#### www.austinenergy.com





Pathway to Energy Improvements

# Update on the Energy Conservation Audit and Disclosure (ECAD) Ordinance

Council Committee on Austin Energy November 13, 2014





## **Austin's Energy ECAD Role**

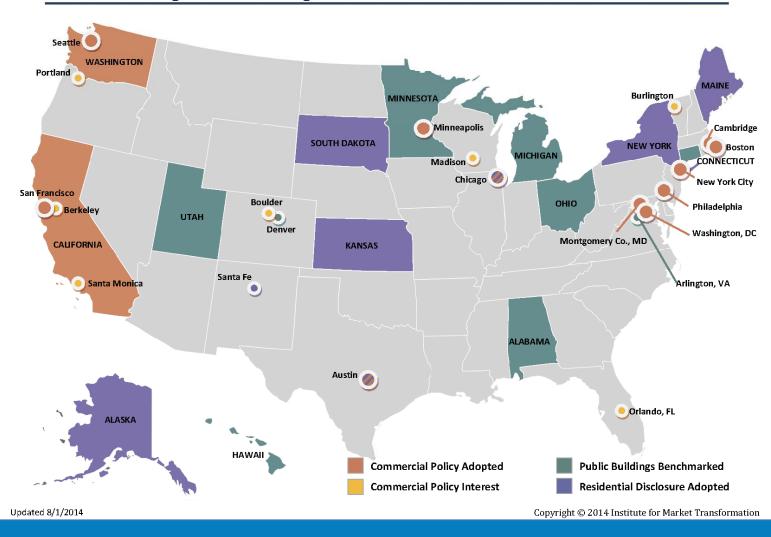
- Reduce carbon through conservation
- Implement benchmarking and disclosure
  - One of five cities initially
    - Austin, Seattle, San Francisco, New York, Washington D.C.
  - First to focus in all market sectors
- Increase participation in energy efficiency improvements:
  - Through awareness of energy consumption
    - Multifamily, commercial, and residential can obtain usage on COA Data Transportation portal, AE app, EUI and MF Audits
    - Contact AE <u>ecad@austinenergy.com</u>
  - Convert energy audits to rebate participation



