

Amendment No. 2
of
Contract No. NA140000030
for
Ford Light Duty Repair and Parts
Between
Leif Johnson Ford
and the
City of Austin

- 1.0 The City hereby exercises this extension option for the subject contract. This extension option will be effective November 26, 2017 to November 25, 2018. One option remains.
- 2.0 The total contract amount is increased by \$242,886.00 for the extension option period. The total Contract authorization is recapped below:

Term	Action Amount	Total Contract Amount
Basic Term:		
11/26/13 - 11/25/16	\$630,348.00	\$630,348.00
Amendment No. 1: Option 1	-11	5
11/26/16 - 11/25/17	\$231,367.00	\$861,715.00
Amendment No. 2: Option 2		
11/26/17- 11/25/18	\$242,886.00	\$1,104,601.00

- 3.0 MBE/WBE goals were not established for this contract.
- 4.0 By signing this Amendment the Contractor certifies that the Contractor and its principals are not currently suspended or debarred from doing business with the Federal Government, as indicated by the General Services Administration (GSA) List of Parties Excluded from Federal Procurement and Non-Procurement Programs, the State of Texas, or the City of Austin.
- 5.0 All other terms and conditions remain the same.

BY THE SIGNATURES affixed below, this Amendment is hereby incorporated into and made a part of the above-referenced contract.

Signature:

Printed Name:

Authorized Representative

Signature:

Linell Goodig-Brown

Contract Management Supervisor II

City of Austin

Purchasing Office

Leif Johnson Ford 501 E. Koenig Lane Austin TX, 78751 512-706-6281

Holland & Knight

111 Congress Avenue, Suite 540 | Austin, TX 78701 | T 512.472.1081 | F 512.472.7473 Holland & Knight LLP | www.hklaw.com

August 7, 2017

VIA ELECTRONIC MAIL: jonathan.dalchau@austintexas.gov

Jonathan Dalchau City of Austin Purchasing Office P.O. Box 1088 Austin, Texas 78767

Re: Cure Notice for Contract NA 140000030 for Repair Service with Associated Parts

for Light Duty Ford Vehicles

Dear Jonathan:

I am writing on behalf of Leif Johnson Ford ("LJF") in response to your correspondence dated July 20, 2017. As a starting point, we want to emphasize that LJF highly values its relationship with the City of Austin (the "City") and is committed to providing high quality service. LJF has been in Austin for almost 60 years and has been serving the Austin Police Department ("APD") for the last 25 years. LJF is proud of and committed to this partnership.

We will address each of your concerns in the order presented in your July 20 Cure Notice.

Delay Concerns

In your July 20, 2017 Cure Notice you first appear to raise two delay issues. The first is a concern with the amount of time LJF took to diagnose the issues complained of and to provide an estimate of time to complete the repair services. LJF recognizes that this was an issue. To address this concern, LJF has crafted a mechanism to more accurately monitor the influx of vehicles sent by the City and to more speedily evaluate reported complaints. Barring any abnormal circumstances, these changes should ensure that all City vehicles will be diagnosed within one day. Please note that assigning a dedicated technician to diagnose or complete TSB repairs, as you request, is not practical mostly because each vehicle can take several hours to diagnose. If several vehicles arrive on the same day at LJF's service department, a single technician will be unable to address all incoming vehicles within one day. Moreover and given the sensitive nature of the reported complaints, LJF's technicians are dedicating extra time to evaluating and addressing the reported complaints.

The second timing concern relates to the amount of time LJF took to return three vehicles – units 13C543, 14C464, and 16C742. More specifically, you assert that these units "took over five weeks to return to the city with no reasoning for delay as indicated by Tim Hartsaw through an email on June 8, 2017 to James Teague." LJF recognizes that the referenced vehicles were in LJF's

possession for multiple weeks. We would like to clarify, however, that LJF did notify City personnel on multiple occasions of the status of its inspection and retained these vehicles per Mr. Julian Boring's instructions in an effort to replicate the reported conditions and perform the necessary services.

For example, with regard to Unit 14C464, LJF's records indicate that this vehicle arrived at the LJF service facility on Saturday, May 20, 2017. On Monday, May 22 in the morning, a LJF technician test drove the vehicle in an effort to replicate the reported concern. For repairs associated with a Technical Service Bulletin ("TSB"), Ford Motor Company's ("FMC") Warranty & Policy Manual requires its dealers to "re-verify the customer's concerns." The technician was unable to replicate the reported concern and LJF communicated this finding to City personnel; Mr. Boring acknowledged this communication in an email to Mr. Tim Hartsaw dated May 26, 2017 – "My service group has informed me that the 2014 and 2013 Utility Interceptors below will not have the TSB performed because your team is unable to identify an exhaust leak duplicate the concern." Several email exchanges ensued between the parties and on May 31, Mr. Boring asked that LJF "please reevaluate" the vehicle. LJF reevaluated this vehicle, and although its technicians were unable to replicate the reported condition, on June 7, Mr. Jason Hart communicated to Mr. Paul Conde via telephone that LJF would be performing repairs pursuant to TSB 16-0166, which LJF in fact did on or about June 9.

A very similar sequence of events transpired with regard to Units 13C543 and 16C742, except that upon reevaluation of these two vehicles, the reported condition manifested itself and repairs were performed per the applicable TSBs within a few days. It is also worth mentioning that as it relates to Unit 13C543, a vehicle that was out of warranty, LJF sought assistance from FMC in an effort to help the City and this effort added some time. *See* Email dated June 8, 2017 from T. Hartsaw to J. Teague.

LJF believes that these actions are in accordance with its contractual obligations. If you disagree, please let me know and we can discuss in further detail.

Unit 15C580

With regard to Unit 15C580, you note that LJF "indicated that [it] installed a combined replacement exhaust system on a vehicle that was originally equipped with dual exhaust" and object to LJF performing repairs without first obtaining approval from a Fleet Service Central Manager. This item was addressed in a meeting held on July 6, 2017, attended by Julian Boring, Jim Teague, Jonathan Dalchau, among others from the City and Kevin Hopper, Bobby Buhl, and Matt Tonoli from LJF. At this meeting, Mr. Buhl explained that it was not possible to perform the replacement noted above because police interceptor Explorers have a dual exhaust system and that the most likely cause of the mix-up was an error in Invoice #109614, which reflected that such a repair had been performed. Following the July 6 meeting, Mr. Buhl inspected the vehicle and confirmed that the referenced repair was not performed. LJF charged itself back for this item following FMC's warranty processing procedures. If you have any further questions relating to this concern, please let me know.

Non-Performance of Specified Services

Next, in your July 20, 2017 Cure Notice you contend that LJF returned 12 vehicles to the City and that "[e]ach vehicle suffered issues that ranged from missing parts, parts not install [sic] properly, and missing services as identified in Ford's Technical Service Bulletins (TSB) 16-0166 and 17-0044." The examples you provide include: "missing body clips and fasteners, broken wheel well parts, invoiced but not installed auto drain plugs, undercoating charged but not applied, part stickers not removed from extractors causing them to not seal properly, missing or improperly installed sealant."

These items too were addressed thoroughly at the July 6, 2017 meeting. To recap, of the twelve vehicles at issue it appears, based on our records, that only one – Unit #14C464 – involved additional actions, including: (i) adding a missing body clip; (ii) reapplication of the undercoating due to dirt contamination; (iii) peeling off a part number sticker affixed to an air extractor but that was not causing a sealing issue; and (iv) application of a thicker 3M sealant per the City's request even though the sealant that was originally applied was an approved sealant. LJF found that all units had drain plugs in the rear hatch and found no broken wheel wells. Moreover, LJF's records indicate that the relevant TSB services were performed on all of the vehicles. In an effort to fully satisfy the City's queries with the services performed, please note that LJF's invitation to visit its service facility and allow City personnel to verify the repairs performed remains open.²

Improperly Invoiced Material

In your July 20, 2017 Cure Notice, you next allege that LJF "invoiced for parts the City did not see installed or applied as indicated" on invoice numbers 301748, 301750, 304047 and 319496. The examples you provide include: "sealant, undercoating, and auto drains."

Invoice #301750 relates to Unit #14C464 and is addressed in the previous section. With regard to the remaining invoices and related Units, LJF invites you to bring back the 3 vehicles to its service facility and allow LJF, as well as City personnel to verify the repairs performed. If any item invoiced for was not installed, such action was inadvertent and LJF will promptly address.

Finally, and per your request, attached please find a proposed Quality Checklist to be used with all 2011-17 Ford Explorer Police Interceptors that the City delivers to LJF's service department pursuant to Contract No. NA 140000030. LJF is confident that the steps outlined in this Quality Checklist, along with the other steps referenced above will greatly ameliorate any future discrepancies.

¹It is also worth highlighting that as a gesture of goodwill, LJF replaced multiple hardware pieces and other additional repair parts that were not required to be replaced and did so at its own expense.

² Mr. Jason Hart had previously extended this invitation on multiple occasions. *See e.g.*, Email dated July 10, 2017 from J. Hart to J. Teague; Emails dated July 20, 2017 from B. Buhl to J. Boring. *See also* Email dated July 20, 2017 from J. Boring to B. Buhl.

LJF is especially proud to work with the City of Austin and the Austin Police Department.

We look forward to continuing our dialogue.

Respectfully,

HOLLAND & KNIGHT LLP

Juan M. Alcalá

Appendix A

Unit	TSB(s) Performed	
14C464	14-0102	
	14-0221	
14C469	16-0166	
17A500	16-0166	
14C477	16-0166	
16A815	17-0044	
15C317	16-0166	
15C490	16-0166	
14C522	16-0166	
14C495	16-0166	
13C543	16-0166	
16C742	17-0044	
14C503	16-0166	
15C580	16-0166	

Quality Checklist for Ford Explorers (2011-2017) W/ Exhaust Smell Concern

ACTION	PERFORMED
Service Advisor to test drive and verify customers concern.	
Service Advisor to perform TSB services (clean off excess dirt before Appling 3m undercoating).	
Service Advisor to document any damaged or missing parts to vehicle. Take picture of damage and have Service Advisor give estimate for repair. If declined, notate on R.O.	
After TSB has been performed, Service Advisor to take minimum of 4 pictures with rear bumper and rear tail lights removed of effective areas. Get sign off from service management at this time for work completed correctly following TSB. Then install rear bumper and tail lights.	
Service Advisor to test drive and verify customer concern has been eliminated.	
Quality Control Technician to take a second test drive to confirm customer concern has been eliminated.	
Sign off that parts on repair order are correct.	
Service Advisor will call or email customer when service completed.	

Holland & Knight

111 Congress Avenue, Suite 540 | Austin, TX 78701 | T 512.472.1081 | F 512.472.7473 Holland & Knight LLP | www.hklaw.com

July 27, 2017

VIA ELECTRONIC MAIL: jonathan.dalchau@austintexas.gov

Jonathan Dalchau City of Austin Purchasing Office P.O. Box 1088 Austin, Texas 78767

Re:

Cure Notice for Contract NA 140000030 for Repair Service with Associated Parts

for light Duty Ford Vehicles

Dear Jonathan:

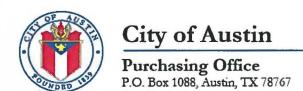
I am writing on behalf of Leif Johnson Ford ("LJF") in response to your correspondence dated July 20, 2017. The purpose of this letter is to request a short courtesy extension of 10 days (i.e., until Monday, August 7, 2017) to respond. Mr. Kevin Hopper, whom as you know is the Service Director at LJF and who met with personnel from the City of Austin prior to the date of your correspondence to address the issues noted therein, has been out of the office and will return on Monday, July 31. His input, as I am sure you can understand, is necessary to LJF's response. Please let me know if this is acceptable to you. Also, please direct any inquiries or future correspondence regarding this matter to me via CMRRR and e-mail at the address provided above.

Respectfully,

HOLLAND & KNIGHT LLP

Juan M. Alcalá

JMA:nlm



July 20, 2017

DELIVERED VIA EMAIL kevin@leifjohnsonford.com AND CERTIFIED MAIL NO. 7016 2070 0000 7113 2337 RETURN RECEIPT REQUESTED

Leif Johnson Ford Attn: Kevin Hopper 501 E. Koenig Lane Austin, TX 78751

Subject: Cure Notice for Contract NA140000030 for Repair Service with Associated Parts for Light Duty Ford Vehicles

Dear Mr. Hopper:

On November 26, 2013, the City of Austin (City) approved the award and execution of the subject Contract with Leif Johnson Ford. It has been brought to the attention of the City Purchasing Office that the following discrepancies have occurred during the performance of this Contract.

- 1. On May 19th, 20th, 26th, and 30th, and June 13th and 14th, the City sent a total of 13 vehicles to Leif Johnson Ford with complaints of exhaust smell with carbon monoxide. Per Paragraph 4.6 and 4.9 in Section 0500 Scope of Work, the contract requires a diagnosis within one working day of taking a unit and to provide an estimated time to complete the repair services. Units 13C543, 14C464, and 16C742 took over five weeks to return to the City with no reasoning for delay as indicated by Tim Hartsaw through an email on June 8, 2017 to James Teague.
- 2. On unit 15C580, Leif Johnson indicated that they installed a combined replacement exhaust system on a vehicle that was originally equipped with dual exhaust. Per Paragraph 4.7 in Section 0500 Scope of Work, the contract requires written approval from a Fleet Service Center Manager before proceeding with repairs.
- 3. On May 30th and June 14th, 16th, 17th, 21st, and 23rd, Leif Johnson Ford returned 12 vehicles to the City. Each vehicle returned suffered issues that ranged from missing parts, parts not install properly, and missing services as identified in Ford's Technical Service Bulletins (TSB) 16-0166 and 17-0044. Example of issues identified by the City include missing body clips and fasteners, broken wheel well parts, invoiced but not installed auto drain plugs, undercoating charged but not applied, part stickers not removed from extractors causing them to not seal properly, missing or improperly installed sealant, to name a few. Per Paragraph 4.10 in Section 0500 Scope of Work, the contract requires that corrective work shall be completed within one business day of notification unless additional time is approved by the City.
- 4. On Invoice Number 301748, 301750, 304047, and 319496, Leif Johnson Ford invoiced for parts the City did not see installed or applied as indicated on the invoice. Examples of items invoiced but not installed are sealant, undercoating, and auto drains, to name a few. Per Paragraph 4.14 in Section 0500 Scope of Work and Paragraph 8.1 in Section 0400 Supplemental Purchase Provisions, the contract requires that an itemized list of parts and other products used for the completion of repairs.

Therefore, the City requests that you provide the Purchasing Office with a written response and action plan documenting what measures Leif Johnson Ford has taken to prevent similar future acts from occurring. Your firm's written response to this cure notice must include:

- 1. An explanation of how your firm will meet the requirements of this contract.
- 2. An explanation of what corrective actions your firm will take to prevent further occurrences. These corrective actions shall include the following at a minimum:
 - a. Use of a dedicated technician to complete TSB repairs
 - b. Quality checklist and signoff requirements for Quality Control
 - c. Ensure areas are properly cleaned before performing repairs if applicable
 - d. Application of additional sealant across back of vehicle not identified on the TSBs
 - e. Use of the thicker Ford approved 3M coating
 - f. Only invoice for parts that are installed or applied on the vehicle
 - g. Additional test drives and spot checks by Leif Johnson personnel
 - h. Use of a handheld Carbon Monoxide detector by Leif Johnson Ford to ensure appropriate Carbon Monoxide levels/results
 - i. Ensure proper approval is received from the Fleet Service Center Manager before parts are replaced that are not TSB specific or that change the original functionality of the vehicle
- 3. A timeline for the completion of the corrective action steps.

The City will not send any additional vehicles for repair to Leif Johnson Ford until all previously supplied vehicles are repaired according to Ford's TSB service procedures and the City's satisfaction. Therefore, the City reserves the right to have their remaining vehicle fleet repaired at any establishment necessary to ensure the public health and safety of City employees and City of Austin residents.

Please submit your written response to the address below, as appropriate, not later than 5:00 P.M. CST on July 28, 2017

P.O. Address for US Mail:	Street Address for Hand Delivery or Courier Service:
City of Austin	City of Austin
Purchasing Office	Purchasing Office
Attn: Jonathan Dalchau	Attn: Jonathan Dalchau
P.O. Box 1088	124 W. 8th Street
Austin, Texas 78767-8845	Suite 310
1976	Austin, Texas 78701

Alternatively, your firm's response can be e-mailed to the undersigned at jonathan.dalchau@austintexas.gov

Following receipt of your firm's written response to this letter, the City will monitor your firm's performance for a period sixty (60) calendar days to ensure that the actions detailed in the response are successfully completed.

In the event of further performance deficiencies the City may terminate this contract under the provisions of Paragraph 27 of the Standard Purchase Terms and Conditions, entitled "Termination for Cause." In accordance with the "City of Austin Purchasing Office Probation, Suspension and Debarment Rules for Vendors" the City may elect to place Leif Johnson Ford on probation for a period of time determined by the Purchasing Office or in the event of a "default" the City may suspend or debar your firm from the City's vendor list for up to five (5) years and any Offer submitted by your firm or any of its current or future affiliations, subsidiaries, branches, partnerships, and proprietorships may be disqualified.

The provisions in Paragraph 27 of the Standard Purchase Terms and Conditions, entitled "Termination for Cause" states "the City shall be entitled to recover all actual damages, costs, losses and expenses, incurred by the City as a result of the Contractor's default, including, without limitation, cost of cover, reasonable attorney's fees, court costs, and prejudgment and post-judgement interest at the maximum lawful rate. All rights ad remedies under the Contract are cumulative and are not exclusive of any other right or remedy provided by law".

If you have any questions, please contact me at (512) 974-2938.

Sincerely,

Jonathan Dalchau Procurement Specialist IV

Purchasing Office

Financial Services Department

cc: Urcha Dunbar-Crespo

Gloria Esparza Hazel Black

Enclosed: City of Austin Purchasing Office Probation, Suspension and Debarment Rules for Vendors



Amendment No. 1
of
Contract No. NA140000030
for
Ford Light Duty Repair and Parts
Between
Leif Johnson Ford
and the
City of Austin

- 1.0 The City hereby exercises this extension option for the subject contract. This extension option will be effective November 26, 2016 to November 25, 2017. Two options remain.
- 2.0 The total contract amount is increased by \$231,367.00 for the extension option period. The total Contract authorization is recapped below:

Term	Action Amount	Total Contract Amount
Basic Term:		
11/26/13 – 11/25/16	\$630,348.00	\$630,348.00
Amendment No. 1: Option 1		
11/26/16 – 11/25/17	\$231,367.00	\$861,715.00

- 3.0 MBE/WBE goals were not established for this contract.
- 4.0 By signing this Amendment the Contractor certifies that the Contractor and its principals are not currently suspended or debarred from doing business with the Federal Government, as indicated by the General Services Administration (GSA) List of Parties Excluded from Federal Procurement and Non-Procurement Programs, the State of Texas, or the City of Austin.
- 5.0 All other terms and conditions remain the same.

