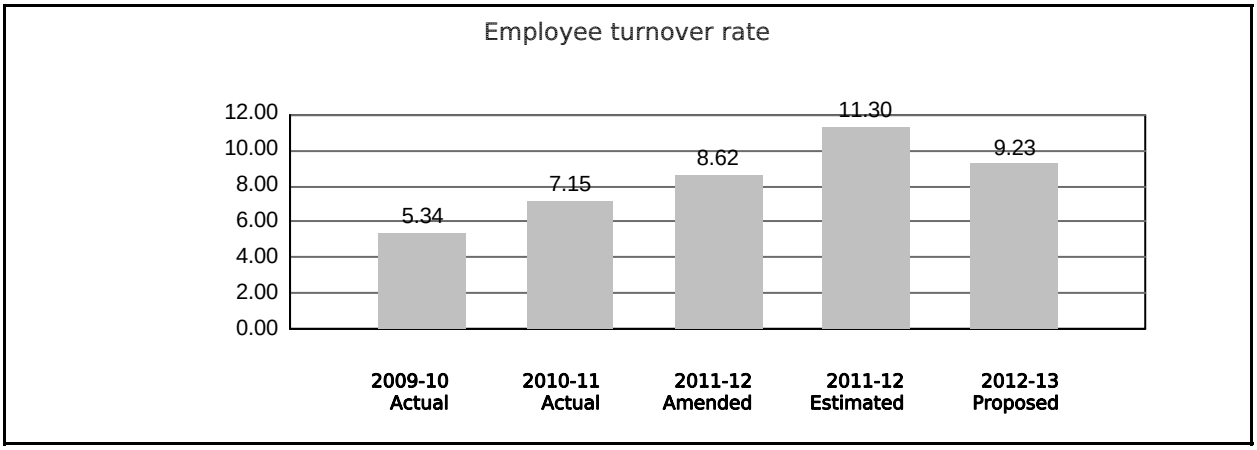
Training/education of sworn and non-sworn police personnel; evaluation of probationary officers; qualification and certification of commissioned personnel; medical and psychological screening, evaluation, and treatment; management support/advice regarding health matters; critical incident support

Bold/Italicized Measure = Key Indicator

Police
Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	41,616	98,611	15,000	15,000	48,587
General Fund	10,954,012	11,250,741	16,929,325	16,647,503	17,652,428
Grants	350,000	250,000	221,001	221,001	200,000
Total Requirements	$11,345,627	$11,599,352	$17,165,326	$16,883,504	$17,901,015
Full-Time Equivalents					
Civilian	63.00	78.75	78.75	78.75	81.50
Sworn	18.00	17.00	24.00	24.00	24.00
Total FTEs	81.00	95.75	102.75	102.75	105.50
Performance Measures					
Average Annual Carbon Footprint	New Meas	12,093	12,111	12,110	9,782
Employee turnover rate	5.34	7.15	8.62	11.30	9.23
Lost time injury rate per the equivalent of 100 employees	4	3	3.33	3.33	3.50
Number of media calls responded to	18,355	17,241	15,600	21,670	19,456
Number of public requests for information responded to	17,039	14,094	14,514	15,072	15,072
Sick leave hours used per 1,000 hours	31.72	28.23	31.16	28.08	28.08

Services

Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Information Technology Support, Public Information, Vehicle and Equipment Maintenance, Grant Administration, Safety, Customer Service, Inventory Control, Audit/Internal Review, Contract Management

Bold/Italicized Measure = Key Indicator

Police
Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers & Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
General Fund	126,104	614,118	134,327	134,327	366,062
Total Requirements	$126,104	$614,118	$134,327	$134,327	$366,062

Bold/Italicized Measure = Key Indicator

Police - 2012-13

General Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
INVESTIGATIONS										
Centralized Investigations	$27,824,589	190.75	$30,240,454	219.75	$32,803,112	238.75	$33,444,804	238.75	$34,075,383	234.75
Organized Crime	$9,109,988	57.00	$9,269,160	63.00	$10,167,943	68.00	$10,159,057	68.00	$10,954,668	72.00
Subtotal	**$36,934,577**	**247.75**	**$39,509,614**	**282.75**	**$42,971,055**	**306.75**	**$43,603,861**	**306.75**	**$45,030,051**	**306.75**
NEIGHBORHOOD-BASED POLICING										
Community Partnerships	$1,591,187	85.00	$3,723,139	45.00	$1,758,930	16.00	$1,750,638	16.00	$1,724,123	15.00
East Side Story	$4,134	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Patrol	$87,445,668	814.75	$91,171,836	823.00	$92,505,286	789.00	$87,749,292	789.00	$102,140,898	822.00
Patrol Support	$22,593,360	226.75	$23,324,081	227.75	$29,117,379	284.00	$29,118,477	284.00	$29,005,652	266.00
Specialized Patrol and Events Planning	$7,322,743	35.00	$8,621,983	69.00	$8,982,729	69.00	$8,836,649	69.00	$10,268,316	77.00
Traffic Enforcement	$14,378,722	122.00	$16,107,271	123.00	$17,001,298	125.75	$17,949,298	125.75	$17,925,721	130.00
Subtotal	**$133,335,814**	**1,283.50**	**$142,948,310**	**1,287.75**	**$149,365,622**	**1,283.75**	**$145,404,354**	**1,283.75**	**$161,064,710**	**1,310.00**
OPERATIONS SUPPORT										
Air Operations	$1,521,268	9.00	$1,477,847	8.00	$1,543,612	8.00	$1,543,612	8.00	$1,447,101	7.00
Communications	$10,824,325	183.75	$11,315,622	179.75	$11,533,926	179.75	$11,783,926	179.75	$13,154,908	191.75
Forensics Science Services	$5,811,813	80.25	$6,155,424	80.25	$6,678,257	81.25	$6,740,174	81.25	$7,064,588	80.25
Special Operations	$5,129,875	53.00	$7,002,072	57.00	$8,049,180	65.00	$7,113,468	65.00	$7,427,200	65.00
Strategic Support	$9,120,640	61.00	$10,639,625	66.00	$11,669,232	70.00	$11,665,232	70.00	$12,736,790	76.00
Victim Services	$1,754,226	25.00	$1,765,704	25.00	$1,938,372	25.00	$1,938,372	25.00	$2,127,668	27.00
Subtotal	**$34,162,148**	**412.00**	**$38,356,295**	**416.00**	**$41,412,579**	**429.00**	**$40,784,784**	**429.00**	**$43,958,255**	**447.00**
PROFESSIONAL STANDARDS										
Internal Affairs	$4,310,905	38.00	$4,602,645	36.00	$5,428,943	36.00	$5,430,023	36.00	$5,398,975	34.00
Recruiting	$1,279,435	13.00	$1,497,339	13.00	$1,790,450	13.00	$1,782,636	13.00	$1,665,543	11.00
Training	$12,285,022	161.00	$7,753,934	163.00	$9,215,991	173.00	$11,848,907	173.00	$8,938,574	167.00
Subtotal	**$17,875,361**	**212.00**	**$13,853,918**	**212.00**	**$16,435,384**	**222.00**	**$19,061,566**	**222.00**	**$16,003,092**	**212.00**

Police - 2012-13

General Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
SUPPORT SERVICES										
Departmental Support Services	$10,954,012	81.00	$11,250,741	95.75	$16,929,325	102.75	$16,647,503	102.75	$17,652,428	105.50
Subtotal	**$10,954,012**	**81.00**	**$11,250,741**	**95.75**	**$16,929,325**	**102.75**	**$16,647,503**	**102.75**	**$17,652,428**	**105.50**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$126,104	0.00	$614,118	0.00	$134,327	0.00	$134,327	0.00	$134,327	0.00
Transfers	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$231,735	0.00
Subtotal	**$126,104**	**0.00**	**$614,118**	**0.00**	**$134,327**	**0.00**	**$134,327**	**0.00**	**$366,062**	**0.00**
Total	**$233,388,015**	**2,236.25**	**$246,532,995**	**2,294.25**	**$267,248,292**	**2,344.25**	**$265,636,395**	**2,344.25**	**$284,074,598**	**2,381.25**

Police - 2012-13

Expense Refunds

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
INVESTIGATIONS										
Centralized Investigations	$845,027	0.00	$1,283,341	0.00	$595,986	0.00	$552,986	0.00	$599,817	0.00
Organized Crime	$392,116	0.00	$411,794	0.00	$55,000	0.00	$55,000	0.00	$55,000	0.00
Subtotal	**$1,237,143**	**0.00**	**$1,695,135**	**0.00**	**$650,986**	**0.00**	**$607,986**	**0.00**	**$654,817**	**0.00**
NEIGHBORHOOD-BASED POLICING										
Community Partnerships	$0	0.00	$5,633	0.00	$0	0.00	$0	0.00	$0	0.00
East Side Story	$9,665	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Patrol	$212,153	0.00	$401,330	0.00	$200,000	0.00	$200,000	0.00	$100,000	0.00
Patrol Support	$4,785,847	0.00	$5,120,821	0.00	$5,552,777	0.00	$5,303,062	0.00	$5,933,745	0.00
Specialized Patrol and Events Planning	$1,252,116	0.00	$2,197,131	0.00	$1,368,715	0.00	$1,514,795	0.00	$1,368,715	0.00
Traffic Enforcement	$17,618	0.00	$58,719	0.00	$20,000	0.00	$20,000	0.00	$20,000	0.00
Subtotal	**$6,277,399**	**0.00**	**$7,783,634**	**0.00**	**$7,141,492**	**0.00**	**$7,037,857**	**0.00**	**$7,422,460**	**0.00**
OPERATIONS SUPPORT										
Air Operations	$0	0.00	$34,367	0.00	$0	0.00	$0	0.00	$0	0.00
Communications	$392,269	0.00	$415,145	0.00	$394,055	0.00	$394,055	0.00	$448,177	0.00
Forensics Science Services	$78,300	0.00	$83,607	0.00	$167,444	0.00	$115,800	0.00	$167,444	0.00
Special Operations	$2,188,863	0.00	$1,566,269	0.00	$2,145,707	0.00	$2,145,707	0.00	$2,145,707	0.00
Victim Services	$0	0.00	$2,581	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$2,659,432**	**0.00**	**$2,101,969**	**0.00**	**$2,707,206**	**0.00**	**$2,655,562**	**0.00**	**$2,761,328**	**0.00**
PROFESSIONAL STANDARDS										
Internal Affairs	$0	0.00	$2,162	0.00	$0	0.00	$0	0.00	$0	0.00
Training	$427	0.00	$455	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$427**	**0.00**	**$2,617**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
SUPPORT SERVICES										
Departmental Support Services	$41,616	0.00	$98,611	0.00	$15,000	0.00	$15,000	0.00	$48,587	0.00
Subtotal	**$41,616**	**0.00**	**$98,611**	**0.00**	**$15,000**	**0.00**	**$15,000**	**0.00**	**$48,587**	**0.00**
Total	**$10,216,016**	**0.00**	**$11,681,967**	**0.00**	**$10,514,684**	**0.00**	**$10,316,405**	**0.00**	**$10,887,192**	**0.00**

Police - 2012-13

Grants

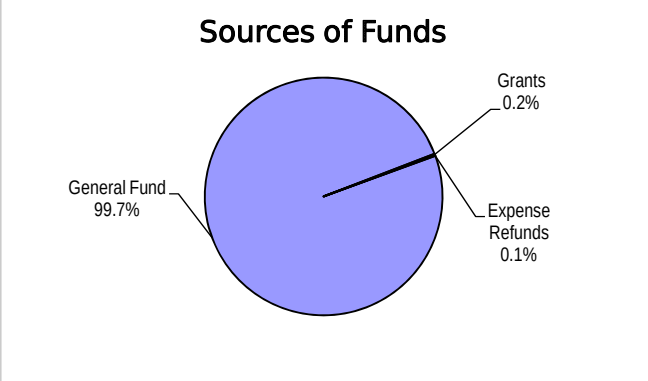
	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
INVESTIGATIONS										
Centralized Investigations	$477,000	2.00	$406,147	2.00	$560,098	2.00	$560,098	2.00	$963,000	2.00
Organized Crime	$399,000	1.00	$400,646	1.00	$117,918	1.00	$117,918	1.00	$575,000	1.00
Subtotal	**$876,000**	**3.00**	**$806,793**	**3.00**	**$678,016**	**3.00**	**$678,016**	**3.00**	**$1,538,000**	**3.00**
NEIGHBORHOOD-BASED POLICING										
Community Partnerships	$1,219,000	16.00	$2,282,498	15.00	$999,780	14.00	$999,780	14.00	$1,906,000	14.00
Traffic Enforcement	$1,891,000	0.00	$1,704,960	1.00	$2,328,603	1.00	$2,328,603	1.00	$1,977,000	1.00
Subtotal	**$3,110,000**	**16.00**	**$3,987,458**	**16.00**	**$3,328,383**	**15.00**	**$3,328,383**	**15.00**	**$3,883,000**	**15.00**
OPERATIONS SUPPORT										
Communications	$1,399,000	12.00	$0	12.00	$0	12.00	$0	12.00	$0	0.00
Forensics Science Services	$523,000	0.00	$462,154	0.00	$597,788	0.00	$597,788	0.00	$580,000	0.00
Strategic Support	$0	0.00	$0	0.00	$74,986	0.00	$74,986	0.00	$0	0.00
Victim Services	$198,000	3.00	$420,198	3.00	$168,225	3.00	$168,225	3.00	$62,000	1.00
Subtotal	**$2,120,000**	**15.00**	**$882,352**	**15.00**	**$840,999**	**15.00**	**$840,999**	**15.00**	**$642,000**	**1.00**
PROFESSIONAL STANDARDS										
Training	$173,000	0.00	$100,000	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$173,000**	**0.00**	**$100,000**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
SUPPORT SERVICES										
Departmental Support Services	$350,000	0.00	$250,000	0.00	$221,001	0.00	$221,001	0.00	$200,000	0.00
Subtotal	**$350,000**	**0.00**	**$250,000**	**0.00**	**$221,001**	**0.00**	**$221,001**	**0.00**	**$200,000**	**0.00**
Total	**$6,629,000**	**34.00**	**$6,026,603**	**34.00**	**$5,068,399**	**33.00**	**$5,068,399**	**33.00**	**$6,263,000**	**19.00**

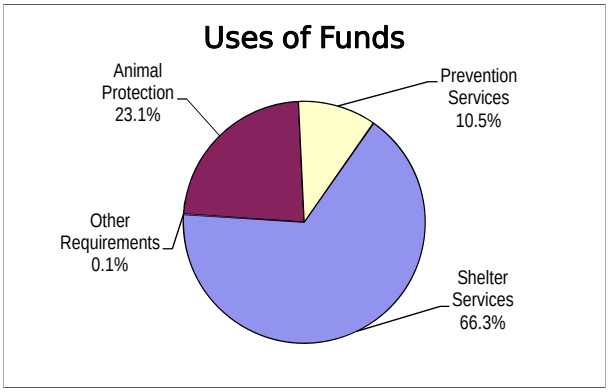
City of Austin
2012-2013
Proposed
Budget

Volume I

Community Services

Animal Services





Budget Overview

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
General Fund					
Revenue	$0	$0	$0	$0	$947,020
Requirements	$0	$0	$0	$0	$8,170,441
Full-Time Equivalents (FTEs)	0.00	0.00	0.00	0.00	94.50
Expense Refunds	$0	$0	$0	$0	$8,000
Grants	$0	$0	$0	$0	$15,000
Total Budget	$0	$0	$0	$0	$8,193,441

Note: FY 2011-12 and prior-year funding for Animal Services is shown under the Health and Human Services Department.

Animal Services
Organization by Program and Activity for 2013

Animal Services Office

Animal Protection
Prevention Services
Shelter Services

Transfers & Other Requirements

Other Requirements

Animal Services
Mission and Goals for 2013

Mission

To prevent animal homelessness and promote humane, compassionate treatment of animals by enforcing regulations, providing a safety net for lost or homeless animals, and achieving live outcomes for at least 90% of sheltered pets.

Goals

Maintain and sustain a live outcome rate of 90%.

Increase the number of animals spayed or neutered in the community from 5,019 to 7,000 by 2014.

Improve collaborations with community partners by increasing the number of total live-outcome animals transferred to placement partners from 25% to 30% by 2015.

Animal Services

Message from the Director

The Animal Services Office (ASO) operates the first no-kill municipal shelter in the nation and the largest municipal animal shelter in Central Texas. Maintaining no-kill status means that ASO will not euthanize any adoptable companion animal that enters the center.

ASO has been successful because it has increased the animal foster program, worked closely with partners to transfer animals out of the center, and increased the number of animals adopted. ASO also recognizes the importance of preventing the growth of the animal population and has increased spay-and-neuter and owner education programs as part of this effort. Maintaining no-kill status will require ASO and the City's sustained commitment and represents the paramount challenge faced by ASO. Other unanticipated challenges have also recently emerged as a result of ASO's move from Town Lake Animal Center (TLAC) to the new Austin Animal Center in November 2011. The Austin Animal Center is 6,000 square feet larger than TLAC and is configured much differently, which has necessitated a significant change in ASO's workflow and operations. In addition, the ratio of kennels for cats and dogs has changed, resulting in a shortage of space for sheltered dogs.

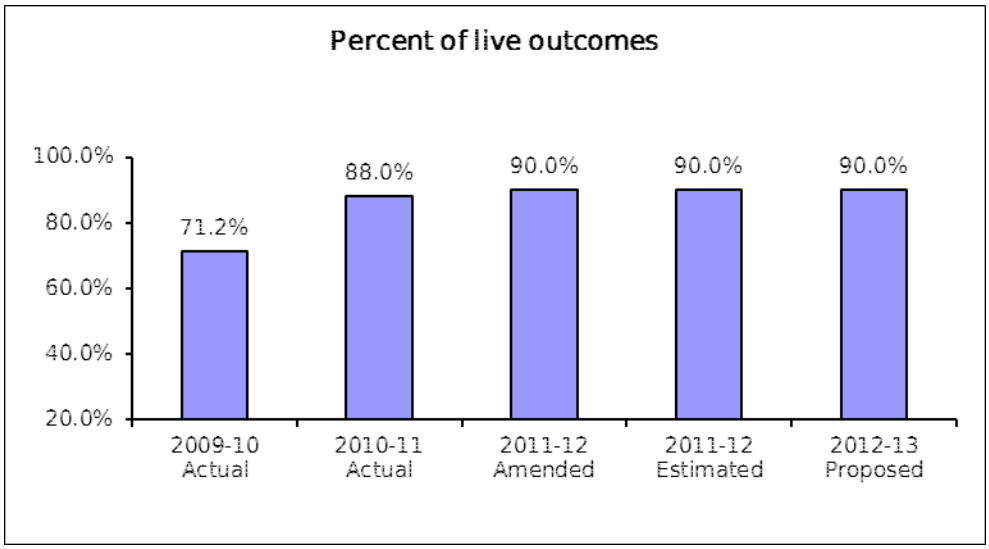
Although ASO has been successful at reaching the no-kill goal, it has been at a greater cost than what was anticipated by Council, City management and staff, and community advocates. Overcoming the barriers to no-kill has resulted in increased operational costs, primarily in the form of overtime and temporary-employee expenses.

As we move forward into FY 2012-13, ASO will continue to work hard to sustain the recent success of reaching no-kill status.

Abigail Smith,
Chief Animal Services Officer

Budget Highlights

The Animal Services Office (ASO) has developed a FY 2012-13 budget of $8.2 million and 94.5 FTES, which provides the resources necessary to provide comprehensive animal services and animal control programs and to achieve its mission and goals. Animal Services primary goal is to sustain its no-kill status by maintaining a 90% live-outcome rate for adoptable companion animals. The program has been successful thus far due to the commitment made by both the staff and the community partners.



Animal Services

Beginning in FY 2012-13, the Animal Services Office is an independent City department, having been transferred from the Health and Human Services Department (HHSD). ASO has three primary service activities: Shelter Services, Animal Protection, and Prevention Services. The operations of these activities work together to provide a comprehensive Animal Services program.

FY 2011-12 was year three of the City's No Kill Implementation Plan, which has added a combined $1,349,557 and 7 FTEs to Animal Services' budget, over and above annual increases attributable to base cost drivers. In accordance with this plan, ASO launched five new initiatives during the past fiscal year. Spay/neuter and PARVO prevention services have been added to the menu of resources available at the City's five free rabies clinics, resulting in thousands more animals being altered and nearly 100 receiving an additional vaccination against the deadly PARVO virus. The Foster Program for kittens was expanded exponentially from the previous year, resulting in hundreds of neo-natal kittens being saved and adopted out to new families, including nearly 100 feral kittens that were rehabilitated in foster care. The 60 kennels being operated by ASO had yielded nearly 200 live outcomes as of July, 2012, and four other off-site adoption locations are being used to provide more exposure for the City's adoptable pets.

ASO's FY 2012-13 budget includes a base transfer of $7.5 million and 94.0 full-time equivalents from HHSD. As a result of a review of unmet service demands, the City Manager authorized additional funds to allow the conversion of a part-time veterinarian position to full-time and the operation of a portion of the Town Lake Animal Center (TLAC) as an overflow shelter facility. The additional hours of veterinary care will have a direct impact on ASO's ability to maintain or improve upon its live-outcome rate and the funding for TLAC operations will help to alleviate a shortage of large-dog kennels at Austin Animal Center and allow ASO crucial flexibility in responding to surges in shelter intake.

As noted above, ASO's primary goal and most important key indicator is its live-outcome rate. This performance measure continues to show the department's success in meeting and sustaining no-kill status. In FY 2012-13, the methodology for calculating percent of live outcomes has been refined to reflect only companion animals and prior year data has been recalculated in accordance with this revised methodology.

Revenue

ASO's General Fund revenue for FY 2012-13 is projected at $947,000, a net decrease of $91,000 from FY 2011-12 levels. There are four components of this projected decrease:

- Funding received according to the terms of an interlocal agreement with Travis County is expected to be $23,000 less than in the previous year.
- The animal rescue fee, which was historically charged to community partners for animals transferred from the shelter and generated only nominal revenue, is being eliminated.
- Projected revenue from animal identification fees is being reduced due to operational changes. All adopted animals receive a microchip before leaving the shelter and this cost will be accounted for through adoption charges. The only remaining animal-identification revenue will be generated from rabies clinic attendees and owners reclaiming their pets.
- Adoption fees are being changed from a flat-rate structure to a sliding scale which, although projected to generate 20% less revenue, will provide ASO with increased flexibility to increase live outcomes.

Animal Services
Significant Changes

General Fund

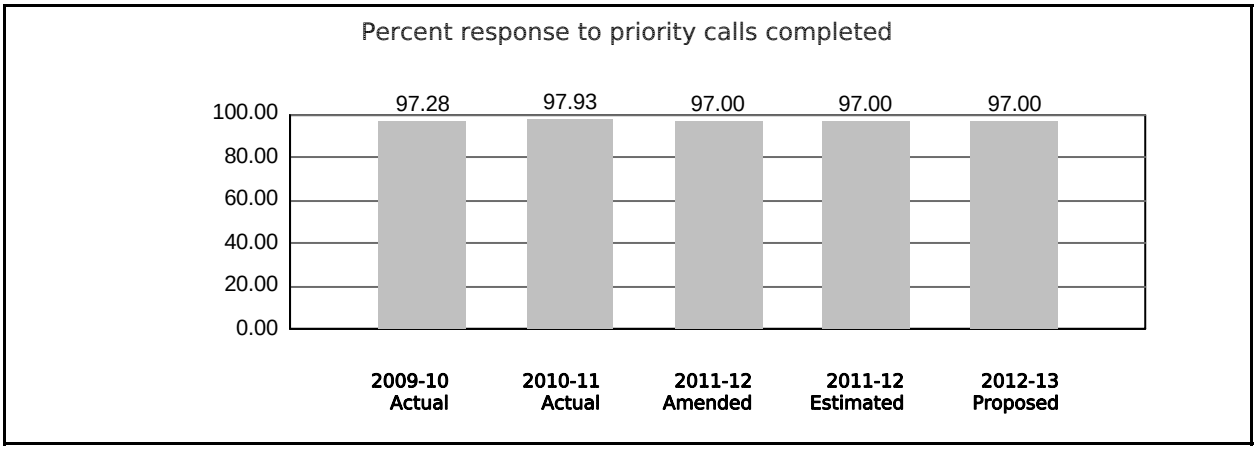
Revenue Changes	Dollars
Revenue is decreasing due an expected decrease in funds received according to the terms of the Austin-Travis County interlocal agreement.	($23,210)
The animal rescue fee, which was historically charged to community partners for animals transferred from the shelter and generated only nominal revenue, is being eliminated.	($12,096)
Animal adoption fees are changing from a fixed-rate structure to a sliding scale as part of an effort to promote live outcomes. As a result, animal adoption revenue is budgeted to decrease.	($50,430)

Expenditure Changes	FTEs	Dollars
Citywide		
The Budget includes $105,383 for salary increases associated with wage adjustments in FY 2012-13. An additional $29,165 is included in the Budget for increased City contributions for health insurance.		$134,548
The Budget includes additional funding for the Employees' Retirement System that is equivalent to 2% of payroll for non-civil service employees to help improve the funded status of the pension system. This amount also includes a budget reallocation from the fund level to the department level.		$329,671
Fuel and fleet maintenance charges are budgeted to increase in FY 2012-13.		$24,467
Department-wide		
In FY 2012-13, the Animal Services Office is separating from the HHSD budget. This separation results in $7,478,131 and 94.0 FTEs transferring to the new office.	94.00	$7,478,131
To more accurately reflect current staffing patterns, a $57,237 reduction in vacancy savings is budgeted.		$57,237
In the fall of 2011, the new Animal Services Center opened for operation. The FY 2012-13 Budget includes a reduction of the one-time moving, marketing, and increased personnel expenses related to the move, as well as the cost of cat carriers to transport the cats from Town Lake Animal Center to the new shelter.		($75,000)
Animal Protection		
The Animal Services Program reimburses the Austin Police Department for the detective who investigates animal cruelty violations. The Budget includes an increase resulting from wage adjustments for this reimbursed position.		$3,114
Shelter Services		
The Budget includes an increase to fund the conversion of a part-time veterinarian position to full-time.	0.50	$58,025
Additional funding is included in the Budget for the operation of a portion of the Town Lake Animal Center (TLAC) as an overflow shelter facility. This increase will support the hiring of three temporary employees and cover food and utility expenses.		$162,456

Animal Services
Budget Detail by Activity

Program: Animal Services Office
Activity: Animal Protection

The purpose of Animal Protection is to enforce animal regulations and assist the public with animal-related concerns in order to protect citizens and animals in our community.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
General Fund	0	0	0	0	1,892,283
Total Requirements	$0	$0	$0	$0	$1,892,283
Full-Time Equivalents					
General Fund	0.00	0.00	0.00	0.00	23.85
Total FTEs	0.00	0.00	0.00	0.00	23.85
Performance Measures					
Number of attendees at responsible pet ownership classes	139	82	100	100	100
Number of citations processed to court	767	939	1,000	760	1,000
Number of citations issued	828	1,284	1,200	1,400	1,200
Percent of successful completion of Tethering Activity	New Meas	New Meas	98	98	98
Percent response to priority calls completed	97.28	97.93	97	97	97

Services

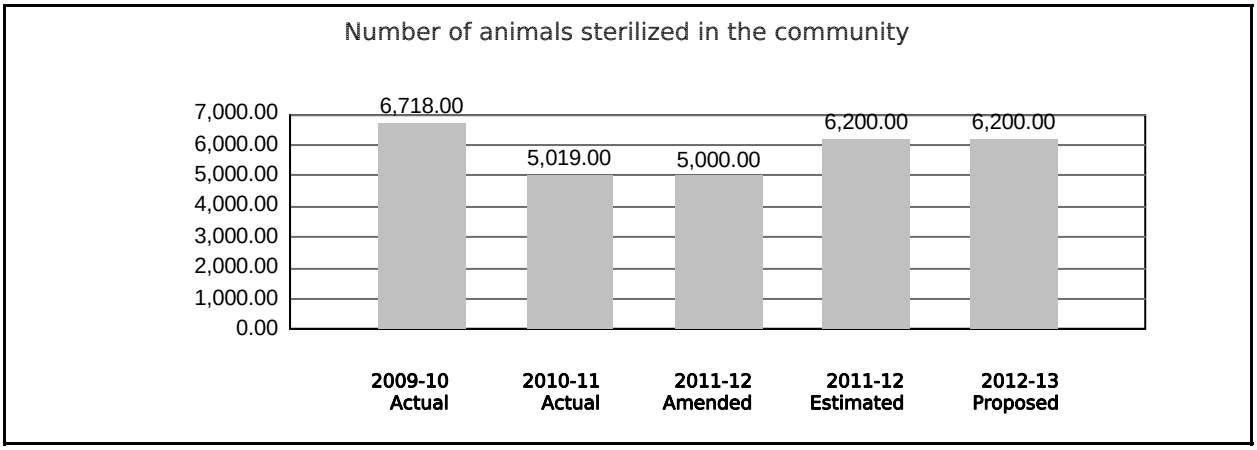
Enforcement; Investigations; Animal Protection

Bold/Italicized Measure = Key Indicator

Animal Services
Budget Detail by Activity

Program: Animal Services Office
Activity: Prevention Services

The purpose of the Prevention Services activity is to provide outreach, sterilizations, and support services to pet owners in the community in order to reduce shelter intake.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
General Fund	0	0	0	0	845,864
Grants	0	0	0	0	15,000
Total Requirements	$0	$0	$0	$0	$860,864
Full-Time Equivalents					
General Fund	0.00	0.00	0.00	0.00	2.90
Total FTEs	0.00	0.00	0.00	0.00	2.90
Performance Measures					
Number of animals sterilized in the community	***6,718***	***5,019***	***5,000***	***6,200***	***6,200***
Percent of animal shelter live outcomes	***New Meas***	***88.03***	***90***	***90***	***90***
Shelter intake per capita	New Meas	New Meas	1.94	1.94	2

Services

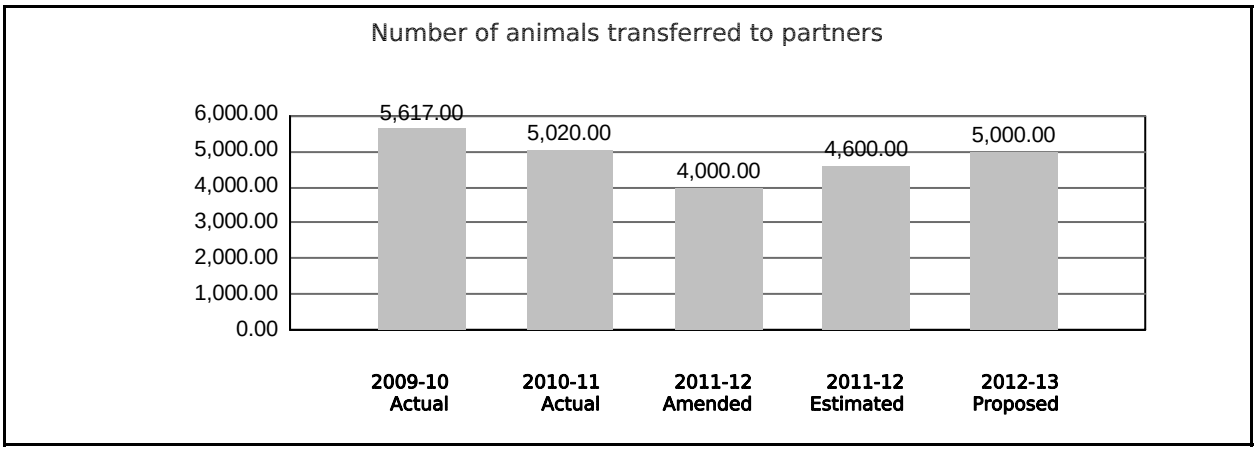
Sterilizations; Microchipping; Education and outreach

Bold/Italicized Measure = Key Indicator

Animal Services
Budget Detail by Activity

Program: Animal Services Office
Activity: Shelter Services

The purpose of Shelter Services is to provide care, shelter, quarantine, placement, and disposition of animals for the community in order to protect the public from animal hazards, maximize animal placement into homes, and minimize unnecessary euthanasia of animals.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	0	0	0	0	8,000
General Fund	0	0	0	0	5,426,184
Total Requirements	$0	$0	$0	$0	$5,434,184
Full-Time Equivalents					
General Fund	0.00	0.00	0.00	0.00	67.75
Total FTEs	0.00	0.00	0.00	0.00	67.75
Performance Measures					
Number of companion animals sheltered	21,573	17,258	20,000	20,000	20,000
Number of animals transferred to partners	***5,617***	***5,020***	***4,000***	***4,600***	***5,000***
Percent of sheltered animals adopted	New Meas	New Meas	45	45	45
Percent of sheltered animals transferred to partners	New Meas	New Meas	25	28	25
Percent of sheltered animals euthanized	New Meas	New Meas	10	10	10
Percent of sheltered animals returned-to-owner	New Meas	New Meas	20	19	20
Total number of animals euthanized	6,771	1,975	2,000	2,000	2,000

Services

Animal receiving and housing/care; Quarantine (rabies); Veterinary Services; Pet Placement

Bold/Italicized Measure = Key Indicator

Animal Services
Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers & Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
General Fund	0	0	0	0	6,110
Total Requirements	$0	$0	$0	$0	$6,110

Bold/Italicized Measure = Key Indicator

Animal Services - 2012-13

General Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
ANIMAL SERVICES OFFICE										
Animal Protection	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$1,892,283	23.85
Prevention Services	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$845,864	2.90
Shelter Services	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$5,426,184	67.75
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$8,164,331**	**94.50**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$6,110	0.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$6,110**	**0.00**
Total	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$8,170,441**	**94.50**

Animal Services - 2012-13

Expense Refunds

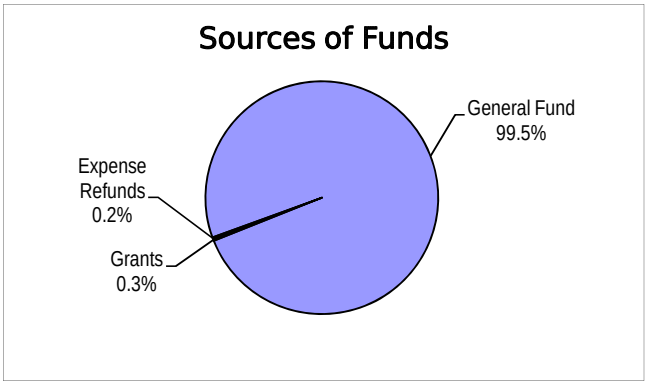
	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
ANIMAL SERVICES OFFICE										
Shelter Services	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$8,000	0.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$8,000**	**0.00**
Total	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$8,000**	**0.00**

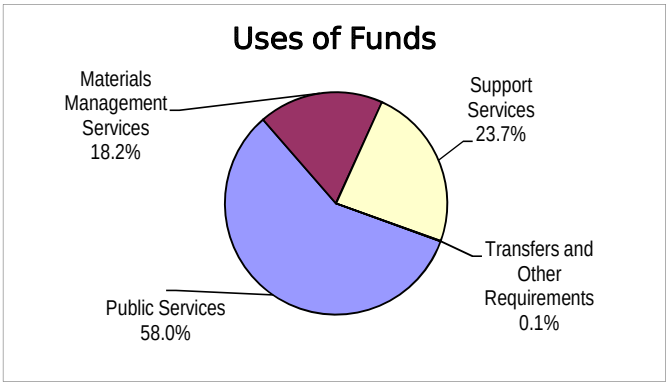
Animal Services - 2012-13

Grants

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
ANIMAL SERVICES OFFICE										
Prevention Services	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$15,000	0.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$15,000**	**0.00**
Total	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$15,000**	**0.00**

Austin Public Library





Budget Overview

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
General Fund					
Revenue	$545,736	$615,023	$606,555	$640,400	$650,170
Requirements	$24,019,788	$25,714,960	$26,527,680	$26,701,629	$30,245,501
Full-Time Equivalents (FTEs)	343.18	344.18	341.55	341.55	353.55
Expense Refunds	$158,542	$180,880	$92,329	$343,184	$64,000
Grants					
Requirements	$309,700	$311,139	$67,500	$18,813	$83,000
Full-Time Equivalents (FTEs)	4.00	4.00	0.00	0.00	0.00
Total Budget	$24,488,030	$26,206,979	$26,687,509	$27,063,626	$30,392,501

*Footnote: In addition to the amount shown above, the FY 2012-13 Budget also includes $58,000 for capital and critical one-time costs.

Austin Public Library
Organization by Program and Activity for 2013

Materials Management Services

Cataloging Support
Collection Support

Public Services

Austin History Center
Circulation
Reference and Information Services
Youth Services

Support Services

Departmental Support Services

Transfers & Other Requirements

Other Requirements

Austin Public Library
Mission and Goals for 2013

Mission

The mission of the Austin Public Library is to provide easy access to books and information for all ages, through responsive professionals, engaging programs, and state of the art technology in a safe and friendly environment.

Goals

Provide clean, safe facilities.

- 80% of citizens responding to the Citizen Survey will rate their satisfaction with cleanliness of library facilities as satisfied or very satisfied.
- 83% of library staff responding to the Listening to the Workforce survey will indicate that the department demonstrates adequate concern for employee safety.

Provide easy access to information and services.

- Circulation per capita will reach at least 6.27.
- Web hits will reach at least 20,600,000.
- Program attendance will reach at least 130,000.

Improve services based on customer input.

- Data from the Counting Opinions customer satisfaction survey database will be reviewed annually to guide decision-making.
- 75% of citizens responding to the Citizen Survey will rate their overall satisfaction with the quality of city libraries as satisfied or very satisfied.

Develop a well-trained, customer-oriented workforce.

- 70% of library staff responding to the Listening to the Workforce survey will indicate that training has helped improve on-the-job skills.
- 75% of library staff responding to the Listening to the Workforce survey will indicate they have used skills learned in training offered by the department.

Austin Public Library

Message from the Director

The Austin Public Library's vision is to help make Austin a dynamic creative center and the most livable city in the country. We are committed to providing easy access to books and information for all ages, through responsive professionals, engaging programs, and state-of-the-art technology in a safe and friendly environment. In 1926, the Austin Public Library opened in a rented room at 819 Congress with 500 donated volumes and a volunteer Librarian. Since that time, the Austin Public Library has seen the appointment of 4 subsequent Library Directors and has grown to encompass 20 branch libraries, the John Henry Faulk Central Library and the Austin History Center. We circulate over 4.6 million items a year and more than 3.5 million customers visit our libraries. We have completed the Schematic Design phase of the New Central Library project, ensuring throughout the process that Austin's next central library will truly be a library for the future. The Design Development phase is currently in process and the completed package will be presented to the City Council on September 27, 2012.

The Austin Public Library's customers have access to a wide variety of resources, programs and services to meet their needs. The Austin Public Library has fewer staff per service hour than almost all of our peer libraries; however, we continue to be a model for leading edge programs and services, many of which have received state and national recognition. The Library's used bookstore, Recycled Reads, has become a model for other libraries across the country and has been featured in the Texas Library Journal. It is an active participant in the City of Austin Zero Waste Plan ensuring that obsolete materials are handled in an environmentally responsible way. In the past year, 210,000 books and materials were sold or recycled. Since its opening, more than 130 tons of material has been diverted out of landfills.

Over the past year, every library division and work group selected a best managed project that would transform the service they provide, including the library's over-arching project to create a state of the art website with the goal of making the interface as simple to use as Google, with access to library and city resources and services, databases, and Internet sites. Other functionality will include online payment of fees, video and mobile phone apps. The library was able to secure a contract to implement this project and the new site should go live in the fall of 2012. The Library launched the addition of downloadable materials—the ability to stream and download books with a library card—to our collection to immediate success. We are currently circulating over 13,000 downloadable books and audiobooks per month. We plan to add both downloadable music and video formats in the upcoming months.

Despite these milestones, the Austin Public Library will face some important issues in the coming years. The area that presents the greatest challenge for us is building and maintaining sustainability for the library system. The two core areas in which sustainability is critical to the library's future are our collections and our facilities. Continued investment in our materials budget is critical to growing and sustaining our collection. Additionally, as our twenty-four facilities have aged, the need for upkeep has increased accordingly.

Austin is becoming a major urban area and the criminal activities typically experienced in similar areas of our nation are being felt by staff and customers and in our building inventory. Library management responded by installing both interior and exterior security surveillance cameras at all locations by the end of 2012.

Meeting evolving customer needs and keeping pace with shifts in customer demographics is also a challenge. Activities, products, and services have exploded in the digital world and customers expect the library to provide access to information in digital formats while maintaining traditional library service. Our goal is to achieve a balance between the two.

Regardless of the challenges, the Austin Public Library is focused on the future and on our goal to become the best managed library in the country. Every area of the library continues to develop and implement processes to improve systems and services to enable the Library to be as effective and efficient as possible. As a result, Austin Public Library continues to be acknowledged for its leading edge programs and services.

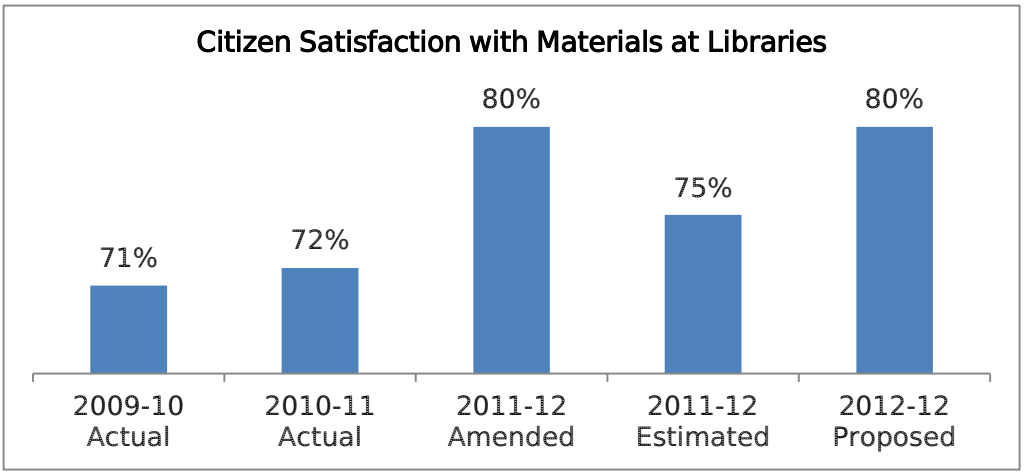
Brenda Branch

Brenda Branch, Director

Budget Highlights

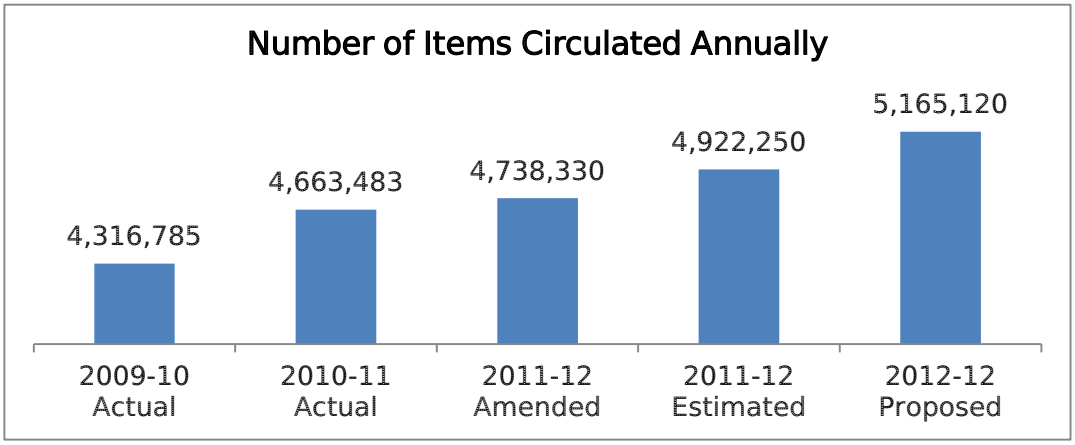
Materials Management Services

The Materials Management Services program is responsible for providing quality library collections to customers so they can access and borrow material to meet their informational and recreational needs. This includes materials selection and acquisition services as well as cataloging and processing services. The Austin Public Library offers information and materials in a variety of formats to enable citizens to continue their learning experience. To assist the Library with its continuing recycling efforts, the FY2012-13 budget includes funding for one new administrative position for the Recycled Reads bookstore. In FY 2010-11, the City invested $500,000 in the materials budget. In the FY 2012-13 Budget, a base increase of $85,121 is included for the system-wide materials budget and $11,746 is included for the system-wide database budget, bringing the funding for materials from the operating budget to $2,800,590. In FY 2011-12, the library received $800,000 in capital funds to begin purchasing materials for the New Central Library. In FY 2012-13, an additional $1.2 million in capital funds will be appropriated, bringing total funding appropriated to date for all materials for the new library to $2.0 million. Funding from operating and capital funds combined will create a projected amount of $4.85 for materials expenditures per capita, an increase of 12% from the FY 2011-12 Approved Budget. Exclusive of the capital expenditures, materials expenditures per capita is projected at $3.40.



Public Services

The Public Services program is responsible for providing circulation of materials, reference services, youth services and the resources of the Austin History Center to the Austin area community in order to meet their information and reading needs. Circulation at all library locations has been steadily increasing since 2004 and is projected to reach over 5.1 million items in FY 2012-13. Public Internet computers continue to be an important resource for customers who are without computer access at their home or workplace. Over 763,000 customers used public Internet stations last year, and almost 21 million virtual visits were made to the Austin Public Library's web pages. The Library is projecting over 3.5 million visits in FY 2012-13. Over the last several years, the Library has experienced cuts in staffing levels that greatly impact optimal service delivery. To ease the burden of staffing shortages and to assist with meeting the continued rise in demand for Library services, the FY 2012-13 Budget includes funding for the addition of eight essential public service positions and funding in the amount of $150,000 for temporary employee costs.



Support Services

The Support Services program is responsible for providing operational, administrative and managerial support and the tools necessary for the department to produce more effective services. A key division in Support Services is our Information Technology division. Technology is a rapidly evolving field and the Library must keep up with these changes. Expenses for Information Technology hardware and hardware maintenance contracts continue to annually increase. These funds cover critical contracts for switches, our automated computer-signup/tracking system, printer maintenance, server warranties, express checkout machines, security sensitizers and de-sensitizers, security gates, and RFID (Radio Frequency Identification) equipment. These funds are also used to purchase equipment like receipt printers and barcode scanners which have little or no warranties but are absolutely critical to our core business. Similarly, costs to support software, software licenses, and software maintenance contracts continue to rise. These funds support software that protects the core operating system configuration files on workstations and servers, our backup and server software, website, e-mail filtering and user security software. The most critical item in this category is SIRSI Symphony, the software that manages the technical and public services aspects of our integrated library management system. The FY 2012-13 Budget includes increased funding in the amount of $121,354 to fund these critical infrastructure needs as well as the addition of one essential Graphic Design position to assist with web maintenance and graphic design.

Custodial needs continue to increase as the number of visitors to our libraries increase. The current staff of 13 is inadequate to meet the cleaning needs of 23 library facilities. An adequately sized custodial staff is critical to the success of the Library; therefore, funding for two new building and grounds positions is included in the FY 2012-13 Budget.

Capital Budget

The FY 2012-13 Capital Budget includes a total appropriation of $6,200,000 for the New Central Library. Of the new appropriation, $5 million from the 2006 bond program is for the further development of the New Central Library Project. The remaining $1.2 million is from a General Fund transfer for the new library's materials budget. The total materials budget for the new Central Library has been established at $4 million, with $2 million remaining to be funded in future budget cycles.

Austin Public Library
Significant Changes

General Fund

Revenue Changes		Dollars
The Budget includes an increase in revenue of $51,820 from library fines due to improved collection methods for overdue materials. This is slightly offset by a decrease of $8,205 in revenue for miscellaneous fees due to decreased customer demand.		$43,615

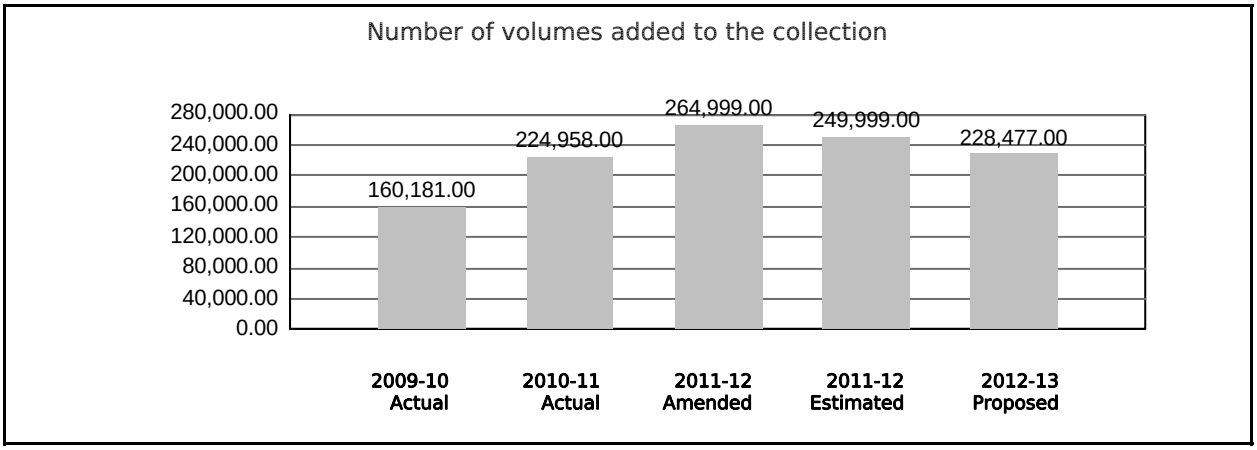
Expenditure Changes	FTEs	Dollars
Citywide		
The Budget includes $530,968 for salary increases associated with wage adjustments in FY 2013. An additional $108,431 is included in the Budget for increased City contributions for health insurance.		$639,399
The Budget includes $376,890 in wage adjustments associated with implementing the City's recently completed market study.		$376,890
is equivalent to 2% of payroll for non-civil service employees to help improve the funded status of the pension system. This amount also includes a budget reallocation from the fund level to the department level.		$1,489,729
Materials Management Services		
The Budget includes base cost increases in the amount of $85,121 for system-wide materials, $41,200 for cataloging and processing, and $11,746 for electronic databases.		$138,067
The Budget also includes an increase in the amount of $20,218 for a software contract to upgrade the Library's online catalog.		$20,218
One new Administrative Assistant position is included the budget to support the ongoing activities within the Library system.	1.00	$47,519
Public Services		
The Budget includes a net decrease in funding for three projects funded at the St. John Community Center in FY 2011-12. Funding still remains in FY 2012-13 for ADA compliant automatic door opening systems. Total project costs are shared with Health and Human Services and Parks and Recreation.		($16,071)
As a result of projected rate increases for water and wastewater services, the Budget includes an increase of $17,395.		$17,395
Also included in the Budget is an increase of $3,150 to replace funding lost from the termination of the Interlibrary Loan grant.		$3,150
The Budget includes $150,000 in dedicated funding for temporary employees.		$150,000
Funding for eight essential positions is included in the budget. These positions will offer critical support to existing Library staff.	8.00	$378,427

Expenditure Changes	FTEs	Dollars
Support Services		
An increase of $8,988 is included in the Budget to maintain a departmental inventory of information technology hardware and hardware maintenance contracts, as well as $44,670 to fund increases to information technology software maintenance contracts and increases for the renewal of annual software licenses.		$53,658
Included in the Budget is an increase of $2,439 for projected rate increases for water and wastewater services.		$2,439
An incremental increase of $6,380 is included to reflect $19,481 for preventative fleet maintenance offset by a decrease of $13,101 for fuel.		$6,380
Also included in the Budget is an increase of $28,329 to replace funding lost from the terminations of the Interlibrary Loan grant		$28,329
The Budget includes funding for two custodial positions and one Graphic Designer.	3.00	$161,010
Department-wide		
The Budget includes an incremental increase of $7,282 for terminal pay for six employees scheduled to retire in FY 2012-13.		$7,282
Also included in the Budget is an increase of $214,000 to reduce the department's vacancy savings amount to zero.		$214,000

Austin Public Library
Budget Detail by Activity

Program: Materials Management Services
Activity: Cataloging Support

The purpose of the Cataloging Support activity is to catalog and process materials so that Library customers can access the information they need.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
General Fund	962,154	1,009,382	1,034,312	1,182,414	1,161,607
Total Requirements	$962,154	$1,009,382	$1,034,312	$1,182,414	$1,161,607
Full-Time Equivalents					
General Fund	8.00	8.00	8.00	8.00	8.00
Total FTEs	8.00	8.00	8.00	8.00	8.00
Performance Measures					
Cost per number of volumes added to the collection	6.01	4.49	3.90	4.73	5.08
Number of circulating digital materials added to the collection	New Meas	New Meas	2,690	20,000	15,911
Number of volumes added to the collection	160,181	224,958	264,999	249,999	228,477

Services

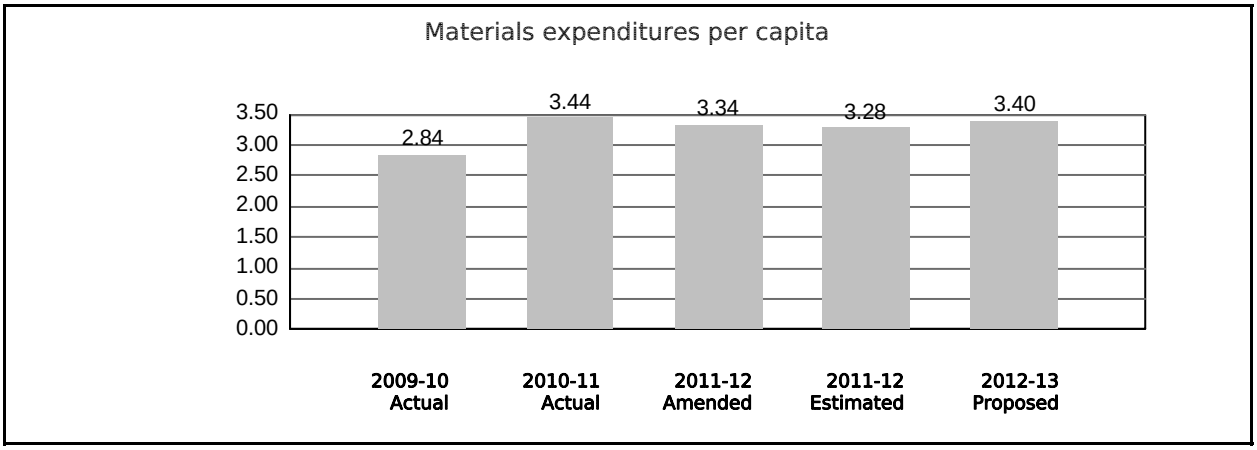
Bibliographic records; Public catalog; Prepare new materials; Mending damaged materials

Bold/Italicized Measure = Key Indicator

Austin Public Library
Budget Detail by Activity

Program: Materials Management Services
Activity: Collection Support

The purpose of the Collection Support activity is to provide materials selection, acquisition and withdrawal services to APL librarians in order to meet the information needs of Austin citizens.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	0	0	0	171,502	0
General Fund	3,429,563	4,081,377	4,015,812	3,783,101	4,358,403
Total Requirements	$3,429,563	$4,081,377	$4,015,812	$3,954,603	$4,358,403
Full-Time Equivalents					
General Fund	18.88	18.88	18.88	19.88	20.88
Total FTEs	18.88	18.88	18.88	19.88	20.88
Performance Measures					
Citizen satisfaction with materials at libraries (%)	***71***	***72***	***80***	***75***	***80***
Cost per order placed	23.76	24.57	21.69	20.84	28.46
Materials expenditures per capita (Capital funding)	New Meas	New Meas	0.99	0.99	1.46
Materials expenditures per capita	***2.84***	***3.44***	***3.34***	***3.28***	***3.40***

Services

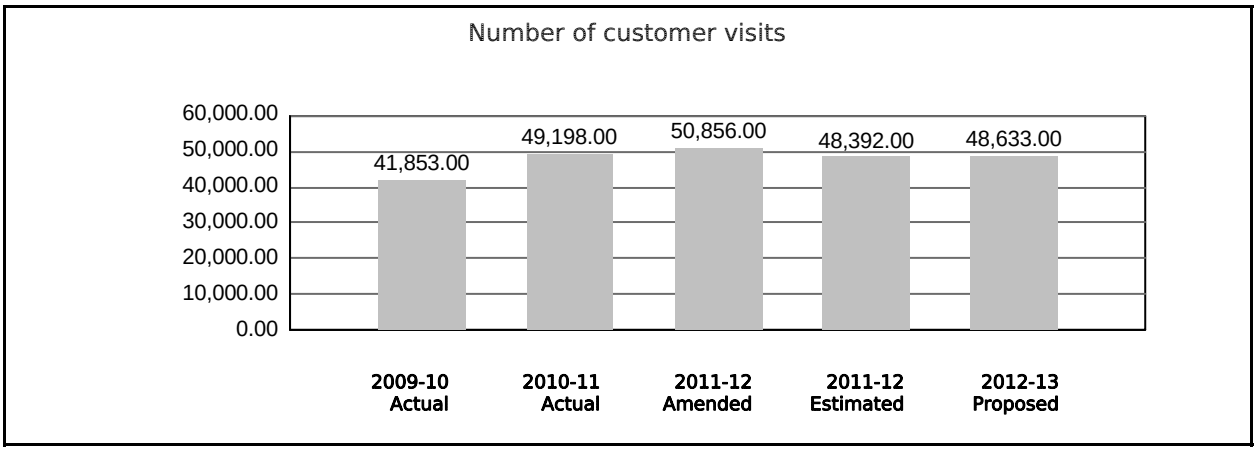
Select materials; Purchase materials; Remove outdated materials; Customer materials requests

Bold/Italicized Measure = Key Indicator

Austin Public Library
Budget Detail by Activity

Program: Public Services
Activity: Austin History Center

The purpose of the Austin History Center is to provide information about the history and current events of Austin and Travis County by collecting, organizing, and preserving research materials and assisting in their use so that customers can learn from the community's collective memory.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
General Fund	800,265	815,373	882,285	933,935	1,089,801
Grants	2,999	0	0	0	20,000
Total Requirements	$803,264	$815,373	$882,285	$933,935	$1,109,801
Full-Time Equivalents					
General Fund	13.00	13.00	13.00	14.00	14.00
Total FTEs	13.00	13.00	13.00	14.00	14.00
Performance Measures					
Number of customer visits	41,853	49,198	50,856	48,392	48,633
Number of archival items processed	118,032	78,587	40,000	74,000	50,000

Services

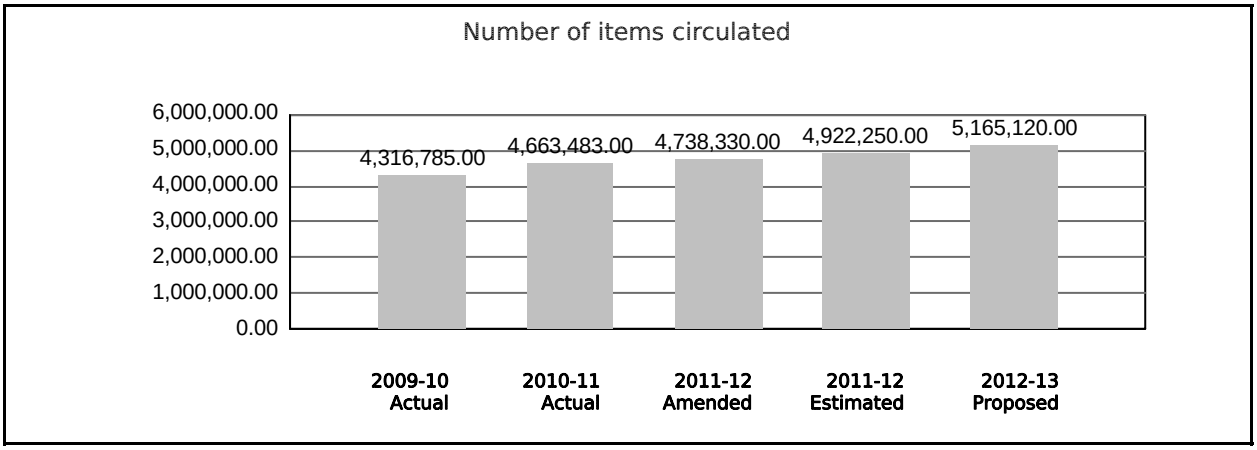
Reference materials and services; Finding aids to assist in research; Acquire research materials; Preserve materials; Records management; Reproductions of materials and photos; Public education, digitization of materials, Web pages

Bold/Italicized Measure = Key Indicator

Austin Public Library
Budget Detail by Activity

Program: Public Services
Activity: Circulation

The purpose of the Circulation activity is to provide direct support of, and access to, all circulating library materials for Library customers in order to meet their information and reading needs.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	0	0	0	625	0
General Fund	10,593,254	11,095,003	11,271,351	11,312,229	12,901,744
Grants	0	51,029	55,000	18,813	43,000
Total Requirements	$10,593,254	$11,146,032	$11,326,351	$11,331,667	$12,944,744
Full-Time Equivalents					
General Fund	192.42	194.15	187.52	184.27	192.27
Total FTEs	192.42	194.15	187.52	184.27	192.27
Performance Measures					
Circulation per capita	***5.57***	***5.86***	***5.85***	***6.06***	***6.27***
Number of customer visits	3,635,809	3,490,897	3,534,454	3,523,108	3,540,727
Number of items circulated	4,316,785	4,663,483	4,738,330	4,922,250	5,165,120
Number of youth library cards issued	8,560	7,575	8,000	7,000	8,000
Number of adult library cards issued	33,024	30,128	32,000	29,000	32,000
Visits per capita	***4.75***	***4.45***	***4.42***	***4.40***	***4.36***

Services

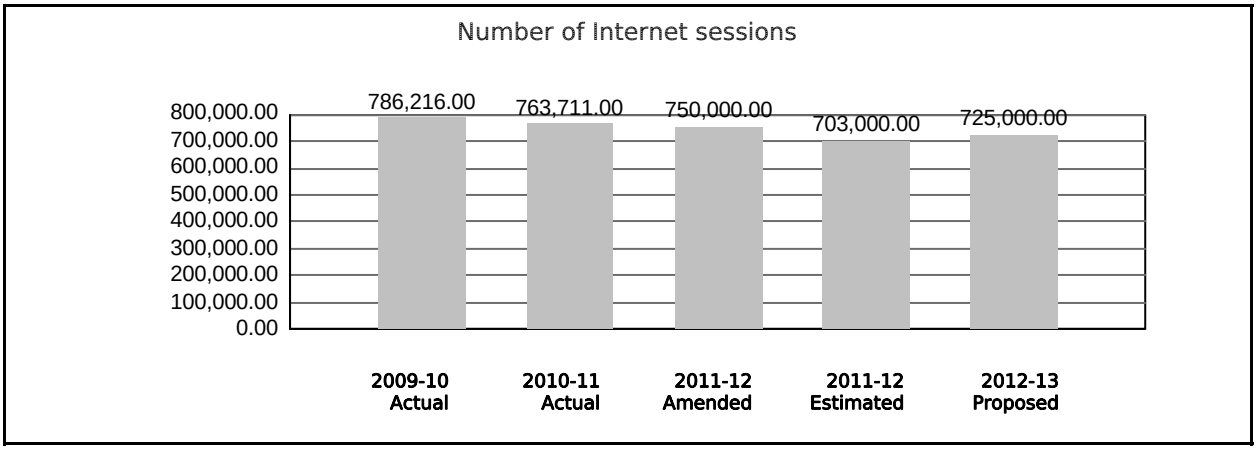
Check materials in and out; Library cards; Distribute materials; Customer records; Customer billing; Fines and fees collection; Contested and damaged item investigation; Customer reserves

Bold/Italicized Measure = Key Indicator

Austin Public Library
Budget Detail by Activity

Program: Public Services
Activity: Reference and Information Services

The purpose of the Reference and Information Services activity is to provide resources and assistance to library users so they can get the information they want.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	61,030	71,872	64,000	74,420	64,000
General Fund	1,035,076	1,038,795	1,130,874	1,141,407	1,398,979
Total Requirements	$1,096,106	$1,110,667	$1,194,874	$1,215,827	$1,462,979
Full-Time Equivalents					
General Fund	15.65	15.65	14.65	15.65	15.65
Total FTEs	15.65	15.65	14.65	15.65	15.65
Performance Measures					
Cost per reference question asked	6.94	7.65	8.38	8.47	10.36
Internet sessions per capita	***1.01***	***0.96***	***0.93***	***0.87***	***0.88***
Library program attendance per capita	***0.16***	***0.15***	***0.14***	***0.16***	***0.16***
Number of Internet sessions	786,216	763,711	750,000	703,000	725,000
Number of reference questions asked	149,170	135,877	135,000	134,700	135,000
Wireless Network Connections	New Meas	New Meas	New Meas	New Meas	250,000

Services

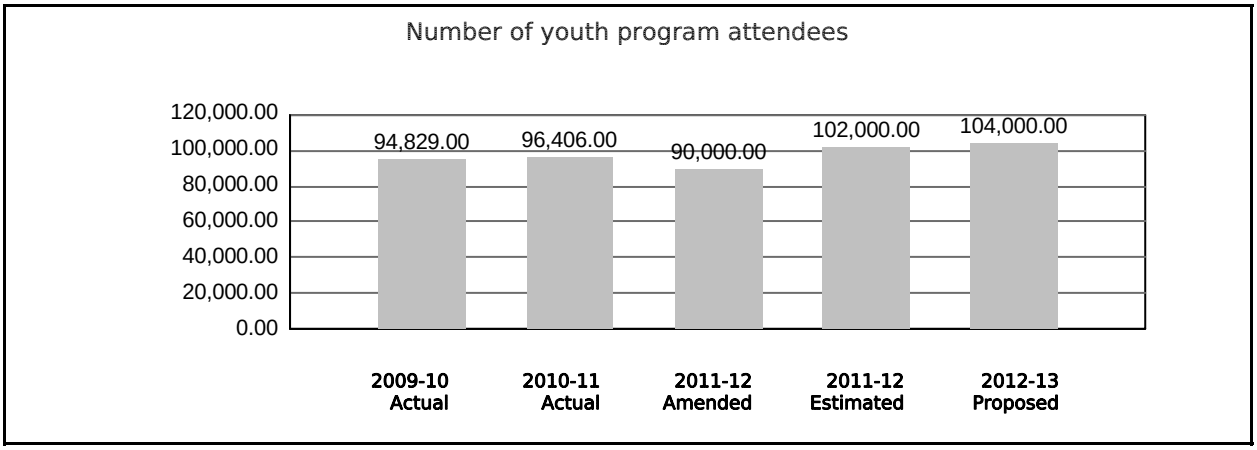
Reference services; Public reference assistance; Branch reference assistance; Reference guides; Reference referral; Spanish Information Hotline; Public Internet access; Wireless access; Adaptive equipment such as Magnisight CCTV system, Kurzweil Reading Edge machine, and Zoom Text software

Bold/Italicized Measure = Key Indicator

Austin Public Library
Budget Detail by Activity

Program: Public Services
Activity: Youth Services

The purpose of the Youth Services activity is to provide educational, developmental, and recreational reading opportunities for children, their parents, and caregivers in order to increase reading by youth.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	63,477	74,260	0	95,770	0
General Fund	1,603,707	1,710,478	1,848,152	1,805,508	2,103,503
Grants	306,701	260,110	5,000	0	20,000
Total Requirements	$1,973,885	$2,044,848	$1,853,152	$1,901,278	$2,123,503
Full-Time Equivalents					
General Fund	27.00	27.00	27.00	27.00	27.00
Grants	4.00	4.00	0.00	0.00	0.00
Total FTEs	31.00	31.00	27.00	27.00	27.00
Performance Measures					
Cost per youth program attendee	16.91	17.74	20.54	17.70	20.23
Number of youth program attendees	94,829	96,406	90,000	102,000	104,000
Number of Youth Services-related web hits	New Meas	506,211	488,000	319,000	321,000

Services

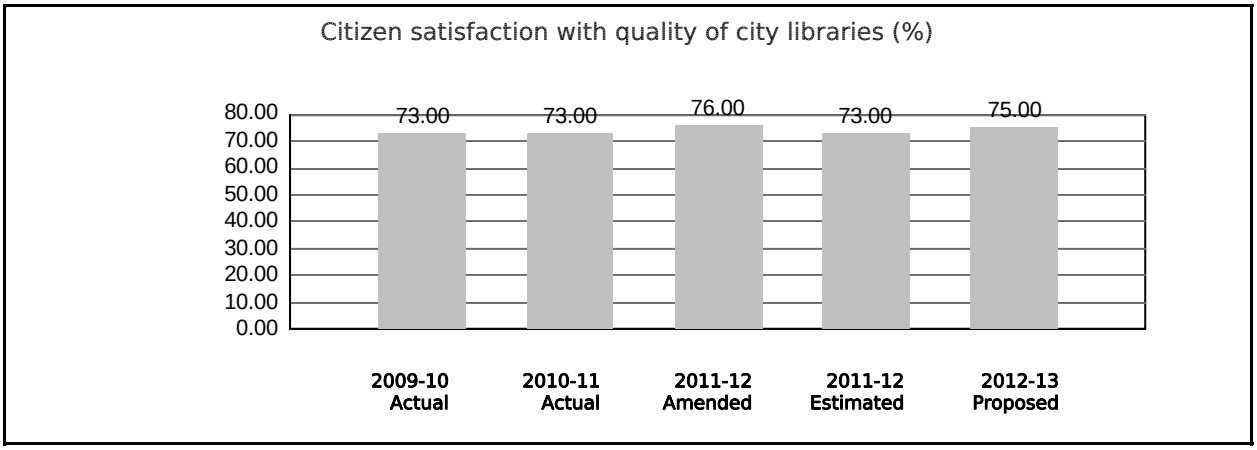
Select youth materials; Remove outdated materials; Early literacy programs; Children's storytimes; Summer Reading program; Connected Youth program; Teen services; Other programs such as puppet shows and afterschool; Homework help; Teach computer and Internet skills; Library card sign-up for school groups; Storytelling classes; Class orientations; Library tours; Provide youth oriented partnerships

Bold/Italicized Measure = Key Indicator

Austin Public Library
Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	34,036	34,748	28,329	867	0
General Fund	5,573,064	5,940,509	6,322,116	6,520,257	7,208,686
Grants	0	0	7,500	0	0
Total Requirements	$5,607,100	$5,975,257	$6,357,945	$6,521,124	$7,208,686
Full-Time Equivalents					
General Fund	68.23	67.50	72.50	72.75	75.75
Total FTEs	68.23	67.50	72.50	72.75	75.75
Performance Measures					
Average Annual Carbon Footprint	New Meas	457	457	456	369
Citizen satisfaction with quality of city libraries (%)	***73***	***73***	***76***	***73***	***75***
Employee Turnover Rate	9.36	4.23	9	9.08	9
Lost Time Injury Rate Per the Equivalent of 100 Employees	0.99	0.63	0	1.11	0
Number of web hits	20,843,529	20,133,008	20,018,000	19,518,000	20,000,000
Percent of employees who feel the Library Dept demonstrates adequate concern for employee safety (%)	87	79	89	82	83
Sick leave hours used per 1,000 hours	35.43	36.50	36	36.14	36

Services

Office of the Director; Financial Monitoring; Budgeting; Accounting Purchasing; Human Resources; Facility Expenses; Information Technology Support; Public Information; Vehicle and Equipment Maintenance; Grant Administration; Safety; Security and Custodial Services; Customer Assistance; Inventory Control; Audit/Internal Review; Contract Management; Volunteer Services

Bold/Italicized Measure = Key Indicator

Austin Public Library
Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers & Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
General Fund	22,705	24,043	22,778	22,778	22,778
Total Requirements	$22,705	$24,043	$22,778	$22,778	$22,778

Bold/Italicized Measure = Key Indicator

Austin Public Library - 2012-13

General Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
MATERIALS MANAGEMENT SERVICES										
Cataloging Support	$962,154	8.00	$1,009,382	8.00	$1,034,312	8.00	$1,182,414	8.00	$1,161,607	8.00
Collection Support	$3,429,563	18.88	$4,081,377	18.88	$4,015,812	18.88	$3,783,101	19.88	$4,358,403	20.88
Subtotal	**$4,391,717**	**26.88**	**$5,090,759**	**26.88**	**$5,050,124**	**26.88**	**$4,965,515**	**27.88**	**$5,520,010**	**28.88**
PUBLIC SERVICES										
Austin History Center	$800,265	13.00	$815,373	13.00	$882,285	13.00	$933,935	14.00	$1,089,801	14.00
Circulation	$10,593,254	192.42	$11,095,003	194.15	$11,271,351	187.52	$11,312,229	184.27	$12,901,744	192.27
Reference and Information Services	$1,035,076	15.65	$1,038,795	15.65	$1,130,874	14.65	$1,141,407	15.65	$1,398,979	15.65
Youth Services	$1,603,707	27.00	$1,710,478	27.00	$1,848,152	27.00	$1,805,508	27.00	$2,103,503	27.00
Subtotal	**$14,032,302**	**248.07**	**$14,659,649**	**249.80**	**$15,132,662**	**242.17**	**$15,193,079**	**240.92**	**$17,494,027**	**248.92**
SUPPORT SERVICES										
Departmental Support Services	$5,573,064	68.23	$5,940,509	67.50	$6,322,116	72.50	$6,520,257	72.75	$7,208,686	75.75
Subtotal	**$5,573,064**	**68.23**	**$5,940,509**	**67.50**	**$6,322,116**	**72.50**	**$6,520,257**	**72.75**	**$7,208,686**	**75.75**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$22,705	0.00	$24,043	0.00	$22,778	0.00	$22,778	0.00	$22,778	0.00
Subtotal	**$22,705**	**0.00**	**$24,043**	**0.00**	**$22,778**	**0.00**	**$22,778**	**0.00**	**$22,778**	**0.00**
Total	**$24,019,788**	**343.18**	**$25,714,960**	**344.18**	**$26,527,680**	**341.55**	**$26,701,629**	**341.55**	**$30,245,501**	**353.55**

Austin Public Library - 2012-13

Expense Refunds

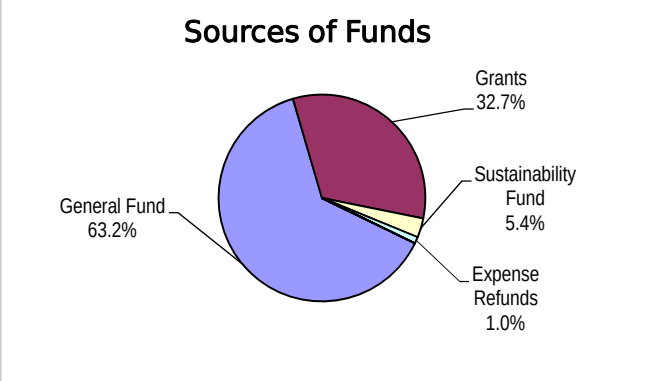
	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
MATERIALS MANAGEMENT SERVICES										
Collection Support	$0	0.00	$0	0.00	$0	0.00	$171,502	0.00	$0	0.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$171,502**	**0.00**	**$0**	**0.00**
PUBLIC SERVICES										
Circulation	$0	0.00	$0	0.00	$0	0.00	$625	0.00	$0	0.00
Reference and Information Services	$61,030	0.00	$71,872	0.00	$64,000	0.00	$74,420	0.00	$64,000	0.00
Youth Services	$63,477	0.00	$74,260	0.00	$0	0.00	$95,770	0.00	$0	0.00
Subtotal	**$124,507**	**0.00**	**$146,132**	**0.00**	**$64,000**	**0.00**	**$170,815**	**0.00**	**$64,000**	**0.00**
SUPPORT SERVICES										
Departmental Support Services	$34,036	0.00	$34,748	0.00	$28,329	0.00	$867	0.00	$0	0.00
Subtotal	**$34,036**	**0.00**	**$34,748**	**0.00**	**$28,329**	**0.00**	**$867**	**0.00**	**$0**	**0.00**
Total	**$158,542**	**0.00**	**$180,880**	**0.00**	**$92,329**	**0.00**	**$343,184**	**0.00**	**$64,000**	**0.00**

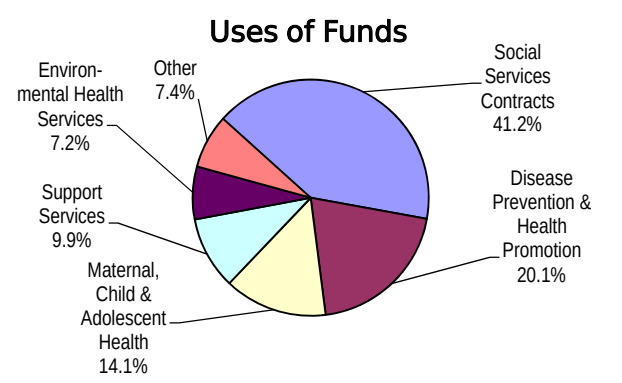
Austin Public Library - 2012-13

Grants

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
PUBLIC SERVICES										
Austin History Center	$2,999	0.00	$0	0.00	$0	0.00	$0	0.00	$20,000	0.00
Circulation	$0	0.00	$51,029	0.00	$55,000	0.00	$18,813	0.00	$43,000	0.00
Youth Services	$306,701	4.00	$260,110	4.00	$5,000	0.00	$0	0.00	$20,000	0.00
Subtotal	**$309,700**	**4.00**	**$311,139**	**4.00**	**$60,000**	**0.00**	**$18,813**	**0.00**	**$83,000**	**0.00**
SUPPORT SERVICES										
Departmental Support Services	$0	0.00	$0	0.00	$7,500	0.00	$0	0.00	$0	0.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$7,500**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
Total	**$309,700**	**4.00**	**$311,139**	**4.00**	**$67,500**	**0.00**	**$18,813**	**0.00**	**$83,000**	**0.00**

Health and Human Services





Budget Overview

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
General Fund					
Revenue	$7,664,931	$7,648,942	$8,346,108	$7,575,062	$6,989,765
Requirements	$37,591,273	$40,017,135	$42,583,983	$42,451,177	$39,307,439
Full-Time Equivalents (FTEs)	286.50	294.25	303.75	303.75	204.75
Sustainability Fund	$3,047,144	$3,698,866	$3,949,594	$3,557,607	$1,855,876
Expense Refunds	$1,233,097	$1,244,985	$1,066,567	$1,169,351	$652,438
Grants					
Requirements	$24,631,213	$27,069,081	$20,133,439	$20,133,439	$20,340,000
Full-Time Equivalents (FTEs)	230.75	223.00	216.00	216.00	213.00
Total Budget	$66,502,727	$72,030,067	$67,733,583	$67,311,574	$62,155,753

*Footnote: In addition to the amount shown above, the FY 2012-13 Budget also includes $117,700 for capital and critical one-time costs.

Note: FY 2011-12 and prior-year funding for Animal Services is shown under the Health and Human Services Department. Beginning in FY 2012-13, Animal Services funding is reflected under the Animal Services Office.

Health and Human Services
Organization by Program and Activity for 2013

Disease Prevention & Health Promotion

- Communicable Disease
- Community Health
- Epidemiology & Health Statistics
- Vital Records

Community Services

- Community Relations
- Neighborhood Services

Environmental Health Services

- Health and Safety Code Compliance

Maternal, Child & Adolescent Health

- Family Health
- Women, Infant & Children

Social Services Contracts

- Basic Needs
- Behavioral Health
- Child & Youth
- Community Planning
- HIV
- Homeless
- Workforce Development

One Stop Shop

- Inspection, Review, and Support

Support Services

- Departmental Support Services

Transfers & Other Requirements

- Other Requirements

Health and Human Services Mission and Goals for 2013

Mission

The mission of the Austin/Travis County Health and Human Services Department (HHSD) is to promote and protect the health of our community through the use of best practices and community collaborations.

Goals

Achieve Public Health Accreditation by 2014.

Reduce the years of potential life lost due to preventable conditions:

- All City department locations to be tobacco free by 2013;
- 95% of individuals identified as HIV/AIDS positive to be linked to services;
- 100% of clients presenting for STD care to be offered an exam and/or tested within two business days.

Minimize public's exposure to health and environmental hazards:

- Conduct 2.0 inspections per fixed food establishments each year;
- 100% of all food establishments to prominently display their permit for public viewing by 2013;
- Identify, review and update 100% of emergency plans annually.

Promote a healthy community by addressing the needs of vulnerable households:

- 75% of households served to maintain housing or transition into housing annually;
- 75% of self-sufficiency-managed households to report a reduction or elimination of income barriers.

Improve maternal, child and adolescent health outcomes from preconception through adulthood (ages 0 to 22):

- 75% of adolescents to report an increase in protective factors such as mentoring, leadership, positive peer association and community involvement;
- Increase number of sex education and skills development encounters provided to youth ages 12-17;
- 89% of Women enrolled in WIC during pregnancy to subsequently breastfeed their children.

Health and Human Services

Message from the Director

Every day, in every part of our community, the Austin/Travis County Health and Human Services Department (HHSD) protects residents from infectious diseases and environmental threats, and educates these residents about the benefits of healthful behaviors in avoiding chronic diseases. HHSD offers a variety of services to the community through direct service provision and in partnership with community organizations to achieve the Department's mission to promote and protect a healthy community through the use of best practices and community partnerships. HHSD's major specific accomplishments in FY 2011-12 include the completion of the critical health indicators report and the community health assessment and a Departmental reorganization that builds the infrastructure to operate a comprehensive public health department.

In FY 2012-13, the HHSD programs and activities will align with the new organizational structure, creating a budget that better reflects the services provided. In FY 2012-13, the new Community Services Program will focus primarily on the direct services offered through HHSD, including services offered at the neighborhood centers, the day-labor site and through the African-American Quality of Life program. The new Environmental Health Services Program encompasses the work of our sanitarians, regulation-enforcement teams, inspectors, and staff who permit the fixed and mobile food establishments and pools in the community. The services provided by the new Maternal, Child & Adolescent Health Program focus on improving preconception health and access to prenatal care, while providing positive developmental opportunities for youth in our communities. Finally, the new Disease Prevention and Health Promotion Program encompasses the remaining public health services provided by the Department, including Communicable Disease, Vital Records, Community Health, and Epidemiology and Health Statistics.

As a vital component of its effort to promote the public safety of our community, in FY 2011-12 HHSD has provided over 45,000 immunizations and vaccines; 18,000 STD tests (as well as care and treatment for those who tested positive); issued over 12,000 food, pool and temporary events permits; and conducted approximately 2,000 disease surveillance investigations. The department will continue to address the needs of the community through the FY 2012-13 Budget, which includes funding for increased operational costs and expanded services. The department will continue to focus on the changing demands of Austin and Travis County residents and will work in collaboration with our community partners to address the burden of disease as identified by the community health indicators report and the service gaps identified through the community health assessment process.

HHSD staff are committed to providing comprehensive services that match the needs of the community. The framework that is in place will allow for improved services and collaborations in HHSD's efforts to make Austin the healthiest community in the nation.

Carlos Rivera, Director

Budget Highlights

The Health and Human Services Department (HHSD) has developed a budget that includes the resources to provide public health protection and prevention services, social services, youth development and employment services, and support services, and to achieve the goals and objectives of the department. HHSD's FY 2012-13 General Fund-supported budget totals $39.3 million and 204.75 FTEs. In addition, the Department's budget includes $20.3 million in grant funding, supporting 213 FTEs, and $1.9 million from the Sustainability Fund to support contracts with partners providing workforce development services.

Social Services Contracts

The Social Services Contracts program includes funding for myriad service areas including: basic needs, child and youth services, homelessness, behavioral health, HIV, community planning efforts, and workforce development. Through the Social Services Contracts Program, which includes $25.5 million in contracts to service providers, HHSD anticipates that 3,700 homeless persons and 2,461 workforce development clients will receive services. The Department will receive $841,000 to maintain the mental health interlocal agreement with Austin/Travis County Integral Care (ATCIC); however, $253,000 in FY 2011-12 one-time funding for the substance abuse contract has not been included. The Social Service Contracts program receives funding from the General Fund, Sustainability Fund and various grants. In FY 2012-13, $1.3 million formerly provided by the Sustainability Fund will be sourced from the General Fund. This reallocation does not affect the total $25.5 million appropriation.

Community Services

The Community Services program both provides direct services to clients and links them to other services available throughout the community. In FY 2012-13, it is anticipated that 68,000 individuals will receive basic needs services at the neighborhood centers. The Department's budget is being reduced by $18,000 to reflect the removal of one-time expenditures related to maintenance costs for St. John's Neighborhood Center, a shared facility with Library, Parks and Recreation, and the Austin Independent School District (AISD).

As a result of a review of unmet service demands, the City Manager authorized the addition of a Public Health Nurse position to the Department's General Fund budget. Originally grant-funded, this position was supported last year with one-time funding from the Sustainability Fund. This nurse serves 2,887 unduplicated clients annually at the South Austin Neighborhood Center, providing blood-pressure and blood-sugar screening as well as educational outreach regarding diabetes and hypertension.

Disease Prevention and Health Promotion

The Disease Prevention and Health Promotion (DPHP) program provides an array of services through the Communicable Disease, Community Health, Epidemiology & Health Statistics, and Vital Records activities. These activities focus on services that screen for and prevent illnesses and other health issues. Other services provided by the DPHP program include the issuance of birth and death certificates; testing for many communicable diseases; counseling; educational outreach and testing for HIV, STDs, and chronic diseases; and public health emergency- preparedness activities and education. DPHP will receive $12.5 million in combined General Fund and grant funding to continue these services in FY 2012-13.

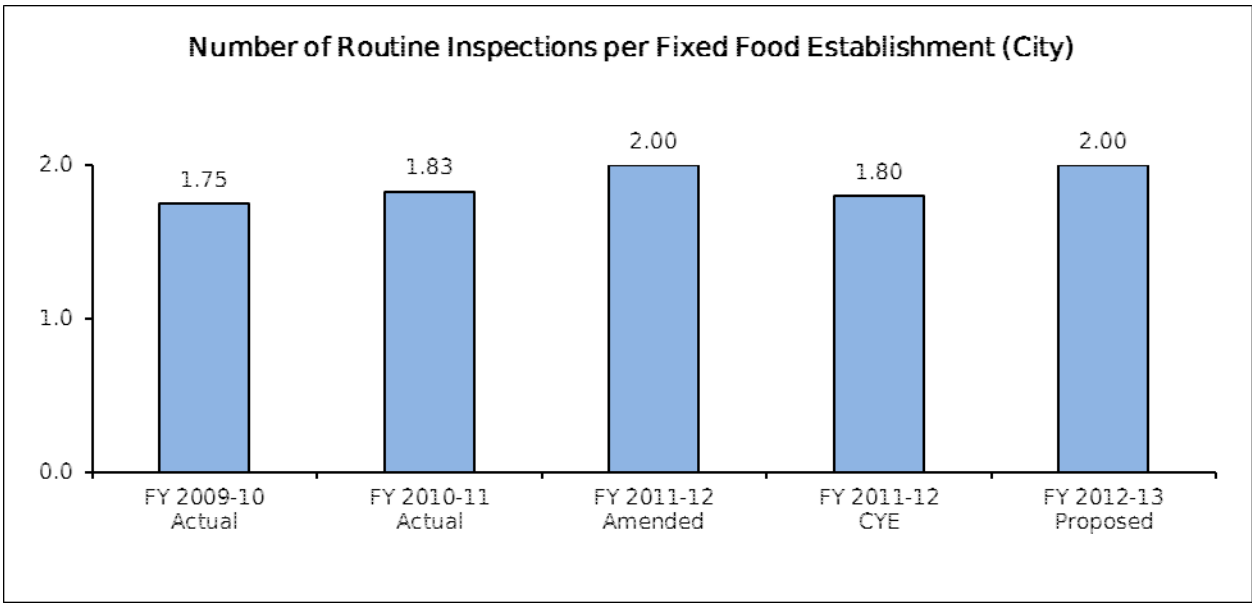
As a result of the City Manager's review of unmet service demands, this program's Toxicologist and Community Development Manager positions will be transferred to the General Fund, necessitating a $170,000 increase in personnel funding. These core infrastructure positions have been funded by the Public Health and Emergency Preparedness grant, which has experienced continued reductions since 2009. Transferring these positions to the General Fund ensures that they will be appropriately and consistently funded and allows the Department to use remaining grant funds to support other programmatic staff. Specifically, a Marketing Representative B position and HHSD Program Coordinator position will be able to again be funded by this grant.

Revenue related to Medicaid reimbursements is expected to decrease $111,000 in the coming fiscal year due to increases in community resources such as "minute clinics" that provide immunization services and in the number of clients visiting their primary care providers for these services. HHSD is also amending its immunization fee structure from a visit- to a dosage-based model. For non-Medicaid clients who can afford it,

adult immunizations will cost $25 per dose, as opposed to $10 per visit; the fee for children's immunizations will change from $10 per visit to $10 per dose. The new fees remain below the average charged by both private sector providers and other local health departments.

Environmental Health Services

The Environmental Health Services program focuses on providing protection and enforcement services to the public in order to minimize environmental and consumer health hazards. This program anticipates issuing 12,000 permits in FY 2012-13. The program will continue to strive to complete 2.0 inspections per fixed food establishment annually; however, continued population growth and increases in the number of establishments represent challenges for the program, as demand has outpaced current resources.



Revenue associated with the Environmental Health Services program is projected to increase by $46,000 in FY 2012-13 due to customer participation in the food-handler audit process that helps establishments ensure compliance with food handler registrations.

Maternal, Child and Adolescent Health

The Maternal, Child and Adolescent Health (MCAH) program was created to allow the Department to focus on one of the community's most vulnerable populations, mothers and children. The Women, Infants and Children (WIC) program provides supplemental nutrition for pregnant women, new mothers and young children and anticipates serving 420,000 participants in FY 2012-13. Other activities include graffiti removal and community youth development services, childcare programs, and sexual-health education programs.

Animal Services

Animal Services has been transferred from HHSD and will be an independent department in FY 2012-13. HHSD's budget is decreasing by $7.5 million and 94.0 full-time equivalents to reflect this reorganization.

Support Services

The Support Services program is the administrative arm of HHSD and includes the office of the director and the human resources, accounting, information systems, budget and analysis, records management, contract compliance, courier services and facility expense units. The budget is increasing by $14,000 to fund annualized expenses associated with the creation of a deputy director position in FY 2011-12. In addition, the Department's vacancy savings obligations are being reduced by $85,000 to help address personnel infrastructure needs, including an assistant director for the Support Services and Maternal, Child and Adolescent Health divisions.

Department-wide Grant Support

HHSD's operations are currently supported by over $20 million in grant funding. As the City's personnel and insurance costs increase, however, grant funding seldom keeps pace. Several of the Department's statutory functions are primarily funded by grants and require General Fund grant support to offset personnel cost increases. The FY 2012-13 budget includes a $322,000 increase in grant support for positions in the Tuberculosis, Immunizations, WIC, HIV Surveillance, and Sexually Transmitted Disease programs.

Other Revenue

HHSD General Fund revenue for FY 2012-13 is projected to be $6,989,764, which is a net decrease of $1.4 million from the budgeted FY 2011-12 level. While it reflects the revenue impacts discussed above, this net decrease is primarily driven by the transfer of Animal Services and its $1 million of associated revenue. Other fee and revenue adjustments include the elimination of the permitting fee for vending machines and the institution of a $5 fee for an additional copy of an immunization record.

Health and Human Services
Significant Changes

General Fund

Revenue Changes	Dollars
The Budget includes a net decrease of $643,940 in revenue related to the interlocal agreement with Travis County. $627,790 in budgeted revenue is transferring to the new Animal Services Office; the remainder is a net decrease based on the cost model calculation for the interlocal agreement.	($643,940)
Revenue from animal-related fees is decreasing by $387,456 due to the transfer of the Animal Service Office.	($387,456)
Estimated revenue from sources within the Environmental Health Services program are being adjusted based on historical data and projected demand, including temporary food booth permit, food establishment permit, mobile food vendor permit, licensing inspection, food manager training, food handler permit, food sampling permit and after hours/weekend inspection revenue.	$45,754
The Disease Prevention and Health Promotion program is projecting a $115,784 decrease in revenue, primarily as a result of reduced Medicaid and Medicare reimbursements.	($115,784)
The Budget includes a revenue decrease of $254,918 from The Vital Records program, primarily due to the decrease in demand for birth and death certificates and the state mandate for funeral directors to order death certificates directly from the state.	($254,918)
The Health and Human Services Department (HHSD) is amending its immunization fee schedule from a visit- to a dosage-based model. For non-Medicaid clients who can afford it, adult immunizations will cost $25 per dose, as opposed to $10 per visit; the fee for children's immunizations will change from $10 per visit to $10 per dose. The Department is not budgeting any revenue impact from this adjustment, as the effect of the increased fees may be offset by reduced demand.	$0
The Department is eliminating its permitting fee for vending machines. It is also instituting a $5 fee for each additional copy of an immunization record. The net impact of both changes is projected to be negligible.	$0

Expenditure Changes	FTEs	Dollars
Citywide		
The Budget includes $421,530 for salary increases associated with wage adjustments in FY 2013. An additional $61,499 is included in the Budget for increased City contributions for health insurance.		$483,029
The Budget includes additional funding for the Employees' Retirement System that is equivalent to 2% of payroll for non-civil service employees to help improve the funded status of the pension system. This amount also includes a budget reallocation from the fund level to the department level.		$1,142,984
The Budget includes $37,622 for wage adjustments associated with implementing the City's recently completed market study.		$37,622

Expenditure Changes	FTEs	Dollars
Department-wide		
To account for faster growth in City personnel costs than in grant awards, HHSD is budgeting an additonal $322,446 in grant support for FY 2012-13.		$322,446
The Budget reflects a $64,079 increase associated with terminal pay to account for anticipated retirements in FY 2012-13.		$64,079
Department commodity costs such as paint, cleaning supplies, office supplies, small tools, and computer maintenance continue to increase as a result of inflationary pressure. HHSD's budget for these items is increasing to keep pace with expenditures.		$36,065
The Budget includes an increase of $85,000 to eliminate the vacancy savings associated with essential positions that are anticipated to be filled in FY 2012-13.		$85,000
As a result of a review of unmet service demands, the City Manager approved additional funds to provide for the cost of professional registrations and memberships.		$8,300
Animal Services		
In FY 2012-13, Animal Services is becoming an independent department, resulting in a net transfer of 94.0 FTEs and $7,478,131 in funding to the new Animal Services Office.	(94.00)	($7,478,131)
Community Services		
A Public Health Nurse position, funded last year through one-time support from the Sustainabiltiy Fund, is being added to the Department's General Budget in accordance with the City Manager's review of unmet service demands.		$86,892
The Budget includes a reduction of $18,092 in one-time maintenance funding for St. John Community Center.		($18,092)
For FY 2012-13, five employees are being transferred to the Community Service Block Grant (CSBG): 2 Neighborhood Liaisons, 1 Social Worker, 1 Community Job Counselor, and 1 Community Worker. These positions were funded by the Sustainability Fund in FY 2011-12; therefore, there is no impact to FY 2012-13 General Fund requirements.	(5.00)	$0
Disease Prevention & Health Promotion (DPHP)		
As a result of a review of unmet service demands, the City Manager has approved the transfer of a grant-funded Toxicologist position and a partially grant-funded Community Development Manager position to the Department's General Fund budget in FY 2012-13.	2.00	$170,339
An HHSD Program Coordinator and a Marketing Representative B position are being transferred to the Public Health and Emergency Preparedness grant. These positions were funded by the Sustainability Fund in FY 2011-12; therefore, there is no impact to HHSD's FY 2012-13 General Fund requirements.	(2.00)	$0
The Budget includes a reduction equal to the one-time cost associated with software system upgrades for the TB Clinic's digital X-ray system.		($10,000)
Environmental Health		
HHSD's budget is decreasing as a result of reduced rental allocations for Department-occupied space at Rutherford Lane and One Texas Center.		($69,311)
Maternal, Child & Adolescent Health		
The Budget includes additional funding to reflect the transfer of the Holly Neighborhood Youth Programs to HHSD from Austin Energy.		$95,020

Expenditure Changes	FTEs	Dollars
Social Service Contracts		
Funding for contracts with agencies providing basic needs and homeless services, and for the African American Youth Resource Center, will come from the General Fund, rather than the Sustainability Fund, in FY 2012-13.		$1,467,510
The Budget includes the removal of a one-time increase in FY 2011-12 appropriations of $253,265 to extend funding to the Austin Travis County Integral Care (ATCIC) substance abuse contract.		($253,265)
To restore full-year funding for the ATCIC Main Interlocal agreement, HHSD is budgeting an additional $840,581 in FY 2012-13.		$840,581
FY 2011-12 HHSD received one-time funding of $250,000 for a contract with Southwest Keys, which is being eliminated from the FY 2012-13 Budget.		($250,000)
Support Services		
During FY 2011-12, an HHSD Assistant Director position was reclassed to Deputy Director. This change requires an addiitonal $14,048 to fund the annualization of personnel costs.		$14,048
HHSD is eliminating one-time FY 2011-12 funding for six months of utility costs at the Town Lake Animal Center.		($53,500)

Health and Human Services
Budget Detail by Activity

Program: Animal Services
Activity: Animal Services

The purpose of Animal Services is to prevent homelessness and promote humane, compassionate treatment of animals by enforcing animal regulations, providing a safety net for lost or homeless animals and achieving live outcomes for at least 90% of sheltered pets.

Graph Not Applicable

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	19,418	23,168	8,000	8,000	0
General Fund	6,008,659	7,212,681	7,519,871	7,745,149	0
Grants	19,977	44,830	25,122	25,122	0
Total Requirements	$6,048,054	$7,280,679	$7,552,993	$7,778,271	$0
Full-Time Equivalents					
General Fund	83.00	88.50	94.00	94.00	0.00
Total FTEs	83.00	88.50	94.00	94.00	0.00

Measures Not Applicable

Services

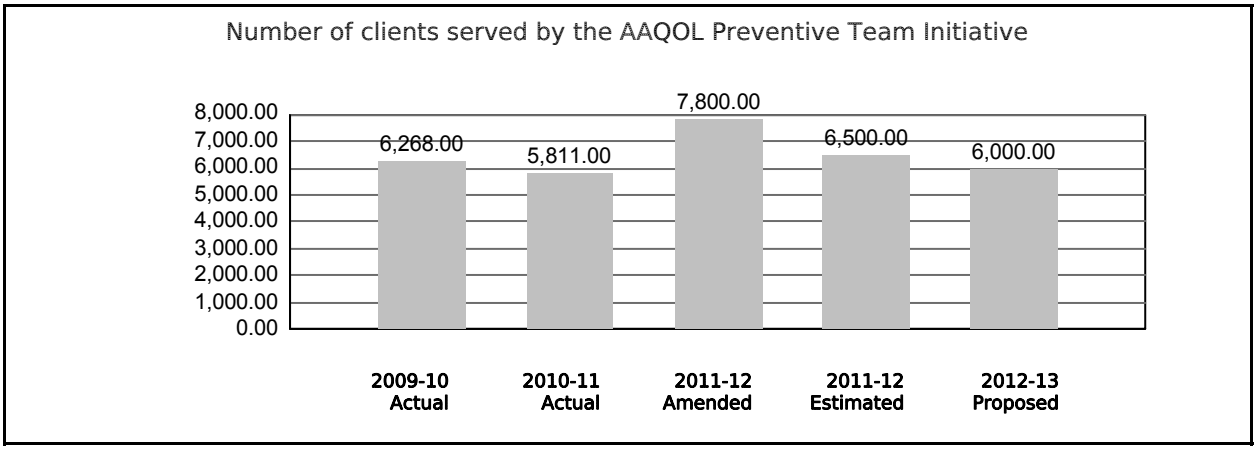
Animal protection and investigations; animal shelter operations; veterinary services; sterilizations; microchipping; pet placement.

Bold/Italicized Measure = Key Indicator

Health and Human Services
Budget Detail by Activity

Program: Community Services
Activity: Community Relations

The purpose of the Community Relations activity is to work closely with community-based organizations and key stakeholders in the development of coordinated and collaborative community strategies.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	2,250	3,010	0	46,856	0
General Fund	1,847,297	1,903,401	1,701,313	1,812,469	1,991,988
Grants	879,746	799,399	670,013	670,013	683,590
Total Requirements	$2,729,293	$2,705,810	$2,371,326	$2,529,338	$2,675,578
Full-Time Equivalents					
General Fund	25.95	22.70	21.25	21.25	21.45
Grants	12.00	12.00	12.00	12.00	12.00
Total FTEs	37.95	34.70	33.25	33.25	33.45
Performance Measures					
Number of clients served by the AAQOL Preventive Team Initiative	6,268	5,811	7,800	6,500	6,000
Percent of social services contracts receiving desk monitoring and/or onsite reviews	New Meas	New Meas	New Meas	New Meas	96

Services

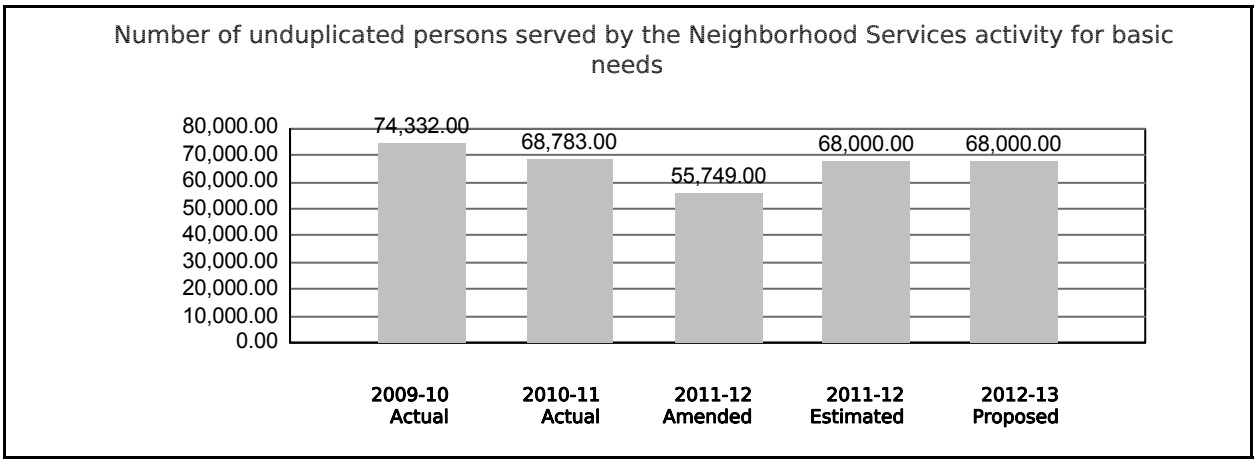
Working with community organizations and issue-area planning groups to develop comprehensive social services strategies; Social Services contract management, monitoring, and accountability; HIV community planning and service delivery; providing day-labor services to connect employers with workers on a short-term basis; providing mobile van screening and referral services; building capacity at community-based and faith-based organizations; collaboration with other organizations to provide employment fairs targeted to underserved communities; and coordinating Social Services response to emergency situations.

Bold/Italicized Measure = Key Indicator

Health and Human Services
Budget Detail by Activity

Program: Community Services
Activity: Neighborhood Services

The purpose of the Neighborhood Services activity is to provide basic needs, case management and other essential services to low-income persons in order to meet their immediate basic needs. These services are provided through various neighborhood centers or other City facilities throughout the community.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	489	667	360,728	87,610	0
General Fund	568,565	613,874	576,761	639,859	622,314
Grants	2,612,110	1,562,797	1,043,056	1,043,056	1,044,130
Total Requirements	$3,181,164	$2,177,338	$1,980,545	$1,770,525	$1,666,444
Full-Time Equivalents					
General Fund	5.65	5.65	12.30	12.30	7.30
Grants	19.25	20.00	16.00	16.00	16.00
Total FTEs	24.90	25.65	28.30	28.30	23.30
Performance Measures					
% of clients enrolled in self-sufficiency case management who report a reduction or elimination of income barriers	***New Meas***	***New Meas***	***New Meas***	***New Meas***	***75***
Number of unduplicated persons served by the Neighborhood Services activity for basic needs	74,332	68,783	55,749	68,000	68,000

Services

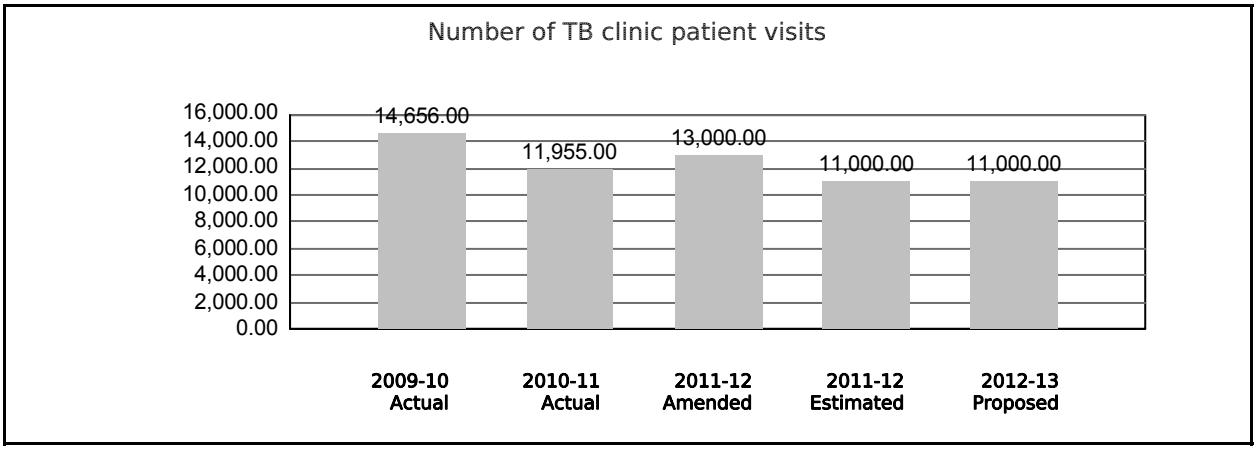
Basic Needs Services including food and clothing distribution, information and referral services, notary services, transportation, school supplies, infant car seat education and distribution; Preventive Health Services including health screenings, pregnancy testing, lead poison testing and education, and health promotion presentations; Case Management Services including individual/family support counseling, and crisis intervention; Employment Support Services including job readiness training, job placement assistance, and job retention services.

Bold/Italicized Measure = Key Indicator

Health and Human Services
Budget Detail by Activity

Program: Disease Prevention & Health Promotion
Activity: Communicable Disease

The purpose of the Communicable Disease activity is to provide prevention and treatment services to the community in order to minimize exposure to, reduce the incidence of, and minimize the impact of living with a communicable disease.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	1,162	44	0	722	10,463
General Fund	2,829,695	2,825,723	2,951,053	2,822,090	3,316,491
Grants	2,605,217	2,462,546	2,905,277	2,905,277	2,909,790
Total Requirements	$5,436,074	$5,288,313	$5,856,330	$5,728,089	$6,236,744
Full-Time Equivalents					
General Fund	32.55	31.55	31.55	31.55	32.00
Grants	34.75	36.00	37.00	37.00	37.00
Total FTEs	67.30	67.55	68.55	68.55	69.00
Performance Measures					
% of HIV/AIDS clients linked to early intervention services by Disease Intervention Specialist (DIS)	***New Meas***	***New Meas***	***New Meas***	***New Meas***	***90***
% of clients who come into the STD clinic who are examined, tested and/or treated the same day	***New Meas***	***New Meas***	***New Meas***	***New Meas***	***90***
Number of TB clinic patient visits	14,656	11,955	13,000	11,000	11,000

Services

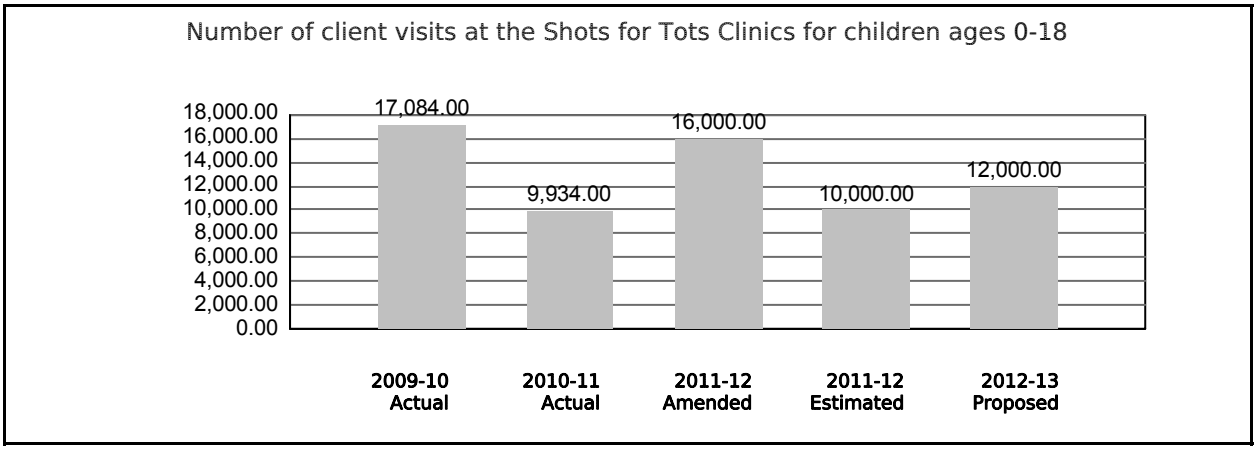
Prevention counseling and testing; medical evaluation and treatment in clinic and outreach settings; disease investigation and contact intervention; partner elicitation and notification; notification of infection and referral to medical care; patient and community health education; medical case management; medical evaluation and treatment; radiological services; directly observed Therapy and directly observed preventive therapy.

Bold/Italicized Measure = Key Indicator

Health and Human Services
Budget Detail by Activity

Program: Disease Prevention & Health Promotion
Activity: Community Health

The purpose of the Community Health activity is to provide preventive health services for the public in order to optimize their health and well being.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	920	458	0	1,900	0
General Fund	1,638,567	1,828,902	1,905,480	1,883,725	2,101,470
Grants	1,828,321	5,039,021	2,262,469	2,262,469	2,268,670
Total Requirements	$3,467,808	$6,868,382	$4,167,949	$4,148,094	$4,370,140
Full-Time Equivalents					
General Fund	20.00	19.75	17.00	17.00	15.00
Grants	42.20	37.10	35.80	35.80	33.80
Total FTEs	62.20	56.85	52.80	52.80	48.80
Performance Measures					
% of referred Perinatal Hep B clients who receive follow-up education within 60 days of referral	New Meas	New Meas	New Meas	New Meas	100
Number of immunizations given in the Shots for Tots Clinic	42,905	27,194	48,000	30,000	36,000
Number of client visits at the Shots for Tots Clinics for children ages 0-18	***17,084***	***9,934***	***16,000***	***10,000***	***12,000***

Services

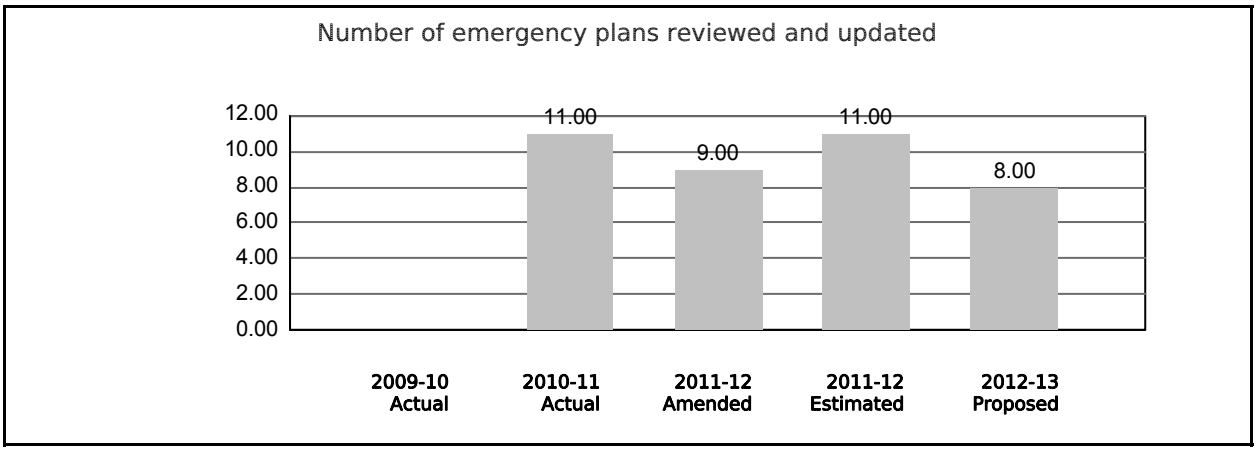
Providing vaccinations and immunization services for vaccine-preventable diseases at Community immunization clinics; providing education and promotion on vaccinations and immunization services and healthy nutrition; tobacco use prevention education; diabetes prevention awareness and education; Hepatitis C education and tracking.

Bold/Italicized Measure = Key Indicator

Health and Human Services
Budget Detail by Activity

Program: Disease Prevention & Health Promotion
Activity: Epidemiology & Health Statistics

The purpose of the Epidemiology & Health Statistics activity is to prevent and control the spread of disease in the community by monitoring trends of diseases and conditions, investigating outbreaks and clusters of illness, implementing control measures and intervention strategies, and evaluating the effectiveness of these measures.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	351	1,018	25,917	34,267	0
General Fund	531,683	543,880	595,427	624,034	723,441
Grants	1,496,693	1,297,692	716,891	716,891	743,000
Total Requirements	$2,028,727	$1,842,590	$1,338,235	$1,375,192	$1,466,441
Full-Time Equivalents					
General Fund	5.70	5.70	6.70	6.70	7.50
Grants	16.75	12.25	10.00	10.00	10.00
Total FTEs	22.45	17.95	16.70	16.70	17.50
Performance Measures					
Number of cases investigated by Epidemiology and Health Statistics	3,232	1,718	1,900	1,900	1,900
Number of emergency plans reviewed and updated	***New Meas***	***11***	***9***	***11***	***8***
Percent emergency plans reviewed and updated	New Meas	92	73	90	90
Percent of all foodborne illness investigations initiated within 3 hours from notification	95	100	95	100	95

Services

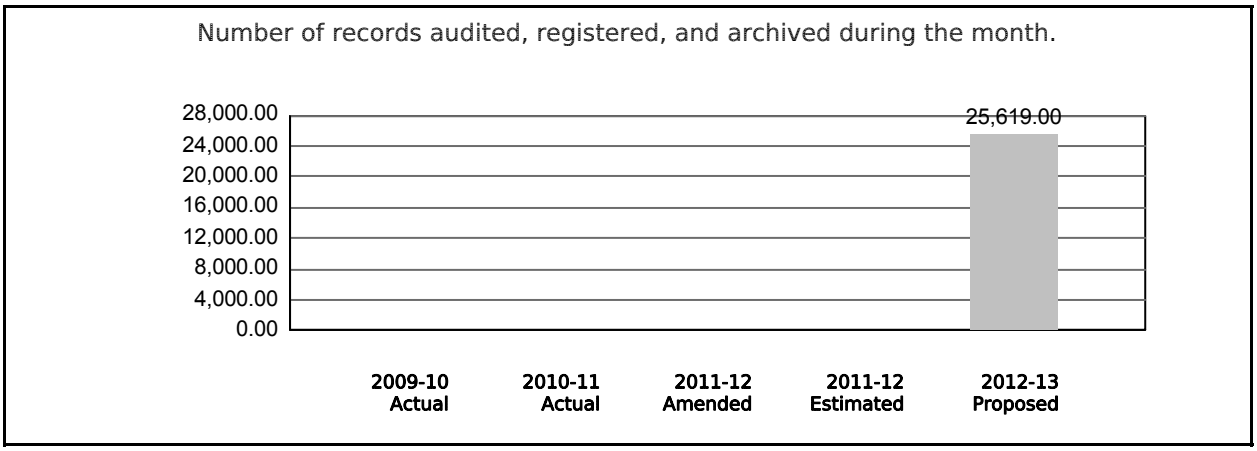
Data management, epidemiology and disease reporting; monitoring infectious disease; implementing control measures.

Bold/Italicized Measure = Key Indicator

Health and Human Services
Budget Detail by Activity

Program: Disease Prevention & Health Promotion
Activity: Vital Records

The purpose of Vital Records is to audit, register, archive and issue birth and death records; to provide technical assistance as necessary; and to develop statistical reports on mortality and natality to City management so it can have data needed to make decisions.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
General Fund	455,401	456,834	401,343	405,551	434,038
Total Requirements	$455,401	$456,834	$401,343	$405,551	$434,038
Full-Time Equivalents					
General Fund	7.00	7.00	5.00	5.00	5.00
Total FTEs	7.00	7.00	5.00	5.00	5.00
Performance Measures					
Number of records audited, registered, and archived during the month.	New Meas	New Meas	New Meas	New Meas	25,619
Number of walk-in customer service encounters in 15 min increments.	New Meas	New Meas	New Meas	New Meas	10,000
Number of customer contacts via informational calls and/or referrals processed during the month.	New Meas	New Meas	New Meas	New Meas	10,000
Total number of reports completed during the month.	New Meas	New Meas	New Meas	New Meas	11,506

Services

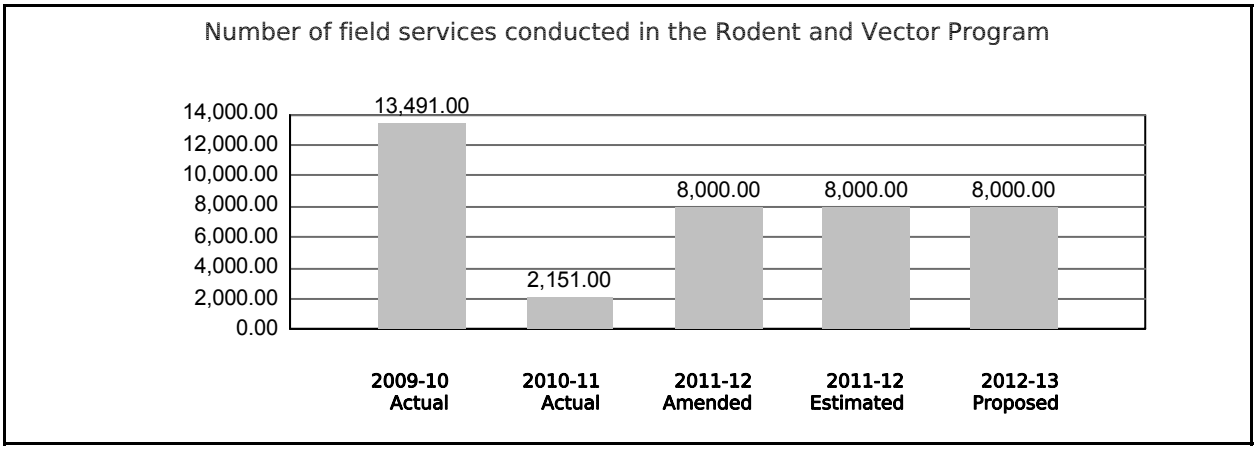
Birth registrations; archival amendments; adoption, name change, and reports of death document audits; citizen service consults; issuing certified copies of birth records and death registrations; medical amendments; hospital/funeral home consults; burial, transit, creation permitting; providing technical assistance to City/County/State/Federal law enforcement, child protection agencies, and public health groups; providing reports to internal and external customers; CDC Weekly Mortality Reports.

Bold/Italicized Measure = Key Indicator

Health and Human Services
Budget Detail by Activity

Program: Environmental Health Services
Activity: Health and Safety Code Compliance

The purpose of Health and Safety Code Compliance is to provide protection and enforcement services to the public in order to minimize environmental and consumer health hazards.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	10,441	11,119	10,463	10,463	0
General Fund	3,626,092	4,027,499	4,129,637	4,146,387	4,496,076
Total Requirements	$3,636,533	$4,038,618	$4,140,100	$4,156,850	$4,496,076
Full-Time Equivalents					
General Fund	51.50	53.55	51.60	51.60	51.50
Total FTEs	51.50	53.55	51.60	51.60	51.50
Performance Measures					
Number of field services conducted in the Rodent and Vector Program	13,491	2,151	8,000	8,000	8,000
Number of routine inspections per fixed food establishment (City)	***1.75***	***1.83***	***2***	***1.80***	***2***
Number of General environmental complaint investigations	New Meas	New Meas	New Meas	New Meas	800
Percent of Food establishments who prominently display their permit for Public Viewing	***New Meas***	***New Meas***	***New Meas***	***New Meas***	***100***

Services

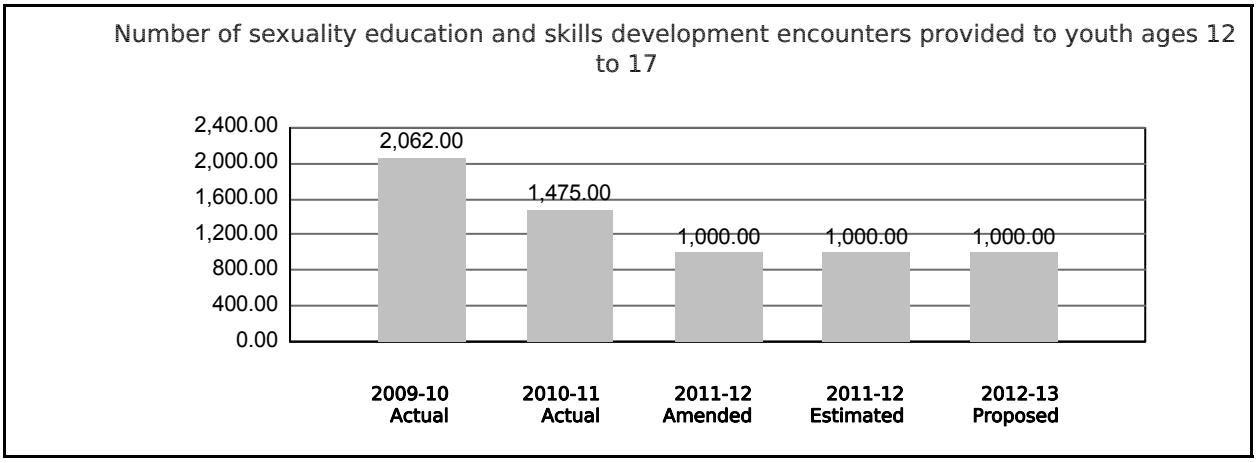
Assessment, information and referral; public information requests; cashiering; food manager certificate issuance; food handler training and registration/certificate issuance; environmental complaint investigation and compliance/enforcement; plan review and Certificate of Occupancy inspections of food establisments and swimming pools/spas; permit issuance and inspections of food establishments, temporary food events, farmers markets, mobile food vendors and swimming pools/spas; surveillance and monitoring; recreational water sampling and water quality monitoring; rodent- and vector-control consultations, education and outreach; disease outbreak investigations; compliance coordination with courts; public health preparedness events.

Bold/Italicized Measure = Key Indicator

Health and Human Services
Budget Detail by Activity

Program: Maternal, Child & Adolescent Health
Activity: Family Health

The purpose of the Family Health activity is to enable clients to make more informed decisions regarding sexual behaviors, family planning and health, and provide opportunities for youth in the community.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	194,389	201,353	168,439	194,499	191,409
General Fund	1,700,116	1,883,049	1,687,748	1,619,440	2,029,909
Grants	391,219	426,851	322,447	322,447	266,080
Total Requirements	$2,285,724	$2,511,253	$2,178,634	$2,136,386	$2,487,398
Full-Time Equivalents					
General Fund	13.10	12.65	12.20	12.20	15.00
Grants	5.25	6.00	6.00	6.00	5.00
Total FTEs	18.35	18.65	18.20	18.20	20.00
Performance Measures					
% of adolescents reporting an increase in protective factors such as mentoring, leadership, positive peer association and community involvement.	***New Meas***	***New Meas***	***New Meas***	***New Meas***	***80***
Number of sexuality education and skills development encounters provided to youth ages 12 to 17	***2,062***	***1,475***	***1,000***	***1,000***	***1,000***
Number of youth who successfully complete job readiness training	1,391	1,255	1,300	1,300	1,300
Number of youth served in HHSD youth development programs	1,660	1,630	1,415	917	917

Services

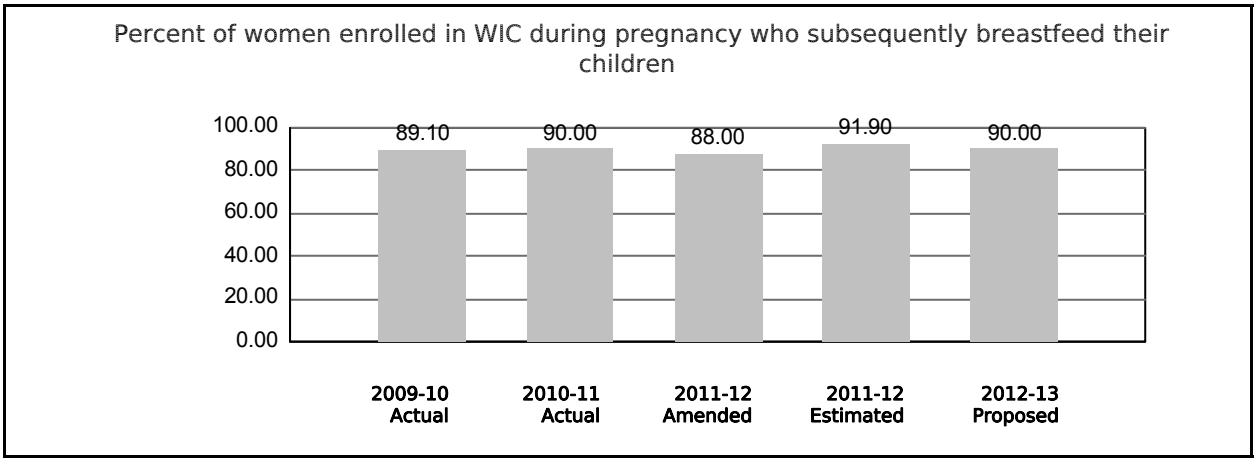
Family planning education and counseling; sexuality education and skills development; job readiness and job skills training; supportive employment training; graffiti removal and prevention; Austin Urban Youth Corps; lawn maintenance.

Bold/Italicized Measure = Key Indicator

Health and Human Services
Budget Detail by Activity

Program: Maternal, Child & Adolescent Health
Activity: Women, Infant & Children

The purpose of the Women, Infant & Children activity is to provide nutritional and preventive health services to targeted women and children to ensure healthy outcomes.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	0	76	0	0	0
General Fund	16,899	42,126	3,300	4,579	150,599
Grants	5,894,041	6,649,658	6,130,826	6,130,826	6,131,000
Total Requirements	$5,910,940	$6,691,860	$6,134,126	$6,135,405	$6,281,599
Full-Time Equivalents					
Grants	98.00	98.00	98.00	98.00	98.00
Total FTEs	98.00	98.00	98.00	98.00	98.00
Performance Measures					
Number of participants in the Services for Women and Children activity	458,032	439,316	436,739	419,784	420,000
Percent of women enrolled in WIC during pregnancy who subsequently breastfeed their children	***89.10***	***90***	***88***	***91.90***	***90***

Services

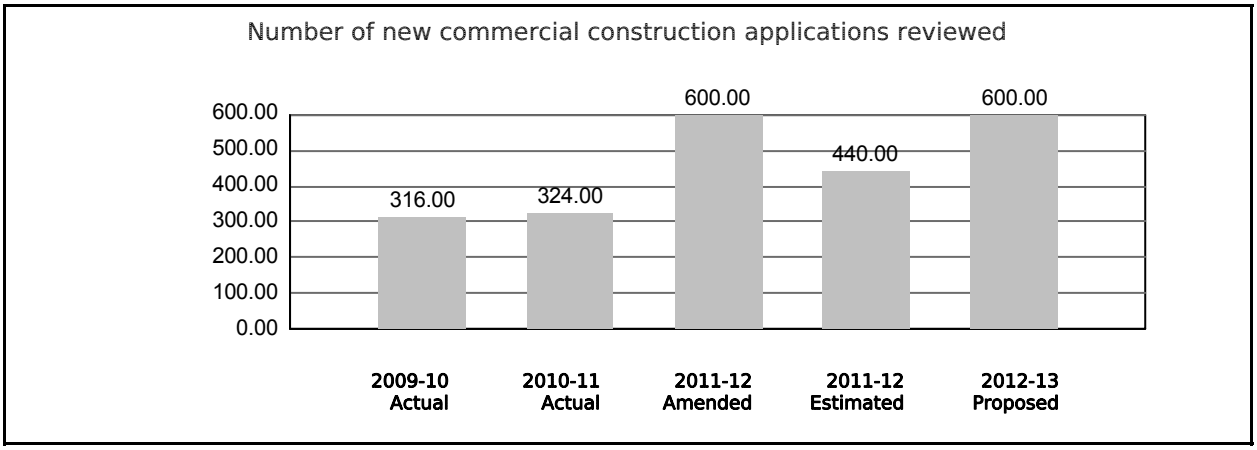
Nutrition education, referrals and skills development; breast feeding support, education and pumps; benefits to purchase nutritious foods at grocery stores.

Bold/Italicized Measure = Key Indicator

Health and Human Services
Budget Detail by Activity

Program: One Stop Shop
Activity: Inspection, Review, and Support

The purpose of Inspection, Review, and Support is to provide development services and assistance to the citywide, consolidated One Stop Shop so that the community can have an efficient and effective development process.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
General Fund	151,230	142,287	172,310	134,195	120,816
Total Requirements	$151,230	$142,287	$172,310	$134,195	$120,816
Full-Time Equivalents					
General Fund	2.05	2.20	2.15	2.15	1.50
Total FTEs	2.05	2.20	2.15	2.15	1.50
Performance Measures					
Average initial review time for new commercial construction (in days)	16	17	23	26	23
Number of new commercial construction applications reviewed	316	324	600	440	600

Services

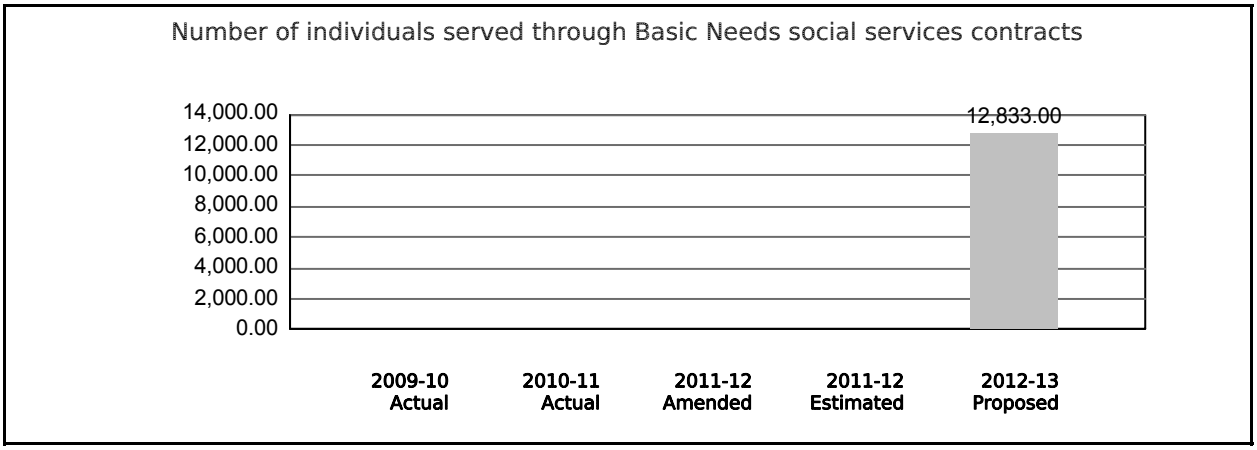
Commercial building plan review, zoning review, certificate of occupancy inspections.

Bold/Italicized Measure = Key Indicator

Health and Human Services
Budget Detail by Activity

Program: Social Services Contracts
Activity: Basic Needs

The purpose of the Basic Needs activity is to provide stable housing and other essential services to low-income persons to meet their immediate basic needs.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
General Fund Contracts	1,939,841	2,344,695	2,889,179	4,583,030	5,131,041
Sustainability Fund	744,010	1,343,010	1,343,010	1,750,355	0
Total Requirements	$2,683,851	$3,687,705	$4,232,189	$6,333,385	$5,131,041
Performance Measures					
Number of individuals served through Basic Needs social services contracts	New Meas	New Meas	New Meas	New Meas	12,833
Percent of households at risk of homelessness that maintain housing	New Meas	New Meas	New Meas	New Meas	76

Services

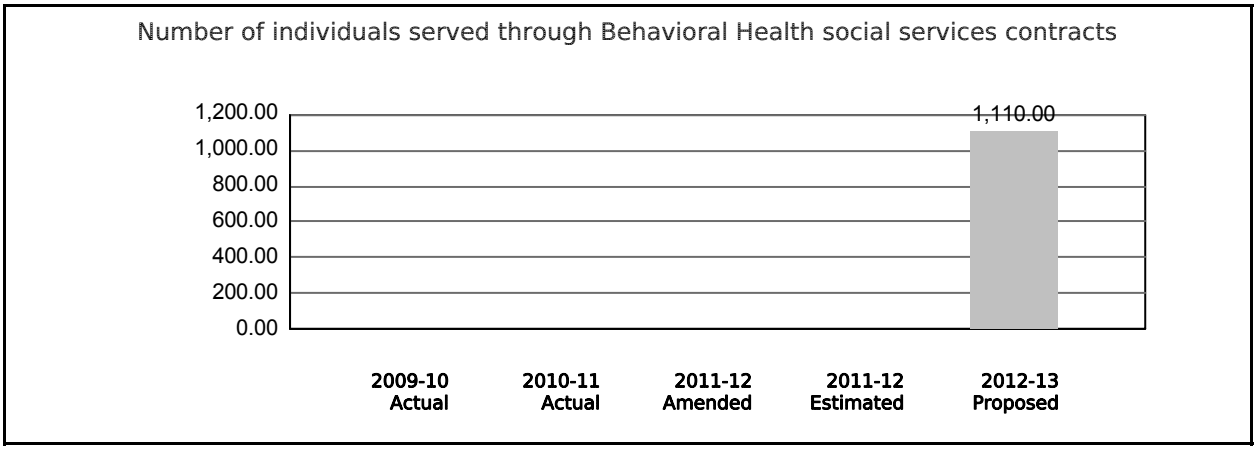
Rental and utility assistance; distribution of in-home meals; information and referral services, including legal assistance with regard to public benefits and housing stability; in-home care.

Bold/Italicized Measure = Key Indicator

Health and Human Services
Budget Detail by Activity

Program: Social Services Contracts
Activity: Behavioral Health

The purpose of the Behavioral Health activity is to provide an array of mental health and substance abuse services for eligible individuals so they can improve their quality of life.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
General Fund Contracts	3,343,206	3,343,205	4,437,051	2,891,447	2,429,916
Total Requirements	$3,343,206	$3,343,205	$4,437,051	$2,891,447	$2,429,916
Full-Time Equivalents					
Sustainability Fund		1.00	2.00	3.00	4.00
Total FTEs		1.00	2.00	3.00	4.00
Performance Measures					
Number of individuals served through Behavioral Health social services contracts	New Meas	New Meas	New Meas	New Meas	1,110
Percent of individuals who meet their treatment plan goals	New Meas	New Meas	New Meas	New Meas	76

Services

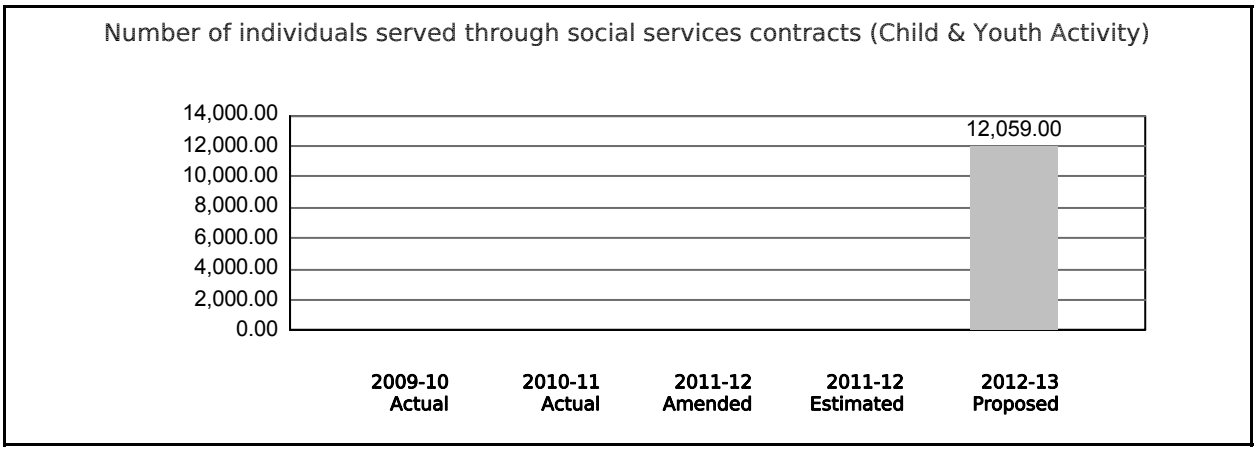
Mental health and community counseling services; support groups; mental retardation/developmental disabilities services; supported employment services; substance abuse treatment (residential treatment and outpatient treatment); substance abuse prevention.

Bold/Italicized Measure = Key Indicator

Health and Human Services
Budget Detail by Activity

Program: Social Services Contracts
Activity: Child & Youth

The purpose of the Child and Youth activity is to provide training and technical assistance to childcare program providers and early education and care services, as well as to support enrichment activities for eligible youth in order to provide positive activities during out-of-school time and increase the likelihood that they will remain in school and avoid risky behaviors.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	85,699	85,699	85,699	69,630	85,699
General Fund Contracts	2,031,085	2,314,475	2,215,197	1,712,458	1,841,574
Grants	244,972	180,871	166,505	166,505	166,920
Sustainability Fund	2,303,134	2,355,856	1,915,856	1,528,511	749,338
Total Requirements	$4,664,890	$4,936,901	$4,383,257	$3,477,104	$2,843,531
Full-Time Equivalents					
Sustainability Fund		1.00	2.00	3.00	4.00
Total FTEs		1.00	2.00	3.00	4.00
Performance Measures					
Number of individuals served through social services contracts (Child & Youth Activity)	New Meas	New Meas	New Meas	New Meas	12,059
Percent of children or youth progressing to the next developmental level	New Meas	New Meas	New Meas	New Meas	86

Services

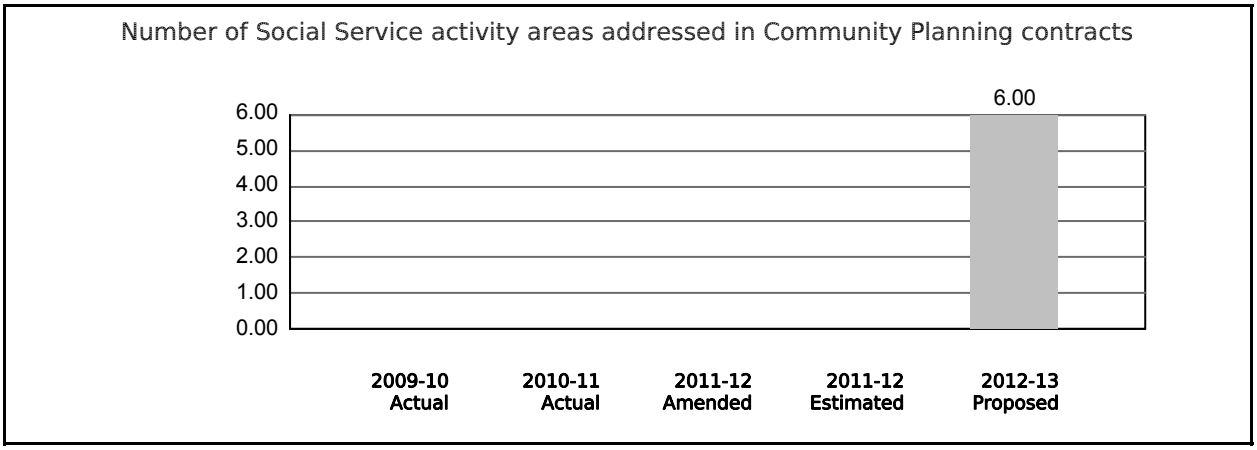
Direct childcare; compensation/career development; accreditation; technical assistance; training; early childhood intervention; resource and referral; mentoring; case management; clinical services (therapy/counseling); out-of-school time activities; academic enrichment/tutoring; leadership training; after school programs and cultural activities.

Bold/Italicized Measure = Key Indicator

Health and Human Services
Budget Detail by Activity

Program: Social Services Contracts
Activity: Community Planning

The purpose of the Community Planning activity is to evaluate the effectiveness of the City's Social Services investment, identify key community indicators, and develop strategies to prioritize community investments.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
General Fund Contracts	68,187	68,187	68,187	554,465	529,601
Total Requirements	$68,187	$68,187	$68,187	$554,465	$529,601

Performance Measures					
Number of Social Service activity areas addressed in Community Planning contracts	New Meas	New Meas	New Meas	New Meas	6
Percent of deliverables achieved	New Meas	New Meas	New Meas	New Meas	80

Services

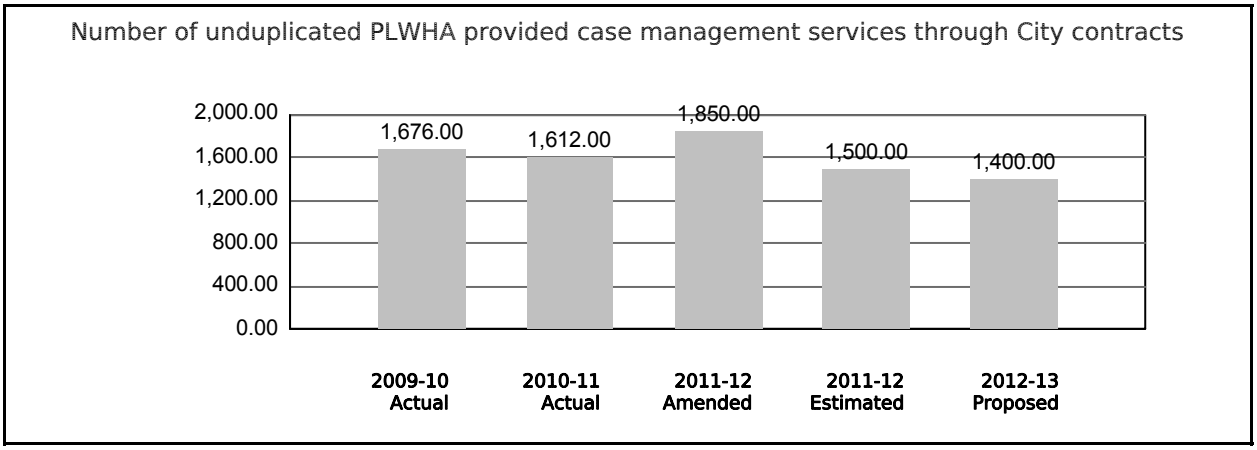
Determining if major Social Services programs are addressing the community need efficiently/effectively; participating in the Community Health Assessment and helping to develop corresponding indicators; providing ongoing leadership in implementing homeless strategies.

Bold/Italicized Measure = Key Indicator

Health and Human Services
Budget Detail by Activity

Program: Social Services Contracts
Activity: HIV

The purpose of the HIV activity is to educate, to prevent the spread of HIV, and to comprehensively treat and support HIV-infected individuals in order to maintain/improve their quality of life.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
General Fund Contracts	692,731	565,588	603,179	603,179	603,179
Grants	6,366,542	5,120,216	5,502,842	5,502,842	5,508,020
Total Requirements	$7,059,273	$5,685,804	$6,106,021	$6,106,021	$6,111,199

Performance Measures					
Number of unduplicated PLWHA provided case management services through City contracts	1,676	1,612	1,850	1,500	1,400
Number of unduplicated PLWHA receiving primary medical care through contracted agencies	1,342	1,463	1,700	1,700	1,700
Number of unduplicated PLWHA served by contracted agencies	2,648	2,726	2,800	2,800	2,800
Percent of unduplicated PLWHA receiving primary medical care through contracted agencies	50.70	54	63	55	55

Services

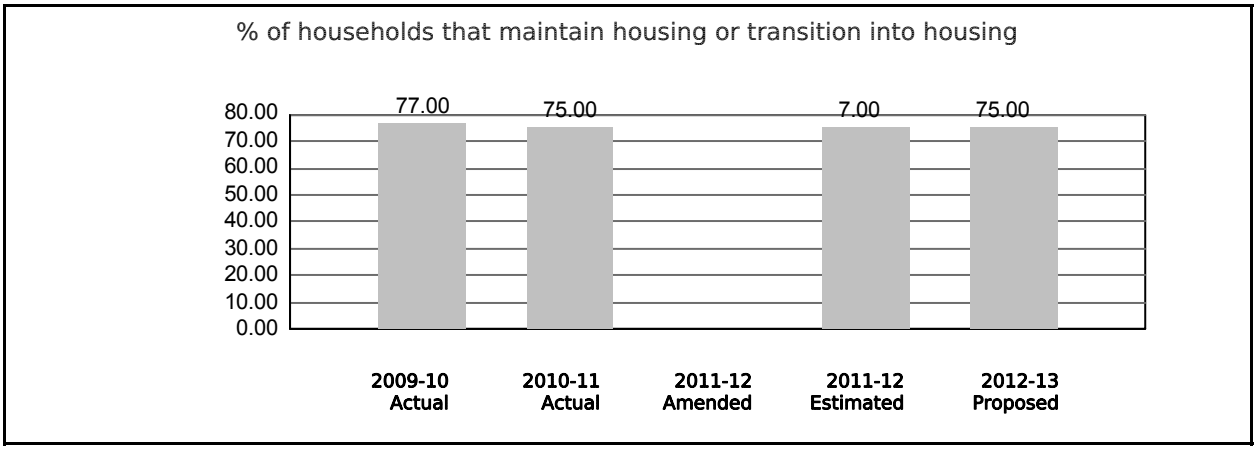
Primary medical care; case management; oral healthcare; drug reimbursement; housing assistance/residential housing services; food bank; substance abuse treatment/counseling; mental health therapy/counseling; holistic therapies; wellness education/risk reduction/nutritional services; residential hospice; health insurance continuation; outreach, education and prevention.

Bold/Italicized Measure = Key Indicator

Health and Human Services
Budget Detail by Activity

Program: Social Services Contracts
Activity: Homeless

The purpose of the Homeless activity is to provide a continuum of services that help transition people from being homeless into people who are successfully housed.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
General Fund Contracts	5,824,927	5,676,897	5,443,294	5,311,508	5,434,183
Grants	2,008,242	3,214,311	280,877	280,877	506,600
Sustainability Fund	0	0	64,500	64,500	0
Total Requirements	$7,833,169	$8,891,208	$5,788,671	$5,656,885	$5,940,783

Performance Measures					
% of households that maintain housing or transition into housing	***77***	***75***	***No Goal***	***75***	***75***
Number of individuals served through Homeless social services contracts	New Meas	New Meas	New Meas	New Meas	3,700
Percent of case-managed households that transition from homelessness into housing	New Meas	New Meas	New Meas	New Meas	72

Services

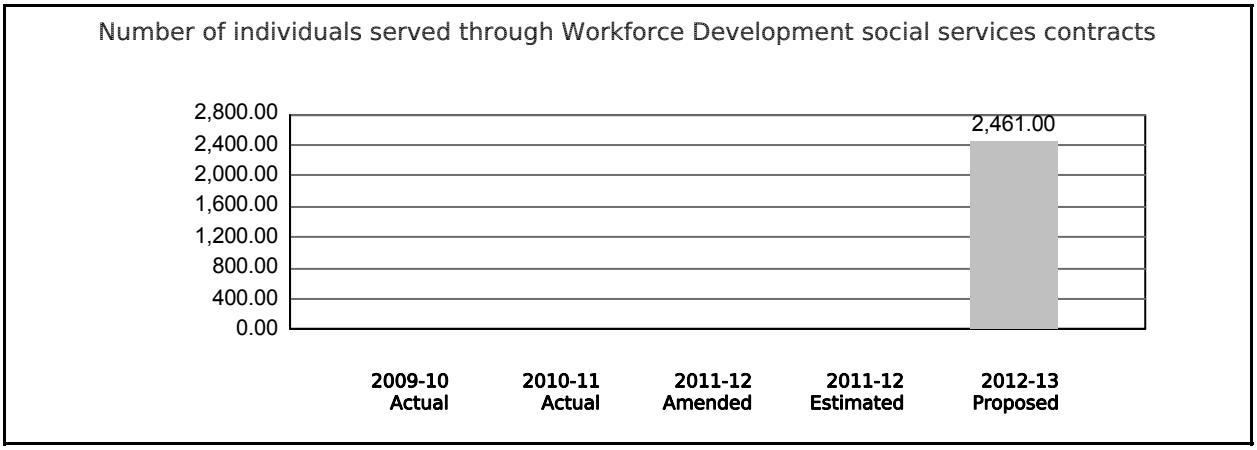
Outreach, emergency shelter, day resource center, transitional housing, and permanent supportive housing; additional services may include case management and other supportive services such as mental health treatment.

Bold/Italicized Measure = Key Indicator

Health and Human Services
Budget Detail by Activity

Program: Social Services Contracts
Activity: Workforce Development

The purpose of the Workforce Development activity is to provide an array of services to improve self-sufficiency and increase household income.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
General Fund Contracts	598,997	0	0	0	1,523,660
Sustainability Fund	0	0	0	0	1,106,538
Total Requirements	$598,997	$0	$0	$0	$2,630,198

Performance Measures					
Number of individuals served through Workforce Development social services contracts	New Meas	New Meas	New Meas	New Meas	2,461
Percent of individuals who maintain or increase income	New Meas	New Meas	New Meas	New Meas	64

Services

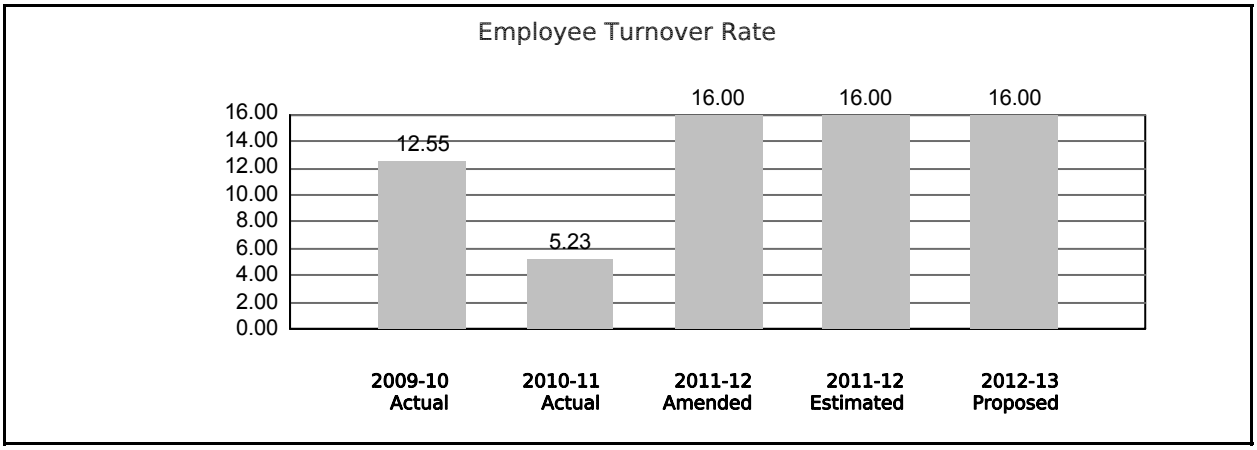
English as a Second Language; GED; adult basic education; job readiness training and certification; job training (long and short-term); job placement assistance; job retention services; tax preparation; assistance in acquiring public benefits.

Bold/Italicized Measure = Key Indicator

Health and Human Services
Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	917,544	917,937	407,321	715,404	364,867
General Fund	3,686,615	4,194,649	5,186,790	4,876,548	5,697,015
Grants	568,266	541,778	214,228	214,228	224,400
Total Requirements	$5,172,425	$5,654,366	$5,808,339	$5,806,180	$6,286,282
Full-Time Equivalents					
General Fund	40.00	45.00	50.00	50.00	48.50
Grants	5.10	3.30	2.40	2.40	2.40
Total FTEs	45.10	48.30	52.40	52.40	50.90
Performance Measures					
Average Annual Carbon Footprint	New Meas	No Data	1,198	1,198	No Goal
Employee Turnover Rate	12.55	5.23	16	16	16
Lost Time Injury Rate Per the Equivalent of 100 Employees	0.63	1.50	3	3	3
Percent of information technology problems resolved within 24 hours of call	78	43	74	76.40	75
Sick leave hours used per 1,000 hours	30.72	29.36	34	34	34

Services

Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Information Technology Support, Public Information, Vehicle and Equipment Maintenance, Grant Administration, Safety, Customer Service, Inventory Control, Audit/Internal Review, Contract Management.

