

# Austin Public Library Director's Report September 2012

# More Than Books

**Highlights** 

- The 60% Complete Design Package for the New Central Library will be presented to City Council on September 27.
- The Willie Mae Kirk Dedication Ceremony will be held Saturday, October 6 at 11 a.m.
- The Austin Teen Book Festival, a free event sponsored by the Austin Public Library Friends Foundation, will be held September 29, at the Palmer Events Center from 10:00 a.m. to 5:00 p.m.
- The AHC's newest exhibit, "Building a Community: The First Century of African American Life in Travis County" is scheduled to open on September 25.
- Effective October 1, the Sunday hours at the Carver Branch will transfer to the Ruiz Branch.
- Effective October 1, customers will only be able to request 1 item at a time from InterLibrary Loans, this includes hold request
- The are currently no upcoming City Council agenda items for APL scheduled for October.

**Facilities Services** 

New Central Library Project: For participants in the New Central Library Project, the month of September has primarily been devoted to reviewing and refining the Design Development Phase drawings and specifications, as the project manager requested that all corrections and comments be returned to her by Friday, September 14th. At the September 10th Arts in Public Places (AIPP) Panel Meeting, a mid-design progress presentation was made by the artist working on the family friendly sculpture to be installed in Shoal Creek Park adjacent to the New Central Library. Although the sculpture is not considered a playscape, a recommendation was made to provide a soft landing surface around the piece as children may be running, playing and potentially falling in the area. In a 10:30 AM morning briefing on September 27th, a combined presentation of planned public spaces for the Seaholm District and the Design Development Phase of the New Central Library Project will be made to the Austin City Council. Also on the September 27th Agenda, will be a request for Council's approval to negotiate and execute a design and commission agreement with 220 Designs, Inc., for artwork for the Art Bollard Sleeves 2nd Street Bridge and Extension (West Avenue to Shoal Creek) Art in Public Places Project. A traffic bollard is a solid object intended to separate the pedestrian way from the vehicular way, and the goal of this project is to develop a work of contemporary art for the public that will enhance the experience of being a pedestrian, cyclist or driver on 2nd Street in front of the New Central Library. The project schedule for the New Central Library is now established as follows:

September 27 2012 ~ Design Development Completed (60% Complete Design Package Delivered) presented to Council

Library Commissions briefed on October 1, 2012

February 2013 ~ Construction Cost Limitation approved by Council

June 2013 ~ Construction Document Phase completed (100% Complete Design Package Delivered)

August 2013 ~ Permits received

November 2013 ~ Groundbreaking Ceremony conducted

December 2013 ~ Construction begins

December 2015 ~ Construction completed

Spring 2016 ~ Grand Opening Ceremony celebrated.

**2012 Bond Development Process**: The City of Austin has called a special election for Tuesday. November 6, 2012. Voters will consider eighteen City of Austin propositions, including ten City Charter amendment propositions, one voter-initiated proposition, and seven bond propositions. These will be considered in conjunction with the November General Election for Federal, State and County offices, along with propositions for other taxing authorities. Proposition 18 would authorize \$13,442,000 for projects and programs for library, museum and cultural arts facilities. If approved by voters, this proposition will allow the City to provide funding for designing, constructing, improving and equipping library, museum and cultural arts facilities. The types of projects to be undertaken as part of this bond proposition, if approved, may include but are not limited to the following:

Library Facility Improvement Projects
Provide funding for interior and exterior renovations at multiple branch locations of the Austin Public Library.

Representative projects may include:

- Austin History Center
- University Hills Branch
- Cepeda Branch
- Will Hampton Branch at Oak Hill
- Milwood Branch
- Windsor Park Branch
- Pleasant Hill Branch
- Yarborough Branch
- Zaragoza Technical Support Warehouse

Cultural Arts Facility Improvement Project

Provide funding to expand City-owned buildings that are leased and operated by the Austin Film Society to increase the amount of square footage available for film and television production and add office space for creative small businesses.

The complete 2012 bond voter information brochure is now available at www.austintexas.gov/2012bond.

Austin History Center Wastewater Line Retrofit Project: The finalized proposal for this work has been received from the selected plumbing contractor but will not be accepted by the Library Department until exploratory site work, sometimes called potholing, is performed to determine if there is sufficient slope in the limited area of construction to allow for the 1/8 inch per foot required by the current Building Code. This investigative work project has been delayed due to other projects being previously placed on the plumbing contractor's schedule, but a productive coordination meeting was held at the site on September 14th. It is now believed that all requisite exploratory construction activities will be completed prior to September 21st.