BY THE SIGNATURES affixed below, this Amendment is hereby incorporated into and made a part of the above-referenced contract.

Signature:

Printed Name:

Authorized Representative

Leif Johnson Ford 501 E. Koenig Lane Austin TX, 78751 Signature:

Linell Goodin-Brown, Corporate Purch

City of Austin

Purchasing Office



November 21, 2013

Leif Johnson Ford Kevin Hopper 501 E. Koenig Lane Austin, TX 78751

Dear Mr. Hopper:

The City of Austin has approved the award and execution of a service contract with Leif Johnson Ford for Repair Services with Associated Parts for Light Duty Ford Vehicles in accordance with solicitation JRD0105.

Responsible Department:	Fleet Services
Department Contact Person:	Matt Samaripa
Department Contact Email Address:	matt.samaripa@austintexas.gov
	1190 Hargrave, Austin, TX 78702
Department Contact Telephone:	(512) 974-3527
Project Name:	Ford Light Duty Repair and Parts
Contractor Name:	Leif Johnson Ford
Contract Number:	NA140000030
Contract Period:	11/21/2013 – 11/20/2016
Contract Period Amount	\$630,348
Extension Options:	Three 12-month options
Requisition Number:	7800 - 13082900559
Solicitation Number:	JRD0105
Agenda Item Number:	32
Council Approval Date:	11/21/2013

Thank you for your interest in doing business with the City of Austin. If you have any questions regarding this purchase, please contact the person referenced under Department Contact Person above.

Sincerely,

Jonathan Dalchau, Buyer II Purchasing Office

CC: Matt Samaripa, Hazel Black

CONTRACT BETWEEN THE CITY OF AUSTIN ("City")

AND

Leif Johnson Ford ("Contractor")

for

Repair Service with Associated Parts for Light Duty Ford Vehicles NA140000030

The City accepts the Contractor's Offer (as referenced in Section 1.1.3 below) for the above requirement and enters into the following Contract.

This Contract is between Leif Johnson Ford having offices at Austin, TX 78751 and the City, a home-rule municipality incorporated by the State of Texas, and is effective as of the date executed by the City ("Effective Date").

Capitalized terms used but not defined herein have the meanings given them in Solicitation Number JRD0105 for Repair Service with Associated Parts for Light Duty Ford Vehicles.

1.1 This Contract is composed of the following documents:

- 1.1.1 This Contract
- 1.1.2 The City's Solicitation, Invitation for Bid (IFB), JRD0105 for Repair Service with Associated Parts for Light Duty Ford Vehicles including all documents incorporated by reference
- 1.1.3 Leif Johnson Ford Offer, dated 9/30/2013, including subsequent clarifications
- 1.2 <u>Order of Precedence</u>. Any inconsistency or conflict in the Contract documents shall be resolved by giving precedence in the following order:
 - 1.2.1 This Contract
 - 1.2.2 The City's Solicitation as referenced in Section 1.1.2, including all documents incorporated by reference
 - 1.2.3 The Contractor's Offer as referenced in Section 1.1.3, including subsequent clarifications.
- 1.3 <u>Term of Contract.</u> The Contract will be in effect for an initial term of thirty-six (36) months and may be extended thereafter for up to three (3) twelve (12) month extension option(s), subject to the approval of the Contractor and the City Purchasing Officer or his designee. See the Term of Contract provision in Section 0400 for additional Contract requirements.
- 1.4 <u>Compensation</u>. The Contractor shall be paid a total Not-to-Exceed amount of \$630,348 for the initial Contract term and \$231,367 for the first extension option, \$242,886 for the second extension option and \$254,980 for the third extension option as indicated in the Bid Sheet, IFB Section 0600. Payment shall be made upon successful completion of services or delivery of goods as outlined in each individual Delivery Order.
- 1.5 Quantity of Work. There is no guaranteed quantity of work for the period of the Contract and there are no minimum order quantities. Work will be on an as needed basis as specified by the City for each Delivery Order.

This Contract (including any Exhibits) constitutes the entire agreement of the parties regarding the subject matter of this Contract and supersedes all prior and contemporaneous agreements and understandings, whether written or oral, relating to such subject matter. This Contract may be altered, amended, or modified only by a written instrument signed by the duly authorized representatives of both parties.

In witness whereof, the City has caused a duly authorized representative to execute this Contract on the date set forth below.

LEIF JOHNSON FORD	CITY OF AUSTIN
Kevin Hopper	Danielle Lord
Printed Name of Authorized Person	Printed Name of Authorized Person
Signature Hope	() Amula frond
Signature //	Signature
Fixed Operations Director	Contract Compliance Manager, Corporate
Title:	Title:
11-22-13	11-26-13
Date:	Date:

CITY OF AUSTIN, TEXAS

Purchasing Office INVITATION FOR BID (BEST VALUE) Offer Sheet

SOI	CH	À	TIÓN	NO: .	JRD010	5

COMMODITY/SERVICE DESCRIPTION: Repair Service with

Associated Parts for Light Duty Vehicles

DATE ISSUED: September 9, 2013

REQUISITION NO.: RQM 7800 13082900559

COMMODITY CODE: 92815

BID DUE PRIOR TO: 2:00 PM, Wednesday, October 2, 2013

FOR CONTRACTUAL AND TECHNICAL

ISSUES CONTACT: Jonathan Dalchau

<u>BUYER II</u> Phone: (512) 974-2938

Email: jonathan.dalchau@austintexas.gov

BID OPENING TIME AND DATE: 2:15 PM, Wednesday, October 2,

2013

LOCATION: MUNICIPAL BUILDING, 124 W 8th STREET

RM 310, AUSTIN, TEXAS 78701

When submitting a sealed Offer and/or Compliance Plan, use the proper address for the type of service desired, as shown below.

P.O. Address for US Mall	Street Address for Hand Delivery or Courier Service
City of Austin	City of Austin, Purchasing Office
Purchasing Office	Municipal Building
P.O. 86x 1088	124 W 8 th Street, Rm 310
Austin, Texas 78767-8845	Austin, Texas 78701
, KALLERIA (SPATING) TO THE SPATING OF THE SPATING	Reception Phone: (512) 974-2500

Offers (including Compliance Plans) that are not submitted in a sealed envelope or container will not be considered.

SUBMIT 1 ORIGINAL AND 1 SIGNED COPIES OF OFFER

SOSINI LONIGINAL AND 1 S	IGHED COPIES OF OFFEN
OFFER SUBN	MITTED BY
By the signature below, I certify that	I have submitted a binding offer.
Lewis Hopse	Keyin Hopper-Service
Signature of Person Authorized to Son Offer	Signer's Name and Title: (please print or type)
FEDERAL TAX ID NO.	Date: 9 30 13
Company Name: Leif John Son Ford	
501 & KUENIA In.	
City, State, Zip Code AUS+IN TX 78751	
Phone No (512) 706 6256	Fax No. ()
Email Address: Kevin@leifjunnsenford.	Con

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All other Sections may be viewed at: http://www.austintexas.gov/financeonline/vendor connection/index.cfm

RETURN THE FOLLOWING DOCUMENTS WITH YOUR OFFER**

Cover Page Offer Sheet
 Section 0600 Bid Sheet(s)

Section 0605 Local Business Presence Identification Form

Section 0700 Reference Sheet (if required)

Sections 0800 - 0835 Certifications and Affidavits (return all applicable Sections)

Section 0900 MBE/WBE Procurement Program Package or No Goals Utilization Plan

The Vendor agrees, if this Offer is accepted within 120 calendar days after the Due Date, to fully comply in strict accordance with the Solicitation, specifications and provisions attached thereto for the amounts shown on the accompanying Offer.

* INCORPORATION OF DOCUMENTS. Section 0100, Standard Purchase Definitions; Section 0200, Standard Solicitation Instructions; and Section 0300, Standard Purchase Terms and Conditions are hereby incorporated into this Solicitation by reference, with the same force and effect as if they were incorporated in full text. The full text versions of these Sections are available, on the Internet at the following online address http://www.austintexas.gov/financeonline/vendor_connection/index.cfm#STANDARDBIDDOCUMENTS.

If you do not have access to the Internet, you may obtain a copy of these Sections from the City of Austin Purchasing Office at the address or phone number indicated on page 1 of this Offer Sheet. Please have the Solicitation number available so that the staff can select the proper documents. These documents can be mailed, expressed mailed, or faxed to you.

It is the policy of the City of Austin to involve certified Minority Owned Business Enterprises (MBEs) and Woman Owned Business Enterprises (WBEs) in City contracting. MBE and WBE goals for this Solicitation are contained in Section 0900.

All Contractors and Subcontractors should be registered to do business with the City prior to submitting a response to a City Solicitation. In the case of Joint Ventures, each individual business in the joint venture should be registered with the City prior to submitting a response to a City solicitation. If the Joint Venture is awarded a contract, the Joint Venture must register to do business with the City. Prime Contractors are responsible for ensuring that their Subcontractors are registered. Registration can be done through the City's on-line vendor registration system. Log onto http://www.austintexas.gov/financeonline/vendor_connection/index.cfm and follow the directions.

^{**} See also Section 0200, Solicitation Instructions, Section 0400, Supplemental Purchase Provisions, and Section 0500, Scope of Work/Specification, for additional documents that must be submitted with the Offer.

By submitting an Offer in response to the Solicitation, the Contractor agrees that the Contract shall be governed by the following terms and conditions. Unless otherwise specified in the Contract, Sections 3, 4, 5, 6, 7, 8, 20, 21, and 36 shall apply only to a Solicitation to purchase Goods, and Sections 9, 10, 11 and 22 shall apply only to a Solicitation to purchase Services to be performed principally at the City's premises or on public rights-of-way.

- 1. <u>CONTRACTOR'S OBLIGATIONS</u>: The Contractor shall fully and timely provide all Deliverables described in the Solicitation and in the Contractor's Offer in strict accordance with the terms, covenants, and conditions of the Contract and all applicable Federal, State, and local laws, rules, and regulations.
- EFFECTIVE DATE/TERM: Unless otherwise specified in the Solicitation, this Contract shall be effective as of the
 date the contract is signed by the City, and shall continue in effect until all obligations are performed in accordance
 with the Contract.
- 3. CONTRACTOR TO PACKAGE DELIVERABLES: The Contractor will package Deliverables in accordance with good commercial practice and shall include a packing list showing the description of each item, the quantity and unit price Unless otherwise provided in the Specifications or Supplemental Terms and Conditions, each shipping container shall be clearly and permanently marked as follows: (a) The Contractor's name and address, (b) the City's name, address and purchase order or purchase release number and the price agreement number if applicable, (c) Container number and total number of containers, e.g. box 1 of 4 boxes, and (d) the number of the container bearing the packing list. The Contractor shall bear cost of packaging. Deliverables shall be suitably packed to secure lowest transportation costs and to conform with requirements of common carriers and any applicable specifications. The City's count or weight shall be final and conclusive on shipments not accompanied by packing lists.
- 4. **SHIPMENT UNDER RESERVATION PROHIBITED:** The Contractor is not authorized to ship the Deliverables under reservation and no tender of a bill of lading will operate as a tender of Deliverables.
- 5. <u>TITLE & RISK OF LOSS</u>: Title to and risk of loss of the Deliverables shall pass to the City only when the City actually receives and accepts the Deliverables.
- 6. <u>DELIVERY TERMS AND TRANSPORTATION CHARGES</u>: Deliverables shall be shipped F.O.B. point of delivery unless otherwise specified in the Supplemental Terms and Conditions. Unless otherwise stated in the Offer, the Contractor's price shall be deemed to include all delivery and transportation charges. The City shall have the right to designate what method of transportation shall be used to ship the Deliverables. The place of delivery shall be that set forth in the block of the purchase order or purchase release entitled "Receiving Agency".
- 7. RIGHT OF INSPECTION AND REJECTION: The City expressly reserves all rights under law, including, but not limited to the Uniform Commercial Code, to inspect the Deliverables at delivery before accepting them, and to reject defective or non-conforming Deliverables. If the City has the right to inspect the Contractor's, or the Contractor's Subcontractor's, facilities, or the Deliverables at the Contractor's, or the Contractor's Subcontractor's, premises, the Contractor shall furnish, or cause to be furnished, without additional charge, all reasonable facilities and assistance to the City to facilitate such inspection.
- 8. **NO REPLACEMENT OF DEFECTIVE TENDER:** Every tender or delivery of Deliverables must fully comply with all provisions of the Contract as to time of delivery, quality, and quantity. Any non-complying tender shall constitute a breach and the Contractor shall not have the right to substitute a conforming tender; provided, where the time for performance has not yet expired, the Contractor may notify the City of the intention to cure and may then make a conforming tender within the time allotted in the contract.
- 9. PLACE AND CONDITION OF WORK: The City shall provide the Contractor access to the sites where the Contractor is to perform the services as required in order for the Contractor to perform the services in a timely and efficient manner, in accordance with and subject to the applicable security laws, rules, and regulations. The Contractor acknowledges that it has satisfied itself as to the nature of the City's service requirements and specifications, the location and essential characteristics of the work sites, the quality and quantity of materials, equipment, labor and facilities necessary to perform the services, and any other condition or state of fact which could in any way affect performance of the Contractor's obligations under the contract. The Contractor hereby

releases and holds the City harmless from and against any liability or claim for damages of any kind or nature if the actual site or service conditions differ from expected conditions.

10. WORKFORCE:

- A. The Contractor shall employ only orderly and competent workers, skilled in the performance of the services which they will perform under the Contract.
- B. The Contractor, its employees, subcontractors, and subcontractor's employees may not while engaged in participating or responding to a solicitation or while in the course and scope of delivering goods or services under a City of Austin contract or on the City's property.
 - i. use or possess a firearm, including a concealed handgun that is licensed under state law, except as required by the terms of the contract; or
 - ii. use or possess alcoholic or other intoxicating beverages, illegal drugs or controlled substances, nor may such workers be intoxicated, or under the influence of alcohol or drugs, on the job.
- C. If the City or the City's representative notifies the Contractor that any worker is incompetent, disorderly or disobedient, has knowingly or repeatedly violated safety regulations, has possessed any firearms, or has possessed or was under the influence of alcohol or drugs on the job, the Contractor shall immediately remove such worker from Contract services, and may not employ such worker again on Contract services without the City's prior written consent.
- 11. COMPLIANCE WITH HEALTH, SAFETY, AND ENVIRONMENTAL REGULATIONS: The Contractor, its Subcontractors, and their respective employees, shall comply fully with all applicable federal, state, and local health, safety, and environmental laws, ordinances, rules and regulations in the performance of the services, including but not limited to those promulgated by the City and by the Occupational Safety and Health Administration (OSHA). In case of conflict, the most stringent safety requirement shall govern. The Contractor shall indemnify and hold the City harmless from and against all claims, demands, suits, actions, judgments, fines, penalties and liability of every kind arising from the breach of the Contractor's obligations under this paragraph.

12. INVOICES:

- A. The Contractor shall submit separate invoices in duplicate on each purchase order or purchase release after each delivery. If partial shipments or deliveries are authorized by the City, a separate invoice must be sent for each shipment or delivery made.
- B. Proper Invoices must include a unique invoice number, the purchase order or delivery order number and the master agreement number if applicable, the Department's Name, and the name of the point of contact for the Department. Invoices shall be itemized and transportation charges, if any, shall be listed separately. A copy of the bill of lading and the freight waybill, when applicable, shall be attached to the invoice. The Contractor's name and, if applicable, the tax identification number on the invoice must exactly match the information in the Vendor's registration with the City. Unless otherwise instructed in writing, the City may rely on the remittance address specified on the Contractor's invoice.
- C. Invoices for labor shall include a copy of all time-sheets with trade labor rate and Deliverables order number clearly identified. Invoices shall also include a tabulation of work-hours at the appropriate rates and grouped by work order number. Time billed for labor shall be limited to hours actually worked at the work site.
- D. Unless otherwise expressly authorized in the Contract, the Contractor shall pass through all Subcontract and other authorized expenses at actual cost without markup.
- E. Federal excise taxes, State taxes, or City sales taxes must not be included in the invoiced amount. The City will furnish a tax exemption certificate upon request.

13. PAYMENT:

- A. All proper invoices received by the City will be paid within thirty (30) calendar days of the City's receipt of the Deliverables or of the invoice, whichever is later.
- B. If payment is not timely made, (per paragraph A), interest shall accrue on the unpaid balance at the lesser of the rate specified in Texas Government Code Section 2251.025 or the maximum lawful rate; except, if payment is not timely made for a reason for which the City may withhold payment hereunder, interest shall not accrue until ten (10) calendar days after the grounds for withholding payment have been resolved.
- C. If partial shipments or deliveries are authorized by the City, the Contractor will be paid for the partial shipment or delivery, as stated above, provided that the invoice matches the shipment or delivery.
- D. The City may withhold or set off the entire payment or part of any payment otherwise due the Contractor to such extent as may be necessary on account of:
 - delivery of defective or non-conforming Deliverables by the Contractor;
 - ii. third party claims, which are not covered by the insurance which the Contractor is required to provide, are filed or reasonable evidence indicating probable filing of such claims:
 - iii. failure of the Contractor to pay Subcontractors, or for labor, materials or equipment;
 - iv. damage to the property of the City or the City's agents, employees or contractors, which is not covered by insurance required to be provided by the Contractor;
 - v. reasonable evidence that the Contractor's obligations will not be completed within the time specified in the Contract, and that the unpaid balance would not be adequate to cover actual or liquidated damages for the anticipated delay;
 - vi. failure of the Contractor to submit proper invoices with all required attachments and supporting documentation; or
 - vii. failure of the Contractor to comply with any material provision of the Contract Documents.
- E. Notice is hereby given of Article VIII, Section 1 of the Austin City Charter which prohibits the payment of any money to any person, firm or corporation who is in arrears to the City for taxes, and of §2-8-3 of the Austin City Code concerning the right of the City to offset indebtedness owed the City.
- F. Payment will be made by check unless the parties mutually agree to payment by credit card or electronic transfer of funds. The Contractor agrees that there shall be no additional charges, surcharges, or penalties to the City for payments made by credit card or electronic funds transfer.
- G. The awarding or continuation of this contract is dependent upon the availability of funding. The City's payment obligations are payable only and solely from funds Appropriated and available for this contract. The absence of Appropriated or other lawfully available funds shall render the Contract null and void to the extent funds are not Appropriated or available and any Deliverables delivered but unpaid shall be returned to the Contractor. The City shall provide the Contractor written notice of the failure of the City to make an adequate Appropriation for any fiscal year to pay the amounts due under the Contract, or the reduction of any Appropriation to an amount insufficient to permit the City to pay its obligations under the Contract. In the event of non or inadequate appropriation of funds, there will be no penalty nor removal fees charged to the City.
- 14. TRAVEL EXPENSES: All travel, lodging and per diem expenses in connection with the Contract for which reimbursement may be claimed by the Contractor under the terms of the Solicitation will be reviewed against the City's Travel Policy as published and maintained by the City's Controller's Office and the Current United States General Services Administration Domestic Per Diem Rates (the "Rates") as published and maintained on the Internet at:

http://www.gsa.gov/portal/category/21287

No amounts in excess of the Travel Policy or Rates shall be paid. All invoices must be accompanied by copies of detailed itemized receipts (e.g. hotel bills, airline tickets). No reimbursement will be made for expenses not actually incurred. Airline fares in excess of coach or economy will not be reimbursed. Mileage charges may not exceed the amount permitted as a deduction in any year under the Internal Revenue Code or Regulations.