Bold/Italicized Measure = Key Indicator

Health and Human Services
Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers & Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	434	437	0	0	0
General Fund	31,479	29,183	96,863	81,064	130,128
Total Requirements	$31,913	$29,620	$96,863	$81,064	$130,128

Bold/Italicized Measure = Key Indicator

Health and Human Services - 2012-13

General Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
ANIMAL SERVICES										
Animal Services	$6,008,659	83.00	$7,212,681	88.50	$7,519,871	94.00	$7,745,149	94.00	$0	0.00
Subtotal	**$6,008,659**	**83.00**	**$7,212,681**	**88.50**	**$7,519,871**	**94.00**	**$7,745,149**	**94.00**	**$0**	**0.00**
COMMUNITY SERVICES										
Community Relations	$1,847,297	25.95	$1,903,401	22.70	$1,701,313	21.25	$1,812,469	21.25	$1,991,988	21.45
Neighborhood Services	$568,565	5.65	$613,874	5.65	$576,761	12.30	$639,859	12.30	$622,314	7.30
Subtotal	**$2,415,862**	**31.60**	**$2,517,274**	**28.35**	**$2,278,074**	**33.55**	**$2,452,328**	**33.55**	**$2,614,302**	**28.75**
DISEASE PREVENTION & HEALTH PROMOTION										
Communicable Disease	$2,829,695	32.55	$2,825,723	31.55	$2,951,053	31.55	$2,822,090	31.55	$3,316,491	32.00
Community Health	$1,638,567	20.00	$1,828,902	19.75	$1,905,480	17.00	$1,883,725	17.00	$2,101,470	15.00
Epidemiology & Health Statistics	$531,683	5.70	$543,880	5.70	$595,427	6.70	$624,034	6.70	$723,441	7.50
Vital Records	$455,401	7.00	$456,834	7.00	$401,343	5.00	$405,551	5.00	$434,038	5.00
Subtotal	**$5,455,346**	**65.25**	**$5,655,339**	**64.00**	**$5,853,303**	**60.25**	**$5,735,400**	**60.25**	**$6,575,440**	**59.50**
ENVIRONMENTAL HEALTH SERVICES										
Health and Safety Code Compliance	$3,626,092	51.50	$4,027,499	53.55	$4,129,637	51.60	$4,146,387	51.60	$4,496,076	51.50
Subtotal	**$3,626,092**	**51.50**	**$4,027,499**	**53.55**	**$4,129,637**	**51.60**	**$4,146,387**	**51.60**	**$4,496,076**	**51.50**
MATERNAL, CHILD & ADOLESCENT HEALTH										
Family Health	$1,700,116	13.10	$1,883,049	12.65	$1,687,748	12.20	$1,619,440	12.20	$2,029,909	15.00
Women, Infant & Children	$16,899	0.00	$42,126	0.00	$3,300	0.00	$4,579	0.00	$150,599	0.00
Subtotal	**$1,717,016**	**13.10**	**$1,925,175**	**12.65**	**$1,691,048**	**12.20**	**$1,624,019**	**12.20**	**$2,180,508**	**15.00**
ONE STOP SHOP										
Inspection, Review, and Support	$151,230	2.05	$142,287	2.20	$172,310	2.15	$134,195	2.15	$120,816	1.50
Subtotal	**$151,230**	**2.05**	**$142,287**	**2.20**	**$172,310**	**2.15**	**$134,195**	**2.15**	**$120,816**	**1.50**
SUPPORT SERVICES										
Departmental Support Services	$3,686,615	40.00	$4,194,649	45.00	$5,186,790	50.00	$4,876,548	50.00	$5,697,015	48.50
Subtotal	**$3,686,615**	**40.00**	**$4,194,649**	**45.00**	**$5,186,790**	**50.00**	**$4,876,548**	**50.00**	**$5,697,015**	**48.50**

Health and Human Services - 2012-13

General Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$31,479	0.00	$29,183	0.00	$96,863	0.00	$81,064	0.00	$130,128	0.00
Subtotal	**$31,479**	**0.00**	**$29,183**	**0.00**	**$96,863**	**0.00**	**$81,064**	**0.00**	**$130,128**	**0.00**
Total	**$23,092,299**	**286.50**	**$25,704,088**	**294.25**	**$26,927,896**	**303.75**	**$26,795,090**	**303.75**	**$21,814,285**	**204.75**

Health and Human Services - 2012-13

General Fund Contracts

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
SOCIAL SERVICES CONTRACTS										
Basic Needs	$1,939,841	0.00	$2,344,695	0.00	$2,889,179	0.00	$4,583,030	0.00	$5,131,041	0.00
Behavioral Health	$3,343,206	0.00	$3,343,205	0.00	$4,437,051	0.00	$2,891,447	0.00	$2,429,916	0.00
Child & Youth	$2,031,085	0.00	$2,314,475	0.00	$2,215,197	0.00	$1,712,458	0.00	$1,841,574	0.00
Community Planning	$68,187	0.00	$68,187	0.00	$68,187	0.00	$554,465	0.00	$529,601	0.00
HIV	$692,731	0.00	$565,588	0.00	$603,179	0.00	$603,179	0.00	$603,179	0.00
Homeless	$5,824,927	0.00	$5,676,897	0.00	$5,443,294	0.00	$5,311,508	0.00	$5,434,183	0.00
Workforce Development	$598,997	0.00	$0	0.00	$0	0.00	$0	0.00	$1,523,660	0.00
Subtotal	**$14,498,974**	**0.00**	**$14,313,047**	**0.00**	**$15,656,087**	**0.00**	**$15,656,087**	**0.00**	**$17,493,154**	**0.00**
Total	**$14,498,974**	**0.00**	**$14,313,047**	**0.00**	**$15,656,087**	**0.00**	**$15,656,087**	**0.00**	**$17,493,154**	**0.00**

Health and Human Services - 2012-13

Sustainability Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
SOCIAL SERVICES CONTRACTS										
Basic Needs	$744,010	0.00	$1,343,010	0.00	$1,343,010	0.00	$1,750,355	0.00	$0	0.00
Child & Youth	$2,303,134	0.00	$2,355,856	0.00	$1,915,856	0.00	$1,528,511	0.00	$749,338	0.00
Homeless	$0	0.00	$0	0.00	$64,500	0.00	$64,500	0.00	$0	0.00
Workforce Development	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$1,106,538	0.00
Subtotal	**$3,047,144**	**0.00**	**$3,698,866**	**0.00**	**$3,323,366**	**0.00**	**$3,343,366**	**0.00**	**$1,855,876**	**0.00**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$287,833	0.00	$287,833	0.00	$914,061	0.00	$502,074	0.00	$287,833	0.00
Transfers	$2,294,239	0.00	$2,987,268	0.00	$2,757,837	0.00	$2,985,837	0.00	$3,239,406	0.00
Subtotal	**$2,582,072**	**0.00**	**$3,275,101**	**0.00**	**$3,671,898**	**0.00**	**$3,487,911**	**0.00**	**$3,527,239**	**0.00**
Total	**$5,629,216**	**0.00**	**$6,973,967**	**0.00**	**$6,995,264**	**0.00**	**$6,831,277**	**0.00**	**$5,383,115**	**0.00**

Health and Human Services - 2012-13

Expense Refunds

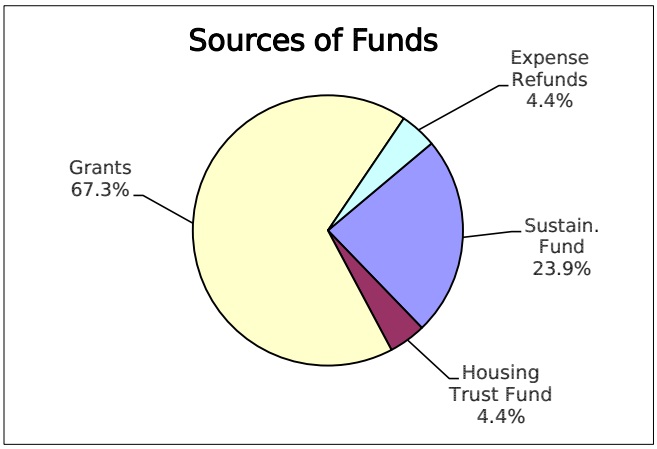
	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
ANIMAL SERVICES										
Animal Services	$19,418	0.00	$23,168	0.00	$8,000	0.00	$8,000	0.00	$0	0.00
Subtotal	**$19,418**	**0.00**	**$23,168**	**0.00**	**$8,000**	**0.00**	**$8,000**	**0.00**	**$0**	**0.00**
COMMUNITY SERVICES										
Community Relations	$2,250	0.00	$3,010	0.00	$0	0.00	$46,856	0.00	$0	0.00
Neighborhood Services	$489	0.00	$667	0.00	$360,728	0.00	$87,610	0.00	$0	0.00
Subtotal	**$2,739**	**0.00**	**$3,677**	**0.00**	**$360,728**	**0.00**	**$134,466**	**0.00**	**$0**	**0.00**
DISEASE PREVENTION & HEALTH PROMOTION										
Communicable Disease	$1,162	0.00	$44	0.00	$0	0.00	$722	0.00	$10,463	0.00
Community Health	$920	0.00	$458	0.00	$0	0.00	$1,900	0.00	$0	0.00
Epidemiology & Health Statistics	$351	0.00	$1,018	0.00	$25,917	0.00	$34,267	0.00	$0	0.00
Subtotal	**$2,433**	**0.00**	**$1,520**	**0.00**	**$25,917**	**0.00**	**$36,889**	**0.00**	**$10,463**	**0.00**
ENVIRONMENTAL HEALTH SERVICES										
Health and Safety Code Compliance	$10,441	0.00	$11,119	0.00	$10,463	0.00	$10,463	0.00	$0	0.00
Subtotal	**$10,441**	**0.00**	**$11,119**	**0.00**	**$10,463**	**0.00**	**$10,463**	**0.00**	**$0**	**0.00**
MATERNAL, CHILD & ADOLESCENT HEALTH										
Family Health	$194,389	0.00	$201,353	0.00	$168,439	0.00	$194,499	0.00	$191,409	0.00
Women, Infant & Children	$0	0.00	$76	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$194,389**	**0.00**	**$201,429**	**0.00**	**$168,439**	**0.00**	**$194,499**	**0.00**	**$191,409**	**0.00**
SOCIAL SERVICES CONTRACTS										
Child & Youth	$85,699	0.00	$85,699	0.00	$85,699	0.00	$69,630	0.00	$85,699	0.00
Subtotal	**$85,699**	**0.00**	**$85,699**	**0.00**	**$85,699**	**0.00**	**$69,630**	**0.00**	**$85,699**	**0.00**
SUPPORT SERVICES										
Departmental Support Services	$917,544	0.00	$917,937	0.00	$407,321	0.00	$715,404	0.00	$364,867	0.00
Subtotal	**$917,544**	**0.00**	**$917,937**	**0.00**	**$407,321**	**0.00**	**$715,404**	**0.00**	**$364,867**	**0.00**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$434	0.00	$437	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$434**	**0.00**	**$437**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
Total	**$1,233,097**	**0.00**	**$1,244,985**	**0.00**	**$1,066,567**	**0.00**	**$1,169,351**	**0.00**	**$652,438**	**0.00**

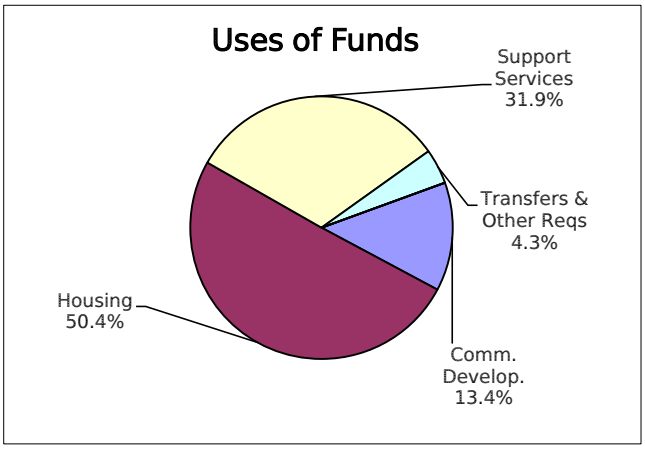
Health and Human Services - 2012-13

Grants

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
ANIMAL SERVICES										
Animal Services	$19,977	0.00	$44,830	0.00	$25,122	0.00	$25,122	0.00	$0	0.00
Subtotal	**$19,977**	**0.00**	**$44,830**	**0.00**	**$25,122**	**0.00**	**$25,122**	**0.00**	**$0**	**0.00**
COMMUNITY SERVICES										
Community Relations	$879,746	12.00	$799,399	12.00	$670,013	12.00	$670,013	12.00	$683,590	12.00
Neighborhood Services	$2,612,110	19.25	$1,562,797	20.00	$1,043,056	16.00	$1,043,056	16.00	$1,044,130	16.00
Subtotal	**$3,491,856**	**31.25**	**$2,362,196**	**32.00**	**$1,713,069**	**28.00**	**$1,713,069**	**28.00**	**$1,727,720**	**28.00**
DISEASE PREVENTION & HEALTH PROMOTION										
Communicable Disease	$2,605,217	34.75	$2,462,546	36.00	$2,905,277	37.00	$2,905,277	37.00	$2,909,790	37.00
Community Health	$1,828,321	42.20	$5,039,021	37.10	$2,262,469	35.80	$2,262,469	35.80	$2,268,670	33.80
Epidemiology & Health Statistics	$1,496,693	16.75	$1,297,692	12.25	$716,891	10.00	$716,891	10.00	$743,000	10.00
Subtotal	**$5,930,231**	**93.70**	**$8,799,259**	**85.35**	**$5,884,637**	**82.80**	**$5,884,637**	**82.80**	**$5,921,460**	**80.80**
MATERNAL, CHILD & ADOLESCENT HEALTH										
Family Health	$391,219	5.25	$426,851	6.00	$322,447	6.00	$322,447	6.00	$266,080	5.00
Women, Infant & Children	$5,894,041	98.00	$6,649,658	98.00	$6,130,826	98.00	$6,130,826	98.00	$6,131,000	98.00
Subtotal	**$6,285,260**	**103.25**	**$7,076,509**	**104.00**	**$6,453,273**	**104.00**	**$6,453,273**	**104.00**	**$6,397,080**	**103.00**
SOCIAL SERVICES CONTRACTS										
Child & Youth	$244,972	0.00	$180,871	0.00	$166,505	0.00	$166,505	0.00	$166,920	0.00
HIV	$6,366,542	0.00	$5,120,216	0.00	$5,502,842	0.00	$5,502,842	0.00	$5,508,020	0.00
Homeless	$2,008,242	0.00	$3,214,311	0.00	$280,877	0.00	$280,877	0.00	$506,600	0.00
Subtotal	**$8,619,756**	**0.00**	**$8,515,398**	**0.00**	**$5,950,224**	**0.00**	**$5,950,224**	**0.00**	**$6,181,540**	**0.00**
SUPPORT SERVICES										
Departmental Support Services	$284,133	2.55	$270,889	1.65	$107,114	1.20	$107,114	1.20	$112,200	1.20
Subtotal	**$284,133**	**2.55**	**$270,889**	**1.65**	**$107,114**	**1.20**	**$107,114**	**1.20**	**$112,200**	**1.20**
Total	**$24,631,213**	**230.75**	**$27,069,081**	**223.00**	**$20,133,439**	**216.00**	**$20,133,439**	**216.00**	**$20,340,000**	**213.00**

Neighborhood Housing & Community Development





Budget Overview

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
NHCD Fund					
Revenue	$34,978	$8,117	$0	$4,595	$0
Transfers In	$2,294,239	$2,302,268	$2,757,837	$2,985,837	$3,239,406
Requirements	$2,421,183	$2,333,640	$3,002,657	$3,161,001	$3,332,264
Full-Time Equivalents (FTEs)	16.00	16.00	18.00	18.00	23.00
NHCD Housing Trust Fund					
Revenue	$21,346	$10,700	$0	$3,941	$0
Transfers In	$281,247	$350,248	$365,031	$365,031	$602,132
Requirements	$553,646	$617,496	$1,865,657	$695,242	$1,776,488
NHCD UNO Fund					
Revenue	$4,353	$1,451	$0	$55,265	$0
Requirements	$837,500	$31,944	$247,234	$6,189	$296,747
Expense Refunds	$12,272	$49,086	$154,443	$157,093	$598,109
Grants					
Requirements	$16,001,884	$12,520,818	$16,645,085	$12,728,418	$9,122,015
Full-Time Equivalents (FTEs)	51.00	50.00	35.00	35.00	29.00
Total Budget	$19,826,485	$15,552,984	$21,915,076	$16,747,943	$15,125,623

Neighborhood Housing & Community Development Organization by Program and Activity for 2013

Community Development

Commercial Revitalization
Homeless / Special Needs
Renter Assistance Counseling
Small Business Assistance

Housing

Homebuyer Assistance
Homeowner Assistance
Housing Developer Assistance
Renter Assistance

Support Services

Departmental Support Services

Transfers & Other Requirements

Debt Services
Other Requirements
Transfers

Neighborhood Housing & Community Development Mission and Goals for 2013

Mission

The purpose of the Neighborhood Housing and Community Development Department is to provide housing, community and small business development services to benefit eligible residents so they can have access to livable neighborhoods and can increase their opportunities for self-sufficiency.

Goals

50 percent of all rental units produced under housing gap finance programs will assist households at 50 percent of median family income (MFI) or below.

50 percent of all units produced will have affordability periods of 30 years or more.

60 percent of all units produced under home ownership opportunity programs will assist households at 60 percent of median family income (MFI) or below.

100 percent of units produced under home ownership opportunity programs will result in an affordability period of 10 years.

60 percent of jobs created or retained will be held by low or moderate income individuals.

Neighborhood Housing and Community Development

Message from the Director

The Neighborhood Housing and Community Development Office (NHCD) provides housing, community development, and small business development services to benefit eligible residents so they can have access to livable neighborhoods and increase their self-sufficiency. NHCD's 2012 budget proposes $15.1 million, which is comprised of local, state and federal dollars, and includes entitlement funds made available through the U.S. Department of Housing and Urban Development. These funds include Community Development Block Grant (CDBG) and HOME Investment Partnership funds (HOME). NHCD provides services annually for residents and households in prioritized areas of investment including rental, homebuyer, homeowner, commercial revitalization, and small business assistance. Many of these services are administered by the numerous nonprofit partnerships funded through local and federal funding, including affordable housing providers whose agencies development quality housing for Austin's low-income households.

MLK Station, Foundation Communities (2012)

While federal entitlement funds prove necessary to address the need in Austin, the need far outpaces resources, particularly as the City of Austin faces a decline in federal funding allocation among entitlement dollars. The City has seen a decrease in almost $3.6 million in CDBG and HOME combined in two years. This reality for Austin and other communities has forced new business models and the recognition that business must be done differently to address the need of low-income residents. While federal funding has declined, poverty levels have increased in Austin. In 1990, the poverty level was slightly below 18 percent. In 2000, the rate dropped to just above 14 percent; however, in 2010, the rate climbed to just over 18 percent. Within poverty, some groups are disproportionally represented, especially in the areas of race and ethnicity, age, and education. The Community Action Network has found that 27 percent of all Hispanics, 21 percent of all African Americans, 10 percent of all Asians, and 10 percent of all Anglo (non-Hispanic whites) live in poverty in the City of Austin. NHCD has continued to pursue a strategic approach to increase revenue and seek grant opportunities responsive to Council and community priorities. The department has been awarded state and federal funding to support financial empowerment initiatives; community development; healthy homes and home repair; planning; and permanent supportive housing. Through a concerted effort, NHCD has increased its grant revenue in FY 2011-12 by $7.4 million with no new full-time employees (FTEs). Employees have been reassigned to new activities through to support these grants. In addition, the NHCD has shifted operating expenses to the Housing Trust Fund, with its FY 2012-13 allocation dedication to operational expenses.

Efforts to prioritize policy goals like the creation of 350 units of permanent supportive housing by 2014 while maintaining program and investment commitment to the entire housing continuum (housing opportunities from very low income to moderate income) have required the NHCD to seek systems change in order to address the community's need while realizing critical funding constraints. To date, the City through its partnerships with Travis County, the Ending Chronic Homelessness Organization (ECHO) and numerous social services providers, affordable housing providers have achieved 238 units toward the overall goal. Resources will continue to be the No. 1 barrier to addressing this priority and others surrounding affordable housing. NHCD recognizes there must be change in our business practices, customer service delivery models, and funding strategies to meet the needs of the community. Deeply committed to the task of meeting these demands, our team is finding its way through new financial climates. We remain dedicated to our mission to offer quality services, increase access to livable neighborhoods and increase individual self-sufficiency.

Elizabeth Spencer,
Director, NHCD

Budget Highlights

NHCD directly administers a variety of programs to serve the community's housing, community development, and economic development needs and provides grant funding to various agencies and non-profit organizations. The FY 2012-13 Budget for NHCD includes a total budget of $15.1 million and 52 full-time equivalents (FTE).

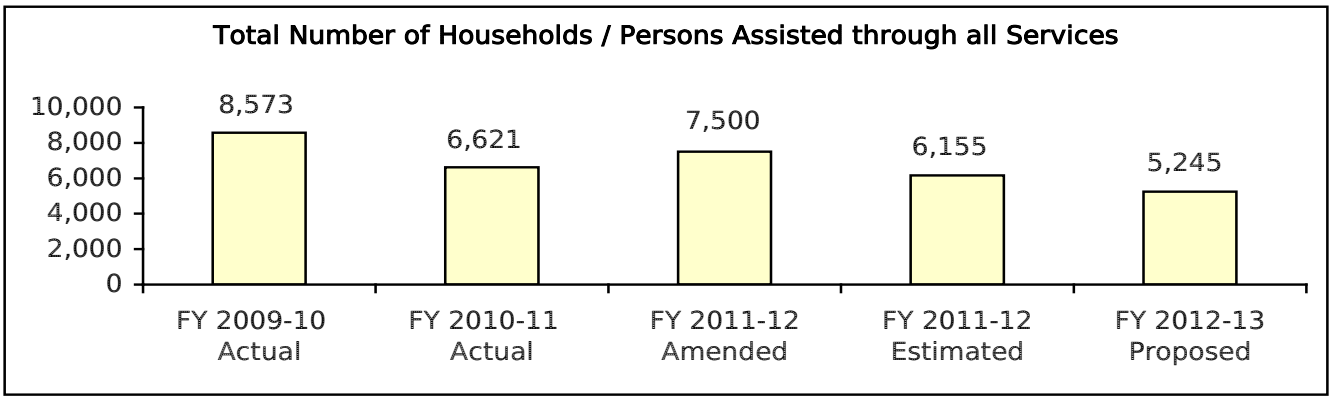
Revenue

The City estimates receiving $9.1 million in new grant appropriations from the U.S. Department of Housing and Urban Development (HUD). The Community Development Block Grant (CDBG) will provide $6.7 million, a decrease of 2.7% over FY 2011-12 due to reduced federal funding. Another $2.4 million will come from the HOME Investment Partnership Program (HOME) which is $1.6 million less, a 39.5% decrease, than the FY 2011-12 award and also due to federal budget reductions. The other source of revenue supporting NHCD and its services come from transfers. The local revenue source is a $3.2 million transfer in from the Sustainability Fund, an increase of $0.5 million to address grant funding reductions, and a $0.6 million General Fund transfer to the Housing Trust Fund. All these sources are supporting NHCD, the Housing Trust Fund and the University Neighborhood Overlay (UNO)–Housing Trust Fund.

There have been a number of changes in the federal and state funding sources, which serve as crucial sources of revenue for community development and housing programs. Altogether, these funds in FY 2012-13 will comprise 60.3% of the department's budget. However, federal funding awarded by the U.S. Department of Housing and Urban Development (HUD) has seen a steep decline over the past two years – with a net reduction of $3.6 million combined in both Community Development Block Grants (CDBG) and the HOME Investment Partnership Program (HOME) in the past two years.

Housing

NHCD continues to focus its funding on providing affordable housing and related services to families earning 80% or less of the median family income, which is currently $59,900 for a family of four. Housing services offered by the department include: tenant based rental assistance, architectural barrier removal, tenants rights assistance, homebuyer counseling, down payment assistance, emergency home repairs, home rehabilitation services, lead abatement services, developer incentives and developer assistance for rental housing developments and single-family developments. Funding of a total amount of $0.4 million is being allocated to this program for the FY 2012-13 Budget.



Budget Highlights

Community Development

In addition to housing development services, the department also administers various small business, commercial revitalization and social services programs. The Community Development program includes $0.7 million in total funding for FY 2012-13. NHCD will continue to support the following small business services: Community Development Bank, Micro-enterprise Technical Assistance, and Commercial Revitalization. Social services funded by the department are administered by the Austin/Travis County Health and Human Services Department and provide level funding for child care, youth services and services for seniors. In July of 2012, the newly restored and renovated African American Cultural and Heritage Facility (AACHF) is expected to open. The Budget includes an increase of $0.1 million to annualize funding for the operation and maintenance of the AACHF, including one existing administrative position to staff the facility. NHCD also provides staffing, annual operating expenses such as legal fees, insurance, maintenance, and property disposition, and maintains all property for the Urban Renewal Agency. These expenses are ineligible for grant funding which required an additional $0.1 million of local funding.

Grant Reductions

NHCD is receiving $1.8 million less in federal funding in FY 2012-13 for the Community Development Block Grant (CDBG) and HOME grant. This required a financial reallocation of resources for the department to continue providing existing services. To ensure services were not negatively impacted, the Sustainability Fund is increasing its transfer by $0.5 million to maintain positions and service levels. The Housing Trust Fund is also funding the personnel costs of five positions NHCD otherwise would be unable to support. Additionally, a net total of $7.4 million was awarded in FY 2011-12 in new, one-time grant funding to help the department manage the impact from the ongoing grant reductions. Though these actions have minimized the negative impact to services in FY 2012-13, the department anticipates that grant funding will continue to be a challenge in FY 2013-14. More sustainable sources of funding for future years will need to be identified or programs and services may need to be reduced. The department, in conjunction with the corporate Budget Office, is planning to conduct a comprehensive review of its grant funded programs including funding options prior to the FY 2013-14 budget process.

Prior-Year Grant Funding

As mentioned above, due to a federal funding reduction experienced for the past two years, the department has taken a number of actions in order to fund existing programs, initiatives and personnel while expanding on programs in response to community needs. These actions have resulted in $7.4 million in grant revenue for the department added in FY 2012. These opportunities and/or awards are summarized below:

- Award of $1.6 million in Neighborhood Stabilization Program-Program Income funding made available through Texas Department of Housing and Community Affairs (TDHCA). These funds will be used for single-family construction for ownership and rental housing, providing for an alternate funding source to offset decreased federal funding.
- Award of $5.5 million from HUD for new program dollars, including the Challenge Grant award for $3.0 million and the Lead Hazard Reduction Grant for $2.5 million. NHCD is administering these grant funds with no new full-time employees (FTEs). Staff has been reassigned to other program areas.
- Award of $0.3 million from the U.S. Department of Health and Human Service for the Assets for Independence Demonstration program. The program will assist the department in furthering its financial empowerment initiative through the administration of an Individual Development Account (IDA) program.

As mentioned above, NHCD was awarded $3.0 million for the Sustainable Communities Challenge Grant in November 2011 to be used as a 3-year planning grant for the Colony Park Sustainable Communities Initiative. This proposed Master Planned 208-acre development will incorporate best practice strategies for energy-efficient building design, water conservation and zero waste technology and standards to create a model sustainable and livable mixed-use, mixed-income community in East Austin. The project will include completion of a Master Plan, resulting in rezoning; engineering for subdivision and site planning for review and approval by the City of Austin; infrastructure construction plans and architectural design and plans

for new sustainable residential and commercial development. Through its outright ownership of this 208-acre tract of land, the City of Austin is in a unique position to mold this pilot project to be completely responsive to the Challenge Grant livability principles and to promote the community vision.

Budget Highlights

Capital Budget

The FY 2012-13 Budget does not include General Obligation (GO) Bonds due to successful rate at which the overall funds were committed since the launch of the Affordable Housing GO Bond Program. Funding approved by citizens in the 2006 GO Bond Election has provided a substantial increase in the City's ability to further housing affordability. NHCD has allocated roughly $6.5 million for the past two fiscal years to help finance development that have created or retained affordable housing for both rental and ownership opportunities. These funds have also assisted hundreds of low-income homeowners with home repair services.

To date, NHCD has dedicated $53.5 of the $55.0 million to specific projects of the GO Bonds, with $1.5 million expected to be dedicated in late summer. It is clear, however, there are still significant unmet housing needs for low- and extremely low-income households. In response to a serious community need identified, a home repair program was created using GO Bond funds to perform roof replacements and minor repairs on homes owned by low-income residents. Repairs are performed by community based non-profits. These repairs are critical to preserving the city’s affordable housing stock.

Other Funds

Housing Trust

The Housing Trust Fund, established on April 20, 2000, is dedicated to preserving and creating reasonably priced housing in the city of Austin. It is managed by the Austin Housing Finance Corporation (AHFC), a part of NHCD. Per an FY 2000 resolution, the City Council dedicates 40% of all City property tax revenue (excluding TIFs) generated from developments built on City-owned lands to the Housing Trust Fund within the defined Desired Development Zone for affordable housing. The FY 2012-13 Budget includes a beginning balance of $1.2 million and a $0.6 million transfer in from the General Fund. The department anticipates $1.3 million in expenses based on the estimated number of projects. Another $0.5 million in personnel costs for five positions performing work on these projects are also included in the Budget.

University Neighborhood Overlay (UNO)–Housing Trust

The UNO Housing Trust Fund is also managed by the AHFC. The UNO District was established by Council on September 2, 2004 to increase the amount of rental housing that is available to households at or below 50% of the median family income in the area generally west of the University of Texas campus. In FY 2011-12, two requests were received from developers concerning this funding. This led to an increase in fees paid by developers bringing the total revenue to $0.1 million. Expenses of $0.3 million are also included as the FY 2012-13. Budget does not include any planned projects, though funding will be available in the event a development does occur.

Neighborhood Housing & Community Development Significant Changes

NHCD Fund

Revenue Changes	Dollars
The Budget includes an increase of $481,569 in the transfer from the Sustainability Fund in order to fully fund FY 2013 expenditures.	$481,569

Expenditure Changes	FTEs	Dollars
Citywide		
The Budget includes $36,375 for salary increases associated with wage adjustments in FY 2013. An additional $5,526 is included in the Budget for increased City contributions for health insurance.		$41,901
The Budget includes additional funding for the Employees' Retirement System that is equivalent to 2% of payroll for non-civil service employees to help improve the funded status of the pension system.		$28,237
The Budget includes $2,487 for wage adjustments associated with implementing the City's recently completed market study.		$2,487
Community Development		
This program budget is decreasing a net of $58,995 largely due to the reallocation of the Commercial Revitalization and Preservation funding to Support Services program.		($58,995)
The African American Cultural and Heritage Facility is opening in FY 2012. To annualize funding for the facility, one Administrative Senior position is transferring in from the Community Development Block Grant and additional ongoing operating costs are also included in the Budget.	1.00	$93,100
Staffing and maintaining the Urban Renewal Agency, including outside legal counsel fees, insurance and property maintenance, requires an increase of $116,000 in local funding for the Budget.		$116,000
The Budget also includes ongoing funding for general building maintenance, including $31,682 for the upkeep of the Connelly-Yerwood house.		$31,682
Housing		
One position in the amount of $80,104 is transferring to the Support Services program due to federal grant funding reductions in FY 2013. The personnel costs will be funded through the Housing Trust Fund resulting in zero budget impact to the Department through an expense refund of the same amount.	1.00	$0
Support Services		
Budgets for proposed planning activities for commercial revitalization and preservation, foreclosure prevention and Spanish homebuyer services are increasing by a total of $148,572. A net reduction of $162,387 for decreases to the Housing Authority of the City of Austin interlocal agreement and interdepartmental charges.		($13,815)
The educational travel Budget is increasing $14,673 program wide.		$14,673
One Administrative Specialist position is transferring to the Austin Fire Department (AFD) for the FY 2013 Budget. This is offset through a decrease in expense refunds of the same amount based on the full-time work this position was providing AFD during the prior year Budget.	(1.00)	$0

Expenditure Changes	FTEs	Dollars
Four positions in the amount of $385,060 are transferring to the Support Services program due to federal grant funding reductions in FY 2013. The personnel costs will be funded through the Housing Trust Fund resulting in zero budget impact to the Department through an expense refund of the same amount.	4.00	$0

Housing Trust Fund

Revenue Changes	Dollars
The Budget includes an increase of $237,101 in the transfer from the General Fund based on estimate of property values.	$237,101

Expenditure Changes	FTEs	Dollars
The program requirements are decreasing to bring the budget back in line with historical spending levels based on the estimated number of projects.		($554,333)
Five positions are transferring to the Neighborhood Housing and Community Development Office due to federal grant funding reductions in FY 2013. Their personnel costs of $465,164 will be fully funded by the Housing Trust Fund through an expense refund.		$465,164

University Neighborhood Overlay - Housing Trust Fund

Expenditure Changes	FTEs	Dollars
The program requirements are increasing based on a higher number of anticipated developments occurring than in the previous year.		$49,513

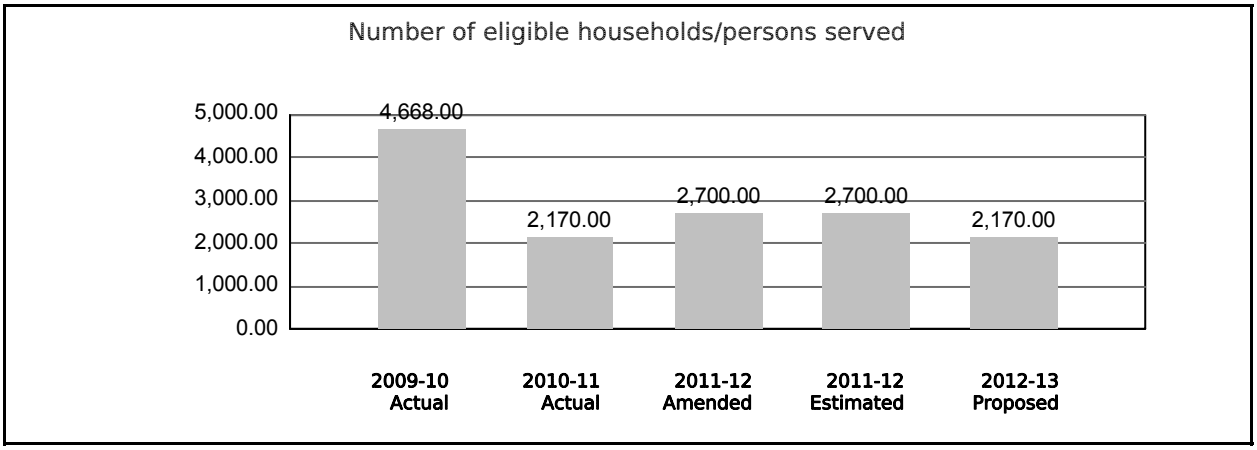
Grants

The Community Development Block Grant (CDBG) award is decreasing in the amount of $185,108 for the FY 2013 Budget. This amount has been offset by the reduction of public services, administrative funds, and debt service due to refinancing of the east 11th and 12th Street Section 108 loan. In addition, four positions have been transferred to the Neighborhood Housing and Community Development Department due to this decrease in federal grant funding.	(4.00)	($185,108)
The HOME Investment Partnership grant award is decreasing in the amount of $1,587,962 for the FY 2013 Budget. This includes one position being transferred to the Neighborhood Housing and Community Development Department due to this decrease in federal grant funding.	(1.00)	(1,587,962)
The African American Cultural and Heritage Facility is opening in FY 2012. One Administrative Senior position is transferring in from the Community Block Development Grant to provide staffing for this facility.	(1.00)	(53,321)

Neighborhood Housing & Community Development Budget Detail by Activity

Program: Community Development
Activity: Commercial Revitalization

The purpose of the Commercial Revitalization activity is to provide financial and technical assistance to eligible organizations in order to improve the economic viability of an area.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Grants	155,357	240,861	248,315	248,315	0
Housing Fund	380,732	42,352	92,911	337,136	351,906
Total Requirements	$536,089	$283,213	$341,226	$585,451	$351,906
Full-Time Equivalents					
Grants	1.00	1.00	1.00	1.00	1.00
Housing Fund	0.00	0.00	0.00	0.00	1.00
Total FTEs	1.00	1.00	1.00	1.00	2.00
Performance Measures					
Number of eligible households/persons served	4,668	2,170	2,700	2,700	2,170
Number of projects completed	0	1	2	2	0

Services

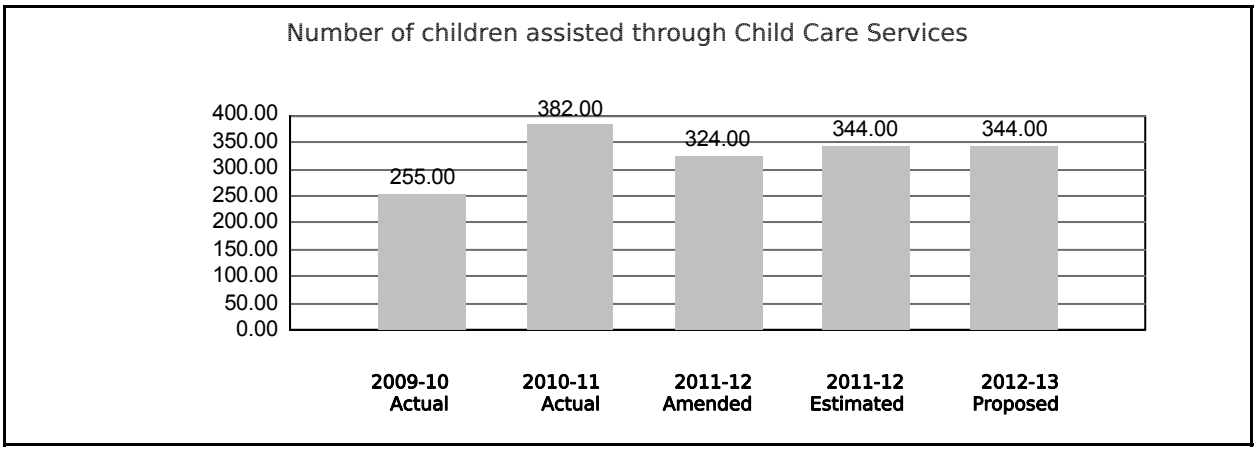
11th and 12th Streets: Acquisition & Development; Historic Preservation; Community Parking lots; Urban Renewal Agency; Public Facilities

Bold/Italicized Measure = Key Indicator

Neighborhood Housing & Community Development Budget Detail by Activity

Program: Community Development
Activity: Homeless / Special Needs

The purpose of the Homeless/Special Needs activity is to provide financial assistance and support to organizations to implement programs and projects targeting persons experiencing homelessness, elderly, persons with disabilities, at-risk youth, low-income families, and persons living with AIDS.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Grants	778,896	915,619	800,438	800,438	778,895
Housing Fund	112,219	157,219	232,483	232,483	254,026
Total Requirements	$891,115	$1,072,838	$1,032,921	$1,032,921	$1,032,921
Performance Measures					
Number of youth assisted through Youth Services	176	204	159	159	159
Number of senior services provided through Senior Services	234	211	208	208	208
Number of children assisted through Child Care Services	255	382	324	344	344

Services

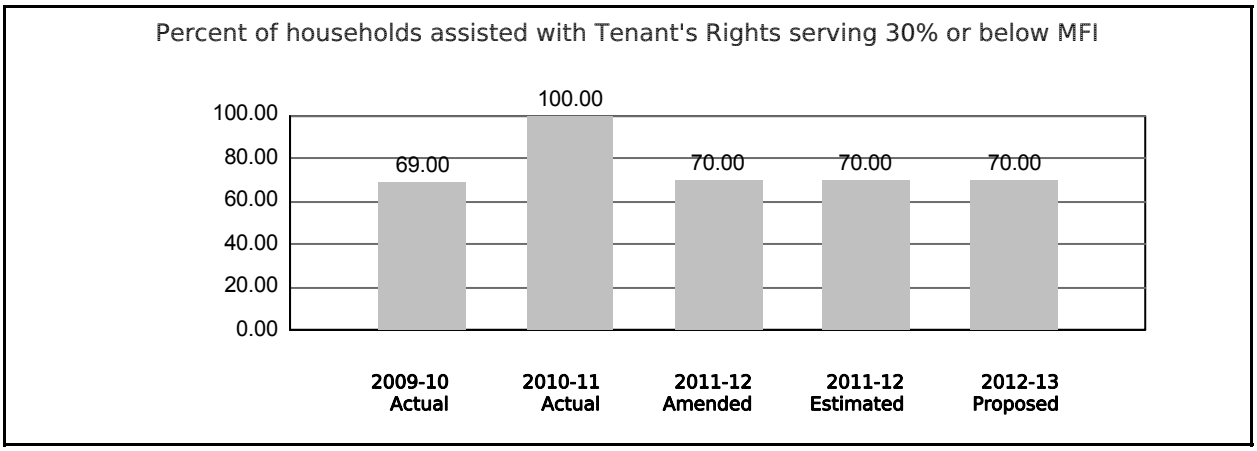
Youth Services; Elderly Services; Fair Housing Counseling; Childcare; Homebuyer Counseling

Bold/Italicized Measure = Key Indicator

Neighborhood Housing & Community Development Budget Detail by Activity

Program: Community Development
Activity: Renter Assistance Counseling

The objectives of the Tenants' Rights Assistance program are: 1) facilitate mediation services between landlords and low- to moderate-income tenants to complete health and safety related repairs in rental units, which will help maintain reasonable habitability standards; 2) provide direct counseling and technical assistance to low-income renters regarding tenant/landlord issues; 3) provide public education and information through workshops and public forums on landlord/tenant relationships and educate renters on their rights as well as their responsibilities under the law; and 4) identify fair housing complaints that can be investigated and may assist in resolving, reducing, or minimizing discriminatory housing practices.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Grants	252,938	253,005	231,254	231,254	225,030
Housing Fund	35,791	35,724	57,475	57,475	63,699
Total Requirements	$288,729	$288,729	$288,729	$288,729	$288,729
Performance Measures					
Number of households assisted with Tenant's Rights Services	686	810	549	549	549
Percent of households assisted with Tenant's Rights serving 30% or below MFI	69	100	70	70	70

Services

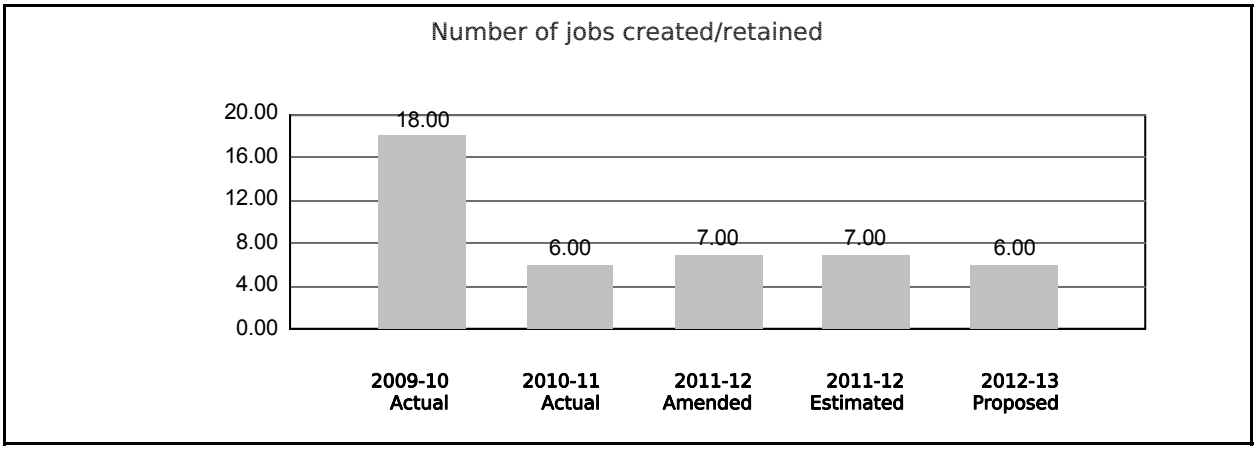
Counseling and assistance in enforcement of federal law; Direct assistance to low-income tenants and landlords to resolve housing issues through the Austin Tenants Council.

Bold/Italicized Measure = Key Indicator

Neighborhood Housing & Community Development Budget Detail by Activity

Program: Community Development
Activity: Small Business Assistance

The purpose of the Small Business Assistance activity is to provide financial and technical assistance to eligible businesses so that they can create and/or preserve jobs.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Grants	1,443,599	350,000	400,000	350,000	350,000
Housing Fund	0	0	75,000	0	0
Total Requirements	$1,443,599	$350,000	$475,000	$350,000	$350,000
Full-Time Equivalents					
Grants	1.00	0.00	0.00	0.00	0.00
Housing Fund	1.00	0.00	0.00	0.00	0.00
Total FTEs	2.00	0.00	0.00	0.00	0.00
Performance Measures					
Number of jobs created/retained	18	6	7	7	6
Number of businesses assisted	40	33	39	39	33

Services

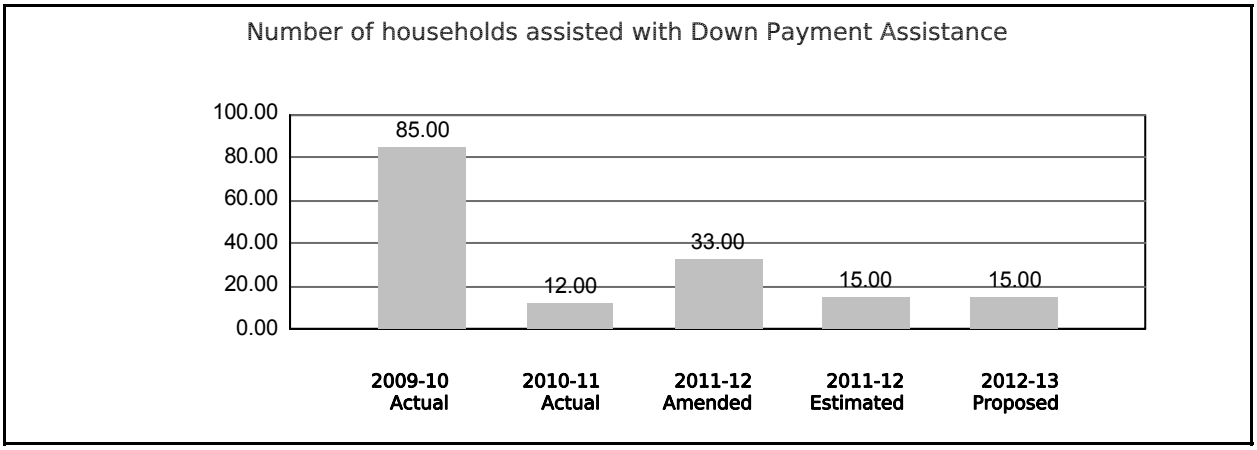
Community Development Bank; Micro-Enterprise Technical Assistance; Neighborhood Commercial Management; Community Preservation & Revitalization

Bold/Italicized Measure = Key Indicator

Neighborhood Housing & Community Development Budget Detail by Activity

Program: Housing
Activity: Homebuyer Assistance

The purpose of the Homebuyer Assistance activity is to provide construction and financial services to eligible residents and organizations so that low and moderate-income families can achieve homeownership.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Grants	2,295,974	331,896	971,933	871,933	397,543
Housing Fund	1,610	157,677	106,704	108,434	185,971
Housing Trust Fund	139,228	0	73,573	83,572	0
Total Requirements	$2,436,812	$489,573	$1,152,210	$1,063,939	$583,514
Full-Time Equivalents					
Grants	1.00	1.50	2.50	2.50	2.50
Housing Fund	0.00	1.00	1.00	1.00	1.00
Total FTEs	1.00	2.50	3.50	3.50	3.50
Performance Measures					
Graduation Rate for students attending Housing Smarts Classes	90	85.20	90	90	90
Number of households assisted with Down Payment Assistance	85	12	33	15	15
Number of students attending Housing Smarts classes	336	358	320	320	320

Services

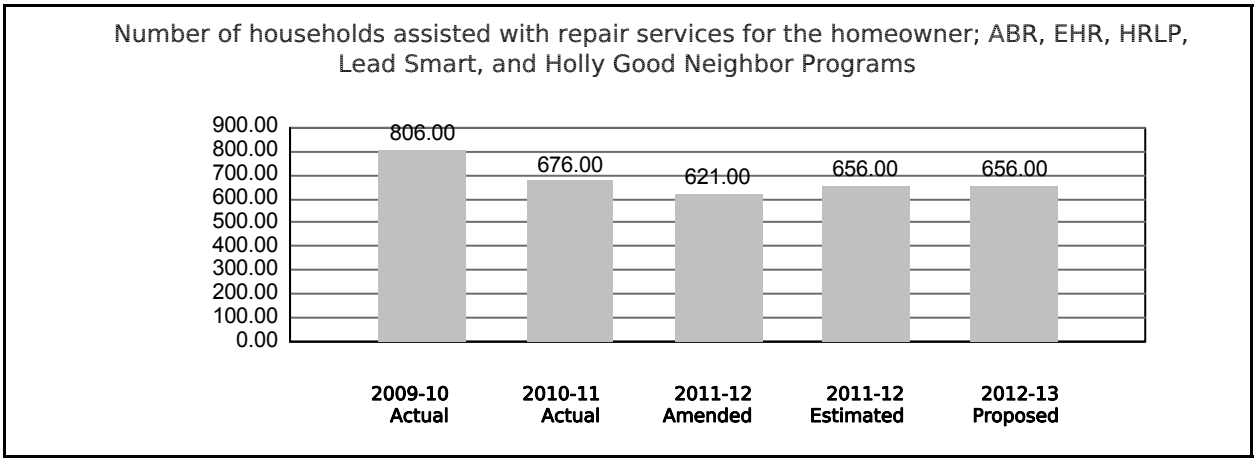
Inspections; Relocation Assistance; Abatement; Acquisition; New Construction; Renovation; Loans; Information and Referral; Demolition; Downpayment Assistance; Acquisition & Development

Bold/Italicized Measure = Key Indicator

Neighborhood Housing & Community Development Budget Detail by Activity

Program: Housing
Activity: Homeowner Assistance

The purpose of the Homeowner Assistance activity is to provide construction and financial services for eligible homeowners so that they can continue to live in their homes.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Grants	4,278,992	3,439,632	6,349,470	4,582,803	3,720,697
Housing Fund	21,917	24,615	109,035	96,901	0
Housing Trust Fund	24,421	78,885	0	-75,169	0
Total Requirements	$4,325,330	$3,543,132	$6,458,505	$4,604,535	$3,720,697
Full-Time Equivalents					
Grants	11.00	8.50	6.00	6.00	6.50
Housing Fund	1.00	0.00	0.00	0.00	0.00
Total FTEs	12.00	8.50	6.00	6.00	6.50
Performance Measures					
Number of households assisted with ABR - Owner Services	241	145	111	111	111
Number of households assisted with repair services for the homeowner; ABR, EHR, HRLP, Lead Smart, and Holly Good Neighbor Programs	***806***	***676***	***621***	***656***	***656***
Number of homes repaired through Homeowner Assistance	New Meas	675	490	490	485
Percent of households assisted at 30% MFI or below with Homeowner Assistance	38	64	40	40	40
Percent of households assisted at 30% MFI or below with ABR Services	50	34	40	40	40

Services

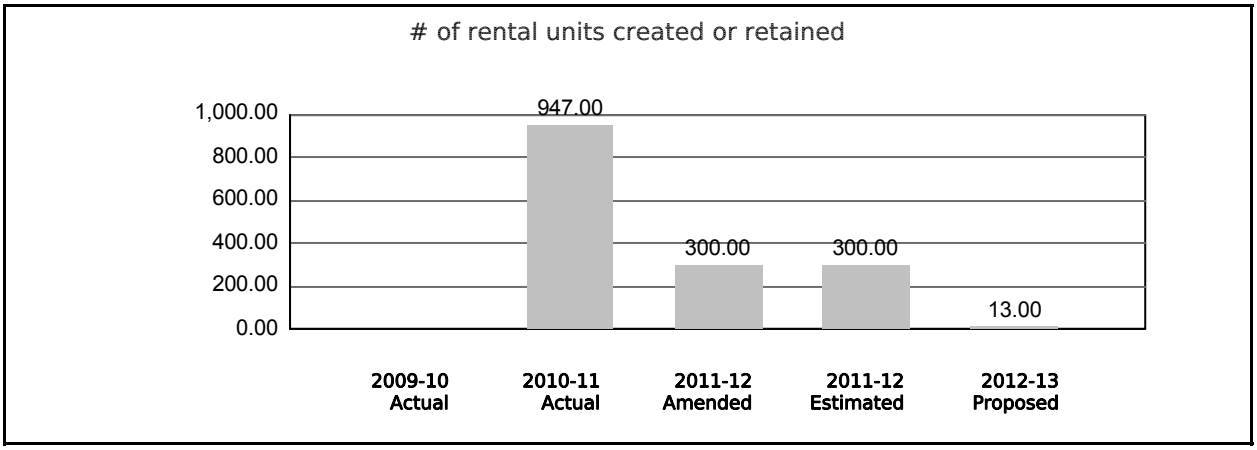
Emergency home repair, Architectural barrier removal, Holly Good Neighbor Program, GO Repair! Program, Homeowner Rehabilitation Loan Program

Bold/Italicized Measure = Key Indicator

Neighborhood Housing & Community Development Budget Detail by Activity

Program: Housing
Activity: Housing Developer Assistance

The purpose of the Housing Developer Assistance activity is to provide financial assistance and information to non-profits so they can provide public facilities and/or public services to eligible low-income residents.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	0	0	0	0	80,219
Grants	1,885,714	2,344,531	4,211,696	2,211,696	1,160,701
Housing Fund	163,347	78,962	103,873	119,914	113,318
Housing Trust Fund	285,340	538,611	1,792,084	686,839	1,311,324
Uno Housing Trust Fund	837,500	31,945	247,234	6,189	296,747
Total Requirements	$3,171,901	$2,994,049	$6,354,887	$3,024,638	$2,962,309
Full-Time Equivalents					
Grants	6.00	6.00	6.00	6.00	6.00
Housing Fund	0.00	1.00	1.00	1.00	2.00
Total FTEs	6.00	7.00	7.00	7.00	8.00
Performance Measures					
# of owner units created or retained	39	338	20	20	4
# of rental units created or retained	New Meas	947	300	300	13
# of units created or retained through developer incentives	673	947	650	650	650
# of units created and/or retained through the RHDA program	***262***	***479***	***275***	***275***	***13***
% of rental units created or retained serving 30% or below MFI	New Meas	72	20	20	20
Total amount of waivers	900,573	1,190,432	800,000	800,000	800,000

Services

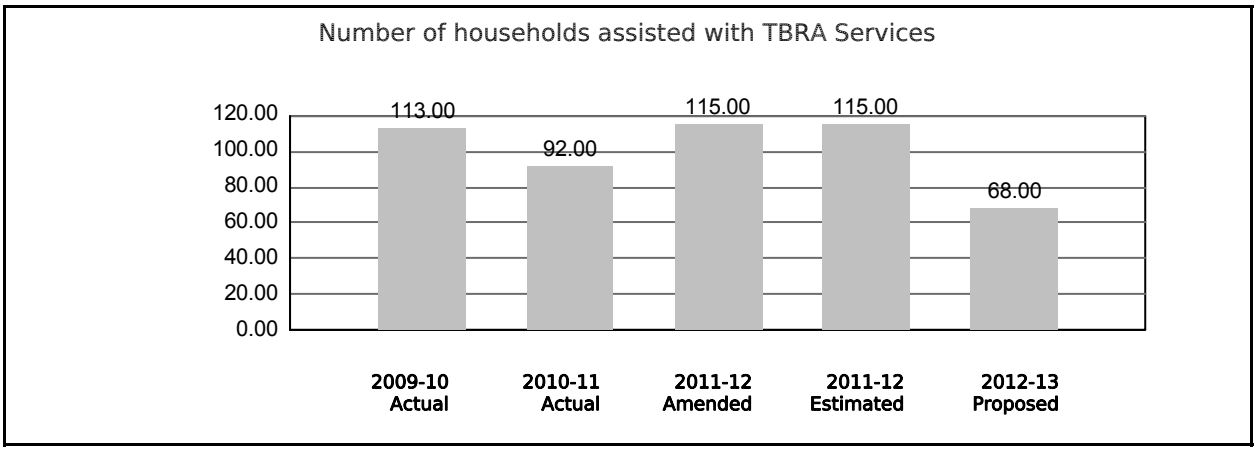
Expedited Site Plan Review; Inspections; Acquisition; New Construction; Renovation; Loans; Demolition; Information and Referral; Rental Housing Development Assistance; Developer Incentive-Based Programs

Bold/Italicized Measure = Key Indicator

Neighborhood Housing & Community Development Budget Detail by Activity

Program: Housing
Activity: Renter Assistance

The purpose of the Renter Assistance activity is to provide financial assistance to eligible residents so that they can have access to reasonably priced rental housing. Additionally, the Renter Assistance activity modifies or retrofits the dwellings of low-income elderly and severely disabled renters to make housing more accessible.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Grants	617,538	296,972	510,300	510,300	301,889
Housing Fund	0	56,301	56,700	56,700	56,700
Housing Trust Fund	104,656	0	0	0	0
Total Requirements	$722,194	$353,273	$567,000	$567,000	$358,589
Full-Time Equivalents					
Grants	1.00	1.00	1.00	1.00	0.00
Total FTEs	1.00	1.00	1.00	1.00	0.00
Performance Measures					
Number of households assisted with TBRA Services	113	92	115	115	68
Percent of households assisted with TBRA serving 30% or below MFI	100	100	70	100	100

Services

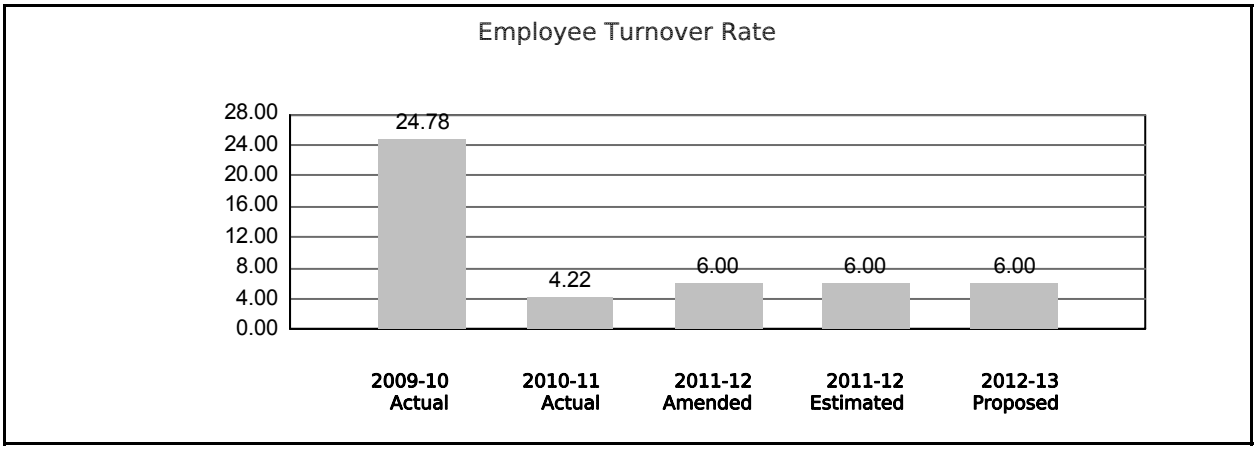
Tenant-based rental assistance; Architectural barrier removal

Bold/Italicized Measure = Key Indicator

Neighborhood Housing & Community Development Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	12,272	49,086	154,443	157,093	517,890
Grants	1,939,102	2,145,772	1,777,303	1,777,303	1,581,486
Housing Fund	1,654,617	1,587,399	2,035,468	2,016,522	2,259,312
Housing Trust Fund	0	0	0	0	465,164
Total Requirements	$3,605,991	$3,782,257	$3,967,214	$3,950,918	$4,823,852
Full-Time Equivalents					
Grants	30.00	32.00	18.50	18.50	13.00
Housing Fund	14.00	14.00	16.00	16.00	19.00
Total FTEs	44.00	46.00	34.50	34.50	32.00
Performance Measures					
Average Annual Carbon Footprint	New Meas	309	406	406	269
Employee Turnover Rate	24.78	4.22	6	6	6
Lost Time Injury Rate Per the Equivalent of 100 Employees	No Data	38	2	2	2
Number of projects/partnerships	187	245	15	180	180
Percent of projects/partnerships completed	99.17	91.67	100	100	100
Sick leave hours used per 1,000 hours	27.05	27.96	30	30	30

Services

Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Information Technology Support, Public Information, Vehicle and Equipment Maintenance, Grant Administration, Safety, Customer Service, Inventory Control, Audit/Internal Review, Contract Management

Bold/Italicized Measure = Key Indicator

Neighborhood Housing & Community Development Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers & Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level. This program included debt service payments to HUD for Section 108 Loans.

Graph Not Applicable

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Grants	2,353,774	2,202,530	1,144,376	1,144,376	605,774
Housing Fund	50,950	193,392	130,163	135,436	47,332
Total Requirements	$2,404,724	$2,395,922	$1,274,539	$1,279,812	$653,106

Bold/Italicized Measure = Key Indicator

Neighborhood Housing & Community Development - 2012-13

Housing Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
COMMUNITY DEVELOPMENT										
Commercial Revitalization	$380,732	0.00	$42,352	0.00	$92,911	0.00	$337,136	0.00	$351,906	1.00
Homeless / Special Needs	$112,219	0.00	$157,219	0.00	$232,483	0.00	$232,483	0.00	$254,026	0.00
Renter Assistance Counseling	$35,791	0.00	$35,724	0.00	$57,475	0.00	$57,475	0.00	$63,699	0.00
Small Business Assistance	$0	1.00	$0	0.00	$75,000	0.00	$0	0.00	$0	0.00
Subtotal	**$528,742**	**1.00**	**$235,295**	**0.00**	**$457,869**	**0.00**	**$627,094**	**0.00**	**$669,631**	**1.00**
HOUSING										
Homebuyer Assistance	$1,610	0.00	$157,677	1.00	$106,704	1.00	$108,434	1.00	$185,971	1.00
Homeowner Assistance	$21,917	1.00	$24,615	0.00	$109,035	0.00	$96,901	0.00	$0	0.00
Housing Developer Assistance	$163,347	0.00	$78,962	1.00	$103,873	1.00	$119,914	1.00	$113,318	2.00
Renter Assistance	$0	0.00	$56,301	0.00	$56,700	0.00	$56,700	0.00	$56,700	0.00
Subtotal	**$186,874**	**1.00**	**$317,555**	**2.00**	**$376,312**	**2.00**	**$381,949**	**2.00**	**$355,989**	**3.00**
SUPPORT SERVICES										
Departmental Support Services	$1,654,617	14.00	$1,587,399	14.00	$2,038,313	16.00	$2,016,522	16.00	$2,259,312	19.00
Subtotal	**$1,654,617**	**14.00**	**$1,587,399**	**14.00**	**$2,038,313**	**16.00**	**$2,016,522**	**16.00**	**$2,259,312**	**19.00**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$50,950	0.00	$193,392	0.00	$130,163	0.00	$135,436	0.00	$7,212	0.00
Transfers	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$40,120	0.00
Subtotal	**$50,950**	**0.00**	**$193,392**	**0.00**	**$130,163**	**0.00**	**$135,436**	**0.00**	**$47,332**	**0.00**
Total	**$2,421,183**	**16.00**	**$2,333,640**	**16.00**	**$3,002,657**	**18.00**	**$3,161,001**	**18.00**	**$3,332,264**	**23.00**

Neighborhood Housing & Community Development - 2012-13

Housing Trust Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
HOUSING										
Homebuyer Assistance	$139,228	0.00	$0	0.00	$73,573	0.00	$83,572	0.00	$0	0.00
Homeowner Assistance	$24,421	0.00	$78,885	0.00	$0	0.00	$-75,169	0.00	$0	0.00
Housing Developer Assistance	$285,340	0.00	$538,611	0.00	$1,792,084	0.00	$686,839	0.00	$1,311,324	0.00
Renter Assistance	$104,656	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$553,645**	**0.00**	**$617,496**	**0.00**	**$1,865,657**	**0.00**	**$695,242**	**0.00**	**$1,311,324**	**0.00**
SUPPORT SERVICES										
Departmental Support Services	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$465,164	0.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$465,164**	**0.00**
Total	**$553,645**	**0.00**	**$617,496**	**0.00**	**$1,865,657**	**0.00**	**$695,242**	**0.00**	**$1,776,488**	**0.00**

Neighborhood Housing & Community Development - 2012-13

Uno Housing Trust Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
HOUSING										
Housing Developer Assistance	$837,500	0.00	$31,945	0.00	$247,234	0.00	$6,189	0.00	$296,747	0.00
Subtotal	**$837,500**	**0.00**	**$31,945**	**0.00**	**$247,234**	**0.00**	**$6,189**	**0.00**	**$296,747**	**0.00**
Total	**$837,500**	**0.00**	**$31,945**	**0.00**	**$247,234**	**0.00**	**$6,189**	**0.00**	**$296,747**	**0.00**

Neighborhood Housing & Community Development - 2012-13

Expense Refunds

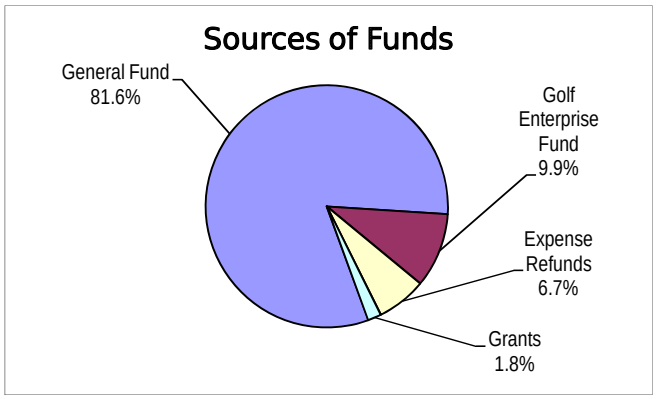
	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
HOUSING										
Housing Developer Assistance	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$80,219	0.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$80,219**	**0.00**
SUPPORT SERVICES										
Departmental Support Services	$12,272	0.00	$49,086	0.00	$154,443	0.00	$157,093	0.00	$517,890	0.00
Subtotal	**$12,272**	**0.00**	**$49,086**	**0.00**	**$154,443**	**0.00**	**$157,093**	**0.00**	**$517,890**	**0.00**
Total	**$12,272**	**0.00**	**$49,086**	**0.00**	**$154,443**	**0.00**	**$157,093**	**0.00**	**$598,109**	**0.00**

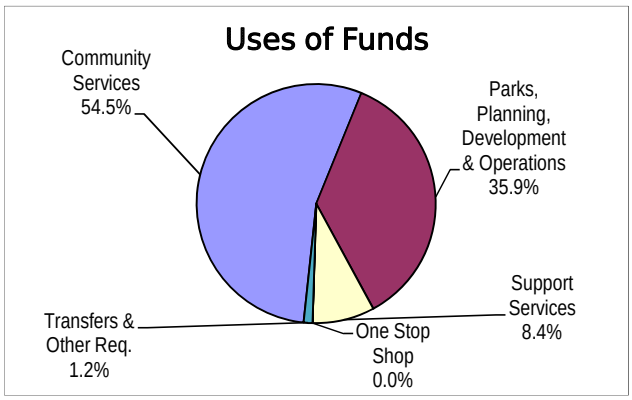
Neighborhood Housing & Community Development - 2012-13

Grants

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
COMMUNITY DEVELOPMENT										
Commercial Revitalization	$155,357	1.00	$240,861	1.00	$248,315	1.00	$248,315	1.00	$0	1.00
Homeless / Special Needs	$778,896	0.00	$915,619	0.00	$800,438	0.00	$800,438	0.00	$778,895	0.00
Renter Assistance Counseling	$252,938	0.00	$253,005	0.00	$231,254	0.00	$231,254	0.00	$225,030	0.00
Small Business Assistance	$1,443,599	1.00	$350,000	0.00	$400,000	0.00	$350,000	0.00	$350,000	0.00
Subtotal	**$2,630,790**	**2.00**	**$1,759,485**	**1.00**	**$1,680,007**	**1.00**	**$1,630,007**	**1.00**	**$1,353,925**	**1.00**
HOUSING										
Homebuyer Assistance	$2,295,974	1.00	$331,896	1.50	$971,933	2.50	$871,933	2.50	$397,543	2.50
Homeowner Assistance	$4,278,992	11.00	$3,439,632	8.50	$6,349,470	6.00	$4,582,803	6.00	$3,720,697	6.50
Housing Developer Assistance	$1,885,714	6.00	$2,344,531	6.00	$4,211,696	6.00	$2,211,696	6.00	$1,160,701	6.00
Renter Assistance	$617,538	1.00	$296,972	1.00	$510,300	1.00	$510,300	1.00	$301,889	0.00
Subtotal	**$9,078,218**	**19.00**	**$6,413,031**	**17.00**	**$12,043,399**	**15.50**	**$8,176,732**	**15.50**	**$5,580,830**	**15.00**
SUPPORT SERVICES										
Departmental Support Services	$1,939,102	30.00	$2,145,772	32.00	$1,777,303	18.50	$1,777,303	18.50	$1,581,486	13.00
Subtotal	**$1,939,102**	**30.00**	**$2,145,772**	**32.00**	**$1,777,303**	**18.50**	**$1,777,303**	**18.50**	**$1,581,486**	**13.00**
TRANSFERS & OTHER REQUIREMENTS										
Debt Services	$2,353,774	0.00	$2,202,530	0.00	$1,144,376	0.00	$1,144,376	0.00	$605,774	0.00
Subtotal	**$2,353,774**	**0.00**	**$2,202,530**	**0.00**	**$1,144,376**	**0.00**	**$1,144,376**	**0.00**	**$605,774**	**0.00**
Total	**$16,001,884**	**51.00**	**$12,520,818**	**50.00**	**$16,645,085**	**35.00**	**$12,728,418**	**35.00**	**$9,122,015**	**29.00**

Parks and Recreation





Budget Overview

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
General Fund					
Revenue	$3,690,592	$8,335,088	$8,485,518	$8,208,158	$8,400,595
Requirements	$35,650,330	$43,396,796	$44,965,799	$45,215,799	$51,144,619
Full-Time Equivalents (FTEs)	485.25	530.75	542.25	542.25	556.25
Golf Enterprise Fund					
Revenue	$4,879,571	$5,259,981	$6,226,833	$5,292,061	$6,429,138
Requirements	$4,707,947	$4,941,636	$5,747,573	$5,281,475	$6,309,091
Full-Time Equivalents (FTEs)	42.00	41.00	33.00	33.00	33.00
Recreation Enterprise Fund					
Revenue	$3,281,917	$0	$0	$0	$0
Requirements	$3,480,191	$0	$0	$0	$0
Full-Time Equivalents (FTEs)	36.50	0.00	0.00	0.00	0.00
Softball Enterprise Fund					
Revenue	$704,812	$0	$0	$0	$0
Transfers In	$186,000	$0	$0	$0	$0
Requirements	$1,093,924	$0	$0	$0	$0
Full-Time Equivalents (FTEs)	9.50	0.00	0.00	0.00	0.00
Expense Refunds	$3,954,995	$3,954,187	$3,835,574	$5,275,831	$4,170,893
Grants					
Requirements	$474,000	$424,799	$377,033	$377,033	$1,130,000
Full-Time Equivalents (FTEs)	8.00	5.50	3.00	3.00	3.00
Total Budget	$49,361,387	$52,717,418	$54,925,979	$56,150,138	$62,754,603

*Footnote: In addition to the amount shown above, the FY 2012-13 Budget also includes $388,600 for capital and critical one-time costs.

Parks and Recreation
Organization by Program and Activity for 2013

Community Services

- Aquatics
- Athletics
- Golf
- History Arts and Nature
- Recreation and Program Services

One Stop Shop

- Inspection, Review, and Support

Parks, Planning, Development & Operations

- Facility Services
- Forestry
- Grounds Maintenance
- Park Planning & Development
- Park Ranger Program

Support Services

- Departmental Support Services

Transfers & Other Requirements

- Other Requirements
- Transfers

Parks and Recreation
Mission and Goals for 2013

Mission

To provide, protect and preserve a park system that promotes quality recreational, cultural, and outdoor experiences for the Austin community.

Goals

Provide safe and accessible parks and facilities to all citizens:

- Ensure a 70% average patron safety rating.
- Reduce the number of reported employee injuries by 10%.

Provide diversity and sufficiency of recreational opportunities for the community:

- Maintain the customer quality rating of athletic programs at 95%.
- Increase the number of registered participants in senior programs by 1% annually.
- Increase the percent of users satisfied with recreation services by 2% annually.
- Increase youth participating in out of school time activities by 1% annually.
- Increase the participants enrolled in outdoor activities by 1% annually.

Design and maintain environmentally sustainable parks and facilities:

- Increase the number of public trees planted to 5,000.
- Maintain the percent of participants who indicate an increase of environmental awareness at 95%.
- Decrease PARD's average annual carbon footprint by 5% over five years.

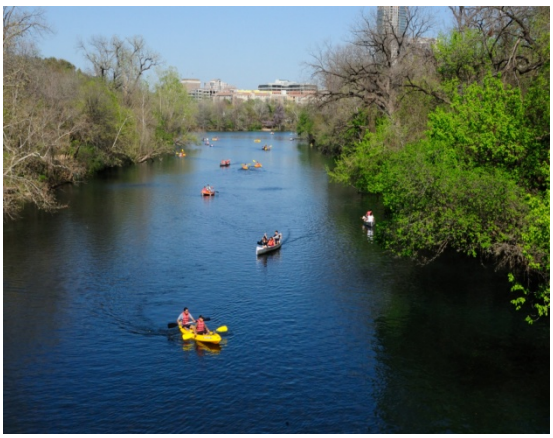
Foster collaboration, coordination, and partnerships throughout the community:

- Achieve 5 newly developed public/private partnerships.
- Increase the number of participants in needs assessment activities by 1% each year.

Parks and Recreation

Message from the Director

The Parks and Recreation Department (PARD) remains committed to providing quality programs, parks, and facilities for the Austin community. Parks not only contribute to a higher quality of life, but they encourage people to spend time outdoors and exercise. Parks also increase the value of homes that are located within a radius around a park. Finally, parks create a large positive economic impact to a city, especially where events, festivals, trails and off-leash areas are created.



For FY 2012-13, the Department will continue its implementation of the citizen input planning process of community issues, as well as the assessment of community desires, opportunities and demands as they relate to service delivery. The Department will also continue to focus on creating public-private partnerships, high quality service delivery through program standardization, better contract compliance management and the Youth and Families Initiative. As part of the Youth and Families Initiative the Parks and Recreation Department, along with the Health and Human Services Department and the City of Austin Youth and Family Services Coordinator, are collaborating to comprehensively and systematically analyze the numerous youth and family programs offered by the City of Austin departments. This analysis includes the categorization of service, documenting program outcomes, mapping service areas, determining services gaps, and determining costs of services and subsequently determining return on investment. Future work associated with this initiative will include the establishment of youth service values as they relate to program quality and program capacity.

The FY 2012-13 Budget addresses the following three key areas: Park & Facility Maintenance; Community Services; and Planning & Development. The key additions to the operating budget include the Asian American Resource Center, Genealogy Center, Nash Hernandez Building remodel, Krieg Field facility expansion, Austin Nature Center security system, facility maintenance requirements, and the addition of parks and trailheads in the Northwest, Northeast, and South Districts.

The Department also will complete an array of capital and acquisition projects in FY 2012-13, which include the Del Curto Neighborhood Parks, Copperfield Neighborhood Park, Southern Walnut Creek Trail, Allen Park, Roy G. Guerrero Metropolitan Park, Alderbrook Neighborhood Park, Parker Lane Neighborhood Park, Trail Head at Auditorium Shores, Bartholomew Pool, North Austin Recreation Center (YMCA), Park Ranger Headquarters at Zilker Caretaker Residence, and the Conley-Guerrero Senior Activity Center Renovations.

As we enter FY 2013, the Parks and Recreation Department will continue to streamline business processes along with managing our limited resources in an innovative and creative fashion. Parks and Recreation is the foundation of what builds community, defines culture and enhances the quality of life for our city. Therefore, we will strive to continue to maintain a safe, high-quality physical environment while strengthening youth and family recreational opportunities.

Sara Hensley, Director

Budget Highlights

Parks and Facilities

The Grounds Maintenance Division focused on core services of park maintenance and operations during 2012. Due to the drought and extreme heat, staff was redirected to remove brush and trim trees in the parks and in many of our greenbelts and open spaces to reduce the amount of fuel to mitigate the threat of wild fire. In total, staff cleared over fifty sites and removed over 150 cubic yards of brush.

Department staff also supported many special events such as Cinco de Mayo and Juneteenth by setting up equipment and performing general cleaning. Staff also spearheaded several volunteer days such as "It's My Park Day," and supported numerous "Adopt a Park" agreements with man power and equipment.

The Community Recreation Centers Division is actively supporting the establishment of community gardens at the various recreational facilities. The first of these community gardens was created at Dove Springs Recreation Center where staff and volunteers built two (8 feet x 4 feet) raised beds. These gardens have been filled with organic materials and constructed with garden friendly supplies as outlined in the City of Austin community garden guide. The Department recognizes the importance and the need for community gardens on public land. Such gardens provide individuals and families with the opportunity to grow their own nutritious and affordable food, contribute to healthy lifestyles by encouraging physical activity, connect urban dwellers with nature and the source of their food, and create opportunities for community bonding through commitment to a common interest. The gardens also provide invaluable habitat for native wildlife, including songbirds, butterflies and other pollinators. Future community gardens are planned for Gus Garcia Recreation Center and the Oswaldo "A.B." Cantu-Pan American Recreation Center. They are expected to be complete by the end of 2012.

Golf Enterprise

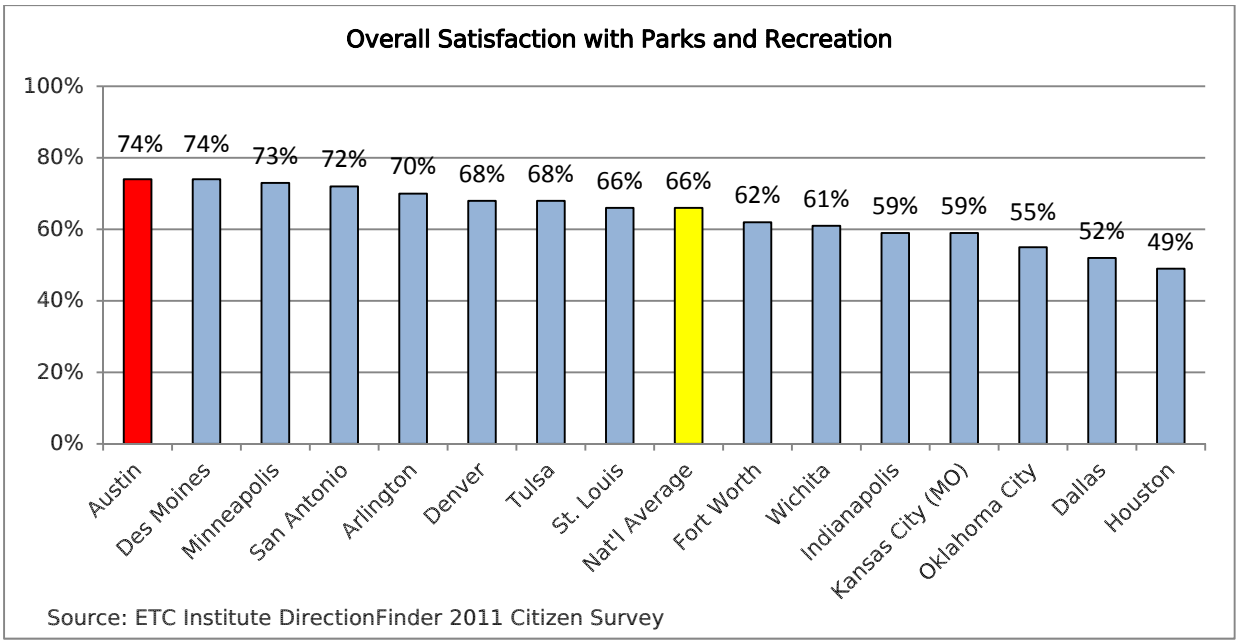
As a result of improved course conditions and a warm weather pattern, the Golf Division has seen an increase in rounds and revenue over the past 12 months. Completed improvements include a renovation and repair to the Lions Golf Course liner, wet well and pump system; tree management at multiple courses; and cart path repairs at Roy Kizer Golf Course. The Morris Williams Golf Course closed in early February and will undergo a complete greens, tees and fairways renovation. The project is being completed by Golf Division staff. The construction of a new two-story clubhouse and cart barn will coincide with the golf course renovations. While it was predicted the closure of Morris Williams would impact total revenue, to date the increase in play at the other City courses has resulted in no significant impact to the overall operating fund. The Golf Division will also undertake an irrigation replacement project at Hancock Golf Course in the summer of 2012, making it possible to utilize reclaimed water for irrigation. This improvement will be completed with Golf Division staff and will significantly reduce the use of potable water and result in improved playing conditions for this historic golf course.

Grants

Despite limited budgets at the State and Federal level, many of PARD's grant programs are expected to continue during FY 2012-13. Some of these programs include the Kid's Café, which provides meals to students during out-of-school months, as well as the Senior Transportation Program, which provides rides to meal sites, stores, social events and medical appointments. Anticipated grants from the Institute for Museum and Library Sciences will provide funding for professional development and support at the Carver Museum Genealogy Center and conservation and care for the collection at the Elizabet Ney Museum. An additional anticipated grant will support programs that provide wildfire mitigation in parkland and preserve sites in Austin.

Key Performance

According to the 2011 Austin Citizen Survey, in the category of 'overall quality/satisfaction with parks and recreation,' the Parks and Recreation Department ranked #1 when compared to other large U.S. cities. The Department has enjoyed a satisfaction rating of 74%, eight points above the national average among large cities in a national comparison. Austin also achieved a national #1 ranking in 'satisfaction with parks and recreation programs/facilities' as well as a higher satisfaction rating for the 'number of walking/biking trails,' and 'overall satisfaction with city swimming pools.'



Additionally, in the 2011 City of Austin Citizen Survey, 70% of respondents were satisfied with the recreation services the Parks and Recreation Department offers. This equaled our goal set for fiscal year 2011 at 70%. This result is a decrease of 1% from last years' survey result, and is a decrease of 5% from FY 2008-09. Our goal for 2012 is 73%.

To create a better product for our citizens, the Department has an organized initiative to establish centralized programs (i.e. centralized standards and best practices applied across the entire Departments' programs and services). The key areas of focus are to: 1) provide set standards; 2) provide consistent training; and 3) provide equitable resources. The goal is to create a uniform set of standards and practices across the various programs and recreation services to realize uniform levels of quality across the city.

Budget Additions

In the FY 2012-13 Budget, more than $0.6 million in funding has been included for additional preventive maintenance contracts and repairs at some of the City's oldest and most in need recreation centers. This funding will allow for repairs of flooring, roofing and siding, as well as for American with Disability Act (ADA) compliance for sidewalks and entry doors at the following East Austin recreation centers: Rosewood, Dove Springs, Givens, Virginia Brown, Cantu Pan-American, Dottie Jordan, and Alamo. The Budget also includes one Contract Administrator position in Support Services to provide additional contract compliance oversight for the Department.

Additionally, the FY 2012-13 Budget includes $220 thousand in funding for specialty camps and recreational programming in the History Arts and Nature Division to meet community demand for programs at the Austin Nature Center, the Dougherty Arts Center and the Mexican American Cultural Center. The Budget also includes 1.5 positions and funding to implement the Latino Arts Program at the Mexican American Cultural Center. The additional personnel and supplies will allow the Center to offer more services to community members.

The Asian American Resource Center (AARC) is scheduled to open in April 2013 in Northeast Austin. Funding for the center includes six full-time positions, temporary personnel, and equipment and supplies. Full-year operating funding will total $0.65 million. The AARC mission is to provide a place where members of Austin's Asian-American community can proudly express their cultural background and house their economic and educational interests, while reinforcing the City's reputation for ethnic diversity. The vision is to build a resource center that will increase commerce and showcase the best of Asian culture, allowing the community to educate, congregate, and celebrate its heritage. The intent of the AARC is to provide much needed classrooms, library/information center, community activity center, assembly hall cultural exhibition and display spaces celebrating all Asian cultures under one roof, plus serve as an economic and educational catalyst for the region.

The George Washington Carver Museum & Cultural Center (GWMCC) is preparing to open the Genealogy Center housed in the historic library building that was relocated to East Austin on the GWMCC campus. The

$150 thousand operating budget funds 1.5 full-time positions and supplies. It will serve as the physical resource to the community on genealogy research and preservation focusing on, but not limited to, persons of African descent. The Center will be a portal of comprehensive information and resource of reference materials on the history of persons of African descent. The Center will serve as a place to explore, excite and educate the importance of your ancestral linkage. It will also be a place to network, preserve, and celebrate community heritage. It will be open to anyone seeking to learn more about whom they are and where they came from. It will have programming that will focus on seniors and the intergenerational experiences.

The Nash Hernandez facility located in Central East Austin is a City-owned building that was formerly occupied by the Austin Fire Department and Labor Relations. Once completed, the renovated building will house the Aquatics and Program Administrative staff for PARD.

The FY 2012-13 Budget includes funding for several new or expanded park areas:

- Alderbrook (Lamplight) Park is a 2-acre park acquired with 2006 Bond funds for the infill park acquisition and development plan. Services include trails, picnic areas, and restrooms.
- South Walnut Creek Park and Trailheads are located from Jonny Morris Road/Daffan Lane to Govalle Neighborhood Park. This 7-mile creek system is one of the longest in the Austin area with numerous parks along its banks. The objective is to link these spaces into a contiguous greenway trail system.
- Allen Park is a 15-acre site acquired from Travis County. The City will take over operations of the park in October 2012.
- The expansion of services to the Yett Creek Park will include a 40-acre dog park, trail, and picnic area.
- Del Curto is a 2-acre park which has been enhanced to include a playscape, picnic area, walking trails, drinking fountains, and basketball courts.
- Parker Lane is a 2-acre high profile park that was acquired in 2012 with 2006 Bond funds for infill park acquisition and development. Amenities include trails, picnic areas, and playgrounds.
- FM 969 (John Trevino Jr. Metro Park at Morrison Ranch) is a former cattle ranch that was purchased to acquire land along the Colorado River for preservation and recreational purposes.
- Copperfield Neighborhood Park is a 9-acre park which occupies a portion of tracts that make up the Walnut Creek Greenbelt.

Capital Budget and One-Time Critical Equipment

In April 2012, the Trail Foundation completed the renovation of Johnson Creek to give it the beauty and functionality that the trail and its enthusiasts deserve. This project is a high-priority multiphase enhancement because it is a key gathering place and a major trailhead. Auditorium Shores and Butler Park at Town Lake Metropolitan Park plan will be moving into phases 3 and 4 of construction. Plans include a new trailhead, new restroom facilities, workout areas, parking expansion and gazebo/pavilion. In addition, a replacement off-leash area will be built on the west end of Auditorium Shores. Amenities will include play areas, water access and mulched areas.

The Aquatic Division accomplished major renovations to the historic Deep Eddy Pool in 2012. Deep Eddy Pool was constructed nearly 100 years ago and until this year, has only received minor repair work. By hosting several community meetings and gathering stakeholder input, a design for the facility was developed. The facility was reopened in time for the summer season and has been enjoyed by many residents and visitors. The Aquatic Division also completed the renovation of Rosewood Pool. Rosewood pool was constructed in 1932 and received a major facelift which includes the replacement of the pool deck, return lines, and tiles. Additionally, the Aquatic Division worked diligently to ensure that all swimming pools were upgraded with ADA access.

The FY 2012-13 Capital Budget includes a spending plan of $28.8 million, the majority of which is from the City's 2006 Bond Program. This spending includes improvements to the Conley-Guerrero Senior Activity Center, renovation of Bartholomew pool, trail improvements near the Shoal Creek Greenbelt, a new playscape at Dove Springs Park and many other projects. There is also a capital grant from the Texas Parks and Wildlife Urban Outdoor Recreation program for $1 million for improvements at Auditorium Shores. The Budget also includes $388,600 for one-time critical equipment including vehicles and brush chippers for park maintenance, recreational equipment for facilities, and furniture and fixtures for the Asian American Resource Center.

Parks and Recreation
Significant Changes

General Fund

Revenue Changes	Dollars
The Budget includes a $109,356 decrease in revenue from the elimination of the Trail of Lights 5K Run; a $71,181 decrease in Softball slow pitch league and Softball field rental play, and a $98,913 decrease in PARD registration fees and various other charges. PARD expects an increase in revenue of $194,527 from facility rentals, entry fees, and boat concession sales.	($84,923)

Expenditure Changes	FTEs	Dollars
Citywide		
The Budget includes $765,026 for salary increases associated with employee wage adjustments in FY 2013. An additional $168,790 is included in the Budget for increased City contributions for health insurance.		$933,816
The Budget includes additional funding for the Employees' Retirement System that is equivalent to 2% of payroll for non-civil service employees to help improve the funded status of the pension system. This amount also includes a budget reallocation from the fund level to the department level.		$2,222,762
The Budget includes $648,324 for wage adjustments associated with implementing the City's recently completed market study.		$648,324
There is a decrease of $15,296 for fuel and an increase of $213,599 for vehicle maintenance.		$198,303
Community Services		
There is a decrease of one-time costs from FY 2012 for PARD's portion of the St. John Community Center Maintenance Interlocal Agreement with Austin Independent School District.		($10,137)
Full-year funding is added for contractuals and commodities needed for maintenance and turf management at the Krieg Field expansion including seeding, fertilization, sodding, and field preparation for 11 newly-renovated softball fields, 4 newly-added volleyball fields and 1 new multipurpose field.		$15,000
The Budget includes partial-year funding for 6 positions to staff the new Asian American Resource Center slated to open in April 2013. Three Cultural Arts positions are needed for the facility that includes a language book library, classrooms, activity center, and cultural exhibition space. Also added is an Event Coordinator, an Administrative Specialist, and a Building Grounds Assistant, funding for temporary employees and for commodities and contractuals to run the center.	6.00	$493,925
The Budget also includes funding for the installation and annual maintenance of a new fire protection and security system for the Austin Nature Center Wildlife Building.		$4,200
Funding is allocated for staffing the Genealogy Center in the newly-renovated historic building at the Carver property, slated to open January 2013. Full-year funding includes a Museum Site Coordinator, an Administrative Specialist and related commodities and contractuals.	2.00	$149,593
The Budget also includes full-year funding for Phase I implementation of the Latino Arts Residency program at the Mexican American Cultural Center. One Cultural Arts Coordinator and a par-time Exhibit Specialist are included, as well as funding for supplies.	1.50	$138,581

Expenditure Changes	FTEs	Dollars
The Budget includes additional funding for the History Arts and Nature Division to bring specialty programming up to demand levels at the Austin Nature Center, the Dougherty Arts Center and the Mexican American Cultural Center. Funding includes temporary personnel and supplies.		$219,650
Additional funding is required in the Aquatics Division for pool operations, including chemicals and utilities.		$37,500
PARD is renovating the Nash Hernandez building to house Aquatics and Program administrative staff. Funding is required for a part-time Building and Grounds Assistant for 11 pay periods. Commodities and contractuals are also needed to supply and service the facility.	0.50	$40,732
The Budget includes $20,000 for wages for temporary employees to staff the new multipurpose facility addition at Turner Roberts Recreation Center.		$20,000
Midnight Basketball is increasing $40,000 to expand the program from eight months to year-round.		$40,000
Parks, Planning, Development & Operations		
The Northwest District Parks Grounds Maintenance requires the addition of two Parks Grounds Assistant positions along with commodities and contractuals to maintain new amenities including 8 miles of Southern Walnut Creek Trail and trailheads, 2 acres at Alderbrook Park, 15 acres at Allen Park and the addition of an off-leash dog area at Yett Creek Park.	2.00	$189,993
The South District Parks Grounds Maintenance requires the addition of one Parks Grounds Assistant position along with commodities and contractuals to maintain new amenities at a 2-acre pocket park at Parker Lane and another 2-acre pocket park at Del Curto. The increase includes maintenance of walking trails, picnic areas, playgrounds, basketball courts, restrooms, drinking fountains, as well as trash removal, mowing, and tree care.	1.00	$76,534
The Northeast District Parks Grounds Maintenance requires the addition of one Parks Grounds Assistant position along with commodities and contractuals to maintain new amenities for a 65-acre park located near FM 969, and the 9-acre Copperfield Park. Includes maintenance of trails, picnic areas, playgrounds, multi-purpose fields, restrooms, drinking fountains, parking lot, mowing, and tree care.	1.00	$82,584
Increased funding is required on existing City contracts for maintenance of park facilities. Funding will cover increased costs for inspections and maintenance which is required by adoption of State and local code requirements. These include $12,938 for backflow prevention inspection, $10,990 for electrical systems inspection, $78,000 for fire protection systems inspection, and $50,000 for boiler inspections and maintenance.		$151,928
Additional funding for facility maintenance and repair contracts is included for some of the City's oldest recreation centers in East Austin. Rosewood $123,000; Dove Springs $55,000; Givens $145,000; Virginia Brown $40,000; Cantu Pan-American $45,000; Dottie Jordan $20,000; Alamo $50,000; and $22,000 for permits and fees.		$500,000
The Budget includes the annualized cost of adding 1 Landscape Architect II for community projects in an FY 2011-12 budget amendment from the dais.		$25,966
The Budget also includes an increase for purchase of lake buoys and signs for lake areas.		$5,000
The Budget includes a reduction in rent at the Rutherford Lane facility.		($7,539)
Support Services		
One System Support Technician position is being transferred from PARD to Communications and Technology Management.	(1.00)	($85,932)

Expenditure Changes	FTEs	Dollars
One Contract Administrator is added to the Budget for enhancing contract compliance.	1.00	$88,037

Golf Enterprise Fund

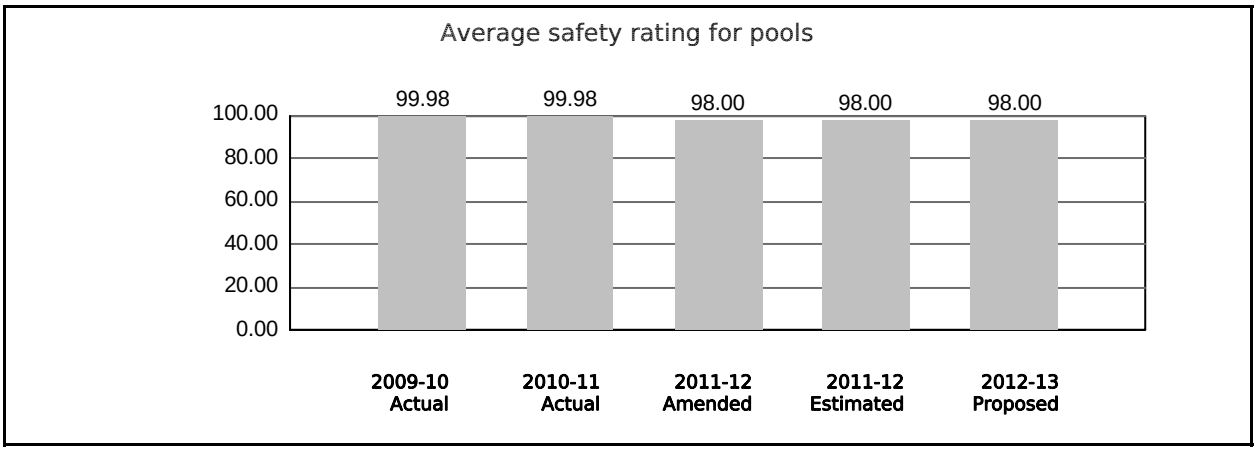
Revenue Changes	Dollars
The Budget includes an increase in revenue from the following sources: an increase of $94,049 in Golf green fees from various facilities; an increase of $48,980 from food concessions; an increase of $29,711 from various other charges; an increase of $21,553 from Golf cart rentals; an increase of $10,149 from range sales; an increase of $8,979 from athletic sales; an increase of $2,084 from muni lease fee surcharge; an increase of $1,704 in PARD annual fees, and a decrease of $14,904 in other concession sales.	$202,305

Expenditure Changes	FTEs	Dollars
Citywide		
The Budget includes $48,832 for salary increases associated with wage adjustments in FY 2013. An additional $10,131 is included in the Budget for increased City contributions for health insurance.		$58,963
The Budget includes an increase of $30,381 for fuel and a decrease of $2,677 for vehicle maintenance.		$27,704
The Budget includes additional funding for the Employees' Retirement System that is equivalent to 2% of payroll for non-civil service employees to help improve the funded status of the pension system.		$15,745
The Budget includes $23,890 for wage adjustments associated with implementing the City's recently completed market study.		$23,890
Golf		
The Budget includes $56,000 for pay increases for temporary employees at the Clay Kizer Pro Shop to align with the Golf industry. Additional revenue generated will help sustain the increase in temporary payroll.		$56,000
The Budget also includes $139,920 for operations of the Hancock Pro Shop. The Golf Division assumed the daily operations of the pro shop in February 2012.		$139,920
Due to an increase in the rate of reclaimed water, the Budget includes $12,000 at Jimmy Clay and Roy Kizer Golf Courses.		$12,000
To help maintain a high quality golf course for the public, the Budget also includes $108,800 for temporary employees to assist in maintaining the 200-acre Morris Williams Golf Course including mowing, aerification, fertilization, weed control, and manicuring the golf course.		$108,700
The Budget includes $18,000 for pay increases for temporary employees at the Morris Williams Pro Shop to align with Golf industry. Revenue generated will help sustain the increase in temporary payroll.		$18,000
Transfers and Other Requirements		
The transfer to the Communications and Technology Management Fund is decreasing by $35,257 in FY 2012-13.		($35,257)
The Budget includes an increase of $2,185 for Administrative Support Services, a decrease of $2,286 for Workers Compensation, and an increase of $6,151 for Accrued Payroll.		$6,050
There is an increase of $129,721 to repay debt used to purchase approximately 300 replacement Golf carts.		$129,721

Parks and Recreation
Budget Detail by Activity

Program: Community Services
Activity: Aquatics

The purpose of the Aquatics activity is to provide safe aquatic facilities to residents and visitors so they can have a safe swim experience and to provide educational water programming to residents and visitors so they can have a lifelong safe swim experience.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	25,147	98,365	70,000	73,683	70,000
General Fund	4,221,374	4,657,318	4,729,690	4,739,570	5,001,211
Recreation Programs Enterprise Fund	255,607	0	0	0	0
Total Requirements	$4,502,128	$4,755,683	$4,799,690	$4,813,253	$5,071,211
Full-Time Equivalents					
General Fund	25.25	26.25	26.50	26.50	26.50
Recreation Programs Enterprise Fund	2.00	0.00	0.00	0.00	0.00
Total FTEs	27.25	26.25	26.50	26.50	26.50
Performance Measures					
Average safety rating for pools	99.98	99.98	98	98	98
Number of swimmers (municipal pools and Barton Springs Pool)	732,636	1,488,266	600,000	600,000	700,000
Overall satisfaction rating with city swimming pools	New Meas	New Meas	90	90	90

Services

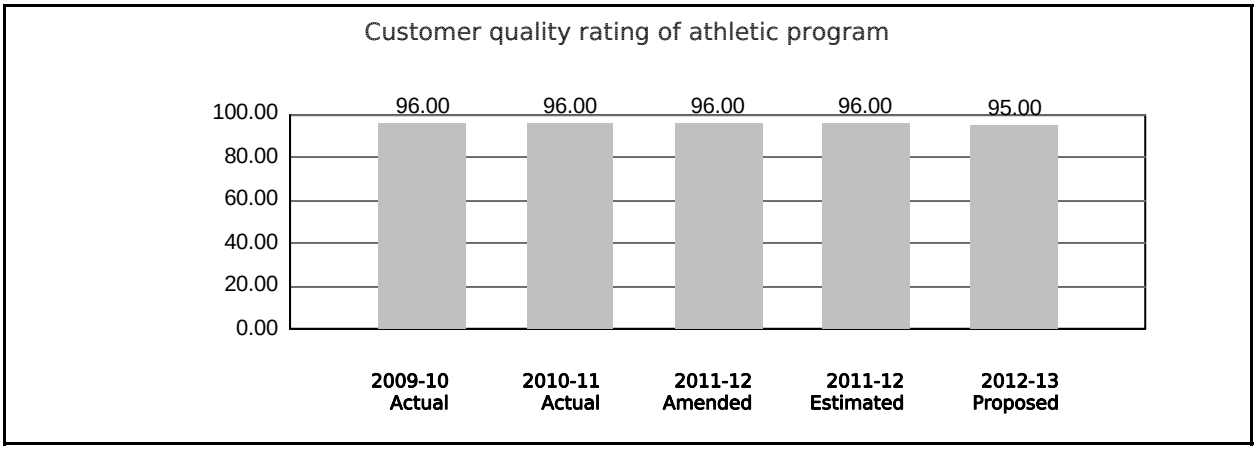
Public swimming; Aquatic maintenance; Swim lessons; Swim team programs; Aquatic movie nights

Bold/Italicized Measure = Key Indicator

Parks and Recreation
Budget Detail by Activity

Program: Community Services
Activity: Athletics

The purpose of the Athletics activity is to provide a variety of quality sports programs for the Austin community and visitors so they have well-organized, affordable sports experiences.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	2,830	8,520	0	42,012	0
General Fund	645,611	1,836,083	2,368,066	2,335,802	2,472,128
Recreation Programs Enterprise Fund	84,722	0	0	0	0
Softball Enterprise Fund	968,297	0	0	0	0
Total Requirements	$1,701,460	$1,844,603	$2,368,066	$2,377,814	$2,472,128
Full-Time Equivalents					
General Fund	1.00	10.00	16.00	16.00	16.00
Softball Enterprise Fund	9.50	0.00	0.00	0.00	0.00
Total FTEs	10.50	10.00	16.00	16.00	16.00
Performance Measures					
Customer quality rating of athletic program	96	96	96	96	95
Quality rating of outdoor athletic fields	New Meas	New Meas	96	96	96

Services

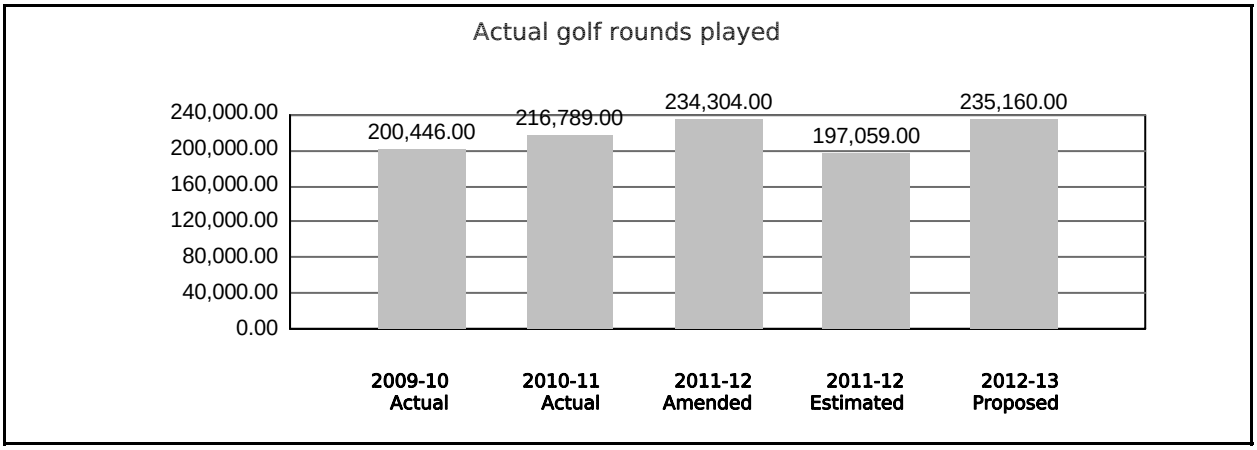
Sports leagues; Sports tournaments; Ballfield reservations; recreational activities; Merchandise sales; Track and field; Tennis contract administration

Bold/Italicized Measure = Key Indicator

Parks and Recreation
Budget Detail by Activity

Program: Community Services
Activity: Golf

The purpose of the Golf activity is to provide golf services to the Austin community so they can have quality facilities at an affordable price.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	99,986	21,254	288,148	962,289	0
Golf Enterprise Fund	4,069,378	4,278,152	5,010,824	4,561,345	5,615,676
Total Requirements	$4,169,364	$4,299,406	$5,298,972	$5,523,634	$5,615,676
Full-Time Equivalents					
Golf Enterprise Fund	42.00	41.00	33.00	33.00	33.00
Total FTEs	42.00	41.00	33.00	33.00	33.00
Performance Measures					
Actual golf rounds played	200,446	216,789	234,304	197,059	235,160
Revenue per round	24.34	24.26	23.86	25.58	26.97

Services

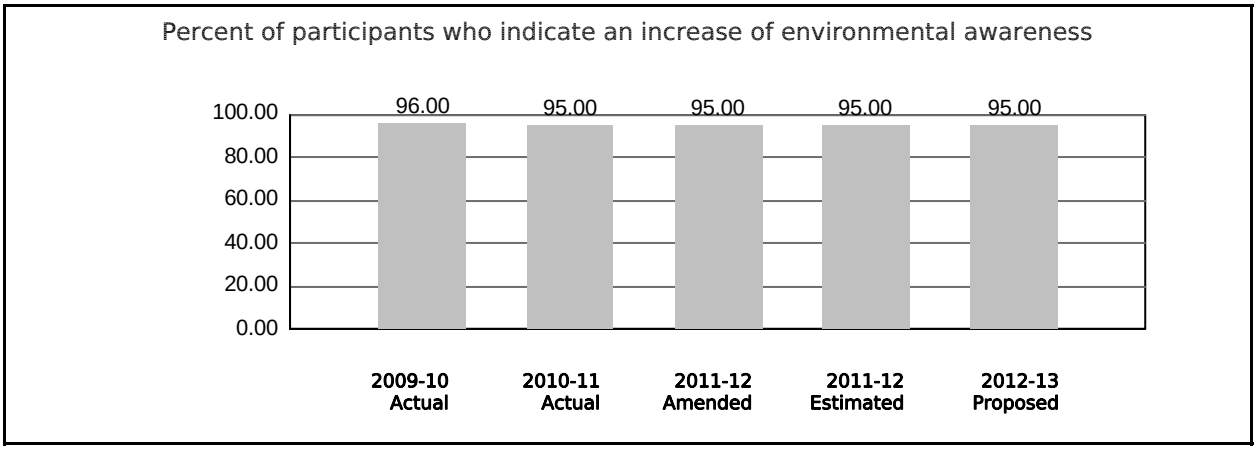
Golf lessons; Golf play; Golf course maintenance; Golf course rental; Merchandise sales

Bold/Italicized Measure = Key Indicator

Parks and Recreation
Budget Detail by Activity

Program: Community Services
Activity: History Arts and Nature

The purpose of the History Arts and Nature activity is to provide arts education and cultural experiences to enrich the Austin community.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	116,993	117,948	48,000	155,126	48,000
General Fund	3,533,816	5,148,356	5,369,147	5,366,422	6,907,835
Grants	5,000	25,000	42,255	42,255	202,000
Recreation Programs Enterprise Fund	1,414,186	0	0	0	0
Total Requirements	$5,069,995	$5,291,304	$5,459,402	$5,563,803	$7,157,835
Full-Time Equivalents					
General Fund	54.25	69.50	67.50	67.50	77.00
Recreation Programs Enterprise Fund	18.25	0.00	0.00	0.00	0.00
Total FTEs	72.50	69.50	67.50	67.50	77.00
Performance Measures					
Number of participants enrolled in outdoor activities	New Meas	38,765	40,000	40,000	40,400
Percent of participants who indicate an increase of environmental awareness	***96***	***95***	***95***	***95***	***95***

Services

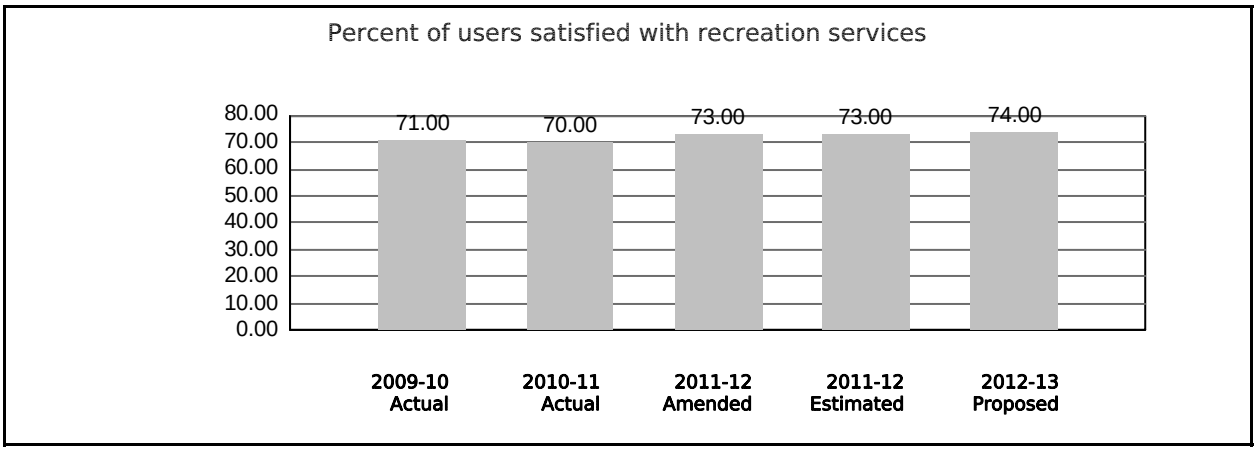
Facility operations for the Dougherty Arts Center (Theater performances, camps, art classes, after school outreach programs, gallery exhibitions); Beverly S. Sheffield/Zilker Hillside Theater performances; Art and historical exhibitions; Preservation of collection at O. Henry, Ney, Carver museums; Environmental awareness programs and exhibits at the Nature Center and the Zilker Botanical Garden

Bold/Italicized Measure = Key Indicator

Parks and Recreation
Budget Detail by Activity

Program: Community Services
Activity: Recreation and Program Services

The purpose of the Recreation and Program Services activity is to provide diverse recreational programs and community services to youth, adults and seniors in the Austin community so they can have supervised, affordable, recreational services.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	167,175	122,399	31,000	155,960	31,000
General Fund	10,097,253	12,207,219	12,698,280	12,718,179	13,687,687
Grants	451,000	371,748	224,388	224,388	128,000
Recreation Programs Enterprise Fund	1,425,958	0	0	0	0
Total Requirements	$12,141,386	$12,701,366	$12,953,668	$13,098,527	$13,846,687
Full-Time Equivalents					
General Fund	125.00	137.25	132.00	132.00	132.50
Grants	8.00	5.50	3.00	3.00	3.00
Recreation Programs Enterprise Fund	16.25	0.00	0.00	0.00	0.00
Total FTEs	149.25	142.75	135.00	135.00	135.50
Performance Measures					
Number of registered participants in Senior Programs	9,198	11,302	8,080	116,000	116,000
Number of participants in needs assessment activities	New Meas	New Meas	300	7,462	7,000
Number of youth participating in out of school time activities	New Meas	New Meas	10,524	20,703	20,000
Percent of users satisfied with recreation services	***71***	***70***	***73***	***73***	***74***

Services

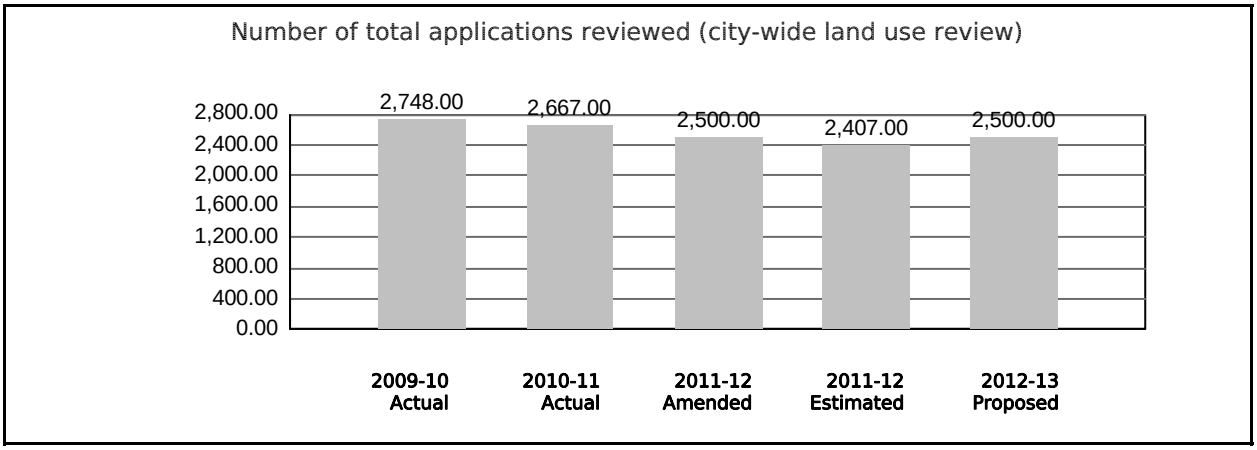
After school programs; Camps; Youth, teen, adult, and senior classes; Sports leagues; Nutrition classes; Nature programs; Arts and Crafts; Community facility space

Bold/Italicized Measure = Key Indicator

Parks and Recreation
Budget Detail by Activity

Program: One Stop Shop
Activity: Inspection, Review, and Support

The purpose of Inspection, Review, and Support is to provide development services and assistance to the city-wide, consolidated One Stop Shop so that the community can have an efficient and effective development process.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	0	0	3,610	3,610	4,972
General Fund	9,966	9,245	5,731	5,731	5,393
Total Requirements	$9,966	$9,245	$9,341	$9,341	$10,365
Full-Time Equivalents					
General Fund	0.15	0.15	0.15	0.15	0.15
Total FTEs	0.15	0.15	0.15	0.15	0.15
Performance Measures					
Number of total applications reviewed (city-wide land use review)	2,748	2,667	2,500	2,407	2,500
Percent of on-time subdivision and site plan initial reviews (city-wide)	66	66	70	52	50

Services

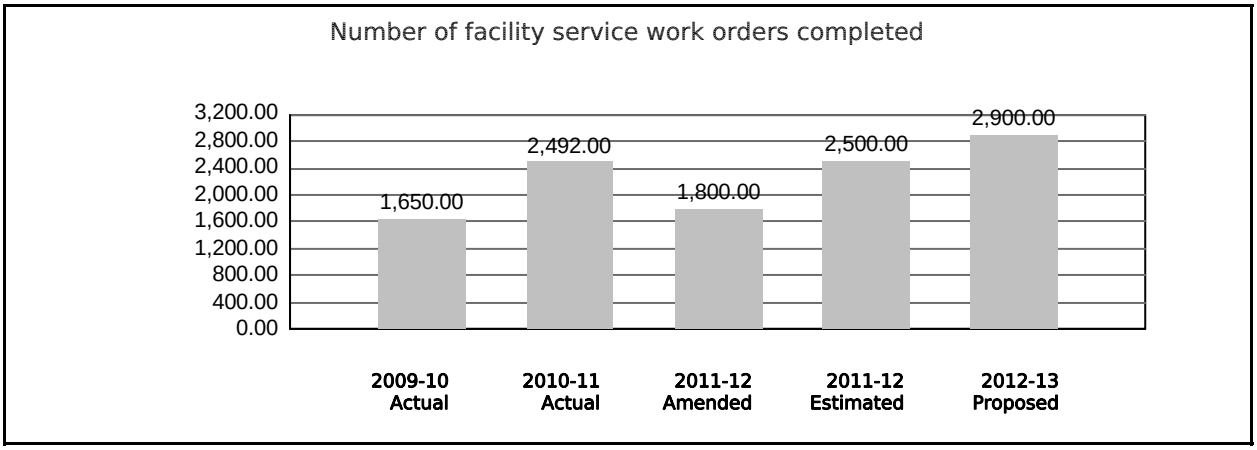
The processing of land development permits and review assistance with submitted plans, including boat dock review

Bold/Italicized Measure = Key Indicator

Parks and Recreation
Budget Detail by Activity

Program: Parks, Planning, Development & Operations
Activity: Facility Services

The purpose of the Facility Services activity is to provide quality Facility Maintenance Services for the public and staff in order to provide safe, functional facilities.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	700,192	718,005	882,069	1,045,169	1,214,894
General Fund	2,783,080	2,880,721	3,097,202	3,097,202	4,276,517
Total Requirements	$3,483,272	$3,598,726	$3,979,271	$4,142,371	$5,491,411
Full-Time Equivalents					
General Fund	37.00	34.00	55.75	55.75	57.00
Total FTEs	37.00	34.00	55.75	55.75	57.00
Performance Measures					
Cost per work order completed	New Meas	New Meas	600	600	550
Number of work orders deferred for cost	New Meas	New Meas	30	45	30
Number of facility service work orders completed	1,650	2,492	1,800	2,500	2,900
Percentage of initiated work orders completed	New Meas	37.23	45	41	47
Quality rating of park facilities	New Meas	New Meas	80	80	80

Services

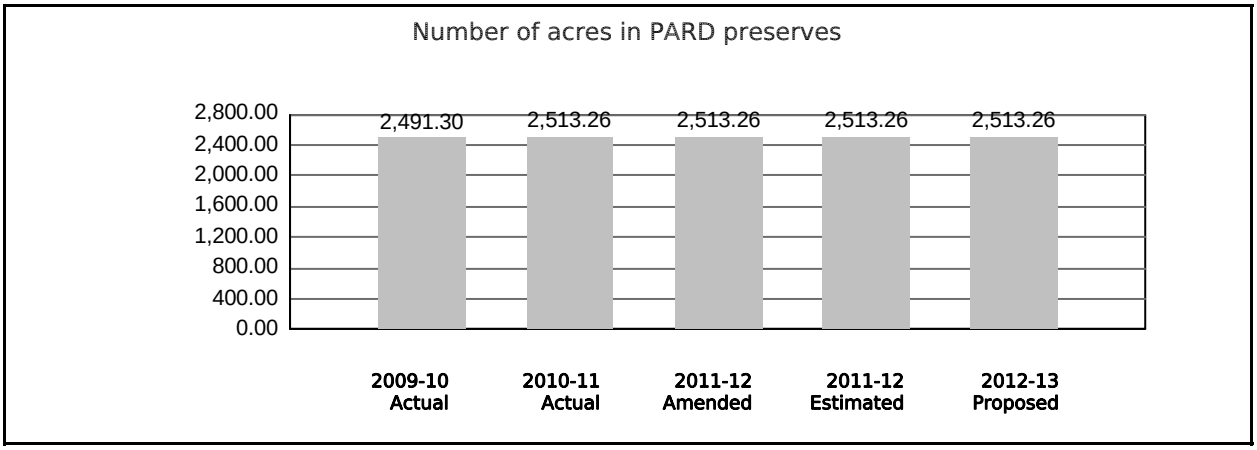
Facility Repairs; Preventive Maintenance; Priority Response; Sign Shop; Irrigation

Bold/Italicized Measure = Key Indicator

Parks and Recreation
Budget Detail by Activity

Program: Parks, Planning, Development & Operations
Activity: Forestry

The purpose of the Forestry activity is to provide public tree care services in order to provide the Austin community with a safe and healthy urban forest.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	61,925	72,331	0	260,000	129,471
General Fund	1,440,474	1,494,418	1,576,176	1,496,933	1,670,431
Grants	0	15,570	50,000	50,000	50,000
Total Requirements	$1,502,399	$1,582,319	$1,626,176	$1,806,933	$1,849,902
Full-Time Equivalents					
General Fund	25.00	25.00	24.00	24.00	24.00
Total FTEs	25.00	25.00	24.00	24.00	24.00
Performance Measures					
Number of public/private trees planted on public property	0	5,320	450	3,773	5,000
Number of acres in PARD preserves	2,491.30	2,513.26	2,513.26	2,513.26	2,513.26

Services

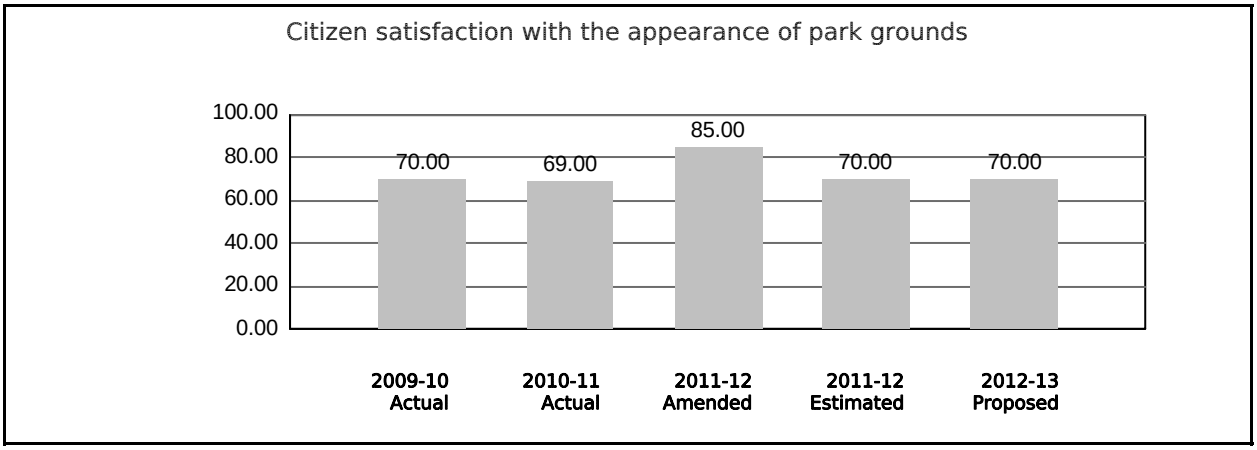
Public tree care; tree planting; mow targeted rights-of-ways; prepare oak wilt suppression plans for citizens and assist with implementation; prepare and implement oak wilt suppression plan for parkland

Bold/Italicized Measure = Key Indicator

Parks and Recreation
Budget Detail by Activity

Program: Parks, Planning, Development & Operations
Activity: Grounds Maintenance

The purpose of the Grounds Maintenance activity is to conduct routine park maintenance in order to provide the Austin community with clean, safe, and well-maintained parks.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	1,168,554	1,206,379	940,610	1,059,910	964,191
General Fund	7,764,169	8,753,820	8,905,838	8,981,438	10,143,623
Total Requirements	$8,932,723	$9,960,199	$9,846,448	$10,041,348	$11,107,814
Full-Time Equivalents					
General Fund	111.25	114.25	120.25	120.25	124.00
Total FTEs	111.25	114.25	120.25	120.25	124.00
Performance Measures					
Citizen satisfaction with the appearance of park grounds	***70***	***69***	***85***	***70***	***70***
Number of developed park acreage	12,275.77	12,471.68	12,472.38	12,237.01	12,237.01
Percent of Users Satisfied with the Appearance of Park Grounds In Austin	No Data	69.40	85	70	70
Ratio of developed and undeveloped park acres per grounds maintenance FTE	***New Meas***	***173.99***	***161***	***161***	***161***

Services

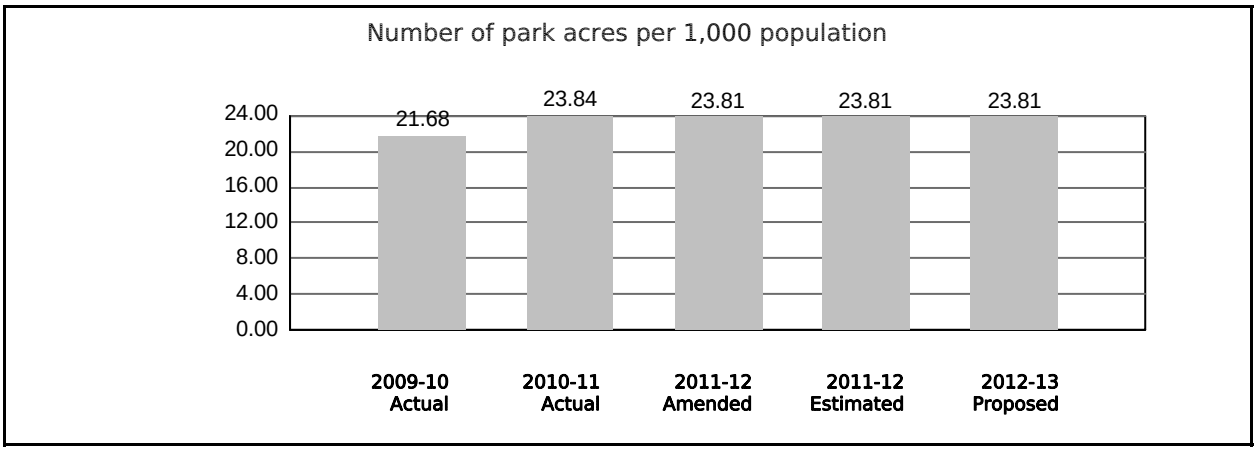
Daily park service; Park outdoor repairs/improvements; Mowing/weed trimming; Trail maintenance; Emergency storm damage; Park inspections; Athletic field maintenance; Equipment maintenance; Playscape maintenance; Contract graffiti removal

Bold/Italicized Measure = Key Indicator

Parks and Recreation
Budget Detail by Activity

Program: Parks, Planning, Development & Operations
Activity: Park Planning & Development

The purpose of the Park Development and Planning activity is to make facility improvements to increase the availability of recreational opportunities as well as to provide planning, analysis, advice, construction, coordination, and acquisition in a timely, community-based manner.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	1,234,684	1,254,415	1,232,137	1,044,545	1,263,454
General Fund	525,384	855,197	648,749	665,839	717,324
Grants	18,000	12,481	60,390	60,390	700,000
Total Requirements	$1,778,068	$2,122,093	$1,941,276	$1,770,774	$2,680,778
Full-Time Equivalents					
General Fund	33.85	35.85	22.35	22.35	21.35
Total FTEs	33.85	35.85	22.35	22.35	21.35
Performance Measures					
Number of park acres per 1,000 population	***21.68***	***23.84***	***23.81***	***23.81***	***23.81***
Percent of CIP projects completed	***New Meas***	***68.16***	***95***	***70***	***70***
Ratio of parks recreational staff per recreational facility	***New Meas***	***4.26***	***4.26***	***4.26***	***4.26***

Services

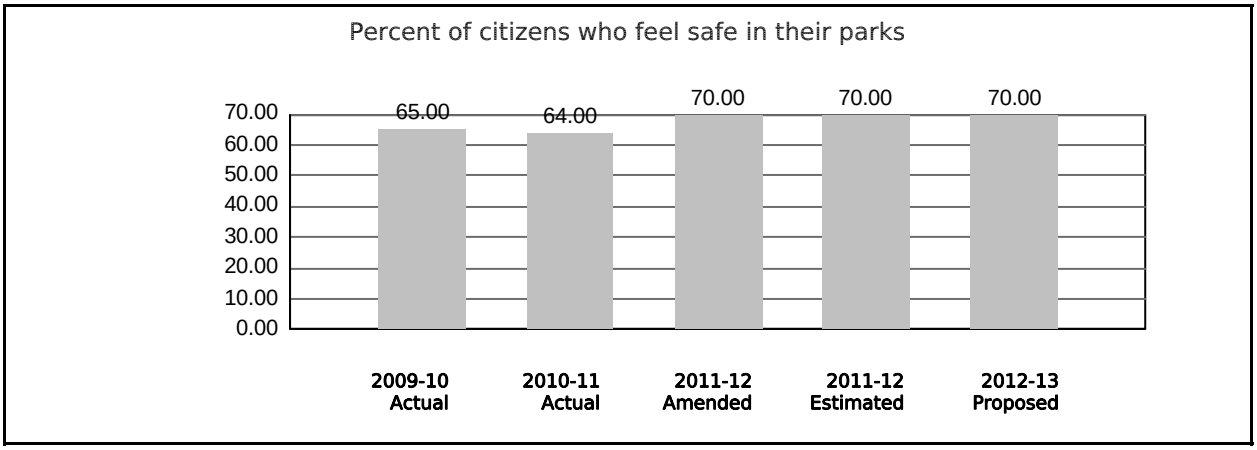
Manage and construct park improvements; Design and approve park plans and improvements; Maintain inventory of park maintenance needs; Parkland acquisition

Bold/Italicized Measure = Key Indicator

Parks and Recreation
Budget Detail by Activity

Program: Parks, Planning, Development & Operations
Activity: Park Ranger Program

The purpose of the Park Rangers activity is to provide educational services, safety and security in Austin's parks and recreational facilities.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
General Fund	622,283	1,098,951	1,150,422	1,142,185	1,397,007
Grants	0	0	0	0	50,000
Total Requirements	$622,283	$1,098,951	$1,150,422	$1,142,185	$1,447,007
Full-Time Equivalents					
General Fund	22.00	22.00	22.00	22.00	22.00
Total FTEs	22.00	22.00	22.00	22.00	22.00
Performance Measures					
Number of educational events held	9	87	81	81	81
Percent of citizens who feel safe in their parks	65	64	70	70	70

Services

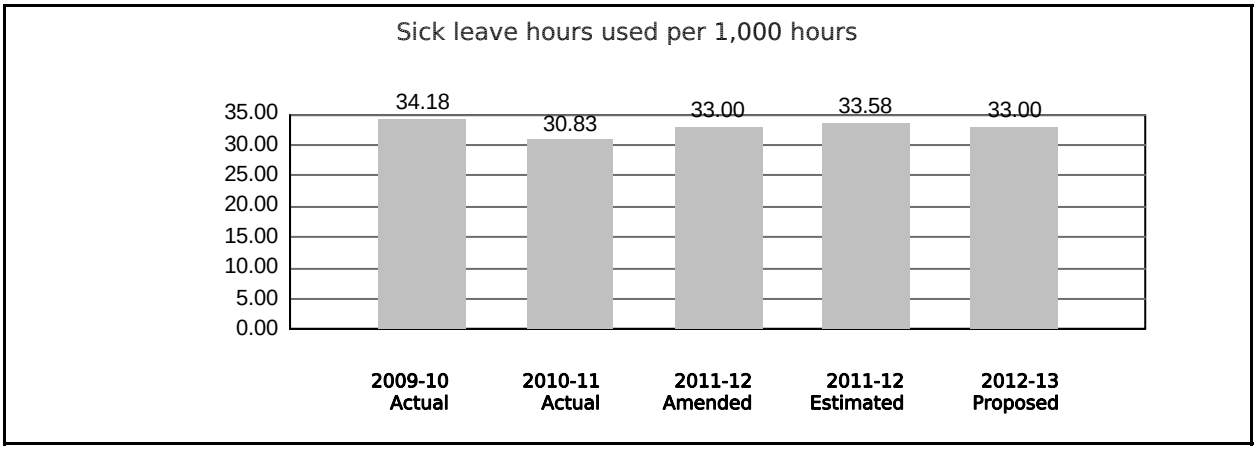
Education; Community Outreach; Environmental awareness programs; Safety inspections; Security

Bold/Italicized Measure = Key Indicator

Parks and Recreation
Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	377,506	372,243	340,000	473,652	444,911
General Fund	3,974,273	4,429,427	4,381,999	4,633,624	4,830,964
Total Requirements	$4,351,779	$4,801,670	$4,721,999	$5,107,276	$5,275,875
Full-Time Equivalents					
General Fund	50.50	56.50	55.75	55.75	55.75
Total FTEs	50.50	56.50	55.75	55.75	55.75
Performance Measures					
Average Annual Carbon Footprint	New Meas	3,399	4,099	4,076	3,373
Employee Turnover Rate	8.43	4.78	8.33	7.60	8
Lost Time Injury Rate Per the Equivalent of 100 Employees	2.69	2.28	1.75	2	1.75
Number of newly developed public / private partnerships.	New Meas	5	5	5	5
Sick leave hours used per 1,000 hours	34.18	30.83	33	33.58	33

Services

Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Information Technology Support, Public Information, Vehicle and Equipment Maintenance, Grant Administration, Safety, Customer Service, Inventory Control, Audit/ Internal Review, and Contract Management; Staff and Council meetings support; Board and Commission support

Bold/Italicized Measure = Key Indicator

Parks and Recreation
Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers & Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	0	0	0	1,625	0
General Fund	32,647	26,039	34,499	32,874	34,499
Golf Enterprise Fund	638,569	663,484	736,749	720,130	693,415
Recreation Programs Enterprise Fund	299,718	0	0	0	0
Softball Enterprise Fund	125,628	0	0	0	0
Total Requirements	$1,096,562	$689,523	$771,248	$754,629	$727,914

Bold/Italicized Measure = Key Indicator

Parks and Recreation - 2012-13

General Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
COMMUNITY SERVICES										
Aquatics	$4,221,374	25.25	$4,657,318	26.25	$4,729,690	26.50	$4,739,570	26.50	$5,001,211	26.50
Athletics	$645,611	1.00	$1,836,083	10.00	$2,368,066	16.00	$2,335,802	16.00	$2,472,128	16.00
History Arts and Nature	$3,533,816	54.25	$5,148,356	69.50	$5,369,147	67.50	$5,366,422	67.50	$6,907,835	77.00
Recreation and Program Services	$10,097,253	125.00	$12,207,219	137.25	$12,698,280	132.00	$12,718,179	132.00	$13,687,687	132.50
Subtotal	**$18,498,053**	**205.50**	**$23,848,977**	**243.00**	**$25,165,183**	**242.00**	**$25,159,973**	**242.00**	**$28,068,861**	**252.00**
ONE STOP SHOP										
Inspection, Review, and Support	$9,966	0.15	$9,245	0.15	$5,731	0.15	$5,731	0.15	$5,393	0.15
Subtotal	**$9,966**	**0.15**	**$9,245**	**0.15**	**$5,731**	**0.15**	**$5,731**	**0.15**	**$5,393**	**0.15**
PARKS, PLANNING, DEVELOPMENT & OPERATIONS										
Facility Services	$2,783,080	37.00	$2,880,721	34.00	$3,097,202	55.75	$3,097,202	55.75	$4,276,517	57.00
Forestry	$1,440,474	25.00	$1,494,418	25.00	$1,576,176	24.00	$1,496,933	24.00	$1,670,431	24.00
Grounds Maintenance	$7,764,169	111.25	$8,753,820	114.25	$8,905,838	120.25	$8,981,438	120.25	$10,143,623	124.00
Park Planning & Development	$525,384	33.85	$855,197	35.85	$648,749	22.35	$665,839	22.35	$717,324	21.35
Park Ranger Program	$622,283	22.00	$1,098,951	22.00	$1,150,422	22.00	$1,142,185	22.00	$1,397,007	22.00
Subtotal	**$13,135,391**	**229.10**	**$15,083,107**	**231.10**	**$15,378,387**	**244.35**	**$15,383,597**	**244.35**	**$18,204,902**	**248.35**
SUPPORT SERVICES										
Departmental Support Services	$3,974,273	50.50	$4,429,427	56.50	$4,381,999	55.75	$4,633,624	55.75	$4,830,964	55.75
Subtotal	**$3,974,273**	**50.50**	**$4,429,427**	**56.50**	**$4,381,999**	**55.75**	**$4,633,624**	**55.75**	**$4,830,964**	**55.75**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$32,647	0.00	$26,039	0.00	$34,499	0.00	$32,874	0.00	$34,499	0.00
Subtotal	**$32,647**	**0.00**	**$26,039**	**0.00**	**$34,499**	**0.00**	**$32,874**	**0.00**	**$34,499**	**0.00**
Total	**$35,650,330**	**485.25**	**$43,396,796**	**530.75**	**$44,965,799**	**542.25**	**$45,215,799**	**542.25**	**$51,144,619**	**556.25**

Parks and Recreation - 2012-13

Golf Enterprise Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
COMMUNITY SERVICES										
Golf	$4,069,378	42.00	$4,278,152	41.00	$5,010,824	33.00	$4,561,345	33.00	$5,615,676	33.00
Subtotal	**$4,069,378**	**42.00**	**$4,278,152**	**41.00**	**$5,010,824**	**33.00**	**$4,561,345**	**33.00**	**$5,615,676**	**33.00**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$78,426	0.00	$107,428	0.00	$152,499	0.00	$135,880	0.00	$14,802	0.00
Transfers	$560,143	0.00	$556,056	0.00	$584,250	0.00	$584,250	0.00	$678,613	0.00
Subtotal	**$638,569**	**0.00**	**$663,484**	**0.00**	**$736,749**	**0.00**	**$720,130**	**0.00**	**$693,415**	**0.00**
Total	**$4,707,946**	**42.00**	**$4,941,636**	**41.00**	**$5,747,573**	**33.00**	**$5,281,475**	**33.00**	**$6,309,091**	**33.00**

Parks and Recreation - 2012-13

Expense Refunds

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
COMMUNITY SERVICES										
Aquatics	$25,147	0.00	$98,364	0.00	$70,000	0.00	$73,683	0.00	$70,000	0.00
Athletics	$2,830	0.00	$8,520	0.00	$0	0.00	$42,012	0.00	$0	0.00
Golf	$99,987	0.00	$21,254	0.00	$288,148	0.00	$962,289	0.00	$0	0.00
History Arts and Nature	$116,993	0.00	$117,948	0.00	$48,000	0.00	$155,126	0.00	$48,000	0.00
Recreation and Program Services	$167,173	0.00	$122,399	0.00	$31,000	0.00	$155,960	0.00	$31,000	0.00
Subtotal	**$412,131**	**0.00**	**$368,485**	**0.00**	**$437,148**	**0.00**	**$1,389,070**	**0.00**	**$149,000**	**0.00**
ONE STOP SHOP										
Inspection, Review, and Support	$0	0.00	$0	0.00	$3,610	0.00	$3,610	0.00	$4,972	0.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$3,610**	**0.00**	**$3,610**	**0.00**	**$4,972**	**0.00**
PARKS, PLANNING, DEVELOPMENT & OPERATIONS										
Facility Services	$700,194	0.00	$718,005	0.00	$882,069	0.00	$1,045,169	0.00	$1,214,894	0.00
Forestry	$61,925	0.00	$72,331	0.00	$0	0.00	$260,000	0.00	$129,471	0.00
Grounds Maintenance	$1,168,556	0.00	$1,206,379	0.00	$940,610	0.00	$1,059,910	0.00	$964,191	0.00
Park Planning & Development	$1,234,684	0.00	$1,254,414	0.00	$1,232,137	0.00	$1,044,545	0.00	$1,263,454	0.00
Subtotal	**$3,165,358**	**0.00**	**$3,251,129**	**0.00**	**$3,054,816**	**0.00**	**$3,409,624**	**0.00**	**$3,572,010**	**0.00**
SUPPORT SERVICES										
Departmental Support Services	$377,506	0.00	$372,242	0.00	$340,000	0.00	$473,652	0.00	$444,911	0.00
Subtotal	**$377,506**	**0.00**	**$372,242**	**0.00**	**$340,000**	**0.00**	**$473,652**	**0.00**	**$444,911**	**0.00**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$0	0.00	$0	0.00	$0	0.00	$1,625	0.00	$0	0.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$1,625**	**0.00**	**$0**	**0.00**
Total	**$3,954,995**	**0.00**	**$3,991,857**	**0.00**	**$3,835,574**	**0.00**	**$5,277,581**	**0.00**	**$4,170,893**	**0.00**

Parks and Recreation - 2012-13

Grants

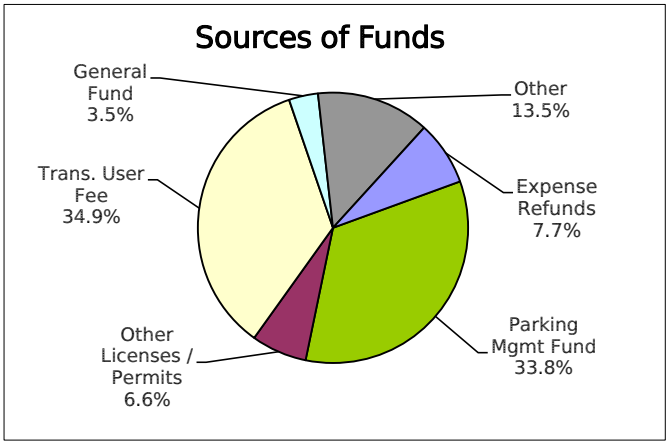
	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
COMMUNITY SERVICES										
History Arts and Nature	$5,000	0.00	$25,000	0.00	$42,255	0.00	$42,255	0.00	$202,000	0.00
Recreation and Program Services	$451,000	8.00	$371,748	5.50	$224,388	3.00	$224,388	3.00	$128,000	3.00
Subtotal	**$456,000**	**8.00**	**$396,748**	**5.50**	**$266,643**	**3.00**	**$266,643**	**3.00**	**$330,000**	**3.00**
PARKS, PLANNING, DEVELOPMENT & OPERATIONS										
Forestry	$0	0.00	$15,570	0.00	$50,000	0.00	$50,000	0.00	$50,000	0.00
Park Planning & Development	$18,000	0.00	$12,481	0.00	$60,390	0.00	$60,390	0.00	$700,000	0.00
Park Ranger Program	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$50,000	0.00
Subtotal	**$18,000**	**0.00**	**$28,051**	**0.00**	**$110,390**	**0.00**	**$110,390**	**0.00**	**$800,000**	**0.00**
Total	**$474,000**	**8.00**	**$424,799**	**5.50**	**$377,033**	**3.00**	**$377,033**	**3.00**	**$1,130,000**	**3.00**

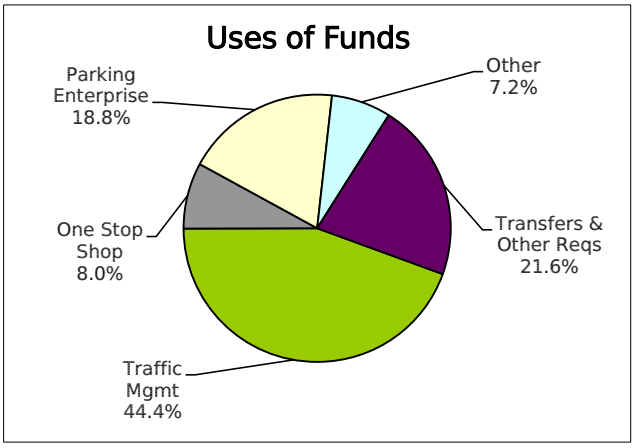
City of Austin
2012-2013
Proposed
Budget

Volume I

Infrastructure

Austin Transportation





Budget Overview

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Transportation Fund					
Revenue	$1,885,862	$1,567,122	$2,042,843	$2,042,843	$2,145,291
Transfers In	$0	$0	$0	$0	$850,629
Requirements	$8,949,512	$9,019,520	$10,083,672	$10,083,672	$11,037,198
Full-Time Equivalents (FTEs)	118.50	116.00	119.00	119.00	123.00
Parking Management Fund					
Revenue	$4,413,950	$5,130,534	$7,749,798	$8,058,302	$8,235,379
Requirements	$3,833,147	$4,642,192	$7,497,506	$6,507,506	$10,623,134
Full-Time Equivalents (FTEs)	33.00	44.00	46.00	46.00	47.50
Expense Refunds	$1,568,495	$1,818,473	$1,793,027	$1,798,027	$1,872,426
Grants					
Requirements	$0	$0	$1,298,000	$1,280,000	$2,770,000
Total Budget	$14,351,154	$15,480,185	$20,672,205	$19,669,205	$26,302,758

Austin Transportation
Organization by Program and Activity for 2013

One Stop Shop

Inspection, Review, and Support

Parking Enterprise

Parking Management

Traffic Management

Arterial Management
Traffic Signs
Transportation Engineering
Transportation Markings

Transportation Project Development

Strategic Transportation Planning

Support Services

Departmental Support Services

Transfers & Other Requirements

Other Requirements
Transfers

Austin Transportation
Mission and Goals for 2013

Mission

The mission of the Austin Transportation Department is to deliver a safe, reliable and sustainable transportation system that enhances the environment and economic strength of the region while conducting business in a customer focused and transparent manner.

Goals

Establish Austin as having the safest transportation system in the state.

- Conduct road safety audits for the top 25 accident locations within Austin each year and investigate all fatal crashes and implement appropriate solutions.
- Maintain the number of incidents in work zones within the right-of-way at zero.
- Facilitate and plan special events without major incidents or injury to guests.

Optimize roadway throughput for all roadway users by coordinating system improvements.

- Increase the percent of residents "satisfied" or "very satisfied" with the traffic signal timing on major city streets to more than 44%.
- Perform maintenance on 10% of traffic sign inventory annually.
- Re-stripe 50% of center line miles on arterials and collectors annually.
- Reduce travel time by at least 5% at key intersections and arterials addressed.
- Reduce the percentage of per capita use of private automobiles by increasing the use of alternative modes of transportation.

Institute a proactive approach to transportation planning, traffic engineering, and traffic control.

- Reduce the number of device-oriented, e.g. (signs, signals, meters) citizen requests by 10%.
- Increase the percent of residents "satisfied" or "very satisfied" with the traffic flow on major city streets from 27% to 39%.
- Perform preventative maintenance on all school zone-indicator signals.

Austin Transportation

Message from the Director

Your Austin Transportation Department (ATD) serves the citizens of Austin as their advocate for improved mobility throughout our region. In the past year, ATD has sought to strengthen its focus on regional multi-modal mobility issues that affect the current and future health of our community. We have continued to refine our strategic approach towards addressing our significant transportation challenges within the Austin region.

Since our establishment in FY 2008-09, we have sought to analyze and understand our city's significant mobility challenge – routinely identified by the Greater Austin Chamber of Commerce as the top challenge to the long-term sustainability of this region. Working with our partner transportation agencies within the Capital Area Metropolitan Planning Organization, we have helped the community to understand that our region suffers from a severe deficit in mobility capacity. Simply put, our region's transportation infrastructure (roads, transit, pedestrian and bicycle networks) are not sufficient to meet current travel demands nor are they sufficient to meet our future demands as our population doubles over the next 30 to 40 years. This deficit in mobility capacity, directly contributes to the increasing unaffordability of our community due to the increasing pressure on close-in real estate markets to meet the increasing demands, thus leading to sprawl.

ATD is pursuing a strategic approach to meeting our region's mobility needs. We know that the identified capacity deficit creates a ring of congestion surrounding our community's core (central Austin, the University District, Capitol Complex, and Downtown Austin). We also know that within that core area, the ability to widen existing roadway infrastructure is severely limited due to existing land use developments, cultural resources, and a lack of community support. ATD's approach is to advocate for projects that complete the regional mobility grid in the outer transportation network to better allow trips not destined for the core to travel around the community, avoiding those portions of the network that demonstrate our greatest capacity deficit. At the same time, ATD will continue to advocate for mobility projects that focus on moving people rather than simply vehicles, into and out of our region's core in a manner that reflects our community values as identified in the Imagine Austin Comprehensive Plan. This means focusing our efforts on infrastructure projects that emphasize the use of transit, van and carpool, pedestrian, and bicycle options for reaching centrally located activities.

In the past year, we have worked to deploy the 2010 Mobility Bond Program, advancing a number of significant corridor development efforts such as the IH 35 Corridor Project, which has received statewide and national recognition. Likewise, we have developed corridor plans for Airport Boulevard, Riverside Drive, and Lamar/Burnet. We are also successfully working with the Union Pacific Railroad to finally bring quiet zones to the MOPAC rail corridor so that our surrounding neighborhoods will be less impacted by freight activities.

In addition to the Bond Program, ATD is the City of Austin's lead in developing an Urban Rail proposal for our community. This past year, we worked with our regional partners (Lone Star Rail and Capital Metro) to develop an update to the regional high capacity transit system known as Project Connect. Specifically on Urban Rail, we brought to Council a recommendation on prioritized elements of an Urban Rail system plan. In the coming fiscal year, we will continue our work to refine the plan and will complete the formal alternatives analysis and environmental process necessary to apply for Federal New Starts grant funding.

In the following pages, budget highlights for ATD's FY 2012-13 Budget proposal are provided. With this budget, ATD anticipates continued improvements throughout the transportation portfolio, including in our signal/arterial management, parking management, right-of-way and event management programs; as well as in our more traditional roadway signs, markings, project development and traffic engineering responsibilities.

Robert Spillar, P.E.
Transportation Director

Budget Highlights

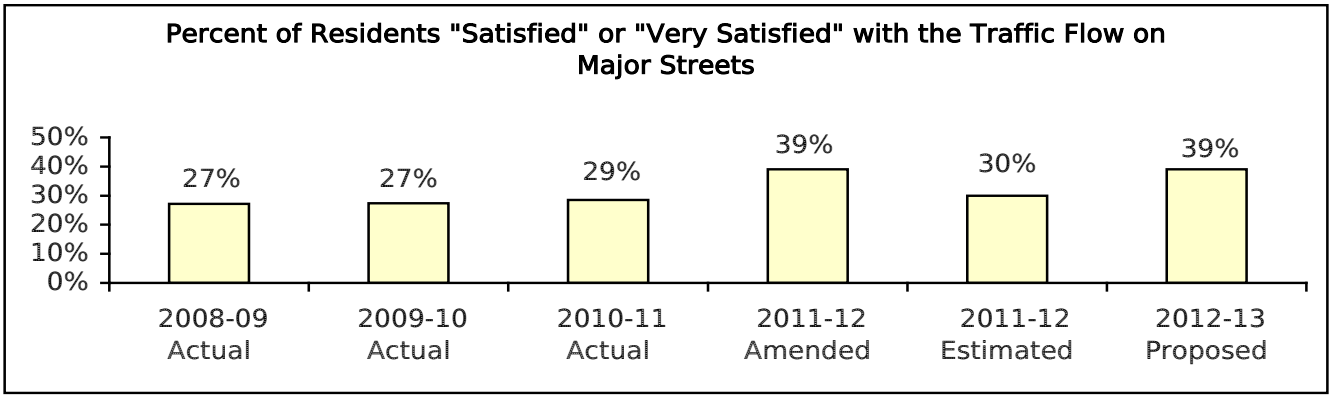
Revenue

The Austin Transportation Department (ATD) draws its operating funds from four revenue sources: Transportation User Fees (TUF), Right-of-Way Management (ROW) fees through the One Stop Shop, management and enforcement of parking policies, and a General Fund transfer for non-TUF eligible activities.

For the FY 2012-13 Budget, revenue is increasing by a total of $1.0 million, mainly due to the reallocation of the General Fund transfer from the Public Works Department. Revenue based on greater private development construction and fees derived through the ROW Management group are proposed to increase for the FY 2012-13 Budget. A new barricade inspection fee will increase revenue while offsetting the transfer of valet parking operations revenue into the Parking Management Fund.

Traffic Management

One of ATD's FY 2012-13 goals is to increase the percent of residents "satisfied" or "very satisfied" with the traffic signal timing and traffic flow on major city. Traffic flow, as illustrated in the below chart, has a national goal of 39% which ATD is working toward. One of the major initiatives will be a continuation from FY 2011-12 of retimed downtown traffic signals, which will result in reducing roadway congestion, resulting in enhanced mobility, improved safety and reduced fuel consumption and environmental costs. Additional increases in the Traffic Management program include increased costs of $0.2 million for materials such as thermoplastic markings and propane fuel needed for installation.



The FY 2012-13 Budget also includes the reclassification of one full-time Managing Engineer position, which will be used to move the Transportation Department towards a state-of-the-art Arterial Operations focused organization. This will allow the division to be strategic and proactive rather than remain a reactive signals-only organization. Additionally, the street banner program is transferring from Austin Energy to ATD in FY 2012-13. To implement this program, two new positions are being added in the amount of $0.1 million to install and remove these banners.

Support Services

The Support Services program provides the administrative, financial and human resources support to the department. To enhance these services, the Budget for FY 2012-13 includes the addition of one full-time Business Process Consultant to assist with long range and strategic business planning efforts. Also included is one full-time Public Information Specialist to assist with community engagement and information on transportation issues. A total of $0.1 million is needed for the personnel costs for these new positions.

Capital Budget

The ATD Capital Improvement Program (CIP) seeks to improve mobility for the citizens and visitors of the city, maintain our city traffic signal system, and effectively operate the parking management program. The Capital Budget for FY 2012-13 includes a total appropriation of $2.5 million. This includes funding for Urban Rail planning, implementing wayfinding, and other citywide transportation initiatives.

Other Funds

Parking Management Fund

This fund realizes all its revenue from pay stations, parking meters, and transportation permitting from taxicabs, chauffeurs and limousines. In the FY 2012-13 Budget, total parking revenue is increasing approximately $0.5 million based largely on revenue from parking fees and the Car2Go program.

Additionally, revenue realized by the fund is to be reinvested back into the transportation system and in the downtown area. A total of $2.5 million is transferring to the Capital Budget to provide increased funding for studying urban rail, implementation of the second phase of wayfinding, and other various downtown and transportation initiatives. To assist with these transportation initiatives, $0.2 million is included in the FY 2012-13 Budget for 2.50 temporary employees. These temporary employees will provide community outreach, develop communication materials, and create graphic designs for public documents for both urban rail and Project Connect, the multi-jurisdictional effort to coordinate transportation issues,

The FY 2012-13 Budget also includes increasing administrative and program support including one new Ground Transportation Officer position and one part-time Administrative Specialist position and related costs in the Vehicles for Hire unit to assist with valet parking enforcement. The FY 2012-13 budget also includes the purchase of one SUV hybrid vehicle for the Ground Transportation Officer and two replacement vehicles in the Parking Enforcement program. Lastly, funding of $0.2 million for two Environmental Program Coordinator positions, which transferred from Austin Energy Department in FY 2011-12 for the Clean Air Program, is now being included in the FY 2012-13 Budget.

