

Austin/Travis County Health and Human Services Department



Communicable Disease Unit Medical Case Management

- Provides medical case and non-medical case management services to clients who are newly diagnosed with HIV with linkage to care services via the RWA funding
- Services are time limited for six months, and re-assessed every three months following the initial six months
- Majority of referrals are through our internal STD clinic or through Disease Intervention Services
- For grant year that ended on February 2013, we provided 54 clients --- 3413 units of service in medical case management. 17 of those clients were also provided 642 units of non-medical case management once their acuity level dropped to that level. ¹
- For the current grant year, we have provided 16 clients---866 units of services in medical case management. 15 clients have been provided non-medical case management services and 390 units of services.
- Our programs achieved an overall rating of 4.83 on a scale of 1-5 for the Planning Council Needs assessments²
- For the 2011-2012 program periods, we did not have any client fall out of services
 according to information from the Return to Care collaborative. For the past year, we
 have seen an uptick of 5 clients from the RWA client falling out of services, but upon
 additional investigation, some of those clients relocated, were being seen by private
 doctors or had been seen by doctor at DPC.
- 81% of clients who were served by the CDU via Ryan White funding were to people of color.³

MAI Program

- Limited funding that is combined with our RWC funding to be a full time Community Worker position who is responsible for getting our clients who have been identified as being out of HIV medical care back into medical care
- This position works with ALL of CDU medical social workers for getting clients who
 have fallen out of care into services for additional support. Example- housing case
 manager works with housing needs and teams up with MAI funded staff for medical
 care.
- Clients are identified via the internal STD clinic and Disease Intervention Specialist
- For the grant year that ended on February 2013, we provided 16 clients--- 837 units of services. This funded position also provided an additional 34 clients—1877 units of services through RWC funding.
- Current grant year, MAI services has been provided to 9 clients for 245 units of services and via RWC—23 clients have received 866 units of services.

¹ ARIES 5001 Utilization Report 7/16/13

² HIV Resources Administration Unit (HRAU)

³ CDU final program narrative and ARIES reports 4/2013

- Our programs achieved an overall rating of 4.83 on a scale of 1-5 for the Planning Council Needs assessments⁴
- 81% of clients who were served by the CDU via Ryan White funding were to people of color. ⁵
- This position is also funded to do ARIES data input
- This funding also helped launch the backpack project that has been expanded upon so that all new unduplicated clients can receive this treatment adherence backpack no matter which program served

Other CDU Social Services Programs

Other items: CDU provides other medical social services programs that are all charged with linking HIV clients into services. Those programs include:

- City of Austin funded Medical Social Worker who provides services to pregnant mothers and their children for up to two years/ adolescents who are HIV+/and those individuals who have been HIV+ since birth. This position also provides in kind RWA services when our funded position has hit his referral point for the month.
- Emergency Solutions Grant funded Medical Social Worker who provides rapid rehousing services and medical linkage to HIV medical care services to homeless individuals who are literally homeless.
- Two HIV Prevention grant funded Prevention with Positive medical social workers who are working with the high risk behavior population in getting into medical care as well as working on behavior change to reduce the risk to spreading HIV to others utilizing the risk reduction model.
- City of Austin funded clinical medical social worker who provides medical social work services in the STD clinic as well as the TB clinic. This position has also been providing in kind services to dually diagnosed TB/HIV clients with linkage to care.

⁴ HIV Resources Administration Unit (HRAU) Satisfaction Survey Project 10/30/12

⁵ CDU final program narrative and ARIES reports 4/2013