15. **FINAL PAYMENT AND CLOSE-OUT**:

- A. If an MBE/WBE Program Compliance Plan is required by the Solicitation, and the Contractor has identified Subcontractors, the Contractor is required to submit a Contract Close-Out MBE/WBE Compliance Report to the Project manager or Contract manager no later than the 15th calendar day after completion of all work under the contract. Final payment, retainage, or both may be withheld if the Contractor is not in compliance with the requirements of the Compliance Plan as accepted by the City.
- B. The making and acceptance of final payment will constitute:
 - i. a waiver of all claims by the City against the Contractor, except claims (1) which have been previously asserted in writing and not yet settled, (2) arising from defective work appearing after final inspection, (3) arising from failure of the Contractor to comply with the Contract or the terms of any warranty specified herein, (4) arising from the Contractor's continuing obligations under the Contract, including but not limited to indemnity and warranty obligations, or (5) arising under the City's right to audit; and
 - ii. a waiver of all claims by the Contractor against the City other than those previously asserted in writing and not yet settled.
- 16. **SPECIAL TOOLS & TEST EQUIPMENT:** If the price stated on the Offer includes the cost of any special tooling or special test equipment fabricated or required by the Contractor for the purpose of filling this order, such special tooling equipment and any process sheets related thereto shall become the property of the City and shall be identified by the Contractor as such.

17. **RIGHT TO AUDIT:**

- A. The Contractor agrees that the representatives of the Office of the City Auditor or other authorized representatives of the City shall have access to, and the right to audit, examine, or reproduce, any and all records of the Contractor related to the performance under this Contract. The Contractor shall retain all such records for a period of three (3) years after final payment on this Contract or until all audit and litigation matters that the City has brought to the attention of the Contractor are resolved, whichever is longer. The Contractor agrees to refund to the City any overpayments disclosed by any such audit.
- B. The Contractor shall include section a above in all subcontractor agreements entered into in connection with this Contract.

18. **SUBCONTRACTORS**:

A. If the Contractor identified Subcontractors in an MBE/WBE Program Compliance Plan or a No Goals Utilization Plan the Contractor shall comply with the provisions of Chapters 2-9A, 2-9B, 2-9C, and 2-9D, as applicable, of the Austin City Code and the terms of the Compliance Plan or Utilization Plan as approved by the City (the "Plan"). The Contractor shall not initially employ any Subcontractor except as provided in the Contractor's Plan. The Contractor shall not substitute any Subcontractor identified in the Plan, unless the substitute has been accepted by the City in writing in accordance with the provisions of Chapters 2-9A, 2-9B, 2-9C and 2-9D, as applicable. No acceptance by the City of any Subcontractor shall constitute a waiver of any rights or remedies of the City with respect to defective Deliverables provided by a Subcontractor. If a Plan has been approved, the Contractor is additionally required to submit a monthly Subcontract Awards and Expenditures Report to the Contract Manager and the Purchasing Office Contract Compliance Manager no later than the tenth calendar day of each month.

- B. Work performed for the Contractor by a Subcontractor shall be pursuant to a written contract between the Contractor and Subcontractor. The terms of the subcontract may not conflict with the terms of the Contract, and shall contain provisions that:
 - i. require that all Deliverables to be provided by the Subcontractor be provided in strict accordance with the provisions, specifications and terms of the Contract;
 - ii. prohibit the Subcontractor from further subcontracting any portion of the Contract without the prior written consent of the City and the Contractor. The City may require, as a condition to such further subcontracting, that the Subcontractor post a payment bond in form, substance and amount acceptable to the City;
 - iii. require Subcontractors to submit all invoices and applications for payments, including any claims for additional payments, damages or otherwise, to the Contractor in sufficient time to enable the Contractor to include same with its invoice or application for payment to the City in accordance with the terms of the Contract:
 - iv. require that all Subcontractors obtain and maintain, throughout the term of their contract, insurance in the type and amounts specified for the Contractor, with the City being a named insured as its interest shall appear; and
 - v. require that the Subcontractor indemnify and hold the City harmless to the same extent as the Contractor is required to indemnify the City.
- C. The Contractor shall be fully responsible to the City for all acts and omissions of the Subcontractors just as the Contractor is responsible for the Contractor's own acts and omissions. Nothing in the Contract shall create for the benefit of any such Subcontractor any contractual relationship between the City and any such Subcontractor, nor shall it create any obligation on the part of the City to pay or to see to the payment of any moneys due any such Subcontractor except as may otherwise be required by law.
- D. The Contractor shall pay each Subcontractor its appropriate share of payments made to the Contractor not later than ten (10) calendar days after receipt of payment from the City.

19. WARRANTY - PRICE:

- A. The Contractor warrants the prices quoted in the Offer are no higher than the Contractor's current prices on orders by others for like Deliverables under similar terms of purchase.
- B. The Contractor certifies that the prices in the Offer have been arrived at independently without consultation, communication, or agreement for the purpose of restricting competition, as to any matter relating to such fees with any other firm or with any competitor.
- C. In addition to any other remedy available, the City may deduct from any amounts owed to the Contractor, or otherwise recover, any amounts paid for items in excess of the Contractor's current prices on orders by others for like Deliverables under similar terms of purchase.
- 20. WARRANTY TITLE: The Contractor warrants that it has good and indefeasible title to all Deliverables furnished under the Contract, and that the Deliverables are free and clear of all liens, claims, security interests and encumbrances. The Contractor shall indemnify and hold the City harmless from and against all adverse title claims to the Deliverables.
- 21. WARRANTY DELIVERABLES: The Contractor warrants and represents that all Deliverables sold the City under the Contract shall be free from defects in design, workmanship or manufacture, and conform in all material respects to the specifications, drawings, and descriptions in the Solicitation, to any samples furnished by the Contractor, to the terms, covenants and conditions of the Contract, and to all applicable State, Federal or local laws, rules, and regulations, and industry codes and standards. Unless otherwise stated in the Solicitation, the Deliverables shall be new or recycled merchandise, and not used or reconditioned.
 - A. Recycled Deliverables shall be clearly identified as such.

- B. The Contractor may not limit, exclude or disclaim the foregoing warranty or any warranty implied by law; and any attempt to do so shall be without force or effect.
- C. Unless otherwise specified in the Contract, the warranty period shall be at least one year from the date of acceptance of the Deliverables or from the date of acceptance of any replacement Deliverables. If during the warranty period, one or more of the above warranties are breached, the Contractor shall promptly upon receipt of demand either repair the non-conforming Deliverables, or replace the non-conforming Deliverables with fully conforming Deliverables, at the City's option and at no additional cost to the City. All costs incidental to such repair or replacement, including but not limited to, any packaging and shipping costs, shall be borne exclusively by the Contractor. The City shall endeavor to give the Contractor written notice of the breach of warranty within thirty (30) calendar days of discovery of the breach of warranty, but failure to give timely notice shall not impair the City's rights under this section.
- D. If the Contractor is unable or unwilling to repair or replace defective or non-conforming Deliverables as required by the City, then in addition to any other available remedy, the City may reduce the quantity of Deliverables it may be required to purchase under the Contract from the Contractor, and purchase conforming Deliverables from other sources. In such event, the Contractor shall pay to the City upon demand the increased cost, if any, incurred by the City to procure such Deliverables from another source.
- E. If the Contractor is not the manufacturer, and the Deliverables are covered by a separate manufacturer's warranty, the Contractor shall transfer and assign such manufacturer's warranty to the City. If for any reason the manufacturer's warranty cannot be fully transferred to the City, the Contractor shall assist and cooperate with the City to the fullest extent to enforce such manufacturer's warranty for the benefit of the City.
- 22. **WARRANTY SERVICES:** The Contractor warrants and represents that all services to be provided the City under the Contract will be fully and timely performed in a good and workmanlike manner in accordance with generally accepted industry standards and practices, the terms, conditions, and covenants of the Contract, and all applicable Federal, State and local laws, rules or regulations.
 - A. The Contractor may not limit, exclude or disclaim the foregoing warranty or any warranty implied by law, and any attempt to do so shall be without force or effect.
 - B. Unless otherwise specified in the Contract, the warranty period shall be <u>at least</u> one year from the Acceptance Date. If during the warranty period, one or more of the above warranties are breached, the Contractor shall promptly upon receipt of demand perform the services again in accordance with above standard at no additional cost to the City. All costs incidental to such additional performance shall be borne by the Contractor. The City shall endeavor to give the Contractor written notice of the breach of warranty within thirty (30) calendar days of discovery of the breach warranty, but failure to give timely notice shall not impair the City's rights under this section.
 - C. If the Contractor is unable or unwilling to perform its services in accordance with the above standard as required by the City, then in addition to any other available remedy, the City may reduce the amount of services it may be required to purchase under the Contract from the Contractor, and purchase conforming services from other sources. In such event, the Contractor shall pay to the City upon demand the increased cost, if any, incurred by the City to procure such services from another source.
- 23. ACCEPTANCE OF INCOMPLETE OR NON-CONFORMING DELIVERABLES: If, instead of requiring immediate correction or removal and replacement of defective or non-conforming Deliverables, the City prefers to accept it, the City may do so. The Contractor shall pay all claims, costs, losses and damages attributable to the City's evaluation of and determination to accept such defective or non-conforming Deliverables. If any such acceptance occurs prior to final payment, the City may deduct such amounts as are necessary to compensate the City for the diminished value of the defective or non-conforming Deliverables. If the acceptance occurs after final payment, such amount will be refunded to the City by the Contractor.
- 24. <u>RIGHT TO ASSURANCE</u>: Whenever one party to the Contract in good faith has reason to question the other party's intent to perform, demand may be made to the other party for written assurance of the intent to perform. In the event

that no assurance is given within the time specified after demand is made, the demanding party may treat this failure as an anticipatory repudiation of the Contract.

- 25. **STOP WORK NOTICE:** The City may issue an immediate Stop Work Notice in the event the Contractor is observed performing in a manner that is in violation of Federal, State, or local guidelines, or in a manner that is determined by the City to be unsafe to either life or property. Upon notification, the Contractor will cease all work until notified by the City that the violation or unsafe condition has been corrected. The Contractor shall be liable for all costs incurred by the City as a result of the issuance of such Stop Work Notice.
- 26. <u>DEFAULT</u>: The Contractor shall be in default under the Contract if the Contractor (a) fails to fully, timely and faithfully perform any of its material obligations under the Contract, (b) fails to provide adequate assurance of performance under Paragraph 24, (c) becomes insolvent or seeks relief under the bankruptcy laws of the United States or (d) makes a material misrepresentation in Contractor's Offer, or in any report or deliverable required to be submitted by the Contractor to the City.
- 27. TERMINATION FOR CAUSE: In the event of a default by the Contractor, the City shall have the right to terminate the Contract for cause, by written notice effective ten (10) calendar days, unless otherwise specified, after the date of such notice, unless the Contractor, within such ten (10) day period, cures such default, or provides evidence sufficient to prove to the City's reasonable satisfaction that such default does not, in fact, exist. The City may place Contractor on probation for a specified period of time within which the Contractor must correct any non-compliance issues. Probation shall not normally be for a period of more than nine (9) months, however, it may be for a longer period, not to exceed one (1) year depending on the circumstances. If the City determines the Contractor has failed to perform satisfactorily during the probation period, the City may proceed with suspension. In the event of a default by the Contractor, the City may suspend or debar the Contractor in accordance with the "City of Austin Purchasing" Office Probation, Suspension and Debarment Rules for Vendors" and remove the Contractor from the City's vendor list for up to five (5) years and any Offer submitted by the Contractor may be disqualified for up to five (5) years. In addition to any other remedy available under law or in equity, the City shall be entitled to recover all actual damages, costs, losses and expenses, incurred by the City as a result of the Contractor's default, including, without limitation, cost of cover, reasonable attorneys' fees, court costs, and prejudgment and post-judgment interest at the maximum lawful rate. All rights and remedies under the Contract are cumulative and are not exclusive of any other right or remedy provided by law.
- 28. **TERMINATION WITHOUT CAUSE:** The City shall have the right to terminate the Contract, in whole or in part, without cause any time upon thirty (30) calendar days' prior written notice. Upon receipt of a notice of termination, the Contractor shall promptly cease all further work pursuant to the Contract, with such exceptions, if any, specified in the notice of termination. The City shall pay the Contractor, to the extent of funds Appropriated or otherwise legally available for such purposes, for all goods delivered and services performed and obligations incurred prior to the date of termination in accordance with the terms hereof.
- 29. **FRAUD:** Fraudulent statements by the Contractor on any Offer or in any report or deliverable required to be submitted by the Contractor to the City shall be grounds for the termination of the Contract for cause by the City and may result in legal action.

30. DELAYS:

- A. The City may delay scheduled delivery or other due dates by written notice to the Contractor if the City deems it is in its best interest. If such delay causes an increase in the cost of the work under the Contract, the City and the Contractor shall negotiate an equitable adjustment for costs incurred by the Contractor in the Contract price and execute an amendment to the Contract. The Contractor must assert its right to an adjustment within thirty (30) calendar days from the date of receipt of the notice of delay. Failure to agree on any adjusted price shall be handled under the Dispute Resolution process specified in paragraph 49. However, nothing in this provision shall excuse the Contractor from delaying the delivery as notified.
- B. Neither party shall be liable for any default or delay in the performance of its obligations under this Contract if, while and to the extent such default or delay is caused by acts of God, fire, riots, civil commotion, labor disruptions, sabotage, sovereign conduct, or any other cause beyond the reasonable control of such Party. In

the event of default or delay in contract performance due to any of the foregoing causes, then the time for completion of the services will be extended; provided, however, in such an event, a conference will be held within three (3) business days to establish a mutually agreeable period of time reasonably necessary to overcome the effect of such failure to perform.

31. INDEMNITY:

A. Definitions:

- i. "Indemnified Claims" shall include any and all claims, demands, suits, causes of action, judgments and liability of every character, type or description, including all reasonable costs and expenses of litigation, mediation or other alternate dispute resolution mechanism, including attorney and other professional fees for:
 - (1) damage to or loss of the property of any person (including, but not limited to the City, the Contractor, their respective agents, officers, employees and subcontractors; the officers, agents, and employees of such subcontractors; and third parties); and/or
 - (2) death, bodily injury, illness, disease, worker's compensation, loss of services, or loss of income or wages to any person (including but not limited to the agents, officers and employees of the City, the Contractor, the Contractor's subcontractors, and third parties),
- ii. "Fault" shall include the sale of defective or non-conforming Deliverables, negligence, willful misconduct, or a breach of any legally imposed strict liability standard.
- B. THE CONTRACTOR SHALL DEFEND (AT THE OPTION OF THE CITY), INDEMNIFY, AND HOLD THE CITY, ITS SUCCESSORS, ASSIGNS, OFFICERS, EMPLOYEES AND ELECTED OFFICIALS HARMLESS FROM AND AGAINST ALL INDEMNIFIED CLAIMS DIRECTLY ARISING OUT OF, INCIDENT TO, CONCERNING OR RESULTING FROM THE FAULT OF THE CONTRACTOR, OR THE CONTRACTOR'S AGENTS, EMPLOYEES OR SUBCONTRACTORS, IN THE PERFORMANCE OF THE CONTRACTOR'S OBLIGATIONS UNDER THE CONTRACT. NOTHING HEREIN SHALL BE DEEMED TO LIMIT THE RIGHTS OF THE CITY OR THE CONTRACTOR (INCLUDING, BUT NOT LIMITED TO, THE RIGHT TO SEEK CONTRIBUTION) AGAINST ANY THIRD PARTY WHO MAY BE LIABLE FOR AN INDEMNIFIED CLAIM.
- 32. <u>INSURANCE</u>: (reference Section 0400 for specific coverage requirements). The following insurance requirement applies. (Revised March 2013).

A. General Requirements.

- i. The Contractor shall at a minimum carry insurance in the types and amounts indicated in Section 0400, Supplemental Purchase Provisions, for the duration of the Contract, including extension options and hold over periods, and during any warranty period.
- ii. The Contractor shall provide Certificates of Insurance with the coverages and endorsements required in Section 0400, Supplemental Purchase Provisions, to the City as verification of coverage prior to contract execution and within fourteen (14) calendar days after written request from the City. Failure to provide the required Certificate of Insurance may subject the Offer to disqualification from consideration for award. The Contractor must also forward a Certificate of Insurance to the City whenever a previously identified policy period has expired, or an extension option or hold over period is exercised, as verification of continuing coverage.
- iii. The Contractor shall not commence work until the required insurance is obtained and until such insurance has been reviewed by the City. Approval of insurance by the City shall not relieve or decrease the liability of the Contractor hereunder and shall not be construed to be a limitation of liability on the part of the Contractor.
- iv. The City may request that the Contractor submit certificates of insurance to the City for all subcontractors prior to the subcontractors commencing work on the project.
- v. The Contractor's and all subcontractors' insurance coverage shall be written by companies licensed to do business in the State of Texas at the time the policies are issued and shall be written by companies with A.M. Best ratings of B+VII or better.

