



OCTOBER 2010 Austin Public Library Statistical Report



Population for Austin: 782,483
 FY Annual Budget (Oct. 2010 - Sept. 2011): \$25,905,950
 FY Annual Book Budget (Oct. 2010 - Sept. 2011): \$2,430,465
 Total FTEs (Full Time Equivalent Staff): 344.18
 Total Number of Facilities: 23 (20 Branches, Faulk Central, AHC, Recycled Reads)

	OCTOBER 2010	1 MONTH FY 10-11	1 MONTH FY 09-10	% CHANGE
Collection Size●☼	1,454,732	1,454,732	1,456,584	0
New Materials Added to Collection	7,523	7,523	10,254	-27
Magazines and Newspapers: Titles●	615	615	663	-7
Magazines and Newspapers: Subscriptions●	1,064	1,064	1,171	-9
Resident Youth Star Cards Processed	650	650	732	-11
Resident Adult Star Cards Processed	2,912	2,912	2,775	5
Non-Resident Adult Star Cards Processed	1	1	1	0
Total Library Cards Processed	3,563	3,563	3,508	2
TexShare Cards Issued to APL Cardholders	77	77	268	-71
Registered Library Cardholders●☒	486,510	486,510	564,423	-14
Reserves: Requested	49,041	49,041	55,084	-11
Reserves: Filled	39,711	39,711	46,164	-14
Total Volunteers	213	213	162	31
Hours of Volunteer Service	2,091	2,091	1,622	29
Value of Volunteer Hours	\$43,597	\$43,597	\$32,840	33
Total ILL Requests Received	10,068	10,068	9,790	3
ILL Requests Filled from Collection for Other Libraries	3,051	3,051	2,261	35
ILL Requests from APL Customers	1,350	1,350	1,790	-25
ILL Requests Completed for APL Customers (includes cancelled requests)	1,638	1,638	1,449	13
Page Requests: Library Online Catalog	1,148,337	1,148,337	1,245,988	-8
Page Requests: Austin City Connection - Library (www.ci.austin.tx.us/library)	459,682	459,682	451,060	2
Page Requests: Austin Library (austinlibrary.com)	62,536	62,536	55,979	12
Page Requests: Connected Youth☒	43,051	43,051	48,514	-11
Total Page Requests*	1,713,784	1,713,784	1,801,578	-5
Number of Database Queries	62,876	62,876	56,384	12
Number of Public Use Computers (laptops for public check-out included)●	598	598	569	5
Teen Center Internet Users▲	11,336	11,336	11,695	-3

●Total count to date.

☼Collection size does not include archival materials at the Austin History Center.

*The number of "Total Page Requests" also includes 178 for the Austin Summer Reading program. (Year-to-date total = 178)

☒On December 6, 2009, 118,678 inactive library accounts were purged from the cardholders database.

▲The Twin Oaks Branch closed June 1, 2010 to prepare for opening in the newly constructed library building. Re-opened August 21, 2010. Twin Oaks Branch new teen center for Internet users opened August 21, 2010.

☒Page Requests for Wired for Youth (WFY) Web statistics were previously tracked and totaled with Page Requests for Connected Youth Web statistics. Beginning FY 10-11 WFY no longer exists. Only "Connected Youth" Web statistics will be reported.

OCTOBER 2010
Austin Public Library
Statistical Report



NOVEMBER 2010 Austin Public Library Statistical Report



Population for Austin: 782,483
 FY Annual Budget (Oct. 2010 - Sept. 2011): \$25,905,950
 FY Annual Book Budget (Oct. 2010 - Sept. 2011): \$2,430,465
 Total FTEs (Full Time Equivalent Staff): 344.18
 Total Number of Facilities: 23 (20 Branches, Faulk Central, AHC, Recycled Reads)

	NOVEMBER 2010	2 MONTH FY 10-11	2 MONTH FY 09-10	% CHANGE
Collection Size●☼	1,444,101	1,444,101	1,454,173	-1
New Materials Added to Collection	12,181	19,704	20,451	-4
Magazines and Newspapers: Titles●	614	614	653	-6
Magazines and Newspapers: Subscriptions●	1,063	1,063	1,149	-7
Resident Youth Star Cards Processed	507	1,157	1,247	-7
Resident Adult Star Cards Processed	2,407	5,319	5,085	5
Non-Resident Adult Star Cards Processed	0	1	2	-50
Total Library Cards Processed	2,914	6,477	6,334	2
TexShare Cards Issued to APL Cardholders	79	156	511	-69
Registered Library Cardholders●☒	489,281	489,281	567,108	-14
Reserves: Requested	45,612	94,653	106,708	-11
Reserves: Filled	36,410	76,121	86,912	-12
Total Volunteers	171	384	333	15
Hours of Volunteer Service	1,697	3,788	3,252	16
Value of Volunteer Hours	\$35,372	\$78,969	\$65,842	20
Total ILL Requests Received	9,262	19,330	17,772	9
ILL Requests Filled from Collection for Other Libraries	2,973	6,024	4,284	41
ILL Requests from APL Customers	1,495	2,845	3,168	-10
ILL Requests Completed for APL Customers (includes cancelled requests)	1,457	3,095	2,958	5
Page Requests: Library Online Catalog	1,085,243	2,233,580	2,394,895	-7
Page Requests: Austin City Connection - Library (<i>www.ci.austin.tx.us/library</i>)	432,231	891,913	852,074	5
Page Requests: Austin Library (<i>austinlibrary.com</i>)	55,986	118,522	106,630	11
Page Requests: Connected Youth☒	44,020	87,071	92,277	-6
Total Page Requests*	1,617,596	3,331,380	3,445,956	-3
Number of Database Queries	62,677	125,553	109,088	15
Number of Public Use Computers (laptops for public check-out included)●	599	599	569	5
Teen Center Internet Users▲	10,180	21,516	21,473	0

●Total count to date.

☼Collection size does not include archival materials at the Austin History Center.

*The number of "Total Page Requests" also includes 116 for the Austin Summer Reading program. (Year-to-date total = 294)

☒On December 6, 2009, 118,678 inactive library accounts were purged from the cardholders database.

▲The Twin Oaks Branch closed June 1, 2010 to prepare for opening in the newly constructed library building. Re-opened August 21, 2010. Twin Oaks Branch new teen center for Internet users opened August 21, 2010.

☒Page Requests for Wired for Youth (WFY) Web statistics were previously tracked and totaled with Page Requests for Connected Youth Web statistics. Beginning FY 10-11 WFY no longer exists. Only "Connected Youth" Web statistics will be reported.



DECEMBER 2010 Austin Public Library Statistical Report



Population for Austin: 782,483
 FY Annual Budget (Oct. 2010 - Sept. 2011): \$25,905,950
 FY Annual Book Budget (Oct. 2010 - Sept. 2011): \$2,430,465
 Total FTEs (Full Time Equivalent Staff): 344.18
 Total Number of Facilities: 23 (20 Branches, Faulk Central, AHC, Recycled Reads)

	DECEMBER 2010	3 MONTH FY 10-11	3 MONTH FY 09-10	% CHANGE
Collection Size●☼	1,447,011	1,447,011	1,449,063	0
New Materials Added to Collection	16,040	35,744	29,295	22
Magazines and Newspapers: Titles●	612	612	634	-3
Magazines and Newspapers: Subscriptions●	1,061	1,061	1,101	-4
Resident Youth Star Cards Processed	431	1,588	1,651	-4
Resident Adult Star Cards Processed	1,948	7,267	7,053	3
Non-Resident Adult Star Cards Processed	0	1	2	-50
Total Library Cards Processed	2,379	8,856	8,706	2
TexShare Cards Issued to APL Cardholders	81	237	790	-70
Registered Library Cardholders●▼	491,631	491,631	450,717	9
Reserves: Requested	41,749	136,402	155,233	-12
Reserves: Filled	34,886	111,007	128,338	-14
Total Volunteers▶	170	554	485	14
Hours of Volunteer Service▶	1,524	5,312	4,789	11
Value of Volunteer Hours▶	\$31,765	\$110,734	\$96,956	14
Total ILL Requests Received	8,246	27,576	24,866	11
ILL Requests Filled from Collection for Other Libraries	2,522	8,546	5,865	46
ILL Requests from APL Customers	1,685	4,530	4,565	-1
ILL Requests Completed for APL Customers (includes cancelled requests)	1,547	4,642	5,175	-10
Page Requests: Library Online Catalog	986,982	3,220,562	3,468,454	-7
Page Requests: Austin City Connection - Library (www.ci.austin.tx.us/library)	399,794	1,291,707	1,243,418	4
Page Requests: Austin Library (austinelibrary.com)	48,050	166,572	154,046	8
Page Requests: Connected Youth✳	35,679	122,750	138,197	-11
Total Page Requests*	1,470,617	4,801,997	5,004,247	-4
Number of Database Queries	52,876	178,429	160,124	11
Number of Public Use Computers (laptops for public check-out included)●	597	597	570	5
Teen Center Internet Users▲	9,401	30,917	32,893	-6

●Total count to date.

☼Collection size does not include archival materials at the Austin History Center.

*The number of "Total Page Requests" also includes 112 for the Austin Summer Reading program. (Year-to-date total = 406)

▼On December 6, 2009, 118,678 inactive library accounts were purged from the cardholders database.

▲The Twin Oaks Branch closed June 1, 2010 to prepare for opening in the newly constructed library building. Re-opened August 21, 2010. Twin Oaks Branch new teen center for Internet users opened August 21, 2010.

✳Page Requests for Wired for Youth (WFY) Web statistics were previously tracked and totaled with Page Requests for Connected Youth Web statistics. Beginning FY 10-11 WFY no longer exists. Only "Connected Youth" Web statistics will be reported.

▶Due to the conversion to the new City of Austin volunteer management software (VicNet) and training of all volunteers, the data collected was not 100% completed for December 2010 stats. The December 2010 stats figures have now been updated and all data has been entered into the new system.



JANUARY 2011 Austin Public Library Statistical Report



Population for Austin: 782,483
 FY Annual Budget (Oct. 2010 - Sept. 2011): \$25,905,950
 FY Annual Book Budget (Oct. 2010 - Sept. 2011): \$2,430,465
 Total FTEs (Full Time Equivalent Staff): 344.18
 Total Number of Facilities: 23 (20 Branches, Faulk Central, AHC, Recycled Reads)

	JANUARY 2011	4 MONTH FY 10-11	4 MONTH FY 09-10	% CHANGE
Collection Size●☼	1,454,154	1,454,154	1,449,231	0
New Materials Added to Collection	22,662	58,406	43,559	34
Magazines and Newspapers: Titles●	613	613	620	-1
Magazines and Newspapers: Subscriptions●	1,062	1,062	1,076	-1
Resident Youth Star Cards Processed	517	2,105	2,244	-6
Resident Adult Star Cards Processed	2,623	9,890	9,941	-1
Non-Resident Adult Star Cards Processed	5	6	5	20
Total Library Cards Processed	3,145	12,001	12,190	-2
TexShare Cards Issued to APL Cardholders	112	349	1,089	-68
Registered Library Cardholders●▼	494,751	494,751	454,104	9
Reserves: Requested	50,980	187,382	214,907	-13
Reserves: Filled	41,320	152,327	173,536	-12
Total Volunteers▶	204	758	650	17
Hours of Volunteer Service▶	1,990	7,302	6,506	12
Value of Volunteer Hours▶	\$41,492	\$152,226	\$131,720	16
Total ILL Requests Received	9,681	37,257	34,043	9
ILL Requests Filled from Collection for Other Libraries	3,150	11,696	8,298	41
ILL Requests from APL Customers	1,772	6,302	6,040	4
ILL Requests Completed for APL Customers (includes cancelled requests)	1,350	5,992	6,468	-7
Page Requests: Library Online Catalog	1,183,773	4,404,335	4,744,891	-7
Page Requests: Austin City Connection - Library (www.ci.austin.tx.us/library)	448,386	1,740,093	1,680,444	4
Page Requests: Austin Library (austinelibrary.com)	70,981	237,553	214,567	11
Page Requests: Connected Youth✳	36,021	158,771	183,441	-13
Total Page Requests*	1,739,300	6,541,297	6,823,523	-4
Number of Database Queries	56,650	235,079	217,205	8
Number of Public Use Computers (laptops for public check-out included)●	596	596	570	5
Teen Center Internet Users▲	8,453	39,370	42,940	-8

●Total count to date.