Austin Transportation Significant Changes

Transportation Fund

Revenue Changes	Dollars
The Budget includes an increase of $102,448 for revenue from increased after hours inspection fees, new capital improvement project barricade inspection fees, license agreement revenue and general permitting and inspection.	$102,448
The Budget includes an allocation of $850,629 for revenue from the General Fund transfer being reallocated to the Austin Transportation Department based on an analysis of Transportation User Fee eligible projects.	$850,629

Expenditure Changes	FTEs	Dollars
Citywide		
The Budget includes $200,864 for salary increases associated with wage adjustments in FY 2013. An additional $36,533 is included in the Budget for increased City contributions for health insurance.		$237,397
The Budget includes additional funding for the Employees' Retirement System that is equivalent to 2% of payroll for non-civil service employees to help improve the funded status of the pension system.		$129,341
In previous years, the Public Works Department budgeted the entire supplemental pension funding for the Employees' Retirement System for the Austin Transportation Department (ATD). This funding is being reallocated to ATD for the Budget, thereby reducing the total pension budget.		$555,188
Traffic Management		
This Budget includes an increase of $44,772 for the annualized costs of adding a new markings crew added in the prior year Budget.		$44,772
Included in the Budget is an increase of $166,000 for the purchase of additional thermoplastic markings material and propane fuel needed for its installation. This increase annualizes the materials cost of the markings crew added last year.		$166,000
A total of $98,642 will be reimbursed by the Parking Management Fund for markings installation related to striping parking spaces.		($98,642)
For the Transportation Engineering activity, the Budget includes a reduction of $45,000 for prior year retirements and additional reductions for the one-time purchase of minor tools, equipment and computer hardware.		($86,000)
The Budget also includes an increase in expense refunds for work associated with reviewing street parking signs and markings for compliance with all codes and ordinances.		($108,642)
The Traffic Signs activity is assuming the tasks for installing and removing street banners from Austin Energy. The street banner function requires two new positions for implementation.	2.00	$117,255

Expenditure Changes	FTEs	Dollars
The Traffic Management Program has a net reduction of $223,000 for a one-time expense for security improvements at the service center on Toomey Road and reduction in capital for prior-year vehicle purchases.		($223,000)
The Traffic Signals program is reclassifying an Engineer C position to a Managing Engineer position for a net impact of $22,972.		$22,972
The Budget reflects the backing out of costs for replacing computer hardware and one vehicle purchased in the prior year.		($55,566)
Transportation Project Development		
The Budget includes a decrease in CIP reimbursements of $65,000 for work related to the 2010 Strategic Mobility Bond.		$65,000
Personnel savings for this program are decreasing due to the program anticipating no vacancies occurring during the FY 2013 Budget.		$58,143
One Stop Shop		
The One Stop Shop includes an interdepartmental charge for services provided to the Parking Management Fund		($60,000)
The Budget includes a decrease of $35,000 for a vehicle purchased in the prior year.		($35,000)
This Budget also includes an increase of $85,908 in lease costs for the co-location of the Office of Special Events with other City departments to streamline the City event planning and logistics.		$85,908
Support Services		
The Support Services program has an increase of one position for a Business Process Consultant to assist with long range and strategic business efforts. This position will be reimbursed from the Parking Management Fund for 50% of the position cost.	1.00	$48,101
This program also includes one new Public Information Specialist to assist with community engagement and information on transportation issues.	1.00	$71,713
The Budget also includes a reduction of $6,000 for prior year computer hardware purchases.		($6,000)

Parking Management Fund

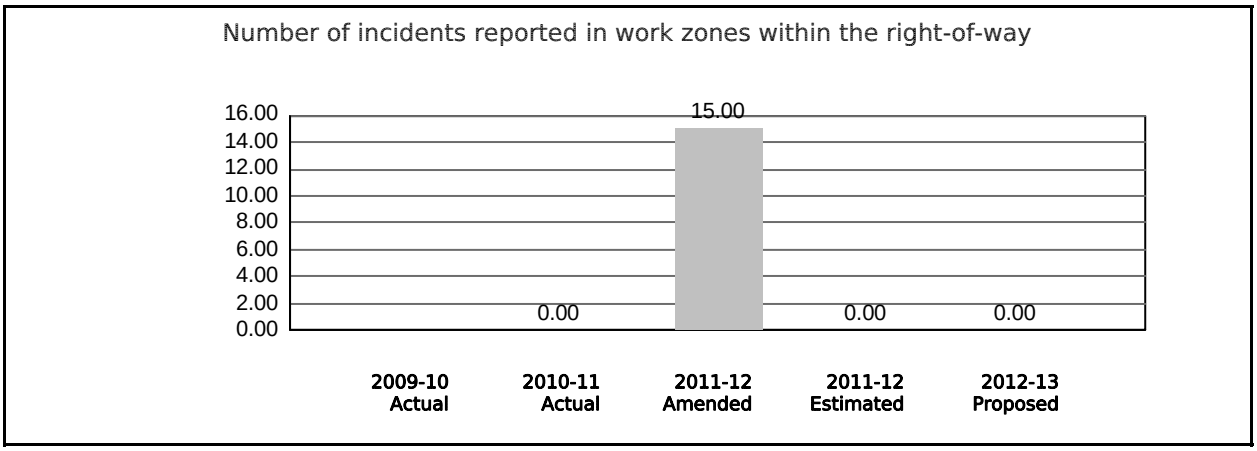
Revenue Changes	Dollars
The Budget includes an increase of $58,640 for revenue from parking pay station and meter revenue based on prior year collections from pay stations.	$58,640
The Budget includes an increase of $358,400 for revenue from the Austin Car Share program.	$358,400
The Budget includes an increase of $10,000 for revenue from interest earned.	$10,000
The Budget includes an increase of $58,541 for revenue from an increase in transportation permits for limousine licenses.	$58,541

Expenditure Changes	FTEs	Dollars
Citywide		
The Budget includes $53,757 for salary increases associated with wage adjustments in FY 2013. An additional $14,122 is included in the Budget for increased City contributions for health insurance.		$67,879
The Budget includes $2,959 for wage adjustments associated with implementing the City's recently completed market study.		$2,959
The Budget includes additional funding for the Employees' Retirement System that is equivalent to 2% of payroll for non-civil service employees to help improve the funded status of the pension system.		$33,363
Parking Enterprise		
Included in this Budget is the addition of one new Ground Transportation Officer position and uniform costs in the Vehicles for Hire unit to assist with valet parking enforcement.	1.00	$49,880
This Budget includes the addition of a 0.5 Administrative Specialist and related computer and office costs to assist with the vehicles for hire and valet parking program.	0.50	$31,195
Based on the work in public information services needed for urban rail and Project Connect, $200,000 for temporary employees is included in the Budget.		$200,000
Terminal pay for an anticipated retirements, two replacement vehicles and budgets for increased telephone communications costs due to an increase of 150 pay stations are included in the Budget. This is partially offset with a reduction in expenses for consultants and spare meter parts.		$163,500
The Parking Management program also has an increase of $48,101 to reimburse 50% of the cost for a Business Process Consultant position in the Austin Transportation Department.		$48,101
Interdepartmental charges are increasing by $295,828 for engineering, signs and marking support provided to the Austin Transportation Department.		$295,828
A net reduction in interdepartmental charges of $221,027 is included in the Budget for two positions related to the City's Clean Air program that transferred from Austin Energy to the Transportation Department in the FY 2012 Budget and two temporary public information positions working on urban rail.		$221,027
Cost for fleet and fuel products for the Fund are increasing by $53,311.		$53,311
Department-wide		
The Budget includes funding increases for the creation of two new capital improvement projects; $1,000,000 is for Transportation Initiatives citywide and $300,000 is for Downtown Initiatives to implement way-finding.		$1,300,000
The annual other requirements for Administrative Support, CTM Support, Accrued Payroll and Compensation Program are decreasing a net total of $139,814.		($139,814)
Transfers and Other Requirements		
The transfer for the Great Streets program is increasing based on proposed pay station and meter revenue for the downtown core area.		$783,019

Austin Transportation
Budget Detail by Activity

Program: One Stop Shop
Activity: Inspection, Review, and Support

The purpose of Inspection, Review, and Support activity is to provide development services and assistance to the city-wide, consolidated One Stop Shop so that the community can have an efficient and effective development process.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	96,412	102,338	0	0	60,000
Transportation Fund	1,525,120	1,594,346	1,863,845	1,863,845	2,046,474
Total Requirements	$1,621,532	$1,696,684	$1,863,845	$1,863,845	$2,106,474
Full-Time Equivalents					
Transportation Fund	30.00	24.00	24.00	24.00	24.00
Total FTEs	30.00	24.00	24.00	24.00	24.00
Performance Measures					
Number of investigations performed	New Meas	New Meas	1,200	1,200	1,200
Number of incidents reported in work zones within the right-of-way	New Meas	0	15	0	0
Percent of site plan reviews completed on time	New Meas	New Meas	90	75	90

Services

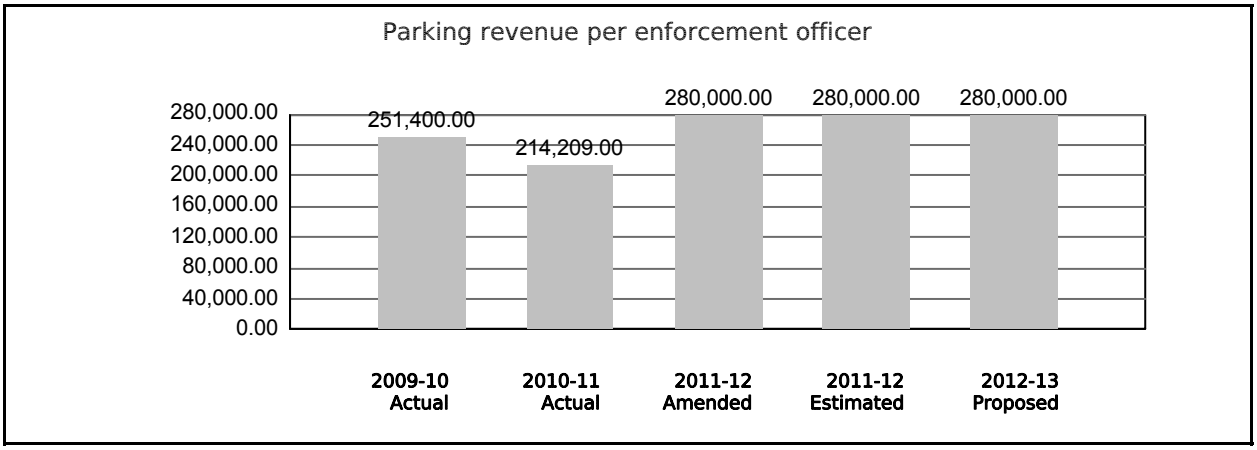
Excavation ROW review; Temporary traffic control review; Utility coordination; License agreements; Temporary traffic control inspections; Street cut minimization; ROW permits

Bold/Italicized Measure = Key Indicator

Austin Transportation
Budget Detail by Activity

Program: Parking Enterprise
Activity: Parking Management

The purpose of the Parking Management activity is to provide City on-street parking management for the community in order to meet its parking needs.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	1,011	122	221,027	226,027	0
Grants	0	0	98,000	80,000	0
Parking Management Fund	2,445,593	2,997,749	3,704,499	3,716,890	4,947,946
Total Requirements	$2,446,604	$2,997,871	$4,023,526	$4,022,917	$4,947,946
Full-Time Equivalents					
Parking Management Fund	33.00	44.00	46.00	46.00	47.50
Total FTEs	33.00	44.00	46.00	46.00	47.50
Performance Measures					
Cost per dollar of revenue generated	0.53	2.35	0.52	0.70	0.70
Number of broken meter calls	New Meas	417	50	38	50
Number of unscheduled inspection failures per vehicle, per permit	New Meas	65	5	5.50	5
Number of scheduled inspection failures per vehicle, per permit	New Meas	204	25	34	25
Parking revenue per enforcement officer	251,400	214,209	280,000	280,000	280,000

Services

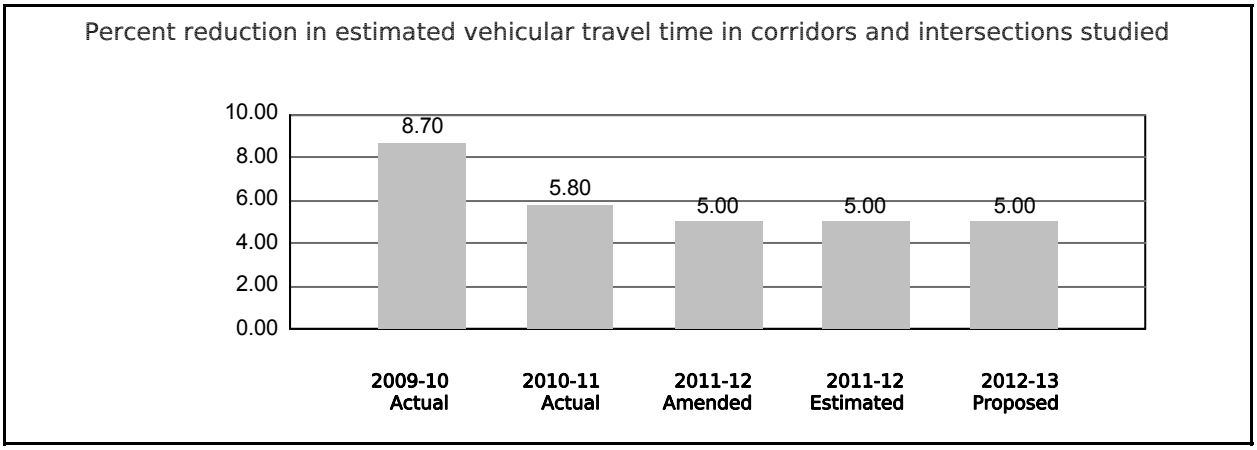
Parking management; regulation of all vehicle for hire services including taxicabs, limousines, charters, shuttles, horse-drawn carriages and pedicabs

Bold/Italicized Measure = Key Indicator

Austin Transportation
Budget Detail by Activity

Program: Traffic Management
Activity: Arterial Management

The purpose of the Arterial Management activity is to install and operate traffic signals for the public in order to provide for the safe and efficient movement of goods and people.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	1,082,127	1,326,978	1,127,500	1,127,500	1,127,500
Transportation Fund	2,428,490	1,186,440	2,128,844	2,128,844	2,275,594
Total Requirements	$3,510,617	$2,513,418	$3,256,344	$3,256,344	$3,403,094
Full-Time Equivalents					
Transportation Fund	26.00	26.00	29.00	29.00	29.00
Total FTEs	26.00	26.00	29.00	29.00	29.00
Performance Measures					
Number of sign requests received	New Meas	New Meas	1,800	1,100	1,800
Number of signals retimed	New Meas	New Meas	300	300	300
Number of school-zone indicator signals that received preventative maintenance	***New Meas***	***New Meas***	***160***	***195***	***160***
Number of traffic signals that received preventative maintenance	New Meas	New Meas	900	900	900
Percent of residents "satisfied" or "very satisfied" with the traffic flow on major streets	***27.40***	***28.50***	***39***	***30***	***39***
Percent of residents "satisifed" or "very satisfied" with the signal timing on major streets	***44***	***48***	***44***	***48***	***48***
Percent reduction in estimated vehicular travel time in corridors and intersections studied	***8.70***	***5.80***	***5***	***5***	***5***

Services

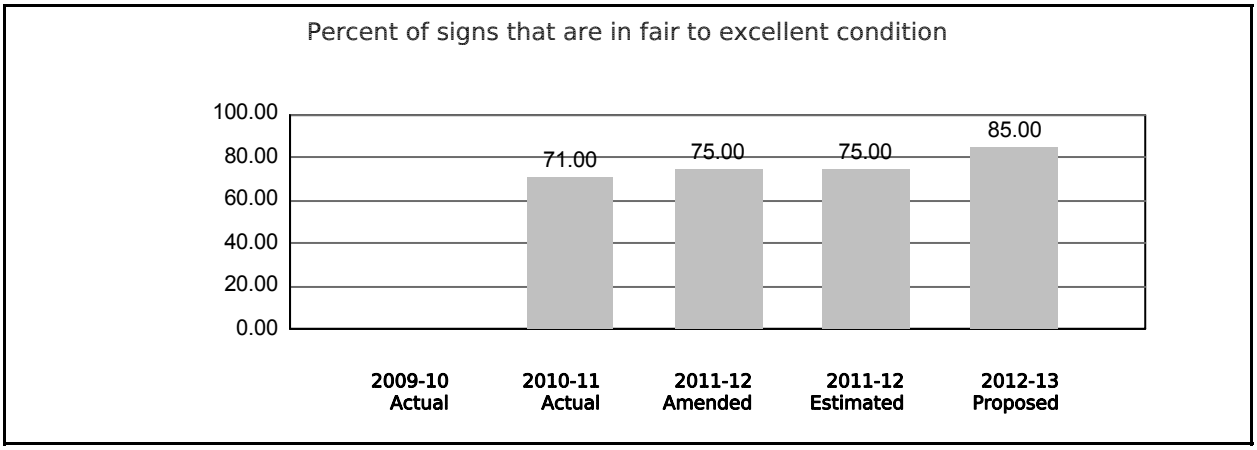
Synchronization of traffic signals/signal system; Installation and modification of traffic signals; Maintenance of traffic signals

Bold/Italicized Measure = Key Indicator

Austin Transportation
Budget Detail by Activity

Program: Traffic Management
Activity: Traffic Signs

The purpose of the Traffic Signs activity is to install and maintain signs for the public in order to provide for the safe and efficient movement of goods and people.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	187,015	68,586	62,500	62,500	158,642
Transportation Fund	1,392,971	2,238,804	1,582,851	1,582,851	1,675,955
Total Requirements	$1,579,986	$2,307,390	$1,645,351	$1,645,351	$1,834,597
Full-Time Equivalents					
Transportation Fund	15.00	15.00	15.00	15.00	17.00
Total FTEs	15.00	15.00	15.00	15.00	17.00
Performance Measures					
Cost per sign installed/maintained	29	No Data	75	55	55
Number of new signs installed	New Meas	1,812	4,000	4,000	4,000
Number of signs installed/maintained	New Meas	New Meas	18,000	18,000	18,000
Percent of signs that are in fair to excellent condition	***New Meas***	***71***	***75***	***75***	***85***

Services

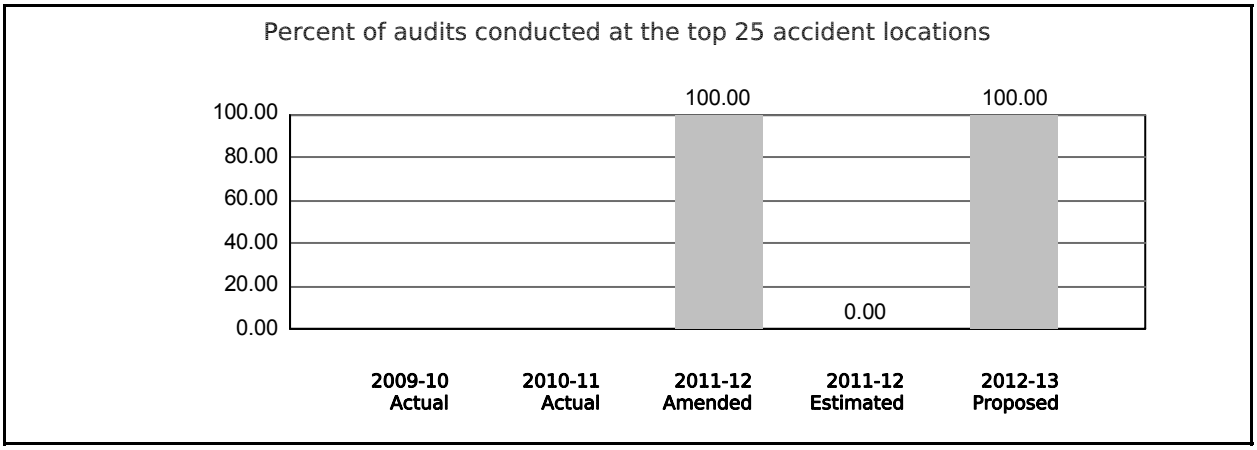
Install transportation signs; Remove signs; Fabricate signs

Bold/Italicized Measure = Key Indicator

Austin Transportation
Budget Detail by Activity

Program: Traffic Management
Activity: Transportation Engineering

The purpose of the Transportation Engineering activity is to investigate, analyze, recommend, design, and implement transportation system improvements for the community in order to respond to mobility and safety concerns.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	109,037	99,383	113,000	113,000	223,642
Grants	0	0	1,200,000	1,200,000	2,770,000
Transportation Fund	1,308,328	1,117,692	1,314,514	1,314,514	1,229,378
Total Requirements	$1,417,365	$1,217,075	$2,627,514	$2,627,514	$4,223,020
Full-Time Equivalents					
Transportation Fund	14.00	14.00	14.00	14.00	14.00
Total FTEs	14.00	14.00	14.00	14.00	14.00
Performance Measures					
Number of traffic fatalities	***New Meas***	***54***	***50***	***50***	***50***
Number of safety audits conducted at each accident occurence	***New Meas***	***New Meas***	***25***	***16***	***25***
Percent of audits conducted at the top 25 accident locations	***New Meas***	***New Meas***	***100***	***0***	***100***

Services

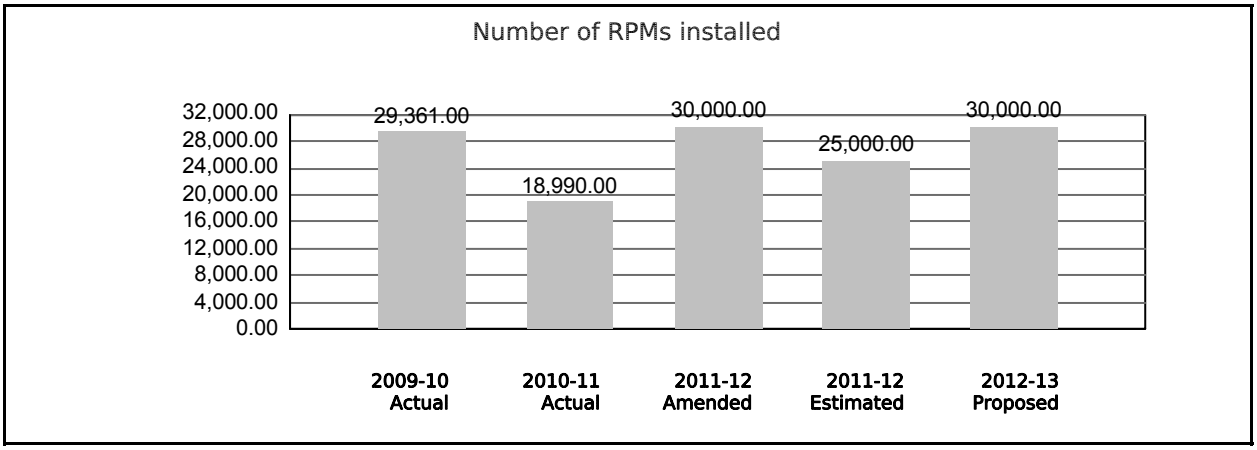
Conduct safety studies; Conduct special studies; Manage licensing vehicles-for-hire; Provide parking enforcement; Provide parking meter maintenance, repair and installation and fee collection; Provide vehicle inspections and issue permits; Develop and maintain parking regulations; Provide CIP management; Select neighborhood traffic calming project areas; Meet with neighborhoods and develop neighborhood traffic calming plans; work with neighborhoods to plan and install traffic calming projects; Install neighborhood traffic calming devices; Investigate citizen requests for traffic control devices; Evaluate and implement residential permit parking requests

Bold/Italicized Measure = Key Indicator

Austin Transportation
Budget Detail by Activity

Program: Traffic Management
Activity: Transportation Markings

The purpose of the Traffic Markings activity is to install markings for the public in order to provide for the safe and efficient movement of goods and people.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	89,695	174,133	79,000	79,000	177,642
Transportation Fund	1,244,989	1,640,892	1,893,142	1,893,142	2,040,932
Total Requirements	$1,334,684	$1,815,025	$1,972,142	$1,972,142	$2,218,574
Full-Time Equivalents					
Transportation Fund	23.00	23.00	22.00	22.00	22.00
Total FTEs	23.00	23.00	22.00	22.00	22.00
Performance Measures					
Cost per RPM installed	2.58	No Data	5	2	2
Cost per mile of striping	319	No Data	250	250	275
Number of linear miles of lane line striping need completed	New Meas	New Meas	825	1,200	825
Number of specialty markings installed	New Meas	New Meas	1,200	1,400	1,400
Number of crosswalks installed	New Meas	New Meas	1,400	1,250	1,250
Number of RPMs installed	29,361	18,990	30,000	25,000	30,000

Services

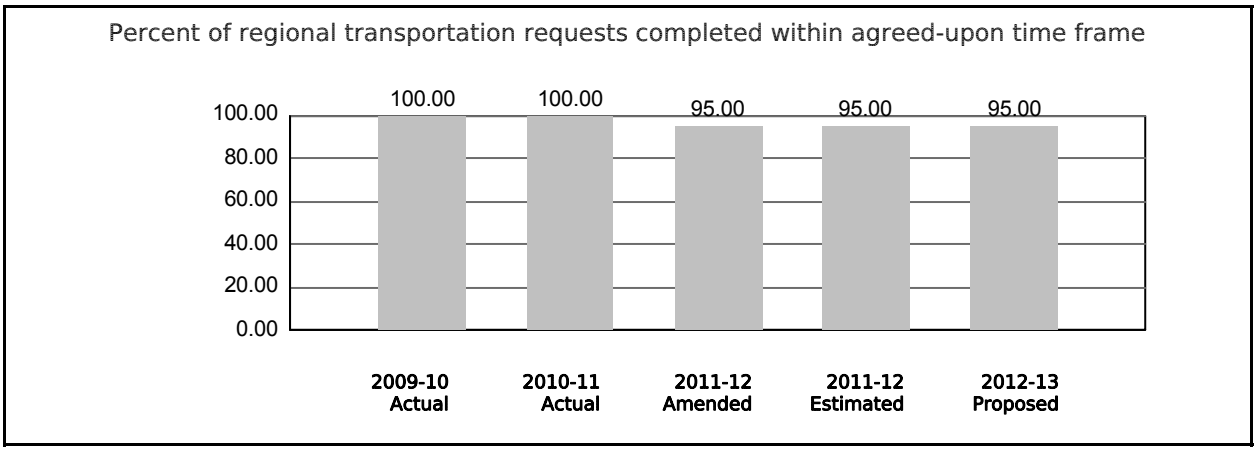
Installation of line traffic markings, crosswalks, parking stalls, arrows, legends, and raised pavement markers

Bold/Italicized Measure = Key Indicator

Austin Transportation
Budget Detail by Activity

Program: Transportation Project Development
Activity: Strategic Transportation Planning

The purpose of the Strategic Transportation Planning activity is to review land use, growth patterns and capital improvements to enable the community to create a long range transportation plan in order to guide development and investment.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	0	45,051	190,000	190,000	125,000
Transportation Fund	219,721	305,934	323,503	323,503	492,981
Total Requirements	$219,721	$350,985	$513,503	$513,503	$617,981
Full-Time Equivalents					
Transportation Fund	2.50	6.00	6.00	6.00	6.00
Total FTEs	2.50	6.00	6.00	6.00	6.00
Performance Measures					
Number of presentations presented to local, state, and national technical meetings, and papers accepted for publication	New Meas	New Meas	1	1	1
Number of regional transportation requests completed	196	143	90	110	90
Number of transportation related meetings staffed and technical support provided	New Meas	147	15	135	15
Percent of regional transportation requests completed within agreed-upon time frame	100	100	95	95	95

Services

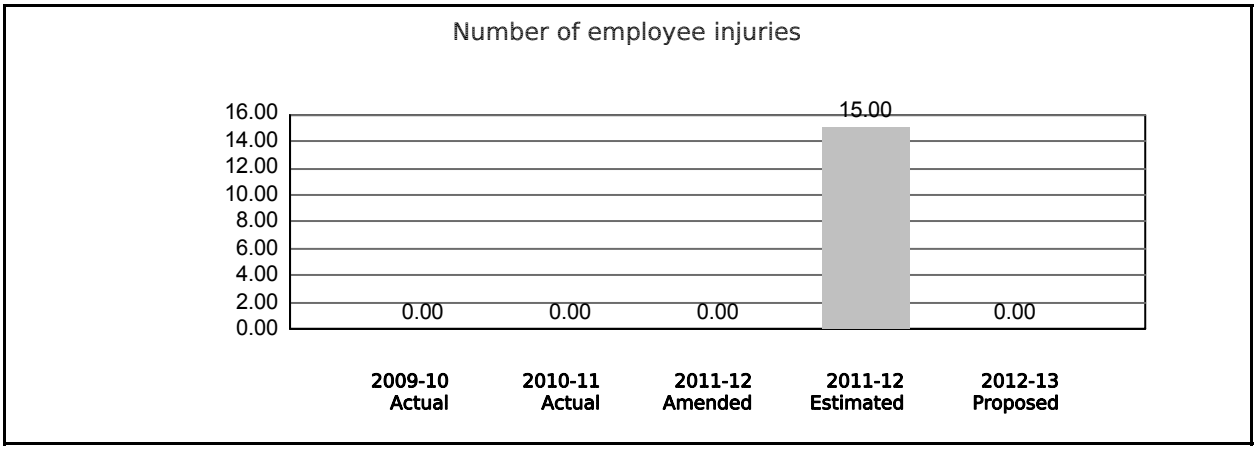
Austin Metropolitan Area Transportation Plan (AMATP); Multi-jurisdictional, regional and private sector transportation planning; Participate in CAMPO regional transportation planning and coordinate representation of City actions/issues; Transportation studies to support AMATP

Bold/Italicized Measure = Key Indicator

Austin Transportation
Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	3,198	1,881	0	0	0
Transportation Fund	829,894	935,412	976,973	976,973	1,275,884
Total Requirements	$833,092	$937,293	$976,973	$976,973	$1,275,884
Full-Time Equivalents					
Transportation Fund	8.00	8.00	9.00	9.00	11.00
Total FTEs	8.00	8.00	9.00	9.00	11.00
Performance Measures					
Average Annual Carbon Footprint	New Meas	825	6,553	711	3,559
Employee Turnover Rate	8.39	1.47	4.59	4.06	4.06
Number of employee injuries	0	0	0	15	0
Sick leave hours used per 1,000 hours	38.73	32.40	36.76	34.19	34.19

Services

Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Information Technology Support, Public Information, Vehicle and Equipment Maintenance, Grant Administration, Safety, Customer Service, Inventory Control, Audit/Internal Review, Contract Management

Bold/Italicized Measure = Key Indicator

Austin Transportation
Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Parking Management Fund	1,387,554	1,644,443	3,793,007	2,790,616	5,675,188
Total Requirements	$1,387,554	$1,644,443	$3,793,007	$2,790,616	$5,675,188

Bold/Italicized Measure = Key Indicator

Austin Transportation - 2012-13

Transportation Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
ONE STOP SHOP										
Inspection, Review, and Support	$1,525,120	30.00	$1,594,346	24.00	$1,863,845	24.00	$1,863,845	24.00	$2,046,474	24.00
Subtotal	**$1,525,120**	**30.00**	**$1,594,346**	**24.00**	**$1,863,845**	**24.00**	**$1,863,845**	**24.00**	**$2,046,474**	**24.00**
TRAFFIC MANAGEMENT										
Arterial Management	$2,428,490	26.00	$1,186,440	26.00	$2,128,844	29.00	$2,128,844	29.00	$2,275,594	29.00
Traffic Signs	$1,392,971	15.00	$2,238,804	15.00	$1,582,851	15.00	$1,582,851	15.00	$1,675,955	17.00
Transportation Engineering	$1,308,328	14.00	$1,117,692	14.00	$1,314,514	14.00	$1,314,514	14.00	$1,229,378	14.00
Transportation Markings	$1,244,989	23.00	$1,640,892	23.00	$1,893,142	22.00	$1,893,142	22.00	$2,040,932	22.00
Subtotal	**$6,374,777**	**78.00**	**$6,183,827**	**78.00**	**$6,919,351**	**80.00**	**$6,919,351**	**80.00**	**$7,221,859**	**82.00**
TRANSPORTATION PROJECT DEVELOPMENT										
Strategic Transportation Planning	$219,721	2.50	$305,934	6.00	$323,503	6.00	$323,503	6.00	$492,981	6.00
Subtotal	**$219,721**	**2.50**	**$305,934**	**6.00**	**$323,503**	**6.00**	**$323,503**	**6.00**	**$492,981**	**6.00**
SUPPORT SERVICES										
Departmental Support Services	$829,894	8.00	$935,412	8.00	$976,973	9.00	$976,973	9.00	$1,275,884	11.00
Subtotal	**$829,894**	**8.00**	**$935,412**	**8.00**	**$976,973**	**9.00**	**$976,973**	**9.00**	**$1,275,884**	**11.00**
Total	**$8,949,512**	**118.50**	**$9,019,520**	**116.00**	**$10,083,672**	**119.00**	**$10,083,672**	**119.00**	**$11,037,198**	**123.00**

Austin Transportation - 2012-13

Parking Management Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
PARKING ENTERPRISE										
Parking Management	$2,445,593	33.00	$2,997,749	44.00	$3,704,499	46.00	$3,716,890	46.00	$4,947,946	47.50
Subtotal	**$2,445,593**	**33.00**	**$2,997,749**	**44.00**	**$3,704,499**	**46.00**	**$3,716,890**	**46.00**	**$4,947,946**	**47.50**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$82,402	0.00	$74,912	0.00	$309,699	0.00	$318,797	0.00	$14,120	0.00
Transfers	$1,305,152	0.00	$1,569,531	0.00	$3,483,308	0.00	$2,471,819	0.00	$5,661,068	0.00
Subtotal	**$1,387,554**	**0.00**	**$1,644,444**	**0.00**	**$3,793,007**	**0.00**	**$2,790,616**	**0.00**	**$5,675,188**	**0.00**
Total	**$3,833,147**	**33.00**	**$4,642,193**	**44.00**	**$7,497,506**	**46.00**	**$6,507,506**	**46.00**	**$10,623,134**	**47.50**

Austin Transportation - 2012-13

Expense Refunds

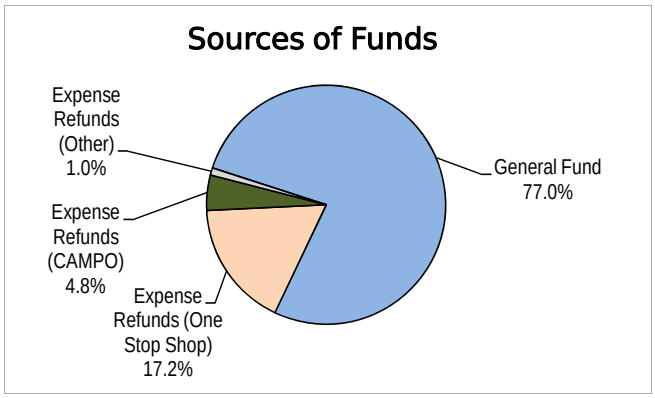
	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
ONE STOP SHOP										
Inspection, Review, and Support	$96,412	0.00	$102,338	0.00	$0	0.00	$0	0.00	$60,000	0.00
Subtotal	**$96,412**	**0.00**	**$102,338**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$60,000**	**0.00**
PARKING ENTERPRISE										
Parking Management	$1,011	0.00	$122	0.00	$221,027	0.00	$226,027	0.00	$0	0.00
Subtotal	**$1,011**	**0.00**	**$122**	**0.00**	**$221,027**	**0.00**	**$226,027**	**0.00**	**$0**	**0.00**
TRAFFIC MANAGEMENT										
Arterial Management	$1,082,127	0.00	$1,326,978	0.00	$1,127,500	0.00	$1,127,500	0.00	$1,127,500	0.00
Traffic Signs	$187,015	0.00	$68,586	0.00	$62,500	0.00	$62,500	0.00	$158,642	0.00
Transportation Engineering	$109,037	0.00	$99,383	0.00	$113,000	0.00	$113,000	0.00	$223,642	0.00
Transportation Markings	$89,695	0.00	$174,133	0.00	$79,000	0.00	$79,000	0.00	$177,642	0.00
Subtotal	**$1,467,874**	**0.00**	**$1,669,080**	**0.00**	**$1,382,000**	**0.00**	**$1,382,000**	**0.00**	**$1,687,426**	**0.00**
TRANSPORTATION PROJECT DEVELOPMENT										
Strategic Transportation Planning	$0	0.00	$45,051	0.00	$190,000	0.00	$190,000	0.00	$125,000	0.00
Subtotal	**$0**	**0.00**	**$45,051**	**0.00**	**$190,000**	**0.00**	**$190,000**	**0.00**	**$125,000**	**0.00**
SUPPORT SERVICES										
Departmental Support Services	$3,198	0.00	$1,881	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$3,198**	**0.00**	**$1,881**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
Total	**$1,568,495**	**0.00**	**$1,818,473**	**0.00**	**$1,793,027**	**0.00**	**$1,798,027**	**0.00**	**$1,872,426**	**0.00**

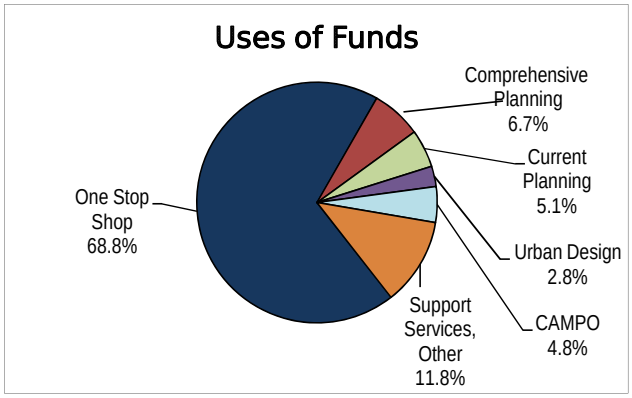
Austin Transportation - 2012-13

Grants

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
PARKING ENTERPRISE										
Parking Management	$0	0.00	$0	0.00	$98,000	0.00	$80,000	0.00	$0	0.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$98,000**	**0.00**	**$80,000**	**0.00**	**$0**	**0.00**
TRAFFIC MANAGEMENT										
Transportation Engineering	$0	0.00	$0	0.00	$1,200,000	0.00	$1,200,000	0.00	$2,770,000	0.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$1,200,000**	**0.00**	**$1,200,000**	**0.00**	**$2,770,000**	**0.00**
Total	**$0**	**0.00**	**$0**	**0.00**	**$1,298,000**	**0.00**	**$1,280,000**	**0.00**	**$2,770,000**	**0.00**

Planning and Development Review





Budget Overview

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
General Fund					
Revenue	$10,213,378	$12,454,996	$9,660,698	$12,179,981	$13,613,033
Requirements	$18,047,074	$19,587,585	$21,367,656	$21,077,122	$25,010,790
Full-Time Equivalents (FTEs)	310.50	320.50	325.00	325.00	330.00
Expense Refunds	$7,064,126	$6,717,130	$6,957,993	$6,460,438	$7,445,031
Total Budget	$25,111,200	$26,304,715	$28,325,649	$27,537,560	$32,455,821

*Footnote: In addition to the amount shown above, the FY 2012-13 Budget also includes $75,000 for capital and critical one-time costs.

Planning and Development Review Organization by Program and Activity for 2013

Capital Area Metropolitan Planning Organization (CAMPO)

CAMPO

Comprehensive Planning

Neighborhood Assistance Center
Neighborhood Planning

Current Planning

Annexation
Code Amendment
Zoning Case Management

One Stop Shop

Building Inspection
Commercial Building Plan Review
Development Assistance Center
Land Use Review
Permit Center
Residential Review
Site/Subdivision Inspection

Urban Design

Urban Design

Support Services

Departmental Support Services

Transfers & Other Requirements

Other Requirements

Planning and Development Review Mission and Goals for 2013

Mission

The purpose of the Planning and Development Review Department (PDRD) is to provide planning, preservation, design, comprehensive development review and inspection services to make Austin the most livable city in the country.

Goals

Implement the Imagine Austin comprehensive plan including a comprehensive revision to the Austin Land Development Code.

Complete neighborhood plans for all urban core planning areas by 2016.

Implement all urban core neighborhood plans through rezoning by 2016.

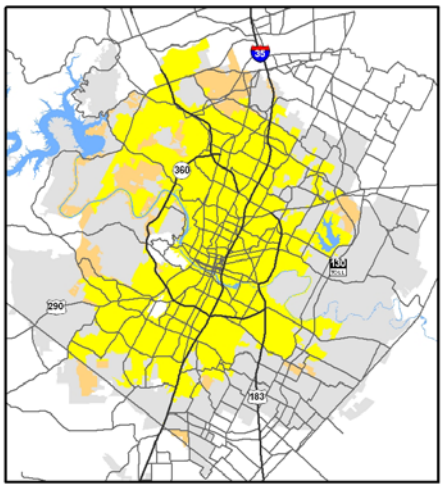
Ensure a more compact and well-designed city through planning initiatives such as the Downtown Plan, the Waller Creek District Master Plan and the East Riverside Corridor Master Plan.

Provide the public with a single One Stop Shop location for development needs to promote efficient use of citizen and City staff time and resources.

Planning and Development Review Department

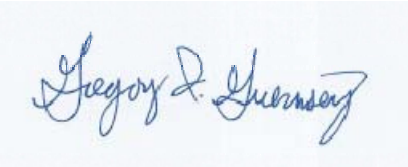
Message from the Director

The Planning and Development Review Department (PDRD) is responsible for the City's comprehensive planning activities, current planning, historic preservation demographics, design services, and the One Stop Shop that supports land development consultation, review, and inspections services. The department provides these services over a 620 square mile planning area to a wide variety of customers including property owners, neighborhood and environmental organizations, business owners, City departments and other governmental agencies. PDRD provides support to ten boards and commissions, not including additional support for a variety of City Council or Commission appointed subcommittees or task force groups. The department also provides support for land use related city code amendments and rule postings; training of developer agents, neighborhood representatives and staff through its land use academy, and maintains support to multiple PDRD land use related web sites and electronic media.



In FY 2012-13, PDRD will begin implementing and monitoring the Imagine Austin Comprehensive Plan. One of the priority program's which will be initiated during the year will be a revision of Austin's development regulations and processes to promote a compact and connected city. In addition, staff will begin working on one combined neighborhood plan (for 3 planning areas) and continue implementation efforts for adopted neighborhood plans. The department continues to work on the Airport Blvd Form Based Code Project and the Downtown Wayfinding Project, implementation of the Downtown Austin Plan and the East Riverside Corridor Plan, and completion of the Phase II amendments to Subchapter E design Standards.

The department is in the process of implementing phase one of a fee study to insure the fees are covering the costs to provide the service was completed in 2012. Through a budget amendment in June 2012, the City Council approved revenue increases to various development fees as well as added eleven new staff members to improve the efficiency and timelines in the Development Assistance Center, Plan Review, Inspections and Technology Information Services. During the first quarter of FY 2012-13, the department will begin phase two of the fee study addressing fees related to Subdivision Review fees and Site/Subdivision Infrastructure.

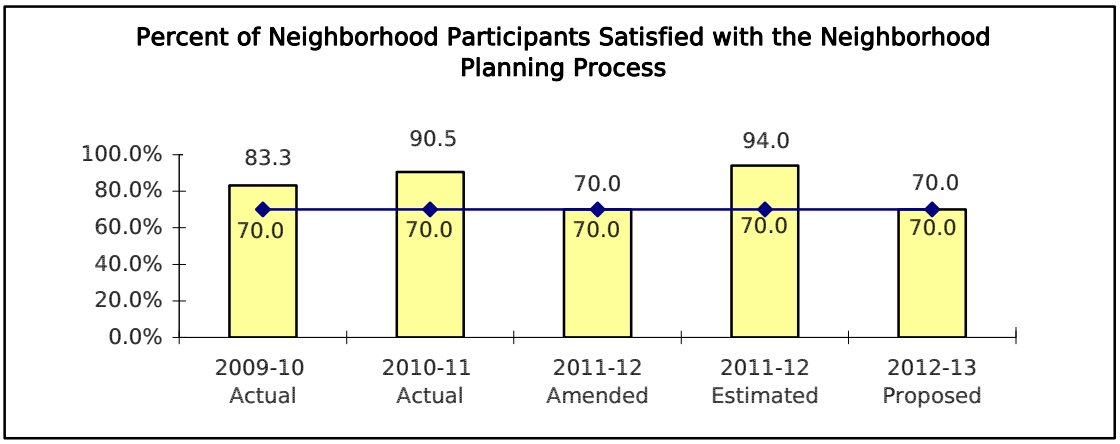


Budget Highlights

Comprehensive Planning

The Comprehensive Planning Program is organized to develop, maintain, and implement the citywide comprehensive plan, more detailed neighborhood plans and other small area plans. It also provides planning support services such as GIS mapping and demographic/economic projections and analysis to other divisions within PDRD and other City of Austin departments.

The Budget includes resources to begin implementation, evaluation, and monitoring of the Imagine Austin Comprehensive Plan, including the annual report required by the City Charter. In FY 2012-13 the department is adding three new positions, a Development Services Division Manager, a Planner Senior and an Administrative Assistant which will help ensure the new Code relates to the adopted plan, coordinate with other City Department's process and procedures, and make sure all interested stakeholders are part of the process. The Budget also includes funding to begin a neighborhood plan for three planning areas and to continue the implementation and maintenance (amendments) of the 45 adopted neighborhood plans.



Current Planning

The Current Planning Program is organized to process zoning text and map amendments; promote and coordinate historic preservation; and develop and maintain the City's three-year municipal annexation plan (MAP). This division also oversees amendments to the City Code regarding land use and site development regulation. The historic preservation program continues to facilitate implementation of local historic districts, process historic zoning cases and demolition permits, and amend the historic zoning process as directed by City Council. The annexation division also continues to process annexation requests, start on new MAP annexation areas and continue work on Municipal Utility District (MUD) proposals. FY 2011-12 saw a significant number and size of MUDs approach the City as candidates for limited purpose annexation. The coming year is expected to be much more modest.

One Stop Shop

The One Stop Shop (OSS) was created to serve as a central location where the community could address all of its development needs including review, permitting, and inspections. The OSS is comprised of several divisions located within the same building at One Texas Center designed to work together to ensure that development in Austin meets both long and short term planning goals. Depending on the complexity of the project and the experience of the applicant, the development process can begin in the Development Assistance Center, where a broad spectrum of technical staff provides specific guidance on their project. A more experienced applicant can apply directly to the Land Use Review division which consists of site plan, subdivision, transportation, drainage/water quality, notification and environmental review staff.

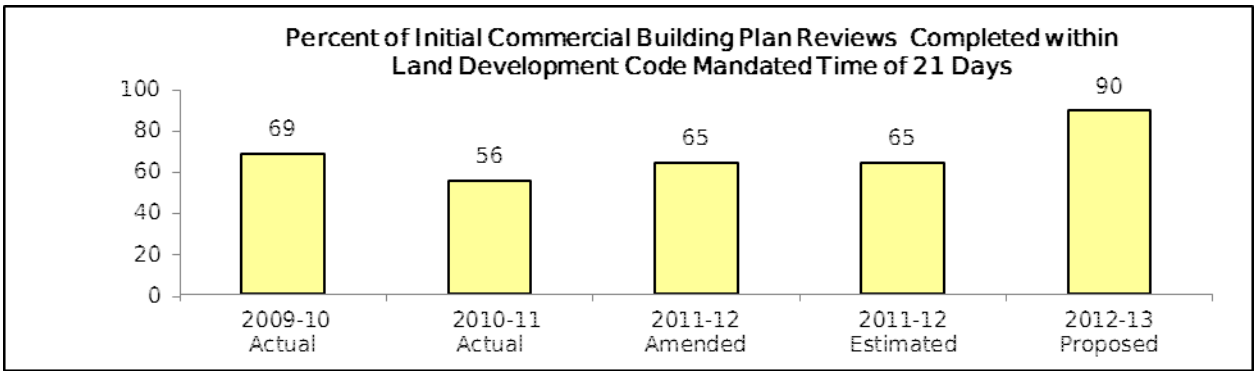
Some projects require the construction of public infrastructure such as water, wastewater, drainage facilities, streets, and sidewalks so that the site can be used as ultimately intended. The Site/Subdivision Inspection Division ensures that all infra-structure is built according to plans and specifications. The number and type of projects that are inspected can vary with the general economy of the region. As the economy improves the projects tend to be larger and generate more revenue.

A considerable portion of the One Stop Shop activities are coordinated with Watershed Protection Department (WPD) due to their similar goals of environmental health and safety. Watershed Protection is funded through the Drainage Utility Fund whereas PDRD is funded primarily from the General Fund. Overlapping activities are shared between the two funding sources which are expense refunded. In FY 2012-13 a number of positions formerly paid for by WPD will be paid for by the General Fund, including 4.2 FTEs, two fiscal surety personnel, and associated support services. These costs are mostly offset by an increase to the WPD expense refund for increases to salary, insurance, and pension contributions, for the coordinated activity still funded by the Drainage Utility Fund.

Fee Study

Phase 1 of a study of the department's development review related fees was completed and presented to Council in June 2012. One significant finding was that many of the development fees reviewed were below the cost to provide those services and in need of adjustment. Council adopted the consultant recommendations to begin adjusting them by 25% annually until they reach the recommended levels. The impact of this implementation in year 1 will be approximately $1.3 million in additional revenues in FY 2012-13. The City Council also approved adding eleven new positions to address the needs in Development Assistance Center, Plan Review, Inspections and Technology Information Services. The eleven positions added to PDRD include four Plan Examiners, an intake Planner, three field Inspectors, a Planner Senior, and two IT Program Analysts.

The overall number of commercial building plan submissions has increased 33% over last year. The number of commercial building plan reviews completed within the Code mandated review period of 21 days has fallen since last year. The 4 plan reviewers will assist with the ongoing challenge of the timely processing of commercial building plan applications. With the additional staff, the department has changed its goal from 65% to 90% in FY 2012-13.



Building inspections have also increased by 16% since FY 2010-11. It is anticipated that as commercial plan reviews are completed the number of both building permits and inspections will increase. To address this increase workload the City Council also approved in the June 2012 budget amendment 3 additional Inspectors who will assist the department in maintaining the target of 95% for inspections performed within 24 hours.

The additional Planner Senior will assist in the Development Assistance Center to address the 79% increased case load per planner from 2009 levels and an increase of 63% over the past 5 years related to customer walk-in traffic for zoning, subdivision and transportation consulting services.

During the next year, PDR will also start converting to the new web-based AMANDA 6 version of the permit, review and inspection management software application. The 2 IT Program Analyst will assist with this conversion, as well as, future technology enhancements that includes electronic plan review, online applications, and online payments.

Urban Design

The Urban Design activity is organized to design and construct public spaces that create economic, environmental and community value. The focus of urban design is on the form and organization of buildings and the public spaces between them, rather than on the design of individual structures.

During FY 2012-13, the Urban Design Program is focusing on the Downtown Wayfinding project, the Airport Boulevard Form-Based Code project, and implementation of the Downtown Austin Plan (DAP), the East Riverside Corridor Plan, the TOD Station Area Plans, and North Burnet/Gateway Master Plan. The Urban Design Program also works with the Waller Creek Conservancy to advance efforts to revitalize the Waller Creek District. Other major urban design program projects include: coordination of Downtown Great Streets streetscape improvements for 2nd, 3rd and Colorado Streets, streetscape improvements in the University Neighborhood Overlay (UNO) area and along Core Transit Corridors, completion of the Phase II amendments to Subchapter E Design Standards, and completion of the South Congress Improvement Project.

Capital Budget

The FY 2012-13 Capital Budget includes approximately $1.5 Million for the Great Streets Redevelopment Program which provides partial funding for private sector implementation of downtown Great Streets improvements and supplemental funding for downtown Great Streets CIP projects. The Capital Budget also includes $2.0 Million for consulting costs associated with the Land Development Code rewrite called for in the Imagine Austin Comprehensive Plan. This project is schedule to begin October 2012.

Planning and Development Review
Significant Changes

General Fund

Revenue Changes		Dollars
The Budget includes an increase of $1,778,897 for revenue from increasing development activity related to Building Safety licenses, permits, and inspections. This also includes $1,289,492 for revenue from fee adjustments made in the June 14, 2012 Fee Schedule amendment adopted by Council.		$3,068,389
Increased development activity is also anticipated to result in an increase of $876,946 in revenue from Zoning, Subdivision, and Site Plan fees plus an additional $7,000 in charges for services for general government revenue.		$883,946

Expenditure Changes	FTEs	Dollars
Citywide		
The Budget includes $652,871 for salary increases associated with wage adjustments in FY 2013. An additional $96,394 is in the Budget for increased City contributions for health insurance.		$749,265
The Budget includes $118,039 for wage adjustments associated with implementing the City's recently completed market study.		$118,039
The Budget includes additional funding for the Employees' Retirement System that is equivalent to 2% of payroll for non-civil service employees to help improve the funded status of the pension system. This amount also includes a budget reallocation from the fund level to the department level.		$1,783,741
Also included is an increase in fleet maintenance charges of $49,022 offset by a decrease of $21,634 in fuel charges.		$27,388
Capital Area Metropolitan Planning Organization		
The Budget includes an increase in expense refunds for annualized costs associated with wage, insurance and pension adjustments.		($146,412)
One Stop Shop		
The Budget includes annualized costs for 11.0 FTEs added in the June 14, 2012 budget amendment regarding adequate staffing for development review.		$687,340
The Budget includes $290,594 associated with 4.2 FTEs previously reimbursed by the Watershed Protection Department (WPD) offset by an increase in expense refund of $442,675 for annualized costs associated with wage adjustments and insurance for coordinated activity with WPD.		($152,081)
Also included is an increase for Support Services provided by the WPD for annualized costs associated with wage, insurance, and pension adjustments.		$49,499
Support Services		
The Budget includes a new Division Manager of Development Services $108,370, a Planner Senior $83,647, and Administrative Assistant $50,873, for implementing the Imagine Austin comprehensive plan and related Land Development Code work.	3.00	$242,890
The Budget also includes the transfer of two Fiscal Surety FTEs from WPD to match their reporting structure.	2.00	$133,775
The Budget includes $149,690 for increased rent costs for One Texas Center.		$149,690

Planning and Development Review
Budget Detail by Activity

Program: Capital Area Metropolitan Planning Organization (CAMPO)
Activity: CAMPO

The Capital Area Metropolitan Planning Office is a federally funded program. Because CAMPO is not a City department, program measures and key indicators are not available.

Graph Not Applicable

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	1,272,495	1,254,639	1,381,045	1,381,045	1,552,358
Total Requirements	$1,272,495	$1,254,639	$1,381,045	$1,381,045	$1,552,358
Full-Time Equivalents					
General Fund	16.00	16.00	16.00	16.00	16.00
Total FTEs	16.00	16.00	16.00	16.00	16.00

Measures Not Applicable

Services

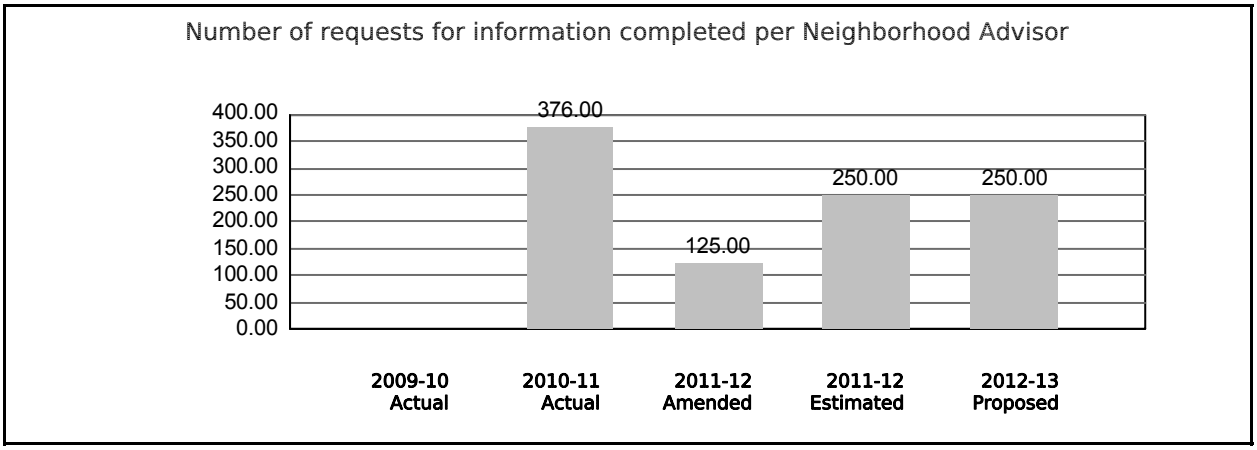
Regional metropolitan transportation planning services

Bold/Italicized Measure = Key Indicator

Planning and Development Review
Budget Detail by Activity

Program: Comprehensive Planning
Activity: Neighborhood Assistance Center

The purpose of the Neighborhood Assistance Center is to promote the transparency of, and facilitate the engagement of neighborhood organizations in, the City's planning and development review processes.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	866	0	0	0	0
General Fund	155,240	162,066	104,370	169,386	201,856
Total Requirements	$156,106	$162,066	$104,370	$169,386	$201,856
Full-Time Equivalents					
General Fund	4.00	4.00	4.00	4.00	4.00
Total FTEs	4.00	4.00	4.00	4.00	4.00
Performance Measures					
Number of requests for information submitted per Neighborhood Advisor	New Meas	374	125	250	250
Number of requests for information completed per Neighborhood Advisor	New Meas	376	125	250	250

Services

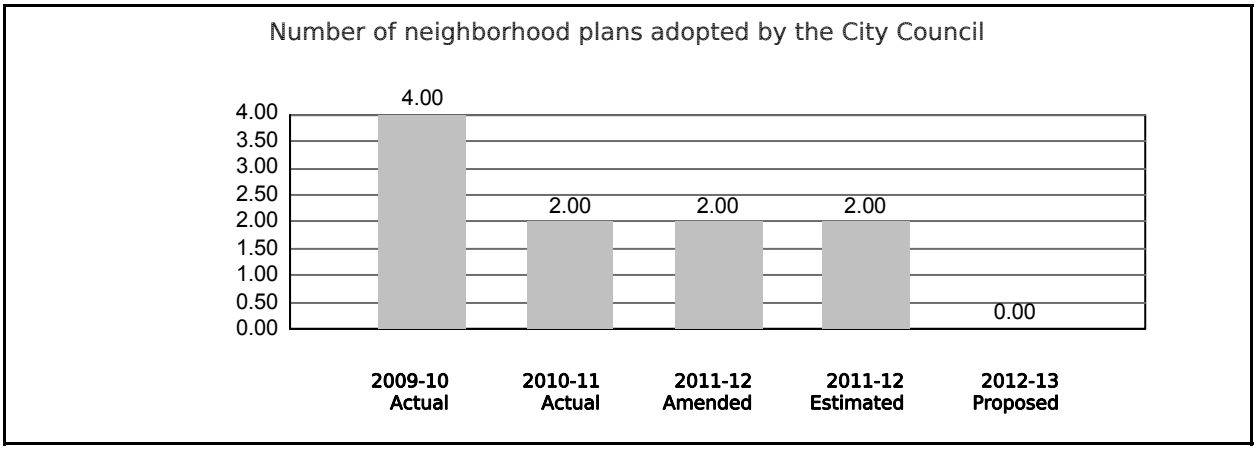
Educate neighborhood organizations about the city's development process. Facilitate constructive communication between city staff and neighborhood organizations. Improve public's access to online city resources.

Bold/Italicized Measure = Key Indicator

Planning and Development Review
Budget Detail by Activity

Program: Comprehensive Planning
Activity: Neighborhood Planning

The purpose of the Neighborhood Planning activity is to provide the opportunity to neighborhood stakeholders to influence land use development to achieve more livable neighborhoods.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	148,629	1,079	0	0	0
General Fund	2,090,123	1,718,996	1,802,150	1,711,885	1,990,682
Total Requirements	$2,238,752	$1,720,075	$1,802,150	$1,711,885	$1,990,682
Full-Time Equivalents					
General Fund	22.75	21.00	20.00	20.00	20.00
Total FTEs	22.75	21.00	20.00	20.00	20.00
Performance Measures					
Number of neighborhood plans adopted by the City Council	***4***	***2***	***2***	***2***	***0***
Number of neighborhood plans scheduled on Planning Commission agenda	***4***	***2***	***2***	***2***	***0***
Percent of neighborhood planning participants satisfied with the neighborhood planning process	***83.25***	***90.50***	***70***	***94***	***70***

Services

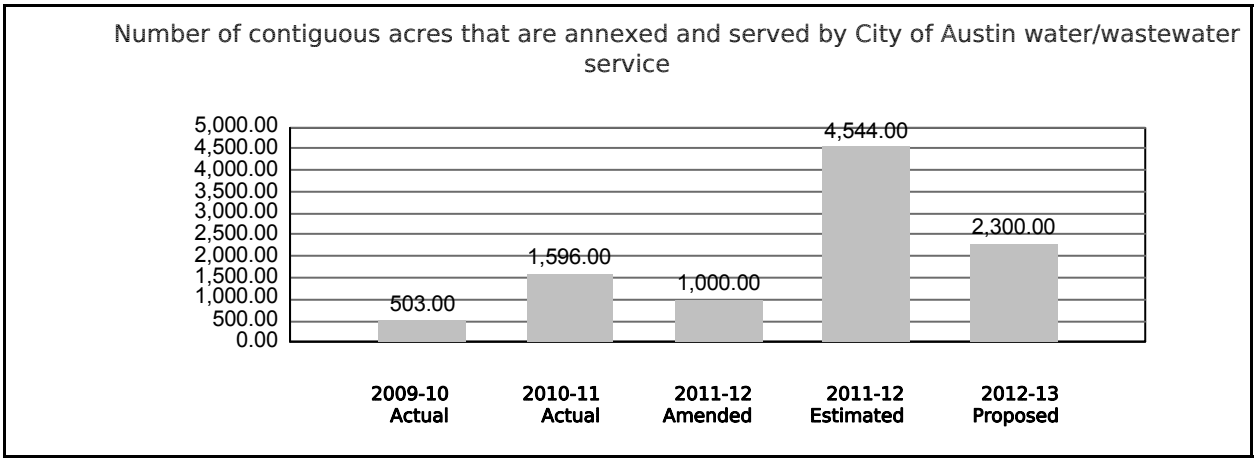
Neighborhood Plan Development; Public Education and technical assistance; Board and Commission Support

Bold/Italicized Measure = Key Indicator

Planning and Development Review
Budget Detail by Activity

Program: Current Planning
Activity: Annexation

The purpose of the Annexation activity is to initiate and process annexation requests for the community in order to manage the future growth of the city.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	135,554	135,000	135,000	125,000	135,000
General Fund	117,304	76,170	187,531	118,153	205,069
Total Requirements	$252,858	$211,170	$322,531	$243,153	$340,069
Full-Time Equivalents					
General Fund	2.00	2.00	2.00	2.00	2.00
Total FTEs	2.00	2.00	2.00	2.00	2.00
Performance Measures					
Number of contiguous acres that are annexed and served by City of Austin water/wastewater service	503	1,596	1,000	4,544	2,300
Percent of continuous acreage annexed and served by City of Austin water/wastewater service and completed on time	100	100	100	100	100

Services

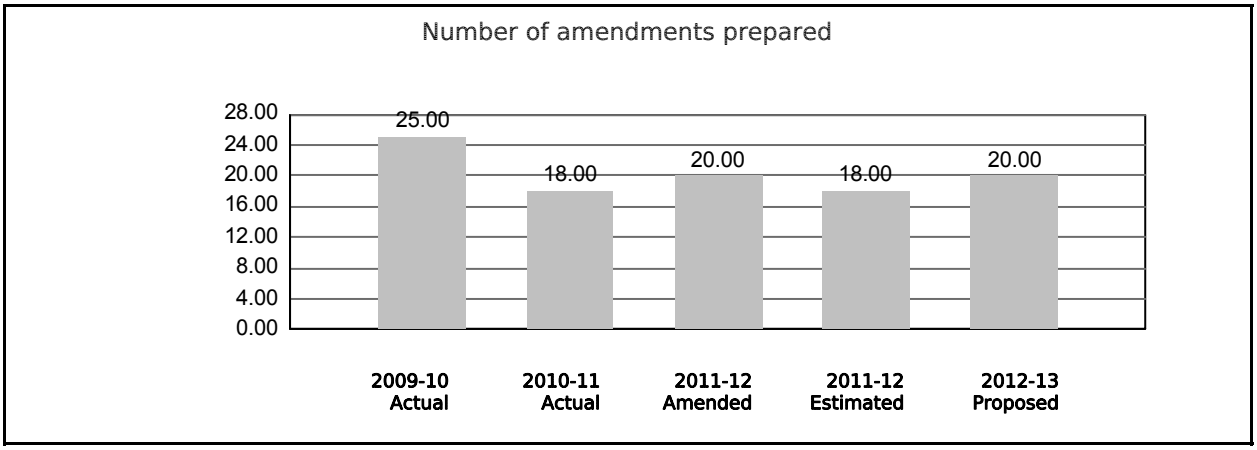
Legislative monitoring; 3-year municipal annexation plans; Exempt area annexation; ETJ boundary issues; MUD-related planning activity; Jurisdictional / potential exempt area annexation database

Bold/Italicized Measure = Key Indicator

Planning and Development Review
Budget Detail by Activity

Program: Current Planning
Activity: Code Amendment

The purpose of the Code Amendment activity is to create and update the Land Development Code and other ordinances for the community in order to reflect best practices in sustainable planning.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	146	0	0	0	0
General Fund	85,819	88,315	91,629	91,377	101,408
Total Requirements	$85,965	$88,315	$91,629	$91,377	$101,408
Full-Time Equivalents					
General Fund	1.00	1.00	1.00	1.00	1.00
Total FTEs	1.00	1.00	1.00	1.00	1.00
Performance Measures					
Number of amendments prepared	25	18	20	18	20
Percent of prepared amendments adopted	52	44	85	55	85

Services

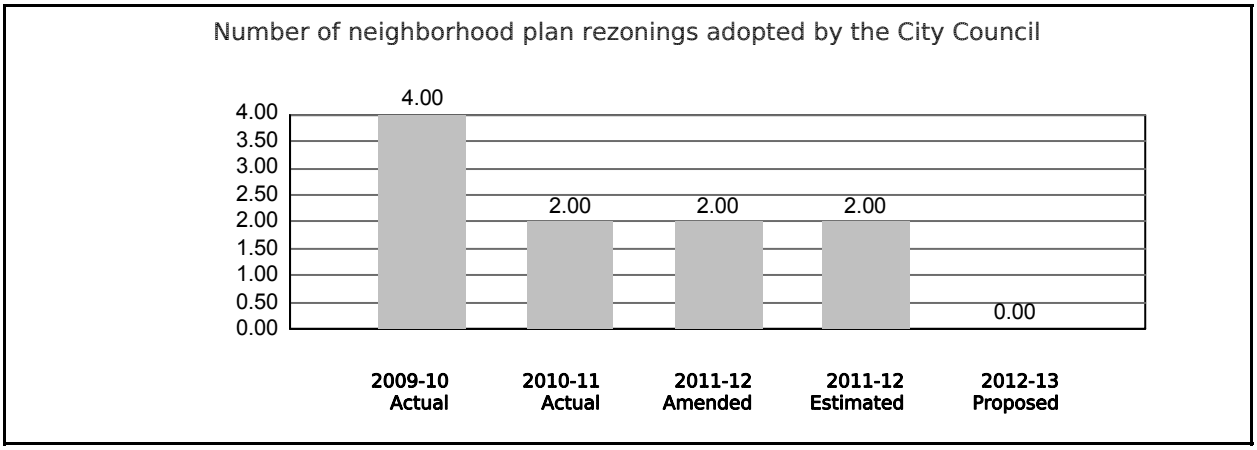
Code Amendment Development; Administer Interdepartmental Review and Council Adoption

Bold/Italicized Measure = Key Indicator

Planning and Development Review
Budget Detail by Activity

Program: Current Planning
Activity: Zoning Case Management

The purpose of the Zoning Case Management activity is to process zoning amendments and interpret zoning ordinances for community stakeholders in accordance with the City's comprehensive plan.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	1,448	0	0	0	0
General Fund	1,022,364	975,914	1,093,497	1,055,824	1,212,616
Total Requirements	$1,023,812	$975,914	$1,093,497	$1,055,824	$1,212,616
Full-Time Equivalents					
General Fund	11.75	11.00	11.00	11.00	11.00
Total FTEs	11.75	11.00	11.00	11.00	11.00
Performance Measures					
Number of zoning applications processed	145	137	120	114	120
Number of neighborhood plan rezonings adopted by the City Council	***4***	***2***	***2***	***2***	***0***
Number of neighborhood plan rezonings scheduled on Planning Commission agenda	***4***	***2***	***2***	***2***	***0***

Services

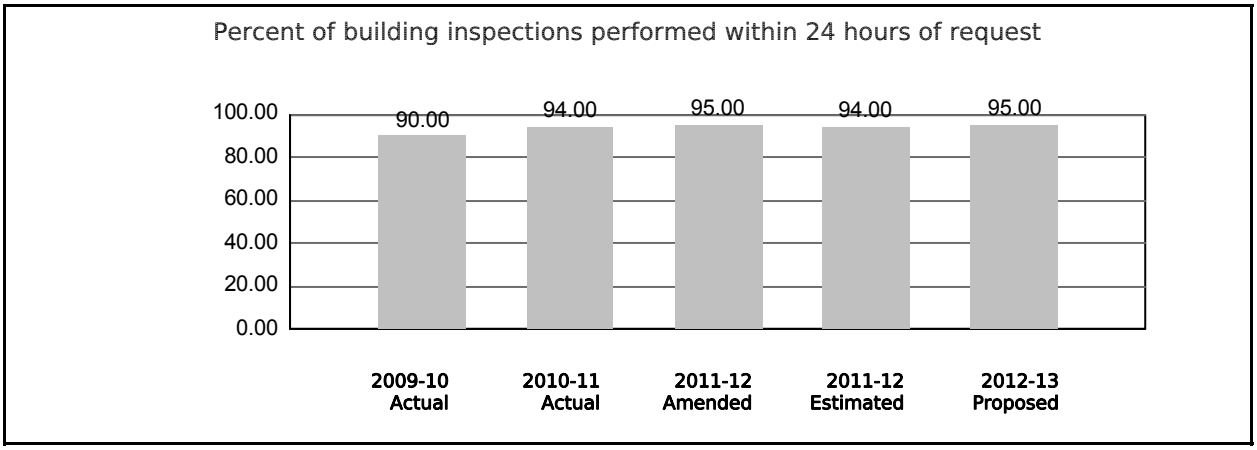
Consulting and use determinations; Zoning Map amendments (Historic; Property Owner-Initiated; City-Initiated)

Bold/Italicized Measure = Key Indicator

Planning and Development Review
Budget Detail by Activity

Program: One Stop Shop
Activity: Building Inspection

The purpose of Building Inspection is to provide inspections of buildings and systems at various stages of construction in order for permit holders to safeguard the public's life, health, safety, and welfare.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	227	0	126,000	5,946	126,000
General Fund	3,836,566	4,152,833	4,306,900	4,348,069	4,863,759
Total Requirements	$3,836,793	$4,152,833	$4,432,900	$4,354,015	$4,989,759
Full-Time Equivalents					
General Fund	47.00	48.00	51.00	51.00	51.00
Total FTEs	47.00	48.00	51.00	51.00	51.00
Performance Measures					
Citywide Cost per inspection	27.83	31.12	26.22	25.17	28.26
Number of fire technical inspections	7,717	7,645	7,500	9,400	9,400
Number of initial food establishment inspections	347	402	635	353	370
Number of inspections performed citywide (Building Inspections)	150,228	166,467	180,000	182,500	182,500
Percent of residential inspections that fail	22	24	25	26	26
Percent of building inspections performed within 24 hours of request	***90***	***94***	***95***	***94***	***95***

Services

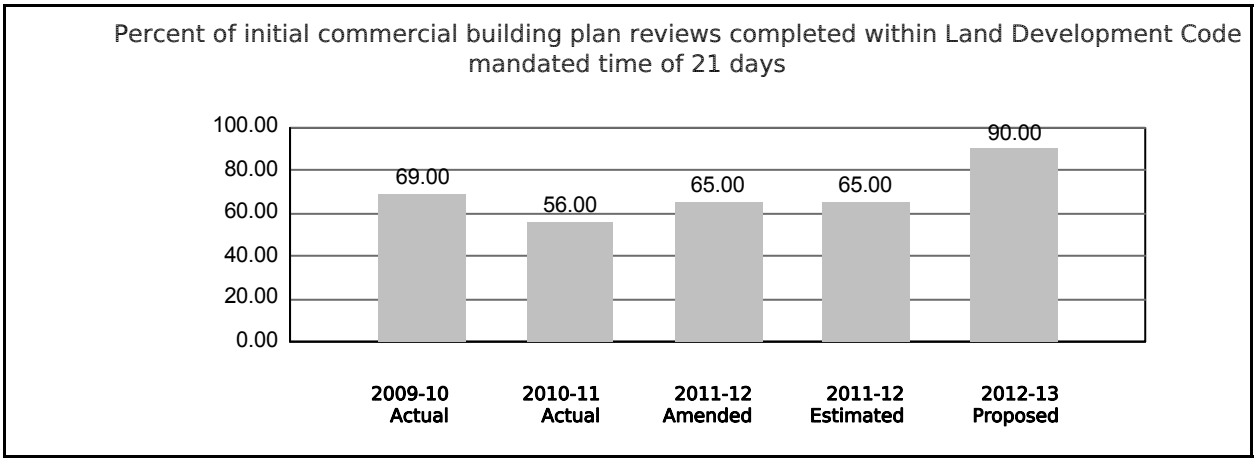
Inspections: Residential, Mechanical, Electrical, Plumbing, Commercial Building, Medical Gas, Energy, Technical Fire Prevention and Food Establishment Initial

Bold/Italicized Measure = Key Indicator

Planning and Development Review
Budget Detail by Activity

Program: One Stop Shop
Activity: Commercial Building Plan Review

The purpose of Commercial Building Plan Review is to provide code review to the construction community to ensure compliant commercial building plans in a timely manner.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	139,760	142,040	58,000	98,378	58,000
General Fund	937,332	1,084,428	1,261,288	1,252,346	1,599,833
Total Requirements	$1,077,092	$1,226,468	$1,319,288	$1,350,724	$1,657,833
Full-Time Equivalents					
General Fund	16.25	16.50	19.50	19.50	19.50
Total FTEs	16.25	16.50	19.50	19.50	19.50
Performance Measures					
Average initial review time for new commercial construction (in days)	16	17	23	45	21
Cycle time for new commercial construction (in days)	69	75	69	80	45
Number of health applications received and processed	447	444	525	600	675
Number of new commercial construction applications reviewed	316	324	600	650	750
Percent of initial commercial building plan reviews completed within Land Development Code mandated time of 21 days	***69***	***56***	***65***	***65***	***90***

Services

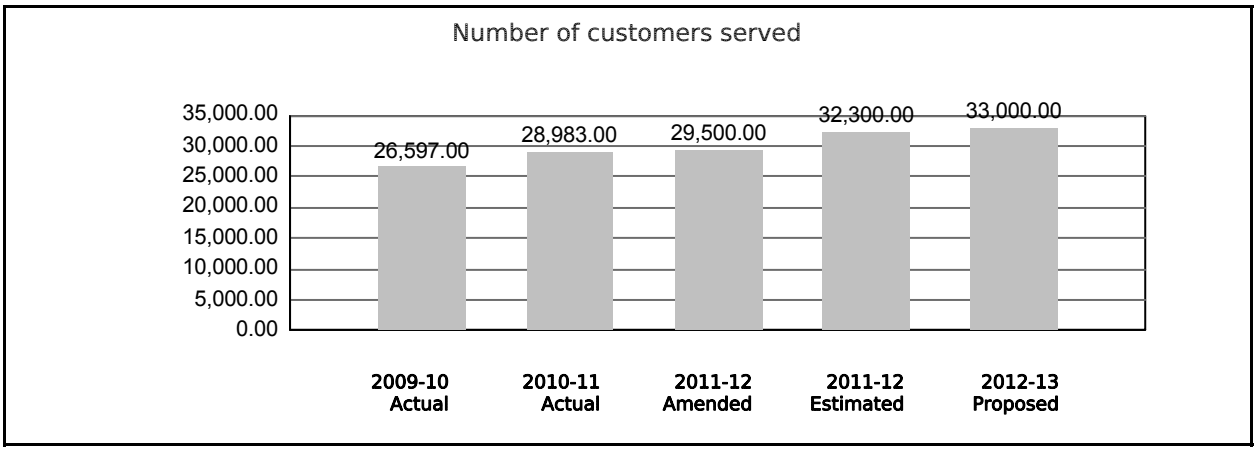
Reviews: Mechanical, Electric, Plumbing, Building, Industrial Waste, Water Utility, Fire Prevention, Food Establishment; Research and Code Adoption

Bold/Italicized Measure = Key Indicator

Planning and Development Review
Budget Detail by Activity

Program: One Stop Shop
Activity: Development Assistance Center

The purpose of the Development Assistance Center is to evaluate development proposals for potential applicants and concerned citizens on behalf of the community to ensure that development is designed and build in accordance with the City of Austin's Rules and Regulations.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	192,775	214,208	200,022	191,375	246,238
General Fund	777,211	929,738	970,017	1,018,005	1,268,622
Total Requirements	$969,986	$1,143,946	$1,170,039	$1,209,380	$1,514,860
Full-Time Equivalents					
General Fund	15.50	17.50	18.00	18.00	18.00
Total FTEs	15.50	17.50	18.00	18.00	18.00
Performance Measures					
Customer Wait Time (in minutes) (DAC)	11	12	15	17	15
Number of legal hours spent on One Stop Shop (OSS) issues	706	1,200	1,000	1,200	1,200
Number of Board of Adjustment cases reviewed	156	143	185	175	175
Number of customers served	26,597	28,983	29,500	32,300	33,000
Number of billboard relocation applications processed	22	17	25	22	20
Number of documents reproduced and distributed	49,441	51,384	56,000	63,500	63,700

Services

Zoning Consultation; Development Assessments; Process changes to site plan and subdivision construction plans; Site Development Exemptions; Land Status Determinations; Site Plan Consultations; Subdivision Consultations; Pre-Submittal Meetings; Document Sales; Zoning Verification; Files Management; Utility Service Providers; Conservation, Development Process, and Building Plan Consulting; Development Applications; Provide property information; sign applications; sound amplification applications; carnival and alcohol permit applications; Board of Adjustment/Sign Review Board case management and support; and billboard ordinance waivers.

Bold/Italicized Measure = Key Indicator

Planning and Development Review
Budget Detail by Activity

Program: One Stop Shop
Activity: Inspection, Review, and Support

The purpose of Inspection, Review, and Support is to provide program support to OSS staff and citizens in order to promote efficient performance and service to meet the One Stop Shop program objectives.

Graph Not Applicable

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	152,084	0	0	0	0
General Fund	326,845	0	0	0	0
Total Requirements	$478,929	$0	$0	$0	$0
Full-Time Equivalents					
General Fund	5.25	0.00	0.00	0.00	0.00
Total FTEs	5.25	0.00	0.00	0.00	0.00

Measures Not Applicable

Services

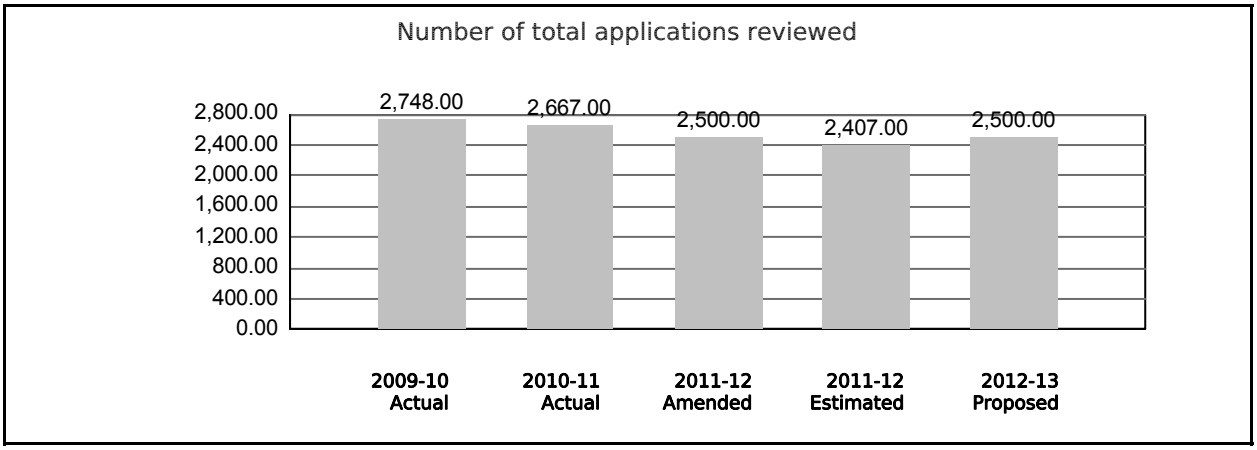
Administrative Support; Rules Posting; Procedures Enforcement; Research; Analysis; Legal Advice; Website Development Support; HB 1445 Support; Board Support; Commission Support; Council support; AMANDA Support

Bold/Italicized Measure = Key Indicator

Planning and Development Review
Budget Detail by Activity

Program: One Stop Shop
Activity: Land Use Review

The purpose of Land Use Review is to review and permit development applications that comply with regulations adopted by council. The division coordinates permitting activities with stakeholders and provides customer training.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	2,967,248	3,172,132	3,241,182	2,915,789	3,272,769
General Fund	1,914,906	2,091,616	2,258,976	2,465,686	2,787,169
Total Requirements	$4,882,154	$5,263,748	$5,500,158	$5,381,475	$6,059,938
Full-Time Equivalents					
General Fund	64.00	66.00	62.00	62.00	62.00
Total FTEs	64.00	66.00	62.00	62.00	62.00
Performance Measures					
Effectiveness rating of training sessions	New Meas	No Data	85	85	85
Number of permits issued	New Meas	1,894	2,404	2,875	3,163
Number of total applications reviewed	2,748	2,667	2,500	2,407	2,500
Number of training sessions held	New Meas	9	10	10	10
Percent of on-time subdivision and site plan initial reviews	66	66	70	52	50

Services

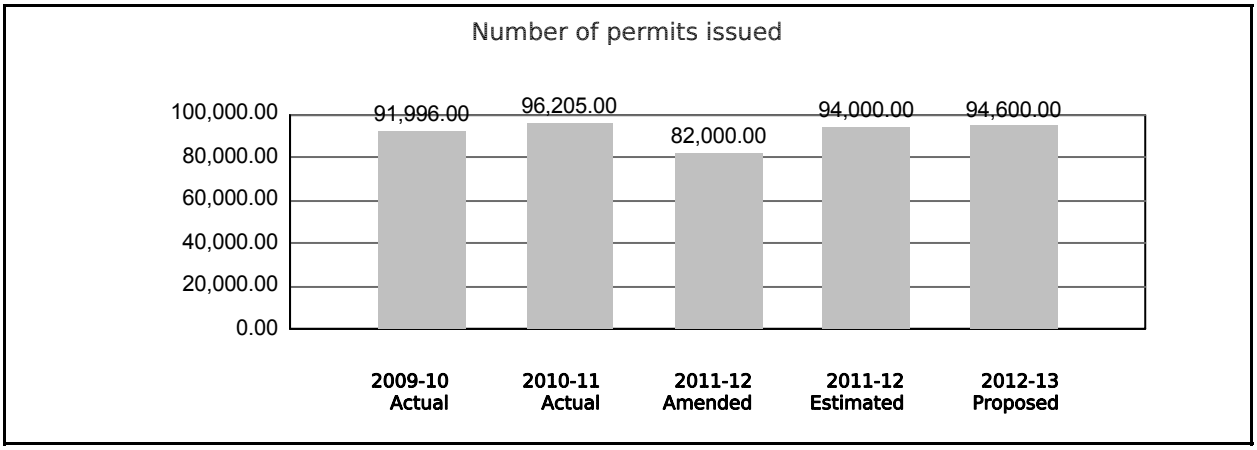
Reviews and permits: Site plan, subdivision, Cell Tower, General Permit, Underground Storage Permit; Underground Storage Review; Hazardous Materials Review; Protected Tree Review; Water Quality Operating Permit Review in the Barton Springs Zone. Related Services: Code Development; rules processing, notification, code interpretation, criteria development; LGC Chapter-245 (1704) Determination

Bold/Italicized Measure = Key Indicator

Planning and Development Review
Budget Detail by Activity

Program: One Stop Shop
Activity: Permit Center

The purpose of the Permit Center is to issue licenses, registrations and permits for builders, trade contractors, developers, and property owners so they can begin their activity.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
General Fund	547,970	640,691	772,246	727,432	858,310
Total Requirements	$547,970	$640,691	$772,246	$727,432	$858,310
Full-Time Equivalents					
General Fund	9.25	12.25	13.25	13.25	13.25
Total FTEs	9.25	12.25	13.25	13.25	13.25
Performance Measures					
Customer Wait Time (in minutes) (Permit Center)	27	34	35	40	40
Number of permits issued	91,996	96,205	82,000	94,000	94,600
Number of walk-in customers served (Permit Center)	28,346	26,067	24,000	26,000	26,800

Services

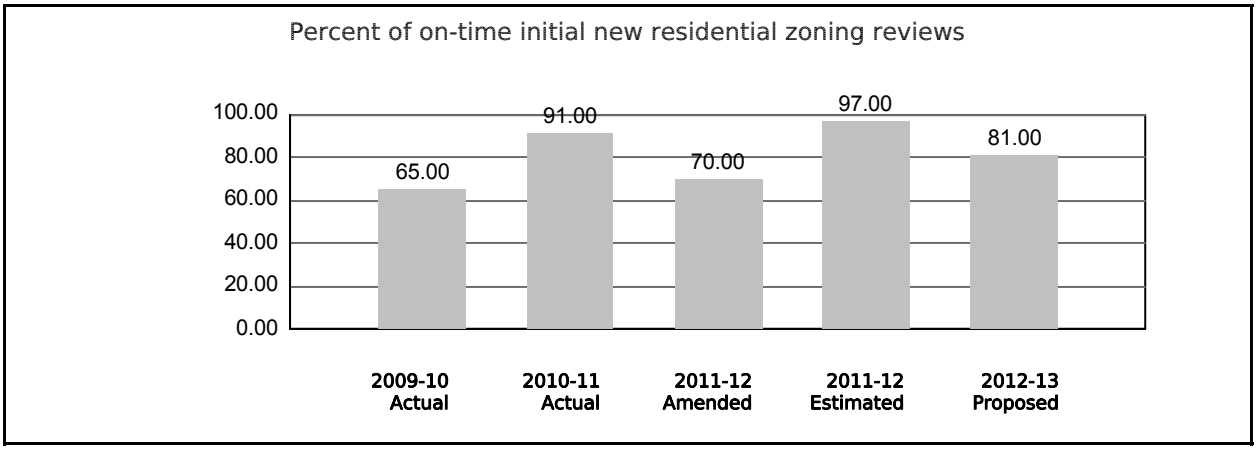
License Registrations; Permit Issuance; Plans Retention; Escrow Transaction Management; Census Report; Cancellations; Refunds

Bold/Italicized Measure = Key Indicator

Planning and Development Review
Budget Detail by Activity

Program: One Stop Shop
Activity: Residential Review

The purpose of Residential Review is to provide comprehensive review services to citizens and developers to ensure that structures are in compliance with zoning and other development regulations.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
General Fund	735,135	996,859	1,192,297	1,063,618	1,391,798
Total Requirements	$735,135	$996,859	$1,192,297	$1,063,618	$1,391,798
Full-Time Equivalents					
General Fund	13.25	16.25	17.25	17.25	17.25
Total FTEs	13.25	16.25	17.25	17.25	17.25
Performance Measures					
Customer Wait Time (in minutes)	48	18	55	14	14
Cycle time for new residential zoning reviews (in days)	15	15	21	14	14
Number of total applications reviewed	6,871	6,934	7,000	6,661	6,000
Number of new residential applications	1,785	1,598	1,700	1,812	1,700
Number of walk-in customers	11,035	10,464	11,000	5,962	5,200
Percent of on-time initial new residential zoning reviews	***65***	***91***	***70***	***97***	***81***

Services

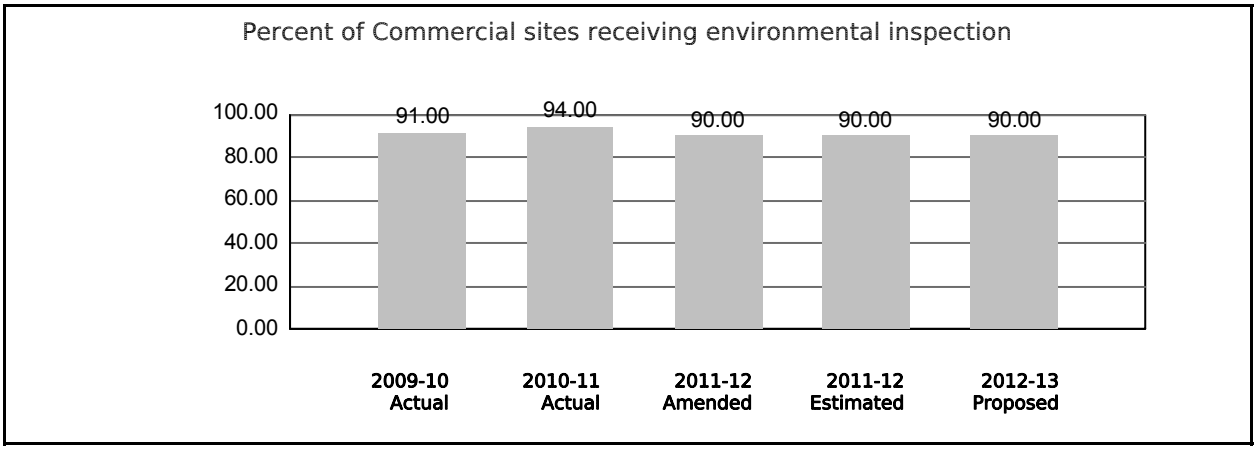
Reviews: residential applications, commercial remodeling applications; residential driveway waivers, temporary use applications, Residential Design and Compatibility Commission case management and support, zoning regulations consultation, code development, criteria development, research, and alcohol beverage waivers.

Bold/Italicized Measure = Key Indicator

Planning and Development Review
Budget Detail by Activity

Program: One Stop Shop
Activity: Site/Subdivision Inspection

The purpose of the Site/Subdivision Inspection activity is to provide inspection services for the community to ensure compliance with approved plans, City rules, regulations, and specifications.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	1,742,134	1,639,281	1,659,031	1,587,313	1,873,456
General Fund	3,031,898	3,227,664	3,861,882	3,561,529	3,991,998
Total Requirements	$4,774,032	$4,866,945	$5,520,913	$5,148,842	$5,865,454
Full-Time Equivalents					
General Fund	61.00	60.00	58.00	58.00	58.00
Total FTEs	61.00	60.00	58.00	58.00	58.00
Performance Measures					
Number of active site & subdivision projects inspected	308	231	250	270	295
Number of landscape inspections	1,644	1,692	2,000	1,800	2,000
Percent of Commercial sites receiving environmental inspection	91	94	90	90	90
Percent of Residential sites receiving environmental inspection	79	80	65	80	65
Percent of tap inspection service requests completed within 7 days	93	99	90	90	90

Services

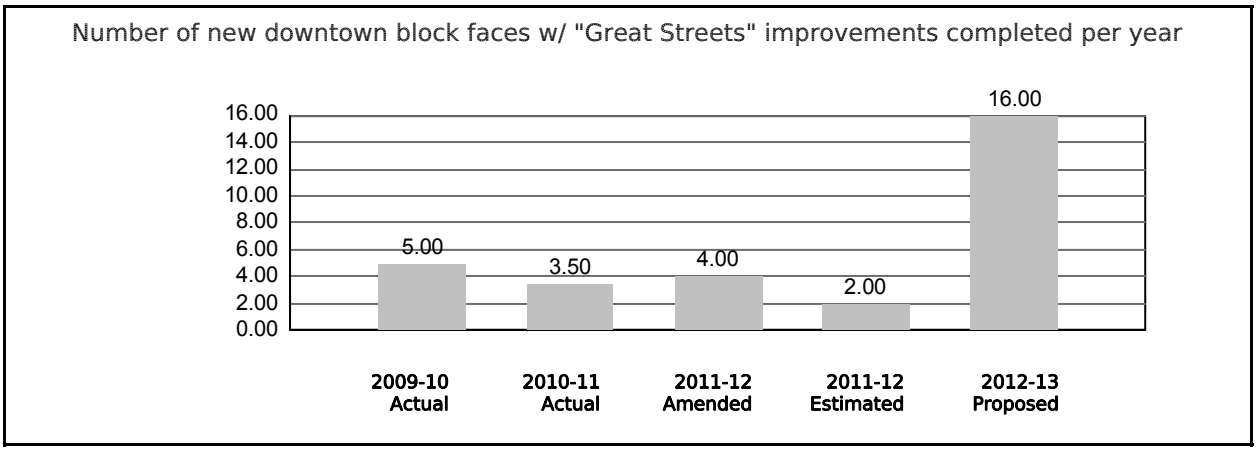
Pre-Construction Meetings; Subdivision Inspection; Environmental Compliance Monitoring; Site Construction Inspection; Water Utility Taps Inspection; Barton Springs Operating Permit Inspections; Final Acceptance; Warranty Check Back; Project Communications; Complaint Investigation; Utility Excavation Inspection; Temporary Repair; Permanent Repair; Backfill Inspections; Environmental Inspection; Commercial Pond Inspection; Taps Inspection; Site & Drop-ins

Bold/Italicized Measure = Key Indicator

Planning and Development Review
Budget Detail by Activity

Program: Urban Design
Activity: Urban Design

The purpose of the Urban Design activity is to shape streetscapes, public places, neighborhoods and downtown for Austin citizens and visitors in order to achieve a high quality, economically viable, environmentally sustainable, accessible and affordable built environment.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	15,354	75	0	0	0
General Fund	628,681	730,712	658,293	729,033	897,119
Total Requirements	$644,035	$730,787	$658,293	$729,033	$897,119
Full-Time Equivalents					
General Fund	8.75	9.00	9.00	9.00	9.00
Total FTEs	8.75	9.00	9.00	9.00	9.00
Performance Measures					
Number of downtown block faces w/ new "Great Streets" improvements planned per year	43	2.50	9.50	2	16
Number of new downtown block faces w/ "Great Streets" improvements completed per year	5	3.50	4	2	16

Services

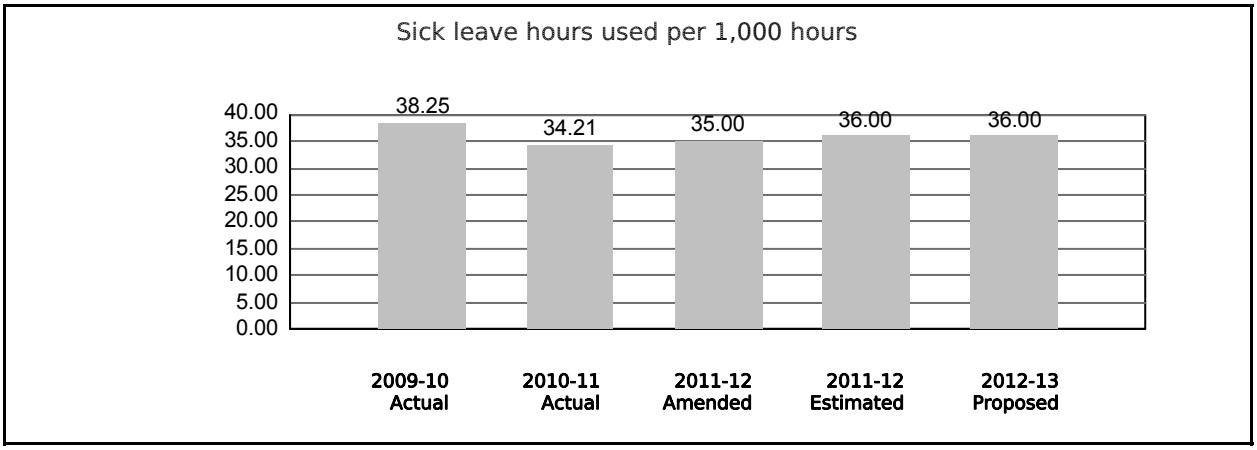
Urban Design Standards; District, Corridor and Transit Station Planning; Code Amendments; Great Streets Development Program; Board & commissions support; Urban Design Guidelines

Bold/Italicized Measure = Key Indicator

Planning and Development Review
Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	291,927	158,675	157,713	155,592	177,908
General Fund	1,825,161	2,689,138	2,783,764	2,741,963	3,621,037
Total Requirements	$2,117,088	$2,847,813	$2,941,477	$2,897,555	$3,798,945
Full-Time Equivalents					
General Fund	12.75	20.00	23.00	23.00	28.00
Total FTEs	12.75	20.00	23.00	23.00	28.00
Performance Measures					
Average Annual Carbon Footprint	New Meas	No Data	1,205	1,205	1,065
Employee Turnover Rate	7.86	2.36	6	6	6
Lost Time Injury Rate Per the Equivalent of 100 Employees	0	0	0	1.51	0
Sick leave hours used per 1,000 hours	38.25	34.21	35	36	36

Services

Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Information Technology Support, Public Information, Vehicle and Equipment Maintenance, Grant Administration, Safety, Customer Service, Inventory Control, Audit/Internal Review, Contract Management

Bold/Italicized Measure = Key Indicator

Planning and Development Review
Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers & Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	3,478	0	0	0	3,302
General Fund	14,520	22,446	22,816	22,816	19,514
Total Requirements	$17,998	$22,446	$22,816	$22,816	$22,816

Bold/Italicized Measure = Key Indicator

Planning and Development Review - 2012-13

General Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
CAPITAL AREA METROPOLITAN PLANNING ORGANIZATION (CAMPO)										
CAMPO	$0	16.00	$0	16.00	$0	16.00	$0	16.00	$0	16.00
Subtotal	**$0**	**16.00**	**$0**	**16.00**	**$0**	**16.00**	**$0**	**16.00**	**$0**	**16.00**
COMPREHENSIVE PLANNING										
Neighborhood Assistance Center	$155,240	4.00	$162,066	4.00	$104,370	4.00	$169,386	4.00	$201,856	4.00
Neighborhood Planning	$2,090,123	22.75	$1,718,996	21.00	$1,802,150	20.00	$1,711,885	20.00	$1,990,682	20.00
Subtotal	**$2,245,363**	**26.75**	**$1,881,062**	**25.00**	**$1,906,520**	**24.00**	**$1,881,271**	**24.00**	**$2,192,538**	**24.00**
CURRENT PLANNING										
Annexation	$117,304	2.00	$76,170	2.00	$187,531	2.00	$118,153	2.00	$205,069	2.00
Code Amendment	$85,819	1.00	$88,315	1.00	$91,629	1.00	$91,377	1.00	$101,408	1.00
Zoning Case Management	$1,022,364	11.75	$975,914	11.00	$1,093,497	11.00	$1,055,824	11.00	$1,212,616	11.00
Subtotal	**$1,225,487**	**14.75**	**$1,140,398**	**14.00**	**$1,372,657**	**14.00**	**$1,265,354**	**14.00**	**$1,519,093**	**14.00**
ONE STOP SHOP										
Building Inspection	$3,836,566	47.00	$4,152,833	48.00	$4,306,900	51.00	$4,348,069	51.00	$4,863,759	51.00
Commercial Building Plan Review	$937,332	16.25	$1,084,428	16.50	$1,261,288	19.50	$1,252,346	19.50	$1,599,833	19.50
Development Assistance Center	$777,211	15.50	$929,738	17.50	$970,017	18.00	$1,018,005	18.00	$1,268,622	18.00
Inspection, Review, and Support	$326,845	5.25	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Land Use Review	$1,914,906	64.00	$2,091,616	66.00	$2,258,976	62.00	$2,465,686	62.00	$2,787,169	62.00
Permit Center	$547,970	9.25	$640,691	12.25	$772,246	13.25	$727,432	13.25	$858,310	13.25
Residential Review	$735,135	13.25	$996,859	16.25	$1,192,297	17.25	$1,063,618	17.25	$1,391,798	17.25
Site/Subdivision Inspection	$3,031,898	61.00	$3,227,664	60.00	$3,861,882	58.00	$3,561,529	58.00	$3,991,998	58.00
Subtotal	**$12,107,862**	**231.50**	**$13,123,829**	**236.50**	**$14,623,606**	**239.00**	**$14,436,685**	**239.00**	**$16,761,489**	**239.00**
URBAN DESIGN										
Urban Design	$628,681	8.75	$730,712	9.00	$658,293	9.00	$729,033	9.00	$897,119	9.00
Subtotal	**$628,681**	**8.75**	**$730,712**	**9.00**	**$658,293**	**9.00**	**$729,033**	**9.00**	**$897,119**	**9.00**

Planning and Development Review - 2012-13

General Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
SUPPORT SERVICES										
Departmental Support Services	$1,825,161	12.75	$2,689,138	20.00	$2,783,764	23.00	$2,741,963	23.00	$3,621,037	28.00
Subtotal	**$1,825,161**	**12.75**	**$2,689,138**	**20.00**	**$2,783,764**	**23.00**	**$2,741,963**	**23.00**	**$3,621,037**	**28.00**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$14,520	0.00	$22,446	0.00	$22,816	0.00	$22,816	0.00	$19,514	0.00
Subtotal	**$14,520**	**0.00**	**$22,446**	**0.00**	**$22,816**	**0.00**	**$22,816**	**0.00**	**$19,514**	**0.00**
Total	**$18,047,074**	**310.50**	**$19,587,585**	**320.50**	**$21,367,656**	**325.00**	**$21,077,122**	**325.00**	**$25,010,790**	**330.00**

Planning and Development Review - 2012-13

Expense Refunds

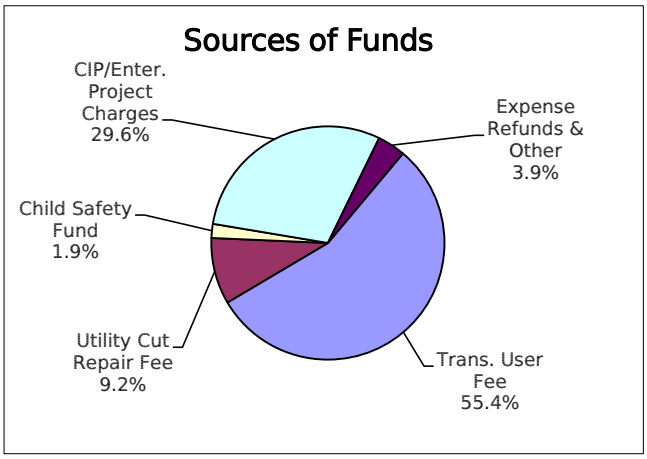
	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
CAPITAL AREA METROPOLITAN PLANNING ORGANIZATION (CAMPO)										
CAMPO	$1,272,495	0.00	$1,254,639	0.00	$1,381,045	0.00	$1,381,045	0.00	$1,552,358	0.00
Subtotal	**$1,272,495**	**0.00**	**$1,254,639**	**0.00**	**$1,381,045**	**0.00**	**$1,381,045**	**0.00**	**$1,552,358**	**0.00**
COMPREHENSIVE PLANNING										
Neighborhood Assistance Center	$866	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Neighborhood Planning	$148,629	0.00	$1,079	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$149,494**	**0.00**	**$1,079**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
CURRENT PLANNING										
Annexation	$135,554	0.00	$135,000	0.00	$135,000	0.00	$125,000	0.00	$135,000	0.00
Code Amendment	$146	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Zoning Case Management	$1,448	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$137,149**	**0.00**	**$135,000**	**0.00**	**$135,000**	**0.00**	**$125,000**	**0.00**	**$135,000**	**0.00**
ONE STOP SHOP										
Building Inspection	$227	0.00	$0	0.00	$126,000	0.00	$5,946	0.00	$126,000	0.00
Commercial Building Plan Review	$139,760	0.00	$142,040	0.00	$58,000	0.00	$98,378	0.00	$58,000	0.00
Development Assistance Center	$192,775	0.00	$214,208	0.00	$200,022	0.00	$191,375	0.00	$246,238	0.00
Inspection, Review, and Support	$152,084	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Land Use Review	$2,967,248	0.00	$3,172,132	0.00	$3,241,182	0.00	$2,915,789	0.00	$3,272,769	0.00
Site/Subdivision Inspection	$1,742,134	0.00	$1,639,281	0.00	$1,659,031	0.00	$1,587,313	0.00	$1,873,456	0.00
Subtotal	**$5,194,228**	**0.00**	**$5,167,661**	**0.00**	**$5,284,235**	**0.00**	**$4,798,801**	**0.00**	**$5,576,463**	**0.00**
URBAN DESIGN										
Urban Design	$15,354	0.00	$75	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$15,354**	**0.00**	**$75**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
SUPPORT SERVICES										
Departmental Support Services	$291,927	0.00	$158,675	0.00	$157,713	0.00	$155,592	0.00	$177,908	0.00
Subtotal	**$291,927**	**0.00**	**$158,675**	**0.00**	**$157,713**	**0.00**	**$155,592**	**0.00**	**$177,908**	**0.00**

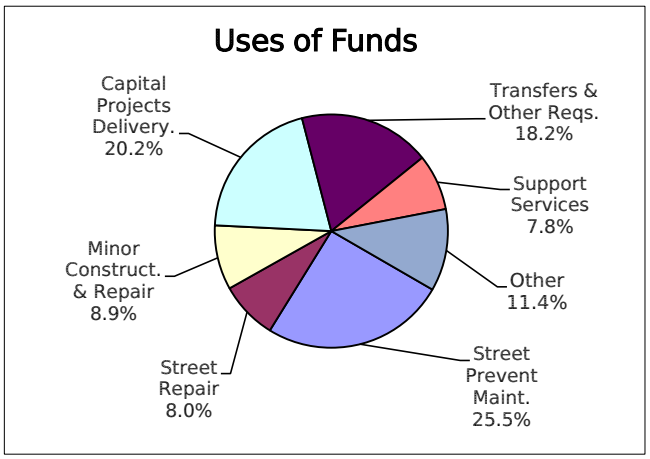
Planning and Development Review - 2012-13

Expense Refunds

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$3,478	0.00	$0	0.00	$0	0.00	$0	0.00	$3,302	0.00
Subtotal	**$3,478**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$3,302**	**0.00**
Total	**$7,064,126**	**0.00**	**$6,717,130**	**0.00**	**$6,957,993**	**0.00**	**$6,460,438**	**0.00**	**$7,445,031**	**0.00**

Public Works





Budget Overview

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Transportation Fund					
Revenue	$44,883,146	$50,430,354	$49,840,000	$49,840,000	$53,544,660
Transfers In	$5,182,371	$1,665,385	$2,075,385	$2,075,385	$410,000
Requirements	$39,663,351	$43,408,960	$51,066,011	$50,388,447	$50,610,913
Full-Time Equivalents (FTEs)	231.00	234.00	257.00	257.00	264.00
Capital Projects Management Fund					
Revenue	$21,493,624	$23,463,195	$24,416,500	$24,476,500	$24,436,500
Requirements	$19,485,968	$23,093,438	$24,150,778	$23,260,234	$24,620,470
Full-Time Equivalents (FTEs)	173.00	190.00	190.00	190.00	193.00
Child Safety Fund					
Revenue	$1,540,852	$1,486,723	$1,470,000	$1,605,000	$1,605,000
Requirements	$1,387,472	$1,654,767	$1,550,350	$1,561,934	$1,851,612
Full-Time Equivalents (FTEs)	4.00	4.00	4.00	4.00	7.00
Expense Refunds	$2,362,563	$2,797,713	$1,762,130	$2,440,671	$2,452,999
Grants					
Requirements	$0	$1,748,093	$1,510,200	$1,510,200	$0
Total Budget	$62,899,354	$72,702,971	$80,039,469	$79,161,486	$79,535,994

Public Works
Organization by Program and Activity for 2013

Bicycle and Pedestrian Infrastructure

Bicycle & Pedestrian Infrastructure Mgmt.

Bridge Maintenance

Bridge Maintenance

Capital Projects Delivery

CIP Inspections
Engineering Services
Project Management

Child Safety

Safety Education
School Crossing Guards
School Infrastructure

Minor Construction and Repair

Concrete Repair & Construction
Utility Excavation Repair

One Stop Shop

Inspection, Review, and Support

Quality & Standards Management

Program Management
Surveying Services

Right-of-Way Maintenance

Off-Street R-O-W Maintenance

Street Preventive Maintenance

Asphalt Overlay
Crack Seal Resurfacing
Operations Management
Seal Coat

Street Repair

Routine Roadway & Alley Maintenance

Support Services

Departmental Support Services

Transfers & Other Requirements

Other Requirements
Transfers

Public Works
Mission and Goals for 2013

Mission

The mission of the Public Works Department is to provide an integrated approach to the development, design, construction, and maintenance of the City's infrastructure systems that support an exceptional quality of life in an environmentally sustainable manner.

Goals

Maintain and improve the quality of Austin's streets.

- Increase the street inventory in Fair to Excellent condition to 80% by 2018.
- Provide preventive maintenance on 10% of the roadway inventory annually.

Ensure a safe and efficient multi-modal transportation system.

- Program 100% of bicycle, pedestrian and road projects in the approved annual schedule.
- Increase accessibility and connectivity of existing sidewalk infrastructure by adding 14,000 linear feet of sidewalks and 100 curb ramps annually.
- Provide crossing guard coverage for all designated school crossings 100% of the time.

Implement Capital Improvement Program (CIP) projects on time, within budget, and with high quality.

- 80% of projects managed by Public Works will be completed in accordance with the accepted baseline schedule.
- Non-user requested change orders will make up less than 5% of total construction contract awards.

Ensure quality design and construction of infrastructure.

- 90% of projects managed by Public Works will pass the one-year warranty inspection without significant construction deficiencies.

Public Works

Message from the Director

Your Public Works Department (PWD) provides a wide array of services, projects and maintenance activities for Austin's residents and businesses. Our four primary service areas are street and bridge maintenance and repair; design and delivery of capital improvement projects; neighborhood connectivity activities including planning and construction of bicycle and pedestrian facilities and implementation of the child safety program including school zone improvement projects and the provision of crossing guards for neighborhood schools. Service delivery in these areas are challenged by an aging and expanding roadway infrastructure, continued growth of the city of Austin's geographic area, and uncertainties in the costs of materials. PWD will continue to implement creative, innovative, and sustainable strategies to address the City's needs for mobility, safety, and facilities development that obtain the best value for the resources available. In recognition of these efforts, PWD has received 15 major regional, state, and national awards over the past 18 months. PWD will enhance its Child Safety services with the consolidation of all Safe Routes to School assets within the department.

The efforts to provide street and bridge improvements and maintenance of the Right-of-Way (ROW) draw from the City's Transportation Fund. PWD is recommending a small increase in the Transportation User Fee for FY 2011-12, which is the primary funding source for the Fund. The additional resources will enable the department to improve its maintenance of the public right of way though both traditional and innovative means. Several new approaches to traffic calming are being fielded in partnership with the Transportation Department. Partial depth reconstruction, an economical method to extend the lifespan of our roadways, was tested in FY 2011-12 and will be more fully implemented in the coming year. Additional uses of reclaimed and recycled materials, along with added emphasis on emissions reductions will continue to reduce the environmental impact of our operations. The result of these efforts is that PWD has reached its goal to reduce the number of unsatisfactory pavements to under 20% five years ahead of schedule.

FY 2012-13 will be a strong year for capital construction. PWD will continue work on several iconic projects. The boardwalk at Lady Bird Lake, started late in FY 2011-12, will be in full construction mode. Initiation of work on the new Central Library is currently forecasted for late in the fiscal year. Repairs to Barton Springs Pool will be made, preserving this piece of Austin for generations to come. PWD will also continue its Accelerate Austin program to rebuild our infrastructure. Utilities replacements, flood control efforts, and facility construction will also continue. Our Neighborhood Partnering Program is also hitting its stride, with over thirty active community generated projects in the pipeline. PWD's requirements to support the Capital Improvement Program are funded by capital project revenues, which are managed through the Capital Project Management Fund (CPMF). Due to the sustained level of activity, PWD is requesting two additional staff resources to provide expanded project cost estimating and project control activities.

The Child Safety Fund (CSF) receives revenues from vehicle registrations and from traffic violations that occur in school zones, and provides the funding source to pay for crossing guards and school zone safety improvements. The FY 2011-12 Budget includes a pay increase of 3% for the crossing guards that work at various schools in Austin. The increase is recommended to help reduce the staffing turnover rate that the program experiences and retain the experience necessary to keep our children safe traveling to and from school.

Howard Lazarus, P.E.
Public Works Director

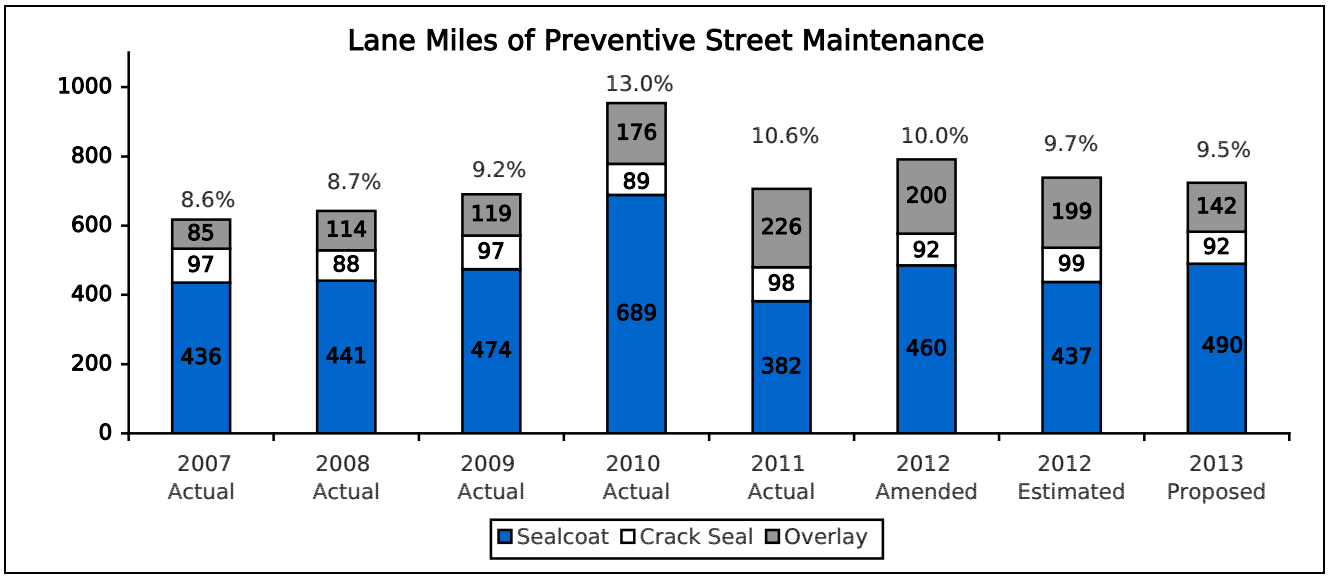
Budget Highlights

Revenue

The Public Works Transportation Fund derives revenue from the Transportation User Fee, Utility Cut Repair charges, the General Fund and miscellaneous other revenue. The total revenue for FY 2012-13 is expected to increase $3.7 million primarily from an increase in the Transportation User Fee. This fee increase would raise the rate for a single-family home by $0.51 per month. This proposed fee increase is partially offset by a reallocation of the transfer from the General Fund to the Austin Transportation Department of $0.9 million. Additionally, revenue from utility cut repairs is increasing due to an increased workload in the number of required repairs and transfers in from the Parking Management Fund for support services and various downtown initiatives.

Street Preventive Maintenance

A significant accomplishment in this program is that Public Works is estimating it will achieve its longstanding goal of 80% of lane miles in fair to excellent condition in the current year; six years earlier than the established goal. The FY 2012-13 Budget will continue to maintain this condition level. Public Works is proposing an additional type of preventive maintenance called street rehabilitation. Street rehabilitation is a large scale maintenance approach which is less than full street reconstruction but more than a total pavement overlay. This additional type of maintenance will allow Public Works to continue to expand and select the most appropriate type of street maintenance to use based on the actual street conditions. PWD estimates ten lane miles will receive this maintenance treatment in FY 2012-13.

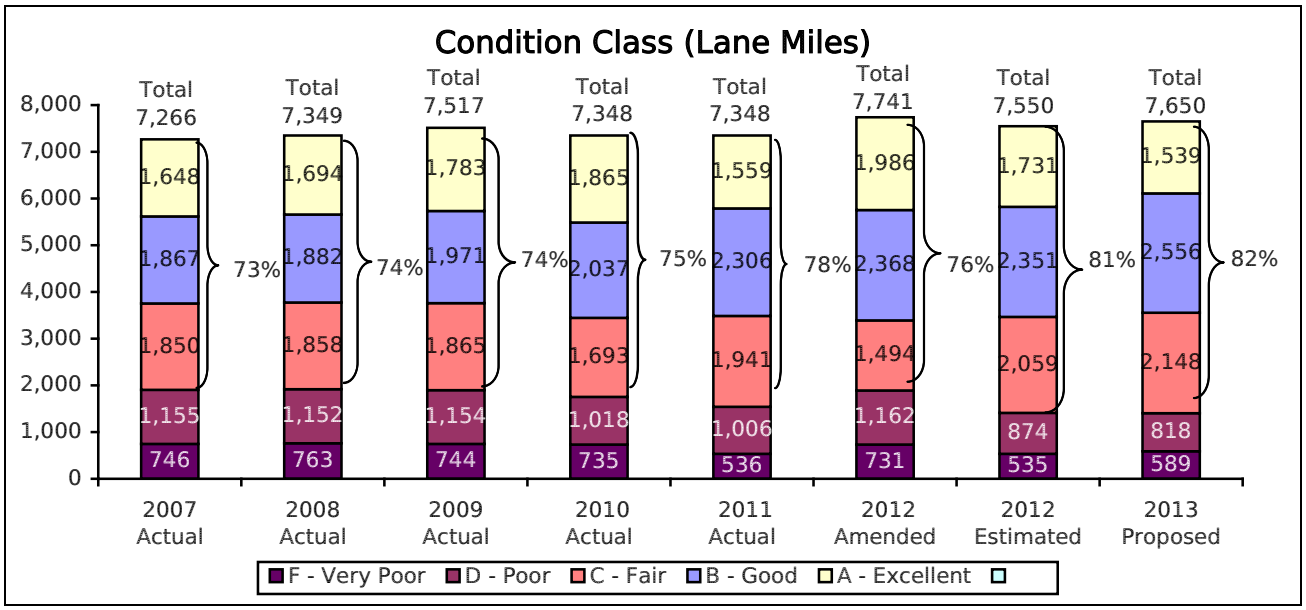


Right-of-Way Maintenance

Since assuming the responsibility for maintenance of plantings in the right-of-way from the Parks and Recreation Department in FY 2010-11, Public Works has begun the work of implementing a cyclic tree maintenance program and has initiated improvements to the center islands, medians, and other structures. In FY 2012-13, the Department will initiate a more aggressive tree planting program and replacement of irrigated areas with more drought tolerant plantings. Additional uses of rain gardens and other innovative features will support a more sustainable approach to right-of-way maintenance. This includes the addition of four positions and associated commodity and contractual costs of $0.3 million.

Support Services

The Support Services program provides administrative, financial and human resources support department-wide. A strong area of focus for Public Works is the establishment of career ladder for field staff within the street and bridge division. The FY 2012-13 Budget includes three positions, including necessary program expenses, in the amount of $0.4 million to supplement the career training and progression program for street and bridge operations. These positions will focus on developing skills testing and verification, recordkeeping, and certification of Street and Bridge equipment operators.



Capital Budget

The Public Works Department has the organizational mission to provide an integrated approach to the development, design, construction, and maintenance of the City's infrastructure systems and facilities. The FY 2012-13 Capital Budget includes a total appropriation of approximately $7.3 million, of which $5.3 million is for various street improvement projects and $1.1 million is for sidewalk improvements. Other significant highlights for capital projects continuing or scheduled for completion are the Boardwalk Trail at Lady Bird Lake, the Neighborhood Partnering Program, and the street reconstruction of 3rd Street from Congress to Brazos and San Jacinto to Trinity.

Other Funds

Capital Projects Management Fund

The Capital Projects Management Fund (CPMF) is an internal service fund that accounts for the project delivery costs of engineering, construction and inspection costs for approximately 70 percent of the City of Austin Capital Improvement Program. Austin Energy provides for the engineering and construction of the generation and transmission systems for the utility.

The CPMF is completing a restructure in FY 2012-13. The Contract Management Department and the Office of Real Estate Services are relocating out of the CPMF and into the Support Services Fund. This realignment will focus the CPMF on capital project delivery activities. The Construction Inspection division is proposing an increase of four positions for FY 2012-13. This includes three Construction Inspectors for anticipated inspection workload increases due to the number of capital projects and one Engineering Associate C to focus on ongoing training activities for the division. Additionally, an Engineering Associate A is transferring to the Contract Management Department as a part of the reorganization of the CPMF.

Child Safety Fund

The Child Safety Fund derives its revenue from traffic violations in school zones and from vehicle licensing fees collected by Travis County for school zone safety programs. The Fund provides crossing guards for school zones and also provides traffic safety education for all K-12 grade levels. The Fund includes a minor increase in revenue for FY 2012-13 for an anticipated increase in the number of vehicle registrations based on population growth, however, is offset with a decrease in revenue from traffic citations.

The Child Safety Fund is also receiving 3 positions from a transfer from the Health and Human Services Department. These positions were previously funded by the Safe Routes to School federal grant program, which are no longer available. The integration of public health education and related initiatives will ensure a cohesive and comprehensive treatment of child safety. The transferred staff will also develop grant applications to various organizations for additional child safety programs.

Public Works
Significant Changes

Transportation Fund

Revenue Changes	Dollars
The Budget includes an increase of $2,987,601 for revenue from an increase in the Transportation User Fee and an increase in the customer base based on population growth.	$2,987,601
The Budget includes an increase of $667,059 for revenue from the expected increase in workload on Utility Cut projects for the Austin Water Utility.	$667,059
The Budget includes a decrease of $1,665,385 for revenue from the General Fund transfer being reallocated from Public Works Department to the Austin Transportation Department to support non-Transportation User Fee eligible programs and activities.	($1,665,385)

Expenditure Changes	FTEs	Dollars
Citywide		
The Budget includes $358,651 for salary increases associated with wage adjustments in FY 2013. An additional $78,999 is included in the Budget for increased City contributions for health insurance.		$437,650
The Budget includes additional funding for the Employees' Retirement System that is equivalent to 2% of payroll for non-civil service employees to help improve the funded status of the pension system.		$241,731
The Budget includes $51,785 for wage adjustments associated with implementing the City's recently completed market study.		$51,785
In previous years, the Public Works Department budgeted the entire supplemental pension funding for the Employees' Retirement System for the Austin Transportation Department (ATD). This funding is being reallocated to ATD for the Budget, thereby reducing the total pension budget.		($555,188)
Minor Construction and Repair		
One position has been reallocated to the Street Preventative Maintenance Program in order to meet changes in workloads, duties and work types.	(1.00)	($64,978)
In FY 2012, there are non-cost of living salary increases as a result of reclassifications of non-supervisory field positions amounting to personnel costs of $79,860.		$79,860
The overtime budget is decreasing $300,000 and reallocated to the temporary employee and asphalt materials budgets for a net impact of zero.		$0
Personnel costs and benefits associated with temporary employees are increasing to assist this staff working to diminish the backlog of unrepaired utility cuts while permanent staff handle the day-to-day workload.		$387,148
Budgeted commodities are increasing a net $161,655 largely due to an increase in the asphalt materials, based on need and increased cost.		$161,655
Expense Refunds are increasing a net $354,741 due to a decrease in interdepartmental charges and refunds, along with an increased reimbursement of CIP charges and department overhead distribution.		($354,741)

Expenditure Changes	FTEs	Dollars
The Non-CIP budget is decreasing due to the removal of completed one-time capital purchases from the prior year budget.		($212,000)
Right-of-Way Maintenance		
Four new Street and Bridge Operations Technician positions are included in the FY 2013 Budget to form a new street tree maintenance and planting crew.	4.00	$225,563
Positions added in FY 2012 included an increase in personnel savings due to the positions being hired during the middle of the year. These savings are being eliminated from the FY 2013 Budget.		$63,327
An overall net increase in contractuals largely for rental equipment, other equipment, grounds maintenance and interdepartmental charges for estimated work to be completed to support the new street tree maintenance and tree planting crew is included in the Budget.		$113,400
An interdepartmental expense refund from Austin Resource Recovery (ARR) has been included in the FY 2013 Budget to inspect and notify ARR of obstruction in blind corners and in the right-of-ways.		($200,000)
One-time purchases of capital items from the prior year budget have been removed from the FY 2013 Budget.		($151,000)
Street Preventative Maintenance		
One position has been reallocated from the Minor Construction and Repair program in order to meet changes in workloads, duties and work types.	1.00	$64,978
One position is being transferred in from the Support Services program in order to meet the business processes needs relating to the implementation of a work order system. This is partially offset with the transfer of one position to Support Services to meet the technological improvements needs relating to a work order system.		$35,871
Salaries and related personnel costs are increasing for departmental reclassifications of non-supervisory field positions. Based on positions filled in the current year, these reclassifications total $170,098 including benefits.		$170,098
Positions added in FY 2012 included an increase in personnel savings due to the positions being hired during the middle of the year. These savings are being eliminated from the FY 2013 Budget.		$137,018
Personnel costs for seasonal and temporary employees have been added based on the department's estimated workload.		$93,639
One-time capital costs completed in the prior year for vehicles, replacement rollers and solar arrow boards are being removed from the Budget.		($147,000)
The prior year Budget included $1,500,000 for a first-time pilot street rehabilitation project to be done by contract. For FY 2013, this is being deferred to evaluate the effectiveness of the pilot project.		($1,500,000)
The Budget includes a total net decrease of $1,069,939 in contracted services for asphalt overlay street preventative maintenance due to the increased cost per contracted lane mile while maintaining the condition class of lane miles in fair to excellent condition at 80% or greater.		($1,069,939)
Street Repair		
Personnel cost increases resulting from department initiated position reclassifications of non-supervisory field staff in the prior year are included in the Budget.		$131,813

Expenditure Changes

	FTEs	Dollars
Support Services		
The Non-CIP Capital category has decreased due to eliminating one-time purchases made in the prior year budget.		($113,000)
The Support Services program is increasing by 3 positions for $192,370 to provide training, certification and administration of a new career progression initiative for the Street and Bridge Operations field staff. Also included are increases in office rental, utilities, educational materials, program management services and various office supplies for this new program.	3.00	$442,140
Transfers and Other Requirements		
The transfer to the Sustainability Fund is eliminated from the FY 2013 Budget.		($518,828)
The FY 2013 Budget includes an increased transfer of $880,000 to the Public Works Technology CIP to continue with the Department's multi-phase work order tracking and infrastructure management technology project. This is partially offset with a decrease in the transfer to CIP for Public Works facilities made in the prior year.		$185,000
General Obligation Debt Service transfer is decreasing $164,348 due to departmental debt being retired.		($164,348)
The Budget includes a net increase in Fleet maintenance costs that are partially offset by reduced fuel costs based on the department consumption for FY 2013.		$22,207
Transfers for CTM Support, CTECC, Workers' Compensation, UCSO Billing Support and Trunked Radio are increasing by a net total of $232,680 for the Budget.		$232,680
The transfer for City Administrative Support is increasing based on the reorganization of the Capital Projects Management Fund.		$1,569,699

Capital Projects Management Fund

Revenue Changes

The Budget includes a decrease of $20,000 in revenue from CIP project charges based on the estimated number of projects for the upcoming fiscal year.	($20,000)

Expenditure Changes

Citywide	
The Budget includes $463,516 for salary increases associated with wage adjustments in FY 2013. An additional $58,330 is included in the Budget for increased City contributions for health insurance.	$521,846
The Budget includes additional funding for the Employees' Retirement System that is equivalent to 2% of payroll for non-civil service employees to help improve the funded status of the pension system.	$277,385
The Budget includes $12,474 for wage adjustments associated with implementing the City's recently completed market study.	$12,474
In previous years, the Public Works Department budgeted the entire supplemental pension funding for the Employees' Retirement System for the Contract Management Department (CMD). This funding is being reallocated to CMD for the Budget, thereby reducing the total pension budget.	($388,925)

Expenditure Changes	FTEs	Dollars
Capital Projects Delivery		
positions are new Inspectors to help with a general increase in workload. Additionally, one new position, an Engineering Associate C, is added to act as a division-wide trainer for all inspection activities.	4.00	$316,709
Five new Ford Escape Hybrids are being purchased for the Construction Inspection division at an estimated cost of $32,000 each. This is partially offset with a reduction of one-time capital costs from the prior year.		($218,000)
Support Services		
One vacant Engineer Associate A position is transferring to the Contract Management Department as part of the reorganization of the Capital Projects Management Fund.	(1.00)	($73,087)
Department-wide		
A reduction in the minor computer hardware spending is included in the Budget.		($76,879)
Transfers for Workers' Compensation, Liability Reserve, City Administrative Support and Trunked Radio are decreasing for the Budget. This decrease is partially offset by a $59,626 increase in the Communications and Technology Management transfer.		($83,205)
The Budget includes a net increase in personnel and contracutal costs for skill based pay, blingual pay, cell phone stipends and rent for office space .		$140,848
The Budget includes a net increase in Fleet maintenance costs that are partially offset by reduced fuel costs based on department consumption for FY 2013.		$21,471

Child Safety Fund

Revenue Changes

The Budget includes an increase of $135,000 for revenue from greater parking citations and vehicle registration fees associated with a general increase in the population.		$135,000

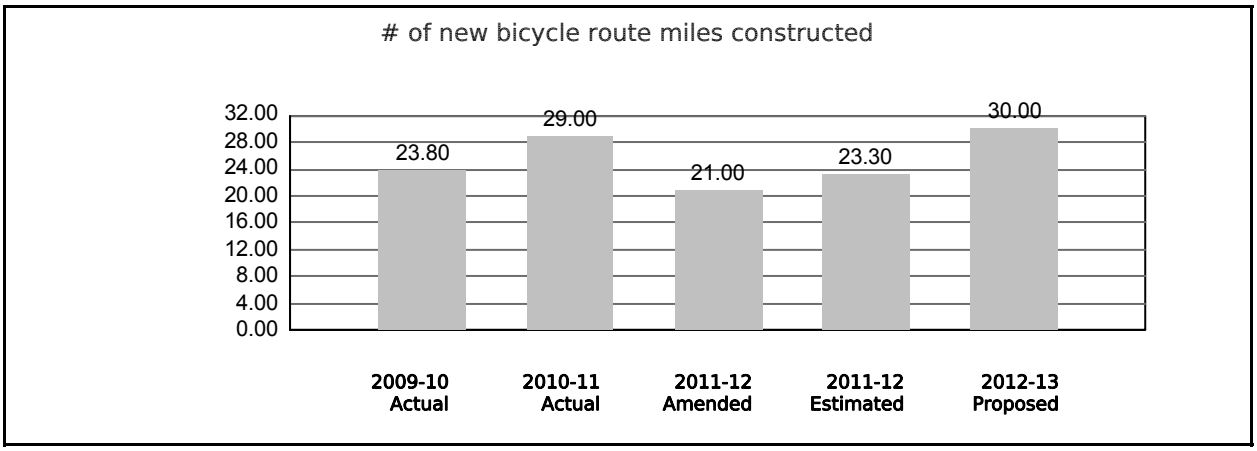
Expenditure Changes

Citywide		
The Budget includes $6,084 for salary increases associated with wage adjustments in FY 2013. An additional $1,228 is included in the Budget for increased City contributions for health insurance.		$7,312
The Budget includes additional funding for the Employees' Retirement System that is equivalent to 2% of payroll for non-civil service employees to help improve the funded status of the pension system.		$4,458
The Budget includes $818 for wage adjustments associated with implementing the City's recently completed market study.		$818
Child Safety		
A Public Health Educator I, Public Health Educator II and Administrative Senior positions are transferring to the Fund from the Health and Human Services Department to work on child safety education and programs.	3.00	$195,704
The Budget includes a $110,000 increase in the crossing guard budget to cover new locations in addition to the increased costs associated with a pay increase for crossing guards.		$110,000
The Budget includes a reduction of capital equipment for the purchase of a replacement van in the prior year.		($32,000)

Public Works
Budget Detail by Activity

Program: Bicycle and Pedestrian Infrastructure
Activity: Bicycle & Pedestrian Infrastructure Mgmt.

The purpose of the Bicycle and Pedestrian Infrastructure Management activity is to plan and construct bicycle, pedestrian and road projects where appropriate and to work with TxDOT, Travis County and CAMPO on multi-modal facilities.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	107,482	59,365	51,300	46,300	51,300
Grants	0	1,748,093	1,510,200	1,510,200	0
Transportation Fund	181,840	334,202	385,476	376,096	420,458
Total Requirements	$289,322	$2,141,660	$1,946,976	$1,932,596	$471,758
Full-Time Equivalents					
Transportation Fund	2.75	4.75	4.75	4.75	4.75
Total FTEs	2.75	4.75	4.75	4.75	4.75
Performance Measures					
# of curb ramps constructed	***263***	***200***	***250***	***484***	***230***
# of new bicycle route miles constructed	***23.80***	***29***	***21***	***23.30***	***30***
% increase of priority 1 bicycle routes complete	2.98	2.90	2.40	1.37	1.37
% of bicycle spending plan spent	73	129	75	70	75
Linear feet of Pedestrian Program sidewalk constructed	10,198	12,800	15,000	15,000	15,000
Linear feet of sidewalks constructed	***25,250***	***45,000***	***25,000***	***66,124***	***32,000***

Services

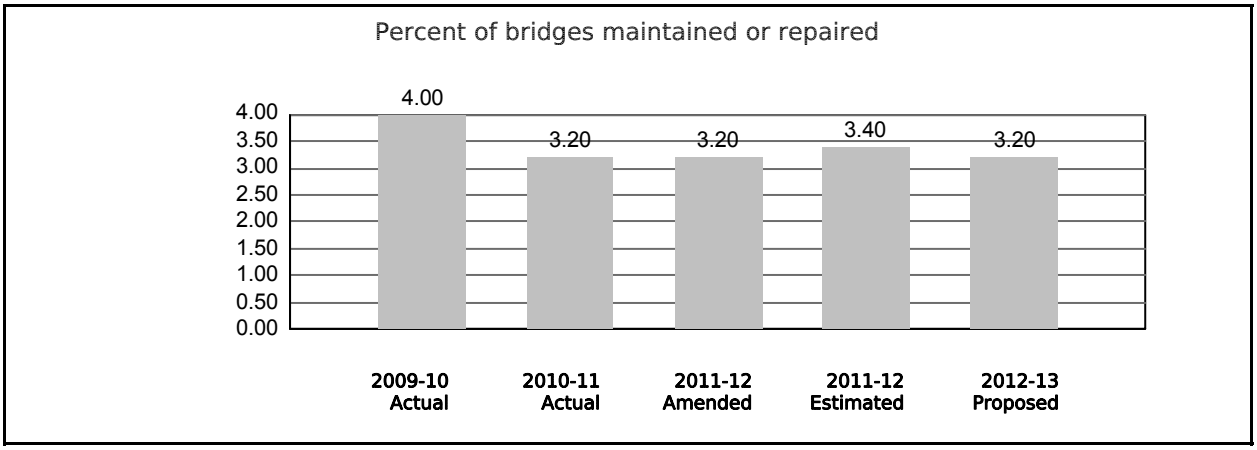
Prepare and implement the Pedestrian Plan and the ADA Master Plan; Prepare and implement Advanced Funding Agreements with TxDOT; Coordinate implementation of road, bike, pedestrian and access projects with TxDOT and Travis County; Develop, program and construct bicycle lanes and routes; Develop off-street paths and trails; Analyze adopted Bicycle Plan route miles; Provide bicycle racks and other parking facilities; Develop, program and construct curb ramps and sidewalks; Promote pedestrian and bicycle friendly street design

Bold/Italicized Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Bridge Maintenance
Activity: Bridge Maintenance

The purpose of the Bridge Maintenance activity is to provide safe and efficient use of the City's bridges and structures to all citizens of Austin, ensuring the movement of people, goods and services throughout the City.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Transportation Fund	676,816	633,775	747,000	747,000	747,000
Total Requirements	$676,816	$633,775	$747,000	$747,000	$747,000

Performance Measures					
Percent of bridges in the Annual Service Plan maintained or repaired	New Meas	100	100	100	100
Percent of bridges maintained or repaired	4	3.20	3.20	3.40	3.20

Services

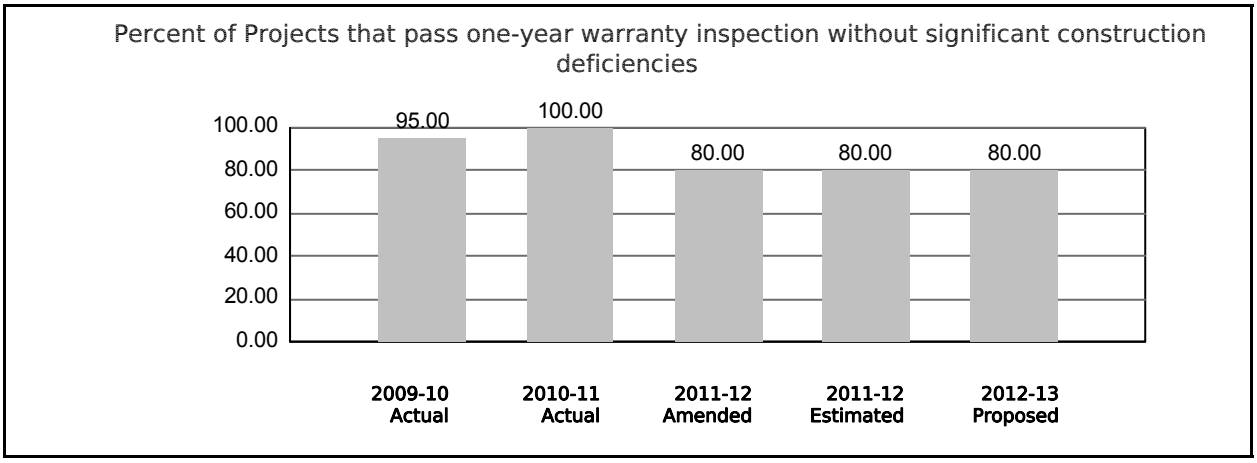
Bridge Deck maintenance including joint replacement/sealing, spot repairs, surface treatments, and repaving; Structural Repairs including crack and spall repairs, bearing pads and bearing device repairs and rehabilitation, bridge column, bent, and abutment repairs; Erosion/Scour protection: channel stabilization and scour remediation in the immediate area under the bridge and around its structural components; Bridge repairs including bridge railings, guardrail, approach slabs and signs

Bold/Italicized Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Capital Projects Delivery
Activity: CIP Inspections

The purpose of the CIP Inspections activity is to provide construction inspection services for capital infrastructure projects to ensure compliance with contract documents.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Capital Projects Management Fund	3,616,367	4,523,706	4,537,246	4,380,877	5,242,787
Total Requirements	$3,616,367	$4,523,706	$4,537,246	$4,380,877	$5,242,787
Full-Time Equivalents					
Capital Projects Management Fund	44.00	48.00	47.00	47.00	51.00
Total FTEs	44.00	48.00	47.00	47.00	51.00
Performance Measures					
Inspection cost as a percent of construction contract costs	3.74	4.01	5	4	4
Number of active projects inspected	162	187	90	130	130
Percent of Projects that pass one-year warranty inspection without significant construction deficiencies	***95***	***100***	***80***	***80***	***80***
Percent of customer satisfaction with CIP inspection services	85	76	85	85	85

Services

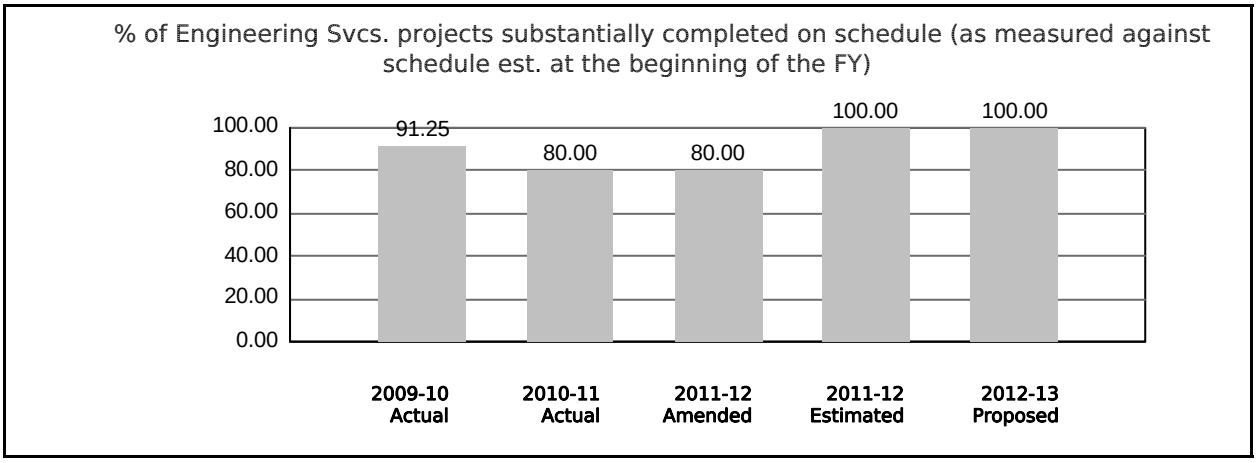
Service agreements/work orders; Administration of technical specifications and plans (inspection); Final acceptance; Warranty check-back inspections; Constructability review; Pre-construction meetings; Payment of estimates and change orders; Project communications; Records management (timesheets, mileage, testing, payments [receivable], archiving, merging, etc.)

Bold/Italicized Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Capital Projects Delivery
Activity: Engineering Services

The purpose of the Engineering Services activity is to design and manage CIP, in-house projects, and projects for sponsoring departments to ensure they are completed on schedule and within budget.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Capital Projects Management Fund	3,802,351	4,301,328	3,362,321	3,356,445	3,589,064
Expense Refunds	35	0	0	0	0
Total Requirements	$3,802,386	$4,301,328	$3,362,321	$3,356,445	$3,589,064
Full-Time Equivalents					
Capital Projects Management Fund	48.25	49.25	33.00	33.00	33.00
Total FTEs	48.25	49.25	33.00	33.00	33.00
Performance Measures					
% of Engineering Svcs. projects substantially completed on schedule (as measured against schedule est. at the beginning of the FY)	91.25	80	80	100	100
Construction value of projects designed and managed in-house	75,000,000	13,000,000	75,000,000	27,238,151	27,238,151
In-house design and project delivery costs as a percentage of project costs	12.38	No Data	12	11	11
Number of CIP Projects (plans and specs) distributed	261	No Data	75	55	55

Services

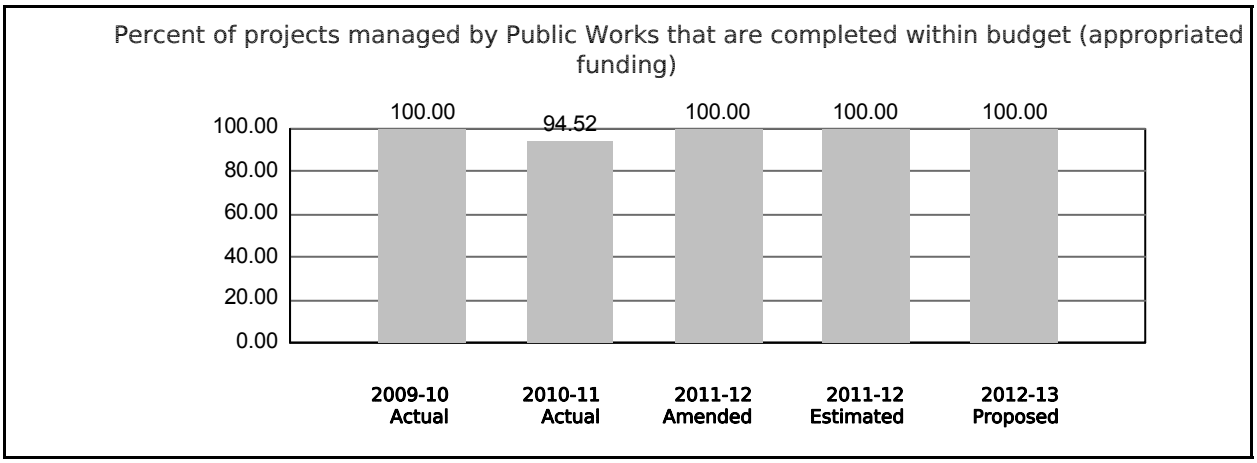
Civil engineering design; Project mgmt; Engineering consulting; Engineering prgs and calculation support; Geotechnical engineering support; Materials engineering support; Subsurface utility engineering; Surveying mgmt and support; Rotation contract mgmt; Engineering and mapping services; Future project planning; Engineering standards; CADD mgmt; CIP plan and specification distribution; Project reporting

Bold/Italicized Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Capital Projects Delivery
Activity: Project Management

The purpose of the Project Management activity is to manage the planning, design, construction, and maintenance of City capital projects for sponsoring departments so their projects are completed on schedule, within budget, and comply with professional services and construction contracts.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Capital Projects Management Fund	6,045,042	6,618,023	6,665,476	6,474,714	7,203,620
Expense Refunds	22,000	3,891	0	0	0
Total Requirements	$6,067,042	$6,621,914	$6,665,476	$6,474,714	$7,203,620
Full-Time Equivalents					
Capital Projects Management Fund	59.00	62.00	57.00	57.00	57.00
Total FTEs	59.00	62.00	57.00	57.00	57.00
Performance Measures					
% of Project Mgmt projects substantially completed on schedule (as measured against schedule est. at the beginning of FY)	97.67	No Data	80	80	80
Number of projects managed	366	418	350	375	375
Percent of projects managed by Public Works that are completed within budget (appropriated funding)	***100***	***94.52***	***100***	***100***	***100***
Project Mgmt. cost as a % of project cost	4.73	6.64	5	4	4

Services

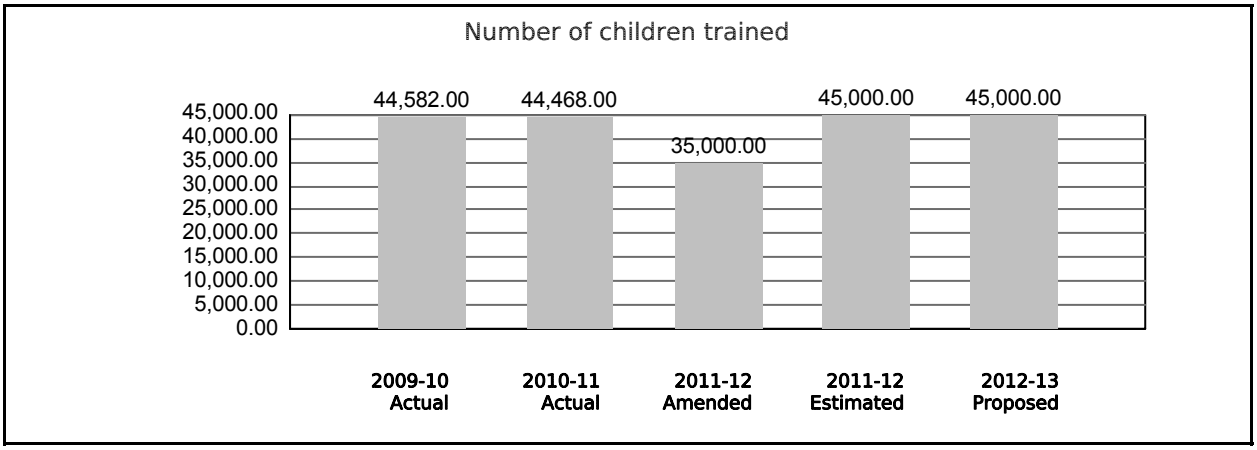
Project mgmt. (preliminary design, bid/award, construction and post construction); Future project planning (project est. and feasibility studies); Professional Svcs. and Construction Contract Admin; Ensuring inclusion of and compliance with M/WBE Ordinance provisions and reqs. in all professional svcs. and construction contracts; Technical support; Professional svcs. contract mgmt. (Request for Qualifications (RFQ), contract negotiation and execution, rotation list administration); CPMF administration; Library and file mgmt.