- vi. The "other" insurance clause shall not apply to the City where the City is an additional insured shown on any policy. It is intended that policies required in the Contract, covering both the City and the Contractor, shall be considered primary coverage as applicable.
- vii. If insurance policies are not written for amounts specified in Section 0400, Supplemental Purchase Provisions, the Contractor shall carry Umbrella or Excess Liability Insurance for any differences in amounts specified. If Excess Liability Insurance is provided, it shall follow the form of the primary coverage.
- viii. The City shall be entitled, upon request, at an agreed upon location, and without expense, to review certified copies of policies and endorsements thereto and may make any reasonable requests for deletion or revision or modification of particular policy terms, conditions, limitations, or exclusions except where policy provisions are established by law or regulations binding upon either of the parties hereto or the underwriter on any such policies.
- ix. The City reserves the right to review the insurance requirements set forth during the effective period of the Contract and to make reasonable adjustments to insurance coverage, limits, and exclusions when deemed necessary and prudent by the City based upon changes in statutory law, court decisions, the claims history of the industry or financial condition of the insurance company as well as the Contractor.
- x. The Contractor shall not cause any insurance to be canceled nor permit any insurance to lapse during the term of the Contract or as required in the Contract.
- xi. The Contractor shall be responsible for premiums, deductibles and self-insured retentions, if any, stated in policies. Self-insured retentions shall be disclosed on the Certificate of Insurance.
- xii. The Contractor shall provide the City thirty (30) calendar days' written notice of erosion of the aggregate limits below occurrence limits for all applicable coverages indicated within the Contract.
- xiii. The insurance coverages specified in Section 0400, Supplemental Purchase Provisions, are required minimums and are not intended to limit the responsibility or liability of the Contractor.
- B. <u>Specific Coverage Requirements: Specific insurance requirements are contained in Section 0400, Supplemental Purchase Provisions</u>
- 33. <u>CLAIMS</u>: If any claim, demand, suit, or other action is asserted against the Contractor which arises under or concerns the Contract, or which could have a material adverse affect on the Contractor's ability to perform thereunder, the Contractor shall give written notice thereof to the City within ten (10) calendar days after receipt of notice by the Contractor. Such notice to the City shall state the date of notification of any such claim, demand, suit, or other action; the names and addresses of the claimant(s); the basis thereof; and the name of each person against whom such claim is being asserted. Such notice shall be delivered personally or by mail and shall be sent to the City and to the Austin City Attorney. Personal delivery to the City Attorney shall be to City Hall, 301 West 2nd Street, 4th Floor, Austin, Texas 78701, and mail delivery shall be to P.O. Box 1088, Austin, Texas 78767.
- 34. NOTICES: Unless otherwise specified, all notices, requests, or other communications required or appropriate to be given under the Contract shall be in writing and shall be deemed delivered three (3) business days after postmarked if sent by U.S. Postal Service Certified or Registered Mail, Return Receipt Requested. Notices delivered by other means shall be deemed delivered upon receipt by the addressee. Routine communications may be made by first class mail, facsimile, email, or other commercially accepted means. Notices to the Contractor shall be sent to the address specified in the Contractor's Offer, or at such other address as a party may notify the other in writing. Notices to the City shall be addressed to the City at P.O. Box 1088, Austin, Texas 78767 and marked to the attention of the Contract Administrator.
- 35. RIGHTS TO BID, PROPOSAL AND CONTRACTUAL MATERIAL: All material submitted by the Contractor to the City shall become property of the City upon receipt. Any portions of such material claimed by the Contractor to be proprietary must be clearly marked as such. Determination of the public nature of the material is subject to the Texas Public Information Act, Chapter 552, Texas Government Code.
- 36. **NO WARRANTY BY CITY AGAINST INFRINGEMENTS:** The Contractor represents and warrants to the City that:
 (i) the Contractor shall provide the City good and indefeasible title to the Deliverables and (ii) the Deliverables supplied by the Contractor in accordance with the specifications in the Contract will not infringe, directly or contributorily, any patent, trademark, copyright, trade secret, or any other intellectual property right of any kind of any third party; that no claims have been made by any person or entity with respect to the ownership or operation of the

Deliverables and the Contractor does not know of any valid basis for any such claims. The Contractor shall, at its sole expense, defend, indemnify, and hold the City harmless from and against all liability, damages, and costs (including court costs and reasonable fees of attorneys and other professionals) arising out of or resulting from: (i) any claim that the City's exercise anywhere in the world of the rights associated with the City's' ownership, and if applicable, license rights, and its use of the Deliverables infringes the intellectual property rights of any third party; or (ii) the Contractor's breach of any of Contractor's representations or warranties stated in this Contract. In the event of any such claim, the City shall have the right to monitor such claim or at its option engage its own separate counsel to act as co-counsel on the City's behalf. Further, Contractor agrees that the City's specifications regarding the Deliverables shall in no way diminish Contractor's warranties or obligations under this paragraph and the City makes no warranty that the production, development, or delivery of such Deliverables will not impact such warranties of Contractor.

- 37. **CONFIDENTIALITY:** In order to provide the Deliverables to the City, Contractor may require access to certain of the City's and/or its licensors' confidential information (including inventions, employee information, trade secrets, confidential know-how, confidential business information, and other information which the City or its licensors consider confidential) (collectively, "Confidential Information"). Contractor acknowledges and agrees that the Confidential Information is the valuable property of the City and/or its licensors and any unauthorized use, disclosure, dissemination, or other release of the Confidential Information will substantially injure the City and/or its licensors. The Contractor (including its employees, subcontractors, agents, or representatives) agrees that it will maintain the Confidential Information in strict confidence and shall not disclose, disseminate, copy, divulge, recreate, or otherwise use the Confidential Information without the prior written consent of the City or in a manner not expressly permitted under this Agreement, unless the Confidential Information is required to be disclosed by law or an order of any court or other governmental authority with proper jurisdiction, provided the Contractor promptly notifies the City before disclosing such information so as to permit the City reasonable time to seek an appropriate protective order. The Contractor agrees to use protective measures no less stringent than the Contractor uses within its own business to protect its own most valuable information, which protective measures shall under all circumstances be at least reasonable measures to ensure the continued confidentiality of the Confidential Information.
- 38. <u>PUBLICATIONS</u>: All published material and written reports submitted under the Contract must be originally developed material unless otherwise specifically provided in the Contract. When material not originally developed is included in a report in any form, the source shall be identified.
- 39. **ADVERTISING:** The Contractor shall not advertise or publish, without the City's prior consent, the fact that the City has entered into the Contract, except to the extent required by law.
- 40. NO CONTINGENT FEES: The Contractor warrants that no person or selling agency has been employed or retained to solicit or secure the Contract upon any agreement or understanding for commission, percentage, brokerage, or contingent fee, excepting bona fide employees of bona fide established commercial or selling agencies maintained by the Contractor for the purpose of securing business. For breach or violation of this warranty, the City shall have the right, in addition to any other remedy available, to cancel the Contract without liability and to deduct from any amounts owed to the Contractor, or otherwise recover, the full amount of such commission, percentage, brokerage or contingent fee.
- 41. **GRATUITIES**: The City may, by written notice to the Contractor, cancel the Contract without liability if it is determined by the City that gratuities were offered or given by the Contractor or any agent or representative of the Contractor to any officer or employee of the City of Austin with a view toward securing the Contract or securing favorable treatment with respect to the awarding or amending or the making of any determinations with respect to the performing of such contract. In the event the Contract is canceled by the City pursuant to this provision, the City shall be entitled, in addition to any other rights and remedies, to recover or withhold the amount of the cost incurred by the Contractor in providing such gratuities.
- 42. PROHIBITION AGAINST PERSONAL INTEREST IN CONTRACTS: No officer, employee, independent consultant, or elected official of the City who is involved in the development, evaluation, or decision-making process of the performance of any solicitation shall have a financial interest, direct or indirect, in the Contract resulting from that solicitation. Any willful violation of this section shall constitute impropriety in office, and any officer or employee guilty

thereof shall be subject to disciplinary action up to and including dismissal. Any violation of this provision, with the knowledge, expressed or implied, of the Contractor shall render the Contract voidable by the City.

- 43. INDEPENDENT CONTRACTOR: The Contract shall not be construed as creating an employer/employee relationship, a partnership, or a joint venture. The Contractor's services shall be those of an independent contractor. The Contractor agrees and understands that the Contract does not grant any rights or privileges established for employees of the City.
- 44. ASSIGNMENT-DELEGATION: The Contract shall be binding upon and enure to the benefit of the City and the Contractor and their respective successors and assigns, provided however, that no right or interest in the Contract shall be assigned and no obligation shall be delegated by the Contractor without the prior written consent of the City. Any attempted assignment or delegation by the Contractor shall be void unless made in conformity with this paragraph. The Contract is not intended to confer rights or benefits on any person, firm or entity not a party hereto; it being the intention of the parties that there be no third party beneficiaries to the Contract.
- 45. WAIVER: No claim or right arising out of a breach of the Contract can be discharged in whole or in part by a waiver or renunciation of the claim or right unless the waiver or renunciation is supported by consideration and is in writing signed by the aggrieved party. No waiver by either the Contractor or the City of any one or more events of default by the other party shall operate as, or be construed to be, a permanent waiver of any rights or obligations under the Contract, or an express or implied acceptance of any other existing or future default or defaults, whether of a similar or different character.
- 46. MODIFICATIONS: The Contract can be modified or amended only by a writing signed by both parties. No preprinted or similar terms on any the Contractor invoice, order or other document shall have any force or effect to change the terms, covenants, and conditions of the Contract.
- 47. INTERPRETATION: The Contract is intended by the parties as a final, complete and exclusive statement of the terms of their agreement. No course of prior dealing between the parties or course of performance or usage of the trade shall be relevant to supplement or explain any term used in the Contract. Although the Contract may have been substantially drafted by one party, it is the intent of the parties that all provisions be construed in a manner to be fair to both parties, reading no provisions more strictly against one party or the other. Whenever a term defined by the Uniform Commercial Code, as enacted by the State of Texas, is used in the Contract, the UCC definition shall control, unless otherwise defined in the Contract.

48. **DISPUTE RESOLUTION:**

- A. If a dispute arises out of or relates to the Contract, or the breach thereof, the parties agree to negotiate prior to prosecuting a suit for damages. However, this section does not prohibit the filing of a lawsuit to toll the running of a statute of limitations or to seek injunctive relief. Either party may make a written request for a meeting between representatives of each party within fourteen (14) calendar days after receipt of the request or such later period as agreed by the parties. Each party shall include, at a minimum, one (1) senior level individual with decision-making authority regarding the dispute. The purpose of this and any subsequent meeting is to attempt in good faith to negotiate a resolution of the dispute. If, within thirty (30) calendar days after such meeting, the parties have not succeeded in negotiating a resolution of the dispute, they will proceed directly to mediation as described below. Negotiation may be waived by a written agreement signed by both parties, in which event the parties may proceed directly to mediation as described below.
- B. If the efforts to resolve the dispute through negotiation fail, or the parties waive the negotiation process, the parties may select, within thirty (30) calendar days, a mediator trained in mediation skills to assist with resolution of the dispute. Should they choose this option, the City and the Contractor agree to act in good faith in the selection of the mediator and to give consideration to qualified individuals nominated to act as mediator. Nothing in the Contract prevents the parties from relying on the skills of a person who is trained in the subject matter of the dispute or a contract interpretation expert. If the parties fail to agree on a mediator within thirty (30) calendar days of initiation of the mediation process, the mediator shall be selected by the Travis County Dispute Resolution Center (DRC). The parties agree to participate in mediation in good faith for up to thirty (30) calendar days from the date of the first mediation session. The City and the Contractor will share the

mediator's fees equally and the parties will bear their own costs of participation such as fees for any consultants or attorneys they may utilize to represent them or otherwise assist them in the mediation.

- 49. <u>JURISDICTION AND VENUE</u>: The Contract is made under and shall be governed by the laws of the State of Texas, including, when applicable, the Uniform Commercial Code as adopted in Texas, V.T.C.A., Bus. & Comm. Code, Chapter 1, excluding any rule or principle that would refer to and apply the substantive law of another state or jurisdiction. All issues arising from this Contract shall be resolved in the courts of Travis County, Texas and the parties agree to submit to the exclusive personal jurisdiction of such courts. The foregoing, however, shall not be construed or interpreted to limit or restrict the right or ability of the City to seek and secure injunctive relief from any competent authority as contemplated herein.
- 50. **INVALIDITY:** The invalidity, illegality, or unenforceability of any provision of the Contract shall in no way affect the validity or enforceability of any other portion or provision of the Contract. Any void provision shall be deemed severed from the Contract and the balance of the Contract shall be construed and enforced as if the Contract did not contain the particular portion or provision held to be void. The parties further agree to reform the Contract to replace any stricken provision with a valid provision that comes as close as possible to the intent of the stricken provision. The provisions of this section shall not prevent this entire Contract from being void should a provision which is the essence of the Contract be determined to be void.
- 51. **HOLIDAYS:** The following holidays are observed by the City:

Holiday	Date Observed
New Year's Day	January 1
Martin Luther King, Jr.'s Birthday	Third Monday in January
President's Day	Third Monday in February
Memorial Day	Last Monday in May
Independence Day	July 4
Labor Day	First Monday in September
Veteran's Day	November 11
Thanksgiving Day	Fourth Thursday in November
Friday after Thanksgiving	Friday after Thanksgiving
Christmas Eve	December 24
Christmas Day	December 25

If a Legal Holiday falls on Saturday, it will be observed on the preceding Friday. If a Legal Holiday falls on Sunday, it will be observed on the following Monday.

- 52. **SURVIVABILITY OF OBLIGATIONS**: All provisions of the Contract that impose continuing obligations on the parties, including but not limited to the warranty, indemnity, and confidentiality obligations of the parties, shall survive the expiration or termination of the Contract.
- 53. NON-SUSPENSION OR DEBARMENT CERTIFICATION: The City of Austin is prohibited from contracting with or making prime or sub-awards to parties that are suspended or debarred or whose principals are suspended or debarred from Federal, State, or City of Austin Contracts. By accepting a Contract with the City, the Vendor certifies that its firm and its principals are not currently suspended or debarred from doing business with the Federal Government, as indicated by the General Services Administration List of Parties Excluded from Federal Procurement and Non-Procurement Programs, the State of Texas, or the City of Austin.

54. EQUAL OPPORTUNITY

- A. <u>Equal Employment Opportunity</u>: No Offeror, or Offeror's agent, shall engage in any discriminatory employment practice as defined in Chapter 5-4 of the City Code. No Offer submitted to the City shall be considered, nor any Purchase Order issued, or any Contract awarded by the City unless the Offeror has executed and filed with the City Purchasing Office a current Non-Discrimination Certification. Non-compliance with Chapter 5-4 of the City Code may result in sanctions, including termination of the contract and the Contractor's suspension or debarment from participation on future City contracts until deemed compliant with Chapter 5-4.
- B. <u>Americans with Disabilities Act (ADA) Compliance</u>: No Offeror, or Offeror's agent, shall engage in any discriminatory employment practice against individuals with disabilities as defined in the ADA.

55. BUY AMERICAN ACT-SUPPLIES (Applicable to certain Federally funded requirements)

- A. Definitions. As used in this paragraph
 - i. "Component" means an article, material, or supply incorporated directly into an end product.
 - ii. "Cost of components" means -
 - (1) For components purchased by the Contractor, the acquisition cost, including transportation costs to the place of incorporation into the end product (whether or not such costs are paid to a domestic firm), and any applicable duty (whether or not a duty-free entry certificate is issued); or
 - (2) For components manufactured by the Contractor, all costs associated with the manufacture of the component, including transportation costs as described in paragraph (1) of this definition, plus allocable overhead costs, but excluding profit. Cost of components does not include any costs associated with the manufacture of the end product.
 - iii. "Domestic end product" means-
 - (1) An unmanufactured end product mined or produced in the United States; or
 - (2) An end product manufactured in the United States, if the cost of its components mined, produced, or manufactured in the United States exceeds 50 percent of the cost of all its components. Components of foreign origin of the same class or kind as those that the agency determines are not mined, produced, or manufactured in sufficient and reasonably available commercial quantities of a satisfactory quality are treated as domestic. Scrap generated, collected, and prepared for processing in the United States is considered domestic.
 - iv. "End product" means those articles, materials, and supplies to be acquired under the contract for public use.
 - v. "Foreign end product" means an end product other than a domestic end product.
 - vi. "United States" means the 50 States, the District of Columbia, and outlying areas.
- B. The Buy American Act (41 U.S.C. 10a 10d) provides a preference for domestic end products for supplies acquired for use in the United States.
- C. The City does not maintain a list of foreign articles that will be treated as domestic for this Contract; but will consider for approval foreign articles as domestic for this product if the articles are on a list approved by another Governmental Agency. The Offeror shall submit documentation with their Offer demonstrating that the article is on an approved Governmental list.
- D. The Contractor shall deliver only domestic end products except to the extent that it specified delivery of foreign end products in the provision of the Solicitation entitled "Buy American Act Certificate".

CITY OF AUSTIN PURCHASING OFFICE SUPPLEMENTAL PURCHASE PROVISIONS FLEET SPECIFIC FOR REPAIR SERVICES WITH ASSOCIATED PARTS FOR FORD LIGHT-DUTY VEHICLES

The following Supplemental Purchasing Provisions apply to this solicitation:

1. **EXPLANATIONS OR CLARIFICATIONS** (reference paragraph 5 in Section 0200)

All requests for explanations or clarifications must be submitted in writing to the Purchasing Office by 1:00PM, on Friday, September 20, 2013. Please send to Jonathan Dalchau by email jonathan.dalchau@austintexas.gov or fax: 512-9724-2388.