☼Collection size does not include archival materials at the Austin History Center.

*The number of "Total Page Requests" also includes 139 for the Austin Summer Reading program. (Year-to-date total = 545)

▼On December 6, 2009, 118,678 inactive library accounts were purged from the cardholders database.

▲The Twin Oaks Branch closed June 1, 2010 to prepare for opening in the newly constructed library building. Re-opened August 21, 2010. Twin Oaks Branch new teen center for Internet users opened August 21, 2010.

✳Page Requests for Wired for Youth (WFY) Web statistics were previously tracked and totaled with Page Requests for Connected Youth Web statistics. Beginning FY 10-11 WFY no longer exists. Only "Connected Youth" Web statistics will be reported.

▶Due to the conversion to the new City of Austin volunteer management software (VicNet) and training of all volunteers, the data collected was not 100% completed for December 2010 stats. The December 2010 stats figures have now been updated and all data has been entered into the new system.



FEBRUARY 2011 Austin Public Library Statistical Report



Population for Austin: 782,483
 FY Annual Budget (Oct. 2010 - Sept. 2011): \$25,905,950
 FY Annual Book Budget (Oct. 2010 - Sept. 2011): \$2,430,465
 Total FTEs (Full Time Equivalent Staff): 344.18
 Total Number of Facilities: 23 (20 Branches, Faulk Central, AHC, Recycled Reads)

	FEBRUARY 2011	5 MONTH FY 10-11	5 MONTH FY 09-10	% CHANGE
Collection Size●☼	1,450,180	1,450,180	1,455,432	0
New Materials Added to Collection	17,124	75,530	54,574	38
Magazines and Newspapers: Titles●	613	613	618	-1
Magazines and Newspapers: Subscriptions●	1,062	1,062	1,071	-1
Resident Youth Star Cards Processed	366	2,471	2,691	-8
Resident Adult Star Cards Processed	1,959	11,849	12,389	-4
Non-Resident Adult Star Cards Processed	1	7	7	0
Total Library Cards Processed	2,326	14,327	15,087	-5
TexShare Cards Issued to APL Cardholders	105	454	1,153	-61
Registered Library Cardholders●▼	497,037	497,037	456,943	9
Reserves: Requested	44,317	231,699	266,156	-13
Reserves: Filled	35,999	188,326	215,045	-12
Total Volunteers▶	176	934	832	12
Hours of Volunteer Service▶	1,859	9,161	8,257	11
Value of Volunteer Hours▶	\$38,763	\$190,989	\$167,173	14
Total ILL Requests Received	8,970	46,227	40,238	15
ILL Requests Filled from Collection for Other Libraries	2,971	14,667	10,069	46
ILL Requests from APL Customers	1,622	7,924	7,167	11
ILL Requests Completed for APL Customers (includes cancelled requests)	1,612	7,604	7,607	0
Page Requests: Library Online Catalog	1,008,748	5,413,083	5,877,924	-8
Page Requests: Austin City Connection - Library (<i>www.ci.austin.tx.us/library</i>)	388,605	2,128,698	2,078,596	2
Page Requests: Austin Library (<i>austinlibrary.com</i>)	64,198	301,751	269,999	12
Page Requests: Connected Youth✳	26,945	185,716	221,248	-16
Page Requests: Recycled Reads✳	1,317	1,317	----	----
Total Page Requests*	1,489,929	8,031,226	8,448,157	-5
Number of Database Queries	53,710	288,789	273,682	6
Number of Public Use Computers (laptops for public check-out included)●	604	604	563	7
Teen Center Internet Users▲	6,980	46,350	51,385	-10

●Total count to date.

☼Collection size does not include archival materials at the Austin History Center.

*The number of "Total Page Requests" also includes 116 for the Austin Summer Reading program. (Year-to-date total = 661)

▼On December 6, 2009, 118,678 inactive library accounts were purged from the cardholders database.

▲The Twin Oaks Branch closed June 1, 2010 to prepare for opening in the newly constructed library building. Re-opened August 21, 2010. Twin Oaks Branch new teen center for Internet users opened August 21, 2010.

✳Page Requests for Wired for Youth (WFY) Web statistics were previously tracked and totaled with Page Requests for Connected Youth Web statistics.

Beginning FY 10-11 WFY no longer exists. Only "Connected Youth" Web statistics will be reported.

The first web hits for Recycled Reads (ARR) occurred in February 2011. Beginning February 2011, Page Requests for ARR Web statistics will be tracked and reported.

▶Due to the conversion to the new City of Austin volunteer management software (VicNet) and training of all volunteers, the data collected was not 100% completed for December 2010 stats. The December 2010 stats figures have now been updated and all data has been entered into the new system.



MARCH 2011 Austin Public Library Statistical Report



Population for Austin: 782,483
 FY Annual Budget (Oct. 2010 - Sept. 2011): \$25,905,950
 FY Annual Book Budget (Oct. 2010 - Sept. 2011): \$2,430,465
 Total FTEs (Full Time Equivalent Staff): 344.18
 Total Number of Facilities: 23 (20 Branches, Faulk Central, AHC, Recycled Reads)

	MARCH 2011	6 MONTH FY 10-11	6 MONTH FY 09-10	% CHANGE
Collection Size●☼	1,459,563	1,459,563	1,453,297	0
New Materials Added to Collection	25,451	100,981	68,548	47
Magazines and Newspapers: Titles●	613	613	617	-1
Magazines and Newspapers: Subscriptions●	1,062	1,062	1,070	-1
Resident Youth Star Cards Processed	586	3,057	3,257	-6
Resident Adult Star Cards Processed	2,267	14,116	14,989	-6
Non-Resident Adult Star Cards Processed	3	10	7	43
Total Library Cards Processed	2,856	17,183	18,253	-6
TexShare Cards Issued to APL Cardholders	108	562	1,229	-54
Registered Library Cardholders●☒	499,710	499,710	460,068	9
Reserves: Requested	49,433	281,132	320,777	-12
Reserves: Filled	41,571	229,897	261,899	-12
Total Volunteers▶	168	1,102	1,032	7
Hours of Volunteer Service▶	1,752	10,912	10,445	4
Value of Volunteer Hours▶	\$36,520	\$227,510	\$211,480	8
Total ILL Requests Received	9,908	56,135	50,261	12
ILL Requests Filled from Collection for Other Libraries	3,298	17,965	12,951	39
ILL Requests from APL Customers	1,842	9,766	8,586	14
ILL Requests Completed for APL Customers (includes cancelled requests)	1,983	9,587	9,195	4
Page Requests: Library Online Catalog	1,122,391	6,535,474	7,121,330	-8
Page Requests: Austin City Connection - Library (<i>www.ci.austin.tx.us/library</i>)	451,027	2,579,725	2,541,080	2
Page Requests: Austin Library (<i>austinlibrary.com</i>)	69,908	371,659	334,477	11
Page Requests: Connected Youth☒	35,018	220,734	269,082	-18
Page Requests: Recycled Reads☒	1305	2,622	---	---
Total Page Requests*	1,679,833	9,711,059	10,266,777	-5
Number of Database Queries	63,489	352,278	344,716	2
Number of Public Use Computers (laptops for public check-out included)●	618	618	559	11
Teen Center Internet Users▲	8,919	55,269	62,424	-11

●Total count to date.

☼Collection size does not include archival materials at the Austin History Center.

*The number of "Total Page Requests" also includes 184 for the Austin Summer Reading program. (Year-to-date total = 845)

☒On December 6, 2009, 118,678 inactive library accounts were purged from the cardholders database.

▲The Twin Oaks Branch closed June 1, 2010 to prepare for opening in the newly constructed library building. Re-opened August 21, 2010. Twin Oaks Branch new teen center for Internet users opened August 21, 2010.

☒Page Requests for Wired for Youth (WFY) Web statistics were previously tracked and totaled with Page Requests for Connected Youth Web statistics. Beginning FY 10-11 WFY no longer exists. Only "Connected Youth" Web statistics will be reported.

The first web hits for Recycled Reads (ARR) occurred in February 2011. Beginning February 2011, Page Requests for ARR Web statistics will be tracked and reported.

▶Due to the conversion to the new City of Austin volunteer management software (VicNet) and training of all volunteers, the data collected was not 100% completed for December 2010 stats. The December 2010 stats figures have now been updated and all data has been entered into the new system.



APRIL 2011 Austin Public Library Statistical Report



Population for Austin: 782,483
 FY Annual Budget (Oct. 2010 - Sept. 2011): \$25,905,950
 FY Annual Book Budget (Oct. 2010 - Sept. 2011): \$2,430,465
 Total FTEs (Full Time Equivalent Staff): 344.18
 Total Number of Facilities: 23 (20 Branches, Faulk Central, AHC, Recycled Reads)

	APRIL 2011	7 MONTH FY 10-11	7 MONTH FY 09-10	% CHANGE
Collection Size●☼	1,467,429	1,467,429	1,455,441	1
New Materials Added to Collection	23,370	124,351	82,381	51
Magazines and Newspapers: Titles●	614	614	618	-1
Magazines and Newspapers: Subscriptions●	1,075	1,075	1,065	1
Resident Youth Star Cards Processed	456	3,513	3,723	-6
Resident Adult Star Cards Processed	2,149	16,265	17,337	-6
Non-Resident Adult Star Cards Processed	3	13	8	63
Total Library Cards Processed	2,608	19,791	21,068	-6
TexShare Cards Issued to APL Cardholders	69	631	1,301	-51
Registered Library Cardholders●☒	502,278	502,278	462,860	9
Reserves: Requested	44,501	325,633	362,321	-10
Reserves: Filled	37,586	267,483	298,721	-10
Total Volunteers▶	159	1,261	1,220	3
Hours of Volunteer Service▶	1,639	12,551	12,293	2
Value of Volunteer Hours▶	\$35,001	\$262,511	\$250,016	5
Total ILL Requests Received	10,087	66,222	60,046	10
ILL Requests Filled from Collection for Other Libraries	3,448	21,413	15,971	34
ILL Requests from APL Customers	1,746	11,512	9,895	16
ILL Requests Completed for APL Customers (includes cancelled requests)	1,744	11,331	10,889	4
Page Requests: Library Online Catalog	1,057,488	7,592,962	8,193,505	-7
Page Requests: Austin City Connection - Library (www.ci.austin.tx.us/library)	417,476	2,997,201	2,979,235	1
Page Requests: Austin Library (austinelibrary.com)	65,582	437,241	395,214	11
Page Requests: Connected Youth☒	30,876	251,610	306,833	-18
Page Requests: Recycled Reads☒	1119	3,741	----	----
Total Page Requests*	1,572,814	11,283,873	11,875,714	-5
Number of Database Queries	68,356	420,634	412,169	2
Number of Public Use Computers (laptops for public check-out included)●	617	617	563	10
Teen Center Internet Users▲	8,270	63,539	71,837	-12

●Total count to date.