Bold/Italicized Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Child Safety
Activity: Safety Education

The purpose of the Safety Education activity is to provide pedestrian and bicycle safety training to elementary school children so they can learn to cross the street safely and ride their bikes responsibly.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Child Safety Fund	116,984	120,812	126,202	126,202	340,134
Total Requirements	$116,984	$120,812	$126,202	$126,202	$340,134
Full-Time Equivalents					
Child Safety Fund	2.00	2.00	2.00	2.00	5.00
Total FTEs	2.00	2.00	2.00	2.00	5.00
Performance Measures					
Cost per child trained	2.62	2.72	3.61	2.81	7.56
Number of children trained	44,582	44,468	35,000	45,000	45,000
Percent of children who pass the safety test	100	100	100	100	100

Services

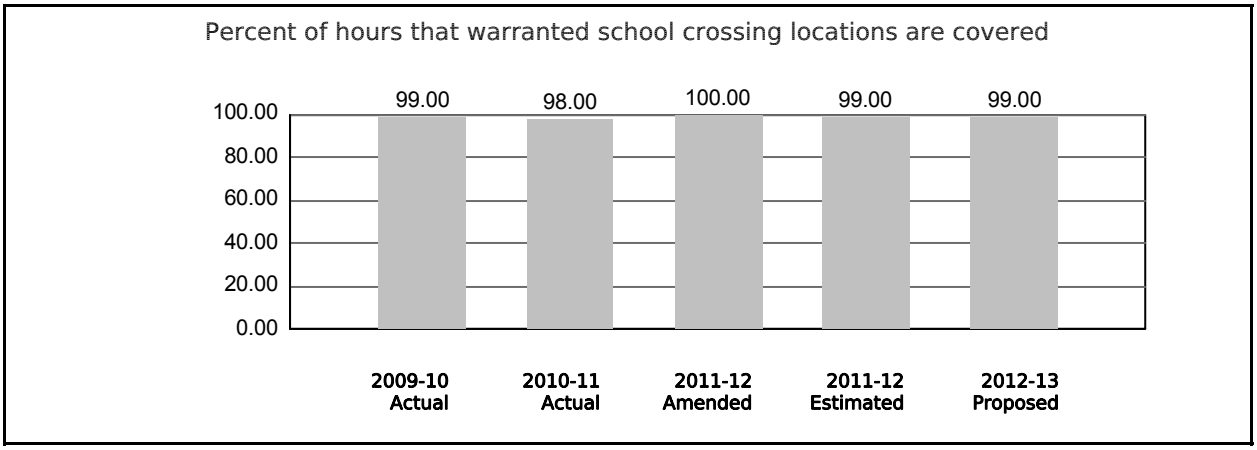
Develop safety curriculum; Train children

Bold/Italicized Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Child Safety
Activity: School Crossing Guards

The purpose of the School Crossing Guards activity is to provide crossing guards for school districts in the city limits so that guards are present at all warranted locations throughout the year when school is in operation.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Child Safety Fund	1,201,983	1,251,141	1,353,346	1,361,346	1,450,950
Total Requirements	$1,201,983	$1,251,141	$1,353,346	$1,361,346	$1,450,950
Full-Time Equivalents					
Child Safety Fund	2.00	2.00	2.00	2.00	2.00
Total FTEs	2.00	2.00	2.00	2.00	2.00
Performance Measures					
Activity cost per location	7,112	6,194	8,008	6,361.43	6,308.48
Number of children injured at warranted locations	0	0	0	0	0
Number of warranted locations staffed	171	202	169	214	230
Percent of hours that warranted school crossing locations are covered	***99***	***98***	***100***	***99***	***99***

Services

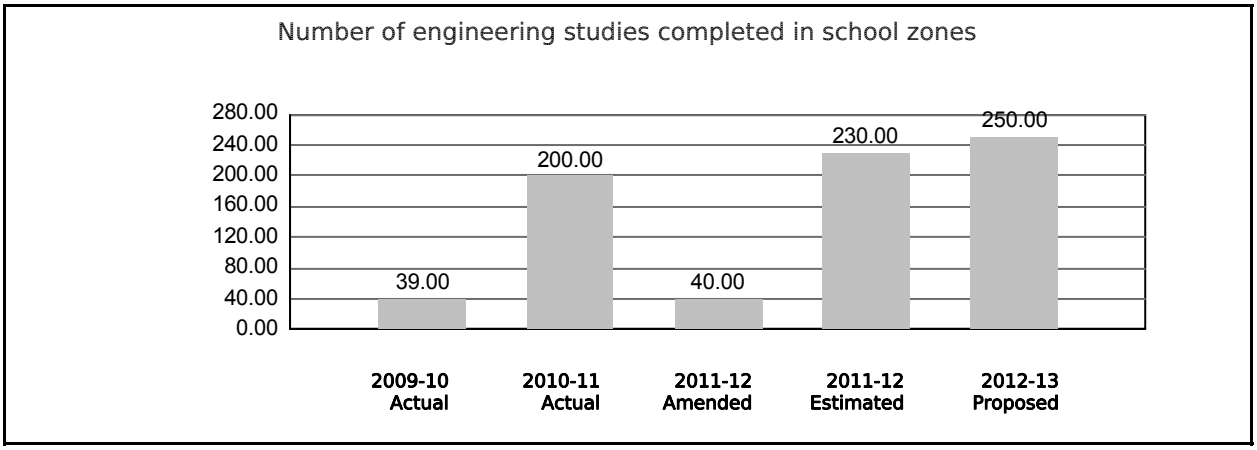
Provide school crossing guards; Train crossing guards

Bold/Italicized Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Child Safety
Activity: School Infrastructure

The purpose of the School Infrastructure activity is to maintain and improve school zone routes for the community so school children can safely walk and ride bikes to and from school.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Child Safety Fund	54,570	69,685	50,000	50,000	50,000
Total Requirements	$54,570	$69,685	$50,000	$50,000	$50,000

Performance Measures					
Number of injuries suffered by children in school zones	0	0	0	0	0
Number of engineering studies completed in school zones	39	200	40	230	250

Services

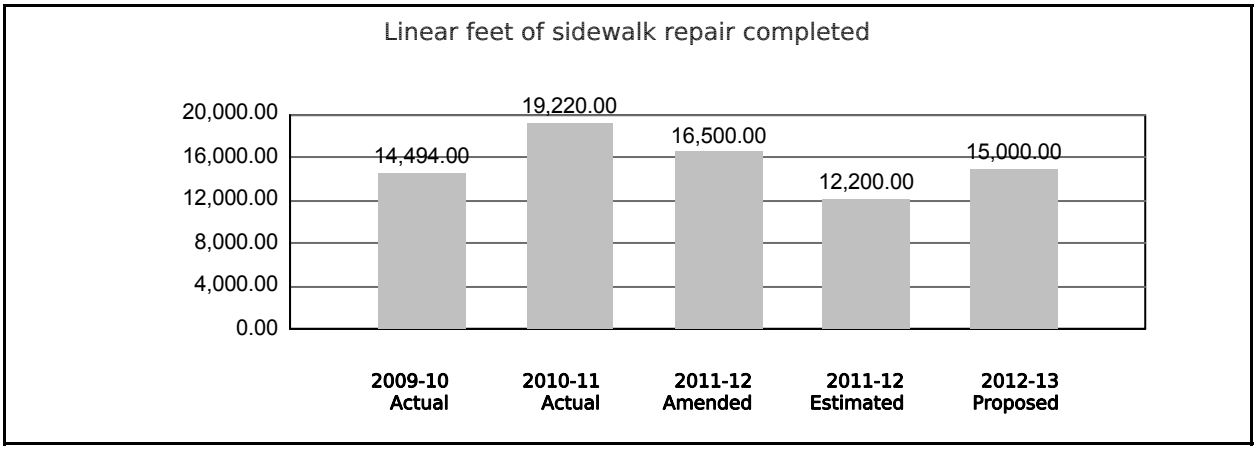
Maintain and install school zone signs, markings, and sidewalks; Ensure that school zone regulations are enforced; Ensure that vegetation is cleared from school routes

Bold/Italicized Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Minor Construction and Repair
Activity: Concrete Repair & Construction

The purpose of the Concrete Repair & Construction activity is to repair and build sidewalks, ramps, curbs and gutters for City departments and citizens in a timely and cost effective manner.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	1,539,630	2,031,879	1,650,330	1,883,450	1,957,071
Transportation Fund	175,289	-108,186	408,402	98,170	313,663
Total Requirements	$1,714,919	$1,923,693	$2,058,732	$1,981,620	$2,270,734
Full-Time Equivalents					
Transportation Fund	23.25	21.50	21.50	21.50	22.50
Total FTEs	23.25	21.50	21.50	21.50	22.50
Performance Measures					
Linear feet of sidewalk repair completed	14,494	19,220	16,500	12,200	15,000
Number of curb ramps constructed by City forces	71	65	60	60	60
Percent of concrete flatwork installed as compared to the Annual Service Plan	New Meas	No Data	95	95	95

Services

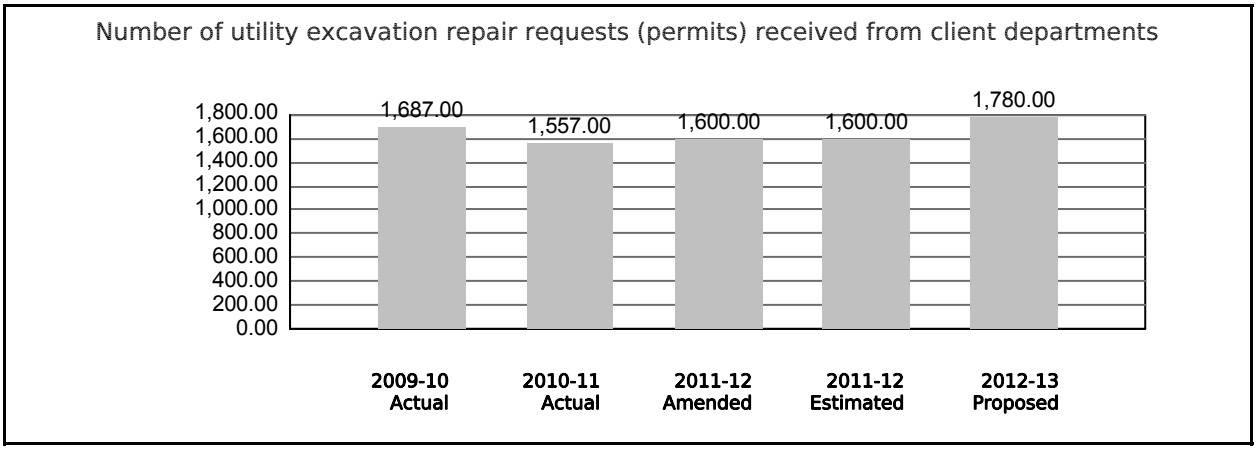
ADA ramp construction; Sidewalk repair and construction; Curb and gutter repair and construction; Retaining wall repair and construction; Bus pad construction

Bold/Italicized Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Minor Construction and Repair
Activity: Utility Excavation Repair

The purpose of the Utility Excavation Repair activity is to repair utility excavations for City departments in order to reestablish the structural integrity of the damaged infrastructure in a timely manner.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	279	96	0	1,329	0
Transportation Fund	3,326,667	3,495,350	4,518,825	4,620,759	4,846,225
Total Requirements	$3,326,946	$3,495,446	$4,518,825	$4,622,088	$4,846,225
Full-Time Equivalents					
Transportation Fund	37.25	40.75	40.50	40.50	38.75
Total FTEs	37.25	40.75	40.50	40.50	38.75
Performance Measures					
Number of utility excavation repair requests (permits) received from client departments	1,687	1,557	1,600	1,600	1,780
Percent of repair requests (permits) completed to standard specifications within 4 weeks of permit receipt	24	20	45	0	0

Services

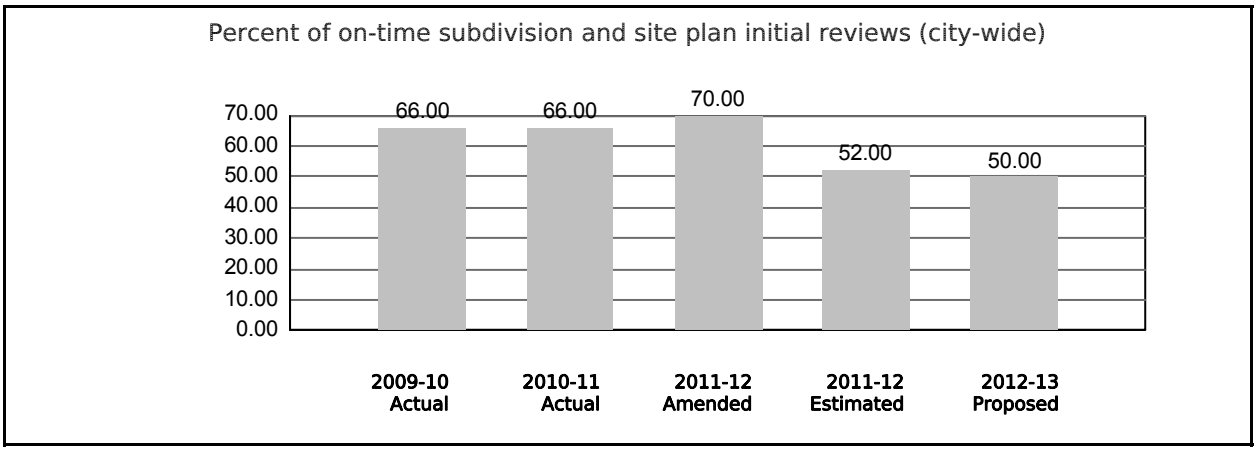
Saw cutting (asphalt and concrete); Concrete utility excavation repairs; Asphalt utility excavation repairs

Bold/Italicized Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: One Stop Shop
Activity: Inspection, Review, and Support

The purpose of the Inspection, Review, and Support activity is to provide development services and assistance to the city-wide, consolidated One Stop Shop so that the community can have an efficient and effective development process.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Transportation Fund	7,904	10,710	18,410	18,410	20,492
Total Requirements	$7,904	$10,710	$18,410	$18,410	$20,492
Full-Time Equivalents					
Transportation Fund	0.25	0.25	0.25	0.25	0.25
Total FTEs	0.25	0.25	0.25	0.25	0.25
Performance Measures					
Number of total applications reviewed (city-wide land use review)	2,748	2,667	2,500	2,407	2,500
Percent of on-time subdivision and site plan initial reviews (city-wide)	66	66	70	52	50

Services

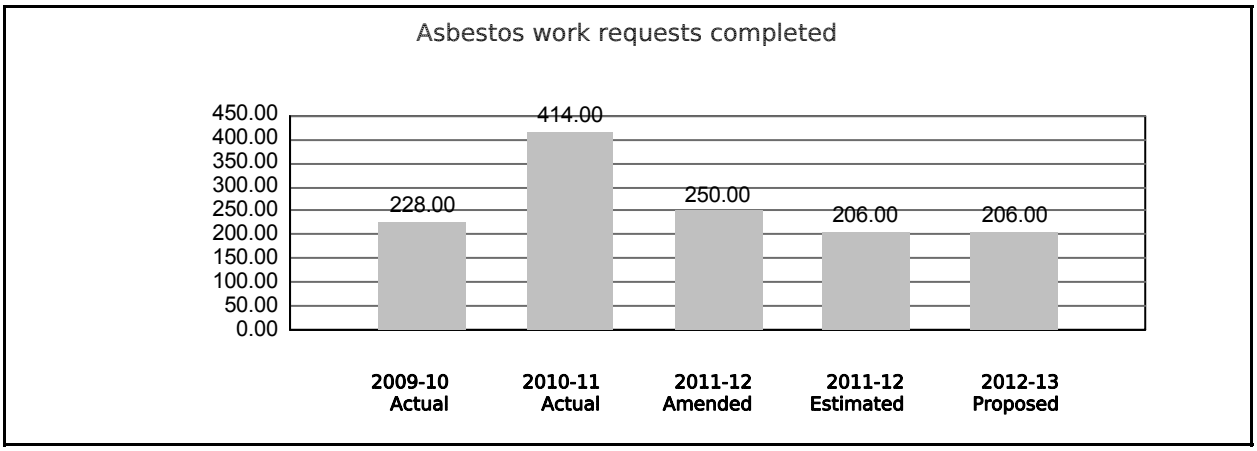
Transportation Engineering Land Use Review; ADA Compliance inspections

Bold/Italicized Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Quality & Standards Management
Activity: Program Management

The purpose of the Program Management activity is to provide program management services for the projects managed by Public Works Capital Projects Management Fund to ensure high quality projects are delivered on schedule and within budget.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Capital Projects Management Fund	416,874	436,891	2,056,341	1,812,146	2,394,299
Total Requirements	$416,874	$436,891	$2,056,341	$1,812,146	$2,394,299
Full-Time Equivalents					
Capital Projects Management Fund	3.00	1.75	19.00	19.00	19.00
Total FTEs	3.00	1.75	19.00	19.00	19.00
Performance Measures					
Asbestos work requests completed	228	414	250	206	206
Average number of days from QCP submittal to comments provided	***New Meas***	***No Data***	***26***	***20***	***26***
Customer satisfaction index	No Data	No Data	85	85	85
Number of work days required for review of QA/QC ninety percent submittal documents (turnaround time)	12	13	15	13	13
Number of items in rule posting cycle	134	No Data	70	98	98
Percentage of rule postings to get adopted	51.75	No Data	80	100	100

Services

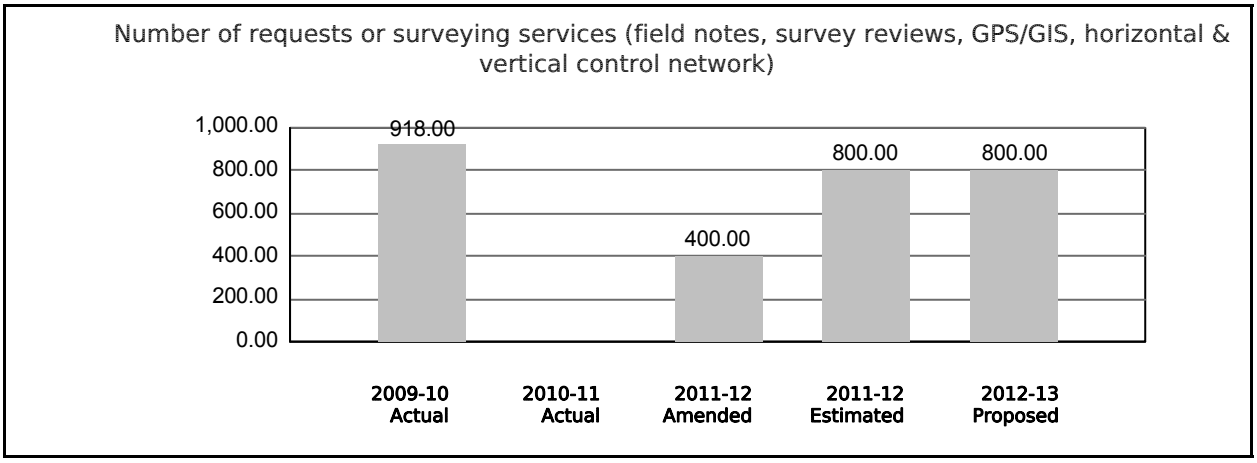
Project coordination, tracking and reporting; project public information; contractor assistance program; traffic control plan development, review and permitting; Maintain project management policies and procedures; Maintain standard professional services agreements; Maintain standard specifications and details (includes the Utility Criteria Manual)

Bold/Italicized Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Quality & Standards Management
Activity: Surveying Services

The purpose of the Surveying Services activity is to ensure the utilization of uniform construction standards to City departments and the development community so that they can provide consistently high quality infrastructure.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Capital Projects Management Fund	353,400	272,620	523,144	475,479	562,580
Total Requirements	$353,400	$272,620	$523,144	$475,479	$562,580
Full-Time Equivalents					
Capital Projects Management Fund	1.75	3.00	6.00	6.00	6.00
Total FTEs	1.75	3.00	6.00	6.00	6.00
Performance Measures					
Number of requests or surveying services (field notes, survey reviews, GPS/GIS, horizontal & vertical control network)	918	No Data	400	800	800
Number of as-built plans scanned, indexed and stored	46	No Data	200	250	250
Review of special technical specifications and provisions	New Meas	No Data	400	450	450

Services

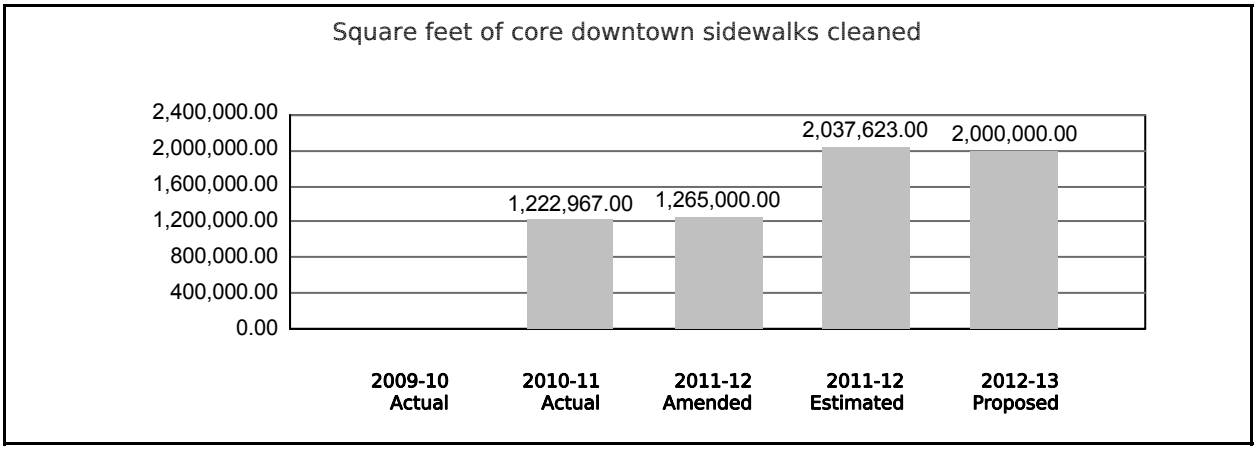
Develop and maintain standards, standard specifications and various criteria manuals; Surveying management and support (survey reviews, field notes, GPS/GIS, historical research and maintenance/update of horizontal and vertical network); Review requests for construction in the Right-of-Way (ROW); Engineering materials quality assurance support (mix design review, plant inspection and stockpile testing); Issue blasting licenses, permits and inspection

Bold/Italicized Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Right-of-Way Maintenance
Activity: Off-Street R-O-W Maintenance

The objective of the Off-Street R-O-W Maintenance Activity is to improve the maintenance and appearance of city-wide off-roadway infrastructure.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	0	0	0	200,630	200,000
Transportation Fund	176,017	1,135,289	2,662,020	2,557,011	2,800,103
Total Requirements	$176,017	$1,135,289	$2,662,020	$2,757,641	$3,000,103
Full-Time Equivalents					
Transportation Fund	0.00	6.00	15.00	15.00	19.00
Total FTEs	0.00	6.00	15.00	15.00	19.00
Performance Measures					
Number of times medians are mowed per year	New Meas	8	8	14	14
Number of locations mowed, trimmed, edged and cleaned	New Meas	New Meas	New Meas	New Meas	4,900
Number of trail miles of mobility trail maintenance completed	New Meas	New Meas	New Meas	New Meas	10
Number of tree maintenance completed	New Meas	New Meas	New Meas	New Meas	1,200
Number of hours of off-roadway right-of-way maintenance completed	New Meas	New Meas	New Meas	New Meas	21,840
Square feet of core downtown sidewalks cleaned	New Meas	1,222,967	1,265,000	2,037,623	2,000,000
Square feet of core downtown sidewalks	New Meas	1,333,042	1,333,042	1,333,042	1,333,042

Services

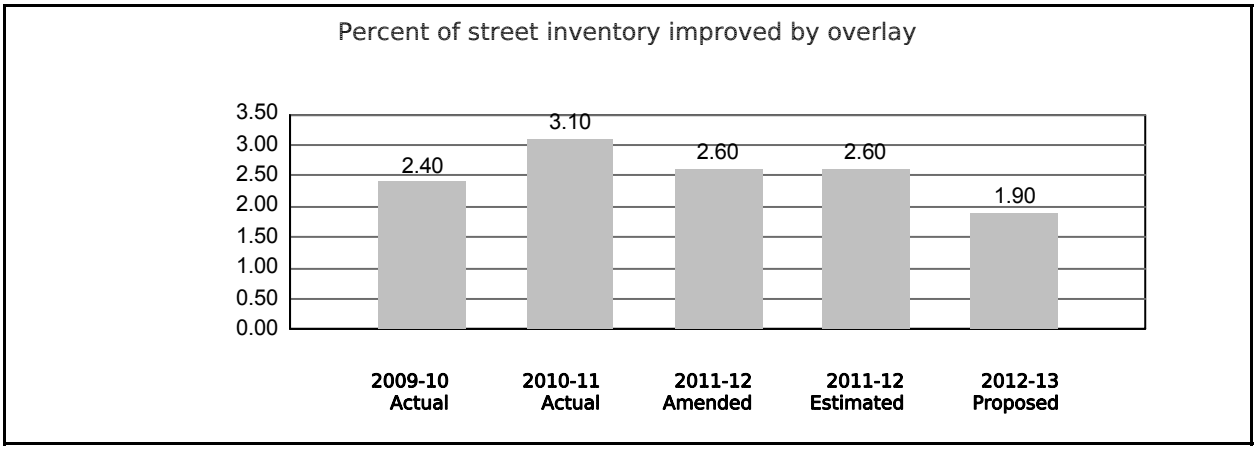
Tree maintenance, Landscaping in the form of mowing, trimming, and edging, Mobility trail maintenance and Core downtown sidewalk cleaning

Bold/Italicized Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Street Preventive Maintenance
Activity: Asphalt Overlay

The purpose of the Asphalt Overlay activity is to provide cost effective preventive maintenance in order to provide smooth riding streets and extend street life cycle.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	15,471	82,454	0	0	0
Transportation Fund	8,838,404	14,847,460	12,350,230	12,179,165	10,029,239
Total Requirements	$8,853,875	$14,929,914	$12,350,230	$12,179,165	$10,029,239
Full-Time Equivalents					
Transportation Fund	21.25	22.50	30.75	30.75	30.75
Total FTEs	21.25	22.50	30.75	30.75	30.75
Performance Measures					
Lane miles of overlay completed	***176.30***	***225.50***	***200***	***199.40***	***142.40***
Percent of street inventory improved by overlay	2.40	3.10	2.60	2.60	1.90

Services

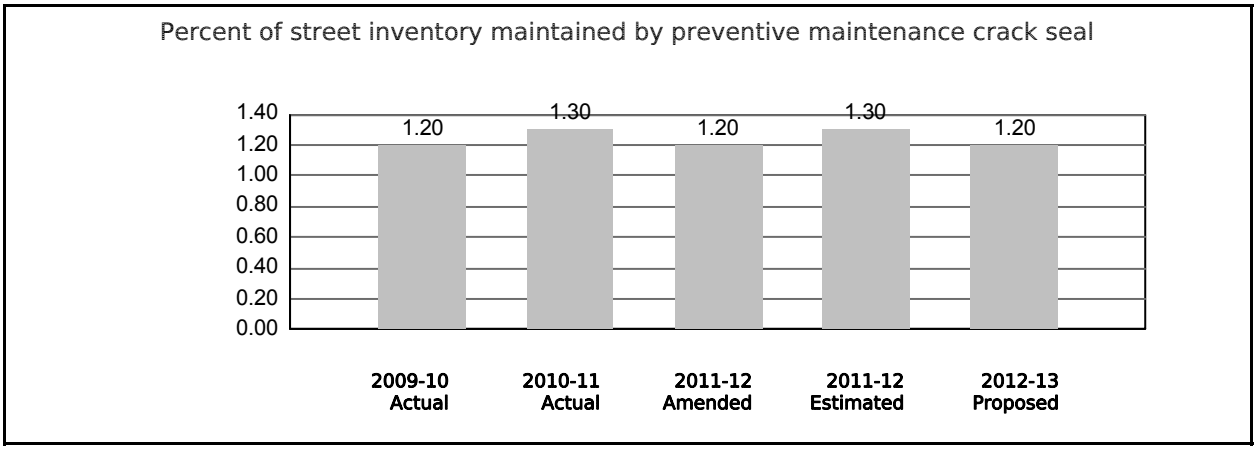
Overlay initial lift; Overlay partial depth repair; Overlay final surface; Edge milling

Bold/Italicized Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Street Preventive Maintenance
Activity: Crack Seal Resurfacing

The purpose of the Crack Seal Resurfacing activity is to provide cost-effective preventive maintenance in order to extend the life of streets and to provide preparatory treatment for the Seal Coat activity.



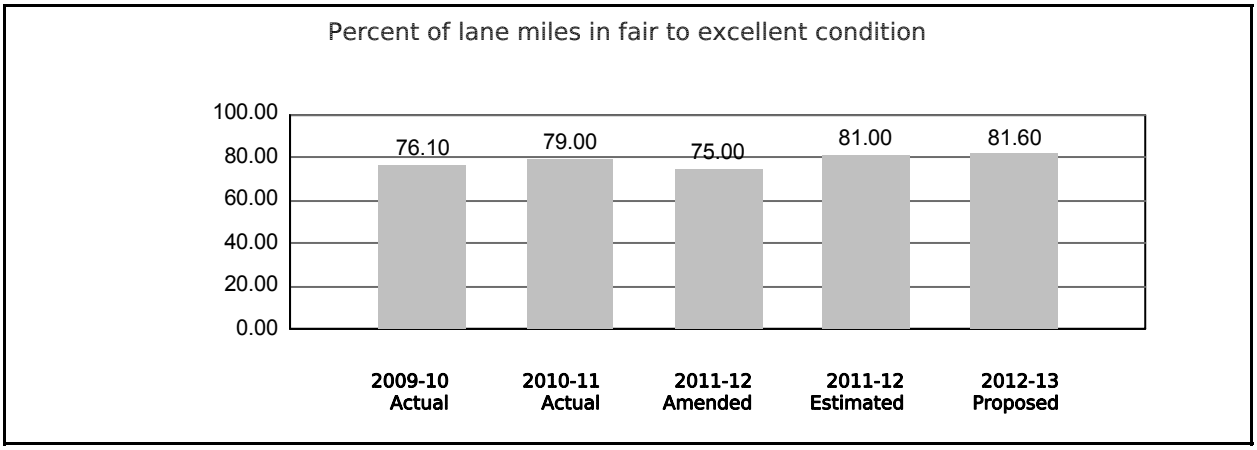
	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	4,033	41,133	0	1,619	0
Transportation Fund	516,575	462,417	762,035	732,300	845,752
Total Requirements	$520,608	$503,550	$762,035	$733,919	$845,752
Full-Time Equivalents					
Transportation Fund	10.00	10.00	10.00	10.00	10.00
Total FTEs	10.00	10.00	10.00	10.00	10.00
Performance Measures					
Lane miles of preventive maintenance crack seal completed	***89***	***98.10***	***92***	***99***	***92***
Percent of street inventory maintained by preventive maintenance crack seal	1.20	1.30	1.20	1.30	1.20
Services					
Crack Seal					

Bold/Italicized Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Street Preventive Maintenance
Activity: Operations Management

The purpose of the Operations Management activity is to provide all management of operations, pavement management, engineering support and administrative support for the Public Works Operations group.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	4,488	552	0	0	0
Transportation Fund	3,187,512	2,221,489	1,614,457	1,723,988	1,720,776
Total Requirements	$3,192,000	$2,222,041	$1,614,457	$1,723,988	$1,720,776
Full-Time Equivalents					
Transportation Fund	19.00	13.00	13.00	13.00	13.00
Total FTEs	19.00	13.00	13.00	13.00	13.00
Performance Measures					
Number of lane miles managed	7,348	7,348	7,550	7,550	7,650
Percent of lane miles in fair to excellent condition	***76.10***	***79***	***75***	***81***	***81.60***
Percent of new subdivision plans reviewed within ten working days from receipt of plans	100	71	80	80	80
Percent of street condition data available in GIS format linked to the City's GIS street centerline	New Meas	98	98	98	98
Percent of street network surveyed for condition assessment	New Meas	100	50	50	50
Total number of lane miles of street preventative maintenance completed	***New Meas***	***New Meas***	***New Meas***	***New Meas***	***724.40***

Services

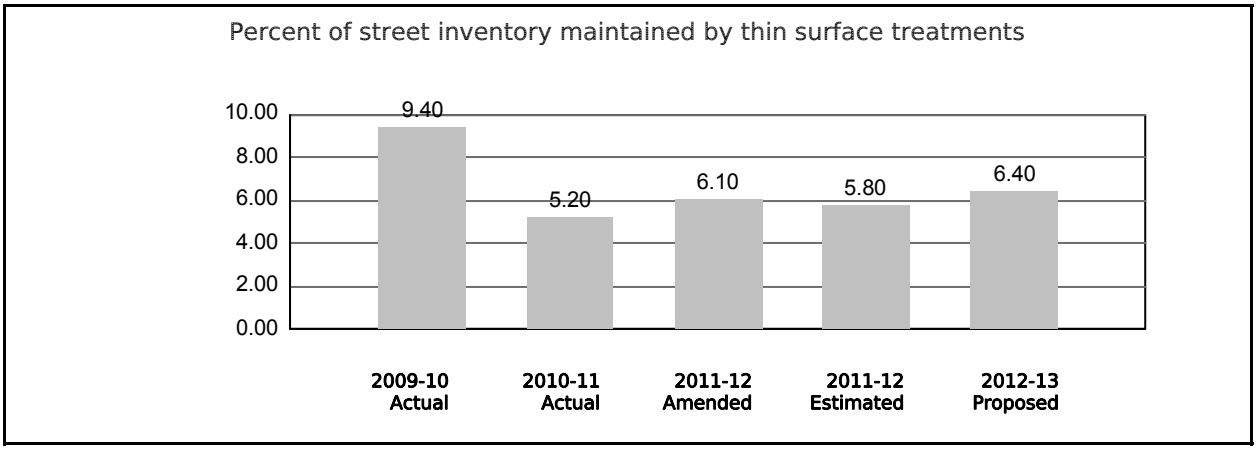
Personnel and resource management, pavement and bridge management

Bold/Italicized Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Street Preventive Maintenance
Activity: Seal Coat

The purpose of the Seal Coat activity is to provide cost effective preventive maintenance to extend the life of streets by sealing cracks, protecting against aging and improving the skid resistance.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	16,209	6,603	0	3,295	0
Transportation Fund	8,622,764	4,601,792	7,370,658	7,307,299	7,674,166
Total Requirements	$8,638,973	$4,608,395	$7,370,658	$7,310,594	$7,674,166
Full-Time Equivalents					
Transportation Fund	31.50	30.50	31.25	31.25	32.25
Total FTEs	31.50	30.50	31.25	31.25	32.25
Performance Measures					
Lane miles of preventative maintenance thin surface treatments completed	New Meas	New Meas	New Meas	New Meas	490
Percent of street inventory maintained by thin surface treatments	9.40	5.20	6.10	5.80	6.40

Services

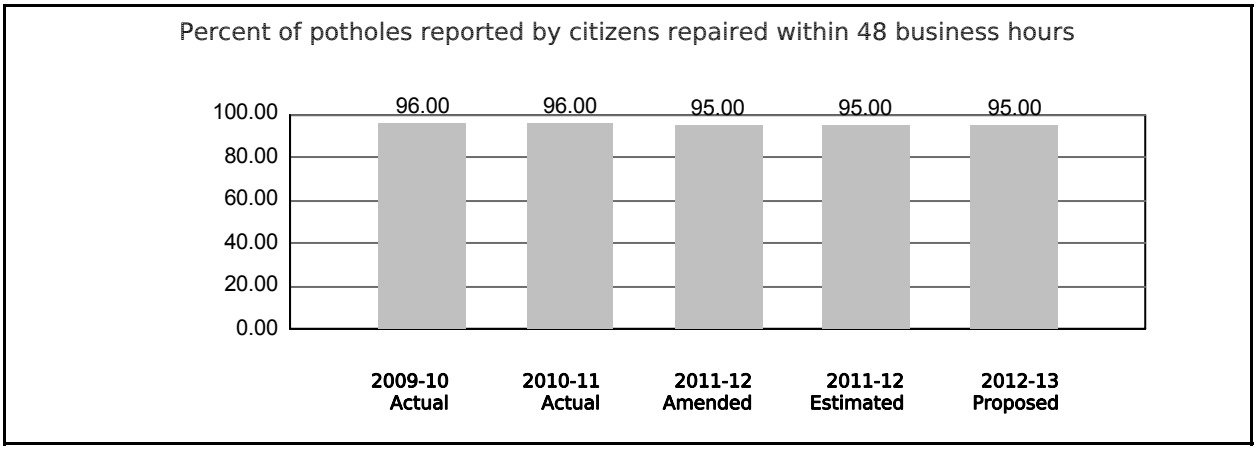
Seal coat and street sweeping

Bold/Italicized Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Street Repair
Activity: Routine Roadway & Alley Maintenance

The purpose of the Routine Roadway & Alley Maintenance activity is to provide street maintenance services for the citizens of Austin to ensure a safe riding surface.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	508,519	462,258	0	243,548	184,128
Transportation Fund	4,266,132	3,993,664	6,001,686	5,848,039	6,200,928
Total Requirements	$4,774,651	$4,455,922	$6,001,686	$6,091,587	$6,385,056
Full-Time Equivalents					
Transportation Fund	64.75	60.00	59.00	59.00	59.00
Total FTEs	64.75	60.00	59.00	59.00	59.00
Performance Measures					
Percent of safety critical potholes reported by citizens repaired within 24 hours	94	94	95	95	95
Percent of potholes reported by citizens repaired within 48 business hours	96	96	95	95	95

Services

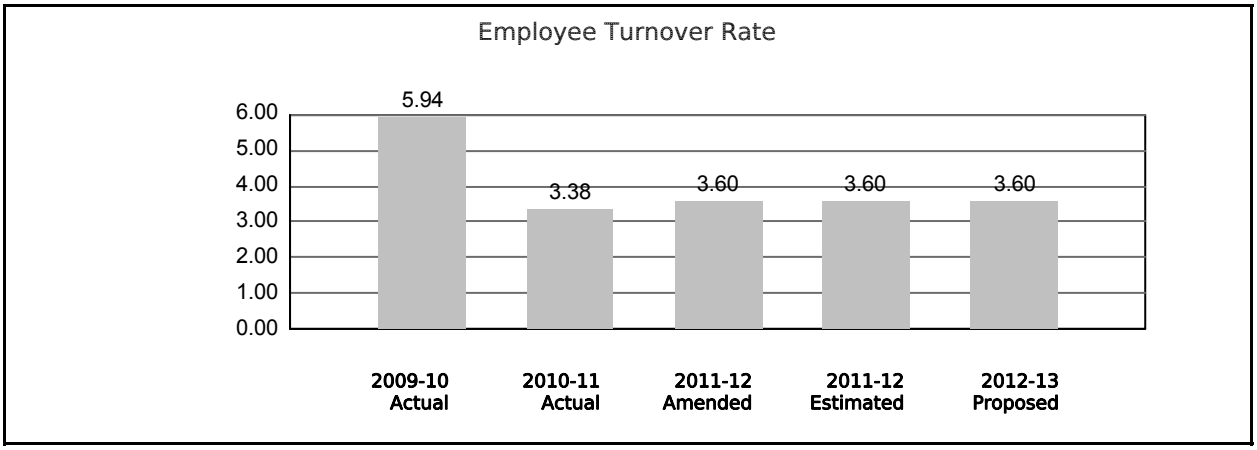
Surface repairs, including pot hole repairs; Surface milling; Alley maintenance; Guardrail and barricade repairs; Emergency response

Bold/Italicized Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide operational support to employees so they have the necessary tools to perform their jobs.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Capital Projects Management Fund	1,523,396	2,281,889	2,745,889	2,593,965	2,936,501
Expense Refunds	144,418	109,484	60,500	60,500	60,500
Transportation Fund	1,670,244	2,019,017	2,558,464	2,591,454	3,186,904
Total Requirements	$3,338,058	$4,410,390	$5,364,853	$5,245,919	$6,183,905
Full-Time Equivalents					
Capital Projects Management Fund	17.00	26.00	28.00	28.00	27.00
Transportation Fund	21.00	24.75	31.00	31.00	33.75
Total FTEs	38.00	50.75	59.00	59.00	60.75
Performance Measures					
Average Annual Carbon Footprint	New Meas	3,158	3,195	3,189	2,661
Employee Turnover Rate	5.94	3.38	3.60	3.60	3.60
Lost Time Injury Rate Per the Equivalent of 100 Employees	2.44	3.14	2.49	2.06	2
Sick leave hours used per 1,000 hours	37.49	33.14	43.88	38	38

Services

Administration and Management, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Information Technology Support, Public Information, Customer Service

Bold/Italicized Measure = Key Indicator

Public Works
Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers & Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Capital Projects Management Fund	3,728,538	4,658,980	4,260,361	4,166,608	2,691,619
Child Safety Fund	13,935	213,129	20,802	24,386	10,528
Transportation Fund	8,017,186	9,510,711	11,668,348	11,588,756	11,805,207
Total Requirements	$11,759,659	$14,382,820	$15,949,511	$15,779,750	$14,507,354

Bold/Italicized Measure = Key Indicator

Public Works - 2012-13

Transportation Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
BICYCLE AND PEDESTRIAN INFRASTRUCTURE										
Bicycle & Pedestrian Infrastructure Mgmt.	$181,840	2.75	$334,202	4.75	$385,476	4.75	$376,096	4.75	$420,458	4.75
Subtotal	**$181,840**	**2.75**	**$334,202**	**4.75**	**$385,476**	**4.75**	**$376,096**	**4.75**	**$420,458**	**4.75**
BRIDGE MAINTENANCE										
Bridge Maintenance	$676,816	0.00	$633,775	0.00	$747,000	0.00	$747,000	0.00	$747,000	0.00
Subtotal	**$676,816**	**0.00**	**$633,775**	**0.00**	**$747,000**	**0.00**	**$747,000**	**0.00**	**$747,000**	**0.00**
MINOR CONSTRUCTION AND REPAIR										
Concrete Repair & Construction	$175,289	23.25	$-108,186	21.50	$408,402	21.50	$98,170	21.50	$313,663	22.50
Utility Excavation Repair	$3,326,667	37.25	$3,495,350	40.75	$4,518,825	40.50	$4,620,759	40.50	$4,846,225	38.75
Subtotal	**$3,501,956**	**60.50**	**$3,387,164**	**62.25**	**$4,927,227**	**62.00**	**$4,718,929**	**62.00**	**$5,159,888**	**61.25**
ONE STOP SHOP										
Inspection, Review, and Support	$7,904	0.25	$10,710	0.25	$18,410	0.25	$18,410	0.25	$20,492	0.25
Subtotal	**$7,904**	**0.25**	**$10,710**	**0.25**	**$18,410**	**0.25**	**$18,410**	**0.25**	**$20,492**	**0.25**
RIGHT-OF-WAY MAINTENANCE										
Off-Street R-O-W Maintenance	$176,017	0.00	$1,135,289	6.00	$2,662,020	15.00	$2,557,011	15.00	$2,800,103	19.00
Subtotal	**$176,017**	**0.00**	**$1,135,289**	**6.00**	**$2,662,020**	**15.00**	**$2,557,011**	**15.00**	**$2,800,103**	**19.00**
STREET PREVENTIVE MAINTENANCE										
Asphalt Overlay	$8,838,404	21.25	$14,847,460	22.50	$12,350,230	30.75	$12,179,165	30.75	$10,029,239	30.75
Crack Seal Resurfacing	$516,575	10.00	$462,417	10.00	$762,035	10.00	$732,300	10.00	$845,752	10.00
Operations Management	$3,187,512	19.00	$2,221,489	13.00	$1,614,457	13.00	$1,723,988	13.00	$1,720,776	13.00
Seal Coat	$8,622,764	31.50	$4,601,792	30.50	$7,370,658	31.25	$7,307,299	31.25	$7,674,166	32.25
Subtotal	**$21,165,256**	**81.75**	**$22,133,159**	**76.00**	**$22,097,380**	**85.00**	**$21,942,752**	**85.00**	**$20,269,933**	**86.00**
STREET REPAIR										
Routine Roadway & Alley Maintenance	$4,266,132	64.75	$3,993,664	60.00	$6,001,686	59.00	$5,848,039	59.00	$6,200,928	59.00
Subtotal	**$4,266,132**	**64.75**	**$3,993,664**	**60.00**	**$6,001,686**	**59.00**	**$5,848,039**	**59.00**	**$6,200,928**	**59.00**

Public Works - 2012-13

Transportation Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
SUPPORT SERVICES										
Departmental Support Services	$1,670,244	21.00	$2,270,287	24.75	$2,558,464	31.00	$2,591,454	31.00	$3,186,904	33.75
Subtotal	**$1,670,244**	**21.00**	**$2,270,287**	**24.75**	**$2,558,464**	**31.00**	**$2,591,454**	**31.00**	**$3,186,904**	**33.75**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$3,026,542	0.00	$3,013,746	0.00	$4,989,940	0.00	$4,968,146	0.00	$1,092,039	0.00
Transfers	$4,990,644	0.00	$6,496,965	0.00	$6,678,408	0.00	$6,620,610	0.00	$10,713,168	0.00
Subtotal	**$8,017,186**	**0.00**	**$9,510,710**	**0.00**	**$11,668,348**	**0.00**	**$11,588,756**	**0.00**	**$11,805,207**	**0.00**
Total	**$39,663,350**	**231.00**	**$43,408,960**	**234.00**	**$51,066,011**	**257.00**	**$50,388,447**	**257.00**	**$50,610,913**	**264.00**

Public Works - 2012-13

Capital Projects Management Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
CAPITAL PROJECTS DELIVERY										
CIP Inspections	$3,616,367	44.00	$4,523,706	48.00	$4,537,246	47.00	$4,380,877	47.00	$5,242,787	51.00
Engineering Services	$3,802,351	48.25	$4,301,328	49.25	$3,362,321	33.00	$3,356,445	33.00	$3,589,064	33.00
Project Management	$6,045,042	59.00	$6,618,023	62.00	$6,665,476	57.00	$6,474,714	57.00	$7,203,620	57.00
Subtotal	**$13,463,759**	**151.25**	**$15,443,057**	**159.25**	**$14,565,043**	**137.00**	**$14,212,036**	**137.00**	**$16,035,471**	**141.00**
QUALITY & STANDARDS MANAGEMENT										
Program Management	$416,874	3.00	$436,891	1.75	$2,056,341	19.00	$1,812,146	19.00	$2,394,299	19.00
Surveying Services	$353,400	1.75	$272,620	3.00	$523,144	6.00	$475,479	6.00	$562,580	6.00
Subtotal	**$770,275**	**4.75**	**$709,511**	**4.75**	**$2,579,485**	**25.00**	**$2,287,625**	**25.00**	**$2,956,879**	**25.00**
SUPPORT SERVICES										
Departmental Support Services	$1,523,396	17.00	$2,281,889	26.00	$2,745,889	28.00	$2,593,965	28.00	$2,936,501	27.00
Subtotal	**$1,523,396**	**17.00**	**$2,281,889**	**26.00**	**$2,745,889**	**28.00**	**$2,593,965**	**28.00**	**$2,936,501**	**27.00**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$1,829,041	0.00	$3,756,547	0.00	$4,250,303	0.00	$4,156,550	0.00	$92,066	0.00
Transfers	$1,899,497	0.00	$902,433	0.00	$10,058	0.00	$10,058	0.00	$2,599,553	0.00
Subtotal	**$3,728,538**	**0.00**	**$4,658,980**	**0.00**	**$4,260,361**	**0.00**	**$4,166,608**	**0.00**	**$2,691,619**	**0.00**
Total	**$19,485,968**	**173.00**	**$23,093,438**	**190.00**	**$24,150,778**	**190.00**	**$23,260,234**	**190.00**	**$24,620,470**	**193.00**

Public Works - 2012-13

Child Safety Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
CHILD SAFETY										
Safety Education	$116,984	2.00	$120,812	2.00	$126,202	2.00	$126,202	2.00	$340,134	5.00
School Crossing Guards	$1,201,983	2.00	$1,251,141	2.00	$1,353,346	2.00	$1,361,346	2.00	$1,450,950	2.00
School Infrastructure	$54,570	0.00	$69,685	0.00	$50,000	0.00	$50,000	0.00	$50,000	0.00
Subtotal	**$1,373,537**	**4.00**	**$1,441,638**	**4.00**	**$1,529,548**	**4.00**	**$1,537,548**	**4.00**	**$1,841,084**	**7.00**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$13,935	0.00	$213,129	0.00	$20,802	0.00	$24,386	0.00	$6,057	0.00
Transfers	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$4,471	0.00
Subtotal	**$13,935**	**0.00**	**$213,129**	**0.00**	**$20,802**	**0.00**	**$24,386**	**0.00**	**$10,528**	**0.00**
Total	**$1,387,472**	**4.00**	**$1,654,767**	**4.00**	**$1,550,350**	**4.00**	**$1,561,934**	**4.00**	**$1,851,612**	**7.00**

Public Works - 2012-13

Expense Refunds

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
BICYCLE AND PEDESTRIAN INFRASTRUCTURE										
Bicycle & Pedestrian Infrastructure Mgmt.	$107,482	0.00	$59,365	0.00	$51,300	0.00	$46,300	0.00	$51,300	0.00
Subtotal	**$107,482**	**0.00**	**$59,365**	**0.00**	**$51,300**	**0.00**	**$46,300**	**0.00**	**$51,300**	**0.00**
CAPITAL PROJECTS DELIVERY										
Engineering Services	$35	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Project Management	$22,000	0.00	$3,891	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$22,035**	**0.00**	**$3,891**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
MINOR CONSTRUCTION AND REPAIR										
Concrete Repair & Construction	$1,539,630	0.00	$2,031,879	0.00	$1,650,330	0.00	$1,883,450	0.00	$1,957,071	0.00
Utility Excavation Repair	$279	0.00	$96	0.00	$0	0.00	$1,329	0.00	$0	0.00
Subtotal	**$1,539,908**	**0.00**	**$2,031,975**	**0.00**	**$1,650,330**	**0.00**	**$1,884,779**	**0.00**	**$1,957,071**	**0.00**
RIGHT-OF-WAY MAINTENANCE										
Off-Street R-O-W Maintenance	$0	0.00	$0	0.00	$0	0.00	$200,630	0.00	$200,000	0.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$200,630**	**0.00**	**$200,000**	**0.00**
STREET PREVENTIVE MAINTENANCE										
Asphalt Overlay	$15,471	0.00	$82,454	0.00	$0	0.00	$0	0.00	$0	0.00
Crack Seal Resurfacing	$4,033	0.00	$41,133	0.00	$0	0.00	$1,619	0.00	$0	0.00
Operations Management	$4,488	0.00	$552	0.00	$0	0.00	$0	0.00	$0	0.00
Seal Coat	$16,209	0.00	$6,603	0.00	$0	0.00	$3,295	0.00	$0	0.00
Subtotal	**$40,202**	**0.00**	**$130,741**	**0.00**	**$0**	**0.00**	**$4,914**	**0.00**	**$0**	**0.00**
STREET REPAIR										
Routine Roadway & Alley Maintenance	$508,518	0.00	$462,257	0.00	$0	0.00	$243,548	0.00	$184,128	0.00
Subtotal	**$508,518**	**0.00**	**$462,257**	**0.00**	**$0**	**0.00**	**$243,548**	**0.00**	**$184,128**	**0.00**

Public Works - 2012-13

Expense Refunds

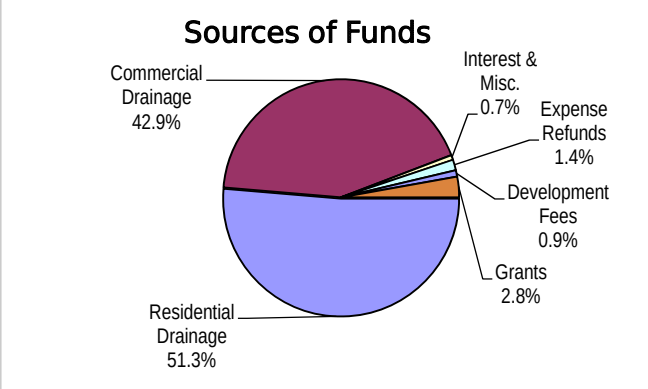
	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
SUPPORT SERVICES										
Departmental Support Services	$144,418	0.00	$109,484	0.00	$60,500	0.00	$60,500	0.00	$60,500	0.00
Subtotal	$144,418	0.00	$109,484	0.00	$60,500	0.00	$60,500	0.00	$60,500	0.00
Total	$2,362,563	0.00	$2,797,713	0.00	$1,762,130	0.00	$2,440,671	0.00	$2,452,999	0.00

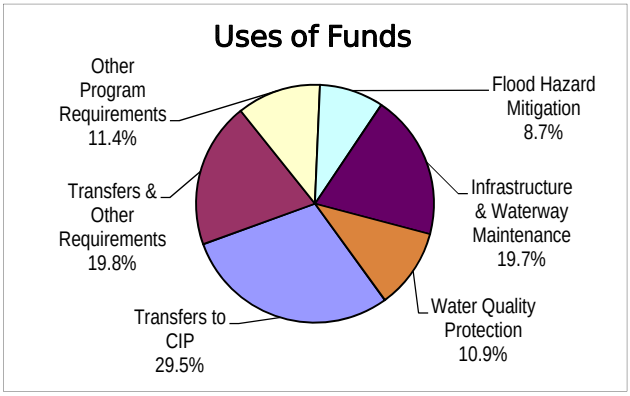
Public Works - 2012-13

Grants

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
BICYCLE AND PEDESTRIAN INFRASTRUCTURE										
Bicycle & Pedestrian Infrastructure Mgmt.	$0	0.00	$1,748,093	0.00	$1,510,200	0.00	$1,510,200	0.00	$0	0.00
Subtotal	**$0**	**0.00**	**$1,748,093**	**0.00**	**$1,510,200**	**0.00**	**$1,510,200**	**0.00**	**$0**	**0.00**
Total	**$0**	**0.00**	**$1,748,093**	**0.00**	**$1,510,200**	**0.00**	**$1,510,200**	**0.00**	**$0**	**0.00**

Watershed Protection Department





Budget Overview

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Drainage Fund					
Revenue	$58,739,159	$59,506,352	$59,934,393	$59,904,913	$64,829,297
Transfers in	$298,504	$0	$0	$0	$0
Requirements	$57,382,691	$63,225,635	$63,912,909	$61,806,717	$68,399,153
Full-Time Equivalents (FTEs)	249.50	255.25	259.25	259.25	257.25
Expense Refunds	$1,133,105	$1,152,841	$1,315,439	$969,740	$977,991
Grants					
Requirements	$0	$170,000	$3,087,500	$0	$1,913,000
Total Budget	$58,515,796	$64,548,476	$68,315,848	$62,776,457	$71,290,144

Watershed Protection
Organization by Program and Activity for 2013

Flood Hazard Mitigation

Flood Safety
Watershed Management

Infrastructure & Waterway Maintenance

Drainage Pipeline Management
Field Operations Management
Storm Water Management

Stream Restoration

Stream Restoration

Water Quality Protection

Pollution Prevention and Reduction
Stormwater Treatment
Surface, Groundwater and Endangered Salamander Protection
Water Quality Monitoring
Watershed Education

Watershed Policy and Planning

Data Management
Environmental Policy
Master Planning
Value Engineering

Support Services

Departmental Support Services

Transfers & Other Requirements

Other Requirements
Transfers

Watershed Protection
Mission and Goals for 2013

Mission

The purpose of the Watershed Protection Department is to protect lives, property, and the environment of our community by reducing the impact of flooding, erosion, and water pollution.

Goals

Reduce flood impacts to life and property.

- Continue to increase flood protection of threatened structures through creek and drainage system improvements.
- Continue to alert the public of imminent flood hazards and enhance efforts to educate the public about flood hazards.
- Maintain or improve the City's participation requirements in the National Flood Insurance Program and Community Rating System.

Create a stable stream system that decreases property loss from erosion and increases the beneficial uses of waterways.

- Prepare design for 4,000 linear feet of stream channel repairs in FY 2013.

Maintain and improve water quality.

- Construct water quality controls to reduce stormwater pollutants from 6,700 acres by FY 2013. Conduct business inspections and spill response to recover a total of 750,000 gallons and 500 cubic yards of pollutants in FY 2013.
- Maintain or improve baseline levels of the Environmental Integrity Index (water, sediment and recreational quality, aquatic habitat and physical integrity) in 100% of watersheds evaluated.

Provide adequate assessment and maintenance of drainage infrastructure.

- Complete 1,500 feet of stream channel stabilization to provide increased erosion protection to property in FY 2013.
- As the inventory continues to increase, continue to maintain residential ponds so that 90% are functioning properly through FY 2013.
- Complete assessment of ten miles of storm drain infrastructure through FY 2013.

Maintain 100% of activities in compliance with Federal and State permits and regulatory requirements.

Watershed Protection

Message from the Director

Fiscal year 2010-11 marked the ten year anniversary of Council's unanimous adoption of the Master Plan. This six-month study examined 17 watersheds in the City of Austin to determine where the most severe problems were. A large part of the outcome was to integrate our missions to protect lives, property and the environment by reducing the impact of flooding, erosion and water pollution, so that when we looked at a project to prevent flooding, we also looked how it might also improve water quality and prevent erosion. Over the last ten years, we have invested almost $250 million in projects designed to address problems identified in the Master Plan. Below is a list of just some of our accomplishments over the last decade:

- Increased flood protection for 625 structures and roadways,
- Bought out 350 homes in floodplains,
- Stabilized 24,300 linear feet of eroded stream channel,
- Completed 25 water quality projects, including wet and biofiltration ponds and rain gardens, and
- Acquired 3,300 acres of land and rights to 8,340 acres for water quality protection.

In addition to Master Plan projects, we continue our work on a number of other important fronts. The department provides national leadership in the protection and enhancement of the many "ecosystem services" provided by healthy streams, riparian areas, and lands. This leadership is achieved through such initiatives as sustainable integrated land management, riparian zone restoration, invasive plant species management, Integrated Pest Management, endangered species protection, pollution prevention and spill response, and watershed education programs. In fact, education as a method of prevention has been a critical part of our work. Programs include Earth Camp and Earth School, which reached almost 5,700 AISD fifth graders; very active flood safety awareness outreach; Scoop the Poop; and Trash Travels/Let's Can It Austin! anti-litter outreach.

The Environmental Protection Agency recently announced Austin as one of only 10 cities in the United States selected to participate in its new initiative to promote green infrastructure. Austin was selected as a partner and model for this new program because of its leadership in finding innovative ways to include green infrastructure in its projects. Green infrastructure helps remove pollutants from stormwater before it reaches our creeks and waterways. For example, the department unveiled the first public rain gardens last spring. These two rain gardens were part of a larger project in Stacy Park that also restored a badly eroded stretch of Blunn Creek, which was quickly becoming a public safety hazard.

In order to continue our work on the Master Plan, other Capital Improvement Program projects, as well as our operating programs, we have proposed a 7.7% increase to the drainage fee. We have and continue to look at our operating and capital expenditures with a focus on ways to get more "bang for the buck". However, we have increased the fee only once in the last six years and find it necessary to do so again in order to maintain our current service levels. This fee increase would resume the series of increases we proposed in previous presentations to Council but deferred due to the economic climate. We look forward to another year of successes and leadership in our work and, as always, appreciate the support of Austin's citizens.

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Victoria Li, Director

Budget Highlights

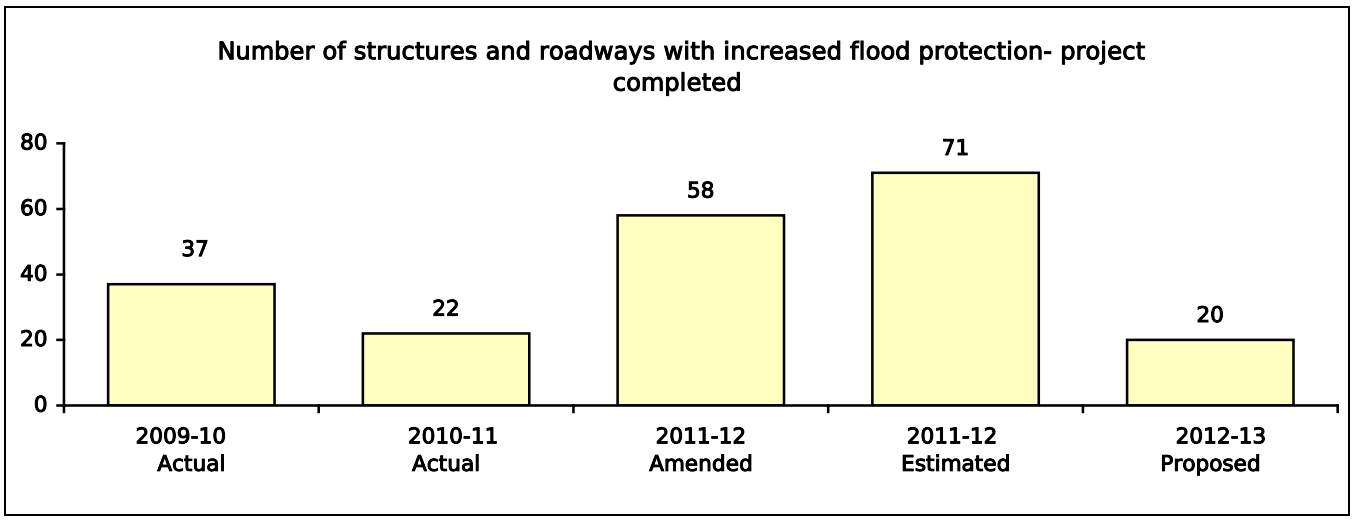
The mission of the Watershed Protection Department is to protect lives, property and the environment by reducing the impact of flood, erosion and water pollution. The Drainage Utility was established by the Austin City Council in 1991 to manage and fund the ongoing maintenance and repair of the City's creeks, drainage systems and water quality programs.

The department will continue its efforts to streamline and reduce costs related to the work of the Department, including 1) expanded use of strategic partnerships with other city departments and governmental and private entities; 2) improved methodologies for project prioritization, phasing, cost estimating and post project performance reviews, along with continuation of the Value Engineering activity; and 3) review and update of the Drainage Criteria Manual. No new full time equivalents have been added. The majority of the budget increase is for baseline expenditures such as health insurance, wage adjustments, and supplemental retirement funding. The Drainage Utility's transfer to its Capital Improvement Program (CIP) will increase by $1.86 million in FY 2012-13 to $21.0 million.

Flood Hazard Mitigation

The purpose of the Flood Hazard Mitigation program is to: 1) reduce existing flood hazards to protect lives and property and 2) maintain regulatory code and design criteria for new development to help prevent future flood hazards. The Watershed Protection Department continues to update its Master Plan problem scoring for the Creek Flood Hazard Mitigation activity based on new floodplain models, survey data, and completed projects. The Localized Flood Hazard Mitigation activity continues to work toward the creation of a comprehensive assessment of storm drain infrastructure needs citywide, an effort that will take several years. Historically, the Localized Flood Hazard Mitigation activity has relied on reported flooding and complaints to prioritize capital improvement projects. The comprehensive assessment will enable staff to more objectively evaluate the capacity of the existing system and to identify the priority of the needed improvements.

The number of structures and roadways with increased flood protection project completed is an annual count of the number of structures and roadway crossings with reduced risk of creek or localized flooding due to completed flood hazard improvement projects. For FY 2011-12, the department estimates that it will exceed its goal due to earlier than anticipated completion dates for some projects. For FY 2012-13, the department proposes to complete one project that will protect 20 structures from flooding.



Stream Restoration

The purpose of the Stream Restoration program is to create a stable stream system by implementing localized stabilization and stream channel restoration projects on affected citizens' and public property in order to decrease property loss from erosion and increase beneficial use of waterways. This program, which added a Landscape Architect II position and experienced staff turnover in FY 2011-12, has a performance goal of 4,000 linear feet of stream channel repairs designed for FY 2012-13. Budget increases to this program include funding for an Engineer C position that was previously funded with CIP dollars.

In FY 2012-13, the department's recently formed Green Infrastructure Team will continue to focus efforts on advancing the application of "green" infrastructure technologies and Low Impact Development approaches through further technology development, sustainable maintenance strategies, regulatory policies that encourage rather than impede application of green infrastructure, and education and outreach both to the public and the professional community.

Watershed Policy and Planning

The Watershed Policy and Planning program coordinates the integration of flood, erosion and water quality activities for City staff and policy makers so they have the information to design, prioritize and implement cost effective integrated solutions that include capital projects, and watershed programs and regulations. The program also provides direction and oversight of citywide environmental compliance for programs, policies, initiatives and regulatory standards. The group includes a special focus on growth management with respect to watershed and environmental protection. The FY 2012-13 Budget includes monies to re-purpose temporary staff that were working on CIP projects that have been completed. These four staff members will assist existing staff with special projects.

Infrastructure and Waterway Maintenance

The Infrastructure and Waterway Maintenance (IWWM) program is responsible for maintaining the storm water conveyance system, which consists of creeks and waterways, pipelines and structural controls. There are three activities within the program: Field Operations Management, Storm Water Management, and Drainage Pipeline Management.

The FY 2012-13 Budget includes additional funding for the provision of vegetation control to newly constructed or annexed water quality and detention ponds (residential or city) per state and city requirements. Specifically, the monies will fund vegetation control activities for additional ponds accepted for routine maintenance by the City. The IWWM program has encountered increases in service agreement contracts associated with construction materials due to increased prices of asphalt, concrete, drainage materials, sand and gravel. As a result of these increases, funds have been added to the FY 2012-13 Budget. The budget has also been increased to fund four temporary flaggers associated with major pipeline projects.

Water Quality

The purpose of the Water Quality Protection program is to protect and improve water quality in Austin's creeks, lakes and aquifers for our community and aquatic life by preventing, detecting, evaluating and reducing water pollution.

The Water Quality Protection program budget has been increased to secure, prepare, and advertise for caves at the Village of Western Oaks for education outreach, and to fund five temporary employees needed to perform salamander surveys. These increases were offset by a $100,000 reduction in one-time advertising expenses for the anti-litter campaign and video for the 3-D Splash exhibit.

Support Services

The FY 2012-13 Budget adds temporary funds to the Support Services program to implement an internship program within the department. The budget also includes the transfer out of two full-time equivalents to the Planning and Development Review Department. These positions work in the Fiscal Surety Office.

Waller Creek Tunnel

As feasibility studies began in 1996, the Watershed Protection Department (WPD) has directed the Waller Creek Flood Control Tunnel Project. Teams representing each of WPD's core missions (flood control, erosion control and water quality) have worked on the project, with Flood Hazard Mitigation program staff investing a significant amount of time to review the hydrologic and hydraulic models that serve as the basis for tunnel design. Although the project is still in construction phase, WPD IWWM staff are currently preparing for the tunnel's "go-live" date in FY 2013-14. They are developing a plan and budget for additional staff/equipment and will be participating in operations and maintenance manual development as well as the facility startup/commissioning process. The operational expenses for the tunnel will be reflected in the department's future FY 2013-14 Budget.

Revenue

The primary funding source for the Drainage Utility is the monthly drainage fee assessed to City of Austin utility customers. This fee is projected to provide approximately 98%, or $64 million, of the department's $65 million revenue projected for the upcoming fiscal year. The FY 2012-13 Budget reflects a 7.7% increase to the base billing unit (equivalent residential unit), residential growth patterns in keeping with the City Demographer's projections, and minimal growth in commercial accounts. Other revenue sources for the department include interest income and development revenue. The FY 2012-13 Budget for interest income was lowered to reflect current trends in interest rates.

Tax exempt religious organizations may request exemption from the drainage fee per section 15-2-15 (2) of the Drainage Ordinance. The department works closely with the Religious Coalition to Assist the Homeless (RCAH) as the exempted drainage fees are directed to this umbrella organization for grant-making purposes. In FY 2011, $615,995 in drainage fees were collected by the organization. In turn, the RCAH granted $585,150 to the following 12 organizations to benefit homeless individuals: A New Entry, Inc.; Caritas; Casa Marianella; Foundation for the Homeless; Front Steps; Green Doors; LifeWorks; Mary House Catholic Worker; Project Transitions; Salvation Army; Texas Reach Out; Saint Louise House; and Trinity Center of Austin. Grant amounts ranged from $10,000 to $126,000.

Capital Budget

The FY 2012-13 Capital Budget includes a total new appropriation of $31.4 million. This appropriation includes funding for the Waller Creek Tunnel, erosion control, flood control improvement, localized drainage improvements, water quality remediation/protection projects, vehicle purchases, and database and GIS projects. The appropriation also includes 2006 General Obligation Bond funding for Watershed Protection Master Plan projects as well as Urban Watershed Structural Control funds from the water quality fee-in-lieu program.

Watershed Protection
Significant Changes

Drainage Utility Fund

Revenue Changes	Dollars
Residential and commercial drainage fee revenue is anticipated to increase by $5,219,904. The Budget includes an increase of $2,497,060 from the residential fee due to a projected fee increase and $476,656 for growth. Non-residential revenue is projected to increase by $2,085,524 for a projected fee increase and $160,664 for growth. Growth in the customer base is associated with development and annexations.	$5,219,904
Interest income is projected to decrease based on actual collections and the current trend in interest rates.	($325,000)

Expenditure Changes	FTEs	Dollars
Citywide		
The Budget includes $533,715 for salary increases associated with wage adjustments in FY 2013. An additional $61,660 is included in the Budget for increased City contributions for health insurance.		$595,375
The Budget includes additional funding for the Employees' Retirement System that is equivalent to 2% of payroll for non-civil service employees to help improve the funded status of the pension system.		$365,584
The Budget includes $32,388 for wage adjustments associated with implementing the City's recently completed market study.		$32,388
Fleet maintenance costs increase $109,824 and fuel costs decrease by $5,081.		$104,743
Stream Restoration		
Included in the Budget is $80,000 to fund a Engineer C position that was previously funded with CIP funds. Additionally, terminal pay budgeted in FY 2012 in the amount of $40,000 is backed out.		$40,000
Flood Hazard Mitigation		
Decreases for one-time costs of $80,000 for office re-configurations and $40,000 for terminal pay budgeted for eligible retirees in FY 2012 are included in the Budget.		($120,000)
Infrastructure and Waterway Maintenance		
Ongoing costs of $20,000 to provide vegetation control to newly constructed or annexed water quality and detention ponds per State and City Land Development Code requirements is included in the Budget. An additional $10,000 for vegetation services to increase Central Market maintenance payments per Developer agreement is included.		$30,000
An increase of $167,234 in the service agreement contracts associated with materials due to increased prices of asphalt, concrete, drainage materials, sand and gravel is included in the Budget. Also, additional temporary employee costs of $191,505 are required for assistance with major pipeline and storm drain cleaning projects.		$358,739
Watershed Policy and Planning		
The Budget reduces Water Treatment Plant #4 project funding from Austin Water Utility for an Environmental Program Coordinator.		$93,773

Expenditure Changes	FTEs	Dollars
An increase of $45,905 is included to continue full operating funding of 4.0 GIS temporary employees.		$45,905
Water Quality Protection		
Elimination of $100,000 in advertising for the litter campaign & video for the 3-D Splash exhibit viewed by over 1,300 AISD students through the Earth Camp is included in the Budget.		($100,000)
An Increase for temporary funding in the amount of $51,108 to cover 5.0 ongoing employees needed for salamander surveys at both Barton Springs and Jollyville is included in the Budget.		$51,108
The Budget includes $27,000 for securing, preparing and advertising for caves at the Village of western Oaks Cave for educational outreach with Earth Camp and the annual Austin Cave Day.		$27,000
Support Services		
The Budget includes funding for terminal pay for eligible retirees.		$15,000
Increased expense refunds from the Planning and Development Review Department for human resources, safety and financial services support is included in the Budget.		($113,460)
Software maintenance agreements for additional licenses are included in the Budget.		$30,000
The Budget includes the transfer of Fiscal Surety duties, including 2.0 FTEs to the Planning and Development Review Department.	(2.00)	($131,395)
Transfers/Other Requirements		
The department will increase its transfers by $1,390,041 for City Administrative Support, $42,339 for accrued payroll, $2,250 for CTM requirements, $1,123 for CTECC support, and bad debt will increase by $3,433.		$1,439,186
The transfers for trunked radio and wireless services will increase by $22,330 and flood control services provided by the Parks and Recreation Department will decrease by $45,279.		($22,949)
Workers' compensation and UCSO billing support obligations are projected to increase by $45,915 and $3,035 respectively.		$48,950
Funding for the Sustainability Fund is not included for FY 2012-13.		($644,676)
The transfer to the Enterprise Capital Improvements Program is increased by $1,860,000.		$1,860,000
Interdepartmental charges associated with personnel increases such as, salaries, insurance and retirement for positions in the Planning Development and Review Department are increased.		$601,104
The Budget includes a net decrease of $111,300 for General Obligation debt service for the Crystal Brook project and the North West Austin MUD #1 settlement.		($111,300)

Watershed Protection
Budget Detail by Activity

Program: Brownfields
Activity: Brownfields

The purpose of the Brownfields activity is to provide incentives and information to Brownfields property owners so they can cleanup and ultimately redevelop their Brownfields property.

Graph Not Applicable

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Expense Refunds	203,323	155,147	0	0	0
Total Requirements	$203,323	$155,147	$0	$0	$0
Full-Time Equivalents					
Drainage Utility Fund	2.00	2.00	0.00	0.00	0.00
Total FTEs	2.00	2.00	0.00	0.00	0.00

Measures Not Applicable

Services

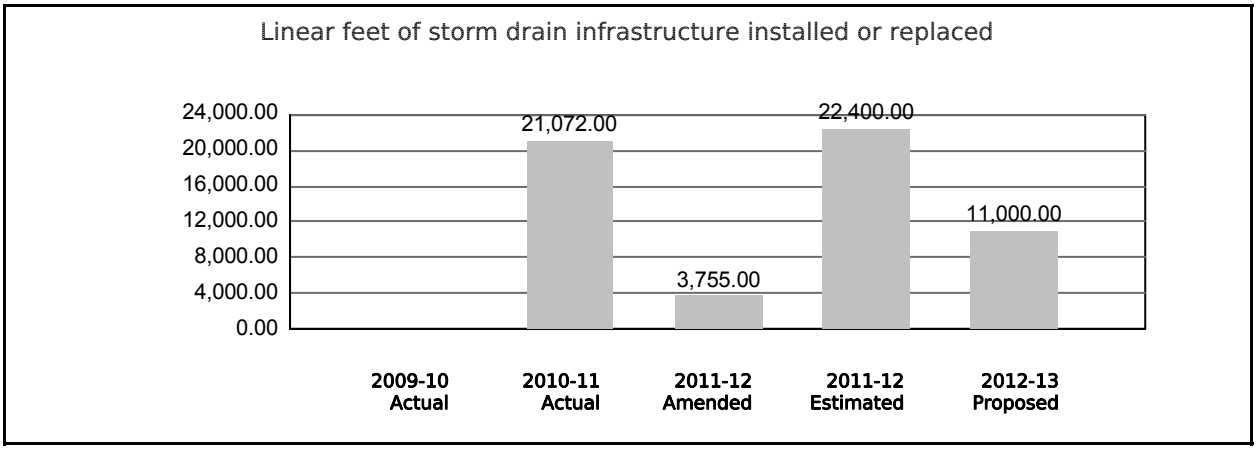
Brownfield grant applications; Brownfield grant administration; Environmental site assessments; Remediation loans

Bold/Italicized Measure = Key Indicator

Watershed Protection
Budget Detail by Activity

Program: Flood Hazard Mitigation
Activity: Flood Safety

The purpose of the Flood Safety activity is to reduce localized and creek flood conditions, manage the risk of dam, floodwall, or levee failure, and provide warning of flood hazards to protect lives and property.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Drainage Utility Fund	2,287,433	2,386,099	3,039,047	2,552,077	2,868,570
Expense Refunds	105,238	144,639	480,000	120,000	376,180
Grants	0	0	2,887,500	0	1,913,000
Total Requirements	$2,392,671	$2,530,738	$6,406,547	$2,672,077	$5,157,750
Full-Time Equivalents					
Drainage Utility Fund	19.00	19.00	19.00	19.00	19.00
Total FTEs	19.00	19.00	19.00	19.00	19.00
Performance Measures					
Citizen satisfaction with flood control efforts	***66***	***65***	***66***	***66***	***66***
Linear feet of storm drain infrastructure installed or replaced	***New Meas***	***21,072***	***3,755***	***22,400***	***11,000***
Number of pond modernization projects-construction completed	1	3	1	0	1
Number of flood warning emergency action recommendations issued	103	1	70	66	70
Number of structures/roadways with increased flood hazard protection-project completed	***37***	***22***	***58***	***71***	***20***
Number of structures/roadway crossing at risk of creek flooding	7,400	No Data	7,400	7,400	7,400

Services

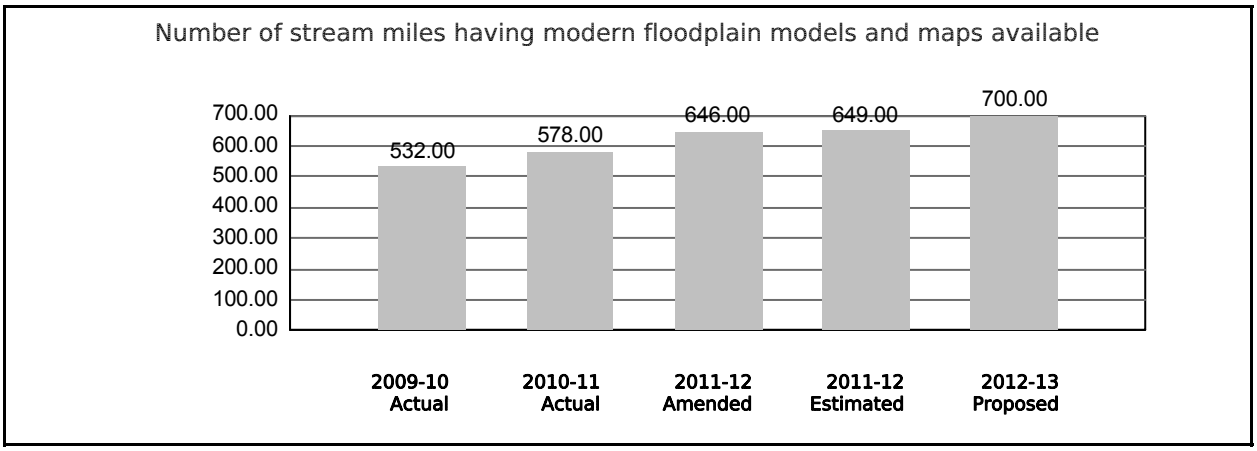
Floodplain structure buyout; Project planning, preliminary engineering, design, and implementation; Dam and floodwall/levee inspection; Hydrology and hydraulics; Post-flood reconnaissance, damage assessment and documentation; Flood awareness education; Drainage investigation; Flood Early Warning System; Community Rating System Program support; Facilitate opportunities for private and public cost-sharing.

Bold/Italicized Measure = Key Indicator

Watershed Protection
Budget Detail by Activity

Program: Flood Hazard Mitigation
Activity: Watershed Management

The purpose of the Watershed Management activity is to protect lives and property from flood hazards by promoting sound watershed management to citizens, the development community, and City staff. This is accomplished by 1) creating and maintaining floodplain engineering models and maps and coordinating the City's participation in the National Flood Insurance Program and Community Rating System; 2) providing floodplain information to the public; 3) reviewing floodplain development applications and processing floodplain variance requests; and 4) providing opportunities for private/public partnership funding for regional drainage improvements as an alternative to private development providing on-site detention to mitigate flood hazard increase.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Drainage Utility Fund	835,305	931,496	966,990	980,098	1,077,778
Expense Refunds	1,188	0	0	0	0
Total Requirements	$836,493	$931,496	$966,990	$980,098	$1,077,778
Full-Time Equivalents					
Drainage Utility Fund	9.00	10.00	10.25	10.25	10.27
Total FTEs	9.00	10.00	10.25	10.25	10.27
Performance Measures					
Number of stream miles having modern floodplain models and maps available	532	578	646	649	700
Number of Floodplain Information Requests	943	773	1,000	646	1,000
Number of development applications reviewed for floodplain compliance	New Meas	New Meas	700	756	800

Services

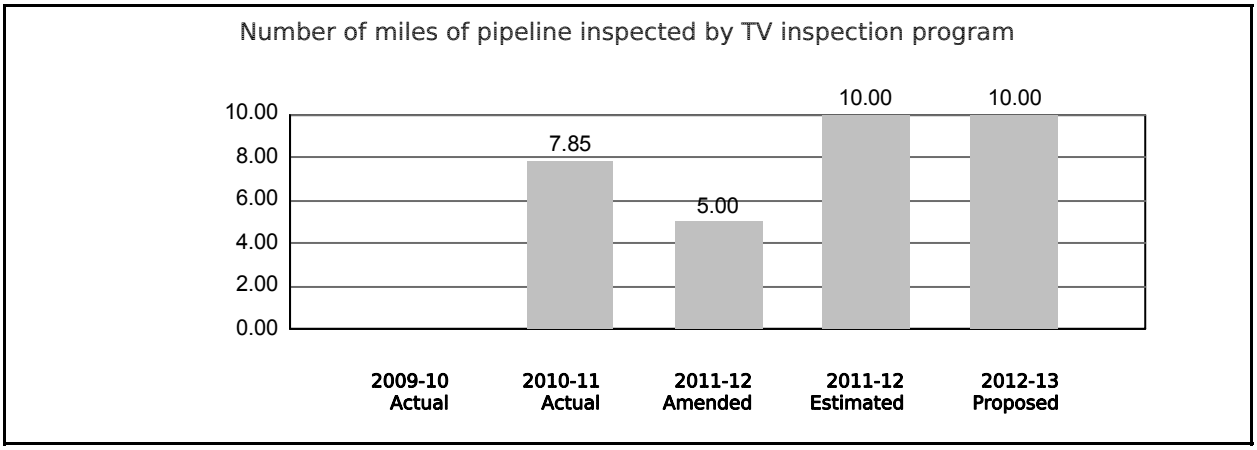
Coordinate required activities for participation in the Community Rating System; Flood Insurance Rate Map change requests, review, & public notification; floodplain development review; floodplain variance processing; floodplain model & map services; floodplain information dissemination to public; hydrologic & hydraulic analysis & field investigation; creek crossing inspections; post-flood reconnaissance & damage documentation; Drainage Criteria Manual maintenance; drainage easement dedication & release review; regional floodplain management group support; RSMP funds management & funds appropriation, & facility planning & development; City/developer community facility contract development; Master Plan support; flood awareness public education & other public information

Bold/Italicized Measure = Key Indicator

Watershed Protection
Budget Detail by Activity

Program: Infrastructure & Waterway Maintenance
Activity: Drainage Pipeline Management

The purpose of the Drainage Pipeline Management activity is to ensure adequate conveyance of storm water flows through the storm drain pipeline system. Activities include, but are not limited to the inspection, cleaning, installation and replacement of drainage pipelines and other associated concrete infrastructure. Field Engineering and utility location activities are also associated with this Activity in an effort to protect lives and minimize flooding of roadways and property.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Drainage Utility Fund	3,490,761	3,969,038	4,152,876	4,201,482	4,883,436
Expense Refunds	4,004	31,960	0	0	0
Total Requirements	$3,494,765	$4,000,998	$4,152,876	$4,201,482	$4,883,436
Full-Time Equivalents					
Drainage Utility Fund	38.73	39.73	43.00	43.00	46.00
Total FTEs	38.73	39.73	43.00	43.00	46.00
Performance Measures					
Feet of pipeline installed or rehabilitated	3,934	5,459	4,000	4,500	4,000
Feet of pipeline cleaned	51,627	70,235	75,000	65,000	75,000
Number of miles of pipeline inspected by TV inspection program	New Meas	7.85	5	10	10
Number of concrete structures constructed or rehabilitated	193	149	180	180	180

Services

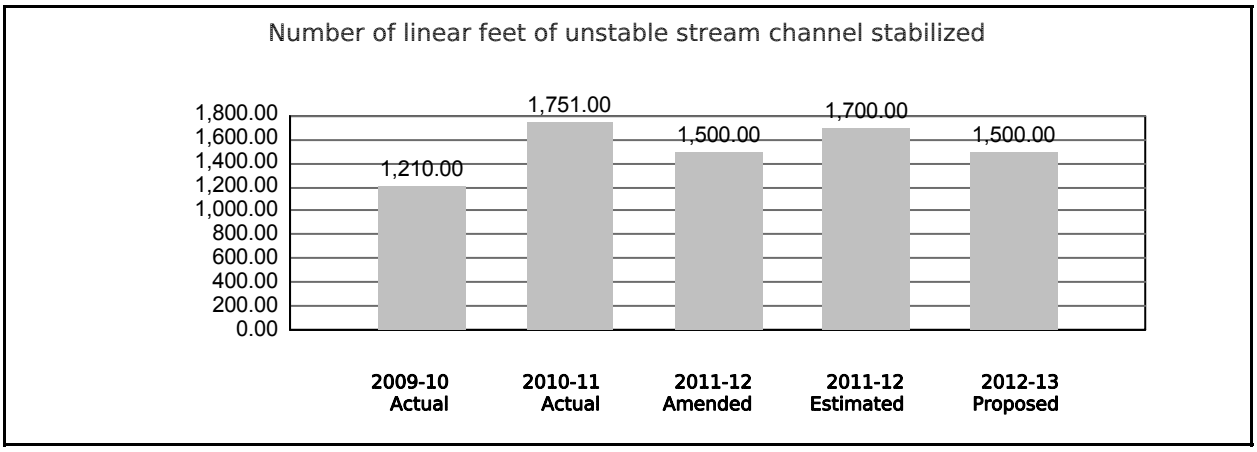
Drainage system infrastructure cleaning, inspection, construction and rehabilitation; complaint investigation; storm event response; installation repair and replacement of concrete drainage infrastructure; field engineering and utility location activities.

Bold/Italicized Measure = Key Indicator

Watershed Protection
Budget Detail by Activity

Program: Infrastructure & Waterway Maintenance
Activity: Field Operations Management

The purpose of the Field Operations Management activity is to maintain natural waterways and engineered channels utilizing best management practices that support the three missions of the department; reduce flood hazards, improve water quality and provide erosion control and streambank stabilization. Field Operations Management activities serve to protect lives and structures, while promoting sustainable, natural resource protection and conservation efforts.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Drainage Utility Fund	4,538,167	4,864,877	5,274,220	4,773,182	5,517,759
Expense Refunds	0	1,399	0	0	0
Total Requirements	$4,538,167	$4,866,276	$5,274,220	$4,773,182	$5,517,759
Full-Time Equivalents					
Drainage Utility Fund	42.00	44.00	43.50	43.50	40.33
Total FTEs	42.00	44.00	43.50	43.50	40.33
Performance Measures					
Miles of creeks, channels and ditches cleared	6.04	6.68	6	6	6
Number of linear feet of unstable stream channel stabilized	***1,210***	***1,751***	***1,500***	***1,700***	***1,500***

Services

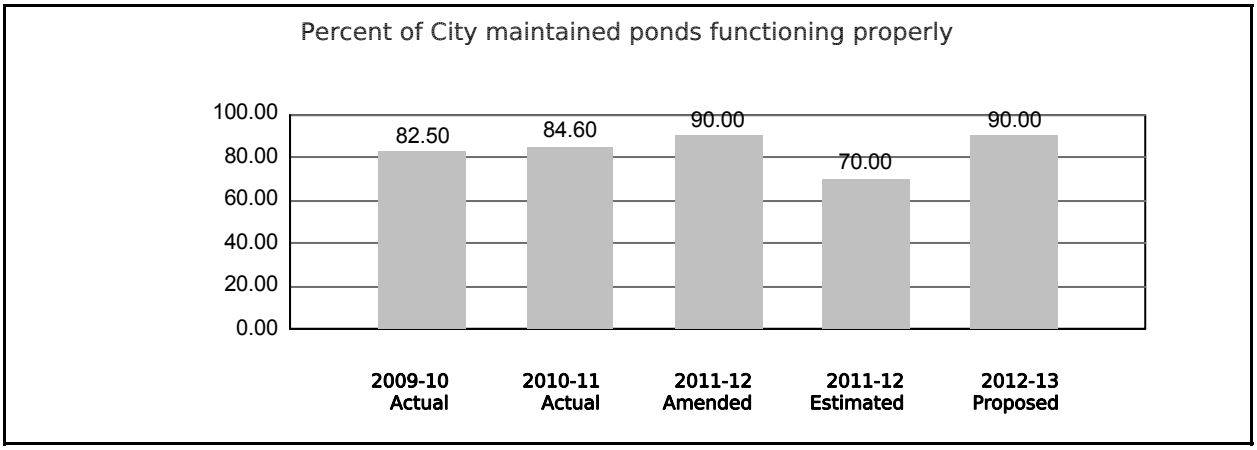
Management of natural and engineered waterways including citizen complaint investigation, vegetation conservation and management, channel clearing, bridge and culvert clearing, streambank stabilization, channel and riparian restoration activities and storm event response. Internal and external outreach education and coordination.

Bold/Italicized Measure = Key Indicator

Watershed Protection
Budget Detail by Activity

Program: Infrastructure & Waterway Maintenance
Activity: Storm Water Management

The purpose of the Storm Water Management activity is to maintain residential and city-owned storm water treatment facilities (water quality and detention ponds, biofiltration areas, rain gardens, etc.) to ensure proper functionality, providing water quality improvement, flood protection, and downstream erosion control. The activity also provides on-going vegetation maintenance and removal of trash and debris along the shoreline and in the open waters of Lady Bird Lake, to provide for improved visual water quality and community use of the natural resources.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Drainage Utility Fund	2,699,969	2,971,417	3,444,309	3,165,336	3,642,928
Expense Refunds	5,703	-183	0	0	0
Total Requirements	$2,705,672	$2,971,234	$3,444,309	$3,165,336	$3,642,928
Full-Time Equivalents					
Drainage Utility Fund	24.00	28.00	29.00	29.00	28.00
Total FTEs	24.00	28.00	29.00	29.00	28.00
Performance Measures					
Number of Commercial pond inspections completed	2,223	1,706	2,000	1,800	2,000
Percent of City maintained ponds functioning properly	82.50	84.60	90	70	90
Tons of litter, trash and debris removed from Lady Bird Lake	373.50	229.50	200	250	200

Services

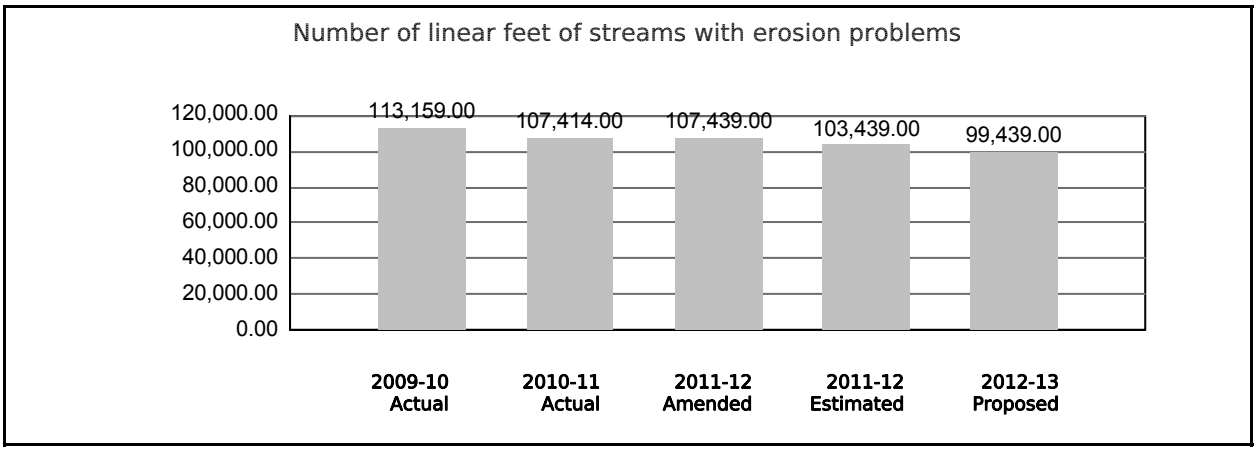
Citizen complaint response and investigaton; inspection and maintenance of water quality and detention ponds; maintenance of vegetation and debris removal along shoreline and open water within Lady Bird Lake; compliance with TCEQ regulations and inspection of commercial storm water management facilities.

Bold/Italicized Measure = Key Indicator

Watershed Protection
Budget Detail by Activity

Program: Stream Restoration
Activity: Stream Restoration

The purpose of the Stream Restoration program is to create a stable stream system by implementing localized stabilization and stream channel restoration projects on affected citizens' and public property in order to decrease property loss from erosion and increase beneficial use of waterways.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Drainage Utility Fund	553,202	618,709	750,153	650,569	818,147
Expense Refunds	85,216	81,619	80,000	64,500	0
Total Requirements	$638,418	$700,328	$830,153	$715,069	$818,147
Full-Time Equivalents					
Drainage Utility Fund	6.00	6.00	7.00	7.00	7.00
Total FTEs	6.00	6.00	7.00	7.00	7.00
Performance Measures					
Number of linear feet of streams with erosion problems	113,159	107,414	107,439	103,439	99,439
Number of linear feet of stream channel repairs designed	5,730	4,235	4,800	4,000	4,000

Services

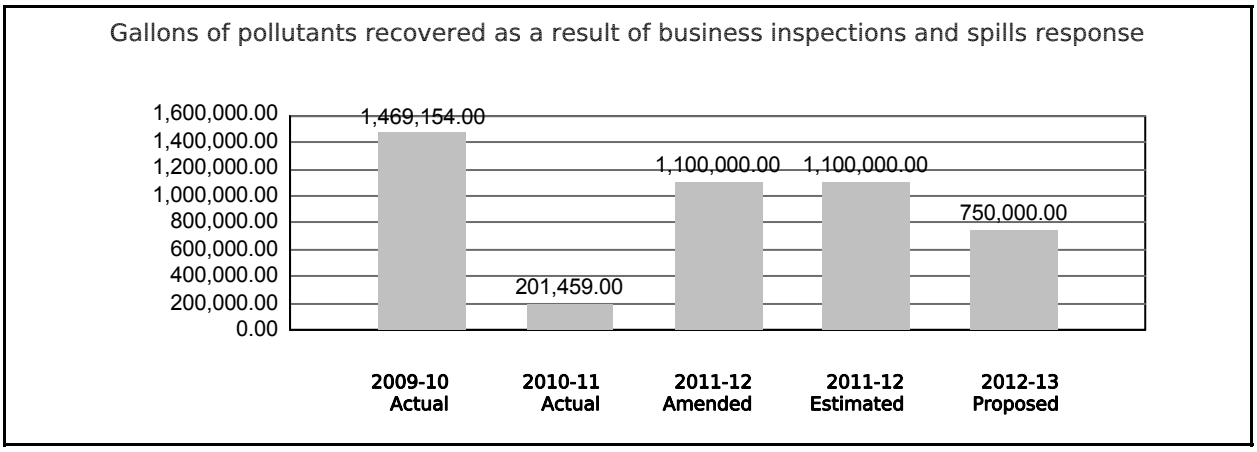
Problem assessment; Planning; In-house design; Project implementation; Construction management; Voluntary Erosion Buyouts; Technical Assistance

Bold/Italicized Measure = Key Indicator

Watershed Protection
Budget Detail by Activity

Program: Water Quality Protection
Activity: Pollution Prevention and Reduction

The purpose of the Pollution Prevention and Reduction activity is to respond to pollution (incidents); inspect and permit businesses, TPDES industrial and high risk facilities and activities, and specific non-storm water discharges; and, provide technical environmental regulatory/remediation advice for City departments, policy makers, the community and regulatory agencies in order to reduce pollution in our creeks, lakes and aquifers.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Drainage Utility Fund	1,187,622	1,179,940	1,293,509	1,209,319	1,381,974
Total Requirements	$1,187,622	$1,179,940	$1,293,509	$1,209,319	$1,381,974
Full-Time Equivalents					
Drainage Utility Fund	12.00	12.00	12.00	12.00	12.00
Total FTEs	12.00	12.00	12.00	12.00	12.00
Performance Measures					
Cubic yards of pollutants recovered as a result of business inspections and spills response	494	550	500	500	500
Gallons of pollutants recovered as a result of business inspections and spills response	***1,469,154***	***201,459***	***1,100,000***	***1,100,000***	***750,000***
Number of stormwater discharge permits issued	1,087	1,083	1,160	1,160	1,100
Number of spills and complaints response program incidents addressed	1,245	1,114	1,500	1,500	1,200
Number of stormwater discharge permit inspections	702	702	688	600	688

Services

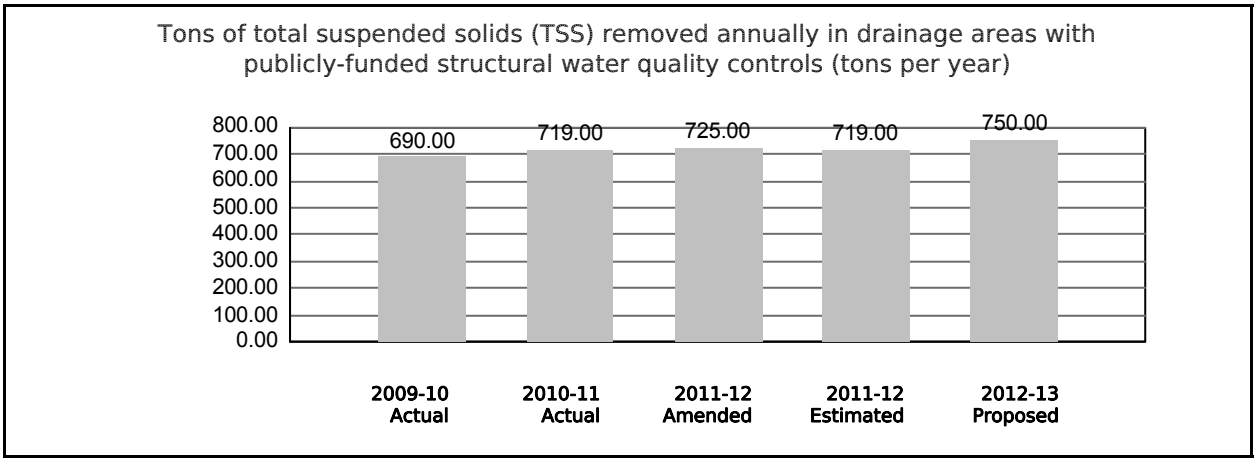
Stormwater quality inspections; Stormwater quality permitting; Stormwater pollution investigations; Pollution data production; Educational out reach development; Right-of-Way pollutants cleanup/disposal; Environmental remediation; Regulatory advice

Bold/Italicized Measure = Key Indicator

Watershed Protection
Budget Detail by Activity

Program: Water Quality Protection
Activity: Stormwater Treatment

The purpose of the Stormwater Treatment activity is to design, implement, and evaluate stormwater treatment systems in order to reduce pollution in our creeks, lakes and aquifers.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Drainage Utility Fund	545,957	545,491	583,640	531,504	582,072
Expense Refunds	0	0	0	10,000	0
Total Requirements	$545,957	$545,491	$583,640	$541,504	$582,072
Full-Time Equivalents					
Drainage Utility Fund	4.75	4.75	5.00	5.00	5.00
Total FTEs	4.75	4.75	5.00	5.00	5.00
Performance Measures					
Annual cost per pound of TSS removed	0.57	0.60	0.65	0.61	0.61
Tons of total suspended solids (TSS) removed annually in drainage areas with publicly-funded structural water quality controls (tons per year)	690	719	725	719	750

Services

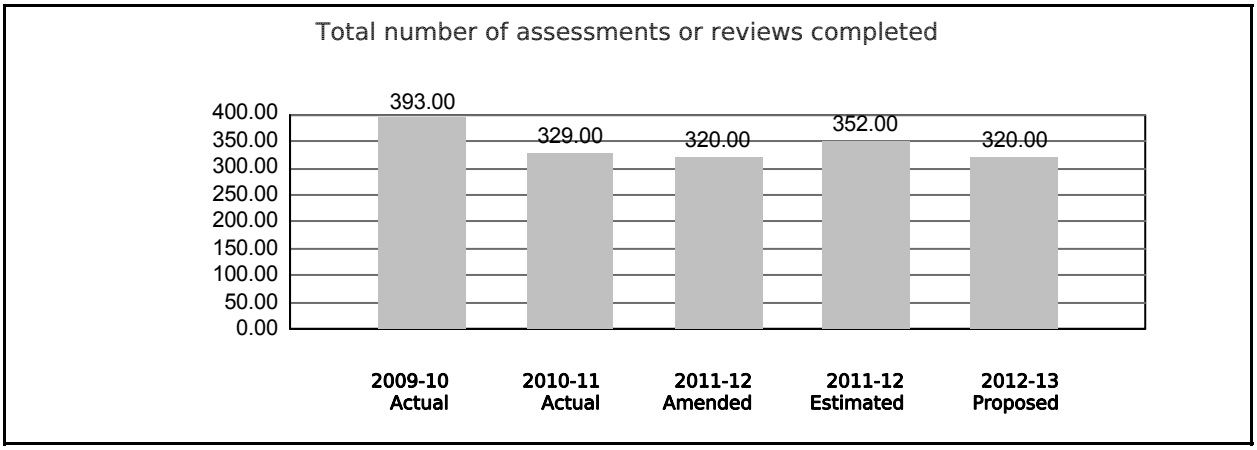
Engineering design; Project management; Project prioritization; Criteria development; Stormwater control evaluation

Bold/Italicized Measure = Key Indicator

Watershed Protection
Budget Detail by Activity

Program: Water Quality Protection
Activity: Surface, Groundwater and Endangered Salamander Protection

The purpose of the Surface, Groundwater and Endangered Salamander Protection activity is to maintain, restore, and improve Austin's creeks, lakes, and aquifers. The activity also provides restoration of native riparian and aquatic vegetation. The activity also provides environmental impact assessment and mitigation recommendations for development review, capital projects, WPD programs, and other jurisdictions in order for the City to make informed protective decisions on water-related policy and projects. This activity also provides monitoring, project assessment, habitat management/restoration and captive breeding of endangered and rare salamander species.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Drainage Utility Fund	2,417,692	2,455,729	2,456,334	2,395,703	2,601,935
Expense Refunds	91,203	131,387	0	0	0
Total Requirements	$2,508,895	$2,587,116	$2,456,334	$2,395,703	$2,601,935
Full-Time Equivalents					
Drainage Utility Fund	24.00	24.75	19.75	19.75	19.75
Total FTEs	24.00	24.75	19.75	19.75	19.75
Performance Measures					
Average number of Barton Springs Salamanders in Eliza Springs	New Meas	New Meas	New Meas	New Meas	100
Cumulative area of Critical Environmental Feature buffers	New Meas	New Meas	New Meas	New Meas	50
Percent of watersheds evaluated that maintained or improved baseline levels of the Environmental Integrity Index.	100	100	100	100	100
Total number of assessments or reviews completed	393	329	320	352	320

Services

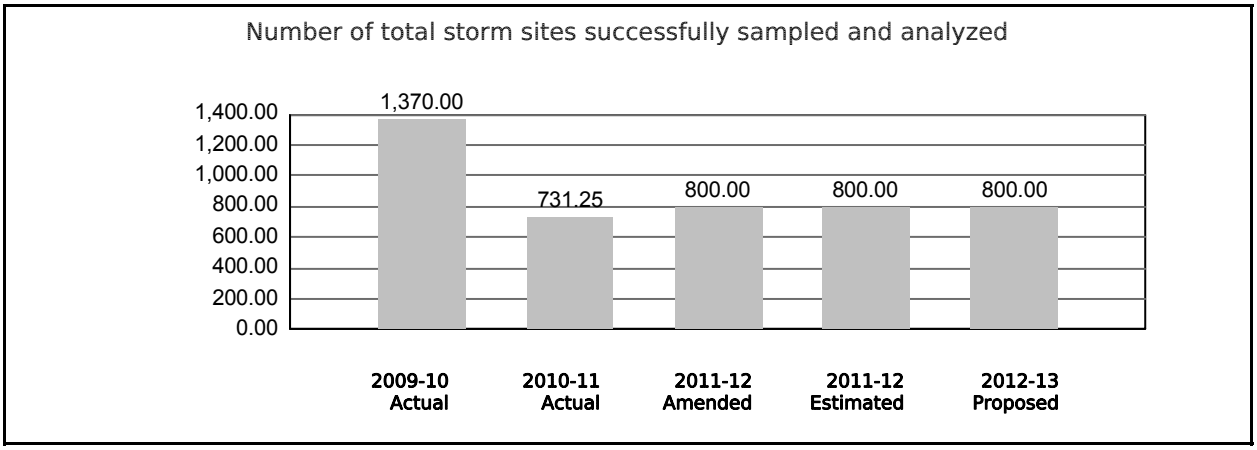
Critical Environmental Feature recommendations on development permit applications; Water Quality analyses of springs, lakes & streams; Aquatic plant surveys and restoration; Creek riparian zone restoration; Salamander habitat surveys, maintenance, and improvement; Endangered Species Act compliance reports; Captive breeding program; rescues, spills response and reintroduction; Habitat conservation plans, and Biological assessments; Coordination with USFWS.

Bold/Italicized Measure = Key Indicator

Watershed Protection
Budget Detail by Activity

Program: Water Quality Protection
Activity: Water Quality Monitoring

The purpose of the Water Quality Monitoring activity is to evaluate pollution in stormwater runoff, design and implement engineered solutions to treat runoff, and evaluate solution effectiveness.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Drainage Utility Fund	1,712,235	1,626,484	2,065,295	1,977,086	2,178,156
Expense Refunds	32,501	0	0	840	0
Total Requirements	$1,744,736	$1,626,484	$2,065,295	$1,977,926	$2,178,156
Full-Time Equivalents					
Drainage Utility Fund	12.75	13.00	15.00	15.00	15.00
Total FTEs	12.75	13.00	15.00	15.00	15.00
Performance Measures					
Number of total storm sites successfully sampled and analyzed	1,370	731.25	800	800	800
Percent of total storm sites successfully analyzed (annually)	97	95	90	90	90

Services

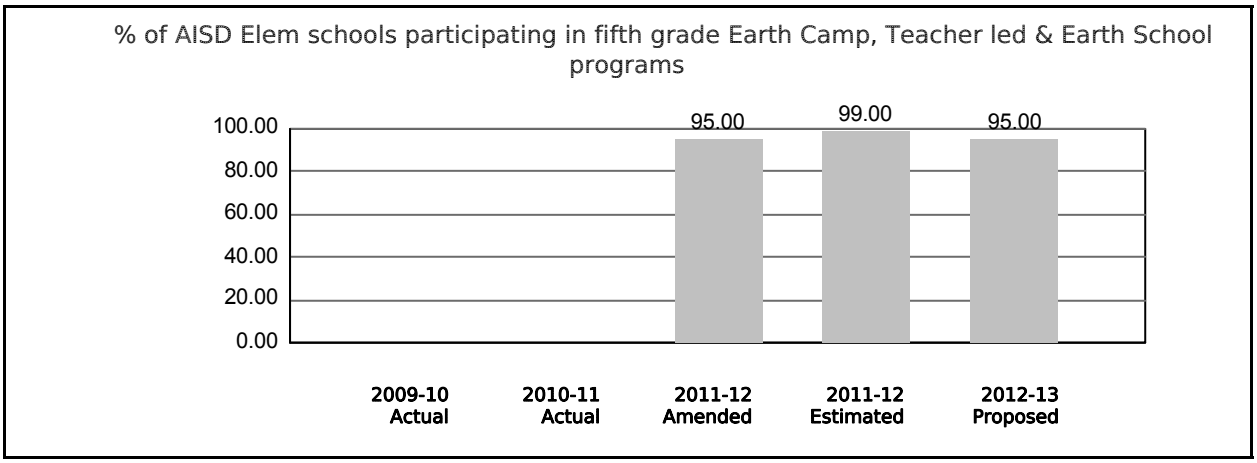
Stormwater quantity & quality monitoring; engineering plans; project management; watershed modeling; environmental criteria manual development

Bold/Italicized Measure = Key Indicator

Watershed Protection
Budget Detail by Activity

Program: Water Quality Protection
Activity: Watershed Education

The purpose of the Watershed Education activity is to provide instruction and educational materials to students, teachers, and the general public so they have the information needed to make informed decisions about reducing pollution in our watersheds.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Drainage Utility Fund	881,813	1,017,779	960,720	961,021	979,680
Expense Refunds	15,906	12,994	48,000	48,000	34,000
Grants	0	170,000	200,000	0	0
Total Requirements	$897,719	$1,200,773	$1,208,720	$1,009,021	$1,013,680
Full-Time Equivalents					
Drainage Utility Fund	5.50	6.25	6.00	6.00	6.00
Total FTEs	5.50	6.25	6.00	6.00	6.00
Performance Measures					
% of AISD Elem schools participating in fifth grade Earth Camp, Teacher led & Earth School programs	New Meas	New Meas	95	99	95
Number of pet waste disposal bags distributed through the Scoop the Poop program	New Meas	New Meas	1,200,000	1,200,000	1,200,000
Number of lbs. of bacteria-laden pet waste removed from waterways as a result of the Scoop the Poop	New Meas	New Meas	600,000	600,000	600,000
Percent of students with improved pre/post Earth Camp test	New Meas	New Meas	New Meas	New Meas	50

Services

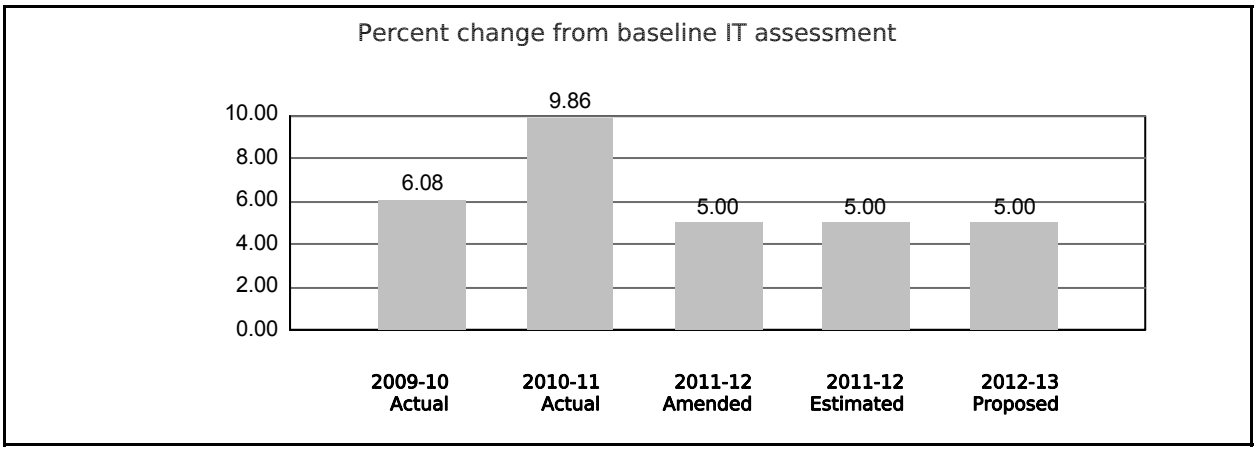
Educational materials development, production and distribution; Educational outreach programs; Citizen support

Bold/Italicized Measure = Key Indicator

Watershed Protection
Budget Detail by Activity

Program: Watershed Policy and Planning
Activity: Data Management

The purpose of the Data Management activity is to provide GIS and information technology (IT) planning and coordination, IT project and data management systems analysis and database support for the Department to improve staff productivity and responsiveness.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Drainage Utility Fund	486,821	555,342	620,124	621,433	729,816
Expense Refunds	316,504	270,288	358,260	313,260	204,000
Total Requirements	$803,325	$825,630	$978,384	$934,693	$933,816
Full-Time Equivalents					
Drainage Utility Fund	5.20	5.15	6.15	6.15	6.00
Total FTEs	5.20	5.15	6.15	6.15	6.00
Performance Measures					
Number of drainage features added to GIS database by staff	542	564	500	500	750
Percent change from baseline IT assessment	6.08	9.86	5	5	5

Services

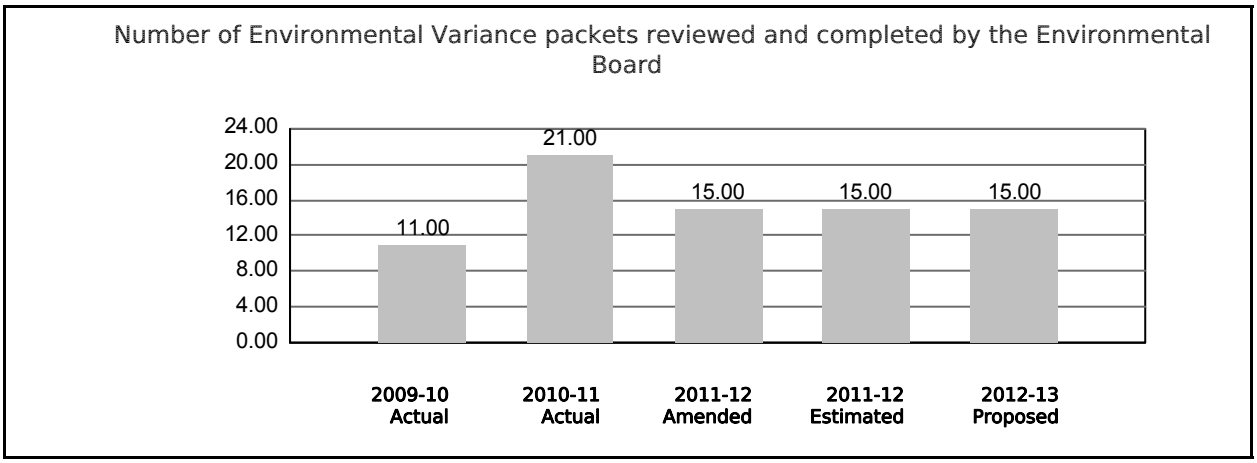
Departmental/interdepartmental GIS; Information technology (IT) planning; IT coordination; IT project management; Data management; Systems analysis; Database support

Bold/Italicized Measure = Key Indicator

Watershed Protection
Budget Detail by Activity

Program: Watershed Policy and Planning
Activity: Environmental Policy

The purpose of the Environmenal Policy activity is to provide planning and policy development assistance and regulatory guidance to City of Austin officials, program managers, the public and other governmental agencies, to make recommendations that help shape significant City policies, and represent the City in strategic arenas.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Drainage Utility Fund	0	0	120,412	168,320	335,560
Expense Refunds	0	0	167,601	167,601	93,773
Total Requirements	$0	$0	$288,013	$335,921	$429,333
Full-Time Equivalents					
Drainage Utility Fund	0.00	0.00	3.00	3.00	4.00
Total FTEs	0.00	0.00	3.00	3.00	4.00
Performance Measures					
Number of Environmental Variance packets reviewed and completed by the Environmental Board	11	21	15	15	15
Number of Environmental Board Meetings Conducted	23	25	22	22	20

Services

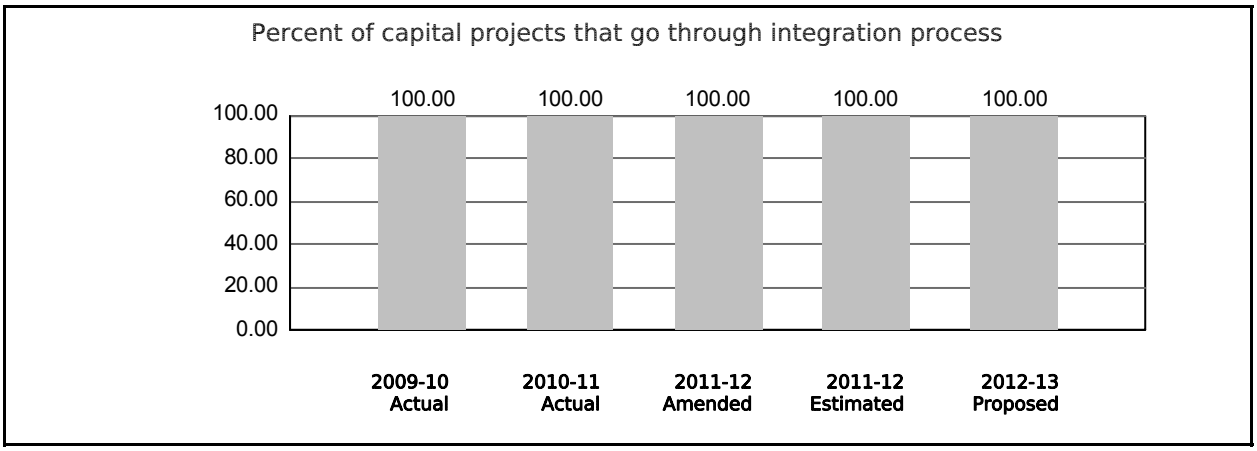
Regulatory development, Environmental Board support, Coordination with OSS Environmental Review and Inspection

Bold/Italicized Measure = Key Indicator

Watershed Protection
Budget Detail by Activity

Program: Watershed Policy and Planning
Activity: Master Planning

The purpose of the Master Planning activity is to coordinate the integration of flood, erosion and water quality activities for City staff and policy makers so they have the information to develop, prioritize and implement cost effective integrated solutions.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Drainage Utility Fund	1,368,473	1,026,788	1,409,789	1,486,603	2,033,121
Expense Refunds	51,631	78,662	25,000	25,000	0
Total Requirements	$1,420,104	$1,105,450	$1,434,789	$1,511,603	$2,033,121
Full-Time Equivalents					
Drainage Utility Fund	17.50	10.00	15.00	15.00	15.34
Total FTEs	17.50	10.00	15.00	15.00	15.34
Performance Measures					
Number of Major Planning & GIS projects scheduled for fiscal year	8	8	6	6	6
Percent of new code or rule amendment trainings provided within 3 months of adoption	57	100	100	100	100
Percent of capital projects that go through integration process	100	100	100	100	100

Services

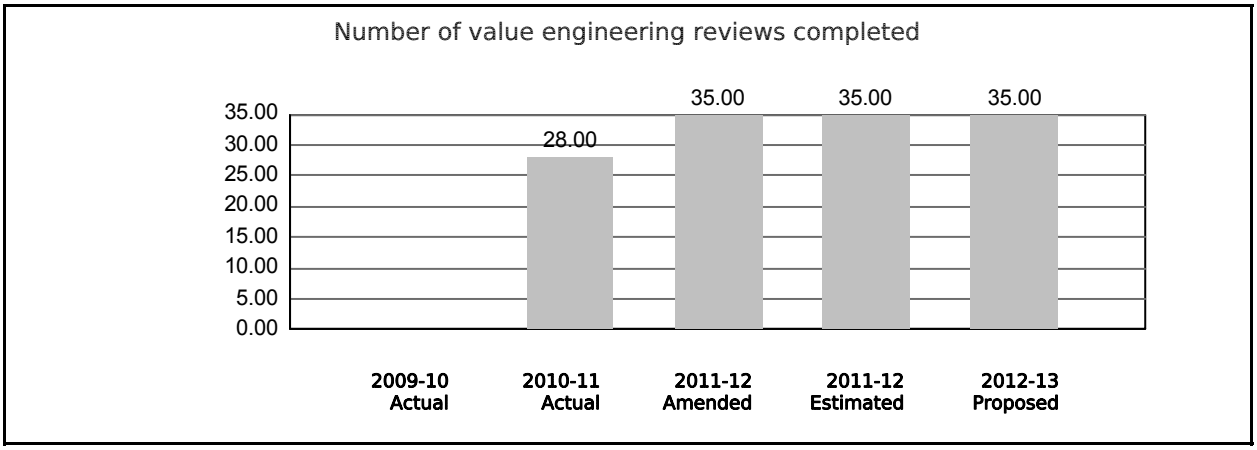
Master Plan reports; Regulatory initiatives; CIP project integration; Departmental/interdepartmental GIS; Information technology (IT) planning; Data management; Federal permit compliance; State permit compliance; Citywide CIP Coordination; Water quality planning, Watershed GIS support.

Bold/Italicized Measure = Key Indicator

Watershed Protection
Budget Detail by Activity

Program: Watershed Policy and Planning
Activity: Value Engineering

The purpose of the Value Engineering activity is to review Watershed Protection Department Capital Improvement Projects and to evaluate alternative design plans, solutions and/or methods, in an organized fashion. The goal of Value Engineering is to suggest alternatives that may produce direct CIP budget cost savings, cost avoidance, and improvement to processes such that the products and functions of the department's missions are achieved. These efforts can be performed by both in-house personnel and by outside consultant personnel.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Drainage Utility Fund	0	404,272	280,978	271,651	333,335
Total Requirements	$0	$404,272	$280,978	$271,651	$333,335
Full-Time Equivalents					
Drainage Utility Fund	0.00	2.15	2.15	2.15	2.25
Total FTEs	0.00	2.15	2.15	2.15	2.25
Performance Measures					
Number of value engineering reviews completed	New Meas	28	35	35	35
Potential cost savings identified	New Meas	1,045,000	3,500,000	4,500,000	2,000,000

Services

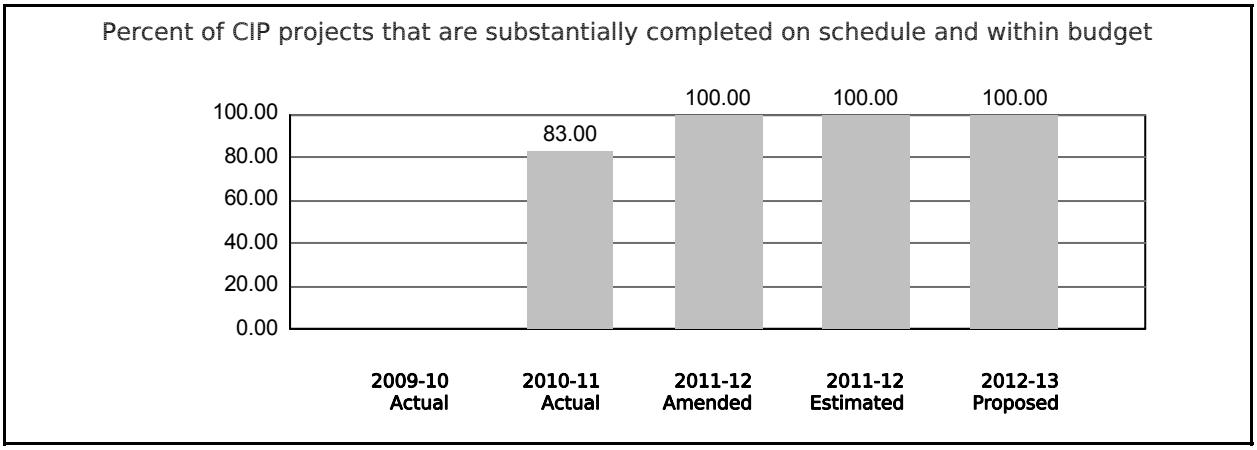
Collect and assimilate CIP data; Perform VE review and evaluation; Generate VE reports; Present/discuss findings and recommendations with the CIP management team; Perform special project investigations as requested by WPD director; Participate in WPD CIP planning and budget meetings; WPD Functional Teams and Initiatives; City-wide Interdepartmental CIP Planning and Integration; Provide information to stakeholders as needed; Master Plan Support; Field Operations Support; and Training

Bold/Italicized Measure = Key Indicator

Watershed Protection
Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Drainage Utility Fund	2,722,070	2,890,077	3,319,690	3,004,616	3,327,564
Expense Refunds	220,689	244,930	156,578	220,539	270,038
Total Requirements	$2,942,759	$3,135,007	$3,476,268	$3,225,155	$3,597,602
Full-Time Equivalents					
Drainage Utility Fund	27.08	28.48	23.45	23.45	21.31
Total FTEs	27.08	28.48	23.45	23.45	21.31
Performance Measures					
Average Annual Carbon Footprint	New Meas	1,248	1,732	1,530	1,357
Employee Turnover Rate	4.53	2.44	5	3	5
Lost Time Injury Rate Per the Equivalent of 100 Employees	3.28	3.48	1	0	1
Percent of CIP projects that are substantially completed on schedule and within budget	***New Meas***	***83***	***100***	***100***	***100***
Sick leave hours used per 1,000 hours	37.15	35.49	35	36	35

Services

Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Information Technology Support, Public Information, Vehicle and Equipment Maintenance, Grant Administration, Safety, Customer Service, Inventory Control, Audit/Internal Review, Contract Management

Bold/Italicized Measure = Key Indicator

Watershed Protection
Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers & Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Drainage Utility Fund	31,655,170	35,782,097	33,174,823	32,856,717	35,107,322
Total Requirements	$31,655,170	$35,782,097	$33,174,823	$32,856,717	$35,107,322

Bold/Italicized Measure = Key Indicator

Watershed Protection - 2012-13

Drainage Utility Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
BROWNFIELDS										
Brownfields	$0	2.00	$0	2.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$0**	**2.00**	**$0**	**2.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
FLOOD HAZARD MITIGATION										
Flood Safety	$2,287,433	19.00	$2,386,099	19.00	$3,039,047	19.00	$2,552,077	19.00	$2,868,570	19.00
Watershed Management	$835,305	9.00	$931,496	10.00	$966,990	10.25	$980,098	10.25	$1,077,778	10.27
Subtotal	**$3,122,739**	**28.00**	**$3,317,596**	**29.00**	**$4,006,037**	**29.25**	**$3,532,175**	**29.25**	**$3,946,348**	**29.27**
INFRASTRUCTURE & WATERWAY MAINTENANCE										
Drainage Pipeline Management	$3,490,761	38.73	$3,969,038	39.73	$4,152,876	43.00	$4,201,482	43.00	$4,883,436	46.00
Field Operations Management	$4,538,167	42.00	$4,864,877	44.00	$5,274,220	43.50	$4,773,182	43.50	$5,517,759	40.33
Storm Water Management	$2,699,969	24.00	$2,971,417	28.00	$3,444,309	29.00	$3,165,336	29.00	$3,642,928	28.00
Subtotal	**$10,728,898**	**104.73**	**$11,805,332**	**111.73**	**$12,871,405**	**115.50**	**$12,140,000**	**115.50**	**$14,044,123**	**114.33**
STREAM RESTORATION										
Stream Restoration	$553,202	6.00	$618,709	6.00	$750,153	7.00	$650,569	7.00	$818,147	7.00
Subtotal	**$553,202**	**6.00**	**$618,709**	**6.00**	**$750,153**	**7.00**	**$650,569**	**7.00**	**$818,147**	**7.00**
WATER QUALITY PROTECTION										
Pollution Prevention and Reduction	$1,187,622	12.00	$1,179,940	12.00	$1,293,509	12.00	$1,209,319	12.00	$1,381,974	12.00
Stormwater Treatment	$545,957	4.75	$545,491	4.75	$583,640	5.00	$531,504	5.00	$582,072	5.00
Surface, Groundwater and Endangered Salamander Protection	$2,417,692	24.00	$2,455,729	24.75	$2,456,334	19.75	$2,395,703	19.75	$2,601,935	19.75
Water Quality Monitoring	$1,712,235	12.75	$1,626,484	13.00	$2,065,295	15.00	$1,977,086	15.00	$2,178,156	15.00
Watershed Education	$881,813	5.50	$1,017,779	6.25	$960,720	6.00	$961,021	6.00	$979,680	6.00
Subtotal	**$6,745,318**	**59.00**	**$6,825,423**	**60.75**	**$7,359,498**	**57.75**	**$7,074,633**	**57.75**	**$7,723,817**	**57.75**

Watershed Protection - 2012-13

Drainage Utility Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
WATERSHED POLICY AND PLANNING										
Data Management	$486,821	5.20	$555,342	5.15	$620,124	6.15	$621,433	6.15	$729,816	6.00
Environmental Policy	$0	0.00	$0	0.00	$120,412	3.00	$168,320	3.00	$335,560	4.00
Master Planning	$1,368,473	17.50	$1,026,788	10.00	$1,409,789	15.00	$1,486,603	15.00	$2,033,121	15.34
Value Engineering	$0	0.00	$404,272	2.15	$280,978	2.15	$271,651	2.15	$333,335	2.25
Subtotal	**$1,855,294**	**22.70**	**$1,986,402**	**17.30**	**$2,431,303**	**26.30**	**$2,548,007**	**26.30**	**$3,431,832**	**27.59**
SUPPORT SERVICES										
Departmental Support Services	$2,722,070	27.08	$2,890,077	28.48	$3,319,690	23.45	$3,004,616	23.45	$3,327,564	21.31
Subtotal	**$2,722,070**	**27.08**	**$2,890,077**	**28.48**	**$3,319,690**	**23.45**	**$3,004,616**	**23.45**	**$3,327,564**	**21.31**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$12,349,193	0.00	$11,147,894	0.00	$11,192,245	0.00	$10,907,977	0.00	$6,002,679	0.00
Transfers	$19,305,977	0.00	$24,634,203	0.00	$21,982,578	0.00	$21,948,740	0.00	$29,104,643	0.00
Subtotal	**$31,655,170**	**0.00**	**$35,782,097**	**0.00**	**$33,174,823**	**0.00**	**$32,856,717**	**0.00**	**$35,107,322**	**0.00**
Total	**$57,382,690**	**249.50**	**$63,225,635**	**255.25**	**$63,912,909**	**259.25**	**$61,806,717**	**259.25**	**$68,399,153**	**257.25**

Watershed Protection - 2012-13

Expense Refunds

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
BROWNFIELDS										
Brownfields	$203,323	0.00	$155,147	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$203,323**	**0.00**	**$155,147**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
FLOOD HAZARD MITIGATION										
Flood Safety	$105,237	0.00	$144,639	0.00	$480,000	0.00	$120,000	0.00	$376,180	0.00
Watershed Management	$1,188	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$106,425**	**0.00**	**$144,639**	**0.00**	**$480,000**	**0.00**	**$120,000**	**0.00**	**$376,180**	**0.00**
INFRASTRUCTURE & WATERWAY MAINTENANCE										
Drainage Pipeline Management	$4,004	0.00	$31,960	0.00	$0	0.00	$0	0.00	$0	0.00
Field Operations Management	$0	0.00	$1,399	0.00	$0	0.00	$0	0.00	$0	0.00
Storm Water Management	$5,703	0.00	$-183	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$9,707**	**0.00**	**$33,177**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
STREAM RESTORATION										
Stream Restoration	$85,216	0.00	$81,619	0.00	$80,000	0.00	$64,500	0.00	$0	0.00
Subtotal	**$85,216**	**0.00**	**$81,619**	**0.00**	**$80,000**	**0.00**	**$64,500**	**0.00**	**$0**	**0.00**
WATER QUALITY PROTECTION										
Stormwater Treatment	$0	0.00	$0	0.00	$0	0.00	$10,000	0.00	$0	0.00
Surface, Groundwater and Endangered Salamander Protection	$91,203	0.00	$131,387	0.00	$0	0.00	$0	0.00	$0	0.00
Water Quality Monitoring	$32,501	0.00	$0	0.00	$0	0.00	$840	0.00	$0	0.00
Watershed Education	$15,906	0.00	$12,994	0.00	$48,000	0.00	$48,000	0.00	$34,000	0.00
Subtotal	**$139,611**	**0.00**	**$144,381**	**0.00**	**$48,000**	**0.00**	**$58,840**	**0.00**	**$34,000**	**0.00**
WATERSHED POLICY AND PLANNING										
Data Management	$316,504	0.00	$270,288	0.00	$358,260	0.00	$313,260	0.00	$204,000	0.00
Environmental Policy	$0	0.00	$0	0.00	$167,601	0.00	$167,601	0.00	$93,773	0.00
Master Planning	$51,631	0.00	$78,662	0.00	$25,000	0.00	$25,000	0.00	$0	0.00
Subtotal	**$368,135**	**0.00**	**$348,950**	**0.00**	**$550,861**	**0.00**	**$505,861**	**0.00**	**$297,773**	**0.00**

Watershed Protection - 2012-13

Expense Refunds

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
SUPPORT SERVICES										
Departmental Support Services	$220,689	0.00	$244,930	0.00	$156,578	0.00	$220,539	0.00	$270,038	0.00
Subtotal	**$220,689**	**0.00**	**$244,930**	**0.00**	**$156,578**	**0.00**	**$220,539**	**0.00**	**$270,038**	**0.00**
Total	**$1,133,105**	**0.00**	**$1,152,841**	**0.00**	**$1,315,439**	**0.00**	**$969,740**	**0.00**	**$977,991**	**0.00**

Watershed Protection - 2012-13

Grants

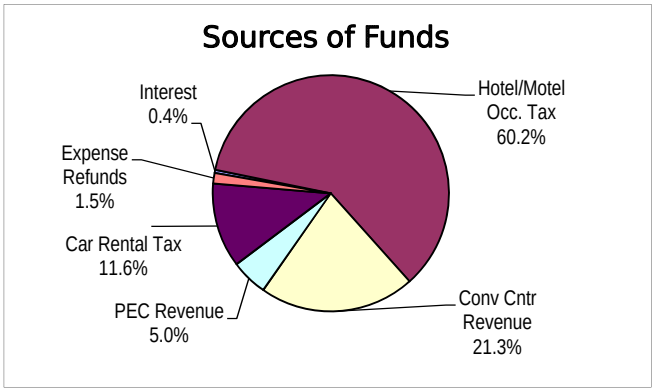
	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
FLOOD HAZARD MITIGATION										
Flood Safety	$0	0.00	$0	0.00	$2,887,500	0.00	$0	0.00	$1,913,000	0.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$2,887,500**	**0.00**	**$0**	**0.00**	**$1,913,000**	**0.00**
WATER QUALITY PROTECTION										
Watershed Education	$0	0.00	$170,000	0.00	$200,000	0.00	$0	0.00	$0	0.00
Subtotal	**$0**	**0.00**	**$170,000**	**0.00**	**$200,000**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
Total	**$0**	**0.00**	**$170,000**	**0.00**	**$3,087,500**	**0.00**	**$0**	**0.00**	**$1,913,000**	**0.00**

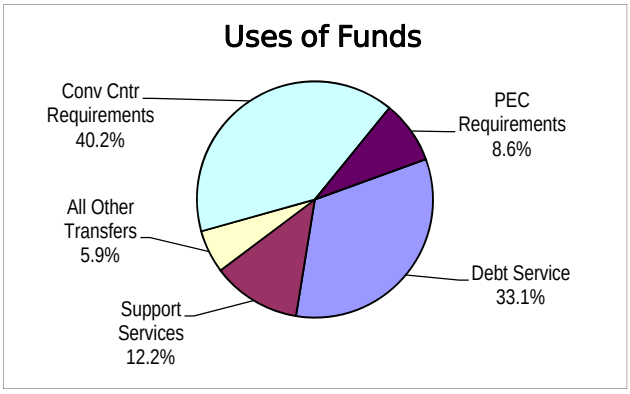
City of Austin
2012-2013
Proposed
Budget

Volume I

Utility/Major Enterprises

Austin Convention Center





Budget Overview

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Convention Center and Tax Funds					
Revenue	$31,664,879	$37,627,665	$35,255,162	$38,343,643	$39,124,082
Requirements	$32,450,827	$35,499,560	$38,839,333	$41,510,520	$40,547,844
Full-Time Equivalents (FTEs)-Conv. Ctr	203.00	199.75	198.25	198.25	197.50
Venue Project Fund					
Revenue	$8,822,114	$10,408,145	$9,962,303	$11,114,743	$11,447,993
Requirements	$9,244,284	$10,408,145	$7,645,982	$11,114,743	$9,336,604
Palmer Events Center (PEC) Combined Funds					
Revenue	$8,904,580	$10,194,196	$11,023,878	$10,339,347	$10,306,506
Requirements	$8,456,369	$7,558,154	$9,575,542	$10,288,387	$10,098,245
Full-Time Equivalents (FTEs)-PEC Operating	31.75	31.00	32.25	32.25	33.00
Full-Time Equivalents (FTEs)-PEC Garage	9.25	8.25	8.50	8.50	8.50
Expense Refunds	$622,343	$473,035	$830,571	$830,571	$896,494
Total Budget	$50,773,823	$53,938,894	$56,891,428	$63,744,221	$60,879,187

Austin Convention Center
Organization by Program and Activity for 2013

Event Operations

- Booking and Contracting
- Event Planning
- Event Security
- Event Set-Up/Cleaning
- Exhibit Services
- Facility Operations & Maintenance
- Parking Management

Support Services

- Departmental Support Services

Transfers & Other Requirements

- Other Requirements
- Transfers

Austin Convention Center
Mission and Goals for 2013

Mission

The central mission of the Austin Convention Center Department is to provide outstanding event facilities and services to our customers so they can have a positive experience.

Goals

Achieve an overall customer satisfaction survey target of 4.53 (scale).

Continue the financial success of the department whereby total revenue exceeds requirements.

- Maintain an minimum ending balance equivalent to 60 days of total requirements.

Continue to add to the local economy through Austin's hospitality industry.

- Actual Hotel Occupancy Tax Collections in FY 2013 to meet or exceed actual collection in FY 2012.

Invest in the workforce.

- Average 26 hours of training per FTE.

Austin Convention Center Department

Message from the Director

The revenue outlook for the Austin Convention Center has improved markedly since FY 2009-10. FY 2010-11 saw our revenues increase by 18% over FY 2009-10. As of April, revenues increased by 7% over the same period last year. This positive trend in revenues is expected to continue through the remainder of FY 2011-12. FY 2012-13 also looks optimistic with an improving economy, the inauguration of Formula 1 racing, the convening of the State Legislative session and the aggressive approach to short term booking. Continued growth is projected in Hotel Occupancy and Vehicle rental collections.

Booking efforts during the first half of FY 2011-12 have been very successful resulting in the Austin Convention Center hosting 85 events, of which 17 were conventions and 4 new businesses to Austin representing 14,273 total room nights. South by Southwest was the largest in Austin history and utilized the Palmer Events Center as part of the Interactive portion of SXSW for the first time. The success contributed to increased revenues for ACCD.

At the beginning of FY 2011-12, the Austin Convention Center was awarded the Leadership in Energy and Environmental Design-Existing Building (LEED®-EB) Gold certification. We are the only Convention Center in Texas, and among only two in the country, to be awarded the prestigious certification. The award is in keeping with Austin Convention Center's commitment to supporting and encouraging sustainable practices to protect and improve the environment. The Austin Convention Center has continually reduced its carbon footprint and will attain neutrality much earlier than the target date. Another accolade was award to ACCD in December, 2011; for the 15th consecutive year, The Facilities & Destinations publication awarded the Austin Convention Center its Prime Site Award of Excellence. Providing an award-winning meeting venue furthers the City's vision of being a community rich in creative culture.

During FY 2011-12, as part of our social media initiative to increase visibility and access to our facilities and services, the Department established a Facebook page and enhanced our retail operations at the convention center with the addition of a retail gift/convenience store and a movable retail kiosk. ACCD is renowned as being a leader in technology, and our innovative iPad mobile solution deployed for the Exhibit and Technology services is being used as a model for innovative and successful use of this technology by the manufacturer of the product.

In order for the Department to continue to maintain its reputation as a premier meeting destination, we must continue to maintain and upgrade our facilities and seek ways to further enhance our high level of customer service. More meeting rooms are needed on the South side of the building in order to attract larger conventions which will now be possible with the opening of two new proposed convention hotels in FY 2014-15. Future renovations to the Palmer Event Center may also be required in order to compliment the new PEC booking strategy to maximize building occupancy and revenue at this facility.

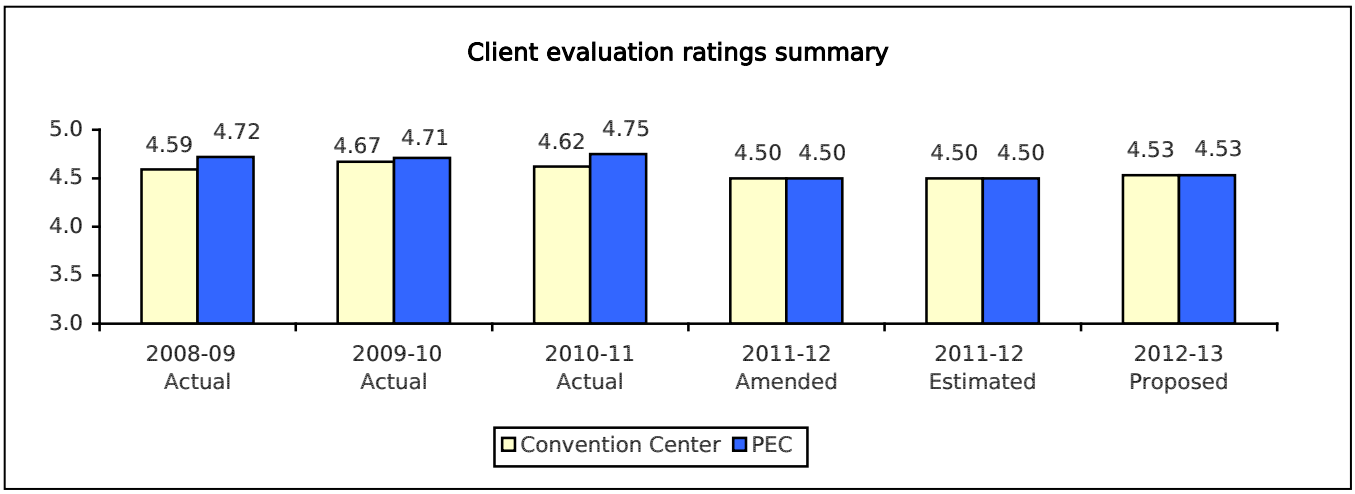
We are proud to have a staff that is committed to serving the community and providing excellent customer service to our customers.

Mark Tester, Director

Budget Highlights

The Austin Convention Center Department (ACCD) maintains and operates the Austin Convention Center, Palmer Events Center, and three parking garages. The Department offers clients a variety of facilities and services with a mission to provide exemplary customer service.

Conventions and trade shows held at the Austin Convention Center (ACC) facilities are a mechanism to attract out-of-town visitors to the City of Austin and to stay in local hotels. The Austin Convention Center's ability to host these types of events directly benefits Austin's economy and helps build and support Austin's creative culture. The money spent by visitors to Austin translates into increased retail sales for local businesses which in turn generates additional sales and hotel tax revenue for the City of Austin.



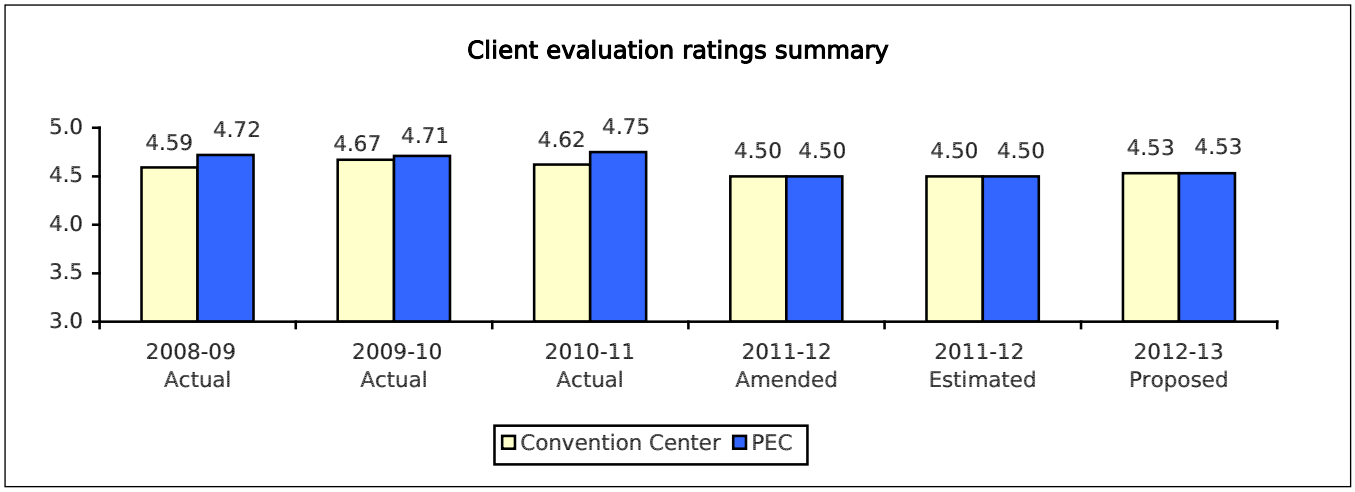
* Does not include interest.

The Austin Convention Center is projected to receive 61% of its total revenue from the Hotel Motel Collections. During the first half of FY 2011-12, the improving economy increased convention business and activity led to a robust 9% increase in year to date occupancy tax collection. Current collection trends in hotel tax remain very strong and have led to an increase of 11.6% in the estimated hotel tax collection in FY 2011-12 as compared to budget. Hotel tax collections are expected to perform well in FY 2012-13 and a 3% increase above FY 2011-12 estimated levels is projected.

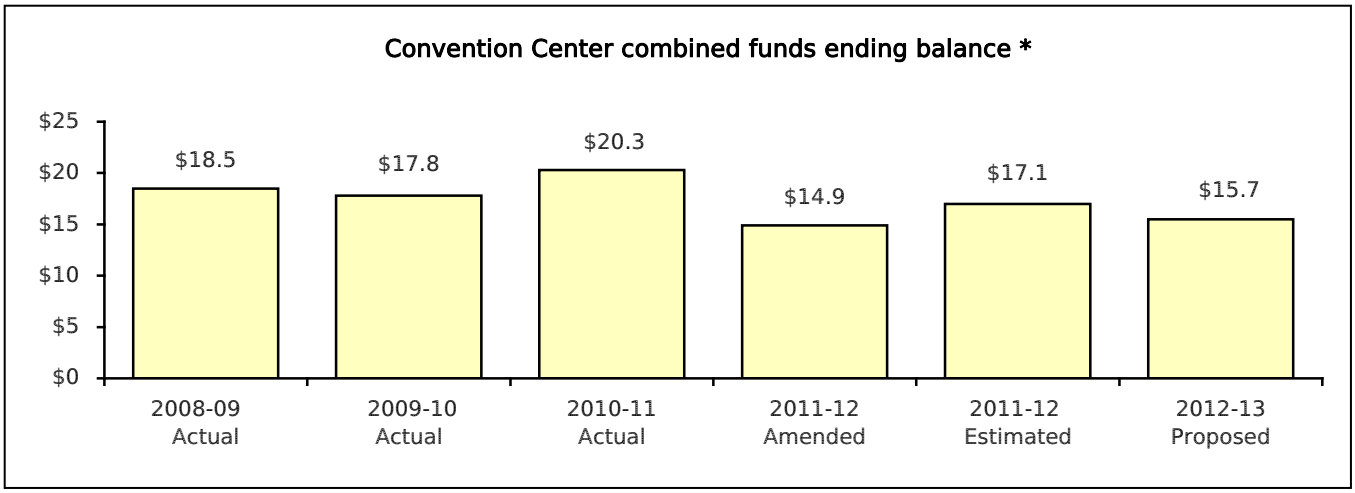
The FY 2012-13 operating expenses have increased over the FY 2011-12 budget primarily due to costs associated with citywide employee benefits, such as health insurance, wage adjustments, and the City's additional contribution to the employee's retirement system. Funding for building maintenance and capital purchases for operations are included in the budget. The budget does not include any new full time equivalent (FTE) requests.

ACCD continues to realize operational savings from previously implemented cost reduction strategies which include energy savings programs, a redesigned work schedule, utilization of staff for in-house services and using volunteers to help with custodial and recycling services. When possible, in-house maintenance staff is utilized as opposed to contracting out. Projects are closely scrutinized and the scope downsized if possible. Work schedules continue to align with the event schedules to decrease overtime and temporary employee costs. The department is pushing towards the reuse/repurpose of items. Cost containment efforts will continue in the upcoming budget year, as strides are made to operate as efficiently as possible.

The convention business remains extremely competitive, and it is important that the facilities be well maintained and information technology and building upgrades continued. Attracting clients and meeting the facility and services needs is essential to the positive financial health of ACCD. In order to maintain a high level of customer service, surveys of clients and users are conducted on a routine basis and compiled by an external City department. The survey results are used to continually monitor the quality of service and ensure that the needs of our customers are being met. The customer satisfaction survey identifies each activity area within the department and requests the customer rate each activity. The department has historically received high ratings as depicted in the following graph.



The following combined funds ending balance key indicator measures the financial position of the Convention Center. It is important that an appropriate level of funding be maintained to provide for any unexpected financial needs. The FY 2011-12 estimated ending balance has increased above budget due to a higher beginning balance resulting from additional FY 2010-11 savings, increased revenue projections, and identification of current year operating expenditure savings. The FY 2012-13 ending balance is projected to be at $15.7 million. Staff will continue to proactively manage operational revenue and expenditures to maximize the ending balance.



* The Convention Center Combined Funds Ending Balance does not include the Venue Project or the Palmer Events Center (PEC) Combined funds.

Capital Budget

The Convention Center Capital Budget will receive $9.0 million in new appropriations transferred from Convention Center Fund in FY 2012-13 for building improvement projects. The workplan focuses on projects which will help to better serve our customers, such as rebuilding of escalators, repairing and upgrading the garages, and upgrading electrical capacity in the pre-function areas of the Convention Center.

One of the department's key horizon issues has been the need for a new convention hotel to help maximize economic impact to the City. With plans underway to open two convention hotels in 2015, a new opportunity will exist for ACC to host larger conventions and to host multiple events simultaneously. In order to meet the significantly increased demand, additional space on the South, or original side of the Convention Center, may be needed so that a more competitive meeting room package can be offered. The current meeting room package features small to mid-sized meeting rooms and needs larger rooms that can be divisible, if desired, by operable walls. ACCD is currently working with the Department of Public Works on possible options to add or retrofit space.

