



The Austin – Travis County EMS Advisory Board convened on November 3, 2010, 15 Waller Street, in Austin, Texas at 9:30 a.m.

Board Members in Attendance: Susan Pascoe, Bob Taylor, Donald Patrick, Paula Barr, Paul Carrozza, Mark Clayton, Carlos Brown

Board Members Absent: Hector Gonzales, Stephen Wilson

Other Attendees: Ernesto Rodriguez, Vivian Holmes, John Ralston, Teresa Gardner, James Shamard, Karyl Kinsey, Gary Warren, Bob Moore, Danny Hobby, Terry Browder, Duke Kimbrough, Loretta Farb, Harry Evans

1. CALL TO ORDER –November 3, 2010

Chair Taylor called the meeting to order at 9:30 a.m.

2. CITIZEN COMMUNICATION: GENERAL - None

3. APPROVAL OF MINUTES

The minutes for the regular meeting of August 4, 2010 were approved on Board Member Barr's motion, Vice Chair Pascoe's second on a 7-0 vote with one correction to Item 4, changing St David's Hospital to *St. David's Healthcare*.

4. ELECT OFFICERS FOR FY 2010-2011

After a brief discussion, Board Member Barr motioned to keep Chair Bob Taylor and Vice Chair Susan Pascoe in their current positions, motion seconded by Board Member Donald Patrick, so moved on a 7-0 vote.

5. UPDATE ON FIRST RESPONDER EMT-E PROGRAM (combined with #6)

6. UPDATE ON SYSTEM QUALITY OF CARE IMPROVEMENT PROCESS

- Dr. Hinchey provided a PowerPoint presentation to the board members and attendees.
- OMD has created an IT plan and will present it to the board in the near future.
- EMS has implemented a process similar to the OPSTAT process, titled MEDSTAT, and it will be a daily review of calls such as STEMI, stroke, trauma, etc.

7. UPDATE ON ISSUE RAISED BY CITIZEN AT LAST MEETING

Mr. Keith Simpson provided the update and confirmed allegations given at the last meeting by citizen, Mr. Ogilvie. A plan is in place to send a letter to all nursing home

facilities within the City of Austin, provide a training plan to nursing homes and to franchise operations and created a regulatory plan for all franchises. Vice Chair Pascoe asked if it was a licensing issue for the nursing home with DSHS; Mr. Simpson was reviewing the regulation.

8. UPDATE ON ATCEMS STRATEGY DEVELOPMENT (combined with item 9)

9. DISCUSSION OF EMS BENCHMARKING CONSORTIUM

Director Rodriguez provided a presentation which included information on crew staffing configuration and a funding model assessment by EMS Industry Consultant.

- He provided an overview of where the dollars that make up the budget come from which support the current system.
- Director Rodriguez says the focus on the strategic development will be on what's important: people, service, quality finance, and outcomes.
- He offered to have Mr. Dave Williams, EMS Industry Consultant, attend the next meeting and to share the results from the Reno study and discuss collaborative improvements. It was agreed that Mr. Williams will present the study to the board at the February meeting if he was available.
- The system's geographic boundaries on a map were shared and the focus is on areas outside the city center. It was noted that St. David's will have a freestanding 24/7 ED in Pflugerville and in Bee Caves; and Regional Medical Center, is under construction in Lakeway and will include a hospital, cancer center and rehab center.
- Director Rodriguez reviewed ideas about staffing configuration, noting that funding is already allocated to personnel.
- The board discussed use of resources on major highway accidents. EMS and AFD responded by saying resources are sent and then they can pull back or add more depending on the nature of the call.

10. DISCUSSION OF ATCEMS ADVISORY BOARD'S PLANS FOR ASSEMBLING ANNUAL SYSTEM REVIEW LETTER

Board members discussed drafting a letter, but decided to wait. Director Rodriguez said that horizon issues are currently being drafted and could be shared with board members. The board agreed that Mr. Hobby and Chief Rodriguez will bring a draft to the next meeting.

11. UPDATE ON Q4FY10 AND FY10 SYSTEM STATISTICS

Mr. Shamard reviewed reports for FY10-4th QTR and those for the total of FY10.

12. DISCUSSION OF THE PROPOSED TRAVIS COUNTY EMS SERVICES STUDY

Mr. Hobby gave an overview of the study he is proposing. The study would not be on service in the City of Austin. The focus would be EMS service and ESD First Response in Travis County, including the small cities within Travis County.

13. OTHER BUSINESS

Chair Taylor announced that Board Member Stephen Wilson has resigned from the board; Mr. Hobby will begin looking for a new member.

14. ADJOURN

Chair Taylor adjourned the meeting at 11:41 a.m., without objection.