☼Collection size does not include archival materials at the Austin History Center.

*The number of "Total Page Requests" also includes 273 for the Austin Summer Reading program. (Year-to-date total = 1,118)

☒On December 6, 2009, 118,678 inactive library accounts were purged from the cardholders database.

▲The Twin Oaks Branch closed June 1, 2010 to prepare for opening in the newly constructed library building. Re-opened August 21, 2010. Twin Oaks Branch new teen center for Internet users opened August 21, 2010.

☒Page Requests for Wired for Youth (WFY) Web statistics were previously tracked and totaled with Page Requests for Connected Youth Web statistics. Beginning FY 10-11 WFY no longer exists. Only "Connected Youth" Web statistics will be reported.

The first web hits for Recycled Reads (ARR) occurred in February 2011. Beginning February 2011, Page Requests for ARR Web statistics will be tracked and reported.

▶Due to the conversion to the new City of Austin volunteer management software (VicNet) and training of all volunteers, the data collected was not 100% completed for December 2010 stats. The December 2010 stats figures have now been updated and all data has been entered into the new system.



MAY 2011 Austin Public Library Statistical Report



Population for Austin: 782,483
 FY Annual Budget (Oct. 2010 - Sept. 2011): \$25,905,950
 FY Annual Book Budget (Oct. 2010 - Sept. 2011): \$2,430,465
 Total FTEs (Full Time Equivalent Staff): 344.18
 Total Number of Facilities: 23 (20 Branches, Faulk Central, AHC, Recycled Reads)

	MAY 2011	8 MONTH FY 10-11	8 MONTH FY 09-10	% CHANGE
Collection Size●☼	1,468,314	1,468,314	1,446,612	2
New Materials Added to Collection	21,760	146,111	89,086	64
Magazines and Newspapers: Titles●	613	613	614	0
Magazines and Newspapers: Subscriptions●	1,075	1,075	1,062	1
Resident Youth Star Cards Processed	530	4,043	4,345	-7
Resident Adult Star Cards Processed	2,126	18,391	19,511	-6
Non-Resident Adult Star Cards Processed	0	13	8	63
Total Library Cards Processed	2,656	22,447	23,864	-6
TexShare Cards Issued to APL Cardholders	108	739	1,368	-46
Registered Library Cardholders●▼	504,812	504,812	465,619	8
Reserves: Requested	48,394	374,027	405,552	-8
Reserves: Filled	37,445	304,928	331,695	-8
Total Volunteers▶	141	1,402	1,396	0
Hours of Volunteer Service▶	1,285	13,835	14,040	-1
Value of Volunteer Hours▶	\$27,437	\$289,947	\$286,436	1
Total ILL Requests Received	9,165	75,387	68,152	11
ILL Requests Filled from Collection for Other Libraries	3,191	24,604	18,485	33
ILL Requests from APL Customers	1,602	13,114	11,160	18
ILL Requests Completed for APL Customers (includes cancelled requests)	1,413	12,744	12,060	6
Page Requests: Library Online Catalog	1,111,419	8,704,381	9,268,711	-6
Page Requests: Austin City Connection - Library (www.ci.austin.tx.us/library)	405,958	3,403,159	3,367,004	1
Page Requests: Austin Library (austinlibrary.com)	69,447	506,688	454,209	12
Page Requests: Connected Youth✳	32,690	284,300	349,773	-19
Page Requests: Recycled Reads✳	1,263	5,004	----	----
Total Page Requests*	1,625,278	12,909,151	13,442,853	-4
Number of Database Queries	72,669	493,303	474,012	4
Number of Public Use Computers (laptops for public check-out included)●	609	609	563	8
Teen Center Internet Users▲	8,307	71,846	81,348	-12

●Total count to date.

☼Collection size does not include archival materials at the Austin History Center.

*The number of "Total Page Requests" also includes 4,501 for the Austin Summer Reading program. (Year-to-date total = 5,619)

▼On December 6, 2009, 118,678 inactive library accounts were purged from the cardholders database.

▲The Twin Oaks Branch (ATO) closed June 1, 2010 to prepare for opening in the newly constructed library building. Re-opened August 21, 2010. ATO new teen center for Internet users opened August 21, 2010.

✳Page Requests for Wired for Youth (WFY) Web statistics were previously tracked and totaled with Page Requests for Connected Youth Web statistics. Beginning FY 10-11 WFY no longer exists. Only "Connected Youth" Web statistics will be reported.

The first web hits for Recycled Reads (ARR) occurred in February 2011. Beginning February 2011, Page Requests for ARR Web statistics will be tracked and reported.

▶Due to the conversion to the new City of Austin volunteer management software (VicNet) and training of all volunteers, the data collected was not 100% completed for December 2010 stats. The December 2010 stats figures have now been updated and all data has been entered into the new system.



June 2011 Austin Public Library Statistical Report



Population for Austin: 782,483
 FY Annual Budget (Oct. 2010 - Sept. 2011): \$25,905,950
 FY Annual Book Budget (Oct. 2010 - Sept. 2011): \$2,430,465
 Total FTEs (Full Time Equivalent Staff): 344.18
 Total Number of Facilities: 23 (20 Branches, Faulk Central, AHC, Recycled Reads)

	JUN 2011	9 MONTH FY 10-11	9 MONTH FY 09-10	% CHANGE
Collection Size●☼	1,482,513	1,482,513	1,459,584	2
New Materials Added to Collection	28,995	175,106	114,682	53
Magazines and Newspapers: Titles●	612	612	614	0
Magazines and Newspapers: Subscriptions●	1,074	1,074	1,060	1
Resident Youth Star Cards Processed	1,293	5,336	5,798	-8
Resident Adult Star Cards Processed	3,098	21,489	22,879	-6
Non-Resident Adult Star Cards Processed	3	16	10	60
Total Library Cards Processed	4,394	26,841	28,687	-6
TexShare Cards Issued to APL Cardholders	129	868	1,457	-40
Registered Library Cardholders●▼	509,107	509,107	470,357	8
Reserves: Requested	54,100	428,127	457,256	-6
Reserves: Filled	43,718	348,646	373,450	-7
Total Volunteers▶	147	1,549	1,561	-1
Hours of Volunteer Service▶	1,624	15,459	15,907	-3
Value of Volunteer Hours▶	\$34,682	\$324,630	\$325,353	0
Total ILL Requests Received	9,436	84,823	78,420	8
ILL Requests Filled from Collection for Other Libraries	2,796	27,400	21,494	27
ILL Requests from APL Customers	1,510	14,624	12,407	18
ILL Requests Completed for APL Customers (includes cancelled requests)	2,021	14,765	13,391	10
Page Requests: Library Online Catalog	1,273,607	9,977,988	10,552,210	-5
Page Requests: Austin City Connection - Library (www.ci.austin.tx.us/library)	442,925	3,846,084	3,788,156	2
Page Requests: Austin Library (austinlibrary.com)	81,898	588,586	521,806	13
Page Requests: Connected Youth✳	42,375	326,675	407,907	-20
Page Requests: Recycled Reads✳	1,387	6,391	----	----
Total Page Requests*	1,849,196	14,758,347	15,278,511	-3
Number of Database Queries	61,986	555,289	523,272	6
Number of Public Use Computers (laptops for public check-out included)●	602	602	556	8
Teen Center Internet Users▲	10,960	82,806	94,450	-12

●Total count to date.

☼Collection size does not include archival materials at the Austin History Center.

*The number of "Total Page Requests" also includes 7,004 for the Austin Summer Reading program. (Year-to-date total = 12,623)

▼On December 6, 2009, 118,678 inactive library accounts were purged from the cardholders database.

▲The Twin Oaks Branch (ATO) closed June 1, 2010 to prepare for opening in the newly constructed library building. Re-opened August 21, 2010. ATO new teen center for Internet users opened August 21, 2010.

✳Page Requests for Wired for Youth (WFY) Web statistics were previously tracked and totaled with Page Requests for Connected Youth Web statistics. Beginning FY 10-11 WFY no longer exists. Only "Connected Youth" Web statistics will be reported.

The first web hits for Recycled Reads (ARR) occurred in February 2011. Beginning February 2011, Page Requests for ARR Web statistics will be tracked and reported.

▶Due to the conversion to the new City of Austin volunteer management software (VicNet) and training of all volunteers, the data collected was not 100% completed for December 2010 stats. The December 2010 stats figures have now been updated and all data has been entered into the new system.



July 2011 Austin Public Library Statistical Report



Population for Austin: 782,483
 FY Annual Budget (Oct. 2010 - Sept. 2011): \$25,905,950
 FY Annual Book Budget (Oct. 2010 - Sept. 2011): \$2,430,465
 Total FTEs (Full Time Equivalent Staff): 344.18
 Total Number of Facilities: 23 (20 Branches, Faulk Central, AHC, Recycled Reads)

	JUL 2011	10 MONTH FY 10-11	10 MONTH FY 09-10	% CHANGE
Collection Size●☼	1,486,700	1,486,700	1,462,542	2
New Materials Added to Collection	21,720	196,826	130,878	50
Magazines and Newspapers: Titles●	608	608	615	-1
Magazines and Newspapers: Subscriptions●	1,070	1,070	1,063	1
Resident Youth Star Cards Processed	898	6,234	6,831	-9
Resident Adult Star Cards Processed	2,877	24,366	26,065	-7
Non-Resident Adult Star Cards Processed	0	16	12	33
Total Library Cards Processed	3,775	30,616	32,908	-7
TexShare Cards Issued to APL Cardholders	121	989	1,568	-37
Registered Library Cardholders●▼	512,822	512,822	474,515	8
Reserves: Requested	54,370	482,497	510,806	-6
Reserves: Filled	42,886	391,532	416,015	-6
Total Volunteers▶	137	1,686	1,714	-2
Hours of Volunteer Service▶	1,524	16,983	18,175	-7
Value of Volunteer Hours▶	\$32,546	\$357,175	\$372,636	-4
Total ILL Requests Received	5,206	90,029	87,322	3
ILL Requests Filled from Collection for Other Libraries	1,564	28,964	24,056	20
ILL Requests from APL Customers	1,129	15,753	13,804	14
ILL Requests Completed for APL Customers (includes cancelled requests)	953	15,718	14,580	8
Page Requests: Library Online Catalog	1,269,513	11,247,501	11,886,320	-5
Page Requests: Austin City Connection - Library (www.ci.austin.tx.us/library)	431,614	4,277,698	4,242,299	1
Page Requests: Austin Library (austinlibrary.com)	79,370	667,956	587,806	14
Page Requests: Connected Youth✳	40,142	366,817	461,377	-20
Page Requests: Recycled Reads✳	1,526	7,917	----	----
Total Page Requests*	1,824,661	16,583,008	17,188,174	-4
Number of Database Queries	56,264	611,553	583,587	5
Number of Public Use Computers (laptops for public check-out included)●	609	609	556	10
Teen Center Internet Users▲	12,929	95,735	106,989	-11

●Total count to date.