Austin Convention Center
Significant Changes

Convention Center Combined Funds

Revenue Changes	Dollars
The Budget includes an increase in contractor revenue primarily for food and beverages operations.	$538,525
Revenue from the Hotel Occupancy Tax allocation will increase for FY 2012-13 by $3.3 million for the Convention Center.	$3,349,844
The 2012-13 Budget includes an increase in revenue from the Venue Project Fund's Hotel Occupancy Tax allocation.	$1,488,670
Based on event schedule and fee changes there will be an increase of $60,000 in facility revenue.	$60,000
The Budget includes a decrease in revenue from Convention Center and Venue Project funds interest earnings.	($82,429)

Expenditure Changes	FTEs	Dollars
Citywide		
The Budget includes $317,297 for salary increases associated with wage adjustments in FY 2013. An additional $60,853 is included in the Budget for increased City contributions for health insurance.		$378,150
The Budget includes $105,238 for market adjustments associated with implementing the City's recently completed market study.		$105,238
The Budget includes additional funding for the Employees' Retirement System that is equivalent to 2% of payroll for non-civil service employees to help improve the funded status of the pension system.		$221,033
The 2012-13 Budget includes increases due to changes in workers' compensation, accrued payroll, the citywide administrative transfer, and the transfer to the Wireless Communication Services Fund.		$411,416
Department-wide		
The Budget includes a net increase transfer to debt service obligations due to increases of $1,690,622 in the Venue Fund, $3,312 in the Convention Center Tax Fund and a decrease of $621,676 in the GO debt payments from the Convention Center Operating Fund.		$1,072,258
Included in the Budget is a net decrease for one time transfers to the PEC Operating and PEC Revenue Funds and an additional transfer of $300,000 to the CIP for future building improvements.		($1,270,264)
The Budget includes a net transfer of 0.75 FTE to PEC.	(0.75)	$9,983
Event Operations		
The FY 2012-13 Budget includes a decrease in the one-time capital for fleet equipment, electric lifts and heat pumps budgeted in FY 2011-12.		($85,500)
Included in the Budget are increases in personnel adjustments such as temporaries, overtime, retirement costs and salary adjustments.		$296,140
The Budget includes funding for general and specialized building and equipment maintenance and repairs as well as increased costs of the Green Choice Program. Additional funding for general liability insurance and staff travel and training are also included.		$1,622,627

Expenditure Changes	FTEs	Dollars
Non-CIP and non-capital purchases for operation needs such as an upgrade to digital signs, work stations, back up connections, inventory for retail services, and maintenance supply items are included in the Budget.		$275,945
New capital purchases include computer aided dispatch software, a new scrubber, 10 new PC kiosks, replacement switches for the network, and replacement of a Hybrid vehicle.		$270,000
Support Services The Budget also includes other IT capital purchases include servers and a storage shelf.		$167,500
The Convention Center Support Services program expense refund to the Palmer Event Center is anticipated to increase, resulting in decreased costs.		($65,924)

Palmer Events Combined Funds

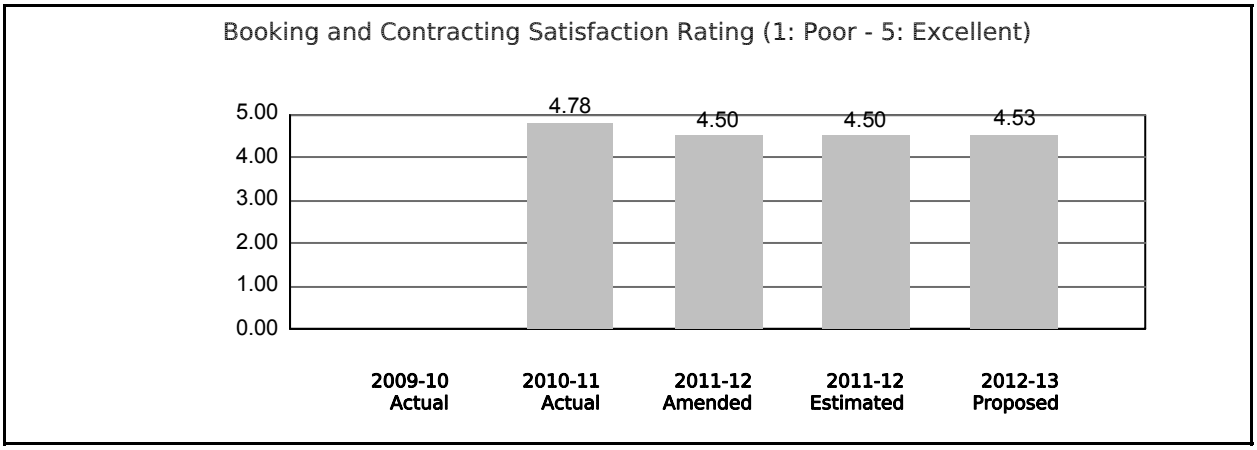
Revenue Changes	FTEs	Dollars
The 2012-13 Budget includes an increase of $107,845 in facility revenue.		$107,845
Rental Car tax revenue is expected to increase by 15% for a total of $908,303 over the FY 2011-12 Amended Budget.		$908,303
The Budget includes an increase of $234,210 for contractor revenue primarily for food and beverages operations.		$234,210
One time transfers from the Capital Improvements Program, the PEC Operating Fund and the Convention Center Operating Fund are eliminated.		($1,970,264)
An increase in Palmer event fees, parking garage revenue, and interest income are included in the Budget.		$27,393
Interest earnings decrease by $24,859 in the Budget.		($24,859)

Expenditure Changes	FTEs	Dollars
Citywide The Budget includes $53,070 for salary increases associated with wage adjustments in FY 2013. An additional $12,506 is included in the Budget for increased City contributions for health insurance.		$65,576
The Budget includes $13,953 for wage adjustments associated with implementing the City's recently completed market study.		$13,953
The Budget includes additional funding for the Employees' Retirement System that is equivalent to 2% of payroll for non-civil service employees to help improve the funded status of the pension system.		$39,664
The FY 2012-13 Budget includes increases due to changes in workers' compensation, accrued payroll, and the citywide administrative transfer.		$64,301
Department-wide The FY 2012-13 Budget includes an increase of $185,846 to the debt service costs related to Town Lake Park.		$185,846
Event Operations The FY 2012-13 Budget includes a net increase of $73,000 for capital equipment necessary for building maintenance and operation.		$73,000
Funding is included in the FY 2012-13 Budget for a net transfer of 0.75 FTE the Convention Center to PEC.	0.75	($9,983)
Support Services The Convention Center Support Services program expense refund to the Palmer Event Center is anticipated to increase by $65,924.		$65,924

Austin Convention Center
Budget Detail by Activity

Program: Event Operations
Activity: Booking and Contracting

The purpose of the Booking and Contracting activity is to provide an accurate contract to the client in order to define the parameters of their event.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Convention Center Operating Fund	1,253,853	1,205,142	1,352,346	1,272,149	1,555,784
Expense Refunds	1,597	1,492	0	0	0
Palmer Events Center Operating Fund	33,445	33,646	68,921	68,902	72,711
Total Requirements	$1,288,895	$1,240,280	$1,421,267	$1,341,051	$1,628,495
Full-Time Equivalents					
Convention Center Operating Fund	12.50	11.50	11.25	11.25	11.50
Palmer Events Center Operating Fund	0.50	0.50	0.50	0.50	0.50
Total FTEs	13.00	12.00	11.75	11.75	12.00
Performance Measures					
Booking and Contracting Satisfaction Rating (1: Poor - 5: Excellent)	New Meas	4.78	4.50	4.50	4.53
Exhibit Hall and Ballroom Occupancy	***New Meas***	***New Meas***	***New Meas***	***New Meas***	***47***
Number of Contracts Executed	251	307	287	290	290

Services

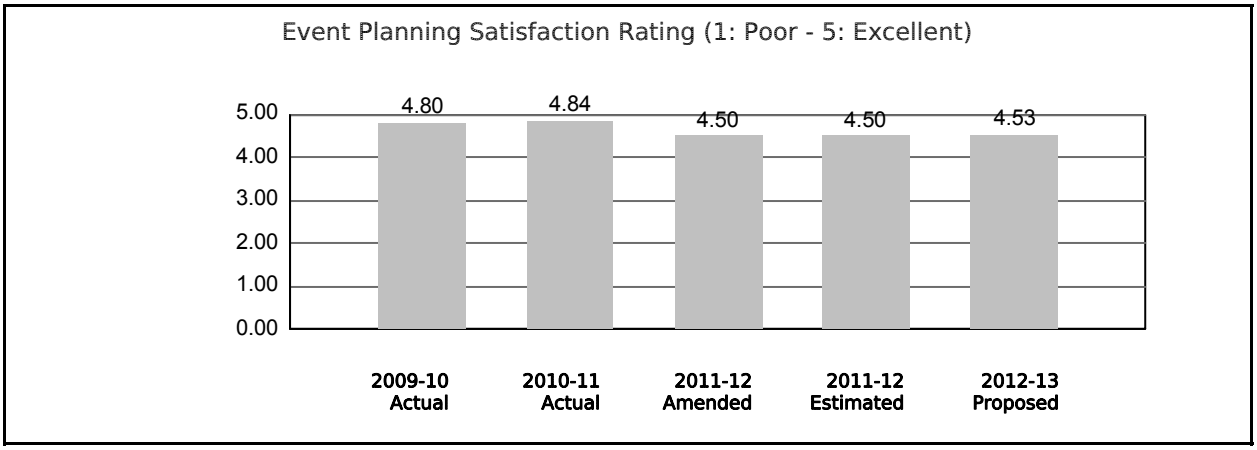
Facility reservations management; Potential client call inquires management

Bold/Italicized Measure = Key Indicator

Austin Convention Center
Budget Detail by Activity

Program: Event Operations
Activity: Event Planning

The purpose of the Event Planning activity is to plan and coordinate event-related services for our facility clients and lessees so they can have a well-planned event.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Convention Center Operating Fund	687,303	737,762	865,052	865,052	908,216
Palmer Events Center Operating Fund	367,460	390,996	470,497	470,497	550,483
Total Requirements	$1,054,763	$1,128,758	$1,335,549	$1,335,549	$1,458,699
Full-Time Equivalents					
Convention Center Operating Fund	10.00	11.00	11.00	11.00	10.00
Palmer Events Center Operating Fund	6.00	6.00	6.00	6.00	6.00
Total FTEs	16.00	17.00	17.00	17.00	16.00
Performance Measures					
Event Planning Satisfaction Rating (1: Poor - 5: Excellent)	4.80	4.84	4.50	4.50	4.53
Facility revenue	7,866,548	9,023,236	8,698,413	8,603,092	8,893,651

Services

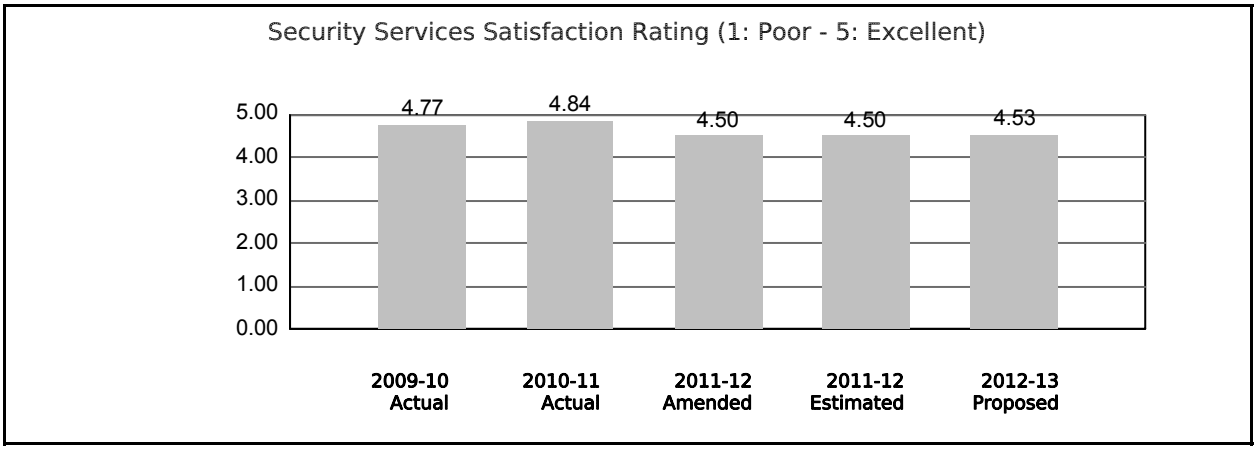
Accurate and timely event pre-plan documents; Communication between event management staff and all affected work groups planning events

Bold/Italicized Measure = Key Indicator

Austin Convention Center
Budget Detail by Activity

Program: Event Operations
Activity: Event Security

The purpose of the Event Security activity is to provide facility security, medical services, and event safety/assistance to users of the facility so they can have a safe visit.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Convention Center Operating Fund	2,105,928	2,205,641	2,471,972	2,258,863	2,945,094
Palmer Events Center Operating Fund	544,536	586,431	759,087	668,582	838,417
Total Requirements	$2,650,464	$2,792,072	$3,231,059	$2,927,445	$3,783,511
Full-Time Equivalents					
Convention Center Operating Fund	32.00	31.50	31.00	31.00	31.75
Palmer Events Center Operating Fund	9.00	8.50	10.00	10.00	10.25
Total FTEs	41.00	40.00	41.00	41.00	42.00
Performance Measures					
Number of Security Incidents-Criminal acts	111	115	80	110	110
Number of Security Incidents-Other incidents	233	284	300	280	280
Number of Customer Care Incidents-medical responses	67	74	60	60	60
Number of Customer Care Incidents-lost and found	304	367	400	400	400
Security Services Satisfaction Rating (1: Poor - 5: Excellent)	4.77	4.84	4.50	4.50	4.53

Services

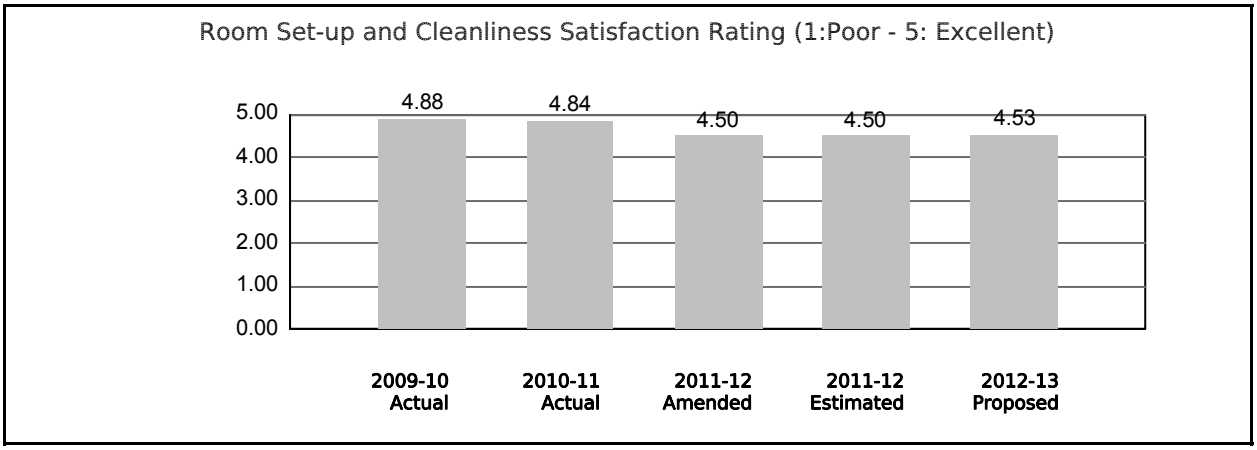
Facility security and fire safety systems 24 hours a day; Facility plant systems (such as boilers and air conditioners) after-hours monitoring; Quick and effective response to all emergency situations; Customer assistance for visitors and event attendees; Clients and event coordinators assistance in developing/implementing safety, security, crowd management, and traffic control plans; Security officers, peace officers, and emergency medical technicians for events

Bold/Italicized Measure = Key Indicator

Austin Convention Center
Budget Detail by Activity

Program: Event Operations
Activity: Event Set-Up/Cleaning

The purpose of the Event Set-Up/Cleaning activity is to prepare the facilities based on event pre-plans for clients, subcontractors, and exhibitors so they can have a well set, clean event.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Convention Center Operating Fund	2,931,924	3,178,116	3,454,506	3,313,227	3,948,323
Palmer Events Center Operating Fund	418,186	447,356	470,222	470,222	533,634
Total Requirements	$3,350,110	$3,625,472	$3,924,728	$3,783,449	$4,481,957
Full-Time Equivalents					
Convention Center Operating Fund	54.00	53.00	53.00	53.00	52.00
Palmer Events Center Operating Fund	8.00	8.00	8.00	8.00	8.00
Total FTEs	62.00	61.00	61.00	61.00	60.00
Performance Measures					
Event Set-up and Cleaning Costs per Dollar of Revenue	0.43	0.40	0.45	0.44	0.52
Room Set-up and Cleanliness Satisfaction Rating (1:Poor - 5: Excellent)	4.88	4.84	4.50	4.50	4.53

Services

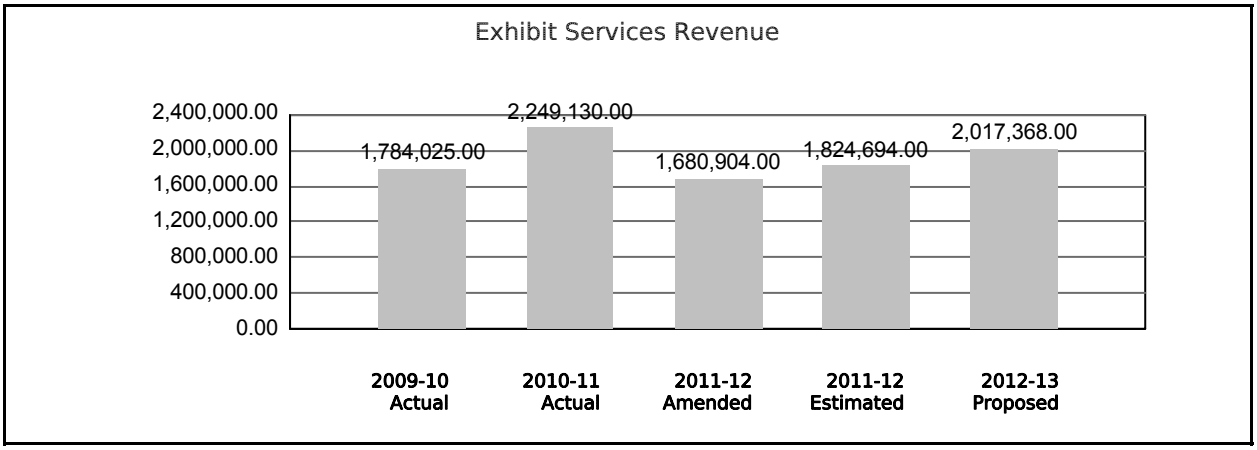
Event Setup, takedown and clean up; Event pre-plans reviews and development and strategies; High quality inventory of rental equipment necessary for supporting events

Bold/Italicized Measure = Key Indicator

Austin Convention Center
Budget Detail by Activity

Program: Event Operations
Activity: Exhibit Services

The purpose of the Exhibit Services activity is to provide technical, telecommunication, and utility services to users of the facilities so they are able to conduct their business.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Convention Center Operating Fund	1,174,248	1,576,211	1,515,389	1,364,462	1,876,836
Palmer Events Center Operating Fund	103,921	101,116	191,637	191,637	193,831
Total Requirements	$1,278,169	$1,677,327	$1,707,026	$1,556,099	$2,070,667
Full-Time Equivalents					
Convention Center Operating Fund	12.00	13.25	12.50	12.50	12.50
Palmer Events Center Operating Fund	2.00	1.75	1.50	1.50	1.50
Total FTEs	14.00	15.00	14.00	14.00	14.00
Performance Measures					
Exhibit Services Service-Related Refunds as a percent of Revenue	0	-0.03	0.40	0.03	0.02
Exhibit Services Revenue	1,784,025	2,249,130	1,680,904	1,824,694	2,017,368

Services

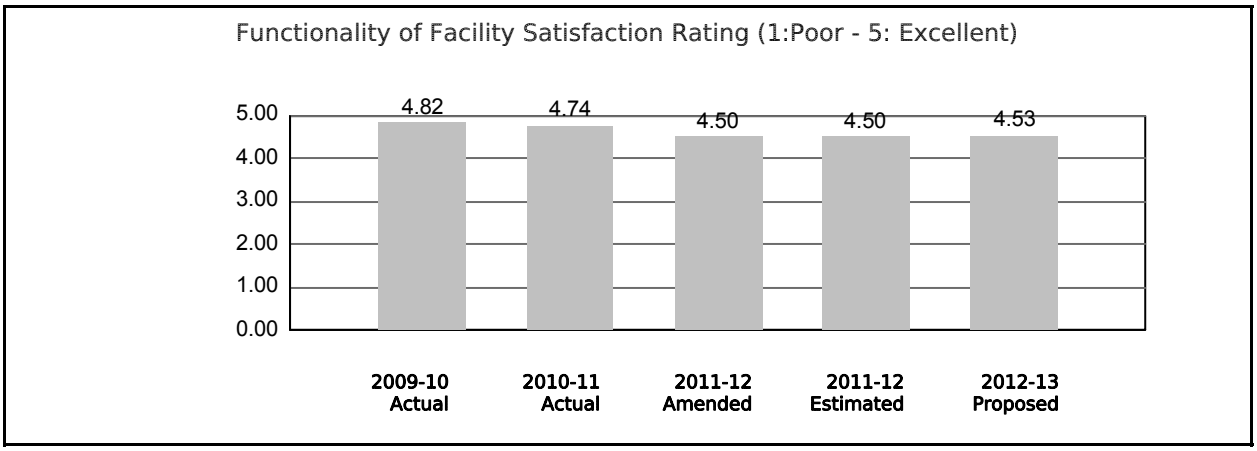
Electrical/Power/Equipment Rentals; Phone/voice services to clients; Computer/networking/data/internet services

Bold/Italicized Measure = Key Indicator

Austin Convention Center
Budget Detail by Activity

Program: Event Operations
Activity: Facility Operations & Maintenance

The purpose of the Facility Operations and Maintenance activity is to provide preventive/emergency facility infrastructure maintenance and assist in utility service installation for users of our facilities so they can utilize the facilities' functionality.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Convention Center Operating Fund	9,204,218	11,083,530	10,302,915	9,792,843	11,761,168
Expense Refunds	13	0	0	0	0
Palmer Events Center Operating Fund	1,233,716	1,108,247	1,555,440	1,395,964	1,533,686
Palmer Events Center Revenue Fund	517,597	645,412	579,462	540,406	579,462
Total Requirements	$10,955,544	$12,837,189	$12,437,817	$11,729,213	$13,874,316
Full-Time Equivalents					
Convention Center Operating Fund	29.75	29.75	29.75	29.75	30.25
Palmer Events Center Operating Fund	6.25	6.25	6.25	6.25	6.75
Total FTEs	36.00	36.00	36.00	36.00	37.00
Performance Measures					
Facility square footage	2,080,222	2,080,222	2,080,222	2,080,222	2,080,222
Functionality of Facility Satisfaction Rating (1:Poor - 5: Excellent)	4.82	4.74	4.50	4.50	4.53
Greenhouse Gas/Carbon Footprint Reduction - 2% Per Event	New Meas	0	2	2	2
Number of work orders completed	3,503	2,684	3,000	3,000	3,000

Services

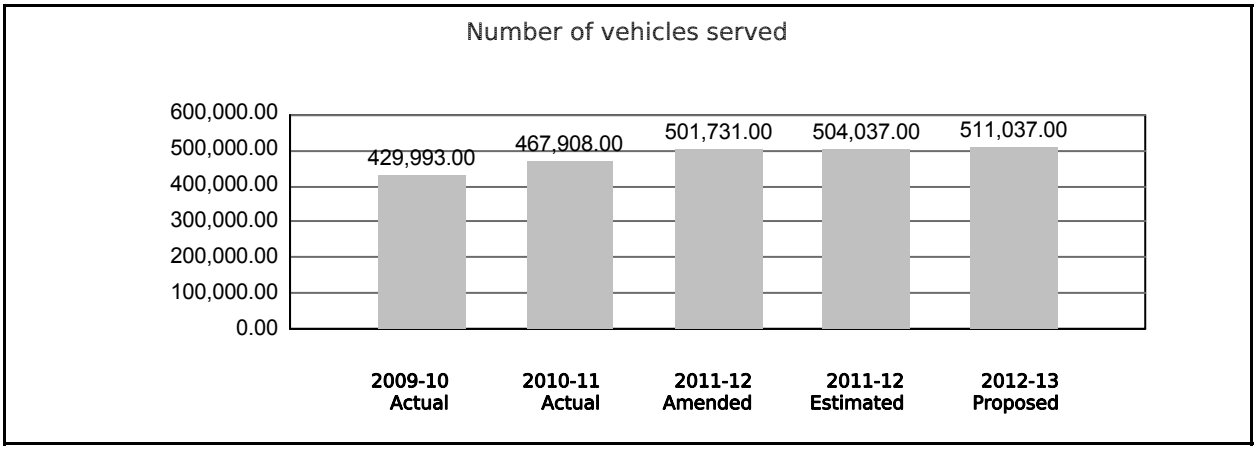
Event pre-planning document reviews and development; Comprehensive preventive maintenance program for all facilities systems and associated equipment; Bid documents specifications development for outsourcing specialty maintenance services and facility repair projects

Bold/Italicized Measure = Key Indicator

Austin Convention Center
Budget Detail by Activity

Program: Event Operations
Activity: Parking Management

The purpose of the Parking Management activity is to manage parking resources for event attendees so they can have accessible, clean and safe parking.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Convention Center Operating Fund	1,388,191	1,209,773	1,427,094	1,324,733	1,439,938
Palmer Events Center Garage Fund	638,567	601,935	742,295	742,295	851,953
Total Requirements	$2,026,758	$1,811,708	$2,169,389	$2,067,028	$2,291,891
Full-Time Equivalents					
Convention Center Operating Fund	19.25	16.25	15.00	15.00	15.00
Palmer Events Center Garage Fund	9.25	8.25	8.50	8.50	8.50
Total FTEs	28.50	24.50	23.50	23.50	23.50
Performance Measures					
Number of vehicles served	429,993	467,908	501,731	504,037	511,037
Security Incidents in Convention Center Parking Areas per 1,000 Vehicles	0.15	0.18	0.21	0.21	0.17

Services

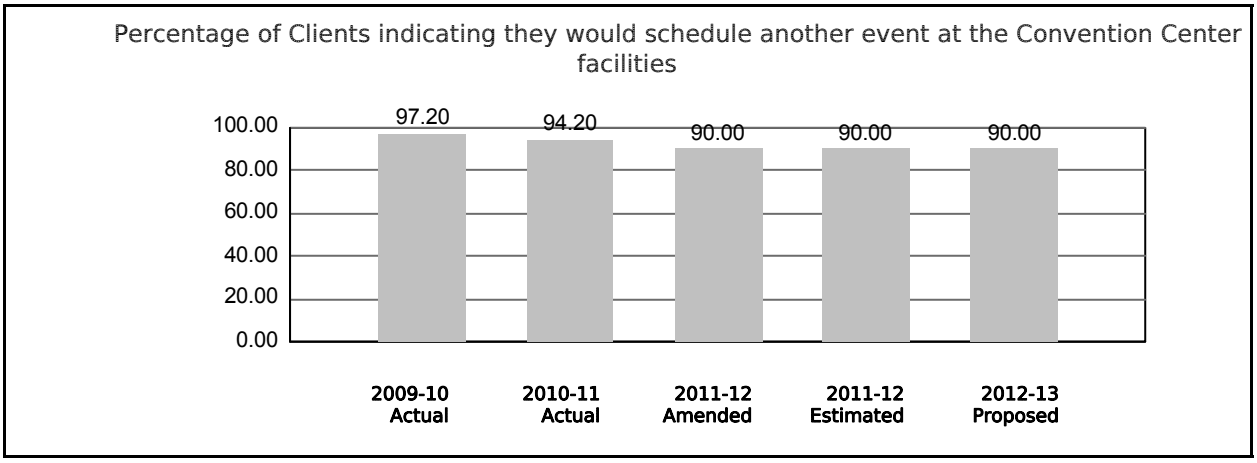
Parking requirements (including security and traffic control plans) for events management; Safe and effective revenue controls for all paid parking operations; Clean, well-lit and well-maintained facilities

Bold/Italicized Measure = Key Indicator

Austin Convention Center
Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Convention Center Operating Fund	3,064,988	3,251,657	4,707,981	4,361,023	5,604,939
Expense Refunds	620,733	663,789	830,571	830,571	896,494
Palmer Events Center Operating Fund	507,044	483,248	836,571	836,571	910,494
Total Requirements	$4,192,765	$4,398,694	$6,375,123	$6,028,165	$7,411,927
Full-Time Equivalents					
Convention Center Operating Fund	33.50	33.50	34.75	34.75	34.50
Total FTEs	33.50	33.50	34.75	34.75	34.50
Performance Measures					
Average Annual Carbon Footprint	New Meas	1,549	4,398	4,396	4,832
Client Evaluation Ratings Summary (5.0 scale)	***4.69***	***4.66***	***4.50***	***4.50***	***4.53***
Convention Center Combined Funds Unreserved Ending Balance	***17,790,361***	***20,262,803***	***14,890,767***	***17,095,926***	***15,672,164***
Employee Turnover Rate	8	3	8	8	8
Hotel Occupancy Tax Collections	***39,697,012***	***46,809,839***	***44,789,550***	***49,989,550***	***51,489,237***
Lost Time Injury Rate Per the Equivalent of 100 Employees	2.93	1.38	2	2	2
Percentage of Clients indicating they would schedule another event at the Convention Center facilities	***97.20***	***94.20***	***90***	***90***	***90***
Sick leave hours used per 1,000 hours	34.90	29.66	34	34	34

Services

Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Information Technology Support, Public Information, Vehicle and Equipment Maintenance, Grant Administration, Safety, Customer Service, Inventory Control, Audit/Internal Review, Contract Management

Bold/Italicized Measure = Key Indicator

Austin Convention Center
Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers & Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Convention Center Operating Fund	5,017,050	5,396,977	7,075,265	11,291,355	4,837,421
Convention Center Tax Fund	19,931,024	23,449,117	22,474,775	25,074,775	25,794,619
Convention Center Venue Projects Fund	9,244,284	10,408,145	7,645,982	11,114,743	9,336,604
Palmer Events Center Garage Fund	1,309,253	1,290,634	1,055,081	1,090,000	1,082,474
Palmer Events Center Operating Fund	1,873,210	862,475	937,296	1,943,827	871,781
Palmer Events Center Revenue Fund	1,301,918	1,481,502	1,350,920	1,315,026	1,442,211
Town Lake Park Venue Project Fund	5,723,771	6,765,046	6,261,915	6,956,915	7,165,259
Total Requirements	$44,400,510	$49,653,896	$46,801,234	$58,786,641	$50,530,369

Bold/Italicized Measure = Key Indicator

Austin Convention Center - 2012-13

Convention Center Operating Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
EVENT OPERATIONS										
Booking and Contracting	$1,253,853	12.50	$1,205,142	11.50	$1,352,346	11.25	$1,272,149	11.25	$1,555,784	11.50
Event Planning	$687,303	10.00	$737,762	11.00	$865,052	11.00	$865,052	11.00	$908,216	10.00
Event Security	$2,105,928	32.00	$2,205,641	31.50	$2,471,972	31.00	$2,258,863	31.00	$2,945,094	31.75
Event Set-Up/Cleaning	$2,931,924	54.00	$3,178,116	53.00	$3,454,506	53.00	$3,313,227	53.00	$3,948,323	52.00
Exhibit Services	$1,174,248	12.00	$1,576,211	13.25	$1,515,389	12.50	$1,364,462	12.50	$1,876,836	12.50
Facility Operations & Maintenance	$9,204,218	29.75	$11,083,530	29.75	$10,302,915	29.75	$9,792,843	29.75	$11,761,168	30.25
Parking Management	$1,388,191	19.25	$1,209,773	16.25	$1,427,094	15.00	$1,324,733	15.00	$1,439,938	15.00
Subtotal	**$18,745,664**	**169.50**	**$21,196,175**	**166.25**	**$21,389,274**	**163.50**	**$20,191,329**	**163.50**	**$24,435,359**	**163.00**
SUPPORT SERVICES										
Departmental Support Services	$3,064,988	33.50	$3,251,657	33.50	$4,707,981	34.75	$4,361,023	34.75	$5,604,939	34.50
Subtotal	**$3,064,988**	**33.50**	**$3,251,657**	**33.50**	**$4,707,981**	**34.75**	**$4,361,023**	**34.75**	**$5,604,939**	**34.50**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$2,095,584	0.00	$2,317,208	0.00	$2,471,641	0.00	$2,436,133	0.00	$69,341	0.00
Transfers	$2,921,466	0.00	$3,079,769	0.00	$4,603,624	0.00	$8,855,222	0.00	$4,768,080	0.00
Subtotal	**$5,017,050**	**0.00**	**$5,396,978**	**0.00**	**$7,075,265**	**0.00**	**$11,291,355**	**0.00**	**$4,837,421**	**0.00**
Total	**$26,827,702**	**203.00**	**$29,844,810**	**199.75**	**$33,172,520**	**198.25**	**$35,843,707**	**198.25**	**$34,877,719**	**197.50**

Austin Convention Center - 2012-13

Convention Center Tax Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
TRANSFERS & OTHER REQUIREMENTS										
Transfers	$19,931,024	0.00	$23,449,117	0.00	$22,474,775	0.00	$25,074,775	0.00	$25,794,619	0.00
Subtotal	**$19,931,024**	**0.00**	**$23,449,117**	**0.00**	**$22,474,775**	**0.00**	**$25,074,775**	**0.00**	**$25,794,619**	**0.00**
Total	**$19,931,024**	**0.00**	**$23,449,117**	**0.00**	**$22,474,775**	**0.00**	**$25,074,775**	**0.00**	**$25,794,619**	**0.00**

Austin Convention Center - 2012-13

Convention Center Venue Projects Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
TRANSFERS & OTHER REQUIREMENTS										
Transfers	$9,244,284	0.00	$10,408,145	0.00	$7,645,982	0.00	$11,114,743	0.00	$9,336,604	0.00
Subtotal	**$9,244,284**	**0.00**	**$10,408,145**	**0.00**	**$7,645,982**	**0.00**	**$11,114,743**	**0.00**	**$9,336,604**	**0.00**
Total	**$9,244,284**	**0.00**	**$10,408,145**	**0.00**	**$7,645,982**	**0.00**	**$11,114,743**	**0.00**	**$9,336,604**	**0.00**

Austin Convention Center - 2012-13

Palmer Events Center Garage Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
EVENT OPERATIONS										
Parking Management	$638,567	9.25	$601,935	8.25	$742,295	8.50	$742,295	8.50	$851,953	8.50
Subtotal	**$638,567**	**9.25**	**$601,935**	**8.25**	**$742,295**	**8.50**	**$742,295**	**8.50**	**$851,953**	**8.50**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$94,289	0.00	$103,520	0.00	$88,504	0.00	$83,874	0.00	$2,596	0.00
Transfers	$1,214,964	0.00	$1,187,114	0.00	$966,577	0.00	$1,006,126	0.00	$1,079,878	0.00
Subtotal	**$1,309,253**	**0.00**	**$1,290,634**	**0.00**	**$1,055,081**	**0.00**	**$1,090,000**	**0.00**	**$1,082,474**	**0.00**
Total	**$1,947,820**	**9.25**	**$1,892,569**	**8.25**	**$1,797,376**	**8.50**	**$1,832,295**	**8.50**	**$1,934,427**	**8.50**

Austin Convention Center - 2012-13

Palmer Events Center Operating Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
EVENT OPERATIONS										
Booking and Contracting	$33,445	0.50	$33,646	0.50	$68,921	0.50	$68,902	0.50	$72,711	0.50
Event Planning	$367,460	6.00	$390,996	6.00	$470,497	6.00	$470,497	6.00	$550,483	6.00
Event Security	$544,536	9.00	$586,431	8.50	$759,087	10.00	$668,582	10.00	$838,417	10.25
Event Set-Up/Cleaning	$418,186	8.00	$447,356	8.00	$470,222	8.00	$470,222	8.00	$533,634	8.00
Exhibit Services	$103,921	2.00	$101,116	1.75	$191,637	1.50	$191,637	1.50	$193,831	1.50
Facility Operations & Maintenance	$1,233,716	6.25	$1,108,247	6.25	$1,555,440	6.25	$1,395,964	6.25	$1,533,686	6.75
Subtotal	**$2,701,263**	**31.75**	**$2,667,792**	**31.00**	**$3,515,804**	**32.25**	**$3,265,804**	**32.25**	**$3,722,762**	**33.00**
SUPPORT SERVICES										
Departmental Support Services	$507,044	0.00	$483,248	0.00	$836,571	0.00	$836,571	0.00	$910,494	0.00
Subtotal	**$507,044**	**0.00**	**$483,248**	**0.00**	**$836,571**	**0.00**	**$836,571**	**0.00**	**$910,494**	**0.00**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$373,210	0.00	$362,475	0.00	$437,296	0.00	$432,690	0.00	$9,567	0.00
Transfers	$1,500,000	0.00	$500,000	0.00	$500,000	0.00	$1,511,137	0.00	$862,214	0.00
Subtotal	**$1,873,210**	**0.00**	**$862,475**	**0.00**	**$937,296**	**0.00**	**$1,943,827**	**0.00**	**$871,781**	**0.00**
Total	**$5,081,517**	**31.75**	**$4,013,515**	**31.00**	**$5,289,671**	**32.25**	**$6,046,202**	**32.25**	**$5,505,037**	**33.00**

Austin Convention Center - 2012-13

Palmer Events Center Revenue Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
EVENT OPERATIONS										
Facility Operations & Maintenance	$517,597	0.00	$645,412	0.00	$579,462	0.00	$540,406	0.00	$579,462	0.00
Subtotal	**$517,597**	**0.00**	**$645,412**	**0.00**	**$579,462**	**0.00**	**$540,406**	**0.00**	**$579,462**	**0.00**
TRANSFERS & OTHER REQUIREMENTS										
Transfers	$1,301,918	0.00	$1,481,502	0.00	$1,350,920	0.00	$1,315,026	0.00	$1,442,211	0.00
Subtotal	**$1,301,918**	**0.00**	**$1,481,502**	**0.00**	**$1,350,920**	**0.00**	**$1,315,026**	**0.00**	**$1,442,211**	**0.00**
Total	**$1,819,515**	**0.00**	**$2,126,914**	**0.00**	**$1,930,382**	**0.00**	**$1,855,432**	**0.00**	**$2,021,673**	**0.00**

Austin Convention Center - 2012-13

Town Lake Park Venue Project Fund

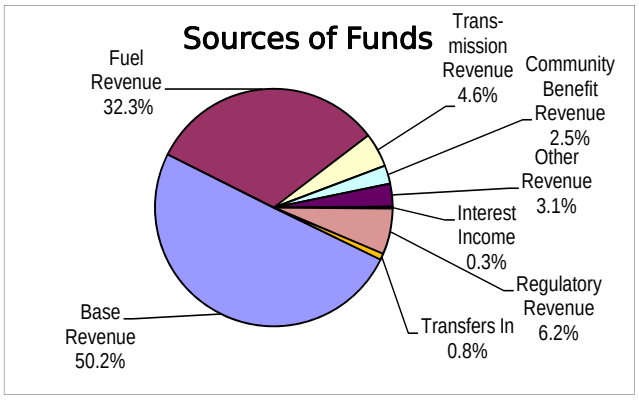
	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
TRANSFERS & OTHER REQUIREMENTS										
Transfers	$5,723,771	0.00	$6,765,046	0.00	$6,261,915	0.00	$6,956,915	0.00	$7,165,259	0.00
Subtotal	**$5,723,771**	**0.00**	**$6,765,046**	**0.00**	**$6,261,915**	**0.00**	**$6,956,915**	**0.00**	**$7,165,259**	**0.00**
Total	**$5,723,771**	**0.00**	**$6,765,046**	**0.00**	**$6,261,915**	**0.00**	**$6,956,915**	**0.00**	**$7,165,259**	**0.00**

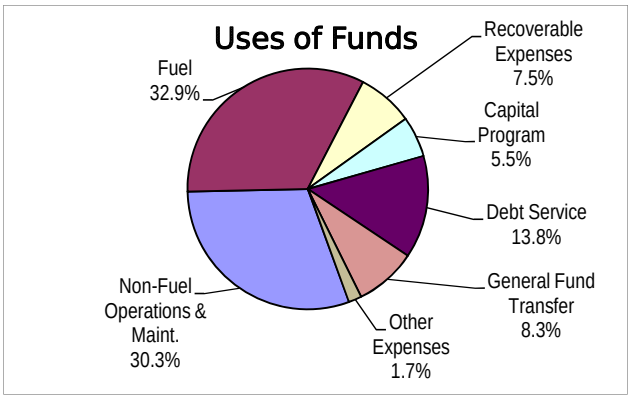
Austin Convention Center - 2012-13

Expense Refunds

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
EVENT OPERATIONS										
Booking and Contracting	$1,597	0.00	$1,492	0.00	$0	0.00	$0	0.00	$0	0.00
Facility Operations & Maintenance	$13	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$1,610**	**0.00**	**$1,492**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
SUPPORT SERVICES										
Departmental Support Services	$620,733	0.00	$663,789	0.00	$830,571	0.00	$830,571	0.00	$896,494	0.00
Subtotal	**$620,733**	**0.00**	**$663,789**	**0.00**	**$830,571**	**0.00**	**$830,571**	**0.00**	**$896,494**	**0.00**
Total	**$622,343**	**0.00**	**$665,281**	**0.00**	**$830,571**	**0.00**	**$830,571**	**0.00**	**$896,494**	**0.00**

Austin Energy





Budget Overview

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed*
Austin Energy Fund					
Revenue	$1,159,438,931	$1,259,288,587	$1,139,447,227	$1,183,285,363	$1,273,895,270
Transfers In	$2,000,000	$0	$0	$25,000,000	$10,900,000
Requirements	$1,239,599,883	$1,246,765,855	$1,208,664,317	$1,218,584,866	$1,258,037,094
Full-Time Equivalents (FTEs)	1,676.00	1,675.00	1,659.00	1,659.00	1,659.00
Expense Refunds	$52,831,997	$59,484,488	$62,375,693	$62,375,693	$62,343,804
Grants					
Requirements	$4,670,257	$12,360,790	$2,148,790	$2,148,790	$325,000
Full-Time Equivalents (FTEs)	16.00	16.00	16.00	16.00	13.00
Total Budget	$1,297,102,137	$1,318,611,133	$1,273,188,800	$1,283,109,349	$1,320,705,898

*Note: In addition to the amount shown above, the Austin Energy Fund provides funding for the Economic Growth and Redevelopment Services Office totaling $11,403,433 including 47.00 Full-Time Equivalents in the FY 2012-13 Budget.

Austin Energy
Organization by Program and Activity for 2013

Customer Care

311 City-Wide Call Center
Billing and Revenue Measurement
Customer Contact Center

Distributed Energy Services

Conservation Rebates and Incentives
Demand Side Management

Electric Service Delivery

Distribution Services
Power Delivery Support
Transmission Services

Fuel

Fuel Expense

Power Supply & Market Operations

Nuclear and Coal Plants Operating
Power Production

Support Services

Departmental Support Services

Transfers & Other Requirements

Interfund Transfers
Other Requirements

Austin Energy
Mission and Goals for 2013

Mission

The mission of the Austin Energy Department is to deliver clean, affordable, reliable energy and excellent customer service.

Goals

Austin Energy is proactive in developing an understanding of its customers by monitoring indicators and conducting customer surveys.

- Increase customer satisfaction above 83% on the American Customer Satisfaction Index (ACSI).

Austin Energy will create and sustain economic development by providing contract opportunities for local businesses, attracting new businesses, and supporting the development of a clean energy industry.

- Increase Minority and Women Owned Business Enterprise (MBE/WBE) participation for construction contracts to 12.9% for MBE and 12.6% for WBE.

Austin Energy will pursue best operating and maintenance practices for its electric delivery system and power plants to ensure availability and reliability, which supports its Excellent Customer Service Strategy.

- System Average Interruption Duration Index (SAIDI) at 60 minutes or less.
- System Average Interruption Frequency Index (SAIFI) at 0.8 interruptions.
- System Average Transmission Line Performance Index of 4.1 faults.

Maintain strong financial position in support of the Utility's Risk Management strategy and achieve improved credit ratings as measured by bond ratings agencies.

- Achieve the "AA" credit rating on separate lien electric utility system revenue bonds on the Standard & Poor's rating.

Supporting the Energy Resource Strategy, this strategic objective is addressed by the Austin Energy long-range energy resource plan and other emerging energy technology and energy-focused programs.

- 35% of renewable energy in generation portfolio by 2020.
- 15% of energy efficiency by 2020.
- 200 Megawatts (MW) of solar generation by 2020.
- 800 Megawatts (MW) of peak demand savings by 2020.

This energy resource plan is designed to be flexible and dynamic. As circumstances change, the City must maintain the flexibility to modify elements to respond to a range of factors, including economic conditions, customer load, fuel prices and availability, infrastructure build-out, technological development, law and regulations, policy direction, and customer needs. The plan will be adapted and modified to manage risk, maintain system and service reliability, achieve policy goals, and meet customer demand for excellence.

Austin Energy

Message from the General Manager

Webberville Solar Farm

Austin Energy, the City of Austin's municipally owned and operated electric utility, provides retail electric service to more than 417,000 metered customers. As the eighth largest public power utility in the country, Austin Energy serves Austin, 14 surrounding Travis County communities, a portion of unincorporated Travis County and a 15 square mile area of Williamson County. The utility has built a balanced generation portfolio of coal, nuclear, natural gas and renewable energy totaling more than 3,100 megawatts (MW).

The renewables are secured through-term power purchase agreements for the annual output of 461 MW of wind-generated power, 30 MW of solar and 100 MW of biomass. Austin Energy owns electric delivery assets that include 620 miles of high voltage transmission lines, 11,000 miles of distribution lines, and 68 substations.

The Austin-Round Rock metropolitan area is one of the most vibrant and attractive urban areas in the country. The area has added more than 300,000 new residents over the past 20 years and consistently rates in the top 10 for best place to live and to operate a business. As a result, Austin Energy enjoyed growth in electric sales that averaged about 6% during the 1990's – a pace sufficient to fund system expansion, additional generation, renewables, energy efficiency and Green Building without base-rate increases. Beginning in the early 2000's the economy had several disruptions that created a need for rate changes by 2006.

That need was amplified by an electric utility industry undergoing significant change. This includes legislative and environmental regulations affecting generation resources and a growing recognition of the role energy efficiency and demand management can and should play in resource planning. Today's reliability and security compliance requirements are much more stringent and smart grid development represents both an opportunity and a necessity for greater system efficiency and customer service. Operationally, the shift by the Electric Reliability Council of Texas (ERCOT) from a zonal market to a nodal market on December 1, 2010 has impacted operations, power pricing and wholesale sales.

Since FY 2007-08, Austin Energy has steadily increased its effectiveness in addressing the growing cost of materials and services and reduced growth in electric sales. This focus has included stringent limits on workforce growth (no new positions added since FY 2008-09), slowing replacement hiring to gain vacancy savings, and reducing controllable contractual and commodities expenses. In capital spending, Austin Energy continues to carefully defer projects and reduce project scopes where possible. Additionally, in the FY 2012-13 Budget, funding for capital projects will include a higher percentage of debt funding to conserve cash. The goal is to achieve an annual debt ratio for capital projects over the next five years closer to 65% versus the current 50%, while maintaining an overall long-term debt/equity ratio goal of 50% debt and 50% equity.

Over the past four years Austin Energy budgets were not structurally balanced; that is, available funds were not sufficient to cover requirements. This FY 2012-13 Budget includes a City Council approved rate increase of $71 million in revenue. This increase, the first base rate increase in 18 years, will help put the utility back on track toward financial stability. The new rate structure updates the cost to serve the various customer classes, moves the utility forward in the recovery of fixed costs through fixed charges and promotes energy efficiency. The new rate structure also improves transparency and provides a more reliable funding approach for Council approved community benefits while accomplishing the goal of keeping rates affordable. The Austin Energy FY 2012-13 Budget recognizes a changing utility industry while supporting innovation, improved customer service and the community priorities and direction set by Council. It provides additional resources necessary to enable Austin Energy continued success in the *delivery of clean, affordable, reliable energy and excellent customer service*.

Larry Weis
General Manager

Budget Highlights

Austin Energy is committed to its mission of "*delivering clean, reliable and affordable energy and excellent customer service*" to over 415,000 metered customers. Long-term objectives of the utility continue to include financing the needs of Austin Energy's Resource, Generation and Climate Protection Plan to 2020 while remaining a leader in renewable energy and energy efficiency. The FY 2012-13 Budget includes Austin Energy's first base rate increase in eighteen years in order to help keep the utility financially stable and able to continue to provide the programs necessary to keep Austin Energy a leader in renewable energy, energy efficiency and reliability of service as well as to adapt to electric utility industry changes.

Rate Restructuring

Since FY 2008-09, Austin Energy's total available funds have not been sufficient to cover total requirements. Although significant cost reductions were made, operating reserves were drawn down for funding. To continue to provide reliable electric service, revenue sufficiency for the utility must be assured into the future. Planning for an electric rate review began in May 2010 following presentation of the utility's FY 2011-2015 Financial Forecast which showed deficits in each forecast year. Third party expertise was contracted to assist in the planning, analysis and development. A cost of service study, cost analysis and rate development were completed in early FY 2011-12 with a new rate design approved by City Council on June 7, 2012. Highlights of the rate review and restructuring include: (1) a system average 7% rate increase, (2) moving the residential two-tier rate structure to five tiers to promote energy efficiency, (3) a community benefit charge to increase funding for the Customer Assistance Program (CAP) to recover energy efficiency program cost and service area street and traffic lighting cost, and (4) a regulatory charge to recover transmission costs and regulatory fees. This rate increase and restructuring will help Austin Energy achieve a balanced budget in FY 2012-13 and improve the financial stability of the utility.

The table below reflects the average residential customer bill impact for FY 2012-13. The FY 2011-12 versus FY 2012-13 rate comparison is based on an average residential customer using 1,000 kilowatt hours (kWh) of energy. The FY 2012-13 monthly bill includes the impact of Council approved rate increase set to take effect on October 1, 2012.

Average Residential Customer Bill Impact

Unbundled 5-Tier Inclining Block Energy Rate

	Energy kWh	FY 2011-12 Rate	FY 2011-13 Rate	$ Change	% Change
Average Monthly Bill	1,000	$95.94	$102.47	$6.53	6.8%

Revenue

For the FY 2012-13 Budget, revenue, including transfers, totals $1.28 billion, which represents a $145.3 million or 12.8% increase compared to the FY 2011-12 Budget of $1.14 billion. Of the variance, revenue from sales of electricity (base or non-fuel) increased by $30.1 million as a result of a projected increase in the number of billed customers and energy sales, and new rates effective October 1, 2012. Two new revenue sources as a result of the rate review and restructure are the Community Benefit revenue of $32.4 million and Regulatory revenue of $80.2 million. The Community Benefit revenue will fund the Customer Assistance Program (CAP), energy efficiency and street and traffic lighting. The Regulatory revenue will fund Austin Energy's additional costs related to the ongoing Texas electric transmission grid build-out (replacing the Transmission Rider) as

well as fees for operation in the Electric Reliability Council of Texas (ERCOT) grid. Austin Energy has no control over these state-wide costs.

Other revenue changes are an increase in fuel revenue of $5.3 million or 1.3% due to increased sales and the different mix of renewable fuels added to the portfolio such as biomass, wind and solar. Fuel and ERCOT net settlement cost are passed through to the customer with no profit added and beginning in October 2012, Fuel Revenue will be renamed as the Power Supply Adjustment. Other revenue is increasing by $1.6 million primarily due to an increase in chiller revenue related to new customers in the downtown area of Austin.

Requirements

Total requirements of $1.27 billion for the FY 2012-13 Budget represents a $50.8 million or a 4.2% increase from the FY 2011-12 Budget of $1.22 billion. The FY 2012-13 Budget includes cost containment efforts in operations and maintenance by deferring information technology projects and a comprehensive pole inventory as well as other maintenance deferrals in software and equipment. Other reductions and deferrals occurred in the capital spending plan to help ensure stability of the utility's financial position while the new rate structure and revenue is being implemented. For the fourth consecutive budget cycle, no new FTEs were added. Other major decreases in requirements include $7.7 million in the cash transfer to the capital improvements program (CIP) due to more projects being debt funded, and $1.4 million in bad debt expense due to better collection practices.

Major increases include $23.9 million in operating costs for the nuclear and coal plants, $14.0 million for increased transmission costs related to the ongoing Texas electric transmission grid build-out, $2.8 million in maintenance costs at the Decker and Sand Hill generating plants which had been deferred in prior years, and $1.6 million for additional costs at the chiller plants to serve new customers. Other budget increases are due to built-in cost drivers. Wage adjustments, supplemental retirement contribution increases, health insurance and the transfer for City administrative support and technology support account for $8.7 million of the increases.

In addition, the FY 2012-13 Budget includes an increase of $5.3 million in fuel expenses and Electric Reliability Council of Texas net settlements due to increased sales and the different mix of renewable fuels added to the portfolio such as biomass, wind and solar. Fuel and ERCOT net settlement cost are passed through to the customer with no profit added. Fluctuations in these costs will impact the Power Supply Adjustment in a similar manner.

Capital Budget

The FY 2012-13 Capital Budget includes $177.4 million of new appropriations to support infrastructure improvements. These new and existing appropriations support the FY 2012-13 Capital Improvement Spending Plan of $220.8 million. The Capital Improvements Spending Plan includes:

- $46.5 million for Power Production projects including:
  - $23.3 million for combined heat and power projects
  - $9.2 million upgrades for Decker Power Station and Sand Hill Energy Center
  - $7.2 million for Fayette Power Plant upgrades
  - $6.8 million for the South Texas Project
- $5.2 million for non-nuclear decommissioning related to the Holly Power Plant
- $12.8 million for Alternative Energy projects including:
  - $7.4 million solar installations on City facilities
  - $2.2 million community solar substation at Webberville
  - $2.1 million other energy saving equipment at City facilities
  - $1.1 million replace chillers at city facilities
- $76.5 million in Distribution projects including:
  - $15.9 million for residential and commercial system upgrades
  - $14.0 million for distribution substations including completion of Bullick Hollow, Air Products, Parmer, and Carson Creek
  - $9.7 million for relocation and other improvement projects
  - $9.0 million for streetlight projects including "Dark Sky"

Carver Library Solar PV

Transmission Upgrades at the Burleson Substation

- $8.7 million for information technology and meter related projects such as an outage management system and meter data management
- $6.9 million for downtown network projects
- $6.3 million for system reliability improvements
- $5.0 million for growth related projects

- $44.7 million for Transmission projects including:
  - $31.7 million for transmission substations including completion of the Dunlap, Parmer, Air Products and Mustang Ridge substations
  - $11.2 million for the transmission circuit upgrades including $6.1 million for Dunlap substation cut-in and easements

- $4.5 million for Customer Billing and Metering projects including:
  - $2.2 million for upgrades to the Customer Information Billing System replacement
  - $1.0 million for telephony replacements

- $30.6 million for other utility-wide support projects including:
  - $12.0 million for the completion of the System Control Center (SCC)
  - $11.4 million for various information technology projects
  - $3.7 million for various security improvements and facility upgrades
  - $3.5 million Longhorn Dam Rehabilitation

The $220.8 million FY 2012-13 Capital Improvement Spending Plan is funded with $152.0 million issuance of commercial paper and $68.8 million of transfers from operations (internally generated cash) and beginning cash balances.

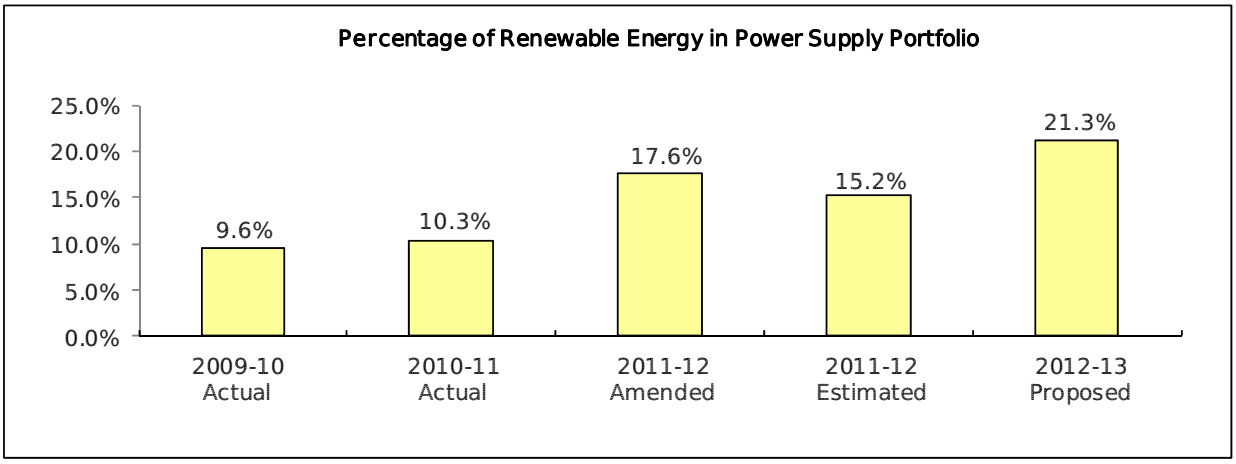
Key Performance Indicators

The City Council adopted the Austin Climate Protection Plan (ACPP) in 2007 to build a more sustainable community. Every City department was subsequently tasked to create action plans intended to ensure that departmental operations were consistent with the ACPP. Austin Energy developed its Resource, Generation, and Climate Protection Plan to 2020 (the Resource Plan) to meet these objectives. The Resource Plan is a resource planning tool that brings together demand and energy management options over the planning horizon. Developing the Resource Plan involved extensive analysis of the expected risks, costs, and opportunities to meet the future demand for electricity services. The Resource Plan goals were based on Austin Energy's current understanding of technology and of national, state and local energy policies. The Resource Plan also benefited from substantial input from citizens, customer groups, utility advisory commissions and a Council appointed Taskforce.

On April 22, 2010, City Council approved the Austin Energy Resource, Generation, and Climate Protection Plan with resource and timeline goals of achieving 35 percent of annual energy supply from qualifying renewable sources in addition to 800 MW of energy efficiency measures by 2020. Council delayed implementation of the flexible, dynamic Resource Plan until an affordability "matrix"—a method to measure the plan's affordability—was identified. On February 17, 2011, the City Council approved the Resource Plan including an affordability goal. The affordability goal, intended to make the Resource Plan as predictable as possible, calls for Austin Energy to keep system rate increases to 2% or less per year. In addition, the goal is to maintain AE's current all-in competitive rates in the lower 50% of Texas rates overall. The affordability goal will apply immediately upon implementation of Austin Energy's revised rates to be implemented in October, 2012.

This Resource Plan is designed to be flexible and dynamic. As circumstances change, the City must maintain the flexibility to modify elements to respond to a range of factors, including economic conditions, customer load, fuel prices and availability, infrastructure build-out, technological development, law and regulations, policy direction, and customer needs. Therefore, as conditions change, the Resource Plan will be adapted and modified to manage risk, maintain system and service reliability, achieve policy goals and meet customer demand for excellence in all aspects of service.

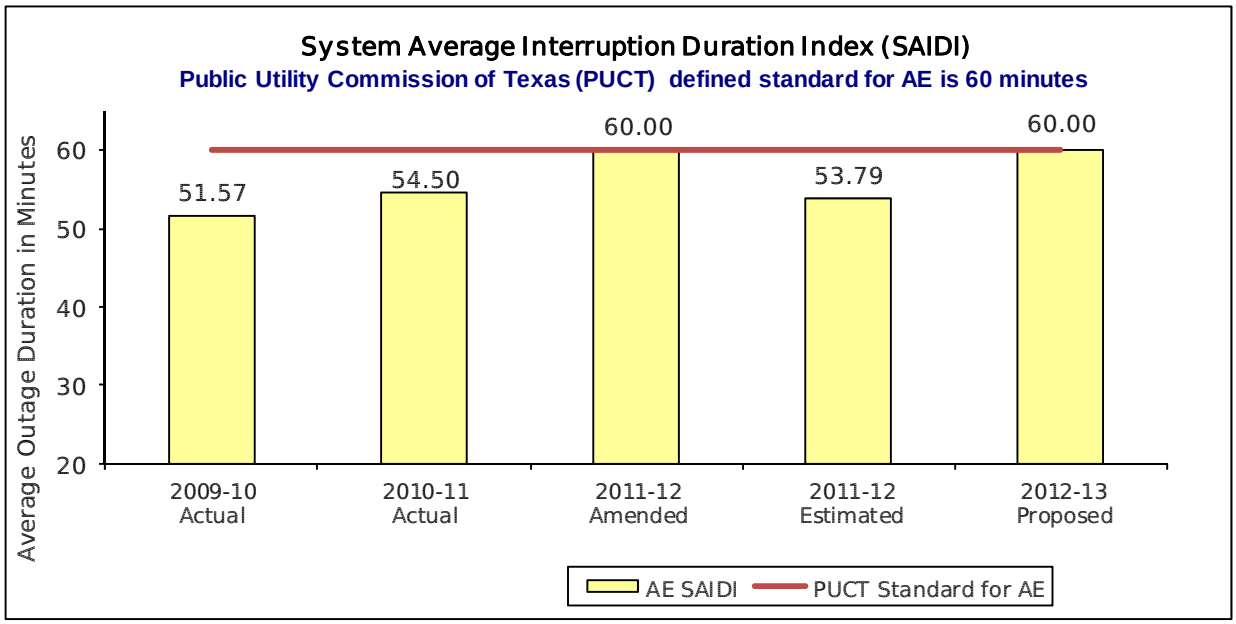
Austin Energy will review the Resource Plan annually and issue a report on performance against goals. Austin Energy will reassess the Resource Plan in a public forum every two years. Every major resource decision and Resource Plan change will be taken before the City Council for review and authorization.



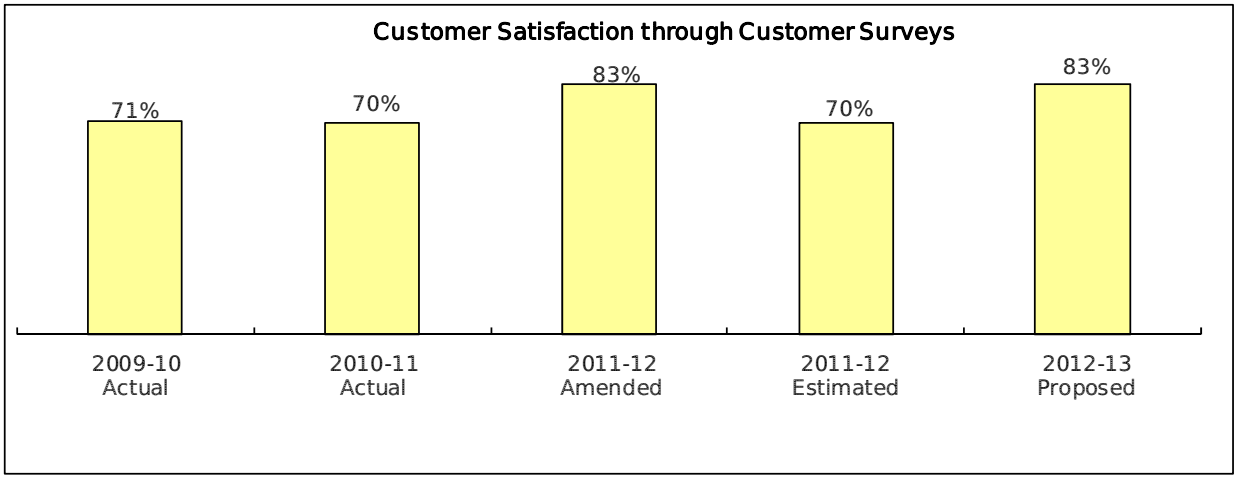
A bond rating is a measure of a utility's ability to repay its debt in a timely fashion. Austin Energy consistently receives high bond ratings which keeps the cost of borrowing low and helps to keep rates affordable.

		Ratings		
Debt	Fiscal Year	Fitch, Inc.	Moody's Investors Service, Inc.	Standard and Poor's
Utility revenue bonds – prior lien	2009	AA- Stable	A1 Positive	AA Stable
	2010	AA- Stable	A1 Positive	AA Stable
	2011	AA- Stable	A1 Stable	AA Stable
	2012	AA- Stable	Aa2 Stable	AA Stable
Utility revenue bonds – subordinate lien	2009	AA- Stable	A1 Positive	AA Stable
	2010	AA- Stable	A1 Positive	AA Stable
	2011	AA- Stable	A1 Stable	AA Stable
	2012	AA- Stable	Aa2 Stable	AA Stable
Utility revenue bonds – Electric separate lien	2009	AA- Stable	A1 Positive	A+ Positive
	2010	AA- Stable	A1 Stable	A+ Positive
	2011	AA- Stable	A1 Stable	A+ Positive
	2012	AA- Stable	A1 Stable	A+ Positive

System Average Interruption Duration Index (SAIDI) defines the average outage duration for each customer served during the fiscal year. The Public Utility Commission of Texas-defined standard for Austin Energy is average outage duration of 60 minutes. Austin Energy exceeded these standards in FY 2010-11. These indicators are directly influenced by the type and magnitude of weather events and line clearance cycle.



Austin Energy is proactive in addressing customer needs and regularly monitors customer satisfaction through customer surveys. The nationally recognized American Customer Satisfaction Index (ACSI) measures, then averages, the satisfaction levels of Austin Energy's three major customer segments – residential, commercial and key account (large commercial) based on the measurement of key deliverables such as value and customer service.



Austin Energy
Significant Changes

Austin Energy Fund

Revenue Changes	Dollars
Service area (base) revenue increases as a result of a projected increase in the number of billed customers and energy sales, and new rates effective October 1, 2012.	$30,132,689
Austin Energy's new approved rates include a new revenue category for Community Benefit Revenue that is collected from customers for Energy Efficiency Services, Street and Traffic lighting and the Customer Assistance Program.	$32,398,276
Fuel Revenue increases by $5,307,474 primarily due to increased energy sales and the different mix of renewable fuels added to the portfolio such as biomass, wind and solar.	$5,307,474
An increase in Wholesale Transmission Revenue is included in the Budget based on updated projections from the Electric Reliability Council of Texas (ERCOT).	$2,575,076
A decrease for the Transmission Rider Fee (no profit) which was a cost recovery method for increased costs associated with the Texas grid build out. These costs will be recovered in FY 2012-13 through the Regulatory Fee.	($17,173,022)
AE's new approved rates include a new revenue category for Regulatory Revenue that replaces the Transmission Rider Fee in part and recovers transmission costs and other ERCOT fees. Austin Energy has no control over these state-wide costs.	$80,221,849
Other Revenue increased in the FY 2012-13 Budget due to higher Chiller revenues, partially offset by lower non-operating revenues.	$1,562,938
Interest Income Revenue is down due to lower cash balances and low interest rates.	($577,237)
A transfer in from the Strategic Reserve Fund is included in the Budget.	$10,900,000

Expenditure Changes	FTEs	Dollars
Citywide		
The Budget includes $3,832,500 for salary increases associated with wage adjustments in FY 2012-13. An additional $504,500 is included in the Budget for anticipated changes in the City's contribution for health insurance.		$4,337,000
The Budget includes $9,029 for wage adjustments associated with implementing the City's recently completed market study.		$9,029
The Budget includes additional funding for the Employees' Retirement System that is equivalent to 2% of payroll for non-civil service employees to help improve the funded status of the pension system.		$2,361,304
Department-wide		
An adjustment to personnel costs is included in the Budget to reflect vacancy trends. The change will decrease the budget ($1,144,637) by increasing the personnel savings amount equal to 6% of payroll.		($1,144,637)

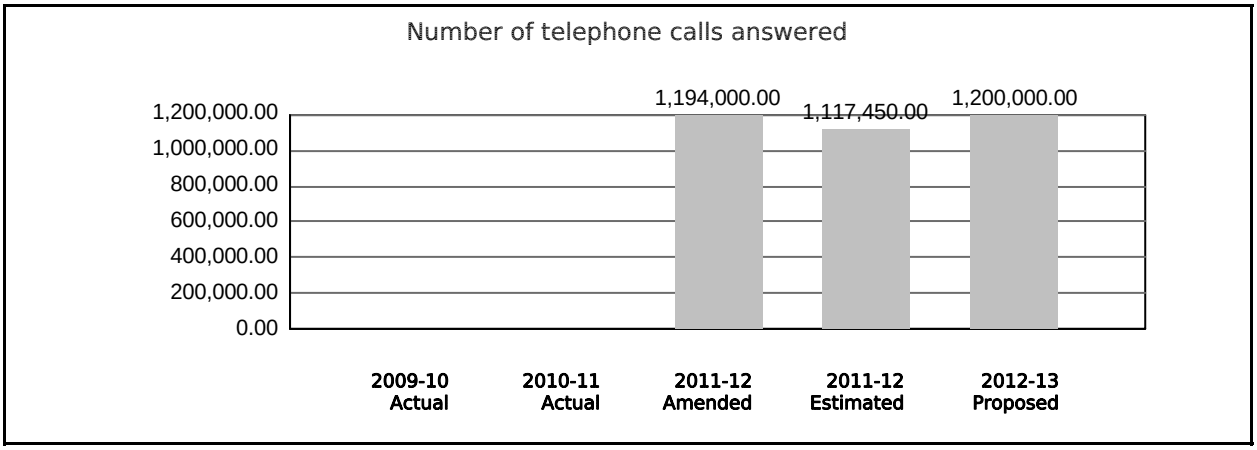
Expenditure Changes	FTEs	Dollars
Electric Service Delivery		
An increase in vehicle leasing in order to offset the need to purchase new vehicles is included in the Budget.		$193,460
The Budget includes an increase to overtime to reflect a decrease in demand.		$286,819
A decrease in Software Maintenance contracts due to delay of the video wall project for the new System Control Center is included in the Budget.		($54,658)
Customer Care		
A decrease in billing costs for printing, supplies and postage is included in the Budget to reflect historical lower overall demand within the Customer Care Business Unit.		($1,823,794)
A decrease in bad debt expense results from better collection practices.		($1,376,201)
City departments (Austin Water Utility, Austin Resource Recovery, Drainage Utility and the Transportation Department) for their share of costs for Austin Energy's Customer Contact and Billing & Revenue Measurement area. The increase to other City departments decreased Austin Energy's Operating Budget.		($1,672,308)
An increase for temporary employees and temporary contractual services is included in the Budget.		$980,205
An increase in postage charges is included in the Budget.		$154,638
Power Supply & Market Operations		
An increase in Austin Energy's share of operating costs for the South Texas Nuclear Plant and Fayette Power Plant (both jointly owned facilities) is included in the Budget.		$23,907,090
An increase in Decker Power Station maintenance of plant equipment is included in the Budget.		$1,482,679
An increase in overtime is included in the Budget.		$208,294
The Budget includes a decrease for temporary employees.		($199,351)
Distributed Energy Services		
An increase in Energy Efficiency programs is included in the Budget for new program development.		$1,597,065
A decrease in the Solar Rebate and Incentives program is included in the Budget. The rate review includes a net metering rate alternative for customers with solar installations, thus reducing the need for these rebates.		($630,000)
An increase in temporary employees and temporary contractual services is included in the Budget.		$554,754
Support Services		
An increase of $657,771 is included in the Budget for the transfer to Communications & Technology Management (CTM).		$657,771

Expenditure Changes	FTEs	Dollars
Recoverable Expenses		
An increase in Transmission Cost of Service is included in the Budget based on Austin Energy's share of the Electric Reliability Council of Texas (ERCOT) transmission grid costs.		$14,045,103
A reclassification in ERCOT administrative fees is included in the Budget (from fuel to regulatory).		$10,855,000
Fuel		
An increase in fuel costs due primarily to increased sales and the different mix of renewable fuels added to the portfolio such as biomass, wind and solaris included in the Budget.		$5,307,474
Transfers & Other Requirements		
A decrease in debt service requirements based on the FY 2012-13 Capital Improvement Program Spending Plan is included in the Budget.		($1,939,286)
A decrease in the transfer of current revenue for the Capital Improvement Program (CIP) based on the FY 2012-13 Electric CIP Spending Plan is included in the Budget.		($7,655,000)
An increase in Accrued Payroll $259,735 and Workers' Compensation $255,197 is included in the Budget.		$514,932
An increase in the Administrative Support transfer is included in the Budget.		$1,374,573
A decrease in non-fuel and other operating expenses due to cost containment efforts is included in the Budget.		($1,525,182)

Austin Energy
Budget Detail by Activity

Program: Customer Care
Activity: 311 City-Wide Call Center

The purpose of the 311 City-Wide Call Center activity is to provide uncomplicated access to City of Austin services and information.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Energy Fund	4,809,120	706,506	1,704,594	1,224,116	2,397,191
Expense Refunds	2,004,026	6,079,087	6,079,086	6,079,086	6,079,086
Total Requirements	$6,813,146	$6,785,593	$7,783,680	$7,303,202	$8,476,277
Full-Time Equivalents					
Austin Energy Fund	70.00	69.00	69.00	69.00	68.00
Total FTEs	70.00	69.00	69.00	69.00	68.00
Performance Measures					
Call Service Level	New Meas	New Meas	90	92	90
Number of telephone calls answered	New Meas	New Meas	1,194,000	1,117,450	1,200,000
Number of service orders issued	New Meas	New Meas	165,000	170,000	170,000

Services

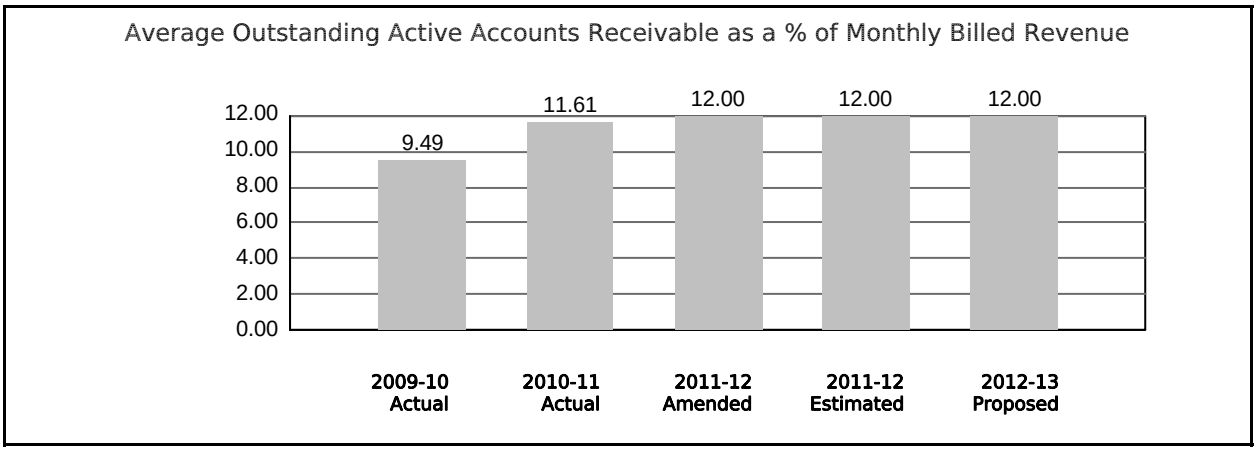
Provide a single point of contact for Austin's citizens and visitors offering information to callers regarding all City departments including Austin Police Department non-emergency requests.

Bold/Italicized Measure = Key Indicator

Austin Energy
Budget Detail by Activity

Program: Customer Care
Activity: Billing and Revenue Measurement

The purpose of the Billing and Revenue Measurement activity is to provide billing and revenue collection services for all City of Austin utilities including Austin Energy, Austin Water, Austin Resource Recovery, Watershed Protection and the Transportation User fee.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Energy Fund	20,929,021	17,241,279	19,706,801	17,706,801	16,389,962
Expense Refunds	0	10,438,097	12,461,652	12,461,652	15,016,245
Total Requirements	$20,929,021	$27,679,376	$32,168,453	$30,168,453	$31,406,207
Full-Time Equivalents					
Austin Energy Fund	103.00	123.00	124.00	124.00	124.00
Total FTEs	103.00	123.00	124.00	124.00	124.00
Performance Measures					
Average Outstanding Active Accounts Receivable as a % of Monthly Billed Revenue	9.49	11.61	12	12	12
Daily bill generation	22,780	23,018	24,000	22,333	22,500
Inactive Accounts Receivable per Fiscal Year	0.33	0.27	0.45	0.45	0.45

Services

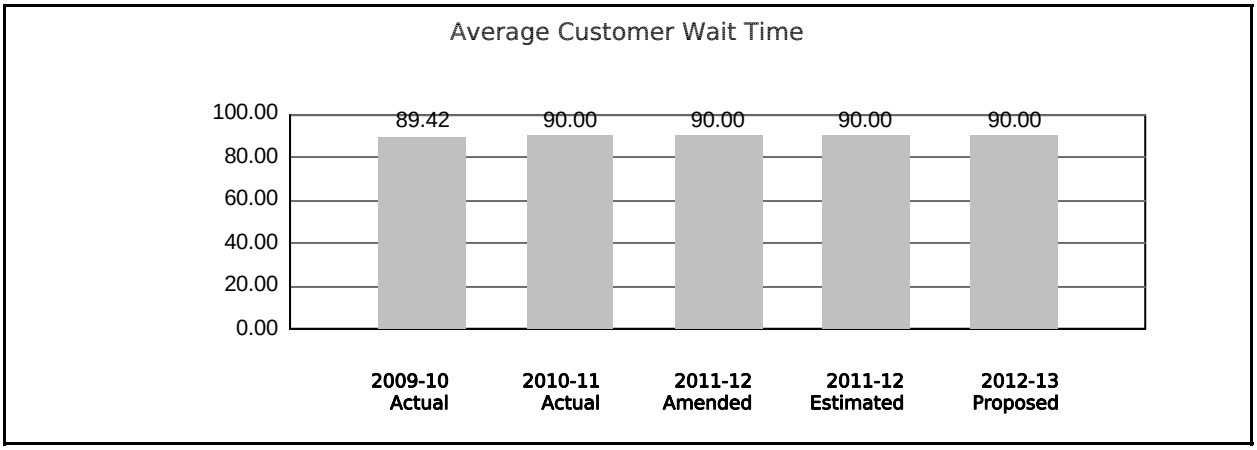
Billing for utility accounts, revenue measurement, credit management and current diversion investigation.

Bold/Italicized Measure = Key Indicator

Austin Energy
Budget Detail by Activity

Program: Customer Care
Activity: Customer Contact Center

The purpose of the Customer Contact Center actvity is to provide excellent customer service and information to all City of Austin utility customers pertaining to billing, service, and city code.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Energy Fund	-25,537	9,708,309	9,310,782	9,310,782	11,994,328
Expense Refunds	14,420,736	5,018,434	5,887,700	5,887,700	5,005,415
Total Requirements	$14,395,199	$14,726,744	$15,198,482	$15,198,482	$16,999,743
Full-Time Equivalents					
Austin Energy Fund	181.00	161.00	160.00	160.00	160.00
Total FTEs	181.00	161.00	160.00	160.00	160.00
Performance Measures					
Average Customer Wait Time	89.42	90	90	90	90
Customer Inbound Call Volume	1,525,739	1,400,000	1,500,000	1,500,000	1,500,000
Customer Satisfaction Index	***71***	***70***	***83***	***70***	***83***

Services

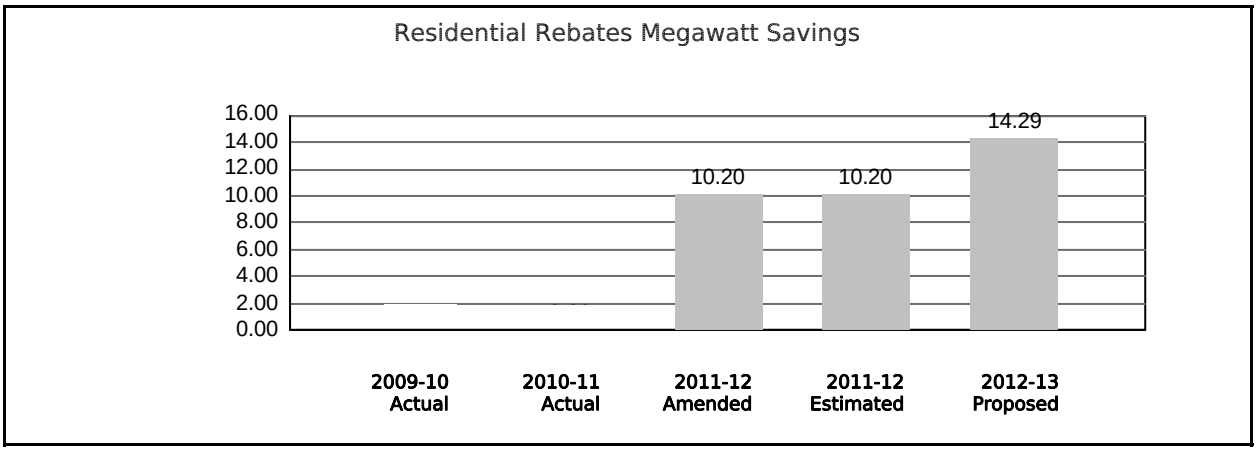
Customer account inquiry, remittance processing, billing system management.

Bold/Italicized Measure = Key Indicator

Austin Energy
Budget Detail by Activity

Program: Distributed Energy Services
Activity: Conservation Rebates and Incentives

The purpose of the Conservation Rebates and Incentives activity is to provide rebates for residential, commercial, and industrial customers in order to increase energy efficiency and lower energy demand to ultimately lessen the need for Austin Energy to build or purchase new generation to meet the needs of Austin Energy's customers.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Energy Fund	17,685,666	16,912,464	17,071,458	15,827,203	16,332,458
Total Requirements	$17,685,666	$16,912,464	$17,071,458	$15,827,203	$16,332,458

Performance Measures					
Commercial Rebate Megawatt savings	New Meas	New Meas	13.95	13.95	16.06
Peak Load Management Rebate Megawatt Savings	New Meas	New Meas	8.60	11.30	13.80
Residential Rebates Megawatt Savings	New Meas	New Meas	10.20	10.20	14.29
Solar Rebate Megawatt Savings	New Meas	New Meas	1.30	1.30	4

Services

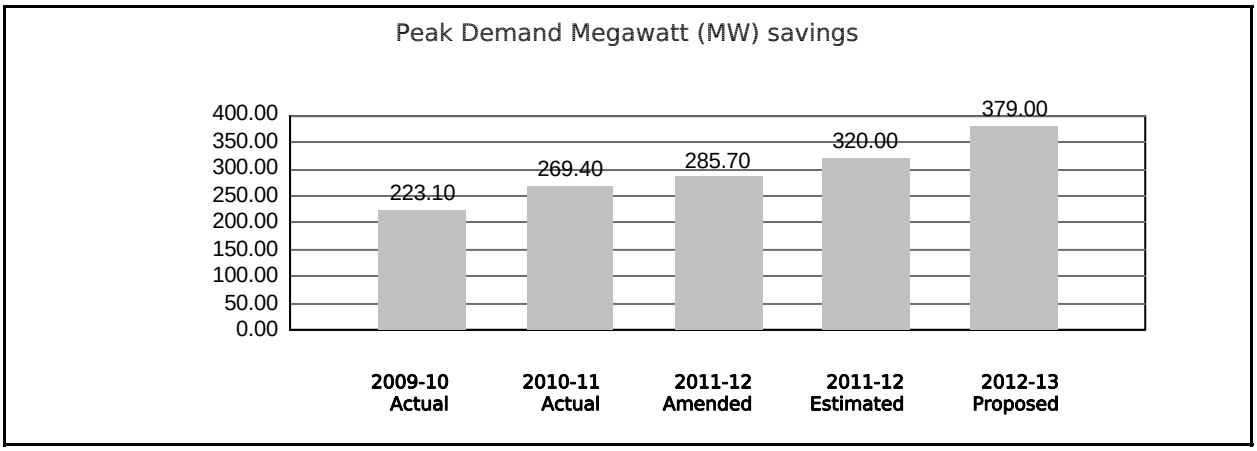
Provide application, inspection and in turn rebates to qualifying Austin Energy customer's for energy efficiency.

Bold/Italicized Measure = Key Indicator

Austin Energy
Budget Detail by Activity

Program: Distributed Energy Services
Activity: Demand Side Management

The purpose of the Demand Side Management activity is to develop, implement, maintain and promote the Austin Energy renewable energy and conservation rebate programs in accordance with the Austin Climate Protection Plan in order for Austin Energy to become a leader in the campaign to address global climate change.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Energy Fund	14,733,339	14,699,674	19,774,488	19,774,488	21,447,352
Expense Refunds	494,676	35,809	57,835	57,835	57,835
Grants	4,670,257	12,360,790	2,105,590	2,105,590	325,000
Total Requirements	$19,898,272	$27,096,274	$21,937,913	$21,937,913	$21,830,187
Full-Time Equivalents					
Austin Energy Fund	114.00	116.00	107.00	107.00	107.00
Grants	16.00	16.00	16.00	16.00	13.00
Total FTEs	130.00	132.00	123.00	123.00	120.00
Performance Measures					
Megawatts (MW) of Solar generation in Austin Energy's energy supply	5	6	36	37.50	41.50
Peak Demand Megawatt (MW) savings	223.10	269.40	285.70	320	379
Percentage of energy efficiency achieved in customer base	10.70	11	11.80	11.80	12.70
Percentage of Renewable Energy in Austin Energy's energy supply	***9.60***	***10.30***	***17.60***	***15.20***	***21.30***

Services

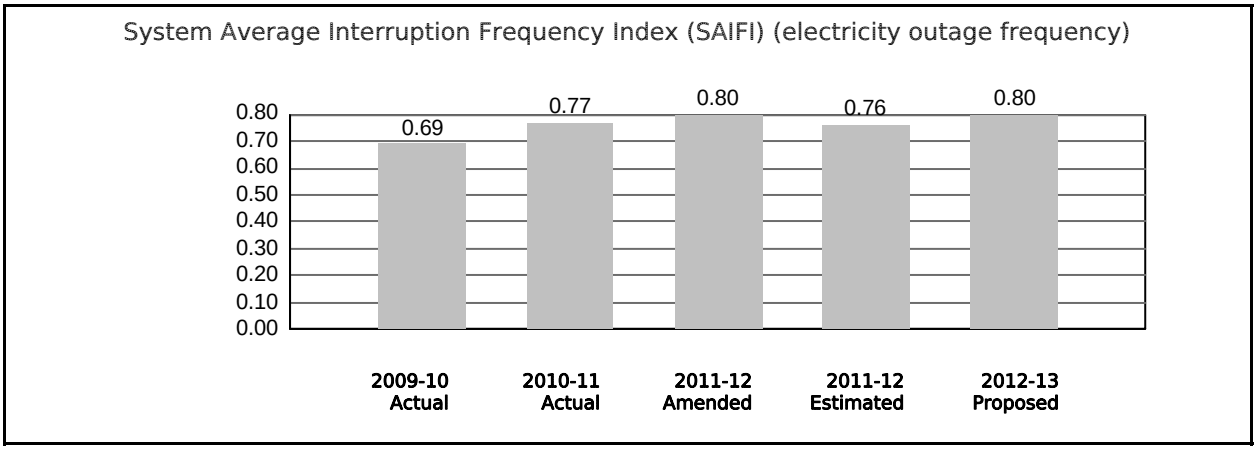
Promote energy efficiency and peak load demand reduction by promoting energy efficiency programs combined with rebates and incentives to Austin Energy customers.

Bold/Italicized Measure = Key Indicator

Austin Energy
Budget Detail by Activity

Program: Electric Service Delivery
Activity: Distribution Services

The purpose of the Distribution Services activity is to provide construction, operations and maintenance of the Distribution System in Austin Energy's service territory.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Energy Fund	29,742,640	32,075,234	29,792,202	29,792,202	34,681,503
Expense Refunds	12,474,972	11,798,980	12,506,608	12,506,608	11,169,529
Total Requirements	$42,217,612	$43,874,214	$42,298,810	$42,298,810	$45,851,032
Full-Time Equivalents					
Austin Energy Fund	302.00	300.00	296.00	296.00	296.00
Total FTEs	302.00	300.00	296.00	296.00	296.00
Performance Measures					
Miles of Distribution Line Cleared	New Meas	New Meas	378	378	378
System Average Interruption Duration Index (SAIDI)	51.57	54.50	60	53.79	60
System Average Interruption Frequency Index (SAIFI) (electricity outage frequency)	***0.69***	***0.77***	***0.80***	***0.76***	***0.80***

Services

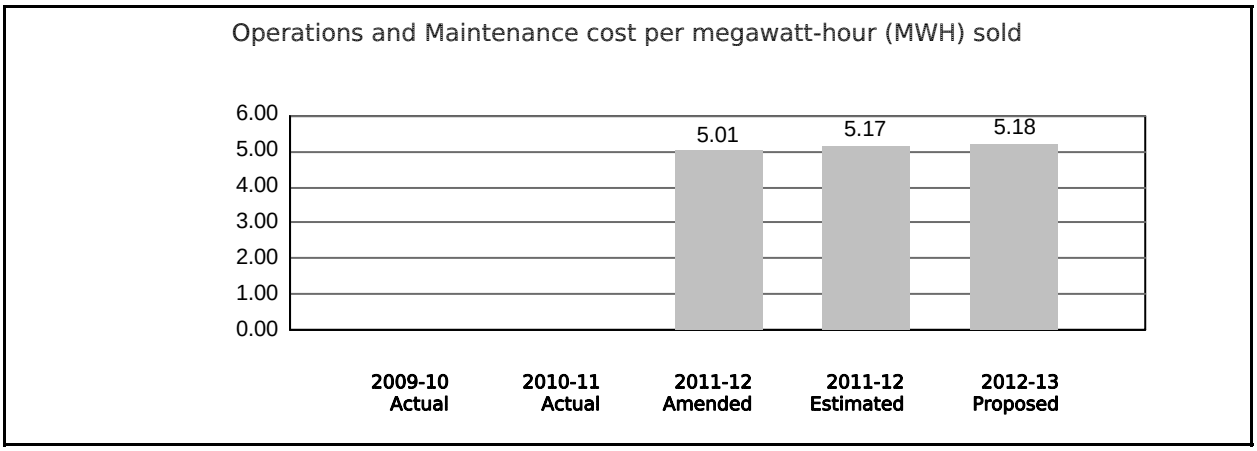
Design, Engineering, Construction of the Distribution System in Austin Energy's service territory. This includes both overhead and underground line, transformers, feeders, streetlights and other associated equipment to keep the system operating normally. Other services include tree trimming and system restoration.

Bold/Italicized Measure = Key Indicator

Austin Energy
Budget Detail by Activity

Program: Electric Service Delivery
Activity: Power Delivery Support

The purpose of the Power Delivery Support activity is to build, operate and maintain the transmission and distribution systems in the Austin Energy service territory in order to provide clean, reliable and affordable electric service to our customers.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Energy Fund	31,760,059	26,635,531	27,886,525	27,886,525	23,916,892
Expense Refunds	2,869,503	3,506,788	3,768,481	3,768,481	3,688,622
Grants	0	0	43,200	43,200	0
Total Requirements	$34,629,562	$30,142,320	$31,698,206	$31,698,206	$27,605,514
Full-Time Equivalents					
Austin Energy Fund	187.50	188.50	190.50	190.50	191.50
Total FTEs	187.50	188.50	190.50	190.50	191.50
Performance Measures					
Capital dollars per customer	New Meas	New Meas	207.10	211.30	281.47
Operations and Maintenance cost per megawatt-hour (MWH) sold	New Meas	New Meas	5.01	5.17	5.18

Services

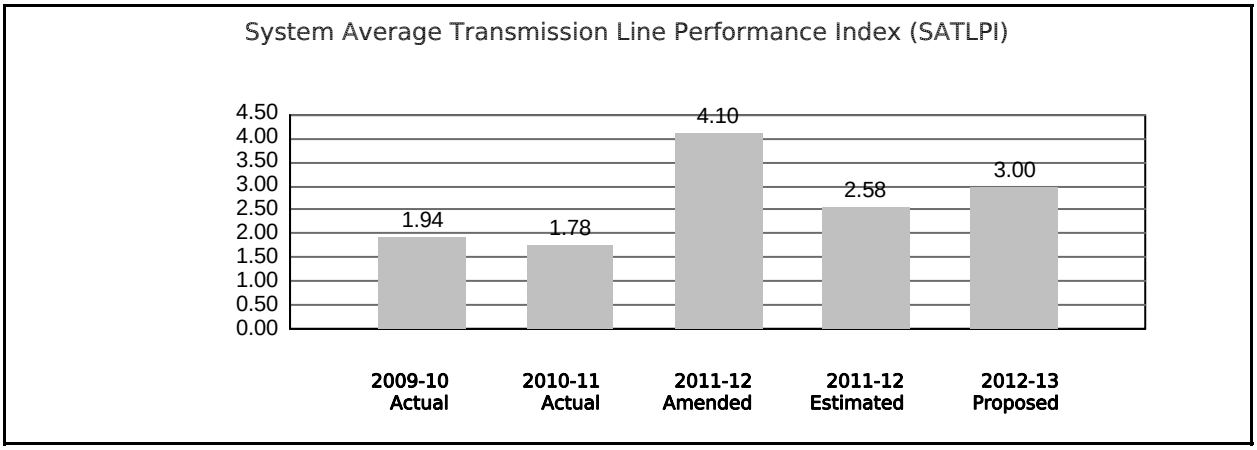
Public Involvement, System Planning, Administration, Surveying,Substation Construction and Maintenance, Metering, Project Management, System Engineering and Training.

Bold/Italicized Measure = Key Indicator

Austin Energy
Budget Detail by Activity

Program: Electric Service Delivery
Activity: Transmission Services

The purpose of the Transmission Services activity is to provide construction, operations and maintenance of the Transmission System as it relates to Austin Energy's service territory.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Energy Fund	69,913,384	70,298,023	74,908,662	74,908,662	89,622,509
Expense Refunds	1,615,086	1,772,165	2,190,995	2,190,995	2,345,245
Total Requirements	$71,528,470	$72,070,189	$77,099,657	$77,099,657	$91,967,754
Full-Time Equivalents					
Austin Energy Fund	50.00	50.00	52.00	52.00	52.00
Total FTEs	50.00	50.00	52.00	52.00	52.00
Performance Measures					
Miles of Transmission Line Cleared	New Meas	New Meas	125	125	125
System Average Transmission Line Performance Index (SATLPI)	1.94	1.78	4.10	2.58	3

Services

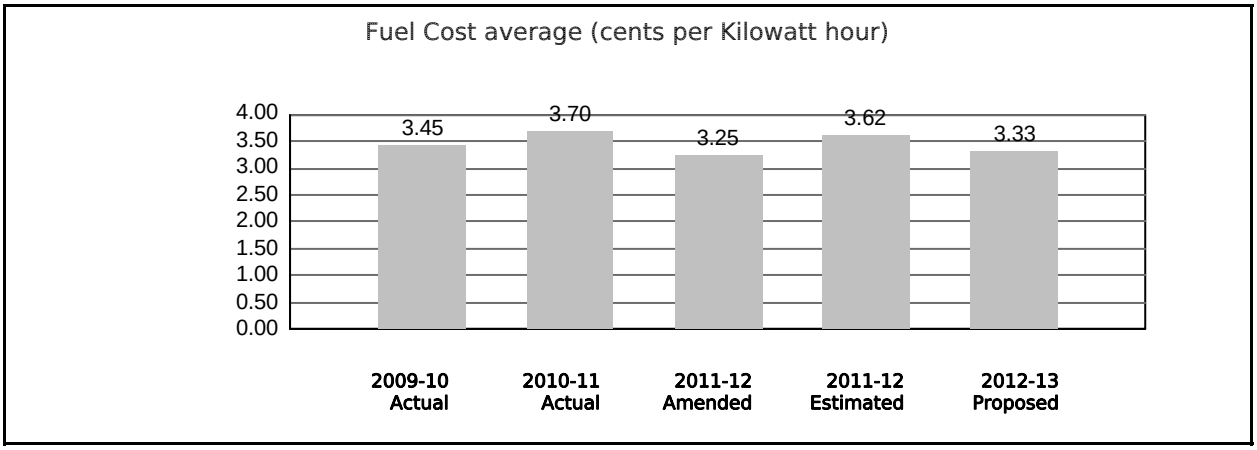
Construction, Operation and Maintenance of Transmission facilities including relay construction and maintenance, planning & records, tree trimming and compliance. Also, Austin Energy's Transmission Expenses paid to the Electric Reliability Council of Texas (ERCOT) based on AE's share of the statewide grid are paid through this activity.

Bold/Italicized Measure = Key Indicator

Austin Energy
Budget Detail by Activity

Program: Fuel
Activity: Fuel Expense

The purpose of the Fuel Expense activity is to purchase the commodities necessary to operate the Austin Energy owned and co-owned power plants in order to provide sufficient electric services to AE customers.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Energy Fund	438,286,452	471,788,887	408,863,639	427,067,978	425,026,113
Total Requirements	$438,286,452	$471,788,887	$408,863,639	$427,067,978	$425,026,113

Performance Measures					
Fuel Cost average (cents per Kilowatt hour)	*3.45*	*3.70*	*3.25*	*3.62*	*3.33*
Fuel Expense	438,286,450	471,788,887	408,863,639	427,067,978	414,171,113

Services

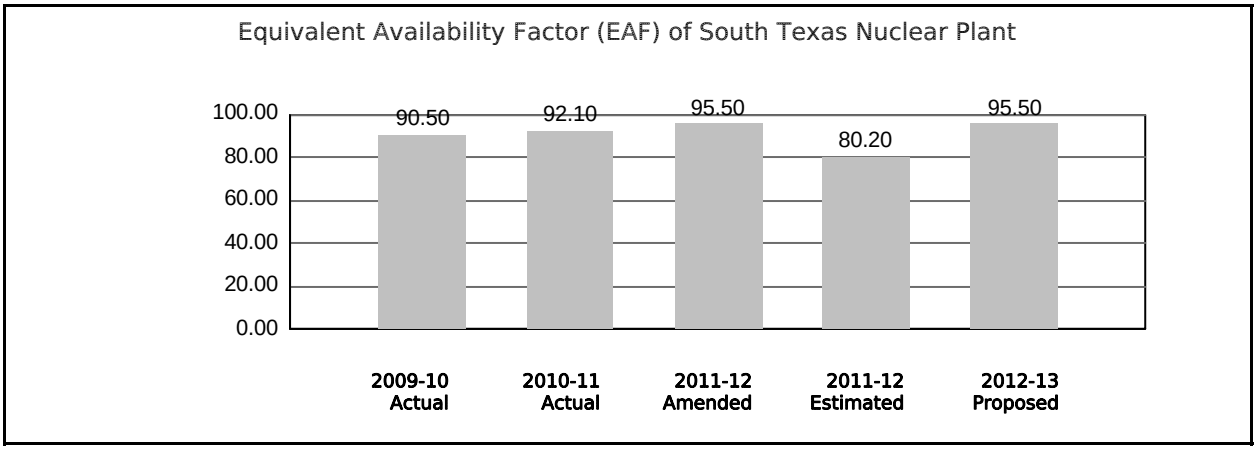
Purchase natural gas and fuel oil to operate owned generating plants as well as account for costs of co-owned facilities which use coal and nuclear fuel. Also to account for the use of purchase power agreements to purchase renawable energy.

Bold/Italicized Measure = Key Indicator

Austin Energy
Budget Detail by Activity

Program: Power Supply & Market Operations
Activity: Nuclear and Coal Plants Operating

The purpose of the Nuclear and Coal Plants Operating activity is to account for the costs to operate and maintain the Fayette Power Plant and South Texas Nuclear Plant.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Energy Fund	92,424,873	97,556,498	88,035,380	92,035,380	111,942,470
Total Requirements	$92,424,873	$97,556,498	$88,035,380	$92,035,380	$111,942,470
Performance Measures					
Equivalent Availability Factor (EAF) of the Fayette Power Plant	83.78	96.90	97.99	93.93	88.60
Equivalent Availability Factor (EAF) of South Texas Nuclear Plant	***90.50***	***92.10***	***95.50***	***80.20***	***95.50***

Services

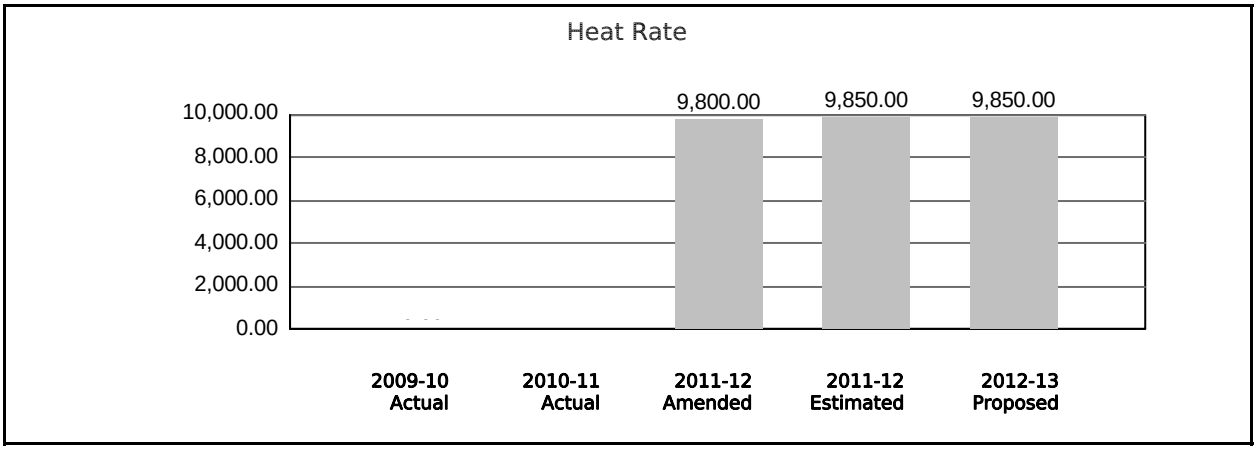
Operation and Maintenance of a coal fired plant Fayette Power Plant which Austin Energy owns 50% with LCRA. Operations and Maintenance of the South Texas Nuclear Plant which Austin Energy owns 16% of Units 1 and 2.

Bold/Italicized Measure = Key Indicator

Austin Energy
Budget Detail by Activity

Program: Power Supply & Market Operations
Activity: Power Production

The purpose of the Power Production activity is to provide operations, maintenance and engineering services to utility owned and co-owned power plants in order to provide clean, affordable and reliable energy for our customers as well as provide energy market analysis and scheduling in order to ensure that adequate generation is available to meet customer demand and to ensure that Austin Energy is in compliance with all federal, state and local laws pertaining to system generation, sale and purchase of power.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Energy Fund	53,307,595	56,174,127	53,550,740	53,512,093	58,406,792
Expense Refunds	1,293,583	1,391,213	1,179,415	1,179,415	1,088,549
Total Requirements	$54,601,178	$57,565,341	$54,730,155	$54,691,508	$59,495,341
Full-Time Equivalents					
Austin Energy Fund	253.50	255.50	250.50	250.50	251.50
Total FTEs	253.50	255.50	250.50	250.50	251.50
Performance Measures					
Heat Rate	New Meas	New Meas	9,800	9,850	9,850
Production Cost	New Meas	New Meas	4.17	4.56	4.28

Services

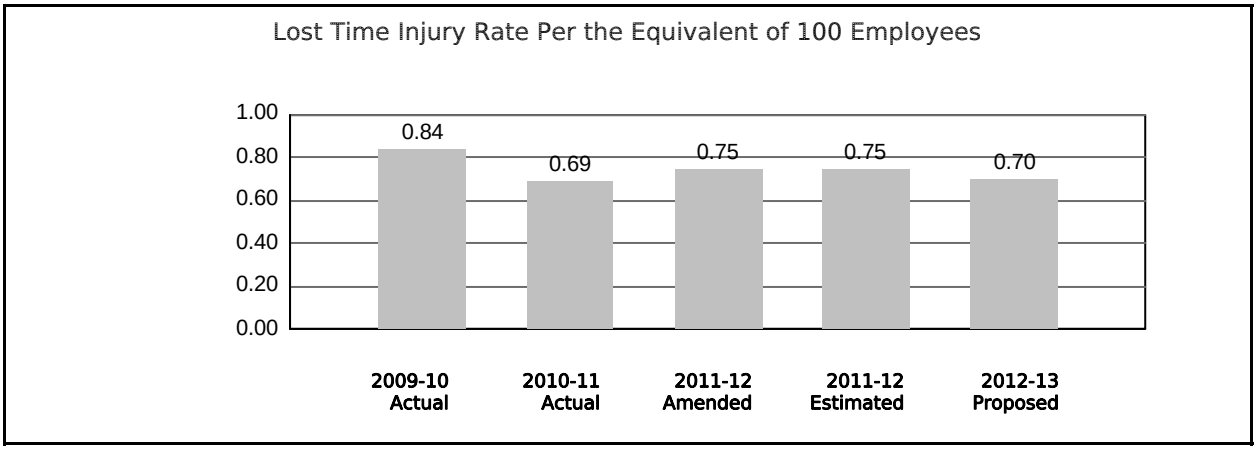
Operate Power Plants both owned and co-owned, procure power from Purchase Power Agreements, procure sufficient fuel supply to operate power plants.

Bold/Italicized Measure = Key Indicator

Austin Energy
Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide operational support to the department so they have the necessary tools to perform their jobs.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Energy Fund	60,235,686	60,090,652	65,646,796	66,012,864	71,121,684
Expense Refunds	17,659,412	19,443,915	18,243,921	18,243,921	17,893,278
Total Requirements	$77,895,098	$79,534,565	$83,890,717	$84,256,785	$89,014,962
Full-Time Equivalents					
Austin Energy Fund	415.00	412.00	410.00	410.00	409.00
Total FTEs	415.00	412.00	410.00	410.00	409.00
Performance Measures					
Average Annual Carbon Footprint	New Meas	9,627	10,647	10,420	7,844
Credit rating for separate-lien electric utility system revenue bonds	***A+***	***A+***	***AA***	***AA***	***AA***
Employee Turnover Rate	5.90	3.24	3.50	3.50	3.50
Lost Time Injury Rate Per the Equivalent of 100 Employees	0.84	0.69	0.75	0.75	0.70
Sick leave hours used per 1,000 hours	35.10	36.14	35	35	35

Services

Corporate communications, workforce development, safety, security and facility management, legal, information technology, financial monitoring & budget, materials and fleet management, governmental relations issues & market policy, strategic planning & development.

Bold/Italicized Measure = Key Indicator

Austin Energy
Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers & Other Requirements program is to account for transfers and other department requirements.

Graph Not Applicable

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Energy Fund	405,797,585	372,878,673	392,412,250	383,525,772	374,757,840
Total Requirements	$405,797,585	$372,878,673	$392,412,250	$383,525,772	$374,757,840

Bold/Italicized Measure = Key Indicator

Austin Energy - 2012-13

Austin Energy Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
CUSTOMER CARE										
311 City-Wide Call Center	$4,809,120	70.00	$706,506	69.00	$1,704,594	69.00	$1,224,116	69.00	$2,397,191	68.00
Billing and Revenue Measurement	$20,929,021	103.00	$17,241,279	123.00	$19,706,801	124.00	$17,706,801	124.00	$16,389,962	124.00
Customer Contact Center	-$25,537	181.00	$9,708,309	161.00	$9,310,782	160.00	$9,310,782	160.00	$11,994,328	160.00
Subtotal	**$25,712,604**	**354.00**	**$27,656,093**	**353.00**	**$30,722,177**	**353.00**	**$28,241,699**	**353.00**	**$30,781,481**	**352.00**
DISTRIBUTED ENERGY SERVICES										
Conservation Rebates and Incentives	$17,685,666	0.00	$16,912,464	0.00	$17,071,458	0.00	$15,827,203	0.00	$16,332,458	0.00
Demand Side Management	$14,733,339	114.00	$14,699,674	116.00	$19,774,488	107.00	$19,774,488	107.00	$21,447,352	107.00
Subtotal	**$32,419,005**	**114.00**	**$31,612,138**	**116.00**	**$36,845,946**	**107.00**	**$35,601,691**	**107.00**	**$37,779,810**	**107.00**
ELECTRIC SERVICE DELIVERY										
Distribution Services	$29,742,640	302.00	$32,075,234	300.00	$29,792,202	296.00	$29,792,202	296.00	$34,681,503	296.00
Power Delivery Support	$31,760,059	187.50	$26,635,531	188.50	$27,886,525	190.50	$27,886,525	190.50	$23,916,892	191.50
Transmission Services	$69,913,384	50.00	$70,298,023	50.00	$74,908,662	52.00	$74,908,662	52.00	$89,622,509	52.00
Subtotal	**$131,416,083**	**539.50**	**$129,008,787**	**538.50**	**$132,587,389**	**538.50**	**$132,587,389**	**538.50**	**$148,220,904**	**539.50**
FUEL										
Fuel Expense	$438,286,452	0.00	$471,788,887	0.00	$408,863,639	0.00	$427,067,978	0.00	$425,026,113	0.00
Subtotal	**$438,286,452**	**0.00**	**$471,788,887**	**0.00**	**$408,863,639**	**0.00**	**$427,067,978**	**0.00**	**$425,026,113**	**0.00**
POWER SUPPLY & MARKET OPERATIONS										
Nuclear and Coal Plants Operating	$92,424,873	0.00	$97,556,498	0.00	$88,035,380	0.00	$92,035,380	0.00	$111,942,470	0.00
Power Production	$53,307,595	253.50	$56,174,127	255.50	$53,550,740	250.50	$53,512,093	250.50	$58,406,792	251.50
Subtotal	**$145,732,467**	**253.50**	**$153,730,624**	**255.50**	**$141,586,120**	**250.50**	**$145,547,473**	**250.50**	**$170,349,262**	**251.50**
SUPPORT SERVICES										
Departmental Support Services	$60,235,686	415.00	$60,090,652	412.00	$65,646,796	410.00	$66,012,864	410.00	$71,121,684	409.00
Subtotal	**$60,235,686**	**415.00**	**$60,090,652**	**412.00**	**$65,646,796**	**410.00**	**$66,012,864**	**410.00**	**$71,121,684**	**409.00**

Austin Energy - 2012-13

Austin Energy Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
TRANSFERS & OTHER REQUIREMENTS										
Interfund Transfers	$394,420,073	0.00	$360,992,209	0.00	$376,314,398	0.00	$367,697,306	0.00	$368,361,827	0.00
Other Requirements	$11,377,512	0.00	$11,886,464	0.00	$16,097,852	0.00	$15,828,466	0.00	$6,396,013	0.00
Subtotal	**$405,797,586**	**0.00**	**$372,878,673**	**0.00**	**$392,412,250**	**0.00**	**$383,525,772**	**0.00**	**$374,757,840**	**0.00**
Total	**$1,239,599,883**	**1,676.00**	**$1,246,765,855**	**1,675.00**	**$1,208,664,317**	**1,659.00**	**$1,218,584,866**	**1,659.00**	**$1,258,037,094**	**1,659.00**

Austin Energy - 2012-13

Expense Refunds

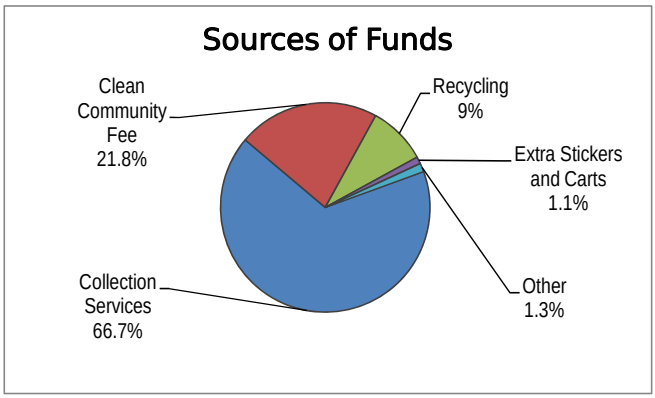
	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
CUSTOMER CARE										
311 City-Wide Call Center	$2,004,026	0.00	$6,079,087	0.00	$6,079,086	0.00	$6,079,086	0.00	$6,079,086	0.00
Billing and Revenue Measurement	$0	0.00	$10,438,097	0.00	$12,461,652	0.00	$12,461,652	0.00	$15,016,245	0.00
Customer Contact Center	$14,420,737	0.00	$5,018,434	0.00	$5,887,700	0.00	$5,887,700	0.00	$5,005,415	0.00
Subtotal	**$16,424,762**	**0.00**	**$21,535,618**	**0.00**	**$24,428,438**	**0.00**	**$24,428,438**	**0.00**	**$26,100,746**	**0.00**
DISTRIBUTED ENERGY SERVICES										
Demand Side Management	$494,676	0.00	$35,809	0.00	$57,835	0.00	$57,835	0.00	$57,835	0.00
Subtotal	**$494,676**	**0.00**	**$35,809**	**0.00**	**$57,835**	**0.00**	**$57,835**	**0.00**	**$57,835**	**0.00**
ELECTRIC SERVICE DELIVERY										
Distribution Services	$12,474,972	0.00	$11,798,980	0.00	$12,506,608	0.00	$12,506,608	0.00	$11,169,529	0.00
Power Delivery Support	$2,869,504	0.00	$3,506,788	0.00	$3,768,481	0.00	$3,768,481	0.00	$3,688,622	0.00
Transmission Services	$1,615,086	0.00	$1,772,165	0.00	$2,190,995	0.00	$2,190,995	0.00	$2,345,245	0.00
Subtotal	**$16,959,562**	**0.00**	**$17,077,933**	**0.00**	**$18,466,084**	**0.00**	**$18,466,084**	**0.00**	**$17,203,396**	**0.00**
POWER SUPPLY & MARKET OPERATIONS										
Power Production	$1,293,583	0.00	$1,391,213	0.00	$1,179,415	0.00	$1,179,415	0.00	$1,088,549	0.00
Subtotal	**$1,293,583**	**0.00**	**$1,391,213**	**0.00**	**$1,179,415**	**0.00**	**$1,179,415**	**0.00**	**$1,088,549**	**0.00**
SUPPORT SERVICES										
Departmental Support Services	$17,659,414	0.00	$19,443,915	0.00	$18,243,921	0.00	$18,243,921	0.00	$17,893,278	0.00
Subtotal	**$17,659,414**	**0.00**	**$19,443,915**	**0.00**	**$18,243,921**	**0.00**	**$18,243,921**	**0.00**	**$17,893,278**	**0.00**
Total	**$52,831,997**	**0.00**	**$59,484,488**	**0.00**	**$62,375,693**	**0.00**	**$62,375,693**	**0.00**	**$62,343,804**	**0.00**

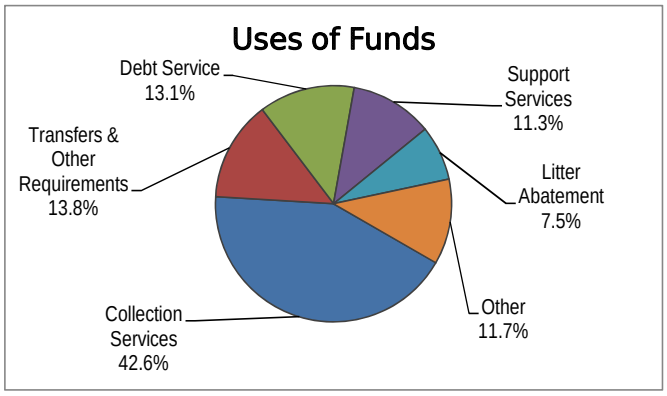
Austin Energy - 2012-13

Grants

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
DISTRIBUTED ENERGY SERVICES										
Demand Side Management	$4,670,257	16.00	$12,360,790	16.00	$2,105,590	16.00	$2,105,590	16.00	$325,000	13.00
Subtotal	**$4,670,257**	**16.00**	**$12,360,790**	**16.00**	**$2,105,590**	**16.00**	**$2,105,590**	**16.00**	**$325,000**	**13.00**
ELECTRIC SERVICE DELIVERY										
Power Delivery Support	$0	0.00	$0	0.00	$43,200	0.00	$43,200	0.00	$0	0.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$43,200**	**0.00**	**$43,200**	**0.00**	**$0**	**0.00**
Total	**$4,670,257**	**16.00**	**$12,360,790**	**16.00**	**$2,148,790**	**16.00**	**$2,148,790**	**16.00**	**$325,000**	**13.00**

Austin Resource Recovery





Budget Overview

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Austin Resource Recovery Fund					
Revenue	$74,703,864	$76,292,059	$77,569,621	$75,402,911	$72,746,695
Requirements	$63,911,452	$72,648,213	$84,158,625	$85,544,001	$81,659,709
Full-Time Equivalents (FTEs)	398.00	392.00	398.00	398.00	408.00
Expense Refunds	$1,346,717	$811,583	$328,984	$857,606	$0
Grants	$4,707	$3,883	$0	$0	$0
Total Budget	$65,262,876	$73,463,679	$84,487,609	$86,401,607	$81,659,709

Austin Resource Recovery
Organization by Program and Activity for 2013

Brownfields Redevelopment

Brownfields Redevelopment

Collection Services

Brush Processing
Brush/Bulk Collection
Garbage Collection
Recycling Collection
Yard Trimmings Collection

Landfill Closure

Landfill Closure and Post Closure Care

Litter Abatement

Household Hazardous Waste Facility
Litter Control
Street Cleaning

Operations Support

Routing / Cart Operations
Service Request Center

Waste Diversion

Diversion Facilities
Zero Waste

Support Services

Departmental Support Services

Transfers & Other Requirements

Other Requirements
Transfers

Austin Resource Recovery
Mission and Goals for 2013

Mission

The mission of Austin Resource Recovery is to provide excellent customer services that promote waste reduction, increase resource recovery, and support the City's sustainablilty efforts so that zero waste goals may be achieved.

Goals

Provide reliable integrated waste management services.

- Increase the average pounds of recycled materials collected per customer account per pickup to 26 lbs.
- Decrease the average pounds of garbage collected per customer account per week to 26 lbs.

Implement Master Plan initiatives in order to achieve Zero Waste goals

- Increase the percent of waste stream diverted from the landfill through ARR Curbside and Household Hazardous Waste Operations to 42%.

Provide educational programs to the community on responsible waste management.

- Promote Zero Waste by increasing the number of contacts through presentations given and events attended to 12,000.

Increase customer satisfaction in the citizen survey for Residential Garbage Collection Services to 90%.

Decrease the lost time injury rate per the equivalent of 100 employees to 0.

Austin Resource Recovery

Message from the Director

The Austin Resource Recovery Department (ARR) provides a broad range of services, including curbside collection of trash recycling, yard trimmings, and brush and bulk items, as well as street sweeping, litter abatement, household hazardous waste collection and resource recovery. To provide these services in a professional and efficient manner, ARR employs 398 staff members and operates five different facilities throughout the city.

After the City Council adopted the Austin Zero Waste Strategic Plan in January 2009, ARR developed a Department Master Plan that identifies resources available and existing gaps in service and infrastructure needed to achieve Zero Waste. The Austin City Council adopted the Department Master Plan on December 15, 2011; the Master Plan will serve as the Department's implementation plan with recommended financing mechanisms to invest in infrastructure and to guide future budgets.

As the City aspires to be the Best Managed City in the country, our FY 2012-13 departmental activities will focus on customer service, employee safety, quality assurance and the greening of our operations. Of the many initiatives planned, perhaps the most significant is the Department's partnership with Balcones Resources and Texas Disposal Systems for the processing of Single Stream Recyclables beginning October 1, 2012. ARR staff has analyzed our collection vehicle routes to implement operational efficiencies in preparation for hauling recyclables to each facility. To reduce our carbon footprint, we have utilized updated routing software and GPS systems to develop more energy-efficient routes, reducing the overall vehicle mileage traveled by 10 percent.

The City-managed waste hauling and recycling contract for the Central Business District (CBD) has been expanded this fiscal year to provide recycling opportunities to participating downtown businesses. This recycling expansion will continue through the next fiscal year, and the participating businesses will serve as models for other commercial properties while ARR initiates Phase 2 amendments to the Universal Recycling Ordinance (URO) and evaluates methods to recover food waste and other organics from the waste stream.

In partnership with community stakeholders, ARR plans to expand the *Recycle Right* campaign to encourage residents to more effectively recycle and compost at home. ARR staff has piloted various recycling and composting efforts at City-sponsored events and is drafting an ordinance to require recycling and organics collection at special events.

ARR will strive to exceed industry standards in service delivery and implement innovative programs to advance our journey toward Zero Waste while lowering our carbon footprint. Internally, ARR will continue to explore compressed natural gas, hybrid, and electric vehicle technologies in preparation for replacing our aging fleet of collection trucks.

The Zero Waste Strategic Plan impacts the community at large. Throughout FY 2012-13, the Department will engage external stakeholders in implementation of the URO. As we begin the implementation of our Master Plan, the Department will research the composition of the waste stream from numerous sources to help identify what areas of the City need diversion assistance. In addition, staff will identify areas of the City where recycling participation is low and target public education efforts to those areas of need. ARR is leading the community on the journey toward Zero Waste.

Robert Gedert, Director

Budget Highlights

The Austin Resource Recovery Department (ARR) provides weekly collection of trash and yard trimmings, bi-weekly collection of recyclables and semi-annual collection of brush and bulk items. In addition, ARR provides an array of other citywide services, including dead animal collection, street sweeping, daily cleaning and litter control management of the downtown Central Business District, special events waste management, illegal dump clean ups, a household hazardous waste collection facility and a resource recovery facility. The FY 2012-13 Budget—with projected revenues of $72.7 million and expenditures of $81.7 million—will allow ARR to continue to provide these services while maintaining a high level of customer satisfaction.

Pay As You Throw Rates

One of the main principles of the Zero Waste concept is to focus on reducing waste and increasing recycling. In an effort to encourage residents to further embrace this concept, ARR is proposing an adjustment to the current rates to charge a per gallon rate. ARR is recommending a rate of 16 cents per gallon for the 24-, 32-, and 64-gallon cart rates, and a 25 cent per gallon rate for the 96-gallon cart. The per-gallon rate system is intended to create a financial incentive for customers to decrease their trash volume by recycling more items and downsizing their trash cart capacity. The rate increase, coupled with planned annexations and customer growth projections, is expected to generate around $3.5 million in revenue that will be fully utilized to support the Department's operations and Zero Waste initiatives. This increase is partially offset by a revenue decrease of $343,000 in extra trash sticker charges, a direct result of the success of the Department's education and outreach efforts regarding increasing customer participation in Single Stream Recycling. Additionally, as a result of a legal review of the current fee structure, commercial rates are proposed to decrease to match the new proposed cart rate structure. The financial impact from this change is an estimated decrease of $1 million for FY 2012-13.

Clean Community Fee

As part of the FY 2012-13 Budget process, Austin Resource Recovery, in conjunction with the Code Compliance Department (CCD), is proposing a name change to the Anti-Litter fee that appears on customers' monthly bills and funds litter abatement, street cleaning, hazardous waste disposal, and Code Compliance activities. Renaming of the fee will provide a more transparent description to the community of the goal and value of programs supported by revenues collected. Revenues from this fee currently support both Austin Resource Recovery and the Code Compliance Department; to that end, an additional step is being taken to separate the fee between the two departments such that each has their own fee revenue funding. The FY 2012-13 Budget includes a $1.00 per month increase in the Residential Clean Community Fee and a $4.50 per month increase in the Commercial Clean Community Fee. ARR will receive a $0.40 per month increase from the Residential Clean Community Fee, while CCD will receive a $0.60 per month increase. For the Commercial Clean Community Fee, ARR will receive a $2.10 per month increase, while CCD will receive a $2.20 per month increase. ARR is projecting a total decrease of $7.7 million in funding for FY 2012-13 from the Clean Community Fee as a result of the reallocation and fee increase. The Department will also be eliminating the recurring transfer to Code Compliance in FY 2012-13 and beyond as a result of the fee split. For FY 2012-13, this represents a decrease of $9.6 million.

Internal Quality Assurance and Safety Measures

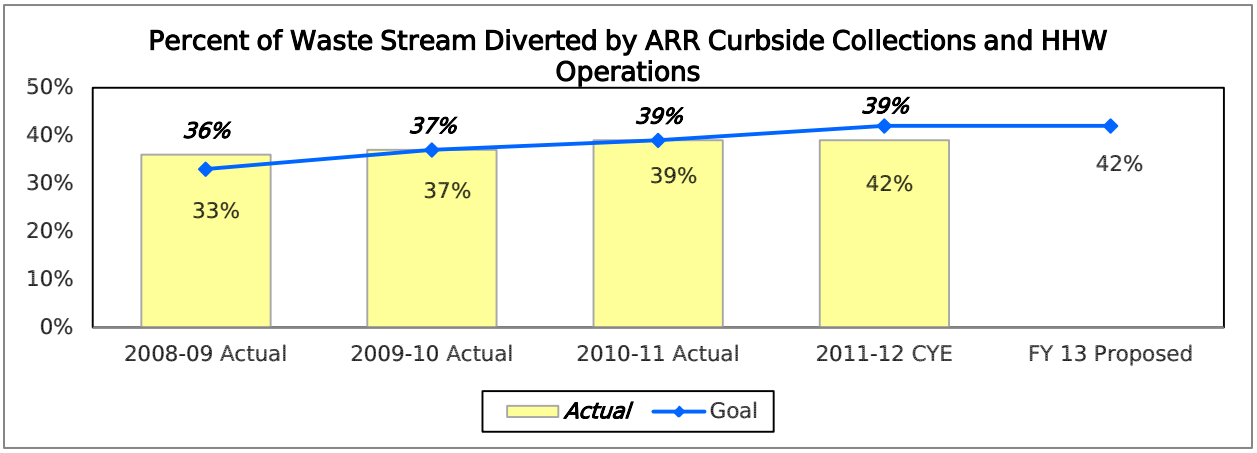
Historically, the Department has received laudable customer satisfaction survey results, 82%, 85% and 85% in from the 2009 through 2011 surveys, respectively. However, being "best-managed" means taking the extra steps necessary to outperform past achievements. The goal for FY 2012-13 is for 90% of citizens responding to the City of Austin Citizens Survey to rate their satisfaction with the quality of residential curbside garbage collection as either satisfied or highly-satisfied. Achieving that goal will require significant investment in internal quality controls and external customer service. Therefore, the Department is adding $141,523 in funding for two positions to support and assist current staff with these initiatives.

Employee safety is another critical concern within the Department. To ensure staff has resources available to prevent injuries and accidents, ARR is enhancing its safety management program by adding $127,000 for personnel costs related to safety training and educational and safety awareness materials,

Zero Waste Performance and Initiatives

Zero Waste is the guiding principle for the way in which ARR provides services. The Zero Waste Strategic Plan provides the policy foundation while the new Department Master Plan will provide implementation strategies for future programs and services. The Master Plan, adopted by Council in December 2011, details infrastructure, policies, and program changes needed to achieve Zero Waste, as well as provide future planning for the Department's other core services.

The key performance indicator *Percent of Waste Stream Diverted by ARR Curbside Collections and Household Hazardous Waste Operations* illustrates the waste diversion success of ARR Recycling, Yard Trimmings and Household Hazardous Waste (HHW) collections. This measurement includes materials collected at the curb by ARR and received at the HHW site that are recycled or composted instead of landfilled. The calculation divides the total tons of materials collected and diverted from the landfills by the total tons of materials collected by the Department's operations. The percent of waste stream diverted from the landfill is anticipated to increase by at least 2% in FY 2012-13. As a result this successful shift towards increased recycling collection and decreased trash collection is reflected in internal budgetary adjustments. Included in the FY 2012-13 Budget is an increase of $914,000 to address the increased demand on recycling services and a decrease of $343,000 for trash collection-related services. The Austin Resource Recovery Department is also adding funding in the FY 2012-12 Budget for four new FTEs to address the increased resource diversion goals.



Public Education to Increase Recycling Participation

The Department will engage in more direct and extensive public education programming in FY 2012-13. In response to community feedback that education would help improve recycling rates and community awareness about Zero Waste, the Department's budget reflects a significant increase in investments for advertising, school education programs, community awareness campaigns and technical assistance for businesses.

The Department will initiate a series of new public education campaigns, which will focus on educating residents on the right materials to place in the blue cart, increasing recyclables collected, and reducing contamination rates. Staff will concentrate on using new social marketing opportunities similar to those used for the Department's *Dare to Go Zero* reality television show.

The recently adopted Single Use Bag Ordinance requires significant investment in public education regarding the new bag regulations. Department's efforts to educate local citizens on reusable bag options will be coordinated with local retail store consumer education efforts. Additionally, the Department will be challenged to educate visitors regarding recycling requirements at special events. In order to support these efforts, the

Department is including an increase of $1.1 million for consultant costs. An additional $690,000 increase is allocated to consumer education campaigns, advertising and publication, and promotional materials related to these efforts.

Implementation of the Universal Recycling Ordinance

Implementation of the first phase of the Universal Recycling Ordinance requires increased ARR staffing to support the local service providers regarding implementation strategies, signage and coordination of services. The FY 2012-13 Budget includes funding for a Public Information and Marketing Manager to provide support for the Universal Recycling Ordinance implementation. Multi-family settings will require extensive tenant education as well as technical assistance to the on-site property management. Reporting requirements and signage will be issues that require cooperation and support by the stakeholders, and the Budget also includes $73,000 for educational material and promotional items related to the implementation of the ordinance.

The second phase of the Ordinance requires consensus from stakeholders in the food service industry and among service providers. The collection and processing of food organics may require the service providers to invest in specialized equipment and composting permits. To assist in this transition, the Department will continue to sponsor pilot projects to test innovative methods of collection and processing as well as investigate best practices.

The Department will invest in hiring and training technical assistance staff, including partnering or contracting with private entities, to provide tenant education, apartment complex assistance, restaurant and food service assistance and commercial office building tenant education. To that end, the FY 2012-13 Budget includes three new FTEs and $216,859 to assist in recruitment and development of Zero Waste businesses and infrastructure and with the implementation of the Event Recycling Ordinance,

New Diversion Program Implementation

The Master Plan provides a cohesive framework of programs for promoting and implementing services that address the policies and goals of the City of Austin while minimizing environmental impacts and enhancing resource conservation opportunities. The implementation of the first wave of diversion elements within the Master Plan will impact the FY 2012-13 Budget. Some of these elements include:

- Evaluating efficiencies in the brush and bulk waste collection program;
- Initiating a waste composition study through a partnership with the University of Texas;
- Repurposing the Todd Lane Recycling Center to provide new resource recovery services and an expanded Household Hazardous Waste collection program;
- Piloting glass and tire recycling projects to build local reuse options for shredded glass and tires;
- Redesigning and launching a new business recycling assistance program including enhancement of the existing recognition program for businesses that are aggressively pursuing Zero Waste goals;
- Development of a Recycling Economic Development Program to entice recycling enterprises to locate to Austin and consume locally generated recyclables;
- Development and consideration of two City ordinances requiring recycling and composting by local businesses and event recycling for select events in Austin; and
- Exploration of land reuse at the closed FM812 Landfill, including a stronger gas capture system, gas-to-energy, a solar cap and an eco-industrial park on the unused land adjacent to the landfill.

Capital Budget

The FY 2012-13 Capital Budget includes of a total appropriation of $14.5 million for capital equipment. These funds provide for vehicle and equipment improvements, upgrades and replacements for Austin Resource Recovery Programs. Noted efforts include a multi-year conversion from diesel trucks to compressed natural gas (CNG) vehicles and the additional vehicle purchases to support the collection of organics at residential units. Other funds totaling $7.1 million that were appropriated in prior budget cycles will be allocated to improvements at Austin Resource Recovery's Harold Court site and for the assessment and cleanup of the historical landfill site Loop 360.

Austin Resource Recovery
Significant Changes

Austin Resource Recovery Fund

Revenue Changes	Dollars
Austin Resource Recovery is decreasing the revenue from the Clean Community Fee by $9,591,680 due to a reallocation of the fee generated through Code Compliance and Austin Resource Recovery. This revenue decrease is offset by a proposed increase in the Clean Community Fee, which increases the revenue projections for Austin Resource Recovery by $2,384,385. The drop in revenue is further offset by a full reduction in the transfer from Austin Resource Recovery to Code Compliance in FY 2012-13.	($7,207,295)
The Budget includes an increase of $3,474,205 for revenue from residential customer collection fees due to a proposed rate increase related to trash carts, customer growth, and annexations.	$3,474,205
Included in the Budget is a decrease of $1,000,972 for revenue from commercial customer collection as a result of planned rate reductions.	($1,000,972)
Due to a projected increase in the amount of recyclable materials collected and an increase in the commodities market prices, the Budget includes an increase of $643,866 for recycling revenue.	$643,866
The Budget includes a decrease of $350,000 in revenue from the Waste Hauler program, which is being transferred to Code Compliance in FY 2012-13.	($350,000)
The Budget includes a decrease of $342,512 from extra trash stickers and trash carts revenue because of an estimated increase in customer participation in Single Stream Recycling.	($342,512)
A decrease of $20,571 in revenue for account adjustments and decreases in interest revenue is included in the Budget.	($20,571)

Expenditure Changes	FTEs	Dollars
Citywide		
The Budget includes $575,139 for salary increases associated with wage adjustments in FY 2012-13. An additional $122,172 is included in the Budget for increased City contributions for health insurance.		$697,311
The Budget includes $427,870 for wage adjustments associated with implementing the City's recently completed market study.		$427,870
Also included in the Budget is an increase of $1,301,355 in Fleet fuel charges and Fleet preventative maintenance costs.		$1,301,355
The Budget includes additional funding for the Employees' Retirement System that is equivalent to 2% of payroll for non-civil service employees to help improve the funded status of the pension system.		$410,196
Landfill Closure		
Included in the Budget is an increase of $917,722 due to the transfer of the Landfill Closure Program from the CIP Fund to the Austin Resource Recovery Operating Fund.		$917,722

Expenditure Changes	FTEs	Dollars
Collection Services		
Included in the Budget is a decrease of $363,160 in temporary employees due to changes in the hiring process.		($363,160)
The Budget includes an increase of $495,410 in Single Stream Recycling material processing expenses due to contractually-obligated increases and a projected tonnage increase.		$495,410
Included in the Budget is a decrease of $193,309 in trash collection service contracts and a decrease of $40,484 for landfill fees due to a decrease in tonnage, a decrease of $61,802 in radio/telephone costs and maintenance expenses, a decrease of $35,136 in laundry related supplies, and a decrease of $13,011 in small tools, safety equipment, and software.		($343,742)
The Budget includes a decrease of $45,000 for vehicle parts, a decrease of $44,787 in unscheduled vehicle repairs, and a decrease of $17,125 for equipment rental charges to align the budget with historical spending levels.		($106,912)
Austin Resource Recovery is budgeting an increase of $50,000 due to a new organic composting pilot contract, an increase of $42,049 due to a mattress recycling pilot contract, and an increase of $14,028 in postage due to expanded use of direct mail and notifications. This increase is partially offset by a decrease of $12,258 in educational training fees and travel expenditures.		$93,819
Waste Diversion		
The Budget includes funding for one additional Solid Waste Operator Specialist position to staff the expanded Resource Recovery Center, one Economic and Business Development Liaison who will assist with recruitment and development of Zero Waste businesses and infrastructure, and one Administrative Specialist to assist with the Event Recycling Ordinance implementation.	3.00	$216,859
Included in the Budget is a decrease of $67,560 in temporary employees due to changes in the hiring process.		($67,560)
Austin Resource Recovery is budgeting an increase of $1,080,000 in contracted consultant costs due to the upcoming Plastic Bag Public Education and Zero Waste campaigns.		$1,080,000
Also included in the Budget is an increase of $30,000 in hazardous material disposal costs due to projected increases in material collected at Reuse Centers, an increase of $5,000 in trash and recycling services, an increase of $276,855 in contracts for two new Reuse Centers, and an increase of $12,544 in interdepartmental charges to the Public Works Department.		$324,399
The Budget includes an increase of $179,800 in postage due to calendar mail outs and direct mail campaigns, an increase of $295,000 in advertising and publication due to seasonal advertising, TV media, guerrilla marketing, and Zero Waste workshops, and an increase of $218,400 in printing costs associated with the Organics Collection Program and direct mailings to promote additional materials now acceptable for Single Stream Recycling.		$693,200
Included in the Budget is a decrease in various services, including a decrease of $32,133 in water, wastewater, and electrical services, a decrease of $17,416 in citywide training and fees, a decrease of $10,111 in travel-related expenses, a decrease of $4,000 for maintenance services for existing software, and a decrease of $16,150 in vehicle parts and rental equipment to align the budget with historical spending levels.		($79,810)
An increase of $73,400 for education material and signage for the Universal Recycling Ordinance is included in the Budget.		$73,400

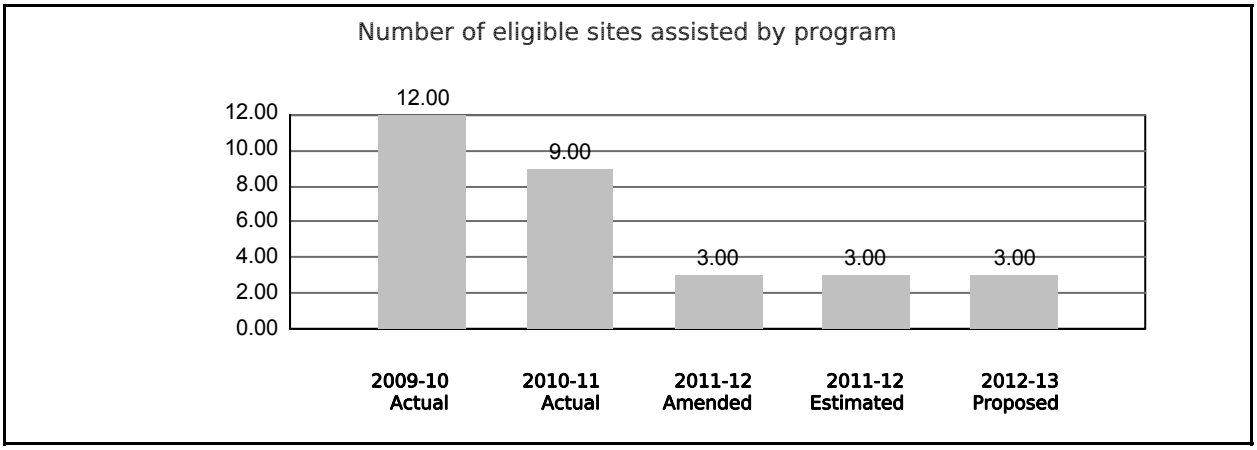
Expenditure Changes	FTEs	Dollars
Support Services		
The Budget includes funding for a new Contract Compliance Specialist to address the increase in the number of contracts and Interlocal agreements received by the Department, a new Financial Specialist to replace a position previously transferred to Quality Assurance, a Human Resource Supervisor and Advisor due to support the current staff with workers' compensation activities, and a Public Information and Marketing Manager to provide support for the department's Zero Waste activities.	5.00	$433,021
As part of revised hiring processes, the Budget includes a decrease of $98,268 for temporary personnel.		($98,268)
The department is including an increase of $79,900 in the Budget for advertising and publication contracts related to the Clean Austin Program and free brush drop off points, and an increase of $153,685 is budgeted for postage charges related to direct mail campaigns, community mailings and calendars.		$233,585
Included in the Budget is $554,640 for the purchase and implementation of a new Integrated Solid Waste Data Management and Electronic Fleet Management Software System.		$544,640
The Budget also includes a decrease of $128,500 for janitorial and security services, a decrease of $22,220 for legal and training fees and travel, a decrease of $74,365 for office rental space, and a decrease of $18,493 for small tools to align the budget with historical spending levels.		($243,578)
Austin Resource Recovery is including an increase of $29,418 for contracted services for truck wash grit disposal, as well as an increase of $81,908 for other interdepartmental services. This increase is partially offset by a decrease of $3,900 for vehicle parts and a decrease of $6,962 for vehicle preventative maintenance.		$100,464
Included in the Budget is an increase of $100,211 for promotion of department-wide education campaigns and pilot projects throughout the City. To support these activities, $18,000 is included in the Budget for training at an Employee Development Day.		$118,211
Operations Support		
Included in the Budget is funding for one Administrative Specialist and one Waste Diversion Planner Senior to support and assist with key departmental initiatives and efforts.	2.00	$141,523
Austin Resource Recovery is including an increase of $285,760 in temporary employees due to an increase in cart delivery activities, route audits for revenue recovery, and a higher demand for account billing information verification.		$285,760
The Budget includes an increase of $9,950 for charges related to container painting and a quality assurance survey, an increase of $10,000 in equipment for maintenance of downtown containers, and an increase of $59,400 in interdepartmental charges for cart storage at another City facility.		$79,350
Also included in the Budget is a decrease of $1,834,929 in funding for trash cart purchases. Trash carts will be purchased using the capital budget to better align the department's accounting practices.		($1,834,929)
Transfers and Other Requirements		
The Budget includes an increase of $130,248 for citywide administrative support and an increase of $15,820 in the transfer to the Communications and Technology Management Fund.		$146,068
The Budget also includes an increase of $536,136 in the transfer of General Obligation (GO) Debt Service payments for the purchase of additional equipment to support the initiatives in the Austin Resource Recovery Integrated Master Plan.		$536,136

Expenditure Changes	FTEs	Dollars
Austin Resource Recovery is including an increase in the transfer to the Austin Resource Recovery CIP Fund of $1,400,000 for reimbursement of consulting services contracted in prior fiscal years. This increase is partially offset by a scheduled decrease of $824,734 in the transfer to the CIP Fund to cover Landfill Closure and Post Closure Care.		$575,266
The Budget includes an increase of $70,355 for Workers' Compensation and an increase of $57,195 to UCSO (CIS) Billing Support.		$127,550
The Budget includes a decrease of $48,229 in the transfer to the Sustainability Fund, and an increase of $42,200 for Accrued Payroll.		($6,029)
Austin Resource Recovery is decreasing the transfer to the Code Compliance Fund.		($9,591,680)

Austin Resource Recovery
Budget Detail by Activity

Program: Brownfields Redevelopment
Activity: Brownfields Redevelopment

The purpose of the Brownfields Redevelopment activity is to provide incentives and information to Brownfields property owners so they can cleanup and ultimately redevelop their Brownfields property.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Resource Recovery Fund	0	0	214,139	214,139	159,476
Total Requirements	$0	$0	$214,139	$214,139	$159,476
Full-Time Equivalents					
Austin Resource Recovery Fund	0.00	0.00	2.00	2.00	1.00
Total FTEs	0.00	0.00	2.00	2.00	1.00
Performance Measures					
Amount of non-city resources leveraged	126,629	181,435	50,000	84,000	50,000
Number of potential Brownfield sites identified	23	20	3	3	3
Number of environmental site assessments (ESAs) completed	9	9	3	3	3
Number of eligible sites assisted by program	12	9	3	3	3

Services

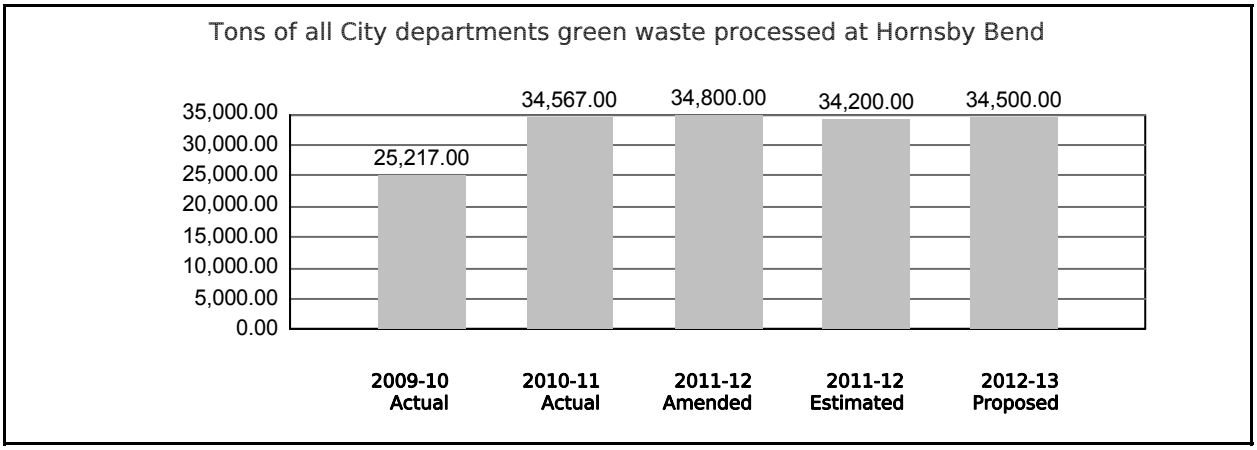
Brownfield grant applications; Brownfield grant administration; Environmental site assessments; Remediation loans

Bold/Italicized Measure = Key Indicator

Austin Resource Recovery
Budget Detail by Activity

Program: Collection Services
Activity: Brush Processing

The purpose of the Brush Processing activity is to provide brush processing services to the community in order to divert waste from landfills.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Resource Recovery Fund	517,488	602,410	661,887	650,711	623,884
Total Requirements	$517,488	$602,410	$661,887	$650,711	$623,884
Full-Time Equivalents					
Austin Resource Recovery Fund	5.25	5.25	5.25	5.25	5.25
Total FTEs	5.25	5.25	5.25	5.25	5.25
Performance Measures					
Landfill fees avoided through Brush Processing activities	495,000	697,216	693,912	705,546	711,735
Tons of ARR only green waste processed at Hornsby Bend	New Meas	31,630	32,500	31,950	33,400
Tons of all City departments green waste processed at Hornsby Bend	25,217	34,567	34,800	34,200	34,500

Services

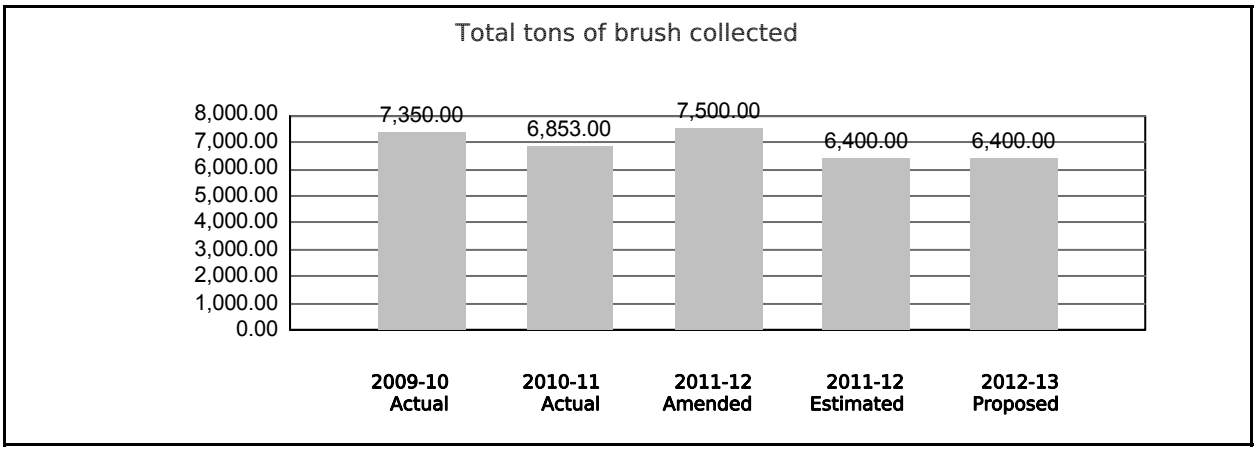
Grinding yard-trimmings and large brush collections to be used in the manufacturing of compost

Bold/Italicized Measure = Key Indicator

Austin Resource Recovery
Budget Detail by Activity

Program: Collection Services
Activity: Brush/Bulk Collection

The purpose of the Brush/Bulk Collection activity is to provide brush and bulk collection services to Austin Resource Recovery customers so that they have a convenient and cost effective way to dispose of items too large for garbage and recycling collection.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Resource Recovery Fund	3,081,681	3,198,406	3,996,670	3,457,581	5,041,871
Total Requirements	$3,081,681	$3,198,406	$3,996,670	$3,457,581	$5,041,871
Full-Time Equivalents					
Austin Resource Recovery Fund	40.76	38.80	39.80	39.80	46.80
Total FTEs	40.76	38.80	39.80	39.80	46.80
Performance Measures					
Percent of waste stream diverted from landfills through curbside brush collection	3.32	3.14	3.35	2.83	2.76
Percent of waste stream diverted from landfills through curbside bulk collection	0.09	0.10	0.09	0.12	0.35
Total number of bulk pickups	New Meas	76,118	70,000	75,000	75,046
Total number of brush pickups	New Meas	42,916	40,000	33,000	34,000
Total tons of brush collected	7,350	6,853	7,500	6,400	6,400
Total tons of bulk collected	7,710	7,503	7,700	7,600	7,400

Services

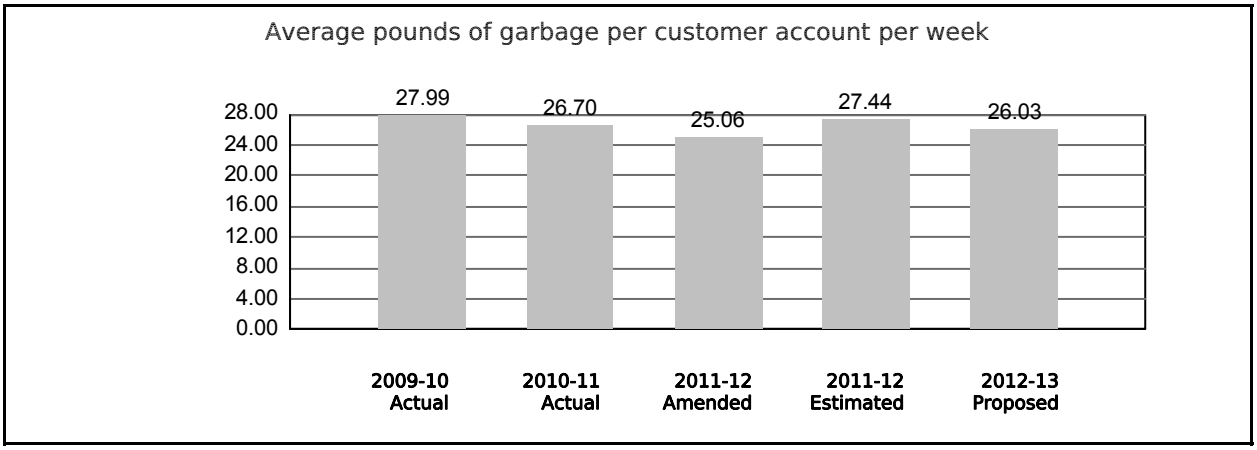
Brush collection; Bulk collection; On-call collection

Bold/Italicized Measure = Key Indicator

Austin Resource Recovery
Budget Detail by Activity

Program: Collection Services
Activity: Garbage Collection

The purpose of the Garbage Collection activity is to provide a system of collecting garbage that utilizes diversion incentives for ARR Customers so that they can have a reliable and efficient system for disposing of their refuse.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Resource Recovery Fund	12,454,152	13,014,448	14,387,229	14,008,532	14,934,328
Grants	1,035	0	0	0	0
Total Requirements	$12,455,187	$13,014,448	$14,387,229	$14,008,532	$14,934,328
Full-Time Equivalents					
Austin Resource Recovery Fund	106.70	101.30	100.80	100.80	99.80
Total FTEs	106.70	101.30	100.80	100.80	99.80
Performance Measures					
Average pounds of garbage per customer account per week	***27.99***	***26.70***	***25.06***	***27.44***	***26.03***
Customer satisfaction with the quality of residential curbside garbage collection in the City of Austin Citizen survey	82	85	90	85	90
Number of garbage collection customers	180,959	182,239	188,807	184,000	187,676
Total tons of garbage collected	130,851	126,497	123,000	131,250	127,000

Services

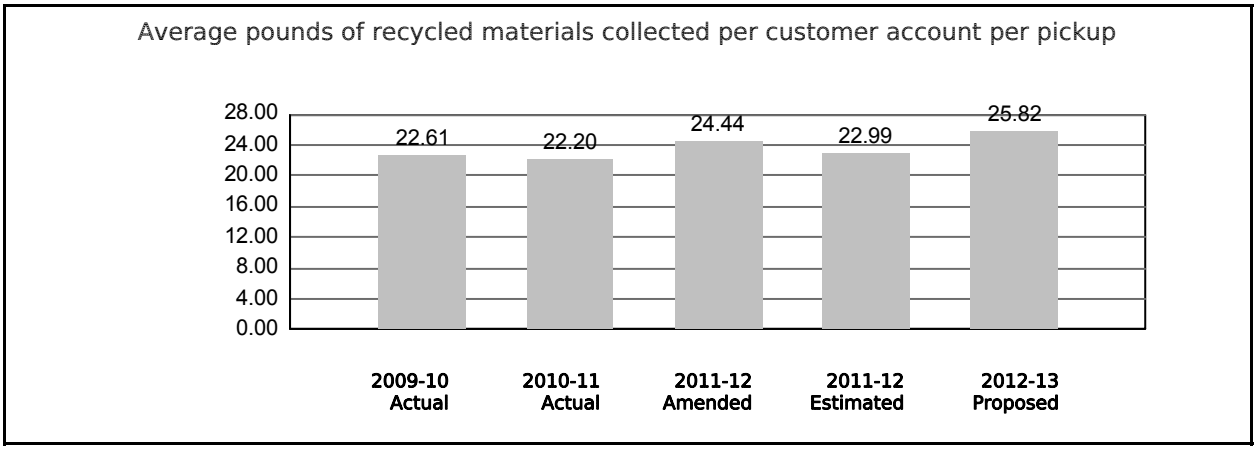
Residential garbage collection; Commercial garbage collection; In-house garbage collection; Excess garbage collection

Bold/Italicized Measure = Key Indicator

Austin Resource Recovery
Budget Detail by Activity

Program: Collection Services
Activity: Recycling Collection

The purpose of the Recycling Collection activity is to provide recycling services to the community in order to divert waste from landfills.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Resource Recovery Fund	4,384,831	4,886,347	10,244,079	9,915,133	11,186,447
Total Requirements	$4,384,831	$4,886,347	$10,244,079	$9,915,133	$11,186,447
Full-Time Equivalents					
Austin Resource Recovery Fund	53.40	51.35	55.10	55.10	54.10
Total FTEs	53.40	51.35	55.10	55.10	54.10
Performance Measures					
Average pounds of recycled materials collected per customer account per pickup	***22.61***	***22.20***	***24.44***	***22.99***	***25.82***
Percent of waste stream diverted from landfills through curbside recycling collection	23.71	23.91	26.82	24.29	27.21
Total tons of recyclables collected	52,479	52,236	60,000	55,000	63,000

Services

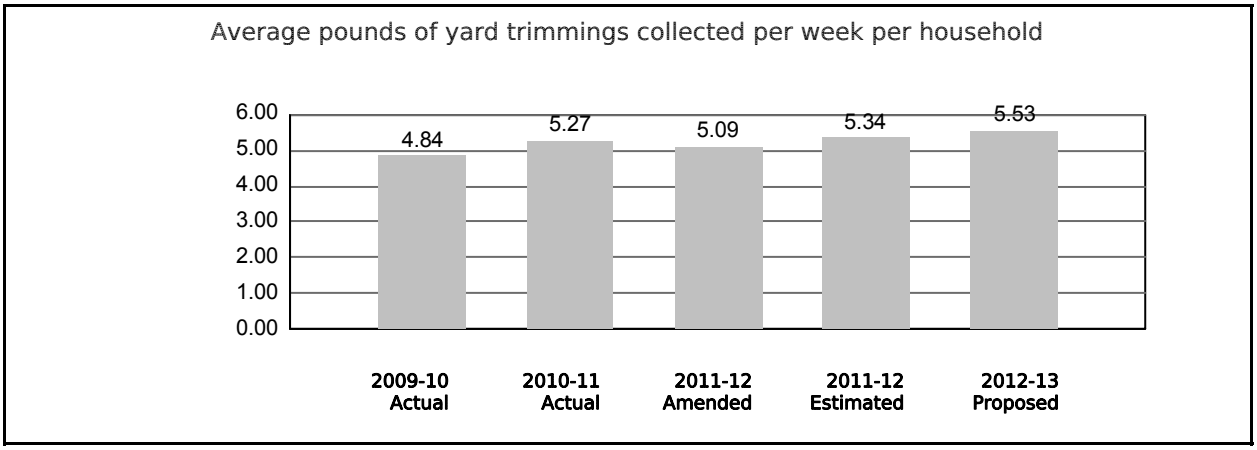
Residential recycling collection; Commercial recycling collection; In-house recycling collection

Bold/Italicized Measure = Key Indicator

Austin Resource Recovery
Budget Detail by Activity

Program: Collection Services
Activity: Yard Trimmings Collection

The purpose of the Yard Trimmings Collection activity is to provide SWS residential customers a weekly opportunity to dispose of grass clippings, leaves, and small branches from typical residential lawn care, at the curb.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Resource Recovery Fund	2,247,521	2,646,064	2,832,387	2,916,486	3,008,270
Total Requirements	$2,247,521	$2,646,064	$2,832,387	$2,916,486	$3,008,270
Full-Time Equivalents					
Austin Resource Recovery Fund	32.14	32.05	31.80	31.80	31.80
Total FTEs	32.14	32.05	31.80	31.80	31.80
Performance Measures					
Average pounds of yard trimmings collected per week per household	4.84	5.27	5.09	5.34	5.53
Percent of waste stream diverted from landfills through curbside yard trimmings collection	10.14	11.34	11.17	11.29	11.66
Total tons of yard trimmings collected	22,456	24,777	25,000	25,550	27,000

Services

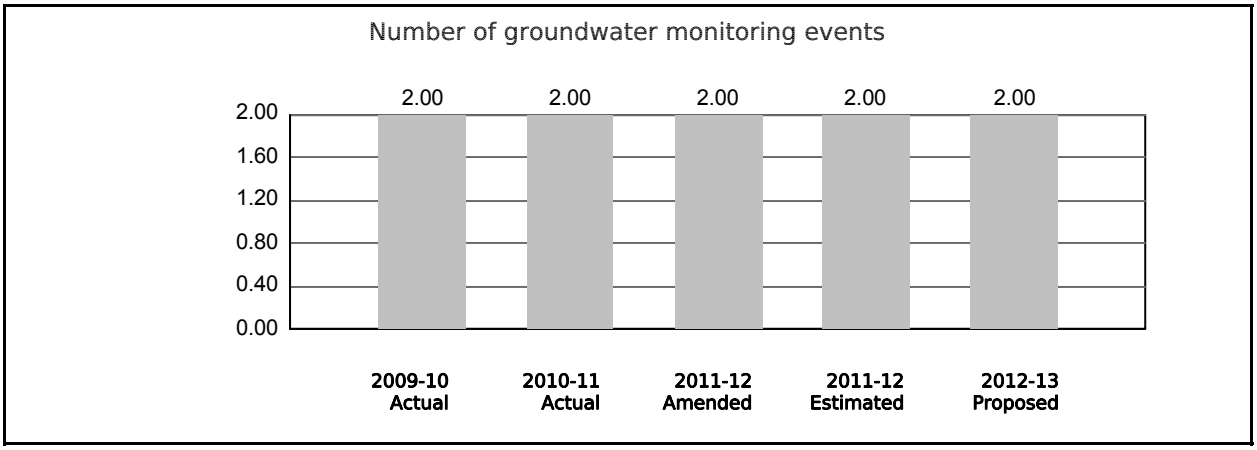
Yard Trimmings collection

Bold/Italicized Measure = Key Indicator

Austin Resource Recovery
Budget Detail by Activity

Program: Landfill Closure
Activity: Landfill Closure and Post Closure Care

The purpose of the Landfill Closure and Post Closure Care activity is to provide activities associated with ensuring that closed landfills do not adversely impact local environmental or public health, as required by state and federal law.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Resource Recovery Fund	9,087	6,947	0	13,660	917,722
Expense Refunds	911,703	811,156	328,984	857,229	0
Total Requirements	$920,790	$818,103	$328,984	$870,889	$917,722
Full-Time Equivalents					
Austin Resource Recovery Fund	5.00	4.25	4.25	4.25	4.25
Total FTEs	5.00	4.25	4.25	4.25	4.25
Performance Measures					
Number of groundwater monitoring events	2	2	2	2	2

Services

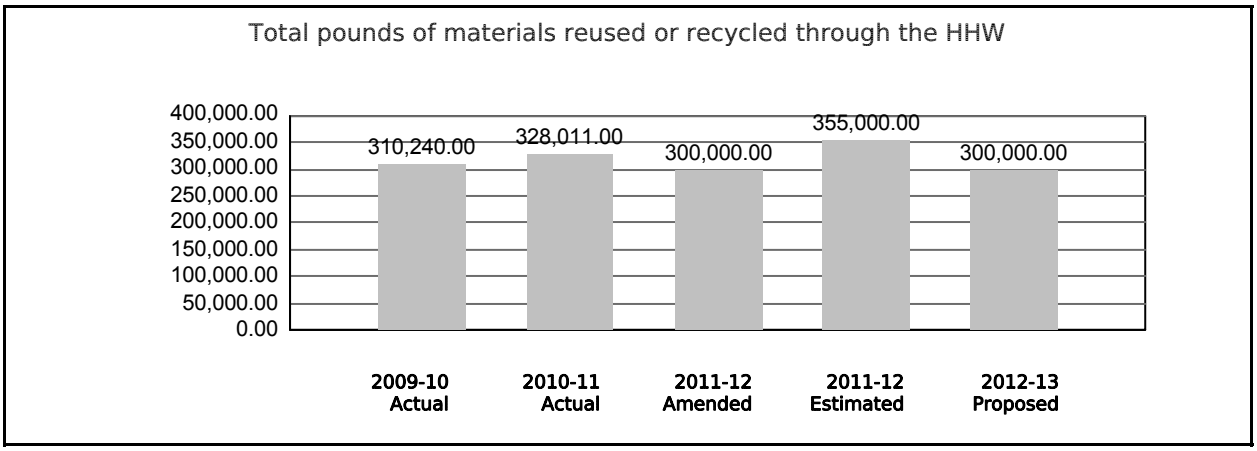
Landfill Gas Remediation and Monitoring; Groundwater Contamination Remediation and Monitoring; Slope Maintenance and Stability; Erosion/Sedimentation Control; Stormwater Management

Bold/Italicized Measure = Key Indicator

Austin Resource Recovery
Budget Detail by Activity

Program: Litter Abatement
Activity: Household Hazardous Waste Facility

The purpose of the Household Hazardous Waste Facility is to provide proper disposal and technical assistance to City of Austin and Travis County residents in order to provide environmentally safe removal of hazardous materials from the waste stream.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Resource Recovery Fund	822,677	732,063	1,157,528	907,193	1,164,015
Grants	3,672	3,883	0	0	0
Total Requirements	$826,349	$735,946	$1,157,528	$907,193	$1,164,015
Full-Time Equivalents					
Austin Resource Recovery Fund	7.50	6.50	11.00	11.00	10.00
Total FTEs	7.50	6.50	11.00	11.00	10.00
Performance Measures					
Percent of waste stream diverted from landfills through HHW operations	0.06	0.08	0.07	0.08	0.06
Total pounds of materials reused or recycled through the HHW	310,240	328,011	300,000	355,000	300,000
Total pounds of materials received through the Household Hazardous Waste Facility	1,102,620	1,117,402	1,100,000	1,200,000	1,100,000

Services

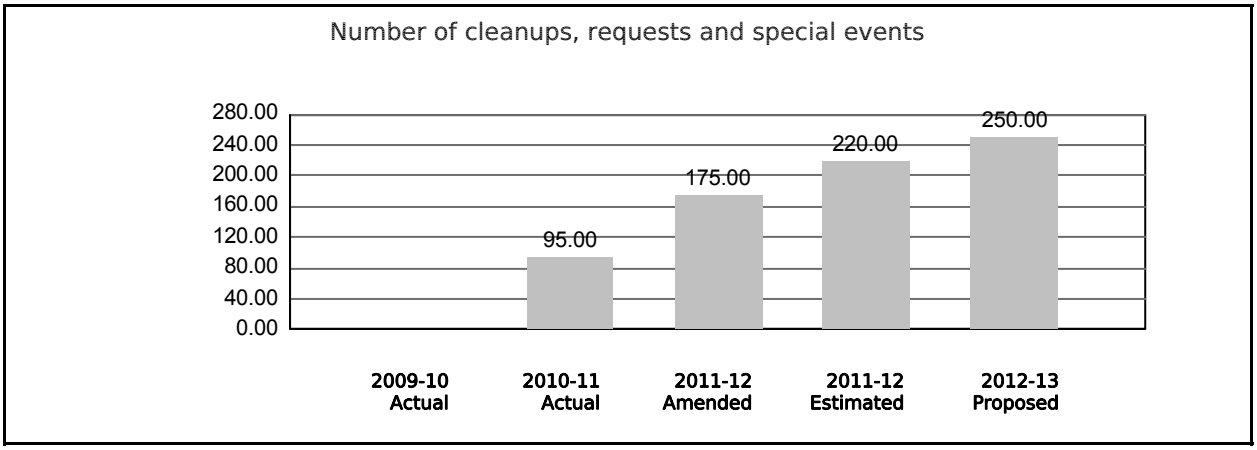
Hazardous waste collection and disposal; Paint Reblending; Hazardous waste technical assistance and Home pickup for the disabled and elderly

Bold/Italicized Measure = Key Indicator

Austin Resource Recovery
Budget Detail by Activity

Program: Litter Abatement
Activity: Litter Control

The purpose of the Litter Control activity is to remove litter and dumped materials from public property for citizens of Austin so they can have a cleaner city.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Resource Recovery Fund	3,396,283	3,290,298	2,489,494	2,658,126	2,789,567
Total Requirements	$3,396,283	$3,290,298	$2,489,494	$2,658,126	$2,789,567
Full-Time Equivalents					
Austin Resource Recovery Fund	34.50	34.50	29.50	29.50	28.00
Total FTEs	34.50	34.50	29.50	29.50	28.00
Performance Measures					
Number of illegal dumpsite and right of way clean-ups	New Meas	2,915	2,000	3,000	3,000
Number of cleanups, requests and special events	New Meas	95	175	220	250
Number of dead animal pickup requests processed	New Meas	5,922	6,000	5,200	5,500
Percent of Dead Animals collected within one business day	New Meas	New Meas	New Meas	New Meas	95

