



City Council Questions and Answers

City Council Questions and Answers for
Thursday, December 12, 2013

These questions and answers are related to the
Austin City Council meeting that will convene at 10:00 AM on
Thursday, December 12, 2013 at Austin City Hall
301 W. Second Street, Austin, TX



Mayor Lee Leffingwell
Mayor Pro Tem Sheryl Cole
Council Member Chris Riley, Place 1
Council Member Mike Martinez, Place 2
Council Member Kathie Tovo, Place 3
Council Member Laura Morrison, Place 4
Council Member William Spelman, Place 5

The City Council Questions and Answers Report was derived from a need to provide City Council Members an opportunity to solicit clarifying information from City Departments as it relates to requests for council action. After a City Council Regular Meeting agenda has been published, Council Members will have the opportunity to ask questions of departments via the City Manager's Agenda Office. This process continues until 5:00 p.m. the Tuesday before the Council meeting. The final report is distributed at noon to City Council the Wednesday before the council meeting.

QUESTIONS FROM COUNCIL

1. Agenda Item # 10 - Authorize negotiation and execution of a professional services agreement with TRC ENGINEERS, INC. or one of the other qualified responders to RFQ Solicitation No. CLMP134, to provide engineering services necessary for Telecom/Fiber Make-Ready Work, in an amount not to exceed \$2,500,000.
 - a. QUESTION: Are these professional services being outsourced only because of the expected number of requests, or is this service typically outsourced by the city? COUNCIL MEMBER SPELMAN
 - b. ANSWER: Austin Energy staff anticipates that the workload/requests created by the telecom providers will be above the capacity for existing Austin Energy staff to review. There are approximately 100,000 utility poles in the AE system. Austin Energy staff estimates that the telecom/fiber initiative will impact up to 1,200 utility poles per month. The professional services procured through this process will allow AE to meet the workload/request demands in a timely manner without impacting other critical AE services.
2. Agenda Item # 26 - Approve a resolution authorizing the City's Municipal Court to record proceedings before the court, as allowed by the Texas Government Code, instead of providing a court reporter.
 - a. QUESTION: Will this recording equipment be used in all court cases (with the exception of DACC as mentioned in the RCA) or will it be at the discretion of each judge? COUNCIL MEMBER SPELMAN
 - b. ANSWER: The Presiding Judge agreed that the equipment would be used in all courtrooms for all trials, pre-trials and hearings. There will be no contract for court reporters except for the one monthly DACC meeting so I don't see how the individual judges would be able to find and pay court reporters without going out for RFP or RFQ for a contract, which was not planned.
3. Agenda Item # 28 - Authorize the negotiation and execution of all documents and instruments necessary or desirable to purchase in fee simple a tract of land totaling approximately 606.7 acres in Hays County, Texas, located on FM 967, from JEREMIAH VENTURE, LP, through an assignment of an Option Contract for the Purchase of Real Estate, assigned by The Nature Conservancy, for a total amount not to exceed \$18,060,000.
 - a. QUESTION: Please provide more information on the value of the specific

land we are purchasing, with regard to water quality. What would be the result of not purchasing this land? COUNCIL MEMBER SPELMAN

b. ANSWER: See attachment

c. QUESTION: 1) Can the appraisal be released publicly prior to Council action? 2) Is the City retaining the water service commitment from the West Travis County Public Utility Agency? COUNCIL MEMBER RILEY

d. ANSWER: See attachment

4. Agenda Item # 33 - Approve the final design of the Auditorium Shores Improvement Project.

a. QUESTION: Please provide a list of off-leash dog parks in Austin, those currently in use and those approved and in process. Also provide a map of those locations, overlaid with the 10 new Council districts, and include the size of the park area. COUNCIL MEMBER MORRISON

b. ANSWER: See attachment

5. Agenda Item # 61 - Authorize award and execution of a 36-month requirements service contract with GIVENS COURT REPORTING to provide court reporting services in an amount not to exceed \$100,238, with three 12-month extension options in an amount not to exceed \$33,413 per extension option, for a total contract amount not to exceed \$200,475.

a. QUESTION: How does this contract amount compare to previous contracts? COUNCIL MEMBER SPELMAN

b. ANSWER: The prior contract was established in 2007 for \$180,000 (\$90,000 for initial 36 month term and 3-12 month extension options at \$30,000 each) as compared to \$100,238 for this new 36-month term and \$33,413 per 12-month option, which there are 3 options available. The total amount of this new contract is not to exceed \$200,475.

c. QUESTION: In the Judicial Committee meeting, it was stated that judges would be able to opt in to using the recording equipment instead of court reporters. If this is not the case, and the use of the recording equipment is mandatory, then why is the cost of the new court reporting contract very similar to the cost of the previous one? COUNCIL MEMBER SPELMAN

d. ANSWER: These are hearings relative to public safety administrative hearings and civil service proceedings that take place at the Law Department. These meetings do not take place in a court room in front of a judge. The use of recording equipment alone is not mandatory; this contract is for an individual as well as recorded transcription. The prior contract was also for an individual and recorded transcription. The Law Department's reasoning to use

both an individual and recorded transcription is as stated: The Court Reporting Service not only transcribes the proceeding using a stenographic device but also records the audio of the proceeding. Audio is not sufficient. In almost every single case the Hearing Examiner requests a transcribed copy of the proceeding to use in the drafting of his/her decision. The parties also use the transcript and cite to specific testimony in the post hearing briefs they send to the Hearing Examiner. In addition, many times the witness' testimony is unclear and the court reporter can ask the witness to speak up or repeat the testimony. If there is only a recording then important testimony may not be captured. Finally, if the City or the employee files a lawsuit in District Court or the employee files a discrimination charge with the EEOC a copy of the transcript is almost always filed with the Court or sent to the EEOC. Not having a court reporter at the hearing is not going to avoid the necessity of having the recording transcribed. Pricing on the last contract was \$4.50 per page transcribed (using a stenographer) and this recommendation is for a contract that is for \$4.95 per page (using a stenographer). That's a 10% increase. To note, the Legal Service section of the Producer Price Index and Consumer Price Index increased by 22% during this same time frame (2007 and 2013).

6. Agenda Item # 66 - Approve an ordinance amending the City Code relating to utility infrastructure joint-use agreements and management of utility infrastructure in City rights-of-way.
 - a. QUESTION: When will the ordinance be posted as back up? COUNCIL MEMBER SPELMAN
 - b. ANSWER: The backup to Item # 66 was posted on Monday, December 9, 2013 at 4:00 p.m. A copy is also attached to this response.
7. Agenda Item # 70 Approve a resolution adopting the proposed public and non-profit sites for the Google Fiber Community Connection Program. (Notes: SPONSOR: Council Member Laura Morrison CO 1: Council Member Chris Riley)
 - a. QUESTION: Council Member requested the Review and Assessment Matrix for the Google Fiber Community Connection Program. COUNCIL MEMBER MORRISON
 - b. REVISED ANSWER: See revised attachment
8. Agenda Item # 81 - Approve a resolution directing the City Manager to propose an appointment process for utility billing hearings officer and necessary code amendments that ensures the highest levels of impartiality and customer service in the dispute process. (Notes: SPONSOR: Mayor Pro Tem Sheryl Cole CO 1: Council Member Laura Morrison CO 2: Council Member Kathie Tovo)
 - a. QUESTION: 1) How many disputes received an administrative review in the

past year and for which utilities? 2) How many administrative reviews resulted in formal hearings? 3) Of those formal hearings, how many were settled in favor of the customer and how many in favor of the City? 4) What oversight or regular reporting to management is done regarding disputes and the outcomes of the administrative review and hearing process? 5) How are customers currently made aware of the option for an administrative review? MAYOR PRO TEM COLE

b. ANSWER: See attachment

9. Agenda Item # 136 - Conduct a public hearing and consider an ordinance approving a consent agreement for the Cascades Municipal Utility District No. 1 ("MUD") subject to adoption of an ordinance approving a strategic partnership agreement between the City and the MUD.


a. QUESTION: 1) Does the City already have utility service to the MUD? 2) Approximately half of the project is already in the City's full purpose jurisdiction, so why would the City not want to annex the remainder? 3) How does the proposed MUD compare to other MUDs in the City's jurisdiction? 4) Does the application demonstrate a need for a MUD? COUNCIL MEMBER TOVO


b. ANSWER: 1) Yes, Austin Water Utility will be the retail provider of water and wastewater service for this project. The City Council has already authorized CIP funding for the extension of water and wastewater utilities that will meet the requirements of proposed development. On December 18, 2008, the City Council approved Resolution No. 20081218-005 for reimbursement of \$3.4 million of actual construction costs, engineering, design, and project management costs associated with the 24-inch water transmission main that would cross through the property. 2) The City's Imagine Austin Comprehensive Plan calls for the City to continue to annex areas that will be provided with municipal services and utilities. The location of this project between the city limits and a large regional center just one mile to the south at the intersection of IH 35 and SH 45 also makes it a good candidate for annexation. Creation of a MUD establishes a long-term delay to the ability of the City to annex the area. 3) In comparison to the recently created Southeast Travis County and Pilot Knob MUDs, this project is located closer to the existing city limits and city services; thus, the creation of a MUD is not necessary to allow the City to extend land use controls. The costs that the Austin Water Utility would potentially avoid by the creation of a MUD are much smaller, \$3.4 million compared to \$16 million and \$27 million for the other projects. Other aspects of the proposed development are similar to the proposals from other developers requesting special consideration from the city such as providing affordable housing, energy efficiency, donation of a site for public safety, trails, and enhanced environmental protection. Unlike the other MUDs, Cascades does not provide sites for public schools or mass transportation facilities. 4) The Council adopted policy regarding MUDs provides guidance for reviewing a request to create a MUD in the City's

jurisdiction. In accordance with the policy, the MUD should demonstrate that the MUD confers an extraordinary benefit not only to the properties within the MUD but also to the community in general and to the City. The proposed MUD does not appear to meet several basic requirements established by this policy. For example, it is not clear that the City would benefit more from the creation of a MUD than from use of the other available City development process. Another goal established in the MUD policy is to extend land use regulations that otherwise would not be available without the creation of the MUD; however, at this location, annexation is a feasible means to land use regulation without forgoing tax revenues from creation of a MUD.

10. Agenda Item # 138 - Conduct a public hearing and consider a resolution regarding local consent to the Texas Department of Criminal Justice proposal to construct an office building at 3928 Promontory Point Drive to be used as a parole office.
 - a. QUESTION: Please explain the reasoning for staff opposition as stated in the draft resolution. Where is this population currently being served? COUNCIL MEMBER SPELMAN
 - b. ANSWER: Local consent to the operation is considered to be granted under state law unless the City Council determines by resolution after a public hearing that the operation of the facility is opposed- as a result, the only resolution that can accompany this item would be one that refuses the state the right to build. The draft resolution was offered should Council decide to oppose the building after the hearing. At this point, APD is not in opposition of the new site. Based on the feedback received during our outreach efforts, we found no activity conflict with the local church and no presence of a homeowner's association. The surrounding area is completely industrial. The current parole facility is operating at 2101 East Ben White, approx.. 1.5 miles from the new proposed facility on Promontory Point.

END OF REPORT - ATTACHMENTS TO FOLLOW

 *The City of Austin is committed to compliance with the Americans with Disabilities Act. Reasonable modifications and equal access to communications will be provided upon request.*

 *For assistance please call (512) 974-2210 OR (512) 974-2445 TDD.*



Council Question and Answer

Related To	Agenda Item # 28	Meeting Date	December 12, 2013
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Additional Answer Information

QUESTION: Please provide more information on the value of the specific land we are purchasing, with regard to water quality. What would be the result of not purchasing this land? COUNCIL MEMBER SPELMAN

RESPONSE:

The current fair market value (CMV), as determined by an independent third party appraiser, is \$18,300,000. The Nature Conservancy's Option for the Purchase of Real Estate is \$18,000,000. In addition, an independent land planner provided a review of the development readiness and entitlements.

For approximately six years, Jeremiah Ventures, LP has been actively pursuing entitlements to allow the development of a residential subdivision. There is an approved subdivision agreement, a municipal utility district has been created to provide water and wastewater service, and numerous other entitlements are in place. This property is a vacant tract and the Sales Comparison Approach is the most reliable method of estimating the CMV. A variety of sources were used to assemble and document the most recent sales of vacant property possessing physical and location features similar to those exhibited by the Jeremiah property. The sales were then compared with the subject and adjusted for the most significant differing characteristics to render a value conclusion for the subject.

Given the value conclusion of \$18,300,000 and the potential yield of single family lots with on-site wastewater system the appraiser also looked at on-site septic. The CMV is supported with either wastewater treatment facility or septic service. The difference between the two wastewater systems is lot size and product. Example: On-site treatment facility allows for smaller (estimated at 1,000 lots) and a less expensive product; on-site septic systems (estimated at 600 lots) are larger lot sizes and a more expensive product. Note: The CMV is based on the price per acre not the number of lots and it was considered equivalent in value between the two wastewater systems.

Water quality: Dye traces conducted near the Jeremiah Ventures (Hudson Ranch) tract indicate that water recharging the Edwards Aquifer in this area flows to Barton Springs. The tributaries from the tract drain to Onion Creek as well as Bear Creek which also recharge the aquifer. The tract shares a boundary on the west side with several large tracts already protected by the City's Water Quality Protection Lands program. Staff identified 170 features on the site, 105 of which rated as sensitive features (using TCEQ guidelines), including eight caves and three large upland sinkholes. Approximately 10% (or 60 acres) of the 607-acre ranch drains to these upland features. In addition, some of these features are in or adjacent to areas proposed for effluent irrigation.

Not purchasing: The City of Austin open space team looked at Jeremiah through a matrix system and the property scored the highest with the next runner up at 13 points below. The owners have spent the last six years obtaining water and wastewater permits and other permits and agreements for development. If the City does not purchase the property, staff fully expects the owners to complete permitting which would allow approximately 1,000 small lot homes served by a water line from the West Travis County Public Utility Agency and Lower Colorado River Authority (LCRA) and a central wastewater collection system which would have the first wastewater effluent irrigation permit from the TCEQ over the Barton Springs recharge zone.



Council Question and Answer

Related To	Agenda Item # 28	Meeting Date	December 12, 2013
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Additional Answer Information

QUESTION (CM RILEY):

Can the appraisal be released publicly prior to Council action?

RESPONSE:

The appraisal report contains extensive analysis and professional opinions of sensitive contracts and data. Putting all the information into the public domain before the transaction closes could harm ongoing negotiations and the due diligence analysis.

QUESTION (CM RILEY):

Is the City retaining the water service commitment from the West Travis County Public Utility Agency?

RESPONSE:

Yes, the City of Austin will retain the water supply commitments for at least one year after the closing. There are two water supply commitments for the property.

