

## **Austin Energy Customer Assistance Discount Program**

### **Eligibility for Waiver and Discounts:**

- Supplemental Security Income Program
- Medicaid program types 3, 12, 13, 14, 18, 19, 22, 23, 24, or 51 only
- Travis County Hospital District Medical Assistance Program (MAP)
- Travis County Energy Assistance Programs: CEAP or FEMA
- State paid Medicare parts A and B (QMB, SLMB or QI)

### **Eligible customers qualify for the following fee waiver and discounts:**

- A \$6.00/month waiver of the customer electric service charge
- A \$17.00 (on average) reduced CAP fuel charge on electric use
- A \$7.10/month waiver of the customer water service charge
- A \$4.40/month waiver of the customer water revenue stability fee
- A \$9.25/month waiver of the customer waste water service charge
- A 50% reduction on your residential City of Austin Drainage fee to \$3.87 a month
- A \$7.29/month waiver of the transportation user fee for those who do not own or drive a vehicle, or who are at least 65

**FY 2011: \$4,293,071 in discounts provided to 8,655 households**

### **October 1, 2012 Rate Change**

- Expansion of the discount program will include all Medicaid types, SNAP, CHIP and Telephone Lifeline.
- Expecting participation of 25,000 households