

Austin Public Library Director's Report May 2013

More Than Books

Highlights

- The 2013 Adult Summer Reading Program runs through August 31, this year's prizes, including 5 eReaders, were donated by the Austin Public Library Friends Foundation.
- On July 31, 2013, the AHC presents "Beer Garden Social: A 19th Century Family Experience" at Scholz Garden, 6:30 pm.

Facilities Services

New Central Library Project: The New Central Library Project has been a veritable hotbed of activity this month. Public Works and Library staff met with the design team and construction manager at risk personnel from Tuesday, June 4th, through Thursday, June 6th, for Interior Finish Reviews and Owner Comment Reviews regarding the 95% Complete Construction Documents. Along with the Interior Finishes, the Owner's Comments were reviewed on Mechanical/Electrical, Plumbing, AV/IT, and Architectural elements of the building. On Monday, June 10th, City staff and consultants conducted a Preconstruction Meeting with the Construction Manager at Risk for the New Central Library and Second Street Bridge and Extension Project to:

- Ensure that the Construction Manager has clear understanding of the contract documents
- Establish lines of communications and designated points of contact
- Issue Notice to Proceed with Phase I of the New Central Library and Related Improvements
- Notes dates of environmental and traffic control set-up meetings
- Outline the process for submittal reviews
- · Discuss development of the baseline schedule

On the evening of Monday, June 10th, the Waterfront Planning Advisory Board discussed and voted to recommend approval of the conditional use site plan of the New Central Library in the "P" (Public) zoning district, within the North Shore Central Sub-district of the Waterfront Overlay Combining District, and over 1-acre in size (LDC Section 25-2-625). On the evening of Tuesday, June 11th, the Planning Commission conducted a public hearing and then voted to approve of the conditional use site plan for the New Central Library at 704 Cesar Chavez Street, Ladybird Lake Watershed, Downtown Neighborhood Planning Area (NPA). A 90% Complete Design Review Meeting for the Second Street Bridge and Street Extension (Shoal Creek to West Avenue) Project was conducted on Friday, June 14th. Library Facilities Services staff will meet on June 18th with the Office of Real Estate Services to initiate the issuance of a Request for Proposals (RFP) to local restaurateurs for the New Central Library Café lease space. On Wednesday, June 19th, consultants, contractors and City of Austin staff will meet to review changes in New Central Library Project material quantities from when Initial Guaranteed Maximum Price (IGMP) estimate was issued

on February 28, 2013 through April 29, 2013. The Seaholm Substation AIPP Wall Design Forum #4 will be carried out on Thursday, June 20th, to review budget driven design refinements and to prioritize potential amenities as add alternates. Alternative bidding allows a public project owner to craft a contractual scope of work to fit the project budget. Alternative bidding lists bid alternates which can add or deduct items of work. The project owner, after seeing the bids and bid prices, can then select the most advantageous scope of work given the availability of funding. On Monday, June 24th, involved staff and consultants will review the final design of Christian Moeller's Art in Public Places sculpture, "Birds", to be installed in the New Central Library atrium, then meet with Austin Energy to review the design of the New Central Library mechanical room, and lastly, take part in the Seaholm Eco-district Next Steps Session. Yet another meeting will be held with Austin Energy staff on Tuesday, June 25th, to refine the plans for Austin Energy's Switchgear Breaker room in the New Central Library. The scope of the discussion is the switching and interrupting devices combined with associated control, regulating, metering and protective devices to be installed at the New Central Library in connection with the distribution and conversion of electric power. The project schedule for the New Central Library stands as follows:

June 2013 ~ Site Development Work begins

June 2013 ~ Construction Document Phase completed (100% Complete Design Package Delivered) August 2013 ~ Building permits received

December 2013 ~ Construction begins

Spring 2016 ~ Construction completed

Summer 2016 ~ Grand Opening Ceremony celebrated.

2012 Bond Development Process:

The Bond Oversight Committee met on Wednesday. June 6th, and was presented by staff with updates on the 2006, 2010 and 2012 Bond Programs. The Committee discussed the FY 2014 Proposed Bond Appropriations and Sale Schedule and voted to recommend to City Council that they approve the planned disbursement of bond funds. On November 6, 2012, Austin voters approved \$306.6 million in bond propositions to fund City of Austin capital improvements. Proposition 18 of the 2012 General Obligation Bond Program provided for \$13,442,000 for improvements to Library, Museum and Cultural Arts Facilities. On May 9th, City Council approved the appropriation of \$37.2 million to fund the first sequence of 2012 Bond projects. \$1,190,000 was allotted to the Library Department to initiate land acquisition and design for the University Hills Branch Library Parking Lot Expansion Project as well as the design of the Pleasant Hill Branch Library Roof Replacement and HVAC Upgrade Project and the Milwood Branch Library Renovation project.