Faulk Central Library/Austin History Center Chiller and Cooling Tower Retrofit: The Austin Public Library and its project partner, Austin Energy, have received the contractor's revised change order proposal for exhaust system modifications needed to bring the Faulk Central Library basement chiller room within compliance to new mechanical codes. The building permit for these modifications has been extended by the City of Austin with several stipulations adding costs to the original estimate. However, the new change order proposal will allow the Faulk Central Library mechanical room and equipment to be brought into full compliance with the requirements of the new building code. Following coordination efforts between the contractor and the Purchasing Department, the revised contract's terms and conditions have been finalized. Council's approval is now needed to execute the new change order amount. Austin Energy and the Library Department are working together diligently to place this item on a Council agenda during October of 2012 in order to meet the grant deadline, as the funding for this change order proposal is provided by the American Recovery and Reinvestment Act (ARRA). The power distribution portion of the work will be performed by the Library Department's own electrical technicians so that the work schedule may be accelerated. The construction activities required to achieve the building engineering modifications desired are not expected to exceed six weeks in length, nor is the work expected to cause any interruption of normal business at the Faulk Central Library and Austin History Center complex.

#### **Exterior Security Cameras Installation Project:**

Final quality assurance/quality control site visits with the Communication Technology Department have been successfully concluded and close out procedures initiated for the nine critical branches that made up the First Phase of this projects. Those branches are: the Windsor Park, Ruiz, Carver, University Hills, Southeast Austin Community, Little Walnut Creek, Terrazas, St. John's and Willie Mae Kirk libraries. A revised scope of work is currently being developed for the remaining twelve branch libraries, as original pricing for the equipment is outdated or in some instances, equipment has been discontinued. The Project Team, which includes representatives from the Communication Technology Management Department, Austin Public Library Security, Schneider Electric, and Titus Electrical Contracting, LP., will coordinate walkthrough inspections of the twelve remaining branches to ensure consistency and prevent task overlap. An asbestos

survey is now being scheduled for the Zaragoza Technical Support Warehouse in anticipation of work starting there in October.

Faulk Central Library Boilers and Flue Retrofit Project: Revised Schematic Design documents for this project have been received and reviewed by the Library Department and are now judged to be 100% complete. During the Preliminary Design and Schematic Design phases, it became apparent as the scope of work was further developed that the Asbestos Clearance Request should be revised and resubmitted to the Asbestos/Lead Management Division of the Public Works Department. After meeting with representatives from the Asbestos/Lead Management Division on September 4th, the project manager acquired the services of an Asbestos Consultant from the City's rotation list on September 11th. As soon as the consultant's contract is negotiated and executed, it is anticipated that further asbestos sampling will need to be taken. In the meantime, Design Development is proceeding, and a project schedule has been established with a tentative completion date projected for the middle of October, 2013. If any significant amount of asbestos containing materials are determined to be in the path of construction, however, the schedule will be impacted by the need to allow time for asbestos abatement procedures to be carried out.

**Branch Libraries Photovoltaic System Installation Project:** This joint project with Austin Energy, made possible by means of a State Energy Conservation Office (SECO) grant, calls for the installation of solar panels on the roofs of the Carver, Spicewood Springs, Cepeda and Ruiz branch libraries. The solar panel array at the Carver Branch Library is substantially complete with the exception of some minor programming issues. It is the largest such installation found in the Library's inventory of properties and one of the largest installed to date for any City of Austin facility. The three roof levels of the Carver Branch Library are now covered by 276 modules (solar panels) set at a 5 degree angle. This roof mounted photovoltaic system will provide 65 KW for the Carver Branch Library and whatever electricity is not used by the library will be absorbed by the City grid for distribution elsewhere. Media coverage of the successful installation of the photovoltaic array installation at the Carver Branch Library and the Carver Museum was provided on June 20th, in synchronization with the Summer Solstice, the first day of summer. The work to install photovoltaic panels at the Ruiz Branch Library has been now been completed as well, as has the installation of photovoltaic panels at the Spicewood Springs Branch Library. The only project items remaining to be addressed at the Ruiz and the Spicewood Springs branches are dash board screen installations within the libraries to display the energy production of the photovoltaic systems. The solar panel installation at the Cepeda Branch Library passed final inspection with flying colors on September 17th, leaving only the installation of a viewing station as remaining work to be completed. The photovoltaic systems at the Ruiz, Spicewood Springs and Cepeda branches are each expected to produce 4kw of electrical energy. The Library Department anticipates that all work on this solar energy project will be completed within forty-five (45) days and will necessitate no interruption of library services.

Willie Mae Kirk Branch Library Naming Ceremony:

The newly installed monument and building signs at the 3101 Oak Springs Drive location have been found by the Library Department as well as the Kirk family to be both attractive and fitting for the facility. Consequently, the Dedication Ceremony for the Willie Mae Kirk Branch Library has been scheduled to be celebrated on Saturday, October 6th, beginning at 11:00 AM. Live music, light refreshments and entertainment for our youngest customers will be provided as part of the festivities planned for the library renaming program.