☼Collection size does not include archival materials at the Austin History Center.

*The number of "Total Page Requests" also includes 2,496 for the Austin Summer Reading program. (Year-to-date total = 15,119)

▼On December 6, 2009, 118,678 inactive library accounts were purged from the cardholders database.

▲The Twin Oaks Branch (ATO) closed June 1, 2010 to prepare for opening in the newly constructed library building. Re-opened August 21, 2010. ATO new teen center for Internet users opened August 21, 2010.

✳Page Requests for Wired for Youth (WFY) Web statistics were previously tracked and totaled with Page Requests for Connected Youth Web statistics. Beginning FY 10-11 WFY no longer exists. Only "Connected Youth" Web statistics will be reported.

The first web hits for Recycled Reads (ARR) occurred in February 2011. Beginning February 2011, Page Requests for ARR Web statistics will be tracked and reported.

▶Due to the conversion to the new City of Austin volunteer management software (VicNet) and training of all volunteers, the data collected was not 100% completed for December 2010 stats. The December 2010 stats figures have now been updated and all data has been entered into the new system.



August 2011 Austin Public Library Statistical Report



Population for Austin: 782,483
 FY Annual Budget (Oct. 2010 - Sept. 2011): \$25,905,950
 FY Annual Book Budget (Oct. 2010 - Sept. 2011): \$2,430,465
 Total FTEs (Full Time Equivalent Staff): 344.18
 Total Number of Facilities: 23 (20 Branches, Faulk Central, AHC, Recycled Reads)

	AUG 2011	11 MONTH FY 10-11	11 MONTH FY 09-10	% CHANGE
Collection Size●☼	1,465,635	1,465,635	1,468,640	0
New Materials Added to Collection	16,108	212,934	148,932	43
Magazines and Newspapers: Titles●	602	602	615	-2
Magazines and Newspapers: Subscriptions●	1,063	1,063	1,063	0
Resident Youth Star Cards Processed	774	7,008	7,774	-10
Resident Adult Star Cards Processed	3,162	27,528	29,738	-7
Non-Resident Adult Star Cards Processed	0	16	13	23
Total Library Cards Processed	3,936	34,552	37,525	-8
TexShare Cards Issued to APL Cardholders	124	1,113	1,643	-32
Registered Library Cardholders●▼	516,696	516,696	479,080	8
Reserves: Requested	55,844	538,341	564,253	-5
Reserves: Filled	46,856	438,388	457,165	-4
Total Volunteers▶	126	1,812	1,914	-5
Hours of Volunteer Service▶	1,339	18,322	20,885	-12
Value of Volunteer Hours▶	\$28,601	\$385,777	\$429,140	-10
Total ILL Requests Received	2,244	92,273	97,278	-5
ILL Requests Filled from Collection for Other Libraries	337	29,301	27,037	8
ILL Requests from APL Customers	544	16,297	15,271	7
ILL Requests Completed for APL Customers (includes cancelled requests)	1,498	17,216	15,996	8
Page Requests: Library Online Catalog	1,282,932	12,530,433	13,218,561	-5
Page Requests: Austin City Connection - Library (www.ci.austin.tx.us/library)	483,364	4,761,062	4,709,878	1
Page Requests: Austin Library (austinlibrary.com)	92,626	760,582	659,108	15
Page Requests: Connected Youth✳	40,697	407,514	515,939	-21
Page Requests: Recycled Reads✳	1,953	9,870	----	----
Total Page Requests*	1,902,826	18,485,834	19,115,149	-3
Number of Database Queries	75,425	686,978	644,616	7
Number of Public Use Computers (laptops for public check-out included)●	655	655	589	11
Teen Center Internet Users▲	13,331	109,066	119,651	-9

●Total count to date.

☼Collection size does not include archival materials at the Austin History Center.

*The number of "Total Page Requests" also includes 1,254 for the Austin Summer Reading program. (Year-to-date total = 16,373)

▼On December 6, 2009, 118,678 inactive library accounts were purged from the cardholders database.

▲The Twin Oaks Branch (ATO) closed June 1, 2010 to prepare for opening in the newly constructed library building. Re-opened August 21, 2010. ATO new teen center for Internet users opened August 21, 2010.

✳Page Requests for Wired for Youth (WFY) Web statistics were previously tracked and totaled with Page Requests for Connected Youth Web statistics. Beginning FY 10-11 WFY no longer exists. Only "Connected Youth" Web statistics will be reported.

The first web hits for Recycled Reads (ARR) occurred in February 2011. Beginning February 2011, Page Requests for ARR Web statistics will be tracked and reported.

▶Due to the conversion to the new City of Austin volunteer management software (VicNet) and training of all volunteers, the data collected was not 100% completed for December 2010 stats. The December 2010 stats figures have now been updated and all data has been entered into the new system.



September 2011 Austin Public Library Statistical Report



Population for Austin: 782,483
 FY Annual Budget (Oct. 2010 - Sept. 2011): \$25,905,950
 FY Annual Book Budget (Oct. 2010 - Sept. 2011): \$2,430,465
 Total FTEs (Full Time Equivalent Staff): 344.18
 Total Number of Facilities: 23 (20 Branches, Faulk Central, AHC, Recycled Reads)

	SEP 2011	12 MONTH FY 10-11	12 MONTH FY 09-10	% CHANGE
Collection Size●☼	1,454,103	1,454,103	1,465,765	-1
New Materials Added to Collection	12,024	224,958	160,181	40
Magazines and Newspapers: Titles●	602	602	615	-2
Magazines and Newspapers: Subscriptions●	1,072	1,072	1,064	1
Resident Youth Star Cards Processed	567	7,575	8,560	-12
Resident Adult Star Cards Processed	2,584	30,112	33,010	-9
Non-Resident Adult Star Cards Processed	0	16	14	14
Total Library Cards Processed	3,151	37,703	41,584	-9
TexShare Cards Issued to APL Cardholders	119	1,232	1,721	-28
Registered Library Cardholders●▼	519,788	519,788	483,099	8
Reserves: Requested	48,466	586,807	612,247	-4
Reserves: Filled	40,241	478,629	497,234	-4
Total Volunteers▶	134	1,946	2,085	-7
Hours of Volunteer Service▶	1,406	19,728	22,520	-12
Value of Volunteer Hours▶	\$30,033	\$415,810	\$463,197	-10
Total ILL Requests Received		92,273	105,843	-13
ILL Requests Filled from Collection for Other Libraries	<i>All ILL activity ceased on Aug. 31, 2011</i>	29,301	29,612	-1
ILL Requests from APL Customers		16,297	16,496	-1
ILL Requests Completed for APL Customers (includes cancelled requests)		17,216	17,116	1
Page Requests: Library Online Catalog	1,115,241	13,645,674	14,337,470	-5
Page Requests: Austin City Connection - Library (www.ci.austin.tx.us/library)	433,148	5,194,210	5,207,313	0
Page Requests: Austin Library (austinlibrary.com)	77,540	838,122	728,070	15
Page Requests: Connected Youth*	19,326	426,840	558,720	-24
Page Requests: Recycled Reads*	1,729	11,599	----	----
Total Page Requests*	1,647,174	20,133,008	20,843,529	-3
Number of Database Queries	66,384	753,362	699,430	8
Number of Public Use Computers (laptops for public check-out included)●	653	653	596	10
Teen Center Internet Users▲	9,684	118,750	130,306	-9

●Total count to date.

☼Collection size does not include archival materials at the Austin History Center.

*The number of "Total Page Requests" also includes 190 for the Austin Summer Reading program. (Year-to-date total = 16,563)

▼On December 6, 2009, 118,678 inactive library accounts were purged from the cardholders database.

▲The Twin Oaks Branch (ATO) closed June 1, 2010 to prepare for opening in the newly constructed library building. Re-opened August 21, 2010. ATO new teen center for Internet users opened August 21, 2010.

*Page Requests for Wired for Youth (WFY) Web statistics were previously tracked and totaled with Page Requests for Connected Youth Web statistics. Beginning FY 10-11 WFY no longer exists. Only "Connected Youth" Web statistics will be reported.

The first web hits for Recycled Reads (ARR) occurred in February 2011. Beginning February 2011, Page Requests for ARR Web statistics will be tracked and reported.

▶Due to the conversion to the new City of Austin volunteer management software (VicNet) and training of all volunteers, the data collected was not 100% completed for December 2010 stats. The December 2010 stats figures have now been updated and all data has been entered into the new system.



October 2011 Austin Public Library Statistical Report



Population for Austin: 810,436
 FY Annual Budget (Oct. 2011 - Sept. 2012): \$26,527,680
 FY Annual Materials Budget (Oct. 2011 - Sept. 2012): \$2,703,723
 Total FTEs (Full Time Equivalent Staff): 341.55
 Total Number of Facilities: 23 (20 Branches, Faulk Central, AHC, Recycled Reads)

	OCT 2011	1 MONTH FY 11-12	1 MONTH FY 10-11	% CHANGE
Collection Size●⌘	1,438,099	1,438,099	1,454,732	-1
New Materials Added to Collection	8,006	8,006	7,523	6
Magazines and Newspapers: Titles●	602	602	615	-2
Magazines and Newspapers: Subscriptions●	1,072	1,072	1,064	1
Resident Youth Star Cards Processed	586	586	650	-10
Resident Adult Star Cards Processed	2,652	2,652	2,912	-9
Non-Resident Adult Star Cards Processed	0	0	1	-100
Total Library Cards Processed	3,238	3,238	3,563	-9
TexShare Cards Issued to APL Cardholders	126	126	77	64
Registered Library Cardholders●	523,005	523,005	486,510	8
Reserves: Requested	50,667	50,667	49,041	3
Reserves: Filled	40,778	40,778	39,711	3
Total Volunteers	150	150	213	-30
Hours of Volunteer Service	1,305	1,305	2,091	-38
Value of Volunteer Hours	\$27,869	\$27,869	\$43,597	-36
Page Requests: Library Online Catalog	1,152,927	1,152,927	1,148,337	0
Page Requests: Austin City Connection - Library (<i>www.ci.austin.tx.us/library</i>)	447,309	447,309	459,682	-3
Page Requests: Austin Library (<i>austinlibrary.com</i>)	85,208	85,208	62,536	36
Page Requests: Connected Youth	0	0	43,051	-100
Page Requests: Recycled Reads*	1,716	1,716	----	----
Total Page Requests**	1,687,292	1,687,292	1,713,784	-2
Number of Database Queries	91,928	91,928	62,876	46
Number of Public Use Computers (laptops for public check-out included)	654	654	598	9
Wireless internet uses***	21,261	21,261	----	----
Teen Center Internet Users	10,984	10,984	11,336	-3

●Total count to date.

⌘Collection size does not include archival materials at the Austin History Center.