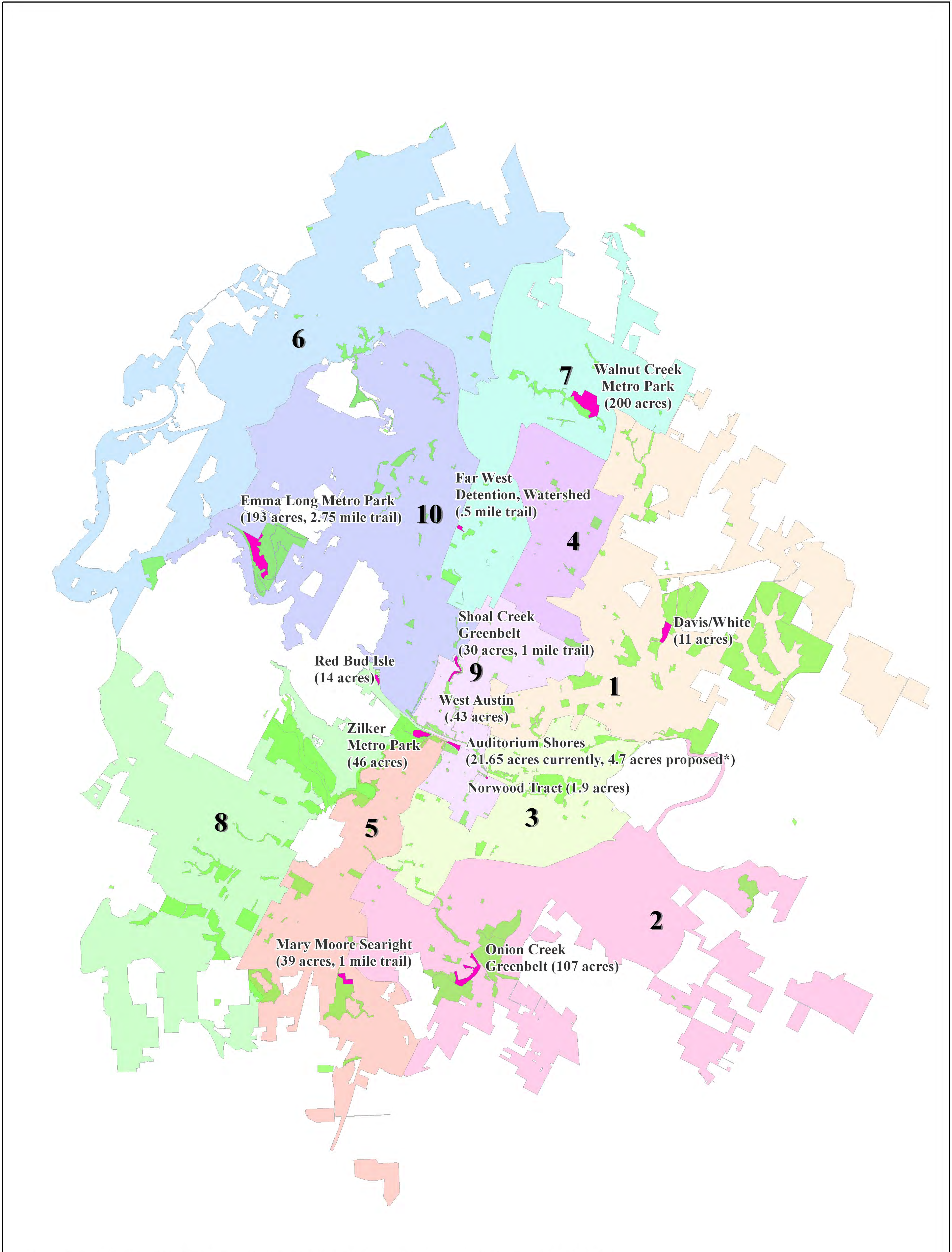
Raw Water:

There is a raw water commitment with LCRA which costs \$37,600 per year to reserve the agreed volume of water. The commitment prohibits termination within the first five years of the 40-year term, except that it automatically terminates if the TCEQ Permit, for which the Settlement Agreement with the City has been approved, is terminated or denied. Jeremiah has paid for the first year (2013-2014) and has agreed to pay at closing for the second year (2014-2015). This will give the City a year to determine whether to terminate the raw water commitment by causing the TCEQ Permit to be terminated, or to assume and pay the remaining three years of the minimum five-year period under the LCRA commitment.

Wholesale Water:

There is also a wholesale water commitment with West Travis County Public Utility Agency (West Travis PUA). The yearly fee is \$88,000 and the next payment is due April 1, 2014 for the 2014-2015 period. The wholesale water commitment requires a 365-day notice to terminate. A payment will be funded by Jeremiah at closing to be applied to the payment due on April 1, 2014. Between the closing date and April 1, 2014, the City will be able to determine whether to give the 365-day notice of termination or to continue the wholesale water commitment and assume the annual payment obligations arising after the 2014-2015 period.

Therefore, for the first year after closing, the financial obligations have been addressed for both the raw and wholesale water supply commitments by Jeremiah.



* Currently under Construction. Area to be established by signage per resolution 20130606-026

OFF LEASH AREAS WITHIN NEW COUNCIL DISTRICTS



Legend

- Off Leash Area Boundaries

City of Austin Parks
- Council Districts

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09 December 2013 DW
This product is for informational purposes and may not have been prepared for or be suitable for legal, engineering, or surveying purposes. It does not represent an on-the-ground survey and represents only the approximate relative location of property boundaries. This product has been produced by the Parks and Recreation Department for the sole purpose of geographic reference. No warranty is made by the City of Austin regarding specific accuracy or completeness.

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Feet

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ORDINANCE NO.**AN ORDINANCE AMENDING CITY CODE CHAPTER 15-7 REGARDING
ACCESS TO UTILITY INFRASTRUCTURE BY COMMUNICATIONS
PROVIDERS AND MANAGEMENT OF RIGHT-OF-WAY****BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF AUSTIN:****PART 1.** City Code Section 15-7-1 (*Definitions*) is amended to read:

(A) Except as provided in Subsection (B), in this chapter:

- (1) APPLICANT means a person who applies to use utility infrastructure.
- (2) ATTACHMENT includes:
 - (a) on a pole, each aerial cable, together with its associated messenger cable, guy wire, anchors and other appurtenant and incidental facilities;
 - (b) in a conduit, each linear foot of occupancy of a City-owned conduit or duct by each cable or other attachment; and
 - (c) each antenna, transceiver, amplifier, repeater or other device or equipment of a user supported by, affixed to, contained in, or placed on or in a unit of utility infrastructure.
- (3) ATTACHMENT RIGHT means the right of a user to place, install, construct, replace, move, remove, keep, maintain, operate, or use an attachment on or in City-owned utility infrastructure under this chapter or a permit or contract issued under this chapter.
- (4) CABLE means a wire rope or a bound or sheathed assembly of conductors, wires, or fibers, including fiber optic cable, coaxial cable, and twisted pair copper cable. Each cable that is lashed to another cable or to a common messenger cable is a separate attachment.
- (5) COMMUNICATION SERVICES PROVIDER means a user who provides or offers to provide cable, telecommunications, or video services pursuant to a federal or state franchise or certificate and who has a right to use the City's public right-of-way under federal, state, or local law.
- ~~(56)~~ DIRECTOR means the director of the Austin Electric Utility.

- (7) JOINT USER means a user who owns or controls at least 1,000 poles on which the utility has placed electric lines or other equipment by agreement with the joint user, regardless of whether the infrastructure contract required by this chapter is in effect or has expired.
- (8) JOINT USE POLE means a pole owned or controlled by the utility or a joint user.
- (69) USER means a person who has been granted the right to install an attachment under this chapter, regardless of whether the infrastructure contract required by this chapter is in effect or has expired.
- (710) UTILITY means the Austin Electric Utility.
- (811) UTILITY INFRASTRUCTURE includes utility distribution poles, transmission structures, ducts, transmission and distribution conduit, building entry conduit, utility tunnels, manholes, vaults, radio towers, other radio equipment, fiber optic cable capacity and active communications capacity, poles and horizontal arms for street lights, poles and horizontal arms for traffic signals, and appurtenant facilities.

PART 2. City Code Section 15-7-2 (*Purpose*) is amended to read:

§ 15-7-2 PURPOSE

This chapter establishes a uniform policy for use of utility infrastructure to enable the City to:

- (1) permit fair, reasonable, and non-discriminatory access to the available capacity on utility infrastructure and other user-owned infrastructure located within the public right-of-way;
- (2) safeguard the reliability and integrity of the electric utility system;
- (3) obtain fair compensation for the use of utility infrastructure through fees and usage and other charges;
- ~~[(4) comply with applicable federal, state, and local regulation, including the National Electrical Code, the National Electrical Safety Code, and the utility's transmission and distribution standards;]~~ provide open, comparable, nondiscriminatory, and competitively neutral access to the public right-of-way for cable television systems, telecommunications providers, and holders of state-issued certificates of franchise authority for video services.

- (5) support cost-effective, optimal use of public resources and economic development through increased competition in [tele]communications services delivery; and
- (6) manage and regulate the use of the public right-of-way to protect the public health, safety, and welfare by minimizing [avoid] the congestion, inconvenience, cost, visual impacts, deterioration, safety hazards and other adverse effects on the [City's street, highways, and] public right-of-way which could result from the construction, operation, and maintenance of redundant infrastructure.

PART 3. City Code Section 15-7-4 (*Fees and Charges*) is amended to read:

- (A) Except as otherwise provided by this section, [T] the council shall establish the fees and charges under this chapter by separate ordinance based on the type and number of proposed attachments and the type of utility infrastructure on or in which the proposed attachments will be placed.
- (B) A charge established under this chapter may not exceed the maximum amount permitted by applicable law.
- (C) Filing fees and usage charges shall be calculated and applied in a consistent manner for all similarly situated users. If federal or state law or regulation preempts a filing fee or usage charge under this chapter, the filing fee and usage charge collected by the City [may not exceed] shall be the maximum amount permitted by federal or state law or regulation.
- (D) Any attachment that the city manager determines is used exclusively for the delivery of services to the public will not be subject to the established filing and usage fees so long as the services are non-discriminatory and provided free of charge.
- (E) A joint user's annual usage charges shall be calculated on the difference between the number of jointly-used poles owned by the utility and the number of jointly-used poles owned by the joint user.

PART 4. Subsection (C) of City Code Section 15-7-5 (*Application to Use Utility Infrastructure*) is amended to read:

(C) Denial of an application.

- (1) The director may deny an application for an attachment if:

- (a) the applicant fails to submit a complete application;

- (b) the applicant fails to supplement its application with additional information or otherwise cooperate with the utility as reasonably requested in the evaluation of the application;
- (c) the applicant fails to pay the filing fee;
- (d) the proposed attachment~~[s-are]~~ is of excessive size or weight or would otherwise subject utility infrastructure to unacceptable levels of additional stress;
- (e) ~~[approval]~~ the proposed attachment would jeopardize the reliability or integrity of the electric system or of individual units of utility infrastructure, or violate generally applicable engineering principles;
- (f) ~~[approval]~~ the proposed attachment would present a safety hazard ~~to a City employee or the public;~~
- (g) ~~[approval]~~ the proposed attachment would unreasonably impair the City's ability to operate or maintain utility infrastructure;
- (h) approval would require an unacceptable change, upgrade, or addition to utility infrastructure there is insufficient capacity or placement of the attachment would violate the National Electric Safety Code or the utility's standard design criteria, and the utility infrastructure cannot reasonably be modified or enlarged at the cost of the applicant ; or
- (i) approval would expose the City, the utility, its ratepayers, or other users to increased liability or financial risk; or
- (i) the applicant is not in compliance with any provision of this chapter.
- (2) If an application is denied, the director shall notify the applicant in writing of the reason for the denial. If an application is denied, an applicant may file a new application that corrects the reason for the denial. If an application is denied for a reason other than that set forth in subsection (C)(1)(i), an applicant may appeal the denial to the director no later than the 30th day after the date of the denial as prescribed by the director. If the director upholds an original decision which denies an applicant all or substantially all requested attachment rights, the applicant may appeal to the city council under Section 15-7-8 (Appeal to the City Council).

PART 5. City Code Section 15-7-7 (*Joint Use Agreements*) is amended to read:

§ 15-7-7 JOINT USE [AGREEMENTS] OF POLES.

(A) ~~[This section applies to a person who owns or controls a minimum of 1,000 utility poles who offers the joint use of its poles by the utility in exchange for use of the City's utility infrastructure, if the utility has a use for the user's utility poles.]~~

~~(B) A person shall pay to the City the usage charges in accordance with Section 15-7-4 (*Fees and Charges*) on the difference between the number of jointly-used utility poles owned by the City and the number of jointly-used utility poles owned by the joint user.~~

(C) Each person who uses a jointly-used utility pole is] A joint user and the utility are responsible to perform ~~[the]~~ each person's own work on jointly used poles, including construction of a jointly-used utility pole, and installation, operation, maintenance (including tree trimming), replacement, removal, rearrangement, or relocation of the person's attachments. If a joint user fails to perform required work on or related to a jointly-used utility pole owned by the City, the utility may perform the work on behalf of the joint user. If the utility performs work under this section, it may elect to:

(1) charge the joint user for the City's expenses under this section including the cost of labor, material, equipment, overhead, general and administrative expense, general fund transfer, and other charges and costs; or

(2) own the utility infrastructure improvements installed or constructed by the utility.

[(D) Before a joint user may occupy City-owned utility infrastructure, the joint user must execute an infrastructure usage contract under this chapter.]

(E) As a condition to a grant of the use of City-owned utility infrastructure, a joint user must agree not to unreasonably deny other users the right to place attachments on the utility infrastructure of the joint user, to the extent of available capacity or space and under the terms of a usage agreement between the joint user and the other user, ~~including payment of reasonable and non-discriminatory fees.]~~

(B) Upon the request of a communication services provider, a user who has utility poles located in the City's public right-of-way shall allow the requesting communication services provider to place attachments described in Subparagraph 15-7-1(A)(2)(a) on the user's poles within the City's right-of-way on rates, terms, and conditions that are just, reasonable, and non-discriminatory.

PART 6. This ordinance takes effect on _____, 2013.

December 12, 2013

Item #66

PASSED AND APPROVED

_____, 2013

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§
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Lee Leffingwell
Mayor

APPROVED:

Karen M. Kennard
City Attorney

ATTEST:

Jannette S. Goodall
City Clerk

DRAFT



Community Connections Program Application Criteria

Applications will be reviewed and assessed based on the Criteria approved by Austin City Council Resolution No. 20130822-083, with the following matrix applied to the information provided.

Individual Site Considerations

Community:

- Will it enhance public participation in the entity's service?
- Does it promote digital inclusion?
- Will it serve the underserved?
- How much of the community will benefit from the connection?
- Does it offer a new community service to the public as a result of the connection?

Innovation:

- Are there potential innovative applications?
- Does the entity have or foresee high bandwidth applications?
- Does the entity have interest in advancing their technology?
- Does the entity have the capacity and resources to advance their technologies?
- Project provides great benefit to the program participants

Pragmatic:

- Will the connection help the entity financially?
- Will this be the entity's primary or secondary connection?
- Does the entity have (or will they have) equipment necessary to connect?
- How long will the entity be at their current location?
- Does the entity currently have access to affordable, quality, high-speed broadband internet?
- Does the entity make the connection available and accessible?