Recycled Reads Bookstore: The Austin Public Library is presently pursuing the demolition and replacement of an existing and structurally unsound sign pole near the front of the Recycled Reads Bookstore so that new signage may be installed to better advertise the presence of our department's used bookstore to customers. Unfortunately, a conflict has been discovered between City of Austin and Travis County records as to whether the site has already reached the maximum number of signs permitted by ordinance. A Land Use Determination will therefore be filed to resolve the issue, hopefully allowing the Austin Public Library to move forward with its proposed signage upgrade project for this site.

**Emergency Plumbing Repairs at Faulk Central** 

Library: From September 4th through September 7th, an emergency plumbing retrofit was conducted at the Faulk Central Library for two completely clogged, 2 inch waste lines servicing sinks on the fourth floor of the building. During the project, the West end of the third floor needed to be made off-limits for the public to allow the plumbers to safely access the drain lines for the floor above. However, Library staff searched for and located items in the restricted access areas at customers' request. Originally scheduled for construction activities to be underway until September 14th, the project passed final inspection a week early, and it proved possible to increase the slope on the waste lines to better prevent such problems from reoccurring in the future.

### Austin History Center Programming & Outreach

 On August 9, Manager Mike Miller gave a lecture about Austin movie theaters, and the history of the Paramount Theater in particular, to Inherit Austin, a group within the Heritage Society of Austin.

#### **Collections**

- AHC staff, led by Processing Archivist Molly Hults, finished processing 6 collections and placed EAD encoded finding aids for these collections on the Internet at the TARO website. These collections include the WE Care Austin Records, the Frank Rundell Papers and Drawings, the Zilker Park Posse Records, the Winfred Gustafson Records, Drawings and Photographs, the Hank Todd Smith Papers, and the David Austin Task Force on the Homeless Records. Staff also added items or updated finding aids to 2 additional collections, adding 8 new collection inventories online for researchers to discover. The finding aids are available online at: http://www.lib.utexas.edu/taro/browse/browse ahc1.html.
- One of the interesting acquisitions the last month was

the records of the Violet Crown Garden Club, one of the oldest garden clubs in Texas and started by Mrs. Clara Driscoll Sevier

#### **Exhibits**

• The AHC's newest exhibit, "Building a Community: The First Century of African American Life in Travis County" is scheduled to open on September 25. The exhibit focuses on 1839 through 1940, the first century of African American life in Travis County, and explores the contributions and achievements as well as the obstacles faced in building a community and obtaining the American dream. Hundreds of documents and photographs mined from the AHC's collections illustrate these stories and help reveal periods of this history that need documentation to complete the picture. The exhibit runs through March 24, 2013.

### **Publications**

- Photos from the AHC were purchased for use in the upcoming book, Lizzie Johnson, to be published in November, an article in Ride Texas about Texas Ranger Frank Hamer, a Jim Swift story on KXAN about the Blanco St. Fire Station, and for exhibits at the Capitol Visitors Center, the State Capitol, and a traveling exhibit from Humanities Texas.
- Michael Brick's new book, Saving the School: The True Story of a Principal, a Teacher, a Coach, a Bunch of Kids, and a Year in the Crosshairs of Education Reform, made extensive use of AHC materials. This book is about the troubles at Reagan High School and how the community rallied around the school when it was threatened with closure.

# **Youth Services**

ACYS is pleased that Marion Rocco has recently been appointed to the 2014 Batchelder Award Committee. The term for the committee appointment would begin this coming January, at the ALA Midwinter Conference, and will continue through the ALA Annual Conference in summer 2014.

The Batchelder Award (http://www.ala.org/alsc/ awardsgrants/bookmedia/batchelderaward) is presented annually to the most outstanding children's book originally published in a non-English language, outside of the United States, that is translated into English and published in the United States as a translation. Through her participation in this committee, Marion will be exposed to numerous high-quality translated books that might otherwise go unnoticed by American review publications; she will be able to recommend their inclusion in APL's collections to our selectors. Additionally, her participation in this committee's work will afford Marion the opportunity to continue honing the book discussion skills she has been developing since before taking her position at APL, and that are truly useful in the process of "hand-selling" books to children and their families.

# **Central Library Services**

A plumbing retrofit of the third floor of the Faulk Central Library was scheduled for September 4 – 14. Old, clogged plumbing lines were capped, removed and replaced in

3.5 days, a week ahead of schedule. Public access to the floor was limited and book shelves and floors were draped with plastic to protect the materials. The Paging and VICTORY Tutorial offices were closed and staff relocated to other areas in the library. Staff schedules were rearranged to have staff available to retrieve items since customers were not allowed behind the construction barricades. Notices were posted in the newspapers, on the website and throughout the building.