Financial Year 2014 Capital Improvement Program Plan: Continuing to make good progress on the New Central Library Project will remain the primary goal of the Library's Capital Improvement Program (CIP) work plan for Financial Year 2014. The three, following renovation projects, funded by means of the 2012 Bond Program likewise figure prominently in the department's Financial Year 2014 CIP work plan:

- The University Hills Branch Library Parking Lot Expansion Project will correct vehicular and pedestrian access safety hazards at this increasingly popular East Austin community library.
- The Pleasant Hill Branch Library Roof Replacement & HVAC Upgrade Project will prevent further water penetration of the building envelope and restore interior climate control for this important South Austin library facility.
- The Milwood Branch Library Renovation Project will repair a failing sanitary sewer and replace worn finishes, furniture and equipment at this heavily used library serving the Northwest quadrant of the City.

The currently unfunded but critically needed RFID Installation for Branch Libraries Project has also been proposed for inclusion in the CIP work plan of the Austin Public Library for Financial Year 2014. This project will upgrade obsolete electromagnetic-based collection security and management equipment throughout the departmental inventory of properties to match the RFID (Radio Frequency Identification) technology currently utilized at our two newest branches (North Village and Twin Oaks) and planned for the New Central Library. APL proposes to upgrade this essential equipment at its facilities to RFID incrementally, beginning with its busiest branch locations. The remaining schedule for finalizing the Financial Year 2014 Capital Improvement Program is:

June 25 ~ Planning Commission recommends FY14 CIP Plan

August 1 ~ Proposed Capital Budget presented to Council

September 9 – 11 ~ Budget Readings/Approval

Exterior Security Cameras Installation Project:

During March of this year, the Communications Technology Management Department (CTM) assigned a different and very experienced manager to the ESAS Project. ESAS provides an integrated enterprise level security solution to installing new services and replacing end of life and/ or updating access control, video surveillance and alarm systems throughout the City of Austin. CTM has informed the APL that sufficient enough spending authority has been released to Schneider Electric to perform the work required on the remaining nine Library sites to receive exterior security cameras. Those nine Library locations are the Spicewood Springs, Cepeda, Manchaca Road, Pleasant Hill, Howson, Milwood, Old Quarry, Yarborough, and Oak Hill branch libraries. Although our two newest branches, North Village and Twin Oaks, opened with security camera surveillance systems in place, APL will be replacing their digital video recorders (DVRs) with newer network video

recorders (NVRs) in order to make their monitoring more compatible with the rest of the department's protective services operations. APL is currently working with CTM to secure asbestos work approval from Public Works (PWD) for any necessary remediation prior to the initiation of any equipment installation. APL/CTM also anticipates receiving revised quotes from Schneider Electric, as security camera technology has advanced since the original estimates were provided in late 2012.

Faulk Central Library Boilers and Flue Retrofit Project: At this time, the project's 100% complete construction documents and drawings, schedule and cost estimate remain under review by the City's Quality and Standards Management Division and returned to the Quality and Standards Management Division for final approval. If all the changes recommended by the Quality and Standards Management Division have been made to their satisfaction, the project will be ready to progress into the construction phase.

