

RENTERS' RIGHTS ASSISTANCE PROGRAM

	CDBG	City Funding	Total
2013-14	241,580.00	*63,699.00	305,279.00
2012-13	225,030.00	63,699.00	288,796.00
2011-12	231,254.00	57,475.00	288,796.00
2010-11	253,005.00	35,724.00	288,796.00
2009-10	253,005.00	35,791.00	288,796.00

***Requested-63,699.00 Flat Funding-47,216.00 Difference -16,483.00**

Program Goal Achievement 10/1/11 to 9/30/2012

Program Component	Actual	Goal	% of Goal	+ or -
In-house Counseling	643	549	117%	+94
Repair Mediations	117	95	123%	+22
Presentations	15	15	100%	

Income Level of Clients served 10/1/2011 to 9/30/2012

Income Level	Very Low	Low	Low-Moderate
In-house Counseling	469	144	30
Repair Mediations	92	23	2
Percentage of Total	73.8%	22.2%	4.2%

Race and Ethnicity of Clients served 10/1/11 to 9/30/2012

Race or Ethnicity	Black	White	Asian	Nat. Amer	Other	Hispanic	Not Hispanic
In-house Counseling	188	435	8	1	11	254	389
Repair Mediations	42	68	2	2	3	52	65
Percentage of Total (699)	30.3%	66.2%	1.0%	<1%	1%	43.5%	56.5%

Program Successes Over the Past Year

In the fiscal year ending 9/30/12, the Tenants' Council's (ATC) Renters' Rights Assistance Program was successful in meeting or exceeding all program goals as can be seen in the stats that were just handed to you. Our services are provided to residents in the community that need it most, as the vast majority of clients are very low-income. According to Census data, our clients are the most likely to experience substandard living conditions.

Furthermore, our clients have been pleased with the services they have received from ATC. Over 72% of our clients are quoted, as being very satisfied with the program services and 98.5% overall were at least satisfied with the services they received. We are convinced the funding we receive from the City of Austin is making a positive impact upon the lives of residents throughout our city.

ATC has received continuous funding for the Fair Housing Program over 18 years, making it one of the most successful programs in the nation. This type of success is unusual among fair housing organizations and is due, in part, to ATC's cooperative relationship with the City of Austin

Though ATC is gratified that its fair housing program has been funded repeatedly, in the last few years HUD has had to underfund all agencies that receive assistance due to budget shortages.

The fair housing program has recorded over 300 housing discrimination complaints in the last fiscal year. Many of the clients have filed administrative complaints with HUD and several have had to file lawsuits to enforce their fair housing rights. The fair housing program has also assisted over 100 disabled persons make requests for reasonable accommodation and modification.

This summary of the RRAP program accomplishments describes the high-quality services that ATC has provided for over 22 years and valuable product ATC provides to the Austin community with the continued support of the City of Austin's Department of Neighborhood Housing and Community Development.