

Report to City of Austin Committee on Immigrant Affairs



People's Community Clinic is one of the oldest continually-running independent clinics for primary care in America. Founded in 1970 by a group of volunteer doctors and nurses, the Clinic's mission is ***to improve the health of medically underserved and uninsured Central Texans by providing high quality, affordable healthcare with dignity and respect.***

PATIENT SERVICES

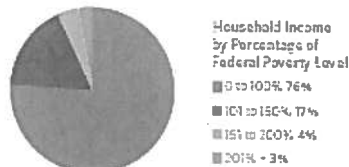
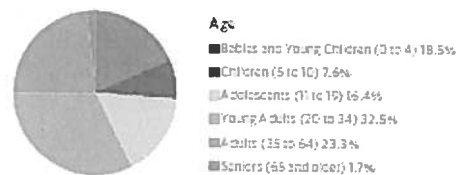
Adolescent Health Services	Laboratory Services
Adult Primary Care	Lactation Counseling
Assessments for Chronic Pain	Podiatric Care
Chronic Disease Management	Pharmacy Services
Maternity Counseling	Preventive Care
Gynecology and Family Planning	Reach Out and Read
Health Education	Social Work Services
Immunizations	Ten Perinatal Care and Parenting (Tandem)
Integrated Behavioral Health Services	Women's Health

Over 9,000 patients served in 2012.

Do not track number of immigrants served.

57% of patients speak a language other than English. Primarily Spanish (56%).

PATIENT DEMOGRAPHICS



Barriers in the provision of services to immigrants

Language- most clinical staff are bilingual (English/Spanish) and we have access to interpreter services via telephone for other languages but telephone interpretation can be difficult to work with.

Transportation- especially for those living outside the city core.

Lack of understanding of health care system- some are fearful about accessing health care and other social services, many don't understand their rights, don't know how to go about accessing care or obtaining identification cards.

Support needed by local government

Expand access to public transit

Access to publically-funded health care coverage for all residents regardless of immigration status