Services

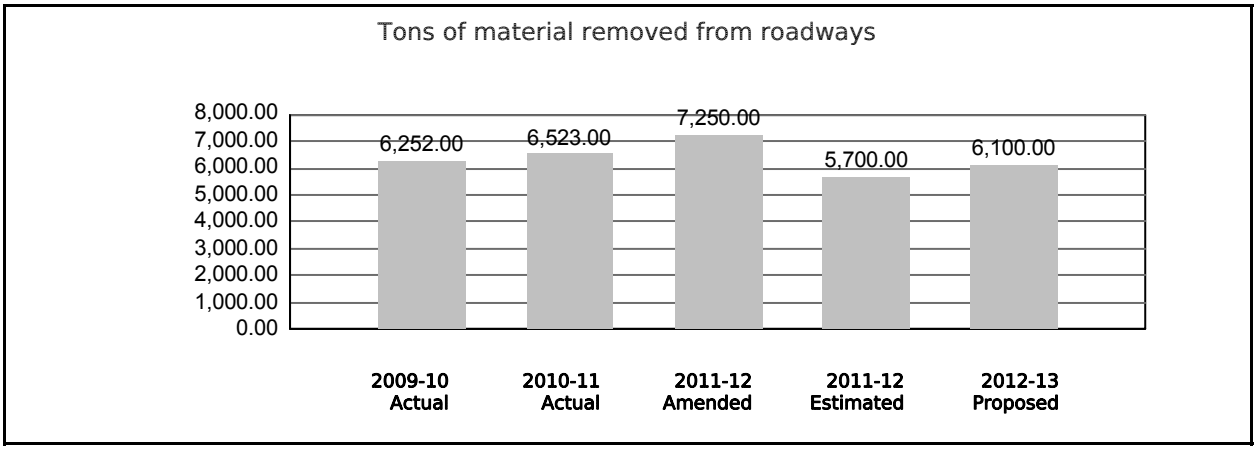
Dead animal collection; Litter collection; Illegal dumping clean-up; Downtown litter collection; Special events/requests

Bold/Italicized Measure = Key Indicator

Austin Resource Recovery
Budget Detail by Activity

Program: Litter Abatement
Activity: Street Cleaning

The purpose of the Street Cleaning activity is to provide street cleaning services to the citizens of Austin so they can enjoy cleaner streets and improved water quality.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Resource Recovery Fund	1,950,365	2,205,485	2,461,825	2,352,906	2,184,615
Total Requirements	$1,950,365	$2,205,485	$2,461,825	$2,352,906	$2,184,615
Full-Time Equivalents					
Austin Resource Recovery Fund	23.50	24.00	24.00	24.00	19.50
Total FTEs	23.50	24.00	24.00	24.00	19.50
Performance Measures					
Number of boulevards street cleaning cycles completed	12.71	14.01	12	12	12
Number of Residential street cleaning cycles completed	6	6	7	6	6
Tons of material removed from roadways	6,252	6,523	7,250	5,700	6,100

Services

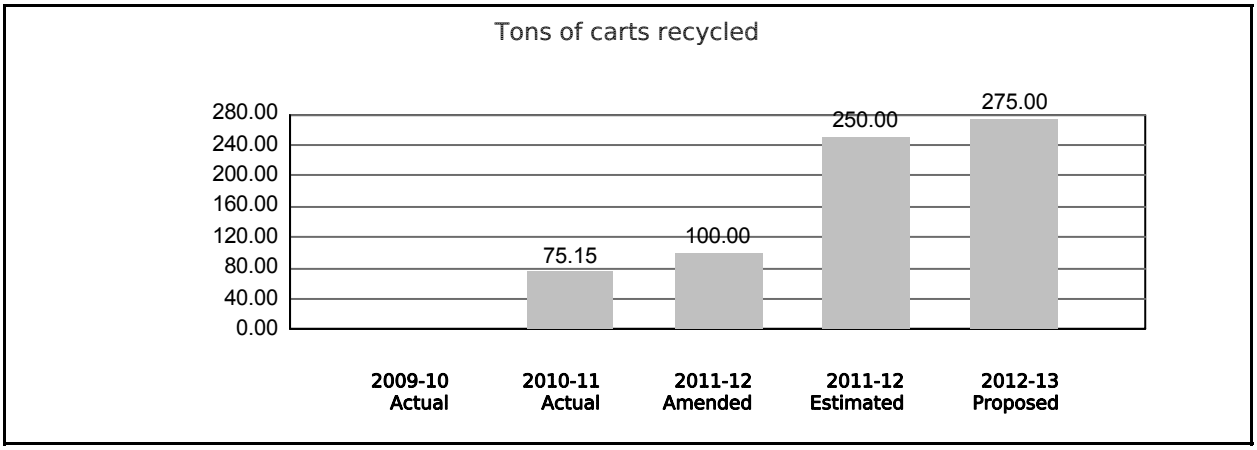
Street sweeping of residential streets, boulevards and the central business district

Bold/Italicized Measure = Key Indicator

Austin Resource Recovery
Budget Detail by Activity

Program: Operations Support
Activity: Routing / Cart Operations

The purpose of the Routing / Cart Operations activity is to provide route planning and cart services to ARR in order to produce efficient routes for collection services.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Resource Recovery Fund	1,604,581	1,789,510	2,939,700	2,759,826	1,466,673
Total Requirements	$1,604,581	$1,789,510	$2,939,700	$2,759,826	$1,466,673
Full-Time Equivalents					
Austin Resource Recovery Fund	10.00	11.25	16.25	16.25	17.67
Total FTEs	10.00	11.25	16.25	16.25	17.67
Performance Measures					
Tons of carts recycled	New Meas	75.15	100	250	275
Total number of cart actions performed	New Meas	New Meas	New Meas	New Meas	75,000

Services

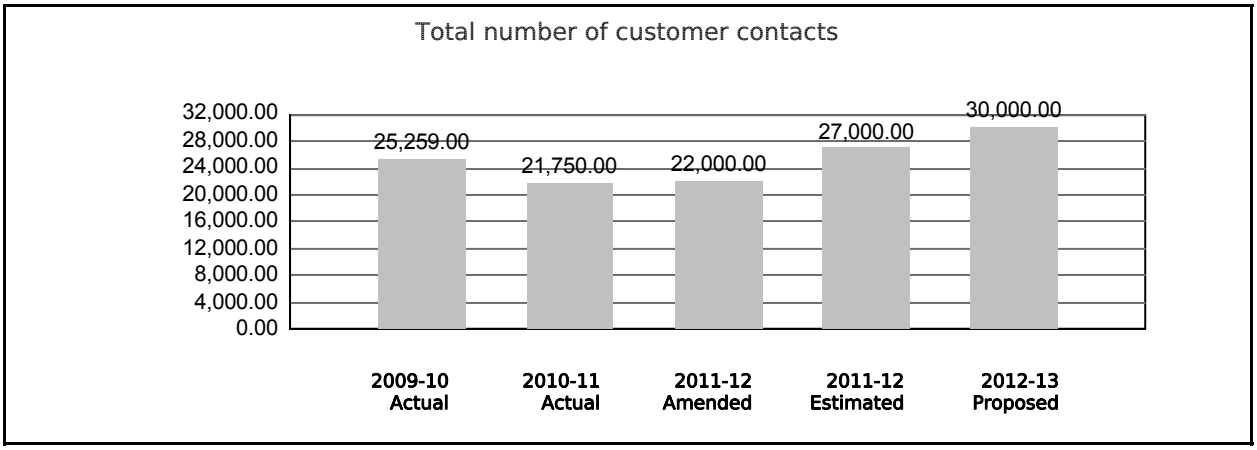
Data collection/maintenance; Analysis; Optimization; Cart and Container Operations

Bold/Italicized Measure = Key Indicator

Austin Resource Recovery
Budget Detail by Activity

Program: Operations Support
Activity: Service Request Center

The purpose of the Service Request Center is to provide services to ARR customers so that they receive accurate billing and timely response to their requests.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Resource Recovery Fund	1,025,714	1,056,994	1,192,392	1,193,615	1,718,600
Total Requirements	$1,025,714	$1,056,994	$1,192,392	$1,193,615	$1,718,600
Full-Time Equivalents					
Austin Resource Recovery Fund	15.33	16.33	16.33	16.33	18.33
Total FTEs	15.33	16.33	16.33	16.33	18.33
Performance Measures					
Number of Code Compliance service requests processed	New Meas	New Meas	32,000	18,500	19,000
Number of ARR action requests processed	New Meas	New Meas	New Meas	New Meas	17,000
Total number of customer contacts	25,259	21,750	22,000	27,000	30,000

Services

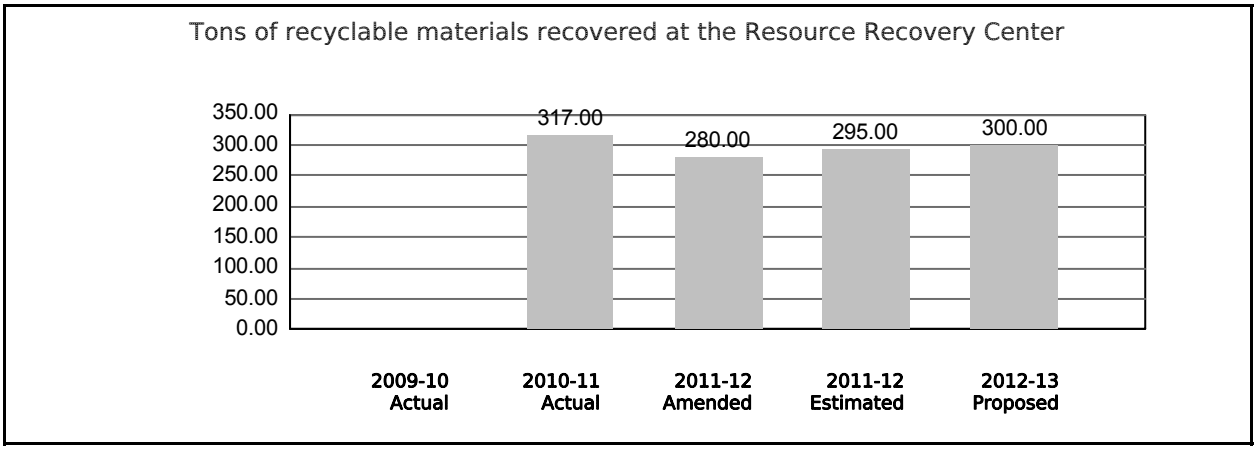
Service request processing; Service order dispatch; Billing; Quality Control

Bold/Italicized Measure = Key Indicator

Austin Resource Recovery
Budget Detail by Activity

Program: Waste Diversion
Activity: Diversion Facilities

The purpose of the Diversion Facilities activity is to provide City of Austin residents with a place to drop off items to be recycled, reused or repurposed in order to achieve diversion goals.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Resource Recovery Fund	6,508,012	5,080,414	494,178	597,270	910,456
Expense Refunds	434,993	357	0	377	0
Total Requirements	$6,943,005	$5,080,771	$494,178	$597,647	$910,456
Full-Time Equivalents					
Austin Resource Recovery Fund	4.00	4.00	3.00	3.00	3.50
Total FTEs	4.00	4.00	3.00	3.00	3.50
Performance Measures					
Tons of recyclable materials recovered at the Resource Recovery Center	New Meas	317	280	295	300
Total number of customers utilizing the Resource Recovery Center	New Meas	1,677	2,000	1,350	1,700

Services

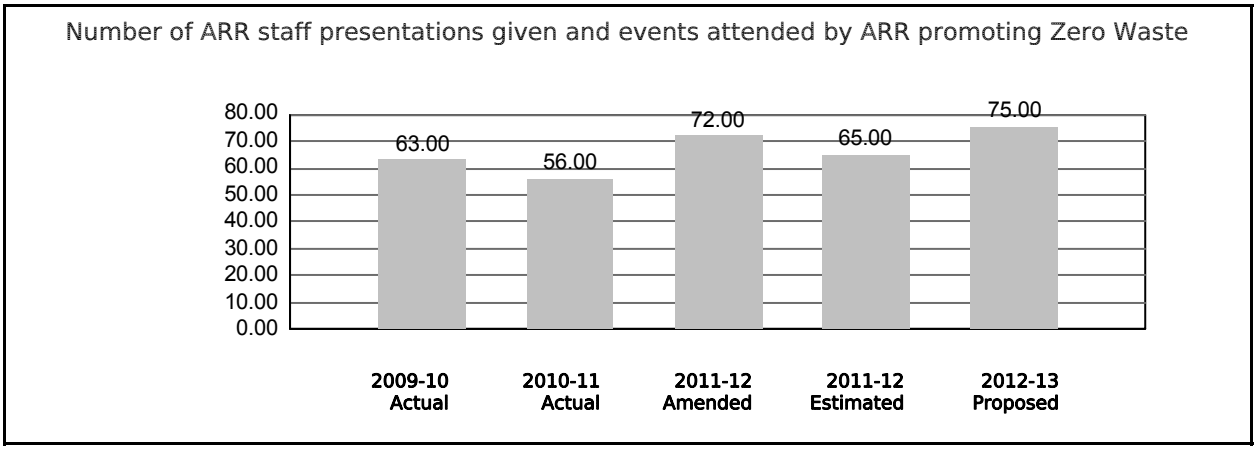
Diversion facilities including the Resource Recovery Center and Austin Reuse Centers

Bold/Italicized Measure = Key Indicator

Austin Resource Recovery
Budget Detail by Activity

Program: Waste Diversion
Activity: Zero Waste

The purpose of the Zero Waste activity is to implement the Zero Waste Strategic Plan in conjunction with the SWS Master Plan and the City's climate protection goals.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Resource Recovery Fund	729,309	1,083,703	2,496,873	1,749,490	4,369,771
Total Requirements	$729,309	$1,083,703	$2,496,873	$1,749,490	$4,369,771
Full-Time Equivalents					
Austin Resource Recovery Fund	17.58	18.50	12.34	12.34	14.34
Total FTEs	17.58	18.50	12.34	12.34	14.34
Performance Measures					
Number of ARR staff presentations given and events attended by ARR promoting Zero Waste	63	56	72	65	75
Number of customers that completed the backyard composting rebate program	New Meas	New Meas	1,000	650	800
Percent of materials diverted at City sponsored events where ARR monitored collection	New Meas	New Meas	40	40	45
Total number of contacts through presentations given and events attended promoting Zero Waste	***6,289***	***11,577***	***7,000***	***7,500***	***12,000***

Services

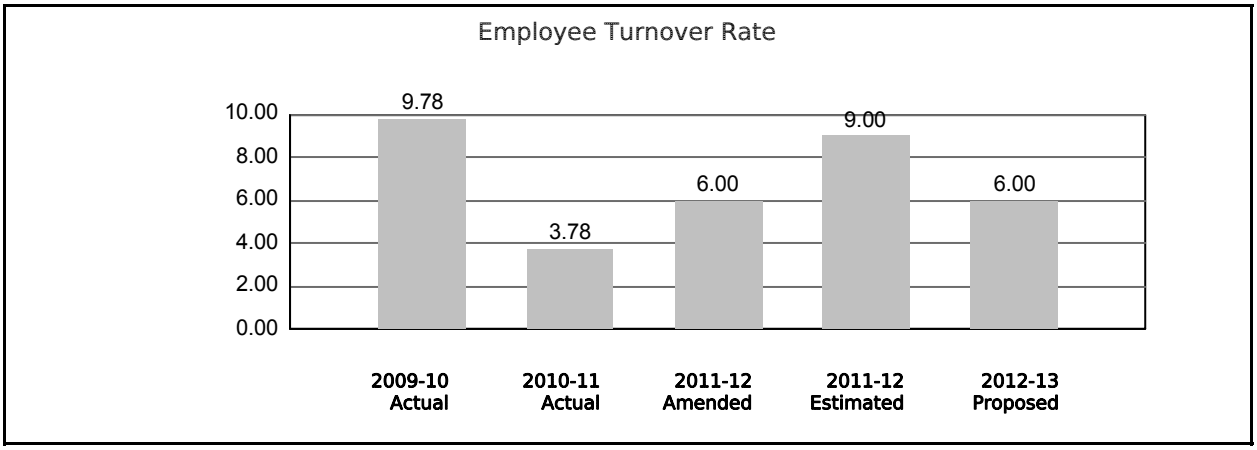
Zero Waste program development; Zero Waste education, training and outreach; Waste reduction/diversion planning assistance for special events; Seasonal programs; Business outreach

Bold/Italicized Measure = Key Indicator

Austin Resource Recovery
Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Resource Recovery Fund	4,679,419	5,661,981	6,910,115	6,383,610	9,228,019
Expense Refunds	20	70	0	0	0
Total Requirements	$4,679,439	$5,662,051	$6,910,115	$6,383,610	$9,228,019
Full-Time Equivalents					
Austin Resource Recovery Fund	42.34	43.92	46.58	46.58	53.66
Total FTEs	42.34	43.92	46.58	46.58	53.66
Performance Measures					
Average Annual Carbon Footprint	New Meas	8,901	8,827	8,826	7,267
Employee Turnover Rate	9.78	3.78	6	9	6
Lost Time Injury Rate Per the Equivalent of 100 Employees	***1.17***	***0.82***	***0***	***4.10***	***0***
Number of employee injuries	70	78	75	120	0
Sick leave hours used per 1,000 hours	37.94	34.82	36	34.80	35

Services

Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Information Technology Support, Public Information, Vehicle and Equipment Maintenance, Grant Administration, Safety, Customer Service, Inventory Control, Audit/Internal Review, Contract Management

Bold/Italicized Measure = Key Indicator

Austin Resource Recovery
Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers & Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Resource Recovery Fund	20,500,333	27,393,143	31,680,129	35,765,723	21,955,995
Total Requirements	$20,500,333	$27,393,143	$31,680,129	$35,765,723	$21,955,995

Bold/Italicized Measure = Key Indicator

Austin Resource Recovery - 2012-13

Austin Resource Recovery Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
BROWNFIELDS REDEVELOPMENT										
Brownfields Redevelopment	$0	0.00	$0	0.00	$214,139	2.00	$214,139	2.00	$159,476	1.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$214,139**	**2.00**	**$214,139**	**2.00**	**$159,476**	**1.00**
COLLECTION SERVICES										
Brush Processing	$517,488	5.25	$602,410	5.25	$661,887	5.25	$650,711	5.25	$623,884	5.25
Brush/Bulk Collection	$3,081,681	40.76	$3,198,406	38.80	$3,996,670	39.80	$3,457,581	39.80	$5,041,871	46.80
Garbage Collection	$12,454,152	106.70	$13,014,448	101.30	$14,387,229	100.80	$14,008,532	100.80	$14,934,328	99.80
Recycling Collection	$4,384,831	53.40	$4,886,347	51.35	$10,244,079	55.10	$9,915,133	55.10	$11,186,447	54.10
Yard Trimmings Collection	$2,247,521	32.14	$2,646,064	32.05	$2,832,387	31.80	$2,916,486	31.80	$3,008,270	31.80
Subtotal	**$22,685,673**	**238.25**	**$24,347,675**	**228.75**	**$32,122,252**	**232.75**	**$30,948,443**	**232.75**	**$34,794,800**	**237.75**
LANDFILL CLOSURE										
Landfill Closure and Post Closure Care	$9,087	5.00	$6,947	4.25	$0	4.25	$13,660	4.25	$917,722	4.25
Subtotal	**$9,087**	**5.00**	**$6,947**	**4.25**	**$0**	**4.25**	**$13,660**	**4.25**	**$917,722**	**4.25**
LITTER ABATEMENT										
Household Hazardous Waste Facility	$822,677	7.50	$732,063	6.50	$1,157,528	11.00	$907,193	11.00	$1,164,015	10.00
Litter Control	$3,396,283	34.50	$3,290,298	34.50	$2,489,494	29.50	$2,658,126	29.50	$2,789,567	28.00
Street Cleaning	$1,950,365	23.50	$2,205,485	24.00	$2,461,825	24.00	$2,352,906	24.00	$2,184,615	19.50
Subtotal	**$6,169,325**	**65.50**	**$6,227,847**	**65.00**	**$6,108,847**	**64.50**	**$5,918,225**	**64.50**	**$6,138,197**	**57.50**
OPERATIONS SUPPORT										
Routing / Cart Operations	$1,604,581	10.00	$1,789,510	11.25	$2,939,700	16.25	$2,759,826	16.25	$1,466,673	17.67
Service Request Center	$1,025,714	15.33	$1,056,994	16.33	$1,192,392	16.33	$1,193,615	16.33	$1,718,600	18.33
Subtotal	**$2,630,295**	**25.33**	**$2,846,504**	**27.58**	**$4,132,092**	**32.58**	**$3,953,441**	**32.58**	**$3,185,273**	**36.00**
WASTE DIVERSION										
Diversion Facilities	$6,508,012	4.00	$5,080,414	4.00	$494,178	3.00	$597,270	3.00	$910,456	3.50
Zero Waste	$729,309	17.58	$1,083,703	18.50	$2,496,873	12.34	$1,749,490	12.34	$4,369,771	14.34
Subtotal	**$7,237,321**	**21.58**	**$6,164,117**	**22.50**	**$2,991,051**	**15.34**	**$2,346,760**	**15.34**	**$5,280,227**	**17.84**

Austin Resource Recovery - 2012-13

Austin Resource Recovery Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
SUPPORT SERVICES										
Departmental Support Services	$4,679,419	42.34	$5,661,981	43.92	$6,910,115	46.58	$6,383,610	46.58	$9,228,019	53.66
Subtotal	**$4,679,419**	**42.34**	**$5,661,981**	**43.92**	**$6,910,115**	**46.58**	**$6,383,610**	**46.58**	**$9,228,019**	**53.66**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$5,872,624	0.00	$9,186,428	0.00	$9,326,303	0.00	$9,112,570	0.00	$649,239	0.00
Transfers	$14,627,709	0.00	$18,206,715	0.00	$22,353,826	0.00	$26,653,153	0.00	$21,306,756	0.00
Subtotal	**$20,500,333**	**0.00**	**$27,393,143**	**0.00**	**$31,680,129**	**0.00**	**$35,765,723**	**0.00**	**$21,955,995**	**0.00**
Total	**$63,911,452**	**398.00**	**$72,648,213**	**392.00**	**$84,158,625**	**398.00**	**$85,544,001**	**398.00**	**$81,659,709**	**408.00**

Austin Resource Recovery - 2012-13

Expense Refunds

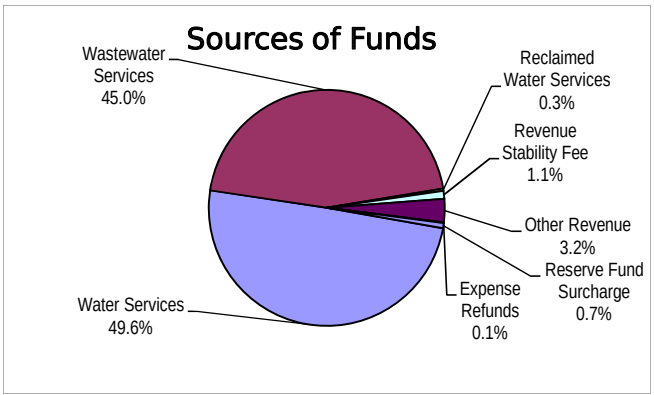
	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
LANDFILL CLOSURE										
Landfill Closure and Post Closure Care	$911,703	0.00	$811,156	0.00	$328,984	0.00	$857,229	0.00	$0	0.00
Subtotal	**$911,703**	**0.00**	**$811,156**	**0.00**	**$328,984**	**0.00**	**$857,229**	**0.00**	**$0**	**0.00**
WASTE DIVERSION										
Diversion Facilities	$434,993	0.00	$357	0.00	$0	0.00	$377	0.00	$0	0.00
Subtotal	**$434,993**	**0.00**	**$357**	**0.00**	**$0**	**0.00**	**$377**	**0.00**	**$0**	**0.00**
SUPPORT SERVICES										
Departmental Support Services	$20	0.00	$70	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$20**	**0.00**	**$70**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
Total	**$1,346,717**	**0.00**	**$811,583**	**0.00**	**$328,984**	**0.00**	**$857,606**	**0.00**	**$0**	**0.00**

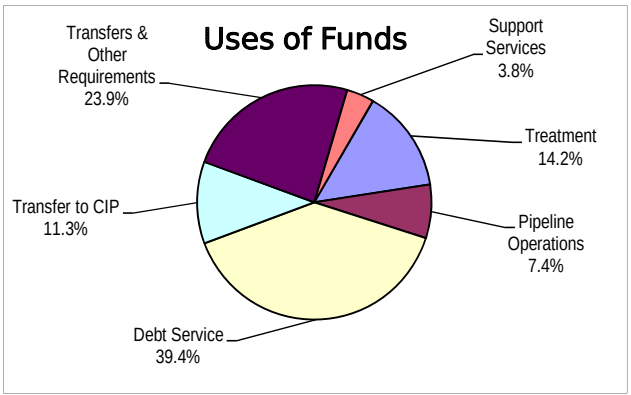
Austin Resource Recovery - 2012-13

Grants

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
COLLECTION SERVICES										
Garbage Collection	$1,035	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	$1,035	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
LITTER ABATEMENT										
Household Hazardous Waste Facility	$3,672	0.00	$3,883	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	$3,672	0.00	$3,883	0.00	$0	0.00	$0	0.00	$0	0.00
Total	$4,707	0.00	$3,883	0.00	$0	0.00	$0	0.00	$0	0.00

Austin Water Utility





Budget Overview

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Austin Water Utility Fund					
Revenue	$361,765,152	$439,812,711	$458,784,504	$459,844,640	$507,798,540
Transfers In	$18,186,255	$5,100,582	$4,600,582	$4,600,582	$7,020,582
Requirements	$386,441,530	$432,431,804	$465,898,838	$463,542,127	$517,482,112
Full-Time Equivalents (FTEs)	1,070.10	1,070.10	1,069.10	1,069.10	1,094.10
Expense Refunds	$311,641	$470,956	$355,513	$398,259	$413,859
Total Budget	$386,753,171	$432,902,760	$466,254,351	$463,940,386	$517,895,971

Austin Water Utility
Organization by Program and Activity for 2013

Engineering Services

- Collection Engineering
- Distribution Engineering
- Facility Engineering
- Pipeline Engineering

Environmental Affairs and Conservation

- Regulatory Support
- Special Services
- Water Conservation
- Wildland Conservation

One Stop Shop

- Inspection, Review, and Support

Pipeline Operations

- Collection System Services
- Construction and Rehabilitation Services
- Distribution System Maintenance
- Management Services
- Water Meter Operations

Reclaimed Water Services

- Reclaimed Water Services Support

Treatment

- Laboratory Services
- Lift Stations and Remote Facilities
- Maintenance Services
- Process Engineering
- Pump Stations and Reservoir Maintenance
- Treatment Support
- Wastewater Treatment
- Water Treatment

Water Resources Management

- Systems Planning
- Utility Development Services
- Utility Strategic Resources

Support Services

- Departmental Support Services

Transfers and Other Requirements

- Debt Interest and Commission
- Debt Transfers
- Interfund Transfers
- Other Requirements

Austin Water Utility
Mission and Goals for 2013

Mission

The mission of the Austin Water Utility is to provide safe, reliable and high quality water services to our customers so that all community needs for water are met.

Goals

Strengthen customer value and stakeholder relationships:

- Minimize loss of water. Maintain real loss volume of treated drinking water below 10%.
- Reduce customer service complaints. Keep customer complaint rate below 1%.
- Improve customer confidence. Increase customer satisfaction survey results to an average of 75%.

Protect the environment through sustainable practices:

- Reduce greenhouse gas emissions through the City's Climate Protection Plan. Maintain average annual carbon footprint below target of 6,347.
- Reduce combined single-family and multi-family water consumption per capita per day. Work to reduce per capita daily combined residential water consumption to 86 gallons.
- Reduce growth of non-residential potable water demand relative to projection. Work to reduce water consumption per capita per day to 156 gallons.

Protect the public health and safety by providing high quality water services:

- Maintain quality of water and wastewater system. Maintain zero notices of violations or enforcement actions.
- Reduce the number and volume of Sanitary Sewer Overflows. Keep number of reported wastewater repeat overflows per 100 miles of sewer lines below 1.
- Improve pressure, capacity, velocity, fire protection, and valve shutout capability within water distribution system. Keep peak day water usage as a percentage of water treatment system capacity at 80%.

Maintain strong financial position to ensure improved cost structure and competitive rates:

- Maximize utility revenue from all available sources. Keep dollar amount of revenue recovery from accounts with meter problems, needing wastewater averaging rate changes, or leak and other adjustments above $1 million dollars.
- Reduce operations and maintenance costs. Keep O&M spending to 98% of budget.
- Minimize utility debt. Keep percentage of cash contributed to CIP above 20%.

Optimize life cycle cost of existing and future assets:

- Improve effectiveness and efficiency of Capital Improvement Program project delivery. Maintain CIP funds spent compared to budget at 90%.
- Achieve approved service levels at optimal life cycle costs, minimal environmental impact and maximized social value. Reduce kWh per MG across entire utility to 2,475 target.

Austin Water Utility

Message from the Director

The Austin Water Utility (AWU) provides retail water and wastewater services to a population of approximately 900,000 inside and outside the city limits. AWU also provides wholesale services to about twenty customers, including the communities of Rollingwood, Sunset Valley, Manor, Westlake Hills, two water control and improvement districts, five municipal utility districts, and several water supply corporations and private utilities. AWU draws water from the Colorado River into two water treatment plants that have a combined maximum capacity of 285 million gallons per day. Drinking water is pumped from the plants into Austin's water distribution system, which has a total reservoir storage capacity of approximately 167 million gallons. AWU also operates a collection system that brings wastewater to two major treatment plants where it is treated before being returned to the Colorado River. A biosolids facility at Hornsby Bend receives sludge generated by the treatment processes at AWU's wastewater plants and uses it to create compost. This facility has gained national recognition for its management of the waterways and lands, leading to its recognition as a national birding sanctuary. In addition, AWU manages the City's wildlands and Balcones Canyonlands Preserve (BCP), which conserve habitat for endangered species. AWU also promotes water conservation through educational and incentive programs.

Reliable water and wastewater service are essential to the health and welfare of the community, and continued investment in the utility system is a prerequisite for economic growth and prosperity in the future. The Utility has been recognized for the excellence of utility services and management practices, but the Utility faces important challenges in continuing to serve the community. These challenges include financial stability, staffing to address core service functions, implementation of our capital improvement program, and the revenue and cost impacts as a result of increased water conservation awareness.

Current projections for the Utility's financial condition show increases in costs exceeding the increases in revenue. The Utility is proposing increases in rates and changes to our rate structures for FY 2012-13 to ensure adequate funding of the water and wastewater operations and capital needs, while meeting Council and community conservation values, addressing sustainability issues, and meeting all financial policies.

While the Utility is proposing a rate increase for FY 2012-13 to close this gap, it is important for the ratepayers to know that the Utility has taken significant steps to control costs and enhance revenue. In the preparation of the FY 2012-13 Budget, the Utility continues to develop budget spending targets which have significantly reduced the increase in controllable operating costs. The revenue recovery effort to review billing anomalies continues to increase the amount of revenue collected.

The AWU is confident we will meet all of the challenges we face. We continue to be a leader in our industry and will adapt to changing conditions. Our vision is to be recognized as the best water utility in the nation, in a city that is the best managed city in the nation. Our team is committed to achieving these lofty goals, while providing safe, reliable, and high quality water services to our customers.

Greg Meszaros, Director
Austin Water Utility

Budget Highlights

The FY 2012-13 Budget for the AWU addresses major operating and capital improvement issues while allowing the utility to continue to provide high quality service. The Utility continues to focus on a reliable water supply, quality customer service, and appropriate investment in infrastructure while minimizing rate increases. However, the next fiscal year continues to present challenges for the Utility to address revenue volatility due to extreme weather patterns and the recent success of water conservation initiatives.

The projected cost increase needed to cover operating requirements, debt service, and transfers out is higher than projected increases in base revenues, necessitating increases in water, wastewater, and reclaimed water rates. The FY 2012-13 Budget projects total available funds of $514.8 million and total requirements of $517.5 million.

Revenue

According to the Lone Star Sierra Club, the City of Austin has one of the most aggressive water conservation programs in Texas, and AWU aspires to lead the state, and the nation, in innovative ways to sustain our natural resource. Water conservation initiatives could prolong the "trigger" to purchase additional water under the existing Lower Colorado River Authority (LCRA) supply agreement and defer the need to expand capital infrastructure in the long term, a goal the Utility genuinely supports. However, more than 80% of the Utility's costs are fixed and conservation activities create revenue volatility that is unsustainable in the short term.

Subsequent to the FY 2011-12 Budget approval, the City Council passed Resolution No. 20110922-052 which directed the City Manager to work with a Joint Committee of the Water and Wastewater Commission, Resource Management Commission, and the Impact Fee Advisory Committee, with input from the public, to develop recommendations for short-term and long-term financial plans to strengthen the financial stability of the AWU. The FY 2012-13 Budget includes implementation of the recommendations from the Joint Committee regarding the current Revenue Stability Fee, changes to the volumetric rate block structure, and the creation of a new water revenue stability reserve fund.

The FY 2012-13 Budget also includes an increase in the number of residents participating in the Customer Assistance Program, from approximately 4,900 in FY 2011-12 to 18,000 by the end of the FY 2012-13.

Rates

AWU is proposing a two-phased change to the current rates for FY 2012-13 in order to implement the recommendations from the Joint Committee. The first phase will be effective November 1, 2012, and include a 6.0% increase for wastewater service and a 10.8% system-wide reclaimed water increase.

The second phase of the rate proposal will be effective February 1, 2013, and includes the following changes to the water rate structure: eliminate the current Revenue Stability Fee and redesign the fixed revenue structures for all customer classes; integrate new volumetric rate block intervals that more accurately reflect actual customer

Dowser Dan educates school kids about Water and water conservation.

usage; and create a new water revenue stability reserve fund to offset revenue shortfalls.

A new tiered minimum fixed water charge for the residential customer class will be based on the customer's monthly consumption, with lower users paying a lower charge and higher water users paying a higher charge. The new monthly tiered minimum water charge is intended to promote conservation and will model the 5 tier volumetric rate block structure by assigning a tiered charge for each block. The amounts of the tiered minimum water charge will start at $2.00 for block 1 and increase to $12.55 for blocks 4-5. The multifamily and commercial customer classes will be assessed a meter-sized-based fixed charge, while the large volume and wholesale customer classes will be assessed a minimum water charge based on annual fixed revenue targets for each class.

The AWU has a residential 5 tier inclining block rate structure as a means to encourage conservation through water pricing, and changing the volumetric rate block intervals will provide further incentive for customers to conserve this essential resource. The new volumetric rate block intervals will ensure that the bottom 10% of residential water customers based on volumes purchased remain in the first tier and pay a discounted rate, while the top 10% of residential water customers based on the volumes purchased remain in the fifth tier and pay a premium rate.

The AWU also proposes to create a new water revenue stability reserve fund that will be funded by a volumetric reserve fund surcharge per 1,000 gallons of water used, as well as excess operating cash balances. A new financial policy stipulates that the reserve fund can only be used to offset revenue shortfalls in excess of 10% from the budgeted level.

The table below reflects the estimated average residential customer annualized bill impact for FY 2012-13. The FY 2011-12 versus FY 2012-13 rate comparison is based on an average residential customer using 7,727 gallons of water and 4,699 gallons of wastewater per month with a 5/8" meter. In addition, the water service rate includes a 1% transition to cost of service for the residential customer class. City Council approved a Cost of Service recommendation in FY 2009-10 to transition the residential class to the actual cost of service over a 5 – 7 year period.

Average FY 2012-13 Residential Customer Bill Impact

	Current 2012 Rates	Proposed 2013 Rates	$ Variance	% Variance
Water Service	$28.82	$30.14	$1.32	4.6%
Water Stability Fee	$4.40	$0.00	($4.40)	0.0%
Water Tiered Fee	$0.00	$5.95	$5.95	0.0%
Water Reserve Fund	$0.00	$0.65	$0.65	0.0%
Wastewater Service	$39.45	$42.70	$3.25	8.2%
Total Revenue	$72.67	$79.44	$6.77	9.3%

Notes:

1. Includes a 1% transistion to cost of service for the residential customer class.
2. Assumes wastewater increase in November 2012 and water increase in February 2013.

Staffing Plan

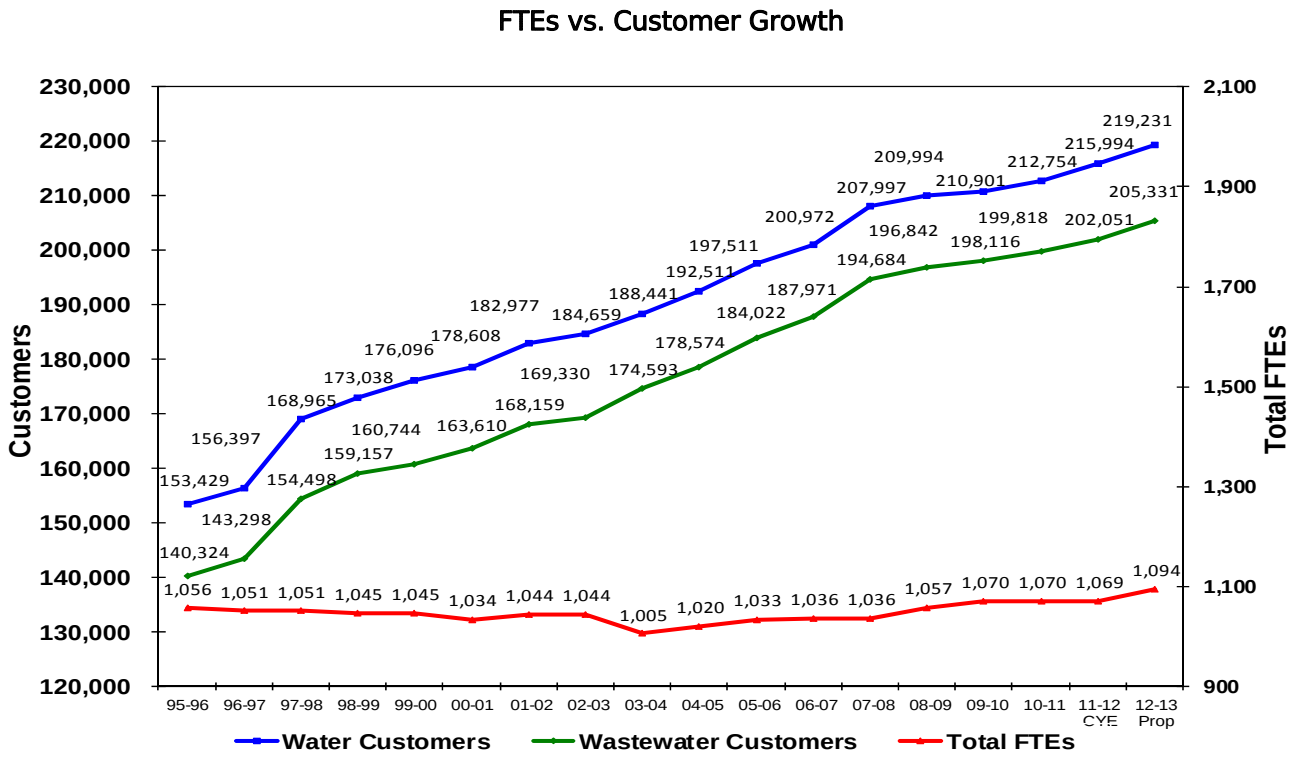
The FY 2012-13 Budget includes 26 new Full Time Equivalents (FTE) as part of an overall strategic plan to meet basic core services while continuing to incorporate and integrate environmental consciousness and sustainability into all Utility operations. Below is a breakdown of the staffing proposal:

- Managing a Growing System & Staffing New Facilities
  - Positions for the operations and maintenance of Water Treatment Plant 4 (13 FTEs)
  - AWU Electrician II positions to provide electrical diagnostics, maintenance, repairs and installation on motors and motor controls, substation switchgear, electrical distribution systems and lighting systems (2 FTEs)
  - Treatment O & M Tech Senior position to support operations and maintenance of five newly constructed facilities (1 FTE)
  - Project Coordinator position to coordinate facility projects and assist in the development of long term plans for facility infrastructure maintenance and replacement (1 FTE)

- Enhance Water Conservation, Reclaimed Water, Water Accountability & Water Quality
  - Scheduler Analyst position responsible for developing, scheduling and monitoring maintenance schedules and activities for the treatment plants as well as providing work order quality control and quality assurance (1 FTE)
  - Water Meter Technician Senior positions to support meter related work demand increases generated by Reclaimed Water and Revenue Recovery Programs (2 FTEs)
  - Engineer C position to provide engineering support for the Renewing Austin Water Main Replacement program (1 FTE)
  - Engineer C position for the Regulatory Support division to handle permitting and compliance with air and hazardous wastes regulations (1 FTE)
- Planning for the Future
  - Engineer C position for the System Planning division to support and expedite the Capital Improvement Program (CIP) Management program, plan development, on-going CIP Project Action Reviews (CIPPAR) for director approval, performance measurement, and coordination with Budget Office and Capital Planning Office (1 FTE)
- Ensure Solid Business Practices
  - Occupational Health & Safety Coordinator position to develop and implement safety programs throughout the Utility to address higher risk employee safety concerns (1 FTE)
  - Utility Emergency Management Coordinator position responsible for the design, development, coordination, implementation and maintenance of the utility's emergency response plan (1 FTE)
  - Facilities Supervisor position for the Wildland Conservation division to supervise 6 employees and coordinate facility actions (1 FTE)

Since FY 1995-96, Austin Water Utility has increased the number of new customers served by 60,000 or 40%. In that same time period, the total number of positions has increased by 13. Additionally, over 700 miles of new water lines and over 500 miles of new sewer mains have been added. New responsibilities have also been added to the department including: Water Conservation, Wildland Conservation, Liquid Waste Haulers Program, and HVAC maintenance from Austin Energy.

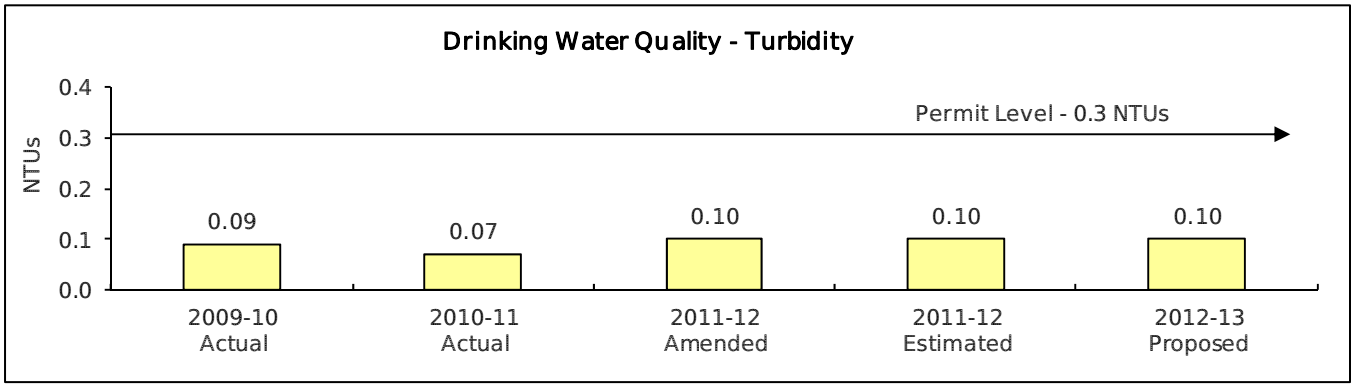
The Austin Water Utility has identified additional staffing requirements over the next five years. Over the next several months, the Utility will continue to analyze, prioritize and justify its additional staffing requirements. We expect to provide a report to Council in FY 2012-13 detailing our proposed staffing plan so Council can consider it prior to our FY 2013-14 forecast and budget.



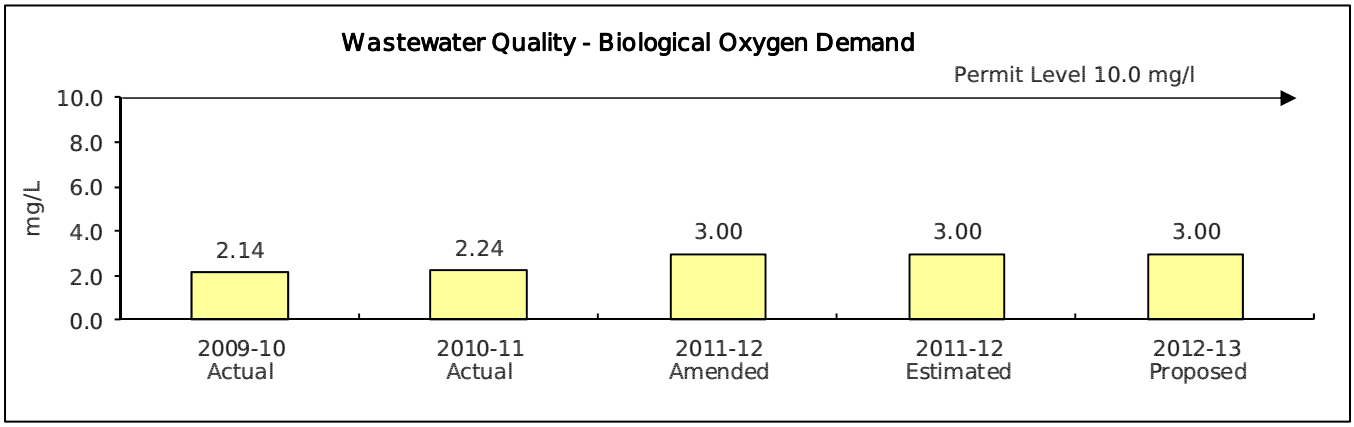
During FY 2009-10 significant revenue shortfall resulting from primarily wetter than normal weather conditions, Austin Water Utility implemented cost containment efforts including increasing our position vacancies. Our vacancies increased to a high of over 140. Since earlier in 2012, we have aggressively initiated the hiring of our vacant positions. Over the months of May and June, the Utility has hired over 60 positions. Within the next several months, it is expected our number of vacancies would level out between 50 and 75 positions, which is generally our minimum levels due to turnover and retirements.

Key Performance Indicators

The following graphs indicate the anticipated impacts of the Budget on key indicators. Both water and wastewater qualities exceed state standards.



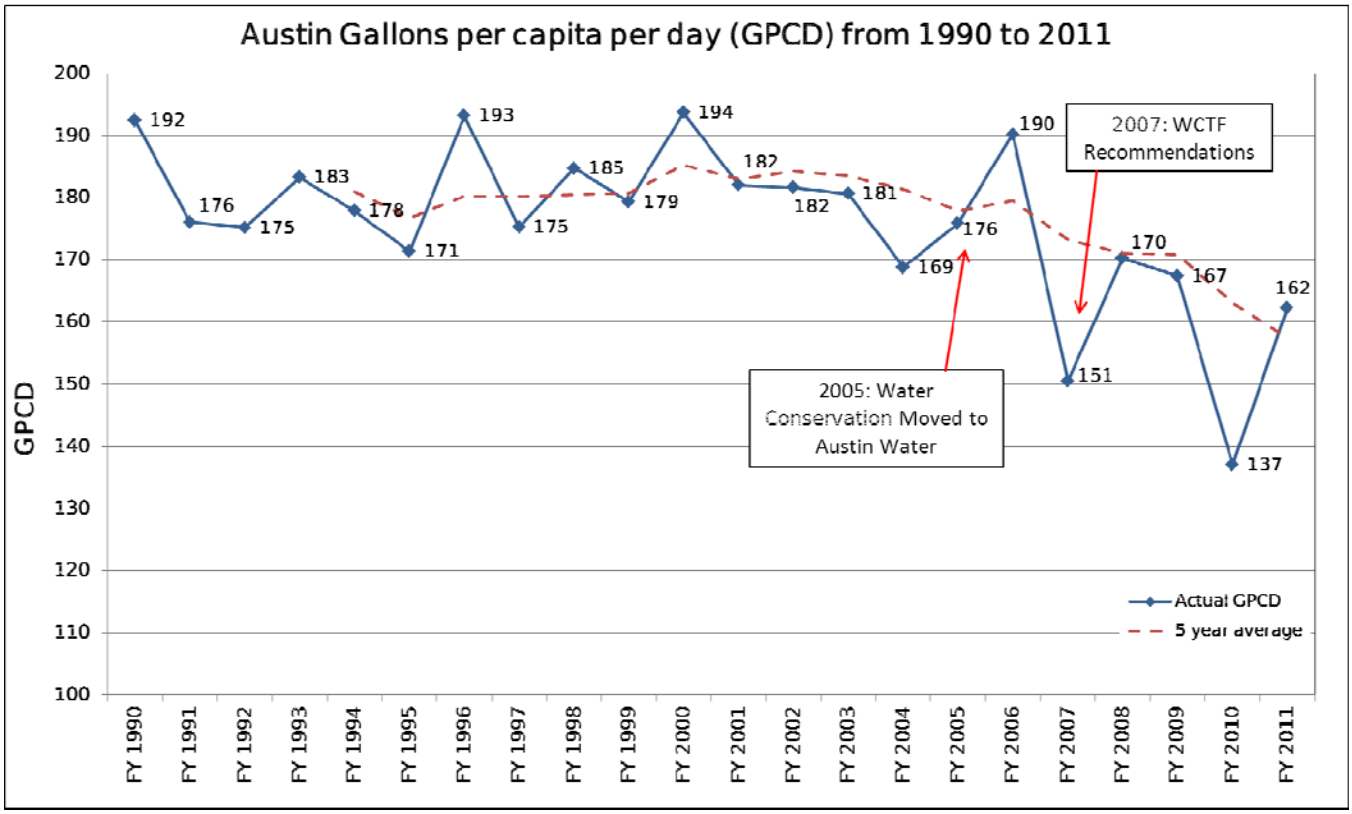
One way of assessing drinking water quality is to examine its turbidity, or the relative clarity of a liquid. Turbidity is measured in Nephelometric Turbidity Units (NTU) and it is an excellent measure of plant optimization to ensure maximum public health protection. NTUs of 1.0 or less generally are not detected by the naked eye. Per the Safe Water Drinking Act, the permit level for drinking water Turbidity is less than 0.3 NTUs 95% of the time.



One way of assessing the quality level of treated wastewater effluent is to compare the actual level of Biochemical Oxygen Demand (BOD), in milligrams per liter, to the permitted level mandated by the Environmental Protection Agency (EPA) and the Texas Commission on Environmental Quality (TCEQ). In 2007, there was a change in the reporting for BOD in order to be in compliance with EPA parameters based on Quality Assurance/Quality Control (QA/QC). Values less than 2.00 are considered less reliable due to the accuracy of the tests. Therefore, values less than 2 will be reported as < 2.00 mg/L. Austin's wastewater treatment measures have historically been well below the permitted level of 10.00 mg/L.

Water Conservation

New initiatives in the Water Conservation program for FY 2012-13 include funding to assist with water-saving repairs in low-income homes, additional rebates to reduce water use in landscaping and irrigation systems, and funding for research to verify conservation savings and explore new conservation technologies. Water conservation helps preserve environmental flows in the Lower Colorado River, saves money for customers by reducing usage, helps delay the need for additional capital infrastructure, and postpones payments to the LCRA for additional water under the existing supply agreement. Conservation is a priority of the Utility and an important community value. Following is a graph showing historical gallons per capita per day (GPCD). Since 2008, mandatory water restrictions for all customer classes have been in place based on recommendations of the Water Conservation Task Force. As seen in the following graph, the GPCD has dropped over the last 5-6 years. Even in 2011, when the city of Austin experienced the hottest and driest summer on record, the GPCD was the 3rd lowest ever.



Capital Budget

The Capital Improvement Program provides funding for capital projects necessary to serve new growth, ensure system reliability, comply with regulatory requirements, and accommodate roadway improvements in our service area. With an estimated $3.0 billion in fixed assets, AWU is a very capital-intensive enterprise, which requires continuous investment in extensive above and below ground infrastructure. The five year Capital Improvement Program (CIP) spending plan for FY 2013-17 is $1,017.4 million. AWU has carefully evaluated each CIP project to determine the impact of any project reprioritizations. The five year CIP spending plan is designed to balance investments in rehabilitation and/or

Water Treatment Plant 4 Construction Site

replacement projects to reduce risks associated with aging infrastructure with investments in major infrastructure system improvement projects to support growth and development. The proposed spending plan for FY 2012-13 is $258.6 million, or 25.4 percent of the 5-year spending plan. However, only $2.25 million in new appropriations is being requested which is for vehicle purchases. This year's appropriations request is much less than previous years because of three factors. First, major on-going projects such as WTP4 received full appropriations in prior years. Of the $258.6 million in planned spending for next fiscal year, $124.2 million or 48.0% is for WTP4 and the related Jollyville Transmission Main. Secondly, the Utility has worked diligently the last three years to close completed projects and move remaining appropriation balances to other projects. Thirdly, we are requesting that unused appropriation for the Austin Clean Water Program to be reallocated to the Wastewater Utility current revenue fund and the new Reclaimed Water Utility commercial paper fund.

These CIP expenditures are necessary to ensure the ongoing integrity of the City's water and wastewater systems. The program is financed largely by the issuance of short-term commercial paper that is later refinanced with long-term debt serviced by AWU's revenue. Additional funding is provided by transfers from operating accounts, and subdivision fees. The FY 2012-13 Budget includes transfers of $58.4 million from the operating funds to the capital improvement program as cash funding of the projects to reduce issuance of additional debt.

Austin Water Utility
Significant Changes

Austin Water Utility Fund

Revenue Changes	Dollars
Water service revenue is increasing by $26,767,466 due to the combined impact of 1) an increase in base revenue of $14,567,466 from revised projections related to customer growth and the elimination of Stage 2 Water restrictions in FY 2013, and 2) an increase in revenue of $12,200,000 resulting from the 5.0% water rate increase.	$26,767,466
Wastewater service revenue is increasing by $15,453,773 due to the combined impact of 1) an increase in base revenue of $2,253,773 from revised projections related to customer growth and the change to a 3-month wastewater average policy, and 2) an increase in revenue of $13,200,000 resulting from the 6.0% wastewater rate increase.	$15,453,773
Reclaimed Water Service revenue is increasing by $551,907 due to an increase in reclaimed water use by UT Austin and commercial customers once capital improvements are completed. The increase is also due to a 15.0% system-wide base reclaimed water rate increase, which generates $140,000 of the increase.	$551,907
New Water Revenue Stability Reserve Fund Surcharge is to be implemented in February 2013 and will collect $3,809,300 through a volumetric charge per 1,000 gallons for all customer classes though the remainder of the fiscal year. Revenue from this surcharge will be placed into a separate reserve fund to be used for future water revenue shortfalls according to a new AWU financial policy.	$3,809,300
Miscellaneous revenue is increasing by $2,488,164. This is primarily due to the $1.9 million Build America Bonds (BAB) interest subsidy, with the remaining amount generally due to an inflationary fee increase of 2%.	$2,488,164
Interest income is decreasing by $56,574 due to a further decrease in interest rate assumptions for FY 2012-13.	($56,574)
Transfers in from Capital Recovery Fees increased by $500,000 due to the projected impact of revised impact rate fees.	$500,000
Transfers in from the Reclaimed Utility Fund of $1,920,000 are transfers from the water and wastewater utility funds to the new reclaimed water utility fund to cover reclaimed utility costs that are not recovered through reclaimed service revenue.	$1,920,000

Expenditure Changes	FTEs	Dollars
Citywide		
The Budget includes $1,892,118 for salary increases associated with wage adjustments in FY 2013. An additional $323,752 is included in the Budget for increased City contributions for health insurance.		$2,215,870
The Budget includes funding for the Employees' Retirement System that is equivalent to 2% of payroll for non-civil service employees to help improve the funded status of the pension system.		$1,343,524
The Budget includes $639,337 for wage adjustments associated with implementing the City's recently completed market study.		$639,337

Expenditure Changes	FTEs	Dollars
In the Budget, fleet maintenance charges are increasing by $407,310 and fleet fuel charges department-wide are decreasing by $36,385.		$370,925
Department-wide		
A decrease in vacancy savings is included in the Budget which is attributed to a lower Utility-wide vacancy rate of 5%.		$1,176,342
The Budget includes an increase in overtime to meet the increased demands for services.		$291,591
An increase in temporary employees is included in the Budget.		$284,066
Treatment		
The Budget includes 13 new Full Time Equivalent (FTE) positions for the operations and maintenance of Water Treatment Plant 4: 1 Treatment Superintendent; 2 Treatment O & M Supervisors; 8 Treatment O & M Tech Senior; 1 Stores Coordinator; and 1 Engineer C.	13.00	$1,058,675
A new Scheduler Analyst position responsible for developing, scheduling and monitoring maintenance schedules and activities for the treatment plants as well as providing work order quality control and quality assurance is included in the Budget.	1.00	$97,606
The Budget includes a new Utility Emergency Management Coordinator position. This position will be responsible for the design, development, coordination, implementation and maintenance of the utility's emergency response plan.	1.00	$102,832
Two new AWU Electrician II positions are included in the Budget to provide electrical diagnostics, maintenance, repairs and installation on motors and motor controls, substation switchgear, electrical distribution systems and lighting systems.	2.00	$159,033
The Budget includes a new Treatment O & M Tech Senior position to support operations and maintenance of five newly constructed facilities.	1.00	$76,224
A transfer in of a 0.5 FTE position to the Treatment program area from the Support Services program is included in the Budget.	0.50	$27,439
The Budget includes a transfer of an Administrative Supervisor position to the Management Services Department.	(1.00)	($66,055)
An increase of $101,449 for testing services is included in the Budget to comply with new State mandates.		$101,449
The Budget includes an increase of $500,000 for the sludge hauling contract.		$500,000
A decrease of $975,893 in electrical services is included in the Budget due to projected reductions in flows.		($975,893)
The Budget includes a $250,000 increase for a generator maintenance contract.		$250,000
An increase of $364,605 in non-CIP capital for laboratory equipment is included in the Budget.		$364,605
Pipeline Operations		
The Budget includes 2 new Water Meter Technician Senior positions to support meter related work demand increases generated by the Reclaimed Water and Revenue Recovery Programs.	2.00	$134,572
An increase in Interdepartmental charges for street cut repairs is included in the Budget.		$1,334,703

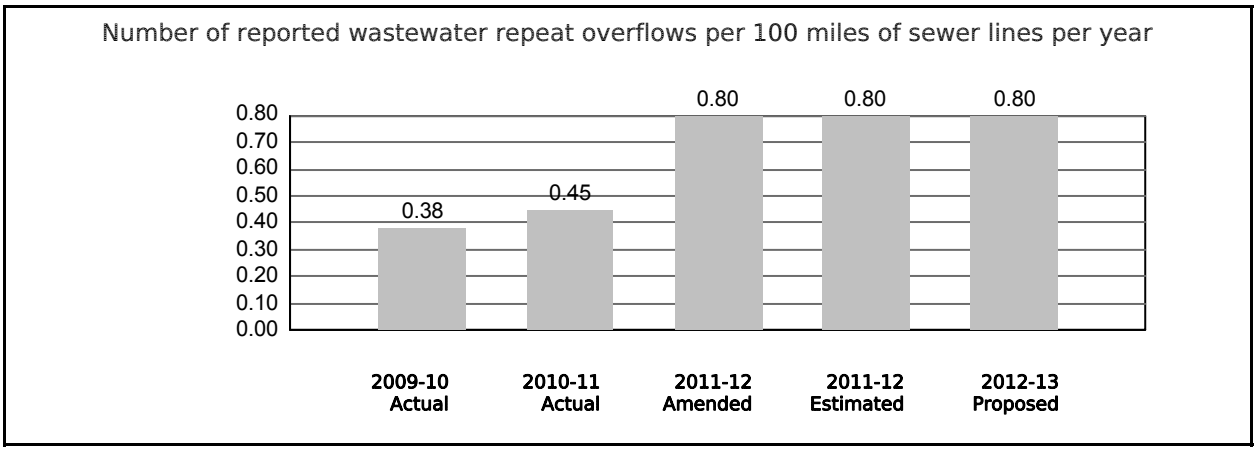
Expenditure Changes	FTEs	Dollars
Engineering Services		
The Budget includes a new Engineer C position to provide engineering support for the Renewing Austin Water Main Replacement program.	1.00	$121,520
An increase of $176,017 is included in the Budget for the Cleaning and TV Inspection contracts for pipeline maintenance.		$176,017
Water Resources Management		
The Budget includes 1 new Engineer C position for the System Planning division to support and expedite the Capital Improvement Program (CIP) Management program, plan development, on-going CIP Project Action Reviews (CIPPAR) for director approval, performance measurement, and coordination with Budget Office and Capital Planning Office.	1.00	$121,520
Environmental Affairs & Conservation		
The Budget includes a new Engineer C position for the Regulatory Support division to handle permitting and compliance with air and hazardous wastes regulations.	1.00	$121,520
A new Facilities Supervisor position is included in the budget for the Wildland Conservation division to supervise six employees and coordinate facility actions for all buildings, roads, fences, gates, wells, and fire breaks.	1.00	$79,518
Support Services		
The Budget includes a new Occupational Health & Safety Coordinator position to develop and implement safety programs throughout the Utility to address higher risk employee safety concerns.	1.00	$92,690
A new Project Coordinator position is included in the Budget to coordinate various facility projects and assist in the development of long term plans for facility infrastructure maintenance and replacement.	1.00	$92,690
The Budget includes a transfer of a 0.5 Admin Associate position from Support Services program to the Treatment program area.	(0.50)	($22,753)
An increase is included in the Budget to provide security guard services at the Water Plants.		$565,000
The Budget includes an increase of $140,000 for completion of the Customer Care & Billing integration services.		$140,000
Transfers & Other Requirements		
An increase of $180,298 is included in the Budget for legal fees.		$180,298
An increase in interlocal water services is included in the Budget to purchase wholesale water from Riverplace per the Glenlake inter-local agreement.		$295,000
The Budget includes an increase of $126,359 in Accrued Payroll, an increase of $172,631 to the Workers' Compensation Fund, a reduction of $50,000 to the Liability Reserve Fund, an increase of $322,169 for CTM Support and an increase of $1,123 to the CTECC Emergency Operations Center.		$572,282
The Budget includes an increase of $4,009,803 for Administrative Support.		$4,009,803
The Budget also includes an increase of $1,940,048 for Billing & Customer Care.		$1,940,048
Revenue Bond Debt Service requirements are expected to increase by $15,518,312 due to the net impact of changes to payment schedules for existing debt.		$15,518,312
The budget includes a reduction of $200,171 in General Obligation Debt Service, $125,546 in Commercial Paper Debt Service, and $3,934 in Water District Bonds.		($329,651)

Expenditure Changes	FTEs	Dollars
There is also an increase of $8,500,000 to Capital Improvement Program Funds, raising the percent of cash-funded CIP to assist meeting the goal of funding at least 20% of capital spending in cash.		$8,500,000
The transfer to the General Fund is increasing $2,628,828, maintaining the 8.2% transfer policy per City Council.		$2,628,828
The transfer to the Radio Communications Fund is increasing by $22,961.		$22,961
Transfers are increasing by $5,516,300 to the new Revenue Stability Reserve Fund as part of the new proposed rate structure recommended by the joint sub-committee and by $1,920,000 to the Reclaimed Utility Fund to increase available funds.		$7,436,300
The Budget is decreasing by $169,062 due to a decrease in AWU's contribution to the Sustainability Fund.		$162,062

Austin Water Utility
Budget Detail by Activity

Program: Engineering Services
Activity: Collection Engineering

To provide the necessary engineering, project management, and technical support to the Collection pipeline infrastructure in order to reduce wastewater overflows and to transport raw wastewater safely through the collection system to the treatment plants.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Water Utility Fund	4,059,457	4,432,584	4,943,048	4,565,185	5,183,301
Total Requirements	$4,059,457	$4,432,584	$4,943,048	$4,565,185	$5,183,301
Full-Time Equivalents					
Austin Water Utility Fund	20.00	20.00	20.00	20.00	25.00
Total FTEs	20.00	20.00	20.00	20.00	25.00
Performance Measures					
Number of reported wastewater repeat overflows per 100 miles of sewer lines per year	***0.38***	***0.45***	***0.80***	***0.80***	***0.80***
Number of SSOs per year greater than 10,000 gallons	New Meas	7	20	20	20
Number of linear feet of wastewater main replaced or rehabilitated	New Meas	55,706	25,000	25,000	25,000
Number of repeat SSOs per year	New Meas	83	110	110	110
Number of SSOs per 100 miles of sewer line per year	New Meas	20.38	30	30	30
Number of SSOs per year less than 10,000 gallons	New Meas	534	750	750	750

Services

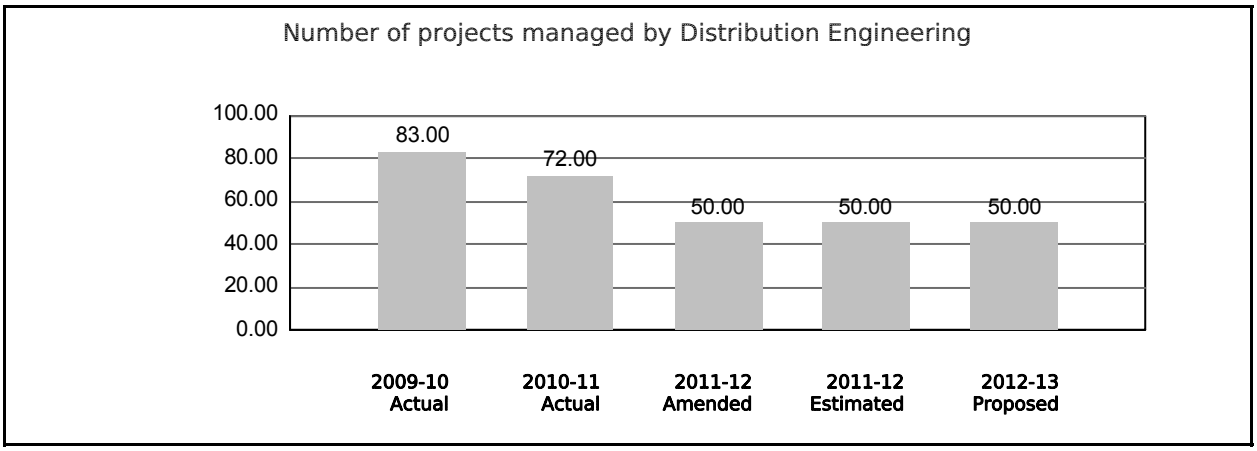
Engineering technical services for the Collection pipeline system, Design reviews and comments, Project management, Engineering consulting; Investigative research and reporting

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Engineering Services
Activity: Distribution Engineering

To provide the necessary engineering, project management, and technical support to the Distribution pipeline and reclaimed water infrastructure and control systems in order to reduce water leaks and continuously deliver safe and adequate supplies of drinking water from the treatment plants to the customers.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Water Utility Fund	923,278	1,122,708	1,870,744	1,564,061	2,309,229
Total Requirements	$923,278	$1,122,708	$1,870,744	$1,564,061	$2,309,229
Full-Time Equivalents					
Austin Water Utility Fund	14.00	14.00	14.00	14.00	9.00
Total FTEs	14.00	14.00	14.00	14.00	9.00
Performance Measures					
Linear feet of leak detection performed on large diameter water transmission lines	New Meas	20,635	10,000	10,000	13,000
Number of projects managed by Distribution Engineering	83	72	50	50	50
Percent of linear feet of deteriorated water mains rehabilitated, abandoned, or replaced for that year	New Meas	0.85	1.33	1.33	1.33
Percentage unavoidable real loss of treated water	New Meas	3.31	2.70	2.70	2.70
Percentage real loss volume of treated drinking water	New Meas	8.31	8.50	8.50	8.50

Services

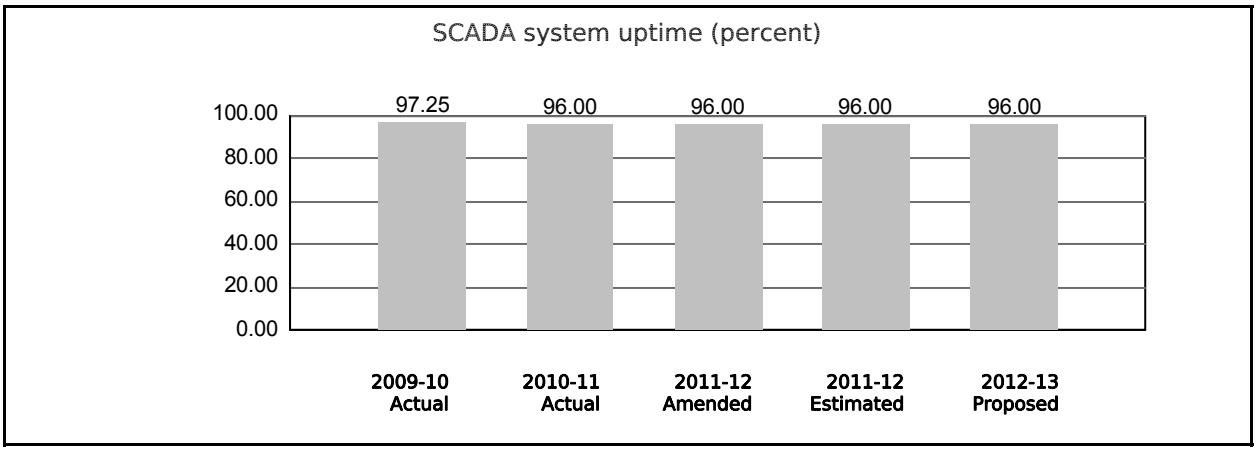
Engineering technical services for the Distribution pipeline and reclaimed water systems, Design reviews and comments, Project management, Engineering consulting; Engineering services for the Distribution system and reclaimed water program; Investigative research and reporting

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Engineering Services
Activity: Facility Engineering

To provide the necessary engineering, project management, and technical support for the Utility's treatment plants in order to meet community water needs, regulatory requirements, operate plant control systems to treat wastewater, manage biosolids, and safely discharge the effluent.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Water Utility Fund	2,652,683	2,583,554	2,989,570	3,008,318	3,279,502
Total Requirements	$2,652,683	$2,583,554	$2,989,570	$3,008,318	$3,279,502
Full-Time Equivalents					
Austin Water Utility Fund	29.00	28.00	28.00	28.00	27.00
Total FTEs	29.00	28.00	28.00	28.00	27.00
Performance Measures					
Percent of completion (water plant 4)	New Meas	16.20	35	35	55
SCADA system uptime (percent)	97.25	96	96	96	96

Services

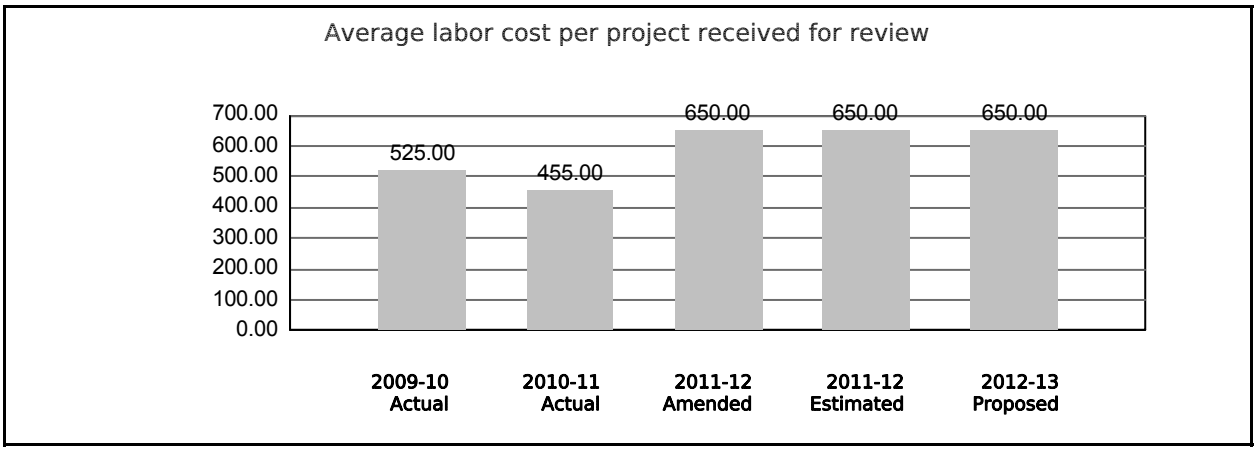
Project management and coordination for water and wastewater treatment plants; Engineering technical services for water and wastewater treatment plant processes and equipment systems; Design Reviews and comments for water and wastewater treatment plant engineering projects; Process trouble shooting; SCADA program administration; SCADA technical/ engineering services for water treatment plant control systems; Investigative research; Reporting; Dillo Dirt Outlet; SCADA technical/engineering services for wastewater treatment plant control systems; Investigative research

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Engineering Services
Activity: Pipeline Engineering

To provide the necessary engineering, project management, and technical support to the pipeline infrastructure and control systems in order to reduce water leaks and wastewater overflows and continuously deliver safe and adequate supplies of drinking water from the treatment plant to the customers and to transport raw wastewater safely through the lift stations to the treatment plants.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Water Utility Fund	2,362,362	2,187,863	2,254,517	2,223,262	2,556,619
Total Requirements	$2,362,362	$2,187,863	$2,254,517	$2,223,262	$2,556,619
Full-Time Equivalents					
Austin Water Utility Fund	26.00	27.00	26.00	26.00	26.00
Total FTEs	26.00	27.00	26.00	26.00	26.00
Performance Measures					
Average labor cost per project received for review	525	455	650	650	650
Number of new easements reviewed per year; broken down by site, subdivision, and CIP	New Meas	220	220	220	220
Number of projects reviewed	454	548	400	400	400
Percent of as built projects completed	No Data	35	60	60	60

Services

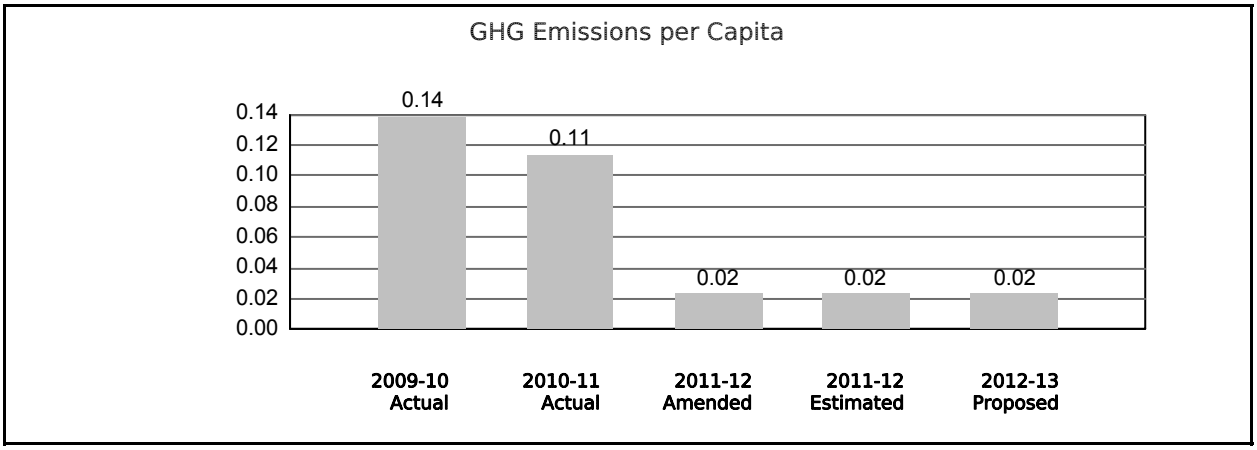
Project management; Lift Stations support, engineering consulting, and construction projects; Engineering technical services; Design reviews and comments; Pump Stations/Reservoirs support; Surveying Services; Development and administration of infrastructure CIP programs; Oversight of design and project management services; SCADA technical/engineering services for control systems.

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Environmental Affairs and Conservation
Activity: Regulatory Support

To track proposed and enacted rules and regulations and provide information to Utility management in order to allow the Utility to be proactive in its regulatory compliance.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Water Utility Fund	1,238,087	1,162,030	1,035,122	1,071,493	1,302,132
Total Requirements	$1,238,087	$1,162,030	$1,035,122	$1,071,493	$1,302,132
Full-Time Equivalents					
Austin Water Utility Fund	10.00	10.00	10.00	10.00	11.00
Total FTEs	10.00	10.00	10.00	10.00	11.00
Performance Measures					
GHG Emissions per Capita	0.14	0.11	0.02	0.02	0.02
Percent of samples with chlorine residuals less than 0.5 mg/l	New Meas	0.27	3	3	3
kWh per million gallons (MG) across entire Utility	New Meas	2,445	2,475	2,475	2,475

Services

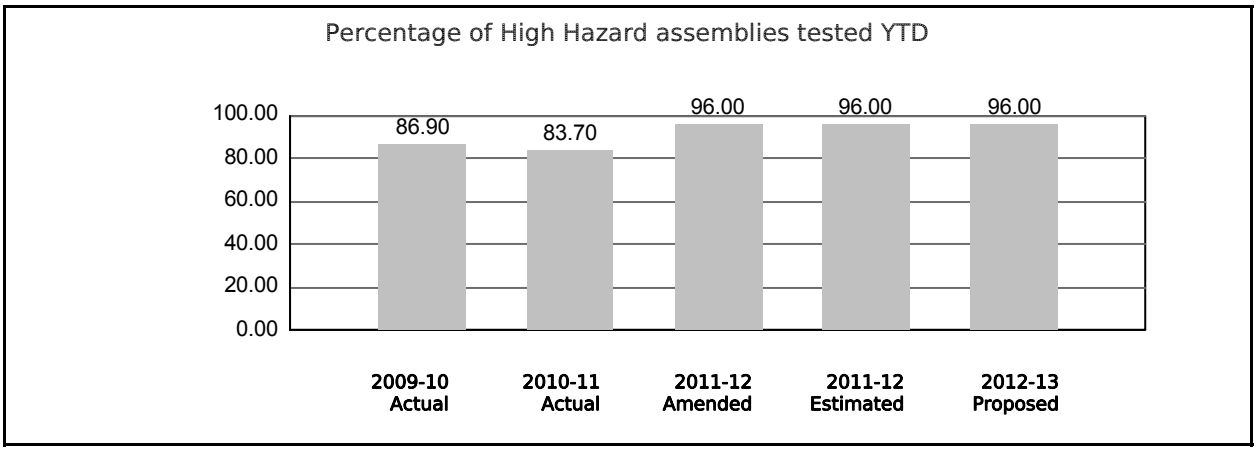
Liaison with State and Federal regulators; State legislation monitoring; Water and wastewater treatment alternatives and methods research; Compliance reporting

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Environmental Affairs and Conservation
Activity: Special Services

To provide timely water quality surveys/investigations, backflow assembly testing, and private fire hydrant maintenance for customers in order to reduce the probability of a backflow incident and to control pollutant levels being discharged to the wastewater collection system so that pollutants do not affect worker health and safety, pass through or interfere with treatment plants, cause permit violations or keep biosolids from beneficial reuse.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Water Utility Fund	2,027,443	2,072,769	2,092,232	2,043,796	2,382,534
Expense Refunds	0	70	0	0	0
Total Requirements	$2,027,443	$2,072,839	$2,092,232	$2,043,796	$2,382,534
Full-Time Equivalents					
Austin Water Utility Fund	26.00	27.00	26.00	26.00	26.00
Total FTEs	26.00	27.00	26.00	26.00	26.00
Performance Measures					
Percentage of High Hazard assemblies tested YTD	86.90	83.70	96	96	96
Percentage of industrial users with surcharges assessed	99.60	98.70	98	98	98

Services

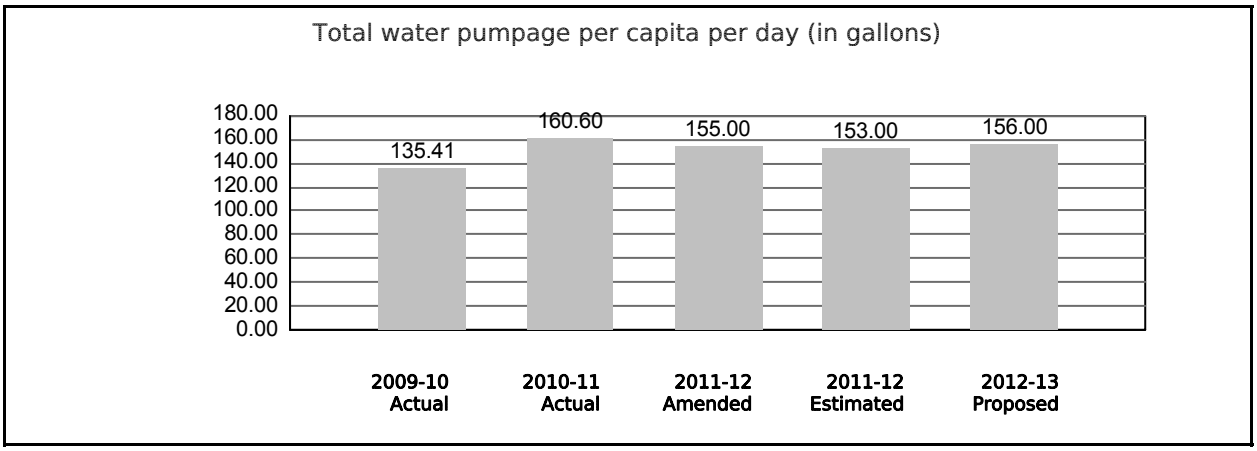
Water Quality surveys/investigations; Backflow assembly testing; Private fire hydrant maintenance; Pretreatment Ordinance enforcement; Regulation of Sanitary sewer industrial users; Review of Site plans and pretreatment design plans and specifications; Implementation of pretreatment and interlocal agreements with other political subdivisions

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Environmental Affairs and Conservation
Activity: Water Conservation

To provide conservation services to Austin water customers to reduce water usage in order to slow the increase in peak day demand and defer the start date of water payments to the LCRA. To reduce Austin's peak day water use by 1% per year until 2017 through conservation and reuse.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Water Utility Fund	6,247,885	4,604,385	6,644,349	4,359,163	6,526,427
Total Requirements	$6,247,885	$4,604,385	$6,644,349	$4,359,163	$6,526,427
Full-Time Equivalents					
Austin Water Utility Fund	25.00	20.00	19.00	19.00	19.00
Total FTEs	25.00	20.00	19.00	19.00	19.00
Performance Measures					
Combined Single-Family & Multi-Family Water Consumption per Capita per Day (in gallons)	80	96	86	86	86
Peak gallons per day saved based on participation in Water Conservation Programs, and estimated savings per measure or metered savings by program.	1,279,197	782,073	1,200,000	620,000	620,000
Total water pumpage per capita per day (in gallons)	***135.41***	***160.60***	***155***	***153***	***156***

Services

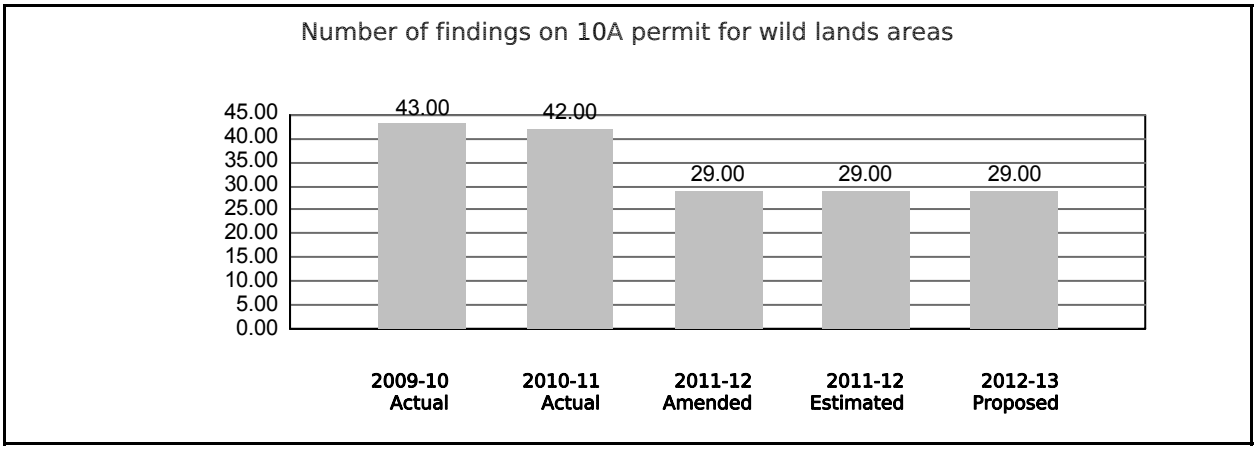
To implement Council's water conservation ordinance; Toilet retrofit program; Irrigation audits; Clothes washer rebates; Rainwater collection; ICI audits & rebates; Irrigation permitting & inspections

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Environmental Affairs and Conservation
Activity: Wildland Conservation

To provide conservation and land management services to land purchased to preserve endangered species and sensitive watersheds in order to protect drinking water supplies.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Water Utility Fund	2,263,197	2,128,028	2,499,008	2,461,340	2,870,710
Total Requirements	$2,263,197	$2,128,028	$2,499,008	$2,461,340	$2,870,710
Full-Time Equivalents					
Austin Water Utility Fund	19.00	20.00	20.00	20.00	21.00
Total FTEs	19.00	20.00	20.00	20.00	21.00
Performance Measures					
Average cost per acre of land management for the Wildland Conservation Division	New Meas	40.42	60	60	60
Number of findings on 10A permit for wild lands areas	***43***	***42***	***29***	***29***	***29***
Number of public education and outreach events/programs conducted by the division	New Meas	40	35	35	35

Services

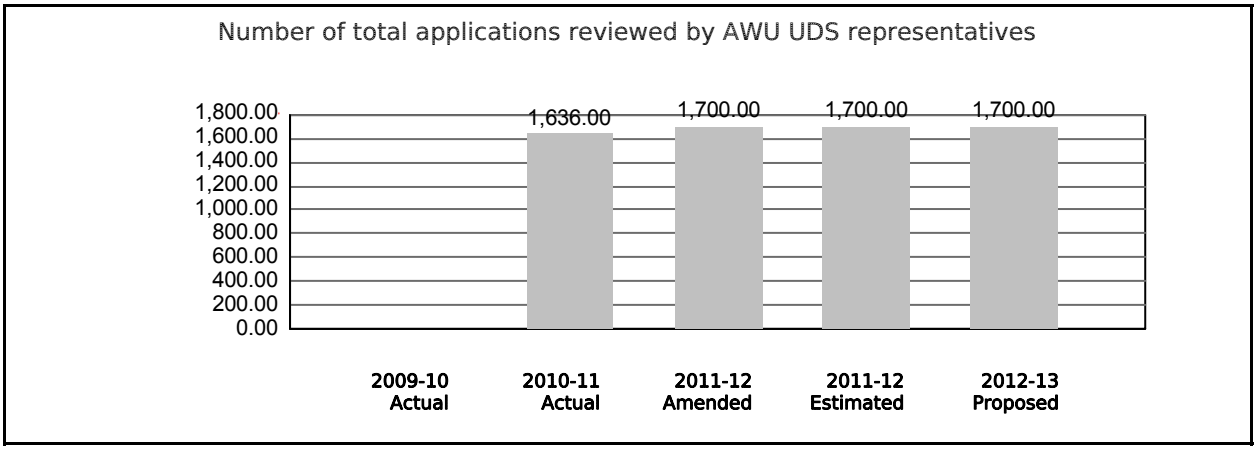
Land management; Natural Resources Conservation; Endangered Species Protection

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: One Stop Shop
Activity: Inspection, Review, and Support

The purpose of Inspection, Review, and Support is to provide development services and assistance to the city-wide, consolidated One Stop Shop so that the community can have an efficient and effective development process.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Water Utility Fund	476,114	496,730	523,962	523,962	598,884
Total Requirements	$476,114	$496,730	$523,962	$523,962	$598,884
Full-Time Equivalents					
Austin Water Utility Fund	6.30	6.00	6.30	6.30	6.30
Total FTEs	6.30	6.00	6.30	6.30	6.30
Performance Measures					
Number of customers served by AWU Pipeline Engineering representatives	New Meas	1,291	3,000	3,000	No Goal
Number of total applications reviewed by AWU UDS representatives	New Meas	1,636	1,700	1,700	1,700

Services

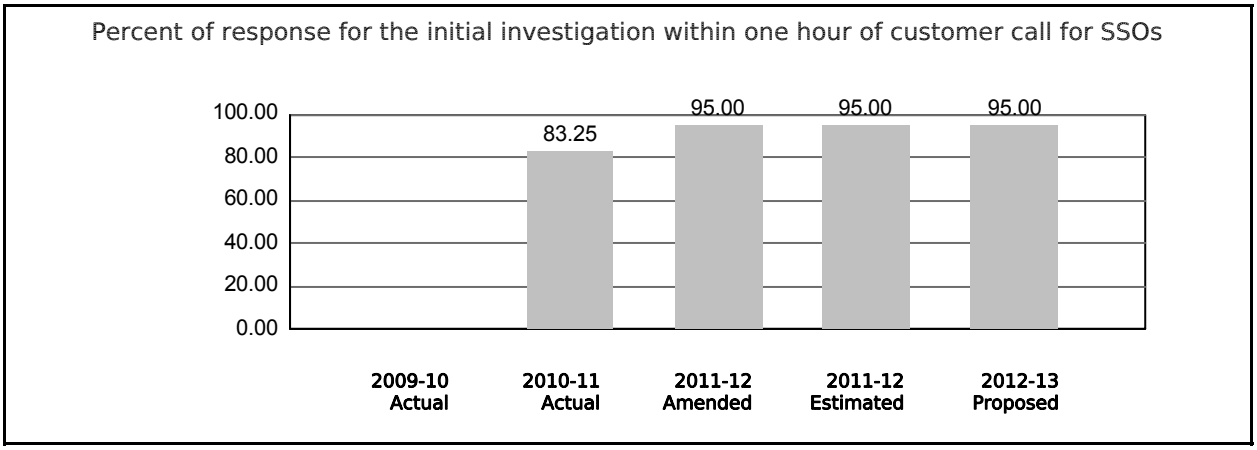
Commercial building plan review, Land use review, Decentralized collection system inspections, Taps permits, Industrial waste discharge permits, On-site sewage facility permits, Taps inspection, Site & Drop-ins inspection

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Pipeline Operations
Activity: Collection System Services

To provide comprehensive operation, maintenance and repair of the Collection System Infrastructure in order to reduce overflows and to provide flow meter and maintenance services.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Water Utility Fund	11,515,402	10,344,397	11,078,811	11,040,066	12,234,066
Total Requirements	$11,515,402	$10,344,397	$11,078,811	$11,040,066	$12,234,066
Full-Time Equivalents					
Austin Water Utility Fund	120.00	116.00	116.00	116.00	115.00
Total FTEs	120.00	116.00	116.00	116.00	115.00
Performance Measures					
Number of linear feet of wastewater main cleaned	New Meas	1,776,267	2,256,000	2,256,000	2,256,000
Number of collection infrastructure work orders completed	New Meas	1,469	1,800	1,800	1,800
Number of linear feet of wastewater main TV'd	New Meas	1,534,539	2,078,000	2,078,000	2,078,000
Percent of follow on work orders completed within 4 days of initiation for SSO/SBSSO related work	No Data	82.50	90	90	90
Percent of response for the initial investigation within one hour of customer call for SSOs	No Data	83.25	95	95	95

Services

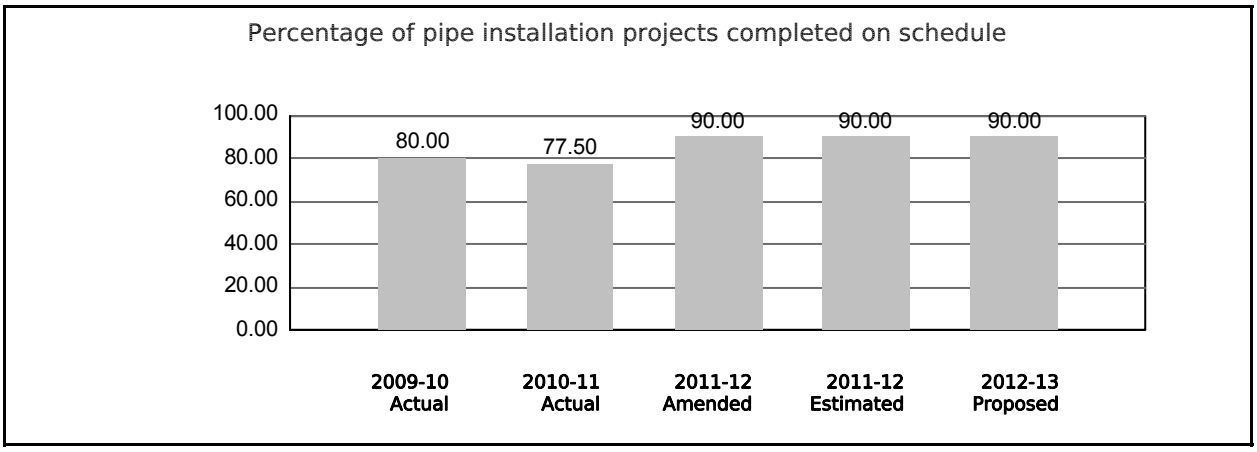
TV inspection of Collection System; Overflow abatement; Line cleaning; Smoke Testing; Operation and Maintenance of Collection System Flow Meters; Perform Inflow and Infiltration studies of Collection System; Emergency Response Services; Manhole Inspection; New and Warranty Inspections, Emergency repairs of Sanitary Sewer Overflows (SSO), Special Billed SSO (SBSSOs are caused by contractors and AWU special bills contractors for related costs.

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Pipeline Operations
Activity: Construction and Rehabilitation Services

To provide construction/replacement and rehabilitation services of aging and failing wastewater infrastructure in order to prevent wastewater spills and to transport wastewater to the treatment facility. Also, to provide construction/replacement and rehabilitation of aging and failing water distribution mains, services, and appurtenances to assure safe and reliable drinking water, fire protection, and minimize water loss of treated drinking water.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Water Utility Fund	3,858,115	3,705,015	4,223,599	4,261,935	4,753,072
Expense Refunds	0	0	100	100	100
Total Requirements	$3,858,115	$3,705,015	$4,223,699	$4,262,035	$4,753,172
Full-Time Equivalents					
Austin Water Utility Fund	51.00	50.00	51.00	51.00	52.00
Total FTEs	51.00	50.00	51.00	51.00	52.00
Performance Measures					
Feet of pipe installed	22,815	15,712	18,000	18,000	18,000
Labor costs per foot of pipe installed	13.24	17.67	22	22	22
Percentage of pipe installation projects completed on schedule	80	77.50	90	90	90

Services

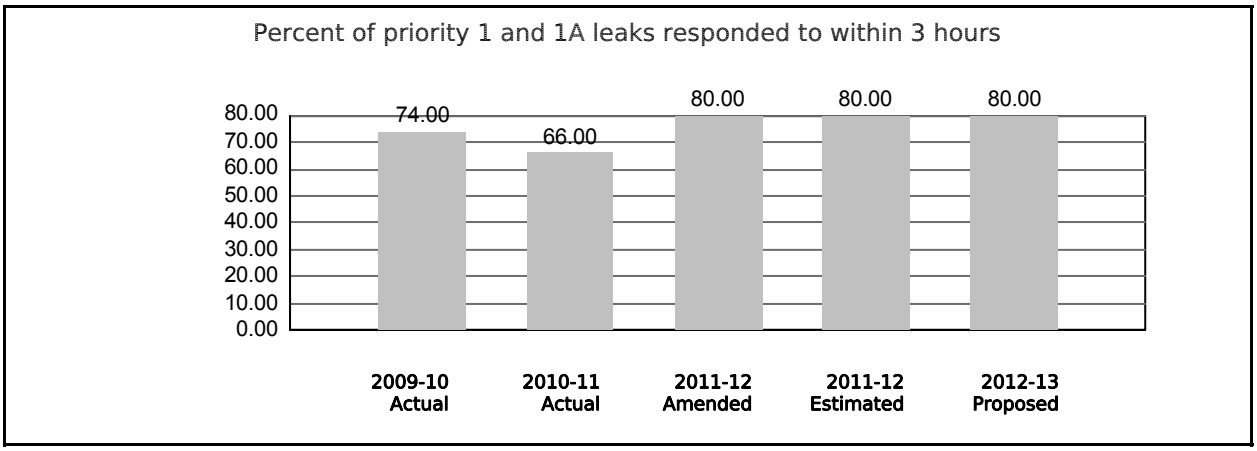
Wastewater collection construction, rehabilitation, water distribution construction and rehabilitation; Initial response investigation of internal and external customer calls for service

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Pipeline Operations
Activity: Distribution System Maintenance

To provide maintenance and repair services to the distribution pipeline infrastructure systems in order to continuously deliver water from the treatment facilities to the end user. To install, operate, repair and replace valves and fire hydrants within the distribution system in order to supply water for fire hydrants and customers.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Water Utility Fund	12,610,097	13,502,227	12,344,518	12,749,980	14,414,311
Expense Refunds	0	0	500	500	500
Total Requirements	$12,610,097	$13,502,227	$12,345,018	$12,750,480	$14,414,811
Full-Time Equivalents					
Austin Water Utility Fund	131.30	100.30	100.63	100.63	100.63
Total FTEs	131.30	100.30	100.63	100.63	100.63
Performance Measures					
Number of water main leaks per 100 miles of water main	New Meas	19.46	14.80	14.80	14.80
Number of water leaks repaired	New Meas	6,221	3,600	3,600	3,600
Percent of out of service hydrants back in service within 14 days	New Meas	52.75	90	90	90
Percent of priority 1 and 1A leaks responded to within 3 hours	***74***	***66***	***80***	***80***	***80***
Percent of fire hydrants with an inspection performed within last 12 months	No Data	76	98	98	98
Percent of out of service valves back in service within 14 days	New Meas	32.25	90	90	90

Services

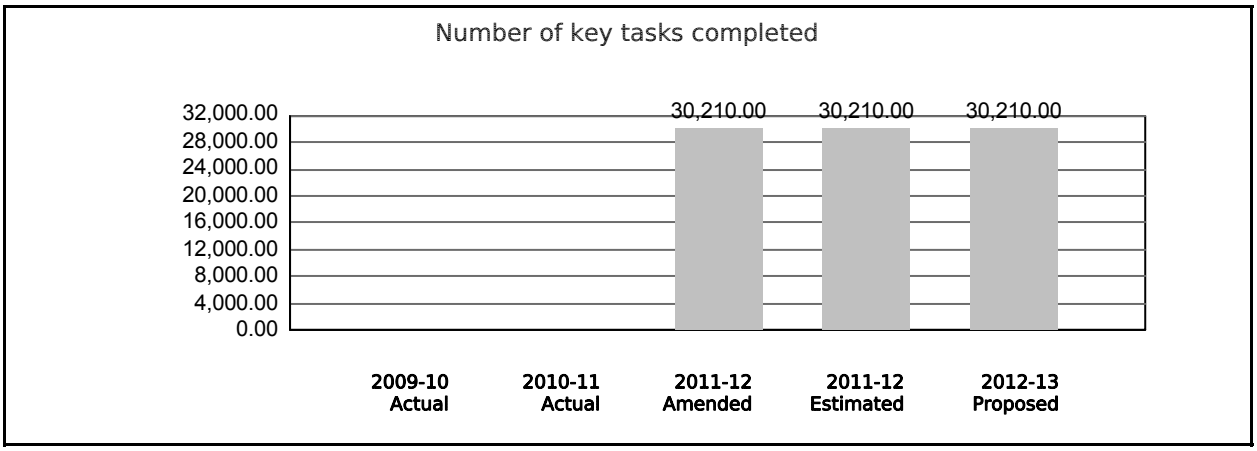
To provide water distribution pipeline system operation, maintenance, and repairs; Install, operate, repair, and replace water valves and fire hydrants; Meter repair, testing, exchanges, accuracy tests. Leak detection surveys, related tasks and repairs.

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Pipeline Operations
Activity: Management Services

To provide administrative support to the Pipeline Operations program area's internal and external customers in order to allow program areas to operate, maintain and repair pipeline infrastructure in delivery and transport of water and wastewater products.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Water Utility Fund	1,228,713	1,168,417	1,508,114	1,756,988	1,630,071
Total Requirements	$1,228,713	$1,168,417	$1,508,114	$1,756,988	$1,630,071
Full-Time Equivalents					
Austin Water Utility Fund	17.00	20.00	20.00	20.00	19.00
Total FTEs	17.00	20.00	20.00	20.00	19.00
Performance Measures					
Labor cost per completed key task	New Meas	New Meas	13.47	13.47	13.47
Number of key tasks completed	New Meas	New Meas	30,210	30,210	30,210
Percentage of key tasks completed meeting individual division goals	New Meas	New Meas	86	86	86

Services

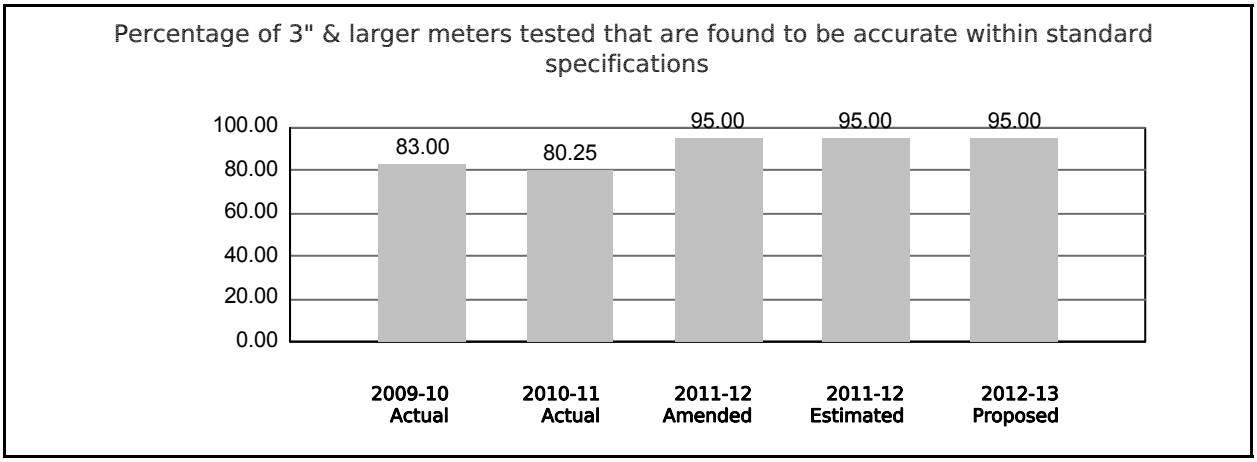
CAF correspondence, personnel actions, investigations, special billings, general administration of policies and procedures, and division personnel files maintenance

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Pipeline Operations
Activity: Water Meter Operations

To provide meter accuracy to metered customers in order to ensure accurate registration of water usage.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Water Utility Fund	4,535,276	4,728,138	4,635,146	4,713,375	5,314,538
Expense Refunds	5,397	0	0	0	0
Total Requirements	$4,540,673	$4,728,138	$4,635,146	$4,713,375	$5,314,538
Full-Time Equivalents					
Austin Water Utility Fund	22.70	54.70	53.37	53.37	56.37
Total FTEs	22.70	54.70	53.37	53.37	56.37
Performance Measures					
Number of meters 3" or larger that were tested for accuracy	1,678	1,738	2,000	2,000	2,000
Percentage of 3" & larger meters tested that are found to be accurate within standard specifications	83	80.25	95	95	95

Services

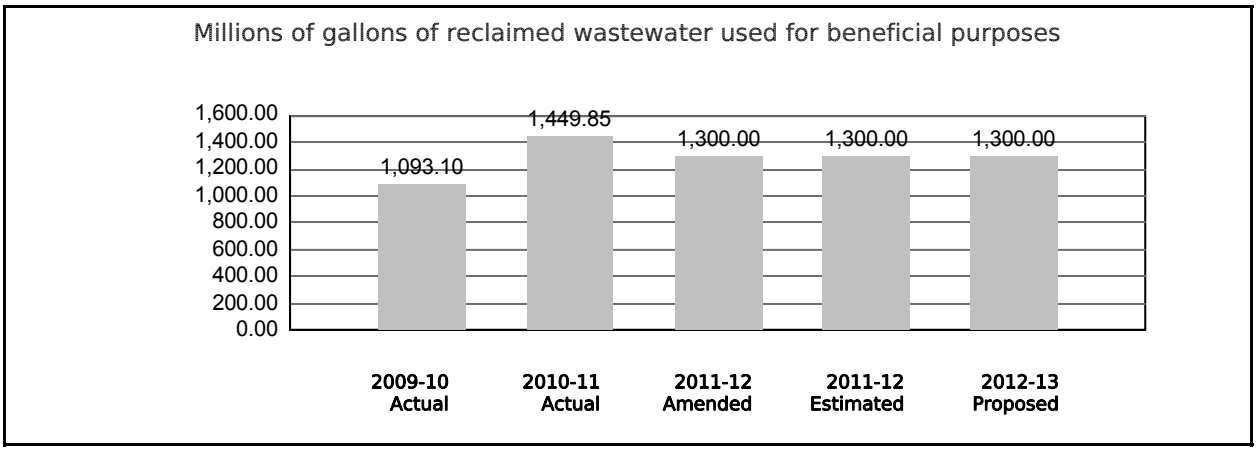
Meter repair and testing; Meter exchange; meter accuracy

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Reclaimed Water Services
Activity: Reclaimed Water Services Support

The purpose of the Reclaimed Water Services Support Activity is to provide engineering, management, administrative, regulatory and technical support in order to increase reclaimed water use so that the Utility can more effectively manage water resources for the community in order to protect public health and the environment.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Water Utility Fund	0	0	255,585	251,328	275,651
Total Requirements	$0	$0	$255,585	$251,328	$275,651
Full-Time Equivalents					
Austin Water Utility Fund	0.00	2.00	2.00	2.00	2.00
Total FTEs	0.00	2.00	2.00	2.00	2.00
Performance Measures					
Millions of gallons of reclaimed wastewater used for beneficial purposes	***1,093.10***	***1,449.85***	***1,300***	***1,300***	***1,300***
Reclaimed Water Revenue	New Meas	587,920	711,383	711,383	879,424

Services

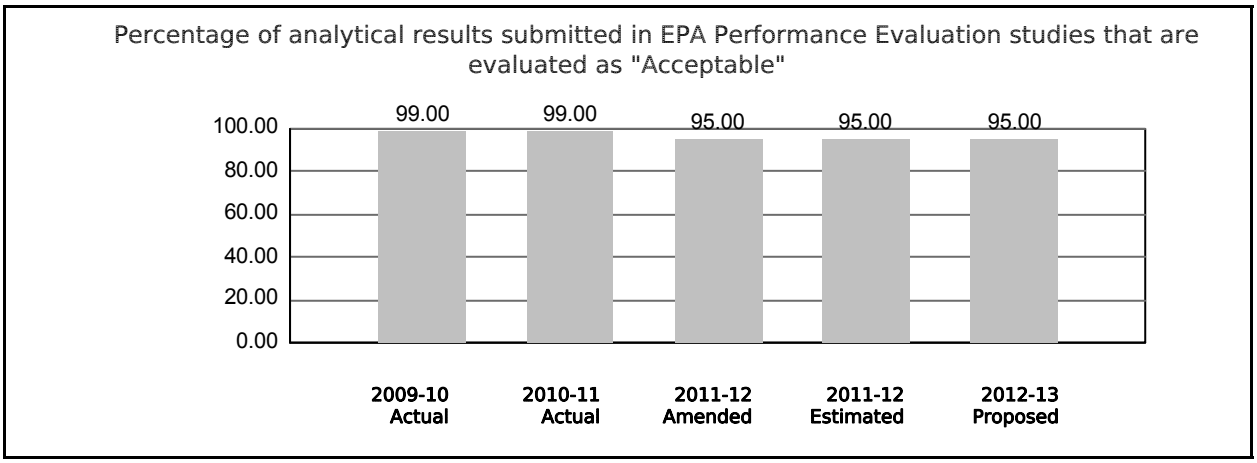
Repond to inquiries from existing - potential customers, City Departments, and Boards and Commissions; report spills; oversee the implementation of the master plan; hire design engineers and consultants using RFQs and rotation lists; supervise and interact with design engineers and consultants on the preparation of construction documents; supervise and interact with design engineers, contractors, inspectors, and property owners on project construction; develop and monitor project budgets and schedules; provide engineering information and technical advice to support the water conservation division.

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Treatment
Activity: Laboratory Services

To produce water quality test results for Utility Laboratory Services customers in order to provide them with timely and accurate information to determine regulatory compliance and to help them make informed decisions about the processes used in the water, wastewater, pipeline infrastructure, and conservation and reuse treatment and operation systems.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Water Utility Fund	3,907,842	3,686,194	4,025,396	4,006,713	4,924,653
Total Requirements	$3,907,842	$3,686,194	$4,025,396	$4,006,713	$4,924,653
Full-Time Equivalents					
Austin Water Utility Fund	40.00	40.00	40.00	40.00	40.00
Total FTEs	40.00	40.00	40.00	40.00	40.00
Performance Measures					
Percentage of total tests completed within requested timeframe	96.90	98.70	95	95	95
Percentage of analytical results submitted in EPA Performance Evaluation studies that are evaluated as "Acceptable"	99	99	95	95	95

Services

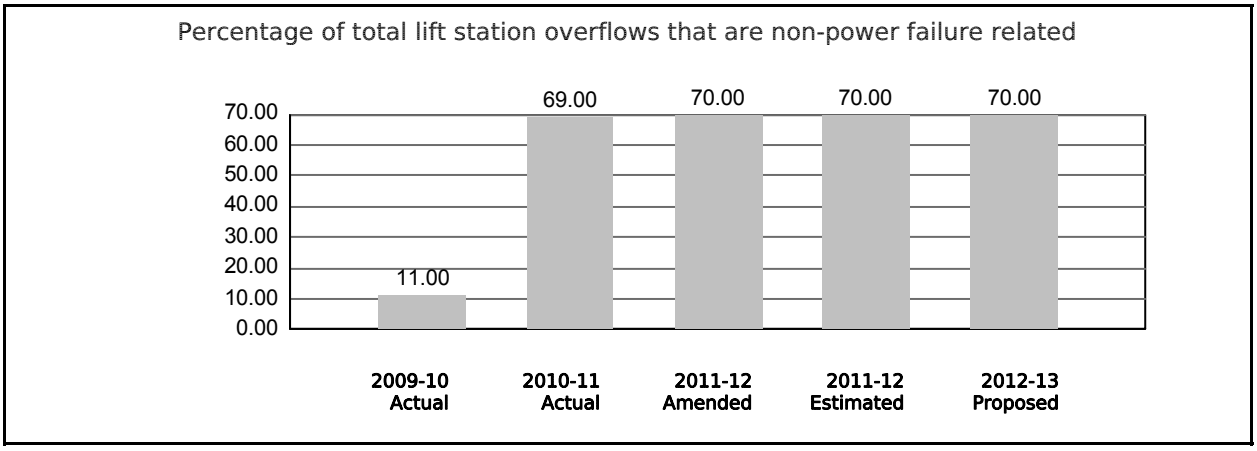
Sample collection; Test results reporting; Complaint research and resolution

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Treatment
Activity: Lift Stations and Remote Facilities

To operate and maintain lift stations in the collection system in order to transport sewage to processing sites safely.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Water Utility Fund	4,774,627	4,766,858	5,020,673	5,059,343	5,233,797
Total Requirements	$4,774,627	$4,766,858	$5,020,673	$5,059,343	$5,233,797
Full-Time Equivalents					
Austin Water Utility Fund	24.00	24.00	24.00	24.00	30.00
Total FTEs	24.00	24.00	24.00	24.00	30.00
Performance Measures					
Percentage of total lift station overflows that are non-power failure related	11	69	70	70	70
Volume in gallons of lift station overflows	New Meas	24,970	12,000	12,000	12,000

Services

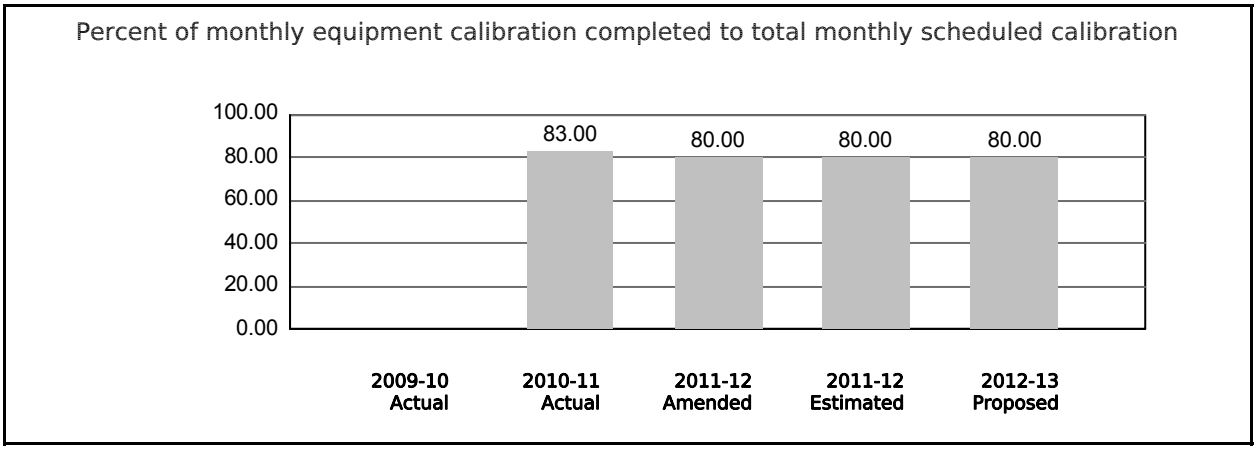
Wastewater transport; Lift station monitoring, maintenance, and repair; Lift stations electrical maintenance.

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Treatment
Activity: Maintenance Services

To operate and maintain the treatment plants instrumentation and electrical systems, pump stations, lift stations in orde to continuously deliver water and transport wastewater to treatment plants.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Water Utility Fund	4,106,764	4,322,845	4,188,438	4,319,850	4,920,392
Expense Refunds	12,920	9,274	12,338	12,338	12,338
Total Requirements	$4,119,684	$4,332,119	$4,200,776	$4,332,188	$4,932,730
Full-Time Equivalents					
Austin Water Utility Fund	50.00	48.00	48.00	48.00	50.00
Total FTEs	50.00	48.00	48.00	48.00	50.00
Performance Measures					
Number of work orders that are in open, scheduled, waiting scheduling status at start of each month	New Meas	477	430	430	430
Percent of monthly equipment calibration completed to total monthly scheduled calibration	No Data	83	80	80	80

Services

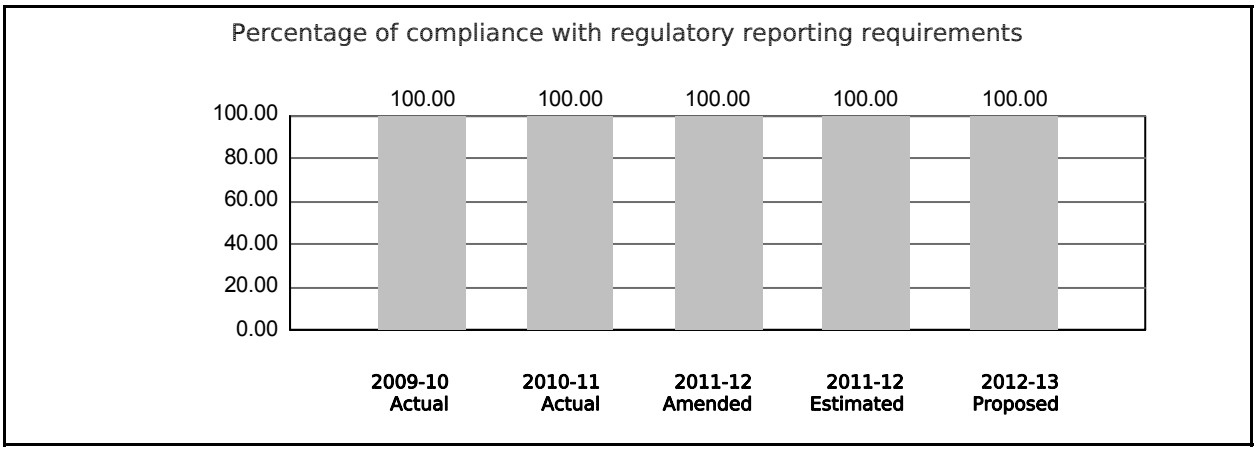
Wastewater pumping; Lift station monitoring, maintenance, and repair; Lift station and treatment systems electrical and instrumentation maintenance and treatment plant maintenance

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Treatment
Activity: Process Engineering

To provide process engineering support to the two water treatment plants, two wastewater treatment plants, and the biosolids treatment facility so that they can be continuously operated and maintained to produce the Utility's products and services.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Water Utility Fund	805,682	659,940	736,568	745,628	1,017,940
Expense Refunds	6,844	12,559	13,952	13,952	13,952
Total Requirements	$812,526	$672,499	$750,520	$759,580	$1,031,892
Full-Time Equivalents					
Austin Water Utility Fund	6.00	6.00	6.00	6.00	7.00
Total FTEs	6.00	6.00	6.00	6.00	7.00
Performance Measures					
Percent digester effluent biosolids reused as compost, land applied or given as Class A biosolid	New Meas	52.40	76	76	76
Percentage of compliance with regulatory reporting requirements	100	100	100	100	100

Services

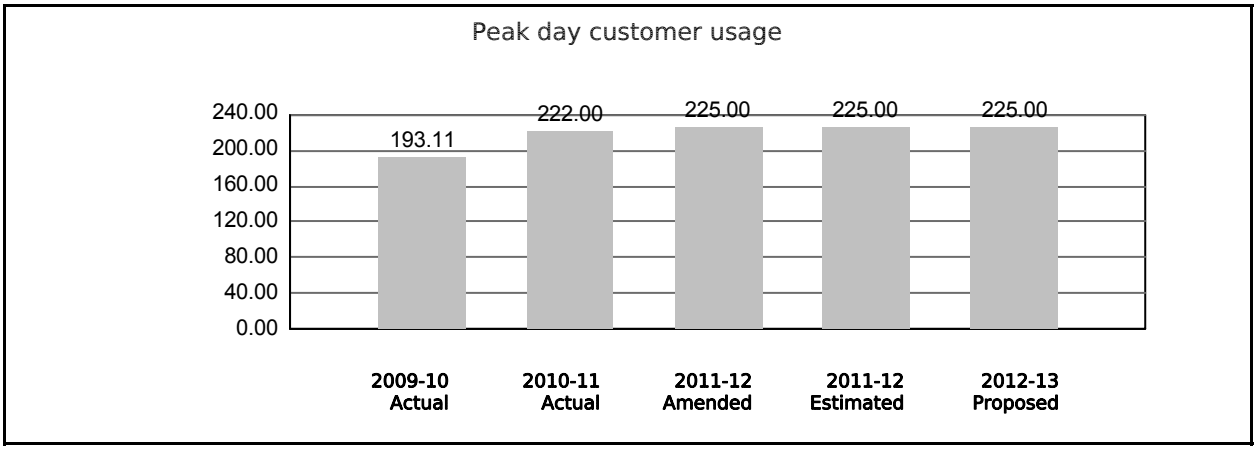
Beneficial reuse of the wastewater biosolids management, Utility efforts to identify and secure future water resources, the treatment's energy management program and treatment processes consulting for water and wastewater

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Treatment
Activity: Pump Stations and Reservoir Maintenance

To operate and maintain the 32 water pumping stations and storage reservoirs sites for the distribution system in order to continually deliver drinking water for domestic and commercial uses and for fire suppression.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Water Utility Fund	5,145,036	5,809,019	6,627,966	6,668,796	7,027,131
Total Requirements	$5,145,036	$5,809,019	$6,627,966	$6,668,796	$7,027,131
Full-Time Equivalents					
Austin Water Utility Fund	30.00	30.00	30.00	30.00	31.00
Total FTEs	30.00	30.00	30.00	30.00	31.00
Performance Measures					
Electrical usage (kWh) per million gallons of water distributed	New Meas	746	725	725	725
Peak day customer usage	193.11	222	225	225	225

Services

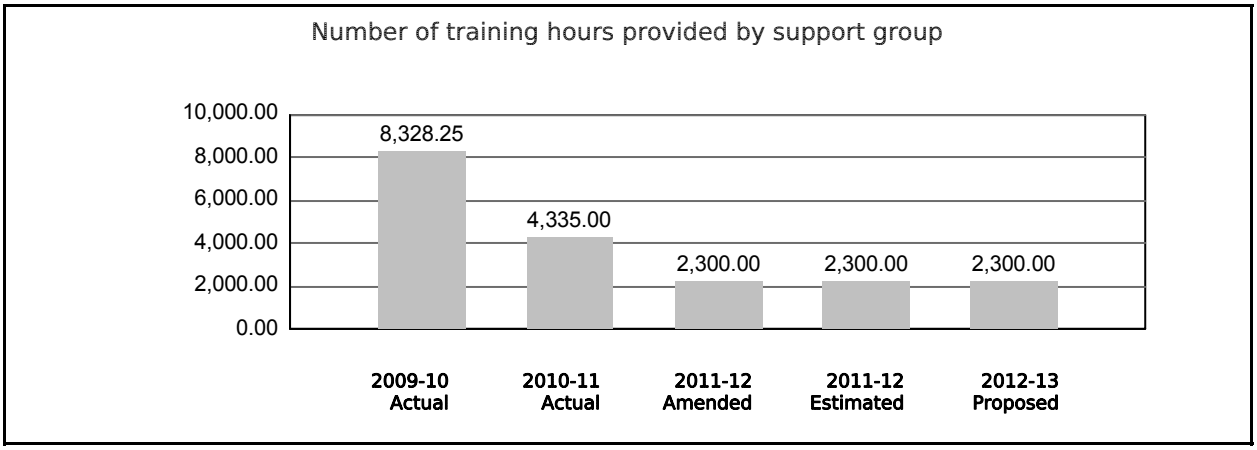
Pump stations and reservoir operation and maintenance; SCADA

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Treatment
Activity: Treatment Support

To provide the administrative and management network to assist the water, wastewater and biosolids treatment plants in order to provide safe, quality drinking water, treated effluent.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Water Utility Fund	1,506,209	2,318,641	2,795,503	3,111,324	3,199,650
Expense Refunds	37,993	114,224	75,984	118,730	118,730
Total Requirements	$1,544,202	$2,432,865	$2,871,487	$3,230,054	$3,318,380
Full-Time Equivalents					
Austin Water Utility Fund	17.00	16.00	16.00	16.00	11.00
Total FTEs	17.00	16.00	16.00	16.00	11.00
Performance Measures					
Number of training hours provided at Govalle	New Meas	19,378	14,000	14,000	14,000
Number of training hours provided by support group	8,328.25	4,335	2,300	2,300	2,300

Services

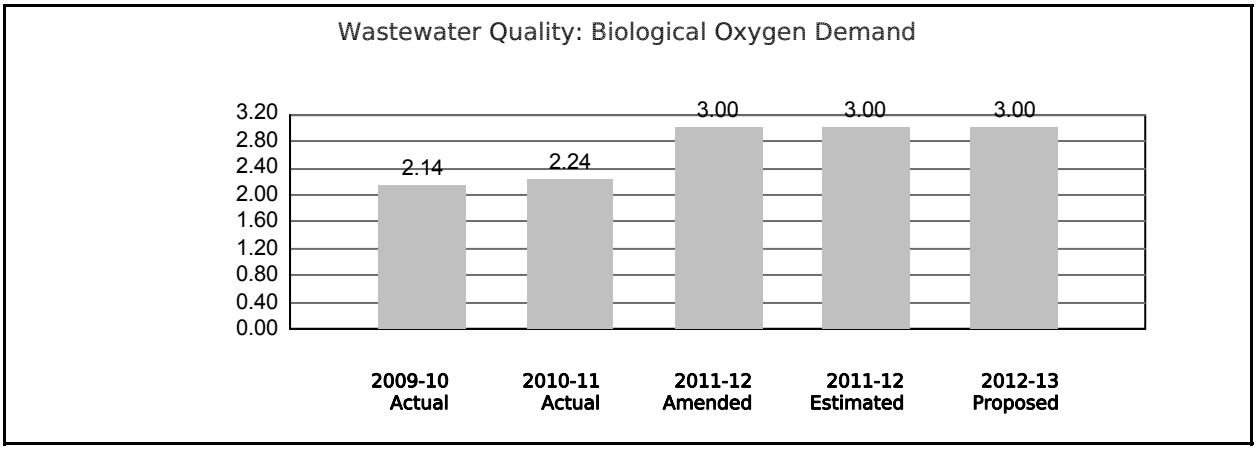
Coordinate the preparation of regulatory and internal management reports to ensure Federal, State, and local laws are met

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Treatment
Activity: Wastewater Treatment

Treats wastewater to produce effluent that protects the public's health, safety and the environment.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Water Utility Fund	17,997,228	18,213,225	21,082,199	21,755,991	23,022,391
Total Requirements	$17,997,228	$18,213,225	$21,082,199	$21,755,991	$23,022,391
Full-Time Equivalents					
Austin Water Utility Fund	111.00	112.00	112.00	112.00	112.50
Total FTEs	111.00	112.00	112.00	112.00	112.50
Performance Measures					
Number of Notice of Violations and Notice of Enforcement Actions	New Meas	0	0	0	0
Wastewater Quality: Biological Oxygen Demand	***2.14***	***2.24***	***3***	***3***	***3***
Wastewater Quality: Ammonia	0.32	0.67	0.50	0.50	0.50
kWh per million gallons of wastewater treated	New Meas	1,909	1,700	1,700	1,700

Services

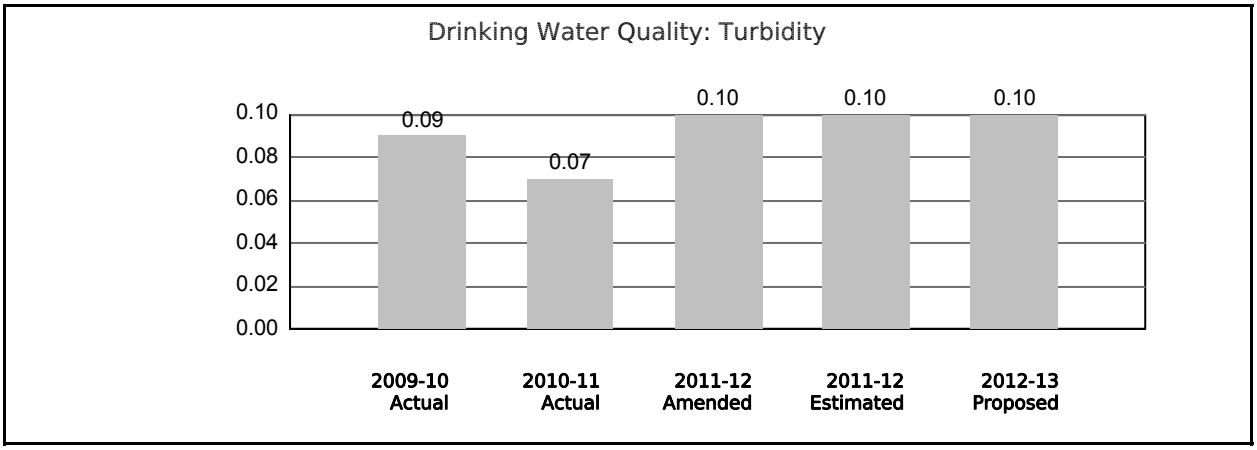
Wastewater treatment and release; Regulatory documentation

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Treatment
Activity: Water Treatment

To provide an adequate and safe supply of drinking water to Utility customers in order to meet demand, fire suppression, and other community needs.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Water Utility Fund	20,169,770	21,057,674	22,976,563	23,047,367	24,067,921
Expense Refunds	15,934	17,784	17,639	17,639	17,639
Total Requirements	$20,185,704	$21,075,458	$22,994,202	$23,065,006	$24,085,560
Full-Time Equivalents					
Austin Water Utility Fund	81.00	81.00	81.00	81.00	93.00
Total FTEs	81.00	81.00	81.00	81.00	93.00
Performance Measures					
Actual water pumpage in millions of gallons	43,827	54,923	55,000	55,000	55,000
Actual water distributed in millions of gallons	New Meas	52,823	55,000	55,000	55,000
Dosage of chlorine per MG of water treated	New Meas	34	35	35	35
Dosage of ferric per MG of water treated	New Meas	52	60	60	60
Dosage of lime per MG of water treated	New Meas	976	950	950	950
Drinking Water Quality: Turbidity	***0.09***	***0.07***	***0.10***	***0.10***	***0.10***
kWh per million gallons of water treated	New Meas	1,804	1,800	1,800	1,800

Services

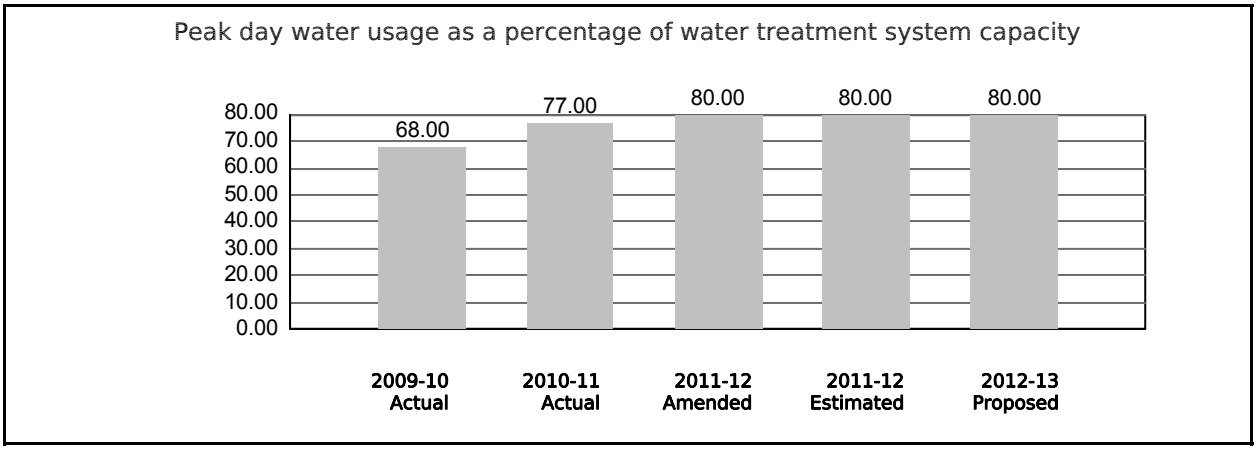
Water treatment; Sludge disposal; Process control; Regulatory documentation

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Water Resources Management
Activity: Systems Planning

To provide analysis of the wastewater collection and water distribution systems for Utility management in order to insure adequate infrastructure capacities are available and to identify areas for system improvement.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Water Utility Fund	2,134,595	2,238,684	2,377,759	2,434,903	2,924,021
Total Requirements	$2,134,595	$2,238,684	$2,377,759	$2,434,903	$2,924,021
Full-Time Equivalents					
Austin Water Utility Fund	21.00	23.00	23.00	23.00	25.00
Total FTEs	21.00	23.00	23.00	23.00	25.00
Performance Measures					
Number of hydraulic studies completed	168	193	100	100	100
Peak day water usage as a percentage of water treatment system capacity	***68***	***77***	***80***	***80***	***80***

Services

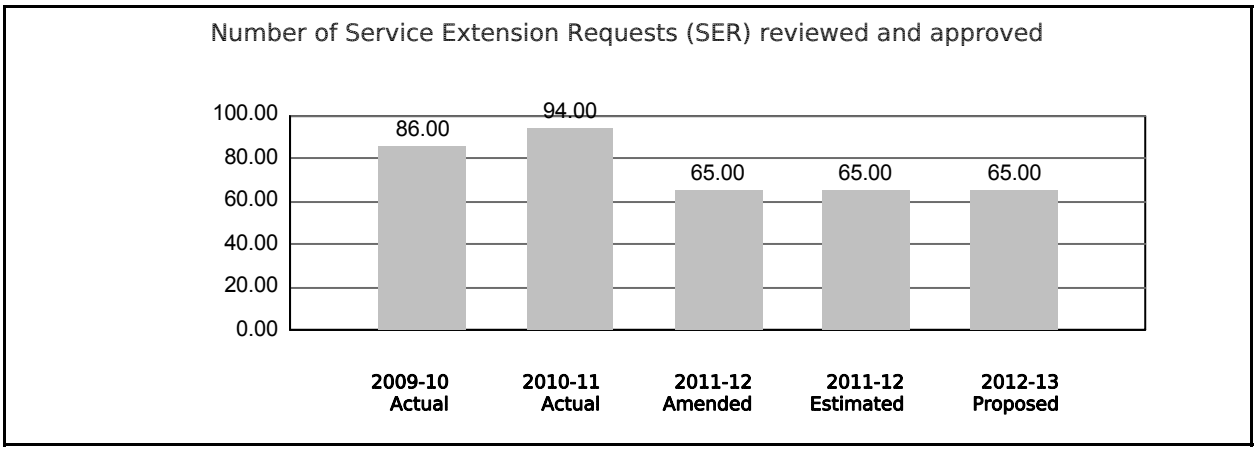
Management of Asset Management Program and CIP Management Program; Water supply planning; Hydraulic analysis and system modeling, identification of system deficiencies; Proposals for new facilities; Long range facility plans and area studies; Strategies for water and wastewater system operation; Land use assumptions and CIP for state impact fee requirements; Forecasts of demand by small areas and system-wide.

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Water Resources Management
Activity: Utility Development Services

To review centralized, decentralized, and alternative water and wastewater development proposals; process service extension requests; review subdivision plats, preliminary plans, site plans, and zoning cases; enforce the private lateral program; and manage the on-site wastewater service program for developers and individuals in order to ensure adequate levels of service and compliance with the regulatory requirements of a public utility.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Water Utility Fund	1,004,555	1,097,523	1,162,075	1,176,852	1,289,389
Total Requirements	$1,004,555	$1,097,523	$1,162,075	$1,176,852	$1,289,389
Full-Time Equivalents					
Austin Water Utility Fund	11.00	12.00	12.00	12.00	12.00
Total FTEs	11.00	12.00	12.00	12.00	12.00
Performance Measures					
Number of on-site sewage facilities (OSSF) for wastewater services reviewed and approved	New Meas	44	60	60	60
Number of Service Extension Requests (SER) reviewed and approved	86	94	65	65	65

Services

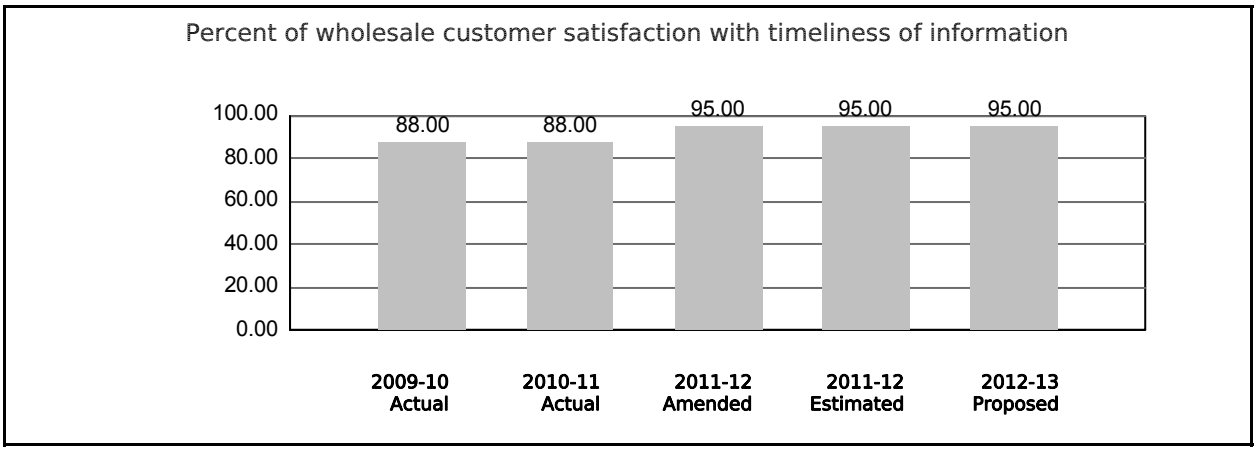
Engineering review for subdivision plats, preliminary plans, zoning and site plans, service extension requests, and on-site facilities applications for service; engineering review for centralized, decentralized, and alternative wastewater collection systems; enforcement of the private lateral program; service extension request process administration through Water and Wastewater Commission and Council; plan review, inspections and complaint follow up for on-site sewage facilities

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Water Resources Management
Activity: Utility Strategic Resources

To provide effective customer management to wholesale and industrial customers; effectuate wholesale, developer, and settlement agreements in the best interests of the City and the AWU; and assist AWU management in the implementation of business process improvements.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Water Utility Fund	658,861	536,016	501,231	495,139	573,305
Total Requirements	$658,861	$536,016	$501,231	$495,139	$573,305
Full-Time Equivalents					
Austin Water Utility Fund	5.00	5.00	5.00	5.00	5.00
Total FTEs	5.00	5.00	5.00	5.00	5.00
Performance Measures					
Percent of wholesale customer satisfaction with timeliness of information	88	88	95	95	95
Percentage of major industrial customers satisfied with quality of services	New Meas	New Meas	New Meas	New Meas	95

Services

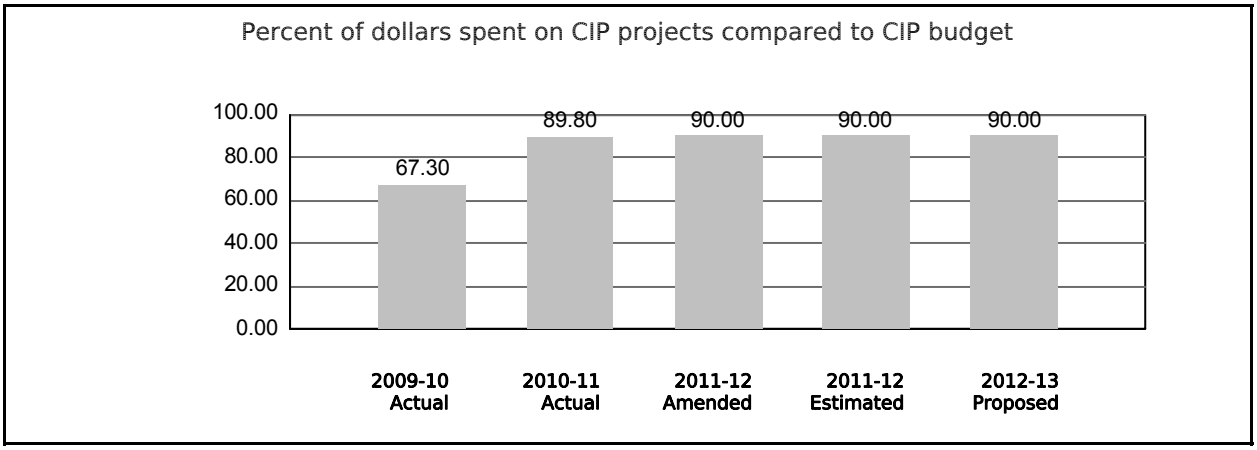
Customer relationship management; contract negotiation; contract development; contract monitoring; facilitation of business improvement projects; Wholesale capital recovery fee management; review of proposed legislation; industrial billing invoice verification; coordination of municipal utility district bond issuance reviews in AWU

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Water Utility Fund	16,283,017	15,997,079	16,725,781	17,547,895	19,255,490
Expense Refunds	199,994	252,598	220,000	220,000	235,600
Total Requirements	$16,483,011	$16,249,677	$16,945,781	$17,767,895	$19,491,090
Full-Time Equivalents					
Austin Water Utility Fund	156.80	158.10	159.80	159.80	162.30
Total FTEs	156.80	158.10	159.80	159.80	162.30
Performance Measures					
Average Annual Carbon Footprint	New Meas	7,405	8,358	8,369	6,347
Customer service complaint rate	New Meas	0.08	0.20	0.20	0.20
Dollar amount of revenues recovered	***2,297,640***	***2,616,091***	***3,000,000***	***3,000,000***	***3,000,000***
Employee Turnover Rate	7.56	4.07	7	7	7
Lost Time Injury Rate Per the Equivalent of 100 Employees	3.01	2.19	1.70	1.70	1.70
Percent of dollars spent on CIP projects compared to CIP budget	***67.30***	***89.80***	***90***	***90***	***90***
Sick leave hours used per 1,000 hours	35.67	34.31	35	35	35

Services

Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Information Technology Support, Public Information, Vehicle and Equipment Maintenance, Grant Administration, Safety, Customer Service, Inventory Control, Audit/Internal Review, Contract Management

Bold/Italicized Measure = Key Indicator

Austin Water Utility
Budget Detail by Activity

Program: Transfers and Other Requirements
Activity: All Activities

The purpose of the Transfers and Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Water Utility Fund	251,949,232	297,489,262	318,780,361	316,578,074	354,394,985
Expense Refunds	32,559	64,447	15,000	15,000	15,000
Total Requirements	$251,981,791	$297,553,709	$318,795,361	$316,593,074	$354,409,985

Bold/Italicized Measure = Key Indicator

Austin Water Utility - 2012-13

Austin Water Utility Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
ENGINEERING SERVICES										
Collection Engineering	$4,059,458	20.00	$4,432,584	20.00	$4,943,048	20.00	$4,565,185	20.00	$5,183,301	25.00
Distribution Engineering	$923,278	14.00	$1,122,708	14.00	$1,870,744	14.00	$1,564,061	14.00	$2,309,229	9.00
Facility Engineering	$2,652,683	29.00	$2,583,554	28.00	$2,989,570	28.00	$3,008,318	28.00	$3,279,502	27.00
Pipeline Engineering	$2,362,362	26.00	$2,187,863	27.00	$2,254,517	26.00	$2,223,262	26.00	$2,556,619	26.00
Subtotal	**$9,997,781**	**89.00**	**$10,326,709**	**89.00**	**$12,057,879**	**88.00**	**$11,360,826**	**88.00**	**$13,328,651**	**87.00**
ENVIRONMENTAL AFFAIRS & CONSERVATION										
Regulatory Support	$1,238,087	10.00	$1,162,030	10.00	$1,035,122	10.00	$1,071,493	10.00	$1,302,132	11.00
Special Services	$2,027,443	26.00	$2,072,769	27.00	$2,092,232	26.00	$2,043,796	26.00	$2,382,534	26.00
Water Conservation	$6,247,886	25.00	$4,604,386	20.00	$6,644,349	19.00	$4,359,163	19.00	$6,526,427	19.00
Wildland Conservation	$2,263,197	19.00	$2,128,028	20.00	$2,499,008	20.00	$2,461,340	20.00	$2,870,710	21.00
Subtotal	**$11,776,613**	**80.00**	**$9,967,213**	**77.00**	**$12,270,711**	**75.00**	**$9,935,792**	**75.00**	**$13,081,803**	**77.00**
ONE STOP SHOP										
Inspection, Review, and Support	$476,113	6.30	$496,730	6.00	$523,962	6.30	$523,962	6.30	$598,884	6.30
Subtotal	**$476,113**	**6.30**	**$496,730**	**6.00**	**$523,962**	**6.30**	**$523,962**	**6.30**	**$598,884**	**6.30**
PIPELINE OPERATIONS										
Collection System Services	$11,515,402	120.00	$10,344,397	116.00	$11,078,811	116.00	$11,040,066	116.00	$12,234,066	115.00
Construction and Rehabilitation Services	$3,858,116	51.00	$3,705,015	50.00	$4,223,599	51.00	$4,261,935	51.00	$4,753,072	52.00
Distribution System Maintenance	$12,610,097	131.30	$13,502,226	100.30	$12,344,518	100.63	$12,749,980	100.63	$14,414,311	100.63
Management Services	$1,228,713	17.00	$1,168,417	20.00	$1,508,114	20.00	$1,756,988	20.00	$1,630,071	19.00
Water Meter Operations	$4,535,276	22.70	$4,728,138	54.70	$4,635,146	53.37	$4,713,375	53.37	$5,314,538	56.37
Subtotal	**$33,747,604**	**342.00**	**$33,448,193**	**341.00**	**$33,790,188**	**341.00**	**$34,522,344**	**341.00**	**$38,346,058**	**343.00**

Austin Water Utility - 2012-13

Austin Water Utility Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
RECLAIMED WATER SERVICES										
Reclaimed Water Services Support	$0	0.00	$0	2.00	$255,585	2.00	$251,328	2.00	$275,651	2.00
Subtotal	**$0**	**0.00**	**$0**	**2.00**	**$255,585**	**2.00**	**$251,328**	**2.00**	**$275,651**	**2.00**
TREATMENT										
Laboratory Services	$3,907,842	40.00	$3,686,194	40.00	$4,025,396	40.00	$4,006,713	40.00	$4,924,653	40.00
Lift Stations and Remote Facilities	$4,774,627	24.00	$4,766,858	24.00	$5,020,673	24.00	$5,059,343	24.00	$5,233,797	30.00
Maintenance Services	$4,106,764	50.00	$4,322,845	48.00	$4,188,438	48.00	$4,319,850	48.00	$4,920,392	50.00
Process Engineering	$805,682	6.00	$659,940	6.00	$736,568	6.00	$745,628	6.00	$1,017,940	7.00
Pump Station and Reservoir Maintenance	$5,145,036	30.00	$5,809,019	30.00	$6,627,966	30.00	$6,668,796	30.00	$7,027,131	31.00
Treatment Support	$1,506,209	17.00	$2,318,641	16.00	$2,795,503	16.00	$3,111,324	16.00	$3,199,650	11.00
Wastewater Treatment	$17,997,228	111.00	$18,213,225	112.00	$21,082,199	112.00	$21,755,991	112.00	$23,022,391	112.50
Water Treatment	$20,169,770	81.00	$21,057,674	81.00	$22,976,563	81.00	$23,047,367	81.00	$24,067,921	93.00
Subtotal	**$58,413,158**	**359.00**	**$60,834,396**	**357.00**	**$67,453,306**	**357.00**	**$68,715,012**	**357.00**	**$73,413,875**	**374.50**
WATER RESOURCES MANAGEMENT										
Strategic and Business Improvement Services	$658,860	5.00	$536,016	5.00	$501,231	5.00	$495,139	5.00	$573,305	5.00
Systems Planning	$2,134,595	21.00	$2,238,684	23.00	$2,377,759	23.00	$2,434,903	23.00	$2,924,021	25.00
Utility Development Services	$1,004,555	11.00	$1,097,523	12.00	$1,162,075	12.00	$1,176,852	12.00	$1,289,389	12.00
Subtotal	**$3,798,010**	**37.00**	**$3,872,223**	**40.00**	**$4,041,065**	**40.00**	**$4,106,894**	**40.00**	**$4,786,715**	**42.00**
SUPPORT SERVICES										
Departmental Support Services	$16,283,017	156.80	$15,997,079	158.10	$16,725,781	159.80	$17,547,895	159.80	$19,255,490	162.30
Subtotal	**$16,283,017**	**156.80**	**$15,997,079**	**158.10**	**$16,725,781**	**159.80**	**$17,547,895**	**159.80**	**$19,255,490**	**162.30**

Austin Water Utility - 2012-13

Austin Water Utility Fund

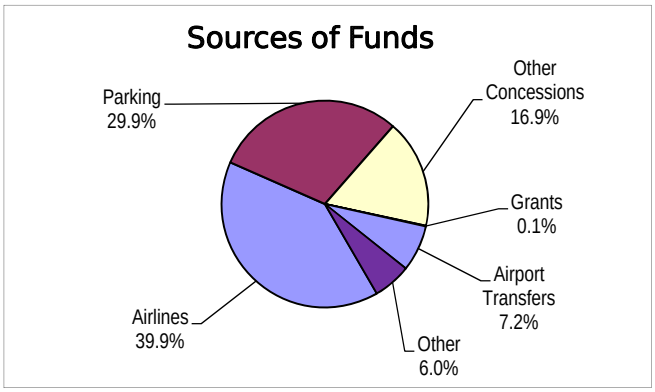
	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
TRANSFERS & OTHER REQUIREMENTS										
Debt Interest and Commission	$407,348	0.00	$43,383	0.00	$60,597	0.00	$60,597	0.00	$60,597	0.00
Debt Transfers	$159,205,342	0.00	$173,335,658	0.00	$189,077,126	0.00	$187,758,092	0.00	$204,265,787	0.00
Interfund Transfers	$62,111,690	0.00	$88,118,312	0.00	$89,897,059	0.00	$89,303,478	0.00	$107,680,937	0.00
Other Requirements	$30,224,853	0.00	$35,991,908	0.00	$39,745,579	0.00	$39,455,907	0.00	$42,387,664	0.00
Subtotal	**$251,949,233**	**0.00**	**$297,489,261**	**0.00**	**$318,780,361**	**0.00**	**$316,578,074**	**0.00**	**$354,394,985**	**0.00**
Total	**$386,441,529**	**1,070.10**	**$432,431,804**	**1,070.10**	**$465,898,838**	**1,069.10**	**$463,542,127**	**1,069.10**	**$517,482,112**	**1,094.10**

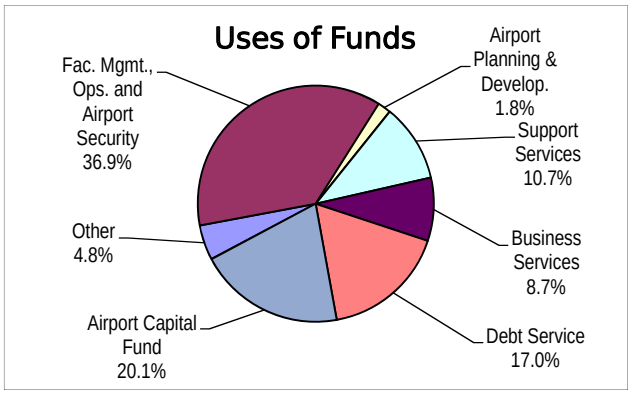
Austin Water Utility - 2012-13

Expense Refunds

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
ENVIRONMENTAL AFFAIRS AND CONSERVATION										
Special Services	$0	0.00	$70	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$0**	**0.00**	**$70**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
PIPELINE OPERATIONS										
Construction and Rehabilitation Services	$0	0.00	$0	0.00	$100	0.00	$100	0.00	$100	0.00
Distribution System Maintenance	$0	0.00	$0	0.00	$500	0.00	$500	0.00	$500	0.00
Water Meter Operations	$5,397	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$5,397**	**0.00**	**$0**	**0.00**	**$600**	**0.00**	**$600**	**0.00**	**$600**	**0.00**
TREATMENT										
Maintenance Services	$12,920	0.00	$9,274	0.00	$12,338	0.00	$12,338	0.00	$12,338	0.00
Process Engineering	$6,844	0.00	$12,559	0.00	$13,952	0.00	$13,952	0.00	$13,952	0.00
Treatment Support	$37,993	0.00	$114,224	0.00	$75,984	0.00	$118,730	0.00	$118,730	0.00
Water Treatment	$15,934	0.00	$17,784	0.00	$17,639	0.00	$17,639	0.00	$17,639	0.00
Subtotal	**$73,691**	**0.00**	**$153,841**	**0.00**	**$119,913**	**0.00**	**$162,659**	**0.00**	**$162,659**	**0.00**
SUPPORT SERVICES										
Departmental Support Services	$199,994	0.00	$252,598	0.00	$220,000	0.00	$220,000	0.00	$235,600	0.00
Subtotal	**$199,994**	**0.00**	**$252,598**	**0.00**	**$220,000**	**0.00**	**$220,000**	**0.00**	**$235,600**	**0.00**
TRANSFERS AND OTHER REQUIREMENTS										
Other Requirements	$32,559	0.00	$64,447	0.00	$15,000	0.00	$15,000	0.00	$15,000	0.00
Subtotal	**$32,559**	**0.00**	**$64,447**	**0.00**	**$15,000**	**0.00**	**$15,000**	**0.00**	**$15,000**	**0.00**
Total	**$311,641**	**0.00**	**$470,956**	**0.00**	**$355,513**	**0.00**	**$398,259**	**0.00**	**$413,859**	**0.00**

Aviation





Budget Overview

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Airport Fund					
Revenue	$83,077,121	$89,513,044	$90,264,000	$95,023,083	$100,576,000
Transfers In	$7,930,449	$8,341,513	$7,828,333	$7,828,333	$7,825,197
Requirements	$71,339,850	$76,570,465	$81,590,417	$78,679,123	$86,610,928
Transfer to Capital Fund	$19,688,969	$21,250,068	$16,501,916	$24,172,293	$21,790,269
Full-Time Equivalents (FTEs)	345.00	345.00	347.00	347.00	351.00
Airport Capital Fund					
Revenue	$749,778	$294,847	$352,000	$154,329	$154,000
Transfers In	$19,688,969	$21,250,068	$16,501,916	$24,172,293	$21,790,269
Requirements	$31,092,536	$17,134,977	$56,530,333	$56,221,351	$29,887,697
Expense Refunds	$186,738	$2,636	$0	$7,111	$0
Grants					
Requirements	$723,554	$703,466	$726,140	$684,595	$100,250
Total Budget	$103,342,678	$94,411,544	$138,846,890	$135,592,180	$116,598,875

Aviation
Organization by Program and Activity for 2013

Airport Planning & Development

Planning, Design and Construction

Business Services

Airport Property Management
Parking

Facilities Management, Operations and Airport Security

Air/Fire Rescue (ARFF)
Airline Maintenance
Airport Security
Airside Maintenance
Building Maintenance
Facility Services
Grounds Maintenance
MaxAdmin
Mechanic Shop
Operations

Support Services

Departmental Support Services

Transfers & Other Requirements

Other Requirements
Transfers

Aviation
Mission and Goals for 2013

Mission

We provide safe, secure, and efficient air transportation facilities and services that support and improve the quality of life and the economic prosperity of Central Texas.

Goals

Provide Customer and Community Value:

- At least 47% of customer survey participants rank overall satisfaction "Excellent."

Achieve Operational Excellence:

- Lost time injury rate of 1.00 or less.

Be recognized as a leader in airport Environmental Stewardship:

- Collect 180 tons of recycling materials in the terminal.

Maintain Economic Sustainability:

- Airline Cost per Passenger less than or equal to $8.94.
- Non-Airline Revenue per Passenger greater than or equal to $11.79.

Aviation

Message from the Director

Excellence in customer service—Austin style is the business strategy of Austin-Bergstrom International Airport. Together, the Aviation Department, airlines, tenants and travel community continually work to ensure passenger safety and a convenient, friendly travel experience.

In FY 2012, ABIA was highly ranked for customer service by Airports Council International's (ACI) 2011 Airport Service Quality (ASQ) passenger survey, and for the sixth consecutive year earned a ranking in the top five airports in North America. In addition, ABIA's consistently high ASQ ranking earned the airport a place in the first ACI's Director General's Roll of Excellence, a designation earned by only 14 airports worldwide. This recognition is an indication of ABIA's commitment to customer satisfaction, its strong ties with business partners, and the pride the Department takes in its public service.

ABIA has experienced a steady increase in passenger traffic in FY 2011-12; during the first seven months of the fiscal year, passenger traffic increased 3.8% over the prior year. It is anticipated that similar growth will be sustained in FY 2012-13; an overall increase of 3.5% is projected for passenger traffic at ABIA in FY 2012-13.