Collectively, the Site Selection List should -

- Be geographically dispersed
- Serve diverse populations by ethnicity, gender, age, and income
- Serve diverse sectors, e.g. public gov't services, education, social services, creative endeavors, health

Category	Organization Name:	Site Address:	City	State	Zip Code	County	Score (1-100)	Commu	Innovation	Pragmatic	Organizat	Score Comments:	Age Served	Ethnicity	Geographic Area	Social Served:
Arts, Culture, and Commur	Austin Children's Museum	1830 Simond Avenue	AUSTIN	TX	78723	Travis	100	5	5	5	5	- Emphasis on technology experiences in its museums - Serves at least 150 elementary schools through the Tech Reach program, where over 95% of participants are from low-income families; offers several free events; offers bilingual services - Will use Go	Youth	Other		Serves all of Austin; of guided school tours, 52% Latino/Hispanic, 30% Caucasian; 10% African American/Black; 4% Asian; 4% Other
Arts, Culture, and Commur	Austin Film Society	1901 E 51st Street	AUSTIN	TX	78723	Travis	95	4	5	5	5	- Serves community through 4 departments: Community Education (summer film camps, after-school workshops at 17 underserved AISD schools, interns); Artist Services (cash and in-kind grants to emerging film and video artists); Exhibition; Austin Studios -		Other		55% White, 23% Hispanic, 3% American Indian, 4% Asian, 11% Black, 4% Multi-racial
Arts, Culture, and Commur	Texas Folklife	1317 South Congress Ave	AUSTIN	TX		Travis	90	4	5	4	5	plans to engage in more technology workshops with at-risk youth, emphasis on documenting low-income and minority traditions, greater ability to promote events and programs in targeted areas Hosts a youth media program called "Stories from Deep in the Heart" which puts recording devices and editing software or cloud-based filing sharing systems in the hands of underserved youth from AISD schools; GF would help this				AISD partnerships
Arts, Culture, and Commur	Mexic-Arte Museum	419 Congress Ave.	AUSTIN	TX		Travis	90	5	4	4	5	emphasis on digital outreach, but also mobile computer lab for students; expanded scope of educational programming with specific focus on underserved students, building tech and art skills - interested in greatly expanding reach and community engagement, using digital tools to involve people in programming and discussion; promote digital inclusion through workshops and distribution of 20 laptops and 248 tablets at partner nonprofits				
Arts, Culture, and Community	KLRU	2504 Whitis Avenue Building B	AUSTIN	TX		Travis	85	4	4	4	5	- emphasis on digital arts education, expanding reach and ability of classes, live streams of programs; track underserved visitors through pass program, about 5,300 last year, want to expand outreach				
Arts, Culture, and Commur	The Contemporary Austin	3809 35th St	AUSTIN	TX		Travis	85	5	4	4	4	- Will promote digital inclusion by offering patrons free internet access to all events - Will use GF for higher quality streaming to other segments of Austin as well as providing digital capability for more interaction with audience members	Youth			Digital arts education for low-income students
Arts, Culture, and Commur	Austin Theater Alliance	713 Congress Avenue	AUSTIN	TX	78701	Travis	80	3	4	4	5	- Envision				Outreach focuses on youth: 65-70% are low income; 60% are Hispanic
Arts, Culture, and Commur	Ballet Austin	501 W. 3rd St.	AUSTIN	TX	78701	Travis	80	3	4	4	5	-Has three main areas of addressing community issues, each of which holds several programs: making arts and creative learning accessible to a broad and diverse audience; encouraging lifelong health and well-being; and actively engaging the community in th		Other		Ethnicity % of those served: American Indian 1%, Asian 6%, African American 7%, Latino/Hispanic 34%, White 49%, Multi-Racial 3%.
Arts, Culture, and Commur	Long Center for the Performing Arts	701 W Riverside Dr	AUSTIN	TX		Travis	80	3	4	4	5	- want to improve digital outreach to more communities i.e. Spanish website, but few other details on inclusion besides public wifi; emphasis on wifi as way to reach underserved - Will promote digital inclusion by offering patrons free internet access to all events - Will use GF for higher quality streaming to other segments of Austin as well as providing digital capability for more interaction with audience members				
Arts, Culture, and Commur	Austin Theater Alliance	719 Congress Avenue	AUSTIN	TX	78701	Travis	75	3	4	4	4	- Envision - Offer programs that focus on photography, mural design and filmmaking that expose and involve middle-school aged youth to digital expression GF will help their new facility in East Austin, where little to no access to arts enrichment can be found				Outreach focuses on youth: 65-70% are low income; 60% are Hispanic
Arts, Culture, and Commur	Creative Action	1800 Alexander Ave., Unit B	AUSTIN	TX	78702	Travis	75	5	3	3	4	- Ne - Focuses on providing in-depth music education and musical mentorship for at-risk youth in middle school and high school	Youth		East	And seniors. 85% low income; 70% Latino or African American youth
Arts, Culture, and Commur	Anthropos Arts	9038 I-35	AUSTIN	TX	78753	Travis	70	4	3	3	4	- New service would be musician-mentorship via Skype with the youth; currently relies on having professional musicians visit Austin - Mission: connect Austin artists with resources and training that will help them improve their lives and community - How they will incorporate GF: provide some computer stations for artists to use during AVAA's open sessions	Youth	Other	East	Students from low-income families; 85% Hispanic, 14% African American, 1% White and Asian; East and Manor
Arts, Culture, and Commur	Austin Visual Arts Association	7739 Northcross Dr., Ste. Q	AUSTIN	TX	78705	Travis	70	2	4	4	4	- Little elaboration on ans - focus on inclusion via access to videos about dance, want to reach more people remotely; discussion of underserved population via low or reduced cost of programs but no data or detail on population			East	
Arts, Culture, and Community	Esquina Tango Cultural Society of Austin	209 Pedernales	AUSTIN	TX		Travis	70	3	4	3	4	- educational technology to many visitors at once; will begin partnership with Texas School for Blind; free admission on first Sundays			East	
Arts, Culture, and Community	Umlauf Sculpture Garden & Museum	605 Robert E. Lee Road	AUSTIN	TX		Travis	70	4	3	3	4	- thoughtful about digital inclusion, access to computers for those without at home; mentoring in digital literacy; almost all programs support underserved communities				Emphasis on visually-impaired visitors
Arts, Culture, and Commur	Red Salmon Arts	1801-A South 1st Street	AUSTIN	TX		Travis	65	4	3	3	3	- only mention of inclusion is wifi; vision of making theater community gathering place, "arts and digital hub," possible food service, etc; but no specifics	Youth	Hispanic		
Arts, Culture, and Community	Salvage Vanguard Theater	2803 E Manor Rd	AUSTIN	TX		Travis	65	2	3	4	4	only discussion of digital inclusion is about work with UT students, only community benefit other than streaming is wifi access at theatre			East	
Arts, Culture, and Community	The Vortex	2307 Manor Rd	AUSTIN	TX		Travis	65	3	3	3	4	- emphasis on spreading programming through technology, and benefit to underserved populations, but defines digital inclusion in limited manner			East	
Arts, Culture, and Commur	ZACH Theater	1510 Toomey Rd	AUSTIN	TX		Travis	65	3	3	3	4		Youth			
Arts, Culture, and Commur	Austin Community Steelband	1005 E. 10th Street	AUSTIN	TX	78702	Travis	60	3	3	3	3	- Teach the instrument steelband to at-risk youth - Only have one computer, and their new service would be teaching kids how to use the internet on this computer; as well as to show more videos of steelband performances	Youth	Other	East	Serve zip codes in East, EC, SE, and NE; 50% African American, 45% Hispanic, 5% Caucasian; 72% below poverty level
Arts, Culture, and Commur	Austin Creative Alliance	6001 Airport Blvd., Suite 228A	AUSTIN	TX	78752	Travis	60	2	3	3	4	- New service does not involve fu - Sees GF as a catalyst of collaboration between gaming and technology entrepreneurs - Unclear as to whether they will offer their GF-supported space for free or not - Does not describe a new service besides providing internet for the organizations they				All gender, ethnicity and age groups are served; many are from underserved populations or have income levels less than \$50,000
Arts, Culture, and Commur	Austin Film Festival	1801 Salina	AUSTIN	TX	78702	Travis	60	3	3	2	4	- Has a Digital Storytelling program with AISD Schools, as well as a Young Filmmakers Program, Summer Film Camp, PSA program, Young Filmmakers Competition, and more - It's new community service is to enhance all of these programs				All ethnicities, ages, genders and income levels

Arts, Culture, and Commur	Austin Visual Arts Association	3707 Home Ln.	AUSTIN	TX	78757	Travis	55	2	3	3	3	- Mission: connect Austin artists with resources and training that will help them improve their lives and community - How they will incorporate GF: provide some computer stations for artists to use during AVAA's open sessions - Little elaboration on ans - Do not host events at their location but serve a combined client list; services offered include bringing contemporary musical artists to the US by assisting them with visas and other logistics; produce free public events for foreign artists to connect; discussion of elderly volunteers and educational programs, but few specifics on expanding education/outreach, and no digital education or inclusion component - Diverse ways of how Google Fiber will be utilized, in all school subjects and in their current "1:1 iPad school" as well as "1:1 Laptop high school" (in 2 years) - Has a committee devoted to developing guidance for educational technology - Will open t - many students have little internet access outside of school, nine public computer labs on campus; also provides STEM high school curriculum to underserved communities which could be expanded - extensive marketing plan in place to spread community awareness about connection; increased number of individuals and hours using computers, more opportunities for training, video and distance learning, etc - extensive marketing plan in place to spread community awareness about connection; increased number of individuals and hours using computers, more opportunities for training, video and distance learning, etc - emphasis on initiatives that include underserved that would benefit from connection, but not necessarily new initiatives; emphasis on hacker gatherings - Sees GF as "a selling point for potential students" and thus will enhance public participation if it can better its recruitment - Lack of direct response to how GF will help the underserved -GF will help their existing training program as well as help enhance their brand new internet cafe program -iBig Cafe is in partnership with HP, where they provide an internet cafe experience - "people can come in, use our laptops (provided by HP), work emphasis on greater ability to provide Austin teachers and principals with resources; long history of promoting digital inclusion; have 26 East Austin principals ready, if receive connection, to connect to more resources for regular meetings Large need for technological aid. Strong programs already in place to aid development of at-risk-youth's technological skills for education and career progress; strong new programs to utilize Google Fiber. Emphasis on serving disenfranchised Austin - all services including computers are free to public, often serve as only source of computer access for clients; free weekly computer and internet literacy classes; if approved, would build 'virtual career center' and increase number of computers used fo						
Arts, Culture, and Commur	Dart Music International	2704 E. 2nd Street.	AUSTIN	TX	78702	Travis	50	2	2	2	4							Younger and lower-income demographics
Arts, Culture, and Commur	The South Austin Museum of Popular Culture	1516-B South Lamar Blvd	AUSTIN	TX		Travis	40	2	2	2	2					South		
Education, Workforce, & H	Austin Achieve	5908 Manor Road	AUSTIN	TX	78723	Travis	100	5	5	5	5			Youth	Other	East		Of students, 80% Hispanic, 17% African American, 3% Caucasian
Education, Workforce, & H	Huston-Tillotson University	900 Chicon St	AUSTIN	TX		Travis	95	4	5	5	5					Black	East	
Education, Workforce, & Hiouthwest Key Programs, Inc./East Austin College Prep Academ	6002 Jain Lane		AUSTIN	TX		Travis	95	4	5	5	5			Youth				Low-income impact neighborhoods
Education, Workforce, & Hiouthwest Key Programs, Inc./East Austin College Prep Academ	5800 E. Martin Luther King Blvd		AUSTIN	TX		Travis	95	4	5	5	5			Youth				Low-income impact neighborhood
Education, Workforce, & H	St. Edward's University	3001 South Congress Avenue	AUSTIN	TX		Travis	95	4	5	5	5					South		
Education, Workforce, & H	Concordia University Texas	11400 Concordia University Dr.	AUSTIN	TX	78726	Travis	90	3	5	5	5					Other		17% African American, 2.5% Asian American, 22% Hispanic, 46% White-Non Hispanic, 27.5% Other; 80% of students receive financial
Education, Workforce, & H	BIG Austin	5407 North IH-35 Suite 200	AUSTIN	TX	78723	Travis	85	5	4	4	4					Other		36% Hispanic, 33% African American/Black, 10% Other Minority; 63% Women, 37% Men; 42% are at 30% Median Income
Education, Workforce, & H	Southwest Educational Development Corporation	4700 Mueller Blvd	AUSTIN	TX		Travis	85	4	4	4	5			Youth		East		Teachers and principals in ISDs
Education, Workforce, & H	African-American Youth Harvest	6633 Highway 290 East, Suit 307	AUSTIN	TX	78723	Travis	75		5	4	2	4		Youth	Other			Hispanic, Latino and African-American; Economically disadvantaged Youth
Education, Workforce, & H	Workforce Solutions Capital Area	3401 Webberville Rd Bldg. 1000	AUSTIN	TX		Travis	75	5	3	3	4					East		Clients largely un- or under-employed
Education, Workforce, & H	Workforce Solutions Capital Area	6505 Burleson Rd	AUSTIN	TX		Travis	75	5	3	3	4						Southeast	Clients largely un- or under-employed
Education, Workforce, & H	Business and Community Lenders of Texas	2212 S CONGRESS AVE	AUSTIN	TX	78704	Travis	70	4	3	3	4							Low-moderate income individuals; small business owners; minority groups
Education, Workforce, & H	NYOS Charter School	12301 Lamar Blvd	AUSTIN	TX		Travis	70	4	3	3	4			Youth		North		45% low-income students
Education, Workforce, & H	NYOS Charter School	1605 Kramer Lane	AUSTIN	TX		Travis	70	4	3	3	4			Youth		North		
Education, Workforce, & H	The Magellan International School	7938 Great Northern Blvd	AUSTIN	TX		Travis	70	3	3	4	4			Youth		Northwest		
Education, Workforce, & H	Workforce Solutions Capital Area	6505 Airport Blvd Ste 101	AUSTIN	TX		Travis	70	5	3	3	3					North		Clients largely un- or under-employed
Education, Workforce, & H	Harmony Public Schools	13415 FM 620 N	AUSTIN	TX		Travis	65	2	3	4	4			Youth			Northwest	
Education, Workforce, & H	Harmony Public Schools	930 East Rundberg Lane	AUSTIN	TX		Travis	65	2	3	4	4			Youth			Northeast	
Education, Workforce, & H	Harmony Public Schools	2100 E ST. Elmo Rd	AUSTIN	TX		Travis	65	2	3	4	4			Youth			Southeast	
Education, Workforce, & H	Texas Computer Education Association	3100 Alvin Devane Blvd	AUSTIN	TX		Travis	65	4	3	3	3							Services for teachers
Education, Workforce, & H	The Magellan International School	7130 Chimney Corners	AUSTIN	TX		Travis	65	3	3	3	4			Youth			Northwest	