- 2. **INSURANCE** Insurance is required for this solicitation.
 - 2.1. <u>General Requirements</u>. See Section 0300, Standard Purchase Terms and Conditions, paragraph 32, entitled Insurance, for general insurance requirements.
 - 2.1.1. The Contractor shall provide a Certificate of Insurance as verification of coverages required below to the City at the below address prior to contract execution and within 14 calendar days after written request from the City. Failure to provide the required Certificate of Insurance may subject the Offer to disqualification from consideration for award.
 - 2.1.2. The Contractor shall not commence work until the required insurance is obtained and until such insurance has been reviewed by the City. Approval of insurance by the City shall not relieve or decrease the liability of the Contractor hereunder and shall not be construed to be a limitation of liability on the part of the Contractor.
 - 2.1.3. The Contractor must also forward a Certificate of Insurance to the City whenever a previously identified policy period has expired, or an extension option or holdover period is exercised, as verification of continuing coverage.
 - 2.1.4. The Certificate of Insurance, and updates, shall be mailed to the following address:

City of Austin Purchasing Office P. O. Box 1088 Austin, Texas 78767

- 2.2. Specific Coverage Requirements. The Contractor shall at a minimum carry insurance in the types and amounts indicated below for the duration of the Contract, including extension options and hold over periods, and during any warranty period. These insurance coverages are required minimums and are not intended to limit the responsibility or liability of the Contractor.
 - 2.2.1. Worker's Compensation and Employers' Liability Insurance. Coverage shall be consistent with statutory benefits outlined in the Texas Worker's Compensation Act (Section 401). The minimum policy limits for Employer's Liability are \$100,000 bodily injury each accident, \$500,000 bodily injury by disease policy limit and \$100,000 bodily injury by disease each employee.
 - 2.2.1.1. The Contractor's policy shall apply to the State of Texas and include these endorsements in favor of the City of Austin:
 - 2.2.1.1.1. Waiver of Subrogation, Form WC 420304, or equivalent coverage

CITY OF AUSTIN PURCHASING OFFICE

SUPPLEMENTAL PURCHASE PROVISIONS FLEET SPECIFIC FOR

REPAIR SERVICES WITH ASSOCIATED PARTS FOR FORD LIGHT-DUTY VEHICLES

- 2.2.1.1.2. Thirty (30) days Notice of Cancellation, Form WC 420601, or equivalent coverage
- 2.2.2. Commercial General Liability Insurance. The minimum bodily injury and property damage per occurrence are \$500,000 for coverages A (Bodily Injury and Property Damage) and B (Personal and Advertising Injury).
 - 2.2.2.1. The policy shall contain the following provisions:
 - 2.2.2.1.1. Contractual liability coverage for liability assumed under the Contract and all other Contracts related to the project.
 - 2.2.2.1.2. Contractor/Subcontracted Work.
 - 2.2.2.1.3. Products/Completed Operations Liability for the duration of the warranty period.
 - 2.2.2.2. The policy shall also include these endorsements in favor of the City of Austin:
 - 2.2.2.2.1. Waiver of Subrogation, Endorsement CG 2404, or equivalent coverage
 - 2.2.2.2.2. Thirty (30) days Notice of Cancellation, Endorsement CG 0205, or equivalent coverage
 - 2.2.2.2.3. The City of Austin listed as an additional insured, Endorsement CG 2010, or equivalent coverage
- 2.2.3. <u>Business Automobile Liability Insurance</u>. The Contractor shall provide coverage for all owned, non-owned and hired vehicles with a minimum combined single limit of \$500,000 per occurrence for bodily injury and property damage. Alternate acceptable limits are \$250,000 bodily injury per person, \$500,000 bodily injury per occurrence and at least \$100,000 property damage liability per accident.
 - 2.2.3.1. The policy shall include these endorsements in favor of the City of Austin:
 - 2.2.3.1.1. Waiver of Subrogation, Endorsement TE 2046A, or equivalent coverage
 - 2.2.3.1.2. Thirty (30) days Notice of Cancellation, Endorsement TE 0202A, or equivalent coverage
 - 2.2.3.1.3. The City of Austin listed as an additional insured, Endorsement TE 9901B, or equivalent coverage.
- 2.2.4. <u>Garage Liability Coverage</u>. The Contractor may provide Garage Liability coverage in place of the Commercial General Liability and Business Automobile Liability policies. The Garage Liability policy shall provide a minimum limit of liability of \$500,000 Auto Only / \$500,000 Aggregate other than Auto. Coverage shall be provided for all owned, hired, and non-owned vehicles.
 - 2.2.4.1. The policy shall include these endorsements in favor of the City of Austin:
 - 2.2.4.1.1. Waiver of Subrogation
 - 2.2.4.1.2. Thirty (30) days Notice of Cancellation
 - 2.2.4.1.3. The City of Austin listed as an additional insured
- 2.2.5. Property Coverage. The Contractor shall provide all risk physical loss coverage for the vehicle and equipment in the care, custody, and control of the Contractor. Coverage shall continue until the work is accepted by the City. The limit of coverage required is the total estimated actual cash value of vehicles/equipment in the Contractor's care, custody, and control at any given time. The minimum

REPAIR SERVICES WITH ASSOCIATED PARTS FOR FORD LIGHT-DUTY VEHICLES

limit of liability shall be \$100,000 with the ability to be increased to \$500,000 during the Contract term.

- 2.2.5.1. City of Austin shall be added as a loss payee.
- 2.2.6. <u>Garagekeepers Liability</u>. The Contractor may provide Garagekeepers Liability for the required property coverage for vehicles in the care, custody, and control of the Contractor. Comprehensive and collision coverage shall be provided on a Legal Liability basis. The limit of coverage required is the total estimated actual cash value of vehicles in the Contractors care, custody, and control at any given time. The minimum limit of liability shall be \$100,000 with the ability to be increased to \$500,000 during the Contract term.
 - 2.2.6.1. City of Austin shall be added as a loss payee.
- 2.3. Endorsements. The specific insurance coverage endorsements specified above, or their equivalents must be provided. In the event that endorsements, which are the equivalent of the required coverage, are proposed to be substituted for the required coverage, copies of the equivalent endorsements must be provided for the City's review and approval.

3. TERM OF CONTRACT

- 3.1. The Contract shall be in effect for an initial term of 36 months and may be extended thereafter for up to three (3) additional 12-month periods, subject to the approval of the Contractor and the City Purchasing Officer or his designee.
- 3.2. Upon expiration of the initial term or period of extension, the Contractor agrees to hold over under the terms and conditions of this Contract for such a period of time as is reasonably necessary to re-solicit and/or complete the project (not to exceed 120 days unless mutually agreed on in writing).
- 3.3. Upon written notice to the Contractor from the City's Purchasing Officer or his designee and acceptance of the Contractor, the term of this contract shall be extended on the same terms and conditions for an additional period as indicated in paragraph 3.1 above. A price increase, subject to the provisions of this Contract, may be requested by the Contractor (for each period of extension) for approval by the City's Purchasing Officer or his designee.

THIS IS A 36-MONTH CONTRACT

FIRM PRICES ARE TO BE SUBMITTED FOR THE FIRST TWELVE (12) MONTH PERIOD

4. PRE-AWARD

Prior to awarding a Contract, the City reserves the right to visit the premises of any Offeror being considered for a Contract. The site visit will be made during the evaluation process to determine whether or not the Offeror has the appropriate facilities, equipment, inventory, licenses, registrations, permits, and qualified personnel to perform according to the Statement of Work (Section 0500). Offerors, who in the City's opinion do not have the resources to perform, will not be considered for Contract award regardless of their Bid price. The Offeror shall furnish, or cause to be furnished, without additional charge, all reasonable assistance to the City to facilitate the site visit.

REPAIR SERVICES WITH ASSOCIATED PARTS FOR FORD LIGHT-DUTY VEHICLES

5. **POST-AWARD**

- 5.1. The Contractor may be required to attend a post award meeting with City personnel within thirty (30) calendar days after Contract award. The purpose of the meeting is to discuss the terms and conditions of the contract.
- 5.2. The City may perform site visits during the term of the Contract to verify that the Contractor, or the Contractor's Subcontractor, has the appropriate facilities, equipment, inventory, licenses, permits, and qualified personnel to perform according to the Statement of Work (Section 0500). The Contractor, or the Contractor's Subcontractor shall furnish, or cause to be furnished, without additional charge, all reasonable assistance to the City to facilitate the site visit.

6. **QUANTITIES**

The quantities listed herein are estimates for the period of the Contract based on prior usage. Actual quantities required for the period of the Contract are unknown. However, the initial annual estimated expenditure is \$200,000 with annual increases of 5% per year thereafter. The City reserves the right to purchase more or less of these quantities as may be required during the Contract term. Quantities will be as needed and specified by the City for each order. Unless specified in the solicitation, there are no minimum order quantities.

7. PICKUP AND / OR DELIVERY REQUIREMENTS

- 7.1. Delivery shall be made as specified in the Statement of Work Section 0500 after the order is placed. See Section 0505, for delivery locations.
- 7.2. Unless requested by the City, deliveries shall not be made on City-recognized legal holidays (see paragraph 52 in Section 0300).
- 8. **INVOICES and PAYMENT** (reference paragraphs 12 and 13 in Section 0300)
 - 8.1. Invoices shall contain a non-duplicated invoice number and the information required in Section 0300, paragraph 12, entitled "Invoices." Additionally, invoices shall include, as applicable, the following information: A unique Purchase or Delivery Order Number, Equipment and/or parts numbers and descriptions, unit number, license plate number, or vehicle identification number (VIN), credit for core charge for core exchanges, documentation to support all parts charged to the City per the Published Price List paragraph in this Section 0400, and the Contractor's business name, "remit to" name and address, and if applicable, taxpayer identification number on the invoice must exactly match the information in the Vendor's registration with the City. Invoices received without all required information cannot be processed and will be returned to the Contractor.
 - 8.2. Unless otherwise instructed in writing, the City may rely on the remittance address specified on the Contractor's invoice. Fleet Services cannot process payments to or for a Third Party on behalf of the Contractor until the Third Party has been approved by the City and included in the Vendor's registration with the City.
 - 8.3. Invoices shall be mailed to the Fleet Service Center that placed the order (See Section 0505, for delivery locations).
 - 8.4. Monthly statements shall be mailed to the below address:

REPAIR SERVICES WITH ASSOCIATED PARTS FOR FORD LIGHT-DUTY VEHICLES

	City of Austin
Department	Fleet Services
Attn:	Accounts Payable
Address	1190 Hargrave Street
City, State Zip Code	Austin, TX 78702

- 8.5. The Contractor agrees to accept payment by either credit card, check, or Electronic Funds Transfer (EFT) for all goods and/or services provided under the Contract. The Contractor shall factor the cost of processing credit card payments into the Offer. There shall be no additional charges, surcharges, or penalties to the City for payments made by credit card.
- 8.6. Final invoices at the end of the Contract must be received at the Fleet Service Center that placed the order within thirty (30) calendar days after the Contract expiration date to be considered for payment. No exceptions to this 30-day submission requirement will be considered.

9. VERIFICATION OF CONTRACTOR'S LABOR HOURS AND PARTS PRICING

- 9.1. Labor hours must be based on published industry standards where they apply. In areas where such standards have not been published, the City reserves the right to restrict labor hours based on historic experience for like repairs.
- 9.2. Fleet Services Parts Room, Contract Compliance and/or Accounts Payable personnel will review invoices to determine the accuracy of charges invoiced. The review will be performed using the price list in effect at the time of contract award, revisions approved by the City, and the percentage mark up as indicated on the bid sheet.
- 9.3. If pricing is found to be different, the Contractor shall reimburse the City for the amount overcharged within thirty (30) calendar days after written notification from the Contract Manager.

10. PRICING REQUIREMENTS

- 10.1 A <u>representative sample of items</u> is listed on the Bid sheet, Section 0600, for evaluation purposes.
- Multiple contract awards may be made between a cooperative and the lowest, responsive and responsible bidder for either the entire contract, the majority of the contract, or select line items as indicated in paragraph 1 of Section 0500.
- 10.3 All Offerors must submit firm fixed pricing on all items that are listed on the Bid sheet.
- 10.4 Failure to bid all the line items on the Bid sheet, Section 0600 of the solicitation, may disqualify an Offeror as "non-responsive" and Offeror will not be considered for award of this Contract.
- 10.5 The Offeror may offer a different percentage markup amount per manufacturer for any other items not specified on the bid sheet; however, items within each manufacturer's product line must be priced by taking the stated list price and applying that percentage

REPAIR SERVICES WITH ASSOCIATED PARTS FOR FORD LIGHT-DUTY VEHICLES

markup. The percentage markup will remain firm throughout the term of the Contract and shall also remain firm through subsequent renewal periods if the City and the Contractor choose to renew the Contract.

11. PUBLISHED PRICE LISTS

- 11.1 Offeror may quote using published price lists in the following way:
 - 11.1.1 Offerors may quote their dealer cost, plus a percentage markup to be added to the cost, for all items to be covered under the Contract.
 - 11.1.2 The percentage markup shall remain firm during the life of the Contract and shall also remain firm through subsequent renewal periods if the City and the Contractor choose to renew the Contract.
- 11.2 Two (2) CDs or electronic copies, if available, of the price list(s) upon which the markups are based shall be submitted within five (5) business days after notice of award.
 - 11.2.1 The City will accept a printed copy only if no electronic format is available. NOTE: If a price list is no longer available in hard copy or electronic format, the Contractor shall grant the City access to a company website or company-owned local computer to research parts pricing for verification purposes.
 - 11.2.2 If the Contractor is unable to provide a CD, electronic copies, access to a company website, or a hard copy of the price list, the Contractor shall be required to document by written invoice the cost for all parts charged to the City. The cost documentation must be submitted with each invoice.
 - 11.2.3 All price lists identified in the Offer shall clearly include the Offeror's name and address, the solicitation number, prices, title of the price list, the price list number, and the latest effective date of the price list. If the Offer is based on a markup on a manufacturer's price list, the price list must also include the manufacturer's name, the manufacturer's latest effective date, and the manufacturer's price schedule. All price lists submitted become part of the Contract and will be used to place orders and to verify the percent markup throughout the term of the Contract. Price list(s) submitted must include descriptions of items listed.
- 11.3 The price list may be superseded or replaced during the Contract term only if price revisions are the result of the manufacturer's official price list revision. Written notification from the Contractor of price changes, along with two (2) copies of the documentation supporting the price revision must be submitted to the Buyer in the Purchasing Office with the effective date of change to be at least <u>30-calendar days</u> after written notification. The City reserves the right to refuse any list revision.
- 11.4 The percentage markups on material, supplies, and parts shall be fixed throughout the life of the Contract, and are not subject to increase. They shall also remain firm through subsequent renewal periods if the City and the Contractor choose to renew the Contract.
- 11.5 Failure to submit written notification of price list revisions will result in the rejection of new prices being invoiced. The City will only pay invoices according to the last approved price list.

REPAIR SERVICES WITH ASSOCIATED PARTS FOR FORD LIGHT-DUTY VEHICLES

12. LIVING WAGES AND BENEFITS (applicable to procurements involving the use of labor)

- 12.1. In order to help assure low employee turnover, quality services, and to reduce costs for health care provided to uninsured citizens, the Austin City Council is committed to ensuring fair compensation for City employees and those persons employed elsewhere in Austin. This commitment has been supported by actions to establish a "living wage" and affordable health care protection. Currently, the minimum wage for City employees is \$11.00 per hour. This minimum wage is required for any Contractor employee directly assigned to this City Contract, unless Published Wage Rates are included in this solicitation. In addition, the City may stipulate higher wage rates in certain solicitations in order to assure quality and continuity of service.
- 12.2. Additionally, the City provides health insurance for its employees, and for a nominal rate, employees may obtain coverage for their family members. Contractors must offer health insurance with optional family coverage for all Contractor employees directly assigned to this Contract. Proof of the health care plan shall be provided prior to award of a Contract. In addition, an insurance certificate for Workers' Compensation Insurance Coverage must be provided if required by the solicitation.
- 12.3. The City requires Contractors submitting Offers on this Contract to provide a signed certification (see the Living Wages and Benefits Contractor Certification included in the Solicitation) with their Offer certifying that all employees directly assigned to this City Contract will be paid a minimum living wage equal to or greater than \$11.00 per hour and are offered a health care plan. The certification shall include a list of all employees directly assigned to providing services under the resultant Contract including their name and job title. The list shall be updated and provided to the City as necessary throughout the term of the Contract.
- 12.4. The Contractor shall maintain throughout the term of the resultant Contract basic employment and wage information for each employee as required by the Fair Labor Standards Act (FLSA). Basic employment records shall at a minimum include:
 - 12.4.1 Employee's full name, as used for social security purposes, and on the same record, the employee's identifying symbol or number if such is used in place of name on any time, work, or payroll records
 - 12.4.2 Time and date of week when employee's workweek begins
 - 12.4.3 Hours worked each day and total hours worked each workweek
 - 12.4.4 Basis on which employee's wages are paid
 - 12.4.5 Regular hourly pay rate
 - 12.4.6 Total daily or weekly straight-time earnings
 - 12.4.7 Total overtime earnings for the workweek
 - 12.4.8 All additions to or deductions from the employee's wages
 - 12.4.9 Total wages paid each pay period
 - 12.4.10 Date of payment and the pay period covered by the payment
- 12.5. The Contractor shall provide with the first invoice and as requested by the Department's Contract Manager, individual Employee Certifications (see the Living Wages and Benefits Employee Certification included in the Solicitation) for all employees directly assigned to the Contract containing:
 - 12.5.1 The employee's name and job title
 - 12.5.2 A statement certifying that the employee is paid at a rate equal to or greater than the Living Wage of \$11.00 per hour

REPAIR SERVICES WITH ASSOCIATED PARTS FOR FORD LIGHT-DUTY VEHICLES

- 12.5.3 A statement certifying that the employee is offered a health care plan with optional family coverage
- 12.6. Employee Certifications shall be signed by each employee directly assigned to the Contract
- 12.7. Contractor shall submit employee certifications quarterly with the respective invoice to verify that employees are paid the Living Wage throughout the term of the Contract.
- 12.8. The Department's Contract Manager will periodically review the employee data submitted by the Contractor to verify compliance with this Living Wage provision. The City retains the right to review employee records identified in paragraph 17.4 above to verify compliance with this provision.

13. NON-COLLUSION, NON-CONFLICT OF INTEREST, AND ANTI-LOBBYING

- 13.1 On November 10, 2011, the Austin City Council adopted Ordinance No. 20111110-052 amending Chapter 2.7, Article 6 of the City Code relating to Anti-Lobbying and Procurement. The policy defined in this Code applies to Solicitations for goods and/or services requiring City Council approval under City Charter Article VII, Section 15 (Purchase Procedures). During the No-Contact Period, Offerors or potential Offerors are prohibited from making a representation to anyone other than the Authorized Contact Person in the Solicitation as the contact for questions and comments regarding the Solicitation.
- 13.2 If during the No-Contact Period an Offeror makes a representation to anyone other than the Authorized Contact Person for the Solicitation, the Offeror's Offer is disqualified from further consideration except as permitted in the Ordinance.
- 13.3 If a Respondent has been disqualified under this article more than two times in a sixty (60) month period, the Purchasing Officer shall debar the Offeror from doing business with the City for a period not to exceed three (3) years, provided the Respondent is given written notice and a hearing in advance of the debarment.
- 13.4 The City requires Offerors submitting Offers on this Solicitation to provide a signed Section 0810, Non-Collusion, Non-Conflict of Interest, and Anti-Lobbying Affidavit, certifying that the Offeror has not in any way directly or indirectly made representations to anyone other than the Authorized Contact Person during the No-Contact Period as defined in the Ordinance The text of the City Ordinance is posted on the Internet at: http://www.ci.austin.tx.us/edims/document.cfm?id=161145

14. WORKFORCE SECURITY CLEARANCE AND IDENTIFICATION (ID)

- 14.1 Access to any Fleet Services facility by the Contractor, all subcontractors and their employees will be strictly controlled at all times by the City.
- 14.2 Contractor personnel will be required to check in at the Service Writer's desk when entering or leaving all Fleet Services facilities. Failure to do so may be cause for removal of Contractor Personnel from the worksite, without regard to Contractor's schedule.
- 14.3 The Contractor shall comply with all other security requirements imposed by the City and shall ensure that all employees and subcontractors are kept fully informed as to these requirements.