At a time when many other U.S. airports are losing air service routes, Austin's strong economy helped to bring new routes and service to ABIA in FY 2011-12. This includes: Southwest Airlines adding nonstop service to Ronald Reagan Washington National Airport and Portland, Oregon; Delta launching nonstop service to John F. Kennedy (New York); US Airways announcing a nonstop flight to Philadelphia International Airport starting September 2012; and AirTran Airways, a subsidiary of Southwest Airlines, starting service at ABIA with the launch of its new nonstop service to Cancun. In addition, ABIA is gearing up for the 2012 Formula One races.

As part of striving to make Austin the best-managed city in the country and creating a sustainable future, the Aviation Department's strategic focus includes the following: customer and community value, operational excellence, environmental stewardship, and economic sustainability. ABIA is committed to developing the airport in a way that meets the needs of the present without compromising the needs of future generations and has recently completed its first Sustainability Report, which will help to communicate to the community and business partners ABIA's strategies for a sustainable future. The Aviation Department continues to seek out creative ways to reduce costs, increase non-airline revenue, and improve the efficiency and effectiveness of its operations.

With a staff that is committed to serving the community, the airport will continue providing excellent customer service, "Austin style".

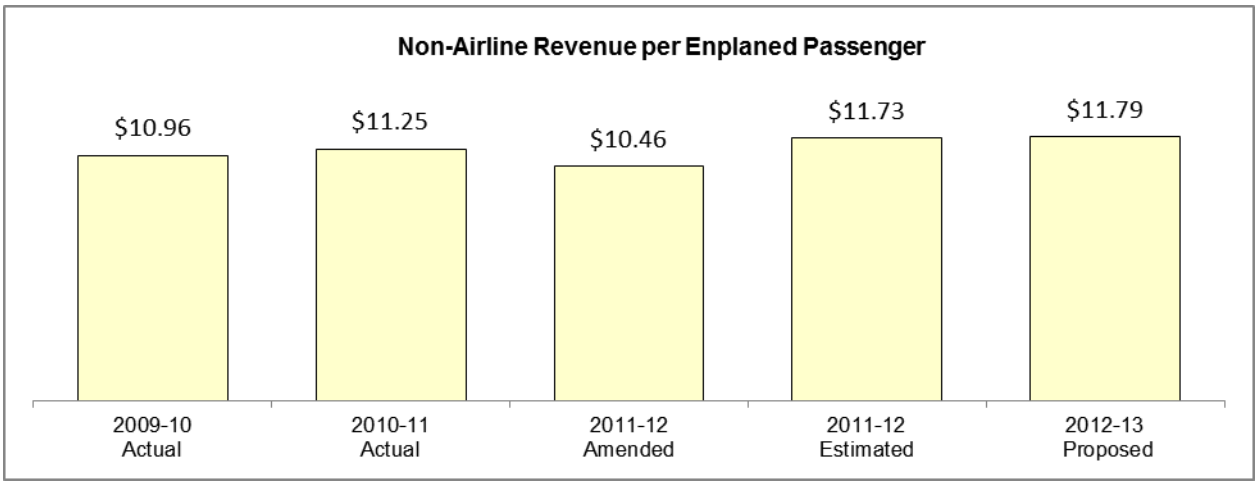
Jim Smith, Executive Director

Budget Highlights

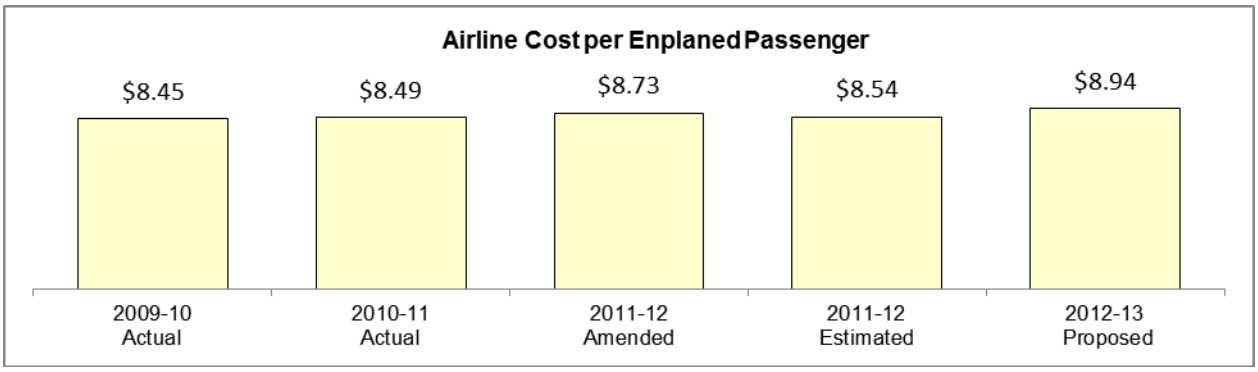
Austin-Bergstrom International Airport (ABIA) operates as an enterprise fund of the City of Austin and is self-sustaining; it does not receive tax revenue, thus functioning without burdening the City's budget or its taxpayers. Austin's airport has operated in this fashion since 1982. Funding to finance operating expenses and development is generated by fees and rent paid by airlines, concessions and passengers; in addition, ABIA receives grants, including Federal Airport Improvement Program (AIP) grants. In order to comply with Federal regulations and to ensure ABIA is eligible to receive AIP funds, all revenue generated by the airport is retained by the airport for the capital or operating costs of the airport.

Revenue

In its FY 2012-13 budget, exclusive of grants and transfers in, the Airport Fund receives 43.1% of its total revenue from airlines and 56.9% from non-airline fees, such as parking, concessions, rentals and other fees. Landing fees and terminal-lease revenue are projected to increase 5.7%, while non-airline revenue is expected to increase 16.5%. Passenger traffic is projected to increase by 3.5% in FY 2012-13 and non-airline revenue is expected to increase $1.33 per passenger, which is approximately 12.7% higher than the FY 2011-12 budgeted amount. Aviation's goal is to generate at least $11.79 of non-airline revenue per enplaned passenger in FY 2012-13.



Airline cost per enplaned passenger is another of the Aviation Department's key indicators and an important metric in the airport industry. This measure is a function of airport costs and enplanement trends. The Department's FY 2012-13 budget includes airline costs of $21.4 million in landing fees and $21.9 million in terminal rent and other fees. The airlines' landing fees are based on the estimated landed weight of commercial and cargo carriers and are set to recover the City's costs for the construction, operation, and maintenance of the airfield. Terminal rents are paid by the airlines and are intended to recover the capital, operating, and maintenance costs associated with the airlines' use of the terminal. The FY 2012-13 goal for airline cost per enplaned passenger is $8.94, a 2.4% increase over the FY 2011-12 goal of $8.73 primarily due to 7.0% growth in the Department's operating expenses. Providing quality facilities while controlling costs is critical to maintaining a reasonable cost per enplaned passenger.



Requirements

There are four new positions included in the Aviation Department's FY 2012-13 budget: a Safety Management System Manager for the Operations Division, an Airport Maintenance Coordinator for the Building Maintenance Division, a Business Systems Analyst for the MaxAdmin Division, and a Network Systems Administrator for the Information Technology Support Division.

To ensure adequate funding for debt-service coverage, a $7.8 million transfer from the Airport Capital Fund to the Operating Fund is budgeted. Debt Service requirements total $18.5 million, a decrease of $553,000 from the prior fiscal year. Aviation's projected revenue in excess of requirements, $21.8 million, is to be transferred to the Airport Capital Fund and used for capital improvement projects.

The Budget includes a $455,000 increase in the contribution to the Employees' Retirement System; it also includes $592,000 for annualized costs associated with wage adjustments to be implemented in FY 2012-13. An increase of 3.0%, or $112,000, for medical insurance is included as well.

Capital Budget

The FY 2012-13 Capital Budget includes $24.5 million for ABIA Capital Improvements. The focus of Aviation's Capital Improvements Program is to address terminal and other airport facility improvements. The major construction project for ABIA beginning in FY 2012-13 is the $6-million Consolidated Rental Car Facility. This project will be bond funded and the debt will be serviced by Rental Car Customer Facility Charges. The airport terminal has been open for thirteen years and has gently aged. $1.3 million will be expended on refurbishing the airport's freight and garage elevators to modernize and replace outdated elements of the elevator systems, upgrading and replacing the terminal dry pipe fire protection system, and ongoing electrical improvements to ensure the continued efficient operation of the terminal building necessary to meet the requirements of its tenants. Landside projects will include internal parking garage ramps—as part of the larger Consolidated Car Rental Project—which will provide connectivity between the third floor of the garage and the first two floors, and $2 million in roadway improvements. Airside projects total $2.7 million and include the design of a new taxiway alpha extension that will improve aircraft taxiing times and reduce aircraft air emissions.

Other Funds

Airport Capital Fund

The Airport Capital Fund was established in September 1989 by an ordinance authorizing the issuance of $30 million of Airport System Prior Lien Revenue Bonds for new airport development. As specified in the ordinance, the Airport Operating Fund is required to transfer the excess of available funds over total requirements, less a reserve for future operating expenses, to the Airport Capital Fund on an annual basis. These funds may be used only for lawful purposes related to the Airport System, including expenditures associated with the Airport Capital Improvements Program (CIP).

Total available funds of $21.9 million are projected for FY 2012-13. The major source of available funds is a projected transfer of $21.8 million from the Airport Operating Fund. Interest income of $154,000 is also projected. A transfer to the ABIA CIP fund will provide $22.1 million in funding for capital projects associated with improvements at the airport. Additionally, a $7.8 million transfer to the Airport Operating Fund is anticipated to assure adequate funding for debt-service coverage.

Aviation
Significant Changes

Airport Fund

Revenue Changes	Dollars
The Budget includes an increase in airline revenue due to higher rental and landing fees.	$2,340,000
Due to projected passenger growth of 3.5% and parking rate increases that took effect in May 2012, the Budget includes an increase in parking revenue.	$5,972,000
Other concessions revenue, including rental car, food and beverage, news and gifts, and advertising, is budgeted to increase as a result of the 3.5% passenger growth projection.	$2,119,000
The Budget includes a decrease in interest income due to market conditions.	($136,000)

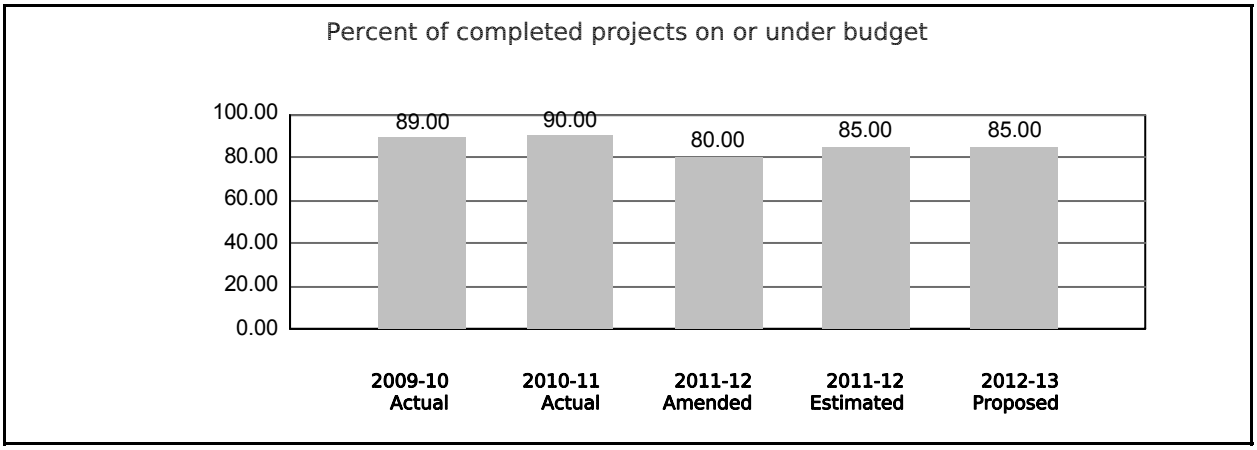
Expenditure Changes	FTEs	Dollars
Citywide		
The Budget includes $591,598 for salary increases associated with wage adjustments in FY 2012-13. An additional $111,645 is included in the Budget for increased City contributions for health insurance.		$703,243
The Budget includes an increase for wage adjustments associated with the implementation of a market study.		$118,280
The Budget includes supplemental funding for the Employees' Retirement System that is equivalent to 2% of payroll for non-civil service employees to help improve the funded status of the pension system.		$455,037
Facilities Management, Operations and Airport Security		
An Airport Maintenance Coordinator position is included to coordinate, plan and provide oversight to all ABIA maintenance activities.	1.00	$76,224
A Business Systems Analyst position will have a key role in the progression of the Department's Enterprise Asset Management System (Maximo) by assisting with the software integration, testing, training and implementation phases.	1.00	$88,037
The Budget includes a Safety Management System Manager position to implement the Airport Safety Management System (SMS) required by the Federal Aviation Administration (FAA).	1.00	$97,603
The Budget includes an increase in Airport Police Department (APD) reimbursement expenses for costs associated with salary increases.		$378,996
Due to rising prices and growing customer demand, expenses for household cleaning supplies are increasing.		$144,050
Funding is included for overtime and holidays worked for the security division.		$113,000
The Budget includes additional funding for painting supplies and for maintenance of airport runways.		$137,000

Expenditure Changes	FTEs	Dollars
Additional funding is included for interdepartmental service costs due to increasing firefighter wages and benefits.		$244,483
The five-year checkpoints and K-9 grant agreements between the Homeland Security Transportation Security Administration (TSA) and the Aviation Department will end in FY 2012-13, decreasing grant reimbursements.		$625,890
Additional funding is included for temporary employees and overtime and holiday pay in the building maintenance division.		$103,206
The Budget includes funding for City increases in drainage and transportation fees.		$118,736
Airport Planning and Development		
The Budget includes funding for an internship position in the Planning and Engineering division.		$34,000
Additional funding is included for interdepartmental charges for Public Works services.		$100,000
Support Services		
Additional funding is included for software maintenance, small tools and minor equipment.		$77,710
The Budget includes funding for overtime and on-call pay in the Information Systems division.		$31,500
Air service development funding is increasing in FY 2012-13.		$60,000
Additional funding is included for advertising and printing expenses.		$55,000
The Budget includes an increase for 2 part-time internship positions in the Finance area.		$41,600
Funding is included for costs associated with anticipated special events.		$179,016
A Network System Administrator position is being created to provide support to all wireless systems, such as the Ground Transportation Management System (GTMS), Airport Security and Operations Control System (ASOCS) and Asset Management System (Maximo).	1.00	$88,037
The Budget includes an increase in funding for airline incentives to attract new air service.		$124,500
Transfers/Other requirements		
The City administrative support and the Communications Technology Management transfers are increasing by $639,992 and $99,756, respectively.		$739,748
Funding is included for an increased Operating Reserve transfer.		$673,050
Transfers to the workers' compensation and accrued payroll funds and the allocation for trunked radio services are increasing by $58,252, $31,035 and $43,438, respectively.		$132,725
Aviation is budgeting a decrease in debt-service requirements due to lower interest rates and early retirement of debt.		($552,558)
An increase is included in the Budget for the contribution to the Airport Capital Fund, which reflects the excess of available funds over total operational requirements.		$5,288,353

Aviation
Budget Detail by Activity

Program: Airport Planning & Development
Activity: Planning, Design and Construction

The purpose of the Design, Construction and Planning activity is to design and construct facilities for users of the airport to ensure a safe and secure environment.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Airport Fund	1,321,188	1,565,600	1,648,359	1,683,808	1,970,670
Total Requirements	$1,321,188	$1,565,600	$1,648,359	$1,683,808	$1,970,670
Full-Time Equivalents					
Airport Fund	13.00	15.00	16.00	16.00	16.00
Total FTEs	13.00	15.00	16.00	16.00	16.00
Performance Measures					
Number of tons of solid waste recycled	New Meas	168.06	165	180	180
Number of projects managed	41	48	35	45	40
Percent of completed projects on or under budget	89	90	80	85	85

Services

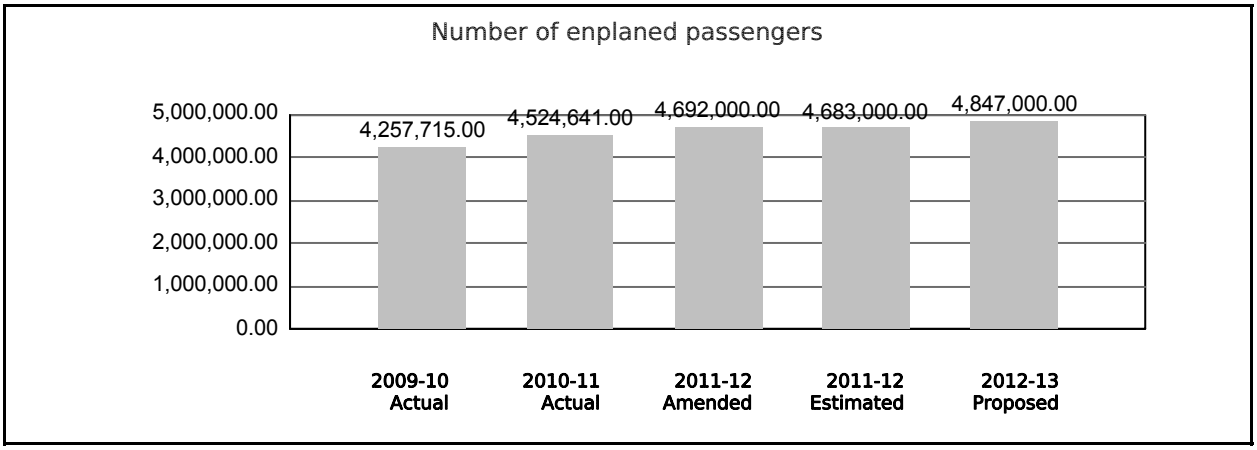
Managing CIP projects; monitoring contracts for CIP Projects; compliance with FAA regulation (grants program); monitoring noise program and complaints; monitoring environmental activities and reports; planning for future needs; maintaining accurate facility plans and records.

Bold/Italicized Measure = Key Indicator

Aviation
Budget Detail by Activity

Program: Business Services
Activity: Airport Property Management

The purpose of the Tenant Management activity is to negotiate leases and agreements for the Department of Aviation that maximize the airport's concession revenues.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Airport Fund	365,162	321,241	362,715	342,526	407,690
Total Requirements	$365,162	$321,241	$362,715	$342,526	$407,690
Full-Time Equivalents					
Airport Fund	4.20	4.20	4.00	4.00	4.00
Total FTEs	4.20	4.20	4.00	4.00	4.00
Performance Measures					
Non-Airline revenue per enplaned passenger	***10.96***	***11.25***	***10.46***	***11.73***	***11.79***
Number of inspections of leasehold areas completed	New Meas	141	240	240	240
Number of enplaned passengers	4,257,715	4,524,641	4,692,000	4,683,000	4,847,000
Number of deplaned passengers	4,240,086	4,510,247	4,674,000	4,668,000	4,831,000
Violations of street pricing policies	0	0	0	0	0

Services

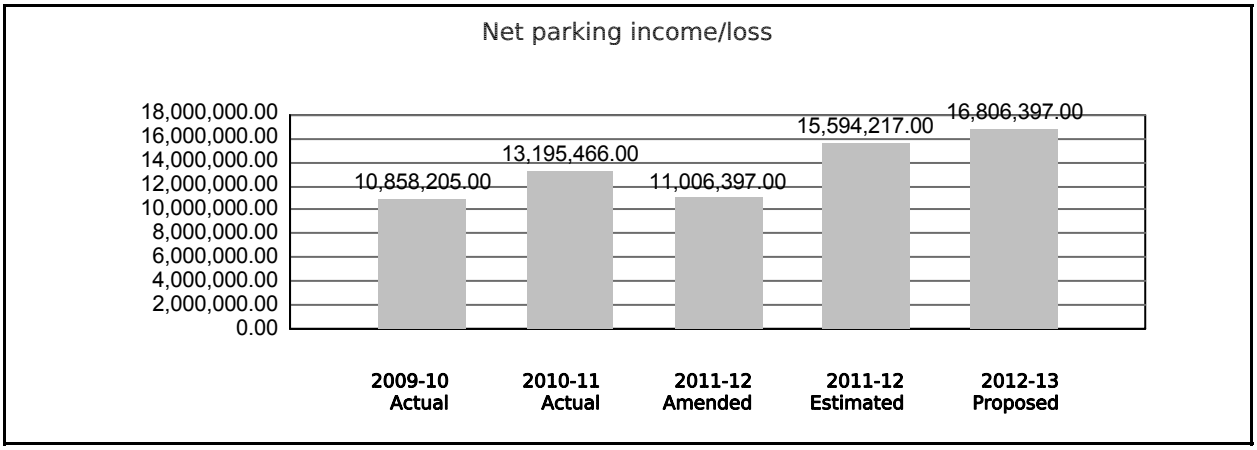
Lease contract compliance; long- and short-term leases and agreements; monitoring concessions program; developing facilities; concession contract administration.

Bold/Italicized Measure = Key Indicator

Aviation
Budget Detail by Activity

Program: Business Services
Activity: Parking

The purpose of the Parking activity is to provide quality parking services to the traveling public and airport tenants, thus maximizing airport parking revenue.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Airport Fund	7,850,982	9,450,903	9,078,098	8,412,400	8,991,498
Total Requirements	$7,850,982	$9,450,903	$9,078,098	$8,412,400	$8,991,498
Full-Time Equivalents					
Airport Fund	1.20	13.20	13.00	13.00	13.00
Total FTEs	1.20	13.20	13.00	13.00	13.00
Performance Measures					
Net parking income/loss	10,858,205	13,195,466	11,006,397	15,594,217	16,806,397
Number of parking tickets issued	1,548,692	1,618,777	1,547,000	1,500,000	1,460,500
Parking revenue per enplaned passenger	New Meas	6.16	5.63	6.61	6.68

Services

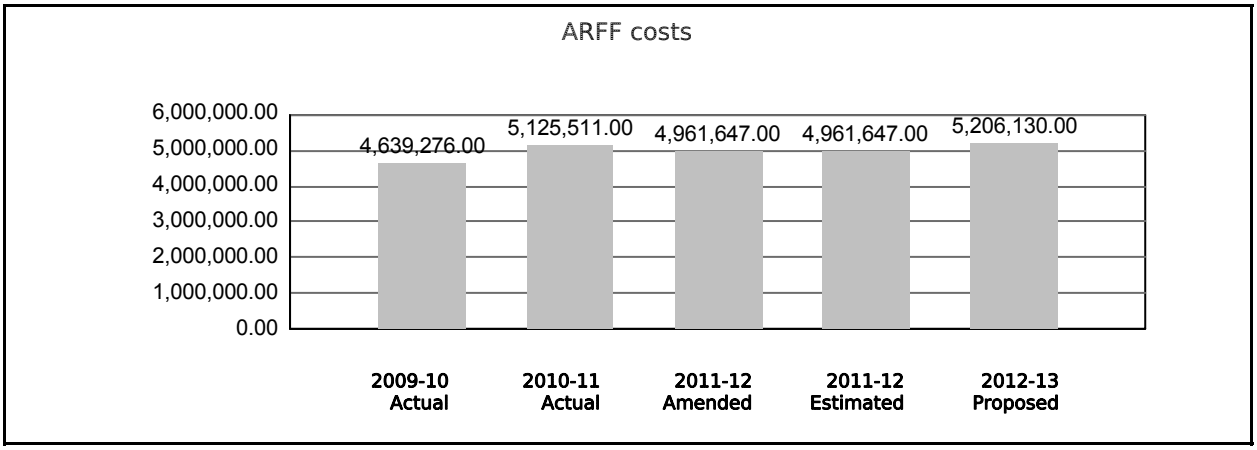
Providing customer service to the traveling public and tenants; contract administration; monitoring and compliance; monitoring and maintaining computerized revenue control for reporting parking revenue; monitoring and inspection of public parking facilities; planning and implementing service enhancement products; revenue control for ground transportation service.; Coordinate marketing and advertisement efforts

Bold/Italicized Measure = Key Indicator

Aviation
Budget Detail by Activity

Program: Facilities Management, Operations and Airport Security
Activity: Air/Fire Rescue (ARFF)

The purpose of the Air/Fire Rescue activity is to provide firefighting rescue operations and fire-prevention services to air travelers and clients of the aviation industry so they can be provided with acceptable emergency responses.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Airport Fund	4,639,276	5,125,511	4,961,647	4,961,647	5,206,130
Total Requirements	$4,639,276	$5,125,511	$4,961,647	$4,961,647	$5,206,130
Performance Measures					
ARFF Costs per Operation	New Meas	New Meas	New Meas	New Meas	29.92
ARFF costs	4,639,276	5,125,511	4,961,647	4,961,647	5,206,130
Number of ARFF responses	676	687	725	716	716

Services

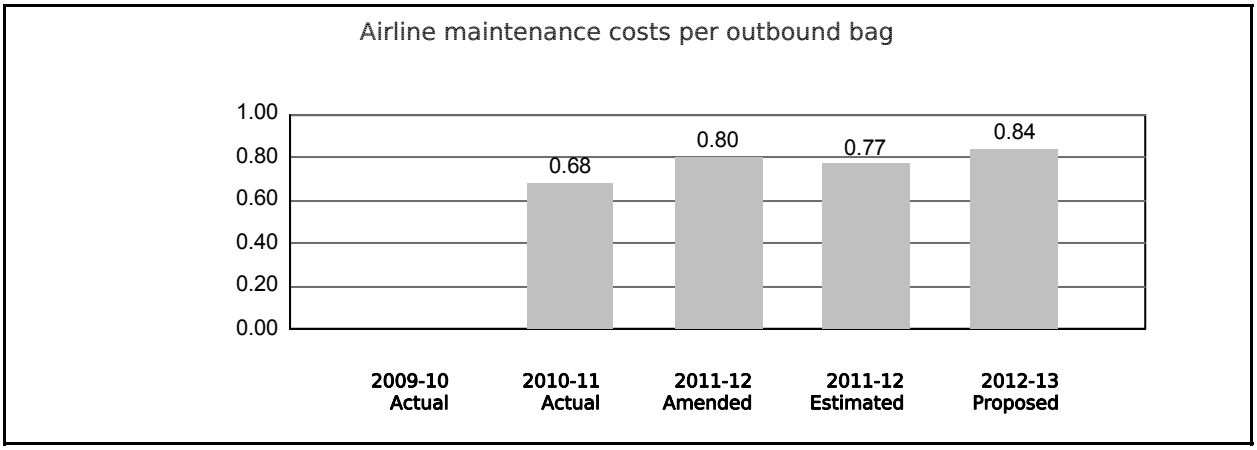
Emergency assistance; inspection of fuel farms and fuel trucks; safety equipment; compliance with the Texas State Commission on Fire Protection certification; compliance with the FAA standards on safety, equipment and training; medical first responder; inspection of commercial sites.

Bold/Italicized Measure = Key Indicator

Aviation
Budget Detail by Activity

Program: Facilities Management, Operations and Airport Security
Activity: Airline Maintenance

The purpose of the Airline Maintenance activity is to provide maintenance services for airline tenant users to ensure a secured and safe environment.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Airport Fund	1,888,237	1,758,905	2,120,882	2,043,189	2,258,393
Total Requirements	$1,888,237	$1,758,905	$2,120,882	$2,043,189	$2,258,393
Full-Time Equivalents					
Airport Fund	19.50	19.50	19.00	19.00	19.00
Total FTEs	19.50	19.50	19.00	19.00	19.00
Performance Measures					
Airline maintenance costs per outbound bag	New Meas	0.68	0.80	0.77	0.84
Passenger Boarding Bridge Maintenance Cost	New Meas	New Meas	New Meas	New Meas	175,000
Percentage of preventive maintenance completed within scheduled period	New Meas	New Meas	New Meas	New Meas	98

Services

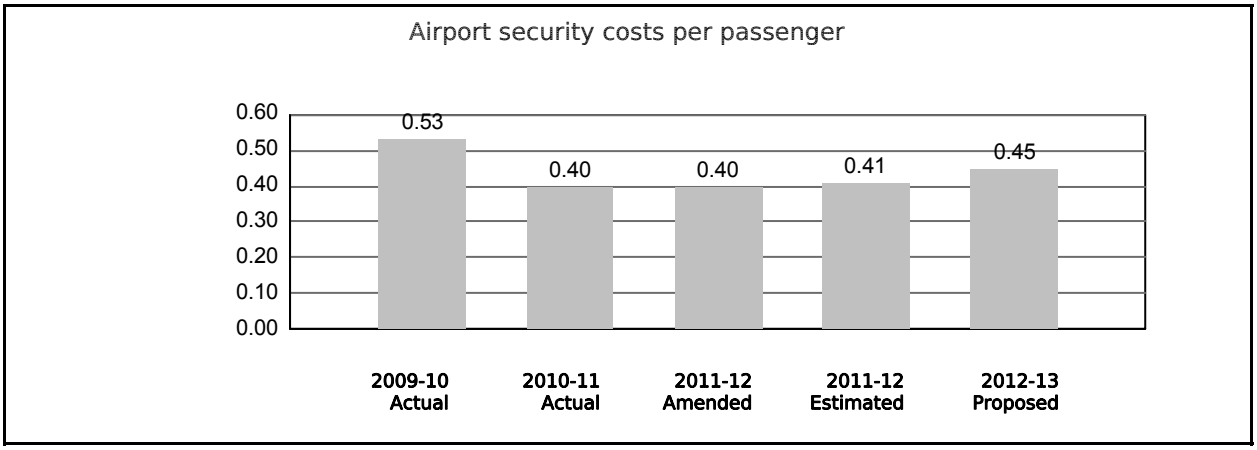
Maintaining all airline loading bridges, ground power units, pre-conditioned air, in-line baggage handling system and airline carousels; maintaining Jet-Lifts; responding to baggage alarms and jams; providing support services to TSA and contractors.

Bold/Italicized Measure = Key Indicator

Aviation
Budget Detail by Activity

Program: Facilities Management, Operations and Airport Security
Activity: Airport Security

The purpose of the Airport Security activity is to provide a security program that meets or exceeds the requirements set out in 49 CFR 1542 (Airport Security) for users of the airport.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Airport Fund	8,577,467	7,974,943	8,539,114	8,435,159	10,165,981
Expense Refunds	560	990	0	0	0
Grants	723,554	703,466	726,140	684,595	100,250
Total Requirements	$9,301,581	$8,679,399	$9,265,254	$9,119,754	$10,266,231
Full-Time Equivalents					
Airport Fund	70.00	55.00	55.00	55.00	55.00
Total FTEs	70.00	55.00	55.00	55.00	55.00
Performance Measures					
Airport security costs per passenger	0.53	0.40	0.40	0.41	0.45
Law Enforcement Officer costs per passenger	New Meas	0.48	0.52	0.49	0.60
Law Enforcement Officer Costs	New Meas	4,357,827	4,828,608	4,618,466	5,833,494
Security Violations Issued	New Meas	New Meas	New Meas	New Meas	75

Services

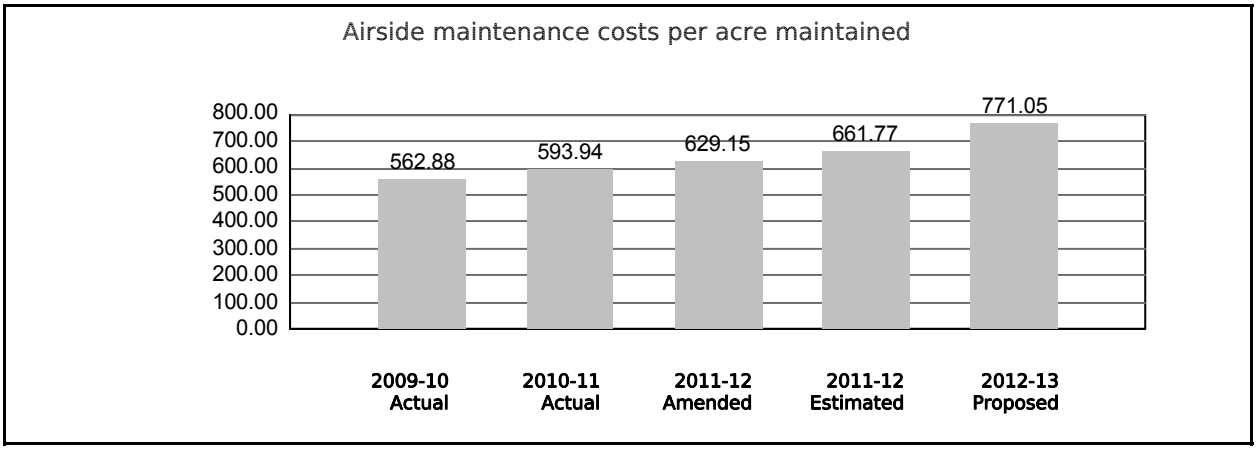
Emergency assistance and first response, traffic control, ground transportation, and enforcement and compliance with TSA regulations; management of the Airport Security Program; regulations of federal, state and local laws; antiterrorism/anti-hijacking programs and education.

Bold/Italicized Measure = Key Indicator

Aviation
Budget Detail by Activity

Program: Facilities Management, Operations and Airport Security
Activity: Airside Maintenance

The purpose of the Airside Maintenance activity is to maintain the airfield areas for the airport users to ensure a clean and safe environment.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Airport Fund	956,888	1,009,701	1,069,548	1,125,007	1,310,783
Expense Refunds	2,307	0	0	0	0
Total Requirements	$959,195	$1,009,701	$1,069,548	$1,125,007	$1,310,783
Full-Time Equivalents					
Airport Fund	15.00	16.50	16.00	16.00	16.00
Total FTEs	15.00	16.50	16.00	16.00	16.00
Performance Measures					
Airside maintenance costs per acre maintained	562.88	593.94	629.15	661.77	771.05
Number of incidents of noncompliance with FAA Part 139 during federal inspections	0	0	0	0	0

Services

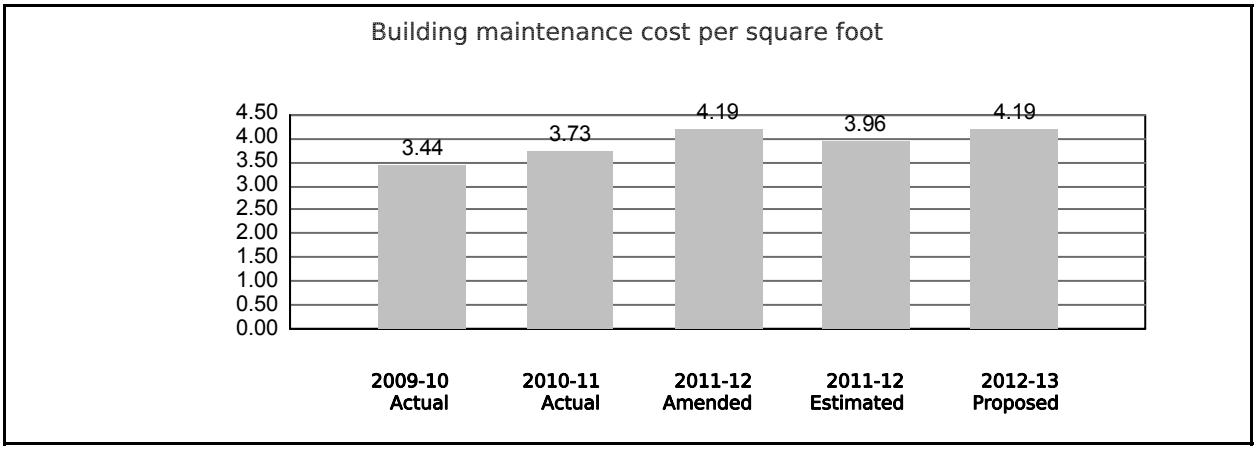
Pavement repair; mowing; snow and ice removal; fence repairs; FAA compliance-Part 139 (Airport Safety); management of airside maintenance contracts; landscaping; cleaning; pavement striping; tree trimming.

Bold/Italicized Measure = Key Indicator

Aviation
Budget Detail by Activity

Program: Facilities Management, Operations and Airport Security
Activity: Building Maintenance

The purpose of the Building Maintenance activity is to provide maintenance services for users of the airport so they will be in a safe environment.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Airport Fund	7,943,617	8,596,631	9,664,096	9,688,926	10,234,594
Expense Refunds	125,826	0	0	0	0
Total Requirements	$8,069,443	$8,596,631	$9,664,096	$9,688,926	$10,234,594
Full-Time Equivalents					
Airport Fund	34.50	34.50	35.00	35.00	36.00
Total FTEs	34.50	34.50	35.00	35.00	36.00
Performance Measures					
Annual Gallons of Water Used in Terminal	New Meas	New Meas	New Meas	New Meas	72,200
Annual Kilowatts used in Terminal	New Meas	New Meas	New Meas	New Meas	20,500,000
Building maintenance cost per square foot	3.44	3.73	4.19	3.96	4.19

Services

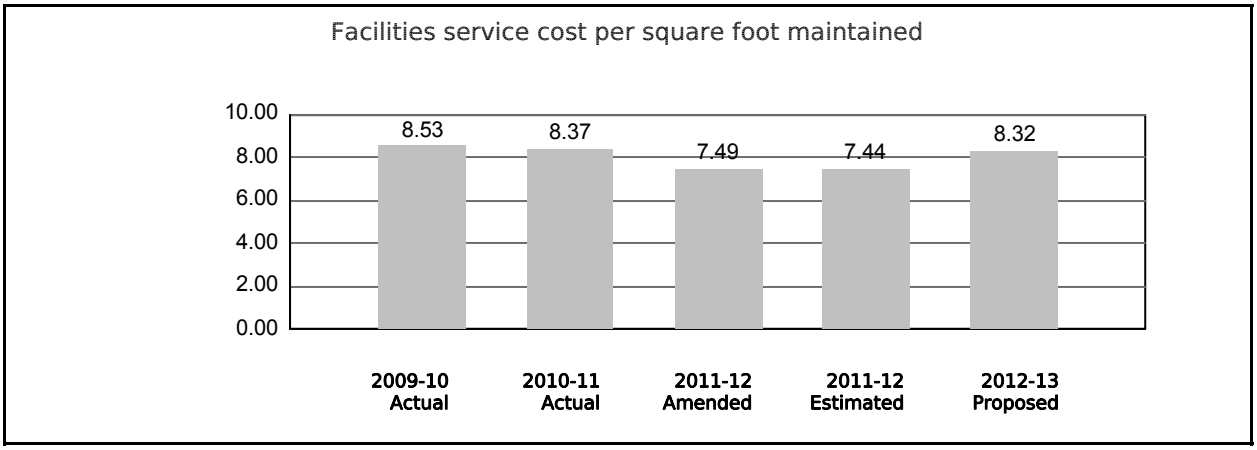
Maintaining airport terminal building systems which include plumbing, electrical, fire protection and suppression; maintaining airport terminal HVAC, elevator/escalator systems and all utilities.

Bold/Italicized Measure = Key Indicator

Aviation
Budget Detail by Activity

Program: Facilities Management, Operations and Airport Security
Activity: Facility Services

The purpose of the Facility Services activity is to provide custodial services to maintain the airport facilities for the traveling public and airport tenants so that they will have a clean and safe environment.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Airport Fund	4,810,828	5,123,910	5,149,372	5,117,248	5,726,243
Expense Refunds	54,023	0	0	0	0
Total Requirements	$4,864,851	$5,123,910	$5,149,372	$5,117,248	$5,726,243
Full-Time Equivalents					
Airport Fund	80.00	81.00	79.00	79.00	79.00
Total FTEs	80.00	81.00	79.00	79.00	79.00
Performance Measures					
Facilities service cost per square foot maintained	8.53	8.37	7.49	7.44	8.32
Percentage of participants in ACI Survey rank overall cleanliness as a 5 or "Excellent"	61	57	58	55	55

Services

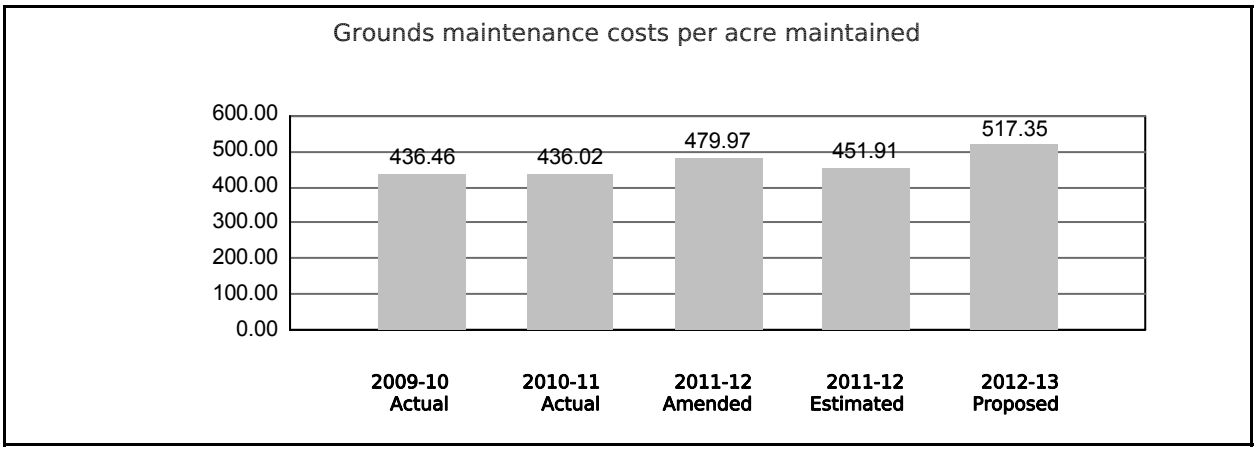
Cleaning and maintenance of the terminal building; cleaning and maintaining office buildings and designated parts of parking garage; cleaning supplies and custodial equipment; managing waste disposal and recycling program; managing the Department's central warehouse.

Bold/Italicized Measure = Key Indicator

Aviation
Budget Detail by Activity

Program: Facilities Management, Operations and Airport Security
Activity: Grounds Maintenance

The purpose of the Grounds Maintenance activity is to maintain rights-of-way, water features and the landscape in accordance with generally accepted forestry, landscaping and environmental standards for the safety and enjoyment of airport users.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Airport Fund	1,091,144	1,090,058	1,199,935	1,129,769	1,293,367
Expense Refunds	1,147	0	0	0	0
Total Requirements	$1,092,291	$1,090,058	$1,199,935	$1,129,769	$1,293,367
Full-Time Equivalents					
Airport Fund	18.00	17.50	17.50	17.50	17.50
Total FTEs	18.00	17.50	17.50	17.50	17.50
Performance Measures					
Grounds maintenance costs per acre maintained	436.46	436.02	479.97	451.91	517.35
Tons of Brush Composted	New Meas	New Meas	New Meas	New Meas	500,000

Services

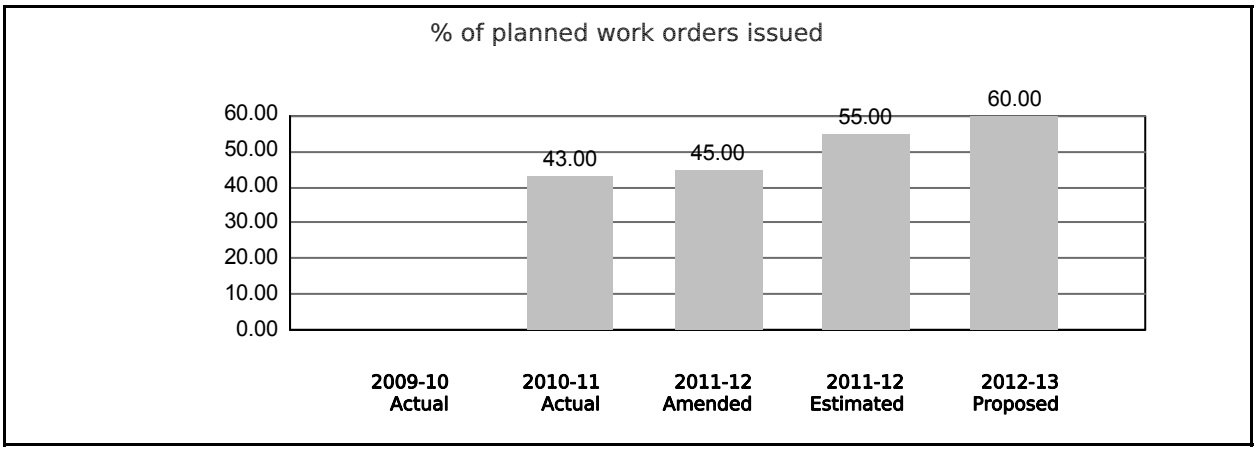
Mowing and trimming lawns, trees, shrubs, ornamental plants and beds; maintaining water features and stormwater quality ponds, street and parking lot pavement, walkways, roadway and other surface painted markings; debris removal; maintaining landscape irrigation system; wildlife mitigation; fence installation and maintenance; plant/weed control.

Bold/Italicized Measure = Key Indicator

Aviation
Budget Detail by Activity

Program: Facilities Management, Operations and Airport Security
Activity: MaxAdmin

The purpose of the MaxAdmin Activity is to provide planning and scheduling, resource management, and other support services to airport facilities, maintenance, operations, security and other activities, so they can maximize the availability of airport equipment, systems, and services for airport tenants and customers.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Airport Fund	1,054,232	1,165,585	1,410,358	1,304,739	1,610,542
Total Requirements	$1,054,232	$1,165,585	$1,410,358	$1,304,739	$1,610,542
Full-Time Equivalents					
Airport Fund	12.50	13.00	14.00	14.00	15.00
Total FTEs	12.50	13.00	14.00	14.00	15.00
Performance Measures					
% of planned work orders issued	New Meas	43	45	55	60
Number of work orders requested	New Meas	14,538	3,500	20,000	22,000

Services

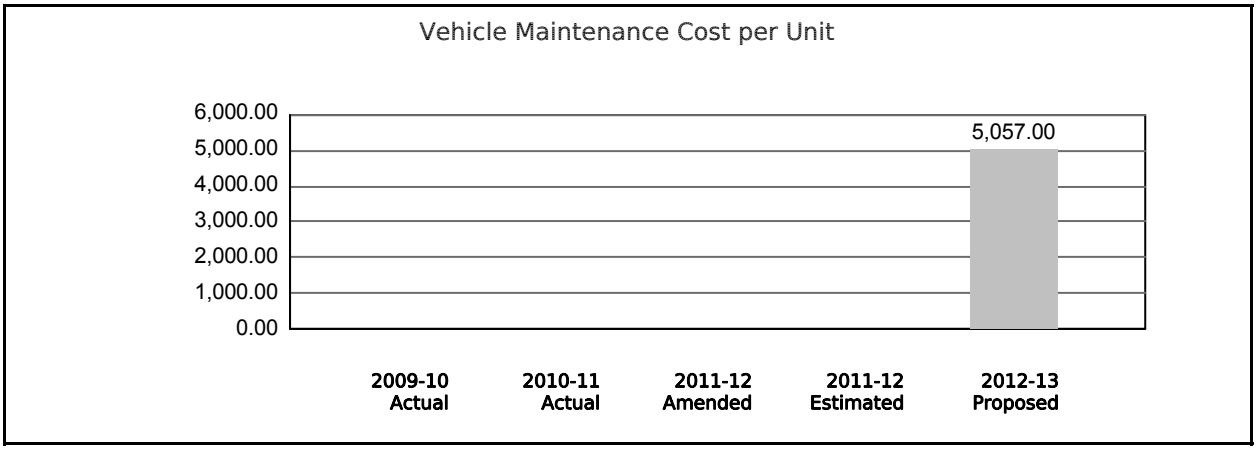
Providing maintenance activity planning and scheduling, project coordination, resource planning, purchasing, materials management, and other support activities to other airport business units; maintaining the data integrity of the airport's computerized enterprise asset management system.

Bold/Italicized Measure = Key Indicator

Aviation
Budget Detail by Activity

Program: Facilities Management, Operations and Airport Security
Activity: Mechanic Shop

The purpose of the Mechanic Shop is to provide equipment and support to all divisions within the Department of Aviation to ensure the safe and efficient operations on the airport.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Airport Fund	1,285,547	752,811	899,892	917,854	844,478
Expense Refunds	706	80	0	0	0
Total Requirements	$1,286,253	$752,891	$899,892	$917,854	$844,478
Full-Time Equivalents					
Airport Fund	6.50	4.50	4.50	4.50	4.50
Total FTEs	6.50	4.50	4.50	4.50	4.50
Performance Measures					
Number of Alternative Fuel Units Maintained	New Meas	New Meas	New Meas	New Meas	83
Vehicle Maintenance Cost per Unit	New Meas	New Meas	New Meas	New Meas	5,057

Services

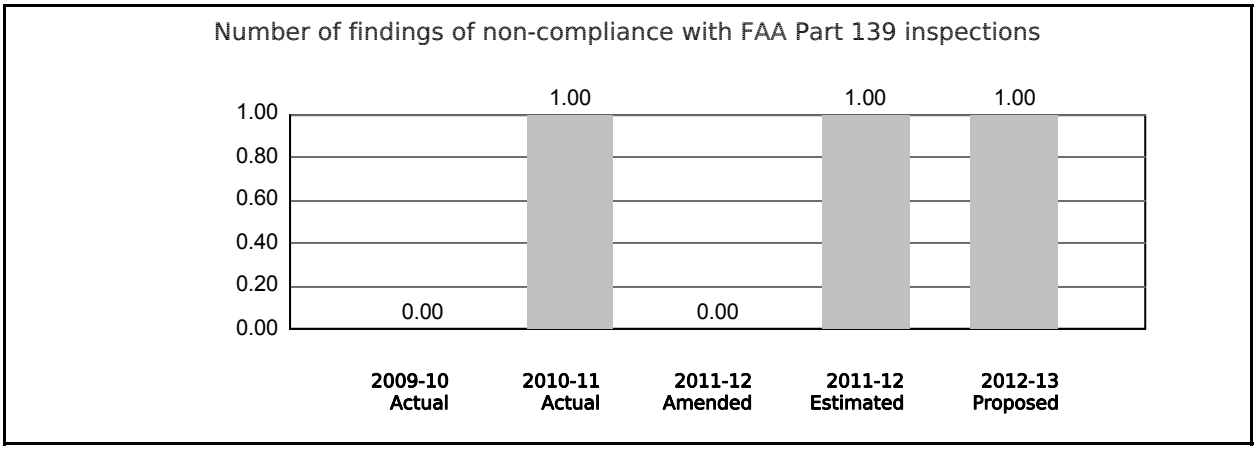
Vehicle/equipment maintenance; FAA Part 139 compliance; CFR Part 1542 (airport security) compliance; state inspection regulations compliance; preventive maintenance checks and services.

Bold/Italicized Measure = Key Indicator

Aviation
Budget Detail by Activity

Program: Facilities Management, Operations and Airport Security
Activity: Operations

The purpose of the Operations activity is to ensure that Federal Aviation Regulation Part 139 (Airport Certification) requirements are met or exceeded.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Airport Fund	711,198	788,273	982,642	956,219	1,292,204
Expense Refunds	320	500	0	0	0
Total Requirements	$711,518	$788,773	$982,642	$956,219	$1,292,204
Full-Time Equivalents					
Airport Fund	10.00	9.50	12.00	12.00	14.00
Total FTEs	10.00	9.50	12.00	12.00	14.00
Performance Measures					
Number of Wildlife / Bird Strikes	New Meas	New Meas	New Meas	New Meas	9
Number of findings of non-compliance with FAA Part 139 inspections	0	1	0	1	1
Total Number of Aircraft Operations	New Meas	New Meas	New Meas	New Meas	174,000

Services

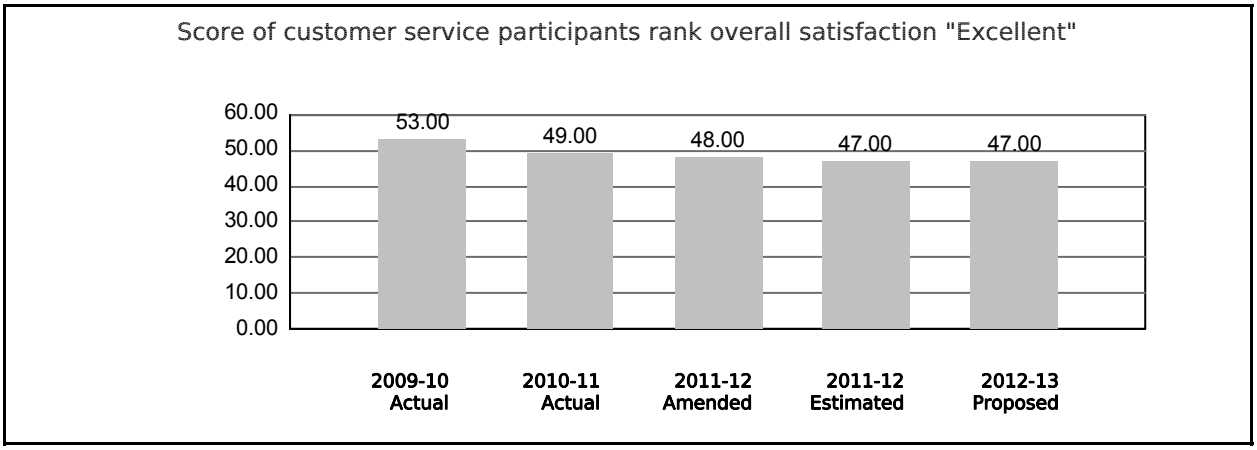
Managing ramp operations; compliance with local, state, and federal rules and regulations; responding to all incidents and emergencies; providing liaisons between DOA and all agencies dealing with the AOA; coordinating all construction activities; technical support; leadership and guidance in safety by the safety committee; driving safety training; monitoring and inspecting public parking facilities; providing customer service to tenants and traveling public; monitoring services delivered by terminal concessionaires; inspecting displays and advertisements.

Bold/Italicized Measure = Key Indicator

Aviation
Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Airport Fund	8,872,902	9,319,941	10,380,139	10,562,843	11,580,545
Expense Refunds	1,850	1,066	0	7,111	0
Total Requirements	$8,874,752	$9,321,007	$10,380,139	$10,569,954	$11,580,545
Full-Time Equivalents					
Airport Fund	60.60	61.60	62.00	62.00	62.00
Total FTEs	60.60	61.60	62.00	62.00	62.00
Performance Measures					
Airline cost per enplaned passenger	***8.45***	***8.49***	***8.73***	***8.54***	***8.94***
Average Annual Carbon Footprint	New Meas	11,883	18,335	16,719	12,509
Employee Turnover Rate	8.57	4.59	9.46	9.47	9.47
Hours of annual training per employee	50.71	59.40	40	32	32
Lost Time Injury Rate Per the Equivalent of 100 Employees	***0.66***	***2.88***	***0***	***1***	***1***
Number of people responded to (Visitor's Center)	121,598	117,221	120,918	111,825	114,523
Pounds of Electronic Waste Recycled	New Meas	New Meas	New Meas	New Meas	5,000
Score of customer service participants rank overall satisfaction "Excellent"	***53***	***49***	***48***	***47***	***47***
Total Passenger Flights	New Meas	New Meas	New Meas	New Meas	102,480

Services

Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Information Technology Support, Public Information, Vehicle and Equipment Maintenance, Grant Administration, Safety, Customer Service, Inventory Control, Audit/Internal Review, Contract Management

Bold/Italicized Measure = Key Indicator

Aviation
Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers & Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Airport Capital Fund	31,092,536	17,134,977	56,530,333	56,221,351	29,887,697
Airport Fund	39,660,150	43,776,522	40,625,536	46,170,082	45,508,079
Total Requirements	$70,752,686	$60,911,499	$97,155,869	$102,391,433	$75,395,776

Bold/Italicized Measure = Key Indicator

Aviation - 2012-13

Airport Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
AIRPORT PLANNING & DEVELOPMENT										
Planning, Design and Construction	$1,321,188	13.00	$1,565,600	15.00	$1,648,359	16.00	$1,683,808	16.00	$1,970,670	16.00
Subtotal	**$1,321,188**	**13.00**	**$1,565,600**	**15.00**	**$1,648,359**	**16.00**	**$1,683,808**	**16.00**	**$1,970,670**	**16.00**
BUSINESS SERVICES										
Airport Property Management	$365,162	4.20	$321,241	4.20	$362,715	4.00	$342,526	4.00	$407,690	4.00
Parking	$7,850,982	1.20	$9,450,903	13.20	$9,078,098	13.00	$8,412,400	13.00	$8,991,498	13.00
Subtotal	**$8,216,144**	**5.40**	**$9,772,144**	**17.40**	**$9,440,813**	**17.00**	**$8,754,926**	**17.00**	**$9,399,188**	**17.00**
FACILITIES MANAGEMENT, OPERATIONS AND AIRPORT SECURITY										
Air/Fire Rescue (ARFF)	$4,639,276	0.00	$5,125,511	0.00	$4,961,647	0.00	$4,961,647	0.00	$5,206,130	0.00
Airline Maintenance	$1,888,237	19.50	$1,758,905	19.50	$2,120,882	19.00	$2,043,189	19.00	$2,258,393	19.00
Airport Security	$8,577,467	70.00	$7,974,943	55.00	$8,539,114	55.00	$8,435,159	55.00	$10,165,981	55.00
Airside Maintenance	$956,888	15.00	$1,009,701	16.50	$1,069,548	16.00	$1,125,007	16.00	$1,310,783	16.00
Building Maintenance	$7,943,617	34.50	$8,596,631	34.50	$9,664,096	35.00	$9,688,926	35.00	$10,234,594	36.00
Facility Services	$4,810,828	80.00	$5,123,910	81.00	$5,149,372	79.00	$5,117,248	79.00	$5,726,243	79.00
Grounds Maintenance	$1,091,144	18.00	$1,090,058	17.50	$1,199,935	17.50	$1,129,769	17.50	$1,293,367	17.50
MaxAdmin	$1,054,232	12.50	$1,165,585	13.00	$1,410,358	14.00	$1,304,739	14.00	$1,610,542	15.00
Mechanic Shop	$1,285,547	6.50	$752,811	4.50	$899,892	4.50	$917,854	4.50	$844,478	4.50
Operations	$711,198	10.00	$788,273	9.50	$982,642	12.00	$956,219	12.00	$1,292,204	14.00
Subtotal	**$32,958,434**	**266.00**	**$33,386,326**	**251.00**	**$35,997,486**	**252.00**	**$35,679,757**	**252.00**	**$39,942,715**	**256.00**
SUPPORT SERVICES										
Departmental Support Services	$8,872,902	60.60	$9,319,941	61.60	$10,380,139	62.00	$10,562,843	62.00	$11,580,545	62.00
Subtotal	**$8,872,902**	**60.60**	**$9,319,941**	**61.60**	**$10,380,139**	**62.00**	**$10,562,843**	**62.00**	**$11,580,545**	**62.00**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$4,023,450	0.00	$4,545,901	0.00	$4,576,595	0.00	$4,484,452	0.00	$121,663	0.00
Transfers	$35,636,700	0.00	$39,230,621	0.00	$36,048,941	0.00	$41,685,630	0.00	$45,386,416	0.00
Subtotal	**$39,660,151**	**0.00**	**$43,776,522**	**0.00**	**$40,625,536**	**0.00**	**$46,170,082**	**0.00**	**$45,508,079**	**0.00**
Total	**$91,028,819**	**345.00**	**$97,820,532**	**345.00**	**$98,092,333**	**347.00**	**$102,851,416**	**347.00**	**$108,401,197**	**351.00**

Aviation - 2012-13

Airport Capital Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
TRANSFERS & OTHER REQUIREMENTS										
Transfers	$31,092,536	0.00	$17,134,977	0.00	$56,530,333	0.00	$56,221,351	0.00	$29,887,697	0.00
Subtotal	**$31,092,536**	**0.00**	**$17,134,977**	**0.00**	**$56,530,333**	**0.00**	**$56,221,351**	**0.00**	**$29,887,697**	**0.00**
Total	**$31,092,536**	**0.00**	**$17,134,977**	**0.00**	**$56,530,333**	**0.00**	**$56,221,351**	**0.00**	**$29,887,697**	**0.00**

Aviation - 2012-13

Expense Refunds

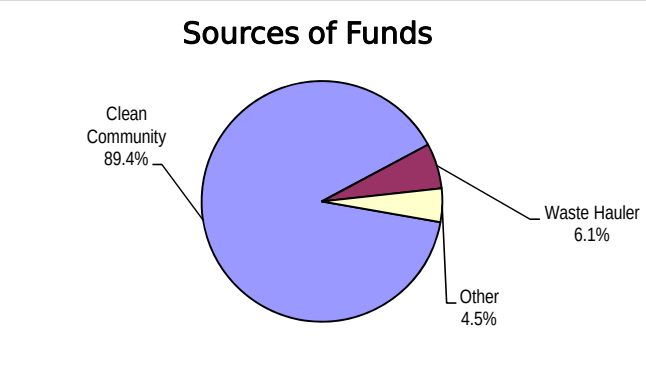
	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
FACILITIES MANAGEMENT, OPERATIONS AND AIRPORT SECURITY										
Airport Security	$560	0.00	$990	0.00	$0	0.00	$0	0.00	$0	0.00
Airside Maintenance	$2,307	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Building Maintenance	$125,826	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Facility Services	$54,023	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Grounds Maintenance	$1,147	0.00	$0	0.00	$0	0.00	$0	0.00	$0	0.00
Mechanic Shop	$706	0.00	$80	0.00	$0	0.00	$0	0.00	$0	0.00
Operations	$320	0.00	$500	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$184,888**	**0.00**	**$1,570**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
SUPPORT SERVICES										
Departmental Support Services	$1,850	0.00	$1,066	0.00	$0	0.00	$7,111	0.00	$0	0.00
Subtotal	**$1,850**	**0.00**	**$1,066**	**0.00**	**$0**	**0.00**	**$7,111**	**0.00**	**$0**	**0.00**
Total	**$186,738**	**0.00**	**$2,636**	**0.00**	**$0**	**0.00**	**$7,111**	**0.00**	**$0**	**0.00**

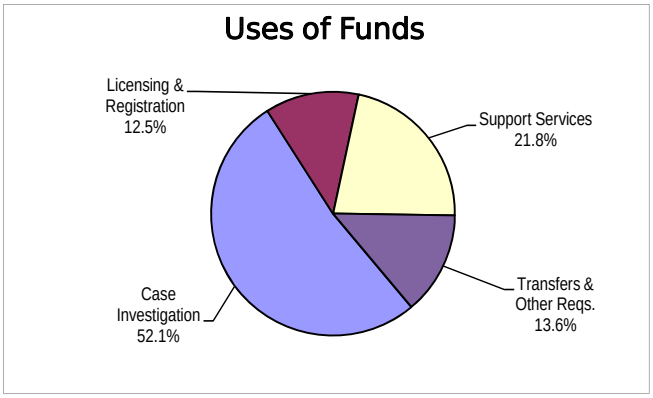
Aviation - 2012-13

Grants

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
FACILITIES MANAGEMENT, OPERATIONS AND AIRPORT SECURITY										
Airport Security	$723,554	0.00	$703,466	0.00	$726,140	0.00	$684,595	0.00	$100,250	0.00
Subtotal	$723,554	0.00	$703,466	0.00	$726,140	0.00	$684,595	0.00	$100,250	0.00
Total	$723,554	0.00	$703,466	0.00	$726,140	0.00	$684,595	0.00	$100,250	0.00

Code Compliance





Budget Overview

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Code Compliance Fund					
Revenue	$548,147	$654,367	$839,189	$675,244	$13,459,727
Transfers In	$6,019,185	$7,918,786	$10,464,263	$9,996,098	$0
Requirements	$6,567,332	$8,585,824	$11,303,452	$10,671,342	$13,437,002
Full-Time Equivalents (FTEs)	63.00	69.00	69.00	69.00	88.00
Expense Refunds	$13,220	$248	$0	$0	$0
Grants	$19,380	$0	$0	$0	$0
Total Budget	$6,599,932	$8,586,072	$11,303,452	$10,671,342	$13,437,002

Code Compliance
Organization by Program and Activity for 2013

Case Investigation

Case Investigation

Licensing and Registration Compliance

Licensing & Registration Compliance
Private Waste Haulers & Illegal Dumping

Support Services

Departmental Support Services

Transfers & Other Requirements

Other Requirements
Transfers

Code Compliance
Mission and Goals for 2013

Mission

The mission of Code Compliance Department is to provide quality education and enforcement of codes and ordinances to our citizens so that Austin will become a more livable city.

Goals

Increase investigative staff responsiveness for Code Compliance complaints.

- Obtain an average initial complaint response time of 2 working days for all cases.

Provide information to violators on how to meet compliance requirements.

- Attain non-judicial compliance or transfer case to appropriate judicial process on all cases within 80 days from when complaints are first reported.

Obtain an average number of cases per inspector of 260 cases.

Maintain an average of 40 hours of training per investigative FTE per fiscal year.

Decrease the percent of employees that reported an injury requiring medical attention from 2.9% to 0%.

Code Compliance

Message from the Director

The mission of the Code Compliance Department (CCD) is to provide quality education and enforcement of codes and ordinances for our citizens so that Austin will be a more livable city. CCD investigates reports from members of the community of property conditions, building activities, zoning and structures thought to be in non-compliance with City codes throughout Austin. City codes establish minimum building, maintenance, and zoning standards.

Challenges that continue to impact CCD are the City's growth and trend towards urbanization. These issues, coupled with aging housing stock, result in increasing requests from the community for investigations of code violations. For FY 2012-13, CCD will receive 19 additional staff positions and resources that will help the Department better reach published goals and meet the community's expectations of service and responsiveness. CCD is also planning on organizing additional outreach campaigns in order to educate citizens and developers on the City's code and compliance process. The campaigns will focus on the importance of voluntary compliance and partnering with members of the community to protect the health, safety, welfare, and quality of life of Austin citizens.

In FY 2012-13, CCD will increase its focus on proactively monitoring multi-family property conditions and continue to investigate all reported concerns. CCD will also proactively investigate ongoing construction and maintenance activities to ensure work is conducted under a permit and in accordance with City codes. CCD is planning to implement an administrative hearing process to expedite the compliance process and provide property owners a non-criminal alternative to the Building and Standards Commission and the court system.

Responsibility of administrating and enforcing the Private Waste Hauler Ordinance will be conveyed from the Austin Resource Recovery Department to CCD in FY 2012-13. This transfer will result in an increased focus on the compliance of private haulers with the ordinance and the identification of illegal dumping activities, the abatement of illegal dumpsites, and enforcement throughout the city.

Another issue on the horizon that may impact CCD is the Residential Rental Program. City Council continues to study the requirement for a mandatory registration program. Depending on the outcome of the study, CCD may be required to implement the program during FY 2012-13.

CCD is committed to improving existing programs and implementing proactive initiatives to help Austin become the Best Managed City.

Carl Smart
Code Compliance Director

Budget Highlights

The ongoing focus for the Code Compliance Department (CCD) is centered on five core areas – Dangerous Buildings and Housing, Zoning Violations, Nuisance Abatement, Multi-family, and Commercial property inspections. CCD will continue to conduct field inspections within the community to determine compliance with City codes. With the passage of the 2009 International Property Maintenance Code (2009 IPMC), Council provided the community with an update to the current internationally-approved building and maintenance standards and a means to monitor and ensure compliance of commercial operations.

Revenue

As part of the FY 2012-13 Budget process, CCD, in conjunction with the Austin Resource Recovery Department (ARR), is proposing a name change to the Anti-Litter fee that appears on customers' monthly bills and funds litter abatement, street cleaning, hazardous waste disposal, and Code Compliance activities. Renaming of the fee will provide a more transparent description to the community of the goal and value of programs supported by revenues collected. Revenues from this fee currently support both ARR and CCD; to that end, an additional step is being taken to separate the fee between the two departments. The FY 2012-13 Budget includes a $1.00/month increase in the Residential Clean Community Fee and a $4.50/month increase in the Commercial Clean Community Fee. CCD will receive $0.60/month from the Residential Clean Community Fee increase whereas ARR will receive $0.40/month increase. For the Commercial Clean Community Fee, CCD will receive a $2.20/month increase whereas ARR will receive a $2.30/month increase. CCD is projecting a $2.4 million increase in funding for FY 2012-13 from the Clean Community Fee as a result of this fee increase. The Department will also be eliminating the recurring transfer from ARR in FY 2012-13 and beyond as a result of the fee split. For FY 2012-13, this represents a decrease of $9.6 million.

A majority of the programs delivered to the community by CCD are supported through a portion of the revenue generated by the Clean Community Fee (formerly known as the Anti-Litter Fee.) This fee is collected through the City's monthly combined utility bill. Revenue generated through this fee funds community programs administered by both CCD and the Austin Resource Recovery Department (ARR). CCD is requesting a $0.60/month increase in the Residential Clean Community Fee and a $2.20/month increase in the Commercial Clean Community Fee. CCD is also requesting a $0.15/month increase in the Private Waste Hauler Container Fee. Revenue in FY 2012-13 is increasing by $2.2 million.

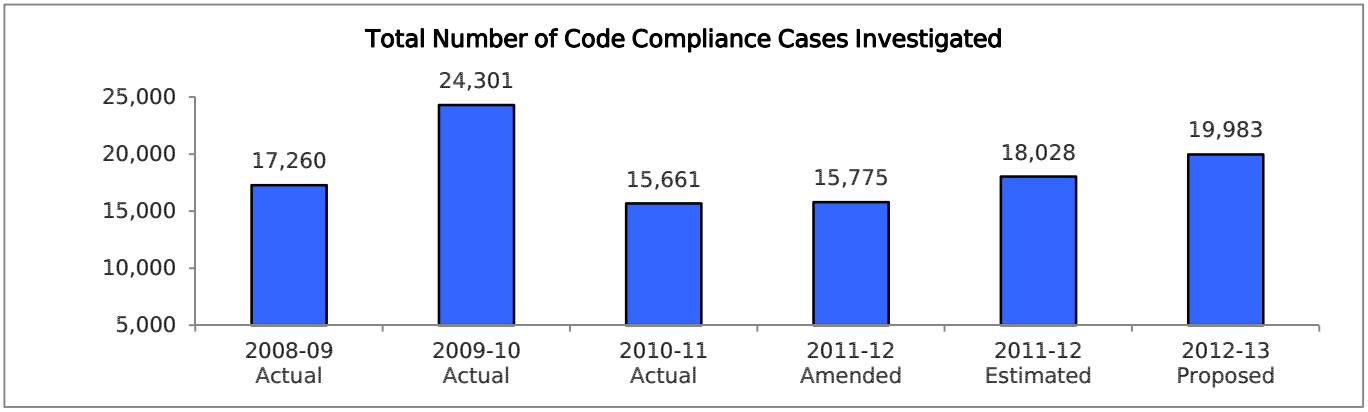
Case Investigations

The purpose of the Case Investigation activity is to provide investigations and inspections for neighborhoods so they can have a higher degree of compliance with City Codes. CCD is moving from a generalized inspector methodology to a specialized inspector focus. The FY 2012-13 CCD Budget for Case Investigations includes an increase of $609,792 for salaries and benefits for 8 new Code Compliance positions. Four of these new Code Inspector positions will help bring the Department's performance measures closer to published goals and help meet the community's expectations of service and responsiveness.

The remaining four Code Inspector positions are included to implement a proactive Multi-Family Inspection Program. More than 50% of residential properties in Austin are designated as rental. The specialized inspectors will focus on addressing the more complex technical and zoning investigations that are unique to this property class. Development of this program will allow CCD to proactively focus on addressing the increasing number of issues associated with the aging multi-family housing stock.

The addition of a Commercial Investigation Unit will address work without permit issues and will be expanded to include investigations on commercial properties as required by the 2009 IPMC. The addition of this unit will ensure that minimum building standards are met and the safety of existing and future property holders is maintained.

The Neighborhood Code Officer Program will focus on residential neighborhood complaints such as high weeds and other nuisance related violations. The Department expects a faster initial response rate on these types of complaints and a more efficient resolution to these concerns.



Licensing & Registration Compliance

The Licensing and Registration Compliance activity includes two units: the Licensing and Registration Compliance unit and the Private Waste Hauler and Illegal Dumping. The purpose of the Licensing and Registration Compliance unit is to ensure Billboards, Hotels, Motels, Boarding and Rooming Houses, and Mobile Home Parks are properly licensed and in compliance with City Code.

The purpose of the Private Waste Hauler and Illegal Dumping unit is to ensure compliance with City code and reduce the increased amount of illegal dumping occurring throughout the City. The Waste Hauler Ordinance was amended in June 2012 to include additional requirements of the haulers and to expand the scope of regulation to include Recycling haulers in addition to the waste haulers.

The expansion of the Private Waste Hauler Program consists of adding more cameras in the field to monitor common or potential dump sites and to gather evidence necessary to prosecute offenders. Six field positions will be added to this program in FY 2012-13. Their duties will include increasing the community's knowledge of the Waste Hauler Licensing requirements and penalties associated with the violation of the ordinance, identifying potential camera locations, ensuring the abatement of dumpsites, identifying non-licensed haulers, and preparing cases. Three administrative positions (one Financial Specialist, one Program Specialist, and one Outreach Coordinator) will be added to the program in order to focus on outreach and the administration of the licensing program. As these program expansions are realized the number of vehicle and container licenses is expected to increase and the number of illegal dumping sites is expected to decrease.

Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services. In FY 2012-13 CCD is implementing an administrative hearing program to expedite the resolution of compliance cases. The current hearing process includes the Building and Standards Commission and potentially the court system, which can take an extended period of time. The new administrative hearing process will afford CCD and property owners the potential to resolve compliance cases more quickly and with less expense through mediation at the department level. An Attorney Senior position and a Program Coordinator position are included in the FY 2012-13 Budget to administer the program.

Code Compliance
Significant Changes

Code Compliance Fund

Revenue Changes	Dollars
The Budget includes an increase of $12,032,027 for revenue from a portion of the Commercial and Residential Clean Community Fee (formerly known as the Anti-Litter Fee). Out of this amount, $9,591,680 represents a transfer of revenue from the Clean Community Fee from Austin Resource Department. The remaining $2,440,347 represents an increase in revenue from CCD's portion of the Clean Community Fee increase.	$12,032,027
The Budget includes a decrease of $9,591,680 in the transfer from the Austin Resource Recovery Fund. CCD will receive a portion of revenue from the Commerical and Residential Clean Community Fee.	($9,591,680)
The Budget includes a decrease of $872,583 in the transfer from the General Fund.	($872,583)
The Budget includes an increase of $817,700 for revenue from the Private Waster Haulers Program.	$817,700
The Budget includes a decrease of $50,436 for revenue from Code Compliance Fines based on prior year actual amounts received.	($50,436)
The Budget includes a decrease of $89,651 for revenue from Hotel/Motel and Mobile Home License Fees based on prior year actual amounts received.	($89,651)
The Budget includes a decrease of $74,270 for revenue from Weed Lot Clearing and Administrative Fee due to a decrease in the projected number of weed lot cases.	($74,270)
The Budget includes a decrease of $16,201 for revenue from Billboard Registration Fee due to a decrease in the annual fee in FY 2011-12.	($16,201)
The Budget includes an increase of $976 for revenue from Interest and $393 from Other Revenue.	$1,369

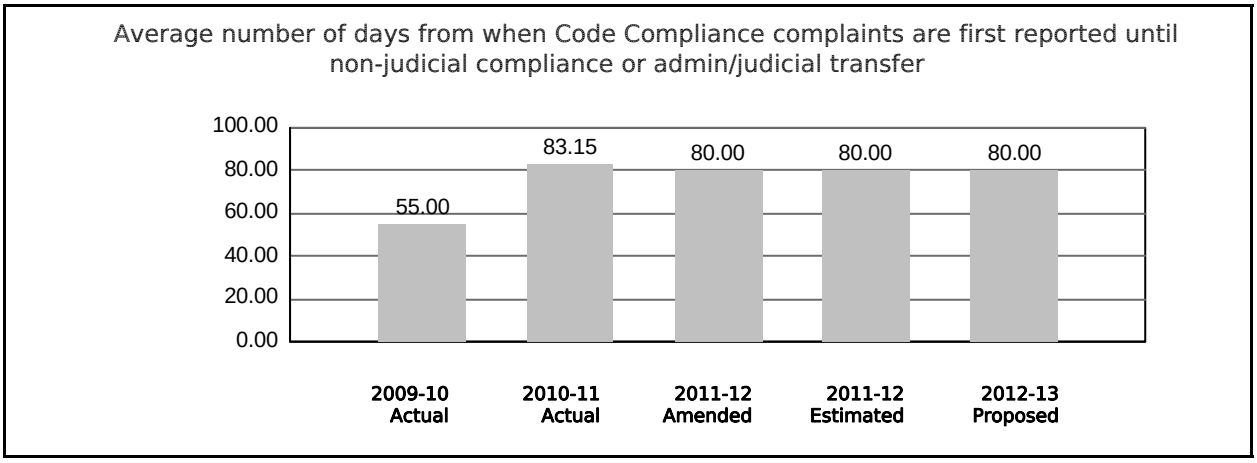
Expenditure Changes	FTEs	Dollars
Citywide		
The Budget includes $142,242 for salary increases associated with wage adjustments in FY 2013. An additional $21,183 is included in the Budget for increased City contributions for health insurance.		$163,425
The Budget includes additional funding for the Employees' Retirement System that is equivalent to 2% of payroll for non-civil service employees to help improve the funded status of the pension system.		$72,315
The Budget includes $14,611 for wage adjustments associated with implementing the City's recently completed market study.		$14,611
The Budget includes an increase of $18,973 for fleet preventive maintenance and a decrease of $2,895 for fleet fuel.		$16,078
Case Investigations		
The Budget includes an increase of $609,792 and eight new Code Compliance Inspector positions to the Case Investigations Program.	8.00	$609,792

Expenditure Changes	FTEs	Dollars
An increase of $31,265 for rent at the One Texas Center and a decrease of $25,388 for rent at the Rutherford Lane Campus are included in the Budget.		$5,877
An increase of $61,544 in office supplies is included in the Budget.		$61,544
The Budget includes a decrease of $263,056 in various commodities and contractuals to reflect the reorganization of the department.		($263,056)
One Code Compliance Inspectors C, one Adminstrative Specialist, one Research Analayst, one Staff Attorney, one Asssistant Manager, and one Program Coordinator are reallocated to Departmental Support Services to reflect the reorganization of the department.	(6.00)	($535,968)
The Budget reallocates four Code Compliance Inspectors C, one Code Review Analyst, one Assistant Manager, and half of one Division Manager to Licensing & Registration Compliance to reflect the reorganization of the department.	(6.50)	($574,288)
Licensing and Registration Compliance		
The Budget includes an increase of $686,903 and five new Code Compliance Inspectors, one Inspector Supervisor, one Financial Specialist, one Advertising and Outreach Coordinator, and one Program Specialist.	9.00	$686,903
An increase of $395,054 in contractuals and commodities is included in the Budget for the new Waste Hauler Program and to reflect the reorganization of the department.		$395,054
The Budget reallocates four Code Compliance Inspectors C, one Code Review Analyst, one Assistant Manager, and half of one Division Manager to Licensing & Registration Compliance to reflect the reorganization of the department.	6.50	$574,288
Departmental Support Services		
One Code Compliance Inspectors C, one Adminstrative Specialist, one Research Analayst, one Staff Attorney, one Asssistant Manager, and one Program Coordinator are reallocated to Departmental Support Services to reflect the reorganization of the department.	6.00	$535,968
The Budget includes a decrease of $240,000 to back out one-time costs for the case database migration from Code Compliance Track Case Management System to the AMANDA system.		($240,000)
An increase of $207,724, one Attorney Senior, and one Program Coordinator to the Support Services Program are included in the Budget.	2.00	$207,724
The Budget includes an increase of $111,976 in contractuals and commodities to reflect the reorganization of the department.		$111,976
An increase of $145,454 in computer hardware is included in the Budget for new and replacement purchases for desktop computers, toughbooks, and laptops.		$145,454
Transfers and Other Requirements		
The Budget includes an increase in transfers out in the amount of $57,090 for General Obligation Debt Service, $11,204 for Workers' Compensation, and $107,389 for City Administrative Support.		$175,683
An increased transfer of $13,297 for communication and technology support, $1,123 for support of the Combined Transportation and Emergency Communication Center, and $352 for trunked radio are included in the Budget.		$14,772
The Budget includes an increase of $11,501 for Accrued Payroll.		$11,501

Code Compliance
Budget Detail by Activity

Program: Case Investigation
Activity: Case Investigation

The purpose of the Case Investigation activity is to provide investigations and inspections for neighborhoods so they can have a higher degree of compliance with City Code.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Code Compliance Fund	5,740,899	6,258,324	7,390,270	6,908,220	6,992,186
Expense Refunds	13,220	248	0	0	0
Total Requirements	$5,754,119	$6,258,572	$7,390,270	$6,908,220	$6,992,186
Full-Time Equivalents					
Code Compliance Fund	60.00	65.00	65.00	65.00	60.50
Total FTEs	60.00	65.00	65.00	65.00	60.50
Performance Measures					
Average number of days from when Code Compliance complaints are first reported until first response	***5.69***	***5.13***	***2***	***6***	***2***
Average number of days from when Code Compliance complaints are first reported until non-judicial compliance or admin/judicial transfer	***55***	***83.15***	***80***	***80***	***80***
Average number of cases per inspector	***784***	***505***	***260***	***582***	***260***
Total number of Code Compliance cases investigated	***24,301***	***15,661***	***15,775***	***18,028***	***19,983***

Services

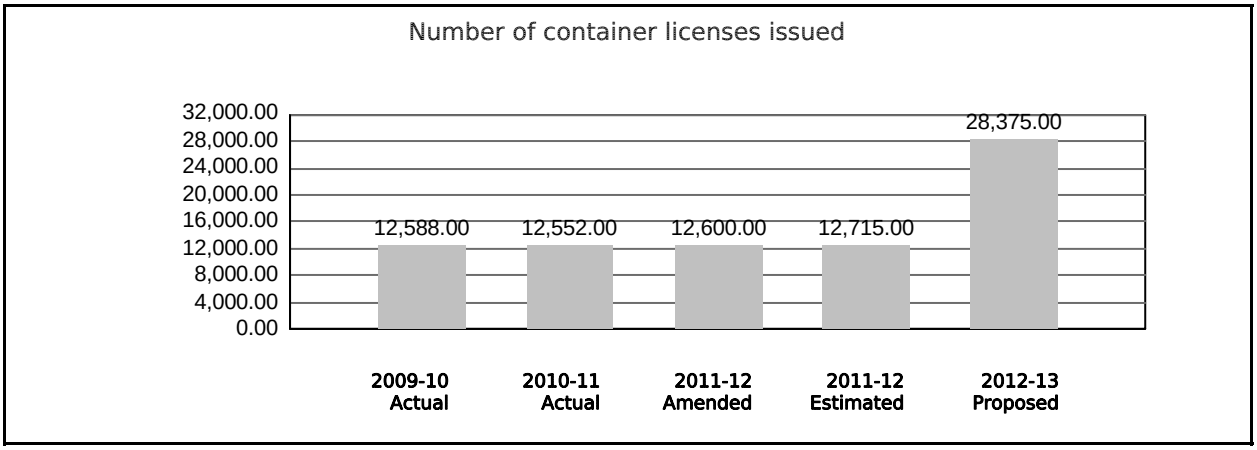
Provide quality education and enforcement of City codes and ordinances

Bold/Italicized Measure = Key Indicator

Code Compliance
Budget Detail by Activity

Program: Licensing and Registration Compliance
Activity: Licensing & Registration Compliance

The purpose of the Licensing and Registration Compliance activity is to ensure Billboards, Hotels, Motels, Boarding and Rooming Houses, and Mobile Home Parks are properly licensed and in complicance with City Codes.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Code Compliance Fund	0	0	0	0	793,165
Total Requirements	$0	$0	$0	$0	$793,165
Full-Time Equivalents					
Code Compliance Fund	0.00	0.00	0.00	0.00	6.25
Total FTEs	0.00	0.00	0.00	0.00	6.25
Performance Measures					
Number of container licenses issued	12,588	12,552	12,600	12,715	28,375
Number of vehicle licenses issued	226	207	230	250	362

Services

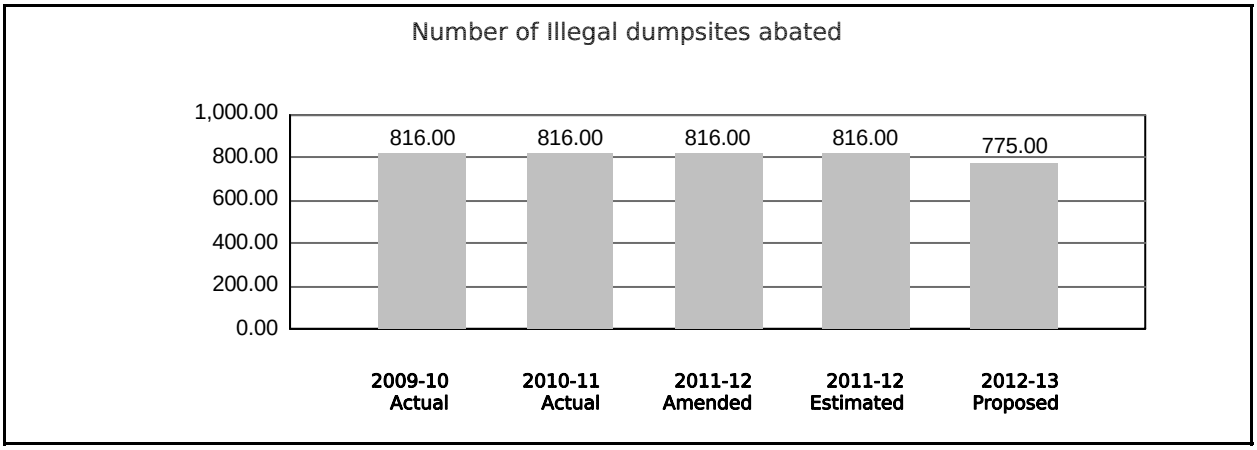
Billboard, Hotel, Motel, Boarding and Rooming House and Mobile Home Park licensing and registration.

Bold/Italicized Measure = Key Indicator

Code Compliance
Budget Detail by Activity

Program: Licensing and Registration Compliance
Activity: Private Waste Haulers & Illegal Dumping

The purpose of the Private Waste Hauler and Illegal Dumping activity is to ensure compliance with City code and reduce illegal dumping throughout the City.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Code Compliance Fund	0	0	0	0	882,612
Total Requirements	$0	$0	$0	$0	$882,612
Full-Time Equivalents					
Code Compliance Fund	0.00	0.00	0.00	0.00	9.25
Total FTEs	0.00	0.00	0.00	0.00	9.25
Performance Measures					
Number of Illegal dumpsites abated	816	816	816	816	775
Number of Illegal dumpsites monitored by camera	New Meas	New Meas	New Meas	New Meas	50

Services

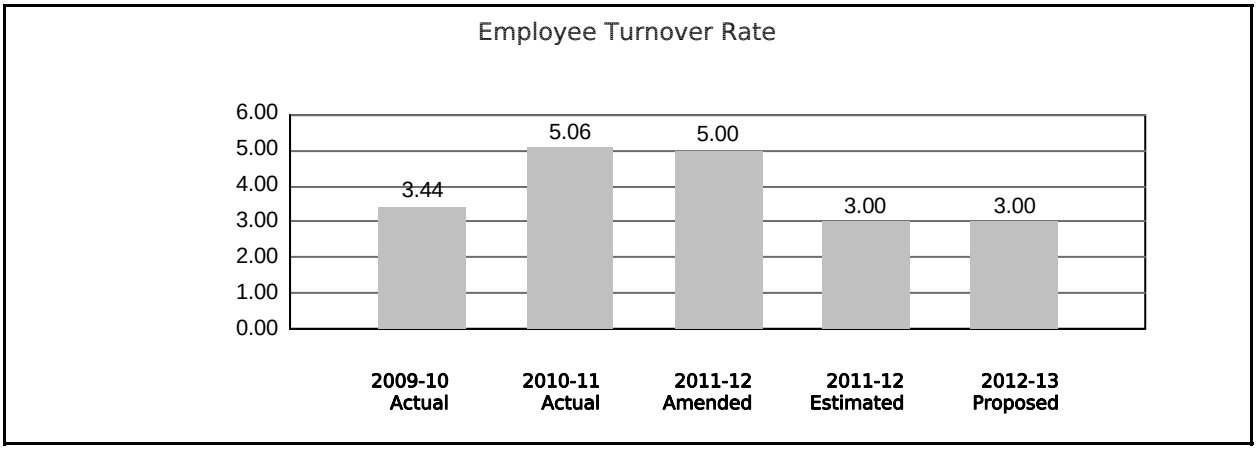
Private hauler licensing and illegal dumpsite abatement

Bold/Italicized Measure = Key Indicator

Code Compliance
Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Code Compliance Fund	565,717	1,013,144	1,929,099	1,796,791	2,935,088
Total Requirements	$565,717	$1,013,144	$1,929,099	$1,796,791	$2,935,088
Full-Time Equivalents					
Code Compliance Fund	3.00	4.00	4.00	4.00	12.00
Total FTEs	3.00	4.00	4.00	4.00	12.00
Performance Measures					
Average number of training hours for investigative FTEs for fiscal year	New Meas	94.24	40	84	40
Employee Turnover Rate	3.44	5.06	5	3	3
Lost Time Injury Rate Per the Equivalent of 100 Employees	0	0	0	0	0
Percent of employees that reported an injury requiring medical attention	New Meas	2.90	0	3	0
Sick leave hours used per 1,000 hours	34.03	37.44	35	34.75	34.75

Services

Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Information Technology Support, Public Information, Vehicle and Equipment Maintenance, Grant Administration, Safety, Customer Service, Inventory Control, Audit/Internal Review, Contract Management

Bold/Italicized Measure = Key Indicator

Code Compliance
Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers & Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Code Compliance Fund	260,717	1,314,355	1,984,083	1,966,331	1,833,951
Total Requirements	$260,717	$1,314,355	$1,984,083	$1,966,331	$1,833,951

Bold/Italicized Measure = Key Indicator

Code Compliance - 2012-13

Code Compliance Fund

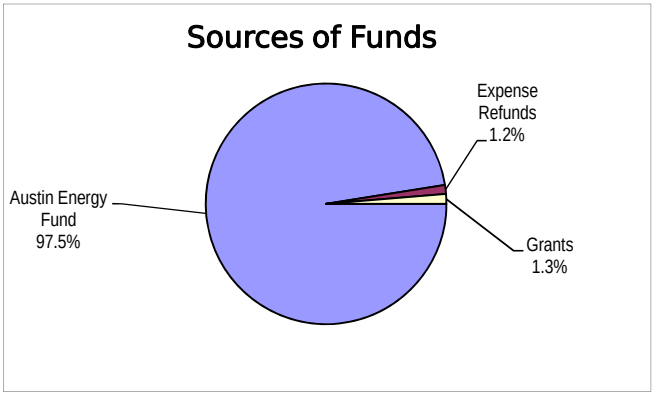
	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
CASE INVESTIGATION										
Case Investigation	$5,740,899	60.00	$6,258,324	65.00	$7,390,270	65.00	$6,908,220	65.00	$6,992,186	60.50
Subtotal	**$5,740,899**	**60.00**	**$6,258,324**	**65.00**	**$7,390,270**	**65.00**	**$6,908,220**	**65.00**	**$6,992,186**	**60.50**
LICENSING AND REGISTRATION COMPLIANCE										
Licensing & Registration Compliance	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$793,165	6.25
Private Waste Haulers & Illegal Dumps	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$882,612	9.25
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$1,675,777**	**15.50**
SUPPORT SERVICES										
Departmental Support Services	$565,717	3.00	$1,013,144	4.00	$1,929,099	4.00	$1,796,791	4.00	$2,935,088	12.00
Subtotal	**$565,717**	**3.00**	**$1,013,144**	**4.00**	**$1,929,099**	**4.00**	**$1,796,791**	**4.00**	**$2,935,088**	**12.00**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$260,717	0.00	$1,221,171	0.00	$1,873,956	0.00	$1,856,204	0.00	$680,845	0.00
Transfers	$0	0.00	$93,184	0.00	$110,127	0.00	$110,127	0.00	$1,153,106	0.00
Subtotal	**$260,717**	**0.00**	**$1,314,355**	**0.00**	**$1,984,083**	**0.00**	**$1,966,331**	**0.00**	**$1,833,951**	**0.00**
Total	**$6,567,333**	**63.00**	**$8,585,824**	**69.00**	**$11,303,452**	**69.00**	**$10,671,342**	**69.00**	**$13,437,002**	**88.00**

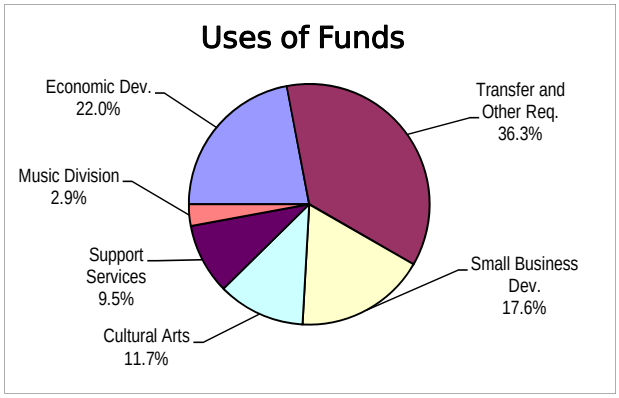
Code Compliance - 2012-13

Expense Refunds

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
CASE INVESTIGATION										
Case Investigation	$13,220	0.00	$248	0.00	$0	0.00	$0	0.00	$0	0.00
Subtotal	**$13,220**	**0.00**	**$248**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**
Total	**$13,220**	**0.00**	**$248**	**0.00**	**$0**	**0.00**	**$0**	**0.00**	**$0**	**0.00**

Economic Growth and Redevelopment Services





Budget Overview

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Austin Energy Fund					
Requirements	$7,918,043	$9,686,788	$9,969,437	$9,636,135	$11,403,433
Full-Time Equivalents (FTEs)	45.75	46.00	47.00	47.00	47.00
Expense Refunds	$78,624	$114,788	$135,000	$135,000	$135,000
Grants	$50,500	$75,669	$62,984	$108,476	$150,000
Total Budget	$8,047,167	$9,877,245	$10,167,421	$9,879,611	$11,688,433

Economic Growth & Redevelopment Services Organization by Program and Activity for 2013

Cultural Arts

Cultural Development and Contracting Services

Economic Development

Economic Development Services
Redevelopment Services

Music Division

Music

Small Business Development

Program Management
Program Services

Support Services

Departmental Support Services

Transfers & Other Requirements

Other Requirements
Transfers

Economic Growth & Redevelopment Services Mission and Goals for 2013

Mission

The mission of the Economic Growth and Redevelopment Services Office (EGRSO) is to create a cultural and economic environment that enhances the vitality of the community in a manner that preserves Austin's character and environment.

Goals

Create 500 new jobs through economic development efforts with a renewed emphasis on low income and blue collar jobs.

Offer classes through International Programs that will assist 35 businesses to export or enter into new markets.

Perform 550 venue sound evaluations to decrease noise impact to neighboring communities.

Create 20 new jobs through the Family Business Loan program.

Repair or restore three pieces of the public art collection per year.

Economic Growth and Redevelopment Services

Message from the Director

Austin was named as one of the seven cities worldwide competing for the Top Intelligent Community Award by the Intelligent Community Forum; Austin was ranked No. 2 by MovieMaker Magazine; Austin was recently ranked the 3rd most prosperous metro in the nation making it one of the biggest labor markets to have regained jobs during the recession; known as the "Live Music Capital of the World," Austin also boasts the world famous SXSW, ACL and numerous other music festivals and events. Texas was ranked as the top exporting state in 2011 for the 10th year in a row, according to data released by the U.S. Department of Commerce, a clear sign of Texas' (and Austin's) continued role as a leader in the global market.

Maintaining this impressive list of accolades and accomplishments will require the City of Austin's Economic Growth and Redevelopment Services Office (EGRSO) to continue to be a leader by pursuing programs and initiatives that leverage our cultural economic and business assets. EGRSO will continue to grow small business and new technology companies, strategically redevelop underutilized downtown assets, and utilize the strengths of the music, cultural, technology and international division to grow digital and alternative media investments in Austin. The International Division will have an enhanced role in seeking new platforms to promote Austin and further transform business cultures within a global marketplace through key international relationships initiated during FY 2011-12. In 2013, EGRSO seeks to deploy new economic vitality techniques to improve the city's economic sustainability and create jobs for the nearly 25,000 City of Austin residents who remain unemployed despite great strides in our economic recovery.

New Technology

Part of the answer is technology. EGRSO is planning to manage the nations' first supercomputing tool for sustainable places and to assist with implementing portions of Imagine Austin. EGRSO is creating a return-on-investment business platform that improves the performance of implementation scenarios.

In this context EGRSO is going to use a new analytic and supercomputing technology to implement citywide redevelopment activities. EGRSO is seeking new federal resources to fund this redevelopment and will deploy those resources to facilitate small business expansions. In adapting to the changing 21st century economic conditions, EGRSO is continuing to make incremental improvements to existing economic systems that support technology, trade, entrepreneurship and city rebuilding. We strive to make Austin a model for job and tax creation, city management, environmental quality, innovation and creativity in the global marketplace.

New Public Resources

EGRSO is also focusing on attracting federal resources for redevelopment and small business expansion. Federal resources include grants, low interest loans, and federal tax credits to accelerate city rebuilding efforts.

New Trade Activity

EGRSO is working to attract foreign direct investment and trade to Austin. We are expanding our efforts to reduce the barriers inhibiting small- and medium-sized business export growth and to promote Austin in international markets as a top destination for investment. We are placing particular emphasis on attracting industrial development to the 3,700 industrial-zoned acres near Austin-Bergstrom International Airport (ABIA).

EGRSO will continue its traditional award-winning programs through Cultural Arts, Redevelopment/Downtown Initiatives, International Programs, Economic Development and Small Business Development Programs, all of which provide a variety of economic opportunities. Challenges in the future include increasing blue and green collar employment for the unemployed and under employed; greater work load due to new initiatives and increasing customer demand; keeping pace with the increasingly global economy; and updating the Art in Public Places Ordinance to address donation/loan policy and decision policy. EGRSO plans to press forward with new initiatives with a total budget of $11.7 million in FY 2012-13.

On behalf of all EGSRO staff, I thank you for allowing us to help keep the city of Austin's economy moving forward.

Lucien Kevin Johns, Director

Budget Highlights

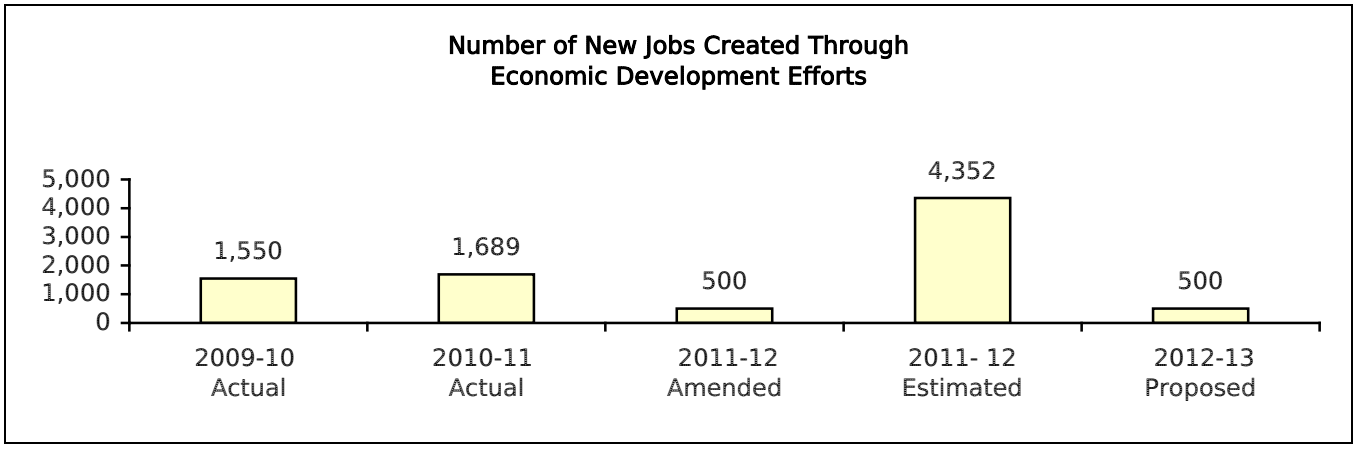
EGRSO is aggressively working to help maintain Austin's economic vitality through international economic development efforts, attracting corporate business relocation and expansion, promoting and facilitating sustainable growth in the Desired Development Zone, assisting locally-owned small businesses, and continuing to support creative development through arts and music. In FY 2012-13, EGRSO will have a budget of $11.7 million and 47.0 FTEs and be comprised of the following six core divisions.

International Economic Development Program

Since FY 2008-09, the International Economic Development Program has assisted 286 businesses expand into new international markets through the International Trade Education Series. International delegations assisted by the program have generated over $6.5 million in economic impact from FY 2008-09 through FY 2010-11. Our office hosted over 120 global delegation and consular visits in 2011 and 2012. In FY 2012-13, EGRSO will continue to bring a renewed departmental focus to our international economic development strategy that leverages existing departmental strengths and external partnerships to provide effective solutions for enhancing Austin's international business ecosystem. Together with Redevelopment Services and Economic Development Services, the International Economic Development Program will also continue to pursue solutions that will improve the flow of cargo to and from Austin, including the development of an international trade district/intermodal logistics hub (inland port). Austin has the opportunity to be an international business city where trade, finance, technology and multi-lingual populations combine to enable local businesses to thrive in the global economy. Austin's recent designation as the world's first city to become an International Association of Science Parks full member is expected to pay dividends for local technology companies in 2013 further advancing these goals.

Economic Development Division

EGRSO's Economic Development Division is continuing to work with community Chambers of Commerce partners to recruit new companies to Austin while focusing on existing businesses. The goal of these efforts is to create jobs, increase the city's tax base, diversify the local economy, and assist with recruiting businesses to relocate or expand in Austin. The EGRSO budget continues to support opportunities in clean energy, biotechnology, digital media and wireless industry sectors, in addition to, showcasing emerging technology industries in Austin to out-of-state investors and venture capitalists. So far in 2012 our efforts produced agreements with U.S. Farathane and Apple. EGRSO is optimistic that these two companies will generate 3,900 jobs.



Redevelopment Division

The Redevelopment Division is rebuilding key assets of the city and administering public-private redevelopment agreements that support mixed-use project development and downtown redevelopment. Currently, several projects have entered active design and construction phases requiring increased levels of developmental involvement. Projects include but are not limited to: Mueller Redevelopment (a nationally recognized benchmark for new urbanist communities and public/private projects including 1.4 million square feet of commercial, retail, and institutional space, $850 million investments in new infrastructure and vertical development projects, and home to 3,300 jobs, 45 employers and nearly 1,500 families); recently finalized Green Water Treatment Plant (an estimated $540.0 million agreement with Trammel Crow); ABIA area inland

port; Gables Park Plaza Phase II; the Federal Courthouse; 501 Congress Avenue; Seaholm; and RBJ Senior Residential Center (a project without an agreement). EGRSO is well versed in developing various partnerships using a variety of financing mechanisms that result in the implementation of large catalyst projects that translate vision into reality.

Small Business Development Program

Small Business Development Program (SBDP) fosters job creation and economic growth by providing information, education, one-on-one technical assistance, annual highly visible special-topic informational events, and innovative technology resources that help Austin's small businesses grow and prosper. SBDP's budget for FY 2012-13 meets the evolving needs of small businesses with current funding levels, and includes three valuable new resources implemented in FY 2011-12: *The Family Business Loan Program,* a public-private partnership that provides low-cost loans for small business expansion and job creation; *The Entrepreneur Center,* a dedicated state-of-the-art small business training facility with access to meeting rooms for small business owners where SBDP expects to train approximately 2,000 small business owners annually; *Explorelocalaustin.org*, SBDP's online small business map, which will provide a variety of beneficial new features for users and participating businesses. SBDP is also supporting EGRSO's Global Commerce Strategy by adapting existing services to educate Austin's small businesses on doing business internationally. New initiatives will be implemented in FY 2012-13 with existing staff though the demand for SBDP's services is expected to rise further as the economy continues to recover and new business startups increase.

Cultural Arts Division

Arts, culture, and creativity are critical to the identity, economy, and quality of life in Austin and key to Austin's reputation as a creative center in the global marketplace. The Cultural Arts Division continues to partner with the community to implement the CreateAustin Community Cultural Master Plan, provide *Take it to the Next Level* creative industry workshops, manage more than 80 active multi-year Art in Public Places projects, and administer the Cultural Arts Fund with a total Budget of $6.7M projected in FY 2012-13 for cultural contracts—funded from a dedicated 1.05 cents of every nine cents of the Hotel/Motel Occupancy Tax—all in an effort to strengthen Austin's arts, culture and creative industries. A recently completed economic impact analysis shows that Austin's creative sector generates over $4.3 billion in annual economic activity, with tourism contributing to over half of the city's tax base. The Cultural Arts Division will develop a cultural tourism plan to ensure that the creative sector continues to be a vibrant contributor to Austin's economy.

Music Division

The Music Division aims to enhance the economic vitality and cultural excellence of Austin's music industry. In 2012, the economic impact of music on Austin's economy grossed over $1.6 billion dollars, employing an estimated 18,148 people, with music city tax revenue totaling more than $38 million. The Music Division contributes to Austin's music industry by partnering with various music-based community businesses and organizations, coordinating over 24 music-focused programs and 166 live music performances, while strengthening the network between music professionals, musicians, and community members. In addition, the Music Division performs an integral role in the event permitting process collaborating with event organizers in the review process which resulted in over 5,000 amplified sound investigations and 500 outdoor music permit evaluations this year. Providing assistance to live music venues and sound mitigation measures plus streamlining the event permitting process are key to maintaining a balance between Austin's live music districts and residential development which is crucial to providing higher level of service to enhance music tourism, which contributed over $806 million dollars to Austin's economy in 2010.

Economic Growth and Redevelopment Services
Significant Changes

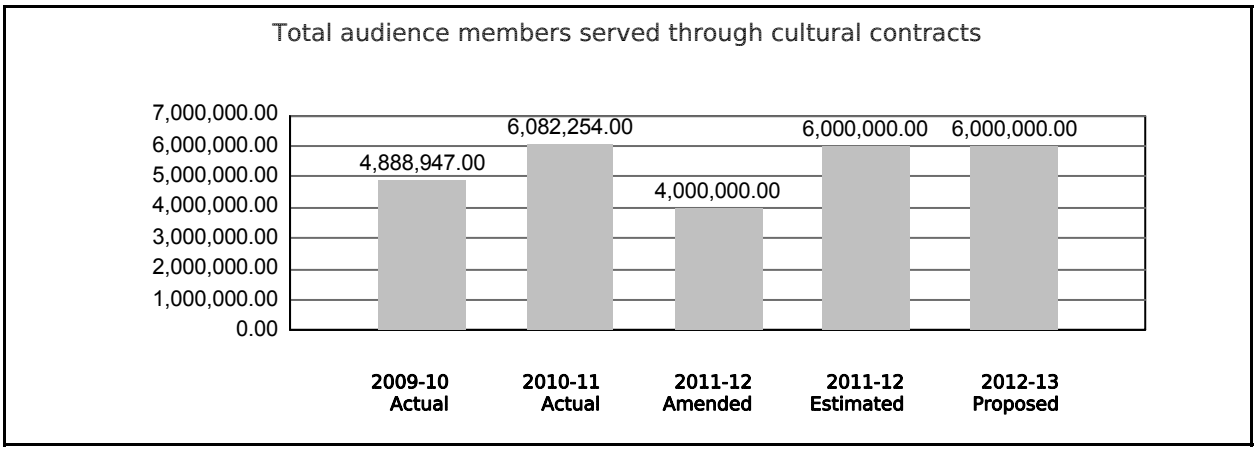
Austin Energy Fund

Expenditure Changes	FTEs	Dollars
Citywide		
The Budget includes $117,864 for salary increases associated with wage adjustments in FY 2012-13. An additional $14,120 is included in the Budget for increased City contributions for health insurance.		$131,984
The Budget includes $13,989 for wage adjustments associated with implementing the City's recently completed market study.		$13,989
The Budget includes an additional $7,468 for Workers' Compensation and $9,632 for Accrued Payroll.		$17,100
The Budget includes supplemental funding for the Employees' Retirement System that is equivalent to 2% of payroll for non-civil service employees to help improve the funded status of the pension system.		$81,450
Cultural Arts		
Contractual rent costs increased $42,000 at the Convention Center.		$42,000
Small Business Development		
Contractual rent costs increased $9,300 at One Texas Center.		$9,300
Music		
EGRSO's rental allocation for the Special Event Center located at One Texas Center is $57,270.		$57,270
Transfers & Other Requirements		
The Administrative Support cost allocation plan, $1,076,550, has been moved from AE's budget to EGRSO's budget.		$1,076,550
Support costs for the City Manager's Office is included in the Budget.		$4,353

Economic Growth & Redevelopment Services
Budget Detail by Activity

Program: Cultural Arts
Activity: Cultural Development and Contracting Services

The purpose of the Cultural Arts Division is to nurture, preserve, and promote Austin's arts and creative industries in order to strengthen and sustain Austin's dynamic cultural vitality and to strengthen the role of the arts in economic development, tourism, community development and revitalization.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Energy Fund	1,148,742	991,140	1,050,961	1,050,961	1,142,921
Expense Refunds	78,624	114,788	75,000	75,000	75,000
Grants	50,500	75,669	62,984	108,476	150,000
Total Requirements	$1,277,866	$1,181,597	$1,188,945	$1,234,437	$1,367,921
Full-Time Equivalents					
Austin Energy Fund	9.00	8.50	9.50	9.50	9.50
Total FTEs	9.00	8.50	9.50	9.50	9.50
Performance Measures					
Number of Public Art Collection Pieces repaired and/or restored	***New Meas***	***0***	***3***	***3***	***3***
Number of public pieces added to Art in Public Places collection	8	13	20	13	16
Percentage of CreateAustin lead assignments started	New Meas	7	3	3	3
Total amount of cultural funding requested	New Meas	New Meas	8,463,044	8,575,621	9,400,000
Total amount of funding awarded to cultural contracts	5,128,622	4,305,599	5,156,992	5,131,180	6,200,000
Total audience members served through cultural contracts	***4,888,947***	***6,082,254***	***4,000,000***	***6,000,000***	***6,000,000***

Services

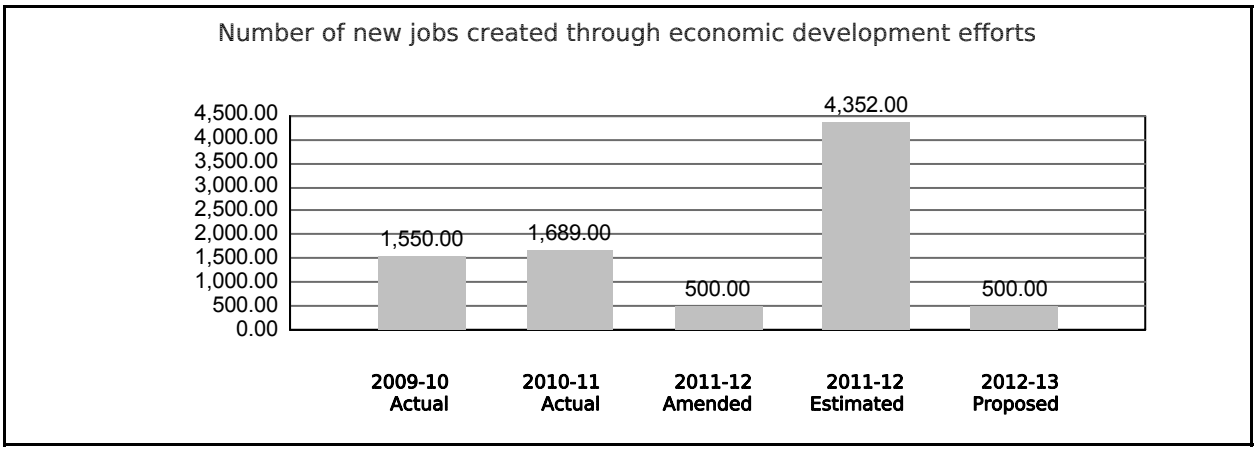
Organizational development for arts and culture organizations, business development of for-profit creative industries and professional development of individual artists; cultural tourism and arts marketing; arts-integration into long-range city planning and development of infrastructure; cultural planning and community development; and arts and cultural programming such as The People's Gallery at City Hall and Austin's New Year.

Bold/Italicized Measure = Key Indicator

Economic Growth & Redevelopment Services
Budget Detail by Activity

Program: Economic Development
Activity: Economic Development Services

The purpose of the Economic Development Services activity to is to form public-private partnerships with primary employers and key project developers in order to encourage location and expansion in the Desired Development Zone and to assist local companies to grow their sales into international markets and to generate foreign direct investment into Austin.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Energy Fund	1,589,454	1,037,471	813,939	813,939	863,967
Total Requirements	$1,589,454	$1,037,471	$813,939	$813,939	$863,967
Full-Time Equivalents					
Austin Energy Fund	9.25	7.50	6.50	6.50	6.50
Total FTEs	9.25	7.50	6.50	6.50	6.50
Performance Measures					
Dollar amount of investment created through economic development efforts	36,300,000	13,000,000	30,000,000	315,000,000	30,000,000
Number of new jobs created through economic development efforts	***1,550***	***1,689***	***500***	***4,352***	***500***
Number of economic development projects	60	49	50	50	50
Number of emerging technology projects	55	86	55	75	55
Number of participants attending international business seminars	***1,017***	***250***	***250***	***250***	***250***

Services

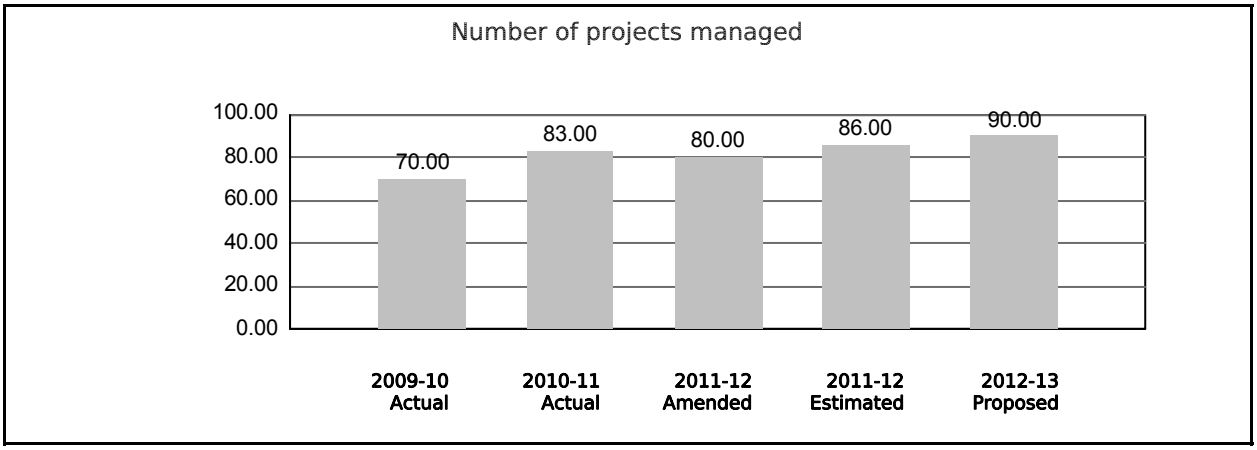
Implementation of the City's economic development policies and programs; Primary employer encouragement to develop, locate or expand in the Desired Development Zone; Incentive package and other redevelopment agreements negotiation; Liaison between developers and City organization; Facilitation of developers' assessment of the feasibility of developing or redeveloping in the Desired Development Zone; Workforce development; Specialized resource team and training programs; Collaboration with incubators and other emerging technology organizations; classes on international trade; Sister Cities Program; international delegation assistance.

Bold/Italicized Measure = Key Indicator

Economic Growth & Redevelopment Services
Budget Detail by Activity

Program: Economic Development
Activity: Redevelopment Services

The purpose of the Redevelopment Services activity is to provide project management, implementation, and information services for project and community stakeholders in order to catalyze mixed-use redevelopment of the urban core.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Energy Fund	1,092,991	1,205,922	1,607,923	1,488,401	1,643,211
Expense Refunds	0	0	60,000	60,000	60,000
Total Requirements	$1,092,991	$1,205,922	$1,667,923	$1,548,401	$1,703,211
Full-Time Equivalents					
Austin Energy Fund	8.00	7.00	9.00	9.00	9.00
Total FTEs	8.00	7.00	9.00	9.00	9.00
Performance Measures					
Amount of new retail square footage downtown	34,000	16,600	0	0	26,000
Number of projects managed	70	83	80	86	90
Number of new residential units downtown	660	176	0	0	451
Percent increase in property tax valuation in downtown public improvement district	2	7.40	10	3.20	2
Percentage of agreed-upon performance standards achieved by project developers	100	100	100	50	100

Services

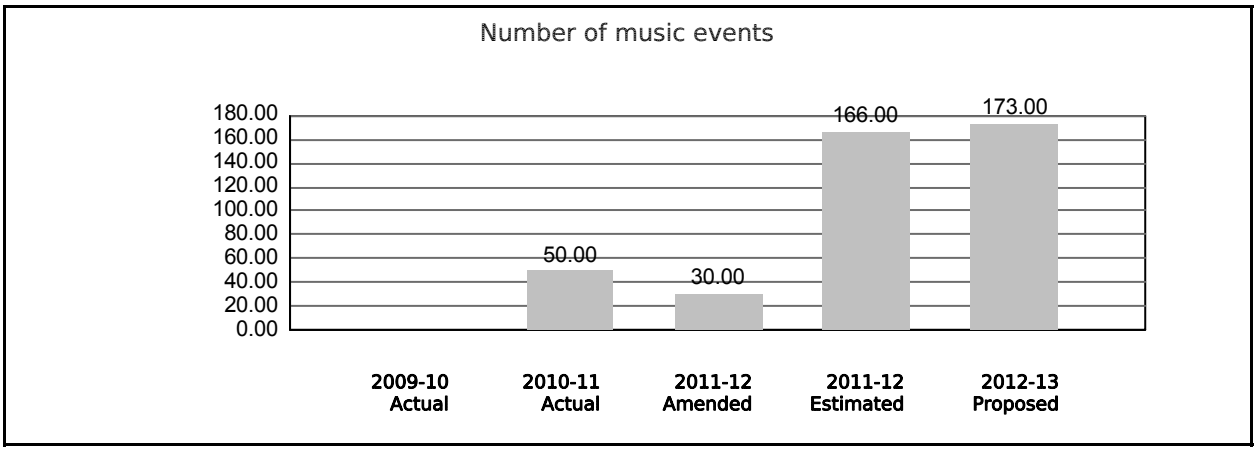
Solicit, negotiate and administer public-private development contracts; Resolve project conflicts; Complete ancillary projects; Plan and monitor critical path items; Coordinate Council actions; Facilitate land development/permitting process; Coordinate with transit projects; Assist in meeting special project needs; Annual and 5-year reauthorization of the downtown PIDs; Liaison with downtown groups; Staff Liaison to Downtown Commission; Participate in studies affecting the urban core; Administer Downtown Austin Alliance contract; Review ordinances impacting Central Business District; Maintain Emerging Projects Map and Database; Maintain Downtown Redevelopment web page; Gather and communicate information on downtown development.

Bold/Italicized Measure = Key Indicator

Economic Growth & Redevelopment Services
Budget Detail by Activity

Program: Music Division
Activity: Music

The purpose of the Music activity is to promote the artistic excellence and cultural diversity of Austin musicians and to create a sustainable cultural and economic environment for the community that enhances the livability and economic vitality of Austin. The Music Division strives to nurture and empower the music business community to ensure success and to build a middle-class music economy.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Energy Fund	98,866	385,417	256,316	256,316	339,500
Total Requirements	$98,866	$385,417	$256,316	$256,316	$339,500
Full-Time Equivalents					
Austin Energy Fund	1.75	3.00	2.00	2.00	2.00
Total FTEs	1.75	3.00	2.00	2.00	2.00
Performance Measures					
Number of sound impact evaluations	***New Meas***	***New Meas***	***450***	***500***	***550***
Number of music events	New Meas	50	30	166	173
Total audience served through event permitting process and outdoor music venue permits	New Meas	New Meas	New Meas	New Meas	4,080,000

Services

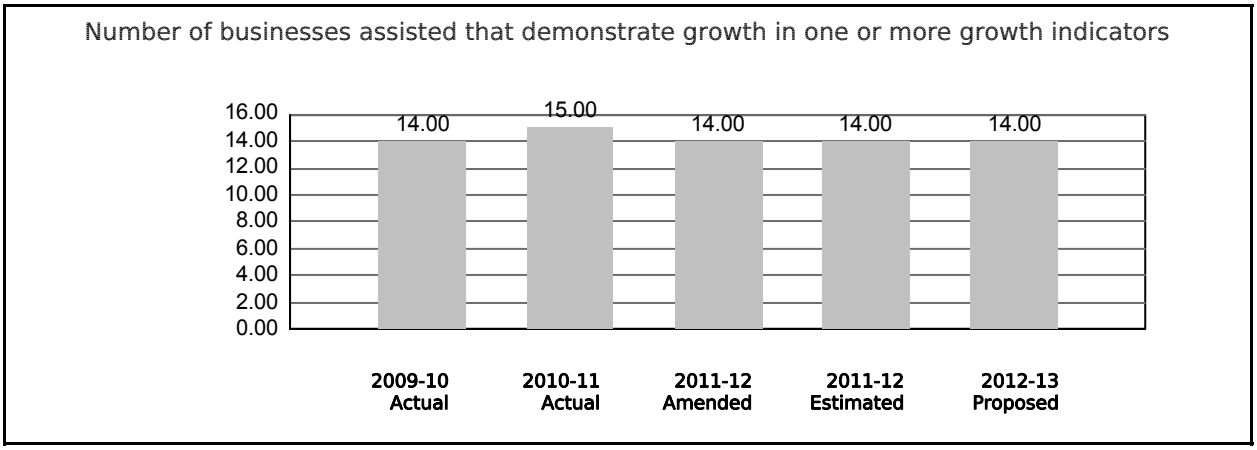
Develop and manage music-focused programs; Promote Austin artists on a global level; Coordinate with City departments and event organizers in planning and permitting music events and festivals; Provide recommendations regarding all outdoor sound permits; Facilitate communication between neighborhood groups and outdoor music venues; Assist music venues with sound mitigation technologies; Staff Liaison to Austin Music Commission; Advise policy makers on issues that affect the Austin music industry and community.

Bold/Italicized Measure = Key Indicator

Economic Growth & Redevelopment Services
Budget Detail by Activity

Program: Small Business Development
Activity: Program Management

The purpose of the Program Management activity is to identify small business owner's development needs and provide the most effective and efficient services that meet those needs.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Energy Fund	410,009	494,594	561,190	561,190	621,894
Total Requirements	$410,009	$494,594	$561,190	$561,190	$621,894
Full-Time Equivalents					
Austin Energy Fund	4.00	4.00	4.50	4.50	4.50
Total FTEs	4.00	4.00	4.50	4.50	4.50
Performance Measures					
Number of participants attending business information events	1,333	1,237	1,200	1,200	1,200
Number of presentations made to business and civic groups	99	93	50	70	50
Number of businesses assisted that demonstrate growth in one or more growth indicators	***14***	***15***	***14***	***14***	***14***

Services

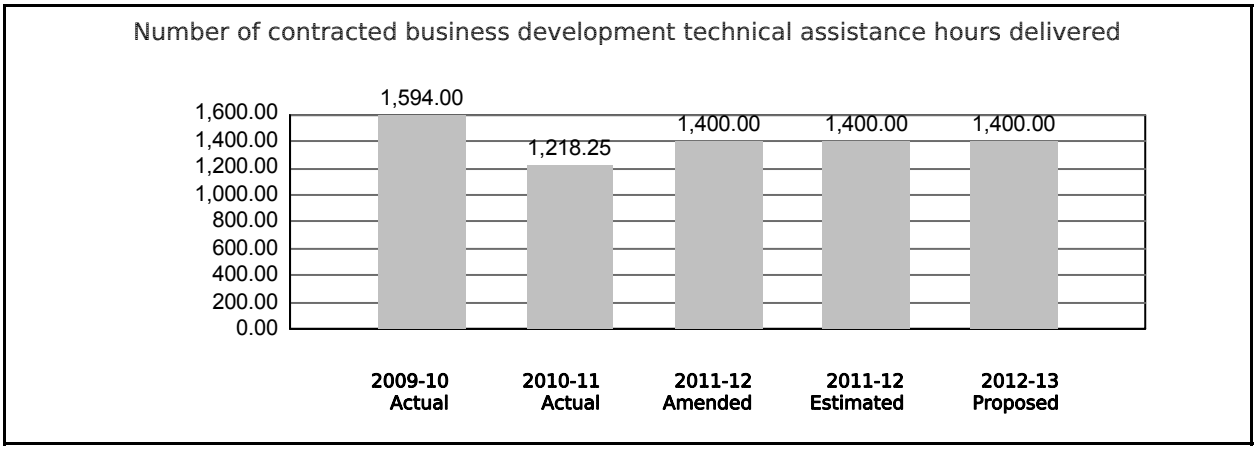
Strategic Planning; Needs Assessment; Program Development; Program Outreach; Program Evaluation; Contract Management; Financial Management.

Bold/Italicized Measure = Key Indicator

Economic Growth & Redevelopment Services
Budget Detail by Activity

Program: Small Business Development
Activity: Program Services

The purpose of the Program Services activity is to provide direct services, resources and information for small businesses so they can demonstrate productive growth in a competitive business environment.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Energy Fund	1,452,825	1,489,219	1,367,481	1,367,481	1,437,555
Total Requirements	$1,452,825	$1,489,219	$1,367,481	$1,367,481	$1,437,555
Full-Time Equivalents					
Austin Energy Fund	8.50	8.50	8.00	8.00	8.00
Total FTEs	8.50	8.50	8.00	8.00	8.00
Performance Measures					
Number of jobs created as a result of contracted technical assistance received	9	10	12	12	12
Number of contracted training hours provided	3,702	4,258	3,500	3,500	3,500
Number of contracted business development technical assistance hours delivered	1,594	1,218.25	1,400	1,400	1,400
Number of SBDP training hours provided	2,263.50	1,974	2,000	2,000	2,000
Number of jobs created as a result of Family Business Loans	***New Meas***	***New Meas***	***New Meas***	***New Meas***	***20***
Number of customer visits to the Business Solutions Center	5,045	4,798	5,000	5,000	5,000
Percentage of customers satisfied with Business Solutions Center services	100	100	90	90	90

Services

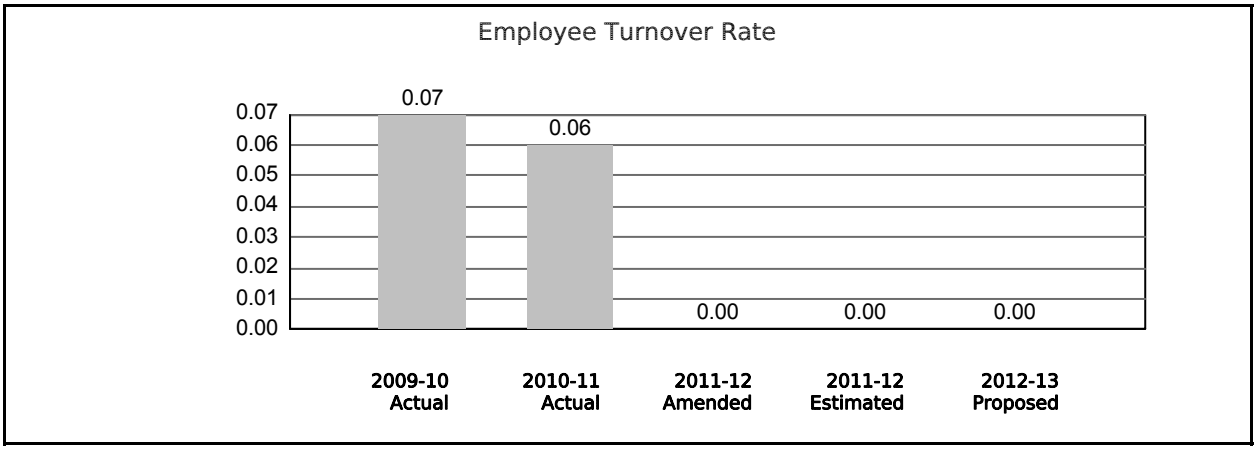
Technical Assistance; Classroom training; Development Information Resources; Business Solutions Center; Entrepreneur Center.

Bold/Italicized Measure = Key Indicator

Economic Growth & Redevelopment Services
Budget Detail by Activity

Program: Support Services
Activity: Departmental Support Services

The purpose of the Departmental Support Services activity is to provide administrative and managerial support to the department in order to produce more effective services.



	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Energy Fund	506,610	792,854	903,709	903,709	1,113,259
Total Requirements	$506,610	$792,854	$903,709	$903,709	$1,113,259
Full-Time Equivalents					
Austin Energy Fund	5.25	7.50	7.50	7.50	7.50
Total FTEs	5.25	7.50	7.50	7.50	7.50
Performance Measures					
Average Annual Carbon Footprint	New Meas	69	44	44	43
Employee Turnover Rate	0.07	0.06	0	0	0
Lost Time Injury Rate Per the Equivalent of 100 Employees	New Meas	0	0	0	0
Sick leave hours used per 1,000 hours	3.20	3.29	5	3.90	5

Services

Office of the Director, Financial Monitoring, Budgeting, Accounting, Purchasing, Human Resources, Facility Expenses, Information Technology Support, Public Information, Grant Administration, Safety, Customer Service, Contract Management.

Bold/Italicized Measure = Key Indicator

Economic Growth & Redevelopment Services
Budget Detail by Activity

Program: Transfers & Other Requirements
Activity: All Activities

The purpose of the Transfers & Other Requirements program is to account for transfers and other departmental requirements at the fund or agency level.

Graph Not Applicable

	2009-10 Actual	2010-11 Actual	2011-12 Amended	2011-12 Estimated	2012-13 Proposed
Requirements					
Austin Energy Fund	1,618,546	3,290,172	3,407,918	3,194,138	4,241,126
Total Requirements	$1,618,546	$3,290,172	$3,407,918	$3,194,138	$4,241,126

Bold/Italicized Measure = Key Indicator

Economic Growth & Redevelopment Services - 2012-13

Austin Energy Fund

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
CULTURAL ARTS										
Cultural Development and Contracting Services	$1,148,742	9.00	$991,140	8.50	$1,050,961	9.50	$1,050,961	9.50	$1,142,921	9.50
Subtotal	**$1,148,742**	**9.00**	**$991,140**	**8.50**	**$1,050,961**	**9.50**	**$1,050,961**	**9.50**	**$1,142,921**	**9.50**
ECONOMIC DEVELOPMENT										
Economic Development Services	$1,589,454	9.25	$1,037,471	7.50	$813,939	6.50	$813,939	6.50	$863,967	6.50
Redevelopment Services	$1,092,991	8.00	$1,205,922	7.00	$1,607,923	9.00	$1,488,401	9.00	$1,643,211	9.00
Subtotal	**$2,682,445**	**17.25**	**$2,243,393**	**14.50**	**$2,421,862**	**15.50**	**$2,302,340**	**15.50**	**$2,507,178**	**15.50**
MUSIC DIVISION										
Music	$98,866	1.75	$385,417	3.00	$256,316	2.00	$256,316	2.00	$339,500	2.00
Subtotal	**$98,866**	**1.75**	**$385,417**	**3.00**	**$256,316**	**2.00**	**$256,316**	**2.00**	**$339,500**	**2.00**
SMALL BUSINESS DEVELOPMENT										
Program Management	$410,009	4.00	$494,594	4.00	$561,190	4.50	$561,190	4.50	$621,894	4.50
Program Services	$1,452,825	8.50	$1,489,219	8.50	$1,367,481	8.00	$1,367,481	8.00	$1,437,555	8.00
Subtotal	**$1,862,833**	**12.50**	**$1,983,813**	**12.50**	**$1,928,671**	**12.50**	**$1,928,671**	**12.50**	**$2,059,449**	**12.50**
SUPPORT SERVICES										
Departmental Support Services	$506,610	5.25	$792,854	7.50	$903,709	7.50	$903,709	7.50	$1,113,259	7.50
Subtotal	**$506,610**	**5.25**	**$792,854**	**7.50**	**$903,709**	**7.50**	**$903,709**	**7.50**	**$1,113,259**	**7.50**
TRANSFERS & OTHER REQUIREMENTS										
Other Requirements	$1,618,546	0.00	$3,290,172	0.00	$3,407,918	0.00	$3,194,138	0.00	$3,113,158	0.00
Transfers	$0	0.00	$0	0.00	$0	0.00	$0	0.00	$1,127,968	0.00
Subtotal	**$1,618,546**	**0.00**	**$3,290,172**	**0.00**	**$3,407,918**	**0.00**	**$3,194,138**	**0.00**	**$4,241,126**	**0.00**
Total	**$7,918,043**	**45.75**	**$9,686,788**	**46.00**	**$9,969,437**	**47.00**	**$9,636,135**	**47.00**	**$11,403,433**	**47.00**

Economic Growth & Redevelopment Services - 2012-13

Expense Refunds

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
CULTURAL ARTS										
Cultural Development and Contracting Services	$78,624	0.00	$114,788	0.00	$75,000	0.00	$75,000	0.00	$75,000	0.00
Subtotal	**$78,624**	**0.00**	**$114,788**	**0.00**	**$75,000**	**0.00**	**$75,000**	**0.00**	**$75,000**	**0.00**
ECONOMIC DEVELOPMENT										
Redevelopment Services	$0	0.00	$0	0.00	$60,000	0.00	$60,000	0.00	$60,000	0.00
Subtotal	**$0**	**0.00**	**$0**	**0.00**	**$60,000**	**0.00**	**$60,000**	**0.00**	**$60,000**	**0.00**
Total	**$78,624**	**0.00**	**$114,788**	**0.00**	**$135,000**	**0.00**	**$135,000**	**0.00**	**$135,000**	**0.00**

Economic Growth & Redevelopment Services - 2012-13

Grants

	2009-10 Actual	2009-10 FTE	2010-11 Actual	2010-11 FTE	2011-12 Amended	2011-12 FTE	2011-12 Estimated	2011-12 FTE	2012-13 Proposed	2012-13 FTE
CULTURAL ARTS										
Cultural Development and Contracting Services	$50,500	0.00	$75,669	0.00	$62,984	0.00	$108,476	0.00	$150,000	0.00
Subtotal	**$50,500**	**0.00**	**$75,669**	**0.00**	**$62,984**	**0.00**	**$108,476**	**0.00**	**$150,000**	**0.00**
Total	**$50,500**	**0.00**	**$75,669**	**0.00**	**$62,984**	**0.00**	**$108,476**	**0.00**	**$150,000**	**0.00**

City of Austin
2012-2013
Proposed
Budget

Volume I

Financial Summaries

FY 2012-13 PERSONNEL SUMMARY

in Full-Time Equivalents (FTEs)

	2009-10 ACTUAL BUDGET	2010-11 ACTUAL BUDGET	2011-12 AMENDED BUDGET	TRANSFERRED IN	TRANSFERRED OUT	POSITIONS ELIMINATED	POSITIONS NEW	TOTAL DEPT. CHANGE	2012-13 PROPOSED BUDGET
GENERAL FUND									
Municipal Court	160.00	161.00	162.25	0.00	0.00	0.00	2.00	2.00	164.25
Planning & Development Review	310.50	320.50	325.00	2.00	0.00	0.00	3.00	5.00	330.00
Fire - Sworn	1,074.00	1,084.00	1,083.00	0.00	0.00	0.00	0.00	0.00	1,083.00
Fire - Non-Sworn	127.00	127.00	130.00	2.00	(1.00)	0.00	4.00	5.00	135.00
Library	343.18	344.18	341.55	0.00	0.00	0.00	12.00	12.00	353.55
Parks and Recreation	485.25	530.75	542.25	0.00	(1.00)	0.00	15.00	14.00	556.25
Police - Sworn	1,621.00	1,669.00	1,718.00	0.00	0.00	0.00	22.00	22.00	1,740.00
Police - Non-Sworn	615.25	625.25	626.25	15.00	0.00	0.00	0.00	15.00	641.25
Health & Human Services	286.50	294.25	303.75	2.00	(101.00)	0.00	0.00	(99.00)	204.75
Animal Services	0.00	0.00	0.00	94.00	0.00	0.00	0.50	94.50	94.50
Emergency Medical Services	467.00	506.50	526.50	0.00	0.00	0.00	6.00	6.00	532.50
GENERAL FUND TOTAL	5,489.68	5,662.43	5,758.55	115.00	(103.00)	0.00	64.50	76.50	5,835.05
INTERNAL SERVICE FUNDS									
Mayor and Council	30.00	30.00	30.00	0.00	0.00	0.00	0.00	0.00	30.00
Real Estate Services	0.00	0.00	0.00	34.00	0.00	0.00	0.00	34.00	34.00
Management Services	49.25	48.23	58.23	22.00	(2.00)	0.00	0.00	20.00	78.23
Governmental Relations	3.00	4.00	5.00	0.00	0.00	0.00	0.00	0.00	5.00
City Clerk	18.50	18.50	20.00	0.00	0.00	0.00	0.50	0.50	20.50
Law	83.00	83.00	81.25	2.00	0.00	0.00	4.75	6.75	88.00
Human Resources	95.00	95.00	96.00	1.00	0.00	0.00	3.00	4.00	100.00
Communications and Public Information	17.00	20.00	21.00	0.00	0.00	0.00	1.00	1.00	22.00
Contract Management	0.00	0.00	0.00	44.00	0.00	0.00	0.00	44.00	44.00
City Auditor	25.00	25.00	25.00	0.00	0.00	0.00	0.00	0.00	25.00
Financial Services	351.60	347.85	358.85	0.00	(176.35)	0.00	4.00	(172.35)	186.50
Building Services	0.00	0.00	0.00	150.35	0.00	0.00	5.00	155.35	155.35
Fleet	189.00	199.00	199.00	1.00	0.00	0.00	0.00	1.00	200.00
Small and Minority Business Resources	27.00	27.00	27.00	0.00	0.00	0.00	0.00	0.00	27.00
Communications & Technology Mang.	228.00	225.00	209.00	3.00	0.00	0.00	3.00	6.00	215.00
Wireless Communications	38.00	38.00	39.00	0.00	0.00	0.00	1.00	1.00	40.00
CTECC	40.00	41.00	41.00	1.00	(1.00)	0.00	2.00	2.00	43.00
INTERNAL SERVICE FUNDS TOTAL	1,194.35	1,201.58	1,210.33	258.35	(179.35)	0.00	24.25	103.25	1,313.58
GENERAL FUND AND INTERNAL FUNDS TOTAL	6,684.03	6,864.01	6,968.88	373.35	(282.35)	0.00	88.75	179.75	7,148.63

FY 2012-13 PERSONNEL SUMMARY

in Full-Time Equivalents (FTEs)

	2009-10 ACTUAL BUDGET	2010-11 ACTUAL BUDGET	2011-12 AMENDED BUDGET	TRANSFERRED IN	TRANSFERRED OUT	POSITIONS ELIMINATED	POSITIONS NEW	TOTAL DEPT. CHANGE	2012-13 PROPOSED BUDGET
ENTERPRISE AND OTHER FUNDS									
Austin Energy	1,676.00	1,675.00	1,659.00	0.00	0.00	0.00	0.00	0.00	1,659.00
Economic Growth & Redevelopment Srvs.	45.75	46.00	47.00	0.00	0.00	0.00	0.00	0.00	47.00
Austin Water Utility	1,070.10	1,070.10	1,069.10	0.00	(1.00)	0.00	26.00	25.00	1,094.10
Austin Resource Recovery	398.00	392.00	398.00	0.00	0.00	0.00	10.00	10.00	408.00
Code Compliance	63.00	69.00	69.00	0.00	0.00	0.00	19.00	19.00	88.00
Austin Convention Center	203.00	199.75	198.25	0.75	(1.50)	0.00	0.00	(0.75)	197.50
Palmer Events Center Operating	31.75	31.00	32.25	1.50	(0.75)	0.00	0.00	0.75	33.00
Palmer Events Center Garage	9.25	8.25	8.50	0.00	0.00	0.00	0.00	0.00	8.50
Aviation	345.00	345.00	347.00	0.00	0.00	0.00	4.00	4.00	351.00
PARD - Golf	42.00	41.00	33.00	0.00	0.00	0.00	0.00	0.00	33.00
PARD - Softball	9.50	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
PARD - Recreation Programs	36.50	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Watershed Protection	249.50	255.25	259.25	0.00	(2.00)	0.00	0.00	(2.00)	257.25
Public Works -Transportation Fund	231.00	234.00	257.00	0.00	0.00	0.00	7.00	7.00	264.00
Public Works - Capital Projects Mgmt.	173.00	190.00	190.00	0.00	(1.00)	0.00	4.00	3.00	193.00
Austin Transportation Dept - Parking Mgmt	33.00	44.00	46.00	0.00	0.00	0.00	1.50	1.50	47.50
Austin Transportation Dept - Transportation	118.50	116.00	119.00	0.00	0.00	0.00	4.00	4.00	123.00
Contract and Land Management	74.00	80.00	77.00	0.00	(77.00)	0.00	0.00	(77.00)	0.00
Traffic Safety Fund	3.00	2.00	2.00	0.00	0.00	0.00	0.00	0.00	2.00
Child Safety	4.00	4.00	4.00	3.00	0.00	0.00	0.00	3.00	7.00
Neighborhood Housing & Community Dev.	16.00	16.00	18.00	6.00	(1.00)	0.00	0.00	5.00	23.00
Juvenile Case Manager Fund	6.00	6.00	9.00	0.00	0.00	0.00	0.00	0.00	9.00
ENTERPRISE AND OTHER FUNDS TOTAL	4,837.85	4,824.35	4,842.35	11.25	(84.25)	0.00	75.50	2.50	4,844.85
GRANT FUNDS									
Austin Energy Special Revenue	16.00	16.00	16.00	0.00	0.00	(4.00)	1.00	(3.00)	13.00
Health Special Revenue	230.75	223.00	216.00	7.00	(5.00)	(5.00)	0.00	(3.00)	213.00
Human Resources Special Revenue	5.00	5.00	5.00	0.00	0.00	0.00	1.00	1.00	6.00
Library Special Revenue	10.00	10.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Management Services Special Revenue	4.00	5.00	5.00	0.00	0.00	0.00	0.00	0.00	5.00
Neighborhood Housing Special Revenue	51.00	50.00	35.00	0.00	(6.00)	0.00	0.00	(6.00)	29.00
PARD Special Revenue	8.00	5.50	3.00	0.00	0.00	0.00	0.00	0.00	3.00
Police Special Revenue	34.00	34.00	33.00	0.00	(14.00)	0.00	0.00	(14.00)	19.00
GRANT FUNDS TOTAL	358.75	348.50	313.00	7.00	(25.00)	(9.00)	2.00	(25.00)	288.00
CITY TOTAL	11,880.63	12,036.86	12,124.23	391.60	(391.60)	(9.00)	166.25	157.25	12,281.48

Funds Subject to Appropriation

The City of Austin has set up a series of funds to keep track of what it spends for separate activities. A fund is a fiscal and accounting entity that records cash, revenue, expenditures and balances relating to specific activities. The City of Austin uses funds that can be divided into the following categories: General, Enterprise, Internal Service, Special Revenue, Debt Retirement and Capital Projects. Below is a list of the funds that are budgeted for the upcoming fiscal year.

General Fund and General Fund Reserves

The General Fund is the general operating fund for the City of Austin. This fund accounts for revenue and expenditures for general government services. The General Fund is supported by taxes, fees, fines, permits, licenses, charges for services and interest income. The General Fund also includes transfers from other funds including Austin Water Utility and Austin Energy. Reserve funds are maintained according to the City's financial policies to keep a healthy fiscal climate.

Enterprise Funds and Enterprise Reserves

Enterprise funds account for the acquisition, operations and maintenance of the City's facilities and services that are entirely or predominantly supported by user charges. They may also be funds for which the City has decided that the revenue earned, expenses incurred, and/or net income is appropriate for capital maintenance, public policy, management control, accountability or other purposes. All activities necessary to provide services are accounted for in these funds including, but not limited to, administration, operations and maintenance. The two largest enterprise funds are the Austin Energy and Austin Water Utility Funds.

Austin Energy Fund

The Austin Energy Fund is the operating fund for the electric utility. The primary source of revenue is the sale of electricity to customers. Revenue supports operations and maintenance of the electrical distribution system.

Austin Water Utility Fund

The Austin Water Utility Fund is the operating fund for the water and wastewater utility. The primary revenue source is from water and wastewater sales. The revenue supports treatment, collection and distribution of water, wastewater, and reclaimed water.

Other **enterprise funds** are as follows:

- Airport Fund – The operating and maintenance fund for the Austin-Bergstrom International Airport. Revenue sources include airline fees and non-airline revenue such as parking and concession fees.
- Austin Resource Recovery Fund – Accounts for activities of the Austin Resource Recovery department, including garbage, recycling and hazardous waste collection and zero waste initiatives;
- Code Compliance Fund – Used to account for expenditures of the City's code compliance efforts, including property abatement, zoning, and dangerous housing and buildings code compliance;
- Convention Center Funds – Account for convention center and public events activities;
- Drainage Utility Fund – Accounts for drainage and watershed protection activities;
- Golf and Golf Surcharge Funds – Account for golf activities;
- Parking Management Fund – Accounts for parking and transportation permitting activities; and,
- Transportation Fund – Accounts for transportation, streets, and traffic management activities.

The **enterprise reserve funds** are as follows:

- Airport Capital Fund – Accounts for funds used for the Airport Capital Improvements Program (CIP);
- Austin Energy Repair and Replacement Fund – Accounts for extensions, additions and improvements to the electric system;
- Austin Energy Strategic Reserve Fund – Provides emergency funding for unforeseen events in Austin Energy;
- Austin Water Revenue Stability Reserve Fund – Provides emergency funding in case of revenue shortfalls;
- Convention Center Marketing and Promotion Fund – Accounts for promotion of concession and catering products and services at the Convention Center; and,
- Convention Center Repair and Replacement Fund – Funds the acquisition, replacement, maintenance and repair of catering and concession equipment and furnishings within the Convention Center.

Internal Service Funds

Internal service funds are used to account for the financing of goods or services provided by one department to other City departments and other agencies on a cost-reimbursement basis. The internal service funds are:

Funds Subject to Appropriation

- Capital Projects Management Fund – Includes project management of the City's capital projects;
- Combined Transportation, Emergency, and Communication Center – Accounts for the operation of shared emergency communications and transportation management for the region;
- Communications and Technology Management Fund – Includes information technology efforts of the City;
- Employee Benefits Fund – Includes the health, dental and life insurance costs of City employees and retirees;
- Fleet Services Fund – Includes vehicle and equipment services;
- Liability Reserve Fund – Provides coverage of the City's major claims liabilities;
- Support Services Fund – Includes the activities of the various support service departments;
- Vehicle Acquisition Fund – Used to purchase replacement vehicles for general government departments;
- Wireless Communication Services Fund – Includes communication support activities; and,
- Workers' Compensation Fund – Accounts for workers' compensation costs.

Special Revenue Funds

Special revenue funds are used to account for the proceeds of specific revenue sources (other than major capital projects) that are legally restricted to expenditures for specific purposes. Included in the special revenue funds are Federal, State, and other grant funds. Also included are the following funds.

General Government

- Municipal Court Building Security Fund – Provides funding to enhance courthouse security;
- Municipal Court Juvenile Case Manager Fund – Accounts for the collection of fees associated with fine-only misdemeanor charges and provides funding for the administration of juvenile dockets; and
- Municipal Court Technology Fund – Provides funding for technological enhancements to Court operations.

Public Safety

- Police Asset Forfeiture Funds – Account for the collection of contraband awarded to the agency by the courts. Funds may only be used to increase law enforcement resources; and,
- Municipal Court Traffic Safety Fund – Collects fees associated with red light camera program penalties.

Transportation, Planning, and Sustainability

- Child Safety Fund – Accounts for certain fines and fees used to provide school crossing guards at city schools; and,
- Environmental Remediation Fund – Accounts for the remediation of sites, which affect ground and surface water quality or public health and safety.

Recreation and Culture

- Cultural Arts Fund – Records activities for cultural project purposes; funded by a portion of the hotel occupancy tax.

Urban Growth Management

- Austin Energy Performance Contracting Fund – Accounts for conservation measures that reduce energy consumption;
- Economic Incentives Reserve Fund – Provides incentive grants and other economic incentive agreements established on the grounds that they provide higher levels of employment, economic activity and stability;
- Neighborhood Housing and Community Development Fund – Accounts for economic development, affordable housing and neighborhood revitalization efforts;
- Neighborhood Housing - Housing Trust Fund – Accounts for preserving and creating reasonably priced housing in the city of Austin; and,
- Neighborhood Housing - University Neighborhood Overlay (UNO) Fund – Created to provide rental housing development assistance within the University Neighborhood Overlay.

Other

- Austin Cable Access Fund – Collects payments by cable companies and disburses funds to Access Television;
- Business Retention & Enhancement Fund – Accounts for funds to retain and enhance downtown businesses;
- City Hall Fund – Used for funding and expenditures associated with the City Hall Parking Garage;
- Hotel/Motel Occupancy Tax Fund – Accounts for hotel/motel occupancy tax revenue and transfers the revenue to participating funds;

Funds Subject to Appropriation

- IH-35 Parking Program Fund – Accounts for revenue, operations, and maintenance requirements for two parking lots located under the IH-35 overpass between East 6th and 8th Streets;
- Mueller Tax Incrementing Financing Fund – Accounts for property tax revenue collected in the Mueller Tax Increment Financing reinvestment Zone No. 16;
- Music Venue Assistance Program – Provides low-interest loans to qualifying music venues to assist with implementing sound mitigation technologies and reduce the number of sound-related complaints;
- One Texas Center Fund – Accounts for revenue and debt service of the One Texas Center Building;
- Palmer Events Center Town Lake Park Venue Project Fund – Accounts for the levy of a short-term motor vehicle rental tax;
- Rutherford Lane Facility Fund – Accounts for revenue, expenditures and debt service requirements of the Rutherford Lane facilities;
- Section 108 Family Business Loan Program – In partnership with the U.S. Department of Housing and Urban Development, supports and stimulates business development by providing low-interest loans to qualified Austin small business owners;
- Sustainability Fund – Provides resources that help the City of Austin build a more sustainable economy, environment, and equitable infrastructure;
- Tourism and Promotion Fund – Accounts for the promotion of tourism in Austin as both a leisure and business destination. Funded by a portion of bed tax receipts;
- Waller Creek Tunnel Reserve Fund – Provides reserve funding for the Waller Creek tunnel project;
- Waller Creek Tunnel Tax Increment Financing Fund – Accounts for property tax revenue that is collected in the Waller Creek Tax Increment Financing Reinvestment Zone No. 17; and,
- Wildland Conservation Fund – Accounts for the City and County's management of preserve systems.

Debt Retirement

Debt retirement funds are used to account for the accumulation of resources for, and the payment of, general long-term debt.

- General Obligation Debt Service Fund – Used for payments of principal, interest and related costs of general obligation or tax-supported debt;
- Airport Revenue Bond Redemption Fund – Used to pay debt for airport construction;
- Airport Variable Rate Bond Debt Service Fund – Used to pay debt for the airport rental car area;
- Combined Utility Revenue Bond Redemption Fund – Used to pay debt for utility bonds;
- Hotel Occupancy Tax Revenue Bond Redemption Fund – Used to pay debt for the Convention Center and Waller Creek expansion with funds from Venue Project Fund;
- HUD Section 108 Debt Service Fund – Used to account for HUD loans for construction costs; and,
- Town Lake Park Venue Project Bond Redemption Fund – Used to pay for debt associated with the Palmer Events Center Town Lake Park Venue Project.

Capital Projects Funds

Capital projects funds are used to account for financial resources to be used for the acquisition or construction of major capital facilities other than those financed by proprietary funds and trust funds. Below are the groups of funds that account for the activities related to the capital improvement projects:

1984: Funds authorized September 8, 1984, for various purposes;
1985: Funds authorized January 19, 1985, for cultural arts; Authorized July 26 for parks and recreation; Authorized September 26 for art in public places; and Authorized December 14 for various purposes;
1992: Funds authorized August 10, 1992, for various purposes;
1997: Funds authorized on May 3, 1997, for radio trunking;
1998: Funds authorized November 3, 1998, for various purposes;
2000: Funds authorized November 7, 2000, for street improvements and land acquisition;
2006: Funds authorized November 7, 2006, for various purposes;
2010: Funds authorized November 2, 2010, for mobility projects, including roadway, signals, intersections and pedestrian/ADA improvements; and,
Other: Funds established for various purposes that use funding sources other than authorized bonds.