Twin Oaks Branch Library Real-Time Controls for Rainwater Harvesting Project: This pilot project sponsored by the Watershed Protection Department will retrofit the rainwater harvesting system at the Twin Oaks Branch Library with Real Time Controls. The intent is to achieve better balance between the oftentimes conflicting goals of storm water treatment and water conservation. In storm water treatment, storm water is expected to be discharged from cisterns to infiltrate the ground quickly so that cisterns are empty for the next storm event. In water conservation, the water in cisterns is held as long as possible for regular use in irrigation, Real Time Controls are being proposed as a potential solution to this conflict. These controls are connected to weather stations and will automatically draw down the cistern contents by the amount of rain predicted by the National Oceanic and Atmospheric Administration (NOAA). This approach will allow cisterns to be emptied for storm events while insuring a reservoir for irrigation purposes. The City of Austin Watershed Protection and Water Environment Research Foundation (WERF) has teamed with Geosyntec to carry out this pilot study for evolving technology on a shared cost basis. Following installation, the new control system will be monitored for 24 months. Real Time software will allow information on the system to be displayed in the interior of the library for customer viewing. During the initial inspection of the Twin Oaks site, it was discovered that the existing rainwater harvesting system was not performing to design criteria and bio-filtration system improvements were needed. During April, this work was scoped, priced and approved for implementation by the Watershed Protection Department's director and assistant city manager. Much of the work has now been completed or scheduled, including the overflow and air-conditioning condensate pipe repairs along with the installation of a new pump and additional sensors. A new rain garden is planned for the site so that overflow water can be pre-treated before draining into the existing detention pond. Algorithms (step-by-step procedures) remain to be programmed into the system's "smart controls" to direct the drawdown of the cisterns as needed. Lastly, signage and visible gauges will be added at the rain garden site to educate and inform Library customers of its operations. This modified and improved

rain water harvesting system recently passed the annual inspection required by the Austin Water Utility Cross Connection/Water Protection Program for such equipment.

The University Hills Branch Library Parking Lot **Expansion Project:** Since receiving an appropriation on May 9th to fund land acquisition and design for this project, a preliminary site walk-though has been completed with the assigned Property Agent, and the Office of Real Estate Services is now initializing the land acquisition process required. In conjunction with the Library's parking lot expansion project at the University Hills Branch, the Department of Public Works plans to improve pedestrian access to the branch by constructing new sidewalks along Northeast Drive as part of a Safe Routes to School grant project. Sidewalks are also under construction in the area on Purple Sage as part of a project to improve pedestrian access to Lyndon B Johnson (LBJ) Early College High School and Liberal Arts and Science Academy (LASA). The missing sidewalks on the west side of Loyola Lane from Highpoint Drive to Ashland Drive are currently under feasibility review for construction with 2012 Transportation Bond ADA/Sidewalk funds. This section of sidewalk is ranked as a "very high" priority under the Sidewalk Master Plan.

Austin History Center Programming and Outreach

- Video Archivist Tim Hamblin was a guest panelist at UT's Butler school of music discussing the Austin punk scene of the late 1970's-early 80's. This was the final event for a series called "American Music" which was facilitated by Eric Travis (APL) and Dr. Caroline O'Meara (UT), in partnership with the American Library Association and the National Endowment for the Humanities.
- On May 4 & 5th, Mexican American Community Archivist Gloria Espitia participated at the 8th Annual Cinco de Mayo Fiesta sponsored by Fiestas Patrias of Austin. This was the first time that the Austin History Center tent was set up at this event. The AHC booth had over 1200 people who went to view the exhibit items and the majority of the viewers asked a variety of questions, one in particular was where could they go to see other similar exhibits pertaining to the Mexican American community. Council members Mike Martinez & Bill Spellman also went to the booth and personally thanked Gloria for participating at the event
- Asian American Community Archivist Esther Chung had a booth at the "Home Away from Home" event for new immigrants on May 9 and had over 100 visitors. She also gave an Asian American history presentation at the APA Heritage Month Celebration to over 600 people on May 16.

Collections

 AHC staff finished processing 10 collections and placed EAD encoded finding aids for these collections on the Internet at the TARO website. These collections include the Early African American Education Research Materials Collection, the Gregory K. Sells Photo Collection, the Elnora Douglass Photo Collection, the Margaret Hofmann Papers, the Daughters of the Republic of Texas, Texian Chapter Records, the Arthur Fehr Papers and Drawings, the Jean Mather Papers, the Aggarwal Family Papers, and the William T. Williams Papers. The finding aids are available online at: http://www.lib.utexas.edu/taro/browse/browse ahc1.html.

The AHC received a wonderful donation that was over 20 years in the making from Blanca Margarita Guerra. Guerra, from San Benito, TX, purchased a family bible at a garage sale in Houston 22 years ago, and inside she found a number of personal items. The bible had once belonged to Mr. & Mrs. A.L. Hughes, residents of Austin, and contained some excellent genealogical history of their daughter and son-in-law, Harry Edward Kelly & Mary Ellen Hughes who were married in 1915, as well as an 1896 Beneficiary Certificate from the Woodmen of the World Benevolent Secret Beneficiary Fraternity, a lock of hair and a small photograph of a young woman. She had always felt a strong pull to give the items to the family or descendants of the names listed in the recorded pages but did not know how to locate them. After numerous attempts to find someone who could help her, she contacted the Austin History Center. Gloria Espitia, our Mexican American Community Archivist invited Blanca and her daughters, who were in town visiting another of her daughters, to come to the AHC to discuss donating the items. As it turned out, the AHC had a biographical file on Mr. Hughes and Mr. Kelly but the names of their family members were not included in the files. Thanks to this donation to the Austin History Center, several puzzle pieces of the Hughes and Kelly families have now been connected and Guerra has fulfilled her mission to assure that the documented accounts of the family histories are preserved.

