**Recommendation for Council Action (Purchasing)**

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<th>Austin City Council - Commissioner's Court Meeting</th>
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**Meeting Date:** August 7, 2014  
**Department:** Purchasing

**Subject**

Authorize award, negotiation and execution of a 36-month requirements services agreement with MOTOROLA SOLUTIONS, INC. for maintenance and support of the communication infrastructure for the Greater Austin-Travis County Regional Radio System in an amount not to exceed $9,156,571, with three 12-month extension options in an amount not to exceed $2,829,114 for the first extension option, $3,606,486 for the second extension option, and $3,714,681 for the third extension option, for a total amount not to exceed $19,306,852.

**Amount and Source of Funding**

Funding in the amount of $351,248 is available in the Fiscal Year 2013-2014 Operating Budget of CTM-Wireless. Funding for the remaining 34 months of the original agreement and the extension options is contingent upon available funding in future budgets. The City's portion of the total contract expenditure is approximately $12,788,949. The remaining estimated $6,517,903 will be reimbursed to the City by the other three participating GATRRS partners.

**Fiscal Note**

There is no unanticipated fiscal impact. A fiscal note is not required.

**Purchasing Language:** Sole Source

**Prior Council Action:**

**For More Information:** Jonathan Harris, Senior Buyer Specialist, 512-974-1771

**Boards and Commission Action:**

**Related Items:**

**MBE / WBE:** This contract will be awarded in compliance with City Code Chapter 2-9C (Minority-Owned and Women-Owned Business Enterprise Procurement Program). No subcontracting opportunities were identified; therefore, no goals were established for this contract.
This contract with Motorola Solutions, Inc. Austin, Texas, is for the maintenance, support, and repair of the communication infrastructure for the Greater Austin-Travis County Regional Radio System (GATRRS). This contract includes an around-the-clock call center for creation and tracking of trouble tickets, remote monitoring of all radio system sites and components, dispatch of technicians to make needed repairs, and repair and replacement of defective parts. Since the last maintenance contract was put in place in 2009, radio system infrastructure has expanded to include additional microwave network paths, more radio repeaters for better coverage and capacity, more consoles and equipment for backup dispatching capabilities, and expanded voice “logging” (recording) capabilities. These changes have been made to keep up with growth in the Austin/Travis County area and consequent growth in demand for better coverage, capacity, resiliency, and recording on the radio system; they have also led to increased maintenance and support costs from Motorola. Additional services, such as a “hosted” online shop management application for work orders, inventory tracking, and billing, are desired as options, subject to negotiation of the final contract.

On November 30, 2000, Council approved a purchase contract with Motorola for construction of the shared radio system to serve City of Austin, Travis County, AISD, UT-Austin, and two other partners who have since dropped out of the coalition. The radio system includes communication equipment on several towers throughout Travis County connected to a primary control site, situated at the Combined Transportation, Emergency, and Communications Center (CTECC), and a backup center located at Capital Area Council of Governments (CAPCOG). An Interlocal Agreement in place since 2004 mandates the allocation of GATRRS maintenance costs among all four current GATRRS Coalition partners.

The current sole-source maintenance contract expires at the end of August and it is critical that this contract be in place before that expiration. The components of the system are proprietary to Motorola, therefore Motorola is the only source to provide this maintenance and support. Subscriber units (handheld and vehicular radios) associated with the radio system are covered by a separate maintenance contract.