Funds Subject to Appropriation

General	Enterprise	Reserves	Internal Service	Special Revenue	Debt Retirement
General	Airport	***General Fund Reserves***	Capital Projects Management	Austin Cable Access	Airport Revenue Bond Redemption
	Austin Energy	Budget Stabilization Reserve	Combined Trans., Emerg. & Comm. Center (CTECC)	Austin Energy Performance Contracting	Airport Variable Rate Bond Debt Service
	Austin Resource Recovery	Contingency Reserve	Communications and Technology Management	Business Retention and Enhancement	Combined Utility Revenue Bond Redemption
	Austin Water Utility	Critical One Time Capital	Employee Benefits	Child Safety	General Obligation Debt Service
	Code Compliance	Emergency Reserve	Fleet Services	City Hall	Hotel Occupancy Tax Revenue Bond Redemption
	Convention Center Operating	Property Tax Reserve	Liability Reserve	Cultural Arts	HUD Section 108 Debt Service
	Convention Center Tax	***Enterprise Fund Reserves***	Support Services	Economic Incentives Reserve	Town Lake Park Venue Project Bond Redemption
	Convention Center Venue Project	Airport Capital	Vehicle Acquisition	Environmental Remediation	
	Drainage Utility	Austin Energy Repair and Replacement	Wireless Communication Services	Hotel/Motel Occupancy Tax	
	Palmer Events Center Garage	Austin Energy Strategic Reserve	Workers' Compensation	I-H 35 Parking Program	
	Palmer Events Operating	Austin Water Revenue Stability		Mueller Tax Increment Financing	
	Palmer Events Revenue	Convention Center Marketing & Promotion		Municipal Court Building Security	
	Golf	Convention Center Repair & Replacement		Muni. Court Juvenile Case Manager	
	Golf Surcharge			Muni. Court Technology	
	Parking Management			Muni. Ct. Traffic Safety	
	Transportation			Music Venue Assistance	
				Neighborhood Housing - Housing Trust	
				Neighborhood Housing – University Neighborhood Overlay	
				Neighborhood Housing & Community Devel.	
				One Texas Center	
				Palmer Events Center Town Lake Park Venue Project	
				Police Asset Forfeitures	
				Rutherford Lane Facility	
				Section 108 Family Business Loan Program	
				Sustainability	
				Tourism and Promotion	
				Waller Creek Tunnel Reserve	
				Waller Creek Tunnel Tax Increment Financing	
				Wildland Conservation	

GENERAL FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	0	0	0	0	0
REVENUE					
Taxes					
General Property Taxes					
Current	233,973,859	249,059,107	277,463,649	277,463,649	311,396,053
Delinquent	1,101,086	1,192,286	1,000,000	1,000,000	1,000,000
Penalty and Interest	1,121,511	1,101,502	914,696	914,696	890,070
Subtotal	236,196,456	251,352,895	279,378,345	279,378,345	313,286,123
City Sales Tax	144,709,588	151,125,270	152,723,043	158,681,533	164,235,387
Other Taxes	6,048,901	6,366,558	5,160,000	5,515,000	5,739,000
Total Taxes	386,954,945	408,844,723	437,261,388	443,574,878	483,260,510
Gross Receipts/Franchise Fees					
Telecommunications	16,339,044	15,770,632	16,346,000	15,703,000	15,703,000
Gas	7,025,083	5,932,989	6,214,000	5,493,000	5,548,000
Cable	9,149,477	8,813,768	8,993,000	9,448,000	9,637,000
Miscellaneous	2,450,636	2,394,706	2,273,919	2,362,724	2,411,658
Total Franchise Fees	34,964,240	32,912,095	33,826,919	33,006,724	33,299,658
Fines, Forfeitures, Penalties					
Library Fines	503,234	575,154	560,750	603,400	612,570
Traffic Fines	10,116,876	9,707,547	10,594,422	8,801,440	8,967,759
Parking Violations	2,465,425	2,584,508	3,131,859	3,642,985	3,679,410
Other Fines	5,606,376	5,258,413	5,791,550	4,842,105	4,650,435
Total Fines, Forfeitures, Penalties	18,691,911	18,125,622	20,078,581	17,889,930	17,910,174
Licenses, Permits, Inspections					
Alarm Permits	2,063,762	2,137,904	2,069,000	2,174,000	2,217,000
Public Health	2,855,753	3,001,407	3,072,966	2,925,005	3,004,645
Development	2,619,832	4,181,057	3,179,180	4,082,510	4,375,072
Building Safety	7,584,157	8,781,893	6,697,153	8,589,147	9,767,783
Other Licenses/Permits	592,450	550,035	599,856	614,457	635,534
Total Licenses, Permits, Inspections	15,715,954	18,652,296	15,618,155	18,385,119	20,000,034
Charges for Services					
Recreation and Culture	2,936,226	7,316,025	7,594,328	7,262,259	7,432,413
Public Health	4,723,637	4,578,813	5,151,921	4,521,486	4,785,844
Emergency Medical Services	24,316,801	31,235,206	29,336,100	31,291,013	30,808,880
General Government	1,332,795	1,325,981	1,457,539	1,244,323	1,264,213
Total Charges for Services	33,309,459	44,456,025	43,539,888	44,319,081	44,291,350
Interest and Other					
Interest	2,806,684	1,276,204	1,318,206	535,246	684,441
Use of Property	3,454,970	2,402,947	2,092,727	2,202,348	2,138,955
Other Revenue	606,630	242,896	221,842	199,215	203,727
Total Interest and Other	6,868,284	3,922,047	3,632,775	2,936,809	3,027,123
TOTAL REVENUE	496,504,793	526,912,808	553,957,706	560,112,541	601,788,849
TRANSFERS IN					
Electric Revenue	101,000,000	103,000,000	105,000,000	105,000,000	105,000,000
Water Revenue	28,967,464	31,263,325	31,919,531	31,919,531	34,548,359
Water Infrastructure Inspection	1,200,000	1,200,000	1,200,000	1,200,000	1,200,000
Budget Stabalization Fund	0	0	1,090,580	1,090,580	
Recreation Program Fund	165,820	0	0	0	0
Softball Fund	81,570	0	0	0	0
TOTAL TRANSFERS IN	131,414,854	135,463,325	139,210,111	139,210,111	140,748,359
TOTAL APPROPRIATED FUNDS	627,919,647	662,376,133	693,167,817	699,322,652	742,537,208

GENERAL FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
REQUIREMENTS					
Department Appropriations					
Administrative Services					
Municipal Court	11,695,801	12,210,406	12,772,929	12,602,593	14,260,031
Total Administrative Services	11,695,801	12,210,406	12,772,929	12,602,593	14,260,031
Urban Growth Management					
Planning & Development Review	18,047,074	19,587,585	21,367,656	21,077,122	25,010,790
Total Urban Growth Management	18,047,074	19,587,585	21,367,656	21,077,122	25,010,790
Public Safety					
Police	233,388,015	246,532,995	267,248,292	265,636,395	284,074,598
Fire	118,735,314	125,245,772	131,167,330	131,999,828	137,692,716
Emergency Medical Services	43,509,994	47,184,531	49,074,376	49,770,626	55,571,870
Total Public Safety	395,633,323	418,963,298	447,489,998	447,406,849	477,339,184
Public Works					
Street Lighting	362,685	0	0	0	0
Total Public Works	362,685	0	0	0	0
Public Health and Human Services					
Health and Human Services	23,092,299	25,704,088	26,927,896	26,795,090	21,814,285
Animal Services	0	0	0	0	8,170,441
Social Services Contracts	14,498,974	14,313,047	15,656,087	15,656,087	17,493,154
Total Public Health and Human Services	37,591,273	40,017,135	42,583,983	42,451,177	47,477,880
Public Recreation and Culture					
Parks and Recreation	35,650,330	43,396,796	44,965,799	45,215,799	51,144,619
Libraries	24,019,788	25,714,960	26,527,680	26,701,629	30,245,501
Total Public Recreation and Culture	59,670,118	69,111,756	71,493,479	71,917,428	81,390,120
TOTAL DEPARTMENT REQUIREMENTS	523,000,274	559,890,180	595,708,045	595,455,169	645,478,005

GENERAL FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
TRANSFERS OUT					
Capital Improvements Projects	0	0	800,000	2,000,000	338,115
Support Services Fund	27,018,738	28,768,228	30,970,075	30,970,075	36,808,977
Communications & Technology Mgt.	12,401,387	12,974,708	12,459,379	12,459,379	18,463,404
CTECC	7,043,636	7,276,614	8,510,874	8,510,874	10,011,154
Radio Maintenance Fund	1,602,639	1,741,976	3,250,406	3,250,406	1,699,943
Code Compliance	831,031	872,583	872,583	872,583	0
Housing Trust Fund	281,247	350,248	350,248	365,031	602,132
Drainage Utility Fund	298,504	0	0	0	0
Sustainability Fund	0	0	0	0	0
Barton Springs Conservation Fund	45,000	45,000	45,000	45,000	45,000
Tax Increment Financing Fund	100,000	100,000	100,000	100,000	100,000
Customer Service Call Center	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000
Transportation Fund	4,982,371	1,665,385	1,665,385	1,665,385	850,629
Austin Cable Access	0	0	250,000	250,000	450,000
Softball Fund	186,000	0	0	0	0
Music Venue Assistance Program	0	0	0	0	100,000
One-time Critical Equipment	511,115	0	0	0	0
Contingency Reserve Fund	0	213,551	333,896	333,896	0
TOTAL TRANSFERS OUT	56,301,668	55,008,293	60,607,846	61,822,629	70,469,354
OTHER REQUIREMENTS					
Workers' Compensation Fund	5,006,746	5,353,014	5,391,885	5,391,885	6,420,101
Liability Reserve Fund	1,740,000	2,000,000	2,000,000	2,000,000	2,100,000
Accrued Payroll	2,971,736	2,495,927	2,323,439	2,078,505	1,942,337
27th Payroll Funding	0	(18,546,255)	0	0	0
27th Payroll Expense	0	18,691,995	0	0	0
Tuition Reimbursement	362,357	351,804	340,000	460,000	340,000
Wireless Communications Charges	2,233,880	2,496,977	2,632,781	2,632,781	2,822,908
Compensation Adjustment	0	0	841,975	0	0
Additional Retirement Contribution	4,511,407	8,357,392	10,207,336	10,207,336	0
Economic Incentives Reserve Fund	8,756,444	10,071,558	13,048,232	11,900,577	12,964,503
TOTAL OTHER REQUIREMENTS	25,582,570	31,272,412	36,785,648	34,671,084	26,589,849
TOTAL REQUIREMENTS	604,884,512	646,170,885	693,101,539	691,948,882	742,537,208
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	23,035,135	16,205,248	66,278	7,373,770	0
ADJUSTMENT TO GAAP	1,319,462	4,481,286	0	0	0
ENDING BALANCE	24,354,597	20,686,534	66,278	7,373,770	0
One-time Critical Equipment	7,523,357	14,406,025	11,096,232	11,096,232	12,600,375
General Fund	0	0	1,090,580	1,090,580	0
Transfer from Budget Stabilization Reserve	(7,523,357)	(14,406,025)	(12,186,812)	(12,186,812)	(12,600,375)
Transfer to Budget Stabilization Reserve	24,354,597	20,686,534	66,278	7,373,770	0
ADJUSTED ENDING BALANCE	0	0	0	0	0
EMERGENCY RESERVE FUND	40,000,000	40,000,000	40,000,000	40,000,000	40,000,000
CONTINGENCY RESERVE FUND	5,958,043	6,171,594	6,505,490	6,505,490	6,505,490
PROPERTY TAX RESERVE	0	4,000,000	4,000,000	4,500,000	4,500,000
BUDGET STABILIZATION RESERVE FUND	54,316,086	60,596,595	35,117,954	55,783,553	43,183,178

SUPPORT SERVICES FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	3,675,523	8,482,061	6,209,993	6,209,993	2,967,552
REVENUE					
Other Licenses/Permits	0	0	0	0	20,000
General Government	0	0	0	0	6,139
Interest	7,848	48,968	35,000	22,764	50,000
Use of Property	558,706	333,836	445,563	487,284	593,006
Indirect Cost Recovery	888,350	776,262	770,000	895,951	770,000
Other Revenue	0	1,419	0	0	0
TOTAL REVENUE	1,454,904	1,160,485	1,250,563	1,405,999	1,439,145
TRANSFERS IN					
General Fund	27,018,738	28,875,204	30,970,075	30,970,075	36,808,977
Austin Energy	14,526,539	15,213,874	16,990,270	16,990,270	18,364,844
Austin Resource Recovery	2,318,242	2,295,975	2,144,172	2,144,172	2,274,420
Austin Water Utility	6,497,294	7,103,712	8,272,098	8,272,098	12,281,901
Aviation	1,706,455	1,701,853	1,563,714	1,563,714	2,203,766
Convention Center	1,116,166	990,952	921,985	921,985	1,244,260
Other Funds	9,998,594	9,176,762	10,445,145	10,152,466	14,392,664
TOTAL TRANSFERS IN	63,182,028	65,358,332	71,307,459	71,014,780	87,570,832
TOTAL AVAILABLE FUNDS	64,636,932	66,518,817	72,558,022	72,420,779	89,009,977
REQUIREMENTS					
Department Appropriations					
City Clerk	1,562,360	3,431,351	3,742,476	3,211,796	2,703,504
Mayor and Council	2,085,430	2,189,186	2,282,728	2,282,728	2,507,598
Management Services	4,836,421	4,951,936	5,890,201	5,822,677	9,347,941
Communications & Public Information	1,494,261	1,763,263	1,927,188	1,953,976	2,463,066
Law	6,645,974	7,447,546	8,037,143	8,037,143	10,001,683
Human Resources	8,317,477	9,127,828	9,118,197	9,214,266	10,693,573
City Auditor	1,717,661	1,869,207	2,198,973	2,198,973	2,472,035
Financial Services	23,193,265	24,903,171	29,595,178	28,783,878	19,840,806
Building Services	0	0	0	0	11,195,567
Small & Minority Business Resources	2,012,571	2,472,687	2,560,402	2,523,591	4,015,333
Contract Management	0	0	0	0	4,673,981
Office of Real Estate Services	0	0	0	0	3,437,242
Government Relations	1,136,077	1,228,790	1,232,566	1,211,416	1,415,108
TOTAL DEPARTMENT REQUIREMENTS	53,001,497	59,384,965	66,585,052	65,240,444	84,767,437
TRANSFERS OUT					
Liability Reserve	0	50,000	45,000	45,000	75,000
General Obligation Debt Service	3,336,629	3,263,122	3,278,469	3,238,875	3,282,705
Transfer to CTM	1,188,021	2,036,733	3,208,110	3,208,110	2,948,189
Transfer to CIP	650,000	1,886,356	825,000	825,000	625,000
TOTAL TRANSFERS OUT	5,174,650	7,236,211	7,356,579	7,316,985	6,930,894
OTHER REQUIREMENTS					
Supplemental Retirement	1,555,849	2,305,437	3,216,797	2,889,719	0
Wage Adjustment - Markets	0	0	400,302	0	0
27th Payperiod Expense	0	1,889,451	0	0	0
27th Payperiod Funding	0	(1,955,310)	0	0	0
Accrued Payroll	286,359	240,730	132,651	216,072	279,198
TOTAL OTHER REQUIREMENTS	1,842,208	2,480,308	3,749,750	3,105,791	279,198
TOTAL REQUIREMENTS	60,018,355	69,101,484	77,691,381	75,663,220	91,977,529
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	4,618,577	(2,582,667)	(5,133,359)	(3,242,441)	(2,967,552)
ADJUSTMENT TO GAAP	187,961	310,599	0	0	0
ENDING BALANCE	8,482,061	6,209,993	1,076,634	2,967,552	0

AIRPORT CAPITAL FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	74,167,341	63,513,552	59,696,975	67,923,490	36,028,761
REVENUE					
Interest	749,778	294,847	352,000	154,329	154,000
TOTAL REVENUE	749,778	294,847	352,000	154,329	154,000
TRANSFERS IN					
Airport Fund	19,688,969	21,250,068	16,501,916	24,172,293	21,790,269
TOTAL TRANSFERS IN	19,688,969	21,250,068	16,501,916	24,172,293	21,790,269
TOTAL AVAILABLE FUNDS	20,438,747	21,544,915	16,853,916	24,326,622	21,944,269
TRANSFERS OUT					
Variable Rate Note Retirement	0	0	28,000,000	27,691,018	0
Aviation - CIP	23,162,087	8,793,464	20,702,000	20,702,000	22,062,500
Airport Fund	7,930,449	8,341,513	7,828,333	7,828,333	7,825,197
TOTAL TRANSFERS OUT	31,092,536	17,134,977	56,530,333	56,221,351	29,887,697
TOTAL REQUIREMENTS	31,092,536	17,134,977	56,530,333	56,221,351	29,887,697
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(10,653,789)	4,409,938	(39,676,417)	(31,894,729)	(7,943,428)
ENDING BALANCE	63,513,552	67,923,490	20,020,558	36,028,761	28,085,333
FUND BALANCE					
Reserve for Retirement of Variable Rate Notes	15,954,419	16,038,788	0	0	0
Unreserved	47,559,133	51,884,702	20,020,558	36,028,761	28,085,333
ENDING BALANCE	63,513,552	67,923,490	20,020,558	36,028,761	28,085,333

AIRPORT FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	0	0	0	0	0
REVENUE					
AIRLINE REVENUE					
Landing Fees	18,762,381	19,402,479	20,282,000	19,834,000	21,364,000
Terminal Rental & Other Fees	17,220,592	18,998,697	20,690,000	20,158,000	21,948,000
TOTAL AIRLINE REVENUE	35,982,973	38,401,176	40,972,000	39,992,000	43,312,000
NON-AIRLINE REVENUE					
Parking	25,201,028	27,854,382	26,422,000	30,977,007	32,394,000
Other Concessions	14,854,312	16,435,685	16,267,000	17,547,364	18,386,000
Other Rentals and Fees	6,607,544	6,620,384	6,367,000	6,406,698	6,384,000
TOTAL NON-AIRLINE REVENUE	46,662,884	50,910,451	49,056,000	54,931,069	57,164,000
Interest Income	431,264	201,417	236,000	100,014	100,000
TOTAL REVENUE	83,077,121	89,513,044	90,264,000	95,023,083	100,576,000
TRANSFERS IN					
Airport Capital Fund	7,930,449	8,341,513	7,828,333	7,828,333	7,825,197
TOTAL TRANSFERS IN	7,930,449	8,341,513	7,828,333	7,828,333	7,825,197
TOTAL AVAILABLE FUNDS	91,007,570	97,854,557	98,092,333	102,851,416	108,401,197
OPERATING REQUIREMENTS					
Fac Mgmt, Ops and Airport Security	32,958,434	33,386,326	35,997,486	35,679,757	39,942,715
Airport Planning and Development	1,321,188	1,565,600	1,648,359	1,683,808	1,970,670
Support Services	8,872,902	9,319,941	10,380,139	10,562,843	11,580,545
Business Services	8,216,144	9,772,144	9,440,813	8,754,926	9,399,188
TOTAL OPERATING REQUIREMENTS	51,368,668	54,044,011	57,466,797	56,681,334	62,893,118
OTHER REQUIREMENTS					
Wage Adjustments - Markets	0	0	98,914	0	0
Accrued Payroll	146,865	91,467	55,800	62,571	99,238
27th Payroll Expense	0	826,637	0	0	0
27th Payroll Funding	0	(842,065)	0	0	0
Additional Retirement Contribution	603,979	929,256	1,284,727	1,284,727	0
Compensation Adjustment	18,212	21,700	22,425	22,425	22,425
TOTAL OTHER REQUIREMENTS	769,056	1,026,995	1,461,866	1,369,723	121,663
TRANSFERS OUT					
CTECC	0	57,161	141,930	141,930	126,796
Communications & Technology Mgmt	1,213,160	1,465,059	1,201,393	1,201,393	1,301,149
Citywide Administrative Support	1,698,060	1,697,020	1,563,714	1,563,714	2,203,706
Workers' Compensation	320,174	333,827	329,622	329,622	387,874
Liability Reserve	23,000	23,000	20,000	20,000	20,000
GO Debt Service Fund	0	30,101	30,053	29,718	26,272
Airport Variable Rate Notes Debt Srvc	13,293,840	14,761,918	13,619,925	11,431,548	16,734,147
Airport Revenue Bond Debt Service	2,383,046	2,390,938	5,374,927	5,374,927	1,711,928
Trunked Radio Allocation	103,846	112,874	89,190	89,190	120,225
Operating Reserve	167,000	627,561	291,000	446,024	964,050
TOTAL TRANSFERS OUT	19,202,126	21,499,459	22,661,754	20,628,066	23,596,147
TOTAL REQUIREMENTS	71,339,850	76,570,465	81,590,417	78,679,123	86,610,928
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	19,667,720	21,284,092	16,501,916	24,172,293	21,790,269
Contribution To Capital Fund	19,688,969	21,250,068	16,501,916	24,172,293	21,790,269
ADJUSTMENT TO GAAP	21,249	(34,024)	0	0	0
ENDING BALANCE	0	0	0	0	0

AIRPORT REVENUE BOND REDEMPTION FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	2,657,438	2,698,963	2,755,434	2,755,488	8,451,403
TRANSFERS IN					
Passenger Facility Charge	2,125,954	2,134,062	4,796,342	4,796,342	1,527,435
Airport Fund	2,383,046	2,390,938	5,374,927	5,374,873	1,711,928
TOTAL AVAILABLE FUNDS	4,509,000	4,525,000	10,171,269	10,171,215	3,239,363
REQUIREMENTS					
Principal	1,935,000	2,015,000	2,115,000	2,115,000	8,670,000
Interest Expense	2,532,125	2,453,125	2,359,950	2,359,950	2,090,325
Other	350	350	350	350	350
TOTAL REQUIREMENTS	4,467,475	4,468,475	4,475,300	4,475,300	10,760,675
EXCESS (DEFICIENCY) OF REVENUE OVER REQUIREMENTS	41,525	56,525	5,695,969	5,695,915	(7,521,312)
ENDING BALANCE	2,698,963	2,755,488	8,451,403	8,451,403	930,091

AIRPORT VARIABLE RATE BOND DEBT SERVICE FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	11,833,839	10,935,526	11,848,927	12,002,900	6,094,327
TRANSFERS IN					
Airport Capital Fund	0	0	28,000,000	27,691,018	0
Passenger Facility Charge	10,244,417	11,392,809	8,883,461	8,834,798	11,327,626
Airport Fund	13,293,840	14,761,918	13,619,925	11,431,548	16,734,148
TOTAL AVAILABLE FUNDS	23,538,257	26,154,727	50,503,386	47,957,364	28,061,774
REQUIREMENTS					
Principal	10,975,000	11,500,000	40,050,000	40,050,000	6,125,000
Interest Expense	11,064,350	10,804,155	11,352,974	9,952,491	10,498,299
Other	2,397,220	2,783,198	4,477,588	3,863,446	3,333,684
TOTAL REQUIREMENTS	24,436,570	25,087,353	55,880,562	53,865,937	19,956,983
EXCESS (DEFICIENCY) OF REVENUE OVER REQUIREMENTS	(898,313)	1,067,374	(5,377,176)	(5,908,573)	8,104,791
ENDING BALANCE	10,935,526	12,002,900	6,471,751	6,094,327	14,199,118

AUSTIN CABLE ACCESS FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	343,887	458,944	564,798	596,909	1,013,536
REVENUE					
Cable Franchise Fees	708,544	784,941	1,570,000	1,700,000	1,700,000
Interest	4,001	2,457	4,000	2,000	2,000
TOTAL REVENUE	712,545	787,398	1,574,000	1,702,000	1,702,000
TRANSFERS IN					
General Fund	0	0	250,000	250,000	450,000
TOTAL TRANSFERS IN	0	0	250,000	250,000	450,000
TOTAL AVAILABLE FUNDS	712,545	787,398	1,824,000	1,952,000	2,152,000
REQUIREMENTS					
Operating & Maintenance	626,989	626,350	480,000	460,000	450,000
Equipment Repairs	(31,360)	(9,155)	0	(4,627)	0
Capital Expenditures	1,859	32,238	1,500,000	1,080,000	1,812,433
TOTAL REQUIREMENTS	597,488	649,433	1,980,000	1,535,373	2,262,433
EXCESS (DEFICIT) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	115,057	137,965	(156,000)	416,627	(110,433)
ENDING BALANCE	458,944	596,909	408,798	1,013,536	903,103

AUSTIN ENERGY

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	237,332,860	152,816,206	115,372,943	143,476,764	123,541,126
REVENUE					
Base Revenue	610,722,591	657,074,967	614,387,330	633,944,953	644,520,019
Fuel Revenue	438,286,452	471,788,848	408,863,639	427,067,978	414,171,113
Community Benefit Revenue	0	0	0	0	32,398,276
Regulatory Revenue	0	0	0	0	80,221,849
Transmission Revenue	60,745,716	59,066,489	56,863,790	59,148,218	59,438,866
Transmission Rider	0	7,957,873	17,173,022	13,038,282	0
Other Revenue	42,087,563	56,754,599	38,159,446	44,664,855	39,722,384
Interest Income	7,596,609	6,645,811	4,000,000	5,421,077	3,422,763
TOTAL REVENUE	1,159,438,931	1,259,288,587	1,139,447,227	1,183,285,363	1,273,895,270
TRANSFERS IN					
Repair & Replacement Fund	2,000,000	0	0	0	0
Strategic Reserve Fund	0	0	0	25,000,000	10,900,000
TOTAL TRANSFERS IN	2,000,000	0	0	25,000,000	10,900,000
TOTAL AVAILABLE FUNDS	1,161,438,931	1,259,288,587	1,139,447,227	1,208,285,363	1,284,795,270
OPERATING REQUIREMENTS					
Fuel Expenses	438,286,452	471,788,848	408,863,639	427,067,978	414,171,113
Recoverable Expenses	64,467,253	65,002,290	69,769,277	69,769,277	94,669,380
Non-Fuel Operations & Maint.	219,067,167	223,314,916	225,771,730	223,085,110	239,517,552
Conservation	9,788,261	9,404,876	16,979,406	16,910,281	18,471,676
Conservation Rebates	17,685,666	16,918,190	17,071,458	15,827,203	16,332,458
Nuclear & Coal Plants Operating	92,425,543	97,187,922	88,035,380	92,035,380	111,942,470
Other Operating Expenses	6,358,873	5,479,873	6,702,093	6,702,093	5,325,892
TOTAL OPERATING REQUIREMENTS	848,079,215	889,096,915	833,192,983	851,397,322	900,430,541
OTHER REQUIREMENTS					
Accrued Payroll	953,530	581,982	388,424	388,424	648,159
Workers' Compensation	1,563,349	1,665,989	1,600,340	1,600,340	1,855,537
Liability Reserve	594,000	550,000	500,000	500,000	500,000
Administrative Support	14,523,426	15,189,559	16,990,270	16,990,270	18,364,843
Additional Retirement Contribution	4,065,109	6,545,899	8,737,949	8,737,949	0
27th Payroll Funding	0	(5,843,488)	0	0	0
27th Payroll Expense	0	5,079,126	0	0	0
TOTAL OTHER REQUIREMENTS	21,699,414	23,769,067	28,216,983	28,216,983	21,368,539
SUBTOTAL BEFORE TRANSFERS OUT	869,778,629	912,865,982	861,409,966	879,614,305	921,799,080
DEBT SERVICE					
General Obligation Debt Service	320,420	250,774	170,605	170,605	155,041
Debt Service (Principal and Interest)	172,404,703	165,231,932	174,930,092	166,313,000	173,006,370
TOTAL DEBT SERVICE	172,725,123	165,482,706	175,100,697	166,483,605	173,161,411
TRANSFERS OUT					
Electric Capital Improvement Prog	59,710,000	74,015,000	76,490,000	76,490,000	68,835,000
General Fund	101,000,000	103,000,000	105,000,000	105,000,000	105,000,000
Trunked Radio	304,176	330,621	299,758	299,758	311,703
Economic Incentive Fund	0	758,334	333,333	333,333	333,333
Rev Bond Retirement Reserve Acct	44,000,000	0	0	0	0
TOTAL TRANSFERS OUT	205,014,176	178,103,955	182,123,091	182,123,091	174,480,036
TOTAL REQUIREMENTS	1,247,517,927	1,256,452,643	1,218,633,754	1,228,221,001	1,269,440,527
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(86,078,996)	2,835,944	(79,186,527)	(19,935,638)	15,354,743
ADJUSTMENT TO GAAP	1,562,342	(12,175,386)	0	0	0
ENDING BALANCE	152,816,206	143,476,764	36,186,416	123,541,126	138,895,869

AUSTIN ENERGY PERFORMANCE CONTRACTING FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	201-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	(3,058,070)	(2,050,431)	(612,114)	0	(4,686,772)
REVENUE					
LoanSTAR Proceeds	1,589,287	1,934,768	1,750,000	313,228	3,722,910
Other Revenue	0	89,569	0	0	0
TOTAL AVAILABLE FUNDS	1,589,287	2,024,337	1,750,000	313,228	3,722,910
REQUIREMENTS					
Performance Contracting	581,648	93,890	5,100,000	5,000,000	0
TOTAL REQUIREMENTS	581,648	93,890	5,100,000	5,000,000	0
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	1,007,639	1,930,447	(3,350,000)	(4,686,772)	3,722,910
ADJUSTMENT TO GAAP	0	119,984	0	0	0
ENDING BALANCE	(2,050,431)	0	(3,962,114)	(4,686,772)	(963,862)

AUSTIN ENERGY REPAIR AND REPLACEMENT FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	2,064,071	64,071	64,071	64,071	64,071
TRANSFERS OUT					
Austin Energy	2,000,000	0	0	0	0
TOTAL TRANSFERS OUT	2,000,000	0	0	0	0
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(2,000,000)	0	0	0	0
ENDING BALANCE	64,071	64,071	64,071	64,071	64,071

AUSTIN ENERGY STRATEGIC RESERVE FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	137,873,098	137,592,458	137,592,458	137,330,059	112,330,059
TRANSFERS IN					
Interest (1)	(280,640)	(262,399)	0	0	0
TOTAL AVAILABLE FUNDS	(280,640)	(262,399)	0	0	0
TRANSFERS OUT					
Austin Energy Operating	0	0	0	25,000,000	10,900,000
TOTAL TRANSFERS OUT	0	0	0	25,000,000	10,900,000
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(280,640)	(262,399)	0	(25,000,000)	(10,900,000)
ADJUSTMENT TO GAAP (2)	0	0	0	0	0
ENDING BALANCE (2)	137,592,458	137,330,059	137,592,458	112,330,059	101,430,059

Note 1: Interest earned on this fund is transferred directly to Austin Energy Operating Fund.

Note 2: Ending balance represents the portfolio balance exclusive of GASB 31 adjustments.

AUSTIN RESOURCE RECOVERY FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	9,631,610	20,493,983	19,419,474	24,255,926	14,114,836
REVENUE					
Residential	42,580,568	43,118,711	43,461,860	43,465,988	46,936,065
Commercial	2,461,396	2,483,273	2,609,505	2,402,569	1,608,533
Extra Stickers and Carts	1,032,379	876,366	1,122,512	650,000	780,000
Clean Community Fee	22,216,131	22,874,891	23,088,368	23,088,368	15,881,072
Recycling	4,799,780	5,456,066	5,927,159	4,503,400	6,571,025
General Government	514,982	450,050	350,000	465,000	0
Interest	259,731	170,767	175,000	59,592	170,000
Property Sales	133,248	100,517	35,000	35,000	35,000
Intergovernmental	127,086	91,034	84,000	123,000	84,000
Other Revenue	578,563	670,382	716,217	609,994	681,000
TOTAL AVAILABLE FUNDS	74,703,864	76,292,059	77,569,621	75,402,911	72,746,695
PROGRAM REQUIREMENTS					
Brownfields Remediation	0	0	214,139	214,139	159,476
Collection Services	22,685,673	24,347,675	32,122,252	30,948,443	34,794,800
Landfill Closure and Post Closure	9,087	6,947	0	13,660	917,722
Litter Abatement	6,169,325	6,227,847	6,108,847	5,918,225	6,138,197
Operations Support	2,630,295	2,846,504	4,132,092	3,953,441	3,185,273
Waste Diversion	7,237,321	6,164,117	2,991,051	2,346,760	5,280,227
Support Services	4,679,419	5,661,981	6,910,115	6,383,610	9,228,019
TOTAL PROGRAM REQUIREMENTS	43,411,120	45,255,071	52,478,496	49,778,278	59,703,714
OTHER REQUIREMENTS					
Accrued Payroll	(169,094)	109,890	59,246	84,183	101,446
27th Pay Period Expense	0	866,814	0	0	0
27th Pay Period Funding	0	(791,904)	0	0	0
Award	27,838	25,870	25,870	25,870	26,520
Wage Adjustment - Market	0	0	238,670	0	0
Additional Retirement Contribution	741,525	895,706	1,275,306	1,275,306	0
Insurance - Fire/EC	21,540	16,108	21,273	21,273	21,273
Bad Debt Expense	577,084	441,149	500,000	500,000	500,000
TOTAL OTHER REQUIREMENTS	1,198,893	1,563,633	2,120,365	1,906,632	649,239

AUSTIN RESOURCE RECOVERY FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
TRANSFERS OUT					
Administrative Support-City	2,309,847	2,290,490	2,144,172	2,144,172	2,274,420
Sustainability Fund	656,826	760,362	775,696	775,696	727,467
GO Debt Service Fund	7,763,400	9,048,766	10,166,049	10,050,956	10,702,185
Capital Improvement Projects	24,202	380,816	824,734	5,707,319	1,400,000
Comm. and Tech. Mgmt. Fund	1,292,950	1,020,486	599,163	599,163	614,983
Trunked Radio	105,949	115,160	105,840	105,840	106,598
CTECC Support	0	7,690	5,994	5,994	7,117
Environmental Remediation	241,500	241,500	303,033	303,033	303,033
Code Compliance	5,188,154	7,046,203	9,591,680	9,123,515	0
CIS Billing Support	1,092,475	901,494	1,057,443	1,057,443	1,114,638
311 System Support	0	3,426,433	3,426,433	3,426,433	3,426,433
Workers' Compensation	421,138	385,110	374,527	374,527	444,882
Liability Reserve Fund	205,000	205,000	185,000	185,000	185,000
TOTAL TRANSFERS OUT	19,301,441	25,829,510	29,559,764	33,859,091	21,306,756
TOTAL REQUIREMENTS	63,911,454	72,648,214	84,158,625	85,544,001	81,659,709
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	10,792,410	3,643,845	(6,589,004)	(10,141,090)	(8,913,014)
ADJUSTMENT TO GAAP	69,963	118,098	0	0	0
ENDING BALANCE	20,493,983	24,255,926	12,830,470	14,114,836	5,201,822

AUSTIN WATER REVENUE STABILITY RESERVE FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	0	0	0	0	0
TRANSFERS IN					
Water Fund	0	0	0	0	5,516,300
TOTAL TRANSFERS IN	0	0	0	0	5,516,300
TOTAL AVAILABLE FUNDS	0	0	0	0	5,516,300
TRANSFERS OUT					
Austin Water Operating Fund	0	0	0	0	0
TOTAL TRANSFERS OUT	0	0	0	0	0
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	0	0	0	0	5,516,300
ENDING BALANCE	0	0	0	0	5,516,300

AUSTIN WATER UTILITY FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	63,868,638	58,237,765	46,752,900	71,741,693	72,644,788
REVENUE					
Water Services	167,950,512	231,623,161	217,346,000	224,512,229	255,446,799
Wastewater Services	186,764,058	199,898,274	216,345,137	211,354,289	231,798,910
Reclaimed Water Services	404,498	587,920	879,424	746,617	1,431,331
Revenue Stability Fee	0	0	17,000,000	17,000,000	5,666,667
Reserve Fund Surcharge	0	0	0	0	3,809,300
Miscellaneous Revenue	5,954,982	7,283,605	6,409,136	5,957,501	8,897,300
Interest Income	691,102	419,751	804,807	274,004	748,233
TOTAL REVENUE	361,765,152	439,812,711	458,784,504	459,844,640	507,798,540
TRANSFERS IN					
Public Works	300,582	300,582	300,582	300,582	300,582
Capital Recovery Fees	17,885,673	4,800,000	4,300,000	4,300,000	4,800,000
Capital Improvement Program	0	0	0	0	1,920,000
TOTAL TRANSFERS IN	18,186,255	5,100,582	4,600,582	4,600,582	7,020,582
TOTAL AVAILABLE FUNDS	379,951,407	444,913,293	463,385,086	464,445,222	514,819,122
OPERATING REQUIREMENTS					
Treatment	58,413,159	60,834,395	67,453,306	68,715,012	73,413,875
Pipeline Operations	33,747,604	33,448,194	33,790,188	34,522,344	38,346,058
Engineering Services	9,997,781	10,326,710	12,057,879	11,360,826	13,328,651
Water Resources Management	3,798,010	3,872,222	4,041,065	4,106,894	4,786,715
Environmental Affairs & Conservation	11,676,613	9,867,214	12,170,711	9,835,792	13,081,803
Support Services - Utility	16,283,017	15,997,079	16,725,781	17,547,895	19,255,490
Reclaimed Water Services	0	0	255,585	251,328	275,651
One Stop Shop	476,114	496,730	523,962	523,962	598,884
Other Operating Expenses	4,710,602	6,825,591	6,469,875	6,180,203	6,815,749
TOTAL OPERATING REQUIREMENTS	139,102,900	141,668,135	153,488,352	153,044,256	169,902,876
OTHER REQUIREMENTS					
Accrued Payroll	377,580	291,644	198,591	189,199	324,950
27th Pay Period Expense	0	2,759,450	0	0	0
27th Pay Period Funding	0	(2,864,968)	0	0	0
Workers' Compensation Fund	961,067	1,035,444	1,022,402	1,022,402	1,195,033
Liability Reserve Fund	620,000	620,000	550,000	550,000	500,000
Administrative Support - City	6,476,539	7,088,728	8,272,098	8,272,098	12,281,901
AE Billing & Customer Care	12,262,192	13,786,079	16,556,100	16,556,100	18,496,148
311 System Support	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000
CTM Support	4,174,664	4,238,170	3,125,227	3,125,227	3,447,396
CTECC Emergency Operations Center	0	7,690	5,994	5,994	7,117
Wage Adjustments Market Study	0	0	584,189	0	0
Additional Contribution to Retirement	2,008,204	3,089,029	4,376,882	4,376,882	0
TOTAL OTHER REQUIREMENTS	27,880,246	31,051,266	35,691,483	35,097,902	37,252,545
TOTAL OPERATING & OTHER REQUIREMENTS	166,983,146	172,719,401	189,179,835	188,142,158	207,155,421

AUSTIN WATER UTILITY FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
DEBT SERVICE					
Revenue Bond Debt Service	151,506,313	166,475,688	182,029,029	181,066,004	197,547,341
Commercial Paper Debt Service	503,663	448,644	780,388	471,078	654,842
Contract Bond Debt Service	606,181	0	0	0	0
General Obligation Debt Service	4,517,409	4,909,782	5,548,441	5,501,742	5,348,270
Water District Bonds	2,071,775	1,501,546	719,268	719,268	715,334
TOTAL DEBT SERVICE	159,205,341	173,335,660	189,077,126	187,758,092	204,265,787
TRANSFERS OUT					
Capital Improvement Program Funds	26,460,000	49,855,000	49,900,000	49,900,000	58,400,000
General Fund	28,967,464	31,263,325	31,919,531	31,919,531	34,548,359
Revenue Stability Reserve Fund	0	0	0	0	5,516,300
Radio Communications Fund	264,478	287,472	361,978	361,978	384,939
Sustainability Fund	4,144,601	4,221,113	4,587,844	4,587,844	4,418,782
Reclaimed Utility Fund	0	0	0	0	1,920,000
Economic Incentives Reserve Fund	0	333,333	333,333	333,333	333,333
Public Improvement District	75,000	75,000	75,000	75,000	75,000
PARD CIP-Swimming Pools	100,000	100,000	100,000	100,000	100,000
Environmental Remediation Fund	241,500	241,500	364,191	364,191	364,191
TOTAL TRANSFERS OUT	60,253,043	86,376,743	87,641,877	87,641,877	106,060,904
TOTAL REQUIREMENTS	386,441,530	432,431,804	465,898,838	463,542,127	517,482,112
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(6,490,123)	12,481,489	(2,513,752)	903,095	(2,662,990)
ADJUSTMENT TO GAAP	859,250	1,022,439	0	0	0
ENDING BALANCE	58,237,765	71,741,693	44,239,148	72,644,788	69,981,798

BUSINESS RETENTION AND ENHANCEMENT FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	498,448	890,473	1,093,520	1,225,972	1,523,299
REVENUE					
Other Licenses/Permits	86,510	24,444	0	40,199	50,384
General Government	82,320	425	0	0	1,000
Interest	30,300	26,076	0	16,355	16,355
Use of Property	136,945	221,502	0	111,734	111,734
Loan Repayments	59,563	66,183	86,790	129,039	25,316
TOTAL AVAILABLE FUNDS	395,638	338,630	86,790	297,327	204,789
REQUIREMENTS					
Operating Expenses	0	0	250,000	0	250,000
TOTAL REQUIREMENTS	0	0	250,000	0	250,000
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	395,638	338,630	(163,210)	297,327	(45,211)
ADJUSTMENT TO GAAP	(3,613)	(3,131)	0	0	0
ENDING BALANCE	890,473	1,225,972	930,310	1,523,299	1,478,088

CAPITAL PROJECTS MANAGEMENT FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	2,205,976	2,597,586	1,222,132	1,101,858	734,159
REVENUE					
Public Works-Capital Projects Mgmt.					
CIP	21,460,577	23,448,727	24,390,000	24,450,000	24,410,000
General Government	2,882	4,311	1,500	1,500	1,500
Interest	30,165	10,157	25,000	25,000	25,000
Contract & Land Management					
CIP	4,451,686	4,498,509	6,652,560	5,152,560	0
Other Licenses/Permits	30,015	54,810	20,000	20,000	0
Development Fees	36,586	11,257	0	0	0
General Government	5,133	9,606	7,202	7,202	0
Use of Property	192,210	265,507	105,722	105,722	0
TOTAL AVAILABLE FUNDS	26,209,254	28,302,884	31,201,984	29,761,984	24,436,500
PROGRAM REQUIREMENTS					
Public Works-Capital Projects Mgmt.					
Capital Projects Delivery	14,171,085	16,064,322	14,565,043	14,212,036	16,035,471
Regulations, Standards, & Enforce.	62,949	88,246	0	0	0
Quality & Standards Management	0	0	2,579,485	2,287,625	2,956,879
Support Services	1,523,396	2,281,889	2,745,889	2,593,965	2,936,501
Contract & Land Management					
Office of Real Estate Services	2,456,887	2,641,575	3,013,742	2,863,742	0
Program Management	919,288	962,965	0	0	0
Contract Management	2,406,867	2,280,604	3,089,069	3,014,069	0
Support Services	566,020	871,471	1,066,638	991,638	0
TOTAL PROGRAM REQUIREMENTS	22,106,492	25,191,072	27,059,866	25,963,075	21,928,851
TRANSFERS OUT					
Workers' Compensation	213,752	239,000	256,053	256,053	212,381
Liability Reserve	11,000	11,000	10,000	10,000	7,000
Communications Tech. Mgmt.	807,700	983,699	705,817	705,817	765,443
Trunked Radio	25,238	27,433	10,058	10,058	0
Administrative Support - City	1,874,259	1,768,800	1,700,830	1,700,830	1,614,729
Transfer to PW CIP	0	875,000	0	0	0
TOTAL TRANSFERS OUT	2,931,949	3,904,932	2,682,758	2,682,758	2,599,553
OTHER REQUIREMENTS					
Accrued Payroll	218,968	113,932	56,135	54,339	76,856
27th Payroll Funding	0	(830,499)	0	0	0
27th Payroll Expense	0	435,620	0	0	0
Additional Retirement Contribution	577,621	999,845	1,417,291	1,417,291	0
Compensation Program	0	0	104,177	12,220	15,210
TOTAL OTHER REQUIREMENTS	796,589	718,898	1,577,603	1,483,850	92,066
TOTAL REQUIREMENTS	25,835,030	29,814,902	31,320,227	30,129,683	24,620,470
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	374,224	(1,512,018)	(118,243)	(367,699)	(183,970)
ADJUSTMENT TO GAAP	17,386	16,290	0	0	0
ENDING BALANCE	2,597,586	1,101,858	1,103,889	734,159	550,189

CHILD SAFETY FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	553,466	723,658	571,174	575,338	618,404
REVENUE					
Traffic Fines	593,746	645,447	650,000	700,000	700,000
County Revenue	940,826	837,703	810,000	900,000	900,000
Interest	6,280	3,573	10,000	5,000	5,000
TOTAL AVAILABLE FUNDS	1,540,852	1,486,723	1,470,000	1,605,000	1,605,000
PROGRAM REQUIREMENTS					
Child Safety	1,373,537	1,441,638	1,529,548	1,537,548	1,841,084
TOTAL PROGRAM REQUIREMENTS	1,373,537	1,441,638	1,529,548	1,537,548	1,841,084
TRANSFERS OUT					
Workers' Compensation	4,548	3,870	3,822	3,822	4,471
Public Works CIP	0	180,524	0	0	0
TOTAL TRANSFERS OUT	4,548	184,394	3,822	3,822	4,471
OTHER REQUIREMENTS					
Additional Retirement Contribution	7,313	9,709	12,681	12,681	0
Compensation Program	0	0	260	260	260
Accrued Payroll	2,074	11,926	4,039	7,623	5,797
27th Payroll Funding	0	(59,770)	0	0	0
27th Payroll Expense	0	66,870	0	0	0
TOTAL OTHER REQUIREMENTS	9,387	28,735	16,980	20,564	6,057
TOTAL REQUIREMENTS	1,387,472	1,654,767	1,550,350	1,561,934	1,851,612
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER REQUIREMENTS	153,380	(168,044)	(80,350)	43,066	(246,612)
ADJUSTMENT TO GAAP	16,812	19,724	0	0	0
ENDING BALANCE	723,658	575,338	490,824	618,404	371,792

CITY HALL FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	(121,660)	(117,295)	(49,111)	202,494	508,437
REVENUE					
Interest	0	39	0	750	0
Building Rental/Lease	112,712	158,641	81,600	181,600	81,600
Parking Fees	197,811	546,017	646,250	674,800	690,400
Other Revenue	146	206	0	793	0
TOTAL REVENUE	310,669	704,903	727,850	857,943	772,000
REQUIREMENTS					
Operating Expenses	306,304	385,114	623,403	552,000	731,338
Garage Electrical Expenses	0	0	0	0	0
TOTAL REQUIREMENTS	306,304	385,114	623,403	552,000	731,338
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	4,365	319,789	104,447	305,943	40,662
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	(117,295)	202,494	55,336	508,437	549,099

CODE COMPLIANCE FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	0	0	0	0	0
REVENUE					
Clean Community Fee	0	0	0	0	12,032,027
Waste Hauler Fee	0	0	0	0	817,700
Code Compliance Fines	83,688	133,708	150,436	150,436	100,000
Building Safety	150,469	207,132	298,651	215,000	209,000
Other Licenses/Permits	94,693	104,882	116,201	116,201	100,000
Public Health	166,788	162,742	229,270	125,000	155,000
Interest	39,754	31,523	31,024	55,000	32,000
Other Revenue	12,755	14,380	13,607	13,607	14,000
TOTAL REVENUE	548,147	654,367	839,189	675,244	13,459,727
TRANSFERS IN					
Austin Resource Recovery	5,188,154	7,046,203	9,591,680	9,123,515	0
General Fund	831,031	872,583	872,583	872,583	0
TOTAL TRANSFERS IN	6,019,185	7,918,786	10,464,263	9,996,098	0
TOTAL AVAILABLE FUNDS	6,567,332	8,573,153	11,303,452	10,671,342	13,459,727
PROGRAM REQUIREMENTS					
Code Compliance	5,740,898	6,279,525	7,415,838	6,928,788	0
Case Investigations	0	0	0	0	6,992,186
License & Registr. Compliance	0	0	0	0	1,675,777
Support Services	565,717	991,944	1,903,531	1,776,223	2,935,088
TOTAL PROGRAM REQUIREMENTS	6,306,615	7,271,469	9,319,369	8,705,011	11,603,051
TRANSFERS OUT					
GO Debt Service Fund	0	84,810	85,691	85,691	142,781
CTM Support	0	258,200	345,704	345,704	359,001
Trunked Radio	0	0	18,442	18,442	18,090
CTECC Support	0	7,690	5,994	5,994	7,117
Workers' Compensation	0	60,960	65,924	65,924	77,128
Liability Reserve Fund	0	0	15,000	15,000	15,000
Administrative Support - City	0	0	426,600	426,600	533,989
TOTAL TRANSFERS OUT	0	411,660	963,355	963,355	1,153,106
OTHER REQUIREMENTS					
Compensation Program	3,641	4,073	4,485	4,531	4,485
Wage Adjustments - Markets	0	0	21,996	0	0
Accrued Payroll	257,076	26,437	12,205	16,403	23,706
27th Pay Period Expense	0	189,397	0	0	0
27th Pay Period Funding	0	(183,626)	0	0	0
311 System Support	0	652,654	652,654	652,654	652,654
Additional Retirement Contrib.	0	213,076	329,388	329,388	0
Property Insurance	0	684	0	0	0
TOTAL OTHER REQUIREMENTS	260,717	902,695	1,020,728	1,002,976	680,845
TOTAL REQUIREMENTS	6,567,332	8,585,824	11,303,452	10,671,342	13,437,002
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	0	(12,671)	0	0	22,725
ADJUSTMENT TO GAAP	0	12,671	0	0	0
ENDING BALANCE	0	0	0	0	22,725

COMBINED TRANSPORTATION, EMERGENCY AND COMMUNICATIONS CENTER FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	430,717	1,477,103	786,859	972,262	373,342
REVENUE					
County Revenue	1,222,161	1,580,397	1,616,059	1,615,144	1,849,686
TXDOT	636,464	823,092	992,557	991,995	924,815
Capital Metro	415,467	486,985	544,427	544,119	443,156
Interest	644	2,483	2,633	2,633	1,659
Other Revenue	13,434	6,035	0	2,569	0
TOTAL REVENUE	2,288,170	2,898,992	3,155,676	3,156,460	3,219,316
TRANSFERS IN					
General Fund	7,043,636	7,276,614	8,510,874	8,510,874	10,011,154
Austin Energy	0	7,690	5,994	5,994	7,117
Aviation	60,100	57,161	141,930	141,930	126,796
Austin Resource Recovery	0	7,690	5,994	5,994	7,117
Austin Water	0	7,690	5,994	5,994	7,117
Support Services/Infrastructure Funds	0	7,690	5,994	5,994	7,117
Enterprise Funds	0	15,380	11,988	11,988	14,234
TOTAL TRANSFERS IN	7,103,736	7,379,915	8,688,768	8,688,768	10,180,652
TOTAL AVAILABLE FUNDS	9,391,906	10,278,907	11,844,444	11,845,228	13,399,968
OPERATING REQUIREMENTS					
CTECC	8,101,414	10,468,460	11,110,312	10,923,490	12,393,317
TOTAL OPERATING REQUIREMENTS	8,101,414	10,468,460	11,110,312	10,923,490	12,393,317
OTHER REQUIREMENTS					
Accrued Payroll	44,557	10,789	7,888	7,888	13,267
27th Payroll Funding	0	(120,060)	0	0	0
27th Payroll Expense	0	109,304	0	0	0
Additional Retirement Contribution	97,725	134,165	201,386	201,386	0
Property Insurance Premium	45,806	31,508	32,296	32,296	32,296
Compensation Adjustment	540	1,454	2,600	2,267	2,600
TOTAL OTHER REQUIREMENTS	188,628	167,160	244,170	243,837	48,163
TRANSFERS OUT					
Workers' Compensation	38,203	38,705	38,217	38,217	45,830
Liability Reserve	1,000	1,000	1,000	1,000	1,000
CTM CIP	0	110,259	1,237,604	1,237,604	1,285,000
TOTAL TRANSFERS OUT	39,203	149,964	1,276,821	1,276,821	1,331,830
TOTAL REQUIREMENTS	8,329,245	10,785,584	12,631,303	12,444,148	13,773,310
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	1,062,661	(506,677)	(786,859)	(598,920)	(373,342)
ADJUSTMENT TO GAAP	(16,275)	1,836	0	0	0
ENDING BALANCE	1,477,103	972,262	0	373,342	0

COMBINED UTILITY REVENUE BOND REDEMPTION FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	160,701,783	162,829,528	175,532,625	175,567,956	182,885,506
REVENUE					
Legal Settlement	0	3,158,848	0	0	0
BAB Subsidy	0	2,646,819	3,849,997	3,849,997	3,849,997
Interest Income	192,071	136,161	266,510	86,715	74,869
TOTAL REVENUE	192,071	5,941,828	4,116,507	3,936,712	3,924,866
TRANSFERS IN					
Utility Funds	323,222,000	335,307,000	354,480,976	347,379,004	370,553,711
Revenue Bond Retirement Reserve	0	0	4,610,000	4,610,000	8,800,000
TOTAL TRANSFERS IN	323,222,000	335,307,000	359,090,976	351,989,004	379,353,711
TOTAL AVAILABLE FUNDS	323,414,071	341,248,828	363,207,483	355,925,716	383,278,577
REQUIREMENTS					
Principal	120,236,488	125,743,900	143,067,902	146,063,671	183,883,983
Interest Expense	201,049,838	202,766,500	209,265,679	202,544,495	190,805,312
TOTAL REQUIREMENTS	321,286,326	328,510,400	352,333,581	348,608,166	374,689,295
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENT	2,127,745	12,738,428	10,873,902	7,317,550	8,589,282
ENDING BALANCE	162,829,528	175,567,956	186,406,527	182,885,506	191,474,788

COMMUNICATIONS AND TECHNOLOGY MANAGEMENT FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	1,954,449	2,499,661	1,560,256	2,758,617	407,392
REVENUE					
Other Revenue	187,381	183,000	183,000	183,000	213,000
Interest	2,500	10,528	6,000	6,000	6,000
TOTAL REVENUE	189,881	193,528	189,000	189,000	219,000
TRANSFERS IN					
General Fund	12,401,387	12,974,708	12,459,379	12,459,379	18,463,404
Austin Energy	5,643,622	6,442,677	5,181,640	5,181,640	5,839,411
Austin Water	4,174,664	4,238,170	3,125,227	3,125,227	3,447,396
Aviation	1,213,160	1,465,059	1,201,393	1,201,393	1,301,149
Convention Center	629,014	730,267	896,558	896,558	971,785
Support Services/Infrastructure Funds	3,633,669	4,966,838	5,378,935	5,378,935	5,444,920
Austin Resource Recovery	1,292,950	1,020,486	599,163	599,163	614,983
Critical One-Time	0	0	1,577,688	1,577,688	2,363,079
Other Funds	2,329,039	1,945,483	1,463,047	1,463,047	1,414,958
TOTAL TRANSFERS IN	31,317,505	33,783,688	31,883,030	31,883,030	39,861,085
TOTAL AVAILABLE FUNDS	31,507,386	33,977,216	32,072,030	32,072,030	40,080,085
OPERATING REQUIREMENTS					
Communications and Tech Mgmt.	23,511,046	23,670,063	28,685,001	29,670,467	31,663,234
Support Services	2,642,001	4,060,207	2,823,559	2,777,913	4,388,430
One Stop Shop	130,257	68,660	252,299	112,062	282,273
TOTAL OPERATING REQUIREMENTS	26,283,304	27,798,930	31,760,859	32,560,442	36,333,937
OTHER REQUIREMENTS					
Market Adjustment	0	0	9,214	0	0
Property Insurance Premium	0	34,920	25,382	25,382	25,382
Compensation Program	15,735	10,519	14,690	15,290	14,690
Addtl. Retirement Contribution	632,793	839,370	1,233,297	1,233,297	0
Accrued Payroll	87,516	81,038	46,844	46,844	37,389
27th Payroll Funding	0	(715,165)	0	0	0
27th Payroll Expense	0	682,826	0	0	0
TOTAL OTHER REQUIREMENTS	736,044	933,508	1,329,427	1,320,813	77,461
TRANSFERS OUT					
Liability Reserve	6,000	6,000	5,000	5,000	5,000
CTM CIP	3,738,475	4,752,378	537,000	537,000	4,071,079
TOTAL TRANSFERS OUT	3,744,475	4,758,378	542,000	542,000	4,076,079
TOTAL REQUIREMENTS	30,763,823	33,490,816	33,632,286	34,423,255	40,487,477
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	743,563	486,400	(1,560,256)	(2,351,225)	(407,392)
ADJUSTMENT TO GAAP	(198,351)	(227,444)	0	0	0
ENDING BALANCE	2,499,661	2,758,617	0	407,392	0

CONSERVATION REBATES AND INCENTIVES FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	1,008,256	1,335,863	483,863	1,378,805	0
TRANSFERS IN					
Austin Energy	17,685,666	16,918,190	17,071,458	15,827,203	0
Austin Water Utility	3,313,767	438,671	2,428,000	895,450	0
TOTAL AVAILABLE FUNDS	20,999,433	17,356,861	19,499,458	16,722,653	0
REQUIREMENTS					
Electric Rebates and Incentives					
Free Weatherization	513,909	6,291	849,850	849,850	0
Multi-Family Rebates	2,098,407	1,784,498	1,592,600	1,617,600	0
Loan Options	86,029	34,867	113,380	113,380	0
Rebate Options	5,469,084	5,300,279	0	0	0
Clothes Washer Rebates	56,600	30,700	40,000	40,000	0
Duct Diagnostic/Sealing Rebates	37,490	10,205	0	0	0
Nexus-Home Audit CD	59,051	57,085	65,000	65,000	0
Compact Fluorescent Distribution	0	0	25,000	0	0
Loan Star Debt Service	790	0	0	0	0
Commercial Existing Construction	2,845,133	2,844,440	2,968,600	2,968,600	0
Small Businesses	963,957	556,614	800,000	800,000	0
Commercial Power Partner	205,923	128,462	300,000	300,000	0
Commercial Miser Program	1,496	0	0	0	0
Solar rebates	3,910,771	4,574,034	4,630,000	4,630,000	0
Refrigerator Recycle program	508,294	470,912	543,528	543,528	0
Multi-Family Duct Sealing	72,978	8,492	0	0	0
Residential Power Partner	807,111	665,876	834,000	834,000	0
Load Coop	9,289	455,035	812,500	812,500	0
Thermal Energy Storage	0	0	226,000	226,000	0
Hybrid Vehicles	0	0	0	0	0
Home Performance w Energy Star	0	0	2,240,000	2,240,000	0
Appliance Efficiency Program	0	0	180,000	180,000	0
Air Conditioning Rebates	0	0	851,000	851,000	0
Total Electric Rebates and Incentives	17,646,312	16,927,790	17,071,458	17,071,458	0
Water Conservation Rebates					
Residential Rebates	1,645,652	263,041	377,000	275,000	0
Commercial Incentives	87,310	31,067	1,370,000	500,000	0
Multifamily Program	1,172,950	0	41,000	15,000	0
Municipal Program	185,000	44,563	40,000	40,000	0
Large Volume Program	122,905	0	500,000	100,000	0
Total Water Conservation Rebates	3,213,817	338,671	2,328,000	930,000	0
Transfer to PARD CIP- Swimming Pools	100,000	100,000	100,000	100,000	0
TOTAL REQUIREMENTS	20,960,129	17,366,461	19,499,458	18,101,458	0
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	39,304	(9,600)	0	(1,378,805)	0
ADJUSTMENT TO GAAP	288,303	52,542	0	0	0
ENDING BALANCE	1,335,863	1,378,805	483,863	0	0

CULTURAL ARTS FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	540,723	50,751	928,105	1,170,778	1,684,980
TRANSFERS IN					
Interest	4,449	3,442	33,975	37,920	16,825
Other Revenue	0	6,178	0	0	0
Hotel/Motel Occupancy Tax	4,632,641	5,462,714	5,226,940	5,833,780	6,008,794
TOTAL AVAILABLE FUNDS	4,637,090	5,472,334	5,260,915	5,871,700	6,025,619
REQUIREMENTS					
Marketing	0	0	40,000	40,000	40,000
Program Administration	1,000	0	27,500	27,500	30,000
Cultural Planning	0	40,000	40,000	40,000	50,000
Cultural Arts Contracts	5,136,473	4,324,888	5,311,581	5,249,998	6,686,755
TOTAL REQUIREMENTS	5,137,473	4,364,888	5,419,081	5,357,498	6,806,755
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(500,383)	1,107,446	(158,166)	514,202	(781,136)
ADJUSTMENT TO GAAP	10,411	12,581	0	0	0
ENDING BALANCE	50,751	1,170,778	769,939	1,684,980	903,844

NOTE: The FY 2012-13 Budget includes an ending balance reserve of 10% of Hotel-Motel Occupancy Tax revenue, or $600,879, and an additional 5%, or $302,440, as recommended by the Austin Art Commission.

DRAINAGE UTILITY FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	11,151,339	12,909,212	8,350,181	9,319,070	7,417,266
REVENUE					
Drainage Fee					
Residential	30,648,186	31,617,906	31,777,036	31,777,036	34,750,752
Commercial/City	26,406,478	26,475,223	26,777,357	26,777,357	29,023,545
Public Health	100,248	131,830	130,000	130,000	130,000
Underground Storage Permits	0	46,747	40,000	40,000	40,000
Recreation and Culture	47,856	210	0	0	0
Development Fees	510,440	691,186	586,000	586,000	600,000
Building Safety	16,445	15,880	14,000	14,000	0
Interest	919,160	474,069	600,000	250,000	275,000
Property Sales	77,595	40,213	10,000	320,520	10,000
General Government	0	1,077	0	0	0
Building Rental/Lease	12,750	12,000	0	0	0
Other Revenue	0	11	0	10,000	0
TOTAL REVENUE	58,739,158	59,506,352	59,934,393	59,904,913	64,829,297
TRANSFERS IN					
General Fund	298,504	0	0	0	0
TOTAL TRANSFERS IN	298,504	0	0	0	0
TOTAL AVAILABLE FUNDS	59,037,662	59,506,352	59,934,393	59,904,913	64,829,297
PROGRAM REQUIREMENTS					
Stream Restoration	553,202	618,709	750,153	650,569	818,147
Flood Hazard Mitigation	3,344,466	3,601,149	4,330,542	3,532,175	3,946,348
Infrastructure & Waterway Maint.	10,507,171	11,606,793	12,546,900	12,140,000	14,044,123
Watershed Policy and Planning	1,855,294	1,901,387	2,310,891	2,548,007	3,431,832
Support Services	2,722,070	2,890,077	3,319,690	3,004,616	3,327,564
Water Quality Protection	6,745,318	6,825,423	7,479,910	7,074,633	7,723,817
TOTAL PROGRAM REQUIREMENTS	25,727,521	27,443,538	30,738,086	28,950,000	33,291,831
OTHER REQUIREMENTS					
Planning & Development Review	4,838,286	4,649,134	4,649,134	4,649,134	5,250,238
Bad Debt	338,236	226,297	315,438	315,438	318,871
Hazardous Materials Response	222,515	222,515	222,515	222,515	222,515
PARD Flood Control	50,977	50,977	56,075	56,075	10,796
UWO Law Water Quality	66,000	66,000	66,000	66,000	66,000
Compensation Program	15,380	15,996	16,218	16,218	16,218
AE-Greenbuilder Prgm.	17,835	17,835	17,835	17,835	17,835
Wage Adjustments-Markets	0	0	54,033	0	0
Accrued Payroll	94,590	89,529	51,254	71,019	93,593
27th Pay Period Expense	0	755,001	0	0	0
27th Pay Period Funding	0	(760,984)	0	0	0
Insurance - Fire/EC	0	0	6,613	6,613	6,613
Additional Retirement Contribution	639,100	867,527	1,156,234	1,156,234	0
TOTAL OTHER REQUIREMENTS	6,282,919	6,199,827	6,611,349	6,577,081	6,002,679

DRAINAGE UTILITY FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
TRANSFERS OUT					
Environmental Remediation Fund	241,500	241,500	413,627	413,627	413,627
General Obligation Debt Service	1,198,759	1,575,521	1,591,083	1,152,808	1,077,756
Other Enterprise CIP	17,140,000	22,140,000	19,140,000	19,140,000	21,000,000
NW Austin MUD Settlement	0	0	0	404,437	402,027
RSMP Transfer	0	24,000	0	0	0
CTECC	0	7,690	5,994	5,994	7,117
PARD-CIP	100,000	0	0	0	0
CTM Support	2,181,493	1,526,980	1,053,707	1,053,707	1,055,957
Radio Comm. Fund/Trunked Radio	49,688	54,008	180,585	180,585	175,366
Sustainability Fund	576,030	591,487	644,676	644,676	0
UWO Local Cntrl. Structural Match	0	0	250,000	0	250,000
UCSO Billing Sup. & LIS Upgrade	1,212,061	990,558	1,083,025	1,083,025	1,086,060
Administrative Support - Citywide	2,132,664	1,920,109	1,716,904	1,716,904	3,106,945
Liability Reserve	269,000	269,000	240,000	240,000	240,000
Workers' Compensation	271,056	241,420	243,873	243,873	289,788
TOTAL TRANSFERS OUT	25,372,251	29,582,273	26,563,474	26,279,636	29,104,643
TOTAL REQUIREMENTS	57,382,691	63,225,638	63,912,909	61,806,717	68,399,153
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	1,654,971	(3,719,286)	(3,978,516)	(1,901,804)	(3,569,856)
ADJUSTMENT TO GAAP	102,901	129,144	0	0	0
ENDING BALANCE	12,909,212	9,319,070	4,371,665	7,417,266	3,847,410

ECONOMIC INCENTIVES RESERVE FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	7,562,371	10,694,984	13,045,545	13,165,031	17,726,560
TRANSFERS IN					
General Fund	8,756,444	10,071,558	13,048,232	11,900,577	12,964,503
Austin Energy	0	758,334	428,333	428,333	333,333
Austin Water Utility	0	333,333	333,333	333,333	333,333
Interest	54,501	49,448	0	0	0
TOTAL AVAILABLE FUNDS	8,810,945	11,212,673	13,809,898	12,662,243	13,631,169
REQUIREMENTS					
Transfer to Mueller Local	982,456	983,069	982,856	982,856	981,819
Incentive Grants	4,735,876	7,767,270	7,303,624	7,117,858	10,708,671
Economic Incentive Prg	0	0	2,000,000	0	107,600
TOTAL REQUIREMENTS	5,718,332	8,750,339	10,286,480	8,100,714	11,798,090
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	3,092,613	2,462,334	3,523,418	4,561,529	1,833,079
ADJUSTMENT TO GAAP	40,000	7,713	0	0	0
ENDING BALANCE	10,694,984	13,165,031	16,568,963	17,726,560	19,559,639
COMPONENTS OF THE ENDING BALANCE					
Economic Incentive Program	0	1,000,000	2,000,000	2,000,000	2,892,400
Incentive Grants	10,694,984	12,165,031	14,568,963	15,726,560	16,667,239

EMPLOYEE BENEFITS FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	21,431,275	17,082,961	17,896,012	22,776,722	26,002,861
REVENUE					
City Contributions	100,222,566	112,013,796	120,190,767	120,190,767	123,796,533
Early Retiree Reinsurance Program	0	2,580,795	0	2,056,079	0
Employee Medical	18,472,022	20,162,644	21,974,215	21,758,657	23,673,754
Employee Dental	2,584,080	2,679,379	2,728,464	2,672,462	2,940,684
Employee Long-Term Disability	1,749,354	1,492,335	1,402,084	1,440,822	1,489,379
Employee Supplemental Life	2,380,287	2,850,386	3,008,614	2,759,071	2,726,547
Employee Prepaid Legal	602,729	630,499	637,308	655,840	715,742
Employee Retiree Vision Program	650,536	573,832	523,854	578,263	596,096
Retiree Medical	8,996,344	9,832,718	10,764,936	10,698,674	11,909,742
Retiree Dental	1,084,303	1,207,941	1,186,540	1,325,974	1,304,292
Cobra Contributions	368,384	34,023	0	0	0
TOTAL AVAILABLE FUNDS	137,110,605	154,058,348	162,416,782	164,136,609	169,152,769
REQUIREMENTS					
Employee Medical					
Employee PPO	60,857,586	62,262,085	71,453,565	66,739,372	74,903,009
Employee HMO	30,131,142	31,743,744	36,922,453	35,362,994	37,811,156
Retiree Medical					
Retiree With Medicare PPO	4,026,779	4,636,513	5,302,545	5,780,260	6,561,282
Retiree Without Medicare PPO	14,568,315	17,160,595	19,962,328	18,816,016	22,113,638
Retiree With Medicare HMO	3,649,533	3,648,056	4,750,633	3,852,057	4,081,019
Retiree Without Medicare HMO	8,307,884	8,397,367	9,290,724	8,688,784	9,172,536
Fully Funded by City Employee & Retiree					
Life Insurance Premiums	795,625	826,930	853,480	759,778	767,825
Childcare Program	353,415	375,909	600,472	600,360	600,745
Short-Term Disability	507,147	525,610	538,287	538,747	552,377
Wellness Program	404,773	523,236	850,000	850,000	850,000
Employee Assistance Program	172,260	227,076	246,684	246,182	246,684
Bus Passes	122,335	140,988	150,000	150,000	200,000
Health Reimbursement Acct. Incentives	0	0	0	0	1,872,400
Optional Coverage Paid by Employee					
Supplemental Life Insurance Premiums	2,733,667	2,939,383	3,008,614	2,764,972	2,726,547
Long-term Disability	1,746,547	1,491,665	1,402,084	1,444,985	1,489,379
Legal Services	604,344	630,686	637,308	660,510	715,742
Vision Premiums	532,651	469,950	433,782	474,050	484,199
Optional Coverage Paid by Retiree					
Dental PPO Premiums	934,102	1,039,905	1,026,021	1,165,201	1,144,464
Dental HMO Premiums	159,002	162,030	160,519	162,449	159,828
Vision Premiums	118,909	103,476	90,072	107,211	111,897
Employee Dental	7,730,975	7,806,825	8,384,633	8,294,623	9,489,581
Claims Reserve - Self Insured programs	0	0	8,452,224	0	8,799,918
Stop Loss Reserve - Self Insured programs	0	0	2,200,000	0	2,500,000
Support Services	3,019,208	3,270,842	3,596,366	3,451,919	4,125,573
TOTAL REQUIREMENTS	141,476,199	148,382,871	180,312,794	160,910,470	191,479,799
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(4,365,594)	5,675,477	(17,896,012)	3,226,139	(22,327,030)
ADJUSTMENT TO GAAP	17,280	18,284	0	0	0
ENDING BALANCE	17,082,961	22,776,722	0	26,002,861	3,675,831

ENVIRONMENTAL REMEDIATION FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	162,168	227,662	313,337	314,105	398,579
TRANSFERS IN					
Water Fund	120,750	120,750	182,095	182,095	182,095
Wastewater Fund	120,750	120,750	182,096	182,096	182,096
Austin Resource Recovery	241,500	241,500	303,033	303,033	303,033
Other Funds	241,500	241,500	413,627	413,627	413,627
Support Servs./Infrastruct. Funds	0	0	337,898	337,898	337,898
Interest	2,841	1,954	2,000	1,000	1,000
TOTAL AVAILABLE FUNDS	727,341	726,454	1,420,749	1,419,749	1,419,749
EXPENDITURES					
Spills Response	26,014	1,206	50,000	0	50,000
Environmental Remediation	0	759	150,000	2,350	250,000
TOTAL EXPENDITURES	26,014	1,965	200,000	2,350	300,000
TRANSFERS OUT					
GO Debt Service Fund	635,833	640,825	1,332,925	1,332,925	1,320,597
TOTAL TRANSFERS OUT	635,833	640,825	1,332,925	1,332,925	1,320,597
TOTAL REQUIREMENTS	661,847	642,790	1,532,925	1,335,275	1,620,597
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	65,494	83,664	(112,176)	84,474	(200,848)
ADJUSTMENT TO GAAP	0	2,779	0	0	0
ENDING BALANCE	227,662	314,105	201,161	398,579	197,731

FLEET SERVICES FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	962,349	2,458,220	251,166	965,602	1,309,683
REVENUE					
Fleet Maintenance Revenue	21,054,267	23,144,138	23,800,549	23,625,914	27,022,085
Scrap Sales	35,493	32,228	31,000	31,092	32,000
Property Sales	307,831	212,344	408,463	334,286	445,658
Fleet Rental Revenue	792,453	790,172	667,919	826,286	767,707
Fuel Revenue	16,231,463	16,768,032	19,778,240	19,356,626	20,348,098
Interest	73,001	41,498	60,000	12,735	10,000
Other Revenue	1,213,954	950,861	1,020,000	1,165,000	1,100,000
Insurance Proceeds	226,037	242,183	0	211,543	0
Building Rental/Lease	96,798	98,587	100,000	100,000	100,000
TOTAL AVAILABLE FUNDS	40,031,297	42,280,043	45,866,171	45,663,482	49,825,548
PROGRAM REQUIREMENTS					
Support Services	2,246,874	3,706,408	4,005,384	4,020,633	4,642,960
Vehicle Support Services	15,788,216	18,942,063	20,647,591	20,219,850	21,396,319
Service Centers	17,872,405	17,558,414	17,347,614	17,916,015	19,579,469
TOTAL EXPENSES	35,907,495	40,206,885	42,000,589	42,156,498	45,618,748
TRANSFERS OUT					
Information Systems Fund	575,528	772,747	495,067	495,067	702,391
Workers' Compensation	176,459	182,879	190,130	190,130	222,441
Trunked Radio Allocation	11,568	12,573	39,329	39,329	38,711
Capital Improvement Projects	550,000	610,000	0	0	1,150,000
G.O. Debt Service	734,317	748,263	745,917	739,568	479,457
Fuel Reserve	703,428	715,844	812,640	713,159	721,299
Environmental Remediation			81,544	81,544	81,544
Liability Reserve Fund	20,000	20,000	15,000	15,000	15,000
TOTAL TRANSFERS OUT	2,771,300	3,062,306	2,379,627	2,273,797	3,410,843
OTHER REQUIREMENTS					
Accrued Payroll	62,245	54,401	30,399	30,399	53,931
27th Payroll Expense	0	452,898	0	0	0
27th Payroll Funding	0	(443,539)	0	0	0
Compensation Adjustment	9,361	9,328	33,558	12,285	12,285
Additional Retirment Contribution	345,639	498,278	815,977	815,977	0
Insurance - Bond/Theft	0	0	418	418	418
Insurance - Fire/EC	30,027	23,751	30,027	30,027	30,027
TOTAL OTHER REQUIREMENTS	447,272	595,117	910,379	889,106	96,661
TOTAL REQUIREMENTS	39,126,067	43,864,308	45,290,595	45,319,401	49,126,252
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	905,230	(1,584,265)	575,576	344,081	699,296
ADJUSTMENT TO GAAP	590,641	91,647			
ENDING BALANCE	2,458,220	965,602	826,742	1,309,683	2,008,979
FUEL RESERVE ENDING BALANCE	703,428	1,419,272	2,216,674	2,132,431	2,853,730

GENERAL OBLIGATION DEBT SERVICE FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	18,801,161	22,365,587	16,523,283	17,682,332	16,184,661
REVENUE					
Property Tax Revenue					
Current	100,908,826	100,674,138	99,398,820	99,398,820	99,448,391
Delinquent	437,856	506,416	424,608	424,608	375,037
Penalty and Interest	494,871	466,890	440,000	440,000	440,000
Property Tax Requirement	101,841,552	101,647,444	100,263,428	100,263,428	100,263,428
Other Revenue					
Interest on Investments	165,600	93,347	135,950	38,703	22,352
CMTA Mobility	3,500,000	3,500,000	3,500,000	3,500,000	2,535,750
Zilker Park Improvements (ACL)	500,000	1,000,000	500,000	500,000	500,000
GO Bond Proceeds	479,525	75,170	0	131,321	0
Post Properties	77,000	77,000	77,000	77,000	77,000
Interest and Other Revenue	4,722,125	4,745,517	4,212,950	4,247,024	3,135,102
TOTAL REVENUE	106,563,678	106,392,961	104,476,378	104,510,452	103,398,530
TRANSFERS IN					
Austin Energy	320,420	250,774	170,605	170,605	155,041
Austin Water Utility	4,517,409	4,909,782	5,548,441	5,501,742	5,348,270
Aviation	28,518	30,101	30,053	29,718	26,272
Code Compliance	0	84,810	85,690	85,690	142,781
Convention Center	2,724,239	2,758,383	2,746,140	2,617,238	2,124,464
EMS	126,363	63,696	0	0	0
Environ. Remediation	635,833	640,825	1,332,925	1,132,847	1,320,597
Rutherford Lane Facility	1,356,700	1,354,700	1,357,100	1,357,100	1,358,700
Fire	1,006,766	925,513	672,488	672,488	490,550
Fleet	734,317	748,263	745,917	739,568	479,457
Golf	238,492	214,908	230,125	230,125	359,846
Landfill Closure	542,618	1,002,687	1,040,044	1,036,705	979,594
MUD Surcharge	109,243	128,740	118,910	115,487	118,800
One Texas Center	1,616,386	1,607,836	1,606,496	1,556,042	1,600,672
Police	0	214,242	228,144	228,144	231,735
Austin Resource Recovery	7,220,782	8,046,079	9,126,005	9,014,251	9,722,591
Support Services	3,259,629	3,186,122	3,278,469	3,238,875	3,282,705
ATD - Parking Pay Stations	317,897	871,462	1,073,526	1,073,526	1,093,017
Public Works - Transportation	1,929,227	2,105,057	2,412,008	2,354,210	2,247,660
Waller Creek Tunnel	0	0	1,750,000	1,254,056	1,780,613
Watershed Protection	1,198,759	1,575,521	1,591,083	1,152,808	1,077,756
TOTAL TRANSFERS IN	27,883,598	30,719,501	35,144,169	33,561,225	33,941,121
TOTAL AVAILABLE FUNDS	134,447,276	137,112,462	139,620,547	138,071,677	137,339,651

GENERAL OBLIGATION DEBT SERVICE FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
REQUIREMENTS					
Principal	83,386,000	92,882,400	89,029,696	89,345,000	86,075,000
Interest Expense	47,489,590	48,494,861	52,904,240	50,209,348	53,477,557
Other	7,260	7,325	15,000	15,000	15,000
TOTAL REQUIREMENTS	130,882,850	141,384,586	141,948,936	139,569,348	139,567,557
EXCESS/(DEFICIENCY) OF REVENUE AND TRANSFERS OVER REQUIREMENTS	3,564,426	(4,272,124)	(2,328,389)	(1,497,671)	(2,227,906)
ADJUSTMENT TO GAAP	0	(411,131)	0	0	0
ENDING BALANCE	22,365,587	17,682,332	14,194,894	16,184,661	13,956,755

GOLF ENTERPRISE FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	(926,451)	(754,518)	(444,280)	(436,407)	(425,821)
REVENUE					
Licenses, Permits, Inspections	0	1,717	0	0	0
Charges for Services/Goods	4,878,024	5,256,782	6,216,895	5,281,900	6,419,080
Use of Money & Property	500	0	4,546	4,546	4,601
Other Revenue	1,047	1,482	5,392	5,615	5,457
TOTAL AVAILABLE FUNDS	4,879,571	5,259,981	6,226,833	5,292,061	6,429,138
PROGRAM REQUIREMENTS					
Community Services	4,069,378	4,278,152	5,010,824	4,561,345	5,615,676
TOTAL PROGRAM REQUIREMENTS	4,069,378	4,278,152	5,010,824	4,561,345	5,615,676
OTHER REQUIREMENTS					
Accrued Payroll	18,884	14,151	6,441	6,441	12,592
Additional Retirement Contrib.	59,542	88,779	127,229	127,229	0
Compensation Adjustment	0	0	2,210	2,210	2,210
Wage Adjustment - Markets	0	0	16,619	0	0
27th Pay Period Expense	0	107,435	0	0	0
27th Pay Period Funding	0	(102,937)	0	0	0
TOTAL OTHER REQUIREMENTS	78,426	107,428	152,499	135,880	14,802
TRANSFERS OUT					
Administrative Support	264,448	281,508	264,695	264,695	266,880
Liability Reserve	19,000	19,000	15,000	15,000	15,000
Workers' Compensation	38,203	40,640	39,173	39,173	36,887
GO Debt Service	238,492	214,908	230,125	230,125	359,846
CTM Support	0	0	35,257	35,257	0
TOTAL TRANSFERS OUT	560,143	556,056	584,250	584,250	678,613
TOTAL REQUIREMENTS	4,707,947	4,941,636	5,747,573	5,281,475	6,309,091
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	171,624	318,345	479,260	10,586	120,047
ADJUSTMENT TO GAAP	309	(234)	0	0	0
ENDING BALANCE	(754,518)	(436,407)	34,980	(425,821)	(305,774)

GOLF SURCHARGE FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	321,115	366,302	326,302	319,730	304,730
REVENUE					
Recreation and Culture	138,227	149,914	175,000	175,000	175,000
Interest	6,690	3,514	10,000	10,000	10,000
TOTAL AVAILABLE FUNDS	144,917	153,428	185,000	185,000	185,000
TRANSFERS OUT					
Capital Improvement Program	99,730	200,000	200,000	200,000	150,000
TOTAL REQUIREMENTS	99,730	200,000	200,000	200,000	150,000
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	45,187	(46,572)	(15,000)	(15,000)	35,000
ENDING BALANCE	366,302	319,730	311,302	304,730	339,730

HUD SECTION 108 DEBT SERVICE FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	0	0	0	0	0
REVENUE					
CDBG	2,364,004	2,202,530	1,118,421	919,636	969,864
Section 108 FBLP Fund	0	0	0	0	98,688
TOTAL AVAILABLE FUNDS	2,364,004	2,202,530	1,118,421	919,636	1,068,552
REQUIREMENTS					
Principal	1,405,000	1,495,000	720,000	720,000	775,000
Interest Expense	948,774	707,530	368,376	199,636	283,052
Other	10,230	0	30,045	0	10,500
TOTAL REQUIREMENTS	2,364,004	2,202,530	1,118,421	919,636	1,068,552
EXCESS (DEFICIENCY) OF REVENUE OVER REQUIREMENTS	0	0	0	0	0
ENDING BALANCE	0	0	0	0	0

IH-35 PARKING PROGRAM FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	74,273	152,209	166,374	153,279	355,061
REVENUE					
Parking Fees	139,309	23,931	176,800	356,421	356,421
Interest	1,153	843	0	0	0
Other Revenue	278	7	0	0	0
TOTAL REVENUE	140,740	24,781	176,800	356,421	356,421
REQUIREMENTS					
Operating Requirements	66,624	23,711	71,480	154,639	353,369
TOTAL REQUIREMENTS	66,624	23,711	71,480	154,639	353,369
EXCESS (DEFICIT) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	74,116	1,070	105,320	201,782	47,647
ADJUSTMENT TO GAAP	3,820	0	0	0	0
ENDING BALANCE	152,209	153,279	271,694	355,061	358,113

LIABILITY RESERVE FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	7,673,806	6,921,836	6,421,836	5,148,184	4,373,184
REVENUE					
General Fund	1,740,000	2,000,000	2,000,000	2,000,000	2,100,000
Support Services Fund	0	50,000	45,000	45,000	75,000
Aviation	23,000	23,000	20,000	20,000	20,000
Convention Center	10,000	10,000	8,000	8,000	8,000
Watershed	269,000	269,000	240,000	240,000	240,000
Austin Energy	594,000	550,000	500,000	500,000	500,000
PARD - Golf	19,000	19,000	15,000	15,000	15,000
PARD - Softball	1,000	0	0	0	0
PARD - Recreation	1,000	0	0	0	0
Austin Resource Recovery	205,000	205,000	185,000	185,000	185,000
Code Compliance	0	0	15,000	15,000	15,000
Transportation	109,000	109,000	95,000	95,000	95,000
AWU - Water Fund	310,000	310,000	275,000	275,000	250,000
AWU - Wastewater Fund	310,000	310,000	275,000	275,000	250,000
Fleet Maintenance	20,000	20,000	15,000	15,000	15,000
Wireless	1,000	1,000	1,000	1,000	1,000
CTM	6,000	6,000	5,000	5,000	5,000
CTECC	1,000	1,000	1,000	1,000	1,000
Public Works Capital Proj. Mgmt.	11,000	11,000	10,000	10,000	7,000
Housing	31,000	31,000	20,000	20,000	20,000
Parking Management Fund	0	9,883	0	0	0
TOTAL REVENUE	3,661,000	3,934,883	3,725,000	3,725,000	3,802,000
REQUIREMENTS					
Claims	3,597,667	5,603,902	4,500,000	4,500,000	4,500,000
Encumbrances (Claims)	329,484	378,294	0	0	0
TOTAL REQUIREMENTS	3,927,151	5,982,196	4,500,000	4,500,000	4,500,000
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(266,151)	(2,047,313)	(775,000)	(775,000)	(698,000)
ADJUSTMENT TO GAAP	(485,819)	273,661	0	0	0
ENDING BALANCE	6,921,836	5,148,184	5,646,836	4,373,184	3,675,184

MUELLER TAX INCREMENT FINANCING FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	(213,262)	(213,262)	0	259	0
REVENUE					
Property Taxes	1,778,848	966,495	1,881,314	1,861,314	2,239,980
Interest	4,958	5,828	0	0	0
Transfer from Mueller Local Government Corporation	0	213,262	0	0	0
TOTAL AVAILABLE FUNDS	1,783,806	1,185,585	1,881,314	1,861,314	2,239,980
REQUIREMENTS					
Operating Expenditures	1,783,806	972,064	1,881,314	1,861,573	2,239,980
TOTAL REQUIREMENTS	1,783,806	972,064	1,881,314	1,861,573	2,239,980
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	0	213,521	0	(259)	0
ENDING BALANCE	(213,262)	259	0	0	0

MUNICIPAL COURT BUILDING SECURITY FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	114,909	105,086	82,174	60,557	29,991
REVENUE					
Court Special Expense Fees	475,341	446,303	471,478	326,430	343,540
Interest	1,503	398	715	86	77
TOTAL AVAILABLE FUNDS	476,844	446,701	472,193	326,516	343,617
REQUIREMENTS					
Municipal Court Special Programs	487,264	491,230	514,832	357,082	343,617
TOTAL REQUIREMENTS	487,264	491,230	514,832	357,082	343,617
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(10,420)	(44,529)	(42,639)	(30,566)	0
ADJUSTMENT TO GAAP	597	0	0	0	0
ENDING BALANCE	105,086	60,557	39,535	29,991	29,991

MUNICIPAL COURT JUVENILE CASE MANAGER FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	1,391,665	1,733,710	2,034,354	2,024,743	1,948,789
REVENUE					
Court Special Expense Fees	612,640	581,206	613,649	445,360	456,494
Interest	17,820	9,860	11,944	4,243	4,349
TOTAL AVAILABLE FUNDS	630,460	591,066	625,593	449,603	460,843
PROGRAM REQUIREMENTS					
Municipal Court Special Programs	274,765	284,191	521,968	500,307	725,270
TOTAL PROGRAM REQUIREMENTS	274,765	284,191	521,968	500,307	725,270
TRANSFERS OUT					
Workers' Compensation	5,458	5,806	5,733	5,733	10,060
TOTAL TRANSFERS OUT	5,458	5,806	5,733	5,733	10,060
OTHER REQUIREMENTS					
Accrued Payroll	0	1,315	777	2,463	1,688
27th Pay Period Expense	0	9,064	0	0	0
27th Pay Period Funding	0	(11,566)	0	0	0
Retirement Contribution	8,192	11,223	16,469	16,469	0
Compensation Program	0	0	585	585	585
Wage Adjustment - Markets	0	0	4,658	0	0
TOTAL OTHER REQUIREMENTS	8,192	10,036	22,489	19,517	2,273
TOTAL REQUIREMENTS	288,415	300,033	550,190	525,557	737,603
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	342,045	291,033	75,403	(75,954)	(276,760)
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	1,733,710	2,024,743	2,109,757	1,948,789	1,672,029

MUNICIPAL COURT TECHNOLOGY FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	728,952	899,398	923,123	870,485	658,334
REVENUE					
Court Special Expense Fees	633,750	594,956	628,514	452,036	463,337
Interest	9,246	4,711	6,218	1,661	1,668
TOTAL AVAILABLE FUNDS	642,996	599,667	634,732	453,697	465,005
REQUIREMENTS					
Municipal Court Special Programs	472,550	631,134	700,848	665,848	735,696
TOTAL REQUIREMENTS	472,550	631,134	700,848	665,848	735,696
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	170,446	(31,467)	(66,116)	(212,151)	(270,691)
ADJUSTMENT TO GAAP	0	2,554	0	0	0
ENDING BALANCE	899,398	870,485	857,007	658,334	387,643

MUNICIPAL COURT TRAFFIC SAFETY FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	(457)	(457)	(36,627)	0	0
REVENUE					
Court Special Expense Fees	876,965	610,407	1,218,750	554,855	1,664,565
Interest	0	6,066	0	0	0
TOTAL AVAILABLE FUNDS	876,965	616,473	1,218,750	554,855	1,664,565
PROGRAM REQUIREMENTS					
Municipal Court Special Programs	870,802	647,238	943,779	651,398	1,075,850
TOTAL PROGRAM REQUIREMENTS	870,802	647,238	943,779	651,398	1,075,850
TRANSFERS OUT					
Traffic Safety Project CIP	0	(35,040)	114,049	(105,731)	293,071
Workers' Compensation	2,729	2,903	1,911	1,911	2,236
TOTAL TRANSFERS OUT	2,729	(32,137)	115,960	(103,820)	295,307
OTHER REQUIREMENTS					
50% Net Revenue to State	0	0	114,050	0	293,071
Retirement Contribution	4,366	1,222	6,278	6,278	0
Accrued Payroll	(932)	(437)	115	869	207
27th Pay Period Expense	0	1,715	0	0	0
27th Pay Period Funding	0	(1,585)	0	0	0
Compensation Program	0	0	130	130	130
Wage Adjustment - Markets	0	0	1,811	0	0
TOTAL OTHER REQUIREMENTS	3,434	915	122,384	7,277	293,408
TOTAL REQUIREMENTS	876,965	616,016	1,182,123	554,855	1,664,565
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	0	457	36,627	0	0
ENDING BALANCE	(457)	0	0	0	0

MUSIC VENUE ASSISTANCE PROGRAM

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	221,213	223,754	224,933	224,933	186,933
REVENUE					
General Fund	0	0	0	0	100,000
Interest	2,541	1,179	0	0	0
TOTAL AVAILABLE FUNDS	2,541	1,179	0	0	100,000
REQUIREMENTS					
Sound Mitigation Case Study	0	0	40,000	38,000	0
Sound Technology Loans	0	0	0	0	248,000
TOTAL REQUIREMENTS	0	0	40,000	38,000	248,000
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	2,541	1,179	(40,000)	(38,000)	(148,000)
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	223,754	224,933	184,933	186,933	38,933

NEIGHBORHOOD HOUSING AND COMMUNITY DEVELOPMENT FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	342,197	256,022	244,820	263,427	92,858
REVENUE					
Interest	3,854	2,238	0	905	0
Federal Revenue	6,124	5,397	0	3,690	0
Other Revenue	25,000	482	0	0	0
TOTAL REVENUE	34,978	8,117	0	4,595	0
TRANSFERS IN					
Sustainability Fund	2,294,239	2,302,268	2,757,837	2,985,837	3,239,406
TOTAL TRANSFERS IN	2,294,239	2,302,268	2,757,837	2,985,837	3,239,406
TOTAL AVAILABLE FUNDS	2,329,217	2,310,385	2,757,837	2,990,432	3,239,406
PROGRAM REQUIREMENTS					
Housing	187,713	159,878	372,512	381,949	355,989
Community Development	528,452	392,972	457,869	627,094	669,631
Support Services	1,654,068	1,587,399	2,042,113	2,016,522	2,259,312
TOTAL PROGRAM REQUIREMENTS	2,370,233	2,140,249	2,872,494	3,025,565	3,284,932
TRANSFERS OUT					
Liability Reserve	31,000	31,000	20,000	20,000	20,000
Workers' Compensation	8,186	15,482	15,287	15,287	20,120
TOTAL TRANSFERS OUT	39,186	46,482	35,287	35,287	40,120
OTHER REQUIREMENTS					
Compensation Program	767	1,023	20,852	20,852	1,430
Additional Retirement	19,132	167,620	71,366	71,366	0
Accrued Payroll	(8,135)	8,050	2,658	7,931	5,782
27th Payroll Funding	0	(29,784)	0	0	0
TOTAL OTHER REQUIREMENTS	11,764	146,909	94,876	100,149	7,212
TOTAL REQUIREMENTS	2,421,183	2,333,640	3,002,657	3,161,001	3,332,264
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(91,966)	(23,255)	(244,820)	(170,569)	(92,858)
ADJUSTMENT TO GAAP	5,791	30,660	0	0	0
ENDING BALANCE	256,022	263,427	0	92,858	0

NEIGHBORHOOD HOUSING - HOUSING TRUST FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	2,007,957	1,756,904	1,500,626	1,500,626	1,174,356
REVENUE					
Interest	21,346	10,700	0	3,941	0
TOTAL REVENUE	21,346	10,700	0	3,941	0
TRANSFERS IN					
General Fund	281,247	350,248	365,031	365,031	602,132
TOTAL TRANSFERS IN	281,247	350,248	365,031	365,031	602,132
TOTAL AVAILABLE FUNDS	302,593	360,948	365,031	368,972	602,132
PROGRAM REQUIREMENTS					
Housing	553,646	617,496	1,865,657	695,242	1,311,324
Support Services	0	0	0	0	465,164
TOTAL PROGRAM REQUIREMENTS	553,646	617,496	1,865,657	695,242	1,776,488
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(251,053)	(256,548)	(1,500,626)	(326,270)	(1,174,356)
ADJUSTMENT TO GAAP	0	270	0	0	0
ENDING BALANCE	1,756,904	1,500,626	0	1,174,356	0

NEIGHBORHOOD HOUSING
UNIVERSITY NEIGHBORHOOD OVERLAY FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	1,111,312	278,164	247,234	247,671	296,747
REVENUE					
Interest	4,353	1,451	0	627	0
Other Revenue	0	0	0	54,638	0
TOTAL AVAILABLE FUNDS	4,353	1,451	0	55,265	0
PROGRAM REQUIREMENTS					
Housing	837,500	31,944	247,234	6,189	296,747
TOTAL PROGRAM REQUIREMENTS	837,500	31,944	247,234	6,189	296,747
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(833,147)	(30,493)	(247,234)	49,076	(296,747)
ENDING BALANCE	278,165	247,671	0	296,747	0

ONE TEXAS CENTER FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	64,067	(628,217)	(555,563)	(395,280)	(525,098)
REVENUE					
Building Rental/Lease	1,980,579	2,015,392	2,128,090	1,809,762	3,694,133
Parking Fees	31,858	58,641	4,800	68,862	70,000
Other Revenue	(362,723)	(337,033)	(452,400)	(452,400)	0
TOTAL REVENUE	1,649,714	1,737,000	1,680,490	1,426,224	3,764,133
TRANSFERS IN					
Austin Energy	74,388	74,429	0	0	0
TOTAL TRANSFERS IN	74,388	74,429	0	0	0
TOTAL AVAILABLE FUNDS	1,724,102	1,811,429	1,680,490	1,426,224	3,764,133
REQUIREMENTS					
HVAC Renovations	800,000	0	0	0	0
Other Services	0	(802)	0	0	2,097,819
Transfer to GO Debt Service	1,616,386	1,607,836	1,606,496	1,556,042	1,600,672
TOTAL REQUIREMENTS	2,416,386	1,607,034	1,606,496	1,556,042	3,698,491
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(692,284)	204,395	73,994	(129,818)	65,642
ADJUSTMENT TO GAAP	0	28,542	0	0	0
ENDING BALANCE	(628,217)	(395,280)	(481,569)	(525,098)	(459,456)

PARKING MANAGEMENT FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	0	580,447	488,491	1,140,322	2,691,118
REVENUE					
Parking Fees	3,990,066	4,602,034	7,245,734	7,245,974	7,304,374
Transportation Permits	423,884	528,500	440,850	542,328	499,391
Interest	0	0	0	0	10,000
Land & Infrastructure Rental/Lease	0	0	63,214	0	63,214
Other Revenue	0	0	0	270,000	358,400
TOTAL REVENUE	4,413,950	5,130,534	7,749,798	8,058,302	8,235,379
TOTAL AVAILABLE FUNDS	4,413,950	5,130,534	7,749,798	8,058,302	8,235,379
PROGRAM REQUIREMENTS					
Parking Enterprise	2,445,593	2,997,749	3,704,499	3,716,890	4,947,946
TOTAL PROGRAM REQUIREMENTS	2,445,593	2,997,749	3,704,499	3,716,890	4,947,946
TRANSFERS OUT					
General Obligation Debt Service	317,897	871,462	1,073,526	1,073,526	1,093,017
West Campus Parking District CIP	131,000	0	0	0	0
Transportation Fund - Support	200,000	0	210,000	210,000	210,000
Great Streets CIP	656,255	656,255	728,385	728,385	1,511,404
Transportation Initiatives CIP	0	0	1,000,000	0	2,000,000
Downtown Initiatives ATD CIP	0	0	200,000	200,000	500,000
Downtown Initiatives PWD CIP	0	0	200,000	200,000	200,000
Workers' Compensation	0	31,931	31,529	31,529	51,418
Administrative Support - City	0	0	207,473	207,473	95,229
Liability Reserve	0	9,883	10,000	0	0
CTM Support	0	0	28,379	28,379	0
TOTAL TRANSFERS OUT	1,305,152	1,569,531	3,689,292	2,679,292	5,661,068
OTHER REQUIREMENTS					
Property Insurance	0	0	1,489	1,489	1,489
Compensation Program	0	0	7,836	2,145	2,145
Accrued Payroll	82,402	12,701	3,986	17,286	10,486
27th Payroll Funding	0	(58,859)	0	0	0
27th Payroll Expense	0	55,151	0	0	0
Additional Retirement Contribution	0	65,919	90,404	90,404	0
TOTAL OTHER REQUIREMENTS	82,402	74,912	103,715	111,324	14,120
TOTAL REQUIREMENTS	3,833,147	4,642,192	7,497,506	6,507,506	10,623,134
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	580,803	488,342	252,292	1,550,796	(2,387,755)
ADJUSTMENT TO GAAP	(356)	71,533	0	0	0
ENDING BALANCE	580,447	1,140,322	740,783	2,691,118	303,363

POLICE FEDERAL DEPARTMENT OF JUSTICE ASSET FORFEITURE FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	0	1,204,260	2,069,964	2,279,717	1,363,258
REVENUE					
Interest	8,766	9,012	0	4,082	0
Property Sales	0	9,557	0	0	0
Other Revenue	756,489	1,290,589	0	321,459	0
TOTAL REVENUE FUNDS	765,255	1,309,158	0	325,541	0
TRANSFERS IN					
Other Funds	534,606*	0	0	0	0
TOTAL TRANSFERS IN	534,606	0	0	0	0
TOTAL AVAILABLE FUNDS	1,299,861	1,309,158	0	325,541	0
OPERATING REQUIREMENTS					
Contractual	27,148	21,818	150,000	10,000	25,000
Employee Training/Travel	14,677	20,946	150,000	50,000	63,258
Commodities	0	0	400,000	42,000	150,000
Capital Outlay	53,776	191,236	1,369,964	1,140,000	1,125,000
TOTAL REQUIREMENTS	95,601	234,000	2,069,964	1,242,000	1,363,258
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	1,204,260	1,075,158	(2,069,964)	(916,459)	(1,363,258)
ADJUSTMENT TO GAAP	0	299	0	0	0
ENDING BALANCE	1,204,260	2,279,717	0	1,363,258	0

* The Federal Asset Forfeiture Fund was divided into the Federal Department of Treasury Asset Forfeiture Fund and the Federal Department of Justice Asset Forfeiture Fund in FY 2009-10.

POLICE FEDERAL DEPARTMENT OF TREASURY ASSET FORFEITURE FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	2,510,733	1,742,477	865,674	969,697	904,626
REVENUE					
Interest	28,142	10,004	0	1,974	0
Property Sales	9,549	2,215	0	2,245	0
Other Revenue	888,778	495,317	0	220,610	0
TOTAL REVENUE	926,469	507,536	0	224,829	0
TRANSFERS IN					
Other Funds	0	(2,449)	0	0	0
TOTAL TRANSFERS IN	0	(2,449)	0	0	0
TOTAL AVAILABLE FUNDS	926,469	505,087	0	224,829	0
OPERATING REQUIREMENTS					
Contractual	59,552	(364)	80,000	0	20,000
Employee Training/Travel	55,069	39,728	50,000	50,000	50,000
Commodities	585,182	1,153,198	300,000	67,900	398,952
Capital Outlay	994,922	96,086	435,674	172,000	435,674
TOTAL REQUIREMENTS	1,694,725	1,288,648	865,674	289,900	904,626
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(768,256)	(783,561)	(865,674)	(65,071)	(904,626)
ADJUSTMENT TO GAAP	0	10,781	0	0	0
ENDING BALANCE	1,742,477	969,697	0	904,626	0

POLICE STATE CONTRABAND ASSET FORFEITURE FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	444,253	560,364	239,853	552,593	505,740
REVENUE					
Interest	9,243	3,639	0	2,839	0
Property Sales	0	13,001	0	2,330	0
Other Revenue	126,261	293,650	0	176,640	0
TOTAL AVAILABLE FUNDS	135,504	310,290	0	181,809	0
OPERATING REQUIREMENTS					
Contractual	0	961	20,000	35,732	20,000
Employee Training/Travel	15,318	0	0	0	0
Commodities	2,746	26,205	21,527	7,185	85,740
Capital Outlay	2,310	290,895	198,326	185,745	400,000
TOTAL REQUIREMENTS	20,374	318,061	239,853	228,662	505,740
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	115,130	(7,771)	(239,853)	(46,853)	(505,740)
ADJUSTMENT TO GAAP	981	0	0	0	0
ENDING BALANCE	560,364	552,593	0	505,740	0

POLICE STATE GAMBLING ASSET FORFEITURE FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	492,143	720,273	417,529	684,496	536,145
REVENUE					
Interest	9,669	4,137	0	1,134	0
Property Sales	170,501	162,400	0	0	0
Other Revenue	158,473	12,026	0	515	0
TOTAL AVAILABLE FUNDS	338,643	178,563	0	1,649	0
OPERATING REQUIREMENTS					
Contractual	60,246	176,812	100,000	100,000	200,000
Employee Training/Travel	0	0	30,000	0	30,000
Commodities	0	8,902	80,000	50,000	100,000
Capital Outlay	50,267	28,626	207,529	0	206,145
TOTAL REQUIREMENTS	110,513	214,340	417,529	150,000	536,145
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	228,130	(35,777)	(417,529)	(148,351)	(536,145)
ENDING BALANCE	720,273	684,496	0	536,145	0

RUTHERFORD LANE FACILITY FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2011-13 PROPOSED
BEGINNING BALANCE	(660,747)	(814,802)	(1,180,309)	(975,886)	(1,206,390)
REVENUE					
Building Rental/Lease	2,733,800	2,700,994	3,741,108	3,015,991	3,557,823
TOTAL AVAILABLE FUNDS	2,733,800	2,700,994	3,741,108	3,015,991	3,557,823
EXPENSES					
Operating Expenditures	1,549,745	1,508,194	1,886,995	1,889,395	1,949,936
GO Debt Service	1,356,700	1,354,700	1,357,100	1,357,100	1,358,700
TOTAL REQUIREMENTS	2,906,445	2,862,894	3,244,095	3,246,495	3,308,636
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(172,645)	(161,900)	497,013	(230,504)	249,188
ADJUSTMENT TO GAAP	18,590	816	0	0	0
ENDING BALANCE	(814,802)	(975,886)	(683,296)	(1,206,390)	(957,203)

SECTION 108 FAMILY BUSINESS LOAN PROGRAM

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	0	0	0	0	3,000,000
REVENUE					
Loan Repayments	0	0	0	0	98,688
Federal Revenue	0	0	3,000,000	3,000,000	0
TOTAL AVAILABLE FUNDS	0	0	3,000,000	3,000,000	98,688
REQUIREMENTS					
Federal Loan Repayments	0	0	0	0	98,688
Loans	0	0	3,000,000	0	3,000,000
TOTAL REQUIREMENTS	0	0	3,000,000	0	3,098,688
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	0	0	0	3,000,000	(3,000,000)
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	0	0	0	3,000,000	0

SUSTAINABILITY FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	755,499	1,415,334	534,465	541,099	236,866
TRANSFERS IN					
Austin Resource Recovery Fund	656,826	760,362	775,696	775,696	727,467
Transportation Fund	461,210	520,136	518,828	518,828	0
Drainage Utility Fund	576,030	591,487	644,676	644,676	0
Austin Water Utility Fund	4,144,601	4,221,113	4,587,844	4,587,844	4,418,782
TOTAL AVAILABLE FUNDS	5,838,667	6,093,098	6,527,044	6,527,044	5,146,249
PROGRAM REQUIREMENTS					
Basic Need & Self Sufficiency	744,010	1,343,010	1,343,010	1,750,355	0
Workforce Development	0	0	0	0	1,855,876
Child & Youth Services	1,852,791	2,205,856	1,855,856	1,468,511	0
African-American Youth Resource Center	0	150,000	60,000	60,000	0
Community Tech. Initiative	287,833	287,833	287,833	287,833	287,833
Homeless Services	0	0	64,500	64,500	0
TOTAL PROGRAM REQUIREMENTS	2,884,634	3,986,699	3,611,199	3,631,199	2,143,709
OTHER REQUIREMENTS					
Health Dept Grant Support	0	0	626,228	214,241	0
TOTAL OTHER REQUIREMENTS	0	0	626,228	214,241	0
TRANSFERS OUT					
Neighborhood Housing	2,294,239	2,302,268	2,757,837	2,985,837	3,239,406
Health & Human Services CIP	0	685,000	0	0	0
TOTAL TRANSFERS OUT	2,294,239	2,987,268	2,757,837	2,985,837	3,239,406
TOTAL REQUIREMENTS	5,178,873	6,973,967	6,995,264	6,831,277	5,383,115
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	659,794	(880,869)	(468,220)	(304,233)	(236,866)
ADJUSTMENT TO GAAP	41	6,634	0	0	0
ENDING BALANCE	1,415,334	541,099	66,245	236,866	0

TRANSPORTATION FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	7,226,483	10,163,053	7,701,542	12,321,036	5,807,145
REVENUE					
Public Works					
Transportation User Fee	38,468,617	43,423,758	42,680,000	42,680,000	45,667,601
Utility Cut Repair Fee	5,961,960	6,829,607	6,910,000	6,910,000	7,577,059
Property Sales	86,977	16,457	100,000	100,000	100,000
Use of Property	(70)	0	0	0	0
Reimbursement-Other City Funds	0	8,144	0	0	0
Interest	136,654	85,061	150,000	150,000	100,000
Other Revenue	229,008	67,327	0	0	100,000
Austin Transportation					
Other Revenue	235,459	215,805	200,000	200,000	200,000
Property Sales	37,045	47,769	0	0	0
Development Fees	22,073	0	0	0	0
Interest	375	182	0	0	0
Utility Cut Repair Fee	8,530	90	0	0	0
General Government	63,945	119,202	176,900	176,900	176,900
Use of Property	155,861	298,715	150,000	150,000	150,000
Other Licenses/Permits	1,362,574	885,358	1,515,943	1,515,943	1,618,391
TOTAL REVENUE	46,769,008	51,997,475	51,882,843	51,882,843	55,689,951
TRANSFERS IN					
Parking Management Fund	200,000	0	410,000	410,000	410,000
General Fund	4,982,371	1,665,385	1,665,385	1,665,385	850,629
TOTAL TRANSFERS IN	5,182,371	1,665,385	2,075,385	2,075,385	1,260,629
TOTAL AVAILABLE FUNDS	51,951,379	53,662,860	53,958,228	53,958,228	56,950,580
PROGRAM REQUIREMENTS					
Public Works					
Street Preventive Maintenance	20,905,341	22,133,159	22,097,380	21,942,752	20,269,933
Street Repair	4,266,132	4,062,852	6,001,686	5,848,039	6,200,928
Bridge Maintenance	676,816	633,775	747,000	747,000	747,000
Minor Construction and Repair	3,501,956	3,337,035	4,927,227	4,718,929	5,159,888
Right-of-Way Maintenance	176,017	1,116,230	2,662,020	2,557,011	2,800,103
Bicycle & Pedestrian Infra.	181,840	334,202	385,476	376,096	420,458
One Stop Shop	7,904	10,710	18,410	18,410	20,492
Support Services	1,670,244	2,270,287	2,558,464	2,591,454	3,186,904
Austin Transportation					
Traffic Management	6,374,777	6,183,827	6,919,351	6,919,351	7,221,859
Transportation Project Develop.	219,721	305,934	323,503	323,503	492,981
One Stop Shop	1,525,120	1,594,346	1,863,845	1,863,845	2,046,474
Support Services	829,894	935,412	976,973	976,973	1,275,884
TOTAL PROGRAM REQUIREMENTS	40,335,762	42,917,769	49,481,335	48,883,363	49,842,904

TRANSPORTATION FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
TRANSFERS OUT					
General Obligation Debt Service	1,929,227	2,105,057	2,412,008	2,354,210	2,247,660
Sustainability Fund	461,210	520,136	518,828	518,828	0
Austin Water Utility	300,582	300,582	300,582	300,582	300,582
Public Works Facility CIP	0	0	695,000	695,000	0
Sidewalk Fee CIP	0	140,000	0	0	0
Environmental Remediation	0	0	256,354	256,354	256,354
Technology CIP	0	1,030,000	0	0	880,000
CTECC	0	7,690	5,994	5,994	7,117
Workers' Compensation	328,360	338,181	332,011	332,011	420,290
Liability Reserve	109,000	109,000	95,000	95,000	95,000
UCSO Billing Support	684,736	669,084	795,997	795,997	861,498
CTM Support	1,062,420	1,173,659	969,941	969,941	1,028,897
Administrative Support - City	2,304,826	2,133,408	2,756,431	2,756,431	4,326,130
Trunked Radio	84,917	92,300	270,819	270,819	289,640
TOTAL TRANSFERS OUT	7,265,278	8,619,097	9,408,965	9,351,167	10,713,168
OTHER REQUIREMENTS					
Accrued Payroll	146,457	93,792	56,047	103,579	102,050
Property Insurance	30,192	11,276	25,874	25,874	25,874
27th Payroll Funding	0	(808,304)	0	0	0
27th Payroll Expense	0	744,243	0	0	0
Additional Retirement Contribution	574,278	850,607	1,231,948	1,231,948	0
Compensation Program	981	0	91,914	22,588	25,155
Bad Debt Expense	259,915	0	853,600	853,600	938,960
TOTAL OTHER REQUIREMENTS	1,011,823	891,614	2,259,383	2,237,589	1,092,039
TOTAL REQUIREMENTS	48,612,863	52,428,480	61,149,683	60,472,119	61,648,111
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	3,338,516	1,234,380	(7,191,455)	(6,513,891)	(4,697,531)
ADJUSTMENT TO GAAP	(401,946)	923,603	0	0	0
ENDING BALANCE	10,163,053	12,321,036	510,087	5,807,145	1,109,614

VEHICLE ACQUISITION FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	592,920	912,668	1,145,835	1,073,857	0
REVENUE					
State Revenue	28,605	0	0	60,000	0
Other Revenue	64,417	95,070	0	62,900	0
TOTAL REVENUE	93,022	95,070	0	122,900	0
TRANSFERS IN					
General Fund	6,473,691	8,006,500	4,686,657	4,686,657	6,364,100
TOTAL TRANSFERS IN	6,473,691	8,006,500	4,686,657	4,686,657	6,364,100
TOTAL AVAILABLE FUNDS	6,566,713	8,101,570	4,686,657	4,809,557	6,364,100
REQUIREMENTS					
Vehicle Acquisition	6,246,965	7,987,934	5,832,492	5,883,414	6,364,100
TOTAL EXPENSES	6,246,965	7,987,934	5,832,492	5,883,414	6,364,100
TOTAL REQUIREMENTS	6,246,965	7,987,934	5,832,492	5,883,414	6,364,100
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	319,748	113,636	(1,145,835)	(1,073,857)	0
ADJUSTMENT TO GAAP	0	47,553	0	0	0
ENDING BALANCE	912,668	1,073,857	0	0	0

WALLER CREEK TUNNEL RESERVE FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	4,426,371	4,477,221	5,134,709	5,136,212	5,510,963
REVENUE					
Hilton Hotel Refunding Cash Flow	0	0	0	269,902	0
Build America Bonds Revenue	0	2,637,488	1,346,802	1,346,802	1,346,802
Interest	50,850	21,503	30,000	12,103	15,000
TOTAL REVENUE	50,850	2,658,991	1,376,802	1,628,807	1,361,802
TRANSFERS IN					
CIP Interest	0	0	500,000	0	0
TOTAL TRANSFERS IN	0	0	500,000	0	0
TOTAL AVAILABLE FUNDS	50,850	2,658,991	1,876,802	1,628,807	1,361,802
EXPENSES					
Operating Expenditures	0	0	0	0	0
TOTAL EXPENSES	0	0	0	0	0
TRANSFERS OUT					
CIP	0	2,000,000	0	0	1,346,802
GO Debt Service	0	0	1,750,000	1,254,056	1,780,613
TOTAL TRANSFERS OUT	0	2,000,000	1,750,000	1,254,056	3,127,415
TOTAL REQUIREMENTS	0	2,000,000	1,750,000	1,254,056	3,127,415
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	50,850	658,991	126,802	374,751	(1,765,613)
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	4,477,221	5,136,212	5,261,511	5,510,963	3,745,350

WALLER CREEK TUNNEL TAX INCREMENT FINANCING FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	216,159	1,102,245	1,904,757	1,904,593	3,180,332
REVENUE					
Property Taxes (City of Austin)	587,932	543,084	1,000,000	860,284	1,100,670
Property Taxes (Travis County)	292,906	252,428	500,000	410,463	504,692
Interest	5,248	6,836	11,000	4,992	0
TOTAL AVAILABLE FUNDS	886,086	802,348	1,511,000	1,275,739	1,605,362
EXPENSES					
Operating Expenditures	0	0	0	0	0
TOTAL EXPENSES	0	0	0	0	0
TOTAL REQUIREMENTS	0	0	0	0	0
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	886,086	802,348	1,511,000	1,275,739	1,605,362
ENDING BALANCE	1,102,245	1,904,593	3,415,757	3,180,332	4,785,694

WILDLAND CONSERVATION FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	3,329,783	1,244,592	617,417	914,102	797,039
REVENUE					
Interest	32,032	7,769	75,000	2,000	75,000
Other Revenue	45,339	173,730	85,000	180,000	125,000
TOTAL AVAILABLE FUNDS	77,371	181,499	160,000	182,000	200,000
REQUIREMENTS					
Natural Resources	2,301	40,977	0	49,063	0
Capital Outlay	2,162,762	551,862	250,000	250,000	250,000
TOTAL REQUIREMENTS	2,165,063	592,839	250,000	299,063	250,000
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(2,087,692)	(411,340)	(90,000)	(117,063)	(50,000)
ADJUSTMENT TO GAAP	2,501	80,850	0	0	0
ENDING BALANCE	1,244,592	914,102	527,417	797,039	747,039

WIRELESS COMMUNICATION SERVICES FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	334,282	539,695	323,015	477,804	1,645,778
REVENUE					
Trunked Radio Interlocal A/R	363,639	255,479	425,468	350,644	351,179
Indirect Cost Recovery	2,319,835	2,738,056	3,308,982	3,227,356	3,517,254
Other Revenue	1,327,248	2,005,629	1,827,166	1,898,000	1,801,849
Interest	3,467	3,634	5,400	2,700	2,700
TOTAL REVENUE	4,014,189	5,002,798	5,567,016	5,478,700	5,672,982
TRANSFERS IN					
General Fund	1,602,639	1,741,976	3,250,406	3,250,406	1,699,943
Support Services/Infrastructure Funds	123,717	134,021	343,897	322,200	365,094
Austin Energy	304,176	330,621	299,758	299,758	311,703
Austin Water	264,478	287,472	361,978	361,978	384,939
Aviation	103,846	112,874	89,190	89,190	120,225
Convention Center	74,927	81,441	86,838	86,838	96,860
Austin Resource Recovery	105,949	115,160	105,840	105,840	106,598
Enterprise Funds	49,688	54,008	199,027	199,027	193,456
TOTAL TRANSFERS IN	2,629,420	2,857,573	4,736,934	4,715,237	3,278,818
TOTAL AVAILABLE FUNDS	6,643,609	7,860,371	10,303,950	10,193,937	8,951,800
OPERATING REQUIREMENTS					
Wireless Communications	6,318,251	7,798,979	9,926,569	8,329,883	9,251,568
TOTAL OPERATING REQUIREMENTS	6,318,251	7,798,979	9,926,569	8,329,883	9,251,568
OTHER REQUIREMENTS					
Market Adjustment	0	0	4,316	0	0
Compensation Adjustment	198	1,990	2,470	2,470	2,470
Accrued Payroll	30,400	19,579	7,477	7,477	14,921
27th Payroll Funding	0	(105,733)	0	0	0
27th Payroll Expense	0	111,028	0	0	0
Additional Retirement Contribution	75,666	117,734	163,827	163,827	0
TOTAL OTHER REQUIREMENTS	106,264	144,598	178,090	173,774	17,391
TRANSFERS OUT					
Workers Compensation	34,564	36,769	36,306	36,306	43,594
Liability Reserve	1,000	1,000	1,000	1,000	1,000
CTM CIP	0	0	485,000	485,000	1,284,025
TOTAL TRANSFERS OUT	35,564	37,769	522,306	522,306	1,328,619
TOTAL REQUIREMENTS	6,460,079	7,981,346	10,626,965	9,025,963	10,597,578
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	183,530	(120,975)	(323,015)	1,167,974	(1,645,778)
ADJUSTMENT TO GAAP	21,883	59,084	0	0	0
ENDING BALANCE	539,695	477,804	0	1,645,778	0

WORKERS' COMPENSATION FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	1,334,477	1,251,824	1,179,420	2,250,893	187,594
TRANSFERS IN					
General Fund	5,006,746	5,353,014	5,391,885	5,391,885	6,420,101
Airport Fund	320,174	333,827	329,622	329,622	387,874
Convention Center Fund	219,210	196,426	190,847	190,847	221,602
Palmer Events Center Operating	0	30,722	29,618	29,618	36,049
Palmer Events Center Garage	0	8,950	7,882	7,882	9,501
Drainage Utility Fund	271,056	241,420	243,873	243,873	289,788
Austin Energy Electric Fund	1,563,349	1,665,989	1,644,290	1,644,290	1,906,955
PARD - Golf Fund	38,203	40,640	39,173	39,173	36,887
PARD - Recreation Fund	33,200	0	0	0	0
PARD - Softball Fund	8,641	0	0	0	0
Austin Resource Recovery	421,138	385,110	374,527	374,527	444,882
Code Compliance	0	60,960	65,924	65,924	77,128
Public Works Transportation Fund	328,360	338,181	332,011	332,011	420,290
Public Works Child Safety Fund	4,548	3,870	3,822	3,822	4,471
ATD - Parking Management Fund	0	31,931	31,529	31,529	51,418
Traffic Safety Fund	2,729	2,903	1,911	1,911	2,236
Juvenile Case Manager Fund	5,458	5,806	5,733	5,733	10,060
Austin Water Utility-Water Fund	472,538	509,108	511,201	511,201	597,517
Austin Water Utility-Wastewater Fund	488,529	526,336	511,201	511,201	597,516
Fleet Maintenance Fund	176,459	182,879	190,130	190,130	222,441
Wireless Communication Svcs. Fund	34,564	36,769	36,306	36,306	43,594
Comm. & Tech. Mgmt.-CTECC Fund	38,203	38,705	38,217	38,217	45,830
Neighborhood Housing & Community Dev.	8,186	15,482	15,287	15,287	20,120
Capital Projects Management Fund	213,488	239,000	256,053	256,053	212,381
TOTAL TRANSFERS IN	9,654,779	10,248,028	10,251,042	10,251,042	12,058,641
TOTAL AVAILABLE FUNDS	9,654,779	10,248,028	10,251,042	10,251,042	12,058,641
REQUIREMENTS					
Operations & Administration	3,027,444	2,895,808	3,051,081	3,174,783	3,378,570
Settlements & Impairments	810,696	862,563	1,018,836	999,181	1,020,000
Medical Expenses	5,738,712	5,297,657	5,396,830	7,922,451	5,861,571
Indemnity Payments	1,304,325	1,493,024	1,364,830	1,595,508	1,476,533
Court & Legal Fees	2,491	5,320	27,000	27,000	27,000
Interdepartmental & Expense Refunds	(1,146,236)	(1,304,579)	(1,100,222)	(1,404,582)	(1,318,158)
Claims Reserve	0	0	1,672,107	0	1,800,719
TOTAL REQUIREMENTS	9,737,432	9,249,793	11,430,462	12,314,341	12,246,235
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(82,653)	998,235	(1,179,420)	(2,063,299)	(187,594)
ADJUSTMENT TO GAAP	0	834	0	0	0
ENDING BALANCE	1,251,824	2,250,893	0	187,594	0

CONVENTION CENTER ALL FUNDS COMBINED

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE					
Convention Center Combined Funds	18,539,476	17,790,361	18,474,938	20,262,803	17,095,926
Venue Project Fund	422,170	0	641,466	0	0
PEC Combined Funds	5,765,446	5,931,547	7,163,653	8,438,405	8,489,365
TOTAL BEGINNING BALANCE	24,727,092	23,721,908	26,280,057	28,701,208	25,585,291
REVENUE					
Car rental tax revenue - PEC	6,000,057	6,902,213	6,243,427	6,943,427	7,151,730
Facility revenue - Conv. Cntr	4,306,241	5,079,633	4,604,286	4,806,636	4,720,341
Contractor Revenue - Conv. Cntr.	5,728,693	7,321,127	5,950,563	6,519,044	6,489,088
Facility Revenue - PEC	1,027,755	1,115,987	1,010,296	880,056	1,118,141
Contractor Revenue - PEC	790,320	1,008,692	669,322	724,612	903,532
Building Rental/Lease - Conv. Cntr.	27,084	76,341	75,000	75,000	109,200
Parking Fees - Conv. Cntr	1,471,384	1,612,118	1,947,350	1,745,000	1,792,495
Parking Fees - PEC	1,009,812	1,125,613	1,055,081	1,090,000	1,082,474
Interest Income - Conv. Cntr	177,621	78,020	196,788	116,788	147,339
Interest Income - Conv. Cntr. Tax Fund	82,518	44,265	80,000	80,000	50,000
Interest Income - Venue Project Fund	1,438	7,013	10,065	7,065	7,085
Interest Income - PEC	75,196	39,456	75,488	50,488	50,629
Other Revenue - Conv. Cntr.	22,832	11,309	6,400	6,400	71,000
Other Revenue - PEC	1,440	2,235	0	0	0
TOTAL REVENUE	20,722,391	24,424,022	21,924,066	23,044,516	23,693,054
TRANSFERS IN					
CIP-PEC	0	0	400,000	400,000	0
Hotel/Motel Occ. Tax - Conv. Cntr.	19,848,506	23,404,852	22,394,775	24,994,775	25,744,619
Hotel/Motel Occ. Tax (2.0%) - Venue	8,820,676	10,401,132	9,952,238	11,107,678	11,440,908
TOTAL TRANSFERS IN	28,669,182	33,805,984	32,747,013	36,502,453	37,185,527
TOTAL AVAILABLE FUNDS	49,391,573	58,230,006	54,671,079	59,546,969	60,878,581
PROGRAM REQUIREMENTS					
Event Operations - Conv. Cntr.	14,789,548	16,077,980	17,710,860	16,307,818	20,756,938
Contractor Expenses - Conv. Cntr.	4,003,416	5,157,758	3,678,414	3,883,511	3,678,421
Support Services - Conv. Cntr.	3,064,988	3,251,657	4,707,981	4,361,023	5,604,939
Event Operations - PEC	3,339,830	3,269,727	4,258,099	4,008,099	4,574,715
Contractor Expenses - PEC	517,597	645,412	579,462	540,406	579,462
Support Services - PEC	507,044	483,248	836,571	836,571	910,494
TOTAL EXPENSES	26,222,423	28,885,782	31,771,387	29,937,428	36,104,969
TRANSFERS OUT					
GO Debt Service - Conv. Cntr.	2,724,239	2,758,383	2,746,140	2,617,238	2,124,464
CIP - Conv. Cntr.	0	0	0	5,700,000	300,000
CIP - PEC	0	0	0	1,011,137	15,132
CIP-PARD Project/TLP - PEC	1,500,000	500,000	500,000	500,000	500,000
Trunked Radio - Conv. Cntr.	74,927	81,441	86,838	86,838	96,860
Tourism and Promotion Fund - PEC	125,382	0	0	0	0
Tourism and Promotion Fund - Conv. Cntr.	0	125,382	125,382	125,382	125,382
Public Improvement Dist. - Conv. Cntr.	75,000	75,000	75,000	75,000	75,000
Debt Service - Conv. Cntr. Tax Fund	5,623,125	5,654,750	5,666,813	5,666,813	5,670,125
Debt Service - Venue Fund	9,244,284	10,408,145	7,645,982	11,114,743	9,336,604
Debt Service - PEC	1,999,017	2,193,772	2,875,610	2,875,610	3,061,456
Admin. Support-City - Conv. Cntr.	1,529,878	1,540,106	1,473,020	1,473,020	1,818,292
Administrative Support-City - PEC	358,860	338,072	345,523	345,523	397,753
Workers Comp - Conv. Cntr.	182,599	196,426	190,847	190,847	221,602
Workers Compensation - PEC	36,611	39,672	37,500	37,500	45,550
Liability Reserve - Conv. Cntr.	8,100	8,100	6,480	6,480	6,480
Liability Reserve - PEC	1,900	1,900	1,520	1,520	1,520
TOTAL TRANSFERS OUT	23,483,922	23,921,149	21,776,655	31,827,651	23,796,220

CONVENTION CENTER ALL FUNDS COMBINED

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
OTHER REQUIREMENTS					
Compensation Program - Conv. Cntr.	12,953	13,200	13,195	13,195	13,195
Compensation Program - PEC	1,700	2,655	2,665	2,665	2,665
Wage Adjustment - Markets - Conv.Cntr.	0	0	48,479	0	0
Wage Adjustment - Markets - PEC	0	0	8,555	0	0
Addit. Retirement Contribution-Conv. Cntr.	320,087	488,380	708,841	708,841	0
Addit. Retirement Contribution - PEC	58,124	79,764	124,560	124,560	0
Accrued Payroll- Conv. Cntr.	41,967	61,636	30,779	43,750	56,146
Accrued Payroll - PEC	10,304	10,396	5,477	4,796	9,498
27th Payroll - Expense - Conv. Cntr.	0	452,430	0	0	0
27th Payroll - Funding - Conv. Cntr.	0	(443,069)	0	0	0
27th Payroll - Expense - PEC	0	76,241	0	0	0
27th Payroll - Funding - PEC	0	(82,705)	0	0	0
TOTAL OTHER REQUIREMENTS	445,135	658,928	942,551	897,807	81,504
TOTAL REQUIREMENTS	50,151,480	53,465,859	54,490,593	62,662,886	59,982,693
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(759,907)	4,764,147	180,486	(3,115,917)	895,888
ADJUSTMENT TO GAAP	1,308,381	1,917,034	0	0	0
UNAVAILABLE RESOURCES	(1,553,658)	(1,701,881)	0	0	0
ENDING BALANCE	23,721,908	28,701,208	26,460,543	25,585,291	26,481,179
COMPONENTS OF ENDING BALANCE					
Convention Center-unreserved	17,790,361	20,262,803	14,890,767	17,095,926	15,672,164
Venue Fund-unreserved	0	0	2,957,787	0	2,111,389
PEC reserved for Parkland Development	0	4,000,000	5,000,000	5,000,000	5,000,000
Palmer Events Center (PEC)-reserved	2,167,423	2,109,485	2,235,843	2,109,485	2,680,617
Palmer Events Center (PEC)-unreserved	2,764,124	1,328,920	376,146	379,880	17,009
Palmer Events Center (PEC) Restricted for Repair and Replacements	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000

Note: Convention Center All Funds Combined is comprised of Convention Center Combined Funds and Palmer Events Center Combined Funds.

CONVENTION CENTER COMBINED FUNDS

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE					
Convention Center Combined Funds	18,539,476	17,790,361	18,474,938	20,262,803	17,095,926
Venue Project Fund	422,170	0	641,466	0	0
TOTAL BEGINNING BALANCE	18,961,646	17,790,361	19,116,404	20,262,803	17,095,926
REVENUE					
Facility Revenue - Conv. Cntr.	4,306,241	5,079,633	4,604,286	4,806,636	4,720,341
Contractor Revenue - Conv. Cntr.	5,728,693	7,321,127	5,950,563	6,519,044	6,489,088
Building Rental/Lease - Conv. Cntr.	27,084	76,341	75,000	75,000	109,200
Other Revenue - Conv. Cntr.	22,832	11,309	6,400	6,400	71,000
Parking Fees - Conv. Cntr.	1,471,384	1,612,118	1,947,350	1,745,000	1,792,495
Interest Income - Conv.Cntr.	177,621	78,020	196,788	116,788	147,339
Interest Income - Tax Fund	82,518	44,265	80,000	80,000	50,000
Interest Income - Venue Project Fund	1,438	7,013	10,065	7,065	7,085
TOTAL REVENUE	11,817,811	14,229,827	12,870,452	13,355,933	13,386,548
TRANSFERS IN					
Hotel/Motel Occ Tax - Conv. Cntr.	19,848,506	23,404,852	22,394,775	24,994,775	25,744,619
Hotel/Motel Occ Tax (2.0%) - Venue	8,820,676	10,401,132	9,952,238	11,107,678	11,440,908
TOTAL TRANSFERS IN	28,669,182	33,805,984	32,347,013	36,102,453	37,185,527
TOTAL AVAILABLE FUNDS	40,486,993	48,035,811	45,217,465	49,458,386	50,572,075
PROGRAM REQUIREMENTS					
Event Operations - Conv.Cntr.	14,789,548	16,077,980	17,710,860	16,307,818	20,756,938
Contractor Expenses - Conv. Cntr.	4,003,416	5,157,758	3,678,414	3,883,511	3,678,421
Support Services - Conv. Cntr.	3,064,988	3,251,657	4,707,981	4,361,023	5,604,939
TOTAL PROGRAM REQUIREMENTS	21,857,952	24,487,395	26,097,255	24,552,352	30,040,298
TRANSFERS OUT					
GO Debt Service	2,724,239	2,758,383	2,746,140	2,617,238	2,124,464
CIP	0	0	0	5,700,000	300,000
Tourism and Promotion	0	125,382	125,382	125,382	125,382
PEC Revenue	0	0	250,764	250,764	0
PEC Operating	0	0	1,319,500	0	0
Trunked Radio	74,927	81,441	86,838	86,838	96,860
Public Improvement Dist. - Conv. Cntr.	75,000	75,000	75,000	75,000	75,000
Debt Service - Conv. Cntr. Tax Fund	5,623,125	5,654,750	5,666,813	5,666,813	5,670,125
Debt Service - Venue Fund	9,244,284	10,408,145	7,645,982	11,114,743	9,336,604
Admin. Support - City - Conv. Cntr.	1,529,878	1,540,106	1,473,020	1,473,020	1,818,292
Workers' Comp - Conv. Cntr.	182,599	196,426	190,847	190,847	221,602
Liability Reserve - Conv.Cntr.	8,100	8,100	6,480	6,480	6,480
TOTAL TRANSFERS OUT	19,462,152	20,847,733	19,586,766	27,307,125	19,774,809
OTHER REQUIREMENTS					
Compensation Program	12,953	13,200	13,195	13,195	13,195
Wage Adjustments - Markets	0	0	48,479	0	0
Additional Retirement Contribution	320,087	488,380	708,841	708,841	0
Accrued Payroll	41,967	61,636	30,779	43,750	56,146
27th Payroll - Expense	0	452,430	0	0	0
27th Payroll - Funding	0	(443,069)	0	0	0
TOTAL OTHER REQUIREMENTS	375,007	572,577	801,294	765,786	69,341
TOTAL REQUIREMENTS	41,695,111	45,907,705	46,485,315	52,625,263	49,884,448

CONVENTION CENTER COMBINED FUNDS

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(1,208,118)	2,128,106	(1,267,850)	(3,166,877)	687,627
ADJUSTMENT TO GAAP	36,833	344,337	0	0	0
ENDING BALANCE	17,790,361	20,262,804	17,848,554	17,095,926	17,783,553
COMPONENTS OF ENDING BALANCE					
Convention Center-Unrestricted	17,790,361	20,262,803	14,890,767	17,095,926	15,672,164
Venue Fund	0	0	2,957,787	0	2,111,389

Note: Convention Center Combined is comprised of the Convention Center Tax, Convention Center Operating and Venue Project Funds.

CONVENTION CENTER OPERATING FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	18,539,476	17,790,361	18,474,938	20,262,803	17,095,926
REVENUE					
Facility Revenue	4,306,241	5,079,633	4,604,286	4,806,636	4,720,341
Contractor Revenue	5,728,693	7,321,127	5,950,563	6,519,044	6,489,088
Building Rental/Lease	27,084	76,341	75,000	75,000	109,200
Other Revenue	22,832	11,309	6,400	6,400	71,000
Parking fees	1,471,384	1,612,118	1,947,350	1,745,000	1,792,495
Interest Income	177,621	78,020	196,788	116,788	147,339
TOTAL REVENUE	11,733,855	14,178,548	12,780,387	13,268,868	13,329,463
TRANSFERS IN					
Convention Center Tax Fund	14,307,899	17,794,367	16,807,962	19,407,962	20,124,494
TOTAL TRANSFERS IN	14,307,899	17,794,367	16,807,962	19,407,962	20,124,494
TOTAL AVAILABLE FUNDS	26,041,754	31,972,915	29,588,349	32,676,830	33,453,957
PROGRAM REQUIREMENTS					
Event Operations	14,789,548	16,077,980	17,710,860	16,307,818	20,756,938
Contractor Expenses	4,003,416	5,157,758	3,678,414	3,883,511	3,678,421
Support Services	3,064,988	3,251,657	4,707,981	4,361,023	5,604,939
TOTAL PROGRAM REQUIREMENTS	21,857,952	24,487,395	26,097,255	24,552,352	30,040,298
TRANSFERS OUT					
Tourism and Promotion Fund	0	125,382	125,382	125,382	125,382
PEC Revenue Fund	0	0	250,764	250,764	0
GO Debt Service	2,724,239	2,758,383	2,746,140	2,617,238	2,124,464
CIP	0	0	0	5,700,000	300,000
PEC Operating	0	0	1,319,500	0	0
Trunked Radio	74,927	81,441	86,838	86,838	96,860
Public Improvement District	75,000	75,000	75,000	75,000	75,000
Administrative Support - City	1,529,878	1,540,106	1,473,020	1,473,020	1,818,292
Workers' Compensation Fund	182,599	196,426	190,847	190,847	221,602
Liability Reserve Fund	8,100	8,100	6,480	6,480	6,480
TOTAL TRANSFERS OUT	4,594,743	4,784,838	6,273,971	10,525,569	4,768,080
OTHER REQUIREMENTS					
Compensation Program	12,953	13,200	13,195	13,195	13,195
Wage Adjustment-Markets	0	0	48,479	0	0
Additional Retirement Contribution	320,087	488,380	708,841	708,841	0
Accrued Payroll	41,967	61,636	30,779	43,750	56,146
27th Payroll - Expense	0	452,430	0	0	0
27th Payroll - Funding	0	(443,069)	0	0	0
TOTAL OTHER REQUIREMENTS	375,007	572,577	801,294	765,786	69,341
TOTAL REQUIREMENTS	26,827,702	29,844,810	33,172,520	35,843,707	34,877,719
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(785,948)	2,128,105	(3,584,171)	(3,166,877)	(1,423,762)
ADJUSTMENT TO GAAP	36,833	344,337	0	0	0
ENDING BALANCE	17,790,361	20,262,803	14,890,767	17,095,926	15,672,164

CONVENTION CENTER TAX FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	0	0	0	0	0
REVENUE					
Interest	82,518	44,265	80,000	80,000	50,000
TOTAL REVENUE	82,518	44,265	80,000	80,000	50,000
TRANSFERS IN					
Hotel/Motel Occupancy Tax	19,848,506	23,404,852	22,394,775	24,994,775	25,744,619
TOTAL TRANSFERS IN	19,848,506	23,404,852	22,394,775	24,994,775	25,744,619
TOTAL AVAILABLE FUNDS	19,931,024	23,449,117	22,474,775	25,074,775	25,794,619
TRANSFERS OUT					
Hotel Tax Revenue Bond Redemption Fund	5,623,125	5,654,750	5,666,813	5,666,813	5,670,125
Convention Center Operating	14,307,899	17,794,367	16,807,962	19,407,962	20,124,494
TOTAL TRANSFERS OUT	19,931,024	23,449,117	22,474,775	25,074,775	25,794,619
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	0	0	0	0	0
ENDING BALANCE	0	0	0	0	0

CONVENTION CENTER VENUE PROJECT FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	422,170	0	641,466	0	0
REVENUE					
Interest income	1,438	7,013	10,065	7,065	7,085
TOTAL REVENUE	1,438	7,013	10,065	7,065	7,085
TRANSFERS IN					
Hotel/Motel Occ Tax Fund	8,820,676	10,401,132	9,952,238	11,107,678	11,440,908
TOTAL TRANSFERS IN	8,820,676	10,401,132	9,952,238	11,107,678	11,440,908
TOTAL AVAILABLE FUNDS	8,822,114	10,408,145	9,962,303	11,114,743	11,447,993
TRANSFERS OUT					
Hotel Tax Revenue Bond Redemption Fund	9,244,284	10,408,145	7,645,982	11,114,743	9,336,604
TOTAL TRANSFERS OUT	9,244,284	10,408,145	7,645,982	11,114,743	9,336,604
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(422,170)	0	2,316,321	0	2,111,389
ENDING BALANCE	0	0	2,957,787	0	2,111,389

PALMER EVENTS CENTER COMBINED FUNDS

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	5,765,446	5,931,547	7,163,653	8,438,405	8,489,365
REVENUE					
Car rental tax revenue	6,000,057	6,902,213	6,243,427	6,943,427	7,151,730
Parking Fees	1,009,812	1,125,613	1,055,081	1,090,000	1,082,474
Facility Revenue	1,027,755	1,115,987	1,010,296	880,056	1,118,141
Contractor Revenue	790,320	1,008,692	669,322	724,612	903,532
Interest Income	75,196	39,456	75,488	50,488	50,629
Other Revenue	1,440	2,235	0	0	0
TOTAL REVENUE	8,904,580	10,194,196	9,053,614	9,688,583	10,306,506
TRANSFERS IN					
CIP-PEC	0	0	400,000	400,000	0
Convention Center Operating	0	0	1,570,264	250,764	0
TOTAL TRANSFERS IN	0	0	1,970,264	650,764	0
TOTAL FUNDS AVAILABLE	8,904,580	10,194,196	11,023,878	10,339,347	10,306,506
PROGRAM REQUIREMENTS					
Event Operations	3,339,830	3,269,727	4,258,099	4,008,099	4,574,715
Contractor Expenses	517,597	645,412	579,462	540,406	579,462
Support Services	507,044	483,248	836,571	836,571	910,494
TOTAL EXPENSES	4,364,471	4,398,387	5,674,132	5,385,076	6,064,671
TRANSFERS OUT					
Town Lake Park Venue Project Debt Service Fund	1,999,017	2,193,772	2,875,610	2,875,610	3,061,456
CIP-PEC	0	0	0	1,011,137	15,132
CIP-PARD Project/TLP - PEC	1,500,000	500,000	500,000	500,000	500,000
Tourism & Promotion Fund	125,382	0	0	0	0
Administrative Support - City	358,860	338,072	345,523	345,523	397,753
Workers' Compensation Fund	36,611	39,672	37,500	37,500	45,550
Liability Reserve Fund	1,900	1,900	1,520	1,520	1,520
TOTAL TRANSFERS OUT	4,021,770	3,073,416	3,760,153	4,771,290	4,021,411
OTHER REQUIREMENTS					
Compensation Program	1,700	2,655	2,665	2,665	2,665
Wage Adjustments-Markets	0	0	8,555	0	0
Additional Retirement Contribution	58,124	79,764	124,560	124,560	0
Accrued Payroll	10,304	10,396	5,477	4,796	9,498
27th Payroll-Expense	0	76,241	0	0	0
27th Payroll-Funding	0	(82,705)	0	0	0
TOTAL OTHER REQUIREMENTS	70,128	86,351	141,257	132,021	12,163
TOTAL REQUIREMENTS	8,456,369	7,558,154	9,575,542	10,288,387	10,098,245
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	448,211	2,636,042	1,448,336	50,960	208,261
ADJUSTMENT TO GAAP	1,271,548	1,572,697	0	0	0
UNAVAILABLE RESOURCES	(1,553,658)	(1,701,881)	0	0	0
ENDING BALANCE	5,931,547	8,438,405	8,611,989	8,489,365	8,697,626
COMPONENTS OF ENDING BALANCE					
Reserved Ending Balance	2,167,423	2,109,485	2,235,843	2,109,485	2,680,617
Reserved for Parkland Development	0	4,000,000	5,000,000	5,000,000	5,000,000
Unreserved Ending Balance	2,764,124	1,328,920	376,146	379,880	17,009
Restricted for Repair and Replacement	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000

Note: Palmer Events Center Combined Funds is comprised of Palmer Events Center Garage Fund, Palmer Events Center Operating Fund, and Palmer Events Center Revenue Fund.

PALMER EVENTS CENTER GARAGE FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	0	0	0	0	0
REVENUE					
Parking Fees	1,009,812	1,125,613	1,055,081	1,090,000	1,082,474
TOTAL REVENUE	1,009,812	1,125,613	1,055,081	1,090,000	1,082,474
TRANSFERS IN					
TLP Venue Project Fund	937,381	747,917	742,295	742,295	851,953
TOTAL TRANSFERS IN	937,381	747,917	742,295	742,295	851,953
TOTAL AVAILABLE FUNDS	1,947,193	1,873,530	1,797,376	1,832,295	1,934,427
PROGRAM REQUIREMENTS					
Event Operations	638,567	601,935	742,295	742,295	851,953
TOTAL PROGRAM REQUIREMENTS	638,567	601,935	742,295	742,295	851,953
TRANSFERS OUT					
PEC Operating Fund	1,214,964	1,187,114	966,577	1,006,126	982,137
Administrative Support - Citywide	75,549	75,127	51,829	51,829	87,936
Workers' Compensation	8,414	8,950	7,882	7,882	9,501
Liability Reserve	380	380	304	304	304
TOTAL TRANSFERS OUT	1,299,307	1,271,571	1,026,592	1,066,141	1,079,878
OTHER REQUIREMENTS					
Compensation Program	0	640	650	650	650
Add'l Retirement Contribution	9,725	14,868	24,912	24,912	0
Accrued Payroll	221	5,037	1,216	(1,703)	1,946
27th Payroll - Expense	0	16,909	0	0	0
27th Payroll - Funding	0	(18,391)	0	0	0
Wage Adjustment - Markets	0	0	1,711	0	0
TOTAL OTHER REQUIREMENTS	9,946	19,063	28,489	23,859	2,596
TOTAL REQUIREMENTS	1,947,820	1,892,569	1,797,376	1,832,295	1,934,427
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(627)	(19,039)	0	0	0
ADJUSTMENT TO GAAP	627	19,039	0	0	0
ENDING BALANCE	0	0	0	0	0

PALMER EVENTS CENTER OPERATING FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	5,765,446	5,931,547	7,163,653	8,438,405	8,489,365
REVENUE					
Interest Income	56,425	28,400	57,000	37,000	37,100
TOTAL REVENUE	56,425	28,400	57,000	37,000	37,100
TRANSFERS IN					
TLP Venue Project Fund	2,787,373	3,823,357	2,644,010	3,339,010	3,251,850
PEC Garage Fund	1,214,964	1,187,114	966,577	1,006,126	982,137
PEC Revenue Fund	1,176,536	1,481,502	1,350,920	1,315,026	1,442,211
Capital Improvement Program	0	0	400,000	400,000	0
Convention Center Operating	0	0	1,319,500	0	0
TOTAL TRANSFERS IN	5,178,873	6,491,973	6,681,007	6,060,162	5,676,198
TOTAL AVAILABLE FUNDS	5,235,298	6,520,373	6,738,007	6,097,162	5,713,298
PROGRAM REQUIREMENTS					
Event Operations	2,701,263	2,667,792	3,515,804	3,265,804	3,722,762
Support Services	507,044	483,248	836,571	836,571	910,494
TOTAL PROGRAM REQUIREMENTS	3,208,307	3,151,040	4,352,375	4,102,375	4,633,256
TRANSFERS OUT					
CIP	0	0	0	1,011,137	15,132
CIP-PARD Project/TLP	1,500,000	500,000	500,000	500,000	500,000
Administrative Support - City	283,311	262,945	293,694	293,694	309,817
Workers' Compensation Fund	28,197	30,722	29,618	29,618	36,049
Liability Reserve Fund	1,520	1,520	1,216	1,216	1,216
TOTAL TRANSFERS OUT	1,813,028	795,187	824,528	1,835,665	862,214
OTHER REQUIREMENTS					
Compensation Program	1,700	2,015	2,015	2,015	2,015
Wage Adjustments-Markets	0	0	6,844	0	0
Add'l Retirement Contribution	48,399	64,896	99,648	99,648	0
Accrued Payroll	10,083	5,359	4,261	6,499	7,552
27th Payroll - Expense	0	59,332	0	0	0
27th Payroll - Funding	0	(64,314)	0	0	0
TOTAL OTHER REQUIREMENTS	60,182	67,288	112,768	108,162	9,567
TOTAL REQUIREMENTS	5,081,517	4,013,515	5,289,671	6,046,202	5,505,037
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	153,781	2,506,858	1,448,336	50,960	208,261
ADJUSTMENT TO GAAP	12,320	0	0	0	0
ENDING BALANCE	5,931,547	8,438,405	8,611,989	8,489,365	8,697,626
COMPONENTS OF ENDING BALANCE					
Reserved Ending Balance	2,167,423	2,109,485	2,235,843	2,109,485	2,680,617
Reserved for Parkland Development	0	4,000,000	5,000,000	5,000,000	5,000,000
Unreserved Ending Balance	2,764,124	1,328,920	376,146	379,880	17,009
Restricted for Repair & Replacements	1,000,000	1,000,000	1,000,000	1,000,000	1,000,000

PALMER EVENTS CENTER REVENUE FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	0	0	0	0	0
REVENUE					
Facility Revenue	1,027,755	1,115,987	1,010,296	880,056	1,118,141
Contractor Revenue	790,320	1,008,692	669,322	724,612	903,532
Other Revenue	1,440	2,235	0	0	0
TOTAL REVENUE	1,819,515	2,126,914	1,679,618	1,604,668	2,021,673
TRANSFERS IN					
Convention Center Operating	0	0	250,764	250,764	0
TOTAL TRANSFERS IN	0	0	250,764	250,764	0
TOTAL AVAILABLE FUNDS	1,819,515	2,126,914	1,930,382	1,855,432	2,021,673
OPERATING REQUIREMENTS					
Contractor Expenses	517,597	645,412	579,462	540,406	579,462
TOTAL OPERATING REQUIREMENTS	517,597	645,412	579,462	540,406	579,462
TRANSFERS OUT					
Tourism and Promotion Fund	125,382	0	0	0	0
PEC Operating Fund	1,176,536	1,481,502	1,350,920	1,315,026	1,442,211
TOTAL TRANSFERS OUT	1,301,918	1,481,502	1,350,920	1,315,026	1,442,211
TOTAL REQUIREMENTS	1,819,515	2,126,914	1,930,382	1,855,432	2,021,673
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	0	0	0	0	0
ENDING BALANCE	0	0	0	0	0

PALMER EVENTS CENTER TOWN LAKE PARK VENUE PROJECT FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	0	0	0	0	0
REVENUE					
Car Rental Tax	6,000,057	6,902,213	6,243,427	6,943,427	7,151,730
Interest Income	18,771	11,056	18,488	13,488	13,529
TOTAL AVAILABLE FUNDS	6,018,828	6,913,269	6,261,915	6,956,915	7,165,259
TRANSFERS OUT					
Town Lake Park Venue Project Debt Service Fund	1,999,017	2,193,772	2,875,610	2,875,610	3,061,456
PEC Operating Fund	2,787,373	3,823,357	2,644,010	3,339,010	3,251,850
PEC Garage Fund	937,381	747,917	742,295	742,295	851,953
TOTAL TRANSFERS OUT	5,723,771	6,765,046	6,261,915	6,956,915	7,165,259
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	295,057	148,223	0	0	0
ADJUSTMENT TO GAAP (1)	1,258,601	1,553,658	0	0	0
UNAVAILABLE RESOURCES (1)	(1,553,658)	(1,701,881)	0	0	0
ENDING BALANCE	0	0	0	0	0

(1) The City implemented GASB 33 in FY 2001. GASB 33 requires the City to recognize certain derived taxes in the period imposed. Although the City has recognized revenue in the period imposed, this amount represents resources not available in the current period.

CONVENTION CENTER MARKETING AND PROMOTION FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	521,461	502,414	205,016	474,774	384,513
REVENUE					
Contractor Revenue	136,616	141,821	123,118	137,873	138,572
TOTAL AVAILABLE FUNDS	136,616	141,821	123,118	137,873	138,572
REQUIREMENTS					
Catering and Concession Promos	155,663	168,462	228,134	228,134	423,085
TOTAL REQUIREMENTS	155,663	168,462	228,134	228,134	423,085
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(19,047)	(26,641)	(105,016)	(90,261)	(284,513)
ADJUSTMENT TO GAAP	0	(999)	0	0	0
ENDING BALANCE	502,414	474,774	100,000	384,513	100,000

CONVENTION CENTER REPAIR AND REPLACEMENT FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	251,138	310,010	433,627	402,829	191,335
REVENUE					
Contractor Revenue	204,924	323,341	184,677	206,810	207,859
TOTAL AVAILABLE FUNDS	204,924	323,341	184,677	206,810	207,859
PROGRAM REQUIREMENTS					
Equipment & Furnishings	146,052	230,522	418,304	418,304	399,194
TOTAL PROGRAM REQUIREMENTS	146,052	230,522	418,304	418,304	399,194
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	58,872	92,819	(233,627)	(211,494)	(191,335)
ENDING BALANCE	310,010	402,829	200,000	191,335	0

HOTEL/MOTEL OCCUPANCY TAX FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	0	0	0	0	0
REVENUE					
Hotel/Motel Revenue Recovery	0	69,130	0	0	0
Penalties & Interest	35,748	82,526	42,000	42,000	80,000
Hotel/Motel Taxes	31,722,010	37,422,781	34,804,644	38,839,756	39,967,184
Hotel/Motel Taxes-Venue Fund	9,062,266	10,692,223	9,942,906	11,107,794	11,442,053
TOTAL AVAILABLE FUNDS	40,820,024	48,266,660	44,789,550	49,989,550	51,489,237
TRANSFERS OUT					
Tourism and Promotion Fund	6,395,189	7,541,111	7,215,597	8,053,317	8,294,916
Convention Center Tax Fund	19,848,506	23,404,852	22,394,775	24,994,775	25,744,619
Cultural Arts Fund	4,632,641	5,462,714	5,226,940	5,833,780	6,008,794
Venue Project Fund	8,820,676	10,401,132	9,952,238	11,107,678	11,440,908
TOTAL TRANSFERS OUT	39,697,012	46,809,809	44,789,550	49,989,550	51,489,237
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	1,123,012	1,456,851	0	0	0
ADJUSTMENT TO GAAP	8,960,574	9,778,364	0	0	0
UNAVAILABLE RESOURCES	(10,083,586)	(11,235,215)	0	0	0
ENDING BALANCE	0	0	0	0	0

HOTEL OCCUPANCY TAX REVENUE BOND REDEMPTION FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	7,452,006	9,439,230	8,431,419	8,703,585	8,786,827
REVENUE					
Interest Income	23,704	15,300	8,405	13,359	12,020
BAB Subsidy	1,290,685	673,401	0	0	0
TOTAL REVENUE	1,314,389	688,701	8,405	13,359	12,020
TRANSFERS IN					
Convention Center Tax Fund	5,623,125	5,654,750	5,666,813	5,666,813	5,670,125
Venue Fund	9,244,284	10,408,145	7,645,982	11,114,743	9,336,604
CIP Fund	1,749,230	1,745,044	4,487,880	0	2,247,986
TOTAL TRANSFERS IN	16,616,639	17,807,939	17,800,675	16,781,556	17,254,715
TOTAL AVAILABLE FUNDS	17,931,028	18,496,640	17,809,080	16,794,915	17,266,735
REQUIREMENTS					
Principal	7,315,000	8,545,000	8,870,000	8,870,000	8,890,000
Interest Expense	7,449,187	7,597,276	7,298,586	6,365,310	6,881,041
Other	1,179,617	1,125,922	1,350,412	1,476,363	1,300,966
TOTAL REQUIREMENTS	15,943,804	17,268,198	17,518,998	16,711,673	17,072,007
TRANSFERS OUT					
Waller Creek Tunnel Reserve	0	1,964,087	0	0	0
TOTAL TRANSFERS OUT	0	1,964,087	0	0	0
TOTAL REQUIREMENTS AND TRANSFERS OUT	15,943,804	19,232,285	17,518,998	16,711,673	17,072,007
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	1,987,224	(735,645)	290,082	83,242	194,728
ENDING BALANCE	9,439,230	8,703,585	8,721,501	8,786,827	8,981,555

TOURISM AND PROMOTION FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	(334,133)	30,873	695,358	1,017,620	1,162,982
REVENUE					
Interest Income	1,379	3,030	2,000	3,000	3,000
TOTAL REVENUE	1,379	3,030	2,000	3,000	3,000
TRANSFERS IN					
Hotel/Motel Occ Tax Fund	6,395,189	7,541,111	7,215,597	8,053,317	8,294,916
PEC Revenue Fund	125,382	0	0	0	0
Convention Center	0	125,382	125,382	125,382	125,382
TOTAL TRANSFERS IN	6,520,571	7,666,493	7,340,979	8,178,699	8,420,298
TOTAL AVAILABLE FUNDS	6,521,950	7,669,523	7,342,979	8,181,699	8,423,298
REQUIREMENTS					
Tourism and Promotion Contract	6,157,699	6,682,776	8,036,337	8,036,337	9,586,280
TOTAL REQUIREMENTS	6,157,699	6,682,776	8,036,337	8,036,337	9,586,280
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	364,251	986,747	(693,358)	145,362	(1,162,982)
ADJUSTMENT TO GAAP	755	0	0	0	0
ENDING BALANCE	30,873	1,017,620	2,000	1,162,982	0

TOWN LAKE PARK VENUE PROJECT BOND REDEMPTION FUND

	2009-10 ACTUAL	2010-11 ACTUAL	2011-12 AMENDED	2011-12 ESTIMATED	2012-13 PROPOSED
BEGINNING BALANCE	1,129,919	439,676	874,717	874,742	1,421,182
REVENUE					
Interest Income	551	459	450	425	300
TOTAL REVENUE	551	459	450	425	300
TRANSFER IN					
Town Lake Park Venue Project Fund	1,999,017	2,193,772	2,875,610	2,875,610	3,061,456
TOTAL TRANSFERS IN	1,999,017	2,193,772	2,875,610	2,875,610	3,061,456
TOTAL AVAILABLE FUNDS	1,999,568	2,194,231	2,876,060	2,876,035	3,061,756
REQUIREMENTS					
Principal	900,000	0	580,000	580,000	1,315,000
Interest Expense	1,789,240	1,758,865	1,749,295	1,749,295	1,716,713
Other	571	300	300	300	300
TOTAL REQUIREMENTS	2,689,811	1,759,165	2,329,595	2,329,595	3,032,013
EXCESS (DEFICIENCY) OF TOTAL AVAILABLE FUNDS OVER TOTAL REQUIREMENTS	(690,243)	435,066	546,465	546,440	29,743
ADJUSTMENT TO GAAP	0	0	0	0	0
ENDING BALANCE	439,676	874,742	1,421,182	1,421,182	1,450,925

Printed by the Budget Office - August 2012