Reference

 May one of the busiest months for the AHC, and staff responded to over 1300 reference inquiries. Curator of Archives Susan Rittereiser had one of the more interesting reference encounters when she assisted Phoenix Police Department Detective Jarod Deddabbo with a cold case involving a girl who has been missing for 10 years. She had lived in Austin over a decade ago and Susan assisted in tracking down addresses, possible whereabouts, schooling and other information.

Exhibits

• The next exhibit at the AHC, "How to Prepare a Possum: 19th Century Cuisine in Austin," opened May 7 and is receiving a lot of buzz, press and positive feedback. The AHC hosted a very successful opening reception on Saturday, June 1. We partnered with the Auguste Escoffier School of Culinary Arts for the opening event, attended by approximately 150 people, and the head chef at the school designed a 19th century inspired menu of appetizers and finger foods for attendees to enjoy while perusing the exhibit, which runs through January 10, 2014.

Publications

 Photos from the AHC were purchased for use in upcoming books about the history of Concordia University, St. David's Hospital, and Waller Creek, in a KVUE news story about South Congress, for an upcoming KLRU documentary, the City of Austin's Hispanic Quality of Life Report, and a new exhibit on World War II at the Williamson County Museum.

Upcoming Events

• July 31, 2013, "Beer Garden Social: A 19th Century Family Experience" at Scholz Garden, 6:30 pm. The AHC and Scholz Garden, the oldest continuously operated business in Texas, are teaming up to recreate a typical 19th century beer garden experience, which included a

family meal, lectures and musical entertainment, in the only beer garden remaining in town from that era. The AHC will create a small, traveling exhibit on the history of brewing and beer gardens in Austin, and the AHC manager Mike Miller will give a brief presentation on this history. Following the lecture, Spencer & Rains (http://spencerandrains.com/) will give a free concert of 19th Century Texas Fiddle music for guests who stay for dinner.

AHCA News

• The Austin History Center Association held its annual meeting on Tuesday, May 14, and 50 people attended the business meeting, where a new board was voted in, and listened to a presentation by photographer Robert Godwin. The AHCA's new executive committee consists of Evan Taniguchi, President; Robert Sullivan, 1st Vice President; Ken Tiemann, 2nd Vice President; Jena Stubbs, Secretary; Terrell Blodgett, Treasurer; and Ines Garcia, member at-large. New board members are James Mosvick, Liz Bremond, Becky Heiser, Geoff Wool, and Patsy Stevenson.

Branch Services

- Twin Oaks A Star Wars themed book display was immensely popular display this month. People of all ages gravitated to it.
- Windsor Park Adult Programming: The Community Cinema film "The Revolutionary Optimists" attracted 17 citizens on the 7th. The Windsor Park Book Club had 14 readers at the meeting on the 21st discussing Caleb's Crossing by Geraldine Brooks.
- Milwood As part of the Monthly Film Series at Milwood, Network was screened on May 7th and Argo on May 14th. Staff began the planning process to start a graphic novel book club for the fall.
- Cepeda- All the staff have received kudos from the customers. All the staff are excellent at making referrals for job information, ESL, ABE, and basic literacy information. The customers are elated when they see someone go the extra step.
- Carver The Alpha Kappa Alpha sorority, active in east Austin, is celebrating their 75th anniversary they have placed various memorabilia and photographs documenting their history in Austin in the display case.
- An Austin Toros basketball player from Cameroon and Fox News visited Carver for an interview/news item on May 30. The team was promoting a book drive the player is sponsoring to deliver books to children in his village.
- Manchaca On May 7th, Head Librarian, Pam Spooner, ACC South Campus and two of her reference librarians, Adrian Whatley and David Wilson requested a tour. They were especially interested in telling staff how their computer services are changing.