REPAIR SERVICES WITH ASSOCIATED PARTS FOR FORD LIGHT-DUTY VEHICLES

- 15. MONTHLY SUBCONTRACT AWARDS AND EXPENDITURES REPORT (reference paragraph 18 in Section 0300) (applicable when an MBE/WBE Compliance Plan is required)
 - 15.1 The Contractor must submit a monthly Subcontract Awards and Expenditures Report to the Contract Manager specified herein and to the Purchasing Office Contract Compliance Manager no later than the tenth calendar day of each month.
 - 15.2 Mail the Purchasing Office Copy of the report to the following address:

City of Austin
Purchasing Office
Attn: Contract Compliance Manager
P. O. Box 1088
Austin. Texas 78767

16. **ECONOMIC PRICE ADJUSTMENT**

16.1 Prices shown in this Contract shall remain firm for the first 12-month period of the Contract. After that, in recognition of the potential for fluctuation of the Contractor's cost, a price adjustment (increase or decrease) may be requested by either the City or the Contractor subject to the following considerations:

16.2 Price Increases

- 16.2.1 Requests for price increases must be made in writing and submitted to the appropriate Contract Manager. The letter must be signed by a person with the authority to bind the Contractor contractually, shall reference the Contract number, and include the following documentation:
 - 16.2.1.1 An itemized, revised price list with the effective date of the proposed increase
 - 16.2.1.2 Copies of the documentation provided by the manufacturer regarding the proposed price increase if the Contractor is not the manufacturer of the products. If the Contractor is the manufacturer of the products, a letter so stating must be provided.
 - 16.2.1.3 Contractor shall submit, as a part of the request for increase, the version of the U.S. Department of Labor Consumer Price Index for U.S. City Average (the "Index") current as of the date of the Contractor's Offer; and a copy of the index for the most current period. The following index is in effect as of the date of the solicitation:

Series Id:CUUR0000SETD
Not Seasonally Adjusted

Area: U.S. City Average

Item: Motor Vehicle Maintenance and Repair

Base Period: 1982-84=100

16.2.1.4 Contractor shall submit, as a part of the request for increase, the version of the U.S Department of Labor Consumer Price Index for U.S. City Average (the "Index") current as of the date of the Contractor's Offer; and a copy of the index for the most current period. The following index is in effect as of the date of the solicitation:

CITY OF AUSTIN PURCHASING OFFICE SUPPLEMENTAL PURCHASE PROVISIONS FLEET SPECIFIC FOR REPAIR SERVICES WITH ASSOCIATED PARTS FOR FORD LIGHT-DUTY VEHICLES

Series Id:CUUR0000SETC02
Not Seasonally Adjusted
Area: U.S. City Average

Item: Vehicle Accessories other than tires

Base Period: December 1997=100

16.2.1.5 Proposed price increases must be solely for the purpose of accommodating increases in the Contractor's costs for the products or services provided. Prices for products or services unaffected by verifiable cost trends shall not be subject to change.

- 16.2.2 Requests for price increases must be made in writing and submitted to the appropriate Contract Manager prior to each yearly anniversary date of the Contract. Prices will only be considered for an increase at that time. Once received, the City will have 30-calendar days to review and approve/disapprove the requested increase. Should the City not agree with the requested increase, the Contractor may either maintain the prices currently in effect or negotiate an acceptable increase with the City, or to terminate the Contract.
- 16.2.3 The proposed percentage change between the current Contract price and the requested price shall not exceed the percentage change between the Index in effect at the beginning of the current review period and the one in effect at the time the price increase is requested. Except in the case of emergency situations, the requested index related or non-index related price increase shall not exceed twenty-five percent (25%) for any single line item, and in no event shall the total amount of the Contract be automatically increased as a result of the increase in any one or more line items made pursuant to this provision.
- 16.2.4 Since the perceived need for price increases may be due in whole or in part to factors other than index changes, the City may consider approving fully-documented increase requests which, in the Contractor's opinion, justify price increases for one or more line items in the Contract. If index changes are responsible in part for the requested change, those changes shall be documented as previously described above.

16.3 Price Decreases

- 16.3.1 Proposed price decreases may be offered to the City at any time, and become effective upon acceptance by the City unless a different effective date is specified by the Contractor. A request for price decreases by the City will be based on the same documentation as the price increase request. Price decrease offers may also be subject to negotiation.
- 16.3.2 Price decreases based on relevant factors may be requested by the City at any time. Such requests shall be accompanied by a complete statement of the City's justification for the request. The Contractor shall have 30-calendar days to respond to the City's request. Following receipt of the Contractor's agreement with the requested decrease, the City may implement the decrease at any time. Should the Contractor not agree with the requested decrease, the City may either maintain the prices currently in effect, negotiate with the Contractor, or terminate the Contract.

17. PERFORMANCE

REPAIR SERVICES WITH ASSOCIATED PARTS FOR FORD LIGHT-DUTY VEHICLES

In the event that the Contractor cannot provide the deliverables required by this Contract, the Contractor must supply deliverables from other sources at the Contract price in accordance with the terms and conditions of the Contract. If the Contractor delays in the above, the City reserves the right to purchase the deliverables on the open market and charge the Contractor the difference between the Contract price and the purchase price (see also Paragraphs 21.D and 22.C in Section 0300 and Section 0900).

18. NON-COMPLIANCE

The City will not tolerate non-compliance to the City's terms and conditions and Statement of Work (Section 0500) as stated in the Contract. The City will be the sole judge evaluating any unacceptable performance under the Contract. The City will notify the Contractor of any unacceptable performance in writing. The Contractor shall prepare a written response to the Contract Manager within two (2) working days after receipt of the City's notification. The Contractor's response shall include action taken to correct and prevent unacceptable performance from reoccurring. The City may terminate the Contract for cause based on repetitive non-compliance pursuant to Paragraph 27 of Section 0300.

19. WARRANTY REQUIREMENTS - PARTS (see Paragraph 21, Section 0300)

- 19.1 The Contractor warrants that all parts are free from manufacturer defects in material and workmanship for a minimum of twelve (12) months or for the standard period as provided by the manufacturer, whichever is for the greatest length of time.
- 19.2 The warranty period for all parts shall not start until the part is actually installed on a unit as evidenced by the City's work order or the Contractor's invoice for repairs. A copy of the manufacturer's parts warranty shall be provided to the Fleet Service Center Manager or their designee within five (5) calendar days of request by the City.
- 19.3 The Contractor further warrants that the parts supplied under this Contract will not void existing vehicle/equipment or manufacturer's warranties.

20. WARRANTY REQUIREMENTS - SERVICES (see Paragraph 22, Section 0300)

- 20.1 The Contractor warrants and represents that all services provided the City under the Contract will be fully and timely performed in a good and workmanlike manner in accordance with generally accepted industry standards and practices, the terms, conditions, and covenants of the Contract, and all applicable Federal, State and local laws, rules or regulations. The warranty period shall be for a minimum of twelve (12) months from acceptance of the services.
- 20.2 The warranty period shall not start until the part is actually installed on a unit as evidenced by the Contractor's invoice. A copy of the labor and associated parts warranties shall be provided with each repair.

21. <u>INTERLOCAL PURCHASING AGREEMENTS</u> (applicable to competitively procured goods/services contracts).

21.1 The City has entered into Interlocal Purchasing Agreements with other governmental entities, pursuant to the Interlocal Cooperation Act, Chapter 791 of the Texas Government Code. The Contractor agrees to offer the same prices and terms and conditions to other eligible governmental agencies that have an Interlocal Agreement with the City.

CITY OF AUSTIN PURCHASING OFFICE SUPPLEMENTAL PURCHASE PROVISIONS FLEET SPECIFIC FOR REPAIR SERVICES WITH ASSOCIATED PARTS FOR FORD LIGHT-DUTY VEHICLES

21.2 The City does not accept any responsibility or liability for the purchases by other governmental agencies through an Interlocal Agreement.

22. **CONTRACT MANAGER**

22.1 The following person is designated as Contract Manager, and will act as the contact point between the City and the Contractor during the term of the Contract:

Matt Samaripa, Contract Co	ompliance Supervisor – Fleet Services
1190 Hargrave Street	
Austin, TX 78702	

Phone: 512-974-3527 or Email: matt.samaripa@austintexas.gov

22.2 The above listed Contract Manager is not the authorized Contact Person for purposes of the NON-COLLUSION, NON-CONFLICT OF INTEREST, AND ANTI-LOBBYING Provision of this Section; and therefore, contact with the Contract Manager is prohibited during the No-Contact Period.

1. PURPOSE

- 1.1. This Invitation for Bid (IFB)-Best Value is to establish a Contract with a single Ford Dealer able to provide Ford Original Equipment Manufacturer ("OEM") repairs with associated parts for City of Austin ("City") vehicles and equipment. A Contract will be awarded to provide Ford OEM repairs with associated parts on an as-needed basis as stipulated in this solicitation. While this contract is intended to provide non-warranty repair services, the resultant Contractor must be authorized by Ford to provide warranty repair services.
- 1.2 The Contract will be utilized by the Fleet Services Department. The City reserves the right to allow other City Departments to utilize the Contract.
- 1.3 The City intends to solicit bids in response to this IFB-Best Value and reserves the right to compare those bids to established cooperative purchasing organization contracts operating within the State of Texas and authorized by the Austin City Council. Examples of City authorized cooperative purchasing organizations include, but are not limited to, the following: U.S. Communities, Houston-Galveston Area Council of Governments (HGAC), Texas Procurement and Support Services, Texas Local Government Purchasing Cooperative (BuyBoard), and The Cooperative Purchasing Network (TCPN).
- 1.4 It is the City's preference to award a single contract for the Ford repairs with associated parts needs of Fleet Services; however, if the cooperative purchasing prices are lower than the bid prices received, the City reserves the right to reject all bids entirely and make multiple contract awards between a cooperative and the best-evaluated, responsive and responsible bidder. Award may be based on individual or groups of specific line items, cost, convenience, or any criteria deemed by the City to be most advantageous. The City also reserves the right to refrain from awarding any lines or group of specific line items as a result of this solicitation and, instead, award the entire contract to a supplier available through a cooperative purchasing agreement.
- 1.5 A Successful Bidder may be awarded either the entire contract, the majority of the contract, or select line items.

2. **DEFINITIONS**

- 2.1 Fleet Service Center is a term used to designate any City facility where vehicles and equipment are repaired or serviced.
- 2.2 Repair means to return or restore a broken, damaged, or failed part, vehicle, or piece of equipment to an acceptable operating or usable condition or state.

3. CONTRACTOR QUALIFICATIONS

- 3.1. The Contractor shall accept payment by credit card, check, or Electronic Funds Transfer ("EFT") for all repairs with associated parts provided under the Contract, as indicated in the Invoices and Payment Provision in Section 0400. The Contractor shall factor the cost of processing credit card payments into the Offer. There shall be no additional charges, surcharges, or penalties to the City for payments made by credit card.
- 3.2. The Contractor must be a manufacturer's authorized dealer for parts and must have an operational repair facility regularly engaged in the business of providing Ford light-duty repairs with associated parts for a minimum of three (3) consecutive years within the last five (5) years.
- 3.3. The Contractor shall furnish customer references as required in Section 0700 of the solicitation. In addition, the Contractor shall furnish a minimum of three (3) professional references from current parts suppliers. Professional references shall be on suppliers' letterhead and shall provide pertinent

information regarding the relationship, such as the length of time the Contractor has worked with the supplier.

- 3.4. The Contractor must be a manufacturer authorized warranty repair facility equipped with all tools, diagnostic equipment, and supplies necessary to repair and provide warranty services (when requested by the City) for Ford light-duty vehicles. In order to minimize downtime of City units, said facility shall be located within thirty (30) miles of the Texas State Capitol.
- 3.5. The Contractor must have a facility with adequate warehouse space and equipped with supplies and equipment necessary to satisfy the requirements of the contract.
- 3.6. The Contractor shall maintain a storage area that is secure from vandalism or theft, for all City units and equipment at the Contractor's location.
- 3.7. The Contractor shall have a minimum of two (2) service technicians, fully qualified to work on Ford light-duty vehicles (including hybrids). The Contractor shall be able to verify that all service technicians have had sufficient training with a minimum of three (3) years hands-on experience within the last five (5) years working on Ford light-duty vehicles (including hybrids).

4. CONTRACTOR'S RESPONSIBILITIES FOR REPAIR SERVICES

- 4.1. The Contractor shall provide all labor, parts, equipment, materials, tools, supervision, and transportation required to perform the services described herein. Contractor shall perform all services according to Ford recommended repair techniques and standards.
- 4.2. The Contractor shall perform all repair services on the Contractor's premises.
- 4.3. The Contractor shall provide a point of contact for receiving orders from the City. A City representative from the Fleet Service Center will contact the Contractor by e-mail, fax, or telephone to place an order for repairs.
- 4.4. The Contractor shall transport (pick up and/or return) all drivable City units to and/or from the Contractor's place of business where the repair services will be completed. Unit(s) in need of repair(s) shall be picked up within one (1) working day after notification and returned within one (1) working day after completion of the repair(s). On occasion, the city may transport units to and/or from the Contractor's place of business for repair services.
- 4.5. The City will provide transportation for non-drivable units to the Contractor's premises. Upon completion of repairs, the Contractor shall deliver the unit back to the City within one (1) working day after completion of the repair(s).
- 4.6. The Contractor shall diagnose the unit for repairs and provide a written cost estimate to the Fleet Service Center Manager or designee within one (1) working day after taking possession of the unit. The written cost estimate shall include:

The cause of failure
The correction or repair needed
Estimated labor hours and cost
Description and cost of parts
Total cost to complete repair services
Total amount of time needed to complete repairs
Unit identification (either unit number, license plate, or VIN)

4.7. The Fleet Service Center Manager or designee will provide written authorization (e.g. email) to proceed with the repairs after evaluating the estimate. Authorization shall include a unique delivery

order number. The Contractor is not authorized to proceed with repairs based on verbal authorizations and assumes all liability and responsibility for repairs performed based on such verbal authorizations.

- 4.8. The Contractor shall submit a new cost estimate if the cost of the necessary repairs increases from the original cost estimate due to hidden damage. The new cost estimate shall list the additional repairs and costs and shall be submitted in advance to the Fleet Service Center Manger or designee for written (e.g. email) approval for the hidden damage repairs.
- 4.9. The Contractor shall complete the repairs within the timeframe indicated in the estimate, after receipt of the Fleet Service Center Manager or designee written approval to proceed with the repairs. If more time is required to complete the necessary repairs, the Contractor shall request an extension in writing (e.g. email) that includes the reason for the extension and the date repairs will be completed. The Fleet Service Center Manager or designee must approve the Contractor's request for extension in writing (e.g. email).
- 4.10. Upon receipt of the repaired unit, the Fleet Service Center Manager or designee will inspect the repairs for compliance with all contract requirements and to ensure repairs were completed in a satisfactory manner. If, upon inspection, deficiencies are detected, the repairs shall be rejected and the Contractor shall be required to make the necessary adjustments or correct the repairs at its own expense. This includes round trip transportation, if applicable. If corrective work is required, the Contractor will arrange for pickup of the unit within one (1) business day of notification. Contractor shall complete corrective work within one (1) business day unless additional time is approved by the Fleet Service Center Manager or designee in writing (e.g. email).
- 4.11. The Contractor shall anticipate that repairs made will be tested and/or inspected by the City during the term of the Contract. Fleet Services reserve the right to conduct any tests or inspections deemed necessary to ensure services or parts conform to the vehicle or equipment manufacturer's specifications. Inspections completed by the City will not relieve the Contractor of its obligation to ensure all repairs, articles, materials, and parts are consistent with the vehicle or equipment manufacturer's specifications, and are fit for their intended use.
- 4.12. The Contractor shall be responsible for any damage by the Contractor or Contractor's Subcontractor to City equipment, buildings, and/or property. Any damage shall be repaired at the Contractor's expense.
- 4.13. The Contractor shall be responsible for risk of loss or damage to all items in the care, custody, and control of the Contractor until accepted by the Fleet Service Center Manager or designee.
- 4.14. The Contractor shall provide an itemized invoice to the Fleet Service Center Manager or designee, upon completion of each repair. The invoice shall include the following information.

Date repairs were authorized
List of repairs made
Date repairs were completed
Itemized list of parts and other products used for the repairs
Number of labor hours associated with the repairs
Repaired unit identification (either unit number, license plate, or VIN)

- 4.15. The Contractor shall return all non-usable cores to the City upon completion of the repair job, if cores are applicable to the repair. The City will not be charged for usable cores from City units repaired at Contractor's facility.
- 4.16. The Contractor shall provide the parts removed during repair of the unit, for verification purposes upon request by the Fleet Service Center Manager or designee.

- 5.4. The Contractor shall provide new parts, except for core components on renewed assemblies. Parts must meet all applicable federal, state and local requirements for quality and safety. If new parts are not available, or if Fleet Services requests them in writing (e.g. email), remanufactured or rebuilt parts may be used. Used, factory seconds, remanufactured, shopworn, demonstrator, prototype, and discontinued parts or materials are not acceptable.
- 5.5. The Contractor shall provide OEM parts. If OEM parts are not available, any parts that are not OEM shall be approved by the Fleet Service Center Manager or designee in writing (e.g., email), and shall be equivalent to or better than the manufacturer's parts originally installed on the respective unit.
- 5.6. The Contractor shall provide a copy of the manufacturer's parts warranty to the Fleet Service Center Manager or their designee within five (5) calendar days of request by the City. The warranty period for all parts shall not start until the part is actually installed on a unit as evidenced by the City's work order or the Contractor's invoice for repair services.
- 5.7. The Contractor further warrants that the parts supplied under this Contract will not void existing vehicle/equipment or manufacturer's warranties.
- 5.8. The Contractor shall notify the Contract Manager and the Fleet Service Center Manager or designee of recall notices, warranty replacements, safety notices, or any applicable notice regarding the parts being sold. Failure to report this within fifteen (15) calendar days after receipt of notice may result in cancellation of the contract.

6. WORK HOURS

The City will not pay off-shift rates for repairs performed. Off-shift hours are any hours other than Monday through Friday from 7:00 A.M. through 5:00 P.M. local time.

7. DELIVERY REQUIREMENTS

Pickup and delivery shall be made as specified herein during normal City business hours Monday through Friday between the hours of 7:00 A.M. through 5:00 P.M. except for City-recognized legal holidays and weekends unless requested by Fleet Services in advance (see paragraph 52 in Section 0300 for City Holidays).