Education, Workforce, & H	ACE Academy	3901 Shoal Creek Blvd	AUSTIN	TX	78756 Travis	60	4	2	3	3	Emphasis on using technology in order to provide education for gifted students of low SES backgrounds and on providing free education via internet, through the use of Massive Open Online Courses (MOOCs). Unclear on how students of low SES will efficien Innovative concept to better serve members through video conferencing and other convening methods. Suite inside office temple, it would have been preferable to see collaboration amongst building tenants on 3 application.	Youth	Other	Central	85% of student body is White or Caucasian; but GF efforts focused on the underserved students.
Education, Workforce, & H	Cathedral School of Saint Mary	910 San Jacinto	AUSTIN	TX	78701 Travis	60	2	3	3	4	- Parents and Cathedral parishoners are encouraged to use the computer lab available; all staff and teachers use Google Docs - New service: expand the internet to the Cathedral parish staff and parishoners. This is not descriptive of how the underserved	Youth		Central	116 students; 71% Hispanic, 6% African-American, 5% Asian, 14% Caucasian; 57% rely on financial assistance
Education, Workforce, & H	Cedars International Academy	8614 N IH 35	AUSTIN	TX	78757 Travis	60	3	3	3	3	- With GF, will make computers available to all families at the school; have a fully functional computer lab and pods of Android tablets will be available in all PK-5 classrooms, with all middle school students getting their own Android tablet; currently	Youth	Other	North	44.8% African American, 48% Hispanic, 4.4% White, 0.8% American Indian, 0.8% Asian; ED 82%, Limited English Proficiency 23.2%
Education, Workforce, & H	St. Francis School	300 E Huntland Dr	AUSTIN	TX	Travis	60	3	3	3	3	- school is located in underserved area with poor internet access/connectivity; believe connection would improve internet infrastructure for surrounding area	Youth		North	
Education, Workforce, & H	St. Gabriel's Catholic School	2500 Wimberly Lane	AUSTIN	TX	Travis	60	3	3	3	3	- heavy emphasis on using technology to reach/better connect with parents, involve tech in all aspects of student learning at all ages; not much evidence of benefits for underserved, brief and nonspecific mention of using savings to provide separate broad	Youth		West	
Education, Workforce, & H	St. Ignatius Martyr Catholic School	120 W Oltoff St	AUSTIN	TX	Travis	60	3	3	3	3	- discussion of digital inclusion via guest internet access, hope to increase public participation in online school environment; but otherwise little discussion/evidence of benefits to underserved	Youth		South	
Education, Workforce, & H	St. Louis Church & School	7601 Burnet Road	AUSTIN	TX	Travis	60	3	3	3	3	- want to increase inclusion by adding access and programs around technology, skills training, plans for new facility in future to house all programs; not a lot of detail				
Education, Workforce, & H	St. Louis Church & School	2114 St. Joseph Blvd	AUSTIN	TX	Travis	60	3	3	3	3	- want to increase inclusion by adding access and programs around technology, skills training, plans for new facility in future to house all programs; not a lot of detail	Youth			
Education, Workforce, & H	Texas Charter Schools Association	700 Lavaca St	AUSTIN	TX	Travis	60	3	3	3	3	- expand outreach capability for limited staff, enable remote schools to better connect with organization, emphasis on online content to ensure wide network with easy access; connection would aid administration of charter schools but not necessarily direc	Youth			
Education, Workforce, & H	American Institute of Architects - Austin Chapter	801 W. 12th Street	AUSTIN	TX	78701 Travis	55	2	3	3	3	Does not describe a new service to provide for an underserved community besides allowing partnered non-profits/organizations to use their conference room space. Did suggest that this 3 could help them expand their educational component, but little infor				Does not specifically state
Education, Workforce, & H	Entrepreneurs Foundation	701 Brazos Street Floors 1, 5 and 16	AUSTIN	TX	Travis	55	2	4	1	4	no specifics about digital inclusion except for mention as vague goal, only discussion of underserved populations is goal and volunteering projects			Central	
											Harmony Science Academy Austin				
Education, Workforce, & H	Harmony Public Schools	11800 Stonehollow Dr. Suite 100	AUSTIN	TX	Travis	55	2	3	2	4	- Google Chromebooks for all 6-12 students, computer classes for all; but since no discussion of income/demographics (out of "nondiscrimination"), no consideration of underserved populations only mention of inclusion/underserved is about hospital patients, broadband access for rural	Youth		North	
Education, Workforce, & H	Texas Hospital Association	1108 Lavaca Suite 700	AUSTIN	TX	Travis	55	2	3	3	3	providers which seems unrelated - Plan to use GF: for their rowing feedback systems, which involve the use of video feedback, data telemetry, and data sharing				
Education, Workforce, & H	Austin Rowing Club	74 Trinity Street	AUSTIN	TX	78701 Travis	50	1	3	3	3	- State that they will help underserved with their increased videography, storage, and online playback of rowing sessions... not				N/A
Education, Workforce, & H	Cathedral School of Saint Mary	203 E. 10th St.	AUSTIN	TX	78701 Travis	50	2	2	2	4	- Parents and Cathedral parishoners are encouraged to use the computer lab available; all staff and teachers use Google Docs - New service: expand the internet to the Cathedral parish staff and parishoners. This is not descriptive of how the underserved	Youth		Central	116 students; 71% Hispanic, 6% African-American, 5% Asian, 14% Caucasian; 57% rely on financial assistance
Education, Workforce, & H	Texas Association of Community Health Centers	5900 Southwest Parkway Building #3	AUSTIN	TX	Travis	50	2	2	2	4	will not increase public participation in centers, unless certain centers choose to allow public access, but more targeted at making current service better and more reliable, improved ability to download video, etc				
Education, Workforce, & H	Texas Association of School Business Officials	2538 S Congress Ave	AUSTIN	TX	Travis	50	2	2	3	3	- discussion of low cost of development courses, use in job seeking; but vague about connection to improvement of public schools and only expanded, not new, programs				
Education, Workforce, & H	Texas FFA Foundation	614 E 12th St	AUSTIN	TX	Travis	50	2	2	3	3	- little discussion of underserved; talk of promoting use of technology in advocacy, public information, job searching, etc; but little mention of inclusion	Youth			
Education, Workforce, & H	Renaissance Academy	14401 Owen-Tech Blvd	AUSTIN	TX	Travis	45	1	2	3	3	discussion of inclusion, access for underserved and community involvement is vague/unclear	Youth		North	
Education, Workforce, & H	Texas Rugby Association, Inc.	6013 Loyola Ln	AUSTIN	TX	Travis	45	2	2	2	3	- increase public participation and awareness of club; discussion of those without internet access able to use club's but no evidence, little detail on wider community				
Education, Workforce, & H	Dress For Success Austin	701 Tillery St. Ste. A-5	AUSTIN	TX	Travis	40	2	2	2	2	- computer learning courses, computer stations for clients, technical development courses; but very little detail on any inclusion efforts			East	
Education, Workforce, & H	Austin Independent Business Alliance	509 E. 38th Street	AUSTIN	TX	78705 Travis	35	1	2	2	2	- No clear answer as to how an underserved community will be aided by their access to Google Fiber				
Education, Workforce, & H	The National Alliance for Insurance Education & Research	3630 N Hills	AUSTIN	TX	Travis	35	1	2	2	2	- New service involves enhancing their ability to update their website; does not involve digital inclusion				9 IBIZ Districts, of which 1 Hispanic, 1 African American, 2 urban students
Education, Workforce, & H	Workaholics Anonymous	2450 Wickersham Lane Suite 202	AUSTIN	TX	Travis	25	1	1	1	2	no details on numbers served or demographics, no description of community benefits - little information about organization's reach; plans for virtual seminars and conferences but no further description				
Public Facilities & Entities	Austin Independent School District	10701 S 1st St	AUSTIN	TX	78748 Travis	100	5	5	5	5	- New services involve AISD parent support specialists can expand offerings to include adult or family literacy classes and Parent Cloud training, additional availability at campuses before and after school and on weekends, increased information sharing a	Youth	Other	South	2,583 students; 70.6% are economically disadvantaged (ED), 11.5% are English language learners (ELLs)
Public Facilities & Entities	Austin Independent School District	8403 Mesa Dr	AUSTIN	TX	78759 Travis	100	5	5	5	5	- New services involve AISD parent support specialists can expand offerings to include adult or family literacy classes and Parent Cloud training, additional availability at campuses before and after school and on weekends, increased information sharing	Youth		Northwest	2,176 students; 28.5% are ED, 4.4% are ELLs
Public Facilities & Entities	Austin Independent School District	2206 Prather Ln	AUSTIN	TX	78704 Travis	100	5	5	5	5	- Ann Richards High - New services involve AISD parent support specialists can expand offerings to include adult or family literacy classes and Parent Cloud training, additional availability at campuses before and after school and on weekends, increas	Youth		Southwest	730 students; 60% are ED, 2.5% are ELLs

Public Facilities & Entities	Austin Independent School District	1715 W Cesar Chavez St	AUSTIN	TX	78703 Travis	100	5	5	5	5	- New services involve AISD parent support specialists can expand offerings to include adult or family literacy classes and Parent Cloud training, additional availability at campuses before and after school and on weekends, increased information sharing	Youth	Other	Central	2,159 students; 34.7% ED, 3.3% ELLs
Public Facilities & Entities	Austin Independent School District	4020 Lost Oasis Hollow	AUSTIN	TX	78739 Travis	100	5	5	5	5	- New services involve AISD parent support specialists can expand offerings to include adult or family literacy classes and Parent Cloud training, additional availability at campuses before and after school and on weekends, increased information sharing	Youth	Other	Southwest	1,001 students; 37.6% are ED, 3.3% are ELLs
Public Facilities & Entities	Austin Independent School District	6800 Bill Hughes Rd	AUSTIN	TX	78745 Travis	100	5	5	5	5	- New services involve AISD parent support specialists can expand offerings to include adult or family literacy classes and Parent Cloud training, additional availability at campuses before and after school and on weekends, increased information sharing	Youth	Other	Southwest	1,042 students; 84.1% ED, 18.5% ELLs
Public Facilities & Entities	Austin Independent School District	4103 W Slaughter Ln	AUSTIN	TX	78749 Travis	100	5	5	5	5	- New services involve AISD parent support specialists can expand offerings to include adult or family literacy classes and Parent Cloud training, additional availability at campuses before and after school and on weekends, increased information sharing	Youth	Other	Southwest	2,902 students; 14.2% ED, 1.0% ELLs
Public Facilities & Entities	Austin Independent School District	8401 Hathaway Dr	AUSTIN	TX	78757 Travis	100	5	5	5	5	- New services involve AISD parent support specialists can expand offerings to include adult or family literacy classes and Parent Cloud training, additional availability at campuses before and after school and on weekends, increased information sharing	Youth	Other	Northwest	1,119 students; 94.0% ED; 41.1% ELLs
Public Facilities & Entities	Austin Independent School District	3700 Convict Hill Rd	AUSTIN	TX	78749 Travis	100	5	5	5	5	- New services involve AISD parent support specialists can expand offerings to include adult or family literacy classes and Parent Cloud training, additional availability at campuses before and after school and on weekends, increased information sharing	Youth	Other	Southwest	661 students; 69.6% ED, 11.8% ELLs
Public Facilities & Entities	Austin Independent School District	5601 Manchaca Rd	AUSTIN	TX	78745 Travis	100	5	5	5	5	- New services involve AISD parent support specialists can expand offerings to include adult or family literacy classes and Parent Cloud training, additional availability at campuses before and after school and on weekends, increased information sharing	Youth	Other	Southwest	1,659 students; 68.8% ED, 9.9% ELLs
Public Facilities & Entities	Austin Independent School District	1200 E Rundberg Ln	AUSTIN	TX	78753 Travis	100	5	5	5	5	- New services involve AISD parent support specialists can expand offerings to include adult or family literacy classes and Parent Cloud training, additional availability at campuses before and after school and on weekends, increased information sharing	Youth	Other	North	677 students; 95.4% ED, 39.0% ELLs
Public Facilities & Entities	Austin Independent School District	1012 Arthur Stiles Rd	AUSTIN	TX	78721 Travis	100	5	5	5	5	- New services involve AISD parent support specialists can expand offerings to include adult or family literacy classes and Parent Cloud training, additional availability at campuses before and after school and on weekends, increased information sharing	Youth	Other	East	743 students; 92.3% are ED; 38.7% are ELLs
Public Facilities & Entities	Austin Independent School District	201 E Mary St	AUSTIN	TX	78704 Travis	100	5	5	5	5	- New services involve AISD parent support specialists can expand offerings to include adult or family literacy classes and Parent Cloud training, additional availability at campuses before and after school and on weekends, increased information sharing	Youth	Other	South	973 students; 76.3% ED, 22.4% ELLs
Public Facilities & Entities	Austin Independent School District	7414 Johnny Morris Rd	AUSTIN	TX	78724 Travis	100	5	5	5	5	- New services involve AISD parent support specialists can expand offerings to include adult or family literacy classes and Parent Cloud training, additional availability at campuses before and after school and on weekends, increased information sharing	Youth	Other	Northeast	500 students; 96.8% ED, 34.2% ELLs
Public Facilities & Entities	Austin Independent School District	1600 Chicon St	AUSTIN	TX	78702 Travis	100	5	5	5	5	- New services involve AISD parent support specialists can expand offerings to include adult or family literacy classes and Parent Cloud training, additional availability at campuses before and after school and on weekends, increased information sharing	Youth	Other	East	242 students; 40.5% ED, 5.0% ELLs
Public Facilities & Entities	Austin Independent School District	1607 Pennsylvania Ave	AUSTIN	TX	78702 Travis	100	5	5	5	5	- New services involve AISD parent support specialists can expand offerings to include adult or family literacy classes and Parent Cloud training, additional availability at campuses before and after school and on weekends, increased information sharing	Youth	Other	Central	1,156 students; 37.3% ED, 5.4% ELLs
Public Facilities & Entities	Austin Independent School District	6201 Wynona Ave	AUSTIN	TX	78757 Travis	100	5	5	5	5	- New services involve AISD parent support specialists can expand offerings to include adult or family literacy classes and Parent Cloud training, additional availability at campuses before and after school and on weekends, increased information sharing	Youth	Other	Central	588 students; 48.6% are ED; 11.2% are ELLs
Public Facilities & Entities	Austin Independent School District	1201 Payton Gin Rd	AUSTIN	TX	78758 Travis	100	5	5	5	5	- New services involve AISD parent support specialists can expand offerings to include adult or family literacy classes and Parent Cloud training, additional availability at campuses before and after school and on weekends, increased information sharing -It's Community Archives Program is dedicated to documenting the historically underserved population groups: GF would help make a Google Fiber Community Connections site for all of this material to be made available online	Youth	Other	North	1,489 students; 90.1% ED, 27.9% ELLs
Public Facilities & Entities	Austin Public Library	810 Guadalupe Street	AUSTIN	TX	78701 Travis	100	5	5	5	5	-Has developed a close working -Houses the Carver Computer Training and Job Search Center -GF will benefit its two free public meeting rooms, the VICTORY program offering free tutoring to youth, and the Connected Youth Teen Center			Central	
Public Facilities & Entities	Austin Public Library	1161 Angelina Street	AUSTIN	TX	78702 Travis	100	5	5	5	5	-Will add new programs to their Computer Training and -Surrounded by Eastside Memorial High School, the UT Elementary School, many services for senior citizens and others at Rosewood-Zaragosa Community Health Center and the Conley-Guerrero Senior Activity Center			East	
Public Facilities & Entities	Austin Public Library	651 N. Pleasant Valley Road	AUSTIN	TX	78702 Travis	100	5	5	5	5	-Sees GF as helping the new immigrant populat			East	
Public Facilities & Entities	Austin Public Library	800 Guadalupe Street	AUSTIN	TX	78701 Travis	100	5	5	5	5	-"Serves as the vital reference and collection backbone of the entire APL system" -Hosts 27 different homework-help and related software choices for free through its website -Likely to add another federally-initiated service to the Library's e-Governmen -Holds collections in Spanish, Chinese, Vietnamese, Korean, and Hindu including DVDs in many world languages			Central	
Public Facilities & Entities	Austin Public Library	835 W. Rundberg Land	AUSTIN	TX	78758 Travis	100	5	5	5	5	-Hosts computer training classes including a weekly session in Spanish with the Literacy Coalition of Central Texas -Has an Immigrant Center wit			North	
Public Facilities & Entities	Austin Public Library	1600 Grove Blvd.	AUSTIN	TX	78741 Travis	100	5	5	5	5	-Serves the Montopolis neighborhood, a predominantly Hispanic area of the community; across the street from Safe Place, a battered women and children's shelter serving the area -Has New Immigrants Center and a Teen Center; offers the VICTORY tutoring pr -Has The Connected Youth Center for teens; as well as in coordination with the AISD VICTORY program (provides school students with tutors)			Southeast	
Public Facilities & Entities	Austin Public Library	5803 Nuckols Crossing Road	AUSTIN	TX	78744 Travis	100	5	5	5	5	-GS will help their e-Government programs -Significant community engagement: Their library manager participates in -Co-located in a complex with the J.J. Pickle Elementary School and several agencies and city departments, such as the Virginia L. Brown Recreation Center, WIC, Healthy Neighborhoods, Shot for Tots...			Southeast	
Public Facilities & Entities	Austin Public Library	7500 Blessing Avenue	AUSTIN	TX	78752 Travis	100	5	5	5	5	-Many groups deliver services to the public via St. Joh - Has 2 workstations designated for New Immigrants -The Seedling Foundation regularly holds meetings at this library, where they teach mentors how to engage with children who have one or more parents incarcerated			West	
Public Facilities & Entities	Austin Public Library	1105 E. Cesar Chavez Street	AUSTIN	TX	78702 Travis	100	5	5	5	5	- Has a regularly scheduled beginners co			East	

