

The Regional Affordability Committee

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Capital Metro

Martin Kareithi
&

Eric Bustos

Fixed Route Services

- Local service routes
- Express commuter service
- MetroRapid
- MetroRail

Accessible Services

- 1st transit agency in TX to operate 100% accessible fixed route fleet
 - Low floor ramp or lift access on all buses & lowering or kneeling for ease of boarding
 - Priority seating in the front of the bus for
 - Seniors
 - Persons in wheelchairs
 - Other passengers with disabilities
 - Stop announcements available in English and Spanish upon request

Accessible Services Continued

- One of 1st transit agencies in the country to offer braille signage at bus stops
 - Known as the Austin model
- Free travel training available to persons with disabilities and seniors
- Free yellow tether straps or nylon tape are available for wheelchairs difficult to secure
- Accessible mobile ticketing app with real time data
- Accessible online schedules, large print and reasonable accommodations upon request

MetroRail

- Level boarding at all stations with tactile markings for orientation and safety
- Lower level priority seating for persons with disabilities and seniors
- Wheelchair securements are not necessary
- Visual and spoken announcements at all stations
- Ticket vending machines include audio & braille instructions

MetroAccess ADA Paratransit Services

- Est. 1990 w/ adoption of Americans with Disabilities Act (ADA)
- Shared ride origin to destination public transit for people with disabilities that prevent them from independently using Capital Metro bus
- Advanced reservation system with service area and hours dictated by service area and hours of the bus system.
- Eligibility is based on the functional ability to use the regular Capital Metro bus service and is not a medical decision.
- Eligibility process includes an application and a one-on-one individualized process

Access Advisory Committee

- Nine-member citizen advisory committee
- Focus is on accessible public transportation
- Provide recommendations & advise Capital Metro Board on how to better serve:
 - Riders with disabilities
 - Seniors
 - Persons with language barriers and other challenges to the normal riding experience
- Meetings are held on 1st Wed of the month

Fares and Passes

- Reduced Fares
 - Eligible riders receive ½ fare w/ a photo ID card
- Eligible persons include:
 - Seniors over 65
 - Medicare cardholders
 - Riders with disabilities
 - Students under 18
 - MetroAccess

Accessible Touch Pass

- Initiated in response to customers with trouble with manual dexterity
 - Activated when tapped or held near the farebox and does not require swiping
 - Available as a key fob, bus pass sized card, and wearable wristband
 - Available for Reduced Fare ID and MetroAccess cardholders
 - Customers May purchase up to 6 months of local and regional service

What is the Basic Transportation Needs Fund(BTNF)?

History of the Fund

- **October 2011:** Fund established at Austin Community Foundation with initial contribution of \$250,000 from Capital Metro.
 - \$250,000 in FY2012
 - \$250,000 in FY2013
 - in FY2014 increased to \$350,000
 - in FY2015 Capital Metro contributed \$350,000.
- **\$1.2 million** invested by Capital Metro into the Basic Transportation Needs Fund(BTNF) since 2011.
- Those passes have enabled an average of 37,219 boardings each month, and in September of 2014 the BTNF reached a ridership milestone of 1 million trips provided.
- The BTNF has also funded two special projects.

Who does the Basic Transportation Needs Fund Serve?

Annual Request for Application (RFA)
for Organizations

52 local social service organizations
have received transit passes from the
BTNF.

Eligibility for passes.

- 150% or below of Federal Poverty Income Level

Target Population:

- Seniors over the age of 65
- People with a qualifying disability
- Youth under the age of 18 years
- Medicare card holders
- Refugees
- Individuals who are homeless

Organizations that have received transit passes from the BTNF.

- AIDS Services of Austin
- AISD Project Help
- American YouthWorks
- Any Baby Can
- ARCIL
- Arthouse at the Jones Center
- Austin Travis County Integral care
- AAMHC
- Austin Children's Services
- Austin Clubhouse
- Austin Learning Academy
- Ballet Austin
- Boys and Girls Clubs
- Breakthrough Austin
- Caritas of Austin
- Casa Marianella
- Catholic Charities of Central Texas
- Cipher
- City of Austin HHSD
- Communities In Schools
- Easter Seals Central Texas
- Family Eldercare
- Foundation Communities
- Front Steps
- Goodwill Industries of Central Texas
- Green Doors
- HACA
- HAND
- iACT
- Lakeside Development
- LifeSteps
- LifeWorks
- Manos de Cristo
- Meals on Wheels and More
- Multicultural Refugee Coalition
- Out Youth Austin
- Parker Lane United Methodist Church
- Premier High School/Responsive Education Solutions
- Presbyterian Children's Homes and Services
- Rebekah Baines Johnson Center
- Refugee Services of Texas
- SafePlace
- Skillpoint Alliance
- Southwest Key Programs
- St. Louise House/Vincare of Austin
- Travis County Health and Human Services/Veterans Service
- The Marbridge Foundation
- Trinity Center
- Ventana del Sol
- Wholly Committed Ministries
- Youth Advocacy
- Zephania Community Development

NEXT STEPS

1. Metrorail Build Out
2. Metrorapid Upgrades and Expansion
3. Express Lanes and Park & Rides
4. Additional Service in High Use Areas
5. Transit-oriented Development
6. Next Project Connect Corridors
7. Mobility in Central Austin
8. First and Last Mile Connections
9. Technology Solutions
10. Increased Community Engagement

Questions?

For further inquiries or to schedule additional briefings contact:

Christy Willhite – Government Relations Manager

512.369.6027 – christy.willhite@capmetro.org