8. MILEAGE

Mileage is not reimbursable, and shall not be billed. However, the Contractor may charge one flat fee as indicated on the Bid Sheet for pickup and delivery of units being repaired on Contractor's premises

CITY OF AUSTIN FLEET SERVICES DELIVERY LOCATIONS AND POINTS OF CONTACT

Service Center #1	Parts Room - Service Center #1	
Greg Redden, Acting Manager	Amy Arredondo, Stores Coordinator	(512) 974-3029
6301-A Harold Court	Harold Terry	(512) 974-3029
Austin, Texas 78721	Jose Herrera	(512) 974-1772
Austili, Texas 70721	Jose Hellera	(312) 914-1112
servicecenter1@austintexas.gov	Email: firstname.lastname@austintexas.g	yop
Main Tel. No. (512) 974-1703 / 974-2052 /		
Fax: (512) 974-2233		
Service Center #5	Parts Room - Service Center #5	
Steve Yost, Manager	Darryl Wesley, Stores Coordinator	(512) 974-1889
714 East 8 th Street	Gilbert Rodriguez	(512) 974-1841
Austin, TX 78701	Roger Molina	(512) 974.1813
servicecenter5@austintexas.gov	Email: firstname.lastname@austintexas.g	qov
Main Tel. No.: (512) 974-1804 / Fax No.: (512) 322-9903		,
Service Center #6	Parts Room - Service Center #6	
Homer Bradshaw, Manager	Gloria Vasquez, Stores Coordinator	(512) 974-1857
1182 Hargrave	Daniel, Ramirez	(512) 974-1743
Austin, TX 78702	Daniel, Mariniez	(312) 314-1143
Austin, 17, 70702	Email: firstname.lastname@austintexas.	TOV
servicecenter6@austintexas.gov	Email: histilame.lastilame@adstilitexas.	304
Main Tel. No.: (512) 974-1742 / Fax No.: (512) 974-9156		
Wall Tol. 140 (012) 574 1742 / Tax 140 (012) 674 5166		
Service Center #8	Parts Room - Service Center #8	
James ("Jím"), M anager	Daniel Dominguez, Stores Coordinator	(512) 974-1759
4411-D Meinardus	Leslie Berger	(512) 974-2756
Austin, TX 78745	Raymond Solis	(512) 974-2687
servicecenter8@austintexas.gov	Email: firstname.lastname@austintexas.g	YOV
Main Tel. No.: (512) 974-3075 / Fax No.: (512) 912-1524	Email: mothame.lastrame@aastintexas.t	,0 ,
Wall Tel. 16 (612) 674 6676 7 Tax 116 (612) 612 1624		
Service Center #11	Parts Room - Service Center #11	
Larry Simpson, Manager	Mike Maharidge, Stores Coordinator	(512) 974-9022
6301-J Harold Court	Edward Kinch	(512) 974-9020
Austin, TX 78721	Email: firstname.lastname@austintexas.g	gov
servicecenter11@austintexas.gov		
Main Tel. No.: (512) 974-2479 / Fax No.: (512) 974-9055		
Service Center #12	Parts Room - Service Center #12	(848)
Larry Simpson, Manager	Mike Maharidge, Stores Coordinator	(512) 974-9022
4108 Todd Lane	Rey Degollado	(512) 974-4319
Austin, TX 78744	Email: firstname.lastname@austintexas.g	jov
servicecenter12@austintexas.gov		
Main Tel. No.: (512) 974-4327 / Fax No.: 512) 974-4328		
Service Center #13	Parts Room - Service Center #13	
Cedric Wilson, Acting Manager	Glenn losbaker, Stores Coordinator	(512) 491-3957
2412 Kramer Lane, Bldg A	,	` '
Austin, TX 78758	le.long@austintexas.gov	
•		
servicecenter13@austintexas.gov		
Main Tel. No.: (512) 491-3950 / Fax No.: (512) 491-3968	1	

CITY OF AUSTIN FLEET SERVICES DELIVERY LOCATIONS AND POINTS OF CONTACT

Fleet Tire Shop	Hornsby Bend
Ryan Braziel, Stores Coordinator (512) 974-1487	Ed Simpson, TP Diesel Mech.
6301-K Harold Court	2210 S. FM 973
Austin, TX 78721	Austin, TX 78725
Austin, 17 (0/2)	/ (dotti), 17/10/20
ryan,braziel@austintexas.gov	servicecenter1@austintexas.gov
Tyan, braziel@austintexas.gov	Main Tel. No.: (512) 974-2052 / Fax No.: (512) 974-2233
	Wall Tel. No.: (312) 974-2032 / Tax No.: (312) 974-2233
Materials Control	Fleet Administration - Contracts & Contract Compliance
6301-K Harold Court	1190 Hargrave Street
Austin, Texas 78721	Austin, TX 78702
John Christofferson, Materials Control Manager	Matt Samaripa, Contract Compliance Supervisor
512-974-1750	
	(512) 974-3527
Email: john.christofferson@austintexas.gov	Haral Black Contract Compliance Specialist St
Lampia Jamas Matariala Control Compania	Hazel Black, Contract Compliance Specialist Sr.
Lonnie Jones, Materials Control Supervisor,	(512) 974-1751 Fax: (512) 974-1769
Parts Rooms SC 1, 5, 6, 13	
(512) 974-1744	
Email: lonnie.jones@austintexas.gov	fleetcompliance@austintexas.gov
	Fax No.: (512) 974-1769
Henry Guerra, Materials Control Supervisor	
Parts Rooms 8, 11, 12	
(512) 974-1547	
Email: henry.guerra@austintexas.gov	
Vehicle Support and Accidents	Fuel Operations and Acquisitions
Irvin Schmidt, Fleet Operations Manager	Will O'Connor, Program Manager
6400 Bolm Road	6400 Bolm Road
Austin, TX 78721	Austin, TX 78721
fleetaccidentgroup@austintexas.gov	fleetfueloperations@austintexas.gov
Main Tel. No.: (512) 978-2655 / Fax No.: (512) 978-2630	Main Tel. No.: (512) 978-2644 / Fax No.: (512) 978-2630
Auction and Make Ready	Fleet Administration – Safety
Eddie Goebel, Fleet Program Manager	Jo-Ann Cowan, Occupational Health & Safety Spec Sr.
6400 Bolm Road	1190 Hargrave Street
Austin, TX 78721	Austin, TX 78702
auction.fleet@austintexas.gov	io-ann.cowan@austintexas.gov
fleetmakereadydepartment@austintexas.gov	Main Tel. No.: (512) 974-1534 / Fax No.: (512) 974-1549
Main Tel. No.: (512) 978-2639 / Fax No.: (512) 978-2630	

BID SHEET

CITY OF AUSTIN ("CITY") - FLEET SERVICES REPAIR SERVICES WITH ASSOCIATED PARTS FOR FORD LIGHT DUTY VEHICLES

Solicitation No.: IFB Best-Value JRD0105

Special instructions:

A bid of "0" (zero) will be interpreted by the City as a no-charge (free) Item and the City will not expect to pay for that item. A bid of "no bid" will be interpreted by the City that the responder does not wish to bid on that item. Be advised, that a "no bid" may be considered as non-responsive and may result in disqualification of the bid.

The City reserves the right to award to one or more bidders, by line item based on best value.

The quantities noted below are annual estimates and not a guarantee of actual volume. The City does not guarantee the purchase of the quantities listed. Quantities are provided as a guide to historical usage. Actual purchases may vary. Failure to respond to each section of this bid sheet may result in disqualification of your bid.

SECTION 1: HOURLY LABOR RATE (30 POINTS)

LINE ITEN NO.	DESCRIPTION	UNIT PRICE TO CITY	UNIT	ESTIMATED ANNUAL QUANTITY	EXTENDED PRICE
1	LABOR RATE PER HOUR FOR SERVICES PROVIDED DURING NORMAL BUSINESS HOURS (Refer to Verification of Contractor's Labor Hours and Parts Pricing, Section 0400)	\$ 60.00	Hourly	1556	s 93,360

SECTION 2: MOST FREQUENTLY ORDERED ITEMS (25 POINTS)

LINE ITEM NO.	CITY OEM PART NUMBER	DESCRIPTION	MANUFACTURER'S PART NUMBER (If applicable)	UNIT PRICE TO CITY	UNIT	ESTIMATED ANNUAL QUANTITY	EXTENDED PRICE
2	5L1Z14529AA	SWITCH WINDOW CONTROL MASTER		\$ 60.64	EACH	25	\$ 1,516.06
3	1W7Z5C155AA	BUSHING CAB BODY MOUNT LOWER		\$ 12.44	EACH	20	\$ 248.85
4	YW1Z5400396CA	BUSHING CAB BODY MOUNT UPPER		\$ 12.44	EACH	20	s 248.83
5	N811313\$431	STUD EXHAUST MANIFOLD		\$ 1.02	EACH	15	\$ 15.28
6	3W1Z4234A	AXLE DRIV E N REAR		\$ 201.61	EACH	20	\$ 4,032.25
7	F3TZ7L278A	BUSHING TRANSMISSION SHIFT TUBE		\$ 3.12	EACH	10	s 31.18
8	4W7Z13C788BB	MODULE LIGHT CONTROL		\$ 253.96	EACH	20	\$ 5079.21
9	F8AZ4234DA	AXLE REAR		s 191.96	EACH	10	\$ 1,919.64
10	4W7Z700AARM	TRANSMISSION		\$ 1,664.09	EACH	10	\$ 16,640.92
					La	TOTAL	

			BID SHEET CITY OF AUSTIN ("CITY") - FLEET S WITH ASSOCIATED PARTS FOR F		CLES				
SECTION	N 3: TRIP CHARGE (5 P	POINTS)							
LINE ITEM NO.		DESCRIPTION		UNIT PRICE TO CITY	UNIT	ESTIMATED ANNUAL QUANTITY	EXTENDED PRICE		
11	FLAT FEE FOR ROUNI	D-TRIP PICKUP AND DELIVERY OF CITY	YVEHICLES	: 20.00	EACH	50	· 1000 °9		
ECTION	N 4: DEALER'S MARK-L	JP FOR NON-SPECIFIED ITEMS (30)							
idicate	below, the Discount fro	ALL other parts for Ford Light Duty Ve om or Mark-up to the Price List being o er and date. If no price list is available,	ffered in the bid to determine the co	-					
LINE ITEM NO.	MANUFACTURER'S PRICE LIST	DATE OF PRICE LIST	NAME AND NUMBER OF PRICE LIST		MADE HO TO DDICE HET		INDICATE IF PERCENTAGE IS A DISCOUNT OR MARKUP		
12	FORD	AUG 1, 2013	FPS 3673 CD	- FORO	4.9	F %	Discount Mark-Up	Cost 11	
13						%	Discount Mark-Up		
ATE O		shall include the current price list number active date of the price list listed above shalf REQUIREMENTS			price list. (F	Refer to Publishe	d Price List, Section 0400.)		
LINE ITEM NO.	QUESTION RESPONSE								
14	How Many City Vehicles can you accommodate? 50 NUMBER OF VEHICLES All of Them						of Them		
15	How Many Ford Master	certified technicians do you have?		13 NUMBER OF TECHNICIANS					
16	1	ans have three years of hands-on ve years? Please check YES or NO.							
17	State the distance your "Repair Facility" is to the Texas State Capitol. 3.5 MILES								

BID SHEET

CITY OF AUSTIN ("CITY") - FLEET SERVICES REPAIR SERVICES WITH ASSOCIATED PARTS FOR FORD LIGHT DUTY VEHICLES

SECTION 6: EVALUATION CRITERIA

An evaluation of all the Bids received for this solicitation will be made in a comparative manner to determine which Bids offer the best value to the City of Austin. The Contractor will be selected by the City based on a best-value model. Evaluation factors outlined below shall be applied to all eligible, responsive Bidders in comparing and selecting the successful Bid. Award of a Contract may be made without discussion with Bidders after Bids are received. Bids should, therefore, be submitted on the most favorable terms.

The City seeks opportunities for businesses in the Austin Corporate City Limits to participate on City contracts. A firm (Offeror or Subcontractor) is considered to have a Local Business Presence if the firm is headquartered in the Austin Corporate City Limits, or has a branch office located in the Austin Corporate City Limits in operation for the last five (5) years.

The City defines headquarters as the administrative center where most of the important functions and full responsibility for managing and coordinating the business activities of the firm are located.

The City defines branch office as a smaller, remotely located office that is separate from a firm's headquarters that offers the services requested and required under this solicitation.

Points will be awarded through a combination of the Offeror's Local Business Presence and/or the Local Business Presence of their subcontractors. Evaluation of the Team's Percentage of Local Business Presence will be based on the dollar amount of work as reflected in the Offeror's MBE/WBE Compliance Plan or MBE/WBE Utilization Plan.

SECTION 7: EVALUATION FACTORS	MAXIMUM POINTS (100 Points Total)
Labor for Repairs	30
Cost for Most Frequently Ordered Items (i.e. Specified Items)	25
Trip Charge	5
Dealer Markup for Non-Specified Items	30
Local Business Presence (10 Points Maximum based on % of work performed by companies with a Local Presence)	10

Local business presence of 90% to 100% - 10 points Local business presence of 75% to 89% - 8 points Local business presence of 50% to 74% - 6 points Local business presence of 25% to 49% - 4 points Local presence between 1% and 24% - 2 points No local presence - 0 points 0 points

BIDDER MUST SUBMIT TWO (2) PRINTED COPIES OF ITS SIGNED BID - one original and one copy.

Two (2) CDs or electronic copies, if available, of the price list(s) upon which the discounts or markups are based shall be submitted within five (5) working days after notice of award. The City will accept a printed copy only if no electronic format is available.

ALL PAGES OF THE BID SHEET MUST BE RETURNED OR THE BID MAY BE DISQUALIFIED.

COMPANY NAME

SIGNATURE OF AUTHORIZED REPRESENTATIVE:

PRINTED NAME:

EMAIL ADDRESS:

THUSON FORD . COM

City of Austin

Purchasing Office

Local Business Presence Identification Form

A firm (Offeror or Subcontractor) is considered to have a Local Business Presence if the firm is headquartered in the Austin Corporate City Limits, or has a branch office located in the Austin Corporate City Limits in operation for the last five (5) years. The City defines headquarters as the administrative center where most of the important functions and full responsibility for managing and coordinating the business activities of the firm are located. The City defines branch office as a smaller, remotely located office that is separate from a firm's headquarters that offers the services requested and required under this solicitation.

OFFEROR MUST SUBMIT THE FOLLOWING INFORMATION FOR EACH LOCAL BUSINESS (INCLUDING THE OFFEROR, IF APPLICABLE).

NOTE: ALL FIRMS MUST BE IDENTIFIED ON THE MBE/WBE COMPLIANCE PLAN OR NO GOALS UTILIZATION PLAN.

USE ADDITIONAL PAGES AS NECESSARY

OFFEROR:	1 0	l i		1			
Name of Local Firm	Leif	Unns	un	turd	_		-
Address	501 E	KILER	119	In. 1	usti	nTx	7815
Is Firm located in the Corporate City Limits? (circle one)	6		<i>J</i>	٩o			, , ,
In business at this location for past 5 yrs?	6		ı	No			
Location Type:	Headquarters	(e)	No	Branch	Yes	No	

SUBCONTRACTOR(S):

Name of Local Firm								
Address								
Is Firm located in the Corporate City Limits? (circle one)	Yes			No				
In business at this location for past 5 yrs?	Yes	m + h + 1 / 1 / 1 / 1 / 1 / 1 / 1 / 1 / 1 / 1		No		· · · · · · · · · · · · · · · · · · ·		
Location Type:	Headquarters	Yes	No		Branch	Yes	No	

City of Austin

Purchasing Office

Local Business Presence Identification Form

SUBCONTRACTOR(S)		T		- 1		
Name of Local Firm	LtH	John	Son +	-ord		
Address	501	E Koe	119	Austi	n Tx	(78751
Is Firm located in the Corporate City Limits? (circle one)	(Yes)		No			
In business at this location for past 5 yrs?	(Peg	<u> </u>	No			
Location Type:	Headquarters	(es)	No	Branch	Yes	No

ACKNOWLEDGEMENT

THE STATE OF TEXAS COUNTY OF TRAVIS

I certify that my responses and the information provided on **Form 0605** are true and correct to the best of my personal knowledge and belief and that I have made no willful misrepresentations in this Section, nor have I withheld any relevant information in my statements and answers to questions. I am aware that any information given by me in this Section may be investigated and I hereby give my full permission for any such investigation and I fully acknowledge that any misrepresentations or omissions in my responses and information may cause my offer to be rejected.

OFFEROR	S FULL NAME	AND ENTITY ST	ATUS:
	1		
	//	11	
	sun j	resentative of Office	
Signature	Authorized Rep	resentative of Offi	eror
(Direc-	
Title			
	9 30	3	
Date			

CITY OF AUSTIN PURCHASING OFFICE REFERENCE SHEET

Please Complete and Return This Form with the Offer

Solicitation Number	r: JRD0105
Offeror's Name	Leif Johnson FORD Date 9-30-13
	nish, with the Offer, the following information, for at least 3 recent customers to for services have been provided that are similar to those required by this Solicitation.
To add additional refe	erences to this form, click the Add Reference Button. ======> Add Reference
Company's Name	Texas Department of Public Safety
Name of Contact	James Mucygemis Contact Title DI (ector
Present Address	PUBOX 4087
City	AUSTIN State Zip Code
Telephone Number	512 434 7390 FAX Number
Email Address	James. Moczygem baltxaps. States. tx.
Company's Name	Texas Depaitment of Transportation
Name of Contact	Wayne Heikkila Contact Title Service Director
Present Address	PO BOX 15426
City	AUSTIN State 7x Zip Code 7874
Telephone Number	512 405 7390 FAX Number 512 302 2191
Email Address	wayne. HeikKilaC tx dot. 60V
Company's Name	Travis County
Name of Contact	Bill Ebner Contact Title Director
Present Address	PO BOX 1748
City	AUST in State 7x Zip Code
Telephone Number	512 854 9383 FAX Number 512 2661121
Email Address	Bill. Ebner @ co. travis tx. us

City of Austin, Texas EQUAL EMPLOYMENT/FAIR HOUSING OFFICE NON-DISCRIMINATION CERTIFICATION

SOLICITATION NO	JRD0105
	10.120.00

City of Austin, Texas Human Rights Commission

To: City of Austin, Texas, ("OWNER")

I hereby certify that our firm conforms to the Code of the City of Austin, Section 5-4-2 as reiterated below:

Chapter 5-4. Discrimination in Employment by City Contractors.