Public Facilities & Entities	Austin Public Library	3101 Oak Spring Drive	AUSTIN	TX	78702 Travis	100	5	5	5	5	- Situated near the ACC Eastview Campus and 3 housing project areas (Booker T. Washington, Rosewood, and Santa Rita Courts) - Hosts the Delta Lab, offered by AISD to offer credit recovery course for youth at risk of not graduating from high school, & the - Services: provide tools and training with classes for Austin residents to learn how to create content for distribution on the 3 public media access channels 10, 11, and 16; iYouth Media Institute offers professional equipment and a focus on media litera	East				
Public Facilities & Entities	channelAustin	1143 Northwestern Avenue	AUSTIN	TX	78702 Travis	100	5	5	5	5	Decker Middle School					
Public Facilities & Entities	Manor ISD	8104 Decker Lane	AUSTIN	TX	Travis	100	5	5	5	5	1:1 iPads for students Decker Elementary School	Youth	Northeast	87%	economically disadvantaged students	
Public Facilities & Entities	Manor ISD	8500 Decker Lane	AUSTIN	TX	Travis	100	5	5	5	5	1:1 iPads for students Dougherty Arts Center	Youth	Hispanic	Northeast	91%	economically disadvantaged students
Public Facilities & Entities	PARD	1110 Barton Springs Rd	AUSTIN	TX	Travis	100	5	5	5	5	- PARD emphasizes inclusion, outreach to those without internet access “especially true” at Dougherty, easier access to educational material		South			
Public Facilities & Entities	Austin Conv. Center	500 E. Cesar Chavez St.	AUSTIN	TX	Travis	100	5	5	5	5						
Public Facilities & Entities	Austin Conv Center - African American Cultural Heritage Facility	912 E. 11th Street	AUSTIN	TX	Travis	100	5	5	5	5						
Public Facilities & Entities	Austin Conv. Center - Palmer Events Center	900 Barton Springs Road	AUSTIN	TX	Travis	100	5	5	5	5						
Public Facilities & Entities	Austin Free-Net	2209 Rosewood Ave	AUSTIN	TX	78702 Travis	95	4	5	5	5	- Provides Public Computer Access & Training, Customized Trainings, Technology Certification Prep Class, FIX-NET Technical Support Services, Volunteer, Reading Companion; specifically focused on closing the digital gap - Target group: Metro Austin under - This center houses the district’s “master control” for television distribution of AISD programming; it also houses the district’s Professional Development Academy for in-service training of staff					Metro Austin underserved and underrepresented
Public Facilities & Entities	Austin Independent School District	3908 Avenue B	AUSTIN	TX	78751 Travis	95	4	5	5	5	- Has AISD-TV, where school district information is shar - New services involve AISD parent support specialists can expand offerings to include adult or family literacy classes and Parent Cloud training, additional availability at campuses before and after school and on weekends, increased information sharing					Provides programs mostly for adult teachers of AISD, but also makes AISD information transparent to Austin public
Public Facilities & Entities	Austin Independent School District	7309 Lazy Creek Dr	AUSTIN	TX	78724 Travis	95	4	5	5	5	- New services involve AISD parent support specialists can expand offerings to include adult or family literacy classes and Parent Cloud training, additional availability at campuses before and after school and on weekends, increased information sharing	Youth	Other	Northeast	825 students;	87.5% ED, 15.2% ELLs
Public Facilities & Entities	Austin Independent School District	1601 Haskell St	AUSTIN	TX	78702 Travis	95	4	5	5	5	- New services involve AISD parent support specialists can expand offerings to include adult or family literacy classes and Parent Cloud training, additional availability at campuses before and after school and on weekends, increased information sharing	Youth	Other	East	589 students;	96.4% ED, 28.1% ELLs
Public Facilities & Entities	Austin Independent School District	5600 Sunshine Dr	AUSTIN	TX	78756 Travis	95	4	5	5	5	- New services involve AISD parent support specialists can expand offerings to include adult or family literacy classes and Parent Cloud training, additional availability at campuses before and after school and on weekends, increased information sharing	Youth	Other	Central	1,740 students;	40.6% ED, 5.7% ELLs
Public Facilities & Entities	Austin Independent School District	5106 Village Square Dr	AUSTIN	TX	78744 Travis	95	4	5	5	5	- New services involve AISD parent support specialists can expand offerings to include adult or family literacy classes and Parent Cloud training, additional availability at campuses before and after school and on weekends, increased information sharing	Youth	Other	Southeast	886 students;	94.7% ED; 35.1% ELLs
Public Facilities & Entities	Austin Independent School District	2610 W 10th St	AUSTIN	TX	78703 Travis	95	4	5	5	5	- New services involve AISD parent support specialists can expand offerings to include adult or family literacy classes and Parent Cloud training, additional availability at campuses before and after school and on weekends, increased information sharing	Youth	Other	West	1,077 students;	39.5% ED, 7.4% ELLs
Public Facilities & Entities	Austin Independent School District	10100 S Mary Moore Searight Dr	AUSTIN	TX	78748 Travis	95	4	5	5	5	- New services involve AISD parent support specialists can expand offerings to include adult or family literacy classes and Parent Cloud training, additional availability at campuses before and after school and on weekends, increased information sharing	Youth	Other	South	1,087 students;	77.3% ED, 14.1% ELLs
Public Facilities & Entities	Austin Independent School District	6401 N Hampton Dr	AUSTIN	TX	78723 Travis	95	4	5	5	5	- New services involve AISD parent support specialists can expand offerings to include adult or family literacy classes and Parent Cloud training, additional availability at campuses before and after school and on weekends, increased information sharing	Youth	Other	Northeast	496 students;	94.8% ED, 33.5% ELLs
Public Facilities & Entities	Austin Independent School District	7104 Berkman Dr	AUSTIN	TX	78752 Travis	95	4	5	5	5	- New services involve AISD parent support specialists can expand offerings to include adult or family literacy classes and Parent Cloud training, additional availability at campuses before and after school and on weekends, increased information sharing	Youth	Other	Northeast	1,022 students;	87.4% ED, 28.1% ELLs
Public Facilities & Entities	Austin Independent School District	4801 Monterey Oaks Blvd	AUSTIN	TX	78749 Travis	95	4	5	5	5	- New services involve AISD parent support specialists can expand offerings to include adult or family literacy classes and Parent Cloud training, additional availability at campuses before and after school and on weekends, increased information sharing	Youth	Other	Southwest	1,055 students;	38.2% ED, 6.1% ELLs
Public Facilities & Entities	Austin Independent School District	1211 E Oltorf St	AUSTIN	TX	78704 Travis	95	4	5	5	5	- New services involve AISD parent support specialists can expand offerings to include adult or family literacy classes and Parent Cloud training, additional availability at campuses before and after school and on weekends, increased information sharing	Youth	Other	South	1,358 students;	88.8% ED, 18.9% ELLs
Public Facilities & Entities	Austin Independent School District	601 E Saint Johns Ave	AUSTIN	TX	78752 Travis	95	4	5	5	5	- New services involve AISD parent support specialists can expand offerings to include adult or family literacy classes and Parent Cloud training, additional availability at campuses before and after school and on weekends, increased information sharing	Youth	Other		681 students;	96.8% ED, 41.7% ELLs
Public Facilities & Entities	Austin Public Library	5125 Convict Hill Road	AUSTIN	TX	78749 Travis	95	4	5	5	5	-Sees GF as increasing level of Library service for all of its customers -Continues to add Virtual Library services by purchasing databases like Powerspeak Languages, - LearningExpress.com, SAMS Photofact Online, etc.; sees GF as accommodating the increas -Adding Virtual Library services databases -Offers Talk Time, an opportunity to practice English language conversational skills -Vague on how the underserved would benefit, and does not offer a new community service; the ‘new service’ is “more actively					Southwest
Public Facilities & Entities	Austin Public Library	2500 Exposition Blvd.	AUSTIN	TX	78703 Travis	95	4	5	5	5						West
Public Facilities & Entities	Austin Public Library	5500 Manchaca Road	AUSTIN	TX	78745 Travis	95	4	5	5	5	-Involved with Virtual Library services databases -Has a large Spanish language collection with many learning materials in audio-visual formats -Vague on how the underserved would benefit, and does not offer a new community service; the ‘new service’ is -Virtual Library services databases -Host youth oriented programs such as Preschool Storytime and Literature Live! (puppet show); see GF as a chance to stream these programs online					South
Public Facilities & Entities	Austin Public Library	12500 Amherst Drive	AUSTIN	TX	78727 Travis	95	4	5	5	5	-Vague on how the underserved would benefit, and as for a new community - Groups that regularly use their meeting room include the Computer Science Teachers Association, Austin Programming Language User Group, and the Austin Internet Special Interest Group					Northwest
Public Facilities & Entities	Austin Public Library	2505 Steck Avenue	AUSTIN	TX	78757 Travis	95	4	5	5	5	-North Village Library FACT Book Club wants to have online face-to-fa					Central

Public Facilities & Entities	Round Rock ISD	8455 Spicewood Springs Rd	AUSTIN	TX	Travis	90	3	5	5	5	Canyon Vista Middle School - New services involve AISD parent support specialists can expand offerings to include adult or family literacy classes and Parent Cloud training, additional availability at campuses before and after school and on weekends, increased information sharing	Youth	Northwest	11% economically disadvantaged	
Public Facilities & Entities	Austin Independent School District	7412 W Slaughter Ln	AUSTIN	TX	78749 Travis	85	4	4	4	5	- New services involve AISD parent support specialists can expand offerings to include adult or family literacy classes and Parent Cloud training, additional availability at campuses before and after school and on weekends, increased information sharing	Youth	Other	Southwest	1,136 students; 7.5% ED, 1.8% are ELLs
Public Facilities & Entities	Austin Independent School District	3700 N Hills Dr	AUSTIN	TX	78731 Travis	85	4	4	4	5	- New services involve AISD parent support specialists can expand offerings to include adult or family literacy classes and Parent Cloud training, additional availability at campuses before and after school and on weekends, increased information sharing Agency Complex	Youth	Other	Northwest	1,471 students; 31.3% ED, 7.2% ELLs
Public Facilities & Entities	HACA	1640 E. 2nd Street, Buildings A & B	AUSTIN	TX	Travis	85	4	4	4	5	- strong emphasis on inclusion with Neighborhood Network Center, public computer access for residents and nonprofits, computers available at every resident community room and all residents have access to computer literacy classes Salina Apartments			East	
Public Facilities & Entities	HACA	1143 Salina Street	AUSTIN	TX	Travis	85	4	4	4	5	- strong emphasis on inclusion with Neighborhood Network Center, public computer access for residents and nonprofits, computers available at every resident community room and all residents have access to computer literacy classes Manchaca Village			East	
Public Facilities & Entities	HACA	3628 Manchaca Road	AUSTIN	TX	Travis	85	4	4	4	5	- strong emphasis on inclusion with Neighborhood Network Center, public computer access for residents and nonprofits, computers available at every resident community room and all residents have access to computer literacy classes Coronado Hills			South	
Public Facilities & Entities	HACA	1438 Coronado Hills	AUSTIN	TX	Travis	85	4	4	4	5	- strong emphasis on inclusion with Neighborhood Network Center, public computer access for residents and nonprofits, computers available at every resident community room and all residents have access to computer literacy classes Gaston Place			Northeast	
Public Facilities & Entities	HACA	1941 Gaston Place	AUSTIN	TX	Travis	85	4	4	4	5	- strong emphasis on inclusion with Neighborhood Network Center, public computer access for residents and nonprofits, computers available at every resident community room and all residents have access to computer literacy classes Shadowbend Ridge			Northeast	
Public Facilities & Entities	HACA	6328 Shadow Bend	AUSTIN	TX	Travis	85	4	4	4	5	- strong emphasis on inclusion with Neighborhood Network Center, public computer access for residents and nonprofits, computers available at every resident community room and all residents have access to computer literacy classes Northgate			South	
Public Facilities & Entities	HACA	9120 Northgate Boulevard	AUSTIN	TX	Travis	85	4	4	4	5	- strong emphasis on inclusion with Neighborhood Network Center, public computer access for residents and nonprofits, computers available at every resident community room and all residents have access to computer literacy classes North Loop Apartments			North	
Public Facilities & Entities	HACA	2300 West North Loop	AUSTIN	TX	Travis	85	4	4	4	5	- strong emphasis on inclusion with Neighborhood Network Center, public computer access for residents and nonprofits, computers available at every resident community room and all residents have access to computer literacy classes Lakeside Apartments			North	
Public Facilities & Entities	HACA	85 Trinity Street	AUSTIN	TX	Travis	85	4	4	4	5	- strong emphasis on inclusion with Neighborhood Network Center, public computer access for residents and nonprofits, computers available at every resident community room and all residents have access to computer literacy classes Georgian Manor			Central	
Public Facilities & Entities	HACA	110 Bolles Circle	AUSTIN	TX	Travis	85	4	4	4	5	- strong emphasis on inclusion with Neighborhood Network Center, public computer access for residents and nonprofits, computers available at every resident community room and all residents have access to computer literacy classes Thurmond Heights			North	
Public Facilities & Entities	HACA	8426 Goldfinch Court	AUSTIN	TX	Travis	85	4	4	4	5	- strong emphasis on inclusion with Neighborhood Network Center, public computer access for residents and nonprofits, computers available at every resident community room and all residents have access to computer literacy classes Santa Rita Courts			North	
Public Facilities & Entities	HACA	2341 Corta Street	AUSTIN	TX	Travis	85	4	4	4	5	- strong emphasis on inclusion with Neighborhood Network Center, public computer access for residents and nonprofits, computers available at every resident community room and all residents have access to computer literacy classes Bouldin Oaks			East	
Public Facilities & Entities	HACA	1203 Cumberland	AUSTIN	TX	Travis	85	4	4	4	5	- strong emphasis on inclusion with Neighborhood Network Center, public computer access for residents and nonprofits, computers available at every resident community room and all residents have access to computer literacy classes Chalmers Courts			South	
Public Facilities & Entities	HACA	1801 East 4th Street	AUSTIN	TX	Travis	85	4	4	4	5	- strong emphasis on inclusion with Neighborhood Network Center, public computer access for residents and nonprofits, computers available at every resident community room and all residents have access to computer literacy classes			East	
Public Facilities & Entities	Skillpoint Alliance	201 E. 2nd St	AUSTIN	TX	Travis	85	5	5	2	5	- strong emphasis on digital inclusion, need to train underserved communities in tech skills; scope of outreach is large but inclusion is smaller in office			Central	Clients 95% unemployed
Public Facilities & Entities	Travis County Appraisal District	8314 Cross Park Drive	AUSTIN	TX	Travis	85	3	4	5	5	emphasis on transparency, only mentioned underserved focus is on difficulty of transit to office	Youth		Northwest	1% economically disadvantaged
Public Facilities & Entities	Round Rock ISD	10210 Ember Glen Dr	AUSTIN	TX	Travis	80	3	4	4	5	Canyon Creek Elementary School				