*Web hits for Recycled Reads (ARR) were first reported in February 2011

**The number of "Total Page Requests" also includes 132 for the Austin Summer Reading program. (Year-to-date total = 132)

***Wireless internet uses refers to the number of server requests from customers using a wireless device; this statistic was first reported in October 2011



November 2011 Austin Public Library Statistical Report



Population for Austin: 810,436
 FY Annual Budget (Oct. 2011 - Sept. 2012): \$26,527,680
 FY Annual Materials Budget (Oct. 2011 - Sept. 2012): \$2,703,723
 Total FTEs (Full Time Equivalent Staff): 341.55
 Total Number of Facilities: 23 (20 Branches, Faulk Central, AHC, Recycled Reads)

	NOV 2011	2 MONTH FY 11-12	2 MONTH FY 10-11	% CHANGE
Collection Size●⌘	1,433,406	1,433,406	1,444,101	-1
New Materials Added to Collection	11,136	19,142	19,704	-3
Magazines and Newspapers: Titles●	602	602	614	-2
Magazines and Newspapers: Subscriptions●	1,072	1,072	1,063	1
Resident Youth Star Cards Processed	447	1,033	1,157	-11
Resident Adult Star Cards Processed	2,325	4,977	5,319	-6
Non-Resident Adult Star Cards Processed	1	1	1	0
Total Library Cards Processed	2,773	6,011	6,477	-7
TexShare Cards Issued to APL Cardholders	68	194	156	24
Registered Library Cardholders●	525,721	525,721	489,281	7
Reserves: Requested	46,229	96,896	94,653	2
Reserves: Filled	38,789	79,567	76,121	5
Total Volunteers	140	290	384	-24
Hours of Volunteer Service	1,265	2,570	3,788	-32
Value of Volunteer Hours	\$27,026	\$54,895	\$78,969	-30
Page Requests: Library Online Catalog	1,093,390	2,246,317	2,233,580	1
Page Requests: Austin City Connection - Library (<i>www.ci.austin.tx.us/library</i>)	427,993	875,302	891,913	-2
Page Requests: Austin Library (<i>austinlibrary.com</i>)	85,553	170,761	118,522	44
Page Requests: Connected Youth	23,455	23,455	87,071	-73
Page Requests: Recycled Reads*	1,794	3,510	----	----
Total Page Requests**	1,632,323	3,319,615	3,331,380	0
Number of Database Queries	74,939	166,867	125,553	33
Number of public use computers●	669	669	599	12
Wireless internet uses***	18,350	39,611	----	----
Teen Center Internet Users	9,830	20,814	21,516	-3

●Total count to date.

⌘Collection size does not include archival materials at the Austin History Center.

*Web hits for Recycled Reads (ARR) were first reported in February 2011

**The number of "Total Page Requests" also includes 138 for the Austin Summer Reading program. (Year-to-date total = 270)

***Wireless internet uses refers to the number of server requests from customers using a wireless device; this statistic was first reported in October 2011



December 2011 Austin Public Library Statistical Report



Population for Austin: 810,436
 FY Annual Budget (Oct. 2011 - Sept. 2012): \$26,527,680
 FY Annual Materials Budget (Oct. 2011 - Sept. 2012): \$2,703,723
 Total FTEs (Full Time Equivalent Staff): 341.55
 Total Number of Facilities: 23 (20 Branches, Faulk Central, AHC, Recycled Reads)

	DEC 2011	3 MONTH FY 11-12	3 MONTH FY 10-11	% CHANGE
Collection Size●⌘	1,430,273	1,430,273	1,447,011	-1
New Materials Added to Collection	13,225	32,367	35,744	-9
Magazines and Newspapers: Titles●	512	512	612	-16
Magazines and Newspapers: Subscriptions●	835	835	1,061	-21
Resident Youth Star Cards Processed	383	1,416	1,588	-11
Resident Adult Star Cards Processed	1,860	6,837	7,267	-6
Non-Resident Adult Star Cards Processed	3	4	1	300
Total Library Cards Processed	2,246	8,257	8,856	-7
TexShare Cards Issued to APL Cardholders	68	262	237	11
Registered Library Cardholders●	527,925	527,925	491,631	7
Reserves: Requested	42,647	139,543	136,402	2
Reserves: Filled	35,521	115,088	111,007	4
Total Volunteers	149	439	554	-21
Hours of Volunteer Service	1,661	4,231	5,312	-20
Value of Volunteer Hours	\$35,487	\$90,382	\$110,734	-18
Page Requests: Library Online Catalog	1,023,235	3,269,552	3,220,562	2
Page Requests: Austin City Connection - Library (<i>www.ci.austin.tx.us/library</i>)	267,233	1,142,535	1,291,707	-12
Page Requests: Austin Library (<i>austinlibrary.com</i>)	63,857	234,618	166,572	41
Page Requests: Connected Youth	27,022	50,477	122,750	-59
Page Requests: Recycled Reads*	1,974	5,484	----	----
Total Page Requests**	1,383,430	4,703,045	4,801,997	-2
Number of Database Queries	71,065	237,932	178,429	33
Number of public use computers●	674	674	597	13
Wireless internet uses***	11,984	51,595	----	----
Teen Center Internet Users	9,413	30,227	30,917	-2

●Total count to date.

⌘Collection size does not include archival materials at the Austin History Center.

*Web hits for Recycled Reads (ARR) were first reported in February 2011

**The number of "Total Page Requests" also includes 109 for the Austin Summer Reading program. (Year-to-date total = 379)

***Wireless internet uses refers to the number of server requests from customers using a wireless device; this statistic was first reported in October 2011



January 2012 Austin Public Library Statistical Report



Population for Austin: 810,436
 FY Annual Budget (Oct. 2011 - Sept. 2012): \$26,527,680
 FY Annual Materials Budget (Oct. 2011 - Sept. 2012): \$2,703,723
 Total FTEs (Full Time Equivalent Staff): 341.55
 Total Number of Facilities: 23 (20 Branches, Faulk Central, AHC, Recycled Reads)

	JAN 2012	4 MONTH FY 11-12	4 MONTH FY 10-11	% CHANGE
Collection Size●⌘	1,425,393	1,425,393	1,454,154	-2
New Materials Added to Collection	17,735	50,102	58,406	-14
Magazines and Newspapers: Titles●	412	412	613	-33
Magazines and Newspapers: Subscriptions●	818	818	1,062	-23
Resident Youth Star Cards Processed	483	1,899	2,105	-10
Resident Adult Star Cards Processed	2,574	9,411	9,890	-5
Non-Resident Adult Star Cards Processed	3	7	6	17
Total Library Cards Processed	3,060	11,317	12,001	-6
TexShare Cards Issued to APL Cardholders	87	349	349	0
Registered Library Cardholders●	530,868	530,868	494,751	7
Reserves: Requested	53,746	193,289	187,382	3
Reserves: Filled	42,424	157,512	152,327	3
Total Volunteers	170	609	758	-20
Hours of Volunteer Service	1,565	5,796	7,302	-21
Value of Volunteer Hours	\$33,428	\$123,810	\$152,226	-19
Page Requests: Library Online Catalog	1,200,839	4,470,391	4,404,335	1
Page Requests: Austin City Connection - Library (<i>www.ci.austin.tx.us/library</i>)	450,201	1,592,736	1,740,093	-8
Page Requests: Austin Library (<i>austinlibrary.com</i>)	19,550	254,168	237,553	7
Page Requests: Connected Youth	28,626	79,103	158,771	-50
Page Requests: Recycled Reads*	1,929	7,413	----	----
Total Page Requests**	1,701,187	6,404,232	6,541,297	-2
Number of Database Queries	65,526	303,458	235,079	29
Number of public use computers●	686	686	596	15
Wireless internet uses***	9,856	61,451	----	----
Teen Center Internet Users	9,563	39,790	39,370	1

●Total count to date.

⌘Collection size does not include archival materials at the Austin History Center.

*Web hits for Recycled Reads (ARR) were first reported in February 2011

**The number of "Total Page Requests" also includes 42 for the Austin Summer Reading program. (Year-to-date total = 421)

***Wireless internet uses refers to the number of server requests from customers using a wireless device; this statistic was first reported in October 2011



February 2012 Austin Public Library Statistical Report



Population for Austin: 810,436
 FY Annual Budget (Oct. 2011 - Sept. 2012): \$26,527,680
 FY Annual Materials Budget (Oct. 2011 - Sept. 2012): \$2,703,723
 Total FTEs (Full Time Equivalent Staff): 341.55
 Total Number of Facilities: 23 (20 Branches, Faulk Central, AHC, Recycled Reads)

	FEB 2012	5 MONTH FY 11-12	5 MONTH FY 10-11	% CHANGE
Collection Size●⌘	1,420,441	1,420,441	1,450,180	-2
New Materials Added to Collection	18,318	68,420	75,530	-9
Magazines and Newspapers: Titles●	409	409	613	-33
Magazines and Newspapers: Subscriptions●	815	815	1,062	-23
Resident Youth Star Cards Processed	444	2,343	2,471	-5
Resident Adult Star Cards Processed	2,308	11,719	11,849	-1
Non-Resident Adult Star Cards Processed	1	8	7	14
Total Library Cards Processed	2,753	14,070	14,327	-2
TexShare Cards Issued to APL Cardholders	87	436	454	-4
Registered Library Cardholders●	533,602	533,602	497,037	7
Reserves: Requested	48,909	242,198	231,699	5
Reserves: Filled	41,460	198,972	188,326	6
Total Volunteers	174	783	934	-16
Hours of Volunteer Service	1,633	7,429	9,161	-19
Value of Volunteer Hours	\$34,879	\$158,689	\$190,989	-17
Page Requests: Library Online Catalog	1,116,157	5,586,548	5,413,083	3
Page Requests: Austin City Connection - Library (<i>www.ci.austin.tx.us/library</i>)	406,114	1,998,850	2,128,698	-6
Page Requests: Austin Library (<i>austinlibrary.com</i>)	23,747	277,915	301,751	-8
Page Requests: Connected Youth	27,354	106,457	185,716	-43
Page Requests: Recycled Reads*	1,892	9,305	1317	----
Total Page Requests**	1,575,350	7,979,582	8,031,226	-1
Number of Database Queries	92,892	396,350	288,789	37
Number of public use computers●	686	686	604	14
Wireless internet uses***	3,030	64,481	----	----
Teen Center Internet Users	8,706	48,496	46,350	5

●Total count to date.

⌘Collection size does not include archival materials at the Austin History Center.