## **Growing Trend Nationwide**

#### **U.S. Building Benchmarking and Disclosure Policies**

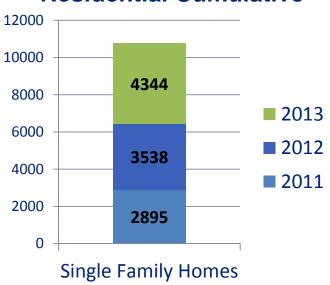




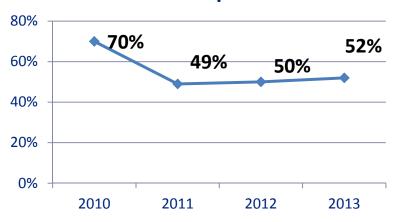


## **Residential Disclosure Markets**

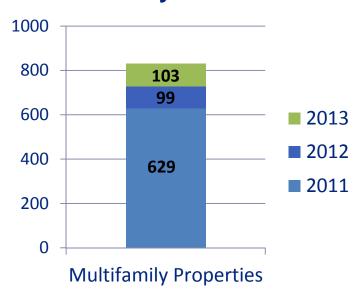
#### **Residential Cumulative**



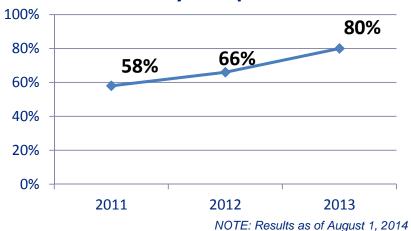
#### **Residential Compliance Rates**



#### **Multifamily Cumulative**

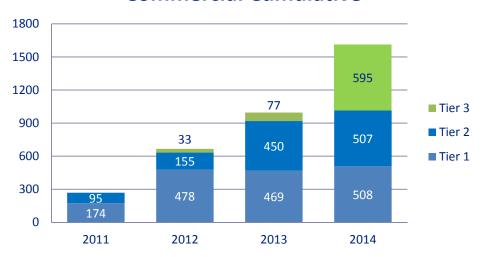


#### **Multifamily Compliance Rates**

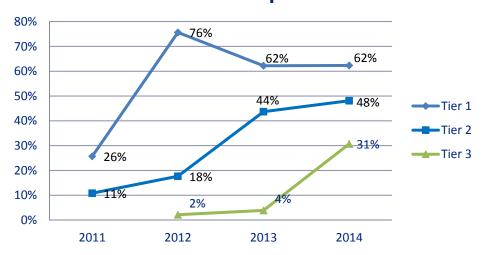


## Commercial Disclosure & Challenges

#### **Commercial Cumulative**



#### **Commercial Compliance Rate**



- Mandatory vs. Voluntary
  - Enforcement through the municipal court process
- Reporting Cycles
  - Commercial yearly reporting
  - Multifamily every 10 years
- Community Outreach
  - Building owners (not property managers) receive reminder letters
- Portfolio Manager Reporting Tool
  - Other jurisdictions use Tool's Web Services feature to communicate energy data

NOTE: Results as of August 1, 2014



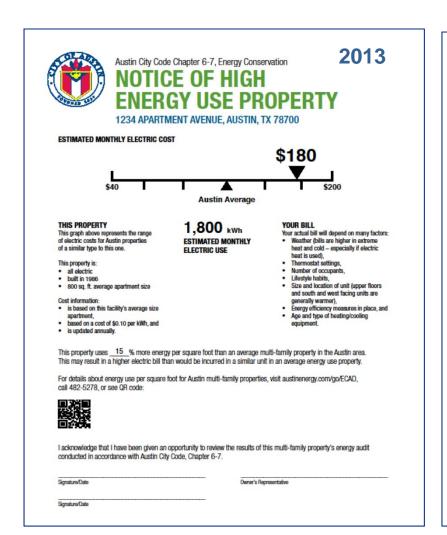
## **2014 Commercial Efforts**

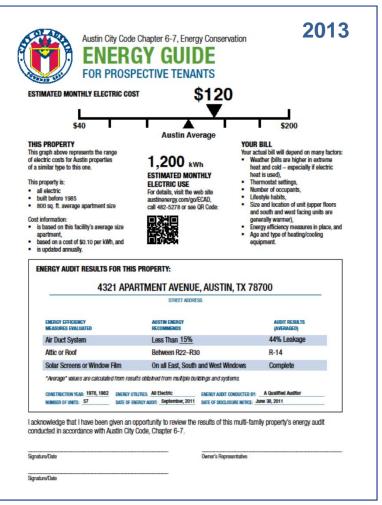
- Commercial outreach campaigns:
  - Nov. 2013 Notification letters
  - July 2014 letter campaign:
    - 438 Thank You Letters
    - 1,658 Non-compliant Letters
    - 295 previously compliant letters
- AE provided 10 ENERGY STAR® Portfolio Manager Workshops
- Local service providers increased from 9 to 17
- Updated ENERGY STAR® online video
- All City buildings have reported





## **ECAD Multifamily Successes**





\* Approach to be expanded into commercial market in 2015



## **Enhancements**

- Create stronger linkages with AE programs
  - Expanding successful approach of Multifamily into Commercial Offerings
  - Demonstrate leadership with City Buildings Compliance
- Simplify the data submittal process and tools
- Increase community outreach
  - Education on the value of ECAD
  - Improve relationships with groups such as Affordable Multifamily Housing and Real Estate community
  - High energy users



- Benchmark and share best practices nationally
  - Collaborate with DOE Grant Benchmarking group and Institute for Market Transformation (IMT) to advance Austin's progress
- Single family audit video



## What Commercial Customers Said

## This is Confusing

### Please make this easier!

How do I compare to other properties in Austin?

Austin Energy already has my bills. Why do I have to enter this data??

This takes too long!

Why didn't I get a score?



How can ECAD help reduce bills?



I'm not sure what meters are on my property



Now What?



What does my score mean?