Public Facilities & Entities	Round Rock ISD	10111 D K Ranch Rd	AUSTIN	TX	Travis	80	3	4	4	5	Laurel Mountain Elementary School	Youth	Northwest	4% economically disadvantaged	
Public Facilities & Entities	Round Rock ISD	10805 School House Lane	AUSTIN	TX	Travis	80	3	4	4	5	Grisham Middle School - GF would allow for patients who are unable to travel to a clinic to afford critical consultations; their Mobile Crisis Unit can have immediate access to their clients' health records; patient compliance can be improved; make internet available to many I	Youth	Northwest	27% economically disadvantaged	
Public Facilities & Entities	Central Health	2901 Montopolis Drive	AUSTIN	TX	78741 Travis	70	4	3	3	4	Spicewood Elementary School	Youth	Northwest	Uninsured and underinsured	
Public Facilities & Entities	Round Rock ISD	11601 Olson	AUSTIN	TX	Travis	70	3	3	3	5	Sommer Elementary School	Youth	North	5% economically disadvantaged	
Public Facilities & Entities	Round Rock ISD	16200 Avery Ranch Blvd	AUSTIN	TX	Travis	70	3	3	3	5	- All students have the opportunity to use hardware and software on a daily basis - Little description of how GF will help the underserved or how to promote digital inclusion (such as the answer above) - New service: parents and surrounding community wo	Youth		847 students; 69% white, 15% Hispanic, 13% Asian, 2.75% Black, .55% Native american	
Public Facilities & Entities	Doss Elementary	7005 Northledge Dr	AUSTIN	TX	78731 Travis	55	2	3	3	3	Describes the same as the other applications, but no information about what exactly the Carruth Administration center is, or how it will incorporate GF pertaining to its center - Very little information in terms of who it would serve beyond visitors of Austin - No information about new services - Very little information in terms of who it would serve beyond visitors to Austin - No information about new services			N/A Does not elaborate on age or ethnicity; the visitors represent an average household income of \$85,132 Does not elaborate on age or ethnicity; the visitors represent an average household income of \$85,132	
Public Facilities & Entities	Austin Independent School District	1111 West 6th Street	AUSTIN	TX	78703 Travis	50	2	2	3	3	- Rich diversity in partnerships/affiliations - Services: Early Head Start for 0 to 3-year-olds; Head Start-Head for 3 to 5-year-olds; Parental Engagement Program (The Dad Show, Parents are Leaders Series, Responsible Parenting Awards) - Desire to brea	Youth		Low-income families	
Public Facilities & Entities	Austin Convention and Visitors Bureau	301 Congress, Suite 200	AUSTIN	TX	78701 Travis	35	1	2	2	2	- clear emphasis on inclusion and training for underserved populations; want to grow access to computer resources from current small number; online dental clinic access could reach 4,000	Hispanic	North	Clients 85% low-income	
Public Facilities & Entities	Austin Convention and Visitors Bureau	600 East 4th Street, Suite A	AUSTIN	TX	78701 Travis	35	1	2	2	2	- awareness of need for inclusion via tech classes and access, culturally relevant online presence, mentoring; emphasis on bringing access to entire community via partners and mentors - free computer access and instruction and often serves as primary computer for members (free membership); new programs, live classes and streaming classes would extend reach and inclusion - free computer access and instruction and often serves as primary computer for members (free membership); new programs, live classes streaming classes would extend reach and inclusion - free computer access and instruction and often serves as primary computer for members (free membership); new programs, live classes and streaming classes would extend reach and inclusion	Youth	Hispanic	Southeast	
Social, Health, & Well-Bein	Child, Inc.	818 E. 53rd Street	AUSTIN	TX	78751 Travis	100	5	5	5	5	and often serves as primary computer for members (free membership); new programs, live classes and streaming classes would extend reach and inclusion - free computer access and instruction and often serves as primary computer for members (free membership); new programs, live classes streaming classes would extend reach and inclusion - free computer access and instruction and often serves as primary computer for members (free membership); new programs, live classes and streaming classes would extend reach and inclusion	Youth	East		
Social, Health, & Well-Bein	Manos de Cristo	4911 Harmon Ave	AUSTIN	TX	Travis	100	5	5	5	5	classes streaming classes would extend reach and inclusion - free computer access and instruction and often serves as primary computer for members (free membership); new programs, live classes and streaming classes would extend reach and inclusion	Youth	Southwest		
Social, Health, & Well-Bein	River City Youth Foundation	5209 S. Pleasant Valley Road	AUSTIN	TX	Travis	100	5	5	5	5	- would provide new teleconference ability for Y branches as well as with students, board members etc; greater connection would provide better digital component to youth training programs strong inclusion emphasis through computer lab and also case management work withconnecting to Online resources such as job services, federal benefits, affordable housing and more	Youth	North		
Social, Health, & Well-Being (YMCA of Austin	5315 Ed Bluestein Blvd	AUSTIN	TX	Travis	100	5	5	5	5	- emphasis on inclusion; mission to continue to increase underserved client computer access in wide number of areas - Austin FreeNet provided office computer which volunteers and clients could use, could video conference with remote locations; strong emphasis on enabling clients unable to travel to office; no new programs - faster service would ensure more people could get through, get quicker help; would allow for more training of social workers, others on how to use and promote public information database, spread social service info - New programs to benefit from GF: telemedicine, Mobile Crisis Outreach Team, chronic disease prevention, and increased peer support staff - GF would let them invest in healthcare kiosks - Engaged in the development of an electronic Health Information E - Very vague in terms of how GF would specifically aid their efforts. Even though they have such a diverse set of programs and services, nothing went beyond how GF would help them do their own tasks more efficiently and effectively	Youth		89% underserved clients	
Social, Health, & Well-Being (YMCA of Austin	62319 Oaklaire Dr	AUSTIN	TX	Travis	100	5	5	5	5	- Stated that they ha - emphasis on training public on technology for free and reaching out to populations underserved by other media; remote technology could make these efforts easier Will use Google Fiber in partnership with LIFT Alliance, a collaborative effort of community groups to address violence against the most vulnerable members of the community; provide new services to help clients connect to support networks, courts, etc., and tap into existing partnership with Dell and their Powering is Possible program; expand upon use of video conferencing and distance learning. - Wealth in partnerships - including AISD, COA, Dell Inc., AMD, Google, CTAN, etc. - Focus on technology education and exposure in 22 sites in the Austin Area; will provide equipment and education for free for their members and their families	Youth	East	One of largest service providers for homeless population	
Social, Health, & Well-Bein	Front Steps	500 East 7th Street	AUSTIN	TX	Travis	95	4	5	5	5	- Will off -Wealth in partnerships - including AISD, COA, Dell Inc., AMD, Google, CTAN, etc. -Focus on technology education and exposure in 22 sites in the Austin Area; will provide equipment and education for free for their members and their families			Services for those with barriers to employment	
Social, Health, & Well-Bein	Goodwill Industries of Central Texas	1015 Norwood Park Blvd	AUSTIN	TX	Travis	90	5	4	4	5	- Will offer emphasis on inclusion through tech resources, computer lab and tech Girls program targeting underserved population - emphasis on inclusion in new technology, especially in capacities where women are underrepresented; many participants do not have internet access otherwise, 95% participate at no cost; STEM Center takes small portion of participants			Areas of focus include disability rights, domestic violence against immigrant women	
Social, Health, & Well-Bein	Texas Civil Rights Project	1405 Montopolis Drive	AUSTIN	TX	Travis	90	3	5	5	5	- Will off -Wealth in partnerships - including AISD, COA, Dell Inc., AMD, Google, CTAN, etc. -Focus on technology education and exposure in 22 sites in the Austin Area; will provide equipment and education for free for their members and their families			Served 15,000 in person and almost 350,000 over phone last year; primarily low-income	
Social, Health, & Well-Bein	United Way for Greater Austin	2000 E. MLK Jr. Blvd	AUSTIN	TX	Travis	90	5	4	4	5	- Will off -Wealth in partnerships - including AISD, COA, Dell Inc., AMD, Google, CTAN, etc. -Focus on technology education and exposure in 22 sites in the Austin Area; will provide equipment and education for free for their members and their families			Ethnicity: 42% white, 27% hispanic, 24% black, 7% other; Income level: 52% \$0-\$K, 25% \$5-10, 14% \$10-20K	
Social, Health, & Well-Being (Austin Travis County Integral Care	5015 S. IH 35	AUSTIN	TX	78744 Travis	85	5	4	4	4	- Will off -Wealth in partnerships - including AISD, COA, Dell Inc., AMD, Google, CTAN, etc. -Focus on technology education and exposure in 22 sites in the Austin Area; will provide equipment and education for free for their members and their families	Other		100% live below the Federal Poverty Guideline	
Social, Health, & Well-Bein	Caritas of Austin	611 Neches Street	AUSTIN	TX	78701 Travis	85	3	4	5	5	- Will off -Wealth in partnerships - including AISD, COA, Dell Inc., AMD, Google, CTAN, etc. -Focus on technology education and exposure in 22 sites in the Austin Area; will provide equipment and education for free for their members and their families				
Social, Health, & Well-Being (Texas Educational Broadcasting Co-Operative, Inc	3823 Airport Blvd Suite B	AUSTIN	TX	Travis	85	4	4	4	5	- Will off -Wealth in partnerships - including AISD, COA, Dell Inc., AMD, Google, CTAN, etc. -Focus on technology education and exposure in 22 sites in the Austin Area; will provide equipment and education for free for their members and their families				
Social, Health, & Well-Being (Austin Children's Shelter	4800 Manor Road	AUSTIN	TX	78723 Travis	80	4	4	4	4	- Will off -Wealth in partnerships - including AISD, COA, Dell Inc., AMD, Google, CTAN, etc. -Focus on technology education and exposure in 22 sites in the Austin Area; will provide equipment and education for free for their members and their families				
Social, Health, & Well-Bein	Boys and Girls Club of Austin	303 W Johanna St	AUSTIN	TX	78704 Travis	80	4	4	4	4	- Will off -Wealth in partnerships - including AISD, COA, Dell Inc., AMD, Google, CTAN, etc. -Focus on technology education and exposure in 22 sites in the Austin Area; will provide equipment and education for free for their members and their families	Youth	Other	South	Youth who are economically disadvantaged and at risk
Social, Health, & Well-Bein	Boys and Girls Club of Austin	901 Thompson St. Austin, TX 78702	AUSTIN	TX	78702 Travis	80	4	4	4	4	- Will off -Wealth in partnerships - including AISD, COA, Dell Inc., AMD, Google, CTAN, etc. -Focus on technology education and exposure in 22 sites in the Austin Area; will provide equipment and education for free for their members and their families	Youth	Other	East	Youth who are economically disadvantaged and at risk
Social, Health, & Well-Bein	Girl Scouts of Central Texas	12012 Park Thirty-five Circle	AUSTIN	TX	Travis	80	4	4	4	4	- Will off -Wealth in partnerships - including AISD, COA, Dell Inc., AMD, Google, CTAN, etc. -Focus on technology education and exposure in 22 sites in the Austin Area; will provide equipment and education for free for their members and their families	Youth			
Social, Health, & Well-Bein	Girlstart	1400 W Anderson Lane	AUSTIN	TX	Travis	80	4	4	4	4	- Will off -Wealth in partnerships - including AISD, COA, Dell Inc., AMD, Google, CTAN, etc. -Focus on technology education and exposure in 22 sites in the Austin Area; will provide equipment and education for free for their members and their families	Youth			

Social, Health, & Well-Bein	Imani Community Church	11800 Mustang Chase	AUSTIN	TX	Travis	80	4	4	4	4	- discussion of inclusion via web-based seminars, providing bandwidth to “hundreds of children,” but no evidence or specifics; small scope			
Social, Health, & Well-Bein	Jewish Community Association of Austin	7300 Hart Lane	AUSTIN	TX	Travis	80	4	4	4	4	- strong focus on digital inclusion through outreach programs to surrounding community, schools, public use of technology; other nonprofits use campus computers	Northwest		
Social, Health, & Well-Bein	Meals on Wheels and More	3227 E. 5th St	AUSTIN	TX	Travis	80	4	4	4	4	Provides research and advocacy about digital inclusion, helped senior centers obtain computers, strong focus on underserved population and using technology to reach more people, but tele-service requires existing connection	Senior		
Social, Health, & Well-Bein	Micah 6	2130 Guadalupe St	AUSTIN	TX	Travis	80	4	4	4	4	- emphasize inclusion, access to apply for jobs; desire to increase ability/ease of intake for clients	Youth	Central	Homeless youth in UT area
Social, Health, & Well-Being (Out Youth Austin	909 E. 49½ St.	AUSTIN	TX	Travis	80	4	4	4	4	- has clear objectives and goals for widening scope of organization; emphasizes inclusion via computer lab and redesigning web presence to account for smartphones and through texting for those without internet; hope to increase awareness of services, conn	Youth	Northeast	Sexual and gender minority youth, especially Hispanic and African-American
Social, Health, & Well-Bein	Parker Lane UMC	2103 Parker Lane	AUSTIN	TX	Travis	80	4	4	4	4	- promote inclusion through open door computer lab and classes, strong emphasis on digital inclusion; focus on underserved communities; intend to spread awareness around neighborhood		Southeast	
Social, Health, & Well-Bein	PeopleFund	2921 E 17th St Building D Suite 100	AUSTIN	TX	Travis	80	3	4	4	5	- vague about digital inclusion element; whole focus of organization is on underserved; inclusive process but small scope and no new programs		East	
Social, Health, & Well-Being (SafePlace	1515 Grove Blvd	AUSTIN	TX	Travis	80	4	4	4	4	- strong emphasis on providing computer access, recent grant to provide tablets for children; focus on providing underserved better/faster access to resources, video conferencing with legal services			78% female clients, survivors of abuse and domestic violence
Social, Health, & Well-Bein	St. David's Episcopal Church	1301 East 8th St.	AUSTIN	TX	Travis	80	4	4	4	4	- heavy emphasis on inclusion and underserved; would allow for expansion of computer center due to increased bandwidth but otherwise new services have not yet “revealed themselves;”		East	Emphasis on homeless population
Social, Health, & Well-Being (Sustainable Food Center	2921 E 17th St Building C	AUSTIN	TX	Travis	80	3	4	4	5	wide-ranging community reach; active social media and interactive presenc			Primarily targets disadvantaged neighborhoods
Social, Health, & Well-Bein	Texas Rio Grande Legal Aid	4920 N IH-35	AUSTIN	TX	Travis	80	4	4	4	4	- promotes capacity for outreach programs but not public access	Hispanic		
Social, Health, & Well-Bein	The Arc of the Capital Area	4902 Grover	AUSTIN	TX	Travis	80	4	4	4	4	- would create community room at Austin office for residents to fill out interactive self-help legal forms; remote intake sessions for potential clients			
											strong emphasis on digital inclusion, with eye toward employment in tech industry, lack of other available services, need for pilot program	Youth	Central	Pilot program targeted at children with autism
Social, Health, & Well-Being (American Gateways	314 E. Highland Mall Blvd., Suite 501	AUSTIN	TX	78752 Travis	75		3	4	4	Offers many programs to 1.65 million undocumented immigrants in Texas, as well as to documented immigrants. Will use Google Fiber to expand upon their Pro Bono Toolkit they offer		North	Serves documented and undocumented immigrants
Social, Health, & Well-Being (Austin Alpha Foundation/Blackland CDC	2111 Chicon	AUSTIN	TX	78722 Travis	75	2	4	4	5	- train attorneys who did not specialize in immigration issues; but do			
											- Non-rofit that focuses on awarding scholarships, providing mentorship for students in middle school and junior high, and conducting educational workshops within the African American Austin community			
Social, Health, & Well-Bein	Casa Marianella	821 Gunter St	AUSTIN	TX	78702 Travis	75	5	3	4	3	- No specific detail on how they would utilize Google	Black	East	Members of Blackland residences;
											- Incredible amount of collaborations			
											- Serve as a “central hub” for immigrants to search for jobs, ESL classes, and other social services; states that GF will help the staff advance all these services			Immigrants, refugees, asylees, and asylum seekers; Ethnicities are African, Hispanic, and Asian
											- How to include digital inclusion: they work towa	Other		
Social, Health, & Well-Bein	CommUnityCare Health Centers	928 Blackson Ave.	AUSTIN	TX	78752 Travis	75	5	3	3	4	Through their many affiliations, collaborate on integrated service delivery including women's health, vision care, behavioral health, in addition to medical, nursing and pharmacy academic residency programs; has The Federal Health Insurance Marketplace for underinsured and uninsured individuals		East	Medically underserved; 66% Hispanic, 16% Caucasian, 12% African American, 6% other
											With GF, CommUnityCare's Financial Screening staff will be able to expand in assisting members to apply for benefits such as Medicaid, CHIP, SNAP and TANF; also implementing a patient portal to allow participants to directly deal with their health care			
											Another new service: telemedicine program			
Social, Health, & Well-Bein	CommUnityCare Health Centers	500 E. 7th	AUSTIN	TX	78701 Travis	75	5	3	3	4	- Through their many affiliations, collaborate on integrated service delivery including women's health, vision care, behavioral health, in addition to medical, nursing and pharmacy academic residency programs; has The Federal Health Insurance Marketplace		Central	Medically underserved; 66% Hispanic, 16% Caucasian, 12% African American, 6% other
Social, Health, & Well-Bein	CommUnityCare Health Centers	825 E. Rundberg, Suite F	AUSTIN	TX	78753 Travis	75	5	3	3	4	-Through their many affiliations, collaborate on integrated service delivery including women's health, vision care, behavioral health, in addition to medical, nursing and pharmacy academic residency programs; has The Federal Health Insurance Marketplace f		North	Medically underserved; 66% Hispanic, 16% Caucasian, 12% African American, 6% other
Social, Health, & Well-Bein	CommUnityCare Health Centers	1631 E. Second St.	AUSTIN	TX	78702 Travis	75	5	3	3	4	-Through their many affiliations, collaborate on integrated service delivery including women's health, vision care, behavioral health, in addition to medical, nursing and pharmacy academic residency programs; has The Federal Health Insurance Marketplace f		East	Medically underserved; 66% Hispanic, 16% Caucasian, 12% African American, 6% other
Social, Health, & Well-Bein	CommUnityCare Health Centers	1221 W. Ben White, #112B	AUSTIN	TX	78704 Travis	75	5	3	3	4	-Through their many affiliations, collaborate on integrated service delivery including women's health, vision care, behavioral health, in addition to medical, nursing and pharmacy academic residency programs; has The Federal Health Insurance Marketplace f		South	Medically underserved; 66% Hispanic, 16% Caucasian, 12% African American, 6% other
Social, Health, & Well-Bein	CommUnityCare Health Centers	4614 North IH-35	AUSTIN	TX	78703 Travis	75	5	3	3	4	-Through their many affiliations, collaborate on integrated service delivery including women's health, vision care, behavioral health, in addition to medical, nursing and pharmacy academic residency programs; has The Federal Health Insurance Marketplace f		North	Medically underserved; 66% Hispanic, 16% Caucasian, 12% African American, 6% other
Social, Health, & Well-Bein	CommUnityCare Health Centers	211 Comal St., Austin	AUSTIN	TX	78702 Travis	75	5	3	3	4	- Through their many affiliations, collaborate on integrated service delivery including women's health, vision care, behavioral health, in addition to medical, nursing and pharmacy academic residency programs; has The Federal Health Insurance Marketplace			Medically underserved; 66% Hispanic, 16% Caucasian, 12% African American, 6% other
Social, Health, & Well-Bein	CommUnityCare Health Centers	2901 North IH-35, #101	AUSTIN	TX	78722 Travis	75	5	3	3	4	- Through their many affiliations, collaborate on integrated service delivery including women's health, vision care, behavioral health, in addition to medical, nursing and pharmacy academic residency programs; has The Federal Health Insurance Marketplace		Central	Medically underserved; 66% Hispanic, 16% Caucasian, 12% African American, 6% other