*Web hits for Recycled Reads (ARR) were first reported in February 2011

**The number of "Total Page Requests" also includes 86 for the Austin Summer Reading program. (Year-to-date total = 507)

***Wireless internet uses refers to the number of server requests from customers using a wireless device; this statistic was first reported in October 2011



March 2012 Austin Public Library Statistical Report



Population for Austin: 810,436
 FY Annual Budget (Oct. 2011 - Sept. 2012): \$26,527,680
 FY Annual Materials Budget (Oct. 2011 - Sept. 2012): \$2,703,723
 Total FTEs (Full Time Equivalent Staff): 341.55
 Total Number of Facilities: 23 (20 Branches, Faulk Central, AHC, Recycled Reads)

	MAR 2012	6 MONTH FY 11-12	6 MONTH FY 10-11	% CHANGE
Collection Size●⌘	1,432,038	1,432,038	1,459,563	-2
New Materials Added to Collection	25,770	94,190	100,981	-7
Magazines and Newspapers: Titles●	407	407	613	-34
Magazines and Newspapers: Subscriptions●	824	824	1,062	-22
Resident Youth Star Cards Processed	474	2,817	3,057	-8
Resident Adult Star Cards Processed	2,087	13,806	14,116	-2
Non-Resident Adult Star Cards Processed	0	8	10	-20
Total Library Cards Processed	2,561	16,631	17,183	-3
TexShare Cards Issued to APL Cardholders	77	513	562	-9
Registered Library Cardholders●	535,996	535,996	499,710	7
Reserves: Requested	50,395	292,593	281,132	4
Reserves: Filled	41,968	240,940	229,897	5
Total Volunteers	172	955	1,102	-13
Hours of Volunteer Service	1,719	9,149	10,912	-16
Value of Volunteer Hours	\$36,724	\$195,413	\$227,510	-14
Page Requests: Library Online Catalog	1,141,593	6,728,141	6,535,474	3
Page Requests: Austin City Connection - Library (<i>www.ci.austin.tx.us/library</i>)	402,038	2,400,888	2,579,725	-7
Page Requests: Austin Library (<i>austinlibrary.com</i>)	27,601	305,516	371,659	-18
Page Requests: Connected Youth	26,648	133,105	220,734	-40
Page Requests: Recycled Reads*	1,725	11,030	2,622	----
Total Page Requests**	1,599,708	9,579,290	9,711,059	-1
Number of Database Queries	94,869	491,219	352,278	39
Number of public use computers●	690	690	618	12
Wireless internet uses***	24,162	88,643	----	----
Teen Center Internet Users	9,105	57,601	55,269	4

●Total count to date.

⌘Collection size does not include archival materials at the Austin History Center.

*Web hits for Recycled Reads (ARR) were first reported in February 2011

**The number of "Total Page Requests" also includes 103 for the Austin Summer Reading program. (Year-to-date total = 610)

***Wireless internet uses refers to the number of server requests from customers using a wireless device; this statistic was first reported in October 2011



April 2012 Austin Public Library Statistical Report



Population for Austin: 810,436
 FY Annual Budget (Oct. 2011 - Sept. 2012): \$26,527,680
 FY Annual Materials Budget (Oct. 2011 - Sept. 2012): \$2,703,723
 Total FTEs (Full Time Equivalent Staff): 341.55
 Total Number of Facilities: 23 (20 Branches, Faulk Central, AHC, Recycled Reads)

	APR 2012	7 MONTH FY 11-12	7 MONTH FY 10-11	% CHANGE
Collection Size●⌘	1,426,063	1,426,063	1,467,429	-3
New Materials Added to Collection	20,336	114,526	124,351	-8
Magazines and Newspapers: Titles●	406	406	614	-34
Magazines and Newspapers: Subscriptions●	822	822	1,075	-24
Resident Youth Star Cards Processed	382	3,199	3,513	-9
Resident Adult Star Cards Processed	2,034	15,840	16,265	-3
Non-Resident Adult Star Cards Processed	0	8	13	-38
Total Library Cards Processed	2,416	19,047	19,791	-4
TexShare Cards Issued to APL Cardholders	69	582	631	-8
Registered Library Cardholders●	538,348	538,348	502,278	7
Reserves: Requested	48,431	341,024	325,633	5
Reserves: Filled	39,416	280,356	267,483	5
Total Volunteers	183	1,138	1,261	-10
Hours of Volunteer Service	1,606	10,755	12,551	-14
Value of Volunteer Hours	\$34,305	\$229,718	\$262,511	-12
Page Requests: Library Online Catalog	927,669	7,655,810	7,592,962	1
Page Requests: Austin City Connection - Library (<i>www.ci.austin.tx.us/library</i>)	384,508	2,785,396	2,997,201	-7
Page Requests: Austin Library (<i>austinlibrary.com</i>)	20,189	325,705	437,241	-26
Page Requests: Connected Youth	24,088	157,193	251,610	-38
Page Requests: Recycled Reads*	1,766	12,796	3,741	----
Total Page Requests**	1,358,463	10,937,753	11,283,873	-3
Number of Database Queries	80,149	571,368	420,634	36
Number of public use computers●	683	683	617	11
Wireless internet uses***	22,667	111,310	----	----
Teen Center Internet Users	8,005	65,606	63,539	3

●Total count to date.

⌘Collection size does not include archival materials at the Austin History Center.

*Web hits for Recycled Reads (ARR) were first reported in February 2011

**The number of "Total Page Requests" also includes 243 for the Austin Summer Reading program. (Year-to-date total = 853)

***Wireless internet uses refers to the number of server requests from customers using a wireless device; this statistic was first reported in October 2011



May 2012 Austin Public Library Statistical Report



Population for Austin: 810,436
 FY Annual Budget (Oct. 2011 - Sept. 2012): \$26,527,680
 FY Annual Materials Budget (Oct. 2011 - Sept. 2012): \$2,703,723
 Total FTEs (Full Time Equivalent Staff): 341.55
 Total Number of Facilities: 23 (20 Branches, Faulk Central, AHC, Recycled Reads)

	MAY 2012	8 MONTH FY 11-12	8 MONTH FY 10-11	% CHANGE
Collection Size●⌘	1,431,205	1,431,205	1,468,314	-3
New Materials Added to Collection	20,577	135,103	146,111	-8
Magazines and Newspapers: Titles●	404	404	613	-34
Magazines and Newspapers: Subscriptions●	827	827	1,075	-23
Resident Youth Star Cards Processed	467	3,666	4,043	-9
Resident Adult Star Cards Processed	1,998	17,838	18,391	-3
Non-Resident Adult Star Cards Processed	0	8	13	-38
Total Library Cards Processed	2,465	21,512	22,447	-4
TexShare Cards Issued to APL Cardholders	74	656	739	-11
Registered Library Cardholders●	540,756	540,756	504,812	7
Reserves: Requested	50,543	391,567	374,027	5
Reserves: Filled	40,935	321,291	304,928	5
Total Volunteers	160	1,298	1,402	-7
Hours of Volunteer Service	1,547	12,301	13,835	-11
Value of Volunteer Hours	\$33,037	\$262,755	\$289,947	-9
Page Requests: Library Online Catalog	969,972	8,625,782	8,704,381	-1
Page Requests: Austin City Connection - Library (<i>www.ci.austin.tx.us/library</i>)	422,085	3,207,481	3,403,159	-6
Page Requests: Austin Library (<i>austinlibrary.com</i>)	8,470	334,175	506,688	-34
Page Requests: Connected Youth	28,112	185,305	284,300	-35
Page Requests: Recycled Reads*	1,901	14,697	5,004	----
Total Page Requests**	1,430,540	12,368,293	12,909,151	-4
Number of Database Queries	78,935	650,303	493,303	32
Number of public use computers●	709	709	609	16
Wireless internet uses***	22,516	133,826	----	----
Teen Center Internet Users	8,643	74,249	71,846	3

●Total count to date.

⌘Collection size does not include archival materials at the Austin History Center.

*Web hits for Recycled Reads (ARR) were first reported in February 2011

**The number of "Total Page Requests" also includes 0 for the Austin Summer Reading program. (Year-to-date total = 853)

***Wireless internet uses refers to the number of server requests from customers using a wireless device; this statistic was first reported in October 2011



June 2012 Austin Public Library Statistical Report



Population for Austin: 810,436
 FY Annual Budget (Oct. 2011 - Sept. 2012): \$26,527,680
 FY Annual Materials Budget (Oct. 2011 - Sept. 2012): \$2,703,723
 Total FTEs (Full Time Equivalent Staff): 341.55
 Total Number of Facilities: 23 (20 Branches, Faulk Central, AHC, Recycled Reads)

	June 2012	9 MONTH FY 11-12	9 MONTH FY 10-11	% CHANGE
Collection Size●⌘	1,447,560	1,447,560	1,482,513	-2
New Materials Added to Collection	30,146	165,249	175,106	-6
Magazines and Newspapers: Titles●	399	399	612	-35
Magazines and Newspapers: Subscriptions●	824	824	1,074	-23
Resident Youth Star Cards Processed	1,081	4,747	5,336	-11
Resident Adult Star Cards Processed	2,870	20,708	21,489	-4
Non-Resident Adult Star Cards Processed	2	10	16	-38
Total Library Cards Processed	3,953	25,465	26,841	-5
TexShare Cards Issued to APL Cardholders	120	776	868	-11
Registered Library Cardholders●	544,558	544,558	509,107	7
Reserves: Requested	54,258	445,825	428,127	4
Reserves: Filled	46,192	367,483	348,646	5
Total Volunteers	183	1,481	1,549	-4
Hours of Volunteer Service	1,983	14,284	15,459	-8
Value of Volunteer Hours	\$42,351	\$305,106	\$324,630	-6
Page Requests: Library Online Catalog	1,084,595	9,710,377	9,977,988	-3
Page Requests: Austin City Connection - Library (<i>www.ci.austin.tx.us/library</i>)	442,019	3,649,500	3,846,084	-5
Page Requests: Austin Library (<i>austinlibrary.com</i>)	5,702	339,877	588,586	-42
Page Requests: Connected Youth	31,242	216,547	326,675	-34
Page Requests: Recycled Reads*	1,864	16,561	6,391	----
Total Page Requests**	1,565,422	13,933,715	14,758,347	-6
Number of Database Queries	69,370	719,673	555,289	30
Number of public use computers●	710	710	602	18
Wireless internet uses***	22,142	155,968	----	----
Teen Center Internet Users	11,682	85,931	82,806	4

●Total count to date.

⌘Collection size does not include archival materials at the Austin History Center.

*Web hits for Recycled Reads (ARR) were first reported in February 2011

**The number of "Total Page Requests" also includes 0 for the Austin Summer Reading program. (Year-to-date total = 853)

***Wireless internet uses refers to the number of server requests from customers using a wireless device; this statistic was first reported in October 2011



July 2012 Austin Public Library Statistical Report



Population for Austin: 810,436
 FY Annual Budget (Oct. 2011 - Sept. 2012): \$26,527,680
 FY Annual Materials Budget (Oct. 2011 - Sept. 2012): \$2,703,723
 Total FTEs (Full Time Equivalent Staff): 341.55
 Total Number of Facilities: 23 (20 Branches, Faulk Central, AHC, Recycled Reads)

	July 2012	10 MONTH FY 11-12	10 MONTH FY 10-11	% CHANGE
Collection Size●⌘	1,474,189	1,474,189	1,486,700	-1
New Materials Added to Collection	26,629	191,878	196,826	-3
Magazines and Newspapers: Titles●	388	388	608	-36
Magazines and Newspapers: Subscriptions●	792	792	1,070	-26
Resident Youth Star Cards Processed	918	5,665	6,234	-9
Resident Adult Star Cards Processed	2,924	23,632	24,366	-3
Non-Resident Adult Star Cards Processed	3	13	16	-19
Total Library Cards Processed	3,845	29,310	30,616	-4
TexShare Cards Issued to APL Cardholders	100	876	989	-11
Registered Library Cardholders●	548,258	548,258	512,822	7
Reserves: Requested	55,141	500,966	482,497	4
Reserves: Filled	43,822	411,305	391,532	5
Total Volunteers	157	1,638	1,686	-3
Hours of Volunteer Service	1,749	16,033	16,983	-6
Value of Volunteer Hours	\$37,362	\$342,469	\$357,175	-4
Page Requests: Library Online Catalog	1,286,636	10,997,013	11,247,501	-2
Page Requests: Austin City Connection - Library (<i>www.ci.austin.tx.us/library</i>)	438,248	4,087,748	4,277,698	-4
Page Requests: Austin Library (<i>austinlibrary.com</i>)	2,801	342,678	667,956	-49
Page Requests: Connected Youth	28,593	245,140	366,817	-33
Page Requests: Recycled Reads*	1,958	18,519	7,917	----
Total Page Requests**	1,758,236	15,691,951	16,583,008	-5
Number of Database Queries	171,014	890,687	611,553	46
Number of public use computers●	707	707	609	16
Wireless internet uses***	23,478	179,446	----	----
Teen Center Internet Users	10,827	96,758	95,735	1

●Total count to date.

