A/TCHHSD Comprehensive Public Health Planning

Presentation to City of Austin
Public Health & Human Services Subcommittee
September 16, 2014, 3 pm
700 Lavaca St., Austin, TX 78701

Presented by: Austin/Travis County Health and Human Services Department
Carlos Rivera — Shannon Jones — Dr. Philip Huang — Veena Viswanathan
Director — Deputy Director — Health Authority — Program Manager
Presentation Overview

Comprehensive Public Health Planning

• What is Accreditation?
• Why is Accreditation important?
• How will we as a city and county improve?
  • Ten Essential Public Health Services
  • Twelve Public Health Accreditation Domains

• Advancement, Best Practices, and Benefits for Travis County
  • Comprehensive Public Health Planning Work Statement in Interlocal
Accreditation Goal: Improve and Protect the health of the public by advancing the quality and performance of state, local, tribal, and territorial public health departments.

Accreditation requires an on-going health departmental commitment to improvement and adherence to national standards.

Source: Public Health Accreditation Board (PHAB)
What Does Accreditation Do?

<table>
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<tr>
<th>Identifies successes and opportunities for improvement</th>
<th>Means for accountability</th>
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<tr>
<td>Strengthens engagement of community and partnerships</td>
<td>Develops Public Health Workforce</td>
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<td>Improves communication with governance</td>
<td>Builds platform for Quality Improvement</td>
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<td>Increases the understanding of public health</td>
<td>Energizes the staff</td>
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Source: PHAB
## Incentives for Accreditation

- National recognition for public health practice
- Engage the public health workforce
- Access to network of public health experts
- Focus on improving the health department
- Prioritization for future funding and potential access to new funding streams
- Streamlines grant reporting
- Participation in developing a strong data base for best practices

*Source: PHAB*
Core Public Health Functions and Ten Essential Health Services

http://www.cdc.gov/nphpsp/essentialServices.html
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<tr>
<th>#</th>
<th>Domain Name</th>
<th>Examples</th>
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<tbody>
<tr>
<td>1</td>
<td>Assess</td>
<td>Community Health Assessment, Critical Health Indicators</td>
</tr>
<tr>
<td>2</td>
<td>Investigate</td>
<td>Contain/mitigate problems and issues * Maintain access to laboratories</td>
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<td>Maintain plan &amp; policies for urgent and non-urgent communications</td>
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<td>3</td>
<td>Inform &amp; Educate</td>
<td>HHSD and partner press releases, health fairs, presentations, mobile</td>
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<td></td>
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<td>health screenings</td>
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<tr>
<td>4</td>
<td>Community Engagement</td>
<td>Coalition building for collective impact * Convene community groups</td>
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<td>5</td>
<td>Policies and Plans</td>
<td>HHSD Strategic Planning</td>
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<tr>
<td></td>
<td></td>
<td>Community Health Improvement Planning</td>
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<tr>
<td>6</td>
<td>Public Health Laws</td>
<td>Review laws with governance</td>
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<tr>
<td></td>
<td></td>
<td>Educate community</td>
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<tr>
<td></td>
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<td>Enforce laws and coordinate with reporting agencies on violations</td>
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## Accreditation Domains, continued

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<tr>
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<th>Domain Name</th>
<th>Examples</th>
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| 7  | Access to Care           | Link people to healthcare  
                             Assure provision of care when not otherwise available |
| 8  | Workforce                | Promote development of future public health workers  
                             Assess staff competencies and address gaps through training |
| 9  | Quality Improvement      | Use performance management to monitor organizational objectives  
                             Implement QI processes at program and administrative levels |
| 10 | Evidence-Based Practices | Contribute to and apply evidence base of public health  
                             Educate others on research, best practices, and evaluations |
| 11 | Administration and Management | Maintain infrastructure to support functions  
                                          Ensure effective financial management system |
| 12 | Governance               | Maintain capacity to engage City Council and County Commissioners |
Benefits for City of Austin

- Advancement in Delivery of Public Health Services for city of Austin and county of Travis
  - Access to Best Practices and Experts Nation-wide
  - Meeting or Exceeding National Standards
  - Access to Prioritization of Funding and Access to New Funding

- Improved Communication with City Council and Commissioner's Court
  - Written communication on progress
  - Presentations and discussions for collaboration

- Participation and strong presence at engagements with partners

- Partner in Accreditation process and official Site Visit
Benefits for City of Austin

- Community Engagement and Feedback from city of Austin and county of Travis residents
  - Health promotion and education
  - Public health improvement planning and action
  - Ongoing presentations and outreach

- Access and Education on key areas of A/TCHHSD focus:
  - CHA/CHIP and Planning
    - Health Equity
    - Cultural and Linguistic Appropriate Services Assessment and Action Plan
  - Internal and External Communication
  - Quality Improvement
  - Performance Management
  - HHSD Workforce Development
The Seven Steps Of Accreditation

1. Pre-Application
2. Application
3. Documentation
4. Site Visit
5. Accreditation
6. Annual Reports
7. Reaccreditation
## Accreditation Next Steps

| Item                                                                 | Timeline                  | A/TCHHSD continues to improve services, meet gaps, and engage Travis County in progress through meetings, plans, papers, presentations, and community/partner engagements. |
|----------------------------------------------------------------------|---------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------
| Accreditation Coordinator (AC) and Leads review submissions for the 12 Domains | July 2014 – Oct 2014      |                                                                                                                                  |
| Executives review and approve submissions                           | Nov 2014 – Jan 2015       |                                                                                                                                  |
| AC finalizes and uploads submissions                                 | Feb 2015                  |                                                                                                                                  |
| **Director “Hits Submit Button”**                                   | **March 2015**            |                                                                                                                                  |
| PHAB and AC clarify questions on submissions                        | April – May 2015          |                                                                                                                                  |
| Site Visit team forms and reviews submissions                       | June – August 2015        |                                                                                                                                  |
| **Potential/estimated times for Site Visit**                        | **Sept – Oct 2015**       |                                                                                                                                  |
| • Interviews with Executives, AC, and Leads                         |                           |                                                                                                                                  |
| • Partner Lunch and discussion                                      |                           |                                                                                                                                  |
| • Review of additional information and sites                        |                           |                                                                                                                                  |
| Accreditation Decision, Report, and Recommendations                 | Nov – Dec 2015            |                                                                                                                                  |
| Annual A/TCHHSD Progress Reports                                    | 2016-2019                 |                                                                                                                                  |
Where can I learn more?

- [www.phaboard.org](http://www.phaboard.org)
  - Accreditation materials
  - Online training (5 CEUs)

- Email: [HHSDAccreditation@austintexas.gov](mailto:HHSDAccreditation@austintexas.gov)

- Contact Shannon Jones: 512-972-5410