

## A G E N D A



## Item From Council

Austin City Council

Item ID

29455

Agenda Number

81.

Meeting Date:

12/12/2013

Department:

Items From Council

Sponsor

Mayor Pro Tem Sheryl Cole

Co-Sponsor

Council Member Laura  
Morrison

Co-Sponsor

Council Member Kathie Tovo

## Subject

Approve a resolution directing the City Manager to propose an appointment process for utility billing hearings officer and necessary code amendments that ensures the highest levels of impartiality and customer service in the dispute process

## Related Items

## Additional Backup Information