## **New ECAD Database and Reporting Tool**

Austin Energy aggregates energy data by legal property boundaries



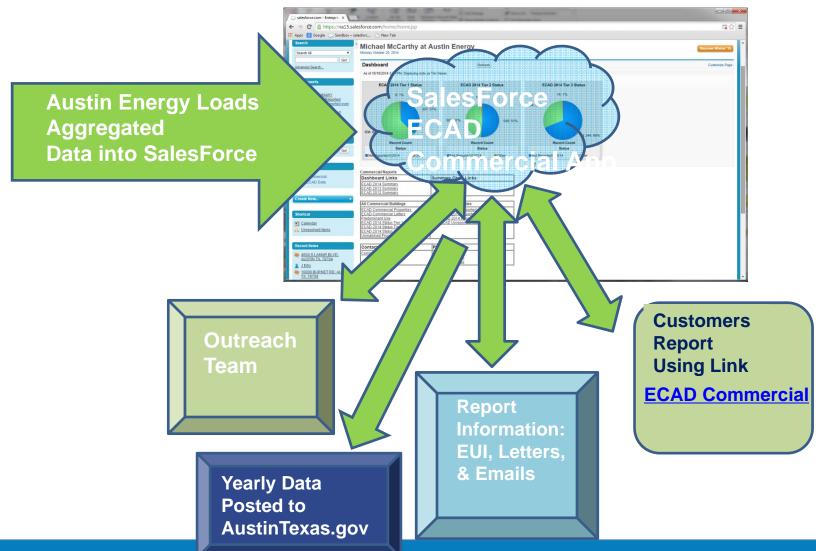
Austin Energy contacts legal owner with aggregated information and categorizes the property based upon predominant use.



Legal owner reviews\acknowledges information and confirms or requests correction.

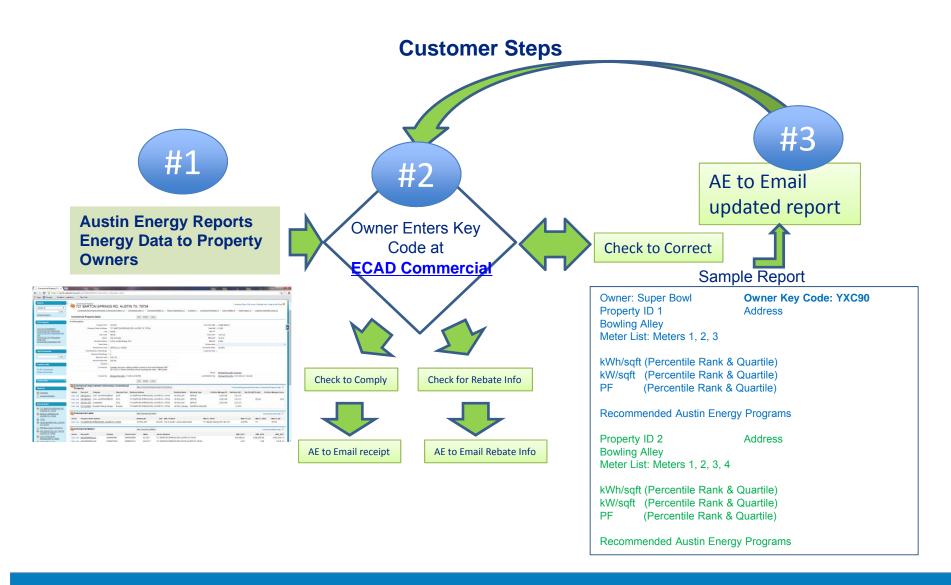


Austin Energy contacts property owner with site specific energy conservation program information.





## Simplified Compliance Reporting Process



- Simplify reporting process for commercial customers
- Enhanced focus on outreach
- Increase adoption of energy efficiency programs
- Improved energy usage
- Increased customer satisfaction





#### City of Austin - Austin Energy Customer Energy Solutions

721 Barton Spring Rd. Austin, Texas 78704-1194

- p. 512.322.6327
- e debbie.kimberly@austinenergy.com

#### **Twitter**

@austinenergy

#### Facebook



facebook.com/austinenergy

# Thank You!