Social, Health, & Well-Bein	CommUnityCare Health Centers	1000 E. 41st St., Ste. 925	AUSTIN	TX	78751 Travis	75	5	3	3	4	- Through their many affiliations, collaborate on integrated service delivery including women's health, vision care, behavioral health, in addition to medical, nursing and pharmacy academic residency programs; has The Federal Health Insurance Marketplace	Central	Medically underserved; 66% Hispanic, 16% Caucasian, 12% African American, 6% other	
Social, Health, & Well-Bein	CommUnityCare Health Centers	1200-B Montopolis	AUSTIN	TX	78741 Travis	75	5	3	3	4	- Through their many affiliations, collaborate on integrated service delivery including women's health, vision care, behavioral health, in addition to medical, nursing and pharmacy academic residency programs; has The Federal Health Insurance Marketplace	Southeast	Medically underserved; 66% Hispanic, 16% Caucasian, 12% African American, 6% other	
Social, Health, & Well-Bein	CommUnityCare Health Centers	1210 W. Braker Lane	AUSTIN	TX	78758 Travis	75	5	3	3	4	- Through their many affiliations, collaborate on integrated service delivery including women's health, vision care, behavioral health, in addition to medical, nursing and pharmacy academic residency programs; has The Federal Health Insurance Marketplace	North	Medically underserved; 66% Hispanic, 16% Caucasian, 12% African American, 6% other	
Social, Health, & Well-Bein	CommUnityCare Health Centers	8656-A Hwy 71 West, Suite C,	AUSTIN	TX	78735 Travis	75	5	3	3	4	- Through their many affiliations, collaborate on integrated service delivery including women's health, vision care, behavioral health, in addition to medical, nursing and pharmacy academic residency programs; has The Federal Health Insurance Marketplace	Southwest	Medically underserved; 66% Hispanic, 16% Caucasian, 12% African American, 6% other	
Social, Health, & Well-Bein	CommUnityCare Health Centers	15 Waller St.	AUSTIN	TX	78702 Travis	75	5	3	3	4	- Through their many affiliations, collaborate on integrated service delivery including women's health, vision care, behavioral health, in addition to medical, nursing and pharmacy academic residency programs; has The Federal Health Insurance Marketplace	East	Medically underserved; 66% Hispanic, 16% Caucasian, 12% African American, 6% other	
Social, Health, & Well-Bein	CommUnityCare Health Centers	2802 Webberville Rd.	AUSTIN	TX	78702 Travis	75	5	3	3	4	- Through their many affiliations, collaborate on integrated service delivery including women's health, vision care, behavioral health, in addition to medical, nursing and pharmacy academic residency programs; has The Federal Health Insurance Marketplace	East	Medically underserved; 66% Hispanic, 16% Caucasian, 12% African American, 6% other	
Social, Health, & Well-Bein	CommUnityCare Health Centers	825 E. Rundberg, #B1	AUSTIN	TX	78753 Travis	75	5	3	3	4	- Through their many affiliations, collaborate on integrated service delivery including women's health, vision care, behavioral health, in addition to medical, nursing and pharmacy academic residency programs; has The Federal Health Insurance Marketplace	North	Medically underserved; 66% Hispanic, 16% Caucasian, 12% African American, 6% other	
Social, Health, & Well-Bein	CommUnityCare Health Centers	2529 S. First St.	AUSTIN	TX	78704 Travis	75	5	3	3	4	- Through their many affiliations, collaborate on integrated service delivery including women's health, vision care, behavioral health, in addition to medical, nursing and pharmacy academic residency programs; has The Federal Health Insurance Marketplace		Medically underserved; 66% Hispanic, 16% Caucasian, 12% African American, 6% other	
Social, Health, & Well-Bein	CommUnityCare Health Centers	6801 S IH-35, #1-E	AUSTIN	TX	78744 Travis	75	5	3	3	4	- Through their many affiliations, collaborate on integrated service delivery including women's health, vision care, behavioral health, in addition to medical, nursing and pharmacy academic residency programs; has The Federal Health Insurance Marketplace	South	Medically underserved; 66% Hispanic, 16% Caucasian, 12% African American, 6% other	
Social, Health, & Well-Bein	CommUnityCare Health Centers	1313 Red River, #320	AUSTIN	TX	78701 Travis	75	5	3	3	4	- Through their many affiliations, collaborate on integrated service delivery including women's health, vision care, behavioral health, in addition to medical, nursing and pharmacy academic residency programs; has The Federal Health Insurance Marketplace	Central	Medically underserved; 66% Hispanic, 16% Caucasian, 12% African American, 6% other	
Social, Health, & Well-Bein	LifeWorks	835 N. Pleasant Valley Road	AUSTIN	TX	Travis	75	5	3	3	4	- partnership with Dell to provide technology for inclusion efforts, focus on computer literacy and use of digital resources to help underserved populations find jobs, education, support; computer lab available to those without internet, training/GED/educ	Youth	East	
Social, Health, & Well-Bein	LifeWorks	3700 South 1st Street	AUSTIN	TX	Travis	75	5	3	3	4	- partnership with Dell to provide technology for inclusion efforts, focus on computer literacy and use of digital resources to help underserved populations find jobs, education, support; computer lab available to those without internet, training/GED/educ	Youth	South	
Social, Health, & Well-Bein	LifeWorks	3708 South 2nd Street	AUSTIN	TX	Travis	75	5	3	3	4	- partnership with Dell to provide technology for inclusion efforts, focus on computer literacy and use of digital resources to help underserved populations find jobs, education, support; computer lab available to those without internet, training/GED/educ	Youth	South	
Social, Health, & Well-Bein	Micah 6	2203 San Antonio Street	AUSTIN	TX	Travis	75	4	3	4	4	emphasize inclusion, access to apply for jobs; desire to increase ability/ease of intake for clients	Youth	Central	Homeless youth in UT area
Social, Health, & Well-Bein	Boys and Girls Club of Austin	5407 N IH-35, Suite 400	AUSTIN	TX	78723 Travis	70	4	4	2	4	- Wealth in partnerships - including AISD, COA, Dell Inc., AMD, Google, CTAN, etc. -Focus on technology education and exposure in 22 sites in the Austin Area; will provide equipment and education for free for their members and their families -Will offer - State that GF will help people become more aware of cooperative living, and in turn, of cheaper living - thus make college more accessible for first generation college students and the % of students receiving financial aid	Youth	Other	Youth who are economically disadvantaged and at risk
Social, Health, & Well-Bein	College Houses, Inc.	1906 Pearl St.	AUSTIN	TX	78705 Travis	70	3	3	4	4	- New services: digital file	Central	First generation students and students receiving financial aid	
Social, Health, & Well-Bein	Foundation Communities	2600 W. Stassney	AUSTIN	TX	Travis	70	5	3	3	3	- strong emphasis on inclusion through computer access and education on financial planning, critical services during tax time; services often only access clients have	South		
Social, Health, & Well-Bein	Foundation Communities	2906 E MLK Blvd	AUSTIN	TX	Travis	70	5	3	3	3	- strong emphasis on inclusion through computer access and education on financial planning, critical services during tax time; services often only access clients have	East		
Social, Health, & Well-Bein	Livestrong Foundation	2201 E. 6th St.	AUSTIN	TX	Travis	70	4	4	3	3	strong focus on underserved communities through multilingual resources, training community health workers, extensive data analysis and clear goals and benchmarks		Cancer patients and families	
Social, Health, & Well-Bein	Refugees Services of Texas	7801 N Lamar Blvd Suite F-20	AUSTIN	TX	Travis	70	4	3	3	4	- strong emphasis on inclusion and providing computer access and literacy for clients without own service; increased outreach to donors and volunteers - public wifi, public computers; emphasis on digitizing health care and catering to patients via internet; network serves wide range of people, some elements of inclusion but no new specific plans for initiatives		Refugees	
Social, Health, & Well-Being (Seton Family Healthcare	1201 W. 38th Street	AUSTIN	TX	Travis	70	3	4	3	4	For new service, states that they will make their educational material more accessible to those who do not have internet access; but does not provide information on how they would do this.			
Social, Health, & Well-Being (American Cancer Society	11701 Stonehollow Drive	AUSTIN	TX	78758 Travis	65		2	3	4	4 They will help the disenfranchised by directing the money that - One of the only LGBT people of color organization in Austin; served 520 individuals last year and has many partnerships with diverse communities - Highlights safety for its users: protection of LGBT folks from bullying that they otherwise might experie	Other	59% Caucasian/White, 19% Hispanic/Latino, 11% African American/Black, 2% Asian, 9% Other; 9% uninsured, 25% on Medicaid/Medicare	
Social, Health, & Well-Being (Austin Latino / a Lesbian and Gay Organization (aligo)	701 Tillery Street Suite A-1	AUSTIN	TX	78702 Travis	65	4	3	3	3			Focus on all ages, LGBTQ people of color in all of Austin	

Social, Health, & Well-Being (Austin Lighthouse for the Blind	2307 Business Center Drive	AUSTIN	TX	78744 Travis	65	3	3	3	4	- Focus on Blind and Disabled people - Will use Google Fiber to have a computer lab specifically designated to train BVI employees on software applications to increase chances for employment as well as to create an interactive web site for posting job op	Other	Southeast	Of clients: 5 Asian, 50 African American, 98 Caucasian, 112 Hispanic; 140 are blind or visually impaired	
Social, Health, & Well-Bein	Austin Speech Labs	7800 Shoal Creek Blvd, Suite 136 S	AUSTIN	TX	78757 Travis	65	3	4	2	4	- Mission: provide intensive speech therapy to stroke survivors so they can communicate again - Partners: UT, Baylor, Austin Group for Elderly, City of Austin, etc. - Offers service at \$10/hr, and free therapy for those that qualify for financial assist			Stroke survivors	
Social, Health, & Well-Bein	Pecan Street, Inc.	3924 Berkman Drive	AUSTIN	TX	Travis	65	2	3	4	4	want to simplify and publicize information on energy consumption and include more of community and volunteers, but otherwise no details on direct aid to underserved communities - expand video outreach to clients and social workers, partner agencies; have set up two public kiosks in county libraries and would like to add more (inclusion); more efficient and reliable outreach via better video and online service, live video chats f - stated plans to offer digital job training, technology workshops, partner with nonprofits to offer; want to be hub for "tech-minded social entrepreneurs," offer programs around city through network of partners; few specifics	East			
Social, Health, & Well-Being (Texas Legal Services Center	815 Brazos Suite 1100	AUSTIN	TX	Travis	65	4	3	3	3	Senior			Low-income clients with emphasis on seniors	
Social, Health, & Well-Bein	The Austin Stone Community Church	1033 La Posada Drive	AUSTIN	TX	Travis	65	3	4	2	4		North		Clients 95% Hispanic or African-American	
Social, Health, & Well-Bein	Texas Health Institute	8501 N. Mopac Expressway	AUSTIN	TX	Travis	60	3	3	3	3	- only discussion of underserved and inclusion has to do with increasing organization's capacity through new connection; would create new website with information on women's health and caregiving; discusses convening solutions to digital gap but no specif				
Social, Health, & Well-Bein	Active Life	911 W. Anderson Lane, #101	AUSTIN	TX	78757 Travis	60		4	3	2	3	Focuses on healthier ways of living for economically disadvantaged youth and families; in partnerships with H-E-B and SNAP. Provides their education online; new service is commitment to montly webinars for schools with high percentage of economically Has a special affinity for elderly of low-income/SES. Would use GF to help with seniors' current access to e-mail/Skype/classes, but does not describe a more engaging type of new service (aka,			Serves all ages; focuses on economically disadvantaged
Social, Health, & Well-Being (AGE of Central Texas	3701 Cedar Street	AUSTIN	TX	78705 Travis	60		3	2	3	4	no educational accompaniment)	Senior		Mixed ethnicity: 41% white, 1% Asian, 20% African American, 17% other
Social, Health, & Well-Bein	Austin Hindu Temple	9801 Decker Lane	AUSTIN	TX	78724 Travis	60	3	3	2	4	- New service involves self-operated kiosks and counter services, video streaming, adn voip applications, specifically for Hindus who come from Bhutan as refugees - States that about 10,000 families will aid from this; but unclear of whether this describ - New service is streamlining the adopt process of sheltered animals online, as well as offering educational opportunities to Central Texans regarding animal welfare that they have been unable to do with their current system	Asian	Northeast	Asian and South Asian Hindu families	
Social, Health, & Well-Bein	Austin Humane Society	124 W. Anderson Ln.	AUSTIN	TX	78752 Travis	60	3	2	3	4	- Does not foster digital inc - Will use Google Fiber to have a computer lab specifically designated to train BVI employees on software applications to increase chances for employment as well as to create an interactive web site for posting job openings, information relating to new te			Sheltered animals; states that pets enrich the lives of all, regardless of background	
Social, Health, & Well-Being (Austin Lighthouse for the Blind	4509 Freidrich Lane Bldg 4	AUSTIN	TX	78744 Travis	60	3	3	2	4	- Focus on Blind and Disabled people - Will use Google Fiber to have a computer lab specifically designated to train BVI employees on software applications to increase chances for employment as well as to create an interactive web site for posting job o	Other	Southeast	5 Asians, 50 African Americans, 98 Caucasians, 112 Hispanic; 140 are blind or visually impaired	
Social, Health, & Well-Being (Austin Lighthouse for the Blind	4801 Freidrich Lane, Bldg 2	AUSTIN	TX	78744 Travis	60	3	3	2	4	- Focus on Blind and Disabled people - Will use Google Fiber to have a computer lab specifically designated to train BVI employees on software applications to increase chances for employment as well as to create an interactive web site for posting job op	Other	Southeast	5 Asians, 50 African Americans, 98 Caucasians, 112 Hispanic; 140 are blind or visually impaired	
Social, Health, & Well-Being (Austin Lighthouse for the Blind	2301 E. Elmo, Bldg 2	AUSTIN	TX	78744 Travis	60	3	3	2	4	- Austin Pets Alive! - Use GF to integrate more responsive web services, webcam feeds, embedded animal monitoring, better data visualization and tracking - all to provide better access to the Austin community to see the animals as well as learn more - Works closely with Young Men's Business League of Austin (founded by them), with Andy Roddick Foundation, GENAustin, PARD	Other	Southeast	5 Asians, 50 African Americans, 98 Caucasians, 112 Hispanic; 140 are blind or visually impaired	
Social, Health, & Well-Bein	Austin Pets Alive!	1156 Cesar Chavez St.	AUSTIN	TX	78703 Travis	60	3	3	3	3	- Each summer, offers >800 high potential, low income youth to attend week-long residential summer camps; attendance (with uniform	Youth	Other	Of youth who attended in 2012: 67% from income below poverty level;48% African American, 43% Hispanic; 60% from single parents	
Social, Health, & Well-Bein	Barton Creek Senior Living Center	2500 Barton Creek Blvd	AUSTIN	TX	78735 Travis	60	2	3	3	4	-Sees GF as a valuable tool in keeping residents connected to their community, friends and family members to combat helplessness, loneliness and depression -In new service, states that GF will "enhance the presence of [their] virtual community and will p - Services: provides financial assistance to low-income and homeless people, assist with means of becoming a part of 'mainstream' society, via birth certificates, ID cards, transportation (passes for CapMetro), licensing for employment	Senior			
Social, Health, & Well-Bein	Central Presbyterian Church	200 E. 8th Street	AUSTIN	TX	78701 Travis	60	3	3	2	4	- Currently do not - discussion of inclusion on sharing tech with students, but only staff would access Google Fiber through mobile devices; clients without computers at home able to use at office, emphasis on serving low-income parents who need place for children to go	Youth	East		
Social, Health, & Well-Bein	LifeAustin Church	8901 Hwy 71 West	AUSTIN	TX	Travis	60	3	3	3	3	Interest in reaching underserved populations and discussion of inclusion, and Interest in spreading educational materials through technology, but little detail or plan for scope and specifics		West		
Social, Health, & Well-Bein	Lutheran Social Services of the South	8305 Cross Park Drive	AUSTIN	TX	Travis	60	3	3	3	3	Interest in helping children without other resources, "level technology playing field" for kids by easing access to digital resources for them and case workers, but few details - only discussion of inclusion is better distribution of digital materials; underserved community is focus of ministry efforts but no specifics about how community would directly benefit from Google Fiber		Northwest		
Social, Health, & Well-Bein	Reach Church	10700 Anderson Mill Road	AUSTIN	TX	Travis	60	3	3	3	3	- clear organizational benefit to underserved; however, connection would improve infrastructure of service, not inclusion				
Social, Health, & Well-Bein	Society of St. Vincent de Paul	7801 N Lamar Blvd Suite D101	AUSTIN	TX	Travis	60	3	3	3	3	- clear organizational benefit to underserved; however, connection would improve infrastructure of service, not inclusion				
Social, Health, & Well-Bein	Society of St. Vincent de Paul	1327 S Congress Ave	AUSTIN	TX	Travis	60	3	3	3	3	- clear organizational benefit to underserved; however, connection would improve infrastructure of service, not inclusion				
Social, Health, & Well-Bein	Society of St. Vincent de Paul	818 Yager Lane	AUSTIN	TX	Travis	60	3	3	3	3	- clear organizational benefit to underserved; however, connection would improve infrastructure of service, not inclusion				