⌘Collection size does not include archival materials at the Austin History Center.

*Web hits for Recycled Reads (ARR) were first reported in February 2011

**The number of "Total Page Requests" also includes 0 for the Austin Summer Reading program. (Year-to-date total = 853)

***Wireless internet uses refers to the number of server requests from customers using a wireless device; this statistic was first reported in October 2011



August 2012 Austin Public Library Statistical Report



Population for Austin: 810,436
 FY Annual Budget (Oct. 2011 - Sept. 2012): \$26,527,680
 FY Annual Materials Budget (Oct. 2011 - Sept. 2012): \$2,703,723
 Total FTEs (Full Time Equivalent Staff): 341.55
 Total Number of Facilities: 23 (20 Branches, Faulk Central, AHC, Recycled Reads)

	Aug. 2012	11 MONTH FY 11-12	11 MONTH FY 10-11	% CHANGE
Collection Size●⌘	1,477,263	1,477,263	1,465,635	1
New Materials Added to Collection	32,766	224,644	212,934	5
Magazines and Newspapers: Titles●	387	387	602	-36
Magazines and Newspapers: Subscriptions●	789	789	1,063	-26
Resident Youth Star Cards Processed	662	6,327	7,008	-10
Resident Adult Star Cards Processed	2,887	26,519	27,528	-4
Non-Resident Adult Star Cards Processed	1	14	16	-13
Total Library Cards Processed	3,550	32,860	34,552	-5
TexShare Cards Issued to APL Cardholders	88	964	1,113	-13
Registered Library Cardholders●	490,559	490,559	516,696	-5
Reserves: Requested	56,590	557,556	538,341	4
Reserves: Filled	48,162	459,467	438,388	5
Total Volunteers	154	1,792	1,812	-1
Hours of Volunteer Service	1,449	17,482	18,322	-5
Value of Volunteer Hours	\$30,955	\$373,424	\$385,777	-3
Page Requests: Library Online Catalog*	1,588,185	12,585,198	12,530,433	0
Page Requests: Austin City Connection - Library (www.ci.austin.tx.us/library)	440,952	4,528,700	4,761,062	-5
Page Requests: Austin Library (austinlibrary.com)	15,952	358,630	760,582	-53
Page Requests: Connected Youth	29,011	274,151	407,514	-33
Page Requests: Recycled Reads**	1,989	20,508	9,870	----
Total Page Requests***	2,076,178	17,768,129	18,485,834	-4
Number of Database Queries	220,440	1,111,127	686,978	62
Number of public use computers●	708	708	655	8
Wireless internet uses****	24,785	204,231	----	----
Teen Center Internet Users	10,220	106,978	109,066	-2

●Total count to date.

⌘Collection size does not include archival materials at the Austin History Center.

*New Catalog introduced in Aug. 2012; this # is sum of FindIt and Catalog

**Web hits for Recycled Reads (ARR) were first reported in February 2011

***The number of "Total Page Requests" also includes 89 for the Austin Summer Reading program. (Year-to-date total = 942)

****Wireless internet uses refers to the number of server requests from customers using a wireless device; this statistic was first reported in October 2011



September 2012 Austin Public Library Statistical Report



Population for Austin: 810,436
 FY Annual Budget (Oct. 2011 - Sept. 2012): \$26,527,680
 FY Annual Materials Budget (Oct. 2011 - Sept. 2012): \$2,703,723
 Total FTEs (Full Time Equivalent Staff): 341.55
 Total Number of Facilities: 23 (20 Branches, Faulk Central, AHC, Recycled Reads)

	Sep. 2012	12 MONTH FY 11-12	12 MONTH FY 10-11	% CHANGE
Collection Size●⌘	1,480,479	1,480,479	1,454,103	2
New Materials Added to Collection	16,415	241,059	224,958	7
Magazines and Newspapers: Titles●	387	387	602	-36
Magazines and Newspapers: Subscriptions●	789	789	1,072	-26
Resident Youth Star Cards Processed	647	6,974	7,575	-8
Resident Adult Star Cards Processed	2,853	29,372	30,112	-2
Non-Resident Adult Star Cards Processed	0	14	16	-13
Total Library Cards Processed	3,500	36,360	37,703	-4
TexShare Cards Issued to APL Cardholders	91	1,055	1,232	-14
Registered Library Cardholders●◆	494,015	494,015	519,788	-5
Reserves: Requested	54,340	611,896	586,807	4
Reserves: Filled	43,265	502,732	478,629	5
Total Volunteers	143	1,935	1,946	-1
Hours of Volunteer Service	1,406	18,888	19,728	-4
Value of Volunteer Hours	\$30,032	\$403,456	\$415,810	-3
Page Requests: Library Online Catalog*	2,203,106	14,788,304	13,645,674	8
Page Requests: Austin City Connection - Library (<i>www.ci.austin.tx.us/library</i>)	428,200	4,956,900	5,194,210	-5
Page Requests: Austin Library (<i>austinlibrary.com</i>)	18,348	376,978	838,122	-55
Page Requests: Connected Youth	25,674	299,825	426,840	-30
Page Requests: Recycled Reads**	2,423	22,931	11,599	----
Total Page Requests***	2,677,753	20,445,882	20,133,008	2
Number of Database Queries	748,700	1,859,827	753,362	147
Number of public use computers●	695	695	653	6
Wireless internet uses****	22,177	226,408	----	----
Teen Center Internet Users	7,234	114,212	118,750	-4

●Total count to date.

⌘Collection size does not include archival materials at the Austin History Center.

*New Catalog introduced in Aug. 2012; this # is sum of FindIt and Catalog

**Web hits for Recycled Reads (ARR) were first reported in February 2011

***The number of "Total Page Requests" also includes 89 for the Austin Summer Reading program. (Year-to-date total = 944)

****Wireless internet uses refers to the number of server requests from customers using a wireless device; this statistic was first reported in October 2011

◆On September 1, 2012, 61,142 inactive library accounts were purged from the cardholders database



October 2012 Austin Public Library Statistical Report



Population for Austin: 820,611
 FY Annual Budget (Oct. 2012 - Sept. 2013): \$30,245,501
 FY Annual Materials Budget (Oct. 2012 - Sept. 2013): \$4,015,812.00
 Total FTEs (Full Time Equivalent Staff): 353.55
 Total Number of Facilities: 23 (20 Branches, Faulk Central, AHC, Recycled Reads)

	Oct. 2012	1 MONTH FY 12-13	1 MONTH FY 11-12
Collection Size●☿	1,472,996	1,472,996	1,438,099
New Materials Added to Collection	9,687	9,687	8,006
Magazines and Newspapers: Titles●	387	387	602
Magazines and Newspapers: Subscriptions●	789	789	1,072
Resident Youth Star Cards Processed	512	512	586
Resident Adult Star Cards Processed	2,744	2,744	2,652
Non-Resident Adult Star Cards Processed	12	12	0
Total Library Cards Processed	3,268	3,268	3,238
TexShare Cards Issued to APL Cardholders	71	71	126
Registered Library Cardholders●◆	497,188	497,188	523,005
Reserves: Requested	56,512	56,512	50,667
Reserves: Filled	46,346	46,346	40,778
Total Volunteers	146	146	150
Hours of Volunteer Service	1,227	1,227	1,305
Value of Volunteer Hours	\$26,728	\$26,728	\$27,869
Page Requests: Library Online Catalog*	2,305,093	2,305,093	1,152,927
Page Requests: Austin City Connection - Library (libraryaustintexas.gov)	459,703	459,703	447,309
Page Requests: Austin Library (austinlibrary.com)	21,203	21,203	85,208
Page Requests: Connected Youth	27,407	27,407	0
Page Requests: Recycled Reads**	2,231	2,231	1,716
Total Page Requests***	2,815,637	2,815,637	1,687,292
Number of Database Queries	972,808	972,808	91,928
Number of public use computers●	692	692	654
Wireless internet uses	26,753	26,753	21,261
Teen Center Internet Users	7,808	7,808	10,984

●Total count to date.

☿Collection size does not include archival materials at the Austin History Center.

*New Catalog introduced in Aug. 2012; this # is sum of FindIt and Catalog

**Web hits for Recycled Reads (ARR) were first reported in February 2011

***The number of "Total Page Requests" also includes ___ for the Austin Summer Reading program. (Year-to-date total =)

◆On September 1, 2012, 61,142 inactive library accounts were purged from the cardholders database

October 2012 Austin Public Library Statistical Report

% CHANGE
2
21
-36
-26
-13
3
#DIV/0!
1
-44
-5
12
14
-3
-6
-4
100
3
-75
#DIV/0!

67
958
6

-29



November 2012 Austin Public Library Statistical Report



Population for Austin: 820,611
 FY Annual Budget (Oct. 2012 - Sept. 2013): \$30,245,501
 FY Annual Materials Budget (Oct. 2012 - Sept. 2013): \$4,015,812.00
 Total FTEs (Full Time Equivalent Staff): 353.55
 Total Number of Facilities: 23 (20 Branches, Faulk Central, AHC, Recycled Reads)

	Nov. 2012	2 MONTH FY 12-13	2 MONTH FY 11-12
Collection Size●☿	1,471,427	1,471,427	1,433,406
New Materials Added to Collection	12,896	22,583	19,142
Magazines and Newspapers: Titles●	387	387	602
Magazines and Newspapers: Subscriptions●	789	789	1,072
Resident Youth Star Cards Processed	368	880	1,033
Resident Adult Star Cards Processed	2,055	4,799	4,977
Non-Resident Adult Star Cards Processed	9	21	1
Total Library Cards Processed	2,432	5,700	6,011
TexShare Cards Issued to APL Cardholders	61	132	194
Registered Library Cardholders●◆	499,608	499,608	525,721
Reserves: Requested	50,657	107,169	96,896
Reserves: Filled	41,146	87,492	79,567
Total Volunteers	149	295	290
Hours of Volunteer Service	1,309	2,535	2,570
Value of Volunteer Hours	\$28,519	\$55,247	\$54,895
Page Requests: Library Online Catalog*	2,097,429	4,402,522	2,246,317
Page Requests: Austin City Connection - Library (libraryaustintexas.gov)	407,487	867,190	875,302
Page Requests: Austin Library (austinlibrary.com)	17,484	38,687	170,761
Page Requests: Connected Youth	20,493	47,900	23,455
Page Requests: Recycled Reads**	1,882	4,113	3,510
Total Page Requests***	2,544,776	5,360,413	3,319,615
Number of Database Queries	812,773	1,785,581	166,867
Number of public use computers●	692	692	669
Wireless internet uses	22,323	49,076	39,611
Teen Center Internet Users	6,346	14,154	20,814

●Total count to date.

☿Collection size does not include archival materials at the Austin History Center.