Sec. 4-2 Discriminatory Employment Practices Prohibited. As an Equal Employment Opportunity (EEO) employer, the Contractor will conduct its personnel activities in accordance with established federal, state and local EEO laws and regulations and agrees:

- (B) (1) Not to engage in any discriminatory employment practice defined in this chapter.
 - (2) To take affirmative action to ensure that applicants are employed, and that employees are treated during employment, without discrimination being practiced against them as defined in this chapter. Such affirmative action shall include, but not be limited to: all aspects of employment, including hiring, placement, upgrading, transfer, demotion, recruitment, recruitment advertising; selection for training and apprenticeship, rates of pay or other form of compensation, and layoff or termination.
 - (3) To post in conspicuous places, available to employees and applicants for employment, notices to be provided by OWNER setting forth the provisions of this chapter.
 - (4) To state in all solicitations or advertisements for employees placed by or on behalf of the Contractor, that all qualified applicants will receive consideration for employment without regard to race, creed, color, religion, national origin, sexual orientation, gender identity, disability, veteran status, sex or age.
 - (5) To obtain a written statement from any labor union or labor organization furnishing labor or service to Contractors in which said union or organization has agreed not to engage in any discriminatory employment practices as defined in this chapter and to take affirmative action to implement policies and provisions of this chapter.
 - (6) To cooperate fully with OWNER's Human Rights Commission in connection with any investigation or conciliation effort of said Human Rights Commission to ensure that the purpose of the provisions against discriminatory employment practices are being carried out.
 - (7) To require compliance with provisions of this chapter by all subcontractors having fifteen or more employees who hold any subcontract providing for the expenditure of \$2,000 or more in connection with any contract with OWNER subject to the terms of this chapter.

For the purposes of this Offer and any resulting Contract, Contractor adopts the provisions of the City's Minimum Standard Nondiscrimination Policy set forth below.

City of Austin Minimum Standard Non-Discrimination in Employment Policy:

As an Equal Employment Opportunity (EEO) employer, the Contractor will conduct its personnel activities in accordance with established federal, state and local EEO laws and regulations.

The Contractor will not discriminate against any applicant or employee based on race, creed, color, national origin, sex, age, religion, veteran status, gender identity, disability, or sexual orientation. This policy covers all aspects of employment, including hiring, placement, upgrading, transfer, demotion, recruitment, recruitment advertising, selection for training and apprenticeship, rates of pay or other forms of compensation, and layoff or termination.

Further, employees who experience discrimination, sexual harassment, or another form of harassment should immediately report it to their supervisor. If this is not a suitable avenue for addressing their complaint, employees are advised to contact another member of management or their human resources representative. No employee shall be discriminated against, harassed, intimidated, nor suffer any reprisal as a result of reporting a violation of this policy. Furthermore, any employee, supervisor, or manager who becomes aware of any such discrimination or harassment should immediately report it to executive management or the human resources office to ensure that such conduct does not continue.

Contractor agrees that to the extent of any inconsistency, omission, or conflict with its current non-discrimination employment policy, the Contractor has expressly adopted the provisions of the City's Minimum Non-Discrimination Policy contained in Section 5-4-2 of the City Code and set forth above, as the Contractor's Non-Discrimination Policy or as an amendment to such Policy and such provisions are intended to not only supplement the Contractor's policy, but will also supersede the Contractor's policy to the extent of any conflict.

UPON CONTRACT AWARD, THE CONTRACTOR SHALL PROVIDE A COPY TO THE CITY OF THE CONTRACTOR'S NON-DISCRIMINATION POLICY ON COMPANY LETTERHEAD, WHICH CONFORMS IN FORM, SCOPE, AND CONTENT TO THE CITY'S MINIMUM NON-DISCRIMINATION POLICY, AS SET FORTH HEREIN, OR THIS NON-DISCRIMINATION POLICY, WHICH HAS BEEN ADOPTED BY THE CONTRACTOR FOR ALL PURPOSES (THE FORM OF WHICH HAS BEEN APPROVED BY THE CITY'S EQUAL EMPLOYMENT/FAIR HOUSING OFFICE), WILL BE CONSIDERED THE CONTRACTOR'S NON-DISCRIMINATION POLICY WITHOUT THE REQUIREMENT OF A SEPARATE SUBMITTAL.

Sanctions:

Our firm understands that non-compliance with Chapter 5-4 may result in sanctions, including termination of the contract and suspension or debarment from participation in future City contracts until deemed compliant with the requirements of Chapter 5-4.

Term:

The Contractor agrees that this Section 0800 Non-Discrimination Certificate or the Contractor's separate conforming policy, which the Contractor has executed and filed with the Owner, will remain in force and effect for one year from the date of filing. The Contractor further agrees that, in consideration of the receipt of continued Contract payments, the Contractor's Non-Discrimination Policy will automatically renew from year-to-year for the term of the underlying Contract.

Dated this 30 day of Jeffenber, 2013.

CONTRACTOR

Authorized Signature

Title

City of Austin, Texas NON-SUSPENSION OR DEBARMENT CERTIFICATION

SOLICITATION NO.	JRD0105

The City of Austin is prohibited from contracting with or making prime or sub-awards to parties that are suspended or debarred or whose principals are suspended or debarred from Federal, State, or City of Austin Contracts. Covered transactions include procurement contracts for goods or services equal to or in excess of \$25,000.00 and all non-procurement transactions. This certification is required for all Vendors on all City of Austin Contracts to be awarded and all contract extensions with values equal to or in excess of \$25,000.00 or more and all non-procurement transactions.

The Offeror hereby certifies that its firm and its principals are not currently suspended or debarred from bidding on any Federal, State, or City of Austin Contracts.

Contractor's Name:	Helf Juhnsun furd		
Signature of Officer or Authorized Representative:	Lewis Hopes	Date:	9/30/13
Printed Name:	Kevin Hopper		
Title:	Service Director		

CITY OF AUSTIN NON-COLLUSION,

NON-CONFLICT OF INTEREST, AND ANTI-LOBBYING AFFIDAVIT

SOLICITATION NO. JRD0105

^	

Repair Service with Associated Parts for Light Duty Vehicles	

State of Texas

County of Travis

The undersigned "Affiant" is a duly authorized representative of the Offeror for the purpose of making this Affidavit, and, after being first duly sworn, has deposed and stated and hereby deposes and states, to the best of his or her personal knowledge and belief as follows:

The term "Offeror", as used herein, includes the individual or business entity submitting the Offer and for the purpose of this Affidavit includes the directors, officers, partners, managers, members, principals, owners, agents, representatives, employees, other parties in interest of the Offeror, and anyone or any entity acting for or on behalf of the Offeror, including a subcontractor in connection with this Offer.

- 1. Anti-Collusion Statement. The Offeror has not in any way directly or indirectly:
 - a. colluded, conspired, or agreed with any other person, firm, corporation, Offeror or potential Offeror to the amount of this Offer or the terms or conditions of this Offer.
 - b. paid or agreed to pay any other person, firm, corporation Offeror or potential Offeror any money or anything of value in return for assistance in procuring or attempting to procure a contract or in return for establishing the prices in the attached Offer or the Offer of any other Offeror.
- 2. Preparation of Solicitation and Contract Documents. The Offeror has not received any compensation or a promise of compensation for participating in the preparation or development of the underlying Solicitation or Contract documents. In addition, the Offeror has not otherwise participated in the preparation or development of the underlying Solicitation or Contract documents, except to the extent of any comments or questions and responses in the solicitation process, which are available to all Offerors, so as to have an unfair advantage over other Offerors, provided that the Offeror may have provided relevant product or process information to a consultant in the normal course of its business.
- 3. Participation in Decision Making Process. The Offeror has not participated in the evaluation of Offers or other decision making process for this Solicitation, and, if Offeror is awarded a Contract hereunder, no individual, agent, representative, consultant, subcontractor, or subconsultant associated with Offeror, who may have been involved in the evaluation or other decision making process for this Solicitation, will have any direct or indirect financial interest in the Contract, provided that the Offeror may have provided relevant product or process information to a consultant in the normal course of its business.
- 4. Present Knowledge. Offeror is not presently aware of any potential or actual conflicts of interest regarding this Solicitation, which either enabled Offeror to obtain an advantage over other Offerors or would prevent Offeror from advancing the best interests of the City in the course of the performance of the Contract.
- 5. City Code. As provided in Sections 2-7-61 through 2-7-65 of the City Code, no individual with a substantial interest in Offeror is a City official or employee or is related to any City official or employee within the first or second degree of consanguinity or affinity.
- 6. Chapter 176 Conflict of Interest Disclosure. In accordance with Chapter 176 of the Texas Local Government Code, the Offeror:
 - a. does not have an employment or other business relationship with any local government officer of the City or a family member of that officer that results in the officer or family member receiving taxable income;

CITY OF AUSTIN NON-COLLUSION, NON-CONFLICT OF INTEREST, AND ANTI-LOBBYING AFFIDAVIT

- b. has not given a local government officer of the City one or more gifts, other than gifts of food, lodging, transportation, or entertainment accepted as a guest, that have an aggregate value of more than \$250 in the twelve month period preceding the date the officer becomes aware of the execution of the Contract or that OWNER is considering doing business with the Offeror.
- c. as required by Chapter 176 of the Texas Local Government Code, Offeror must file a Conflict of Interest Questionnaire with the Office of the City Clerk no later than 5:00 P.M. on the seventh (7) business day after the commencement of contract discussions or negotiations with the City or the submission of an Offer, or other writing related to a potential Contract with the City. The questionnaire is available on line at the following website for the City Clerk:

http://www.austintexas.gov/department/conflict-interest-questionnaire

There are statutory penalties for failure to comply with Chapter 176.

not affirmatively swear and subscribe to the forgoing statements, the Offeror shall discribe written explanation in the space provided below or, as necessary, on separate exed hereto.
Ordinance. As set forth in the Solicitation Instructions, Section 0200, paragraph date that the Solicitation was issued and the date of full execution of the Contract, nade and will not make a representation to a City official or to a City employee, other ed Contact Person for the Solicitation, except as permitted by the Ordinance.
Leif Johnson Forzo
Kevin Hopper
Service Director
Authorized Representative:
THE DEPLOTE THE MEDICAL DEPLOY SO 13

CITY OF AUSTIN, TEXAS LIVING WAGES AND BENEFITS CONTRACTOR CERTIFICATION

(Please duplicate as needed)

SOLICITATION NO.	JRD0105	· · · · · · · · · · · · · · · · · · ·
	5.1.5	

Pursuant to the Living Wages and Benefits provision (reference Section 0400, Supplemental Purchase Provisions) the Contractor is required to pay to all employees directly assigned to this City contract a minimum Living Wage equal to or greater than \$11.00 per hour.

I hereby certify under penalty of perjury that all of the below listed employees of the Contractor who are directly assigned to this contract:

- (1) are compensated at wage rates equal to or greater than \$11.00 per hour; and
- (2) are offered a health care plan with optional family coverage.

(To add additional employees to this page, click the Add Button.)

		Employee Name	Employee Job Title
Add Delete	Mark	Stepp	Service Advisor

- (3) all future employees assigned to this Contract will be paid a minimum Living Wage equal to or greater than \$11.00 per hour and offered a health care plan with optional family coverage.
- (4) Our firm will not retaliate against any employee claiming non-compliance with the Living Wage provision.

A Contractor who violates this Living Wage provision shall pay each employee affected the amount of the deficiency for each day the violation continues. Willful or repeated violations of the provision may result in termination of this Contract for Cause and subject the firm to possible suspension or debarment.

Contractor's Name:	Leif Johnson Ford		
Signature of Officer or Authorized Representative:	Kewin Hoppe	Date:	9/30/13
Printed Name:	Kevin Hopper		
Title:	Service Director.		

CITY OF AUSTIN, TEXAS LIVING WAGES AND BENEFITS EMPLOYEE CERTIFICATION

Contract Number:	JRD0105
Description of Services:	Repair Service with Associated Parts for Light Duty Vehicles
Contractor Name:	HIF Juhnsun ford

Pursuant to the Living Wages and Benefits provision of the contract (reference Section 0400, Supplemental Purchase Provisions), the Contractor is required to pay to all employees directly assigned to this City contract a minimum Living Wage equal to or greater than \$11.00 per hour. In addition, employees are required to certify that they are compensated in accordance with the Living Wage provision. Contractors are prohibited from retaliating against any employee claiming non-compliance with the Living Wage provision.

I hereby certify under penalty of perjury that I am directly assigned to this contract and that I am:

- (1) compensated at wage rates equal to or greater than \$11.00 per hour; and
- (2) offered a health care plan with optional family coverage.

Employee's Title:	Service Advis	or	
Signature of Employee:	Julsp	Date: 9/30/13]
Employee's Printed Name:	Mark Stepp]

(Witness Signature)

(Printed Name)

City of Austin, Texas NONRESIDENT BIDDER PROVISIONS

SOLICITATION NO.	JRD0105

A. Bidder must answer the following questions in accordance with Vernon's Texas Statutes and Codes Annotated Government Code 2252.002, as amended:

Is the Bidder that is making and submitting this Bid a "Resident Bidder" or a "Non-resident Bidder"?

Texas Resident Bidder - A Bidder whose principal place of business is in Texas and includes a Contractor whose ultimate parent company or majority owner has its principal place of business in Texas.

Non-resident Bidder

Bidder's Name:	HIF Juhnson ford		
Signature of Officer or Authorized Representative:	Kewin Hope	Date:	9/30/13
Printed Name:	Kevin Hopper		
Title:	Service Director		

MINORITY- AND WOMEN-OWNED BUSINESS ENTERPRISE (MBE/WBE) PROCUREMENT PROGRAM NO GOALS FORM

PROJECT NAME: REPAIR SERVICES WITH ASSOCIATED PARTS FOR FORD LIGHT DUTY VEHICLES
The City of Austin has determined that no goals are appropriate for this project. Even though no goals have been established for this solicitation, the Bidder/Proposer is required to comply with the City's MBE/WBE Procurement Program, if areas of subcontracting are identified.
If any service is needed to perform the Contract and the Bidder/Proposer does not perform the service with its own workforce or if supplies or materials are required and the Bidder/Proposer does not have the supplies or materials in its inventory, the Bidder/Proposer shall contact the Small and Minority Business Resources Department (SMBR) at (512) 974-7600 to obtain a list of MBE and WBE firms available to perform the service or provide the supplies or materials. The Bidder/Proposer must also make a Good Faith Effort to use available MBE and WBE firms. Good Faith Efforts include but are not limited to contacting the listed MBE and WBE firms to solicit their interest in performing on the Contract; using MBE and WBE firms that have shown an interest, meet qualifications, and are competitive in the market; and documenting the results of the contacts.
Will subcontractors or sub-consultants or suppliers be used to perform portions of this Contract?
No If no, please sign the No Goals Form and submit it with your Bid/Proposal in a sealed envelope.
Yes If yes, please contact SMBR to obtain further instructions and an availability list and perform Good Faith Efforts. Complete and submit the No Goals Form and the No Goals Utilization Plan with your Bid/Proposal in a sealed envelope.
After Contract award, if your firm subcontracts any portion of the Contract, it is a requirement to complete Good Faith Efforts and the No Goals Utilization Plan, listing any subcontractor, subconsultant, or supplier. Return the completed Plan to the Project Manager or the Contract Manager.
I understand that even though no goals have been established, I must comply with the City's MBE/WBE Procurement Program if subcontracting areas are identified. I agree that this No Goals Form and No Goals Utilization Plan shall become a part of my Contract with the City of Austin. Company Name Compan
Name and Title of Authorized Representative (Print or Type)
Signature Date

SOLICITATION NUMBER: JRD0105

MINORITY- AND WOMEN-OWNED BUSINESS ENTERPRISE (MBE/WBE) PROCUREMENT PROGRAM NO GOALS UTILIZATION PLAN

(Please duplicate as needed)

SOLICITATION NUMBER: JRD0105

PROJECT NAME: REPAIR SERVICES WITH ASSOCIATED PARTS FOR FORD LIGHT DUTY VEHICLES

PROJECT NAME. REPAIR SERV	ICES WITH ASSOCIAL	IED PARIS FOR FORD.	EIGHT BOTT VEHICLES		
PRIME CONTRACTOR/CONSULTANT COMPANY INFORMATION					
Name of Contractor/Consultant	T				
Address					
City, State Zip					
Phone		Fax Number	r		
Name of Contact Person					
Is company City certified?	Yes No MBE	☐ WBE ☐ MBE/WBE Joi	int Venture		
I certify that the information included in this		is true and complete to the b	est of my knowledge and belief. I		
further understand and agree that the information in this document shall become part of my Contract with the City of Austin. VIN + UPPCY Selection Selectio					
Sub-Contractor/Consultant					
City of Austin Certified	MBE WBE	Ethnic/Gender Code:	□NON-CERTIFIED		
Vendor ID Code					
Contact Person		Phone Nur	mber:		
Amount of Subcontract	\$				
List commodity codes & description of services					
Sub-Contractor/Consultant	T				
City of Austin Certified	MBE WBE	Ethnic/Gender Code:	□NON-CERTIFIED		
Vendor ID Code					
Contact Person		Phone Nur	nber:		
Amount of Subcontract	\$				
List commodity codes & description of services					
FOR SMALL AND MINORITY BUSINESS RE	SOURCES DEPARTMENT	USE ONLY:			
Having reviewed this plan, I acknowledge that the	e proposer (HAS) or (HAS No	OT) complied with City Code Ch	apter 2-9A/B/C/D, as amended.		
Reviewing Counselor	Date	Director/Deputy Director	Date		



TO:	Veronica Lara, Director Department of Small and Minority Business Resources				
FROM: DATE:	Jonathan Dalchau, Buyer II September 3, 2013				
SUBJECT:	Approval to use Zero Goals for Solicitation Project Name: JRD0105 Repair Service with Associated Parts for Ford Light Duty Vehicles				
	Commodity Code(s): Estimated Value:	92815			
		\$1,359,580.65			
The Purchas	sing Office has determi	ned that the following Goals are appropriate for this Commodity solicitation:			
х					
	•				
This determi	nation is based on the	following reasons:			
This solicitat	ion will be bid by and a	warded to a prime contractor. No subcontracting opportunities have been identified.			
Program, ple		soverning the Minority and Women Owned Business Enterprise Procurement of the above goals by completing and returning the below endorsement. If you have 939.			
App	roval is hereby grante	d to use the above Goals.			
Арр	roval is hereby denied	. Recommend the use of the following goals based on the below reasons:			
a. G	Goals:% N	IBE% WBE			
b. S	Subgoals% A	frican American% Hispanic			
	% N	ative/Asian American% WBE			
This determi	nation is based on the	following reasons: The above Repair Securice with ford hight Duly vehicles has no subcompreshing			
epurtu	nitis	Total Stay Device Mas no successive			
Veronica La	D	Date: 9-4-13			

Lorena Resendiz

CC:

Issued 5/2/96