

Additional Backup Information

Related Items:

The Emergency Medical Services (EMS) communications section has had a high vacancy rate for entry-level call-taker and dispatch positions for the last two years due to the requirement that candidates for the Communications - Medic I position hold a minimum of an EMT Basic certification. This requirement narrows the pool of applicants and competes with the Field - Medic I candidates. To increase the pool of qualified applicants, EMS is proposing creating an intern program. Through the program, EMS will be able to hire non-certified personnel, provide job-specific training, and assist the employee in obtaining the required certification. Once the training is complete and the certification is obtained, the employee would be eligible to apply for the Communications – Medic I position.

The positions will be funded through personnel savings generated by the vacant Medic I and Medic II positions in the communications budget.