*New Catalog introduced in Aug. 2012; this # is sum of FindIt and Catalog

**Web hits for Recycled Reads (ARR) were first reported in February 2011

***The number of "Total Page Requests" also includes ___ for the Austin Summer Reading program. (Year-to-date total =)

◆On September 1, 2012, 61,142 inactive library accounts were purged from the cardholders database

November 2012 Austin Public Library Statistical Report

% CHANGE
3
18
-36
-26
-15
-4
2,000
-5
-32
-5
11
10
2
-1
1
96
-1
-77
104

61
970
3

-32



December 2012 Austin Public Library Statistical Report



Population for Austin: 820,611
 FY Annual Budget (Oct. 2012 - Sept. 2013): \$30,245,501
 FY Annual Materials Budget (Oct. 2012 - Sept. 2013): \$4,015,812.00
 Total FTEs (Full Time Equivalent Staff): 353.55
 Total Number of Facilities: 23 (20 Branches, Faulk Central, AHC, Recycled Reads)

	Dec. 2012	3 MONTH FY 12-13	3 MONTH FY 11-12
Collection Size●☿	1,462,355	1,462,355	1,430,273
New Materials Added to Collection	8,218	30,801	32,367
Magazines and Newspapers: Titles●	382	387	512
Magazines and Newspapers: Subscriptions●	803	803	835
Resident Youth Star Cards Processed	293	1,173	1,416
Resident Adult Star Cards Processed	1,748	6,547	6,837
Non-Resident Adult Star Cards Processed	9	30	4
Total Library Cards Processed	2,050	7,750	8,257
TexShare Cards Issued to APL Cardholders	0	132	262
Registered Library Cardholders●◆	501,595	501,595	527,925
Reserves: Requested	48,713	155,882	139,543
Reserves: Filled	40,773	128,265	115,088
Total Volunteers	141	436	439
Hours of Volunteer Service	1,082	3,617	4,231
Value of Volunteer Hours	\$23,571	\$78,819	\$90,382
Page Requests: Library Online Catalog*	2,071,127	6,473,649	3,269,552
Page Requests: Austin City Connection - Library (libraryaustintexas.gov)	381,009	1,248,199	1,142,535
Page Requests: Austin Library (austinlibrary.com)	15,394	54,081	234,618
Page Requests: Connected Youth	19,279	67,179	50,477
Page Requests: Recycled Reads**	1,832	5,945	5,484
Total Page Requests***	2,544,776	7,905,189	4,703,045
Number of Database Queries	652,249	2,437,830	237,932
Number of public use computers●	692	692	674
Wireless internet uses	21,119	70,195	51,595
Teen Center Internet Users	5,211	19,365	30,227

●Total count to date.

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*New Catalog introduced in Aug. 2012; this # is sum of FindIt and Catalog

**Web hits for Recycled Reads (ARR) were first reported in February 2011

***The number of "Total Page Requests" also includes ___ for the Austin Summer Reading program. (Year-to-date total =)

◆On September 1, 2012, 61,142 inactive library accounts were purged from the cardholders database

December 2012 Austin Public Library Statistical Report

% CHANGE
2
-5
-24
-4
-17
-4
650
-6
-50
-5
12
11
-1
-15
-13
98
9
-77
33

68
925
3
18
-36



January 2013 Austin Public Library Statistical Report



Population for Austin: 820,611
 FY Annual Budget (Oct. 2012 - Sept. 2013): \$30,245,501
 FY Annual Materials Budget (Oct. 2012 - Sept. 2013): \$4,015,812.00
 Total FTEs (Full Time Equivalent Staff): 353.55
 Total Number of Facilities: 23 (20 Branches, Faulk Central, AHC, Recycled Reads)

	Jan. 2013	4 MONTH FY 12-13	4 MONTH FY 11-12
Collection Size●☿	1,455,166	1,455,166	1,425,393
New Materials Added to Collection	20,691	51,492	50,102
Magazines and Newspapers: Titles●	382	387	412
Magazines and Newspapers: Subscriptions●	803	803	818
Resident Youth Star Cards Processed	497	2,270	1,899
Resident Adult Star Cards Processed	2,614	9,161	9,411
Non-Resident Adult Star Cards Processed	17	47	7
Total Library Cards Processed	3,128	11,478	11,317
TexShare Cards Issued to APL Cardholders	84	216	349
Registered Library Cardholders●◆	473,819	473,819	530,868
Reserves: Requested	63,539	219,421	193,289
Reserves: Filled	50,181	178,446	157,512
Total Volunteers	131	567	609
Hours of Volunteer Service	1,182	4,799	5,796
Value of Volunteer Hours	\$25,766	\$104,585	\$123,810
Page Requests: Library Online Catalog*	2,555,665	9,029,314	4,470,391
Page Requests: Austin City Connection - Library (libraryaustintexas.gov)	478,000	1,726,199	1,592,736
Page Requests: Austin Library (austinlibrary.com)	18,905	72,986	254,168
Page Requests: Connected Youth	18,976	86,155	79,103
Page Requests: Recycled Reads**	2,398	8,343	7,413
Total Page Requests***	3,073,945	10,979,134	6,404,232
Number of Database Queries#	320,534	2,654,737	303,458
Number of public use computers●	692	692	686
Wireless internet uses	25,131	95,326	61,451
Teen Center Internet Users	6,832	26,197	39,790

●Total count to date.

☿Collection size does not include archival materials at the Austin History Center.

*New Catalog introduced in Aug. 2012; this # is sum of FindIt and Catalog

**Web hits for Recycled Reads (ARR) were first reported in February 2011

***The number of "Total Page Requests" also includes __ for the Austin Summer Reading program. (Year-to-date total =)

◆On September 1, 2012, (61,142) and on 1/21/2013, (30, 849) inactive library accounts were purged from the cardholders database

January 2013 Austin Public Library Statistical Report

% CHANGE
2
3
-6
-2
20
-3
571
1
-38
-11
14
13
-7
-17
-16
102
8
-71
9

71
775
1
18
-34



February 2013 Austin Public Library Statistical Report



Population for Austin: 820,611
 FY Annual Budget (Oct. 2012 - Sept. 2013): \$30,245,501
 FY Annual Materials Budget (Oct. 2012 - Sept. 2013): \$4,015,812.00
 Total FTEs (Full Time Equivalent Staff): 353.55
 Total Number of Facilities: 23 (20 Branches, Faulk Central, AHC, Recycled Reads)

	Feb. 2013	5 MONTH FY 12-13	5 MONTH FY 11-12
Collection Size●☿	1,455,470	1,455,470	1,425,393
New Materials Added to Collection	12,271	63,763	50,102
Magazines and Newspapers: Titles●	382	387	412
Magazines and Newspapers: Subscriptions●	801	801	818
Resident Youth Star Cards Processed	439	2,709	1,899
Resident Adult Star Cards Processed	2,326	11,487	9,411
Non-Resident Adult Star Cards Processed	10	57	7
Total Library Cards Processed	2,775	14,253	11,317
TexShare Cards Issued to APL Cardholders	79	295	349
Registered Library Cardholders●◆	476,516	476,516	530,868
Reserves: Requested	54,992	274,413	193,289
Reserves: Filled	45,995	224,441	157,512
Total Volunteers		567	609
Hours of Volunteer Service		4,799	5,796
Value of Volunteer Hours		\$104,585	\$123,810
Page Requests: Library Online Catalog*	2,234,163	11,263,477	4,470,391
Page Requests: Austin City Connection - Library (libraryaustintexas.gov)	438,430	2,164,629	1,592,736
Page Requests: Austin Library (austinlibrary.com)	20,059	93,045	254,168
Page Requests: Connected Youth	5,436	91,591	79,103
Page Requests: Recycled Reads**	2,099	10,442	7,413
Total Page Requests***	3,073,945	14,053,079	6,404,232
Number of Database Queries#	203,496	2,858,233	303,458
Number of public use computers●	692	692	686
Wireless internet uses	24,302	119,628	61,451
Teen Center Internet Users	5,748	31,945	39,790

●Total count to date.

☿Collection size does not include archival materials at the Austin History Center.

*New Catalog introduced in Aug. 2012; this # is sum of FindIt and Catalog

**Web hits for Recycled Reads (ARR) were first reported in February 2011

***The number of "Total Page Requests" also includes __ for the Austin Summer Reading program. (Year-to-date total =)

◆On September 1, 2012, (61,142) and on 1/21/2013, (30, 849) inactive library accounts were purged from the cardholders database

February 2013 Austin Public Library Statistical Report

% CHANGE
2
27
-6
-2
43
22
714
26
-15
-10
42
42
-7
-17
-16
152
36
-63
16

119
842
1
18
-20



March 2013 Austin Public Library Statistical Report



Population for Austin: 820,611
 FY Annual Budget (Oct. 2012 - Sept. 2013): \$30,245,501
 FY Annual Materials Budget (Oct. 2012 - Sept. 2013): \$4,015,812.00
 Total FTEs (Full Time Equivalent Staff): 353.55
 Total Number of Facilities: 23 (20 Branches, Faulk Central, AHC, Recycled Reads)

	Mar. 2013	6 MONTH FY 12-13	6 MONTH FY 11-12	% CHANGE
Collection Size●☿	1,454,162	1,454,162	1,432,038	2
New Materials Added to Collection	51,193	114,956	94,190	22
Magazines and Newspapers: Titles●	374	374	407	-8
Magazines and Newspapers: Subscriptions●	791	791	824	-4
Resident Youth Star Cards Processed	498	3,207	2,817	14
Resident Adult Star Cards Processed	2,241	13,728	13,806	-1
Non-Resident Adult Star Cards Processed	12	69	8	763
Total Library Cards Processed	2,751	17,004	16,631	2
TexShare Cards Issued to APL Cardholders	86	381	513	-26
Registered Library Cardholders●◆	477,034	477,034	535,996	-11
Reserves: Requested	59,514	333,927	292,593	14
Reserves: Filled	49,145	273,586	240,940	14
Total Volunteers		567	955	-41
Hours of Volunteer Service		4,799	9,149	-48
Value of Volunteer Hours		\$104,585	\$195,413	-46
Page Requests: Library Online Catalog*	2,442,524	13,706,001	6,728,141	104
Page Requests: Austin City Connection - Library (libraryaustintexas.gov)	476,411	2,641,040	2,400,888	10
Page Requests: Austin Library (austinlibrary.com)	30,703	123,748	305,516	-59
Page Requests: Connected Youth	4,986	96,577	133,105	-27
Page Requests: Recycled Reads**	2,296	12,738	11,030	----
Total Page Requests***	3,073,945	17,127,024	9,579,290	79
Number of Database Queries#	253,249	3,111,482	491,219	533
Number of public use computers●	692	692	690	0
Wireless internet uses	26,587	146,215	88,643	18
Teen Center Internet Users	7,251	39,196	57,601	-32

●Total count to date.

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*New Catalog introduced in Aug. 2012; this # is sum of FindIt and Catalog

**Web hits for Recycled Reads (ARR) were first reported in February 2011

***The number of "Total Page Requests" also includes ___ for the Austin Summer Reading program. (Year-to-date total =)

◆On September 1, 2012, (61,142) and on 1/21/2013, (30, 849) inactive library accounts were purged from the cardholders database ; on 3/3/2013, 2,149 BARRED JUV accounts were removed