Youth Services

The Youth Services Division won a \$10,000 IMPACT grant from the Texas State Library and Archives Commission. This grant will be used to revamp the existing Storytime Connection program into a new, training-based model, with online information, marketing materials, and in-person classes for parents and caregivers about how to support early literacy learning for children starting from birth. The new training and

materials are modeled on "Read Write Talk Sing Play" – the 5 components supported by the Every Child Ready to Read program from the American Library Association and the Association for Library Services to Children.

Youth Services hosted another wonderful comic book giveaway day at all locations this year in May. Austin Books and Comics donated over 500 comic books to the event.

Library Information Services

Library Information Systems programmers revamped the Information Guides area on the APL website. The new web pages arrange the guides into twelve categories that are also sub-categorized. For instance, from the Information Guides webpage, you may choose "Business" and then a sub-category of "Business Plans" to access sample business plans and templates. Site navigation features were provided to allow the customer to easily return to the Information Guides home page at http://library.austintexas.gov/information-guides.

The Austin Public Library website presentation theme was updated. The Search Box was moved to the top of each page and site navigation was improved with nicer drop-down features. The new theme is designed to allow the Library to apply sub-themes to areas on the Library website. The Austin History Center sub-theme is in the process of going live. You can see the enhancements at http://library.austintexas.gov/ahc/research.

The Library website home page at http://library. austintexas.gov/ was improved by moving the events section to the top of the webpage. Navigation features were added to allow customers to browse images and image artwork highlighting Library events, programs, and services. Each image links to the appropriate information on the website. The webpage footer was also improved.

An application was written to give Library staff a method for providing customers near instant access to the status of their suggestions for APL to purchase materials (titles). Behind the scenes, the application provides librarians with a queue and an archive for managing and storing suggestions, as well as a mechanism for composing and sending individualized responses to each customer.

The Technical Support team within Library Information Systems implemented Phase III of the Library project to replace all analog phones with Voice over Internet Protocol (VoIP) technology. The Austin History Center and the John Henry Faulk Central Library were the final Library facilities to be cut over to VoIP. All Austin Public Library locations now utilize the Avaya VoIP phone system.

Recycled Reads

May revenue for Recycled Reads was approximately \$15,600 (13,000 items) and over 4,700 people visited the store. Donations were received from over 220 people, approximately 46,400 items. The Austin American Statesman made a large donation of new books.

More than twenty volunteers on average donate over 200 hours of their time to the bookstore. Goodwill Industries, picked up 17 gaylords of discarded materials from Recycled Reads. Image Microsystems picked-up 4 gaylords from the store. Staff received 14 pallets of materials from the warehouse, branches and donations and sorted approximately 20 pallets of materials representing almost 60,000 items at the bookstore. Over 11 tons of materials out of the landfill.

Over 1,000 people attended programs including: the MakerFaire at the Palmer Event Center; the Badger Dog writing workshop and a Literature Live! performance.

Volunteer Services MAY 2013 - STATISTICS

MAY 2013 - STATISTICS
Number of Volunteers 134
MAY - Volunteer hours 1285.32
Volunteer Value* \$22.14
\$28,456.98

May Policy Violations

- 23 Harassment of Library staff or customers (Not Sexual)
- 21 Disturbing others using the Library
- 14 Leaving personal belongings unattended
- 12 No hat policy
- 11 Mistreatment or vandalism of Library facilities, materials, or equipment
- 11 Physically attack or threaten to attack another person
- 10 Disorderly conduct
- 9 Violating Internet Policy
- 9 Sleeping in the Library
- 9 Using obscene language
- 8 No outside food or beverages allowed in the Library
- 6 Blocking access to Library entrances, passageways or resources
- 5 Abandoning children or failing to supervise children at the Library
- 5 Entering unauthorized area
- 5 Strong Odor
- 4 Fighting
- 4 Intoxication resulting from alcohol or drugs
- 4 Theft of Library, staff, or customer property
- 4 Unintended use of restrooms
- 4 Destruction of Library property
- 2 Bringing animals into the Library
- 1 Voyeurism and peeping
- 1 Unlawfully carrying or displaying weapons

182 Total

Locations # of Incidents

ACE 39 APH 16 ACB 15 ACP 10 ALW 9 ATB 8

ARZ 7 7 ASE ASR 6 ATO 6 AWK 6 5 5 ANV **AWP** ASJ 4 4 AYB 3 AMR 3 2 AOQ AUH AOK 2 AHO AHC 1

To see the complete up to date listing of events visit http://library.austintexas.gov/events

Brenda Branch, Director of Libraries



