

## **GOOD NEIGHBOR PROGRAM**

**GOOD NEIGHBOR POLICY means a set of good business practices that are required as a condition of their OMV permit.**

Where amplified sound events occur, as defined by this permit, venue management shall ensure procedures to maintain the safety, quiet and cleanliness of the premises and vicinity. These conditions shall include, but are not limited to the following:

1. The venue shall be responsible for illuminating the parking lot, sidewalk and street outside of the business (where applicable).
2. Venue employees are to be posted at the entrances and exits from 10:00 p.m., until all patrons have left the premises at closing time. Patrons waiting to enter and those exiting shall be reminded to respect the quietness and cleanliness of the neighborhood as they enter and leave the area.
3. Venue management shall ensure that sidewalks adjacent to the premises are not impeded by patrons or employees due to events at the venue and shall provide sufficient security whenever patrons are gathered outdoors.
4. Signage urging patrons to enter and exit the premises in a quiet and respectful manner, not to block driveways or to litter are to be posted and well lit at the entrances and exits.
5. The venue shall ensure that their employees will maintain a 50' radius of the establishment (where applicable), keeping it clear of trash, cans and bottles. Cleanup of this radius is to occur at closing time.
6. Toilet facilities sufficient for accommodating the inside patrons and patrons waiting outside to enter (where applicable), shall be kept clean and made available at all times.
7. During all periods of amplified sound, the venue management shall provide interested parties with the cell phone number of the person authorized and responsible for adjusting sound levels. The manager or other responsible person shall answer a cell phone for a minimum of one hour after closing time, to allow police or other City personnel to contact them with concerns.
8. There shall be no amplified sound audible at the property line of the venue after cut off times.
9. Permit holder agrees to be responsible for all conditions under which this permit is granted.