#### **Programming & Outreach**

New monthly computer classes started In August. "Create an Online Portfolio" class was introduced and "Introduction to Computer Basics" was brought back as a regular class. In September, ACLS will offer a twopart series "Protect Your Information." The Job Search/ Computer Lab sessions serve about 20 customers a month.

Practiquemos Espanol is now two times a week and the monthly attendance has grown from 65 in February to 105 in August. Que me Cuentas also has a steady following with an average monthly attendance of about 30 people.

#### Reference

Reference staff developed "Ask an Expert" as another staff training option for branch staff. The idea came out of a discussion of the "Expert Apprentice" program. With staff shortages and parking shortages downtown, the idea to take the experts to staff instead of having them come to the experts was brainstormed. Upon request Reference, History Center, Human Resources, Safety and Security will go to staff meetings and discuss a requested topic. Reference staff would discuss and demonstrate databases, downloadables, Bibliocommons, etc.

#### **Service Changes and Improvements**

Interlibrary Loan (ILL) – Customers will be limited to 1 transaction, including requests and check-outs, beginning Monday, October 1, 2012. State support for the Austin Public Library's Interlibrary Loan service was drastically reduced in 2011 and services limited to books only and 5 items per library card. APL has been providing ILL service with no ILL staff and can no longer maintain this service at the current level. Central Library Services will begin notifying customers of the planned changes immediately.

## **Branch Services**

Branch Services is looking forward to getting several new positions as part of the new City budget, and are looking at ways to optimize staffing system wide.

The America's Music Grant is picking up speed at Terrazas; staff from the History Center has been surveying the branch for an exhibit and show space focused on Austin musicians.

Ruiz continues to get positive input on its popular Adult Craft Night. Manchaca will be getting some shelving help in the form of several new Adult and Teen volunteers.

### **Recycled Reads**

August revenue for Recycled Reads was approximately \$11,650 (9,760 items) and over 3,900 people visited the store. Donations were received from approximately 270 people including a donation from the Austin American Statesman of over 2,000 books.

More than twenty volunteers on average donate over 220 hours of their time to the bookstore. Goodwill Industries picked up 30 gaylords of discarded materials and Image Microsystems picked-up 2 pallets of media. Staff received 12 pallets of materials from the warehouse, branches and donations and sorted approximately 20 pallets of materials representing over 40,000 items over 12 tons of materials were kept out of the landfill.

### <u>Information Systems</u>

Library Information Systems staff is designing an online method for making meeting room reservations. The intent is to have all public meeting space reservations be viewable from APL's website. APL wants customers to be able to view the website and see the dates, times, and meetings that are being held in Library meeting rooms. The system is being designed to help staff document and manage meeting room reservations at all of the Library locations. The room reservation will be handled similar to other events taking place at the Library. Staff plans to grow the system to ultimately allow Library customers to make reservations online and have the reservation approved without having to call a specific branch library.

### **Volunteer Services**

AUGUST 2012 - STATISTICS

Number of Volunteers 154

AUGUST - Volunteer hours 1360.82

Volunteer Value\* \$ 21.79

\$ 29,652.27

# **August Incidents**

- Disturbing others using the Library
- 27 Harassment of Library staff or customers (Not Sexual)
- 20 Violating Internet Policy
- 19 Disorderly conduct
- 15 Sleeping in the Library
- 15 Theft of Library, staff, or customer property
- 14 Using obscene language
- 14 Leaving personal belongings unattended
- 13 Mistreatment or vandalism of Library facilities, materials, or equipment
- 10 Intoxication resulting from alcohol or drugs
- 10 No hat policy
- 9 No outside food or beverages allowed in the Library
- 8 Abandoning children or failing to supervise children at the Library
- 7 Entering unauthorized areas
- 8 Appropriate clothing is required
- 7 Physically attack or threaten to attack another person
- 7 Destruction of Library property
- 6 Blocking access to Library entrances, passageways or resources

- 6 Strong Odor
- Appropriate clothing is required 4
- 4 Unintended use of restrooms
- Sexual harassment of Library staff or customers
- Fighting
- 2
- Smoking in the Library Bringing animals into the Library 1
- 1 Bringing in bedrolls, blankets or sleeping bags.
- 1 Child abuse
- Unlawfully carrying or displaying weapons 1

#### 269 **Total**

### **Locations # of Incidents**

ACE 48 ALW 19 ATB 17 ASR 14 ACB AWP 14 13 APH 10 ASE 9 8 7 7 AWK ASJ ARZ AYB 6 AMR 5 AOQ ACP 4 4

AUH

ATO ANV AMI

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To see the complete up to date listing of events visit

### http://library.austintexas.gov/events

Brenda Branch, Director of Libraries