Social, Health, & Well-Bein	Society of St. Vincent de Paul	10205 FM 620	AUSTIN	TX	Travis	60	3	3	3	3	- clear organizational benefit to underserved; however, connection would improve infrastructure of service, not inclusion - clear organizational benefit to underserved; however, connection would improve infrastructure of service, not inclusion			
Social, Health, & Well-Bein	Society of St. Vincent de Paul	9500 Neenah	AUSTIN	TX	Travis	60	3	3	3	3	- clear organizational benefit to underserved; however, connection would improve infrastructure of service, not inclusion			
Social, Health, & Well-Bein	Society of St. Vincent de Paul	1610 E. 11th	AUSTIN	TX	Travis	60	3	3	3	3	- clear organizational benefit to underserved; however, connection would improve infrastructure of service, not inclusion			
Social, Health, & Well-Bein	Society of St. Vincent de Paul	900 Tillery	AUSTIN	TX	Travis	60	3	3	3	3	- clear organizational benefit to underserved; however, connection would improve infrastructure of service, not inclusion			
Social, Health, & Well-Bein	Society of St. Vincent de Paul	2010 Guadalupe St.	AUSTIN	TX	Travis	60	3	3	3	3	- clear organizational benefit to underserved; however, connection would improve infrastructure of service, not inclusion			
Social, Health, & Well-Bein	Society of St. Vincent de Paul	5909 Reicher Dr.	AUSTIN	TX	Travis	60	3	3	3	3	- clear organizational benefit to underserved; however, connection would improve infrastructure of service, not inclusion			
Social, Health, & Well-Bein	Society of St. Vincent de Paul	12041 Bittern Hollow	AUSTIN	TX	Travis	60	3	3	3	3	- clear organizational benefit to underserved; however, connection would improve infrastructure of service, not inclusion			
Social, Health, & Well-Bein	Society of St. Vincent de Paul	4311 Small Dr.	AUSTIN	TX	Travis	60	3	3	3	3	- clear organizational benefit to underserved; however, connection would improve infrastructure of service, not inclusion			
Social, Health, & Well-Bein	Society of St. Vincent de Paul	203 E. 10th St.	AUSTIN	TX	Travis	60	3	3	3	3	- clear organizational benefit to underserved; however, connection would improve infrastructure of service, not inclusion			
Social, Health, & Well-Bein	Society of St. Vincent de Paul	5455 Bee Cave Rd.	AUSTIN	TX	Travis	60	3	3	3	3	- clear organizational benefit to underserved; however, connection would improve infrastructure of service, not inclusion			
Social, Health, & Well-Bein	Society of St. Vincent de Paul	4800 Convict Hill Rd.	AUSTIN	TX	Travis	60	3	3	3	3	- clear organizational benefit to underserved; however, connection would improve infrastructure of service, not inclusion			
Social, Health, & Well-Bein	Society of St. Vincent de Paul	4600 E. Ben White	AUSTIN	TX	Travis	60	3	3	3	3	- clear organizational benefit to underserved; however, connection would improve infrastructure of service, not inclusion			
Social, Health, & Well-Bein	Society of St. Vincent de Paul	126 W. Oltorf	AUSTIN	TX	Travis	60	3	3	3	3	- clear organizational benefit to underserved; however, connection would improve infrastructure of service, not inclusion			
Social, Health, & Well-Bein	Society of St. Vincent de Paul	10000 David Moore Dr.	AUSTIN	TX	Travis	60	3	3	3	3	- clear organizational benefit to underserved; however, connection would improve infrastructure of service, not inclusion			
Social, Health, & Well-Bein	Society of St. Vincent de Paul	7601 Burnet Rd.	AUSTIN	TX	Travis	60	3	3	3	3	- clear organizational benefit to underserved; however, connection would improve infrastructure of service, not inclusion			
Social, Health, & Well-Bein	Texas State Independent Living Council	4319 James Casey St. Suite 100	AUSTIN	TX	Travis	60	3	3	3	3	faster communication in collecting public feedback, could create ebook and text delivery system for clients (though this isn't necessarily digital inclusion), staff and partners would benefit from faster service, would build organizational but not necessarily community capacity	Senior		
Social, Health, & Well-Bein	Austin Institute for the Study of Family and Culture	1611 West Avenue	AUSTIN	TX	78701 Travis	55	2	3	3	3	- Will promote digital inclusion by sharin gdata on questions related to family, sexuality, social structures and human relationships; with the ultimate hope to make all data public - Vague answers as to how the community will benefit as well as to what - Focus on Blind and Disabled people			Urban ethnic minorities and a focus on sexuality of youth along a spectrum of ethnicities
Social, Health, & Well-Being (Austin Lighthouse for the Blind	4009 Commerce Center Drive, Suite 600	AUSTIN	TX	78744 Travis	55	3	3	1	4	- Will use Google Fiber to have a computer lab specifically designated to train BVI employees on software applications to increase chances for employment as well as to create an interactive web site for posting job op	Northeast		5 Asians, 50 African Americans, 98 Caucasians, 112 Hispanic; 140 are blind or visually impaired
Social, Health, & Well-Bein	Breakthrough Austin	1050 E 11 St , Suite 350	AUSTIN	TX	78702 Travis	55	3	3	2	3	-Provides low-income students access to technology side-by-side with skilled users; literacy in technology is a crucial focus for them; also provide technology access to parents with trainings on how to use AISD's ParentConnection, a website used to monit	Youth	Other	73% Hispanic, 19% African-American, 8% Other; >60% speak English as a second language; 91% qualify for free/reduced lunch
Social, Health, & Well-Bein	Coalition of Texans with Disabilities	316 W. 12th Street, Ste. 405	AUSTIN	TX	78701 Travis	55	2	3	2	4	- States that GF will help with consumer directed services (such as criminal background checks on prospective caregivers, reports filed with IRS and TWC, individual Medicaid claims, etc.); will help with their winning disability films at their Film Festiv			People with disabilities
Social, Health, & Well-Bein	First Presbyterian Church	8001 Mesa Dr	AUSTIN	TX	Travis	55	2	3	3	3	- only discussion of inclusion is with homeless population - very small group (4-6 families) using internet on campus, allowing members more access to donating online		Northwest	
Social, Health, & Well-Bein	Roman Catholic Diocese of Austin	1600 S Congress Ave	AUSTIN	TX	Travis	55	2	3	3	3	- only discussion of inclusion is centered around social media and outreach; only discussion of underserved is about services that would be funded by internet savings For new service, states that they will make their educational material more accessible to those who do not have internet access; but does not provide information on how they would do this.			
Social, Health, & Well-Being (American Cancer Society	2433 Ridgepoint Drive	AUSTIN	TX	78754 Travis	50	2	3	1	4	They will help the disenfranchised by directing the money that Mission is to serve unemployed Vets and help develop their professional skills in order to successfully seek jobs. Intend to give homeless Vets access to online training; little information in 2 how this service will be implemented	Other		59% Caucasian/White, 19% Hispanic/Latino, 11% African American/Black, 2% Asian, 9% Other; 9% uninsured, 25% on Medicaid/Medicare
Social, Health, & Well-Bein	American Legion Post 76	404 Atlanta	AUSTIN	TX	78703 Travis	50	2	3	3	3		Senior	Central	Does not describe ethnicities served; focus on homeless Veterans
Social, Health, & Well-Being (Any Baby Can	1121 E. 7th Street	AUSTIN	TX	78702 Travis	50	2	2	3	3	Clearly serves a necessary demographic, but states that their new service involves bettering the process of their home visits... yet Google Fiber cannot 'travel' with those who make home visits. - Main campus is in one of the most highly educated and most wealthy areas, but the most "un-churched" area of Austin - Will use Google Fiber through video distribution, Pod cast, Christian music distribution and usage	Youth	Other	Focus on youth and families in poverty; 65% Hispanic, 14% African American, 14% White, 7% Other
Social, Health, & Well-Bein	Austin Christian Fellowship	6401 River Place Boulevard	AUSTIN	TX	78730 Travis	50	2	2	3	3	- Does not address digital inclusi -Mission: to serve needy individuals, families and communities throughout the world, including the United States, India and Africa -Has 'Consultative Status' with the Economic and Social Council of the United Nations		Northwest	Does not describe ethnicity; one of the "most wealthy" areas of Austin
Social, Health, & Well-Bein	BAPS Austin	12246 Running Bird Lane	AUSTIN	TX	78758 Travis	50	2	2	3	3	-States that it will promote digita How to promote digital inclusion: better communication with Austin Diocese partner and have faster reports to grant recipients States that it will help the underserved by having faster response time and having notification done in a timely manner			
Social, Health, & Well-Bein	Catholic Charities of Central Texas	1625 Rutherford St			Travis	50	2	2	2	4				
Social, Health, & Well-Bein	Community Housing Expansion of Austin	7910 GAULT ST	AUSTIN	TX	78757 Travis	50	2	2	3	3	- New service: provide their Wooten neighborhood with free internet, and the Wooten neighborhood currently lacks any access to public internet...; also plan to provide free educational workshops and programs to teach disadvantaged members of community how		Central	

Social, Health, & Well-Bein	Environment Texas Research & Policy Center	815 Brazos Suite 600	AUSTIN	TX	Travis	50	2	3	1	4	research center used by public, brief discussion of how environmental issues disproportionately affect underserved communities but disconnect between Google Fiber and digital inclusion		
Social, Health, & Well-Bein	Primero Health, Inc.	1701 East 7th Street	AUSTIN	TX	Travis	50	3	2	2	3	Very small scope of inclusion that seems to still be in developmental stages	East	Predominantly African-American and Hispanic clients making less than \$40,000 a year
Social, Health, & Well-Bein	River Bend Church	4214 Capital of Texas Hwy N	AUSTIN	TX	Travis	50	2	2	3	3	would enable more people to connect to services, Online community, but no discussion or detail about inclusion or access for underserved beyond wifi and streaming services	West	
Social, Health, & Well-Bein	Austin Recovery	4201 S. Congress Ave., Suite 202	AUSTIN	TX	78745 Travis	45	1	2	2	4	Provided no answers as to how the organization promotes digital inclusion or how the community will benefit - Did not answer 4 of the 5 questions.		
Social, Health, & Well-Bein	First English Lutheran Church	3001 Whitis Ave	AUSTIN	TX	Travis	45	2	2	2	3	discussion of inclusion with homeless youth in area who could tap into access, could expand reach into community, lack of detail	Central	
Social, Health, & Well-Bein	For The City Network	500 E St Johns Ave #105	AUSTIN	TX	Travis	45	3	2	2	2	programs that focus on inclusion and computer access for underserved communities, collaborate with many other groups, lack of detail	Northeast	
Social, Health, & Well-Bein	Holy Family Catholic School	9400 Neenah Avenue	AUSTIN	TX	Travis	45	2	2	2	3	only discussion of inclusion or underserved communities is that technology will be available to everyone, no further detail	Youth	Northwest
Social, Health, & Well-Bein	Holy Word Lutheran Church	10601 Bluff Bend Drive	AUSTIN	TX	Travis	45	2	2	2	3	- brief discussion of underserved population in church community and desire for computer classes and inclusion, but very little detail or evidence	Northwest	
Social, Health, & Well-Bein	Wonders and Worries	9101 Burnet Road Suite 107	AUSTIN	TX	Travis	45	3	2	2	2	- would use new ability to provide video conferencing, staff support at hospitals via video; reach more remote communities; discussion of providing new tech services to young clients but little detail about reaching underserved populations	Youth	Children with parents with serious illnesses
Social, Health, & Well-Being (Sickle Cell Austin	314 E Highland Mall Blvd Suite 108	AUSTIN	TX	Travis	40	3	1	2	2	emphasis on underserved and on more access to computer, but Very little detail and small scope of organization		Patients and families affected by sickle cell, primarily low-income
Social, Health, & Well-Bein	UT Chabad House	2101 Nueces St	AUSTIN	TX	Travis	40	2	2	2	2	Very little discussion of underserved population - no mention of whether students using free service have internet access elsewhere	Central	UT students
Social, Health, & Well-Bein	Texas School for the Blind and Visually Impaired	1100 W 45th St	AUSTIN	TX	Travis	35	1	2	2	2	almost no information		
Average:						75.876623	3.6558	3.70779	3.68182	4.12987			



Council Question and Answer

Related To	Agenda Item # 81	Meeting Date	December 12, 2013
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Additional Answer Information

1. How many disputes received an administrative review in the past year and for which utilities?

In 2013, we had 1,133 high usage electric complaints

In 2013, we had 1,133 electric administrative reviews

In 2013, we had 1,170 water complaints

In 2013, we had 1,170 water administrative reviews

2. How many administrative reviews resulted in formal hearings?

In 2013, we had 13 electric hearings

In 2013, we had 22 water hearings

3. Of those formal hearings, how many were settled in favor of the customer and how many in favor of the City?

Favor of the City: 14

Favor of the Customer: 3

Partial decision in favor of both parties: 18

4. What oversight or regular reporting to management is done regarding disputes and the outcomes of the administrative review and hearing process?

Utility staff review all hearing decisions on a monthly basis with a report back to upper management on number of hearings and results of hearings.

5. How are customers currently made aware of the option for an administrative review?

Customers are informed about the hearing administrative review via the delinquent notice and the broken payment arrangement notice.