

Austin Energy Low Income Consumer
Advocate Group
February 19, 2014
9:30 am – 12:30 pm
Town Lake Center, Assembly Room 100

Agenda

Meeting Objectives

1. Review group structure and protocols
2. Complete constituting the Working Group
3. Gain a common understanding of Austin Energy's deferred payment program and policies and mandates guiding those policies
4. Begin discussing Austin Energy's deferred payment policies and identifying areas of agreement for revised rules

9:15 AM

Gathering and Sign-In

9:30 AM

Welcome, Objectives and Agenda

Group Structure and Protocols

Additions to Working Group

Presentation: Deferred Payment Arrangement

Questions and Answers

Dialogue and Seeking Agreement: Deferred Payment Plans and Service Disconnections

Wrap-up and Next Steps

12:30 PM

Adjourn

Thank you for your participation today.